

CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CIVIL SERVICE AND LABOR,
JOINTLY WITH COMMITTEE ON FINANCE

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April 1, 2015
Start: 10:19 a.m.
Recess: 1:01 p.m.

HELD AT: Committee Room - City Hall

B E F O R E:

I. DANEEK MILLER
Chairperson
JULISSA FERRERAS
Co-Chairperson

COUNCIL MEMBERS:

Elizabeth S. Crowley
Daniel Dromm
Costa G. Constantinides
Robert E. Cornegy, Jr.
Ydanis A. Rodriguez
James G. Van Bramer
Vanessa L. Gibson
Laurie A. Cumbo
Corey D. Johnson
Mark Levine
Helen K. Rosenthal
Vincent M. Ignizio
Speaker Melissa Mark-Viverito

A P P E A R A N C E S (CONTINUED)

Robert Linn
Commissioner
Mayor's Office of Labor Relations

Claire Levitt
Deputy Commissioner
Mayor's Office of Labor Relations

Ken Gardiner
Associate Director
Office of Management and Budget

Maria Doulis
Director
City Studies for Citizens Budget
Commission

Dr. Sherry Glied
Dean
Wagner School NYU

CHAIRPERSON MILLER: Good morning ladies and gentlemen; I'm Council Member I. Daneek Miller, Chair of Civil Service and Labor and before we get started with this morning's hearing we wanna do a little housekeeping, take a vote.

On Monday, the Committee on Civil Service and Labor heard the Resolution 0553-A, calling upon the United States Congress to pass and the President to sign the James Zadroga 9/11 Health and Compensation Reauthorization Act. At some point during today's hearing, which is now, and we have reached quorum and we will be asking the members to briefly pause this discussion on Health Care Savings to vote on this important resolution regarding the Federal Government's continued duty to care for those injured and/or ill because of 9/11, Ground Zero immediately after September 11th. So we can do so now because we have reached quorum. [background comments] Please call the roll.

COMMITTEE CLERK: Kevin Penn, Committee Clerk, roll call in the Committee on Civil Service and Labor, Resolution 0533-A. Council Member Miller.

CHAIRPERSON MILLER: I vote aye.

COMMITTEE CLERK: Crowley. Dromm.

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2 COUNCIL MEMBER DROMM: I vote aye.

3 COMMITTEE CLERK: Constantinides.

4 COUNCIL MEMBER CONSTANTINIDES: Aye.

5 COMMITTEE CLERK: Cornegy. By a vote of
6 3 in the affirmative, 0 in the negative; no
7 abstentions, the item has been adopted.

8 [pause]

9 SERGEANT AT ARMS: Quiet please.

10 CO-CHAIRPERSON FERRERAS: Good morning
11 and welcome to today's Oversight Hearing on the
12 health care savings under the recent collective
13 bargaining agreements. I am Julissa Ferreras and I
14 am the Chair of the Finance Committee. This hearing
15 is being jointly held with the Committee on Civil
16 Service and Labor, Chaired by Council Member Daneek
17 Miller. I wanna thank everyone for joining us today.
18 We've been joined by Council Member Dromm,
19 Constantinides and Minority Leader Ignizio.

20 Today we will examine the Health Care
21 Savings plan put forth by the Administration and the
22 Municipal Labor Committee pursuant to a May 2014
23 agreement between the two parties which created a
24 process to achieve \$3.4 billion in savings on
25 insurance costs over a four-year period.

3 Before we begin, I'd like to thank the
4 staff of the Finance Division for working diligently
5 to prepare for this hearing, specifically I'd like to
6 thank our Chief Economist, Dr. Ray Majewski; my Chief
7 Counsel, Tanisha Edwards; Finance Analyst, Chris
8 Eshleman and Assistant Counsel, Rebecca Chasan.

9 We have been joined today by Speaker
10 Melissa Mark-Viverito; she has been very interested
11 in this issue and before I continue my opening
12 statement I will pass the mic to the Speaker to say a
13 few words.

14 SPEAKER MARK-VIVERITO: Thank you, Chair
15 Ferreras and Chair Miller for holding a hearing on
16 such an important issue.

17 As the Finance Chair mentioned, as part
18 of a May 2014 agreement between the City and the
19 Municipal Labor Committee, a process was created to
20 achieve \$3.4 billion in savings on insurance costs
21 over a four-year period. According to the
22 Administration, these savings are crucial to help
23 offset new agreements under the collective bargaining
24 pattern that was established in May 2014 with the
25 settlement of the UFT contract.

2 Under this agreement there is assumed to
3 be \$400 million in savings for Fiscal Year 2015, \$700
4 million in savings for Fiscal Year 2016, \$1 billion
5 in savings for Fiscal Year 2017 and \$1.3 billion in
6 savings for Fiscal Year 2018. These savings, if
7 realized, are crucial. Between Fiscal Year 2004 and
8 Fiscal Year 2014, health care insurance spending for
9 current employees, retirees and their beneficiaries
10 grew at an average annual rate of 8.3 percent. In
11 Fiscal Year 2015, we are expecting to spend about
12 \$5.4 billion on this insurance.

13 While the goal of this agreement is to
14 address the ever increasing cost of health care,
15 details of the agreement are lacking. As of Monday,
16 only two documents about the savings plan have been
17 made publicly available. First is the agreement
18 itself, which is limited to two pages and sets out
19 the basic intentions of the plan in broad strokes.
20 Second, at last year's Executive Budget hearings in
21 May, the Administration promised to provide the
22 Council with quarterly updates on the plan. The
23 first update, which consisted of just three pages,
24 was not released until December. A second update is
25 just being released today and we look forward to

3 hearing testimony from the Administration about the
4 details contained in the report. As a result of the
5 lack of information known about the savings plan,
6 many questions still remain about how the health care
7 savings will be achieved and how the savings will be
8 measured. How will we know if we have actually
9 achieved any savings over time? What is the baseline
10 against which the claimed savings will be measured?
11 Will the measurement take into account external
12 factors, such as the health care reform taking place
13 on the national level? And moreover, questions
14 remain about the agreement itself and the process set
15 forth within it. What happens if the health care
16 savings are not achieved; what role will the
17 independent actuaries play and will public employees
18 see a decrease in benefits as a cost-saving method?
19 These are the questions which I hope to receive
20 answers today. I look forward to hearing from the
21 Commissioner, Bob Linn and Deputy Commissioner Claire
22 Levitt of the Mayor's Office of Labor Relations and
23 Associate Director Ken Godiner from the Office of
24 Management and Budget to hear more details on the
25 agreement and the expected savings. So thank you for
being here and Chair Ferreras, thank you.

3 [background comment]

4 CO-CHAIRPERSON FERRERAS: Thank you

5 Madame Speaker.

6 As we all know, when Mayor de Blasio took
7 office last year he inherited a collective bargaining
8 crisis. Since 2012 all City employees had been
9 working without a contract and tens of thousands of
10 employees had been working without a contract for
11 even longer than that. In less than a year-and-a-
12 half in office, Mayor de Blasio and his Office of
13 Labor Relations have successfully negotiated
14 contracts with unions representing over 76 percent of
15 the City's workforce; they did so by bringing the
16 unions to the table through a collaborative
17 negotiating process. The efforts should be commended
18 and I'd like to take this opportunity to congratulate
19 them on their success. The wave of contract
20 settlements was initiated last spring when the City
21 and the United Federation of Teachers reached a
22 collective bargaining agreement, which established a
23 pattern as the basis for settling labor contracts
24 with the rest of the City's union. Following such a
25 pattern, it is projected that the settlement of the
collective bargaining agreements will cost the City

2 \$14 billion over the four-year financial plan. To
3 partially offset this cost, in May 2014 the
4 Administration and the Municipal Labor Committee, an
5 umbrella organization representing all of the City's
6 unions, entered into an agreement to achieve \$3.4
7 billion in savings on health care insurance costs
8 over a four-year period. The agreement stated that
9 \$400 million must be saved in the first year, \$700
10 million in the second year, a billion in the third
11 year and \$1.3 billion in the fourth year.

12 The Administration and the unions are
13 right to address the issue of ballooning health care
14 costs. Over the last ten or so years health care
15 spending has grown at an average annual rate of 8.3
16 percent and in Fiscal 2015 alone, the City is
17 projecting to spend \$5.4 billion and because health
18 insurance is subject to collective bargaining, the
19 opportunity to take these steps to slow the growth of
20 this spending does not present itself often.

21 But while the agreement between the City
22 and the unions is significant in its big picture
23 goals and represents a crucial step forward in
24 addressing a serious fiscal issue facing our city's
25 future, the fact of the matter is that there is a

2 considerable lack of detail known about the savings
3 plan. Formal identifying details of the plan and its
4 progress have been limited to the two-page agreement
5 with the MLC and three-page administrative update
6 from the Office of Labor Relations to the Mayor in
7 December of 2014 and opinions published by the
8 Administration in the press; not a lot for a \$3.4
9 billion plan. This lack of detail is especially
10 troubling since the health care savings plan can be
11 interpreted two ways.

12 First, it could be interpreted as a PEG
13 with a guarantee; if the agreement was that the City
14 committed itself to a level of spending on health
15 insurance that is below the February 2014 financial
16 plan by a total of \$3.4 billion over four years that
17 it is similar to a PEG; however, since PEGs can fail
18 when targets are not reached and nationally the
19 growth of health care spending has been notoriously
20 difficult to control, this PEG has a guarantee of
21 savings, specifically the process outlined in the
22 agreement. The process sets forth that in case where
23 the savings are not reached, the parties must engage
24 in negotiation aided by actuarial assistance in
25 valuing options and arbitration. Under such an

3 interpretation, so long as the lowered spending
4 targets are reached, regardless of whether those
5 savings were as a result of efforts of the City or
6 the MLC, then the terms of the agreements have been
7 met.

8 The second way the agreement could be
9 interpreted is as a commitment between the City and
10 the MLC to engage in a collaborative and creative
11 process to find savings in health insurance and to
12 share those savings between the residents of the city
13 and the City employees. Under such an
14 interpretation, savings that are achieved by factors
15 outside of these parties' control would not be
16 credited towards the saving targets; this
17 interpretation seems consistent with the language of
18 the MOU between the City and the MLC and reflects a
19 desire to share savings that exceed the \$3.4 billion
20 goal.

21 Each of these interpretations is
22 legitimate; however, the two readings make different
23 demands concerning how we measure and how we
24 attribute health care savings. The first demands
25 that certain units of appropriate in the budget be
limited to certain levels of certain years. It also

2 requires that the savings be ongoing and does not
3 consider where the savings come from. The second
4 reading looks for savings from a process of
5 engagement between the MLC and the City. With this
6 reading, the understanding is that savings that are
7 part of the national patter or that are a result of
8 actions taken prior to the start of the agreement are
9 great, but we should not be counting on them.

10 As you can see, two different and very
11 plausible interpretations can be read from the
12 agreement. To help us understand this agreement and
13 the complex subject of health insurance for the City
14 employees, retirees and their dependents, we look
15 forward to hearing today from Bob Linn, Commissioner
16 of the Mayor's Office of Labor Relations.

17 Commissioner Linn will be joined by Deputy
18 Commissioner Claire Levitt, who has joined the OLR
19 specifically to bring her health insurance expertise
20 to the City. To help us understand the national
21 dimensions of health insurance costs, we will be
22 joined by Dr. Sherry Glied, a distinguished health
23 care economist and Dean of the Wagner School at New
24 York University. In addition, we will hear from
25 Maria Doulis, Director of the City Studies at the

2 Citizen Budget Commission, which monitors the City's
3 budget and has shown great interest in this issue.

4 Before we hear from these witnesses I
5 will now turn the mic over to Chair of the Committee
6 on Civil Service and Labor, Council Member Miller to
7 make his statement. Thank you, Council Member.

8 [background comments]

9 CHAIRPERSON MILLER: Thank you. Good
10 morning again and once again, I'm Council Member I.
11 Daneek Miller, Chair of the Committee on Civil
12 Service and Labor. Thank you to Chair Ferreras for
13 holding this important hearing, even as Finance
14 Committee is already extremely busy with the budget
15 and let me say that your office and this committee
16 has done a tremendous job in preparing and I'd like
17 to thank Speaker Mark-Viverito for being here and the
18 support that she has given here as well.

19 Again, I'm sorry, but with just a brief
20 housekeeping and I'd like to acknowledge members
21 Cornegy, Rodriguez, Crowley, Gibson and Rosenthal, as
22 well as Dromm and Constantinides, who we already
23 acknowledged, but we'd like to -- again, the vote was
24 held open for Monday's 0553-A Resolution, extension
25

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2 of the Zadroga Act and would love for you to now vote
3 on that... [crosstalk]

4 COMMITTEE CLERK: Crowley.

5 COUNCIL MEMBER CROWLEY: I vote aye.

6 COMMITTEE CLERK: Cornegy.

7 COUNCIL MEMBER CORNEGY: I vote aye.

8 COMMITTEE CLERK: Final vote in the
9 Committee on Civil Service and Labor, 5 in the
10 affirmative, 0 in the negative; no abstentions.

11 CHAIRPERSON MILLER: Okay. Now returning
12 to the topic at hand, I am interested to learn more
13 about the health care agreement between the de Blasio
14 Administration and our city's organized labor
15 workforce. We're looking at a large target of \$3.4
16 billion in health care savings during these next four
17 years. A target that was created at the City's
18 collective bargaining agreements came into focus; as
19 someone who has been a part of both sides, of
20 government and on the union side, let me tell you
21 with confidence that the collective bargaining
22 process is most sacred; it has served to benefit
23 millions of working people throughout our nation and
24 continues to be a value to today. There are an
25 established set of norms in the process and when

2 properly observed, these norms serve to promote both
3 fair compensation and fiscal responsibility. In this
4 case we see the collective bargaining process brought
5 about shared sacrifice between the City and its
6 workforce, represented by their unions in order for a
7 \$14 billion increase in wages meant to keep up with
8 the rising costs, such as rent and transportation and
9 other necessities. Municipal unions agreed to
10 partner with the City to reduce health care costs by
11 \$3.4 billion. I expect that all sides will be able
12 to fulfill their terms of this agreement. With that
13 in mind, however, I am looking forward to know what
14 we have been told, what will be available, detailed
15 presentation from the Mayor's Office of Labor
16 Relations on this topic. I am also looking forward
17 to hearing from experts in this area and other
18 parties of this agreement.

19 Before we begin the hearing, I'd like to
20 acknowledge Committee Counsel Matt Carlin, Policy
21 Analyst Garfor Zoloff [sp?] and of course, my
22 Legislative Director, Mr. Ali Rasoulinejad.

23 And with that I pass it back to Madame
24 Chair.

2 CO-CHAIRPERSON FERRERAS: Thank you,
3 Chair Miller.

4 We've made calls to hopefully stop the
5 construction and... [background comment] [laughter] but
6 perhaps someone from the Mayor's Office can call.

7 [background comment] [laughter] And I'm hoping this
8 hearing is full of detail, 'cause it's the Speaker's
9 birthday, so I'm sure she would love [laughter,

10 cheers] to have this as a gift. Yes. We will..

11 [background comments] no days off. So I'm gonna ask
12 my committee counsel to swear you in and then we will
13 begin your testimony.

14 COMMITTEE COUNSEL: Do you affirm that
15 your testimony will be truthful to the best of your
16 knowledge, information and belief? [background
17 comment] Okay, you may proceed.

18 ROBERT LINN: Thank you. Make sure that
19 I can be heard over the sound. [background comments]
20 Okay.

21 Good morning and happy birthday, Speaker
22 Mark-Viverito, Chair Ferreras, Chair Miller and
23 members of the Finance and Civil Service and Labor
24 Committees. Thank you very much for the opportunity
25 testify today; I'm joined by Claire Levitt, who's

2 already been mentioned, who is the Deputy
3 Commissioner for Health Care Cost Management; I will
4 describe a little bit more about her role in the
5 office a little later on; Ken Gardiner, Associate
6 Director of Office of Management and Budget, who's
7 intimately involved in all of the labor negotiations
8 that the City conducts.

9 There's been a lot of confusion about the
10 health care savings, so I truly welcome the
11 opportunity to be present this information to you.

12 And I want to point out that the nature
13 of collective bargaining, of which I thoroughly
14 subscribe, is not to discuss agreements publicly
15 until agreements are made and approved by the
16 membership. This is so much more complicated when
17 there are 144 unions, like we have in New York City
18 and they all are represented by the Municipal Labor
19 Committee.

20 I've often said that the test of how good
21 collective bargaining is is how little you hear about
22 it publicly and the more you hear publicly about
23 collective bargaining I think the less fruitful the
24 negotiations are. So I think it's a tribute to our
25 conversations that we've been having with the

3 workforce that we have privately engaged in
4 discussion, in conversation, in collaborative efforts
5 to find agreements, and I hope you can understand and
6 bear with that approach that the process we've been
7 going through is not to hid from anybody or not to
8 show a lack of transparency; our purpose has been to
9 reach collaborative, good agreements with the
10 workers, have them approved by the leadership and the
11 people that have to approve these agreements and then
12 to bring them to the public after we've done them,
13 and in fact today we are going forward with the first
14 part of our presentation of the \$3.4 billion because
15 we're gonna successfully talk about the \$400 million
16 that we've achieved for the first year.

17 So I am gonna take a while to take
18 everyone through this and I hope you'll bear with me,
19 but I know that there is tremendous interest exactly
20 in what we're doing and how we're doing it and so
21 we've really prepared today to discuss at length just
22 what we're doing and how and why.

23 So as you know, the municipal unions
24 embarked last year on an unprecedented four-year
25 agreement to achieve \$3.4 billion guaranteed dollars
of cost savings and to bend the cost curve in doing

3 so, and I'm going to present graphs at the end and
4 tables at the end; it's gonna talk a little bit about
5 why I believe in fact we have begun to accomplish
6 this, why we are accomplishing this and why we will
7 accomplish the full amount, if not exceed the amount
8 we're talking about.

9 The result is we've changed the dialogue
10 from one of confrontation and deadlock to
11 collaboration and problem-solving. I take great
12 pride that we have done that, that we've reached all
13 the settlements that we've reached and we've done it
14 in a way that is not all over the front pages of the
15 paper, but is between the parties, reaching deals and
16 reaching very successful membership ratification of
17 the agreements we reached.

18 So we're here today to report on the
19 successful progress of the Municipal Labor Committee
20 and the City of meeting the goals of the first three
21 quarters of 2015 and our plans for the future. And
22 in fact we just earlier this morning released our
23 latest report where we do detail the \$400 million
24 we're saving in Fiscal 2015 and I'm gonna discuss
25 that now and I'll discuss it again over several

2 iterations, so everyone is clear on just what we're
3 talking about.

4 So let me start by putting the labor
5 management efforts of the de Blasio Administration in
6 perspective. When Mayor de Blasio took office in
7 January 2014, every single contract with municipal
8 workers had expired. As was mentioned, in a little
9 over a year we've achieved settlements with 76
10 percent of the workforce, both civilian and uniform
11 force workers. The Administration from the very
12 beginning was committed to a respectful and
13 collaborative labor management program to settle the
14 massive collective bargaining failure we inherited in
15 a manner that was both fair to the workers and
16 accepted as fiscally prudent by our fiscal monitors.
17 In fact, all of the agreements we've reached have
18 been ratified by union membership by overwhelming
19 majorities and have been universally applauded by the
20 City's fiscal monitors as both prudent and solving a
21 huge budgetary risk. For example, Standard & Poor's
22 stated that with the labor pattern we established
23 last year, and I quote, "the City now has an element
24 of certainty in this financial plan that it lacked in
25

2 the past, when labor settlements and associated wage
3 benefit increases were unknown."

4 As part of the agreement, the
5 Administration committed to solving the intractable
6 health care costs containment impasse that developed
7 in the city for over two decades. Over those 20
8 years while health care costs skyrocketed and
9 employers all over the country adapted their
10 programs, New York City did little to modernize its
11 programs. City labor agreements required the City
12 and the unions represented by the Municipal Labor
13 Committee to agree on any changes to health care
14 benefits plans. Collective bargaining strife
15 precluded reaching agreement over the challenge of
16 rising health care costs, even as it became a
17 standard operating procedure for both public and
18 private sector employers to modernize their benefit
19 programs.

20 The New York City Administrative Code
21 calls for the City to pay health insurance for all
22 City employees and pre-Medicare retirees and families
23 at the HIP/HMO rate. This made a lot of sense
24 historically, and I hate to say that I am part of
25 that history; the first time I was here in 1982 I was

2 involved in those negotiations, when the HIP/HMO was
3 considered the most efficient model for health care
4 delivery rates and it was thought that if we
5 connected the City's contribution to those rates that
6 that would provide cost containment in the health
7 benefit system. And so we provided that the City
8 would commit, would equalize its payment to health
9 insurance to pay the HIP/HMO rate and we then later
10 on agreed that there should be a stabilization
11 reserve fund, and that stabilization reserve fund was
12 also set up in the 80s and was set up under the
13 purpose of deal with the fact that everyone at the
14 time thought that the GHI/PPO, the Preferred Provider
15 Plan, would be more expensive than HIP/HMO and so we
16 put aside a stabilization fund that was funded in
17 collective bargaining that would have extra dollars
18 available so that workers could have a choice of
19 plans and those extra dollars would pay for what we
20 anticipated would be the extra costs for GHI over
21 HIP. What was never anticipated in '84 was that the
22 HIP/HMO rate would become far greater than the rate
23 for the GHI plan and it has remained higher,
24 dramatically higher, since 2001, and under those old
25 agreements the City was obligated to make substantial

2 annual payments to the stabilization fund and when we
3 came in as part of this administration, the
4 stabilization fund was projected to accumulate \$1.7
5 billion. So a fund that was meant to be available to
6 enhance the payments for the GHI plan in fact created
7 a fund that had \$1.7 billion available, but only was
8 available through the mutual agreement of labor and
9 management.

10 So while over the past 10 years the cost
11 of providing benefits in New York City has doubled
12 and the Affordable Care Act added additional cost, as
13 we know from expanding child coverage to age 26 and
14 other benefits, the attempts by the prior
15 Administration to deal with these costs and to have
16 the workforce sharing cost coverage resulted in
17 arbitration, litigation, court proceedings and the
18 City generally lost those challenges and so we had a
19 \$1.7 billion stabilization fund and we had a benefit
20 structure that looked very much like health benefits
21 looked 25 years before.

22 In 2013, before the de Blasio
23 Administration took office, an attempt by the City to
24 unilaterally, without the union agreement, to go and
25 bid for a new health plan, ended in litigation and

2 the MLC forced a retraction of the RFP. So this
3 Administration concluded that we would not conclude
4 our collective bargaining without addressing the
5 critical issue of health care cost containment. And
6 in May, under the Mayor's leadership, we entered into
7 the agreement, what has often been referred to as the
8 Linn-Nespoli letter, which is the letter that the
9 Speaker referred to earlier on.

10 Now let me discuss that letter for a
11 minute. First, a billion dollars of savings, one
12 billion of the 1.7 was released to cover the cost of
13 collective bargaining. So one should not forget that
14 part of the agreement was a billion dollars. Now to
15 put that in perspective, if City workers were to
16 contribute one percent to health care costs, one
17 percent of their pay to health care costs, that's
18 \$200 million. So the billion represented five times
19 as much, so there was a huge contribution to
20 collective bargaining and to the collective
21 bargaining costs by the agreement that the City could
22 use the billion dollars to help fund collective
23 bargaining, but that was just the beginning of the
24 agreement. We then secured an agreement to have
25 labor and management work together to generate

3 cumulative savings of at least \$3.4 billion over
4 Fiscal Years 2015-2018. Now many have criticized us;
5 why weren't we specific in how we were gonna do it?
6 And it was by design, it was by agreement that we
7 were not going to specify how to do it, because that
8 type of conversation would be -- okay, I want you to
9 pay or no we won't pay or I want you to make this
10 contribution or this payroll deduction; we said no,
11 let's establish dramatic savings, way beyond the
12 numbers that anyone was contemplating, let's
13 establish dramatic savings and let's figure out
14 together how we find those savings, and what I'm
15 about to describe is exactly how we've worked
16 together so far in the very first part, and no one
17 should forget, this is a four-year agreement; we are
18 just nine months into that first year, and so it
19 wouldn't be correct to view that in the first three
20 months, six months we should be able to spell out how
21 the agreement should look; we are working together to
22 find those savings and we're finding those savings
23 and that's what I'm about to describe, but I think
24 people have misunderstood, this is a collective
25 bargaining process where the role is labor and
management together to find savings, indeed actually

2 find savings versus the budget in the financial plan
3 that we had when we started this bargaining.

4 So we're scheduled to save \$3.4 billion,
5 \$400 million in the first year, \$700 million in the
6 second, a billion in the third and \$1.3 billion in
7 the fourth and thereafter, and the \$3.4 billion is
8 guaranteed by an arbitration process, so let me talk
9 about that a little bit.

10 That we have agreed that if we can't
11 through labor/management efforts find these savings,
12 then we have an arbitrator and this arbitrator could
13 come in, either at the end, in the middle; either
14 party can ask the arbitrator to come in and work with
15 us to find those savings, and what I'm proud to
16 report is we have not used the arbitrator so far and
17 it is my hope that we find in excess of \$3.4 billion
18 without any arbitration decision. But then you get
19 to the most important part, I think of the agreement,
20 which is beyond all of these savings we provided that
21 there would be gain-sharing of savings if we can go
22 beyond \$3.4 billion. And the first \$365 million,
23 which is the equivalent of a one percent increase,
24 including the fringe costs associated with it, that
25 the first \$365 million above the \$3.4 billion would

2 go to the workforce as a bonus payment, and if there
3 are savings beyond that, it would then be split
4 50/50. And this innovative approach to sharing
5 savings beyond the 3.4 came not from the City; this
6 was a union proposal and I'm now saying one of the
7 most innovative aspects of this settlement is that
8 the unions said, suppose we can beat \$3.4 billion;
9 what are we gonna do with those dollars and we've
10 agreed how those dollars would be used. So again,
11 I'm trying to give the flavor of the bargaining
12 process, that we made a proposal, we said we wanted
13 to save this amount, the \$3.4 billion; the unions
14 said we not only will sign onto the process, but we
15 think we can go beyond those numbers and if we do, we
16 want to share additional amounts, and that's what we
17 agreed to.

18 So the bargaining over identifying the
19 specifics of the savings has been what we've been
20 doing for the last six months and we believe that the
21 process that began, and I can only speak about the
22 chilling first meetings of people looking at each
23 other and having experienced the discussions of years
24 of not reaching agreement on anything, to all of a
25

3 sudden having a dialogue over issues of mutual
4 interests.

5 So I wanna take a moment to recognize the
6 efforts of the MLC unions, their leadership,
7 especially Harry Nespoli, the President of Sanitation
8 Workers and the Chair of the Municipal Labor
9 Committee and there have been two expert advisers,
10 Arthur Pepper of the UFT and Willie Chang of DC 37,
11 they are the co-chairs of the Labor Management Health
12 Insurance Committee. Their leadership and
13 willingness to work with us to achieve our health
14 care saving goals has transformed our vision into
15 this beginning of the reality moving forward, and the
16 groundwork accomplished in less than a year creates a
17 real momentum towards a \$3.4 billion health care
18 savings, and I'm going to take you through exactly
19 how we think those dollars are going to work in the
20 minutes to come.

21 To lead the effort of the City, and
22 Claire was mentioned before, the City created a new
23 position of Deputy Commissioner for Health Care Cost
24 Management, a position that is focused on the issue
25 of managing health care costs and it speaks of how

3 differently this Administration is approaching to the
4 challenge.

5 Since the moment Claire arrived; she
6 probably feels it was years ago that she arrived, but
7 from the moment Claire arrived, only six months ago,
8 she has been 100 percent dedicated to making this
9 unique labor agreement successful and I wish to offer
10 my appreciation for all that she has accomplished;
11 she comes from a background of both labor and health
12 insurance, having formerly been a trust fund
13 administrator for a large labor management fund and
14 president of a care management company. Her approach
15 to pursuing savings has been the context of what she
16 describes as the triple aim of simultaneously
17 improving the health of the population, enhancing the
18 patient experience and outcomes and thereby reducing
19 per capita cost of health care. Working within this
20 philosophy to improving care goes hand in hand with
21 generating savings; she's also helped generate labor
22 management contention into cooperation.

23 So here, after less than a year, I'm
24 pleased to announce that we've reached the \$400
25 million goal for the first year and the current and
future savings initiative align with four different

2 approaches we've adopted. The approaches are that
3 we're going to aggressively attack rates wherever we
4 see them, both the State HIP/HMO rate that drives
5 premium rates and the rates for our insurers and
6 vendors. Second, we're initiating audits and
7 continuing audits of all our programs; the first was
8 a major undertaking to ensure that we are covering
9 only eligible workers. Third, we're looking at
10 changes in the way health care is being delivered to
11 our workforce to improve quality and to make it more
12 efficient. And fourth, we're focusing on improving
13 the health of the workforce, our families and our
14 retirees. All savings are being realized by the
15 City; that includes savings from programs and
16 initiatives that result in lower amount actually paid
17 in services and savings from agreement with the MLC
18 to lower the City's equalization fund payments.

19 There have been eight specific strategies
20 that have resulted in the \$400 million that I'm now
21 reporting and we've released the third quarter report
22 with the detail information that's similar to what
23 I'm now gonna go through. So let me go through the
24 2015 savings detail.

3 As you know, the savings are measured
4 against the 2015-2018 budget projections, a
5 quantifiable and logical number to look at. And I
6 think I'll move to Graph 1, just to make this point
7 at this point, because some people have said, why did
8 we use a 9 percent assumption in health care costs as
9 the basis of finding our savings? [background
10 comments] Okay. And so the question is; why did we
11 use 9 percent; was that somehow an inappropriately
12 inflated rate? Because after all, what we're looking
13 at are the savings that we've achieved versus the
14 budget projections; that's how we bargain in this
15 contract, and if you take a look at Graph 1, Table 1,
16 you can see looking back over time health care cost
17 increases are highly volatile, as we all know and
18 that chart shows back to 2000; the health care cost
19 inflation, the trend rate was 6.6 percent, it then
20 moved to 9.1, to then 11.9 and then it tailed off
21 again in 2003 and 2004, and then spiked up again in
22 2005 and then went down again in 2006, 2007 and 2008.
23 And if you then see the inflation in 2010, 2011 and
24 2012 you see inflation in double digit -- 11, 11.2;
25 10. And so there has been a moderation of health
care costs in 2013, 2014 and 2015 and hopefully that

2 will continue. But if anyone suggested that we
3 should look at just 2014 to project our costs going
4 forward, I think every monitor would've said we're
5 crazy; they would've jumped up and down. So we took
6 a look at the long period of time and if you look
7 over 10 years, the cost averaged 9 percent. If you
8 looked over the last five years it averaged 8.9
9 percent, and if you look at the over 15 years, it was
10 8.9. So a range between 8.9 and 9.4; certainly the
11 choice of 9 percent... [interpose]

12 CO-CHAIRPERSON FERRERAS: I'm sorry to
13 interrupt you, but I think that... [crosstalk]

14 ROBERT LINN: Yes.

15 CO-CHAIRPERSON FERRERAS: I just wanted
16 to specifically ask about this slide. Would you be
17 able to let us know why the dip of 2014, since it was
18 the lowest in the 14 years, why do you see the dip
19 happen in 2014?

20 [background comment]

21 ROBERT LINN: What it's attributed to?

22 You know some say that the Affordable Care Act had an
23 impact; there were -- clearly costs headed down for a
24 year or two; some of the rate increases we're getting
25 now are double-digit again, so whether this is

3 temporary or long-term, I'm not sure; they did follow
4 a spike that occurred in the years before and so
5 whether or not there was a period of a lull -- but I
6 will let expert advisers to occur that [sic]. We
7 actually -- we did challenge the HIP rate that year
8 and were able to achieve a reduction in the HIP rate
9 which brought down cost. But it seems to me if we
10 are forever in a period of lower inflation for
11 health; we're all much better off for that. It
12 certainly would not have been prudent when we began
13 this administration to not use the same projections
14 the prior administration was using, given when you
15 look back over time, 9 percent seemed like a good
16 rate. So the answer to the question is; the costs
17 are versus the financial plan projections using those
18 health care cost trend assumptions.

18 And so we then, based on that analysis,
19 said we need to find \$400 million of savings and the
20 first thing we did -- and as we look along -- why
21 don't we go to slide... is it three... four, slide four.
22 No, slide five, slide five, because you have a detail
23 in slide five that talks about the various items that
24 we were able to achieve. And so we agreed that in
25 the GHI premium, which covers about 75 percent of the

3 workforce for medical coverage, we changed from a
4 fully insured program, where the risk was with GHI,
5 to something that we paid -- to a change that's
6 called the Minimum Premium Plan Agreement, and this
7 results in significantly lower risk charges, lower
8 administrative fees and positive tax implications,
9 reducing costs by \$58 million. Now I have to say,
10 this was not a brand new idea of this administration,
11 but it required an agreement with the union to move
12 to this approach, so that was able to establish \$58
13 million. So put in perspective, we had an agreement
14 with unions to save the billion dollars; we then had
15 an agreement that we would go to a minimum premium.

16 On hospital coverage, we negotiated
17 directly with Blue Cross the administrative fees
18 should come down and that represents a \$4 million
19 savings.

20 To ensure that all health premiums
21 reflected an accurate headcount, we went through
22 extensive audit to verify whether all the dependants
23 listed in the City employees and retirees were
24 actually eligible. Now we didn't start that; that
25 was begun by the prior administration, but through a
collaborative effort with the unions we've moved

3 forward and we've identified 14,000 contract
4 conversions that changed family coverage to
5 individual coverage; that's the point, if people are
6 saying that they have a right to family coverage and
7 are covering individuals -- students who are over age
8 26 or no longer living in the household, if they are
9 no longer married -- all of those types of items need
10 to be identified periodically and the fact that we
11 did go through that process, we believe we're gonna
12 save \$108 million from that, and so that is a direct
13 savings versus the health care projections and
14 required the work with the unions to achieve that and
15 we are saving \$108 million to do that.

16 There then was the issue of mental health
17 parody where there was a federal mandate that mental
18 health benefits be equal to medical benefits and the
19 last administration unilaterally concluded that the
20 difference should not be counted in the HIP rate and
21 they agreed that they simply could lower the
22 contribution to the stabilization fund. Well they
23 didn't have the union agreement, the union filed for
24 arbitration in July 2013 and in October 2014 an
25 arbitration panel ruled no, the City could not reduce
unilaterally those payments; it had to get an

3 agreement. So what did we do as part of this? We go
4 that agreement and the unions have agreed that we're
5 not going to make those \$153 million payments to the
6 stabilization fund, so we're going to get \$153
7 million out of that issue that the last
8 administration sought to get, was unable to achieve
9 and we achieved through collective bargaining.

10 To help control costs for hospital
11 admissions, the City has a hospital pre-authorization
12 program in place, since 1992, but it hasn't been
13 updated since 1992. And recognizing that more than
14 50 percent of the health expenses are incurred by
15 only about 5 percent of the population and that 1
16 percent of the population is responsible for over 20
17 percent of the spending, it is common today in most
18 labor and public/private sector programs to assign
19 nurse case managers to assist patients with severe
20 high-cost medical conditions. These care
21 coordination programs not only save money, but they
22 provide much needed assistance to employees and
23 families facing significant illness and hardship.

24 So beginning March 1, the existing pre-
25 authorization program was enhanced to provide a more
timely and comprehensive review of hospital

3 admissions, to provide nurse case managers for all
4 patients and complex, acute and chronic conditions,
5 providing much needed assistance to employees and
6 dependants and retirees with severe medical
7 conditions. This will include patients with cancer,
8 high-risk maternity situations, transplants, HIV and
9 other conditions. In addition, a readmission
10 management program is being implemented to help
11 ensure that patients have services they need when
12 they're discharged from the hospital in order to
13 prevent unnecessary readmissions. These programs are
14 going into effect in late 2015, so the savings in
15 2015 will be about \$15 million, but they grow to
16 about \$50 million in the next year.

17 In addition, this program has not been
18 competitively bid for years and we will agree with
19 the unions that there should be an RFP to allow us
20 new vendors and new approaches and this change that
21 we expect will have a significant impact in bending
22 the health care cost curve while providing needed
23 support to our employees with extreme medical needs.

24 Another area of significant focus for
25 health care cost increases has been prescription
drugs and although individual union welfare funds

2 provide the basic health care coverage, and let me
3 just explain that for a minute. The City, for at
4 least 40 years, has provided dollar contributions to
5 union welfare funds; those funds are generally the
6 main provider of prescription drug coverage. Those
7 funds have deductibles, those funds have co-pays;
8 those funds have -- many of them have steerage into
9 generics, as opposed to brand name drugs. But that
10 part of the health care process generally comes
11 through the welfare funds, but the City provides
12 coverage for specialty drugs, like biologics and
13 injectable drugs; this is an area of extraordinary
14 and growing costs and we renegotiated provisions of
15 specialty drug program to deliver substantial savings
16 to the City. In addition, certain cost-management
17 provisions, such as additional pre-authorization and
18 drug quantity management programs were added to
19 enhance the savings.

20 So the changes that took place in January
21 of 2015 we believe -- some took place in January
22 2015; others in May -- we believe that will save us
23 \$7 million this year and will grow to \$19 million
24 next year.

3 As discussed, this cost of the City's
4 health care contribution for employees and pre
5 Medicare retirees is tied also to rate approved for
6 the HIP/HMO. And we vigorously disputed the rate
7 increases requested by HIP and we were successful in
8 getting HIP to reduce the increase for next to 2.89
9 percent. A small amount of those savings hit in 2015
10 and the bulk, about \$17 million, which you can see on
11 the table there, and the bulk you'll seeing coming
12 into effect in the year thereafter.

13 And likewise, senior care premium rate
14 increases for FY 2015 was originally budgeted at
15 8 percent came in at .32 percent, resulting in a \$38
16 million savings in 2015.

17 So as you can see from the table over
18 there, all of that adds to a total of \$400 million.
19 And that is going to be the foundation for savings
20 going forward. As part of our cost containment
21 efforts we're looking at ways to combat some specific
22 diseases that impact New Yorkers. So the union has
23 invited us to work with them to actively look at
24 diabetes and diabetes management, which affects 29
25 million people in the U.S. and more than a quarter of
26 them don't even know that they have diabetes. It's

2 the seventh leading cause of death in the country and
3 we know that many of our employees are living with
4 profound health impact of diabetes and to help
5 address this program we're implementing a case
6 management program that specifically provides special
7 support for patients with diabetes. This program is
8 in the implementation phase; is gonna start July 1,
9 2016 and we believe will actually save \$3 million in
10 FY16, which will be guaranteed as part of our rate
11 discussions in our work with vendors, guaranteed by
12 the vendor.

13 Finally, we're also implementing a
14 program sponsored by the Centers for Disease Control
15 aimed at preventing or delaying the onset of new
16 cases of diabetes. Over a third of the population is
17 thought to have pre-diabetes and are at risk for
18 developing diabetes. The pre-diabetic prevention
19 program helps to identify people potentially at risk
20 for diabetes and assist them in learning strategies
21 to prevent onset. Simple lifestyle changes have
22 helped many people prevent the delay and the onset of
23 this disease and we plan to offer worksite programs,
24 as well as online programs to reach the widest number
25 of employees and their families.

2 And then, as I mentioned before, we are
3 committed to creating a culture of health in our
4 workforce. Unlike many other cities, New York has
5 not implemented any workforce wellness initiatives,
6 so we're looking at piloting a number of programs to
7 encourage fitness. to promote better nutrition,
8 combat obesity, promote smoking cessation and reduce
9 stress for the City workforce. Many of these
10 programs' approaches won't have quantifiable savings
11 if we can specifically measure in the next year or
12 two, but are part of a long-term strategy to improve
13 the health of the population and thereby reduce long-
14 term health care costs. Since so many of our
15 employees stay with us for many years and continue
16 their coverage with the City as retirees, our
17 investment in their health is not only the right
18 thing to do, but it can have significant cost savings
19 implications.

20 To support these efforts we're going to
21 be introducing an employee section of the OLR website
22 this summer that will provide valuable information
23 and tools to help educate the workforce about health
24 issues and our wellness programs.

2 The first health and wellness effort was
3 the City flu shot program last fall, which provided
4 free flu shots to all City employees and increased
5 access to making the shots available within the
6 worksites, at pharmacies, as well as physician
7 offices. And I might report that I went with Harry
8 Nespoli and Dr. Mary Bassett to a Sanitation garage
9 at 5:30 a.m., where we all got our flu shots as part
10 of this program.

11 So as I said, there are now gonna be
12 savings beyond 2015, into 2015 and thereafter. And
13 as I noted before, many of the 2015 programs will
14 have a greater impact once they've been in place for
15 a full year in FY16, setting the stage for meeting
16 the possibility of exceeding \$700 million, which is
17 our hope for 2016. And I'll briefly walk through how
18 we see those dollars arriving.

19 The funding structure change with the
20 City's GHI plan, which saves \$58 million in 2015 we
21 think will rise to \$60 million of recurring savings.
22 The Dependent Eligibility Verification Audit (DEVA),
23 which we project to save \$108 million in 2015 we
24 think will rise to \$115 million in 2016. The changes
25 we made to care management program, which will

2 generate \$15 million in 2015 we think will rise to
3 \$50 million in 2016. Changes we made to the
4 specialty drug program, which saves \$7 million in
5 2015 are projected to save \$19 million in 2016, and
6 the HIP rate reduction that's generating \$17 million
7 in revenue in 2015 that would otherwise have been
8 paid to the stabilization fund for all active
9 employees, will generate \$335 million of savings in
10 2016. And the lower senior care rate of \$38 million
11 will rise to \$42 million in 2016 and the diabetic
12 management program implemented in 2016 is guaranteed
13 by the vendor, as I said before, to save \$3 million.
14 So the overall cost, and perhaps we could now get to
15 the slide that shows the costs over time. So let me
16 see -- which is here -- yes, that was the one before.
17 No, the one before that, the one you just had. No,
18 the one that shows the savings. One more -- there.
19 So as you see, if you could look at Table 4, you can
20 see that we met the target of the \$400 million 2015;
21 that you can see that we have discussed how what we
22 did in 2015 is going to generate \$624 million that
23 we've already identified will occur in 2016. So we
24 have to find \$76 million more; hopefully we can find
25 more than \$76 million in 2016, but what we will be

3 working on in the next couple of quarters is
4 identifying those \$76 million, and if you don't hear
5 from us again until after we've reached an agreement,
6 [background comment] invite me back, but understand
7 the process is one that we talk with the unions to
8 identify that \$76 million and then we will announce
9 when we have them, that yes indeed we have achieved
10 the \$700 million. But note that the \$624 million
11 that we're projecting in 2016 is projected to
12 generate \$665 million in 2017, so our target then
13 needs another \$335 million, so clearly our challenge
14 is greater, and in 2018 we believe what we've done so
15 far will generate \$713 million, but have \$587, almost
16 \$600 million to identify. And so the challenge of
17 the process will be to find those types of savings
18 and that we believe that we will find them and we
19 will find important types of programs that do at
20 least two things -- it saves money and also improves
21 the health of our workers. And those are the things
22 we've been finding and those are the things that
23 we're going to seek to find.

24 So you see there that while we are
25 already on our way to meeting FY16; that we're
working with the unions for new programs, and I have

2 said; this is an ongoing process, it's an extension
3 of collective bargaining and it's too early to say
4 exactly which programs we have, but we are looking at
5 them. And if we now perhaps could turn I think to
6 the last slide and then I'm going to go back, which
7 is -- this is the things we're talking about that we
8 are thinking about, how do we get to that \$1.3
9 billion of savings. So that is gonna take us into
10 things that will be strategies -- how do we reduce
11 emergency room utilization; how do we get savings
12 from wellness programs; how do we enhance people
13 using other employers, if they have a spouse with
14 coverage or they're retired and they're working in
15 another job; how do we deal with that; how do we
16 reduce spending on Medicare as a Medicare Advantage
17 program or Medicare retirees or the Medicare
18 Advantage program; self-funding, we continue self-
19 funding, pre-authorization programs, promotion of
20 primary care initiatives, for instance and new health
21 delivery systems. All of those are things that we
22 are looking at and all of those things we think we're
23 going to find together.

24 So I wanna mention one more thing, and
25 I'm gonna go to the slide that shows the savings

2 versus this slide. So if everyone could take a look
3 at Table 3 for a minute. We came to the City with
4 the view that our health care costs, of all-in health
5 care costs of the health care costs that include the
6 welfare funds, include retiree costs; that was
7 projected to be about \$8 billion and that our
8 projections were that by FY18 it was gonna cost \$10.4
9 billion and so the blue line in Table 3 are those
10 projected health care costs that the budget had, the
11 financial plan had, that was the concept that the OMB
12 viewed was the likely cost of the total health care
13 spend, and we did the following. We have, as you've
14 now seen, reduced the health care cost from \$8
15 billion to \$7.6 we found \$400 million of savings this
16 year and we have a plan that's gonna get us to \$9.1
17 billion instead of the \$10.4 that the health care
18 costs are planned to get to. So to put in
19 perspective, the costs were going to reach \$10.4
20 billion in 2018, we believe that we've already shown
21 how we're getting to at least \$700 million of savings
22 in 2018 and we will find at least the other 600 and
23 so when we find those \$1.3 billion of savings, we
24 will reduce the expected health care costs by 13
25 percent and that is the red line that you see there,

2 we've truly changed the nature and the curve and bent
3 the curve of health care costs by doing this, and
4 it's a process that is -- I hope that you've -- I
5 hope I haven't overstayed my welcome with taking you
6 through at length all that we think that we're
7 working on, but it is a complex, but it is a
8 successful, collaborative program that we believe has
9 changed the nature of health care negotiations in a
10 way that no one thought possible I think when we got
11 here 15 months ago.

12 So we are happy to keep you informed like
13 we did today and I am happy to return when we have
14 more to report and I appreciate the opportunity to be
15 here and I think at this point I'd like to take
16 questions from the committee.

17 CO-CHAIRPERSON FERRERAS: Thank you,
18 Commissioner Linn and thank you for your very
19 detailed presentation; it's exactly what we wanted
20 from this committee. We have several questions we're
21 gonna follow up, so please excuse us if you've
22 already addressed some of our questions... [crosstalk]

23 ROBERT LINN: Sure.

24 CO-CHAIRPERSON FERRERAS: in your
25 testimony, but it's just for clarity for the record.

3 But I wanted to ask, of the strategies
4 you have pursued to achieve savings, which ones
5 required agreement with the unions and which ones
6 were pursuable by the Administration without
7 agreement with the unions?

8 ROBERT LINN: Look, I believe that the
9 only way to get where we're going is through a
10 collaborative effort with the unions, so in a very
11 real sense I believe everything we've done required a
12 consensus with the workforce leadership and that if
13 we divided those things into oh, these are the things
14 that we could do without you, that would bring us
15 back to a very traditional approach with the
16 workforce that was not very successful in the past,
17 and so I very much believe that the \$400 million we
18 found we found together and we're gonna find it all
19 together. So my answer is, this is a non-traditional
20 approach to bargaining; we have a mutual interest in
21 finding ways to save dollars and to make our workers
22 healthier, and that mutual interest will be exercised
23 together; it will not be by one side or the other
24 saying we're gonna do this on our own. So I don't
25 believe it's an exercise that I've gone through nor I

2 think should go through, we are working together to
3 find these savings.

4 CO-CHAIRPERSON FERRERAS: Thank you. So
5 if you could just walk us through, we wanna
6 specifically talk about the health insurance plans
7 themselves. I understand that there are two
8 providers that cover most City employees and
9 retirees; the providers are Emblem Health, which owns
10 Group Health Incorporated (GHI) and Empire Blue Cross
11 Blue Shield, so to specify, let's concentrate on
12 them. How much of the City's insurance costs
13 dependant upon the premiums charged by Emblem Health
14 and Empire Blue Cross Blue Shield?

15 ROBERT LINN: So let me start.. I'll
16 answer that one and I'm gonna let Claire, 'cause I'm
17 sure you've heard my voice enough [laugh] this
18 morning. But our health care costs are driven by the
19 HIP/HMO rate, so if you multiply the HIP/HMO rate by
20 the number of employees that are covered, that tells
21 you how much we have to spend. The GHI rates are
22 negotiated, but whether we get a lower GHI rate or
23 not, the dollars, if we get a savings, those dollars
24 go into the stabilization fund under the agreement

2 and that is why it was necessary to bargain changes
3 in order to get those savings.

4 CLAIRE LEVITT: You know I learned very
5 quickly when I came to this city six months ago that
6 New York City has a very unique structure for its
7 health insurance benefits; it's unlike any other
8 employer or collectively bargained arrangement I had
9 seen before. As Bob explained several times, the
10 contribution that the City makes to health insurance
11 is tied to the state approved HIP/HMO rates. The
12 HIP/HMO is owned by Emblem Health after a merger
13 between HIP and GHI that took place in 2006, but only
14 about 20 percent of the City's employees are actually
15 in the HIP/HMO, even though it's what drives the
16 rates historically. The vast majority of the City's
17 employees, about 75 percent of them, are in what's
18 called the Comprehensive Benefit Plan or CBP. The
19 CBP is PPO plan and of course, the HIP/HMO is an HMO
20 plan. And very simply put, HMOs and PPOs are both
21 managed health care plans, but PPOs offer more
22 freedom of choice than HMOs. In an HMO environment,
23 an HMO is a health maintenance organization, you have
24 to see a doctor only in the HMO's network and you
25 generally have no out-of-network benefits at all,

3 unless it's an emergency and you're out of the area.

4 In a PPO, a preferred provider organization, you can
5 still go out of network for care, but you get a lower
6 level of benefits if you go to a doctor out of the
7 PPO network, but you still have freedom of choice to
8 go to whatever doctor you want. In a PPO you don't
9 need to get a primary care provider or get a referral
10 to a specialist the way that you do in an HMO. So
11 the vast majority of our workforce chooses to be in
12 the CPO/PPO plan. Now this plan is a combination of
13 Empire Blue Cross hospital coverage and GHI medical
14 coverage. Like the HIP/HMO, GHI is owned by Emblem
15 Health, so we're very tied to what Emblem Health's
16 rates are. Employees can choose from a long list of
17 other plans that are offered by the City, but the
18 City will only pay the HIP/HMO rate on behalf of
19 those plans. You can choose a plan by a commercial
20 carrier, but you'll have to pay the difference out of
21 pocket on the monthly contribution, and that can be
22 hundreds of dollars a month, so we only have about 4
23 or 5 percent of the City's active employees choosing
24 a different plan.

25 Likewise, retirees can choose the GHI
Senior Care plan rate, which is also a free plan and

2 can choose from other plans including Medicare
3 Advantage plans, but the majority of retirees stay in
4 the GHI Senior Care plan.

5 CO-CHAIRPERSON FERRERAS: Thank you. I
6 wanted to follow up with; what are the other big
7 determinants of cost, aside from the premiums and the
8 number of enrollees that you had mentioned; anything
9 else that determines cost?

10 ROBERT LINN: Well again, the City cost
11 is directly driven by the HIP/HMO rate, so if we can
12 affect the change in that rate, that has a direct
13 cost. Things like we've been talking about of
14 savings that we can achieve in the GHI plan, then
15 that requires the agreement with the unions; that we
16 don't simply take those savings and have to put it
17 back into the stabilization fund. But many of the
18 things that we talked about today that would affect
19 the costs in the care management in the GHI plan are
20 things that then would result in savings through
21 reduction to the equalization payment.

22 CO-CHAIRPERSON FERRERAS: So I just
23 wanted to follow up; if you could just talk to me on
24 average year to year what is the contribution to the

2 stabilization fund? I know that you had identified
3 some savings... [interpose]

4 ROBERT LINN: Yes.

5 CO-CHAIRPERSON FERRERAS: but if you can
6 just talk about what we've contributed and the
7 projection.

8 ROBERT LINN: So as I said, when we
9 arrived, the projection was the stabilization fund
10 would have \$1.7 billion in it; that had been a result
11 of contributions to the funds, ranging from \$200 to
12 \$500 or more million, \$600 million per year; it was
13 projected that that would continue, that the net
14 inflow to the stabilization fund would be 4-500 a
15 year going forward, so very substantial numbers
16 [background comment] were going into the
17 stabilization fund because of the result of the
18 HIP/HMO costing so much more than the GHI plan;
19 clearly that will narrow that difference with the
20 current lower projected increase in HIP, but that's
21 the level of numbers we've been talking about.

22 CO-CHAIRPERSON FERRERAS: Thank you. So
23 I mean projections of savings, it definitely is over
24 the contribution to the stabilization fund..
25 [interpose]

1 COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH
COMMITTEE ON FINANCE 54

2 ROBERT LINN: Well many times what we're
3 doing is we're making -- money many times -- in this
4 process we are gonna be contributing less to the
5 stabilization fund than we otherwise would've
6 contributed based on agreements with the unions.

7 CO-CHAIRPERSON FERRERAS: Great. So I
8 wanna talk a little bit about transparency. The
9 savings plans represents innovative policy we can all
10 support and the decision to secure new contracts was
11 overdue, but the savings plan only partially offsets
12 contracts' cost; the Administration waited seven
13 months after announcing the program to issue a two-
14 page progress report, which we had mentioned earlier.
15 The Administration said last spring that we would see
16 regular public reporting; can you address the limited
17 reporting we have seen so far.. [interpose]

18 ROBERT LINN: No...

19 CO-CHAIRPERSON FERRERAS: minus this
20 presentation?

21 ROBERT LINN: So look, I believe that..
22 [interpose]

23 CO-CHAIRPERSON FERRERAS: Actually, let
24 me just say...

25 ROBERT LINN: 'Kay.

2 CO-CHAIRPERSON FERRERAS: we don't want
3 to have to bring you in to a public hearing to get
4 details when we see the savings moving forward, so
5 can you walk me through what's expected in the next
6 reports... [interpose]

7 ROBERT LINN: Sure.

8 CO-CHAIRPERSON FERRERAS: to come so that
9 we can... [interpose]

10 ROBERT LINN: Sure. So look, and my
11 sense is that it would be counterproductive to the
12 bargaining process to describe what we're talking
13 about while we're talking about it... [interpose]

14 CO-CHAIRPERSON FERRERAS: Right.

15 ROBERT LINN: and so the process needs to
16 wait for us to reach agreement, as we did here. So I
17 know there's been tremendous interest by you, by the
18 public, by the press, tremendous interest in how we
19 were going to find these savings and many who said oh
20 we'll never find the savings and many who thought
21 that we were -- this was smoke and mirror, and I have
22 to say, I think we've demonstrated they were
23 absolutely wrong; that in fact we have worked
24 together quietly to find savings, we've shown how the
25 savings, the real \$400 million of savings are there

2 and we will continue to issue our quarterly reports,
3 and I think you now see what we're heading towards,
4 which is announcing how we see where we are with that
5 year's savings, we're showing 400 now and we're now I
6 think with complete transparency showing where we
7 think it's gonna take you in the second, third;
8 fourth years of our savings program, and we will
9 continue to issue reports and I would expect that we
10 will, as soon as we can, identify how we're going to
11 hit \$700 million or above that and that we will make
12 that available to you and to the public.

13 CO-CHAIRPERSON FERRERAS: So I just
14 wanted to kinda clarity; you were able to -- you
15 issued one report in December, we got this report
16 today and this presentation; the presentation
17 obviously has more details than the report; even
18 though the report is longer than two pages, it's five
19 pages, so moving forward, do you think it necessary
20 for us to hold hearings in the future savings so that
21 you can give us these details or do you see that the
22 future reports will have similar details after you've
23 negotiated? I don't want to risk any opportunity of
24 savings because you've disclosed something before
25 negotiations have been agreed to, but at what point

2 will this Council be able to see the details or is it
3 that we have a commitment that we're gonna have this
4 hearing yearly, which I'm fine.

5 ROBERT LINN: Yeah. Look; it's always a
6 pleasure to be here [laughter] and be with you. My
7 sense would be that -- listening to what you're
8 saying, that we can give our reports that are closer
9 to my testimony... [crosstalk]

10 CO-CHAIRPERSON FERRERAS: Okay.

11 ROBERT LINN: include in the reports...
12 [crosstalk]

13 CO-CHAIRPERSON FERRERAS: That would be
14 fantastic.

15 ROBERT LINN: more information explaining
16 what we're doing.

17 CO-CHAIRPERSON FERRERAS: And it could
18 be... and as I said, after negotiations are done...
19 [interpose]

20 ROBERT LINN: Yes.

21 CO-CHAIRPERSON FERRERAS: which we
22 understand.

23 ROBERT LINN: Yes.

24 CO-CHAIRPERSON FERRERAS: Thank you for
25 that commitment. I have a couple of other questions,

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2 but I wanna give my colleagues an opportunity and the
3 Chair to also ask his questions and I'll come back in
4 a second round... [crosstalk]

5 ROBERT LINN: 'Kay.

6 CO-CHAIRPERSON FERRERAS: Chair Miller.

7 ROBERT LINN: See the lull is over. [sic]

8 CO-CHAIRPERSON FERRERAS: We've been
9 joined by Council Members Rodriguez, Rosenthal and
10 we've been joined by Council Members Levine and
11 Crowley.

12 CHAIRPERSON MILLER: So we'll stay on the
13 -- good afternoon... [crosstalk]

14 ROBERT LINN: Good afternoon.

15 CHAIRPERSON MILLER: to you and your and
16 staff. Thank you so much for this detailed testimony
17 here; I think that this is what the public and the
18 Council has been looking for. So with that being
19 said, we just wanna kinda go over some numbers and
20 ensure that what we are hearing is what we had
21 anticipated and that we are actually going to be able
22 to accomplish what has been seeked [sic] out here.

23 So you obviously see significant
24 opportunity for savings; the Mayor has been in office
25 since -- 15 months, but much of the agency's level of

2 support and staff is new; how does this transition,
3 and I know, obviously, by bringing on the new
4 Commissioner there, with her level of expertise; how
5 are we able to then transition from the past
6 administration and what we were able to see... or not
7 accomplish into what we're doing now, and in fact,
8 are we carrying over some old policies and/or by
9 bringing in a new commissioner, have we alleviated
10 that situation?

11 ROBERT LINN: So I think when I arrived
12 in January of 2014, there was a thirst from the labor
13 leadership to engage in constructive conversation
14 about important issues and I really believe that we
15 have achieved that type of constructive dialogue with
16 much of the workforce, and I think that these health
17 savings would never have been possible without the
18 commitment of the labor leadership to work with us
19 and I think the concession that yes, we could find
20 very substantial savings; same time that people say
21 look, oh the City shouldn't have agreed to these
22 targets without specifying how it works, the same
23 thing is true with the union leadership; there was no
24 clarity as to whether these targets, what would be
25 the results, what would workers have to do to hit

3 those targets, so but there was a joint commitment
4 that we would find things and find solutions. I
5 believe that the health agreement is a perfect
6 example of the process of labor and management
7 working together to solve problems, so I think we've
8 dramatically changed the approach; I wasn't here in
9 the last administration, so I can't speak exactly
10 what it looked like, but I do... and I do believe that
11 bringing Claire Levitt to the City of someone who
12 both was familiar with health benefit cost savings
13 and labor management relations was critically
14 important and I believe that that has moved along the
15 process and why we have respectful conversations in
16 our health group that we didn't use to have in prior
17 years, as I've heard reported.

18 CHAIRPERSON MILLER: As it relates to the
19 \$400 million savings for this year, what part of that
20 do you anticipate will be carrying over, including
21 the DEVA, or other than DEVA... [crosstalk]

22 ROBERT LINN: Okay. So if we go back to
23 the slide that shows the multiple years... [background
24 comments] the... the... that slide. So as we talked
25 about earlier, we see that \$624 million will be the
number that carries over from the 400 and that the --

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2 let me get back to the actual numbers -- So the DEVA
3 was \$115 million, so I go through again that we
4 believed that the GHI's minimum funding plan will
5 save \$60 million in 2016; that the changes to the
6 care management program will save \$50 million in
7 2016; that the PICA program will save 19 in 2016 and
8 the HIP rate reduction will save \$335 million in 2016
9 and the senior care rate reduction \$42 million and
10 the diabetic management program \$3 million. So all
11 of that adds up to the \$624 million that we have
12 identified and we are now in a process where we're
13 gonna need to find and identify the remaining \$76
14 million, at least.

15 CHAIRPERSON MILLER: So these plans were
16 kind of built and designed and accepted because they
17 were going to have a life span beyond Medicare that
18 they were... [crosstalk]

19 ROBERT LINN: Yes. Yes. Yes. And
20 remember, the approach that we're taking is this
21 incremental increase in savings that goes from 400 to
22 700 to a billion to \$1.3 billion, or growing \$300
23 million each year. So the target gets bigger each
24 year, so we need both a combination of recurring
25 savings from we do in any year and then additional

2 savings in the next year, and that is the purpose, is
3 that by the time we get to Fiscal 2018 we will have
4 \$1.3 billion of recurring savings, 12-13 percent of
5 the projected cost of the plan; those would need to
6 be recurrent, so we need things that will continue to
7 save money over time.

8 CHAIRPERSON MILLER: Okay. So my
9 understanding of the May 14 agreement that there is
10 no reduction to the supplemental or welfare benefits;
11 is that correct?

12 ROBERT LINN: There is no reduction to
13 welfare funds as part of this health agreement.

14 CHAIRPERSON MILLER: Is it also correct
15 that those benefits are administered by the unions?

16 ROBERT LINN: Yes. Yes, the welfare fund
17 benefits administered by the unions.. [crosstalk]

18 CHAIRPERSON MILLER: In all cases and..
19 [crosstalk]

20 ROBERT LINN: Yes, multiple welfare
21 funds.. [crosstalk]

22 CHAIRPERSON MILLER: Okay.

23 ROBERT LINN: each union has their own
24 welfare fund.. [crosstalk]

25 CHAIRPERSON MILLER: Right.

2 ROBERT LINN: Yes.

3 CHAIRPERSON MILLER: So does this plan
4 include savings from those welfare funds as well?

5 ROBERT LINN: No. What the plan includes
6 is an agreement that we will look at central
7 purchasing as a way of possibly saving prescription
8 drugs. In the world outside of New York City,
9 prescription drug cost is an area that many, many
10 employers look to to find substantial savings; it's
11 an area we should be looking at also. If we find
12 those savings, then we'll discuss with the unions
13 what's the best way of using those savings. But we
14 are interested in looking together with the unions at
15 some central approach on prescription drug
16 purchasing.

17 CHAIRPERSON MILLER: So this potentially
18 could be part of the gain-sharing?

19 ROBERT LINN: It potentially could be.

20 CHAIRPERSON MILLER: Can you talk a
21 little bit about the Well-Care program that you
22 anticipate putting... [crosstalk]

23 ROBERT LINN: The wellness program.

24 CHAIRPERSON MILLER: Yeah, the wellness
25 program... [crosstalk]

3 ROBERT LINN: Yeah.

4 CHAIRPERSON MILLER: is... I'm sorry, and
5 will that program be provided by the current
6 providers?

7 ROBERT LINN: So I think this is under
8 development at this point and we are working, we have
9 several agencies who are coming together to work on
10 what are the types of things that we can be thinking
11 about, us with the Department of Health -- what are
12 the types of things we could be looking at for the
13 workforce and how that -- and so this is really --
14 other than the -- the first thing we did was the flu
15 shot and I think that's an example of a program that
16 we were able to implement very quickly and was widely
17 accepted and appreciated and so we're going to be
18 working in other areas as well -- and Claire; you
19 wanna add something to that?

20 CLAIRE LEVITT: We're really looking
21 right now very comprehensively at what other
22 municipalities and other private employers have done
23 in the wellness arena. We're looking in general at
24 doing health risk assessments and biometric
25 screenings to help identify people who have health
26 problems. We're actively moving forward with the

3 pre-diabetic prevention program, which is a CDC
4 evidence-based program that's been implemented
5 nationally and we're looking at doing it a little
6 differently; they haven't been able to get a lot of
7 interest in the program when they've taken it out in
8 the communities; we're looking at trying to bring the
9 program to the worksites to get more interest in the
10 program, and also offer an online version of it,
11 which we think will get more people interested in it.
12 We're looking at programs like Nurse Line, which is
13 actually available to us as part of the Empire Blue
14 Cross program, but it hasn't been properly
15 publicized, so nobody knows about it. So we're
16 looking at health information programs, tele-health
17 programs; generally more education. We're working
18 with the Parks Department on doing fitness programs,
19 like their Shape-Up program and taking it to the
20 worksites, we're looking at walking programs, maybe
21 walking challenges for the City employees; we're also
22 looking at food program possibilities like Weight
23 Watchers at work, implementing different food
24 policies at the worksites, we're looking at programs
25 that will reward healthier eating and we're looking
at different ways that we can reduce stress, because

2 of course none of us have [background comment] any
3 stress at our jobs.

4 CHAIRPERSON MILLER: But it appears that
5 most of this undertaking would be the responsibility
6 of the Administration as opposed to the health care
7 provider; is that the case or is it -- 'cause I'm
8 looking at... but you talked about looking at other
9 municipalities and we're looking at some of the best
10 practices of not just other municipalities, but some
11 of the authorities of agencies within the region and
12 some of the things that they have done recently, and
13 I understand that some of this stuff requires RFP and
14 we're tryin' to stay away from that portion, but can
15 in fact those things that you were just articulating,
16 can they be delivered if they were being administered
17 by the City and does it require additional personnel?

18 CLAIRE LEVITT: We're looking at a
19 combination of programs that can be delivered by the
20 health insurers, something like the Nurse Line;
21 something like the Diabetic Case Management program,
22 are being delivered by the City's vendors under the
23 health insurance contract; there are other things,
24 like our worksite initiatives that may be
25 administered by the City; we want to work through

3 labor management committees and labor management
4 cooperation in order to get these programs going at
5 all the different agencies. So I think there isn't
6 one answer; that a wellness approach is many, many
7 different programs and that we're going to look at it
8 from both the insurance company perspective, other
9 outside vendors and internal resources.

10 CHAIRPERSON MILLER: Okay. And I'm gonna
11 just finish up here. But is there a joint labor
12 management committee that has been set up to evaluate
13 the impact of the quality of the services that are
14 being delivered and some of the savings initiative
15 programs? As I've read through the testimony this
16 morning and saw some of the things that were being
17 done, and particularly as it pertains to reducing
18 emergency room visits; in other words, how do we then
19 quantify the value of the services being delivered as
20 it relates to its intent? Are we losing and who
21 decides that; is there a committee that is in place
22 that is evaluating all that we're seeing today?

23 ROBERT LINN: So we do have this labor
24 management committee; there's the MLC Health
25 Committee and then there's a technical group that
reports to the overall health committee. One of the

3 things that Claire has brought to us is the
4 tremendous desire to look at data together and
5 analyze health care data of labor and management in
6 actuaries working together to look at data. That is
7 something we're going to be doing, because that is
8 something that most employers around the country look
9 at data, constantly analyze data, see where their
10 costs are coming from, see what providers provide the
11 most efficient delivery of services; they're all
12 things that people do that New York City needs to
13 start doing, is looking at data together, and so
14 we're going to moving in that direction. So yes,
15 there is a committee to look at these types of issues
16 and it's a subcommittee of the MLC Committee and we
17 will be looking at data together.

18 CHAIRPERSON MILLER: And finally, what is
19 the payout on the opt out program? [background
20 comments]

21 CLAIRE LEVITT: Right now the payout is...
22 [background comments] it's \$500... oh... it's on. It's
23 \$500 for an individual and \$1,000 for a family.

24 CHAIRPERSON MILLER: And what is the
25 monthly cost of a premium?

2 CLAIRES LEVITT: The monthly cost is about
3 \$6,000 for an individual and about 14... [crosstalk]

4 ROBERT LINN: The annual cost.

5 CLAIRES LEVITT: the annual cost about
6 \$14,000.

7 CHAIRPERSON MILLER: Well I would submit
8 that if we wanted to get more people to opt out that
9 that would be a place to start... [crosstalk]

10 CLAIRES LEVITT: That is something we are
11 absolutely looking at; we've been compiling some data
12 on what the average cost of employee -- if employee
13 contributions are to other employer's coverage in the
14 city and we wanna come up with... we wanna come up with
15 the right dollar amount that will help incentivize
16 people to choose other coverage.

17 CHAIRPERSON MILLER: Yeah, 'cause that's
18 not really an incentive to leave... [crosstalk]

19 ROBERT LINN: Right.

20 CHAIRPERSON MILLER: But do they...
21 [crosstalk]

22 CLAIRES LEVITT: Right; right now it's not
23 enough of an incentive to give up free coverage...

24 [crosstalk]

2 CHAIRPERSON MILLER: at that point, they
3 maintain their supplemental benefits... [crosstalk]

4 ROBERT LINN: So we agree; we agree that
5 that is fertile ground for us to look at.

6 CHAIRPERSON MILLER: Okay. Okay. Thank
7 you so much.

8 ROBERT LINN: You're very welcome.

9 CO-CHAIRPERSON FERRERAS: Thank you,
10 Chair Miller. I'm gonna have... I have two quick
11 questions. We've been joined by Council Member
12 Johnson, who is also in queue for questions. So in
13 the agreement the Administration and MLC are required
14 to hire outside expert help to develop a measuring
15 tool, calculate and track health care cost savings;
16 where are you in that process?

17 ROBERT LINN: So each labor and
18 management hired their own actuary at this point and
19 so we are now, we've hired Milliman and the unions
20 have hired Segal, and they are working together with
21 the committee and will work together to analyze
22 information together. So that's where we are at the
23 moment; is there are two actuaries working with us.

24

25

2 CO-CHAIRPERSON FERRERAS: And was that
3 negotiated that you would have different actuaries
4 or?

5 ROBERT LINN: No, no; the original intent
6 was that we would have a single actuary and we just
7 decided that at this point we would work with two
8 actuaries.

9 CO-CHAIRPERSON FERRERAS: Okay...
10 [crosstalk]

11 ROBERT LINN: That's the nice thing about
12 collective bargaining, is one can decide to go a
13 different track if it makes sense and at this point
14 people are more comfortable with using two different
15 actuaries.

16 CO-CHAIRPERSON FERRERAS: And if the two
17 actuaries come back with two different results, then
18 you negotiate on both of those?

19 ROBERT LINN: So far that hasn't
20 happened.

21 CO-CHAIRPERSON FERRERAS: Well good; I
22 hope it doesn't. So... I'm sorry; I have post-its and
23 a whole bunch of stuff here. I have one more
24 question and then we're gonna have Council Member
25 Rodriguez, followed by Council Member Johnson.

2 The cultural is something that has come
3 up in the past in a different way with these health
4 care savings and they seem to have budget
5 implications when it comes to the cultural, so how
6 will you address the health care [background comment]
7 savings for the cultural institutions that are very
8 important to this Council... [interpose]

9 ROBERT LINN: Sure.

10 CO-CHAIRPERSON FERRERAS: obviously to
11 our city, but they're in a very tough situation when
12 it comes to these savings that were kind of imposed
13 or implemented on them, but with no real strategy or
14 funding.

15 ROBERT LINN: So I'll start and then Ken
16 will decide whether I've done it adequately or not.
17 But some of the savings that we have negotiated will
18 flow through to the cultural and they'll be the
19 beneficiary of some of the areas of the savings;
20 others will not and we're gonna need to come up with
21 a way to account for that. We do believe that we're
22 gonna treat the cultural fairly and that they will
23 get the funding they need to make the settlement, but
24 we will be able to get the health care savings that
25

2 we have negotiated. You wanna add to that?

3 [background comment] Okay.

4 CO-CHAIRPERSON FERRERAS: So I know that
5 you said some of the savings and I'm a stickler for
6 detail, so would you be able to give me more detail
7 on what percentage or [background comments] or what
8 that means and then when you say that they'll be held
9 whole, I think it's a year later; I know that we were
10 talking about this in the last budget process, so at
11 what point in time will they be held whole and
12 obviously there has to be some type of advancement of
13 monies right now because we're beginning the second
14 budget process and I'm sure that we're going to be
15 engaging in those full conversations again?

16 KEN GARDINER: Right. I mean the example
17 of something that would flow through would be the HIP
18 rate. So since the... [interpose]

19 CO-CHAIRPERSON FERRERAS: I'm sorry; can
20 you speak up?

21 KEN GARDINER: I'm sorry. If we get
22 savings through a reduction in HIP rate, since the
23 cultural institutions pay those premiums directly
24 themselves, those savings will flow through as a cost
25 reduction to them. On the other side, if we have

2 something like the GHI minimum premium, which
3 essentially reduces the City's contribution to the
4 stabilization fund, they would not all automatically
5 participate in those savings and we would have to
6 make them whole for that share of the offset that we
7 took when we initially funded the settlement.

8 CO-CHAIRPERSON FERRERAS: So timeline;
9 can you walk me through when that would happen? I
10 know that we're engaging with the culturals on their
11 fiscal needs and they need to understand whether this
12 will be one of their asks that they need to make to
13 the Council, so when do you identify that you'll be
14 able to address the lack of share benefits; not
15 benefits, but the shared savings from GHI?

16 KEN GARDINER: Yeah, I mean now we've
17 announced this and come up with this report we can
18 start publicly parsing through which portions are
19 gonna flow through and which are not and establish
20 the process for making the culturals hold to extent
21 there was not a path through.

22 CO-CHAIRPERSON FERRERAS: And how do you
23 view engaging with the culturals to explain to them
24 this process?

2 KEN GARDINER: I imagine that what we'll
3 do is we'll go through this, figure out the what's in
4 and what's out portion and come up with an original
5 analysis that we'll share with DCLA, who will share
6 with the cultural institutions; that's our normal
7 process.

8 CO-CHAIRPERSON FERRERAS: Okay. And
9 you'll share this with the Council, this process?

10 KEN GARDINER: Sure.

11 ROBERT LINN: We'll have a mechanism...

12 CO-CHAIRPERSON FERRERAS: Right.

13 ROBERT LINN: to assure what you're
14 looking -- to what everyone wants to assure...
15 [crosstalk]

16 CO-CHAIRPERSON FERRERAS: Right.

17 ROBERT LINN: and then we'll make that
18 mechanism public and share it with you.

19 CO-CHAIRPERSON FERRERAS: Okay. Thank
20 you very much. We're gonna have Council Member
21 Rodriguez for his questions.

22 COUNCIL MEMBER RODRIGUEZ: Thank you,
23 Chair. Commissioner, how much... when you look at the
24 data, what percentage of members from all the unions
25 that you have been able to negotiate this contract,

3 and I have to give credit to this administration and
4 to your team, because you know being a former
5 teacher, I lived for so many years without a contract
6 and I know how critical it is and witness after being
7 a teacher to be a council member and see how the
8 previous administration treated our public employee,
9 keeping them without contracts for so many years, you
10 know this is like a new day in our city and I think
11 that the whole argument in the past, which was, we
12 cannot negotiate this contract because we don't have
13 the money to do it, now to see that this
14 administration has been able to assemble a team of
15 people and have you coming in front of us to say this
16 was possible, not only this was possible to settle
17 this agreement, but we will have the funds to
18 continue negotiating with the other ones, so this is,
19 you know, probably one of the areas where we can that
20 this administration will leave a legacy in our city
21 and we are grateful and we thank what Mayor de Blasio
22 and your team have done. But my question is on GHI;
23 as someone that carries GHI, and I know that reading
24 how the company promoted themselves, saying that
25 members who carry GHI, they can get services from any
top doctors in our three state [sic]; however, that's

2 not the reality. You know, I can tell you; I have
3 witnessed; I have lived as someone who carries GHI,
4 that doctors affiliated to Columbia Presbyterian,
5 they don't take GHI; that doctors affiliated to the
6 best institutions, they don't take GHI. So how can
7 you use the power of investing in those other
8 insurance and make them to get a largest numbers of
9 their doctors affiliated with those prestigious
10 institutions to also say we can get so no [sic]
11 doctor also to take patients who only have GHI?

12 ROBERT LINN: So let me say two things
13 and then see if anyone else wants to add to that.
14 First I want to thank you for the kind words about
15 the efforts we've made in collective bargaining; it
16 has been a central focus of this administration; the
17 team that I work with has just worked constantly, day
18 and night, seven days a week, any times to make these
19 settlements, so it's terrific to hear those kind
20 words.

21 I have thought, in dealing with health,
22 that we have 350,000 workers, we have a million lives
23 covered by the city health benefit plants; we ought
24 to be able to have the most effective, most efficient
25 health care plans anywhere, there are very few

2 purchasers like we are, and so one of the things that
3 we are going to be getting to is how we improve the
4 health care that we give in a way that we can afford.
5 So clearly, limited numbers of hospitals, limited
6 numbers of panels, that's the way insurance companies
7 get savings, so it's impossible to be unlimited and
8 still contain costs. On the other hand, are we doing
9 it in the best and most efficient way, most effective
10 way; are we precluding the ability to use some care
11 providers that are both really effective and really
12 efficient; those are the things we need to look at
13 and we will be looking at over time. Anything you
14 wanna... [interpose, background comments] So do we
15 agree? I don't know; I do know that we should be
16 looking at who are the most efficient and effective
17 providers and that that is important that we make
18 sure the most efficient and effective providers are
19 part of our plan, that is something we need to get
20 to.

21 CLAIRES LEVITT: A new health plan hasn't
22 been looked at for decades; we've been in the CBP
23 plan for most of our employees for a very, very long
24 time and I think we finally have an opening now to
25 look at new alternatives and that looking at a new

2 health plan is one possibility; another possibility
3 is working with GHI to get them to expand their panel
4 of doctors. I think we -- all of these issues come
5 up with our discussions with the Municipal Labor
6 Committee and I think we'll be moving forward on all
7 of them. I'm concerned about looking not just at the
8 number of doctors, but at the quality of the care
9 that our employees are getting.

10 ROBERT LINN: Thirty-three.. I could say
11 this; 33 years ago I was much young and on the OLR
12 staff and involved in health care negotiations where
13 we agreed with the unions to use GHI, CBP and the
14 HIP/HMO, and so 33 years later we are doing things
15 the same way the City did it 33 years ago; these
16 things need to be looked at and we now have the
17 ability to work with the unions to do that.

18 COUNCIL MEMBER RODRIGUEZ: And so again
19 -- we can look at it; as someone, again, in my five
20 or six years as a council member I have GHI, as my 13
21 years as a teacher I had GHI; I can tell you that
22 what GHI is providing right now is completely
23 different than what they provided 10 years ago; that
24 many of the best doctors, they don't take GHI,
25 especially those doctors affiliated with those

2 hospitals. So what I hope, that when we look at that
3 equation, how much of the labor contribute, how much
4 that the City contributes, but also we look at the
5 equation of the insurance company and then go
6 together and have that conversation with them and
7 say, we need you guys to get most of your doctors
8 also to take some of those, you know, provide those
9 services too.

10 My last question is very short. How many
11 more unions are you currently in negotiation and how
12 much money are you looking to invest in order to say
13 we have settled with a 100 percent of the labor that
14 the previous administration failed and did not settle
15 the contracts?

16 ROBERT LINN: So we're through 76 percent
17 of the workers, which leaves 24 percent and I think
18 around 80,000 workers still to go. We have two
19 patterns, a civilian pattern and a uniform force
20 pattern and we believe that those are the dollars
21 that are going to be needed and we funded those
22 dollars in our labor reserve and we do not intend to
23 spend more than that. We do face an arbitration with
24 the police and we believe that we will sustain our
25

1 COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH
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3 position in that arbitration with the police.

4 [background comments]

5 CO-CHAIRPERSON FERRERAS: Thank you. And
6 I know that you provided a list to us a month ago;
7 would you be able to provide the Committee an updated
8 list?

9 ROBERT LINN: Sure. Sure... (CROSS-TALK)

10 CO-CHAIRPERSON FERRERAS: Thank you.
11 Council Member Johnson.

12 COUNCIL MEMBER JOHNSON: Thank you,
13 Chairs for having this important hearing. Thank you,
14 Commissioner Linn and Deputy Commissioner Levitt.

15 I wanna raise an issue, 'cause I think
16 it's important to raise publicly that I raised that
17 the OMB budget hearing that Chair Ferreras had at the
18 beginning of March. I've only been on the City
19 Council for 15 months; my first day here, filled out
20 my forms, got enrolled in GHI; I'm HIV positive, I
21 have to take three pills every day without fail, I
22 cannot miss a single pill; fill it out, you can go
23 downstairs to the Duane Reade across the street at
24 250 Broadway, go fill your prescription. Went
25 downstairs, brought my prescription to the
pharmacist; we'll be with you in seven minutes,

2 you'll have your prescription, Mr. Johnson. Thank
3 you. Mr. Johnson, your prescription's ready. Okay,
4 great. Thank you. Co-pay \$15 or some... that's \$2800,
5 Mr. Johnson, \$2800. I said what are you talking
6 about? They said, your GHI plan requires that you
7 receive these drugs through mail order catalog and
8 you are not allowed for, HIV medications, to fill
9 these at a pharmacy or you have to pay full price.
10 So I said, "Well I need the drugs now." Sorry; call
11 GHI. I then went upstairs to our wonderful Human
12 Resource Department at the Council and Peg Toro,
13 who's a saint here at the Council, spent three-and-a-
14 half hours on the phone with GHI to try to get them
15 to allow me a waiver for the day so that I could go
16 downstairs, pick them up, but that then they would
17 require me in the future to receive my drugs on a
18 monthly basis through mail order. So we did that; I
19 went downstairs, they gave me a one month
20 subscription [sic]; I paid my co-pay and that was it.
21 Then I had to set up my mail order; if you're not
22 home they can't drop them off; I don't live in a
23 building with a doorman, so I now have them delivered
24 to my office; it has been a mess and I'm lucky enough
25 that I work at a place where we have a large central

3 staff, a great human resources department that
4 handled this for me, but for the average New Yorker
5 who is part of our government, who are part of these
6 unions, this is a very painful, difficult thing and
7 so I really just wanna understand if other New
8 Yorkers are facing similar problems, if you're
9 hearing from other people who are being denied at
10 pharmacies or you think could be denied moving
11 forward, given the contracts that were ratified,
12 where they potentially may be denied drugs, which I
13 wouldn't consider the life-saving drugs I take every
14 day to be specialty drugs, they're life-saving drugs.
15 So I just wanna hear a little bit about that and see
16 if you guys thought about this when this part was
17 being negotiated? I know that you said that changes
18 were made to the specialty drugs program in FY 2015
19 that are expected to save \$7 million and that's
20 projected to increase to \$19 million in 2016; is that
21 because of situations like this, where people are
22 being denied at pharmacies and being forced? Thank
23 you.

24 ROBERT LINN: So let me speak generally
25 and then maybe Claire could speak specifically.

3 I have not heard an issue like that
4 before; we have a health benefits program at OLR and
5 so one of the things that could have happened is to
6 call OLR, the Office of Labor Relations, and say
7 look, I have this problem; can you help me find my
8 way through... [interpose]

9 COUNCIL MEMBER JOHNSON: How many people
10 know to do that?

11 ROBERT LINN: Well I think, you know,
12 generally most HR people know to call OLR, so I...
13 'cause I haven't heard this before; I mean so it's
14 not like I've heard a thousand examples of people
15 with very important stories, you know and narratives
16 that need to be dealt with, and so clearly my
17 reaction to hearing that is we will look into that
18 and that that shouldn't happen and that our plan to
19 get savings is not to deny coverage; that's not what
20 we're all about, we're about the opposite, we're
21 about the belief that workers should get coverage and
22 through effective health care coverage we will save
23 money in that process not by simply saying people are
24 never gonna use it or have co-pays at levels that
25 people then don't take prescription drugs that they
need or don't go to physicians when they need to go

3 to physicians. So our approach is that that
4 shouldn't happen and so we will look at it...

5 [interpose]

6 COUNCIL MEMBER JOHNSON: Do you think
7 that an individual who is HIV positive should be able
8 to go to a local pharmacy if they're on the city plan
9 and get their drugs filled at a pharmacy?

10 ROBERT LINN: I don't know the answer to
11 that; I believe that people who... I believe...

12 [crosstalk]

13 COUNCIL MEMBER JOHNSON: You can't say
14 yes to that?

15 ROBERT LINN: No, I believe that people
16 who have medical needs should have a process that
17 gets them the medication they need when they need it;
18 I believe that should be; I don't know... I don't know...
19 I don't... [crosstalk]

20 COUNCIL MEMBER JOHNSON: And could that
21 include going to... Could that include going to a
22 pharmacy if you're HIV positive and pick up your
23 medicine?

24 ROBERT LINN: I know there are many, many
25 plans that insist on mail order and it could be that

2 there need to be certain exceptions when people don't
3 have the ability to receive a mail order... [crosstalk]

4 COUNCIL MEMBER JOHNSON: And have you
5 found exceptions for certain drugs that people...
6 [crosstalk]

7 ROBERT LINN: I haven't...

8 COUNCIL MEMBER JOHNSON: should be able
9 to pick up instead of get through mail order?

10 ROBERT LINN: I haven't heard this issue
11 before. Now that you've provided to explain the
12 issue, we'll look at it.

13 COUNCIL MEMBER JOHNSON: But you don't
14 think that... you can't say without any doubt that you
15 think that someone who has a chronic condition that
16 may not be able to wait for mail order, they
17 shouldn't be granted an exception to pick up at a
18 pharmacy?

19 ROBERT LINN: But you were granted an
20 exception. If... [interpose]

21 COUNCIL MEMBER JOHNSON: I mean not just
22 always going through mail order; sometimes -- no
23 offense to our postal carriers or to insurance
24 companies -- sometimes you don't get in time;

2 sometimes it doesn't show up on the day they said it
3 was gonna show up.

4 ROBERT LINN: So I must admit,
5 prescription drug by mail order is one of those
6 things that saves dramatic money for virtually all
7 employers in the country, they all use it. I must
8 admit I have prescription drugs that come through the
9 GHI process and I get it timely, Express-Scripts, I
10 get it timely, I get it early; I have more pills than
11 I know what to do with from early delivery. So
12 experiences can be different; your experience needs
13 to be looked at and we will.

14 COUNCIL MEMBER JOHNSON: Well...

15 [interpose]

16 CHAIRPERSON MILLER: Excuse me, Council
17 Member. 'Kay so, correct me if -- there was -- up
18 until last year, that was a state law mandate that to
19 use -- for maintenance drugs that you use -- that is
20 no longer the case; that you are now allowed, if your
21 plan allows for you to go into the drug store and
22 purchase your drugs from the drug store; you're no
23 longer mandated by state law that the provider,
24 administrator requires you to use the maintenance
25 drugs through [background comment] the mail order any

2 longer, so I think this is kind of new that -- it's
3 about plan design again and I think a lot of what
4 we've been talking about was plan design and that's
5 certainly something where there is a savings; you
6 know, I have experienced that in past, but I think
7 that's the reason why that they've kind of amended
8 that position that requires seniors and others who
9 have had difficult time with mail orders do so and I
10 think that the City should be in keeping with the
11 rest of the state and kinda keep up with and at least
12 investigate the possibilities of making that happen.

13 ROBERT LINN: We will look at it.

14 COUNCIL MEMBER JOHNSON: May I just say,
15 Commissioner Linn, I am not trying to in any way
16 diminish I think the incredibly important work that
17 you have done over the last 15 months achieving these
18 I think very good contracts with our municipal
19 workforce, four-fifths of the workforce, I think it's
20 a big deal; I congratulate you for that, so I'm not
21 trying to rain on that parade, I just can tell you as
22 someone who has a chronic condition, when you go
23 through an experience like this it's very difficult,
24 it's painful, it's hard and I don't think this is the
25 first time that you heard about it, because I

3 mentioned it at the OMB hearing and Deputy
4 Commissioner Levitt was very sweet and came up to me
5 and said that you guys would look into it and so I
6 would hope that someone will look into it. I'm not
7 just talking about my circumstance, I wanna
8 understand -- for me, I worked it out; now I have it
9 delivered to my office; sometimes still there are
10 problems, but I wanna understand if this is happening
11 in other places, because I raised this exactly a
12 month ago at a public hearing with you and with Dean
13 Fuleihan and I didn't get any follow-up from it. So
14 thank you. Thank you; I don't wanna belabor that,
15 but thank you.

16 ROBERT LINN: We will look into it and
17 we'll get back... [crosstalk]

18 COUNCIL MEMBER JOHNSON: Thank you.
19 Thank you.

20 ROBERT LINN: and we'll get back to you.
21 The last thing I have -- one more quick question --
22 is, I think one of the unions that you've been
23 working with for a while now, but we still haven't
24 achieved a contract with, is the Doctors Council,
25 which you know works in HHC facilities, they've been
without a contract for many, many years; each

2 hospital's a little different, I know there are
3 complications around that; I wanted to just see if
4 you had any update and projected timeline on when you
5 think we'll be able to see a final contract with the
6 Doctors Council.

7 ROBERT LINN: I'm optimistic. We...

8 [crosstalk]

9 COUNCIL MEMBER JOHNSON: Does that mean
10 soon?

11 ROBERT LINN: We're having conversations
12 and hopefully we will work something out, but we are
13 having a number of conversations with Doctors Council
14 and we are very much in progress with them.

15 COUNCIL MEMBER JOHNSON: But you've been
16 having conversations for quite a while now; do you
17 feel like there's been progress made on both sides?

18 ROBERT LINN: Feel like there's been
19 progress made.

20 COUNCIL MEMBER JOHNSON: So do you think
21 we could see something before the budget's adopted?

22 ROBERT LINN: I don't think I ever can
23 announce when things are gonna happen before they are
24 public or before the union leadership would want it
25

2 public; we are having productive conversations with
3 them.

4 COUNCIL MEMBER JOHNSON: Well the Doctors
5 Council; these doctors work in some of the most
6 difficult facilities; they have not gotten an
7 increase in many, many years, you know, retention is
8 difficult now because of this issue; people are
9 feeling upset, doctors are leaving, it's become a
10 very significant issue and I think the quicker that
11 the City can resolve this, the better for our
12 hospitals, the better for our patients, the better
13 for our city, so I look forward to getting a good
14 resolution between your office and the Doctors
15 Council on that.

16 ROBERT LINN: We also believe it's very
17 important to get a settlement soon.

18 COUNCIL MEMBER JOHNSON: Thank you very
19 much. Thank you, Chairs.

20 CO-CHAIRPERSON FERRERAS: Thank you,
21 Council Member Johnson. I just wanted to follow up;
22 in your testimony you stated that one of the ways
23 you've achieved savings was through the restructure
24 of the GHI medical plan; going from a fully insured
25 program to a minimum premium plan. Can you elaborate

2 on this and explain any potential effects on quality
3 of service that this switch has had... [crosstalk]

4 ROBERT LINN: Right; this has no impact
5 on the delivery of service; this is purely an issue
6 of how it's funded, tax implications; will have no
7 impact on quality of service.

8 CO-CHAIRPERSON FERRERAS: Okay. I wanted
9 to talk about the -- in the agreement the
10 Administration and the MLC are required to hire --
11 I'm sorry, we're gonna -- I wanted to talk to you
12 about the arbitrator. It is my understanding that
13 the arbitrator would step in in the even of a dispute
14 if a dispute is not resolved within 90 days and terms
15 of the dispute is not defined in the agreement; what
16 would you consider or what is being considered a
17 dispute and at what point does a disagreement rise to
18 a level of a dispute; who determines when a
19 disagreement becomes a dispute?

20 ROBERT LINN: So first of all, the
21 arbitrator -- there's two sections; one is the
22 arbitrator has to decide within 90 days; the other is
23 that the arbitrator can also either sit at the end or
24 give interim relief, which means that at any time one
25 party or the other could say look, there's a problem;

2 we wanna go to the arbitrator, so that one side could
3 say look, we believe we're not getting the \$700
4 million for next year, we wanna arbitrate; the union
5 has every ability to respond and say at this point,
6 look we think it's premature; we're not even in that
7 year. But to the extent that dollars are not met,
8 the obligation is not met, there clearly is a right
9 to arbitration and it doesn't need to wait till the
10 end.. [interpose]

11 CO-CHAIRPERSON FERRERAS: And have you
12 identified an arbitrator?

13 ROBERT LINN: Oh yes; it is named in the
14 agreement as Martin Scheinman.

15 CO-CHAIRPERSON FERRERAS: Martin
16 Scheinman. Thank you. I wanted to -- I have one
17 more question and then I'm gonna give it back to the
18 Chair. The City's health insurance is dominated by
19 two firms; the prior administration tried to put
20 insurance out to bid, but it left labor out of the
21 loop and the plan went to court. The City is
22 thinking of issuing a request for proposals regarding
23 health insurance; what are the next steps and the
24 timeline for that RFP?

3 ROBERT LINN: So first of all, we are not
4 going to do anything unilaterally; the nature of this
5 process is that we work together to decide what makes
6 sense and then we go out together to do whatever
7 makes sense and to bid certain elements. We actually
8 are bidding one element of the plan, care management
9 and so I think that's a nice change that we've
10 already begun to agree that we can bid and that we
11 would look at it. We will look at issues over time
12 and I mean as you see from that slide, [background
13 comment] we're now in the -- two-thirds of the way
14 through that first left column there's a lot of time
15 and a lot of issues that we're gonna need to deal
16 with and I think that we will come together to decide
17 what are the things that make sense and when to do
18 it, but we will agree with the unions how and when.

19 CO-CHAIRPERSON FERRERAS: Great. The RFP
20 timeline for the care management; what is that
21 looking like then?

22 CLAIRE LEVITT: Our plan is to have a new
23 or if the existing care management vendor is
24 reassigned to it, by January 1, 2016. [background
25 comment] So the RFP should be posted probably
sometime this month or next month; then we'll be

2 interviewing candidates and implementing whoever the
3 new vendor is for January 1.

4 CO-CHAIRPERSON FERRERAS: Thank you. You
5 mentioned that the two actuaries that we had -- I
6 just wanted to follow up; are they developing a
7 measurement system that at least responds to some
8 similarities in their findings and what will that
9 look like and how will it differ from the baseline
10 you mentioned in your testimony?

11 ROBERT LINN: We haven't had any
12 disagreement on the numbers so far, so both actuaries
13 are involved and we've agreed together that we've
14 reached the \$400 million and the budget will so
15 reflect, and OMB will so reflect in the -- already
16 reflects those [background comment] savings. So
17 it's... [interpose]

18 CO-CHAIRPERSON FERRERAS: But do you...

19 ROBERT LINN: If... If there were
20 disagreements... [interpose]

21 CO-CHAIRPERSON FERRERAS: Right. Thank
22 you. Right.

23 ROBERT LINN: If there were
24 disagreements, [background comment] then we would
25 either reconcile them between the actuaries or I

2 suppose we would go to an arbitrator if there was a
3 disagreement that we need to -- and go to the
4 arbitrator, Mr. Scheinman, if we needed to. But I
5 don't envision it happening; I believe that there
6 will be an effort that we will solve those problems
7 through labor management discussions. And this is
8 not unique; there are other unions that have labor
9 management relationships that have experts that work
10 together and we're achieving that.

11 CO-CHAIRPERSON FERRERAS: Great. Thank
12 you. Chair Miller.

13 CHAIRPERSON MILLER: Thank you, Chair.
14 So in lieu of an RFP in general for health benefits,
15 are we looking at some form of plan design, because I
16 know there were a number of things that were
17 mentioned about how do we achieve a richer or more
18 robust network; obviously there's some ideas that
19 would require plan design and would also probably
20 require those providers to pay a little more to
21 attract those types of services that were mentioned
22 by the Council Member earlier. Also, as it pertains
23 to plan design, I just wanted to -- the Commissioner
24 mentioned something about when you were defining
25 specifically the HMOs and PPOs; I think that you left

2 out that those are often variables depending on the
3 plan design and are not necessarily finite whether or
4 not things like whether or not you had a gatekeeper,
5 whether or not you had certain deductibles and so
6 forth; depends on the plan design, so the quality in
7 service that are being delivered to the membership
8 and to City employees such as myself, obviously we
9 are recipients of this benefit package as well, so
10 what conversation are we having with those providers
11 around plan design as we move forward?

12 CLAIRES LEVITT: We are having discussions
13 about plan design and one of my goals is to use plan
14 design to help drive people to make appropriate
15 health care choices, so some of the discussions that
16 we've been having are around things like maybe we
17 would raise the emergency room co-pay and decrease
18 the primary care co-pay so that we would help people
19 make better decisions about going to primary care or
20 urgent care centers rather than the emergency room;
21 we don't have agreement on these strategies yet;
22 we're talking about them and beginning to talk about
23 the numbers; we're going to need to see the data to
24 help us understand better where people are going and
25 if it's appropriate, but we do want to use the plan

2 design not just to shift cost to employees, but to
3 help them go to appropriate places.

4 ROBERT LINN: So let me just say;
5 obviously this is the type of discussion that you
6 have in this health care group and what I wanna
7 assure you is we are having those conversations and
8 the elected leadership of the employees and their
9 technical experts bring exactly those points to the
10 table and in fact we are engaging with them of what
11 are the... 'cause we have now a mutual interest in
12 effective, efficient delivery of health care and so
13 these types of topics are of course relevant and
14 topics that we will discuss.

15 CHAIRPERSON MILLER: Well, I think that,
16 with all due respect, what you mentioned is standard
17 industry practice in raising the emergency room fees;
18 I think that we're probably the only ones that's not
19 doing it as a deterrent from keeping people to use
20 it, but the other thing is that you have to have
21 viable alternatives... [crosstalk]

22 ROBERT LINN: Yes.

23 CHAIRPERSON MILLER: within communities
24 so that folks... [crosstalk]

25 ROBERT LINN: Right.

2 CHAIRPERSON MILLER: and then they have
3 to be educated that we have this, and I think that
4 the well care is absolutely the way to go and it is
5 fabulous and I think the sooner we engage the better,
6 but again, I was talking about plan design in terms
7 of better delivering services; how do you enrich a
8 network that you wanna keep people in? And so I'll
9 leave that there and kinda digress and talk about the
10 high option rider plan that is available. Now if in
11 fact -- are those providers involved in the high
12 option rider, are they adhering to the HIP standard
13 as well, the rate?

14 ROBERT LINN: The employer pays the
15 HIP/HMO rate; isn't the high option rider paid -- is
16 above that [background comment] and is paid by the
17 employee, the extra cost for that rider is paid for
18 by the individual employee.

19 CHAIRPERSON MILLER: So what I'm getting
20 at; it's cost prohibitive in the way that it's
21 impossible to do if in fact -- say for instance you
22 had children out of state which required you to have
23 a different health care provider, I have seen
24 experiences where in order for you to have those
25 health care providers with are utilized by... excuse

2 me... utilized by agencies throughout the region here
3 cost as much as \$500 bi-weekly and that would
4 certainly make it cost prohibitive to have
5 appropriate health care for one's family, so how do
6 we address those issues?

7 ROBERT LINN: So let me offer this; I do
8 believe that that is part of the reason why there are
9 HR professionals at each agency and why we have in
10 Office of Labor Relations a Health Benefits Division.
11 To the extent that people have individual issues in
12 terms of what is the appropriate plan or are there
13 ways of minimizing cost; perhaps there are ways that
14 we can be helpful in that, and I think that that's
15 something that we ought to make that employees know
16 that they can ask for assistance with that. But that
17 we have a series of plans out there; two, as you
18 know, are completely free and two have employee
19 contributions that are necessary to pay for it and
20 whether or not there's a free plan that can provide
21 exactly what employees want, most employees I think
22 do feel that they have pretty good coverage with the
23 City and that it's a pretty good buy by the very fact
24 that people don't opt out and use other employers'
25 plans; they vote with the plan that they use. But we

2 are always looking at ways we can be more effective,
3 that is for sure.

4 CHAIRPERSON MILLER: So based on your
5 answer, I would think that somewhere along the line
6 there was a survey that quantifies all that you just
7 said, that folks are really happy with the benefits
8 that they have; that there aren't folks with out-of-
9 state dependents that can't access health care
10 because of this and.. [crosstalk]

11 ROBERT LINN: So...

12 CHAIRPERSON MILLER: and.. and.. and.. and..
13 let me finish. So this obviously is a matter of
14 negotiation; I'm certainly not negotiating now; I'm
15 merely saying that what is available to New York City
16 employees now in that situation is cost prohibitive
17 and in fact, they are being held to a standard that
18 are provided by whether it's a state standard with
19 HIP or locally; how do we address that so that we can
20 provide; so that we can pay a little more and that
21 folks don't have to really decide whether or not
22 they're gonna have health care for their dependent
23 and themselves or whether they're gonna provide for
24 other critical living services?

2 ROBERT LINN: Look, employee surveys are
3 always interesting to me; they generally would
4 require union agreement that we do it, but at some
5 point in this process, finding out more from the
6 workers how they feel about what they're getting I
7 think is an interesting possibility, but again, it's
8 a thing that we couldn't do unilaterally, wouldn't do
9 unilaterally; it's something we would talk about in
10 the health care group.

11 CHAIRPERSON MILLER: [background comment]
12 I only mentioned that because you sound pretty
13 emphatic when you said that everybody was happy with
14 what they had. [laughter] So let me just -- and my
15 final question is; the other 24 percent bargaining
16 units that are without a contract, where do they fit
17 into this equation?

18 ROBERT LINN: Where's the end?

19 CHAIRPERSON MILLER: The other 24..

20 ROBERT LINN: Yes.

21 CHAIRPERSON MILLER: percent; where do
22 they fit into this equation; are they included in
23 these savings or does that number increase because of
24 what they're doing; how does that work...? [crosstalk]

2 ROBERT LINN: The... The MLC agreement was
3 on behalf of the entire workforce, so they are
4 included in these savings.

5 CHAIRPERSON MILLER: Okay. I thank you
6 so much; I thank you.

7 CO-CHAIRPERSON FERRERAS: Thank you,
8 Chair. I just wanted to follow up with what Council
9 Member Johnson said, and I... you know, obviously this
10 is a very complex process, but I've gotta believe
11 that in him deciding to have his medication sent to
12 his office that there may be other New Yorkers that
13 are doing the same because of the challenges that we
14 have with our mailing system -- whatever, doorman; no
15 doorman, but there is something to be said and while
16 I understand that E-Scripts doesn't send out a box
17 that says what the medication's for, but if you see
18 someone getting a monthly package, it's obviously
19 something chronic or something that they need to take
20 medication for, and I would think that in the spirit
21 of privacy and at least giving workers some type of
22 option that you would take into consideration, giving
23 some or those who opt... who have complex delivery
24 issues, that maybe they could have an option to go to
25 their pharmacy as opposed to participating in E-

2 Scripts for confidentiality and also for the conve..
3 less so for convenience; more so for confidentiality,
4 which I think is what we would want to protect?

5 ROBERT LINN: We will look at this.

6 CO-CHAIRPERSON FERRERAS: Thank you.

7 We've been joined by Council Members Van Bramer and
8 Cumbo. Thank you very much for coming to testify
9 today; it is... [crosstalk]

10 ROBERT LINN: You're very...

11 CO-CHAIRPERSON FERRERAS: 12:30; it
12 wasn't too bad, I think. I really appreciate your
13 detail; it's exactly what this Committee expected and
14 wanted; we however have other questions that we're
15 going to be following up with you in a letter..
16 [crosstalk]

17 ROBERT LINN: 'Kay.

18 CO-CHAIRPERSON FERRERAS: and thank you
19 for coming today.

20 ROBERT LINN: So I really appreciate the
21 opportunity to be here; I think this was very
22 important and very useful for everybody for me to
23 have this opportunity to speak about these issues, so
24 thank you for inviting me.

2 CO-CHAIRPERSON FERRERAS: Thank you,
3 Commissioner.

4 We are gonna call up the next panel; we
5 will now hear from Maria Doulis and Dr. Sherry Glied.
6 Thank you.

7 And if there's anyone here that wishes to
8 testify, please be sure to see the Sergeant at Arms
9 to fill out your form.

10 [pause]

11 CO-CHAIRPERSON FERRERAS: We're actually
12 gonna take a three-minute break in-between the next
13 panel, three minutes; we will be back in three
14 minutes.

15 [pause]

16 CO-CHAIRPERSON FERRERAS: Thank you for
17 coming; we're resuming.. [background comment] our
18 hearing on health care savings and we have a panel of
19 two experts who will begin their testimony -- we have
20 his testimony, yes -- who will begin their testimony;
21 if you could just state your name before you begin so
22 that we have it on the record. Thank you. You may
23 begin.

24 MARIA DOULIS: I'll go first. Hi, I'm
25 Maria Doulis; I'm the Director of City Studies for

2 the Citizens Budget Commission; the CBC is a
3 nonprofit -- Oh; do you want me to go on? Okay -- is
4 a nonprofit, nonpartisan civic organization that
5 serves as an independent fiscal watchdog for New York
6 State and New York City governments. Thank you for
7 the opportunity to testify today.

8 Before addressing the agreement, I want
9 to note why this is an important issue. As CBC has
10 noted, the cost of the City's health insurance plan
11 has grown rapidly in the last decade; since FY 2005
12 cost doubled from \$2.6 billion to \$5.3 billion in
13 FY15 to comprise 6.7 percent of the 2015 budget, more
14 than what the City pays for police salaries.

15 CBC called for negotiating changes to
16 health insurance as part of collective bargaining and
17 was pleased when Mayor de Blasio announced a Health
18 Savings Agreement with the first contract settlement.
19 The City and the MLC agreed to save \$3.4 billion
20 through FY18, with savings to recur in FY 2019 and
21 thereafter and an independent actuary would be
22 selected to verify the potential savings; an
23 arbitrator would have the authority to impose
24 measures in the event the parties could not agree.

2 This appeared to be a serious effort to
3 reconsider the City's health insurance agreements.

4 In June 2014, CBC President Carol Kellermann wrote to
5 the Labor Commissioner, Bob Linn, to suggest

6 guidelines for identifying initiatives and

7 quantifying savings; the two most important were:

8 1. Initiatives should bend the cost curve and achieve
9 recurring savings for City taxpayers; some ways to do

10 this include establishing premium-sharing with

11 employees and retirees, reducing enrollee utilization
12 of services, better managing chronic conditions or

13 lowering provider payments; 2. Savings should be

14 counted clearly and honestly, lower national and
15 regional health care inflation, temporary premium

16 freezes and unusually low premium increases should

17 not be credited as savings gained under the

18 agreement. In response, Commissioner Linn affirmed

19 the City's intention to find "real permanent savings

20 and fundamentally bend the cost curve when it comes

21 to rapidly increasing health care costs," which he

22 affirmed today again in his testimony. However, some

23 of the initiatives that he cited, which he also

24 mentioned today, would offer only one-time or

25 temporary savings, such as premium rate caps and

2 relief from the mental health parity payments. In
3 addition, he stated that all savings will be
4 calculated relative to the financial plan projections
5 rather than actual results from specific initiatives;
6 thereby divorcing any savings claimed from changes in
7 the benefit structure of the health insurance
8 program.

9 Prior to this hearing there had been no
10 public report of savings attributable to specific
11 initiatives and as the Chair noted, the November
12 modification of the budget gave credit to the MLC
13 agreement for \$1.3 billion in savings, from lower
14 than anticipated premium increases from the employee
15 and retiree health insurance plans. As a result,
16 savings that would have normally been reserved for
17 general budget needs, such as funding libraries or
18 maintaining public parks and are attributable to a
19 national slowdown in health care costs, are now being
20 credited to the health savings agreement. CBC
21 estimates that if they repeat this process in future
22 years, claiming savings for low-rate increases
23 against a 9 percent projected growth rate, the
24 cumulative impact would be another \$1.2 billion;
25 thus, total savings attributed to the agreement could

2 equal \$2.5 billion of the \$3.4 billion target without
3 any affirmative actions to improve the delivery of
4 health care, and those savings would not be available
5 for other funding priorities.

6 Commissioner Bob Linn, his team and labor
7 leaders deserve credit for agreeing to work
8 collaboratively to modernize the City's health plan;
9 many of the initiatives he described today, such as
10 reducing emergency room utilization, improving
11 chronic care disease management and cost containment
12 for specialty drugs, can improve health outcomes for
13 the City's workforce and save money for the City's
14 taxpayers. These initiatives are worth pursuing and
15 should be the basis for meeting the savings targets.
16 Thank you.

17 SHERRY GLIED: Hi. I'm Sherry Glied; I'm
18 the Dean of the Wagner School at NYU and I'm a health
19 care economist. Thank you, Chairwoman Ferreras and
20 Committee members for inviting me to speak. I'm
21 gonna try and give you a general picture of how
22 health care costs work so that that might help you
23 reconcile some of the things that you've been
24 hearing, so let's start at, you know, 50,000 feet
25 level.

2 Across all countries over time, health
3 care cost growth has historically out-paced the rate
4 of economic growth; that's happened for decades; the
5 primary reason for that is improvements in health
6 care technology, which unlike in other sectors of the
7 economy, tend to lead to increases in expenditure
8 because the market grows as we come up with new ways
9 to cure people.

10 Over the last five or eight years the
11 rate of technological change in health care has
12 slowed somewhat, probably in part because of the
13 recession; that looks like it's coming back,
14 especially in the pharmacy arena.

15 If you move down from sort of looking at
16 the globe as a whole and look at the nation only,
17 looking within a country over time, economic
18 conditions are an extremely important predictor of
19 health care spending. Economic conditions affect
20 spending for several reasons; first of all, most
21 health plans, most employer plans require employees
22 to pay premiums and during recessions that often
23 leaves people to drop their health coverage
24 altogether; second, most health plans require people
25 to pay co-payments; during recessions when people

3 have less money they are less likely to use services
4 if they have co-payments, and some people put off
5 elective services when unemployment rates are high
6 'cause they don't wanna take time off work and risk
7 losing their jobs.

8 Since 2008, worldwide, as the great
9 recession hit all of the countries of the developed
10 world, health care spending growth slowed
11 dramatically. Between 2008 and 2012, across all the
12 high-income countries that we look at, health care
13 spending averaged just 2.8 percent a year, so very,
14 very slow and in the U.S. we were very slightly above
15 that, about 2.9 percent a year. That slow rate of
16 increase in health care spending has been an enormous
17 boon to public budgets at the national level, at the
18 state level and at the city level. So there has been
19 this enormous decline in health care spending because
20 of economic changes; it's also been a benefit to
21 employers because employer premium growth has been
22 about half of historic levels.

23 If we look across localities at the same
24 time, local health care costs can also be affected by
25 changes in local health care markets, and a growing
body of evidence suggests that reduced competition in

3 health care markets can be a real problem for
4 employer plans. Currently many cities; many states
5 are trying to actually increase integration and
6 system coordination across plans; there's a big
7 debate in the health care economics literature about
8 whether that's going to lead to savings or it's
9 actually gonna lead to increases in cost as
10 competition is reduced. So that will affect all the
11 private insurance plans in a given market.

12 And finally, at the level of a specific
13 health plan there are a number of very well
14 understood steps that can be taken to reduce employer
15 costs, and we could think about these in terms of
16 robustness and the evidence for reducing cost. One
17 way is to increase the employee's share of premium
18 payments; that very clearly reduces cost to the
19 employer. As second cost-control practice about
20 which we know a lot is raising cost-sharing, paying a
21 larger share of each health care bill leads enrollees
22 to use fewer services. Over time the basic strategy
23 of raising cost-sharing generally has been modified
24 and so plans now do what's called value-based cost-
25 sharing where some drugs and services have lower
cost-sharing than others, like the example of lower

3 cost-sharing for primary care visits than for the
4 emergency room.

5 There is also opportunities to combine
6 cost-sharing with tax-preferred plans, like health
7 savings accounts and new ideas; CalPERS has a model
8 where cost-sharing varies depending on the expense of
9 the provider that you use, what's called a tiered
10 network plan.

11 A third strategy for reducing cost is to
12 limit and control the network of providers that's
13 available to patients; by doing that, insurance
14 companies can negotiate lower fees with providers;
15 that is the main way that they can reduce the fees
16 that they pay to providers and also, to some extent,
17 improve the quality of services that they offer.

18 And finally, there's a range of cost-
19 reduction strategies that involve wellness, health
20 promotion, case management of high-cost cases, and
21 the goal of these strategies is both to improve the
22 underlying health of the population and reduce their
23 subsequent health care costs. I would have to say
24 that the evidence of their effectiveness in terms of
25 cost-control is pretty mixed; we don't know very much
yet.

3 As you think about strategies for
4 reducing health care costs for New York City
5 employees, I think it's important to focus on the
6 strategies that work at the level of the individual
7 health plan; the City has clearly no control over the
8 global development of technologies, which leads to
9 long-term growth of health care; doesn't have much
10 control over the timing of recessions, unfortunately,
11 which can also affect health care cost growth. New
12 York City government employees are just not a large
13 enough share of the market to affect the way that the
14 whole New York City health care system becomes
15 integrated or competitive, so I think the most
16 important thing is to focus on what happens at the
17 level of the health plan. Over the recent past,
18 these global national and local factors have reduced
19 the rate of health care spending growth in New York
20 City, but it is unlikely that they will persist
21 indefinitely. Thank you.

22 CO-CHAIRPERSON FERRERAS: Thank you for
23 your testimony and thank you both for bringing your
24 expertise; I know that the presentation earlier was
25 very long and we're usually here a long time, but
that one was exceptionally long, so I thank you for

2 your patience [background comment] and maybe
3 Dr. Majewski could take you to lunch or something.
4 [laughter][background comments] Yes; actually, we're
5 going into budget negotiations right after this, in
6 like a couple of minutes.

7 But I wanted to -- I have two questions.
8 Professor, what best practices should the City
9 consider regarding the use of ACOs; are you aware of
10 any pilot projects elsewhere that we might want to
11 keep in mind, moving ahead?

12 SHERRY GLIED: So the federal government
13 and a number of states, including New York State
14 actually, in its Medicaid program, have been working
15 on models for trying to contain cost through better
16 integrated care and there's actually a lot of
17 evidence coming out of the federal efforts to do it;
18 there's some evidence out of Massachusetts. So there
19 is some evidence that carefully designed programs to
20 integrate care and really focus resources on the
21 highest cost cases can lead to savings. I wouldn't
22 say that the evidence is incredibly firm, but you
23 know, in an area where we're really trying everything
24 that we possibly can, I think that is one of the
25 directions that looks most promising.

2 CO-CHAIRPERSON FERRERAS: Thank you. And
3 Maria; have you seen indications that the City is
4 creating an objective system of measuring the impacts
5 of its health care savings plan; what are the most
6 significant two or three indications?

7 MARIA DOULIS: Well we have a concern
8 that the savings are being measured against what's
9 projected in the financial plan and not relative to
10 changes -- rather, not relative to the results of
11 specific changes being made, and so they are able to
12 claim credit from a reduction in the premium even
13 thought that does nothing to change the consumption
14 of health care or the cost of health care delivery.
15 So what we are advocating for is changes that will
16 establish a baseline based on prior utilization and
17 cost of service, project that out and then based on
18 whatever changes are agreed to with the union,
19 calculate the savings against that baseline, and in
20 my testimony packet I've included an example where we
21 sort of -- a hypothetical example that illustrates
22 how that would be done.

23 CO-CHAIRPERSON FERRERAS: Thank you. And
24 I have one more question; I'm gonna give it to Chair
25 Miller. Uhm... sorry. Is there anything.. I'm sorry.

2 The City covers the lion's share of the premium cost
3 for public workforce; Professor, is this unusual and
4 how common is it, in your experience, for employees
5 of a major employer to cover part of their individual
6 and family premium costs?

7 SHERRY GLIED: So over time that -- you
8 know, maybe 25, 30 years ago it was very common for
9 large employers to cover the full cost of single
10 premiums; family premiums, historically, almost
11 nobody covered full cost of family premiums; over
12 time there has been a shift and relatively few large
13 employers continue to cover the full cost of even
14 single premiums and in general, cost-sharing for
15 family premiums has been going up, and the reason for
16 that is that employers want, for example, in two-
17 earner families, for the spouse to take the coverage
18 offered by say his employer and not the employee's
19 employer; right, so instead of covering your husband
20 under your own plan, have him get covered under his
21 plan.

22 CO-CHAIRPERSON FERRERAS: So is that to
23 discourage a double-insured?

24 SHERRY GLIED: Or just to keep the cost
25 off of that employer, so rather than having.. you

2 know, so let his company cover his cost and your
3 company cover your cost. So for example, many
4 universities have a three-tiered system where an
5 employer and children can be covered at much less
6 cost than an employer and a spouse and children,
7 [background comment] 'cause the expectation is that
8 the spouse will then go off and get coverage from his
9 or her own employer and save the university money..
10 [crosstalk]

11 CO-CHAIRPERSON FERRERAS: 'Cause it's
12 always been our understanding, and at least our
13 experience, for example, I'm insured, my fiancé's
14 insured; we have our son on both of our insurances;
15 we're paying everything, so what incentivizes, or you
16 know; is that the right thing to do, from your
17 perspective, right for a family, 'cause we always
18 wanna make sure that we're covered; the panic is that
19 god forbid something happens and you're not covered.

20 SHERRY GLIED: Right. So I would say a
21 couple of things in that respect. So one is,
22 probably it doesn't make sense to cover your son
23 under both of your policies, [laughter] just in terms
24 of your own... [interpose]

2 CO-CHAIRPERSON FERRERAS: See I'm getting
3 advice already. Yes, thank you.

4 SHERRY GLIED: your own plans, is that,
5 you know basically employers are trying to discourage
6 that kind of behavior, 'cause they don't wanna be
7 charged double for those services and I think that
8 one of the... I mean one of the things that we could
9 look to is that with the Affordable Care Act
10 implementation it's a little bit less risky to be in
11 a situation where you worry that one of you might
12 lose your coverage and then not have anywhere to do,
13 so in some respects I think that that push to try and
14 get people onto their own employer coverage, and also
15 with the employer mandate, which is requiring more
16 employers to be offering that coverage, you could be
17 doing a little bit more to shift coverage to
18 employees.

19 CO-CHAIRPERSON FERRERAS: Thank you.
20 Chair Miller.

21 CHAIRPERSON MILLER: Thank you, Chair.
22 So is it safe to say that a lot of the savings that
23 has been achieved that we've been seeing nationally
24 and locally is attributed to Affordable Care?
25

2 SHERRY GLIED: Well we don't know whether
3 it's attributable to the Affordable Care Act itself,
4 but it's certainly attributable to changes in
5 national trends; that's one of the contributions to
6 national trends, the recession is another
7 contribution to national trends; there's a lot of
8 work trying to sort out which of those things is, but
9 a lot of it is just a national trend.

10 CHAIRPERSON MILLER: So how much of this
11 do you anticipate, based on your expertise, do you
12 expect to continue in, say over the life of this
13 agreement?

14 SHERRY GLIED: So predicting the future
15 is something I'm not really very good at; I do think
16 it would be fiscally wise to be thinking through what
17 are the savings that are related to the agreement and
18 what are the savings that are attributable to things
19 that are happening outside the bounds of the
20 agreement. And I think that's a separate question
21 than actually trying to make a prediction of health
22 care cost growth, which is a touch thing to do;
23 certainly people were wrong 10 years ago, but I think
24 there are ways to do that; I think there are ways to
25 assess how much savings are you actually achieving

2 through this agreement itself; that it's separate
3 from what's happening to national cost growth.

4 CHAIRPERSON MILLER: So as we talked
5 about kind of opting out of a health plan or families
6 having multiple health plans and when you have
7 insufficient health care, then it sometimes becomes
8 necessary to have the backup, and in the case where
9 you have a sufficient plan -- and did you hear my
10 question earlier to the Administration about their
11 opt out plan or their payout to the opt out plan; do
12 you see that as a viable -- it... [interpose]

13 SHERRY GLIED: That's sort of a different
14 way of achieving the same thing.

15 CHAIRPERSON MILLER: So it exists right
16 now...

17 SHERRY GLIED: Sort of exists in that
18 way; it's a different way of achieving the same
19 outcome.

20 CHAIRPERSON MILLER: So it exists now and
21 they pay \$1,000 per year to a family that..
22 [interpose]

23 SHERRY GLIED: Right.

24 CHAIRPERSON MILLER: decides to opt out.

2 SHERRY GLIED: Right. So that's just a
3 different way of classifying the same thing; I don't
4 know relative to their health plan coverage...

5 [crosstalk]

6 CHAIRPERSON MILLER: But they're not
7 attracting enough families... [crosstalk]

8 SHERRY GLIED: Right.

9 CHAIRPERSON MILLER: to opt out that can
10 opt out, according to their audit... [interpose]

11 SHERRY GLIED: Right.

12 CHAIRPERSON MILLER: right? My
13 suggestion would be to offer a significantly higher
14 -- it still would attain a significant savings if
15 they did so.

16 SHERRY GLIED: So there are different
17 ways that you could structure that and I think there
18 might be ways to be able to encourage more people...

19 [crosstalk]

20 CHAIRPERSON MILLER: So also, and this
21 goes to both of the panel members there; it was kind
22 of what is trending in terms of how health care is
23 delivered and who pays and... or some portion of it;
24 taking into consideration that this is part of the
25 overall compensation package, we have to, you know,

2 take that into consideration that they may be taking
3 a little less because they inherently have this along
4 a pension or whatever and so what trends nationally
5 or in certain areas, and particularly that it's well-
6 known that often public employees had less of a
7 monetary impact because of the deferred compensation,
8 including benefits and pension and so forth as we
9 move forward; any opinion on that?

10 MARIA DOULIS: I think that's right; I
11 think you wanna be looking at the total compensation
12 package and prior to this plan; I mean, pensions are
13 protected constitutionally and they're not negotiable
14 at the local level, but health insurance and salaries
15 and wages were not looked at together, so they do
16 deserve credit for kind of putting that in a package
17 deal as they negotiate the labor settlements. You
18 know I would say that, as the Dean said here, you
19 know, the most predictable way to get the savings is
20 to do a little bit on the premium and share that with
21 employees, and even if you did a de minimis amount --
22 5 percent, 10 percent; something well below the
23 national average of up to 25 percent, you could see a
24 significant savings there that wouldn't really hurt
25 employees very much.

2 CHAIRPERSON MILLER: [background comment]

3 Have you seen this locally or do you see where...

4 [crosstalk]

5 MARIA DOULIS: We did a study that looked
6 at large public cities, state government; federal
7 government and assessed the level of premium-sharing
8 and compared it to the City and the City was the only
9 public employer even; private sector is way ahead, in
10 terms of the share required for the premium on
11 average, but the City is the only public employer
12 that we found in our study that covered 100 percent
13 of the premium cost for both single and family
14 coverage, as well as for retiree coverage for early
15 retirees.

16 CHAIRPERSON MILLER: So there are other
17 local municipalities and authorities that have
18 employee health care contributions, obviously, but
19 there are... and but relatively significant to what
20 you're talking about, less than national average, but
21 relatively significant and what I find is, you know
22 unless you kinda access and research the entire
23 agreement, that they are paying for -- say for
24 instance they were paying a portion of their salary
25 and whether it's one, two; three percent, but there

2 are other things that are being provided by the City
3 outside of this specific benefit package, whether it
4 be long-term health insurance and/or prescription
5 drug, they're paying for prescription drugs, a
6 monthly premium here, which those other plans do not
7 require, so in some ways they're already paying for a
8 portion of the benefit that is being delivered by
9 those other municipalities and, even local
10 authorities, so I think that's something that we have
11 to take into consideration; something that I will
12 consider whether or not it's more prudent to pay for
13 prescription drugs which you control and/or whether
14 or not you are paying for a portion of the general
15 medical. And so I think that we have to consider
16 that, you know, because I think that the notion here
17 is that there is no employee contribution across the
18 board and that is incorrect, but is it placed where
19 it should be placed where you're getting the most
20 bang for your buck; I think which is the theme of
21 this entire hearing here; how do we get the most bang
22 for our buck? So thanks.

23 [background comment]

24 CO-CHAIRPERSON FERRERAS: Thank you,
25 Chair Miller. Professor, I just wanted to follow up

2 with something you said. How should the City try to
3 distinguish between the two causes of changes in
4 health care costs?

5 SHERRY GLIED: So there's actually -- I
6 think the way to -- I think there are different ways
7 to do it, but one way -- there are at least a couple
8 of different ways here; one is to compare what's
9 happened to health care cost in the City to widely
10 available data on what's happened to health care
11 costs nationally and to large employers; you can get
12 data on large employers in the northeast and all
13 kinds of other metrics, so you could actually compare
14 it in real time with what's going on. And a second
15 way to do it, which I think they have done some of it
16 in the presentation this morning, is to focus on
17 individual programs and to say how much savings do we
18 anticipate getting out of this program; this is a
19 program that does X, Y and Z and so from this program
20 we anticipate getting so much savings, and that's --
21 I mean there you really have a clear tie between what
22 they're doing and where the money is coming from.

23 CO-CHAIRPERSON FERRERAS: Great. Thank
24 you. I think [background comment] we're done. Thank
25 you so much for your testimony; if we have any

2 follow-up questions we'll give you a call; I would
3 really appreciate it. Thank you again. Thank you to
4 the Committee, both Committee counsels, both
5 Committee analysts, to our Finance Division; this was
6 a hearing that was very thoughtful and also we wanted
7 to get the details that we got, but we will be
8 following up with the Administration. Thank you all
9 for coming; I call this hearing to adjourn.

10 [gavel]

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C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date April 22, 2015