CITY COUNCIL CITY OF NEW YORK ----- Х TRANSCRIPT OF THE MINUTES Of the COMMITTEE ON IMMIGRATION -----Х January 27, 2016 Start: 10:15 a.m. Recess: 2:26 p.m. HELD AT: Committee Room - City Hall B E F O R E: CARLOS MENCHACA Chairperson COUNCIL MEMBERS: Mathieu Eugene Daniel Dromm Peter A. Koo Rafael A. Espinal World Wide Dictation 545 Saw Mill River Road - Suite 2C, Ardsley, NY 10502

A P P E A R A N C E S (CONTINUED)

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Abu Taher, Director Bangla Patrika, Bangladeshi Newspaper Time Television for Bangladeshi & South Asian Community

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SERGEANT-AT-ARMS: [off mic] Quiet and we ask that you find a seat, and no eating on site.
[sic] Thank you.

[gavel]

6 CHAIRPERSON MENCHACA: Buenos dias 7 I'm Carlos Menchaca, Chair of the New York atoros. 8 City Council's Committee on Immigration. Before 9 going any further, I'd like to introduce the other 10 members of the committee and the members here today. 11 We are joined by Council Member Dromm, Council Member 12 Koo, Council Member Reynoso, and I want to thank all 13 the staff who made today possible. Today, the 14 Committee on Immigration will explore ways in which 15 the City can support and really examine the local ethnic and minority media outlets in order to ensure 16 17 that the immigrant and minority communities receive 18 accurate and timely information on local matters. 19 Additionally, the committee will hear proposed 20 Resolution 928-A, which calls upon the United States 21 Supreme Court to uphold the implementation of two of President Obama's 2014 Immigration Executive Orders, 2.2 23 specifically, the expansion of the Deferred Action 24 for Childhood Arrivals, DACA program, as well as the 25 creation of the Deferred Action for Parents of

2 American Citizens and Lawful Permanent Residents 3 program, known as DAPA. I know you've all been 4 following that news, and we're really excited to be 5 hearing this resolution to support this very 6 important conversation in the Supreme Court.

7 Ethnic and minority media outlets play a crucial role in ensuring that all New Yorkers 8 9 regardless of race, ethnicity or English language proficiency receive timely updates on local issues 10 11 and available resources. While countless students 12 have uncovered the ways in which ethnic and minority 13 media coverage--and minority media coverage civic 14 engagement among members of historically marginalized 15 communities, we need not look for--far for concrete 16 examples of how collaborations between governments, 17 community organizations and ethnic and minority media 18 can greatly benefit their respective communities. 19 The City of New York has often partnered with such 20 outlets in order to quickly disseminate information to communities that are especially vulnerable to 21 fraudulent schemes and often lack awareness of what 2.2 23 the resources and supportive services available to them. And right now, we are at a more critical time 24 25 than ever. A prime example includes the City's

outreach campaigns regarding IDNYC, something that we 2 are all so proud of. The City Council's 3 4 participatory budgeting that we are--many of our council members are taking on in a very serious way. 5 Services available to unaccompanied immigrant 6 7 children and the relief efforts after Super Storm 8 Sandy. Despite the great benefit that ethnic and 9 minority media provide to their respective communities and to New York City as a whole, recent 10 11 cuts in staff size and shifts away from locally 12 generated content, suggests that these invaluable 13 resources are in a period of transition that results--the result of which is sure to impact immigrant and 14 15 minority communities. Testimony today will focus on 16 current trends in ethnic and minority media what the 17 city can do to ensure that industry changes do not 18 reduce the amount and quality of content, and that 19 ethnic and minority communities receive information 20 from local matters. Members of local ethnic and 21 minority media will testify about challenges they 2.2 face, and provide suggestions about how the city can 23 support their work. Representatives of the Mayor's Office of Immigrant Affairs are here today, and they 24 will also testify, along with community-based 25

2 organizations and advocates about the importance of 3 collaborating with ethnic and minority media on 4 community outreach and education initiatives. Our committee and the Council are committed to ensuring 5 that the immigrant and minority communities receive 6 7 accurate information from trusted sources, and, I 8 can't underestimate and underscore this enough. 9 We're talking about the trust, public trust in a timely manner. The testimony today will help the 10 11 committee learn from past challenges and successes in 12 order to identify ways in which it can strengthen and 13 grow its relationship with local ethnic and minority 14 media outlets, and in doing so further support New 15 York's immigrant and minority communities. 16 Additionally, we will also hear from proposed Resolution 928-A, which calls upon the Supreme Court 17 to overturn the decision of the Fifth Circuit Court 18 19 of Appeals and uphold President Obama's 2014 20 Executive Orders, which allowed for the expansion of 21 the DACA program and the creation of the DAPA program for parents of the U.S. citizens or lawful permanent 2.2 23 residents. The implementation of the expanded DACA and DAPA programs would make four and five--four to 24 five million individuals eligible for temporary 25

2 relief from deportation, as well as work 3 authorization. It is believed that in New York City 4 alone upwards of 200,000 individuals may be eligible for one of these programs. Many studies project that 5 the implementation of these programs would lead to an 6 7 increase of \$90 billion in gross domestic product 8 over ten years. This is what is at stake here. We 9 do not get to those members. We do not get to that economic achievement if we cannot communicate these 10 11 messages on the ground. However, the most impact of 12 implementing these programs will not be just an 13 economic one. Rather, it would be a significant improvement in the quality of life of families who 14 15 grapple daily with the fear of being torn apart. Ιt is for this reason family unity that the Council 16 17 calls upon the United States Supreme Court to 18 overturn and--the current injunction--injunction, and allow for the implementation of the expanded DACA and 19 20 the new DAPA programs. [Speaking Spanish] Muchas 21 gracias, and I want to also -- no new members -- I want 2.2 to call up our first witnesses Mrs. Karen Pennar from 23 the Center of the Community and Ethnic Media at CUNY. Can you please come on up, and give your testimony 24

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2 and get us started in this conversation. [pause] Red 3 light.

KAREN PENNAR: Got it.

CHAIRPERSON MENCHACA: Awesome.

KAREN PENNAR: Good morning. My name is 6 7 Karen Pennar and I'm Editor of Voices of New York and Co-Director of the Center for Community and Ethnic 8 9 Media at the City University of New York Graduate School of Journalism. I want to thank you, Mr. 10 11 Menchaca for and your colleagues for this opportunity 12 to address the Committee on Immigration. I think the 13 subject of this hearing is an important one, and 14 we're pleased and honored to be part of the 15 conversation. Before I comment on the subject of the 16 hearing, I'd like to provide a little background on 17 the center. Our center as established at the CUNY J 18 School in 2012 when the school agreed to assume some 19 of the project of a predecessor organization, the New 20 York Community Media Alliance. Our mission is to 21 promote and represent the work of community and 2.2 ethnic media outlets in the New York Metropolitan 23 area. Our flagship website, Voice of New York, curates the best work from this media sector 24 25 translating when necessary. [coughs] The center

2 conducts numerous trainings and workshops for ethnic 3 press, as well as special newsmaker events with city 4 officials and agency directors. We sponsor an annual awards ceremony know as the Ippies, which celebrate 5 the best work of the community and ethnic media. 6 7 Finally, the center conducts outreach and publishes research to track the pulse of this sector. I've 8 9 been Editor of Voices of New York for two years, and Co-Director of the Center for nearly a year. And I'd 10 11 like to thank you Co-Director John Yurcotic (sp?) who 12 has many years of experience in working the ethnic 13 media in New York for helping me in preparing these remarks. As you well know, nearly 40% of New York 14 15 City's residents are foreign born, and 1.8 million of 16 them speak little or no English. Nearly half of the 17 residents in the city report speaking a language other than English at home. It's perhaps 18 unsurprising that a large media sector has developed 19 20 to meet the needs of these ethnic communities. More 21 that 90 newspapers and many more magazines, websites, 2.2 radio and television broadcasters and programmers 23 serve the ethnic and immigrant communities of New York in more than 35 languages. These publications 24 25 range from venerable ones with a century old legacy

2 such as El Diario La Prensa to relative newcomers 3 such Hasokas (sp?) and White Hamal TV, which serve 4 the burgeonings--burgeoning Nepalese community. And 5 many of these outlets have a regional and national audience even though they may be based in here, and 6 their management and structure may vary from mom and 7 8 pop style operations to foreign owned entities. 9 While El Diaro's recent lay-offs have drawn attention, many ethnic media outlets have been facing 10 11 severe financial challenges for a long time. In 12 recent weeks, we at the center have heard stories 13 about reporting positions going unfilled for months, 14 and about revenues being squeezed as ad buyers 15 postpone payments. Just this month the Daily Nowy Dziennik, which has served the Polish speaking 16 17 community in the New York Metropolitan area for 45 18 years shifted to weekly publication. 19 Now, I'm aware that we heard a very 20 important--we got a very important piece of news this

21 morning from the city that the Mayor and the City 22 Council Speaker have agreed to enhance and really 23 build up outreach to the ethnic media, and to look 24 toward more advertising in the ethnic media. And I 25 have to say this is a really positive development.

At the Center, we've been pushing for this for a long 2 3 time, and I can only applaud everyone involved in 4 making it-bringing it together and making it happen. 5 My remarks were originally going to actually talk about just some of these issues, and what needs to be 6 7 done. I'll go through them a little more quickly 8 just to reinforce what has been discussed, and to 9 talk about--to reflect on a little bit of what the ethnic media has been telling us. We did a quick 10 11 survey over the past few days, and asked some top 12 editors what the single most important thing the City 13 could do to help support ethnic media. What that 14 would be. Here are some of their replies. The City should appoint an ethnic media czar to work with 15 16 ethnic media. The City should translate press 17 release for the ethnic media. The City should buy 18 more ads in ethnic media. Now, these answers to us 19 represent the three key areas in which we believe the 20 City can take some action, and it sounds like they're 21 going to really do that, and--and address these 2.2 issues. 23 The first area pertains to outreach.

24 While council members know their constituents well, 25 and work closely with them, City Hall and city

agencies and departments could probably do a better 2 3 job of maintaining connections with individual ethnic 4 communities via the ethnic press. More than 70% of our respondents felt that the Mayor's Office and city 5 agencies don't do enough outreach. Fifty-five 6 7 percent of our respondents said they had only 8 sometimes been invited to City Hall briefings, and 9 33% said they had never been. This--establishing regular lines of communication can be a win-win. 10 The 11 City can promote messaging of various campaigns and 12 efforts such as Thrive New York City via ethnic media 13 while the ethnic median in turn can bring-gain greater access to city representatives. Over time, 14 15 such relationships cannot help but promote civic engagement. The second way in which the City could 16 17 support ethnic media would be to provide easy access 18 to news and information. Translation of every press 19 release that every city agency puts out into all the 20 languages represented in the ethnic media would be a 21 daunting, not to mention expensive task. Already the 2.2 City is making a herculean effort through various 23 agencies to ensure language access. But what if the City produced a short daily digest of news from City 24 Hall and city agencies, translated that into several 25

languages and made that available as a daily newsfeed 2 3 for the ethnic media. Media of all kinds are always 4 content hungry, and a ready-made daily digest I think would be welcomed by the ethnic media. Finally, 5 ethnic media have been banging the drum and rightly 6 7 so for more ad placements from city agencies and 8 departments. A research study reproduced in 2013 9 found that more than 80% of the City's ad buys were going to mainstream publications. Some ethnic media 10 11 representatives report to us that they've seen an improvement since them, but many still feel shut out, 12 13 and they are eager for a change in direction. 14 Ramping up the placement of adverting in ethnic media 15 would go a long way towards supporting such media. 16 And as before in the other suggestions, that would 17 help promote messaging and understanding of the 18 City's activities and civic engagement by immigrants 19 over the long term. The Mayor's Office of Immigrant 20 Affairs has a history of serving and meeting the needs of the city's immigrant and ethnic communities. 21 But because the number--because the number of 2.2 23 immigrants, the number of countries from which they arrive, and the Number of languages which they speak 24 are so great in New York City attentiveness to 25

2 immigrants and ethnic communities needs to cut across 3 all agencies, and departments and to become second 4 nature. I hope with the announcement we heard this 5 morning that that is indeed what will happen. Thank 6 you very much.

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7 CHAIRPERSON MENCHACA: Thank you so much 8 Ms. Pennar, and for being here. We're going to--we 9 have a couple questions before you--you get off the 10 mic, and one just thank you for being here. I know 11 this has been a long journey--

12 KAREN PENNAR: [interposing] Uh-huh. 13 CHAIRPERSON MENCHACA: -- and I want to just underscore a couple of things you said as we 14 15 move on, and I know some of my colleagues have questions before we get to the next panel. The first 16 17 thing I want to say is that I know you've been 18 working on this and the team at CUNY has been working 19 on this for a while, and the work that you did to 20 kind of create these recommendations, like czar, I 21 just want to get the three that you suggest. The 2.2 ethnic media czar, translation of all press releases-23 KAREN PENNAR: [interposing] Uh-huh. 24

1 COMMITTEE ON IMMIGRATION 16 2 CHAIRPERSON MENCHACA: -- and you--you had 3 a third. I want to make sure that we all hear that. KAREN PENNAR: The third was the--the 4 ads. So the ad revenues 5 CHAIRPERSON MENCHACA: [interposing] The 6 7 ad revenues. KAREN PENNAR: --the ad placements, and 8 9 I--I should add that those are three quotes from the surveys. They're endorsing an ethnic media 10 11 CHAIRPERSON MENCHACA: [interposing] Right, right--12 13 KAREN PENNAR: --czar. I'm just saying 14 that--15 CHAIRPERSON MENCHACA: [interposing] --16 you're just giving this information. 17 KAREN PENNAR: --speaks to the outreach, 18 um, issue. 19 CHAIRPERSON MENCHACA: Great. 20 KAREN PENNAR: Okay. 21 CHAIRPERSON MENCHACA: Tell me a little bit about the change most recently. Because I want 22 23 to honor that, too. We have a new Council and I want to say that--or I want to say, and kind of repeat 24 25 something you said. You're very excited that--that

the Speaker Office and the City Council and the Mayor proposed this new database. Just exactly tell us how important that is, and what a big step that--that was for the Administration and the Council to work together to make this happen. What does that do, and how does that really change?

KAREN PENNAR: Well, I think if all city 8 9 agencies and departments are daily-on a daily basis referring to a directory of -- of these media, they'll 10 11 have a--it'll be--it'll be part of that process of 12 making--making it second nature to think about all 13 media in the city, all residents of the city and how 14 they can best be served. So, if they have that 15 directory, if they need to reach out to a certain community, or need to try to set up a certain--a 16 17 certain collaboration or something, it's handy. If 18 they need it for press release purposes. If they 19 need it for some kind of sort of public service type 20 messaging. Whatever, it's--it's a--it's a great 21 thing to have.

CHAIRPERSON MENCHACA: And then the final question--and I'm going to hand it over to Council Members-how important are ad revenues to the industry from the CUNY perspective?

2	KAREN PENNAR: Well, II think thethe
3	entire media industryfor, you know, there's a lot
4	going on, and not just ethnic media, and forfor
5	print publications especially, ad revenues are huge
6	and the loss of those ad revenues has been a story
7	for many years. And forit'sit's just as true for
8	the ethnic publications. So, it's a bigit's a big,
9	big issue for them.
10	CHAIRPERSON MENCHACA: And how different
11	is ad revenue to an ethnic and community paper to say
12	the Daily the News?
13	KAREN PENNAR: They don'tI don't think
14	they have the regular buys thatthat the Daily News
15	does. They don't get the major, you know, the major
16	retailers checking in with them. So they needthey
17	need to sort of piece together ad revenues from many
18	different sources.
19	CHAIRPERSON MENCHACA: Thank you. I'm
20	going to hand it over to Council Member Reynoso, But
21	I also want to acknowledge that Council Member
22	Rodriguez is in the Chambers as well. Thank you so
23	much.
24	COUNCIL MEMBER REYNOSO: Thank you,
25	Council Member Menchaca. I just want to say you've
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done an amazing job of really bringing this issue to 2 3 light, and really championing it, and I'm extremely 4 grateful that I could be sitting here in this 5 committee fighting for something that I think is extremely important to the folks in my community 6 7 specifically. I do want to just ask when it comes to 8 trends, we've seen other publications outside of 9 ethnic media that are also struggling let's say to We've seen the New York Times and other 10 stav afloat. 11 publications move to--to the Internet and charge a 12 fee to get its content to a certain degree. What--13 what are you seeing with the ethnic media and how 14 they're trying to--to adjust to--to the times that we 15 have upon us when it comes to print media? 16 KAREN PENNAR: Right. Well, there's 17 certainly--I mean there's certainly more websites than there were before. There's certainly more

18 19 exploration of mobile presentation of news, but it -- a 20 lot of things are challenges. As I said, many of 21 the--many of the outlets that we communicate with are 2.2 small. They are mom and pop operations. They are 23 operations where the editor may be the publisher or may be the report or may be -- So they're not all like 24 25 that, but many of them are short-staffed, and it's

2 hard to envision moving into the digital age, and 3 seeing that as a--a rescue for them when it's not 4 even clear that that's rescuing large media 5 organizations so--

6 COUNCIL MEMBER REYNOSO: In hearing your 7 response, I--I--I'm concerned there that staying in 8 print might not be a sustainable model, and that what 9 you think as an--as an alternative and--or what folks 10 might see as an alternative in--in media or online or 11 on the phone, is not necessarily a viable one.

12 KAREN PENNAR: I--I think all media 13 outlets today have to look across all possible 14 platforms.

15 COUNCIL MEMBER REYNOSO: So, for--for the 16 general public I just want to make a quick statement. 17 There's a too-big-fail situation that we--we--we end 18 up hitting, for example, in saving banks and of 19 government's involvement in helping financial 20 institutions, and then when we look at ethnic media, 21 for example, and I want to use El Diario as an 2.2 example. 23 KAREN PENNAR: [interposing] Okay.

24 COUNCIL MEMBER REYNOSO: El Diario is 25 probably the largest publication of Spanish media in

2 the--in the City of New York. Should they for any 3 reason not be able to continue to operate in print 4 media, we would lose a huge chunk of the work that 5 we--of the--of the messaging that we get out to a lot of our immigrant communities, especially the Spanish 6 7 speaking community, which is extremely. And I think 8 we account for almost a third of the population here 9 in the City of New York, and to lose that would be-would be a disaster I think in being able to get 10 11 information out especially to these Latino 12 communities. We're going to hear from the 13 Commissioner of Immigration Affairs about what they 14 think they can do to be helpful, and we're talking 15 about ad buys. But I really want to really to have a 16 more expansive conversation because there-- We're at 17 a point where we need to do more than just ad buys 18 because the failure to save a lot of these 19 institutions and these publications can mean almost a 20 complete blackout when it comes to information for 21 the--for a lot of immigrants here in the City of New 2.2 York. But I--I really appreciate your testimony and 23 I thank you for your time. KAREN PENNAR: 24 COUNCIL MEMBER REYNOSO:

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2 KAREN PENNAR: Thank you. 3 COUNCIL MEMBER REYNOSO: Thank you, 4 Chair, for your leadership as always, and I look forward to asking more questions of the 5 Administration. 6 7 CHAIRPERSON MENCHACA: Thank you, Council Member Reynoso. Thank you, Ms. Pennar. 8 KAREN PENNAR: 9 Thank you. CHAIRPERSON MENCHACA: And we're going to 10 11 call up the Mayor's Office of Immigrant Affairs, 12 Commissioner Nisha Agarwal and thank you for coming 13 today. And--and again, I just want to applaud the Mayor's Office of Immigrant Affairs, and the release 14 15 of today's incredible opportunity that we've just 16 heard from CUNY, and the real shift. It was this 17 Council, this City Council with the leadership of our 18 Speaker Melissa Mark-Viverito, and Mayor de Blasio. 19 And, with your leadership that really got us to this 20 place, and so I just want to say thank you for that 21 dedication. This is the beginning of a long, long 2.2 new commitment throughout the community--ethnic media 23 and community newspapers. And so, I just want to say thank you as you get to the mic. It's all yours. 24

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2 COMMISSIONER AGARWAL: Thank you. Thank you so much Chairman Menchaca and the members of the 3 4 Committee on Immigration. My name is Nisha Agarwal, and I'm the Commissioner of the Mayor's Office of 5 Immigrant Affairs. New York City is the most diverse 6 7 city in the country and possibly the world. New 8 Yorkers speak over 200 languages. While this is--9 this multi-lingual mosaic is a huge asset, it also presents a challenge for government to serve who are 10 11 not proficient in English. Approximately 23% of all New York City residents or 1.8 million New Yorkers 12 13 speak a language other than English at home and have a limited ability to read, speak, write or understand 14 15 English. Communicating effectively with this 16 population is mandated on the federal and state 17 levels and locally with Executive Order 120 and Local 18 Law 73 and others. Not only are government agencies 19 bound by law to provide equal access to information 20 and services regardless of language, the de Blasio 21 Administration is committed to making sure that all 2.2 New Yorkers who are not proficient in English have 23 access to needed city services. Simply stated, the City should speak the language of its residents. 24 То implement the Mayor's vision, my office working with 25

2	partner agencies has developed a comprehensive
3	approach to language access. We've engaged senior
4	staff of city agencies in assisting the effort, and
5	we have created a new senior level position at MOIA,
6	the Executive Director Language Access Initiatives to
7	oversee the implementation and coordination of
8	citywide language access compliance and programming.
9	One important component of our comprehensive vision
10	of language access is to support agencies and
11	outletsoutreach to limited English proficient New
12	Yorkers with important information about the services
13	and resources for which they may be eligible.
14	Engaging the ethnic and community media is a key
15	strategy in this effort. Many people who don't speak
16	English rely on native language print, radio and
17	online news outlets for news and information about
18	government services and resources. Many other
19	residents of all language abilities turn to local
20	independent news outlets that focus on their
21	neighborhoods. New York City is a remarkably rich
22	hub of ethnic and community media with an estimated
23	270 ethnic and community newspapers that have a
24	combined readership ofof about 4.5 million New
25	Yorkers, as well as a Number of foreign language

radio and TV broadcast outlets. The city's range of 2 3 ethnic media is a crucial connecter in the lives of 4 New Yorkers. The large mainstream newspapers and TV and radio stations simply do not have the same reach 5 and resonance in immigrant communities as do many of 6 7 the smaller local papers or neighborhood-based 8 websites. In recognition of the importance of ethnic 9 and community media and reaching New Yorkers, the city government under the de Blasio Administration 10 11 has increased the proportion of advertising dollars 12 spent on placements in those outlets. In Fiscal Year 13 2015, nearly 20% of the city government advertising expenditures were in ethnic media accounting for 14 15 roughly \$1.1 million. This represents a higher 16 proportion of advertising expenditures than in recent 17 years, and indicates greater awareness among city 18 agencies of the important benefits of engaging ethnic 19 and community media.

And I'd like to now describe some of the Administration's recent public campaigns that have included a significantly ethnic and community media advertising to successfully reach their target audiences just to provide some examples. In 2014, my office with the support to the Young Men's Initiative

2 ran a public education and advertising campaign to 3 help young immigrant New Yorkers learns about and 4 apply for Deferred Action for Childhood Arrivals or DACA is an important form of temporary 5 DACA. protection from deportation, and a source of work 6 7 authorization among other benefits. One hundred 8 percent of the approximately \$89,000 that we spent on 9 print and radio advertising is allocated to ethnic media with 40 print ads in eight languages across 11 10 11 publications, and with 200 radio spots in three 12 languages four stations. And I should have brought 13 examples of the ads because they were great. IDNYC, 14 the City's Municipal ID Program, as you mentioned 15 Chairman Menchaca, is a prime example of the citywide 16 campaign that focused much of the marketing and 17 communications on immigrant communities. The 18 approach with IDNYC included extensive engagement 19 with ethnic and community media, including 20 roundtables, and partnerships with organizations like the Hispanic Federation, and work with outlets such 21 as Telemundo, Uno Decione (sp?), El Diario and Radio 2.2 23 WADO to create unique opportunities for New Yorkers to learn about the program. Since the program's 24 launch last January, ethnic and community media print 25

2	ads have so far totaled \$340,000, which comprises
3	approximately 64% of the total ad buys, print ad
4	buys. IDNYC print ads have appeared in 32
5	publications representing 10 languages, and among
6	IDNYC's radio ad buys, more than 33% of them
7	dedicated to ethnic radio stations. Similarly, the
8	Department of Consumer Affairs who's recently been
9	involved in two outreach and educateeducational
10	campaigns, the Paid Sick Leave Campaign, which spent
11	27% of its ad dollars with ethnic media, and the
12	Earned Income Tax Credit Campaign, which spent 37% of
13	its ad budget with ethnic media.
14	To continue to build on these recent
15	successes with the ethnic and community media, we
16	have developed three key strategies. First, we have
17	worked with the City Hall Press Office, the City

Council Speaker's Office, and the CUNY School of 18 19 Journalism to created a directory of ethnic and 20 community media. The directory is a database of 200 21 TV, radio, print and digital news outlets covering 22 more than 30 languages. This directory will help 23 city agency communication staff identify the most effective ways of reaching their intended audiences 24 through articles, editorials and paid in their media. 25

2 This resource will strengthen the Administration's 3 communications reach to all corners of the five 4 boroughs, and the directory is, of course, is also 5 available to members of the City Council.

Second, my team has already trained the 6 7 communications departments of city agencies on accessing ethnic media and the importance of making 8 9 ethnic and community media ad buys to reach all New Yorkers. And, we will conduct follow-up training 10 11 starting in March of 2016. And finally, we have for the first time added categories related to ad 12 13 procurement to the Annual Internal Language Access 14 Assessment that all city agencies are required to 15 prepare. This change will allow MOIA to better 16 monitor agency level ethnic media ad buys in their marketing campaigns. We look forward to working with 17 18 our public facing city agencies, to the Council and 19 the ethnic and community media to continue to improve 20 the city's communications with New Yorkers or all 21 backgrounds and languages.

And finally, on a separate note, I'm pleased to see that the Speaker has introduced a resolution expressing support from President's Obama's Immigration Executive Actions; the

2 President's expansion of the existing DACA program 3 and his creation of the new Deferred Action Program 4 for parents of U.S. citizens and lawful permanent 5 resident children have been enjoined from implementation by a Federal District Court in Texas. 6 7 The federal government's appeal of that injunction is 8 now before the Supreme Court. The DACA and DAPA 9 programs would provide immense benefits to thousands upon thousands of New York City's immigrant 10 11 residents, and to the City itself. Mayor de Blasio 12 together with the Mayor's and account executives Cities for Action Coalition have filed an amicus 13 14 brief to support the President's executives at the 15 District Court, and the Fifth District Court of 16 Appeals, and we will continue to express our support. 17 So we're really thrilled about the resolution. 18 CHAIRPERSON MENCHACA: Thank you, 19 Commissioner for your testimony, and I hope everyone 20 here is taking notes because I'd like to hear from 21 you about what you think in this new world with this 2.2 database, but also just the commitments, and I'd like 23 to hear your responses when we talk to you next. But, my--my first question is really, and I want to 24 hand it over to my--my colleagues, too. Well, 25

2 actually, my first kind of comment to my colleagues 3 is that there's a new directory. And this is going 4 to be an important piece, and I'm hoping that we can keep ourselves accountable in using this directory, 5 and really allow ourselves to expand our ability to 6 7 take more messages that we're doing in the district 8 like participatory budgeting, and like IDNYC. And--9 and use the directory to communicate with local reporters. There is always one reporter that you 10 11 just didn't know because they've just--they just 12 signed up to become a new writer part-time for a 13 local newspaper. And, it sounds like this is going 14 to be updated often. So, my first question to you on 15 the database is how often is this going to be updated and how dynamic has it been? You know, you got 16 17 really deep into this with our staff. How deep or 18 how often are you going to update this, and how often 19 do you have to do this so that we're getting that 20 fresh glow of information about who these writers are 21 on the ground? 2.2 COMMISSIONER AGARWAL: Right. So I think 23 that one thing I'll say is that the--database will be

updated particularly as we get information back from

the folks who are using it to say, you know, that

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this information may be out of date. It's not. 2 We 3 can keep it updated as we need to, but we'll need the information back both from the Council and from our 4 5 city agencies if the information starts to feel like it's moving out of date. But, really the idea here 6 7 is that sometimes the investments are not made, the 8 outreach is not done with ethnic and community media 9 because people don't know where to look. And so, if we can keep an updated comprehensive database of 10 11 those resources, and who exactly to contact, I think that alone will enable us to see a lot of 12 13 improvement. And so our-our sincere hope is that 14 we'll hear that feedback. If we find that there are 15 parts of the database that need to be updated and 16 refreshed, then we're ready and able to update it as 17 needed.

18 CHAIRPERSON MENCHACA: Great. I have 19 more questions on the Ethnic Media Database, but I 20 want to ask a question about ads. The Numbers have 21 grown and they're day and night from the previous administration to this administration. 2.2 The work and 23 probably the most championed and successful project is a joint project with the legislative work for 24 IDNYC and the implementation from the multi-agencies 25

2 that made that happen. How difficult was it to shift 3 into placing these ads? What challenges did you face 4 in doing that internally, and what can you tell us 5 about the future of ad buying in our newspapers, not 6 just for what MOIA is doing.

7 COMMISSIONER AGARWAL: [interposing]
8 Right.

9 CHAIRPERSON MENCHACA: It sounds like I'm going--I'm going to hear that it's kind of--it was 10 11 easier kind of taking control of your budgets, and 12 for all the other agencies that I'm hoping to hear 13 from you on in the coming months, and if you can tell 14 us today that have sometimes bought zero ads in 15 making our big public service announcements readable 16 to everyone in the city.

17 COMMISSIONER AGARWAL: Right. So, I'll 18 start by saying, you know, in the context of IDNYC, 19 it wasn't that hard. You just have to think about it 20 at the beginning, right, which is who are we trying 21 to reach? Who are the New Yorkers we're trying to 2.2 communicate with, and I can't imagine a program in 23 New York City where, you know, nearly 40% of the population are immigrants, but we're not trying to 24 reach immigrant communities. And so I think the key 25

25

thing is to think about it from the beginning to do 2 3 an analysis of the target communities and languages 4 are spoken, and that may vary depending on what the 5 program is. And then be able to use the directory to then identify who are the outlets and--and how the 6 7 agency wants to make those decisions. As I mentioned 8 in my testimony, we now have an Executive Director of 9 the Language Access Initiatives who's here today I think really very happy to strategize and work with 10 11 agencies to do that to make it even easier. And 12 then, what you find--many people ask how did we get 13 740,000 people signing up for IDNYC in year one. And 14 do I think that ethnic and community media was a big 15 part of that because we're getting to community members in the language they speak in the 16 17 publications that they're reading or listening or 18 watching. And so, I think that's got to be right at 19 the outset part of how agencies think and we've done 20 trainings, and will continue to do trainings to make 21 that part of the DNA. (sic) 2.2 CHAIRPERSON MENCHACA: [interposing] Got 23 And the last question and I'm going to hand it it. over to my council member colleagues. How hard has 24 it been this last--these last two years to really

2 change the culture with your fellow commissioners 3 and this commitment that you're sharing with us is 4 easy because you're at the top in that--

5 COMMISSIONER AGARWAL: [interposing] 6 Yeah.

7 CHAIRPERSON MENCHACA: --division. Tell 8 us about the challenges that you're facing there, and 9 really what kind of opportunities you're seeing from 10 that.

11 COMMISSIONER AGARWAL: Yeah, so I think 12 it's been very helpful, of course, that May de Blasio 13 has made clear his commitment to language access and to reaching all New Yorkers including immigrant New 14 15 Yorkers from the beginning. So that message has been communicated pretty readily to all of the 16 17 commissioners. And I think that in many, many cases 18 it's really a question of how do you do it, and 19 working with the agencies to get better practices 20 going. With regard to that, you mentioned the Department of Consumer Affairs. They actually--the 21 2.2 Paid Sick Leave Campaign came before IDNYC to the 23 fantastic job of translating materials, but also using community ethnic media right from the outset. 24 So I think this is something that's going certainly 25

1 COMMITTEE ON IMMIGRATION 35 2 beyond MOIA related programs, and I feel very 3 confident that the other agencies will look up there as well. 4 5 CHAIRPERSON MENCHACA: So it sounds like--it sounds like strong messages from there. Continue 6 7 the strong message from there, and you're working 8 with the database to make that happen. 9 COMMISSIONER AGARWAL: Exactly. 10 CHAIRPERSON MENCHACA: Okay. Council 11 Member Rodriguez with first questions. 12 COUNCIL MEMBER RODRIGUEZ: Yes. Thank 13 you Chairman and you've been doing a great job on 14 this issue, and other issues related to the--our 15 immigrant community even though everyone here is an 16 immigrant. What percentage is the Latino population 17 in our city? 18 COMMISSIONER AGARWAL: In the city? 19 COUNCIL MEMBER RODRIGUEZ: In the city. COMMISSIONER AGARWAL: That's a good 20 21 question. I'll get back to you. We'll figure that 2.2 out right away. I don't want to--23 COUNCIL MEMBER RODRIGUEZ: [interposing] 24 Great. 25 COMMISSIONER AGARWAL: --misspeak.

2 COUNCIL MEMBER RODRIGUEZ: So, so--and--3 and as you know like in the 1900 census we were not 4 counting. Our Latino population did not appear in 5 So, 96% of the population in New York the census. City was white; 2% was Latino--well, it was all 6 7 American. Latinos were not there, and if you go back 8 to the 1900 Census. Today, we are the second largest 9 group in our city, and I believe that and sometimes when we look at the Latino population, people we're 10 11 thinking as undocumented, people with Green Cards. 12 Immigrants like myself that still Spanish is my 13 native language and I speak with my accent. But in 14 my family with 12 brothers and sisters, I have more 15 than 75 nieces and nephews. The whole family is born 16 here. And even those like in my generation that came 17 here on my Green card, there is no one on my family 18 among the 12 brothers and sisters who are not USA 19 citizens today. And I think that it is unfortunate 20 that in 2016 we still have to be making a case that we deserve the same attention when it comes to 21 2.2 investing in the second largest group in our city. 23 So, for myself, someone that really works very closely with this Administration that appreciates and 24 know that he's putting his dollars where we have the 25
2 need on the Early Childhood Education or on the UPK, 3 on the After School Computer Science but--and, of 4 course, like we also appreciate your leadership. You know that you're someone that has a background 5 advancing the agenda of the immigrant community. 6 7 When it comes to the issue that we are having-facing today of the El Diario La Prensa, the first thing 8 9 that we want to be clear is that, you know, we from this side doesn't--we don't--we don't expect to be 10 11 telling any investor who takes the risk putting the 12 dollars in what it is that you need to do. So this 13 conversation is not coming from us as saying you, the 14 new owner of the El Diario La Prensa, this is what 15 you should do. You should not close not the El 16 Diario La Prensa if it means all about having a 17 conversation or the importance of El Diario La 18 Prensa, the legacy of the El Diario La Prensa. And 19 how we can work together to save the El Diario. 20 Because for many members or about 28% of the Latino 21 population in our city who are still Spanish is the 2.2 only language that they speak, El Diario became the 23 only real contact that they had to being informed. And it's still today is the only real contact that 24 they have. So, my first question to me is how much--25

2	to you is how much does the city spend in ads (sic)
3	in 2015, and what percentage of those ads were
4	invested in the Latino media.

5 COMMISSIONER AGARWAL: Sure. So I can share that in 2015 the total ad funding was about 6 7 \$6,300,000, and in ethnic publications it was about \$1,150,000 dollars, which was about 18% of the ad 8 9 buys, and that's almost doubling from 2013. What I don't currently have in front of me, but we can get 10 11 that Number to you is the breakdown in terms of 12 Spanish language or Latino media, which we should--it 13 should be pretty easy for us to get from the raw 14 data. Oh, okay, and then the answer to the total 15 population of Latinos in New York City almost \$2.5 16 million or 29% of the city's breakdown there. (sic) 17 COUNCIL MEMBER RODRIGUEZ: Great. 18 COMMISSIONER AGARWAL: Yes. 19 COUNCIL MEMBER RODRIGUEZ: So, you know, 20 we are there, and--and again I--we know that we have 21 a Mayor, we had an administration that cares for the

Latino community, that is working hard to make changes. So that whatever we do reflect, that 29% that we are in the city, I just would like to see how on some level we work toward as El Diario--it's the

2	owners that again, we are not expected to tell them
3	what to do. By this here possibility or I hope they
4	can keep the newspaper open because the value, they
5	are huge with the El Diario La Prensa. So from the
6	governmental side, we should be looking, you know,
7	doing the investments that reflect the 29% of the
8	population that we as the Latinos are in this city.
9	Thank you, Commissioner.
10	COMMISSIONER AGARWAL: Thank you.
11	COUNCIL MEMBER RODRIGUEZ: Gracias.
12	CHAIRPERSON MENCHACA: Thank you, Council
13	Member Rodriguez, and diddid you have the answer to
14	thethe Latino population.
15	COMMISSIONER AGARWAL: We'repulling up
16	now.
17	CHAIRPERSON MENCHACA: Yeah, so we're
18	we'rewe're seeing 28%, and so I think one question
19	we have isis does it make sense for us to look at
20	population and connect it to ads? Is that a fair way
21	to think about how we place our ads?
22	COMMISSIONER AGARWAL: So I would say in
23	MOIA we've been thinking about it is we definitely
24	you know, by including this ad procurement metric
25	within the reports that city agencies provide, we can
l	

2 get a sense of whether there's been improvement and 3 kind of overall Number. I do think depending on what 4 the campaign is, that you have to think about who are the audience that you're trying to reach. And so, 5 there might be some programs where, you know, you 6 7 want to mix up. It's not always the top seven 8 languages spoken citywide, but it might be particular 9 to certain neighborhoods. We just have to be sort of thoughtful about giving agencies the flexibility to 10 11 design campaigns that really are reaching the groups 12 that they--that they need to reach for their 13 programming, and I think that flexibility is really important to actually do a good job depending on the 14 15 program.

16 CHAIRPERSON MENCHACA: Right, so I hear 17 responsibility. I hear that, see that with IDNYC, 18 but as a city policy, how should we measure our ad, 19 revenue spending? How do we--how do we-20 think about this? Help us understand that. How do 21 we think about this? Beyond responsibility. So you 2.2 answer the responsibility question. 23 COMMISSIONER AGARWAL: Right. CHAIRPERSON MENCHACA: But on the money, 24

25 on the dollars and the-- You know, we're seeing an

2	uptick inin spending and commitment at an agency
3	at your agency. How do we think about this as a city
4	that's pumping millions of dollars into ads?
5	COMMISSIONER AGARWAL: Yep. So I think
6	oneone thing I would say is we just first need to
7	see an increase, and an a continued increase, and
8	then I think we think we want to look at the Numbers
9	really holistically to understand. You know, I
10	wouldn't say that we need to set specific percentage
11	targets or things like that, but we have to hold our
12	agencies very accountable based on improving. I
13	think we can all have improvement. And candidly, I
14	think if we were doing the DACA ad campaign, we
15	wanted to spent 100% of our budget on ethnic media,
16	and wouldn't want to change that, right. So I think
17	it could work either way. Then in some cases like
18	IDNYC and like DACA we want to make sure that we have
19	the ability to go even above what may be the
20	percentage breakdown of immigrant communities, right?
21	So, I think againI think there needs to be
22	flexibility, and not sort of targets that agencies
23	areare moving towards that are actually just an
24	accountability to be improving, and having their

1	COMMITTEE ON IMMIGRATION 42
2	campaigns reflect New York is and what their programs
3	are and who they should be reaching.
4	CHAIRPERSON MENCHACA: The last
5	questions, and I'm going to hand it over to Council
6	Member Reynoso, but what would awhat would a goal
7	do in this conversation? So say wherewhere we
8	wherewe are where we are now, but if the
9	Administration wanted to set a goal, what would that
10	do to this conversation to move it forward?
11	COMMISSIONER AGARWAL: Yeah, I mean I
12	think a goal could be fine. I think a goal could
13	also be
14	CHAIRPERSON MENCHACA: [interposing] And
15	what is a goal to you, as youas you understand it?
16	COMMISSIONER AGARWAL: Yeah, yeah, and I
17	think a goal could candidly also be distorting or not
18	really reflect what it is the skills essentially that
19	we want agencies to develop. It's not just about
20	meeting a numerical target. It's actually about
21	having the practices and the policies in place in an
22	agencies communication staff (sic) but in other ways
23	as well, where it's just something you're thinking
24	about right from the beginning. It's not like oops,
25	

1	COMMITTEE ON IMMIGRATION 43
2	we need to meet this goal, but it's really about this
3	is part of what we do to do our job well.
4	CHAIRPERSON MENCHACA: Got it, and I want
5	toI want to highlight what youwhat you just said
6	right now, which is really changing the relationship
7	so it's not an after thought and we let go. It's a
8	checklist
9	COMMISSIONER AGARWAL: [interposing]
10	Exactly.
11	CHAIRPERSON MENCHACA:of who did not
12	talk to, but more about really creating a
13	relationship and I think we're going to have some
14	questions about that. Council Member Reynoso.
15	COUNCIL MEMBER REYNOSO: Thank you,
16	Councilman. I just want to make mention to the fact
17	that you congratulated the Mayor's Office and the
18	Speaker's Office on the work that they did in this
19	new announcement. And I just want to say that if it
20	wasn't for this hearing being scheduled for today, I
21	don't think that announcement would have come up.
22	So, I want to thank you for that work that you did
23	there. I just want to make sure that, you know, you
24	do get the recognition that you deserve. I do want
25	to say that 29% of Latinos, of those do we know how

1 COMMITTEE ON IMMIGRATION 44 2 many speak--only speak Spanish or their primary 3 language at home is Spanish? 4 COMMISSIONER AGARWAL: I don' have that 5 now, but we can get that Number. COUNCIL MEMBER REYNOSO: I think--I think 6 7 that's extremely important, and--and I don't think 8 this is policy that we're supposed to be talking 9 There has to be mandates that we are reaching about. our populations fairly. It's an equity issue at this 10 11 point. More money was spent on the Daily News and 12 the New York Post that all ethnic media combined by 13 the City of New York. I--I guess I can't even have 14 a--there's no question to follow that up. I just 15 want you to be very mindful of the fact that two--two 16 outlets have more money in--in--more money was spent 17 on ad buys by the City of New York than the entire 18 ethnic media combined. That's sad. That's a sad 19 thing to say when 29% is Latino. The minority in 20 general, I don't know what the population is. I 21 would also like to get that Number that everyone, 2.2 just the minority populations, the ethnic population, 23 how much--what percentage is that, and what percentage of those only speak the language that is 24 native to where they come from? 25 That's very

2 important They should be getting the percentages 3 almost exactly the same, and if it's not yet, I'm 4 going to figure out a way to be helpful with Carlos in making sure that it's mandated that you do 5 everything possible to make that happen. Not you. 6 I 7 know you've got that done. I do want to say there's been increases in Latino--in--in Latino media 8 9 recently by the City of New York. But I do want to say the IDNYC is a huge rollout, and I see that more 10 11 as an exception to what the traditional spending is in ethnic media than it is the standard, right? 12 It's 13 right at the margins. IDNYC is a huge program. I'm 14 pretty sure you guys spend a lot of money on media, 15 and ad buys to get us to a place where we are actually a city that has over -- What Number are we up 16 17 now with IDNYC? Is it 600,000, 700,000? 18 COMMISSIONER AGARWAL: Yeah, 740. 19 COUNCIL MEMBER REYNOSO: 740. So, I do 20 want to say that I hope that that's not a blip in the 21 system given that we had some aggressive--aggressive 2.2 opportunity--opportunities to aggressively pursue 23 the--the population of the City of New York through that media. So I want to ask that. Is that a 24 25 reason? Is that the reason why we have an increase,

1	COMMITTEE ON IMMIGRATION 46
2	or is it just the fact that you've changed your
3	internal policies to get to that Number?
4	COMMISSIONER AGARWAL: Yep. So I can
5	address the range of those points. So I think IDNYC
6	was definitely one of the campaigns that really sort
7	of led to the increase that we've seen
8	COUNCIL MEMBER REYNOSO: [interposing]
9	COMMISSIONER AGARWAL:in the ethnic
10	media spending, but not the only one, right. Paid
11	Sick Leave. I think in this administration in
12	general the degree to which outreach has been done to
13	ethnic media has been significantly greater than the
14	past. So I think IDNYC is a piece, but the whole. I
15	would add, you know, there are mandates in many
16	respects around language accessibility right? That
17	we need to speak the language of New Yorkers. We
18	need to translate. We need to provide interpretation
19	services. And so, I think those doe exist, and we
20	have to make sure that our agencies are doing what
21	they need to do in terms of thatin terms of that
22	work. But also agree that the degree to which we
23	have failed to invest in sort of reaching immigrant
24	communities through ethnic and community media is
25	reflect in the announce that was done today. That we

2	have to do a better job of reaching out in the
3	languages and through the outlets that New Yorkers
4	read, listen to, and watch, and that's exactly the
5	goal of the directory among other things. And then
6	I'll say, you know, this work, though the
7	announcement was made today has really been going on
8	for quite some time both on the Speaker's side hiring
9	people who are very well respected in the field of
10	ethnic and community media to lead the effort on the
11	Council side. As well as in our case also staffing
12	up to make sure that we have the capacity to do that
13	work. So I think it's very much been something we've
14	been thinking about and planning for quite some time.
15	COUNCIL MEMBER REYNOSO: You spoke about
16	language access. It's okay to translate something,
17	but if it's just on paper on a desk and it doesn't
18	get out to the people, it has no value. So, we need
19	to get those things out, and we're not getting them
20	out at the rate that we're supposed to in the ethnic
21	media. It's just not happening, and what we have in
22	outreach and engagement is not enough. Giving me a
23	directory of every singleand I've worked really
24	hard to get mymy media directory together, and it's
25	a disaster. So, I'm glad that you guys are going to

2 give us some more information so I myself can do 3 better being able to reach more folks. But, not just 4 reaching folks or getting--trying to plug in a story in some media outlet so that I can--so folks can see 5 what I'm trying to do. But I'm talking about money. 6 7 Money is what talks, and at this moment, the city has 8 completely failed the ethnic media when it comes to--9 or not the ethnic media. I want to be very clear that the--the general population in the City of New 10 11 York that's what they've done by not being able to 12 reach out to them through the -- the means by which 13 they--they generally obtain information. Just 14 completely failed them, and I don't think a policy is 15 enough. I really do think that we need to talk about 16 mandates as to how we work. And then my last 17 question, Chair, if you will allow me, is what about 18 this blackout? What about if we no longer have media 19 that's specific to a language of a general--of a 20 large population of this--of this city. How does the 21 city plan to compensate for not being--and how are 2.2 they going to reach out to these populations outside 23 of that media? How would they? What--what plans of action do you have in place to prepare for that 24 possibility? 25

2		COM	MISSI	ONEI	R AGARWAL:	If	an	entire	
3	language	media	were	to	disappear?				

4 COUNCIL MEMBER REYNOSO: Let's say El Diario for example, and I'm going to keep using that 5 as an example. If El Diario can no longer do print 6 7 media? They are probably the largest outlet in the 8 Latino community. They go down. How do you 9 compensate for that? How do you get information out to the Latino communities then, and I feel like you 10 11 quys are going to be at a loss, and I hope you have a 12 plan of action so you can compensate.

13 COMMISSIONER AGARWAL: Yep. So, you know, my understanding is this actually quite a lot, 14 15 a very rich and diverse Spanish language media 16 environment outside of El Diario. So I think what we 17 would do is continue to work with those outlets to 18 make sure the information gets out there. And, the 19 other thing I would say is the City needs to be very 20 responsive, and make more investments in ethnic and 21 community media. I don't think even from a 2.2 perspective of journals and ethics that we should see 23 our investments as trying to support the news agencies in a way that they somehow feel hole done 24 25 (sic) to the city, and to how they cover the city,

2	right? We need to make sure that the news and the
3	content stays separate from the business side of the
4	operation, and that includes sort of how the city
5	relates to these things. And I do think that would
6	be very important just for thethe field as well.
7	COUNCIL MEMBER REYNOSO: Thank you.
8	Thank you, Chair.
9	CHAIRPERSON MENCHACA: Thank you. Before
10	I hand it back to my council member colleagues, we
11	have been joined by Council Member Rosie Mendez from
12	Manhattan and Council Member Mathieu Eugene from
13	Brooklyn. And, you know, we got testimony today.
14	I'm kind of looking through the testimony from
15	Controller Scott Stringer and Borough President Eric
16	Adams, and they've been kind of looking at this as
17	well. Looking at some of the raw data, there's no
18	analysis yet, and we're hoping to analyze this data.
19	But, from what we can see here, El Diario got almost
20	half of the city money over the last three years of
21	all this money that's being spent on ethnic media.
22	Tell us a little bit about what thatthat kind of
23	says, andand in really thinking about howhow we
24	we can kind ofwell, actually just kind of what
25	

2 what does that say right now about--about where we 3 are?

4 COMMISSIONER AGARWAL: Yep, so I, um, 5 with the caveat that we haven't had a chance to analyze the data that was presented as well by the B 6 7 Borough President and the Comptroller, I do think that says something about sort of the decisions that 8 9 agencies are making when they're choosing to get the word out about their programs depending on the 10 11 publication. And so, I think some of the things we've looked at are circulation Numbers, reach and 12 13 visibility. Sort of we make decisions based on how 14 we want to get our message out. And so, I think that 15 the breakdown of those Numbers as they're there 16 probably says something about how agencies are 17 thinking about their strategy.

18 CHAIRPERSON MENCHACA: And my last 19 question and I'll hand it over to Council Member Koo, 20 how can we help El Diario right now? How--how do you 21 believe that the city can help, and then insert what 2.2 we just said, which is they're separate. We've got 23 to keep separation between the sector media and government without a doubt, but how--how can we help 24 in this moment as we begin to learn a little bit 25

about just the nature of--of media in general. El Diario is not the only one going through this problem. All our ethnic media. The New York Times is going through this as well. They're all trying to evolve how can we help?

7 COMMISSIONER AGARWAL: Sure, so I--you know, I don't know that I feel competent to speak to 8 9 the sort of state of journalism broadly speaking in the industry, but I do want to echo what Council 10 11 Member Rodriguez said, which is heroes (sic) like 12 this lifting up the importance of community and 13 ethnic media and what they do. And city officials 14 affirming that this is a really important way to get 15 the world out about the critical programs like 16 Universal Pre-K, like paid sick leave, like IDNYC. 17 It just shows that this is a vital service within New 18 York City

19CHAIRPERSON MENCHACA:Council Member20Koo.

21 COUNCIL MEMBER KOO: Thank you and thank 22 you Chair Menchaca for advocating for New York City 23 immigrants, and Commissioner, thank you for coming to 24 speak to us. Before I ask you a question, I want to 25 give you some of clarifying (sic) information. Most

2 people know I'm an immigrant myself. I spent the 3 last 30 something years in--in Flushing, Queens and I 4 noticed that slowly the news stands when you buy newspapers, you can see the difference. 5 20 years ago they saw a lot of the news when they fill the New 6 7 York Times post. Well, lately it's where you're 8 living. Compared with the ethnic paper the Korean 9 paper, the trans (sic) newspapers, the trans were this high, but the thing is they don't apply, you 10 11 know, on the full. (sic) So that you can tell, you 12 know, the population changed. Even though people 13 understand English--there's--they--they can read 14 perfect English, they won't buy the New Times any 15 more because they don't cover local news that much. 16 Well, not in Flushing. They want the daily news. 17 They don't cover any news in--in Flushing nor in 18 Sunset Park or in Brooklyn, right. Only--they only 19 cover sensation--sensational news, or not like 20 practical news. They don't advertise job openings 21 for the city or for other things, and the reason I 2.2 want to tell them is because of the population 23 The Asian-American just like Latinos we grew change. a lot. Now it's like 14% of the New York City 24 25 population. So, it's something I think about, you

2	know. (sic) So, I'm wondering like on this
3	advertising of projects, I see in thein the box
4	(sic) there. Is this American (sic) or Asian-
5	American news, newspapers or TVs, and radios. So I'm
6	hoping in the future how can you do a better job in
7	outreaching to Asian-Americans?
8	COMMISSIONER AGARWAL: Uh-huh.
9	COUNCIL MEMBER KOO: Yeah. Do youand
10	how do you do the contract in the city? I mean you
11	ask advertising agencies to decide what papers they
12	advertise or you give them directions to hey what's
13	the proportion of the budget that's going on each
14	ethnic groups?
15	COMMISSIONER AGARWAL: Yeah.
16	COUNCIL MEMBER KOO: Do youdo you have
17	a say and the city has a say?
18	COMMISSIONER AGARWAL: Yes. So first I
19	will say I agree with you completely. My parents are
20	from India and they speak English, but they always
21	grew up reading the Indian Press. And so that's, you
22	know, part of the experience that I am very familiar
23	with. And just a little bit on the process of how
24	City agencies make ad buys. So city agencies,
25	communications, marketing staff, et cetera identify

2 their goals for a campaign. An example, you know, 3 could be informing low-income New Yorkers about the 4 Earned Income Tax Credit. And then they work with 5 one of three ad placement vendors that are under citywide contracts. But all of those vendors have 6 7 expertise working with non-English press, but it's 8 really the agencies that made the decision about how 9 to distribute those ad dollars. So we have the ability to really shape, and we have with IDNYC. 10 We 11 have with paid sick leave kind of where those dollars 12 go for ad buys, and that's part of the goal as well 13 with the new directory that was announced today. 14 It's certainly the goal with the training that we're 15 doing to ensure that agencies know kind of how to 16 design their strategy, and then finally, you know, I 17 would say that in addition to ad buys, things like 18 roundtables with the ethnic and community press 19 making sure that press releases go out. Just 20 continuing engagement. So there's a very open line 21 of communication is really equally critical in make 2.2 sure that those news items are shared with the 23 communities that are in New York. COUNCIL MEMBER KOO: [off mic] I'm 24

hoping--[on mic] I'm hoping in the future you explain

25

1 COMMITTEE ON IMMIGRATION 56 2 your budget buy in Asian-American newspapers or a 3 meeting, and the other with the newspapers do you buy ads on the radio or TV? 4 5 COMMISSIONER AGARWAL: Yes. COUNCIL MEMBER KOO: Yeah? 6 7 COMMISSIONER AGARWAL: So we've bought TV and radio ads. Print ads I think are the larges ad 8 9 buys, but we definitely--especially for immigrant communities we allow the radio. 10 11 COUNCIL MEMBER KOO: Immigrants and if 12 you want to know the people they're reading this in 13 the newspaper now. They--they allow people to listen 14 to the radio, and will watch TV when they go home, 15 and sometimes it's really important you find an ad 16 that goes in the radio, too, and on TV. 17 COMMISSIONER AGARWAL: Absolutely. 18 COUNCIL MEMBER KOO: Yeah, and one more 19 It's--well, I'll come back again. I think question. 20 you asked her enough. 21 CHAIRPERSON MENCHACA: Okay, I'll come 2.2 back to you if you want, on the second round. 23 COUNCIL MEMBER KOO: Yeah, thank you. CHAIRPERSON MENCHACA: Thank you, Council 24 Member Koo, and before I hand it over to Council 25

Member Eugene, I just want to know that some of the 2 3 data coming to the Comptroller's Office in 4 partnership with the Borough President looks like in 5 the last three years there's three big contracts, advertising contracts spent about \$20 million total 6 7 between Graystone (sic), Creative and Miller. And with contract--the contract ending 2017, is that I've 8 9 been looking to really change the standards and how to include smaller papers like our--our Urdu (sp?), 10 11 our Chinese paper, all reading the language papers. Is that something the administration is looking at? 12 13 COMMISSIONER AGARWAL: Um, so I think the 14 ad placement vendors are not the same as the actual 15 media outlets. 16 CHAIRPERSON MENCHACA: [interposing] I 17 see. 18 COMMISSIONER AGARWAL: So they have reach 19 to--20 CHAIRPERSON MENCHACA: [interposing] 21 break it down for us. 2.2 COMMISSIONER AGARWAL: Yeah, so they have 23 the reach to the media outlets, and can sort of help the agencies place those ads. And that's--I think 24 25 the goal that we've had is to make sure that the

2 agencies make those interests known from the outset 3 to the ad placement so that by default you don't go 4 to the sort of major English language press, which is 5 what the data is reflecting, right. And the -- we will fully acknowledge that if you look at the data from 6 7 2013 to 2015, there's not enough investment in the 8 ethnic and community media, but we've seen a 9 significant uptick within our administration, and we want to continue that. And that has to be with 10 11 agencies really shaping a strategy that has ethnic 12 and community media as central to part of their 13 outreach strategy.

14 CHAIRPERSON MENCHACA: Got it. Thanks 15 for kind of breaking that down, and I think we're going to have follow-ups on that after the hearing. 16 17 And finally I--I kind of want to bring it out of just 18 the important critical work around immigration, and 19 think about other things like NYC and Company. When 20 I think about all of this stuff in my career working 21 with the Borough President's Office Marty Markowtiz, 2.2 and his excitement for Brooklyn, getting people to do 23 staycation. And, NYC and Company spends a lot of money. What's the responsibility of MOIA to think 24 about those papers that we're talking about today, 25

2	and the city life? Getting people to Coney Island to
3	enjoy a restaurant andand like does MOIAand do
4	you have data on that as well that you can share with
5	us? Not today, but very soon.

6 COMMISSIONER AGARWAL: Uh-huh. So, are 7 you asking about the advertising that New York and 8 Company does around Restaurant Week or something 9 like.

10 CHAIRPERSON MENCHACA: [interposing] 11 There's a lot--there's a lot of citywide internal kind of staycation advertisement that's happening to-12 13 -which I get in Time Out all the time. It's like go 14 to your local, shop local, but I'm not--I don't think 15 and I'd love to hear from others later in the panels 16 that that's not happening with our-our Chinese 17 community isn't getting the messages from the NYC and 18 Company to go to Coney Island and enjoy a wonderful 19 hot dog with--at Nathan's. And--and so, I want to 20 also just elevate this conversation, and not just 21 about immigration, but the life and the work that we do with our cultural institutions. 2.2 23 COMMISSIONER AGARWAL: Totally. So Ι

24 mean I will start by saying that again in a city 25 where we have more immigrants than there are people

1	COMMITTEE ON IMMIGRATION 60
2	in Chicago, thethe reality is that in all of our
3	work we need to be effectively communicating to those
4	communities. Whether it's to get a hot dog or to get
5	Universal Pre-K, that needs to be a part of the DNA
6	of the system. So we've very
7	CHAIRPERSON MENCHACA: [interposing] Or,
8	or a churro in Sunset Park.
9	COMMISSIONER AGARWAL: Or, exactly.
10	Right, wherever thewhatever it may be. So I think
11	we want toI'd be very happy to help with New York
12	and Company and sort of start that conversation about
13	how they think about their own outreach, and
14	particularly sort of outreach to New Yorkers about
15	New York. This is still an amazing city with so many
16	exciting things happening all the time. How do we
17	learn about the things happening in other
18	neighborhoods and other immigrant communities.
19	CHAIRPERSON MENCHACA: Great. Thank you.
20	Council Member Mathieu Eugene.
21	COUNCIL MEMBER EUGENE: Thank you
22	[coughs] Excuse me. [off mic]Thank you very much.
23	[on mic] Well, thank you very much, Mr. Chair, and I
24	want to commend you for your leadership on this
25	issue, and I want to commend the Speaker also, and

2 this is a very important issue because as we know 3 that New York City is home to so many immigrant 4 people and people who came from different immigrant backgrounds. It is very important that all of them 5 they've got the same access. They deserve it, and 6 7 the same access to information because the city will 8 be a better city when all the people who are even in 9 New York City regardless of their ethnicity they get access to the information available to make New York 10 11 City better. Information that are very important for 12 themselves to improve their quality of life, and also to improve the--the education of their children. 13 Ι 14 think we all agree, you know, on that. But my--my 15 question to you that is -- As a matter of fact, thank 16 you very much also for your presentation, and thank 17 you for all the effort that the admin--that you are 18 doing, and also the administration is doing to make 19 sure that everybody gets access to the information. 20 In terms of ethnic media companies, you mentioned 21 that they are probably 28% of the budget allocated to 2.2 Spanish or Latino media. But before I go there, 23 could you tell us what are the media companies, ethnic media companies that the City has contracted 24

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1 COMMITTEE ON IMMIGRATION 62 2 to--to promote the information that they are sending 3 to the New Yorkers. 4 COMMISSIONER AGARWAL: Yes. 5 COUNCIL MEMBER EUGENE: Could you give us a list? 6 7 COMMISSIONER AGARWAL: Absolutely. COUNCIL MEMBER EUGENE: 8 Yes. 9 COMMISSIONER AGARWAL: So to give you a sample of the types of media outlets that we've 10 11 worked with that I think reflects sort of what other 12 agencies have as well. Of course, Spanish language 13 El Diario and Queens Latino, Chinese Language Media 14 like Sing Tao, Korean Times. Also, the Russian 15 Press, English language but press from South Asian or the Urdu language like practice on Poster Week, Wi 16 17 Bunia (sp?); Haitian-Creole Press like Haiti 18 Progress, and Bengali Press--19 COUNCIL MEMBER EUGENE: [interposing] 20 I'm sorry, could you--you said Haiti what? 21 COMMISSIONER AGARWAL: Haiti Progress. 2.2 COUNCIL MEMBER EUGENE: Haiti Progress. 23 COMMISSIONER AGARWAL: And the--and Bengali publications. So just to give a sampling of 24 25

1 COMMITTEE ON IMMIGRATION 63 sort of the range of different communities that we've 2 3 tried to reach with our ad buys. COUNCIL MEMBER EUGENE: Could you tell 4 5 us how much money, you know, in total that is allocated to the media in general? 6 7 COMMISSIONER AGARWAL: Yes. 8 COUNCIL MEMBER EUGENE: How much money 9 and what? Yeah. COMMISSIONER AGARWAL: So in terms in ad 10 11 buying in 2015, which is the last year for which we 12 have data. It's about \$6,300,000. COUNCIL MEMBER EUGENE: \$6 million? 13 14 COMMISSIONER AGARWAL: Yep. 15 COUNCIL MEMBER EUGENE: Uh-huh. 16 COMMISSIONER AGARWAL: And the for ethnic 17 press in 2015, it was about \$1.1 or \$2 million. COUNCIL MEMBER EUGENE: \$1.2 for ethnic 18 19 Do you believe that there is enough for media. ethnic media--20 21 COMMISSIONER AGARWAL: [interposing] I think--2.2 23 COUNCIL MEMBER EUGENE: -- or is the administration is doing any effort to increase this 24 25

1 COMMITTEE ON IMMIGRATION 64 amount since we know that \$6 million is allocated to 2 3 media and for ethnic media we got only \$1.12 4 COMMISSIONER AGARWAL: Yep, so we--5 COUNCIL MEMBER EUGENE: [interposing] Do you believe that this enough? 6 7 COMMISSIONER AGARWAL: We would like to see an increase and the ways in which we're 8 9 supporting agencies to do that is by certainly having trainings on how to outreach and to sort of 10 11 effectively outreach to ethnic and media--and 12 community media. The directory, which will sometimes 13 just be able to give information, it's--I don't think 14 it's ill will on the part of agencies. I think it's 15 just need for information that can really make a big 16 difference. And than doing things like asking 17 agencies to report back on their ad procurement so 18 that we can better track whether those Number are 19 going up or down. 20 COUNCIL MEMBER EUGENE: You mentioned 21 that you have been in contact with Haiti progress. This is one of the Haitian newspapers. 2.2 I don't know 23 if they exist any more. I don't know. You know, I don't I don't know if they exist any more. But could 24 you--is it the only major outlet, a major company 25

1	COMMITTEE ON IMMIGRATION 65
2	that are you are in contract with, that the
3	administration is in contact with in terms of
4	promoting the information to the Haitian people?
5	COMMISSIONER AGARWAL: No, you know, we
6	we have worked with a range of other community media
7	from Haiti, but also the Caribbean more broadly, and
8	also
9	COUNCIL MEMBER EUGENE: [interposing]
10	What the name?
11	COMMISSIONER AGARWAL: I'm sorry? Oh,
12	for the Caribbean broadly, and then also Haiti in
13	particular. I don't have that list with me, but we
14	can share that with your office afterwards.
15	COUNCIL MEMBER EUGENE: Would you please
16	send me a list of not only of the Haitian media, but
17	also thethe media thatthe ethnic media in total
18	that the agencythe agencies are getting with and
19	they are promoting the information to the people And-
20	-and letlet me inform you that we have a lot of
21	media companies in the Haitian community also, TV,
22	radio, print media, but Haiti [coughs] excuse me
23	Haiti Progress, I am not too sure they are still in
24	existence, but I would appreciate it if you can share
25	with me thethethe lists of the media that-

2 COMMISSIONER AGARWAL: [interposing]3 Absolutely.

4 COUNCIL MEMBER EUGENE: --you are using 5 to promote the information within the Haitian community. Because we believe that as you know, that 6 7 people that got less of the ethnicity, you know, living in New York City they now listen to their own 8 9 radio. They are reading their own papers, and especially many of them from different ethnic 10 11 backgrounds they don't speak English properly, and if you're not comfortable I think this is a wonderful 12 13 asset for the--for that organization. You know, the 14 ethnic media constitute a wonderful, very efficient 15 and media asset for their organization, and I 16 recommend you and the administration to do the best 17 use of that because this is very important. My last 18 question is, um, what is the process for the 19 organization to hire or to select and ethnic media? 20 I don't know if you mentioned that already, but will you please elaborate on that for me please? 21 2.2 COMMISSIONER AGARWAL: Sure, so for any 23 agency there are communications, marketing, whatever the relevant staff may be have to decide on strategy 24 for their campaign from the outset. And, then they 25

2 can work through three different agencies or vendors 3 that help to place those ads to actually do the 4 mechanical work of it. But so from our perspective, 5 the real work happens at that strategy phase, right, when the agency is deciding where is it going to 6 7 place its ad dollars. How is it really going to get 8 the word out about a new program to New Yorkers? And 9 so, that's why we're trying to do the trainings, and sharing of information about ethnic and community 10 11 media for those personnel, communication personnel, 12 marketing personnel, agency heads, who are really 13 deciding how it is that the word gets out about their programs. And encouraging them to put ethnic and 14 15 community media as part of that strategy right from 16 the outset. So that we can reach New Yorkers in the 17 language that they speak.

18 COUNCIL MEMBER EUGENE: Well, do you 19 have any--and this is the last one on subject. Ι 20 know that you've got to--to move on. Do you have, 21 all though the administration has among the staff what in charge to select the ethnic media outlet. Do 2.2 23 you have people from different ethnic backgrounds who can help you, guide you to make sure you make the 24 right choice? Because I know, you know, people, you 25

2 know, from different ethnicities they know exactly 3 what's going on in their communities. So you have 4 staff, you know, from the different--not all ethnic 5 background, but from ethnic backgrounds. the major 6 ones to help you do the right choice?

7 COMMISSIONER AGARWAL: Yeah. So, you know, agencies each have their own marketing and 8 9 communications staff, but what we've done is at MOIA we're sort of responsible for essentially 10 11 coordinating language access and--and issues like 12 this across city agencies. We've hired an Executive 13 Director who has experience in this area, and then also work closely with the CUNY Journalism School and 14 15 with other individuals in the field to help us sort 16 of make those decisions, identify the relevant press. 17 Keep track of who's still in existence, who's not, 18 that sort of thing. And so we make sure we really--19 we value those partnerships and we really use them. 20 And they're very much [bell] a cross-section of--of 21 New York, and have a good sense of the field. 2.2 COUNCIL MEMBER EUGENE: Well, I thank 23 you very much. Thank you, Mr. Chair. Thank you. CHAIRPERSON MENCHACA: Thank you. 24 Thank

you. I'm going to hand it over to Council Member

25

2 Koo, but before that, I just want to do a couple 3 follow-up items. One is that it doesn't sound like 4 you're going to change those big--three big kind of ad companies, but we're going to be pressuring really 5 strong to change, and you hinted at those things and 6 I want to add or kind of repeat some of the language 7 in really enforcing reporting on some of that. 8 So, 9 how can we ensure if we're not changing the companies that we're going a different response? And so, how 10 11 confident are you that that's going to happen, and 12 what are you going to do differently to enforce these 13 contracts? And really kind of secondly, when we look at the broader-broader view not just between those 14 15 three agencies, but the broader use of advertising in 16 our local ethnic media providing oversight. So that, 17 for example, we're getting data that the Department 18 of Health spent zero one year in any ethnic media press as an agency. This isn't-- You known, this 19 is unacceptable on so many levels, but how--how are 20 21 you really going to keep all of this accountable by 2.2 not changing a simple--a simple contract? 23 COMMISSIONER AGARWAL: Yep, so I think to emphasize, the contracts by themselves are not what 24 are driving the decisions about where ad buys are 25

2	made. It's not like the contracts say you have to
3	spend 80% of your funding on English language press.
4	It's the agencies that are making those decisions.
5	So if you want to change the practice, it's less
6	about changing the vendor, and it's more about
7	changing agency practices and behaviors. And we sort
8	of firmly believe that. So, if there were an
9	instance where an agency was not spending money, or
10	were doing effective outreach in ethnic and community
11	media, we have a very open relationship with both,
12	and can sit down and sort of talk about that. We've
13	worked closely with the City Hall Press Shop, which
14	really cares about this, and with the Speaker's
15	Office. And so, I think there's ways to really
16	facilitate agencies improving their outcomes in terms
17	of ethnic and community media, especially now that
18	we're providing them with important tools to do that
19	as well.
20	COUNCIL MEMBER EUGENE: Great. So, I'd
21	like to join you in that, and really add another
22	voice to this very important re-culturea change in
23	the culture in our agencies.
24	COMMISSIONER AGARWAL: Right.
25	

2	COUNCIL MEMBER EUGENE: Council Member
3	Koo. Oh, and actually before you go, are there any
4	other newspapers here that have yet to give us your
5	testimony slips? We're going to need your testimony
6	slips, and that's going to be the next panel. So if
7	you haven't come on over and speak to Collin who is
8	right in front of you. Thank you. Council Member
9	Koo.
10	COUNCIL MEMBER KOO: [coughs] Thank you,
11	I'm sure. Commissioner, I want to re-emphasize the
12	importance of local ethnic press because I just see a
13	great example. If I hold a press conference in
14	Flushing, and none of these major media will come,
15	you know, but the local press, the Chinese press, the
16	Korean press they will come, the radio, the TV. So
17	they do a good job in spreading to see this message
18	if there's a policy change, if there's a hurricane
19	coming They call come to my press conference. So
20	they're doing a diligent job. So, are you rewarding
21	the press, which you would do theat least the same
22	proportional. Think about them. They always cover
23	the news ones. If you have a major press conference,
24	you always question why the local press didn't come.
25	Because in the past, sometimes I see some major
I	

conferences, but they are notified, only the -- the big 2 3 media come. And you know what, the next day they 4 only do a small. There are even cameos (sic) in real 5 But if you have a major conference, they put-time. the only time it is a few sentences of the--of the 6 7 years, of the press conference. The local press will 8 cover you in detail so there's a big difference 9 They are doing the job for all the city. there. But, you know, in terms of advertising so the city is 10 reporting, too. It was all of the media and their 11 12 financial problems. So we want the city to reward 13 those who work the city. They are the ones who 14 spread and news, either policy or news from the 15 Mayor's Office, from my office. So this is 16 important. So I'm here to remind the advertising 17 agencies that you have to do smaller and making more 18 contracts to smaller media companies, and make sure 19 at least they get a proportional revenue. And the 20 last thing I want to say is there's a big difference between this administration and the last 21 2.2 administration. The current administration they are 23 doing a much better job in outreaching to a minority owned media companies. So with that, I want to 24 25 congratulate you. Thank you.
2 COMMISSIONER AGARWAL: Thanks. 3 CHAIRPERSON MENCHACA: And on that note, 4 thank you, Council Member Koo. We can't emphasize 5 that enough. When I think about the last two years as a council member and Chair of the Immigration 6 7 Committee, our ethnic newspapers are doing our work. They are incredibly passionate about the subject, and 8 9 they cover it with great sensitivity to our residents. And so, can you speak to that tension 10 11 that essentially we won't give them an ad, but we're 12 going to expect them cover out--and we'll them. 13 They'll come. They'll write about it, but we won't 14 give them ad at the end of the day that says the 15 Numbers. Talk to us about that tension that you're 16 seeing. 17 COMMISSIONER AGARWAL: Sure. So, I don't 18 thing that ad buying should be connected to news 19 coverage. I think that would be--20 CHAIRPERSON MENCHACA: [interposing] 21 Right. 2.2 COMMISSIONER AGARWAL: --risky. [laughs] 23 For them a plus--CHAIRPERSON MENCHACA: [interposing] I'm 24 25 with you on that.

2 COMMISSIONER AGARWAL: --but I do think 3 that, um, the point I should emphasize is that we hear you loud and clear. Totally, I mean look at 4 5 this room. It's full, right. CHAIRPERSON MENCHACA: Yeah. 6 7 COMMISSIONER AGARWAL: And that's certainly been my experience in working with MOIA's 8 9 So our point here is that we've taken steps work. and we will continue to take steps to make sure that 10 11 not just my office, but really agencies across the 12 board are engaging with community and ethnic media 13 because they do get the word out. They do the coverage. Sometimes longer stories or more in-depth 14 15 stories, and I think importantly from my perspective 16 telling the story of immigrant communities themselves 17 and community members. And so, I fully agree with 18 you. We've taken some steps here, and really opened 19 the thinking about other suggestions. This is a 20 priority for the Mayor, and certainly a priority for 21 the Administration. So, we're really excited to work 2.2 with you on it, and we agree completely.

CHAIRPERSON MENCHACA: Great. Before you
leave, there are some really suggestions from CUNY in
their report, and--or actually not suggestions. Just

2 raw data that was presented about an ethnic media 3 czar and a real commitment to translating every press 4 release into all the languages. How can MOIA make 5 that happen?

COMMISSIONER AGARWAL: Yep, so we have
hired an Executive Director in our office who focuses
on these. We didn't give her the title of czar, but,
you know, it's sort of a similar kind of role.

10 CHAIRPERSON MENCHACA: [interposing] 11 Okay.

12 COMMISSIONER AGARWAL: So, agree with 13 that recommendation, and if the need grows, and we 14 need to increase staffing very open to that, too. I 15 really like the idea of the daily or potentially sort 16 of weekly news brief that can go out to ethnic media. 17 So happy to talk to our folks at City Hall to see if 18 we can make something like happen--

19CHAIRPERSON MENCHACA: [interposing]20Great.

21 COMMISSIONER AGARWAL: --and generally 22 with this point that the larger press conferences are 23 sort of ways in which we're getting the word out, and 24 making sure we're doing that equitably to ethnic and 25 community as well as English language media.

2	CHAIRPERSON MENCHACA: Wonderful. We're
3	going to be following up on all these things, and
4	really offer an opportunity for a year from now to
5	have another oversight hearing. We're going to have
6	more before that, but havehave in a year from now a
7	real change in culture, and I think these pieces are
8	critical changing that culture. Culture is hard to
9	change, but we did it with IDNYC in a lot of ways.
10	And I think we have a lot more to do with all of you.
11	So congratulations on the work that you're doing
12	within partnership with the City Council and
13	Speaker. Looking forward to more.
14	COMMISSIONER AGARWAL: Yeah, great.
15	CHAIRPERSON MENCHACA: Thank you so much.
16	COMMISSIONER AGARWAL: Thank you so much.
17	CHAIRPERSON MENCHACA: Thank you,
18	Commissioner. We're going to have three newso
19	we're going to have the next panel. We're going to
20	have Gabriel Dantur from El Diario, Lotus Chan from
21	Sing Tao, and Isseu Diouf Campbell from the
22	Afrikanspot and African Media. [pause] Oh, and then
23	a fourth panelist Abu Taher, from Time Television.
24	So now we're going to hear from the newspapers.
25	Really looking forward to this. [background

1	COMMITTEE ON IMMIGRATION 77
2	comments] If you have testimony, please give it
3	Collin who will hand it over to us as well. And for
4	the rest of you who have signed up to speak, we
5	really want to hear you speak. Thank you for being
6	in this room. I'm hoping that MOIA leaves somebody
7	behind.
8	FEMALE SPEAKER: [off mic] That would b e
9	me.
10	CHAIRPERSON MENCHACA: Is that you?
11	Thank you so much for further discussion.
12	[background comments, pause] Great. So thank you so
13	much. Get some water there. Let's start from our
14	right to left. Would you introduce yourself, and
15	give us your testimony. We're going to put three
16	minutes on the clock. So we can make sure we get the
17	rest of thethe conversation going, and so if you
18	have testimony that's long, I would encourage you to
19	summarize it. We're going to do a lot of that deeper
20	dive in conversation and Q&A. Thank you. [pause]
21	MAKE SPEAKER: [off mic]
22	CHAIRPERSON MENCHACA: Make sure that the
23	light is on.
24	ABU TAHER: Hello, hello. Hello,
25	everyone. My name is Abu Taher, and I'm the Director

2 for Bangla Patrika. It's the newspaper for the 3 Bangladeshi community, and also I'm working Time Television. It's the new 24-hour channel for 4 Bangleshi and South Asian Community. Thank you for 5 inviting us in this hearing. I think that New York 6 7 City is very important. It is the city of the immigrants, and if you go anywhere you will see the 8 9 face of the immigrant community. So New York cannot exclude the immigrant community in any way. If I 10 11 talk about my experience with the City hub, as a 12 reporter because I am working with the community 13 It's been about 23 years now in the Queens media. side of the city. (sic) And we are trying our best 14 15 to have a relation with City Hall, but I think my 16 experience will not be very, you know, pleasing 17 because for today's hearing, no one even contact us 18 for a few days yet. (sic) The--19 CHAIRPERSON MENCHACA: Can you repeat 20 that again? No one--21 ABU TAHER: No one contact us about the 2.2 hearing except Warner who is working Speaker Melissa. 23 She called me yesterday. She sent me--she forwarded me the email. So that's what I--I'm here. The--I 24 think the city, New York City in the Mayor's Office 25

they should have more effort to have a relation with 2 3 the ethnic media because the ethnic media is serving 4 the community as best as the ethnic media I think because the New York City is very diverse, and the 5 roles of the ethnic media is very important. 6 So 7 about the voter ID program. I don't see any ethnic media they go out to any advertisement to dedicate, 8 9 you know, how important the--the City ID, the City ID program and we had just a couple of meetings, and we 10 11 emphasized that okay it's very important because the-12 -the city ID, Municipal ID card it is not of the 13 citizen or anyone. They will not be interested. 14 Most of the people who are an immigrant, they will be 15 interested, and the, you know, whoever is taking the city, they should emphasize more to the immigrant 16 17 community. But we don't see any advertisement of any 18 ethnic newspapers for -- to decide how important it is. 19 And there are, you know, issues. I can talk many 20 issues. So I think I'm thanking Carlos to take the 21 initiative today enough, a couple of questions to the 2.2 person who are, you know, related with the [bell] 23 immigrant community. And I think we can continue to work with the City Council--24

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1 COMMITTEE ON IMMIGRATION 80 2 CHAIRPERSON MENCHACA: [interposing] 3 Thank you. 4 ABU TAHER: -- from our community. Thank 5 you. CHAIRPERSON MENCHACA: Thank you. 6 Ι 7 believe that, too. LOTUS CHAN: Hello, my name is Lotus Chan 8 9 from Sing Tao Daily. I want to share my own personal experience with City Hall. Before I worked for a 10 11 Council Member, I worked as a reporter a long time ago. I already wonder why all the Chinese newspapers 12 13 are always like the second hand. You know, 14 translated from New York Times, translated from AP 15 wires. So I have the luxury work for a Council Member who represent Chinatown. So I'm the first 16 Chinese bilingual staff who work for a City Council. 17 18 Then I realized that nobody from Chinese community to 19 come from City Hall and government before. So, after 20 I left that Council Member and worked as a reporter 21 in the Chinese newspapers, I--I want to be the first hand of hand. So I witnessed the whole big 2.2 23 difference, you know, or in the past 20 years. I--I will be brunt, but I hope people in City Hall won't 24 25 be mad at me. When I worked for--under Giuliani

2 Administration, every day when I come to City Hall 3 I'm not welcome here. Yes, because every time when 4 the press person give--give out the press release, 5 they will ask you who you come from, where you come When they said that I'm from New York Times, 6 from. 7 I'm from Post or I'm from Daily News, they were happily to give the press release. When I said I'm 8 9 from Sing Tao, they said, "What? What? What? Sing Tao beer?" You know, something like that. Because 10 11 the newspaper's name is really close to a Chinese 12 famous beer. So, um, but so as a minority newspaper, 13 so I'm not welcome in City Hall, but I don't--I'm fed up to translate from the New York Times. 14 For 15 example, New York Times would mention about the 16 little man, you know, who--who--they have a bill to 17 make the little man wear the helmet and bicycle. So 18 their point of view is totally different from us. So I want to be the first hand to cover City Hall at 19 20 that time. So I come to City Hall almost every day 21 until they get used to my face. So after like two--2.2 three years, they--they realized that even though I 23 have a strong accent English--in English, but they think--they still respect that. You know, she's just 24 25 doing the job, and they start to give out the press

2 release--release to me. I also see a big change is 3 from John Neal. When Johnny become the first council 4 member, the Chinese council member, and I (sic) also complain to him, and then he stopped to--outreach to 5 the Chinese media with the council member, with the 6 7 Speaker Quinn at that time. So, the--the media have 8 a big change. So after Council Member Koo--Council 9 Member Menchaca (sic) change so that things really, really change. So--and because the Chinese 10 11 population is--is also getting bigger, so even you, 12 you know, they--they all have bilingual staff. So 13 then they start to realize that, you know. [bell] A 14 couple of Chinese is also very important. So about 15 the advertisement, relatively we--we are lucky 16 because Sing Tao is one of the largest Chinese newspapers so we--we share, but it's not enough. 17 Sometimes we get the advertisement. It's also just 18 19 like MTA, they change the--the surface, you know, or 20 they need more translation from the Department of 21 Election--the Department of Elections. They need 2.2 more translators. You know we have a small 23 advertisement in the newspapers. Other than that, you know, from the HRA or the other big Education 24

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1	COMMITTEE ON IMMIGRATION 83
2	Department weI don't think we still have our fair
3	share. So, I think we still have a long way to go.
4	CHAIRPERSON MENCHACA: Thank you, and
5	we're going to talk more about that in Q&A. I want
6	to just say I want to lift something up that you said
7	that II so desperately believe, how important it is
8	for us to have representation in rooms like this one.
9	When you have the first Chinese-American in the
10	Council, when have the first Mexican-American in the
11	Council, and you have representation from our
12	immigrant community in the room, things change. And
13	so, I just want to lift that up for everybody. That
14	doesn't change, though, if all the other pieces that
15	get more representation. You're part of that.
16	Getting civic participation isn't just us opening the
17	doors of government in the words that we're doing.
18	We have to do it on the ground, and you play a big
19	role in that. So, I just want to make sure that we
20	honor that what you just said. It's so incredibly
21	important. That's the only way things change. Thank
22	you.
23	GABRIEL DANTUR: Coming up. One second.
24	My name is Gabriel Dantur. I'm the CEO of
25	ImpreMedia, the company publishing El Diario here in

New York, and all the dailies and weeklies throughout 2 3 the--the country. So thank you very much for 4 inviting me over representing the company. It's really an excellent opportunity to share thoughts. 5 So what I wanted to share with you today is the fact 6 7 that our industry is under stress. Internet is a disruptive technology affecting media business in 8 9 general, but striking harder on printed media, especially on newspaper companies. Disruptive 10 11 technologies changes the budget proposition in any 12 industry, and has definitely done so in ours. The 13 value that an audience expects from their media 14 source, or the news source have changed. They have 15 developed new habits in terms of accessing 16 information, not only news, but only services and 17 promotions, and even the information they need to buy 18 stuff, which is found in the newspaper. Because 19 sometimes we tend to think that a newspaper has only 20 news, and it's a package with much more value than 21 that, and there are news habits. As a result of this 2.2 change, newspaper circulation has fallen 23 dramatically. So one thing that we should bear in mind is our journalistic relevance is at stake. 24 And what I mean journalistic relevance it's if we are not 25

2 able to provide to people what they need, they will 3 go elsewhere, and besides any other consideration 4 that will be very dangerous for us. The value that we give to the advertisers, which is the other side 5 of value equation, the value you expect from a 6 7 printed ad in our newspaper has changed. Internet 8 has provided multiple cheaper utilities (sic) to 9 achieve the same commercial results. Consequently, they are not willing to pay for printed advertising 10 11 any longer. So our commercial relevance is at stake, 12 and this is of uttermost importance because mainly 13 what happened in here is that the revenue stream that allowed us to do our job and to inform people has 14 15 been seriously affected. And at the end of the day, 16 this is basically the problem we are facing. We are 17 facing the problem of financial viability. So, we 18 are here reaffirming out intention and commitment to achieve this final sustainability, which is the only 19 20 way in which you can exercise free and quality 21 journalism, which is definitely needed, and it's the 2.2 kind of journalism that the Hispanic community in our 23 case deserve. With the tremendous challenging reality that our industry is facing, the search for 24 financial sustainability has meant taking 25

uncomfortable and painful decisions that are 2 3 nonetheless justified by the interior move of 4 ensuring survival of our company and its friends. In spite of the loss of valuable resources, we have 5 succeeded in maintaining journalist quality [bell] 6 that our audience--that our audience deserves and 7 8 there are lots of proofs of this. Finally, what I 9 would like to say is that after four years of continuous and solitary investment in the quest of a 10 11 new value proposition that will allow us to get this financial sustainability. We celebrate the city's 12 13 initiative, and we hope to attain the same level of support and commitment our shareholders have shown to 14 15 ensure that the immigrant community receive on local matters, and vital services for everyday life. 16 We are open to all ideas and contributions, and we're 17 18 willing to work together in the search of new 19 creative solutions that will help us overcome this situation of stress. 20 21 CHAIRPERSON MENCHACA: Thank you for your 2.2 testimony. Sorry. Thank you. 23 ISSEU DIOUF CAMPBELL: Good morning. My name is Isseu Diouf Campbell and I'm the founder of 24 25 Afrikanspot that become a valuable French and English

2 community-based website showcasing refreshing images 3 of the African Diaspora living in New York, and 4 providing useful information. Originally, from Senegal, West Africa, I moved to New York City nine 5 years ago after living for several years in France. 6 7 I chose New York because of its--because it is a 8 melting pot of diversity, and I can proudly say that 9 living here makes me feel at home outside of home. Thank you for inviting me to testify. I freelance 10 11 for several ethnic publications such as La Griot that 12 stopped publishing. The African Sun Times, the 13 Amsterdam News, the Network Journal before launching 14 Afrikanspot in 2009. We started online before going 15 into print for almost three years. During that time, 16 I worked seven days a week partnering with some and 17 paying others to get the job done from covering 18 stories to editing, translating, working on the late out of the paper, supervising the printing, 19 20 distributing the newspaper and looking for 21 advertisers. At times where there were not enough 2.2 ads to print in the paper I would supplement with 23 money earned from photo gigs. We stopped printing for financial reasons before--24

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2 CHAIRPERSON MENCHACA: [interposing] I'm 3 sorry. Can you repeat that last piece, that last 4 sentence?

5 ISSEU DIOUF CAMPBELL: Okay. We started online before going into print for almost three 6 7 During that time, I worked seven days a week vears. 8 partnering with some and paying others to get the job 9 done from covering stories to editing, translating, working on the layout of the paper, supervising the 10 11 printing, distributing the newspaper and looking for 12 advertisers. At times when there were not enough ads 13 to print in the paper, I would supplement with money 14 earned from photo gigs. We stopped printing for 15 financial reasons and went back online. Running an 16 ethnic news publication in New York has been a bumpy 17 ride because an ethnic outlet is no different from 18 any other business. We are the mom and pops of the 19 media industry. We live and work with the community, 20 speak the language, and understand the culture. 21 Nevertheless, like any business, we need capital to 2.2 start, employees to do the work, distribute and 23 market and customers to sell our products to. For many of us, the capital came from our own pockets. 24 We worked with limited staff, if any, wearing several 25

2 hats, and often times don't sell enough products and ads to sustain the business in part because we have 3 4 for many years been stripped from our potential biggest clients in the Big Apple, the city itself. 5 According to a report published by the Center for 6 7 Community and Ethnic Media in 2013, the city spends 8 in advertisement about \$18 million with 80% going to 9 the mainstream media even though 30%--37% of the city population was born outside the U.S. and the City has 10 11 the language access load for its residents. For many 12 years, [bell] the ethnic media-- Yeah, I'll do that 13 first. For many years, the ethnic media has 14 expressed its frustration and participated to 15 countless meetings and roundtables with no visible 16 change. Often times the city has no problem finding 17 the ethnic media in times of crisis like Ebola for 18 instance last year or for free advertisement, but 19 when money is involved, nobody seems to know where 20 the ethnic media is. Even though our main goal is to 21 inform and educate our communities, the financial half of our outlet is essential to our survival. 2.2 New 23 York City officials are always so proud to talk about the city's diversity, and what immigrants bring to 24 the table. It is unfortunate that when it comes to 25

2 giving to that same group its fair share, there is a 3 complete silence. We hope that recommendations that 4 members of the ethnic media will be making today will not fall on deaf ears. It is sad that El Diario had 5 to encounter financial difficulties for this hearing 6 7 to have to take place. If the city really wants to 8 support ethnic media to ensure that immigrant 9 communities receive information on local matters, there must be a change now. If these ethnic media 10 11 outlets disappear, the city will lose its biggest 12 allies when it comes to reaching out to local 13 communities. Again, we are the mom and pops of the 14 media industry. We live and work with the community, 15 speak the language, and understand the culture, and 16 most importantly, we do what we do because we are 17 passionate and we care about communities that are 18 often forgotten. Thank you.

19 CHAIRPERSON MENCHACA: Thank you. Well 20 Thank you so much for all of your testimonies said. 21 today, and I just want to recognize the--the kind of 2.2 consistency that we're hearing from all of you. Ι 23 want to lift up a couple big topics. We're going-we're going to talk about them, the tension between 24 25 ethnic media and the city, and how that's changing

25

The financial viability that I'm hearing 2 over time. 3 from all of you about how the economics are just not 4 working. The fact that our future really is now, and 5 that is with something like this, the telephone, which is not just a telephone any more. It's a 6 7 multi-media connection to the world that's changing 8 the way that we think about how to--for individuals 9 to be able to access information, and that's challenging each and every one of you in a real way. 10 11 So my--my first question, and I'll start with El 12 Diario, is how--how can we help? There is no doubt 13 that everyone in this room wants all of you to 14 survive, to thrive. To move away from surviving and 15 move into thriving, how can the city of New York and the City Council help you get to the point of 16 17 thriving in the history of this paper's commitment to 18 the city? 19 GABRIEL DANTUR: Okay, so probably the 20 first thing that comes out of my mouth will be 21 advertising, and I don't want to just focus on that. 2.2 Just let me say about advertising, which is probably 23 the first way in which you can help. Because as I said before, advertising means revenue, and revenue 24 means the way to carry on with your work. The one

2 thing I would like to say about helping with 3 advertising is, and I--I heard from the Commissioner 4 that New York City (sic) will say something like 15% of the budget was spent on ethnic media, and alone 5 the Hispanic community is almost 30%. So probably 6 7 it's not even that simple like saying that they 8 should invest at least twice as much, and I do recall 9 I think it was you who asked about the--the--how did they distribute that money? The one thing I think 10 11 that probably we should be doing is taking in account 12 of the messages that the City needs to deliver to the 13 ethnic communities probably are more important than the general market because there are not alternative 14 15 ways to deliver to them. So probably they shouldn't rely on the agency just applying percentages, but 16 17 they should kind of plan a communication plan, and 18 say well I need to put that much money--that much 19 money in each of the communities. So the Number one 20 thing to do is they should involve in what things 21 they need to communicate to a specific ethnic group. I mean best in advertising accordingly. 2.2 The second 23 thing that probably the city can do is if the city take resources, which are not money, needed in 24

1 COMMITTEE ON IMMIGRATION 93 2 printing, distributing, creating a newspaper, 3 whatever it takes. So, um--4 CHAIRPERSON MENCHACA: [interposing] Can 5 you--can you clarify that? What--what does that 6 mean? 7 GABRIEL DANTUR: That--that means that whenever you are producing a form of the news, 8 9 whether it's a newspaper or a website, you need a lot of things to be done. I mean--10 CHAIRPERSON MENCHACA: [interposing] Are 11 12 you talking about like city services like approvals? 13 GABRIEL DANTUR: No, no, I mean resources. For example, maybe the city can help you with local 14 15 things that they do have the information. They can 16 even tap it for you, and they can help you out, and 17 you can be as ethnic media a channel of distribution, 18 and then you have to do all the work from scratch. Maybe they can help you if you need--I don't know--to 19 20 buy things to--to--a contract or assistance with 21 information. So, or--or renegotiate ideas with a guy 2.2 selling you the software to print the newspaper, or I 23 don't know--helping you find ways to distribute along with whatever the city distributes--the newspaper all 24

throughout the--the region. Helping you a lot with

1	COMMITTEE ON IMMIGRATION 94
2	information to be more effective at the time of
3	distributing a newspaper because they know, you know,
4	sacred information and where are the places to go and
5	whatsoever. So I will say that probably that will be
6	thethe other thing that thethe city can do. And
7	then
8	CHAIRPERSON MENCHACA: [interposing] I
9	willcan I pause you? Just that I want to get some
10	other ideas on table 2 and then we're going towe're
11	going to work together to get some solutions on the
12	table. Ms. Diouf.
13	ISSEU DIOUF CAMPBELL: Isseu.
14	CHAIRPERSON MENCHACA: Isseu, Ms. Isseu
15	Diouf Campbell, do you have something to say?
16	ISSEU DIOUF CAMPBELL: Yes. So, what we
17	recommend is first a transparency of how the ads are
18	allocated because we spoke about thethe two main
19	agencies, but if-
20	CHAIRPERSON MENCHACA: [interposing]
21	Three. Three's three
22	ISSEU DIOUF CAMPBELL: Yes, three.
23	CHAIRPERSON MENCHACA:three major
24	ones.
25	

2	ISSEU DIOUF CAMPBELL: Butbut we are
3	two against one. (sic) But if you look atit seems
4	like we are giving them all the power. They are the
5	ones choosing the publication andand how long, and
6	I think that for instance I will give you an example.
7	Last year we reached out to the Mayor's Office of
8	Immigrant Affairs to try to create a relationship
9	with the African media, right. So, um, but what we
10	realized is during the IDNYC campaign none of the
11	African media received the ad. So, how
12	CHAIRPERSON MENCHACA: [interposing] Is
13	that correct?
14	ISSEU DIOUF CAMPBELL: Yes.
15	CHAIRPERSON MENCHACA: Okay.
16	ISSEU DIOUF CAMPBELL: None of them. So
17	we reached out to the immigrantthe Mayor's Office
18	of Immigrant Affairs to try to understand how it
19	could happen becausebut we didn't have answers.
20	They told us oh, we-we hadthey had advice from the
21	center, the community and ethnic media, and they had
22	a limited budget. They give us a bunch of excuses to
23	us, butand again, I come back to the point where
24	it's always easy to find us when it's free
25	advertisement, all kinds of prices. So why can't you
I	

2 find us when there is money? So, can it be more 3 transparency on how to ads are allocated? Second, is 4 it possible to have a coder system, systematically 5 allocating a person's pitch to the ethnic media for every campaign? Is it possible also for us to have 6 7 the list of scheduled media campaign every fiscal 8 year. Because for instance, last year we had the 9 Ebola outbreak. We knew that they would have a campaign on Ebola. None of the African media again 10 11 received a single dime, and it's--it was a problem 12 related to us. And he spoke about it a little bit 13 translating--translation of city material because we spent a lot of time translating things, and if we 14 15 could get--

16 CHAIRPERSON MENCHACA: [interposing] Can 17 I pause there to ask everybody--is there anybody not 18 dealing with the--what I'm dealing with, too, as a 19 council member because I have five languages that are 20 in my district in a very, very real way, Spanish, 21 Chinese, Arabic, or probably the three--the three big 2.2 pieces Spanish. Did I say Spanish? What I'm asking 23 all of you is how much time do you spend translating things from the city to get back out? And is that a-24 -is that a high percentage of work that you do just 25

1 COMMITTEE ON IMMIGRATION 97 2 to do the work that you're all passionate about, and 3 understand the public service piece? How--how much--4 just some quick answers. I just want to get a bit 5 like a quick--ISSEU DIOUF CAMPBELL: [off mic] I have 6 7 somebody else answer. 8 ABU TAHER: And it's--it's a bit of 9 work to translate because we don't get that much material, which is to say--10 11 CHAIRPERSON MENCHACA: [interposing] But 12 you're not getting material. That's the problem on--13 on your end. 14 ABU TAHER: Right. 15 CHAIRPERSON MENCHACA: Got it. Ms. 16 Lotus. 17 LOTUS CHAN: Half and half. So we will 18 like City Council, so we will based on other 19 materials and then after that, we translate into 20 Chinese, and we also interview, you know, related 21 people. 2.2 CHAIRPERSON MENCHACA: [interposing] Got 23 it. LOTUS CHAN: So, it's half and half. 24 25 CHAIRPERSON MENCHACA: And for El Diario?

1 COMMITTEE ON IMMIGRATION 98 GABRIEL DANTUR: I mean I don't have the--2 3 the set percentage. We can check that with our 4 newsroom staff, but it is--it is--5 CHAIRPERSON MENCHACA: [interposing] It's--it's a lot? 6 7 GABRIEL DANTUR: --time consuming definitely. 8 9 CHAIRPERSON MENCHACA: Okay. ISSEU DIOUF CAMPBELL: I would say 10 11 between 30 and 40%, and what you also have to 12 understand about the translation is if you can't pay 13 somebody to do the translation, or you don't have the time to do the translation, the information doesn't 14 15 go out. 16 CHAIRPERSON MENCHACA: Yeah. 17 ISSEU DIOUF CAMPBELL: Because we do so 18 many things that if we're struggling doing it, it's 19 not getting done. 20 CHAIRPERSON MENCHACA: Got it, got it. 21 It's a whole--whole language access issue that I just 2.2 wanted to make sure to--to highlight. So, Council 23 Member Koo, do you have a question? COUNCIL MEMBER KOO: [off mic] No 24 question. 25

2 CHAIRPERSON MENCHACA: Council Member
3 Mendez, as well?

4 COUNCIL MEMBER MENDEZ: [off mic] I'll 5 wait.

CHAIRPERSON MENCHACA: You'll wait. 6 7 Okay, so I'm--I'm just going to ask a couple more 8 questions and then we'll hand it over to Council 9 members and we're going to continue to talk about the bigger--the bigger questions here. But the other 10 11 piece to this is there's a lot of tension right now 12 in the conversation about two things. One, keeping 13 government separate from the media, and that is an 14 important integrity of this entire system. That 15 changes. That changes and we're not saying that 16 that's going to change at all, but the integrity of 17 the whole democratic system falls. That's not what 18 we're talking about. What we're talking--but yet we 19 inch forward in this discussion, and the symbiotic 20 nature that exists right now with the city. And so 21 talk, how do you--how are you struggling with that 2.2 question about ads, free service in getting the 23 information out, and talk to--talk to us about it. We heard it from MOIA. Tell us about that tension, 24 25 and if you understand that tension the way I'm

2	understanding it, this is a big piece. This is a
3	real big piece and thatthat's part of the
4	accountability question making the Mayor and the
5	agencieswith some agencies spending zero a year.
6	From the Department of Health we're getting
7	information that's not getting into ourinto our
8	communities. So tell us how you're reconciling these
9	two oror thisthis question. Anybody?
10	[background comments]
11	GABRIEL DANTUR: I mean definitely you
12	want to keep your newspaper and the content
13	independent, and as I said before, of good quality.
14	So you're right. I think that the answer for that is
15	clear separation in between the use of a newspaper or
16	any form that we ethnic media provide for the
17	government to communicate. Not their political
18	agenda, not things that do have to deal with
19	elections or whatsoever, but communicate services and
20	useful things for people. I mean definitely in the
21	newsroom you can separate that, and the other thing
22	is you need to have a very good mechanism to
23	distribute the advertising where you can ensure that
24	no one will take a decision based on something they
25	didn't like in terms of editorial content. So,

2 transforming (sic) like my colleague said here, I 3 think that's--that's a--the question there, but I 4 believe that you can keep things separated, and you 5 can have a very independent newspaper. And then, whenever it comes to I don't know communicating about 6 7 healthcare things or whatsoever, which is--doesn't 8 have to do with an editorial opinion, you can keep it 9 separated. The same way I mean we kept separated in the past classic fights from the content. That's 10 11 pretty much on analogy that we can take. As I said 12 before, services and news, we don't want the government to be involved in the news and in the 13 14 opinion. Yes, we do want them to be involved in 15 services and being useful to communities. 16 CHAIRPERSON MENCHACA: So you recommend, 17 being as a recommendation to create a whole other

17 being as a recommendation to create a whole other 18 kind of--kind of classified like government resources 19 page that is a committed revenue source, but also 20 just a committed city public trust option? Is that--21 is that what I'm hearing?

ABU TAHER: No, I mean I think the--what he's saying that the advertisement or anything will not, you know, make any kind of problem with the entities (sic) of the newspapers or the media. The--

what we are talking about the city has to have a kind 2 3 of city alert with the--the advertisement and other 4 issues. We should not be excluded by the city, because the city is for all. It's not for just--for 5 any mainstream media and then the other people who 6 7 are living there they are like a second citizen. Ιt 8 should be -- it should have some kind of similarity. 9 And the--as he mentioned, the--because--because the ethnic media they are facing a huge problem because 10 11 there's a lot of media they are not printing. They 12 are going to online, and there is the appending media 13 there. So they're seeing a lot of difficulties. So I think this is the--this is the time where they 14 15 help, and it doesn't mean that the city doesn't the 16 advertisement for a newspaper. The newspaper's 17 editorial policy has to change. There have been no 18 changes to the editorial policy, and if a newspaper 19 shut down or any media shut down, it will impact as 20 well the -- the -- in the city as well because -- the 21 ethnic media they have about 10 people, 15 people, 20 2.2 people employed. So if the media is shut down, then 23 these people where they can go? So I think it is the obligation of the newspaper as well as the -- in the 24

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1 COMMITTEE ON IMMIGRATION 2 public media (sic) where we can expose and keep this 3 business alive.

4 ISSEU DIOUF CAMPBELL: The--the city has a budget every year a budget when it comes to 5 communicating its services, right. The City 6 7 communicates its services through the different 8 agencies. Well, what we do is relay that message. 9 It can be IDNYC's available or maybe should go get It's--it's a good card if you're an immigrant or 10 it. 11 resident, et cetera. HHC, for instance, the 12 hospital--the hospital system. So I don't think 13 there is a conflict at all with--with the city itself 14 because what we're doing is pretty much relaying a 15 message about services. So, we're not really getting--I--I don't think that there is the conflict 16 17 there because of the type of message that we are 18 relaying. So now, when it comes to covering 19 elections or for instance council members reaching 20 out to us and saying, hey, I want to be elected. And 21 I think it's up to the publication itself to decide 2.2 whether--what they want to do, but I think that the 23 city can be working with the ethnic media without creating any sort of conflict because we are only 24 relating messages that are already existing. 25

2	CHAIRPERSON MENCHACA: Got it. So before
3	I hand it over to my colleagues, I want to just
4	remind everyone this isthis is the first time we're
5	having this conversation like this, and II just see
6	it as anas an incredible opportunity to really kind
7	of get down beyond the kind of political
8	conversations what we're having, and that are real.
9	Just to the nitty-gritty about relationships between
10	government as just our whole life evolves. [laughs]
11	And so, as municipalities, as government, et cetera.
12	So, on that note, digital versus print. Tell us a
13	little bit about that tension as well, and what we're
14	hearing from criticism, from a lot of people
15	including the readers that areare reading your
16	newspapers, some more than others. But as we
17	transition to digital and there's plans to it, and
18	I'm going to ask some specific questions for some of
19	you. There's a question criticism that as we move to
20	digital we remove the local content. Tell us about
21	that dynamic and how real is that. And we're start
22	with DonDantur?
23	GABRIEL DANTUR: Dantur.
24	CHAIRPERSON MENCHACA: Dantur.
25	

2	GABRIEL DANTUR: II don't think that
3	there is a correlation in between going to digital
4	and losing the local content. The thing is I mean
5	from the genesis ofof a the format, a paper a news
6	paper it's local because you distribute it
7	geographically. I want to remind you to go to the
8	web sometimes. It's difficult to get local because
9	sometimes the way people get their information is not
10	just typing your URL or going directly to it, but
11	it's just-
12	CHAIRPERSON MENCHACA: [interposing] Can
13	Ican I pause there. I just want to understand what
14	you just said. You're saying thatthat moving
15	digital doesn'tdoesn't you don't lose local
16	content by moving to digital because it's
17	distributeddistributed locally?
18	GABRIEL DANTUR: No, no. What I said
19	sometimes it seems that if you take a look at the
20	digital product it wouldn't seem as local as a paper
21	product, and the thing is probably the perception
22	problem. Well, it's notit's not only a perception
23	problem. They'rethey're not gettingit depends on
24	where did you go? How did you reach that product? I
25	mean if you are lookingdoing a search in Google,

2 probably you will be getting for that search 3 regardless that Google tries to make it local, lots of things, which are not local. Definitely on your 4 printed newspapers you are getting local stuff. 5 What we are trying to do is we are trying to have the same 6 local coverage with, as I said before, problems of 7 8 resources because of our financial stress in digital 9 and in print. And definitely the digital version of any of our products shouldn't contain any less local 10 11 product than--or local story news or local stories 12 than the printed one. I mean that--

13 CHAIRPERSON MENCHACA: [interposing] How is El Diario going to maintain that climate to local 14 15 content as you shift? And there's been kind of--very kind of public shifts in count for local writers. 16 So 17 how do you--how do you reconcile the realities that 18 are just the Number of people who can generate 19 content, and just printing information about local 20 stuff? I'm trying to understand exactly how the 21 business model is changing.

GABRIEL DANTUR: Okay. I mean the way you do it is trying to rebalance the workload in your newsroom and whenever you discover that something is not local, probably someone on the newsroom was

2 working on that, and you focus the people that--that 3 are now in your newsroom--newsroom, all that staff 4 that was reduced in working local. Of course, it's a 5 challenge. Of course, if I could, I would have lots--much more local reporters than I do have. 6 What I 7 need to do is to ensure that El Diario will go out 8 every day, and way. And the only way to ensure that 9 is that I have the money to pay for the expenses of the company, and--and the wages of the people. 10 So 11 basically, what we are doing here is we're trying to 12 balance, and yes definitely anybody saying that we 13 lost local coverage, maybe it's right. If you measure coverage in--since requests--requests 14 15 teenagers (sic) or what--or whatsoever. But, at the 16 end of the day, if you try to measure your work, and 17 I said some of this in our testimony. Yes, we got 18 awards for being the best newspaper, Hispanic 19 newspaper from--we got one award, which in my opinion 20 it's--it's very important, which is the work of the 21 people being friends on Facebook page. We have 2.2 500,000 people. That's the Number one fan--fan book 23 Facebook page of media. So at the end of the day even though you may say we lost some things, we're--24 we are still of good service to the community. 25 And

2 as I said before, maybe if we can get help, you know, 3 the earliest we can shift resources more to local. 4 But to your question, the answer is every day what we 5 are trying to do is do more with less.

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CHAIRPERSON MENCHACA: Yeah, so I quess 6 what we're also trying to do is understand a couple 7 8 concept--I don't call them misconceptions because we 9 have to understand what the conception is or the idea But that newspapers that are struggling with 10 is. 11 staff often just translate the big news that's coming from the AP wires of the New York Times, and we're 12 13 seeing that in El Diario. We're not going to, you know, we read it everyday. And so, how do you recon-14 15 or how do you distinguish between translating news 16 that was generated from another kind of source and--17 and--and essentially stand on the integrity of that 18 reporting, or a newspaper that has from 100 years 19 done something different. So tell us a little bit 20 about that. Are we wrong in thinking that what --21 what--what is happening in terms of that? 2.2 GABRIEL DANTUR: I mean what we are

23 definitely not doing is substituting things that we 24 should be doing, which are really important in the
1	COMMITTEE ON IMMIGRATION 109
2	local with, as you said, translated or it'slet's
3	see, I don'tgeneric content. Yes, so
4	CHAIRPERSON MENCHACA: [interposing] And
5	that's not happening, right?
6	GABRIEL DANTUR: Huh?
7	CHAIRPERSON MENCHACA: That is not
8	happening.
9	GABRIEL DANTUR: No, that's not happening.
10	What we are trying to do is whenever you have limited
11	resources, you pick priorities and you pick what
12	things are important to say. Of course, many things
13	will be left out if your staff is reduced. And the
14	thing is if you take a look at the reduction, our
15	revenue stream has had not only in terms of
16	advertising, but inin paid circulation, too. It
17	will be practically impossible tonot to lose some
18	things. If you take a look at the El Diario and if
19	you take a look at the front page of the El Diario,
20	I'm sure that besides relevant and important events
21	like it was Chapel Run (sic) a couple of days ago.
22	Usually, the front page of El Diario has to do with
23	local things in here, and that's the way we want to
24	keep it. And as I said before, if I could, I would
25	have much more local coverage. The one thing I need

to do now, and my responsibility is to have El Diario 2 3 coming out every day, and in an affordable company 4 that needs to pay salaries and needs to pay expenses. 5 Sometimes we have to make decisions and choose. Ι think that probably you can look at the El Diario 6 7 let's say the empty part of the glass like saying 8 they lost some things, and not look at the filled 9 part of the glass. Which is there are still putting a front page, and they are still trying to inform 10 11 which--what things are important for the local 12 community. We are here because if the City can help 13 us, probably we can regain some of the local coverage 14 that we lost because of this reshaping of the company 15 that was in inducted by the market. I mean it was 16 not us that decided that we wanted to shift contents. 17 What we are trying to do is balance in between 18 restrictions, unanswered restrictions, and companies 19 available to us. (sic) 20 CHAIRPERSON MENCHACA: Great, and I--I'm 21 glad you ended that way because that's what we're 2.2 here to do trying to understand--23 ABU TAHER: [interposing] Can I add one-one point--24 25 GABRIEL DANTUR: Sure. Go ahead.

2	ABU TAHER:if you may, which is the
3	thein order to survive the ethnic media, right,
4	they have to have the local content morecontent
5	more than previous times. Because the readers,
6	several Bangladeshi communities, if anything happen
7	in Bangladesh, they have all the media online, the
8	Bangladeshi media, or they are they publishing it on
9	line.
10	CHAIRPERSON MENCHACA: [interposing] All
11	online?
12	ABU TAHER: So they can read the whole
13	thing being online, and as well as they have
14	television sort of like television so they can watch.
15	CHAIRPERSON MENCHACA: And is that
16	community okay with that being on online?
17	ABU TAHER: Yeah, I mean theif any of
18	them have been back Bangladesh or back to the country
19	where we are from, right. But so what we have to do
20	in order to survive, we are focusing more local
21	content where we are going to cover with Bangladeshi
22	media or Bangladeshi television, right or it came
23	from Bangladesh. So that's that big challenge right
24	now, that we have to, you know, produce more local
25	content in order to feed up bureau translators. And
I	

1	COMMITTEE ON IMMIGRATION 112
2	inif we want to produce more content, you need
3	more, the journalists, more reporters, you have to
4	spend more money.
5	CHAIRPERSON MENCHACA: So the future of
6	ethnic media is connected to the content being local,
7	and connected to hirebeing able to hire more local
8	journalists?
9	ABU TAHER: Yes.
10	CHAIRPERSON MENCHACA: Great. That's a
11	theme here. Council Member Menor actually, you
12	want to?
13	ISSEU DIOUF CAMPBELL: Yes, just a quick
14	think. I believe that there is one thing that is
15	constant in life, and it's change. You can either
16	fight it or you can adapt.
17	CHAIRPERSON MENCHACA: Adapt.
18	ISSEU DIOUF CAMPBELL: And I have the
19	feeling that that's where we are right now with the
20	media when to me print is dead. Some people don't
21	want to hear it, but we are going to the digital
22	word. Now, thethe main concern with thegoing
23	from print to digital age. Going from three to
24	phased (sic) because when you sell a newspaper
25	somebody buy it. You put the contents online. Some

2 people are willing to pay for it. People will pay 3 for the New York Times content, but will they--will 4 they pay the contents of an ethnic media? So I think 5 that's where the--

6 CHAIRPERSON MENCHACA: [interposing] What 7 prevents people from paying--what--what--you tell us, 8 you did the--you're doing the market studies. What 9 prevents our, or--and I know the answer. I think I 10 know the answer to it, but I want you to just tells 11 us from your perspective what prevents that from 12 happening?

13 ISSEU DIOUF CAMPBELL: So, maybe because 14 we haven't started it first, and to me I believe that 15 information should be free. That's my personal 16 belief, and I don't know. So, for me--

17 CHAIRPERSON MENCHACA: [interposing] Amen18 to that.

19 ISSEU DIOUF CAMPBELL: --going--going to-20 -to the fake content is not something that we'll look 21 into, but it's--it's one of the biggest issues right 22 now, trying try to do that transfer from paying for 23 the digital, and be able to still get some money. 24 The other thing also that I think we have to be 25 proactive and we have to be creative. If for

2	instance we went on line, but we could have still
3	continued spreading the word byvia emails, sending
4	El Diario, for instance, digital. People are doing
5	it and not paying for printing costs. You can also
6	use social media. So youI think that where we are
7	right now you have to find different ways to make it
8	work, andand, of course, the biggest issue will be
9	financial. The money is shrinking. You have to do
10	more, but with less money. How do you do that?
11	CHAIRPERSON MENCHACA: Got it. Got it.
12	Good questions. Council Member Mendez.
13	COUNCIL MEMBER MENDEZ: Thank you, Chair
14	Menchaca. Um, so I have aa series of questions.
15	First for Sing Tao. Did I say it correctly?
16	LOTUS CHAN: [off mic] Yes.
17	COUNCIL MEMBER MENDEZ: Thank you. Do
18	you have an online publication, and do you put your
19	news stories online?
20	LOTUS CHAN: Yes, I think my boss in Hong
21	Kong is very smart because before peopleactually
22	phasing digital is the big challenge of not just
23	ethnic media, I think it's all the media. So the
24	other newspapers they put everything on theon the
25	in the web, and then they find out that print

2 dropped, the circulation dropped very big. So my 3 bosses like put part of the content in the--in the 4 website, and part of them still in the newspaper. So 5 if you still want to look at the whole newspaper word by word, you have to go to buy it. But, he--he put 6 7 part of them in--in the web. So that's why some--8 somebody will call it, how come this -- this article 9 not in the website, and we really said that oh, because it's in--in the newspaper. It's not in 10 11 digital because we--we see the other Chinese 12 newspaper put everything on the web, and then they--13 the--the circulation dropped--dropped very far. So, 14 and then when they tried to, you know, have money to 15 subscribe they also dropped. That's why Sing Tao has put part--part of them digital and part of them in 16 17 the newspaper. 18 COUNCIL MEMBER MENDEZ: I see and--and 19 how long has the paper been available here in New 20 York City? How many years? 21 LOTUS CHAN: We celebrated 15 years in 2.2 New York, and in Hong Kong I think it's 77. 23 COUNCIL MEMBER MENDEZ: Okay. El Diario, you--you've been around a 100, over 100 years. 24

GABRIEL DANTUR: [off mic] 100.

1 COMMITTEE ON IMMIGRATION 116 2 COUNCIL MEMBER MENDEZ: Okay, and when 3 did El Diario start putting articles online? GABRIEL DANTUR: Well, I just started in 4 El Diario. So I'm not sure. Maybe I can check when 5 was the date that El Diario was launched online, but 6 7 I'm sure it was--8 MALE SPEAKER: [off mic] 9 GABRIEL DANTUR: '90? MALE SPEAKER: [off mic] It was all up in 10 11 2000, and some more was added in 2000. (sic) 12 COUNCIL MEMBER MENDEZ: 2000. 13 CHAIRPERSON MENCHACA: Wait. Sorry, one 14 at a time--15 GABRIEL DANTUR: [interposing] Okay. 16 CHAIRPERSON MENCHACA: -- and if you could 17 walk over and speak to him. 18 GABRIEL DANTUR: Sorry. So sorry, I wasn't precise about that answer, but it's after 2000 19 20 that media. (sic) 21 COUNCIL MEMBER MENDEZ: Okay, and Ms. Diouf Campbell. So, you started online, and then you 2.2 23 went to print. Okay, so you were online for how long? ISSEU DIOUF CAMPBELL: We--we were online 24 25 for a year, and the--the same way. I saw like we had

1	COMMITTEE	ON	IMMIGRATION	

to go to prints to have that sort offor people to
recognize, and accept the work that we're doing.
That's the feeling that I had at some point. But
because maybe wewe did it earlyearlier. But then
we realized that when wewhen people get to know us
more we could go back online and maybe we had more
experience, more contacts, and II found it
difficult when it started online. For instance, a
lot of people the older generation like newspapers.
Т
COUNCIL MEMBER MENDEZ: [interposing] Uh-
huh.
ISSEU DIOUF CAMPBELL: They think that if
you're not printing, you're not valid, right. The
younger generation everything isthey don't have
time for a newspaper. Everything is online, and
that's the future. So, it'sit's where we are right
that's the future. So, it'sit's where we are right now. Do you really need to be a paper to be that
now. Do you really need to be a paper to be that
now. Do you really need to be a paper to be that valid, or can you stay online do a decent job, and
now. Do you really need to be a paper to be that valid, or can you stay online do a decent job, and still what you do? So I think that's thethe
now. Do you really need to be a paper to be that valid, or can you stay online do a decent job, and still what you do? So I think that's thethe biggest

1 COMMITTEE ON IMMIGRATION 118 2 ISSEU DIOUF CAMPBELL: -- the print is 3 dead. COUNCIL MEMBER MENDEZ: Well, that's what 4 I think some of my older constituents are lamenting--5 ISSEU DIOUF CAMPBELL: [laughs] 6 7 COUNCIL MEMBER MENDEZ: --and, you know, we're putting funding into our senior centers for 8 9 them to learn how to use the computer, but they like to hold a paper. They like to read to the paper, and 10 11 they like to wash the ink off--12 ISSEU DIOUF CAMPBELL: [interposing] 13 Right. 14 COUNCIL MEMBER MENDEZ: -- of their hands 15 [laughs] that --16 ISSEU DIOUF CAMPBELL: [interposing] They 17 like this. They like this. 18 COUNCIL MEMBER MENDEZ: -- get on the 19 paper, you know. Okay, that entering--interesting. 20 I--I--I see a connect between the ethnic papers with 21 my local papers. So my little community newspaper 2.2 they used to charge whatever, and I would just get it 23 mailed at home. And then at some point they started, you know, doing the online, and they started doing 24 what Sing Tao does. They get some stuff online, and 25

2 they if want it, you have to go buy the paper, and 3 then at some point, they just started putting the 4 papers out for free. So you can get them, you know, in the Lower East Side, and in the East Village in 5 these boxes, and you can grab the actual paper that 6 7 will have like all the articles So I think--I think 8 they started doing it for free because they weren't 9 able to maintain people just paying for it, and having it delivered. Whatever those costs ware 10 11 associated with it. But I, you know, I think the 12 most important value to these little local community 13 papers as with the ethnic papers it's what's true 14 about politics. It's, you know, a simple meal, to 15 coin the phrase I guess. Everything in politics is 16 local. We want to know what's going on locally, you 17 know, and then for--for people who migrate here, and 18 immigrate here, to get familiar with the city you--19 you do it through the local papers that you can read 20 in your language. And I think that that is the--the 21 big benefit in--I don't know, in the last few weeks 2.2 I've been trying to find out what was happening in 23 Oregon with the Federal Wildlife takeover, and I had to Google it to get it in their local papers because 24 I wasn't getting it in the bigger papers here. 25 So, I

2 guess that's what's really important. For me in 3 terms of El Diario what--what I found as I've been 4 reading the paper is it seemed like it was going more in national or global and getting away from the 5 local. Which to--to me was disconcerting because 6 7 wasn't getting all the local news that I wanted to 8 get, and I had to do more talking or more information 9 hunting or speaking to other people. So, is that just because of the drop in circulation, and you have 10 11 to limit your content or is--is that a--maybe a 12 conscious decision of some point that was financially 13 based?

14 GABRIEL DANTUR: I mean basically the 15 following circulation as a consequence is a falling revenue basically because you have less circulation. 16 17 So advertisers are not willing to pay any longer. 18 And I will say more profound than that some 19 advertisers are already executing the print is dead 20 decision without our consent or without our opinion. 21 So the thing is when you have less revenue, you have 2.2 to adjust. And naturally, when you adjust you lose 23 resources, staff, and the--it's not a planned decision that you say I'm going to be a national 24 newspaper. Definitely, what my colleagues said over 25

2 here is the best competitive advantage we do have. 3 So media is being local because we talk about things 4 that big newspapers do not talk. So that's one thing we don't want to lose, and with--we're trying 5 to keep it. So it's not our decision not to be local 6 and to be national. The thing is whenever you are 7 trying to survive, I see probably a family that has a 8 9 problem with the -- with their income, you lose some things. You try to lose the things that are not 10 11 important. So probably, what you are seeing is our 12 exercise of prior enticing things, and probably some 13 local coverage that's lost in there. And the national coverage is let's say free because it's 14 15 there. So probably the average changes. Maybe what we could is just chop off whatever we were doing on 16 17 national so that the average--I said it isn't much, 18 but I don't think that's a wise decision because it's 19 not like you do not publish content because the 20 balance with the local and national is not good. Ι mean out point is we need to be local and we need to 21 be relevant, and we need to talk about like you said 2.2 23 with the Oregon example, things that people care about. What we are trying to do is right now for 24 example unfortunately--unfortunately the results from 25

2 2015 were not very helpful. So we had to reshape 3 once again our--our organization, and now we are 4 working with the newsroom to find out how we can stay 5 as local as we can. And--and actually, we were planning on okay, this is how we are right now. 6 7 Let's get together and see what we can do. Let's get 8 as creative as we can, and that's-- Sorry if I'm 9 repeating my myself, but the alternative to that is to die, and that's one thing that probably some 10 11 people don't bear in mean. I mean there are more 12 folks who have been saying you lost two or three 13 local articles, and my point is I lost them, because 14 I am able to go out everyday. And the thing is the 15 prize of having the same coverage or the same kind of 16 service I had before can be the survival of the 17 company itself. And I said it a couple of -- in a 18 couple of interviews for the last four years El 19 Diario hasn't been a profitable business. It's a 20 sense of taking money out it, and as a company. And 21 I am not going to say that El Diario is a mom and pop shop, but definitely a financial stress is kind of 2.2 23 the same because you need to sustain a company. So you bet on that. You invest--you invest waiting for 24 25 the--the table to turn, but the things you cannot

keep on investing forever, and--and then luckily the 2 3 people out there who are taking decisions don't care 4 about your financials. I mean, whenever Wal-Mart 5 comes and says we're not going to do pre-prints any more with you, they don't care about your local 6 7 coverage. They just take the decision, and I don't know why the news industry in the U.S. is advertising 8 based. I mean the price that everybody is paying for 9 a newspaper probably will pay for this tradition and 10 11 the cost of printing and the income whatsoever. But 12 the really, let's say thing that keeps our newspaper 13 is advertising. So when we advertise the site not to advertise any, and let me give you another example, 14 15 getting local. There's a very important local 16 business for El Diario, which are lawyers. I mean as 17 you can imagine the sector the people reading El 18 Diario are sometimes more let's say relevant to lawyers, injury lawyers or whatsoever. Lawyers will 19 20 come, and tell you I have been investing in you for 21 the last year, and I didn't get--not a call, not a 2.2 case. And the thing is, the one thing about local 23 businesses is that they care a lot about money unlike Wal-Mart or Coca-Cola or big companies where they can 24 afford putting a piece of advertising in your media 25

2	that's not repaid because they have lots of way of
3	make money. The small mom and pop local business
4	needs to have economic results from the printed ad
5	they're putting on you. So, whatwhat I'm trying to
6	say here is that something happened. Something
7	changed. This is what I call disruption and the
8	rules of the game are different. You can still play
9	by the old rules.
10	COUNCIL MEMBER MENDEZ: Uh-huh.
11	GABRIEL DANTUR: I don't think that's
12	going to be very successful. So there's one thing
13	that we should bear in mind, the rules have changed.
14	We are trying to adjust to those rules as painless as
15	possible.
16	COUNCIL MEMBER MENDEZ: Okay. Sing Tao,
17	when youwhen the paper started doing the digital
18	news, the online news, did you havedid the paper
19	have to cut back on staff and shrink staff here?
20	LOTUS CHAN: No.
21	COUNCIL MEMBER MENDEZ: In New York?
22	LOTUS CHAN: No.
23	COUNCIL MEMBER MENDEZ: And how about
24	back in China, do you know?
25	

2	ABU TAHER: I think we are not online yet
3	because we sell the newspaper, but we have to go
4	because first we thought maybe can we get, you know,
5	a big amount of money from selling the newspaper, but
6	if we go online, then we find the people are reading
7	it online, and then sell. You know, this is the
8	selling the newspaper. But nowadays, we found the
9	we have to face that challenge because if we don't go
10	online, then I don't we're doing well with the parts
11	of thefrom the people? Because the people that
12	prefer online, though they still-they buy the
13	newspaper, and it's kind of for entertainment. When
14	they are going to the work, so they buy the newspaper
15	in the train and read the newspaper, or when they
16	before they sleep, theyif they have a newspaper on
17	the side bed, they can, you know, they can read.
18	But, you know, still wethis is a reality that we
19	have to go. But we are thinking to start it online
20	and, you know, like the New York Times. That you can
21	read ten articles free, and after ten articles, you
22	have to pay for it.
23	COUNCIL MEMBER MENDEZ: That was going to
24	be my next question.
25	

1 COMMITTEE ON IMMIGRATION 126 2 ABU TAHER: But that's we are--that's 3 what we are thinking. 4 COUNCIL MEMBER MENDEZ: Yeah. ABU TAHER: That, okay, if we have say 5 about 600,000 or 800,000 readers or our newspaper 6 7 living around the United States then we are thinking 8 if we can get \$5.00 from each person, then we can get 9 a big amount of, you know, money from the--from the That's what we are thinking and, you know, 10 readers. 11 we'll see whether we can execute this. 12 COUNCIL MEMBER MENDEZ: Right now, 13 you're--none of you are charging for the online 14 press. 15 ABU TAHER: No, no. 16 COUNCIL MEMBER MENDEZ: Okay. So, yeah, 17 the--so that was my question because the New York 18 Times locks you out after ten articles, and then 19 like, you know, in my office, until I started having 20 some budget problems, I would order and pay several 21 hundred dollars so that all of my staff could have 2.2 access to the Times. 23 GABRIEL DANTUR: Yes. COUNCIL MEMBER MENDEZ: And then for the 24 25 rest, we run and buy the -- the print media--

2

GABRIEL DANTUR: Yeah.

COUNCIL MEMBER MENDEZ" --you know. But, um, yeah, that's something like if-if you end up doing that it might increase some of your readership online.

7 ABU TAHER: And there is--there is this-there did a survey about a couple of years ago by 8 9 Meal Maker Media (sic) and they found, I'm--I'm talk about eight or nine years ago. They found over 16 10 11 million Americans they are fully dependent ethnic media, but weren't even taught by the mainstream 12 13 media. So this is also very important that, you know, if ten years ago, 50 million and now it might 14 15 be more, you know, they absolutely depend on the 16 ethnic media. 17 COUNCIL MEMBER MENDEZ: Thank you very 18 much, Chair. 19 CHAIRPERSON MENCHACA: Thank you, Council 20 Member Mendez.

21 COUNCIL MEMBER MENDEZ: And thank you. I
22 want to thank the panelists for answering questions.
23 CHAIRPERSON MENCHACA: Council Member
24 Koo.
25

2	COUNCIL MEMBER KOO: [coughs] Thank you,
3	Chair. I want to thank each one of you for coming
4	here to testify and give us insight about your
5	business. Andand I want to thank
6	CHAIRPERSON MENCHACA: [interposing] You
7	are a businessman, too, you know.
8	COUNCIL MEMBER KOO: Yeah, yeah, so
9	CHAIRPERSON MENCHACA: [laughs] We look
10	to you for our business information.
11	COUNCIL MEMBER KOO: Because a smalla
12	newspaper is just like a regular business. They have
13	a lot of subscribers, but the return is really small.
14	You dependyou used to bedepend on theyou don't
15	depend. Actually, you don't depend on the paper by
16	thethe money from thethe readers, you know. You
17	mostly depend on advertising. Yeah. So, theand
18	for most people they don't want to pay for it. You
19	guys will go online, and very few people will pay
20	\$5.00, you know, or \$10.00, you know. So it's a
21	difficult business, andbut you are provider of news
22	service to our constituents, and to our elected
23	officials. Because like all politics is local. When
24	we run for the elections, and you do a good service.
25	So wewe want to be in anas City Council members

2	we want to than our Speaker. The Speakers race is
3	part of the local ethnic press. So we're going to
4	ask then, ask our Speaker to support you as much as
5	possible, and maybe you can use services with the
6	SBS, Small Business Service. They have a lot of
7	programs, financial programs. You can utilize them
8	to help you financially. And also I noticed we have
9	a report from thethe Comptroller's Office here.
10	The Comptroller is not here, and being the financial
11	center of the world here, every year the
12	Comptroller's Office uses municipal bonds like
13	sometimes a billion dollars. They always advertise,
14	but I don't think they advertise on local media. So
15	I'm going to ask the Comptroller's Officer to do the
16	same because theythey were our brothers in
17	criticizing the Mayor's Office not doing the job in
18	advertising. So I will put him on the spot, on the
19	same level and ask them to advertise when their
20	Municipal Bond announcements or all these other
21	financial services. They make major announcements of
22	bond deals emerge in some market, IBOs. So they
23	should give you one parta small part of their
24	their budget onon your newspapers or news media.
25	

1 COMMITTEE ON IMMIGRATION 130 2 ISSEU DIOUF CAMPBELL: [interposing] I 3 have--I have to say that--4 COUNCIL MEMBER KOO: Right, Mr. Chair, so 5 I ask you, yeah. CHAIRPERSON MENCHACA: A good--a good 6 7 suggestion. 8 COUNCIL MEMBER KOO: Yeah, as a committee 9 we--I'll ask the Comptroller's Office and other agencies when they do advertisements make sure they 10 11 cover minority newspapers. 12 ISSEU DIOUF CAMPBELL: I have to say that 13 they advertise the week on our website, and it was 14 about this money that is available for all the city 15 workers that were-but, yeah, they did, but it was the waste. (sic) So, we--we hope that it's--that's 16 17 the bigger name, and hopefully in the near future we'll see more. 18 19 COUNCIL MEMBER KOO: You know, I noticed 20 they have lines a lot on 1010 News, you know, on the radio. Because I sometimes hear it. So, I want to 21 2.2 ask the Comptroller's Office to do the same to our 23 local ethnic newspapers because a lot of the Asian people they save a lot of money. 24 25 CHAIRPERSON MENCHACA: Yeah.

2 COUNCIL MEMBER KOO: They have money to buy the balance. (sic) So they are the market. 3 So 4 they should advertise to the market. So that's--5 CHAIRPERSON MENCHACA: That's a good idea. 6 7 COUNCIL MEMBER KOO: --my concern. So I want to thank all of you again. You know, thank you 8 9 for your wonderful very important service. (sic) CHAIRPERSON MENCHACA: Thank you, Council 10 11 Member Koo, and one last question, and then I'm going 12 to make a point, and we're going to go to the next 13 panel. And I encourage everybody to keep patience. 14 This is a very important conversation, and as you can 15 tell I think we're all learning a lot of new angles 16 as we--as we dig deep. For Mr. Dantur, can you tell 17 us a little bit--you mentioned earlier about 18 commitment to local, and really that is what the 19 panel is kind of speaking to. The integrity of a 20 newspaper is really to stay local in this--in this 21 business. And--and so, you also mentioned online and 2.2 decreasing staff. At what point will El Diario make 23 a decision? And we're hearing this, and this is why we have to ask this question, when it's going to 24 25 leave its print and go all digital? Is that in the

2 plans? When is that happening? How are you making 3 that decision, and how does jeopardize the local 4 content question as we--as we anticipate those 5 things.

GABRIEL DANTUR: Okay, many questions in 6 7 I'll try to keep it to the order. The Number one. 8 one question, I don't that there's a due date like 9 you have in--in medicine, and we are not the ones establishing the date. Basically, as I said before 10 11 when can run a sustainable business, you do it the 12 moment, and I need to be very honest with this. Ιf 13 we cannot run a sustainable business any longer, that will be the moment, and it doesn't depend on us. 14 Ιt 15 depends on a very complicated ecosystem of people in there, which is advertisers. For me, I don't know if 16 17 there are organizations that can help or not, the 18 city helping or not. So, my decision right now is we 19 want to be relevant, and we want to be reach 20 everybody. As the council member said before, there 21 are some old people that probably like the newspaper, 2.2 the print newspaper, and the print newspaper is very 23 important to them. We want to service them, and we want to be there for them. The moment we stop doing 24 that, depends a lot on the economic equation and not 25

2 our-or of a strategic decision. I mean in my--in my 3 opinion, the print newspaper has still a lot of 4 relevancy for people of--I mean I'm 50, people of my So I wish it could go--go on for years and 5 age. It depends, as I said before, on the ways 6 vears. 7 that we can find financial sustainability of the 8 company. And the other thing that we must bear in 9 mind in between print and on line is that lots of people as we have this older senior citizens that 10 11 only rely on the print. Then you have this young set 12 that only want to go online. So, you should take 13 care of them, too. And not only--I mean not only take care of them with a website because it could be 14 15 that 12-year-olds today will not even read your 16 website. They will read you inside of a snack shop 17 or inside of Facebook. So everything should be taken 18 in that context. I think that our responsibility is 19 to be abarcativo. I don't if that's a word in 20 English, but in Spanish abarcativo as wide as we can 21 be, and get everybody into the benefits of 2.2 information and services. Our responsibility is to 23 media companies to do whatever it takes to be there for everybody. 24

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CHAIRPERSON MENCHACA: Great.

GABRIEL DANTUR: There's a section of 2 3 people that want stream.(sic) Stream is a more 4 stressed because it's a more economical--economically 5 unviable operation. We need help in there. And the second question? 6 7 CHAIRPERSON MENCHACA: Well, I--it's-it's about local content, and really understanding 8 9 how--GABRIEL DANTUR: [interposing] Okay. 10 11 CHAIRPERSON MENCHACA: -- and how the -- how 12 are you maintaining and how you're going you're going 13 to keep yourself accountable, and how can we keep you accountable as a community? No one is talking about 14 15 Council. I'm just talking a Spanish reader that's representing seniors that are wanting to read local 16

17 information.

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it.

GABRIEL DANTUR: I--I mean the moment you cease to be local, you die. The only reason of existence of an ethnic newspaper is local. For everything that's not local, you have the global brand, which is called New York Times, and that's it. So--CHAIRPERSON MENCHACA: [interposing] Got

2	GABRIEL DANTUR:we need to be local,
3	and we need to speak about things that people do.
4	Other media sources do not speak, and with time
5	CHAIRPERSON MENCHACA: [interposing] I
6	just want to ask back on the timing. How much time
7	do we have? Do we have a couple of years to figure
8	this out? Do we have a couple months to figure this
9	out? I know you don't want to hit a time, but we
10	need to know, too, because we're going towe're
11	going to churnwe're going to churn this
12	information. We're going towe're going to commit
13	to this work. How much time do we have?
14	GABRIEL DANTUR: Okay, I will say that
15	ifnot only El Diario either the print business as a
16	whole doesn't get any kind of support fromnot New
17	York City. I mean from outside of the business
18	ecosystem, probably the printed product is facing a
19	couple of years. When I mean a couple, two or three.
20	If we do get some kind of help, El Diario or any
21	other newspaper, I think that we can prolong that for
22	I'll say almost ten years. This is a personal
23	opinion. If you ask me, I don't see that a printed
24	edition will exist in terms for relevancy to people
o =	

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2 reading it ten years from now, but that's a personal 3 opinion.

CHAIRPERSON MENCHACA: Got.

5 GABRIEL DANTUR: So that's a little--6 CHAIRPERSON MENCHACA: [interposing] And 7 that's helpful just because we want--I want to 8 understand how--how urgent. It's urgent. I think we 9 understand that, but understanding how government 10 works so slowly sometimes. And for a lot of good 11 reasons we need to check--

12 GABRIEL DANTUR: [interposing] Yep. 13 CHAIRPERSON MENCHACA: --everything along 14 the way, but I--invitations for Controller, SBS. 15 These are great ideas. We're going to begin these 16 conversations. It's going to take time. It's going 17 to take people coming into spaces like this again, 18 and so I hope you can come--in all the work you're 19 doing just to put the paper out, I hope you can carve 20 out time to sit with us, and really make this next 21 step a real--real effective next step for all of you 2.2 on the bottom, and preserve the voices of our 23 communities. Not just in the content that's being generated, but in what we're trying to as a city 24 25 communicate to the people as well.

2	GABRIEL DANTUR: Okay.
3	CHAIRPERSON MENCHACA: Is that fair/
4	GABRIEL DANTUR: Yeah, it is.
5	CHAIRPERSON MENCHACA: Okay, great thank
6	you so much. We're going to have our next panel.
7	It's a big panel, but I think this is an important
8	thing to kind of get movingthings moving. So, we
9	have from the National Hispanic Media Coalition,
10	Martha
11	MARTHA GARCIA: [off mic] Martha Garcia.
12	CHAIRPERSON MENCHACA: Garcia. From the
13	News Guildthe News Guild of New York, Peter
14	[background comment] Kelly, President, National
15	Hispanic, or Marta is there. Javier Castano, Queens
16	Latino. From Inspire Magazine, Ayisha from the Star
17	Review, Kimberly Price, and Ms. Newt Sanibel (sic)
18	from Impacto Latino or Latin News. If you can come
19	here, we're going to put three minutes on the clock.
20	Let's you sitlet's get you seated at the table.
21	[background comments] And if we can have Augusto
22	Alascon (sp?).
23	AUGUSTO ALASCON: Alascon.
24	CHAIRPERSON MENCHACA: Alascon. If you
25	can come and meet with my counsel over here, we have

1	COMMITTEE ON IMMIGRATION 138
2	a couple questions. [background comments] And if we
3	can keep it quiet in the Chambers please.
4	SERGEANT-AT-ARMS: Folk would you quiet
5	down, please.
6	CHAIRPERSON MENCHACA: And I encourageI
7	encourage all the panelists that just spoke to stay
8	in the room and listen to your fellowyour fellow
9	fellows talk about theirtheir work as well.
10	SERGEANT-AT-ARMS: Quiet down please.
11	CHAIRPERSON MENCHACA: Come here at the
12	table.
13	SERGEANT-AT-ARMS: Quiet down, please.
14	Quiet, please.
15	CHAIRPERSON MENCHACA: Okay, I'd like to
16	have you introduce yourself. Can we get another
17	chair? I think we're going to do a little bit on
18	this side as well. You're good. Great, so we'll
19	start from my right, and then we'll go to your left.
20	Please introduce yourself, your role, the publication
21	or organization you're representing and give your
22	testimony. We're going to do three minutes on the
23	clock. Thank you.
24	
25	

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2	JAVIER CASTANO: I'm Javier Castano from
3	Queens Latino. I'm the founder and Director for that
4	publication both print and digital.
5	FEMALE SPEAKER: My name is
6	CHAIRPERSON MENCHACA: All right, no, and
7	give your testimony, a three-minute testimony.
8	JAVIER CASTANO: Oh, I have to continue
9	with my testimony?
10	CHAIRPERSON MENCHACA: Yes, everybody
11	give your three-minute testimony. Introduce yourself
12	first. Thank you.
13	JAVIER CASTANO: I am here to talk about
14	the Hispanic ethnic media only. The Korean, the
15	Chinese, the Hindu, the Bangladesh ethnic media have
16	different dynamics that I don't know. I consider
17	myself an expert in the Latino media in the USA and
18	the New York City Metropolitan area in particular. I
19	have worked as general assignment reporter, editor
20	and director in the bilingual edition of the Daily
21	News, El Diario and our newspaper. I was also the
22	international correspondent for El Tiempo and the
23	biggest newspaper in Colombia. I have worked for
24	many community-based publications in New York City
25	and I have a master's degree from Columbia School of

Journalists here in Manhattan. I have written widely 2 3 about the Hispanic speaking press, as columnist and 4 reporter. Currently, I am the Founder and Director 5 of Queens Latino with digital and print platforms. The Latino ethnic media is a reflection of what is 6 7 happening in the Latino community in New York City. Just articulated, isolated without sophistication and 8 9 looking for some kind of leadership. Those glossy magazines in the Latino community in New York City 10 11 are glorifying the largest pile of the rich and 12 famous that have nothing to do with the reality of 13 our neighborhoods. The great majority of the Latino 14 newspapers in our city only focus on news from Latin 15 American countries. Some follow with local 16 publications, and the voluptuous woman from the 17 latest soap opera or Telemundo. (sic) Our radio 18 station in Spanish seldom covers the local news, and 19 are only available to promote entertainment and 20 denegrate women with a strong and explicit vocabulary 21 day and night. I don't want to describe the two Spanish TV stations because I don't consider them a 2.2 23 part of the Latino ethnic media. I just want to say that Univision and Telemundo have enough money to do 24 a better job advising the Latino community in this 25

The local Latino brokers on websites in 2 country. 3 Spanish are still fighting to find a place in the 4 Internet and a way to make money. If this New York 5 City Council hearing wants to find out a better way to communicate and help the Latino Annual 6 7 Publication, the answer is in the lack of education and political sophistication of the Hispanic speaking 8 9 publications. Our publishers, editors [bell] and reporters don't want to or cannot cover the city 10 11 policies, education, housing or immigration stories. 12 They don't know how the power of the city functions 13 or they simply do not know how to communicate in 14 English. In some cases, they are even afraid of 15 visiting City Hall. City Hall and the New York City 16 Council both have communication departments. It is 17 not difficult to reach out to them, and ask 18 questions. Their doors are open. Is Especialito--19 CHAIRPERSON MENCHACA: [interposing] 20 Wait, I'm going to ask you--JAVIER CASTANO: -- of the Ecuadorian-- of 21 the Ecuadorian news--Yeah, I'm going to read it, but 2.2 23 it's important. [coughs] Is, oh, where is that. Is the Especialito or the Ecuadorian News to give two 24 examples, willing to dedicate some resources to cover 25

2 local issues such as policies of housing? I don't 3 think so. The only way to motivate them is to place 4 some ads in some publication, but before that, the City should educate the Latino newsroom and the 5 people who read and watch our media outlets. For 6 7 those who getting them, working in the New York City, 8 New York State and big corporations, as you 9 mentioned, should educate themselves, too. Allow me to give you an example. The housing crisis in 2008 10 11 has a--has a devastating impact in Latino 12 neighborhoods such as Corona and Woodside in Queens. 13 But when the City and the State decided to help those 14 families facing foreclosure, their retention money 15 went to main street media with connections with the 16 banking world. Those publications in English don't 17 even reach our neighborhoods. The Latino community 18 was left behind twice. The City Council should 19 preen--sorry--to plan seminars to educate the people 20 who work in our newsrooms. The City Council should 21 inform on a regular basis in Spanish or English about 2.2 this activities, and the City Council should place 23 some ads in publications that covers Latino local issues. The City Council should go to our 24 communities to talk about city participation on how 25

2 the system works. Finally and probably the most 3 important thing that I have to say here today the 4 City Council should look for those Latino communities that don't have any real representation in the city 5 government, and are growing tremendously in terms of 6 7 population. Those Latino communities that are 8 isolated, floose (sic) trade, and excluded and 9 activists and New York City politicians of the Democratic Party. In the City of--if the City 10 11 Council does not help Latino community source of Mexicans, Ecuadorians, Peruvians, Argentinians, and 12 13 Venezuelans, it's going to face the same the ugly 14 reality that is taking El Diario Newspaper down. In 15 the past 20 years, the leadership of El Diario did not fully open the--its pages to new immigrants from 16 17 those countries, and it is now paying the 18 consequences of exclusion. The new wave of Latino 19 immigrants is important to the survival of the many 20 publications and the development of the political 21 power in New York City. Let's open our sincere and 2.2 honest--honest Gallaver (sic). Next time when you 23 wonder why Latinos don't vote, remember these words. Thank you so much. 24

CHAIRPERSON MENCHACA: Thank you, Mr.
Castano and--and I hear your words 100%, and I think
a lot of us are committed to that work. So thank you
so much for that.

NEWT SANIBEL: Hi, my name is Newt 6 7 Sanibel (sp?). I'm a reporter for Impacto Latin 8 News. I'm talking in behalf of them. Impacto is a 9 weekly newspaper with the Spanish newspaper with more than 50 years in the New York City market. 10 However, 11 over the last years, we have been struggling to 12 survive as El Diario. Impacto is a Minority and 13 Women Owned company. However, the money we receive 14 by contract with City is not enough. It's not 15 commensurate with the population we serve. What the City can do we think that the City could provide a 16 17 media like us with the grants. Also, the City could 18 enhance or increase the small percentage of the 19 City's advertising budget directed to ethnic media 20 publications. According to a study from the Center 21 of Community and Ethnic Media published in 2013, even Hispanic make--28% of the city population is Spanish 2.2 23 language publications receive less than 4% of the total of the budget directed to these type of 24 25 outlets. That's all I've got to say.
2	CHAIRPERSON MENCHACA: Thank you.
3	PETER SZEKELY: Thank you Chairmanthank
4	you Chairman Menchaca. My name is Peter Szekely.
5	I'm the President of the News Guild of New York. The
6	Guild represents 2,800 journalists and other
7	employees mostly at New York area news organizations,
8	and there are several of our members here in the room
9	today. Our members work at national and global news
10	organizations like Reuters where I spent most of my
11	working life. And our members also work at a host of
12	smaller news organizations in the area, including the
13	sum of the city's ethnic newspapers like the Jewish
14	Forward, Amsterdam News and El Diario. As our union,
15	as a union the Guild's chief mission is to try to
16	improve the working conditions of our members, but we
17	also consider ourselves to be the protectors of the
18	craft of journalism and it isand for that reason, I
19	want to thank the committee for holding these
20	hearings, andandand for beginning this very
21	important conversation. We're very concerned by what
22	we have seen at El Diario over the past few years.
23	In the past two years, the size of the paper's
24	newsroom has shrunk fromfrom 25 to 11. Where only
25	a few years ago the paper was filled with local

2 stories that the larger mainstream press wasn't 3 covering, today it's just a shadow of its former 4 self. The paper that called itself the champion of the Hispanics is today filled mostly with stories 5 that have been aggregated from wire service and other 6 7 people's reporting. Last summer one of our members 8 who left Airy--El Diario actually told us, "I did not 9 become a reporter to cut and paste from other websites." We understand that--that El Diario and 10 11 other news organizations, are privately owned 12 enterprises and they need to turn a profit. But, 13 they also assume the roles of public trusts. The--14 the Foreign Language Press is a pipeline into the 15 city's immigrant communities. They bring to their 16 readers news that often can't be found elsewhere, and 17 that speaks to them in the language that -- with which 18 they're most comfortable. It must be said that the 19 Guild's relationship with El Diario has been among 20 the most contentious of our 20 employers in the last 21 four years since its--its parent ImpreMedia was 2.2 bought was LaNacion of Argentina. The elimination of 23 13 of--of-of--or our members' jobs, and by the way, that includes the translator, the only translator on 24 25 staff was among the 13 let go. That was announced

2 two weeks ago, and that also resulted in--in the halving of -- the halving of the staff of the newsroom. 3 4 That is now a dispute that is before the National Labor Relations Board, and it is now investigating 5 that. And yet, in spite of our differences, I tried 6 7 [bell] to find some reason to be hopeful where no--8 I'll--I'll wrap up in a sec. I--I--I tried to be--9 to find some reason to be hopeful earlier this week when Del Diario management issued a statement and 10 11 said it wasn't setting a death date for print 12 publication. I think we heard that again today. Ιt 13 said it intended to remain the voice of the Latino community, and it pledged to find what it called a 14 15 value proposition to keep the paper alive. Well, the sobering rally, however, is that you've got to look 16 17 at this in the context of log-of la nosio and the 18 stewardship of its American properties since 2012. 19 And what we've seen is that the journalist resources 20 of its papers in other American cities have been 21 depleted. And out members have told us that 2.2 management has sharply reduced the Number of 23 distribution points for El Diario making harder and harder for reasons to--for readers to find the print 24 publication. Now, we're not oblivious to the 25

2 upheaval in--in--in the news business, and our 3 members offered to take a pay cut in order to forestall--to forestall the layoffs that were 4 announced this month. Notwithstanding these 5 challenges, all these challenges, there are 6 7 successes. In New York's Chinese community, which is 8 less than one-four the size of the Spanish speaking 9 population of-of two million in the city, there are four thriving Chinese language newspapers. 10 Thev're 11 in robust competition with one another, and you saw 12 one of them represented here today. So even in 13 today's challenging business climate, it's still 14 possible for newspapers to succeed and to--and to do 15 good journalism, but it starts with the will to do It requires an investment in good journalism 16 so. 17 because people will pay for good journalism. And 18 it's driven by a dedication to informing readers and 19 providing them with information they need to be good citizens. If the current owners of El Diario cannot 20 summon the will and--and the dedication and the level 21 of--of investment to devote to this 102-year-old 2.2 23 institution of the City's Hispanic communities, we hope they will step aside and make room for someone 24

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1 COMMITTEE ON IMMIGRATION 149 I thank the committee for inviting me and, 2 who can. 3 of course, I'll take your questions with the other--4 CHAIRPERSON MENCHACA: [interposing] 5 Thank you. PETER SZEKELY: --members of the Council. 6 7 CHAIRPERSON MENCHACA: Thank you for your testimony. 8 9 MARTA GARCIA: Hi. I might go off script because a lot of the stuff we've said--10 11 CHAIRPERSON MENCHACA: [interposing] 12 Absolutely. 13 MARTA GARCIA: --have--have written or already have been said. So, to--14 15 CHAIRPERSON MENCHACA: Yeah, use that three minutes and--and hit the hot points. 16 17 MARTA GARCIA: -- to keep the conversation 18 going, my name is Marta Garcia, and I am Vice Chair 19 of the National Hispanic Media Coalition, a well kept 20 secret perhaps in New York, but not nationwide. We 21 have been around for about 30 years. We have--we are a civil rights and media advocacy group. We deal 2.2 23 mostly with telecommunications and policy at the federal level as well as looking at what happens in 24 our broadcasting industry right here in New York in 25

2 particular, which is my role. We have been 3 instrumental in educating a lot of the Latino leaders 4 on accessing media, and in particular we are proud of the fact that we took the leadership to ensure, and 5 this maybe has nothing to do with ethnic media but 6 7 indirectly. Ensure that Tiempo, WABC's Timepo was not only to be continued on air, but also to be 8 9 allowed a more visible time slot. It used to be on at 5:30 in the morning. Now it's at 11:30 and many 10 11 of you guys have been on, and that is the resource 12 for many of our ethnic communities. So, we're very 13 proud of that. I am very glad to see that finally 14 this body has been interested in the media in 15 general. I was appointed by the Mayor Bloomberg for 16 the Latin Media and Communication--Latin Media--what 17 is it called? And Entertainment Commission, which 18 was the body that would have taken this issue and 19 taken it to a broader level because many of the 20 industry leaders sat on that commission. 21 Unfortunately, this administration, despite the 2.2 urging, despite the demands to do so has not revamped 23 that--that commission. Commissioner Cynthia Lopez was very enthusiastic in meeting with some of us, and 24 getting that commission going. Even El Diario was 25

sitting at that table as well as NYC and Company, as 2 3 you mentioned earlier today. Part of our 4 recommendations have to do with yes the advertising and outreach and I'm glad that my colleague mentioned 5 something that I was going to mention that of that 6 7 city budget, only four percent goes to Spanish 8 language or ethnic media. So the Spanish language so 9 I was very taken aback by that. I wanted to also to dispel the myth that Latinos own our own instruments. 10 11 We don't and in advertising you have to look at the fact that the media is [bell] eroding. And in that 12 13 erosion it's not only in the newspaper industry but 14 in the broadcasting. When the Commissioner earlier 15 mentioned today their advertising a large chunk to 16 Waddel (sic) and some of the other ones that she 17 mentioned, I said, Gee, does she know that they're 18 doing the same thing that the newspapers are doing? 19 They're streaming from L.A. from Miami and not 20 locally, and if they are, very few. I think the 21 Hispanic Federation has a program, you know, once a 2.2 week or something like that. But, all in all to say 23 that we're very concerned with--with the whole erosion of the media. And we're very cognizant of 24 the fact that there needs to be profit, but we're 25

1	COMMITTEE ON IMMIGRATION 152
2	also cognizant of the fact that there needs to be new
3	models. One of the models that we support is that
4	which isthat's one of my recommendationsis that
5	of Internet and mediaand print media based because
6	56% of our foreign born citizens prefer the hard copy
7	as a
8	CHAIRPERSON MENCHACA: [interposing] Can
9	you repeat that?
10	MARTA GARCIA: the council member had
11	said.
12	CHAIRPERSON MENCHACA: What'swhat's
13	that?
14	MARTA GARCIA: Fifty-six percent.
15	CHAIRPERSON MENCHACA: Yeah, yeah.
16	MARTA GARCIA: That is the study done by-
17	-
18	CHAIRPERSON MENCHACA: [interposing] It's
19	working for us in here.
20	MARTA GARCIA:the FEW Foundation
21	Institute rather as well as the Scarborough Newspaper
22	Penetration Report. It goes into the foreign born, a
23	non-English language proficient individuals who just
24	don't reach the Internet. One of my other
25	recommendations is when you mentioned the Internet,
l	

2	if I may disagree with you, the Smart phones, yes,
3	but most of the people that we know in low-income in
4	Bronx, in Queens they do not have the access that we
5	do to the Internet. That is a huge problem
6	throughout the City. I applaud the Mayor for the
7	follow-up communications from the hot spots
8	throughout the city, but I thank Commissioner, um,
9	Scott Stringer for his interference to ensuring that
10	those outer boroughs outside of Manhattan got covered
11	and got those hot spots as well.
12	CHAIRPERSON MENCHACA: Right.
13	MARTA GARCIA: So, a lot of our low-
14	income families can't even have access to the
14 15	income families can't even have access to the Internet because those big mergers are taking over
15	Internet because those big mergers are taking over
15 16	Internet because those big mergers are taking over those Cablevision companies, and the cost is
15 16 17	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them.
15 16 17 18	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them. CHAIRPERSON MENCHACA: Okay.
15 16 17 18 19	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them. CHAIRPERSON MENCHACA: Okay. MARTA GARCIA: So that is something to
15 16 17 18 19 20	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them. CHAIRPERSON MENCHACA: Okay. MARTA GARCIA: So that is something to take into consideration that many of our people
15 16 17 18 19 20 21	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them. CHAIRPERSON MENCHACA: Okay. MARTA GARCIA: So that is something to take into consideration that many of our people despite the fact that we're heavy users of Smart
15 16 17 18 19 20 21 22	Internet because those big mergers are taking over those Cablevision companies, and the cost is prohibitive for many of them. CHAIRPERSON MENCHACA: Okay. MARTA GARCIA: So that is something to take into consideration that many of our people despite the fact that we're heavy users of Smart phones, self included, we do not read from that, but

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2 CHAIRPERSON MENCHACA: Thank you and--and 3 on that note, I want to just say that I--I would 4 encourage you to spend some time with me in the district. The question of--of Smart phones and 5 Internet, there's so much conflicting information 6 7 right now, and it's so dynamic, and I don't know what 8 to believe when I read everyone saying yes, everybody 9 has a phone. Everyone saying no, no one has a phone. So what I say is this is the beginning of a 10 11 conversation, and--and I encourage any of you to walk with me through the streets of Sunset Park and the 12 13 amount of organizing that's happening on Facebook is-14 -is insane. And I--that's how effective we are, and 15 if you look at all the participatory budgeting 16 success that we've had, it's been out of our 17 immigrant, low-income, undocumented community that's 18 been utilizing--utilizing that--that social media 19 tool. And I know not everybody has. A long story 20 short, that's not the topic of today completely, but it is connected and thank you for bringing that up. 21 2.2 Because it's a good topic. 23 MARTA GARCIA: [interposing] It's a generational issue. 24

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2	CHAIRPERSON MENCHACA: It's a
3	generational issue, too, but even that, even that I'm
4	going to, I'm going toI'm going to leave as a
5	question. Ms. Price, can you please actually come up
6	to the table, or are you fine there?
7	KIMBERLY PRICE: I think so.
8	CHAIRPERSON MENCHACA: Yes, great.
9	KIMBERLY PRICE: Can you hear me.
10	CHAIRPERSON MENCHACA: Right, excellent.
11	Thank you so much for being here today.
12	KIMBERLY PRICE: Sure. My name is
13	Kimberly Price. I am with the Red Hook Star Review
14	in Red Hook, Brooklyn. I am a co-publisher. I'm
15	also the editor. I am the reporter, the
16	photographer, the entire ad bill team, and I even
17	every issue get in my 1992 Toyota Camry and drive to
18	Connecticut, put 8,000 papers in the back of my car,
19	and bring them back to Brooklyn to my co-publisher
20	who hand delivers. So, we are not necessarily an
21	immigrant newspaper. However, we are reporting on
22	the largest housing development in Brooklyn, the
23	second largest in the city. Lots of minorities, lots
24	of ethnicity. We do all local and it's really,
25	really tough. We haven't had a reporter full or

2 part-time since Sandy. We have free publication, and 3 all of our funding comes through advertising. When 4 your neighborhood is under water and you do a local 5 paper, your advertising is local when those people are out of business. So one of the things that we've 6 7 been working really hard to do is to build that up. 8 We are at a point where we can start to stop 9 surviving and start to grow again. It's been hear 3-1/2 years. A lot of that has to do with advertising, 10 11 and there's been a lot of money that's--that's gone 12 into bus stops, into train stations, into major 13 One of the most astounding this is that the media. cost of a full page in Daily News is more than twice 14 15 what my publication pays would give a year contract for a full page, and our pages are bigger, too. 16 17 However, that's not where it's going. Not everybody 18 in my community goes to the bus stops. Not everybody 19 in my community rides the same train. Not everybody 20 in my community sees those, but we print 8,000 21 issues, 8,000 copies per issue, print copies, and 2.2 they don't come back. [bell] We actually have 23 gotten to a point where we have to hoard a few extras so that we'll have back copies in our office. So, 24 um, I have--I have a little bit of statistics that 25

2 aren't super specific, but I'll be more than glad to 3 get the Numbers for you. In 2015, more people were 4 reading hard copies than digital, and the--

5 CHAIRPERSON MENCHACA: [interposing] Ms.
6 Price, can you just specifically say that again.
7 This is--this in 2015?

8 KIMBERLY PRICE: In 2015, there was more 9 than one study, more than one source that said that prints--for first--the first time in more than a 10 11 decade was read more widely than digital. And the 12 demographic with that the 18 to 35-year-olds who are 13 choosing the print version. Studies also suggest 14 that when you read print, you're going to absorb more 15 than when you read online. Also, distrust of mainstream media and national media is at an all-time 16 low. Local readers rely on what we do. There is a--17 18 a big surge in the popularity of community 19 newspapers. What we need is help and support. We're 20 not asking for financial grants or financial loans or 21 anything like that. You're buying exactly what our 2.2 other advertisers are buying. We're asking you to 23 invest in us because we play an essential role. Ι tutor at a local art program called the Red Hook Art 24 Project. I do homework help after school. My co-25

2	publisher he started a weekly jam at one of the local
3	business, which has driven business to that place.
4	I'm a Rotarian. He's a member of the Carol Gardens
5	or the Gowanus Cags, and a lot of other things that
6	we're involved in. What that means is that mywe
7	broke a story on customs pulling out of the Red Hook
8	Container Port 11 days before the New York Times did.
9	Because we were invested in the community, we were
10	there. It wasn't something that we were sent out to.
11	We were there. We changed the entire tone of the
12	reporting on Lynch (sic) throughout the city because
13	of our investigative reporting.
14	CHAIRPERSON MENCHACA: Uh-huh.
15	KIMBERLY PRICE: These arethese are
16	this is what we do. This is what we love to do.
17	CHAIRPERSON MENCHACA: Uh-huh.
18	KIMBERLY PRICE: It is full-time, non-
19	stop 2 o'clock in the morning, 5 o'clock in the
20	morning, whatever it is. After Hurricane Sandy I was
21	in Red Hook in the office days and nights 11 days. I
22	went home to shower twice, and went straight back to
23	the office. I slept in my office. I was on the
24	street at 2:00 a.m., 3:00 a.m. I was at meetings at
25	10:00 a.m. This is what we do.

2 CHAIRPERSON MENCHACA: Right. 3 KIMBERLY PRICE: The Wall Street Journal comes in and does one story, and then they leave. 4 5 CHAIRPERSON MENCHACA: Yeah. I'm going to ask you to summarize the rest if you have anything 6 7 else. Right, I--I think that 8 KIMBERLY PRICE: 9 that's really it. Um, I've--I've, you know, we've-we work really hard. 10 CHAIRPERSON MENCHACA: [interposing] 11 And 12 you've made some incredibly strong points, and--and 13 I'm glad we ended on that note on this panel because what I want to emphasize is that there's a difference 14 15 in the commitment here is--is not just on the economics and the ads. What we're talking about here 16 17 is real--real reporting, the integrity of the 18 journalism that you all have been advocating as the 19 Guild, and I--I just want to--before we go into media 20 questions just take that right now, and sit with 21 that. That what we're talking about is actual 2.2 reporting that is separate and apart from all the 23 other sectors that are trying to move public policy forward. It's a very particular kind of role and 24 responsibility that I'm hearing is dying because we 25

2 just can't get the economics down. We can't get the 3 economics right. That is--that is of critical 4 importance for us to continue to say. Even if you're 5 not an immigrant newspapers our ethnic newspapers in a different language, and I'm glad that a community 6 7 newspaper--and for the record Red Hook Star Review is in my district, which is why I invited them to come. 8 9 And in relationship it continues to grow and is what it is. It's an important one and it's an important 10 11 one because they keep us accountable on a local level 12 to every single world that we say. That's the kind 13 of integrity that we don't want to disrupt, but the 14 tension there is real, and the importance of that 15 symbiotic relationship of the investment is real, 16 too, and I think we can solve that. Peter, can--can 17 I ask you a couple questions about the Guild? How 18 long has the Guild been representing the workers of 19 El Diario? PETER SZEKELY: Um at least since 1950. 20 21 CHAIRPERSON MENCHACA: Since 1950. 2.2 PETER SZEKELY: Longer than I've been 23 alive, and it's a long time. 24

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25

2 CHAIRPERSON MENCHACA: That--that is a 3 long time. How have the needs changed, and I know 4 you testified--

5 PETER SZEKELY: [interposing] You didn't 6 have to agree with that, Chairman.

7 CHAIRPERSON MENCHACA: Say that again.
8 PETER SZEKELY: [laughs] I said you
9 didn't have to agree with that.

10 CHAIRPERSON MENCHACA: [laughs] I--I 11 have to. How--I'm just kind of thinking about how in 12 this kind of long guild representation, how do we begin to understand the shifts in this--in this kind 13 of world where a new owner has come into El Diario, 14 15 and taking the Guild's multi-representation across 16 the country. How confident are you that--that you're 17 doing in the Guild is--is really going to have an 18 impact in the work that's happening in this newspaper 19 here in New York?

20 PETER SZEKELY: Well, obviously, first 21 are--are, um, our first responsibility is to do all 22 that we can--all that we can do to represent our 23 members. That means bartering hard for the 24 contracts. That means enforcing those contracts. 25 Right now, with this latest layoff we think that

1	COMMITTEE ON IMMIGRATION 162
2	thatthat the contract has been violate. So we're
3	we'rewe're now pursing that, but asI mean
4	obviously we also keep our eye onon the
5	sustainability of the enterprise withwith which we
6	deal because without that enterprise there are no
7	jobs. Andand to a degree, wewewe think that we
8	can help here. I mean we offered to help onon-on
9	some cost cutting, and it was rejected, andand II
10	think that there is Look, you got two million
11	Hispanic-speaking people in the city. I can't
12	believe that there's not a good market for a news
13	organization like the El Diario, and they're
14	insisting
15	CHAIRPERSON MENCHACA: [interposing] So
16	what's the problem?
17	PETER SZEKELY: A number of the problems
18	are that we don't think that the current owners are
19	reallyare really doing all that they can toto
20	actually promote the product, you know, onon-on a
21	very basic matter like circulation, for example.
22	Youyou haveyou have a certain number of places
23	where you can find the publication. Go to your
24	neighborhood store, and if it's not there, you're not
25	going to buy it. That affects circulation. Well,

they reduced the number of those neighborhood stores 2 3 that have El Diario, and that was a business 4 decision. It--it was cheaper not to have as many drop points, and--and--and they made that decision a 5 few years ago. This is what our members are telling 6 7 us, and--and as a result, I mean yes they can point to other things, but that in and of itself has had an 8 9 impact on the level of circulation.

CHAIRPERSON MENCHACA: Do you encourage 10 11 the--the conversation was--was super robust, and we had conversations--or in the conversation we had 12 13 ideas like connecting them to small business 14 services, and rethinking how we can create more 15 viable economics around newspapers that can help El Diario or Red Hook Star Review. I--I--I remember 16 17 actually learning about how--how you have to travel 18 far away out of the city to print because the cost is 19 better to do that. Those kinds of things are--are a 20 concern to us in public policy realms. Do you feel 21 like what we discussed today, all those ideas are-are in good effort that we can--that we should 2.2 23 continue to move forward in that direction? PETER SZEKELY: I do. I think it 24 certainly--it probably and I don't know the absolute 25

2 answer to this, but I think it may be the extent to which government actually can help, and you--you 3 4 rightly pointed the danger of--of the government meddling in--in this area, an area of the free press 5 and in the area of--of--of a private enterprise. 6 7 And I know you don't want to do that. I know the 8 committee doesn't want to do that, and that's good, 9 but there is certainly a role that the government can play. And--and--and having more revenue, making more 10 11 revenue available to these local publications can 12 only help, and it can certainly only help El Diario. 13 In and of itself, is it--is it the magic--is it the magic bullet. I--I don't know, and I'm--I'm afraid 14 15 it may not. We still need to have an owner that 16 wants this entity to survive. It has a commitment to 17 maintaining a print publication because as was said here today, there are--there are so many New Yorkers 18 in the Hispanic communities who--for whom a print 19 20 publication is their only outlet. And so if--if we 21 don't have that commitment, if we don't have that 2.2 dedication all the revenue in the world isn't going 23 to help.

CHAIRPERSON MENCHACA: Thank you and--and
 Mr. Javier Cantano, you know, your testimony really

2 kind of pointed to some of that on-the-ground 3 experience of our reporters, and I just want to thank 4 you for really elevating that in a real way. And the question that we could--if you can just give us a 5 little bit more on how the city--how the city can 6 7 support the reporters, the ethnic media reporters in 8 education and training? And what role do we have as 9 a city? And I know CUNY was here earlier, and there's a lot of ethnic media studies, and there's an 10 11 educational piece, but how do--how do we help? What 12 are we not doing? What can we do differently? How 13 can we reallocate resources to really address the things that you--that you addressed and/or that you 14 15 spoke to in your testimony?

16 JAVIER CASTANO: Of course, given ads to 17 many publications will help those publications, but 18 what about the social responsibility that the City 19 What publication to help or what publication is has? 20 covering the politics or immigration in a real way? 21 If--if--if you want to have a better impact right 2.2 now, probably you select El Especialito (sp?) right, 23 because there's a nice voluptuous woman on the cover. It seems to be the strongest weekly newspaper out 24 there right. But they--they don't--you can inundate 25

1 COMMITTEE ON IMMIGRATION 166 2 the newsroom of El Especialito with--with press releases in Spanish. They never are going to publish 3 that. And I guess so--4 5 CHAIRPERSON MENCHACA: [interposing] Right, and so I--6 JAVIER CASTANO: -- so the problem is not 7 8 to translate the press release, and the problem is 9 not to--to--to give money. The problem is only to educate the public and to educate the news room with 10 11 forums, with the -- with the meetings, with --12 with information about how they'll better understand 13 better the city, how the power of city works. And how you have to engage in city participation. 14 You 15 have to build that first, and then--and then they 16 will understand the importance of the newspaper. 17 CHAIRPERSON MENCHACA: Yeah. 18 JAVIER CASTANO: We are here talking 19 about all, El Diario, how to save it. Yeah, you can-20 -you can--the City can write a check to El Diario of 21 \$10 million today. They will swallow that money with 2.2 wine from Argentina in less than a year. That's--23 that's the problem, of course. FEMALE SPEAKER: [off mic] No, it isn't. 24 25 (sic)

2 JAVIER CASTANO: No, that is--that's the 3 truth--

4 CHAIRPERSON MENCHACA: [interposing] I--I 5 hear you.

JAVIER CASTANO: --because the--because 6 the problem is not the money for them. The problem 7 is that there's--that there's connections with the 8 9 community. The community is--is telling them we don't want you any more. We don't want to buy the 10 11 paper any more because you don't print local news 12 because you don't--you don't come to our business. 13 CHAIRPERSON MENCHACA: Yeah, and--and 14 that's really what I want to focus on is this idea 15 and--and I just--you said it so well this idea of 16 civic participation, and I'm thinking that it's not 17 just about getting our residents engaged in 18 government. It's about getting the mechanism itself, 19 the media understanding the mechanisms of government, 20 and--and you've just given me a whole bunch of new ideas to really think about how we train, not just --21 and I have a whole bunch of other extracurricular --2.2 extracurricular activities that I'm doing on the side 23 that are helping train new leaders to run for 24 government. We need to think--think about our ethnic 25

1 COMMITTEE ON IMMIGRATION 168 2 media the same way, and really train them in how they 3 interact with government--4 JAVIER CASTANO: [interposing] Uh-huh. 5 CHAIRPERSON MENCHACA: --understanding the machinations of government, being able to walk 6 7 into a hearing and understand how it's going to work. These are things that just don't happen. I didn't 8 9 understand that until I started working for government myself, which got me more excited about 10 11 working for government. These are great ideas about 12 how we train our--and--and really understanding from 13 you what you need so that the City can understand--14 understand how to educate and create programs for 15 you. And I think there's some even non-profits that 16 we can engage, and we're engaging for our youth, and 17 for seniors that we can now engage our ethnic media. 18 And--and I think the--the bang for the back is--is 19 there as well. The better you're equipped at 20 engaging and maneuvering through system so complicate and so--and we're in the middle of it. We're in the 21 2.2 middle of so many complicated conversations now in 23 the city. You need to be understanding just how the mechanics. And so I just want to say thank you for 24 25 inspiring me to do that today, and I think our

2 committee and our staff is going to really think about doing that. And that's a call to all of you in 3 4 this room right now to help us do that, and build 5 some of that, and that's separate from ads. You're right, we can--we can flush this market with ads, but 6 7 if we don't--if we don't solve the other question 8 about understanding how government works, we're--9 we're not doing justice to the whole question. Thank I don't know if anybody has anything else to 10 vou. 11 say, but we want to make sure we get other people who 12 are here that wanted to speak. So thank you so much 13 for your time effort, and if you can stay and hear your--your--your fellow colleagues. Thank you. 14 15 [background comments, pause] Great, so we're going to have Ms. Camilla from NYLAG; NYIC, Thanu Yakupiliyage 16 17 (sp?). From the Latino Leadership Institute, Arosto 18 El La Con. From the Hispanic Federation Frankie 19 Miranda. Mr. Stefan Ringel from Mr.--from the 20 Borough President's Office, and from the Manhattan 21 Borough President's Office, Ayisha Friend. [background conversation, pause] [bell] We're going 2.2 23 to give you three minutes. Try to create a summary that we can--we can get through so we can get the 24 25 other panels up. Thank you so much for being here

2 again. We can start on my right. Please introduce 3 yourself.

Well, thank you so 4 Hi. CAMILLA JENKINS: much for--for inviting NYLAG to be part of this, and 5 I--before I give you my two cents about my own 6 perspective on the value of ethnic media in our city, 7 8 I wanted to just react to something from your earlier 9 panel, because it's been on my mind that it could be a model, and very quickly. The legal profession 10 11 could be a helpful private sector model for a way to 12 maybe add resources to the ethnic media industry 13 without necessarily adding more cost. And I'm going to point to one particular program, and it's called 14 15 the Pro Bono Scholar's Program, and it was initiated by Judge--Chief Judge Lippman in the last year of his 16 17 amazing tenure, and, you know, it--it essentially 18 taps into law students. So the idea would be we 19 could tap into journalism students, and New York City 20 has the finest journalism schools of any place in the 21 world. And it's underwritten by private money, but 2.2 what it does is it gives young students sort of a leg 23 up on getting a degree one semester early, and in return they spend at least one semester doing a--a--24 25 essentially a pro bono internship at a non-profit

2 legal services organization. But in this case it 3 could be a for-profit newspaper organization that 4 could use their talent. So I just wanted to sort of 5 lay that out, and I can share with your staff who I 6 have a feeling knows all about it anyway, a lot more 7 about his--

8 CHAIRPERSON MENCHACA: [interposing] 9 Yeah, make sure you introduce--yeah, introduce 10 yourself.

11 CAMILLA JENKINS: Yeah, [laughs] so thank 12 you so much. My name is Camilla Jenkins, and I'm the Director of Communications at the New York Legal 13 14 Assistance Group. Over half of the clients we serve 15 are immigrants. NYLAG works with City, community and 16 private bar partners to bring legal services to 17 immigrant communities. We galvanize forces to give 18 immigrants every opportunity to enhance the quality 19 of their life, and maximize the contribution to--20 their contribution to the vitality and prosperity of New York. But no matter how effective, our efforts 21 cannot succeed without the support of ethnic media 2.2 23 whose strong bonds of loyalty and trust provide a vital link to local communities. A reporter from a 24 Latino news outlet told me she thinks of herself as 25

2 both an objective journalist and an advocate. She 3 knows her audience, their culture, their language, 4 their concerns, and works to strengthen the community by cherishing its traditions, and giving immigrants 5 the information they need to assimilate and thrive. 6 7 NYLAG conducts legal clinics and assessment programs at schools, churches, and other safe places within 8 9 immigrant neighborhoods. A critical success factor has been extensive and prominent ethnic media 10 11 coverage. Ethnic press exposure help us spread the 12 word to Haitian Nationals seeking temporary 13 protective status following a 2010 earthquake [bell] to dreamers newly eligible for DACA in 2012 to the 14 15 forgotten immigrant victims of Super Storm Sandy to 16 women in Chinatown seeing--fleeing domestic violence. 17 It enabled us to communicate the benefits of the 18 city's Municipal ID Program. And at a time when the 19 inflammatory politic rhetoric has created 20 unprecedented levels of fear, we have been able to 21 help communities isolated by culture and language get the real facts about our nation's immigration policy. 2.2 23 We have long made it a priority to educate immigrant communities about the dangers of immigration fraud, a 24 pervasive problem that tends to surge at times of 25

2 heightened insecurity. In this area in particular 3 ethnic media has provided a cultural and education 4 lifeline. An example of its power played out in 2014 when NYLAG was tasked with locating thousands of 5 immigrants who years earlier had been harmed by 6 7 fraudulent immigration law practitioners, and might 8 be eligible to receive money from a multi-million 9 dollar state restitution fund. Over the course of months Spanish language newspapers, websites, TV and 10 11 radio outlets blitzed immigrant communities with the 12 news that they may be eligible for relief. 75% of 13 the nearly 2,000 immigrants who eventually received 14 compensation, read or hear about the fund through 15 Spanish language media. A recent Rutgers University study looks at the health of the medio eco--media 16 17 ecosystem in Newark as compared to several nearby New 18 Jersey suburbs. It raises concerns about media 19 deserts, communities that get significantly less 20 original news coverage than others, creating an 21 information gap can be devastating--devastating to 2.2 underserved populations. We need to make sure that 23 there are no media deserts in New York City. Ethnic media provides vital information in a targeted, 24 culturally sensitive way that has helped us reach 25

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2	more people more effectively in less time than
3	mainstream media alone. I applaud the efforts of
4	this committee to confirm unique value and role of
5	ethnic media, and to take steps to ensure that these
6	trusted messengers remain a central partner in our
7	commitment to immigrant communities. Thank you.
8	CHAIRPERSON MENCHACA: Thank you, thank
9	you and thank you forfor saying the words that I
10	think are going to really shape how we think about
11	this, too, desert mediamedia deserts in our
12	communities, and really defining what that is
13	together. Thank you.
14	CAMILLA JENKINS: Great.
15	
	THANU YAKUPITIYAGE: Thank you so much,
16	Council Member Menchaca for having me here today. So
16	Council Member Menchaca for having me here today. So
16 17	Council Member Menchaca for having me here today. So I'm just going to launch right into it. My name is
16 17 18	Council Member Menchaca for having me here today. So I'm just going to launch right into it. My name is Thanu Yakupitiyage, speaking of ethnic names. I'm
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16 17 18 19 20 21 22 23	Council Member Menchaca for having me here today. So I'm just going to launch right into it. My name is Thanu Yakupitiyage, speaking of ethnic names. I'm the Communications Manager at the New York Immigration Coalition. As you know, we are an umbrella policy and advocacy organization that supports up to 200 organizations across New York State. The organizations that we work with are very

job at the New York Immigration Coalition, I work 2 3 with hundreds of reporters and media outlets from 4 across the City, State and nation. In particular, I'm liaison with dozens of ethnic media reporters in 5 New York many of whom are here today, who are truly a 6 7 lifeline for immigrant communities. Without ethnic 8 media who produce and distribute news in Spanish, 9 Urdu, Arabic, Korean and Haitian-Creole, Chinese, Polish, Bengali, Nepali, and countless other 10 11 languages to new--countless other languages--excuse med--we would not be able to make an impact on 12 13 immigrant communities. It is through our close work 14 with ethnic media and through our strong 15 relationships with reporters from a range of print, 16 broadcast and radio outlets including Sing Tao Daily, 17 El Diario La Prensa, Urdu Times, Korea Daily, NSA 18 (sic) and Quattro, Lian Visora (sp?), World Journal, 19 Picana (sp?), Univision(sp?) Sonovision (sp?). Ι 20 could go on, but we are able to communicate with over 21 three million immigrant New Yorkers. I want to emphasize that ethnic media is a not a niche market. 2.2 23 Thirty-seven percent of New York City's population is foreign born, and less than a quarter or more than 24 1.8 million of our residents speak a language other 25

2 than English in their home. Ethnic media in New York 3 City serves a population that speaks over 170 4 languages. In a 2013 report from the Center for Community Ethnic Media that testified earlier today, 5 they note that the combined circulation of community 6 7 and ethnic media publications in the city is about 8 4.5 million equal to 55% of the population. This 9 means that city agencies and organizations cannot ignore the power that ethnic media has as an 10 11 informational resource for our communities. It is often the first, last and only media source for 12 13 million of immigrant New Yorkers. The NYIC's ability 14 to get information out to our communities relies 15 heavily on ethnic media. In 2015 alone the NYIC was 16 mentioned over 400 times in ethnic media 17 publications. Just this month our communities have dealt with the news of Immigration and Customs 18 19 Enforcement raids in different parts of the country where recent Central American arrivals have been 20 21 detained. The news led to a flurry of rumors based 2.2 on the fear and trauma for families of possible 23 deportations. The NYIC kept a close eye on potential raids in New York City and state, and made sure to be 24 in close contact with ethnic media particularly 25

2 Spanish language media to confirm or deny reports. 3 There were some cases where the media misreported eye 4 sightings on raids in New York [bell] further causing 5 panic in communities as a response. As a response, NYIC put together several Naya (sic) read materials 6 7 and worked with publications such as Queens Latino to ensure that our communities knew what to do in the 8 9 event of an ICE raid. In addition, ethnic media has been really critical in order to spread information 10 about Deferred Action for Childhood Arrivals. One of 11 12 our events, the City Council funded Key to the City 13 Initiative that--which provides a broad range of the 14 services including proper identification cards, 15 passports for immigration legal services with the 16 support of NYLAG. Without these kinds of resources 17 and workshops, we wouldn't be able to spread that 18 information without ethnic media. Since 2011, we 19 have served 27,000 New Yorkers from nearly 50 20 countries providing more than 16,000 identity 21 documents and over a thousand immigration legal 2.2 assistance report. Finally, our work with ethnic 23 media is vital as our committees continue to wait for a decision now on--from the U.S. Supreme Court on the 24 delayed executive actions on immigration announced by 25

2 the President. We are working closely with ethnic 3 media to ensure that individuals have the latest 4 information on the court case, where it stands and what to prepare. Getting the correct information out 5 to ethnic media in the case of immigration relief is 6 7 particularly important to ensure that communities are 8 not subject to immigration fraud, and unscrupulous 9 providers who misinform immigrants and make false promises of what they can provide. In conclusion, 10 11 without New York City's ethnic media, millions of immigrants would be shut out, left in the dark about 12 13 programs they can access and changes to city, state 14 and national policy, and vital information that 15 impacts their health, education and livelihood. The City can continue to strengthen ties with ethnic 16 17 media by further utilizing these outlets to advertise 18 programs, as we've heard this morning, and to ensure 19 that ethnic media reporters are some of the first to 20 receive critical news that impacts immigrant 21 communities. We encourage the city to host roundtables for ethnic media executives and reporters 2.2 23 and get to know reporters and what issues their communities are most interested in hearing. Ethnic 24 media at the end of the day, can be the city's eye 25

2 into what matters most for immigrant communities, a 3 powerful tool that we should take seriously. Lastly, 4 we really look forward to working with the Council 5 and the Administration to make sure that ethnic media 6 remains of key importance to New Yorkers' lives. 7 Thank you so much.

8 CHAIRPERSON MENCHACA: Thank you, thank 9 you, and thank you for reminding us how important and how critical at the level of saving lives. We're 10 11 essentially saving the lives of so many different 12 immigrant communities and not--there's no one that's 13 doing it best that NYLAG and the New York Immigration 14 Coalition, and all are--are non-profit--profit 15 partners. Thank you. Stefan.

16 STEFAN RINGEL: Good afternoon, Chair 17 Menchaca and the members of the New York City Council 18 Committee on Immigration. My name Stefan Ringel. 19 I'm the Communications Director for Brooklyn Borough President Eric L. Adams, and thank you for the 20 21 opportunity to testify at this oversight hearing on how New York City can better support ethnic media to 2.2 23 ensure immigrant communities receive information on local matters. Our office applauds you on your 24 commitment to this issue, and we share your concerns. 25

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2 In October or 2014, Borough President Adams joined 3 with the New York Black Publisher Alliance to host a 4 forum at Brooklyn Borough Hall that explored the challenges facing ethnic media and the need for 5 government to take action. Additionally, as a result 6 7 he was pleased to work with New York City Controller 8 Scott Stringer on an analysis released today, 9 performed by his office that helps determine in what media outlets that the advertisements were placed. 10 11 The viability of ethnic media outlets is critical to 12 the overall health of New York City's press 13 landscape. Every voice needs to be heard, and 14 publications that have been trusted to speak to the 15 issues of our various diverse communities are the most viable vehicles for millions of voices our five 16 17 boroughs. We believe the city has a history of 18 short-changing ethnic media from advertising dollars, 19 the life blood of these businesses, which is 20 affecting our ability to communicate about important 21 municipal opportunities and resources to oft 2.2 underserved New Yorkers. These media outlets have a 23 circulation of three million, over a third of New York City's population. With the amount of City 24 resources dedicated to outreach in advertising in 25
2 these outlets is far less. According to analysis 3 over the course of the past three fiscal years, only 4 12.7% of city funding for advertising was dedicated 5 to ethnic media. Only one ethnic media publication, El Diario La Prensa cracked the top ten of 6 7 publications by total spent from 2013 to 2015. Of 8 the spending in ethnic media only 4.6% of funding 9 went to recruitment advertisement, which is--is comprised of job postings and listings. This is a 10 11 troublingly low figure considering that according to 12 the Migration Policy Institute, limited English 13 proficient individuals were more likely to live in 14 poverty than English proficient individuals. In 15 2013, about 25% of LEP individuals lived in 16 households with an annual income below the official 17 Federal Poverty Line. Nearly twice as high as the 18 English proficient persons. In addition, according 19 to Our New York, non-speaking English constituents 20 often face the highest barriers to accessing 21 employment opportunities. In short, people cannot find jobs if they don't know that they're available. 2.2 23 Residents cannot engage in community-driven neighborhood development if they don't know that 24 they're being asked to participate. Our track record 25

2 is unacceptable if we are to fulfill our shared 3 mission of a vibrant democracy with a fully engaged 4 populace. The information gleaned from this analysis 5 and today's oversight hearing should be used to fuel a serious conversation that results in greater 6 7 institutional backing and funding from engaging all 8 New Yorkers regardless of their background in this 9 grand experiment called New York City. [bell] Borough President Adams is hoping that the City 10 11 Council will mandate quarterly reporting from each 12 city agency with an advertising budget on how much of 13 their dollars going to ethnic media creating a 14 CompStat type system for City advertising. We cannot 15 continue to wait until year's end to find out if our 16 agencies are falling short. Furthermore, Borough 17 President Adams believes we must focus attention on 18 the state and federal levels as well ensuring that 19 the distribution of all of our government advertising 20 resources are deployed in a manner that maximizes 21 effective and strategic community participation. Borough President Adams looks forward to working with 2.2 23 Controller Stringer, yourself, the Committee on Immigration as well as both sides of City Hall to 24 25 raise our voices, put forward a thoughtful plan

2 including today's announcements that identifies how 3 we can do better and spend smarter in our civic 4 outreach. Thank you.

5 CHAIRPERSON MENCHACA: Thank you. Thank you, and I--I can't--I can't thank you enough in the 6 7 research that the Controller and the Borough 8 President brought to us today and this committee. 9 This is an example of a kind of coalition effort to solve this big problem that I know has been plaquing 10 11 the Borough President in Brooklyn in a big way. When 12 I think about his big vision to really change the 13 lives of every--every Brooklynite, this is at the 14 core of how--how he's going to do it, and how we're 15 going to do it together. I can't thank you enough. 16 Data is always hard to get. So when we have 17 colleagues in government that are working with you, 18 you have to applaud that with the greatest respect. 19 And so thank you, and please extend my thank you to 20 the Borough President. And this is just the 21 beginning in a long set of recommendations that will 2.2 be developed, and where we'll take your 23 recommendations seriously. And really developing that level of scrutiny, transparency, and 24 accountability as you well said. Thanks so much. 25

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STEFAN RINGEL: Thank you.

3 AUGUSTO LACON: Good afternoon. My name 4 Augusto Lacon (sp?), and I'm here speaking on behalf of the Latino Leadership Institute. The Latino 5 Leadership Institute is a not-for-profit non-partisan 6 7 organization that works with Latinos and other 8 minorities to prepare them in their desire to either 9 run a campaign or run for office or become involved in unions. And their point of view was that El 10 11 Diario has an amazing legacy, and is well known for 12 it's ability to inform and connect with Latinos. El Diario has always been able to provide its readers 13 14 with details and factual information. At a time when 15 it's--is--when it is undoubtedly necessary to look at 16 all the facts. For a significant amount of time El 17 Diario was well respected by Newsday, the Daily News, 18 the New York and the New York Times. The reason for 19 this is that El Diario was the only newspaper that 20 had a solid grasp on the Latino community. In 1989 21 during a time David Jenkins ran for mayor, El Diario endorsed him for the mayoral run, and both for the 2.2 23 primaries and general elections. This election was extremely gratifying as expressed by the president 24 and founder of the Latino Leadership Institute, Jaime 25

2 Estates, because it signified to his campaign team 3 that he was going to win the Latino vote. All the 4 other--all of the other papers knew that whoever El Diario endorsed would be the candidate that would 5 eventually win. This would--this goes to show just 6 7 how big the Latino community was back then and 8 continues to be today. With the vote of the Latino 9 community only getting that much greater, it is important to step in now, and keep this resource in 10 11 the Latino community. And then just to personalize a little bit of what I went through regarding El Diario 12 13 was I always noticed that my father really always woke up in the morning to make sure that he bought El 14 15 Diario because by 10 o'clock or 12 in the afternoon 16 it would be sold out in our neighborhood. And, you 17 know, as we continue working with El Ahly (sic), 18 we've had an opportunity to work with young people. 19 And I was sharing with the President and Founder of 20 El Ahly that in the past when I had worked with young 21 people and particularly in exploring social issues, 2.2 when we told them to write things down that concerned 23 them, what they began to do was write in the manual in which they'd do in social media. So rather than 24 spitting our words, they'll write--they'll--they'll 25

2 write letters. And I told him, he expressed to me 3 that this is why it's important that we keep sources 4 like El Diario as print so we can use them as a 5 sources of reference. Thank you very much.

CHAIRPERSON MENCHACA: 6 And I want to 7 thank you so much for having a committed--your moment 8 in time in your life right now to the causes that I 9 just heard you talk about, bringing new representation in government has been important to me 10 11 and I think the Speaker and a lot of members of the 12 Council. And anything we can do to continue to help 13 you to do that, please don't hesitate to reach out, 14 and I think you're--you're kind of a personal example 15 about how important print is. And as we move into digital, language in the digital format because of 16 17 the constraints, and I was just--I'm glad you--you 18 said that. And I think it's been kind of hinted out, 19 but I think you just--you hit it on the nail, and so 20 thank you so much for--for that.

AUGUSTO LACON: Absolutely. Thank you. FRANKIE MIRANDA: Good afternoon. My name is Frankie Miranda and I am the Senior Vice President for the Hispanic Federation. I would like to thank Chairperson Carlos Menchaca and the members

of the Immigration Committee for this opportunity 2 3 todav. The Hispanic Federation is the nation's 4 premier Latino membership organization founded to address the many inequities confronting Latinos and 5 the non-profits, which serve them. The topic being 6 7 discussed here today is of critical importance to the more than 2.5 million Latinos who call New York City 8 9 home, and to our city's ability to communicate and engage with these growing communities. Latino New 10 11 Yorkers heavily rely on Spanish language media to meet their information and resource needs regardless 12 13 of whether they are newly arrived or have been living 14 in the city for decades. Both bilingual and Spanish-15 dominant (sic) Latinos understand that Spanish 16 language newspaper, radio and TV are trustworhty--17 trustworthy sources. The Hispanic Federation has 18 organized dozen of large-scale outreach campaigns 19 throughout the years to inform and educate the Latino 20 community of immigration, health, education, economic 21 empowerment, and environmental programs and policies. 2.2 Many of these programs are focused on New York City 23 public services that often tap into the federation's ability to disseminate information to our community's 24 most vulnerable individuals. Many of these 25

collaborations have been successful due to the 2 3 support of our integral partners in the Spanish 4 language media. It was through our weekly column at El Diario that many Latino New Yorkers learned about 5 the city's proposal and implementation of Universal 6 7 Pre-K. When many mainstream outlets question the 8 rollout of the City's first ever municipal ID, the 9 Telemundo 47 volunteered a significant amount of their own air time to inform, educate, and encourage 10 11 Hispanic New Yorkers to enroll in--into IDNYC. Univision 47 has also been a pioneering partner of 12 the federation's Civic Education and Border 13 14 Information campaigns along with other city inspired 15 initiatives providing countless hours to helping 16 Latinos get information, connected, and empowered to improve their lives in New York City. Univision 17 18 radio and Spanish Broadcasting System provide the 19 Hispanic Federation with 104 hours of public service 20 air time each year to provide critical information on 21 ESL classes, training opportunities, health services, 2.2 and much more. Through these joint efforts, we touch 23 the lives of tens of thousands of Latino families each year. These are only a few of the many examples 24 that we can provide with the success of the 25

Federation, the communities we serve and this New 2 3 York City are linked to the support provided to us by 4 Spanish language media partners. But the most 5 surprising fact of this collaboration is that none of these media outlets have been compensated for the 6 7 valuable air time or print space they provide to our 8 city. By and large, they have been offering this 9 public service and helping our community on a pro bono basis. The underfunding of Spanish language 10 11 media is nothing new, and it has been a problem for 12 many decades now. Government spending in the Spanish 13 language media is barely enough, especially when you 14 consider the fact that Latinos represent nearly a 15 third of our city's total population. If El Diario, 16 Telemundo and Univsion struggle, imagine how it is 17 like for smaller media outlets. If our city 18 government wants to represent -- if our city government 19 wants to--wants the diverse and vibrant ethnic 20 communities living in the five boroughs to thrive and succeed, it is critical that the New York City--that 21 the New York City re-evaluates and reinvigorates its 2.2 23 media investment to meet the real needs of its residents. In many cases, investing in ethnic media 24 will ensure that the most vulnerable New Yorkers 25

receive the services they need and do so without the 2 3 fear of becoming a victim of fraud. Indeed, all 4 media outlets must provide no cost public service to the communities they serve. However, it is time that 5 we recognize the value and return on investment 6 7 generated by ethnic media outlets particularly around their ability to inform and mobilize our diverse 8 9 communities. Thank you.

CHAIRPERSON MENCHACA: Thank you. 10 Some 11 really good idea there, and I'm hoping we can 12 actually follow up with you. I think--I think you 13 have--as the Federation you have a lot of robust--14 you--you have current mechanisms, and I think they 15 can serve as models for us. So thank you. Thank you 16 for those--those ideas. And then we also have a 17 representative from the Manhattan Borough President's 18 Office. Thank you for being here today.

AYISHA IRFAN: All right. My name is Ayisha Irfan. I'm one of the Policy Analysts for the Manhattan Borough President Gale Brewer. Thank you Chair Menchaca, Councilwoman Mendez, and the Committee on Immigration for holding this hearing and the opportunity to speak about how we can work with ethnic media sources to ensure a solid line of

2 communication regarding local issues between city 3 government and immigrant communities. Each month the 4 Manhattan Borough President convenes the African Immigrant Task Force and our ethnic media partners 5 such as Dr. Onyeani of the African Sun Times, play an 6 7 integral role in ensuring that the task force and our 8 office are addressing issues of concern to the 9 African community. In 2014, New York Magazine reported that New York City's ethnic newspapers have 10 11 a combined circulation of 2.2 million people across 12 95 ethnic newspapers. In a city where half of our 13 public school families speak a language other than 14 English, ethnic media plays a vital role in how they 15 stay informed. The city must do a better job of supporting these media outlets and their communities 16 17 in two ways. First, by purchasing space for 18 announcements for public information, such as 19 auctions of city properties. Second, by informing 20 them of important public policy initiatives or issues that are relevant to the immigrant community. In two 21 recent examples New York City has not--New York City 2.2 23 government has not adequately utilize ethnic media to publicize key fact in a timely way about either the 24 recent--about either the recent state of ICE raids on 25

2 undocumented refugees or the public health implications of the Zika virus. With regards to the 3 4 immigration raids, it has widely been reported in 5 mainstream media that since 2013, an estimated 100,000 adults and children have fled from Honduras, 6 7 Guatemala, Nicaragua and other areas of Central 8 American to the U.S. to escape systemic violence. In 9 response, starting on January 2nd, 2016, DHS undertook a series of raids across the country 10 11 targeting these undocumented Central American 12 refugees and detaining 120 people for immediate deportation. News of these raids caused alarm in New 13 14 York City neighborhoods as immigrant communities 15 across the country reported ICE raids on home, businesses and schools. In order to protect 16 17 themselves, city parents began keeping their children 18 home from school and avoiding their jobs. Within a 19 few days it became apparent immigrant advocacy like 20 the New York Immigration Coalition that New York 21 State was targeted in these raids, and to get correct information how advocacy groups organized emergency 2.2 23 calls, Know Your Rights workshops and help answer questions and calm people's fear. Yet, it was not 24 until January 6, 2016 that MOIA released an official 25

2 statement that New York City was not a target of these raids, and failed to partner with local ethnic 3 4 media in an adequate or timely way, and thereby-thereby allowing fear and unfounded rumors to spread. 5 In recent years, city government has taken many 6 7 measures to make New York City safe and welcoming for 8 immigrants. It has limited its cooperation with ICE 9 and launched the groundbreaking Muni ID program that enables all city residents to acquire an official 10 11 form of ID and ease their access to financial and 12 other services. [bell] Similarly, through the Zika virus outbreak there has been an issue of concern 13 that has been an issue--a concern for African and 14 15 Central and South American constituents for months. 16 With recently Colombia, Ecuador, Salvador and Jamaica 17 all recommending that women who have traveled to 18 these countries delay pregnancy, mainstream media 19 outlets and city agencies have just begun to share 20 the info about the virus. This is an opportunity--21 another opportunity where city offices and agencies could have utilized, and invested in ethnic outlets 2.2 23 to address the serious cause for concern for large segments of our population. We are missing a key 24 piece of outreach to immigrant communities when we 25

fail to utilize local ethnic media to publicize 2 3 critical information, support local newspapers, take the pulse of these communities and address issues of 4 immediate and particular concern to them. 5 We must and can do better. I call on the administration to 6 7 increase its outreach and liaison (sic) on these 8 issues, but particularly with the media that serves 9 communities of immigrants whose members rely on their native language and news services to stay informed. 10 11 I look forward to working with the administration, 12 the Council and our community boards to address these 13 concerns, and help create a more well informed and 14 inclusive city. Thank you.

15 CHAIRPERSON MENCHACA: Thank you so much for your testimony. And before we call up the next 16 17 panel, I--I just want to say thank you for all of 18 your--your testimony. I think we got a good array of 19 ideas that, you know, stem from activating a whole 20 pool of workforce, taking NYLAG's system and model 21 and bringing some of that journalism steam power into--into the work in our communities, in our ethnic 2.2 23 papers. And I'm hoping that we can actually create a table where we can discuss, and for all the ethnic 24 media that's still in the room, I hope you can take 25

2 this back to your--to your newspapers and really see. Because all these things are going to require time 3 and money in some real way, and commitment. And I 4 think the commitment is there, which is how do we--5 how do we shift from the work that is very important, 6 7 and we're in survival mode I'm hearing. We're in survival mode, and it's always hard to ask people 8 9 when they're digging themselves out of--out of--out of their hole to say, well, how about we just create 10 11 this other nice little program. I know it's 12 difficult. So we're going to figure out how--how we 13 bring resources to create that extra bandwidth and that new capacity, but I know that we--we have some 14 15 good resources. And all of the work that all of you 16 have been doing recently on the new raids that ICE 17 has--has generated across the country, and have 18 really created a panic. We--and I'm going to tell a 19 story, and we're going to get to the next panel. But 20 back to creating a new relationship, we were in 21 Corona, Queens with the Speaker, myself, Danny Dromm, 2.2 and Julissa Ferreras-Copeland. We were at a press 23 conference with advocates talking about how important it is that we--we elevate the--the--the ask for calm 24 25 and return to an ability to just get information and

2 not stay- People are staying at home, and not going 3 to doctor's appointments, for example. These--these 4 were affecting people at--at home. Families weren't 5 taking kids to school. People weren't going to work, and that's--that's fear. That's real fear, and the 6 7 only way you--you combat that is with information. 8 And the Coalition, the New York Immigration Coalition 9 and all our partners came out. But, the main point of the story is that we started the press conference 10 11 in Spanish. And said, you know what, we're--we're 12 trying to reach a very particular community, and all 13 the Council members spoke Spanish. We all started 14 our remarks in Spanish, and it's--this is the kind of 15 shift we need to do to really understand that we are 16 respecting a very particular kind of medium and 17 outlet to get information out. And if we can't do 18 that, or I should say that's exactly what we need to 19 continue doing more of, and--and so thank you so 20 much. You're right. We must and can do better. So 21 thank you so much. Is this our last panel? 2.2 [background comments] The last panel on the 23 Resolution, and thank you for other mentions on the panel. The next panel is Ms. Helen Door--Drewer. 24 25 HELEN DREWER: Drewer.

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1 COMMITTEE ON IMMIGRATION 197 2 CHAIRPERSON MENCHACA: Drewer? 3 HELEN DROOK: Now, you got it. It's 4 Drook. CHAIRPERSON MENCHACA: Drook from NYLAG. 5 Ms. Pamela Denzer from Immigration 6 So sorry. 7 Equality. [background comments] 8 SERGEANT-AT-ARMS: [off mic] There is an 9 exit and you must exit as soon as possible for all 10 attendees. Thank you. [sic] 11 CHAIRPERSON MENCHACA: Okay, yes, have a 12 seat. Pull the mics closer to you. Thank you so 13 much for staying. We are--I forget what hour we are 14 now, four of five, and, um, and for speaking on the 15 Resolution, there's no doubt that New York City when 16 we speak we speak in one voice. This is this 17 resolution and when we speak our-our country listens 18 in a big way, and I'm hoping that the Supreme Court 19 will be listening to us today. 20 HELEN DROOK: [laughs] I hope so, too. 21 CHAIRPERSON MENCHACA: [laughs] 2.2 HELEN DROOK: Thanks for giving me an 23 opportunity to speak here today. CHAIRPERSON MENCHACA: Absolutely. 24 25 HELEN DROOK: My name is Helen Drook.

2 CHAIRPERSON MENCHACA: Thank you. 3 HELEN DROOK: Thank you Chairman. Thank 4 you staff. My name is Helen Drook and I'm a senior staff attorney with the New York Legal Assistance 5 Group. My colleague spoke here earlier on a different 6 7 resolution. As you know, NYLAG is one of the largest 8 providers of free immigration services in New York 9 City. We represent people in a variety of immigration matters. DACA, Deferred Action for 10 11 Childhood Arrivals is something we've been involved 12 with ever since it was implement in 2012, and we 13 assisted over 1,200 applicants, you know, 14 successfully to get their deferred action. We were 15 thrilled when President Obama announced 16 administrative relief in November of 2015 including the expansion of the DACA Initiative and the new 17 18 initiative for undocumented parents of U.S. citizens. 19 While not entitled to a citizenship or a green card, 20 those who qualify will not longer be--need to live in 21 threat of deportation and will be entitled to receive temporary work authorization and other benefits. 2.2 23 This will remove barriers to many hard-working immigrants who have been forced to work under the 24 table often for appalling low wages, and in 25

2	substandard conditions. Most importantly, thousands		
3	of families willwho lived in fear of being		
4	separated will for the first time be assured that		
5	parents and children will no longer be torn apart.		
6	NYLAG has been screening immigrants for months. We		
7	have conducted over 33 clinics actually citywide.		
8	Some of them were Key to the City events. So we did		
9	this together. And we have a list of a thousand		
10	people who have pre-screened already and qualify as		
11	we understand in the event of the, which will call		
12	for the		
13	CHAIRPERSON MENCHACA: Repeat that. How		
14	many thousand again? How many?		
15	HELEN DROOK: We have a list of a		
16	thousand people		
17	CHAIRPERSON MENCHACA: [interposing] A		
18	thousand pre-screened.		
19	HELEN DROOK:who were pre-screened and		
20	who we're advising toto collecting the necessary		
21	documents who potentially will be qualified for the		
22	expanded DACA and DAPA relief. Andand here I want		
23	to emphasize we think that the biggest issue and the		
24	challenge would be for the agencies in New York City		
25	to be ready. Again, we're counting optimistically on		
I			

a good outcome obviously for New York City immigrants 2 3 and immigrants throughout the country in this 4 decision. And--and we--if NYLAG stands ready to, um, to assist them because I feel the danger is obviously 5 twofold. One is in the event of a favorable 6 7 decision, we will have a limited time before the next 8 [bell] administration comes into office, and we'll 9 obviously have concerns because we're not sure, you know, what's going to happen. And another aspect of 10 11 this is the potential for immigration fraud. Because if there is a vacuum create between the time the 12 13 decision--again, hoping for a positive one here--is 14 rendered. And in this vacuum, unfortunately from our 15 prior experiences we know that many--you know, 16 unscrupulous providers may be able to come in and 17 promise people when in reality we don't know, of 18 course, exactly what the parameters, you know, of 19 those benefits would be and who specifically would 20 quality, et cetera. So, I just want to thank you 21 again for giving me this opportunity to talk briefly. 2.2 You know, I do have an example of one of our actual 23 clients, which I can talk about, but this is just a common story of, you know, the husband being 24 deported, a woman living here with two kids with a 25

1	COMMITTEE ON IMMIGRATION 201		
2	higher education from the Dominican Republic.		
3	Basically, keeping such a low profile and being so		
4	afraid of being separated from here children that she		
5	has been, you know, washing floors for the past seven		
6	years. But this is not, you know, a new story for		
7	everyone. So, again, thank you again.		
8	CHAIRPERSON MENCHACA: Thank you.		
9	HELEN DROOK: And I think it's very		
10	important to thisthis readiness that NYLAG		
11	certainly feels		
12	CHAIRPERSON MENCHACA: [interposing]		
13	Yeah.		
14	HELEN DROOK:that we're ready to go.		
15	CHAIRPERSON MENCHACA: You're ready to		
16	go. Thank you.		
17	PAMELA DENZER: Good afternoon, Chairman		
18	Menchaca. I want to thank you and your staff, and		
19	the council members that were talking to you [sic]		
20	for giving us these opportunity to be here today. My		
21	name is Pamela Denser, and I am the Asylum Program		
22	Supervisor at Immigration Equality. We are a		
23	national organization that is dedicated to working		
24	with our clients that are fleeing persecution on		
25	account of their sexual orientation, their gender		

2 identity and/or their HIV status. While we are 3 national program, we are headquartered here in New 4 York City, and the majority of our clients are based 5 here in the New York City area. We are especially thankful to be here today to discuss the proposed 6 7 Resolution 928, which is call on the Supreme Court of the United States to issue a decision in the 8 9 Department of Justice appeal for the Fifth Circuit decision in Texas v. United States. The case will 10 11 decide if President Obama's Executive Order granting 12 DACA status to qualified immigrants will be expanded 13 so that more immigrants are eligible for relief as well as providing DAPA relief to their eligible 14 15 parents and many more.

16 I am here today to testify that we are 17 very happy for the support of the New York City 18 Council in passing this resolution. As a legal 19 services organization we believe President Obama has 20 the authority to issue executive orders, and he not 21 abusing his powers or his discretion. This is what 2.2 presidents have done in the past, are tasked to do 23 today in order to ensure a functioning government, and will continue to do so in the future. Presidents 24 Ronald Reagan and George Bush issued executive orders 25

that did the very thing, which was to help millions 2 3 of immigrants. In 1995 during the Administration of 4 President Reagan Congress passed a reform bill that--5 [coughs] excuse me--shielded some three million immigrants from deportation. The bill, however, did 6 not include family members and Reagan responded by 7 8 halting the deportation of their children without 9 waiting for Congress to act. Similarly, President George Bush acted unilaterally to protect families 10 11 from breakup through deportation when Congress failed 12 to act during his tenure. To give some perspective as to the number of executive orders that have been 13 14 issued by previous presidents, President Reagan 15 issued 351 executive orders during his presidential 16 terms. George Bush issued 166; President Clinton 17 issued 364; and George W. Bush issued 291. Again, 18 the use of executive orders is nothing new, and the 19 practice will continue. Deferred action is also 20 nothing new, and should be extended to as many 21 undocumented individuals as possible. In the past, 2.2 it has been granted to New York City immigrants 23 living with serious illness or medical conditions requiring ongoing care including people [bell] living 24 with HIV. It has also been granted to survivors of 25

domestic violence, thus offering them much needed 2 3 protection and assistance to leave dangerous 4 situations. Ensuring inclusive immigration reform is one of the LGBT movement's top priorities. 5 The administration must protect our entire community 6 7 [coughs] including the loved ones of LGBT individuals. No one should left behind. DACA and 8 9 DAPA will help thousands of undocumented immigrants living in New York City with strong ties their 10 11 communities. It will allow them to remain with their families, and be free of the fear that they will be 12 separated by deportation. For individual--excuse me-13 14 -for LGBT individuals the fear includes being to--15 deported to countries that are homophobic, transphobic and fundamentally unsafe for our folks. While 16 17 DACA was a welcomed opportunity for certain LGBT 18 youth, it was a sufficient solution. When even one 19 member of a LGBT family is undocumented, the ever 20 present threat of deportation causes extreme anxiety and stress to the entire family. Too many LGBT 21 families have already been torn apart by deportation, 2.2 23 and deportation could be particularly detrimental to LGBT immigrants because of the pervasive homophobia 24 and trans-phobia worldwide. To demonstrate how 25

deportation is especially harmful to LGBT families, I 2 3 would like to just quickly summarize that -- the story our National Field Officer Marco. He came here when 4 he was two years old from Peru with his brothers, 5 sister and mother, and unfortunately, his brother was 6 7 deported back to Peru. The family now--Marco and his sister both have DACA, and they're very thankful for 8 9 that, but their mother remains undocumented. If she is, in fact, picked up in a raid and sent back to 10 11 Peru, it's very unlikely Marco will be reunited to 12 her. As a gay rights activist, it would be extremely 13 dangerous for him to go back to Peru. We wish to thank you for the opportunity to present testimony 14 15 today, and we look forward to a continued working relationship. 16

17 CHAIRPERSON MENCHACA: Thank you to both 18 of you on this not only important resolution, but the 19 preparation that both of you and all our immigrant 20 community advocates and organizations have done in 21 preparation. Ms. Drook, I have a question for you on I think there's--there's so much at 2.2 preparation. 23 stake here, and I think the last few hours on the media is actually going to be very critical in--in 24 getting this right. Getting the information out to 25

these communities about what will eventually come 2 3 down from the Supreme Court. And this resolution 4 hopefully will become the action that the Supreme Court takes, but what--what--what kind of major 5 6 pieces need to be in place to ensure that one--as 7 many people apply? And you mentioned already a 8 thousand or so folks already pre-screened, and the 9 expectation of fraud being just the nature of things at the--at this moment. And, we're using our media 10 11 to--to really counter that. You know, we've been on 12 radio often talking about that. So, I'm looking at 13 those two things, the fraud piece going up in this, 14 like you said, vacuum in this--this crunch time. We 15 don't know where our next president coming-but 16 really, what can tell us? And give us some 17 confidence that--that you are all doing right. 18 HELEN DROOK: That's exactly as I--as I 19 mentioned. That's exactly what NYLAG has been 20 concentrating our efforts on. We've been reaching 21 out to all the immigrant communities in New York City ever since President Obama made this announcement 2.2 23 back in November of 2014. And trying to reach as many people as possible. We work very closely with 24 25 the Mexican Consulate. I was there myself every

couple of weeks, and the folks they were wonderful. 2 3 They had groups of anywhere between 50 and 75 people 4 every time I went, and we actually screened. We interviewed with the help of interpreters, and we 5 also have native and fluent Spanish speakers on our 6 7 staff, and the embassy was very supportive. We 8 literally must have met thousands of people just 9 through our work with the Consulate. In addition that, we had 33 clinics just in this past year. Some 10 11 of them were Keys to the City and some were the 12 different -- we work with the New York Immigration 13 Coalition, and Catholic Charities and other groups. 14 And the two--because the ideas are the same. We 15 developed a list of questions in order to understand we are working with the assumption that the criteria, 16 17 you know, will be more or less the same as for DACA 18 in terms of the requirements of residence 19 requirements, no criminal convictions. So when these 20 individuals were basically separated, those 21 questionnaires in piles. You know, expanded DACA 2.2 eligible checkmark. DAPA eligible a separate pile, 23 and that's how we created that list. And I think even though wasn't here for all--the entire morning 24 25 session, but the media can also be very instrumental.

2	Just going back to what we do, we also conduct
3	workshops and trainings in addition to the clinics
4	with the staff of social service agencies throughout
5	the city, and preparing, you know, leaflets and
6	flyers, and telling peopleand this happened in the
7	pastplease only go to attorneys or to providers of
8	legal services. Please do not to notarials because
9	gain we have unfortunately many instances that we've
10	learned of in the past of people saying yes there is
11	a relief when there was actually no relief
12	CHAIRPERSON MENCHACA: [interposing]
13	Right
14	HELEN DROOK:for example. Soand
15	media is very important. I can certainly see, you
16	know, of the opportunity place ads and say listen,
16 17	
	know, of the opportunity place ads and say listen,
17	know, of the opportunity place ads and say listen, this decision came down, but this is the type of
17 18	know, of the opportunity place ads and say listen, this decision came down, but this is the type of relief. Please come to us for consultations. Come
17 18 19	know, of the opportunity place ads and say listen, this decision came down, but this is the type of relief. Please come to us for consultations. Come to us as legal service providers. Just make you are
17 18 19 20	know, of the opportunity place ads and say listen, this decision came down, but this is the type of relief. Please come to us for consultations. Come to us as legal service providers. Just make you are not paying anyone any money. Or, let's say if the
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17 18 19 20 21 22 23	<pre>know, of the opportunity place ads and say listen, this decision came down, but this is the type of relief. Please come to us for consultations. Come to us as legal service providers. Just make you are not paying anyone any money. Or, let's say if the implementation of this is postponed let say CHAIRPERSON MENCHACA: [interposing] Right.</pre>

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2	January 1, 2017, and people start charging the money
3	in November
4	CHAIRPERSON MENCHACA: [interposing]
5	Right.
6	HELEN DROOK:but they're not listed.
7	Again, this is from prior experience.
8	CHAIRPERSON MENCHACA: Right, and so just
9	two questions to really understand the work that is
10	next, and understanding the capacity of our legal
11	service providers and NYLAG I think could be a
12	bellwhether in understanding where we are. NYLAG is
13	at capacity I believe ininin taking on these
14	cases. So one, understanding whatwhat are the next
15	steps, andand understanding the capacity that NYLAG
16	has to continue to do this in preparation one. And
17	then two, as people are prepared and they're on your
18	lists, are theyareare those lists a
19	representation of New Yorkers who are now fraud free
20	because they're connected a service?
21	HELEN DROOK: Well, certainly the people
22	that were screened, and they're on our list ofI'm
23	told, as I said, it's over a thousand people already.
24	These people are pre-screened. They have NYLAG
25	attorneys' contact information, and they were told

2 before they do anything else, they are to call us, 3 and we will let them know when and if. And it was 4 sort of went to this complex processes where we were doing the screening. Then the injunction 5 unfortunately, you know, was the -- took place, and we 6 7 had to tell people, listen, wait. We don't know 8 really know what's going to happen, but please 9 continue collecting documents. Because then, you know, the government is going to appeal and we trust 10 11 and hope that they'll--we'll be successful and we'll 12 prevail, and that we'll be able to continue 13 protecting your rights. So please keep collecting 14 documents of your continuous residence in the United 15 States, whether they're medical records, school 16 records and that kind of thing. 17 CHAIRPERSON MENCHACA: Yeah, I got you. 18 PAMELA DENZER: I--I would like to point 19 out, Chairman--20 CHAIRPERSON MENCHACA: [interposing] 21 Sure. 2.2 PAMELA DENZER: -- and we applaud, you 23 know, NYLAG and all of our community, but there's a important factor here for clients, which is the 24 difficulty that they have in particular with 25

2 accessing things like documents. You know, when DACA 3 came about, a lot of our clients that are served are 4 kicked out of their homes. For our transgender clients obtaining documents in the proper name is an 5 They can't walk into an embassy because of 6 issue. fear of being persecuted. I've had many, many, many 7 8 clients tell me just horribly they were treated. So 9 I think that these efforts are great, but we also have to think about, you know, expanding some of 10 11 these to reach some of the other communities, most 12 likely the ones that Immigration Equality serves, 13 which is--is hard. I mean we welcome partnerships because it's necessary. A lot of folk are just not 14 15 going to be best served in some of these clinics 16 where they're not able to bring this sort documents 17 Because either they've been thrown out of their 18 homes, they're fleeing abusive situations. Maybe all 19 of those documents they got rid of them because they 20 don't want to be associated with the name that they 21 were given at birth. So, you know, I present this as 2.2 something that we should all in this dialogue think 23 about. 24 CHAIRPERSON MENCHACA: Okay.

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2	HELEN DROOK: NYLAG works for those gay	
3	persons. Many of our clients are members of the LGBT	
4	community, and I just used the Mexican Consulate as	
5	an example, but you have the clinics thatin all the	
6	five boroughs for them, too. And it'sI don't feel	
7	that people are necessarily intimidated to come in,	
8	whether they are normal	
9	PAMELA DENZER: [interposing] Not at	
10	NYLAG per se, but there are other providers that the	
11	same is notcannot be said.	
12	CHAIRPERSON MENCHACA: Well, and I think	
13	that's thethe thing we're going to be looking at.	
14	PAMELA DENZER: [interposing] I think	
15	it's an important dialogue to have, right? Like, you	
16	know, we all serve the same community, which is the	
17	immigrant community, but within that community there	
18	are certainly different, you know, sub-communities of	
19	that.	
20	CHAIRPERSON MENCHACA: Absolutely,	
21	absolutely and I thinkI think that's something that	
22	we're committed to as we fund more legal	
23	organizations. This Council with the leadershipand	
24	with my leadership as the Chair of the Immigration	
25	Committee and the Speaker of the City Council and the	
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2 rest of our colleagues that understand this at the 3 level of the district are really putting more legal 4 resource funding into the budget. What we want to do is be able to create that access point that is 5 respectful as the community changes through as 6 7 spectrum of experience, and--and identity. And--and that's--that's a commitment and that's a real 8 9 commitment. So we're going to continue having that conversation. But on-on the topic at hand here, the 10 11 resolution is a good resolution, and I'm glad that 12 you're here in your capacity to really help us send 13 this off in a real way that's not ceremonial at all. We are committed, and the world needs to know that 14 15 we're committed as the Supreme Court. And I--I think it's okay that I announced this, but we're working on 16 17 really creating our own, um--[pause]. We're working 18 on ways to support the Supreme Court [laughter] in 19 making this as--as an option. So, we're--we're here. 20 This is one of many things we're going to do to 21 really push the Supreme Court in a big way. Thank 2.2 you so much to this panel, and I'm going to conclude 23 with some final remarks and just thanking Indiana Porta, our counsel. She, um, she just started this 24 25 calendar year essentially, and we're really proud to

2 have you on the team. Also, my staff Adriana Garcia, 3 who has been supporting us in this Council hearing as 4 well as Vladimir Martinez and the entire Immigration 5 Committee.

I will say that my kind of final thoughts 6 7 on--on this entire hearing remind me of just what we woke up to this morning. We woke up to this morning 8 9 with an announcement of a dedicated database that's going to allow for council members that are just, you 10 11 know, waking up to it and say, wow, this--this is 12 wonderful. And being able to have a tool, and access 13 that. I'm going to keep them accountable, and so this is a relationship that we're going to do. 14 But 15 it's open to the rest of the city and the 16 Communications Departments of every city agency to be 17 able to have something that we can point to and 18 saying, if you're doing it, there's something that 19 you can use. So that's tool is incredibly important, 20 and we woke up this morning with that new tool announced. This is also the first time ever that the 21 2.2 Council has been having-- That this is the first 23 time this Council opened up this conversation about media. And so, this is going to be an important 24 thing for us to follow up, and our ideas are 25

plentiful. I did not imagine how many variety of 2 3 ideas were placed on the table, written down with 4 our--with our own hands. And--and the conversation evolved on workers' rights as well. The--the real 5 understanding of how the plights of our workers in 6 7 the media are also--I heard that, and that was real. 8 The dedication and the passion from our media is 9 real--is not only real, but incredibly important and critical. We also learned that we have to spend more 10 11 money as a city, and that we only know because now we 12 have data. We have data now that's showing how much 13 we're--we're spending, and we need to do better.

14 So, with all that said, I--I want to end 15 with, the final tension that--that is--that is 16 grabbing me the most is this idea of understanding 17 after this conversation how important ethnic media is 18 to our--our people. And the immigrant community is 19 growing in our city past our original or--or, you 20 know, days of--of--of New York City being--being 21 founded. And so as--as we return to those high 2.2 immigrant numbers, so--so does our--our real 23 commitment in--in resourcing them through ads, but also through trainings, through education. Through 24 understanding how this government works. And so, 25

this is a livelihood for our communities. This--this 2 3 means life and death for so many people in our 4 communities. When I think about all the things we're 5 debating right now, and listening to it in--in our media, Ebola is and this Zika virus, our zoning that 6 7 is--that is terrifying people in a--in a real way, 8 the gentrification, the issues of gentrification in 9 our communities. The things that are happing in East New York and Sunset Park and the Bronx, horse 10 11 carriages. We're in the middle of a conversation 12 about horse carriages. These are all messages that 13 show how government works, and the transparency that is needed does not just stop by us talking in English 14 15 on these mics. It happens when they get to the 16 houses in our neighborhoods, and that is critical and 17 that's important for the future of this city. And, 18 if we don't get this right, the whole--our whole--our 19 whole future is at stake here in New York, and we're 20 not going to let that happen. Thank you so much for 21 staying this long, and we'll continue the conversation. 2.2 23 PAMELA DENZER: Thank you. 24 HELEN DROOK: Thank you.

25 [gavel]

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CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date February 3, 2016