CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

            Of the

COMMITTEE ON TECHNOLOGY

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                    May 3, 2016
                    Start: 1:06 p.m.
                    Recess: 1:37 p.m.

HELD AT: Committee Room - City Hall

B E F O R E:

                    JAMES VACCA
                    Chairperson

COUNCIL MEMBERS:

                    Annabel Palma
                    David G. Greenfield
                    Barry S. Grodenchik
                    Joseph C. Borelli

A P P E A R A N C E S (CONTINUED)

1

2   CHAIRPERSON VACCA: Everyone please take

3   your seats; I'd like to start this committee hearing.

4   Good afternoon, my name is James Vacca

5   and I'm chair of the Committee on Technology and

6   today we're here to discuss my bill, Int. 0564-2014,

7   which would expand online permits, applications and

8   licenses. It's only fitting that today's hearing

9   will serve as the New York City Council's pilot of a

10   reduced paper hearing; this means that I, along with

11   all the other members of the committee, who I'm sure

12   will be here shortly, will have tablets with today's

13   committee report and other documents loaded onto

14   them.

15   Today anyone attending may scan the QR

16   code displayed in this room to access today's

17   documents digitally -- got that right, digitally. I

18   didn't get it right, but I know what I meant. This

19   initiative, announced by Speaker Melissa Mark-

20   Viverito and I during Earth Week, will save a lot of

21   paper, while bringing more technology into the

22   hearing process. I want to thank the Speaker for

23   allowing my committee to be the guinea pig, I guess

24   you could say for this pilot and I hope it's

25   successful enough to be expanded to other committees.

2   And I wanna thank the Speaker's staff, my staff;

3   everyone who put this together; I think it sets a

4   role model of things to come here at the Council as

5   we all try to be more environmentally sensitive.

6   I believe that paper and paper-pushing

7   can be reduced on a citywide scale, which is why I'm

8   the prime sponsor of the bill that we're considering

9   today. My bill, Int. 0564-2014, would require all

10 agencies' permits, licenses and applications to be

11 available for online submission through a special web

12 portal.

13   New York City's agencies offer and

14 require hundreds of permits, applications and

15 licenses for everyday New Yorkers, business owners

16 and event planners; most of these are available on

17 each agency's website in varying degrees of

18 accessibility. For example, some agencies have all

19 their forms in one place, such as the Department of

20 Buildings or the Department of Health and Mental

21 Hygiene.

22   Additionally, the administration

23 announced last year a small business portal called

24 "Small Business First," to be completed next year

25 that will create a one-stop-shop for all small

business related permits and applications across

agencies. While this portal will be extremely

helpful to small business owners navigating the

regulatory process, it would still exclude a large

swath of permits, applications and licenses that a

typical New Yorker might seek out.

This committee has found that although

the Department of Parks and Recreation has its own

permits and services webpage, not every permit can be

applied for online. For example, one may renew a

tennis permit online, but new tennis permits must be

applied for either in person or by mail.

Additionally, a special event permit in a park may be

applied for online, but if that event includes

amplified sound or the sale of food or merchandise,

two other permits, both of which cannot be applied

for online, would be required. These are just a few

examples.

What can and cannot be applied for online

is seemingly arbitrary; increasing online

applications would not only make it easier for the

applicant, but it would reduce the amount of

paperwork in need of processing on the agency's end

as well. I look forward to hearing why certain

applications are not available online and what the

administration will do to make these processes

easier.

I wanna stress that although the City can

and should reduce paper as much as possible, it is

understood that there are gonna be certain permits,

applications and licenses that must be done by mail

or in person, because proof of identity or

fingerprints are required. Handgun licenses, for

example, which require fingerprints, absolutely need

to be done in person.

Additionally, electronic methods should

not fully supplant paper methods, since we still have

a senior citizen population that prefers paper and

many New Yorkers that do not have access to the

internet. With that, I want to turn it over to the

administration; we look forward to hearing the

administration's testimony. We've been joined by

Council Member Borelli and I want to introduce Don

Sunderland, Deputy Commissioner for Application

Development Management at DoITT; would you please

come up? And I want to administer the oath to you.

Do you affirm to tell the truth, the

whole truth and nothing but the truth in your

testimony before this committee and to respond

honestly to council members' questions? Thank you,

sir; would you proceed… [crosstalk]

DON SUNDERLAND: Is this on? Okay.

Okay, sure.

Good afternoon, Chairman Vacca and the

member of the Committee on Technology. My name is

Don Sunderland and I'm Deputy Commissioner for

Application Development Management at the Department

of Information Technology and Telecommunications

(DoITT).

May I be the first to congratulate you on

your evolution to a paperless environment; I guess

next time I'm gonna have to bring my iPad…

CHAIRPERSON VACCA: I'm following you on

my iPad right now. [laughter] I just want you to

know I'm following you.

DON SUNDERLAND: Okay. Thank you for the

opportunity to testify today on Int. 0564 regarding

the online submission of City business permits,

licenses and applications.

Int. 0564 is the bill sponsored by

Council Member Vacca; would require that all City

permits, licenses and registrations be available for

online admission to the applicable city agency via a

single web portal located on the City's website. We

agree with the bill's intention to centralize

application resources for the small businesses and

appreciate the opportunity to discuss the general

direction we are heading as a city.

Since the bill was first drafted in 2014,

both DoITT and the City have made great progress in

how we do business and deliver services and we hope

to partner with the Council as we continue to map out

wide-reaching solutions to increasingly complex and

unique challenges.

In recent years there are been

significant developments in how we use the web to

streamline government services and improve access to

vital information. DoITT's role here is

multifaceted; we are committed to modernizing

government technology and to steward to the

foundational information technology infrastructure

and systems that touch every aspect of city life; we

are diligently to foster a more transparent and open

government. Further, facilitating greater access to

the full spectrum of governmental operations and

1

2 technology for all New Yorkers is central to our day

3 to day business.

4   To this end, DoITT is contributing to

5 efforts to make city data and agency services more

6 transparent and accessible to the public, expand

7 high-speed broadband access for all communities and

8 hold telecommunications providers accountable for

9 providing high-quality services.

10   Our 2015-2017 Strategic Plan issued in

11 April 2015 included a blueprint for becoming a more

12 customer-centric service provider to empower and

13 better support city agencies; some of these efforts

14 include:

15   Expanding open data. We are working with

16 the Mayor's Office of Data Analytics and city

17 agencies to better leverage open data as a tool to

18 problem-solve collaboratively with the public.

19 Making city data on the open data portal available to

20 everyone reflects the City's commitment to good

21 government and it is a great example of a forward-

22 thinking approach to how a city can increase

23 opportunity by increasing online access.

24   Installing Wi-Fi in city parks. We

25 worked with Parks to install Wi-Fi access points in

2   city parks through a $10 million commitment from

3   cable providers to bring affordable internet access

4   to the public.

5   Implementing LinkNYC. We are working to

6   replace an aging network of public pay phones with up

7   to 10,000 Link kiosks to provide free high-speed

8   public Wi-Fi and communications access across all

9   five boroughs.

10   In addition, last year this

11   administration announced the launch of the City's

12   Government Publication Portal, a portal that enables

13   New Yorkers to easily search and download thousands

14   of city agency reports from a single source. Also

15   last year, the Department of Small Business Services

16   and DoITT announced the launch of the NYC Online

17   Certification Portal, an online tool available for

18   businesses looking to apply for, maintain or

19   recertify as minority- and women-owned business

20   enterprises, locally-based enterprise or emerging

21   business enterprise.

22   All of this is to say we're not only

23   eager to utilize new and existing technology to

24   improve and enhance service offerings; we are making

25   progress every day. But we are up against

2   significant challenges and the complexity to the

3   solutions we propose should not be understated; we

4   need to carefully consider a pragmatic approach as we

5   move forward.

6   Small Business First. DoITT's efforts,

7   along with the efforts of the Mayor's Office of

8   Operations and SBS on the Small Business First

9   initiative to reduce the regulatory burden on small

10   businesses in New York City is a strong foundation

11   for achieving the goals of Int. 0564.

12   Small Business First includes 30

13   initiatives developed as a direct result of

14   conversations with stakeholders, advocates, small

15   business owners, neighborhood and community leaders,

16   and elected officials representing a diverse slate of

17   city neighborhoods.

18   Included among the initiatives are being

19   developed our efforts to centralize a business'

20   access to applications, permits and information

21   across agencies, both in person and online. Small

22   Business First will build on the City's existing

23   online resources for business to create a new state-

24   of-the-art online business portal that provides a

25   central resource that businesses need and we believe

this is where and how to accommodate the spirit of
Int. 0564.

We agree that centralizing online city
services for businesses will alleviate some of the
administrative burdens small business owners
currently face. Building on the City's existing
online resources for businesses, Small Business First
will create an online business portal that will allow
a business owner to create an account to access
personalized information from city records about its
business, including licenses, permits,
certifications, inspections, and violations. The
account will also allow a business owner to conduct
all available online transactions with city agencies,
including paying and applying for or renewing
licenses and permits and checking the status of the
applications.

In addition, the business owner will be
able to receive information distributed by city
agencies, such as updates on the law and renewal
notices.

Small Business First and Int. 0564.
While Int. 0564 proposes requiring that all city
permits, licenses and registrations be available for

online submission to the applicable city agency by a

single web portal, we would want to further discuss

this or any related legislation to ensure that its

requirements align with a significant process that is

already underway. We believe that the Small Business

First initiative encompasses the desired

functionality and intended spirit of Int. 0564.

The new online business portal will

contain the relevant permit, license and registration

information tools that are specifically being sought

out by entrepreneurs and businesses across the city

and we look forward to further examining how to make

it easier for residents to find information on city

permits, licenses and registrations through the

portal.

There are also non-business-related

permits and licenses that New Yorkers want to apply

for online; many agencies have worked to make more

applications for permits, licenses and registrations

available online and are continuing to make efforts

towards this, but there may be some applications

where online application may not make the most sense

or where an approval might involve a more significant

review and discussion with the applicant or where

1

2   there are currently additional security measures to

3   account for.

4   It is also worth noting that 311 is an

5   additional tool to leverage and promote; anyone can

6   call 311 and ask how and where to find the relevant

7   information and practically any city permit, license

8   or registration.

9   Looking forward. We see a great

10   opportunity here for collaboration and partnership

11   across the agencies as we move forward and DoITT's

12   role is clear; DoITT must help government improve the

13   availability and efficiency of key public services

14   and we stand ready to do that. The discussion raised

15   by this proposed bill is helpful in the ongoing

16   conversation and while the Small Business First path

17   is clear, we need to think ahead and prepare a

18   practical and workable plan for more advanced

19   technology solutions.

20   We thank Council Member Vacca for his

21   leadership on these issues and thank the Council for

22   being a key partner as we look forward to the future.

23   We look forward to answering any questions you might

24   have.

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2   CHAIRPERSON VACCA: Thank you, sir.

3   We've been joined by Council Member Grodenchik; thank

4   you.

5   Some questions I wanted to go through.

6   Is there any written general policy that agencies

7   follow about what applications should be online and

8   which ones are not online; is there a general policy

9   that dictates that or… [interpose]

10   DON SUNDERLAND: Not that I'm aware of,

11 no.

12   CHAIRPERSON VACCA: So agencies have

13 discretion to determine what is going to be online

14 and what is not going to be online, and what's going

15 to be through paper and not through paper?

16   DON SUNDERLAND: To the best of my

17 knowledge, yes.

18   CHAIRPERSON VACCA: Have you given

19 consideration to looking at those policies to see if

20 we can be more uniform; that agencies could have

21 guidance; do you give agencies guidance on what they

22 should be making available online to people?

23   DON SUNDERLAND: In general, what we do

24 is; we give agencies guidance as to what is

25 technologically sound and feasible; the uses that

they choose to put technology to becomes really a

business decision, so it's something that would

probably no emanate from DoITT if we were to make

such a pronouncement.

CHAIRPERSON VACCA: I mentioned in my

opening statement that certain applications involving

fingerprints and other matters certainly need to

continue to be on paper, but we need an agency, and I

think it would fall to DoITT, to inventory what can

be on paper; what should be on paper, as a continuing

policy and what can be online, with the intent of

maximizing what we could put online. So has that

been done; have we inventoried all city applications,

determining what can be paperless?

DON SUNDERLAND: Yeah, we haven't and in

truth, that's a fairly massive task; we couldn't

begin to tell you what all the city applications are

of any sort; I mean the agencies, as you well know,

have the applications that they deploy under their

own control; we aren't necessarily privy to the

information when they choose to deploy an

application, so we don't have a means of researching

that information, other than contacting the agencies

immediately.

If such a survey were to be done, I think it might focus around business players, for instance, the Small Business First Initiative; SBS is looking specifically to business users and doing a significant job of cataloging precisely those things within that space.

CHAIRPERSON VACCA: Well I'm gonna get into that and I would certainly agree that the Small Business Initiative is very important, because small business people need to know where to go and how to get there and having that type of inventory, at least for that sector of the community, is very important, but I also think that we need to have a census of all applications in the City of New York; we need to have an inventory of all these applications and then we need to determine what can we say can be done online. So it bothers me that we don't even have a census -- I mean people are always complaining about government being too big and being too bureaucratic and here we have a city of eight million people plus and we have no knowledge of how many applications exist for various activities within our own city, so one would think that we perhaps have too much paper out there; we have too much bureaucracy out there; once perhaps

we do the census we can begin to reduce how much

paper is out there, but I don't even see the census

to begin with, so how do we start to make government

more efficient; there seems to be an efficiency issue

first, and then I do wanna get to the paperless

component of my statement.

DON SUNDERLAND: So on just the

practicality of the census, I mean as I said, it's

not only daunting; it's probably impossible for an

outside entity to do that for every agency within the

city, but there are approaches that you could take,

which would be self-registration by the agency to the

applications that they have. At this point, DoITT

actually hosts a CIO portal for all the CIOs of all

the agencies within the city and that might be an

appropriate local for us to have agencies register

the applications that they have so that we can start

creating such a list.

CHAIRPERSON VACCA: As a legislator and

as someone who was -- I've been in government now

many, many years, before I was in the Council -- it

would seem to be logical to ask every agency head to

submit to an agency like DoITT a listing of their

required applications. So if you call the Parks

commissioner, you say to the Parks commissioner,

designate someone in our agency who can give me a

listing of all your required applications; then

separate the listing based on what can be done online

and what is not now able to be done online; I don't

think that's a mammoth job; I think it's something

that's very -- if we give them a timeline and we tell

them exactly what we want, if we're very clear, I

think that that's the beginning of what we wanna do

there in this legislation.

DON SUNDERLAND: You know, I think so

long as the onus is upon the agency to comply, that's

a workable solution; what we can't be, we can't be

detectives and we can't be research… [crosstalk]

CHAIRPERSON VACCA: I agree; I don't want

you to be detectives; I would assume that if --

especially if the Mayor's office is involved, if the

Mayor's office says we want to know from you,

commissioner and your agency what applications are

required and permits, what's paperless and what's

not; I don't think that's a ridiculous request; I

would think that every commissioner would comply with

a memo from the Mayor that requires that information;

I just think it's a question of putting it together

and getting ourselves together. So this is what my

legislation aims to do; we really can't determine

what should be paperless and what should not be

paperless until we determine how many damn permits

are required in the city and for what.

DON SUNDERLAND: That's a pretty

legitimate concern, yes.

CHAIRPERSON VACCA: We don't have an idea

of how many -- we're a city so big, but how could

this be something that's so difficult to do? I just

think we don't have the will to do it; we think maybe

it's overwhelming, but that speaks to the bureaucracy

that the city is and imagine what the average person

goes through.

DON SUNDERLAND: I know; I've actually

been such an average person.

[laughter]

CHAIRPERSON VACCA: Yes, I'm average too.

So just like… [laughter] thank… I appreciate that.

Alright, so this is the first step; so your agency

cannot commit to get that… is your agency in a

position to commit to get that underway or is this

something that the Mayor's office has to commit to?

DON SUNDERLAND: I think it would have to come from an executive level in order for agencies to comply; we have no power over the agencies regarding this.

CHAIRPERSON VACCA: You have no power, but yet the Mayor's office would have to determine what agency oversees the effort, so if the Mayor determined that it was DoITT that was going to do it, so to speak…

DON SUNDERLAND: Yeah…

CHAIRPERSON VACCA: would you do it?

DON SUNDERLAND: then it would be done. [laugh]

CHAIRPERSON VACCA: It would be done.

DON SUNDERLAND: Yeah.

CHAIRPERSON VACCA: Okay. Alright, I appreciate this discussion, I think. Alright.

Also, we need to develop a list and that list has to be inclusive also of non-mayoral agencies; I'm thinking of DOE, I'm thinking of Health and Hospitals Corporation, NYCHA; when you start to think what's required, it's overwhelming.

DON SUNDERLAND: Yeah, that's the reaction you were just getting from me, so.

CHAIRPERSON VACCA: Yes. No, it's overwhelming, but I think if we decentralize the call to order, so to speak; if we decentralize getting that list agency by agency, it shouldn't be that overwhelming, and if these agencies don't know what permits are required for what, then shame on them and somebody has to be held to account. And perhaps we can eliminate many redundancies that may exist that people face and go through as part of this inventory that I'd like to see created.

Okay, I'll go to my committee members; any questions? Yes, council member.

COUNCIL MEMBER GRODENCHIK: I just wanna thank the chair for introducing this legislation, which I'm happy to join, and you know, we all represent very large areas and where mass transit is often not an issue because there is no mass transit to speak of and in Queens we have successfully, in certain agencies, such as Buildings and City Planning and HPD and DEP, we have centralized some of that so that people don't have to schlep all over the borough or come into Manhattan, but the amount of savings that would be wrought for the environment on this would be just tremendous because we are a city that

stretches from Fort Totten in Queens to Tottenville

in Staten Island and over 300 square miles and a lot

of people just don't have the time; literally, it's a

half-a-day or more to come into Manhattan or even to

reach parts of Queens from where my constituents

live, so I just wanted to say that I don't really

have any questions, but I would hope that you would

carry back a message to DoITT and we will certainly

carry a message to the administration that this is

something that is long overdue; I know we can apply

for certain things online, but this is really

something that -- there shouldn't be a single permit,

barring some technical detail; you know, maybe maps

that would need to be submitted or something, that

really shouldn't be done, Mr. Chairman, so thank you;

thank you for being here today.

CHAIRPERSON VACCA: Thank you, Council

Member; I think that's the general consensus.

Do you have any statistics that tell us

what amount of applications are done online versus

done in person?

DON SUNDERLAND: I don't actually; I mean

we… [interpose]

1

2   CHAIRPERSON VACCA: We don't keep track

3   of that… [crosstalk]

4   DON SUNDERLAND: Well I'm sure…

5   CHAIRPERSON VACCA: we don't…

6   DON SUNDERLAND: I'm sure the agencies

7   may and we have a number of them here today if you

8   wanted to question them on that.

9   CHAIRPERSON VACCA: When an application

10 is submitted online, is there any ability for the

11 intake system to report data on those applications to

12 the Open Data Portal?

13   DON SUNDERLAND: One can create feeds to

14 open data from virtually any system; at this point I

15 don't know how many of the permitting systems

16 themselves have actually contributed open data sets,

17 but we could find that out.

18   CHAIRPERSON VACCA: I'd like to make sure

19 that that information is transmitted.

20   DON SUNDERLAND: Okay.

21   CHAIRPERSON VACCA: It seems to me

22 ridiculous; we did some research on this and we found

23 that you can basically get a Parks Department tennis

24 permit renewed online, but a new tennis permit must

25 be applied for in person. It doesn't make sense to

2   me. There's not even a consistency within the tennis

3   department of the Parks Department. I don't know how

4   that could happen, and I think that that speaks to

5   the inconsistencies across the board here; why is one

6   required with paper, one without; why is one allowed

7   to be online and one not? So I think that we have a

8   problem that we have to address and that's what my

9   legislation seeks to correct.

10   Now you're speaking today on behalf of

11   DoITT and the administration; is DoITT in favor of my

12   legislation or is the administration in favor; what

13   is your position on the legislation?

14   DON SUNDERLAND: We favor the direction

15   of the administration; believe it's a direction we

16   need to go as a city and we need to provide better

17   service to our citizens. I mean, the legislation's

18   rather brief, so there's a lot of detail that's not

19   -- and that's probably the level in which DoITT would

20   become involved, is just the practical details of

21   making these things happen, but we're absolutely

22   aligned with your legislation in its intent.

23   CHAIRPERSON VACCA: But that doesn't tell

24   me; are you in favor of it or you think that this has

25   to be -- are there revisions to it that you're

1

2 recommending or do you see any problems with it or --

3 I know you're aligned with it in principle…

4 [crosstalk]

5 DON SUNDERLAND: I think… I think… Yeah,

6 I think the principal problem we see with it is the

7 idea of offering a single portal for all applications

8 and permits; there are multiple, multiple systems

9 around the city and to be able to have a single

10 portal experience where you don't have to leave those

11 pages to do it implies that you have one system that

12 serves all those agencies and we don't have that. So

13 I mean the idea of taking kind of an SB1 approach

14 where you have a user portal that will map you to the

15 appropriate places to do that on existing systems is

16 probably a much more practicable approach.

17 CHAIRPERSON VACCA: When paper

18 applications are received by agencies, do they scan

19 them or enter them into databases?

20 DON SUNDERLAND: I think it's a

21 combination, but once again, that's more of a

22 business, you know question we can ask individual

23 agencies.

24 CHAIRPERSON VACCA: It would appear to me

25 that you would save time on both the agency and the

2   public's part if the application submitted the data

3   online in the first place, so we're talking about

4   saving time or we're talking about the productivity

5   of our city's workforce as well if we maximize what

6   we can have online.

7   DON SUNDERLAND: No argument.

8   CHAIRPERSON VACCA: Alright, so you're

9   not arguing with me, so I'm gonna… [laughter] I'm

10 gonna move the bill, right; is that… is that…

11 [crosstalk]

12   DON SUNDERLAND: Right. Yeah. No, I

13 mean, we… as we said, we believe in the direction of

14 the bill; it's the details that become interesting,

15 but yes.

16   CHAIRPERSON VACCA: What details are you

17 specifically concerned about again?

18   DON SUNDERLAND: The idea of creating

19 uniform ways of doing all of the permits. The

20 analysis you're talking about, as far as collecting

21 all of this information regarding which applications

22 are out there now, which of them are currently

23 available online, which have to be submitted by

24 paper; that's a good place to start; when you do the

25 analysis of that, you're gonna have a very complex

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2   universe of different systems, different

3   methodologies; different processes that don't

4   necessarily align in a way that allows you to

5   implement a completely uniform mechanism. Right now

6   what we would need to do is leverage the existing

7   infrastructure that's already there, as far as the

8   agencies that are already providing online

9   application capabilities and provide a single map

10 into all of those individual processes that exist.

11 The idea of creating a consolidated system that does

12 this all in a uniform way across the city is just…

13 it's enormous and probably unattainable in the long

14 run, but the idea of bringing the city into a

15 standardized way of connecting from a central point

16 so that users could be directed to the various agency

17 systems to do their applications is something that's

18 doable.

19   CHAIRPERSON VACCA: Well administratively

20 we have to begin first to get a census…

21   DON SUNDERLAND: Agree; no argument.

22   CHAIRPERSON VACCA: that is important.

23 Don't you see a cost savings for the city if we do

24 things online as opposed to all the paper and the…

25

DON SUNDERLAND: Absolutely. I mean yeah, we're… yeah, we're in **[inaudible]** agreement.

CHAIRPERSON VACCA: Okay and there's a cost savings that we're also anticipating as part of this bill. We in the Council are concerned with the environment and we're also concerned with efficiency and it seems to me to be very inefficient where we can do it online and we're not and it's also an imposition on people who have to be running around with all these permit applications and agency people that are spending so much time processing when it could be done much more efficiently online.

DON SUNDERLAND: We agree.

CHAIRPERSON VACCA: 'Kay. Okay, any further questions? Yes, Council Member Borelli.

COUNCIL MEMBER BORELLI: I don't have a question; I just want to really comment Chairman Vacca on this bill. Living in a progressive city as we do and one that prides itself on certain positions, and even the democratic candidates for president are citing some of the progressive models of Scandinavia and one of the things that we don't often hear about countries in Scandinavia are essentially the Nordic model of business, which is

2   extremely efficient and it prides itself on making

3   things easier for entrepreneurs and small businesses

4   to start up and to retain and grow, and this is

5   something that's done in a number of countries

6   already and I just wanna commend you for bringing

7   this to our attention and I think it's a wonderful

8   bill.

9   CHAIRPERSON VACCA: Thank you, council

10   member. Okay, without further questions, I thank you

11   for your testimony and we look forward to proceeding

12   on this bill and I want the administration to know

13   that we'll be looking for their support so we can

14   finalize a version that can be passed by the Council

15   soon. Okay, it is now 1:35; there being no speakers

16   from the public and no further questions from council

17   members, this hearing is now adjourned.

18   [gavel]

19   Thank you for coming to the first

20   paperless hearing, or paper… paper-light hearing.

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C E R T I F I C A T E

World Wide Dictation certifies that the

foregoing transcript is a true and accurate

record of the proceedings. We further certify that

there is no relation to any of the parties to

this action by blood or marriage, and that there

is interest in the outcome of this matter.

Date _____ May 18, 2016 _____