CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND COMMITTEE ON COURTS AND LEGAL SERVICES

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October 20, 2014 Start: 10:17 a.m. Recess: 03:01 p.m.

HELD AT: 250 Broadway- Committee Rm, 16<sup>th</sup> Fl.

B E F O R E:

Laurie A. Cumbo Chairperson

Stephen T. Levin Co-Chairperson

Rory I. Lancman Co-Chairperson

## COUNCIL MEMBERS:

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ELIZABETH S. CROWLEY

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COUNCIL MEMBERS (CONTINUED):
VANESSA L. GIBSON
VINCENT IGNIZIO

A P P E A R A N C E S (CONTINUED)

[gavel]

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CHAIRPERSON CUMBO: Good morning. My name is Council Member Laurie Cumbo and I thank you all for coming here today. We are having our joint council hearing. It's an oversight hearing on the coordination of services for victims of domestic violence. I am very pleased that we have a quorum so quickly. And at this time I want to recognize my colleagues who are also with me here today. We have Councilman Lancman who is Chair of the quarts and legal services and we also have on the Committee on General Welfare Council Member Stephen Levin. And at this time we are going to have an opening statement. I'm so very pleased that our speaker is here and it indicates a, a strong sense of importance on this particular committee. So without further ado I introduce our Speaker Melissa Mark-Viverito.

SPEAKER MARK-VIVERITO: Thank you so much Chair Cumbo and not only for this hearing but your strong advocacy and leadership on issues impacting women. And I know that you've taken strong position on the issue of domestic violence so thank you for that. And all my colleagues that

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 COMMITTEE ON COURTS AND LEGAL SERVICES 2 are here good morning I'm Council Member Melissa Mark-Viverito, Speaker of the New York City 3 4 Council. So I want to thank again all the chairs of the committees that are here with us today Council Members Lancman, Levin, and Cumbo along with the 6 7 members of the respective committees as well as the staff to those committees. Thank you so much for 8 your efforts, for their coordination and work on 9 this important hearing today. Additionally I want 10 to thank the sponsors of the resolutions being 11 12 heard today; Council Members Espinal, Gibson, and Cumbo and also Council Member Cabrera for the 13 14 introduction that we'll be hearing today. Thank you 15 to Commissioner Pierre-Louis and Commissioner Banks 16 for joining us. And last and not least I'd like to 17 thank the Victim's Service Provider organizations. 18 I know many are in this room. And in particular the survivors who have come today to share their 19 experiences. I know we also had a prior hearing and 20 I know that the voice of the survivors is very very 2.1 2.2 impactful as it always is in these situations and 23 it takes a lot of courage so thank you for that. October marks Domestic Violence Awareness Month in 24

the United States. Today we're going to hear Reso

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND COMMITTEE ON COURTS AND LEGAL SERVICES 429 which recognizes October as Domestic Violence Awareness Month in the city of New York. We will also hear two other resolutions and a bill. Resolution number 104 calls upon the New York State Unified Court System to require the integrated domestic violence courts in New York City to issue regular reports on batterer intervention programs. Proposed resolution number 161-A calls upon the New York state legislature to pass and the governor to sign Assembly Bill 7964 and Senate Bill 5032 which would require wireless telephone companies that offer shared or family plans to allow victims of domestic violence to be released from the account without penalty in instances of domestic violence cases. Lastly we will hear Intro 361 of this year, a local law to amend the administrative code to the city of New York in relation to requiring the Department of Homeless Services to grant a presumption of eligibility for applicants to the shelter system who are exiting Human Resource Administration at domestic violence shelters or Department of Youth and Community Development runaway homeless youth shelters. Domestic violence

comes in many forms and is known in all communities

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COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 COMMITTEE ON COURTS AND LEGAL SERVICES 2 regardless of age, race, ethnicity, education, marital status, or sexual orientation. It is a 3 4 pattern of abusive behavior that is used by one intimate power to gain or maintain power and 6 control over another intimate partner. The abuse 7 can be physical, emotional, financial, or sexual. This includes any behaviors that intimidate, 8 manipulate, humiliate, terrorize, isolate, frighten 9 coerce, threaten, blame, hurt, injure, or wound 10 someone. The abuse can be obvious but often times 11 12 it is hidden and victims suffer in silence. Domestic violence often goes unreported and the 13 figures are startling. The U.S. Center for Disease 14 15 Control and Prevention indicates that on average 20 16 people per minute are victims of physical violence 17 by an intimate partner in the United States. Every 18 year more than three million children witness domestic violence in their homes. In New York City 19 20 police responded to 280,531 domestic violence incidents in 2013 which is an average of over 765 2.1 2.2 per day. According to the mayor's office to combat 23 domestic violence between 2001 and 2012 there were six, 864 domestic violence homicides in New York 24

City. And those are only a handful of the very

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 COMMITTEE ON COURTS AND LEGAL SERVICES disturbing statistics. Domestic violence is also a 2 leading cause of homelessness amongst women and 3 families. At any given time the Human 4 Administrations System of Emergency Domestic 5 Violence Shelters houses over 1,000 families. Due 6 7 to the state imposed time limits on the domestic violence shelters many women and families end up 8 timing out of this system to then enter the 9 Department of Homeless Services shelter system. 10 According to DHS domestic violence is one of the 11 12 top three reasons people apply for shelter. Increased access to permanent housing is one of the 13 14 key ways we can ensure that victims and their 15 families can live safely and independently. Sadly 16 silence is often a key enabling force in the 17 perpetuation of this abuse. Children who go up in, 18 who grow up in abusive homes often become victims or perpetrators later in life. As a society we need 19 20 to commit to breaking the silence, offering assistance, and changing attitudes that allow these 21 2.2 cycles of violence to endure through generations. 23 We need to implement policies that not only assist victims but reduce incidents by educating citizens, 24

particularly our youth as to how to break cycles of

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1 COMMITTEE ON COURTS AND LEGAL SERVICES

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2 behaviors and what healthy relationships look like.

3 So I want to look, I look forward to hearing more

4 today, that's one of the reasons that this council,

5 | not only through these hearings but we've also

6 allocated many millions of your taxpayer dollars to

7 services to help survivors of domestic violence so

8 that we can break. And I know many of the providers

9 are here, we can break those cycles and make sure

10 | that families are receiving the proper support. So

11 | I want to, I look forward to hearing more today

12 | about how various city agencies and organizations

13 work together to serve domestic violence victims

14 and their families and learn more about how we can

15 | collectively ensure that this cycle of violence is

16 | broken. So again I want to thank all the chairs and

17 | everyone that is here today for this important

18 hearing.

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CHAIRPERSON CUMBO: Thank you Madam

Speaker. The way we are going to move forward I'm

going to read my opening statement and we'll be

followed by the Committee on General Welfare

chaired by Council Member Steve Levin and then we

will follow with Committee on Courts and Legal

Services that is chaired by Rory Lancman which is a

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1	COMMITTEE ON COURTS AND LEGAL SERVICES 10
2	committee on courts and legal services 10 new committee that has been created specifically by
3	the speaker in order to make sure that we have an
4	additional arm in the areas of combating domestic
5	violence. Good afternoon everyone my name is Laurie
6	Cumbo and I am the proud chair of the Committee on
7	Women's Issues. This committee is very important to
8	me and to the city of New York because it presents
9	an opportunity to address issues that impact
10	vulnerable members of our population, namely
11	members that are victims of domestic violence.
12	Today we will hear resolution number 429 which
13	recognizes October as Domestic Violence Awareness
14	Month in the city of New York. We will also hear
15	two other resolutions and a bill. Resolution number
16	104 calls upon the New York State Unified Court
17	System to require the integrated domestic violence
18	courts in New York City to issue regular reports on
19	batterer intervention programs. Proposed resolution
20	number 161-A calls upon the New York State
21	Legislature to pass and the governor to sign A7964B
22	and S5032B which would require wireless telephone
23	companies that offer shared or family plans to
24	allow victims of domestic violence to be released
25	from the account without penalty in instances of

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 11 COMMITTEE ON COURTS AND LEGAL SERVICES 2 domestic violence. Lastly we will hear Intro 03612014, a local law to amend the administrative 3 code of the city of New York in relation to 4 5 requiring the Department of Home, Homeless Services 6 to grant a presumption of eligibility for 7 applicants to the shelter system who are exiting human resources administration, domestic violence 8 shelters, or Department of Youth and Community 9 Development Runaway Homeless Youth Shelters. We all 10 know that domestic violence is a challenge and a 11 12 problem that has very long reaching effects. 13 Domestic violence has no face. It affects people of 14 all walks of life. Domestic violence does not 15 discriminate by age, by race, by ethnicity, by 16 education, employment status, physical fitness, or 17 marital status. It is all pervasive as so many of 18 you here know. Victims of domestic violence often feel trapped with no way out. This is particularly 19 20 true for women with limited financial resources. Victims who are able to safely leave often face a 2.1 different set of difficulties. Violence is not 2.2 23 necessarily ceased once a victim has left. In fact 24 the victim may be at greater risk after separation.

In addition the victim may encounter shame from

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
2	committee on courts and legal services 12 loved ones, employment and financial struggles, and
3	the lack of alternative housing. The situation is
4	also particularly challenging for the children of
5	victims of domestic violence. Over the course of
6	the last few weeks I am proud to note that this
7	council has made it a point to raise awareness
8	about domestic violence. We have increased funding
9	uh though our DOVE initiative by over 40 percent.
10	And we have also created a, a major campaign with
11	our go purple day where council members throughout
12	the city of New York and all five boroughs in high
13	district areas we were out on the streets making
14	sure that people had all of the access and
15	information they needed for use in terms of
16	domestic violence issues. And we are going to
17	continue to work diligently towards combatting
18	domestic violence. Victims are not alone in this
19	struggle and we want to make that loud and clear to
20	the residents and the citizens of New York City.
21	Today we'll be examining and receiving an update on
22	service for victims of domestic violence from the
23	Mayor's Office to Combat Domestic Violence, New
24	York City Department of Homeless Services, and the
25	New York City Human Resources Administration

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 13 COMMITTEE ON COURTS AND LEGAL SERVICES Department of Social Services. We will also be 2 hearing one bill and three resolutions. Intro 0361 3 is a local law to amend the administrative code of 4 the city of New York in relation to requiring the 5 6 Department of Homeless Services to re-grant a 7 presumption of eligibility for applicants to the shelter system who are exiting Human Resources 8 Administration, domestic violence shelters, or 9 Department of Youth and Community Development 10 Runaway Homeless Youth Shelters. Resolution 0104 11 12 calls upon the New York State Unified Court System 13 to require the Integrated Domestic Violence Courts 14 in New York City to issue regular reports on 15 batterer intervention programs. Proposed Resolution 16 0161A calls upon the New York State Legislature to 17 pass and the governor to sign A7964B and S5032B 18 which would require wireless telephone companies that offered shared or family plans to allow 19 20 victims of domestic violence to be released from the account without penalty in instance of domestic 21 2.2 violence. Last but certainly not least Resolution0429 recognizes October as Domestic 23 Violence Awareness Month in the city of New York in 24

order to grain greater visibility not only here in

2 New York City but throughout the nation. I want to

3 thank my co-chair Stephen Levin and Rory Lancman

4 | for working with me and my committee on the issues

5 | we will be addressing today. I'd also like to thank

6 the staff of the Committee on Women's Issues

7 Amanita Kelowna [sp?] Council to the Women's

8 Committee and Joan Povolni [sp?] our Policy

9 Analyst, the staff of the Committee on General

10 | Welfare, and the staff of the Committee on Courts

11 and Legal Services. We thank all of the witnesses

12 | that will testify today and we look forward to

13 | hearing from each and every one of you. And I just

14 | want to add that this has been a remarkable month

15 by all of the members of the city council to raise

16 awareness, visibility, and support around issues

17 | pertaining to domestic violence. At this time I'd

18 | like to recognize my colleagues that are here with

19 us; Council Members Crowley, Johnson, Cabrera,

20 | Gibson, and Kallos. And at this time we will now

21 hear from our chair of General Welfare the

22 | honorable Steve Levin.

23 CHAIRPERSON LEVIN: Thank you very much

24 Chair Laurie Cumbo. Good morning everybody. I am

25 | Council Member Stephen Levin, Chair of the

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COMMITTEE ON COURTS AND LEGAL SERVICES Council's Committee on General Welfare. I want to thank Speaker Melissa Mark Viverito for joining us today to discuss this important topic as well as my co-chairs Council Member Laurie Cumbo. And I want to thank her for all of her work throughout this month on raising awareness for victims of domestic violence and Council Member Rory Lancman. As, as Council Member Cumbo and the speaker have already mentioned we are here today to discuss the coordination of services the city provides for the victims of domestic violence. As you are all ware domestic violence not only affects victims physical, mental, and emotional wellbeing but can cause devastating effects to a family's stability. National studies have shown that over 60 percent of homeless women who have been victims of intimate, intimate partner abuse during their adult lives, and according to Department of Homeless Services domestic violence is one of the top three reasons for shelter entry in New York City. Although HRA oversees a system of emergency domestic violence shelters there are state mandated time limits on these shelters and victims are required to leave

after only 180 days. Many victims time out of DV

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 16 COMMITTEE ON COURTS AND LEGAL SERVICES 2 shelters before locating permanent housing and then must begin the application process at the PATH 3 center to enter the DHS system. The new rental 4 subsidies launch by DHS and HRA Living in 5 Communities or LINC will begin to address this 6 7 critical need for permanent housing for victims of domestic violence. We look forward to hearing more 8 about this program today and monitoring the results 9 of the program moving forward. In addition to our 10 general oversight discussion today as the speaker 11 and Council Member Cumbo mentioned we are also 12 going to be hearing Intro 361 sponsored by Council 13 Member Corey Johnson. This bill would require DHS 14 15 to grans a presumption of eligibility to shelter applicants who have timed out of DV shelter or a 16 17 DYCD youth shelter. This bill would ease the 18 burdensome requirements for these populations and allow them to bypass having to undergo a second 19 20 eligibility determination which is an arduous process as those that have gone through it can 21 2.2 attest to. We look forward to working with the 23 administration on this piece of legislation. I want to thank you all for being here today to testify 24

and to my colleagues Speaker Melissa Mark Viverito,

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1 COMMITTEE ON COURTS AND LEGAL SERVICES

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2 Chair Lorie Cumbo, and Chair Rory Lancman, as well

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3 as my other colleagues who are here today for being

4 here to address this very important and time

5 sensitive topic. With that I will turn it over to

6 Chair Rory Lancman for opening statements.

CHAIRPERSON LANCMAN: Good morning. I

8 | want to thank my Co-Chairs Council Member Steve

9 Levin and Laurie Cumbo for organizing and

10 | conducting this important hearing and of course

11 | Speaker Melissa Mark-Viverito both for creating the

12 | Committee on Courts and, and Legal Services and for

13 | being with us in, in her dedication to this issue.

14 | Before we proceed let me also recognize the council

15 members from the Committee on Courts and Legal

16 | Services who are present today. Council Member

17 | Vanessa Gibson who in her own right is Chair of the

18 | Public Safety Committee and Council Member Ben

19 Kallos who also happens to be Chair of the

20 | Committee on Government Operations. Today we have

21 | the opportunity to exam how the courts and legal

22 services are working together to address the

23 | escalating issue of domestic violence. It is deeply

24 | troubling to hear that according to the NYPD and

25 | Safe Horizon police responded to more than 280

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 18 COMMITTEE ON COURTS AND LEGAL SERVICES thousand domestic violence incidents in 2013. And 2 according to the Mayor's Office to Combat Domestic 3 Violence between 2001 and 2012 there were 864 4 domestic violence homicides in New York City. This 5 is an issue of great importance to the council, to 6 7 my colleagues to myself and to the courts and legal services committee. I'm particularly interested in 8 discussing the resolution calling upon the New York 9 State Unified Court System to require the 10 Integrated Domestic Violence Courts in New York 11 12 City to issue regular reports on batterer intervention programs. The Integrated Domestic 13 Violent, Violence Courts in New York are designed 14 15 to have a family's multiple cases come before a 16 single judge and provide judicial monitoring, 17 access to advocacy and services, and close 18 communication with outside agencies and programs. As pointed in the resolution these courts help to 19 20 ensure consistency in judicial orders which allows the court to respond on a particularized basis to 2.1 each family's situation. Batterers intervention 2.2 23 programs are educational programs for domestic

violence offenders focusing on encouraging

participants to take responsibility for abusive

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2 acts and explore the effects and impact of

3 violence. Although there are several possible ways

4 to enter a batterer program one of the more common

5 is upon order from a court. However when batterers

6 go through court ordered programs there is

7 currently no readily accessible public record of

8 outcomes to determine if there are identifiable

9 changers in the behavior patterns of batters and

10  $\parallel$  whether the programs are successful at all.

11 Reporting on the placement in and outcomes of

12 | batterer intervention programs would help

13 researchers and advocates to measure the success of

14 | the programs and trends in changing the behavior of

15 | the batterers. And I'm looking forward to hearing

16 | testimony on this oversight topic and the related

17 resolutions before the committees today including

18 | the availability of legal services to domestic

20 as they navigate the city's shelter and benefits

21 system. So I look forward to this morning's

22 | testimony and thank you Chair Cumbo and, and Levin.

23 CHAIRPERSON CUMBO: Thank you very much.

24 Thank you to all of my Co-Chairs for your

testimonies. Everyone we will now take a break from

COMMITTEE ON COURTS AND LEGAL SERVICES

2  $\parallel$  the proceedings as we have a time sensitive matter

3 to deal with. The Women's Issues Committee must

4 vote on Resolution number 429 which recognizes

5 October as Domestic Violence Awareness Month in the

6 | city of New York. This morning as the, at the

7 entire council needs to vote on this at our next

8 stated meeting or else the issue will be moot. This

9 was introduced by Council Member Vanessa Gibson and

10 | myself who has signed onto it. It's also Council

11 Members Cohen, Arroyo, Chin, Constantinides,

12 | Eugene, Gentile, Johnson, King, Koo, Lander, Palma,

13 | Richards, Rose, Rodriguez, and Ulrich. Right now

14 | the Women's Issues Committee has a quorum so it is

15 | the time to take the vote. Do any members wish to

16 | be heard on this resolution? Council Member Gibson.

17 COUNCIL MEMBER GIBSON: Thank you very

18 | much Chair Cumbo and good morning to all of my

19 colleagues and to our speaker, Chairs Lancman and

20 Levin. Thank you so much for the opportunity. It is

21  $\parallel$  a pleasure and an honor to be with all of you today

22 | at this very important hearing and it is also a

23 | pleasure to be the introducer along with Council

24 | Member Laurie Cumbo of Resolution 429 recognizing

October as Domestic Violence Awareness Month in the

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 21 COMMITTEE ON COURTS AND LEGAL SERVICES 2 great city of New York. A lot has been said around domestic violence and certainly I do not want to 3 4 repeat everything that has been said but recognizing that domestic violence effects each and 5 every one of us, it affects the heart and soul of 6 7 our communities, children, families that are impacted by domestic violence each and every day. 8 In addition to October every day we have an 9 opportunity we must continue to remain committed to 10 breaking this endless cycle of domestic violence. 11 12 It has been a journey the past several weeks 13 working with all of my colleagues and all of our 14 tremendous partners and stakeholders as we have 15 traveled around the city in our collective efforts to raise the awareness of domestic violence. The 16 17 NYC 'Go Purple' day and all of the other 18 initiatives that we have put forth has been a testament to our commitment, the fact that in this 19 20 budget we have allocated almost six million dollars of domestic violence empowerment DOVE funding is 21 2.2 certainly something that is going to make a 23 significant difference. And I want to recognize Council Member Laurie Cumbo who has really taken on 24

this leadership and making sure that we not only

1 COMMITTEE ON COURTS AND LEGAL SERVICES 2 join together in wearing purple but we also make sure that we are committed to ending this cycle. 3 Commissioner Rose Pierre-Louis and the Mayor's 4 Office to Combat Domestic Violence have been true 5 soldiers in this process. We just held a incredible 6 conference at Hostos Community College in the 7 Bronx. We had hundreds of people from all across 8 the city that came together and I want to thank the 9 New York City Housing Authority as well for their 10 efforts and the mayor and all that have really come 11 12 together. I do want to thank our advocacy groups because they are the ones that do this work every 13 14 day as well as our survivors. We must recognize 15 that this is an issue that has been in the dark for 16 too long and this is our effort to bring light and shed light on this issue to offer the opportunities 17 18 of hope, of renewal, of strength, of courage, and survival for so many women and children. And it's 19 20 something that I hear from my constituents each and every day and it's certainly something that I know 21 2.2 that we are all committed to. So I want to thank 23 all of my colleagues, our speaker, Council Member Cumbo for their leadership, all of the sponsors 24

that have signed on in recognizing October as

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Domestic Violence Awareness month in this great city. And I thank you so much Council Member, thank you Chair for the opportunity to speak on this very important resolution.

CHAIRPERSON CUMBO: Thank you. Thank you. Aare there any other colleagues that wish to speak on this resolution before we take a vote? Council Member Crowley.

COUNCIL MEMBER CROWLEY: I want to thank Chair Laurie Cumbo and Council Member Vanessa Gibson for introducing this important resolution. Domestic violence is the number one crime in the district that I represent and that's the reported amounts of domestic violence and is also believed by the National Agency of Domestic Violence that it is a crime that so often goes unreported. And what we're doing here today with the leadership of our speaker Melissa Mark-Viverito is breaking that silence. We're telling women that they are not alone and that there are services that our city has to provide for them. So I want to thank the speaker and the council because you know I've been in the council for nearly six years now and, and no year have we focused so much on the issue of domestic

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2 violence. And I know that we're making a difference

3 here today and certainly in this council and we'll

4 be ultimately saving lives from the work that we're

CHAIRPERSON CUMBO: Thank you. I just

5 doing, thank you.

want to mention also the, the statistic that is the most troubling to me which is why I'm so pleased that we're able to bring this fourth on a citywide level is when we talk about the reports that in 2013 there were 62 family related homicides in 2013. Of these 16 victims were killed in the Bronx, 26 victims killed in Brooklyn, five victims were killed in Manhattan, 13 victims were killed in Queens, and two victims were killed in Staten Island. And what's most challenging about that is that 70, 74 percent of these cases had no prior police contact and 86 percent of these cases had no current order of protection. And so it certainly shows that while the, the numbers are increasing in terms of people coming for services it also shows that a great many are living in very challenging, horrific, and violent, and dangerous situations that bring in greater awareness to this particular month and all throughout the year we'll hopefully

please sign the committee report. Thank you.

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND  COMMITTEE ON COURTS AND LEGAL SERVICES					
2	CHAIRPERSON CUMBO: Thank you. And now					
3	we are going to call our panels forward. I would					
4	ask in the, in the interest of time because there					
5	are so many incredible testimonies that will be					
6	heard today if the administration could stay as					
7	long as possible it would be so appreciated. I'm					
8	going to call Commissioner Rose Pierre-Louis. I'm					
9	going to call Daniel Tietz from HRA. And I'm going					
LO	to call Stephen Banks from HRA as well. Is someone					
L1	missing?					
L2	STEPHEN BANKS: Dan is right here if we					
L3	need him. He's, he's [cross-talk]					
L 4	CHAIRPERSON CUMBO: Oh okay I got it.					
L5	[cross-talk]					
L 6	STEPHEN BANKS:ready. [cross-talk]					
L7	CHAIRPERSON CUMBO: There we go. [cross-					
L8	talk]					
L 9	STEPHEN BANKS: He's at the ready.					
20	CHAIRPERSON CUMBO: Give me one moment.					
21	COMMISSIONER PIERRE-LOUIS: Sure.					
22	CHAIRPERSON CUMBO: We're going to just					

take one brief moment. We're going to have an opening statement from Council Member Corey Johnson who is also the chair of the Health Committee. And

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COMMITTEE ON COURTS AND LEGAL SERVICES we wanted to do that prior to the testimonies from the administration. I apologize for the delay of your testimony. Thank you.

COUNCIL MEMBER JOHNSON: Thank you Chair Cumbo. I also want to thank Chairs Lancman and Levin for holding today's hearing. I wanted to give an opening statement on Introduction 361 which we are hearing today. And I want to thank the General Welfare Committee Council Andrea Vasquez for her work on this introduction as well as my legislative director Louis Cholden-Brown. Introduction 361 would streamline access to the Department of Homeless Service shelters for those timing out of Human Resources Administration, domestic violence, or Department of Youth and Community Development Runaway Homeless Youth Shelters. People who are in RHY or domestic violence shelters can age out or exhaust the maximum length of stay and are required to leave whether or not they have a place, a place to call home. Under Introduction 361 applicants who come from these facilities would no longer be required to undergo a Department of Homeless Services eligibility determination process prior to being administer to the shelter system. Stays in

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2 domestic violence shelters are time limited

pursuant to New York state regulation. At the end

4 of their maximum 180 day stay in an emergency

5 domestic violence shelter families are required to

6 leave the shelter regardless of whether or not they

7 have a place to go. Fewer than 11 percent of

8 | families leave with safe housing. And for many they

9 are forced to enter DHS shelters. To access a

10 placement families despite having already been

11 deemed eligible for DV shelter must apply at the

12 DHS prevention assistance and temporary housing

13 | PATH intake center. Families are subject to length

14 | interviews where they must disclose their domestic

15 | violence history in front of their children to a

16 | social worker in order to secure a safe DHS

17 | placement. This bill would ensure that anyone who

18 | gets into and stays in domestic violence shelter

19  $\parallel$  for the a max, for the maximum allowable time be

20 | automatically, be automatically deemed homeless and

21 | allowed to seamlessly transition to DHS shelter

22 | without having to go to PATH. In New York Runaway

| Homeless Youth Services consist of two parts; short

24 | term crisis programs and long term transitional

independent living support programs. The length of

COMMITTEE ON COURTS AND LEGAL SERVICES 2 stay in crisis program is capped at 60 days while long term transitional stays are capped at 18 3 4 months. A resident also must exit shelter upon, 5 upon reaching the age of 21. This bill would ensure that any youth forced to exit DYCD shelter due to 6 7 either the expiration of the maximum length of stay or aging out is able to seamlessly access DHS 8 shelter. While singles entering DHS shelters upon 9 leaving DYCD facilities do not need to undergo 10 eligibility review before accessing a bed. Young 11 12 mothers are similarly required to apply at a single 13 PATH facility. Families escaping domestic violence 14 and runaway homeless youth are among the most 15 vulnerable members of our city shelter population 16 yet they often face barriers accessing temporary shelter after their stays in DV and RHY shelters 17 18 expire. Introduction 361 will ensure that they do not need to jump through duplicative hoops to 19 20 obtain shelter. I want to thank again the chairs of their respective committees; Chairs Cumbo, Levin, 21 2.2 and Lancman for hearing this bill today. I look 23 forward to working with the administration to

implement these fair and just policies. Thank you

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very much for allowing me the chance to make an opening statement today.

CHAIRPERSON CUMBO: thank you so very much Council Member Johnson. I think what's so amazing about today is that there, it's a very robust and full committee hearing today and so we are also now going to hear an opening statement from Council Member Cabrera call, for, on a resolution calling upon the New York State Unified Court System to require the integrated domestic violence courts in New York City to issue regular reports on batterer intervention programs and Council Member Cabrera has been a strong advocate on issues related to domestic violence and we're so pleased to have you here today.

COUNCIL MEMBER CABRERA: Good morning. Thank you so much. Good morning everyone. My name is Council Member Fernando Cabrera. First of all I want to thank our Speaker Melissa Mark-Viverito and thank Chair Levin of the Committee on General Welfare, Chair Cumbo of the Committee on Woman's Issue and Chair Lancman of the Committee of Court, on Courts and Legal Services for the opportunity to hear Reso 104 and as mentioned the resolution

COMMITTEE ON COURTS AND LEGAL SERVICES

2 calling upon the New York State Unified Court

3 System to require the integrated Domestic Violence

4 Courts in New York City to issue regular reports

5 | from batterers intervention program. As many, as

6 many of you are aware there is no mandatory law

7 requiring domestic violence courts to issue regular

8 reports from batterers intervention programs.

9 Experts have conducted a variety of study to

10 determine the effectiveness of these programs and

11 agree that these efforts have a positive effect on

12 | those affected by domestic violence. Most agree

13 | that this effectiveness quote unquote means the

14 | cessation of abuse. However there is no record of

15 | outcome to measure the success of such programs and

16 | whether there's real change in the batterers

17 | behavior. In fact... batterers going to the program

18  $\parallel$  just to resolve some issues with the court and this

19 should be avoided. This law will require the

20 integrated domestic violence courts and family

21 | courts in New York City to report the times someone

22 | has gone through the system and has been mandated

23 to go to a batterers intervention program in a

24 consistent regular basis. And I want to please ask

25  $\parallel$  to add me to Intro 361 and Reso 421 and as a,

members of the New York City Council Committees on

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 33 COMMITTEE ON COURTS AND LEGAL SERVICES 2 Courts and Legal Services, Women's Issues, and General Welfare. I am Rose Pierre-Louis, 3 Commissioner of the Mayor's Office to Combat 4 Domestic Violence known as OCDV. Thank you for the 5 opportunity to speak with you today about social 6 7 and legal services for victims of domestic violence. As a former public interest attorney and 8 civil legals, civil legal services attorney I want 9 to thank the council for establishing a Committee 10 on Courts and Legal Services. The New York City 11 12 Family Justice Centers known as FJCs operated by my office and currently located in the Bronx, 13 14 Brooklyn, Manhattan, and Queens provide 15 comprehensive multi-agency services for victims of 16 intimate partner violence, elder abuse, and sex 17 trafficking in one location. Each center is colocated with the local district attorney's office 18 and has NYPD domestic violence prevention officers 19 20 on site in addition to staff from over 35 partners who offer counselling for adults, children, civil 21 2.2 legal assistance, immigration assistance, economic 23 empowerment, and supportive services. The FJCs are walk-in centers that provide free and confidential 24

services regardless of the client's language,

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 34 COMMITTEE ON COURTS AND LEGAL SERVICES 2 income, immigration status, gender identity, or sexual orientation. A fifth Family Justice Center 3 4 is expected to open in Staten Island in 2015 making the New York City Family Justice Centers the 5 largest network of FJCs in the country. In 2013 6 7 there are almost 45 thousand client visits to the FJCs and in this year we have already exceeded 43 8 thousand client visits. We expect to reach at least 9 52 thousand client visits by the end of 2014. 10 Domestic violence occurs in every neighborhood and 11 12 community in New York City regardless of race, ethnicity, or agenda, gender. The diversity, this 13 diversity is reflected in the clients seeking 14 15 services at the Family Justice Centers. Since January 1<sup>st</sup>, 2014 89 percent of our clients are 16 women, 10 percent are men and one percent are 17 18 transgender. Civil Legal Assistance is the second highest service need of FJC clients after seeking 19 20 safety planning and risk assessment services. At the FJCs there are on sight civil legal services 21 2.2 attorneys and paralegals from community agencies to 23 provide information, consultation, and representation for clients in matters relating to 24

family law and matrimonial law. Since January 1st,

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COMMITTEE ON COURTS AND LEGAL SERVICES 2 2014 12 percent of clients requested civil legal services. Eight percents needed family law 3 assistance and four percent required help with a 4 matrimonial or divorce action. The Family Justice Centers practice client centered approaches to 6 7 ensure that victims are aware of all options available to them. One of the legal remedies often 8 discussed with clients is obtaining an order of 9 protection in family court. Since 2013 the Family 10 Justice Centers have been participating in a 11 12 program through the New York State Office of Court 13 Administration known as OCA which allows case 14 managers and advocates on site at the centers to 15 electronically file family offence petitions for 16 FJC clients. This was a welcome service addition at 17 the centers and added to the already robust civil 18 legal service delivery available to clients. The web based Family Offence Petition Program saved 19 20 clients a significant amount of wait time in the family court, enhances the content and language 21 2.2 included in the petitions with the assistance of 23 on-site advocates and attorneys and allows clients to complete the petition filing process in a safe 24 supportive and culturally competent environment

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 36 COMMITTEE ON COURTS AND LEGAL SERVICES what, with on-site services available to children. 2 For immigrant victims of domestic violence there 3 are added layers of complexity that factor into the 4 5 abusive relationship which may include a fear of deportation, a lack of knowledge about domestic 6 7 violence laws in this country and the rights of victims as well as language barriers. Since July 8 2008 through the Mayor's Office and public/private 9 10 partnerships immigration attorneys have been funded to work on-site at the Family Justice Centers. This 11 12 year 57 percent of FJC clients were foreign born and 10 percent of overall clients requested legal 13 assistance with an immigration related, for an 14 15 immigration related issue. To ensure quality 16 service delivery to all FJCs on-site staff are 17 required to attend training on cultural competency. 18 In addition staff within the FJCs speak over 25 different languages. We have learned that one of 19 20 the biggest barriers to leaving an abusive relationship is the inability of victims to 21 2.2 financially provide for themselves and their 23 children without economic support from their 24 abusive partner. This is a very real fear given

that in 2014 46 percent of our clients reported

risk cases by facilitating interagency coordination

and collaboration, to carry out individualized

action plans to meet the service and safety needs

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38 COMMITTEE ON COURTS AND LEGAL SERVICES 2 of clients. Staten Island Divert has partnered with over 35 community based organizations and city 3 agencies including the NYPD and the Richmond County 4 District Attorney's Office. Today DVRT has assisted 5 over 100 clients who were at high risk of 6 7 escalating abuse, serious physical injury, or death. 70 percent of divert clients indicated that 8 they had been stalked by their intimate partner 9 making stalking the number one reported abusive 10 behavior by clients. Nationally three out of four 11 12 women murdered by their intimate partners have been stalked by an offender in the year prior to their 13 murder. And 54 percent of female homicide victims 14 15 reported stalking to the police before they were 16 killed by an intimate partner. To address these 17 serious issues of stalking in collaboration with 18 the Richmond County District Attorney's Office and the NYPD we launched the Coordinated Approach to 19 20 Preventing Stalking known as the CAPS program. CAPS is a homicide prevention initiative to increase the 21 2.2 identification and reporting of intimate partner 23 stalking cases, enhance stalking arrests and 24 prosecutions, and engage in appropriate risk

assessment and safety planning with stalking

1 COMMITTEE ON COURTS AND LEGAL SERVICES 2 victims. Since the program's launch in 2014, July 2014 there have been at least 250 percent increase 3 in stalking identified cases by the NYPD in Staten 4 Island. A critical piece of pronation is educating 5 our youth about healthy relationships. We know that 6 nationally 72 percent of 8<sup>th</sup> and 9<sup>th</sup> graders are 7 quote unquote dating. Regrettably abusive behavior 8 is often normalized for young people making it 9 difficult for them to recognize abusive behaviors 10 is problematic and unlikely for them to report 11 12 abusive relationships. In fact in New York City over one in 10 high school students, almost three 13 14 students per classroom reported being physically 15 abused by their boyfriend or girlfriend. In 2005 16 OCDV launched a healthy relationship training academy to provide interactive workshops on dating 17 18 violence and cyber, cyber abuse for adolescents, young adults, parents, and service providers. The 19 20 workshops are led by peer educators ranging in age from 17 to 25 and a senior trainer age 29 who 21 2.2 encourage discussion and critical thinking about 23 these challenging topics. To date the academy has conducted over 2,000 workshops approximately 25 per 24

month and has reached over 39 thousand young

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 COMMITTEE ON COURTS AND LEGAL SERVICES 2

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40 people. In order to effectively respond to the incidents of domestic violence in the city OCDV focuses largely on outreach to raise awareness about domestic violence and connect victims with services at the FJCs and with community and govern... partners citywide. Since February 1st, 2014 OCDV staff have participated in over 739 outreach events, an increase of 400 percent over the same period last year and has disturbed over 195 thousand pieces of outreach material. Regular outreach efforts have occurred at transit hubs, business districts, beauty salons, and grocery stores. In addition by the end of 2014 OCDV staff will have presented at all 59 community boards and at all 77 police precinct community council meetings in New York City. Awareness is the greatest tool we have to combat domestic violence. It, and it is, it is OCDV's chief priority. In closing we look forward to continuing to work with our city and community partners and with the council on our shared goals of strengthening the safety net for victims of domestic violence throughout New York City. Thank you for the opportunity to testify and we look forward to

[laughter]

CHAIRPERSON CUMBO: Thank you very much. Do you affirm to tell the truth, the whole truth, and nothing but the truth in your testimony before

8 this committee and to respond honestly to council

9 member questions?

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COMMISSIONER BANKS: I do.

CHAIRPERSON CUMBO: Thank you. And thank you for your willingness to be sworn in today. You may proceed.

much. Good morning Speaker Mark-Viverito,
Chairpersons Cumbo, Levin, and Lancman, and Council
Members Johnson, Cabrera, and Gibson. I'm Steven
Banks, the Commissioner of the Human Resources
Administration and I thank you for this opportunity
to discuss our efforts to provide assistance and
support for survivors of domestic violence
including updating you on several of our reform
initiatives that will have particular bearing on
the topic of, of the hearing today. And Chair
Lancman I particularly want to welcome you to this

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1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
	COMMITTEE ON COURTS AND LEGAL SERVICES 43
2	process and looking forward to working with you as
3	we move forward as, as the speaker knows as part of
4	city policy we've consolidated all civil legal
5	services programs at HRA both in the baseline, 21
6	million dollars' worth of baseline programs and
7	programs that the council's added in order to
8	better coordinate and be more effective in our
9	efforts to fight poverty and income inequity as
LO	well as prevent homelessness. So we look forward to
L1	working with this new committee as part of the city
L2	policy of consolidating all the programs in one
L3	place for, for, to enhance effectiveness. October
L 4	is Domestic Violence Awareness Month. It serves as
L5	an opportunity to remember and acknowledge that
L 6	domestic violence affects every New Yorker. During
L7	this month we're reminded that no one is immune to
L 8	the consequences of abuse regardless of
L 9	socioeconomic status, race, gender, or sexual
20	orientation. Domestic violence or intimate partner
21	violence is a pattern of coercive behaviors aimed
22	at controlling one's intimate partner which
23	overtime leaves a person powerless, fearful, and
24	ashamed. It is not only characterized by hitting,
25	shoving, and punching but also by psychological and

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
2	committee on courts and legal services 4. financial abuse that results in the destruction of
3	a person's sense of self-worth, security, and
4	safety. One in three women and one in 10 men
5	experience intimate partner violence in their
6	lifetime. HRA has a long history of providing
7	services to domestic violence survivors through our
8	office of domestic violence. The largest domestic
9	violence services system in the nation our Office
10	of Domestic Violence oversees an extensive network
11	of domestic violence services which include
12	shelters, community based services, and primary
13	prevention programs. Our staff is committed to
14	providing a broad array of services to survivors of
15	domestic violence. Here's a snap shot of the array
16	of services offered through our Office of Domestic
17	Violence in the past fiscal year. 44 thousand
18	families sought services related to domestic
19	violence they were experiencing. 3,877 families
20	entered a domestic violence shelter. 7,100 families
21	in the Department of Homeless Services intake
22	centers were assessed for domestic violence by
23	HRA's NoVA program. 9,600 public assistance clients
2.4	at HRA job centers were assessed for domestic

violence by domestic violence liaison. 4,000

2 domestic violence survivors received legal

3 services, community based advocacy, and

4 counselling. 10,700 students participate3d in

5 workshops and received counselling through teen RAP

6 our HRA Relationship Violence Prevention Program.

7 And 8,500 New York City Housing Authority Residents

8 received domestic violence education, intervention,

9 and aftercare services from HRA programs. Our

10 specific services are as follows. Emergency and

11 | transitional shelter services; services, shelter

12 services for survivors of domestic violence are

13 | mandated under New York state social services law

14 | and are provided by HRA in accordance with the

15 state Office of Family and Children Services

16 regulations regarding emergency shelter services

17 and care for survivors of domestic violence. The

18 | HRA domestic violence shelter system is the largest

19 domestic violence shelter system in the country. It

20 | includes 44 confidential emergency shelter

21 | facilities throughout all five boroughs of New York

22 | City with a total bed capacity of 2,228 beds which

23 | can accommodate approximately 800 families. And

24  $\parallel$  seven transitional housing tier two shelters which

25 | have 243 units for families. In FY14 HRA domestic

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2 violence system served 11,105 individuals which

3 included 3,877 adults and 6,784 children as well as

4 | 444 single adults. Emergency domestic violence

5 shelters provide temporary housing and supportive

6 services for up to 180 days in a safe environment

7 | for survivors of domestic violence in their

8 families. This 180 day limits set forth in New York

9 state regulation. The HRA Office of Domestic

10 Violence is responsible for the administrative and

11 | fiscal oversight of 43 private emergency

12 residential programs and the direct operation of

13 | our own largest emergency domestic violence shelter

14 | facility that has 176 beds. And I just note that uh

15 | the partnership with those 43 private agencies

16 critical to our efforts and we applaud them for

17 | their continuing support and work with us to

18 | provide services to our mutual clients. Emergency

19 | shelter services are designed to stabilize clients

20 | in a safe environment. Programs are developed to

21 | work with families to manage the crisis and the

22 trauma of domestic violence strength and coping

23 skill and enhance client self-sufficiency. Required

24 services include individual counselling, advocacy,

psycho-educational groups, trauma focused

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 47 COMMITTEE ON COURTS AND LEGAL SERVICES 2 interventions that address the dynamics of domestic violence in particularly that impact on parenting. 3 4 All shelter programs are required to provide childcare services and assist clients with housing, 5 benefit entitlement assistance, financial 6 7 development services, and workforce development, and employment readiness services to maximize self-8 sufficiency. DV shelter programs serve all members 9 of the family including male head of households and 10 LGBTO survivors with a particular emphasis on 11 12 children to ensure the opportunity for healing and to break the cycle of violence. Several residential 13 14 programs provide special services including mental 15 health, substance use treatment, expressive therapy 16 such as art therapy, play therapy for children, movement and stress reduction programs. Several 17 18 shelter provider agencies also specialize in serving the needs of particular population 19 including persons with disabilities, orthodox Jews, 20 Asians, and Latinas. HRA also has seven 21 2.2 transitional tier two shelters. These programs as I 23 said have a total of 243 units for families. DV tier two shelters are transitional residential 24

domestic violence programs regulated by the state

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
1	COMMITTEE ON COURTS AND LEGAL SERVICES 48
2	office of temporary and disability assistance that
3	provide an extension of shelter services for
4	families who are in the emergency shelter system
5	who are in need of continued support and ongoing
6	services to obtain safe, permanent housing and
7	reintegrate into communities. Services are aimed at
8	preparing families for reintegration by
9	strengthening client support systems and life
10	skills to maximize self-sufficiency. Particular
11	emphasis is placed on training and workforce
12	preparation advocacy and referral services for
13	special needs and aftercare services. Previously
14	after 180 days in an emergency shelter families
15	were either able to leave shelter with available
16	continuing non-residential support services, move
17	to an HRA transitional tier two housing facility or
18	if they still needed to be in shelter obtain
19	shelter from the Department of Homeless Services.
20	While families leaving the HRA DV shelter are
21	eligible for placement in a DHS shelter the process
22	of moving between the two systems has not been as
23	seamless as it should be. Working together next
24	month HRA and the Department of Homeless Services
25	are implementing a system to manage the transition

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 49 COMMITTEE ON COURTS AND LEGAL SERVICES 2 of families from the HRA system to the DHS system without the need for families to be evaluated for 3 shelter eligibility a second time at PATH since HRA 4 already has determined these families to be in need of shelter. However using the new LINC program 6 instead of sending families to HRA shelters for DV, from HRA shelters to DV shelters we're working to 8 move these families with children into a permanent 9 home. Implemented in September the LINC Rental 10 Assistance Program short for Living in Communities 11 12 helps families move from temporary emergency shelter back to the community as quickly as 13 possible by paying a portion of their rent for up 14 15 to five years if they continue to qualify. The 16 program is targeted to families who have spent the 17 longest time in shelter. There are three LINC 18 programs with one, LINC three, specifically designated for domestic violence survivors who have 19 20 been in the HRA shelters for the longest periods to avoid having to transfer families from the HRA 21 2.2 system to the DHS system when the 180 day 23 regulatory time limit is reached. Almost half of 24 the total LINC Rental Assistance Program this year, 1,900 slots out of the almost 4,000 slots is set

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 50 COMMITTEE ON COURTS AND LEGAL SERVICES 2 aside for DV's families. LINC three is designated for survivors on public assistance who make up 3 approximately 85 percent of domestic violence 4 survivors in our HRA shelters. Those who are 5 working can qualify for the other LINC programs as 6 7 we proceed with the implementation of this new rental assistance initiative. So survivors 8 ultimately can end up with more than just the 1,900 9 slots in LINC three. In addition to the LINC Rental 10 Assistance Program as we have reported previously 11 12 to the council in testimony regarding HRA's reform initiatives. HRA, DHS, and the New York City 13 14 Housing Authority have worked together to 15 streamline the NYCHA application process for 16 families in the HRA and DHS shelters. Who HRA's No 17 Violence Again staff, NoVA staff has certified as 18 survivors of domestic violence. Previously even though HRA had determined that such families were 19 20 survivors they were required to obtain additional documentation to obtain the N1 NYCHA Domestic 2.1 2.2 Violence Priority. As a result very few families in 23 the HRA and D, DHS shelters were able to receive

the N1 NYCHA priority. This process has now been

reformed so that the HRA certification is

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2 sufficient. Now that the relocation of the

designated 750 families from DHS shelters to NYCHA

4 apartments has been achieved NYCHA will begin the

5 process of identifying families in the HRA and DHS

6 shelters who HRA has certified to be domestic

7 | violence survivors under the new streamlined N1

8 process. Based on apartment availability for family

9 sizes NYCHA projects that over the next 10 weeks

10 from now through December 31<sup>st</sup>, 2014 between 50 and

11 | 100 domestic violence survivors in the community

12 | and in the HRA and DHS shelters with the N1

13 priority will be able to move into NYCHA

14 | apartments. Thereafter the new agreed to N1

15 priority process for certified survivors of

16 domestic violence and HRA and DHS shelters will

17 continue on an ongoing basis with a number of

18 | families moving into NYCHA family, NYCHA apartments

19 with the N1 priority each year dependent on

20 | available apartments. Let me also now highlight the

21 | services provided by NoVA, the project No Violence

22 | Again. Project NoVA established in 1991 addresses

23 | the needs of domestic violence survivors seeking

 $24 \parallel$  emergency housing from the Department of Homeless

Services. NoVA is staffed by MSW social workers who

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 52 COMMITTEE ON COURTS AND LEGAL SERVICES 2 provide assessment, crisis counselling, information referrals, and placement of eligible domestic 3 violence clients into emergency DV shelters. The 4 NoVA unit is located at the DHS PATH family intake 5 center and at the DHS Adult Intake Center at 6 to determine DV eligibility and risk. As part of 8 our reform initiatives DHS and HRA are working 9 10

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Belleview Medical Center where clients are assessed together to revamp the space in HRA and NoVA staff interview families at PATH so that adults can be interviewed without having to answer questions about domestic violence in front of their children. In 2014 Project NoVA assessed more than 7,100 families at the DHS Path Center and more than 500 adult couples at the DHS Adult Intake Center. HRA also operates a domestic violence liaison unit. The domestic violence liaison unit is a service mandated by the Family Violence Option Act which is intended to protect survivors of domestic violence who could be further endangered through compliance with public assistance requirements, particularly employment and child support. Liaison, liaisons serve all HRA Job Centers and determine eligibility for waivers from work and other requirements when

COMMITTEE ON COURTS AND LEGAL SERVICES 2 that is necessary to protect clients. In FY2014 this unit assessed more than 9,600 clients for 3 safety and DV service needs and issued over 8,600 4 waivers. As we've testified previously HRA has 5 reformed the process for obtaining DV waivers by 6 7 modifying the former quote partial waiver unquote system that puts survivors at risk while still 8 permitting families who are able to participate 9 10 employment programs to do so as long as their safety is protected. HRA also operates an Anti-11 12 Domestic Violence Eligibility Needs team called 13 ADVENT. ADVENT is a specialized case management unit for clients in emergency DV shelters who are 14 15 on cash assistance or receiving public assistance 16 benefits. The ADVENT program was developed as an 17 extension of the Domestic Violence Liaison Unit to 18 address the specific needs of DV clients and shelter. In FY2014 ADVENT provided specialized case 19 20 management or work engagement services to an average of 11 hundred DV clients and shelter each 21 2.2 month. HRA also operates an alternative shelter 23 program. The alternative to shelter program offers domestic violence services to survivors and their 24

children the option of remaining safely in their

54 COMMITTEE ON COURTS AND LEGAL SERVICES 2 home in the community instead of moving into a domestic violence shelter. The program provides 3 4 clients with a personal electronic response alarm 5 system linked to local police precincts enabling 6 them to remain safely in their homes. Clients are 7 also offered to ongoing case management services which include crisis counselling and safety 8 planning support, advocacy, and referral and 9 information services. The alternative to shelter 10 program has an active caseload of over 200 clients 11 12 per month. HRA also operates a program called the 13 domestic violence intervention education program 14 which is a contracted program that was transferred 15 from NYCHA to HRA in 2009. The program is based in 16 nine NYCHA police service areas where case managers 17 work closely with DV police officers to respond to 18 domestic violence incident reports and provide crisis intervention, counselling, and advocacy for 19 20 DV survivors in NYCHA housing. A goal of the program I to encourage clients to accept DV 21 services to reduce the level of risk to clients and 2.2 23 increase utilization of services available to clients in NYCHA. In 2014 this program engaged more 24

than 7,900 clients and domestic violence services.

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HRA also operates a domestic violence aftercare program which provides intensive case management and support services to DV survivors living in NYCHA developments who are approved for an emergency housing transfer to transition to a safer apartment. This program's staffed with case managers and MSW social workers who provide NYCHA DV clients with home based assessments, case management referral information, advocacy, safety planning, and relocation assistance. Clients referred to this program upon approval of their applications for a NYCHA emergency DV transfer. In 2014 this program provided case management services to over 600 NYCHA emergency transfer clients. NY, HRA also provides a range of non-residential domestic violence programs, community based nonresidential services for survivors have proven to be an effective method of addressing the needs of some survivors of domestic violence and their children, particularly survivors who are seeking supportive services but do not require or would not consider entering an emergency shelter program. In some cases such non-residential services may

alleviate a need for domestic violence residential

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
2	committee on courts and legal services 56 services, in other cases non-residential services
3	offer community based support for families who have
4	left domestic violence shelter. No-residential
5	domestic violence services are mandated by New York
6	state and regulated through the state office of
7	children and family services the regulations
8	require that local social services agencies, in
9	this case HRA, must provide the following core
10	services; a telephone hotline, information
11	referral, specialized, specialized counselling and
12	medical services, and whatever else a client may
13	need, advocacy such as providing liaison services
14	or intervening with community programs on behalf of
15	survivors, counselling including individual or
16	groups for children or adults, community education
17	outreach, legal services including orders of
18	protection, child custody, child support and
19	immigration issues and divorce. HRA contracts with
20	community based organizations to offer 15 programs
21	that provide these core services in all five
22	boroughs. Two providers offer services to special
23	populations, LGBTQ, and survivors of domestic
24	violence who have disabilities. Services are
25	offered in a range of languages including Spanish,

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 57 COMMITTEE ON COURTS AND LEGAL SERVICES 2 Russian, Hindi, Bengali, Urdu, Gracchi, Panjabi, Cantonese, Mandarin, Fukienese, Vietnamese, Korean, 3 4 Japanese, Subrocreation [sic], Tamil, French, 5 Portuguese, Arabic, Creole, Italian, Romanian. In FY2014 non-residential providers assisted an 6 7 average of 3,000 families each month and offered legal services to an average of 1,000 families per 8 month. The domestic violence hotline that HRA 9 operates was created in 1994 and receives calls 10 from survivors of domestic violence seeking 11 12 shelter, counselling information, referrals to domestic violence services. This hotline is 13 directly operated by Safe Horizon, a private not-14 15 for-profit social services agency and a long time 16 DV service provider. The hotline operates 24 hours a day, seven days per week. Hotline staff is able 17 18 to link callers to available space in the 44 HRA domestic violence emergency shelters. And in 2014 19 20 the DV hotline received more than 8,000 calls per month. This volume has been consistent over the 21 2.2 course of several years. HRA also operates teen 23 RAP, the teen Relationship Abuse Prevention 24 program. It's a school based program and it's one

of the most extensive programs for prevention in

improve their financial security in areas such as

and accessing free tax services and benefits such

as the earned income tax credit. In closing thank

increasing assets, improving credit, reducing debt,

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you for the opportunity to provide a full presentation of our comprehensive services. While, while our efforts to address domestic violence continue to be comprehensive there is much work to be done to curtail the ravaging effects of domestic violence in our city.

CHAIRPERSON CUMBO: Thank you very much for your very robust testimony. And I'm going to be brief in my questions because I know that a number of my colleagues have guestions as well as there's a, an additional hearing that's going on that many of them are a part of. But really wanted to, Commissioner Banks wanted to talk about and find out what percentage of people max out of the 180 day limit. And on top of that what are the reasons why you're finding that some individuals are exceeding that time limit. Why are they not able to, what are the, the barriers that are preventing them from finding housing and moving on in that way?

COMMISSIONER BANKS: I mean our clients you know have the same challenges that any low income families have in terms of finding housing in the difficult housing market which is the reason

specifically targeted to families that would be timing out of the HRA system. Of the 1900 units of thousand, I'm sorry 900 of these rental assistance packages are targeted for families to try to address the timing out problem and to the extent we can stop them from timing out by providing them with rental assistance to move into permanent housing, that's the best solution. This year a thousand of those 19 hundred units, rental packages are targeted to families in the DHS system who previously timed out or for one reason or other couldn't get into the system. We find that the number of families that are timing out in any given month are approximately 43 a month and that's how we came up with the number 900 to be able to address...

CHAIRPERSON CUMBO: 43 a month...

COMMISSIONER BANKS: Timing out of the

HRA system and moving... (cross-talk)

CHAIRPERSON CUMBO: Out of how many again of a total?

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COMMISSIONER BANKS: That's a total of on any given night or sheltering 800, about 800 families in the emergency system. So... (CROSS-TALK)

CHAIRPERSON CUMBO: So out of the 800 you're having 43 that are timing out...

COMMISSIONER BANKS: On any given month.

CHAIRPERSON CUMBO: On any given month.

COMMISSIONER BANKS: But I want to emphasize that people leave shelter at all different periods of time. And we're particularly focused on stopping the movement between the two systems. It's the beginning of a comprehensive approach to this problem. As we all know it's been a number of years since there's been any type of housing at all available to our clients. And so last month we took a step, a huge step forward by implementing a new rental assistance program aimed at trying to avoid having clients move between two systems. As we go along if the numbers turn out to be different we will obviously make modifications and continue to, to work to, to go forward. The identification as I said of the 900 rental assistance units or packages slots for families in the HRA system is based upon the numbers of

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hadn't been moving out either.

62 families timing out. And the goal of our approach to the program is to be able to open up space in the 243 tier two units that we operate and prioritize moving those families out into these rental assistance packages, with these rental assistance packages first in order to target the longest staying families in the system. And that will open up space to avoid people having to move, our families having to move from one system to another because they have the option now of going into space... previously there was a bottleneck because the families in the tier two facilities

CHAIRPERSON CUMBO: Let me ask you also in terms of you mentioned that it wasn't a seamless transition in that way, how do you evaluate the services that you're providing. Are those survivors of domestic violence, are they in any way, shape, form, or fashion given any form of evaluation tools to understand how effective the services have been or if there are areas where they feel that they could have further support or other wrap around services that might help them get onto their feet? Or for us in the city council and me also being a

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new member I really have no understanding of and need to go on my own tour of these to understand what the housing conditions are that the families are living in. So how do we get an understanding of the safety that's happening in many of the shelters in terms of understanding the dynamics of how individuals are interacting with the agency? Is there any kind of evaluation system that would give us and the council an understanding?

the, a couple of aspects of your question. First of all we welcome an opportunity to take you to the, to the facilities. 43 of the emergency facilities are run by our not-for-profit partners. We run one of them. The other seven are, the seven tier two facilities are run by our not for profit partners. And we'd be happy to show you those, the, what the operations are. As we've testified at other hearings we're developing a client advocacy unit within HRA that will be a place in which clients can certainly express their concerns about whether services are being provided adequately or not to them. In terms of the seamless transition the real issue and... when we looked at the, over the last six

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2 months at different reforms that we needed we got

3 two city agencies. One agency HRA had determined

of two city agencies. One agency has had determined

4 | that the families in need of shelter and then

5 historically the family was being, going through a

6 second process. And so the two agencies working

7 | together said this was, that we need a much more

8 seamless transition between the two and so now

9 there's a new system that's going to implemented

10 next month that will allow the families to not have

11 | to go through a second evaluation process and...

12 (cross-talk) and I think that that's as a result of

13 the two agencies looking at how to better serve

14 | clients as part of an overall reform process that's

15 underway.

16 CHAIRPERSON CUMBO: And all initiatives,

17 programs need a certain amount of time to

18 | understand or evaluate their success. But the link

19 program that you discussed in your testimony which

20 was implemented I believe in September what has

21 been, what have you seen as a result of the

22 | implementation of that in a very short period of

23 | time?

24 COMMISSIONER BANKS: Well I think that

25 | we, we have to learn from what's happened in the

65 past when rental assistance programs were put in place. And there's no, naturally a, a delay between the moment they're announced and the ability to move substantial numbers of people into housing. So we're working with the shelter providers, we're working with our own staff to identify landlords who want to participate. I've been in touch myself directly with the largest HRA, the largest landlords housing HRA clients and I think there's a lot of interest and we have to now move forward to link no pun intended clients to available apartments and move forward. It's a, it's a rather extraordinary commitment of resources after three years of literally no rental assistance being provided since 2011 to clients in the HRA or DHS systems. So we have, we announce the program September, we publish the rules in the, in the city record. We're about to move forward with comment period. And we're certainly open to people suggestions about improvements but I think we're really too early to reach any judgments other than to say we... last month and we're moving forward with

it because it's really needed for our clients.

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CHAIRPERSON CUMBO: An additional

question refers to in terms of the housing stock. I would be curious to know how much of opportunities of survivors of domestic violence our, their placement goes to NYCHA or it goes, goes to other CBOs or it goes to other private sources of, of housing. What is the percentage, or are we primarily utilizing NYCHA as, as the, the main housing source?

COMMISSIONER BANKS: Well the 19 hundred slots for link or rental assistance for housing in the private market.

CHAIRPERSON CUMBO: Okay.

COMMISSIONER BANKS: And so those are private market apartments, the process of, of, of approving apartments for use in this program, requires an HPD inspection for housing quality standards before our clients move in, a lease with the landlord, a commitment to not charge any additional monies beyond the monies that are, that are provided for in the program. And the NYCHA N1 priority is an ongoing priority for a certain number of apartments that as they, for apartments as they become available was we see over the next

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2 you know essentially two months NYCHA's going to be

3 moving approximately 100 families into NYCHA

4 apartments using the N1 priority and then we'll be

5 making placements on an ongoing basis. But for our

6 focus we've got these 19 hundred slots available

7 for survivors of domestic violence and we're really

8 | very focused on, on helping them move out.

CHAIRPERSON CUMBO: Thank you. And then before I turn it over to my colleagues wanted to ask in terms of, and both commissioners if you can both speak to this as well, talks about the batterer. So in terms of housing someone lives in an apartment, let's say it's a NYCHA development, the batterer is still living in the apartment, how does that happen in terms of what happens to the batterer assuming sole responsibility for the apartment or the housing... or wherever it is that they have decided to part from? And in some of these instances when you get to the, to the weeds of it with a lot of our constituents also refers to when relationship ends the distribute, the distribution of, of furniture, equipment, all these sorts of things that happen in a household. Does your agency assist in some ways with how families

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COMMITTEE ON COURTS AND LEGAL SERVICES actually divide all of these different elements because I know that that also exacerbates a certain level of the division of a relationship.

COMMISSIONER BANKS: I mean that's why the nonresidential services that we provide are so important, particularly the legal services. These are complex situations and the ability to get support from either a community based nonresidential service provider or a legal services provider to help in ensuring that appropriate orders are, orders are in place to protect a client to ensure that the client could, has whatever rights they may have to retain the housing enforced and to get the type of assistance that only legal services provide, that's one of the reasons why we prioritize that service.

COMMISSIONER PIERRE-LOUIS: Mm-hmm. And I would just add on to what Commissioner Banks just said is, is certainly at our Family Justice Centers one of the most important resources that we, we provide in addition to our legal services and counselling is around safety planning to address some of these needs and... [cross-talk] certainly working with the NYPD. And orders of protection can COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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2 | play a very important role in this regard in terms

3 of delineating specifically who has to leave the

4 | household, when if someone needs to go into the

5 home to access their clothing, their items.

6 | Certainly in, in the cases of a matrimonial action

7 this could be distribution of assets or items

8 within the household could be handled within that

9 context.

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CHAIRPERSON CUMBO: and is that handled through the family Justice Center or is that part of the wrap around services that you offer or is it handled primarily with the police department?

COMMISSIONER PIERRE-LOUIS: So in terms of well the Civil Legal Services piece is done through our on-site partners, many of whom are, are sitting in the audience today to provide a variety of... safety planning, counselling, and the legal services... whether it's immigration, matrimonial, or family law. If for example pursuant to an order of protection and I see, I, I know I saw earlier someone from the DA's office here as well is that they can specify that the abuser has to leave the household, that if for some reason the abuser wants to get something from the household it has to be

2 done within a certain period of time and typically

3 that is done with the presence of the NYPD being at

4 the household as well. Or if the victim needs locks

5 changed certainly Safe Horizon has been

6 | instrumental in assisting victims in this regard.

CHAIRPERSON CUMBO: And what services

8 are currently in existence in, in evaluation

9 procedures to understand what are we doing as far

10 as an administrative role for the batterer. Because

11 as many of the testimonies and the opening

12 statements here discuss that children, boys and

13 girls, that grow up in household where they're

14 | witnessing and experiencing domestic violence that

15 | they then too will repeat those behaviors at a

16 | later stage. So rightfully so we need to do

17 everything that we can to make sure that those that

18 are victims of domestic violence are protected and

19 moved into safety. But at the same time my concern

20 continues to be that there are men who are

21 | committing the same crimes over and over again and

22 | we're not providing as best as I know a level of

23 comprehensive services that would allow them, and

24  $\parallel$  the ability to evaluate if what in fact we're doing

25 | is having an impact.

certainly there are a number of, of programs

throughout the city, I know also through the

COMMISSIONER PIERRE-LOUIS: I think

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Department of Probation there's been a very effective program. I know I seen... Manny Yonko from

Children's Aid Society that they have a very unique approach to providing these services. I think that

this is an issue that has been discussed frequently

in the advocacy community. I think recent attention

to the issue of domestic violence brings into

question in terms of resources that are available

to individuals who are abusive I know within in,

in, in our agency at OCDV this is something that

we're looking at more closely as well. So I, I, I

think there are some synergies in terms of what the council is looking at, what the advocacy community

is looking at and what, as an agency what we, we'd

like to see. But I think there are some, some

programs that have been effective. And I know

within probation there have been some programs that

are effective. Here I see Quentin Walcott just

walked in from CONNECT They also have a number of

resources as well that are, that are, have been

effective for dealing with individuals who have been abusive.

add to your, your question really focused on of course the, the children who are affected and, and potential impact on them which is why a number of the excellent partners that we have provide the kinds of services to really focus on children and other kinds of, and the kinds of support that's helpful to, to break that cycle of violence as, as you, as you indicated.

CHAIRPERSON CUMBO: As I turn it over I just want to state that as chair of this committee one of the things that's going to be very important to me moving forward is the ability to have a greater understanding of the evaluation of the services that we're providing but also, and supporting but also at the same time significant resources and attention and a strategy has to be developed around those batterers because I feel that we're going to continue the cycles if we don't get at the, the heart of what's ultimately creating it and making it happen. So I certainly look forward to working with you all. I just want to add

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2 that we've also been joined previously by Council

3 Members Ignizio, currently Council Members Menchaca

4 as well Council Member Espinal and I am now going

5 to turn it over to my co-chair Council Member Steve

6 Levin.

CHAIRPERSON LEVIN: Thank you Chair

Cumbo and thank you Commissioners. I'll, I'll keep

my questions limited so that my colleagues have the

opportunity to ask more questions. And I very much

appreciate both of your testimony and both your

hard work. Commissioner Pierre-Louis I was very in,

encouraged and amazed in your testimony to see a

400 percent increase...

COMMISSIONER PIERRE-LOUIS: Mm-hmm.

CHAIRPERSON LEVIN: ...in the level of outreach events you know and hard data showing what your office has been able to do in, in just, in just nine short months. So I want to thank you very much for...

COMMISSIONER PIERRE-LOUIS: Thank you.

22 CHAIRPERSON LEVIN: ...that and, and for

23  $\parallel$  all of your work and Commissioner Banks as well.

24 Can, can you either of you fill us in on... I'm

looking at the, the issue of the time limit on

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2 victims of domestic violence and HRA shelters, can

3 you fill us in a little bit on the background of

4 how that came to be the, the time that the, the

5 state law settled on. And I don't, I don't know the

6 background but if you can kind of fill us in a

7 | little bit on, on why that is the number.

COMMISSIONER BANKS: It had been a shorter number previously and over a period of time it, it was gradually extended to that number. It's certainly a number that we want to keep looking at. As indicated in, in both the testimony and the questions we're very focused on the timing out issue since moving families among systems is not a desired result. And as I, as I said link is aimed at trying to address that. And the numbers that we're currently seeing timing out is, are obviously on a monthly basis the numbers we're currently seeing timing out could they change, could they become less, could they become more. Those are things we're going to have to look at very closely as well. If what you're asking, and I don't want to you know get ahead of what you might be asking is look should there, should that time limit be increased.

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CHAIRPERSON LEVIN: Right.

commissioner banks: It, it's certainly something that we all should be looking at as we, taking a fresher look at the overall system that we operate are looking to try to manage with that time limit if it were to change we'd still have to be doing the things I think we're... doing now which is trying to make sure that people, to the extent, to the greatest extent possible don't move between two systems.

CHAIRPERSON LEVIN: Right. Do you know what, did you, do you recall what year that happened when, when that was extended to 180 days?

COMMISSIONER BANKS: Two years ago.

 $\label{eq:CHAIRPERSON LEVIN: Okay. And before that it was...$ 

COMMISSIONER BANKS: It had gone from 120. It was 135. There were different time periods before then.

CHAIRPERSON LEVIN: And the reason I ask is that you know we, we were finding ourselves in a very difficult situation right now in terms of families having challenges and getting into, keeping and, and obtaining permanent housing,

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burden.

keeping permanent housing as we're seeing with the rise in homeless families in New York City continuing to increase and increasing dramatically since 2011 and something that is you know is a, it's a much graver picture than 10 years ago for example. And, and so it would, one thing that would come to mind is, is in light of current challenges that we're facing as a city. And I know that this administration is doing a tremendous amount of work to turn that picture around and, and, and create meaningful change with real resources but might this be one thing that we could do on a state level to, to alleviate some of that

COMMISSIONER BANKS: Well I mean it's an interesting question. Changing the time limit would have potentially the impact of people would remain longer but it wouldn't address what's down the line driver of the problem...

CHAIRPERSON LEVIN: Right.

COMMISSIONER BANKS: ...which is housing.

CHAIRPERSON LEVIN: Right.

COMMISSIONER BANKS: And so that's why we focused on the link program to deal with the

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timing out problem very directly. There have been proposals from some of our terrific not-for-profit partners for additional kinds of domestic violence shelters to augment the kinds of services we currently provide, that's something we're certainly interested in in exploring with those providers. So there are a number of different pieces to the puzzle. But I think that we all need to focus on how to, how to get people out of the domestic violence shelter system and into safe permanent housing as quickly as possible.

CHAIRPERSON LEVIN: Right.

COMMISSIONER BANKS: And, and that's what we are aiming at. But you know as I said in, in, in our testimony we're very conscious of as we implement reforms to look at them and evaluate how they're working and modify them as we need to.

CHAIRPERSON LEVIN: Now in terms of the, the system itself and, and the HRA system... so how long is it, there's, there's you said 800 and some odd units...

COMMISSIONER BANKS: There, it, it's a total system of a thousand but it's got different, two different components. One component is the

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emergency system which is the subject to the 180 day time limit. And there are, that can accommodate about 800 families. It's defined by beds and so you have to translate a little bit but it's, it's essentially 800 families on any given night. And then the, the companion system is the, is the HRA run DV tier two system for which is available beyond the 100 day limit for families that need

CHAIRPERSON LEVIN: Is there any thought... or how long has, had there been 800 or so beds in the emergency system. How long has that been a static number.

additional, additional services.

COMMISSIONER BANKS: I mean there, there were... It's been that way for, for a period of time. But as I said as part of our effort of, of being in dialogue as a new commissioner. We've been talking to advocate group, advocacy groups in particularly the domestic violence providers about potential options for additional units.

CHAIRPERSON LEVIN: Right. So there is some thought given to increasing the number of emergency units?

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to us.

COMMISSIONER BANKS: We're, we're open to creative proposals to provide services and we're certainly considering a few that have been provided

CHAIRPERSON LEVIN: How many, how many individuals are seeking, or how many individuals or families are seeking shelter for domestic violence, for the reason of domestic violence that can't, that can't get into an HRA shelter because of capacity. So that's kind of a difficult question because there's a lot of you know different, different entry points but how many for example are seeking a PATH shelter for domestic violence that, that can't get into an HRA shelter?

COMMISSIONER BANKS: I mean that's a, that's a place where we're very focused on. So there we're seeing it's about, it's a relatively small percentage.

CHAIRPERSON LEVIN: Mm-hmm.

COMMISSIONER BANKS: But it also, I mean it, it, it builds up over time and that's why in the link program we got 900 targeted to families that are in the HRA system to avoid the, avoid the movement between the systems and a thousand

targeted to the DHS system to deal with the sort of

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residual impact of, of the lack of move outs from

4 that system. As we proceed with the link program in

future years the hope is there'll be less of a need

6 to target those resources on the DHS side because

7 | we'll be able to accommodate people who seek

8 shelter at PATH who are certified as domestic

9 violence survivors in the HRA system rather than

10 | having them end up in the, in the DHS system.

CHAIRPERSON LEVIN: How many entry

points are there into the HRA system? So there's

PATH obviously, can, can somebody, a victim of

domestic violence go, obtain a, an HRA emergency

shelter unit placement through the FJCs or, or does

it... How many point, or is there, if somebody's

seeking it for example in order of protection

obtains an order of protection are, are, can they

obtain an HRA placement through that process?

COMMISSIONER BANKS: The, the process is a really through for DHS intake facilities at PATH and the adult intake facility at Belleview and also through the hotline. And people call the hotline, there's a lot of calls that come to the hotline and they call for a whole range of different reasons.

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CHAIRPERSON LEVIN: Mm-hmm.

COMMISSIONER BANKS: And some people who call where there's not an available, when there is an available spot get an available spot. Some people call when there's not an available spot are seeking shelter at, through DHS. And again that's why when we looked at the link program we have to allocate units to DHS itself because there's a bit of build up over the years of people that attempted to get into the HRA system and ended up at, in the DHS system.

CHAIRPERSON LEVIN: But, if they, even if they call the hotline they still have to go to PATH in order to... [cross-talk]

COMMISSIONER BANKS: No.

CHAIRPERSON LEVIN: No?

COMMISSIONER BANKS: No. If there's not capacity available at that particular night they would end up going to the DHS system.

CHAIRPERSON LEVIN: But if there is, say there is capacity on that on a given night they, there isn't, somehow they lucked out and, and there is capacity within the HRA system, would they then have to go to PATH... [cross-talk]

efficient in, in determining what's actually

available and what's not available.

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CHAIRPERSON LEVIN: Right. Have we, do we, do we have an accurate count of how many, how many individuals or families on any given night in the DHS system have been identified as victims of domestic violence... they're invited through NoVA or, or self-identified or, or... Do we have an accurate

certified number... again we arrived at a thousand.

COMMISSIONER BANKS: I mean the

account of, of what that number looks like?

CHAIRPERSON LEVIN: A thousand on any given night?

COMMISSIONER BANKS: Yeah.

CHAIRPERSON LEVIN: In the DHS system?

COMMISSIONER BANKS: Yeah. Based upon what, what are the, what are the numbers of families that are certified. And that could vary it's been less, it's been, but it's approximately 1,000 is the number which reflects multiple things. It reflects people in the past who timed out. It affects people in the present who are seeking shelter and, and there's no capacity. And it reflects other reasons why people who may have been discharged for other reasons from, from HRA

shelters for administrative reasons.

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CHAIRPERSON LEVIN: I have just two more quick questions about, about link three letters have gone out at this point, in other words to potential clients for link three?

COMMISSIONER BANKS: I'm going to have to get back to you on all the details but we sent more than 200 to HRA clients in the HRA facilities.

CHAIRPERSON LEVIN: Okay.

COMMISSIONER BANKS: And I'd have to get back to you with the full number including the DHS facilities.

CHAIRPERSON LEVIN: I've heard through
the grapevine that there's been a challenge getting
landlords to take link, all three links so far,
that there's been some reluctance because they feel
that they've quote unquote been burned in the past
by either HSP, housing stability plus, or
Advantage. Is that something that, that, that
you've encountered or that you're seeing or that
we've encountered? And that might be a question for
DHS. But is it something that we're seeing right
now and is there plans to address that?

COMMISSIONER BANKS: Well I think, I think given your longstanding work in communities

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2 as well as my experience of working communities

3 when you introduce a new program there are a lot of

4 market forces that are, that come to bear

5 | initially.

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interest.

CHAIRPERSON LEVIN: Mm-hmm.

COMMISSIONER BANKS: And as the city

found with the Advantage program it took some time before that program was an accepted program because it was new. And obviously this program addresses a number of the issues with, a number of the issues with the advantage program and it's potentially up to five years instead of two. There are extensive after serve, aftercare services that are going to be provided to all the families participating. So it's really a, a question of communication back and forth to landlords. I, I'll tell you that I've been

CHAIRPERSON LEVIN: Okay.

renting apartments to HRA clients and there's

myself speaking to some of the largest landlords

who provide shelter to the, housing to the largest

numbers of HRA clients who are used to housing and

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action.

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CHAIRPERSON LEVIN: And that would be, that's monitored through HRA but then also enforced through Human Rights Commission in the city is that right?

also remember there, there are clients that we have a very great concern about. And so we're certainly monitoring the situation very closely. There are legal services groups which are you know funded by HRA to provide general sublegal services. And we're certainly, we're interested in working with them because we want to make sure that none of our clients are, are, don't, don't have the rights that it could, or afforded by that law protected. I have actually the numbers, say there were 207 serve, link three certification letters issued to clients in the HRA facilities and 275 issued to clients in the DHS facilities.

CHAIRPERSON LEVIN: Thank you very much Commissioners. I'll turn it over to my colleague Rory Lancman for questions and I may have some follow-up questions as well. Thanks.

CHAIRPERSON LANCMAN: Thanks Stephen.

Let me just ask you some questions about batterer

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 88 COMMITTEE ON COURTS AND LEGAL SERVICES 2 intervention programs. I don't know if this is really an area that, that you are familiar with. I, 3 4 I, I'm not sure that anything that goes on in the 5 Family Justice Centers relate to, to battery 6 intervention, batterer intervention programs. As I understand it these are programs that are in the integrated domestic violence courts as well as the, 8 the regular domestic violent parts, domestic 9 violence parts in criminal court and, and in 10 supreme court. But to the extent that you are 11 12 familiar with them could you give us an, an overview of, of, of those programs, how many there 13 14 are, how batterers are assigned to them, and then 15 ultimately what we want to get to, and this is the heart of Council Member Cabrera's resolution is you 16 17 know whether or not they're effective in any way. 18 COMMISSIONER PIERRE-LOUIS: So just to clarify at the Family Justice Centers we are 19 focused on, on serving victims of intimate partner 20 domestic violence so we are not dealing with 21 2.2 individuals who are abusive. In terms of the

because it's not an area that we particular,

I'm, I'm, I can't give you that exact number

numbers of programs that exist throughout the city

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COMMITTEE ON COURTS AND LEGAL SERVICES 2 particularly focus on I know through the criminal courts and certainly through the IDVs. They are 3 batterers intervention programs are used in a 4 variety of, of instances. And often times is used 5 6 throughout the pendency of a case as, as part of 7 compliance. I think in, in, in hearing from the advocacy community, some of the concerns around 8 this or is, is really relates through, and this is 9 just program citywide concerns around the efficacy 10 of these programs, whether or not these programs 11 12 are really looking at the issue of why does that particular individual, why are they abusive as 13 14 opposed to maybe perhaps a larger group setting. 15 There's been a lot of conversation about looking at 16 this issue and, and around from the perspective of trauma, have those individuals also grown up in 17 18 homes where, where there's been violence. So what I can say to you without getting into the specifics 19 20 and, and, and offering an opinion about the efficacy of these programs what I would say is that 21 2.2 I do think the time is, is ripe to have a dialogue 23 about this, to do some analysis about what's going on in terms of batterers intervent, intervention 24

programs. And also looking at what resources are

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
1	COMMITTEE ON COURTS AND LEGAL SERVICES 90
2	out there for individuals, also who may, who may be
3	abusive who often times want to get help and to
4	ensure that they can get quality services.
5	CHAIRPERSON LANCMAN: And we have
6	someone from TASC testifying later and they are one
7	of the providers of these
8	COMMISSIONER PIERRE-LOUIS: Mm-hmm.
9	CHAIRPERSON LANCMAN:of these
10	programs. So sure… be able to get more information
11	from them but to you knowledge is the, is the
12	mayor's office contracting with any of these
13	programs to, to provide these services when a court
14	orders them, either in criminal court or in, or in
15	supreme court?
16	COMMISSIONER PIERRE-LOUIS: My
17	understanding this is all done through OCA.
18	CHAIRPERSON LANCMAN: All done through
19	OCA… [cross-talk]
20	COMMISSIONER PIERRE-LOUIS: Yeah.
21	CHAIRPERSON LANCMAN: It's not the, it's
22	not your office, it's not [cross-talk]
23	COMMISSIONER PIERRE-LOUIS: No no no.
24	CHAIRPERSON LANCMAN: It's

COMMISSIONER PIERRE-LOUIS: No no no.

the resources and the, and, and the staffing and

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2 the, and the, and the relationships so that no one

is turned away or, or is there more that we need to 3

4 do?

COMMISSIONER PIERRE-LOUIS: Well I think

one of the things that I'm doing is part of the

7 overall assessment of FJCs being that it's now 10

months into my tenor as a commissioner is looking 8

at what are the areas of need. And certainly legal 9

10 services is an area that we, we see that there's a

tremendous need. And one of the things that we are 11

12 looking at not only through grants that we receive

and public/private partnerships to be able to 13

14 expand our capacity to be able to provide civil

15 legal services and certainly working with HRA and

16 some of our on-site and off-site, on-site and off-

site partners to meet those needs. What I can say 17

18 to you there are times where we do have a wait list

for civil legal services and this is something that 19

is a top priority to, to look at to figure out how 20

we can address that need whether it's through 2.1

2.2 expanding the number of attorneys that are on site.

23 And can we pursue some kinds of grants or through

24 the federal government or through private

foundations to be able to expand our capacity to

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COMMITTEE ON COURTS AND LEGAL SERVICES

2 provide civil legal services. And it, it can depend

3 in terms of the FJC we see particularly in the

4 Bronx and in Brooklyn high volume on average we're

5 seeing 400 clients per week at the FJC. So

6 certainly one of the things that we're looking at

7 is how do we expand our capacity and to do that

8 | whether it's through request for new needs whether

9 it's a request through perusing public/private

10 partnerships.

CHAIRPERSON LANCMAN: You look like you

12 | wanted to... [cross-talk]

that what, I mean the immigration area in particular some of the baseline funding that, that was transferred to HRA and we'll be issuing an RFP soon to deal with programs that are now in our baseline and one of the areas clearly is domestic violence relating to the immigration challenges that our clients have. And as we evaluate we're funding a number of programs at HRA. As we evaluate what those programs are and, and what it, what else

Part of this too is that historically HR, legal

is needed we're very interested in, in looking at

this together with, with you and your committee.

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COMMITTEE ON COURTS AND LEGAL SERVICES

2 services programs have been a patchwork of funding.

As you know from your prior role some of it is state money, some of it city money, and so by putting it all in one place in the city the aim was to say okay how much is actually being spent and what are the services that are critically needed and where are there gaps between what the city is doing and what the state's doing to try to have a more comprehensive approach. And I, I think certainly the partnership that my colleague commissioner and I have on this is one of saying okay let's take a real close look at what is available for this really essential need. And then does it fit within anything that's currently in the baseline, does it fit with anything that's been added to us on a discretionary basis or is it fit

CHAIRPERSON LANCMAN: Because one other, the questions that all commissioners get asked during the budget hearings is you know do you have enough money to, to meet the need and if not how

with what other funding partners are doing and, and

we're very much prepared. And it's just that in

doing that analysis to make sure that we are

addressing this critical need.

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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2 much more do you need so I assume when we get to

that process to you at loant on this issue you!!! he

3 that process to you at least on this issue we'll be

4 you know at least able to come to the council and

5 say this is how much more we need. Or better yet

6 this is how much we needed and the, the

7 administration is taking care of it.

COMMISSIONER BANKS: Well as, as we,

9 look we just more than doubled the amount of

10 | funding for anti-eviction legal services and the

11 | baseline went from you know just over 6 million to

12 over 13 million. So I think as we find needs that

13 | are, where there are gaps we're, we're certainly

14 | not, not reluctant to try to address them. As you

15 know I, from my prior life I have a lot of

16 experience with the back and forth between the

17 administration and the council on these funding

18 | issues. So we'll be ready at the appropriate time

19 | to, to work with you on that.

20 CHAIRPERSON LANCMAN: Let me just ask

21 | you about the Domestic Violence Response Time in

22 | Staten Island.

COMMISSIONER PIERRE-LOUIS: Sure.

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CHAIRPERSON LANCMAN: Is that, is, just so I understand it that's not kind of Family Justice Center lite? Is, is... [cross-talk]

5 COMMISSIONER PIERRE-LOUIS: No it's not

6 Family Justice Center lite at all. So we are in the

7 process. Our Family Justice Center will opening

2015 in order to ensure that victims of domestic 8

violence in Staten Island get services in 9

particularly those that are at high risk of 10

physical violence or, or, or death. We have the 11

12 family... we have a domestic violence response team,

13 domestic violence response teams before we had

14 Family Justice Centers in the city were in

15 existence and have been very effective at really

16 bringing city agencies and community based

17 organizations together to do these kind of

18 individualized action plans for victims of domestic

violence. ...has also helped us in Staten Island to 19

20 identify specific needs and certain trends. That's

how we came up with the CAPS initiative because we 21

2.2 saw stalking was a serious problem and we've done a

23 lot of training not only with service providers but

also with the NYPD and with the DA's office to 24

ensure that we do in fact continue to strengthen

	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
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2	committee on courts and legal services 97 the safety net for victims but it is not by any
۷	ene surcey nee for viceims suc it is not sy any
3	means a, a
4	CHAIRPERSON LANCMAN: It's mostly
5	focused on
6	COMMISSIONER PIERRE-LOUIS:DV lite.
7	CHAIRPERSON LANCMAN:on the services
8	and coordination to, to, to protect the victim from
9	the… [cross-talk]
10	COMMISSIONER PIERRE-LOUIS: It's a, it's
11	a homicide prevention model.
12	CHAIRPERSON LANCMAN: Right.
13	COMMISSIONER PIERRE-LOUIS: In fact we
14	are about to, to launch something similar in NYCHA
15	to ensure that victims of domestic violence within
16	the New York City Housing Authority are able to
17	access services through a specialized team we
18	develop… [cross-talk]
19	CHAIRPERSON LANCMAN: Right. So there's
20	a program. There's, there's one in, in Staten
21	Island, there's about to be one in NYCHA
22	COMMISSIONER PIERRE-LOUIS: Yes.
23	CHAIRPERSON LANCMAN: Are there other
24	programs in the other boroughs or?

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
1	COMMITTEE ON COURTS AND LEGAL SERVICES 98
2	COMMISSIONER PIERRE-LOUIS: Well we have
3	Family Justice Centers now and, and for… [cross-
4	talk]
5	CHAIRPERSON LANCMAN:the Family
6	Justice Centers accomplish that
7	COMMISSIONER PIERRE-LOUIS: Yes we do
8	[cross-talk]
9	CHAIRPERSON LANCMAN:function in the
10	other boroughs… [cross-talk]
11	COMMISSIONER PIERRE-LOUIS: Yes.
12	CHAIRERSON LANCMAN: Got it.
13	COMMISSIONER PIERRE-LOUIS: So we do
14	lethality assessments and provide wrap around
15	comprehensive services and engaging of, of city
16	agencies because we physically are able to have
17	city agencies and our onsite partners [cross-talk]
18	CHAIRPERSON LANCMAN: Right. Get it.
19	COMMISSIONER PIERRE-LOUIS:physically
20	located within the FJC in Staten Island because we
21	are in the process of building out the Staten
22	Island Family Justice Center… [cross-talk]
23	CHAIRPERSON LANCMAN:Staten Island
24	Domestic Violence Response Team be absorbed by the
25	Family Justice Center when [cross-talk]

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COMMISSIONER PIERRE-LOUIS: Yes.

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CHAIRPERSON LANCMAN: ...when it opens up?

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[cross-talk]

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COMMISSIONER PIERRE-LOUIS: Yes our team

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will, will be there. They'll comprise the, the  ${\tt OCDV}$ 

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staff there.

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CHAIRERSON LANCMAN: My last question

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for, for you is I know that OCA or, and if not tell

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me, is very cooperative with the, the Family

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Justice Centers on the, on the, on the criminal

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side of connecting the, the victim, you know and

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walking them over to the... and, and the DA offices

are, are very cooperative and, and supportive is

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OCA as supportive as it could be in the civil side

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of the, the, the issues that, that the Family

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Justice Center addresses... anything that OCA could

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maybe be doing differently or, or be more helpful?

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COMMISSIONER PIERRE-LOUIS: So one let

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me say that the DA's office there, they are one of

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our biggest institutional partners along with HRA

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and, and certainly with the NYPD we work very

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closely with OCA and, and the IDV. So for example

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when I came on board I thought it was very

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important for me to personally meet with every

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 100 COMMITTEE ON COURTS AND LEGAL SERVICES 2 presiding judge for the IDVs to ensure that they were aware of the resources that we provide and to 3 4 ensure that there was a process in place to, to ensure that referrals were being directly made. This is whether it's a criminal court case, a 6 7 matrimonial case, a family court case. I have met and presented to all of the family court judges in 8 the state of New York to talk about the resources 9 that we provide and met with also one on one with 10 the judges that preside over a family court in the 11 12 five boroughs to make sure that once again that they are aware of what we provide to in, ensure 13 14 that they are, were receiving referrals. And I can 15 tell you a large number of our referrals come 16 through whether it's IDV or whether it, it comes 17 through family courts. And I think this is because of the renewed outreach that OCDV has been doing 18 not only with our stakeholders in the court system 19 20 and certainly with service providers but also with elected officials and I think this is also 2.1 2.2 reflected in the outreach that we're just generally 23 doing. So they refer cases to us. We are meeting 24 with them on a quarterly basis to talk about whether it's new initiatives or needs. In, in fact

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last week in Staten Island we did some training with the DA's office NYPD and all of the judges out in Staten Island to talk about our programs to talk about the CAPS initiative. I know other community based organizations presented as well. So for me it's my philosophy is someone that came out of that system to ensure that we continue to engage in a high touch process to make our, our partners know that, what resources are available. We provide them with extensive information about how to reach us, how to make the referrals. They can literally call us and say we have someone that's coming over. And the benefits of the FJCs being located with the DA's office is quite often they're, they're near and around family court and supreme court. So you can literally walk somebody over.

Were in Supreme, family court last week getting a tour and a, and a briefing just meeting folks. And they had nothing but positive things to say about the Family Justice Center great except that the price of getting their shiny new building was that it was you know farther away from, from the Family Justice Center than they would have liked but it is

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2 | what it is. And then just Commissioner Banks we'll

3 have much deeper conversations about this and I,

4 and I think actually we're setting up a, a meeting

5 so you can give us a, a, a briefing on the

6 consolidation of, of legal services. But are there

7 anything that you've done so far in terms of

8 consolidation that points to a, a, a more efficient

9 | way of providing legal services for victims of, of

10 domestic violence and the economies of scale or

11 | overlap or duplication or anything that you've...

COMMISSIONER BANKS: I think one of the,
you know one of the issues from both a client
perspective and a provider perspective is when you
have multiple agencies and therefore multiple
contracts it's a, it's a difficult system
to navigate if you're a client looking for services
and a difficult system to negotiate if you're a

19 provider looking to streamline how you provide

20 those services and so... just really honestly in the,

21  $\parallel$  in the current budget cycle begun the process of,

22 of putting them together. I think that the

23 providers themselves gave us terrific work plans

24 that really highlight the need for these particular

25 services for domestic violence survivors as,

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violence.

against the background of all the things that they
do in this most recent period we've spent most of
our focuses on anti-eviction services and expanding
that fairly dramatically. And we're going to be
focusing on, on domestic violence and the other
services in, in this next iteration. In addition to
the immigration services that I had mentioned that
will be issuing an RFP for which will include an
element for survivors, survivors of domestic
violence who have a clear, you know they're current
legal issues involving their rights to regularize
their status and so forth related to domestic

just want to piggyback on what Commissioner Banks said. I think one of the benefits also of the Family Justice Center model is if you recall what it was like before for victims of domestic violence that would have to navigate multiple systems in order to access services the Family Justice Center model really puts the burden on us as an agency to be able to provide these comprehensive services so a victim can walk into one place and access not only services that, that are provided through

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2 | district attorney's office but also the

3 counselling, the civil legal, the immigration

4 services, and children services because what would

5 happen often times is that children would be

6 present as the victim is retelling their story. And

7 so we also have staff at the FJCs that provide this

8 | kind of therapeutic environment for children. And I

9 also want to mention that MOCJ also works with OCDV

10 to contract services for service providers in

11 addition to, to HRA.

CHAIRPERSON LANCMAN: Thank you very much. Council Member Johnson.

14 COUNCIL MEMBER JOHNSON: Thank you Chair

15 | Lancman. And thank you commissioners for your

16 | testimony today. I was not in the council before.

17 It's my first term as you know but to be able to

18 work with incredibly dedicated commissioners who

19 | have made I think a tremendous difference in 10

20 months is something that I'm grateful for and the

21 | testimony that you have always provided in front of

22 | the respective committee's you've come before has

23 | been substantive and thoughtful and I appreciate

24 | that. Commissioner Banks you had mentioned in your

25 ∥ testimony that… you said well families leaving an

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HRA DV shelter are eligible for placement in a DHS shelter the process moving between the two systems has not been as seamless as it should be. Working together next month HRA and DHS are implementing a system to manage transition of families from the HRA system to the DHS system without the need for families to be evaluated for shelter eligibility a second time at PATH since HRA has already determined these families to be in need of shelter. That goes to the heart of introduction 361, my bill which is having presumptom, presumptive eligibility if you could, it sounds like you probably support the, the substance of the bill. I wanted to hear your thoughts on the introduction which I know you know about and also what are the things that are being discussed currently between HRA and DHS and for Commissioner Pierre-Louis if you have any thoughts on 361 granting presumptive eligibility to DV victims in getting access to DHS facilities.

COUNCIL MEMBER JOHNSON: Well on the substantive side you know as we had testified at other hearings there's a, an act of collaboration between HRA and DHS to evaluate all the different policies that the respective agencies have in place

COMMITTEE ON COURTS AND LEGAL SERVICES 2 to make sure that they operate most effectively and to benefit clients. This is one issue that we began 3 4 to look at that one agency was determining someone 5 to be eligible or needed a shelter. And then under 6 prior procedure that we inherited a second agency 7 was going through essentially the same process. And so it made a lot more sense to have, to develop a 8 new process which will be implement the next month 9 to be able to avoid the problem of HRA having 10 determine the family to still be in need of 11 12 shelter, it will be in need of shelter and then HRA, and DHS redeterming the same thing. It's not a 13 good use, it's not, it's not a, beneficial to the 14 15 family to, to have that happen. It's not a good use 16 of the city resources. So the system that will be put in place next, next month will avoid that, that 17 18 problem of basically having to reprove your eligibility. In terms of the bill... I mean the, the 19 20 city, the administration's recently received it, they're going to, everyone's going to have to 21 2.2 analyze it and see what to do about it. But this 23 particular reform was something that we have been focused on for some time to come up with a solution 24

to and this seemed as propitious an occasion as any

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2 | time to, to announce the way we're going to proceed

3 on it which I think is going to be beneficial so,

4 obviously for clients and address as you said one

5 of the issues that you have been concerned about

6 which I appreciate. As you know I've had some

7 experience with this particular issue before I had

8 my current role.

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COMMISSIONER PIERRE-LOUIS: I, I, I
think Steve has reflected the administration's
position on this. So we, we definitely want to look
at the bill and, and, and certainly will follow-up.

COUNCIL MEMBER JOHNSON: So it sounds

like I mean you, you've seen the bill and you heard

what the bill, what the substance of the bill is.

It's, it sounds like what you'd described

Commissioner Banks though it may not be exactly in

line with the text of the bill they're similar in

some ways. Is that accurate... would, at least with

regard to HRA and DHS if you take DYCD out of the

equation.

COMMISSIONER BANKS: Yeah I would just say that it's not a question of whether they're presumptive, families are presumptively eligible, they're eligible. And so moving from one system to

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redetermining their eligibility.

another they're not going to lose that eligibility. So the real issue is should they be subjected to a second eligibility determination for something that they've already determined to be in need of and that's a, the reform that the two agencies have worked on to be able to avoid taking a family that's in need of shelter, eligible for shelter and

COUNCIL MEMBER JOHNSON: Okay. Well I look forward to understanding what given that this is an issue that of course is important to me. I've spent time working on this piece of legislation. I would welcome the opportunity to work with you all as you proceed with DHS, potentially DYCD on how this is going to work as it move forward.

COMMISSIONER BANKS: Absolutely. We've had a number of issues that have arisen during our, during our respective tenors and I think we've done well by focusing on the issues together and trying to move forward in appositive way. I think this is going to be a positive thing and we're, and we're certainly happy to, to talk it, talk it through with you.

COUNCIL MEMBER JOHNSON: And, and it's your belief that you can do this without, without the need of legislation, at least what you guys are contemplating right now that you can do it just by some agency rules or reform?

want to leave the, leave legislative questions to those that are knowledgeable about legislation. From where I sit we're, this is an administrative process that had been set up that the two agencies inherited and we're changing it because we think that it can work better for clients to do it in a different way.

grateful for that. I'm grateful that we have leadership in these agencies that are looking to make these smart changes. And I look forward, given that our goals align, to have the council partner with the administration to facilitate these changes regardless of which way we get it done. So I appreciate you being here today. And I, I want to particularly point out and think, I don't want it to go without another mention because I think it's well deserved that Commissioner Pierre-Louis and

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her staff the amount of outreach that they have done in 10 months has been remarkable, incredible, tireless. I know the work they have done with the city council. I can't begin to imagine the work they have done with all the advocates that are here as well as other local community partners. And just a very short quick story. You know two weeks ago, three weeks ago I was at the Christopher Street subway stop in my district giving out information for domestic violence awareness month with members from your staff. And I showed up and you know people don't like to be bothered when they're getting on the subway, being handed things. And I thought I'll do this for an hour and then I'll leave and you know. My campaign ended last year so I don't want to be doing this again. But I thought it's a good cause and it's important to do it. And so I was doing it and right towards the end of the hour a member of your staff and myself handed a, a leaflet to someone who stopped in her tracks and said I am so scared. I am a victim of domestic violence and I need help immediately. And I was sort of shocked. It's not what I expected on that sunny morning. And luckily the person from your

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2 | office was so well trained on how to handle it, on

3 what to do, and you know it really made me feel

4 like that morning we made a real difference in

5 someone's life. And I know that that's a type of

6 | work that you all do on a daily basis and I really

7 | appreciate that you work on this issue which is so

8 devastating and as Commissioner Banks said is

9 ravaging to our communities.

10 COMMISSIONER PIERRE-LOUIS: Thank you.

11 | And I just want to point out that that individual

12 did actually come in to our Manhattan Family

13 Justice Center. And I think as we talk about issues

14 of prevention because quite often when we're

15 | talking about domestic violence we're talking about

16 crisis intervention that we understand the impact

17 of outreach. And, and, and one of the reasons why

18 I've focused on this issue so much is that it's

19 | also beneficial to go where people are whether it's

20 a salon, a barber shop, a supermarket. And we have

21 | found that as a result of doing concentrated

22 | outreach and various councilmanic districts over

23 the last ten months particularly in those

24  $\parallel$  neighborhoods where domestic violence is an issue

25 we have seen dramatic increases in the number of

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clients that have come in for services. And that's exactly what we want to do as an agency is to be able to reach those who are in need to ensure that they get the information in terms of how to deal with the violence that's happening in their lives.

COUNCIL MEMBER JOHNSON: Thank you to both of you. Thank you to Chairs Lancman, Cumbo, and Levin for holding this hearing today and for the opportunity to speak and discuss my bill. Thank you very much.

CHAIRPERSON LANCMAN: Council Member Liz Crowley.

all our chairs today and to both of the commissioners for the comprehensive services that you provide to New Yorkers. I was listening to Council Member Johnson share his story about that morning when he gave out post cards about Family Justice Centers throughout the city and I had a similar experience myself. When someone took the card they said oh, oh... you know I was looking for a number. I think it might have been for a friend but you know that, that was somebody who said well we were looking for it. So you know somebody will be

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2 helped by just that one action but probably

3 countless people because you have been helping us

4 build awareness Commissioner Rose Pierre-Louis. You

5 know you have come to the Council's Democratic

6 Conference and to the Women's Issues meetings and

7 | you helped us realize how much of an issue it is in

8 | our own districts. And because of your

9 encouragement I was able to put together an op-ed

10 and I you know encouraging my constituents to help

11 | break the silence, to know that there are services

12 | out there. And I let them know of your office.

COMMISSIONER PIERRE-LOUIS: Thank you.

14 COUNCIL MEMBER CROWLEY: So it is good

15 that... you know your advocacy is really making a big

16 difference here. I have a question relates to

17 education on domestic violence as it relates to the

18 | Department of Homeless Services. I think that there

19 | is a representative here from DHS. Unfortunately

20 Sunday morning we all woke up to the devastating

21 | headlines of a three year old who was killed at a

22 | shelter at the hands of a step-father. And it is

23  $\parallel$  you know my, in asking this question I would like

24 to understand... when we have an audience such as

somebody coming into a city agency to spend the

1 114 COMMITTEE ON COURTS AND LEGAL SERVICES 2 night or spend you know a few months or longer what level of education do we bring to them on domestic 3 4 violence. And you know for an abuser to know you know of statistics that are happening, that have 5 6 happened, how their harm could hurt... is there any 7 education that you know of? Is there somebody from DHS here? 8 JOSLYN CARTER: [off mic] Hi I'm Joslyn 9 Carter from DHS. And I, I think one of the things 10 that Commissioner Rose... [on mic] mentioned is... 11 12 CHAIRPERSON LANCMAN: I'm sorry before, 13 before we have you testify we do have to swear you 14 in. Sorry. Do you affirm to tell the truth, the 15 whole truth, and nothing but the truth in your 16 testimony before this committee and respond 17 honestly to Council Member's questions? JOSLYN CARTER: I do. 18 CHAIRPERSON LANCMAN: Thank you. 19 20 JOSLYN CARTER: So I think one of the things in, in this particular case it is an 21

investigation that is ongoing so we really can't

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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talk about that...

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CHAIRPERSON LANCMAN: I'm sorry and if you can also identify yourself for the record, thank you.

JOSLYN CARTER: Absolutely, my name is Joslyn Carter and I'm from DHS. I'm an Associate Commissioner for Family Services at DHS. We woke up to a tragedy on, on yesterday and when we found it on Saturday so the investigation is ongoing. And this particular case I really can't speak about, the specifics of this case, but in terms of, this is a family violence situation that happened, but families in our system that are in the shelter system that already went through Path and are now in shelter we do educate around domestic violence. And we do work closely with the Family Justice Centers making referrals to them. So we have a connection already with our NoVA partners who are PATH and then with the Family Justice systems. [cross-talk]

COUNCIL MEMBER CROWLEY: Do you... so when somebody goes down to the PATH Center and is about to enter your system is there any level of education at that center or does it begin when they are given a place to stay? [cross-talk] Sometimes

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there's no supportive services at the places to stay. Like if there isn't a video or some type of informational educational brochure that participants receive now then there should be. And that's what I'm trying to get to the heart of is do we provide, and at what level do we provide education on domestic violence.

JOSLYN CARTER: I think one of ... you know hearing... I absolutely agree with you and we're meeting on the same issue today right now. This meeting is happening in terms of what services and what educational services are provided but families who do not necessarily disclose domestic violence to us, once we find out that there's domestic violence we do do the work, we're around making referrals and doing the education around that but I think in the broader context we are looking at how do we educate all our families and how do we do that preventive work to help them to understand what is domestic violence and not necessarily that it's happing in their households. So we're beginning to do those discussions now, yes. At PATH if a family discloses that there, that there's domestic violence as they enter the system then we

together a process and... [cross-talk]

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both agencies can work together because we need to

make sure that everybody is educated on it and, and

COUNCIL MEMBER CROWLEY: ... I know that

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JOSLYN CARTER: Yes ma'am.

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JOSLYN CARTER: Absolutely.

footage what is abuse.

COUNCIL MEMBER CROWLEY: Right.

JOSLYN CARTER: I agree.

shown whether it's through pictures or video

COUNCIL MEMBER CROWLEY: Because you

know when you listen to some of the neighbors talk about what had happened you know some parents think it's okay to discipline their child by abusing. And we should make sure that anybody who enters the DHS system knows that they cannot use physical abuse to discipline.

JOSLYN CARTER: Yeah I, I think that I agree with you. I think we, we do a lot of work with child welfare around parenting and abuse for, towards children. We work in partnership with ACS. So that work is happening so there's that piece that we have been doing that we do as families come into shelter, our family shelter system, education

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND							
	COMMITTEE ON COURTS AND LEGAL SERVICES 119							
2	around that, but we are now adding to domestic							
3	violence piece for… [cross-talk]							
4	COUNCIL MEMBER CROWLEY: But I mean							
5	that's considered domestic [cross-talk]							
6	JOSLYN CARTER: Yes.							
7	COUNCIL MEMBER CROWLEY:violence as							
8	well. Abusing a child is in the house it's							
9	domestic… [cross-talk]							
10	JOSLYN CARTER: So we do a lot of work							
11	[cross-talk]							
12	COUNCIL MEMBER CROWLEY:it's violence.							
13	JOSLYN CARTER:with ACS around that							
14	issue now [cross-talk]							
15	COUNCIL MEMBER CROWLEY: Okay.							
16	JOSLYN CARTER:as families come in yes							
17	they're educated around child abuse and neglect.							
18	100 percent of our, our providers are, are educated							
19	around that. And they do complete the child abuse							
20	and neglect training through ACS. And so that's							
21	something that we do annually [cross-talk]							
22	COUNCIL MEMBER CROWLEY: Sure.							
23	JOSLYN CARTER:with [cross-talk]							
24	COUNCIL MEMBER CROWLEY: Now, now just							
25	going forward I would be able to rest assured a							

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND							
	COMMITTEE ON COURTS AND LEGAL SERVICES 120							
2	little bit better if I know 100 percent of the							
3	participants coming in to seek shelter are							
4	receiving those services as a client that they							
5	understand what domestic violence is and, and that							
6	abuse is not acceptable.							
7	JOSLYN CARTER: Absolutely.							
8	COUNCIL MEMBER CROWLEY: Thank you.							
9	CHAIRPERSON CUMBO: Thank you. I'm back.							
10	I had another hearing that I was overseeing at this							
11	time as well. We would like to take a moment to							
12	pause as Council Member Mealy would like to record							
13	her vote on Resolution 429. At this time we will							
14	call the vote.							
15	COMMITTEE CLERK MARTIN: Council Member							
16	Mealy.							
17	COUNCIL MEMBER MEALY: I vote aye.							
18	COMMITTEE CLERK MARTIN: Current vote on							
19	Resolution 429 is now four in the affirmative.							
20	CHAIRPERSON CUMBO: Thank you.							
21	CHAIRPERSON LANCMAN: Council Member							
22	Cabrera.							
23	COUNCIL MEMBER CABRERA: thank you so							
24	much to the Chairs. Commissioners welcome. I'm so,							

so grateful to both of you for the work that you

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have done. Also had the opportunity to go to, to sit down with you Commissioner at the Family Justice Center in the Bronx. I was very impressed of all the services that you are providing and  ${\tt I'm}$ very very hopeful. Let me just share one of my, as a council member one of my frustrations. You know I, I, I'm the Co-Chair of the Gun Violence Task Force and we sat down for a couple of years. And one of the pieces of research that I came across that it shocked me was that one third, one third of the, all the gun violence victims are as a result of gangs and then another third is related to substance abuse. And then the other one third, about one third maybe a little less was domestic violence. And as a council member I said alright you know we could, you know we, we could put cameras, put tons of cameras in my district but the most out of all the councilmanic district. But when I think about domestic violence where it happens usually you know in the confine of the privacy of the home what, what can we do to, to reduce... I mean on top of everything that we're doing to reduce these numbers. So Council Member thank you so much

for, for really highlighting the impact of gun

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responding to domestic violence.

violence on victims of domestic violence. And I think what, what you have highlighted really speaks to the need of what we do at the FJCs and, and the need to be able to reach as many people in need as possible. Because I think the number that Council Member Cumbo gave about last year 62 DV homicides the majority of whom had no prior contact with the police and once again the police does so much in

COMMISSIONER PIERRE-LOUIS: One of the things that we are doing through our outreach efforts and that's why we are focusing in districts where we know there's a high number of filings of domestic incident reports is to be able to reach individuals that may be at high risk, to reach individuals that may be at, not only high risk of physical harm but also of death. As part of our lethality assessments that we do, I know HRA does the same thing and our partners at the Family Justice Centers is this is part of the process that we do as part of any intake process for any victim of domestic violence that comes in through our Family Justice Centers. But that speaks to just individuals who are coming in. What we want to be

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those at high risk.

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able to do is whether you're at subway or a beauty salon to be able to get people to come into the Family Justice Center so that we can minimize the occurrence and the impact of, of gun violence particularly as it relates to victims of domestic violence. And I think creating the awareness, letting people know about what resources are available, letting people know that they are not alone. Because when you talk to victims of domestic violence there is certainly concerns around feeling isolated not knowing where to turn. And this kind of grass roots on the ground working with elected officials, working with clergy leaders also which is, there's the whole not on my watch campaign which is very focused on being in communities. And we are in the process of training 200 clergy members around domestic violence. So once again I think the process is letting people know about resources, creating as strong of a network as possible for victims to be identified, particularly

COUNCIL MEMBER CABRERA: Well I want to thank you for... I know we had a discussion back then regarding the faith based community.

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pastor myself for 25 years I... this, this is one of those sub-groups that I think are very ingrained in the community that can make tremendous, have a tremendous impact. And I'm sure you go to bed thinking about this as well, how can we...so let me ask you this question I, because I, because I don't know the answer to this question. One socioeconomically it's a, the majority of those... involve in domestic violence in one category or is spread all across? And there's a follow-up question is the reason why I'm asking that.

COMMISSIONER PIERRE-LOUIS: So if I understand your, your question correctly is it primarily low income...

COUNCIL MEMBER CABRERA: Right.

 $\label{eq:commissioner} \mbox{COMMISSIONER PIERRE-LOUIS: ...individuals} \\ \mbox{that are...}$ 

COUNCIL MEMBER CABRERA: Victims.

COMMISSIONER PIERRE-LOUIS: ...victims. So one I think we've said this... that domestic violence touches all parts of the city, every community.

What we can say is that within certain communities

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there's a disproportionate impact. And certainly within communities where there's low education attainment, high unemployment, high poverty we do see higher numbers in terms of, of, of domestic violence. But I don't want to minimize that this

7 doesn't happen in other parts... [cross-talk]

COUNCIL MEMBER CABRERA: Absolutely.

COMMISSIONER PIERRE-LOUIS: ...parts of the city. And, and to just simply confine this as a poor person's issue I'm certainly concerned about that. But our approach has been as an agency to focus on neighborhoods where we know there's been high numbers of DIRs or homicides. But also this is why we talk about this issue through intersections whether it's homelessness, whether it's child abuse, whether it's income, inequality and so... and poverty. But we do know certainly within those communities that there can be a higher occurrence but that's not to say that it doesn't occur in other communities. And certainly within the immigrant community as New York City continues to grow in its diversity we are very focused whether it's HRA through providing services to, to immigrants and certainly for us providing

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2 immigration services and doing it in a culturally

3 competent way in understanding where you have large

4 populations of immigrants to ensure that you are

5 reaching out to them in a culturally appropriate

6 way and certainly engaging what I call validators,

7 stakeholders within those communities that are

8 indigenous to those communities to partner with you

9 as well.

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ask is because obviously not to stigmatize because

I know how that feels living in the Bronx. But

because the follow-up question was when people come

for services, city, city services is there an

opportunity to ask whether do they need help from

your office. You know did, is that question posed

as part of the interview? For example if you go, if

you go in for an interview for food stamps or

welfare or whatever it is, is, is that question

posed, is it part of the questionnaire?

COMMISSIONER PIERRE-LOUIS: Do you want to answer that... I can answer.

COMMISSIONER BANKS: It is not currently although I think some of the thoughts that Council Member Crowley and now you are raising does lead

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one to want to redouble some of our efforts to make

sure that everybody has the kind of information

that we want to make sure they have.

this will be a great opportunity to identify and also to create a track, to create opportunity, really almost like a pretext for those that might be scared, for those who many not know who to go to. As much as outreach and you guys, the outreach this year has been amazing and fabulous to say the least. But there's still a lot of people especially in the immigrant community who are new here. And so to, to have the opportunity... let me ask another question.

just piggy back on what, what Commissioner Banks said. What I, what I would also point out is that there's a level of collaboration that's, that's going on between agents, agencies throughout the administration to ensure that once we understand entry points how do we collaborate what are the needs that we can improve to strengthen the safety net. So certainly there's a lot of cross referrals that, that happens and HRA is on site at our Family

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program is, is...

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Justice Centers training, which is another thing that we are doing across city agencies whether it's DHS or even in reaching out to sanitation to work with them. Because we understand that victims can come to the attention of someone through a variety of, of entry points. And we want to make sure that individuals that are encountering victims that they know at, at the very least the resources that are

available and where they can refer them.

much for that answer. I was going to ask you regarding the landlords to, do landlords who, who are you're approaching right now regarding through DHS. Do, do those who going in, into the system because of DV do they get pay more, less, the same as for you know through the other DHS programs that you have? Just do the landlords get paid the same?

COMMISSIONER BANKS: I mean the Link

COUNCIL MEMBER CABRERA: Right.

COMMISSIONER BANKS: ...set at the same rental level for all of the programs whether they're HRA or DHS focused on domestic violence

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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2 survivors or on other families. So the rental level

3 is set at the same.

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COUNCIL MEMBER CABRERA: So it's the same?

COMMISSIONER BANKS: Yes.

good to know. And also do you find... why is it that...

I think it's my last question. Why is it that I,

that I find that in poor communities we have many

of these supportive services and housing I mean...

And then when we go to, from middle class and

higher class we just don't see like this fair share

of just balance in terms of the housing. And

attached with that question is that the same

experience that we find in housing for those who

are victim of domestic violence... [cross-talk]

COMMISSIONER BANKS: Well I mean our... in terms of permanent housing we're anxious to access any housing that our clients can rent and that housing historically has been all around the city based upon whatever the prevailing rents are in the particular neighborhoods that our clients are able to locate housing in.

mean, I mean it's very obvious that in some

COUNCIL MEMBER CABRERA: Yeah but I

neighborhoods like mine we are just overloaded. I mean our community boards right now they're just like screaming that no more, no more. You know and

then we have the huge needs and then when I look at

all the neighborhoods they are not too far from

where I'm at. They just, I just don't it equity...

[cross-talk] and that's my last question.

that's important to us for our clients that are in HRA domestic violence facilities that as we said in the early part of the testimony... existed for a number of years most of them for safety and other reasons it may make the most sense to locate permanent housing near in that same community. And that may well be the, the best and safest thing for their client and we want to, want to really focus on that.

COUNCIL MEMBER CABRERA: Alright thank you so much for your answer and keep up the fantastic work that you're doing.

COMMISSIONER BANKS: Thank you.

CHAIRPERSON CUMBO: Thank you Council Member Cabrera. At this time I would like to call on our colleague Council Member Darlene Mealy.

hello Commissioners. I only have two questions and I'm glad you did say it's not just a poor issue because it's quiet as kept, it's, this wholes nation issue. What is your outreach to faith based domestic violence? Do you have any tracking on that at all? Because I'm in that area and a lot of people in church are domestic violence even pastors. So are you tracking anything such as that?

COMMISSIONER PIERRE-LOUIS: So in terms

of, you're making a good suggestion, in terms of tracking those numbers we don't currently do that but certainly would love the opportunity to talk to you more about it. As I mentioned that understanding that the clergy similar to FDNY, EMS, and the NYPD they are on the front lines in responding to domestic violence. So it's been very important to us as an agency not only to be able to meet with clergy but also to present at churches. So I can give, you know some churches I'm sitting in... services so I'll be there from 7:30 a.m. and

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get out at 12:30 but that makes the difference in terms of reaching people. The Not On My Watch Campaign may serve as a great example or opportunity for us to start thinking about how do we capture this information but we will continue to do our clergy outreach. We just did training last week in the five boroughs for clergy on this issue. And certainly I do recognize that there are clergy members that are victims as well. And we do get those calls. And, and once again this goes back to touching as many different stakeholders as possible to ensure that the net continues to get cast out further so that it's not just relying on victims to either be referred or walking into the doors of the FJC but also going out into community where people are going to be. And that's why our domestic violence and response team in NYCHA I think will also be very helpful. And we've worked with the Chaplins as well who have played a, an important role for us in identifying victims.

COUNCIL MEMBER MEALY: That's good. My last question with NH, Neighborhood, NYCHA development houses how are you coordinating with DHS? Not, well house and in regards to... like at one

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since then?

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point one of my house and, young ladies she got shot 11 times in the elevator she survived. And we had to put her back into the same development. It took us a week and I had to go to the DA, the DA in order to get her into a hotel to make sure that she don't go right back to where the domestic violence had taken place. So how often do y'all coordinate together; NYCHA, DHS, domestic violence... are y'all really coordinating... I believe that was about at least a year and a half ago so I know by now we should have it together. We, no one should ever have to go back to the same apartment where they were domestic, I mean almost killed. So have anything new with y'all coordination has transpired

COMMISSIONER BANKS: Right. I mean I, I,
I certainly think that and my colleague
commissioner emphasized this that the level of
cooperation among agencies is at a very high level.
And if a similar situation arose I think the high
level of coordination about moving such a family
would be very different than what, what you
experienced in the past.

Centers. This is an ongoing dialogue in terms of

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CHAIRPERSON CUMBO: I want to thank both of you for your testimony today and the information that you provided was very thorough. I also wanted

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Chair.

COUNCIL MEMBER MEALY: Kudos. Thank you.

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2 to add to Council Member Mealy's question as well.

3 | The conference that was held on Saturday at Hostos

4 | with your agency as well as with NYCHA was a

5 powerful combination and the individuals that

6 attended I believe came away with a great deal of

7 information. I did myself and many of the people

8 | that attended particularly there was a strong

9 growing of population of men that are attending

10 these workshops. And to see that culmination at

11 | that event was pretty powerful. So I thank you for

12 | that. And we are now going to call up our next

13 panel. Hope you can stay for as long as you can. We

14 are going to bring Jennifer White Reed from the

15 Urban Resource Institute. We're going to bring Nat

16 | Fields from the Urban Resource Institute. We're

17 | going to Bring Jackie Williams. And we're going to

18 | bring Judith, please correct me, Cahn? Cohen. I was

19 going to take a risk but I didn't want to get

20 | fancy. We are going to start with Jennifer White

21 Reed from Urban Resource Institute. You'd rather do

22 | it that way? Alright when, when dynamic women speak

23 dynamic women listen.

JACKIE WILLIAMS: Good afternoon.

CHAIRPERSON CUMBO: Good afternoon.

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JACKIE WILLIAMS: My name is Jackie Williams. I am a lobbyist in the state of New York, the owner of a successful company, a veteran of the United States Navy and this year I became a victim of a domestic violence. Imagine being assaulted by someone you love then being blindfolded, thrown in a dark room, spun around in circles until you're sick. This is how I would characterize my experience as a victim of domestic violence put through the system currently in the place in New York City. I'm not here to point fingers but to illustrate how the system that is intended to serve victims can often perpetuate rather than alleviate the suffering caused by domestic abuse. This began from the moment I called the local precinct to find out what my legal options were. They simply did not return my phone call. All and so unable to wait any longer I decided to report it in person. The first thing I was asked wasn't what had happened to me or the name of my abuser but whether I am as a woman of color really belonged in the precinct which served a largely Caucasian demographic. The answer in case you're wondering is yes. When an officer who specializes in violent, domestic violence

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138 COMMITTEE ON COURTS AND LEGAL SERVICES 2 finally came to speak to me she began to openly discuss details of my case out in the open public 3 library, out in an open public lobby. I had to 4 plead with her to speak somewhere privately. She 5 6 seemed surprised by my request which in turn 7 surprised me. Wouldn't an officer who specializes in domestic violence understand that it might be 8 humiliating to discuss the details of my assault 9 out in a open lobby. When I was turned over to a 10 city appointed counsellor I found myself plunged 11 12 into an unsympathetic, outdated, and incompetent bureaucracy staffed with a personnel that were 13 14 rude, indifferent, and withholding of necessary 15 information. The literature available in their office for victims of domestic assault was not even 16 17 in English and it dated back to the administration 18 of Governor Pataki. Keep in mind that this counsellor was provided to me with the immediate 19 20 legal and emotional to... keep in mind that this

23 because of repeated delays, a total lack of communication I was forced to speak, seek out a 24

counsellor on my own whom I paid for out of my

counsel was provided to help me with the immediate

legal and emotional aftermath of my assault. Well

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 139 COMMITTEE ON COURTS AND LEGAL SERVICES 2 pocket. Let me make clear that the self-affirmed domestic violence is not simply a physical assault. 3 It is an emotional and psychological trauma that 4 5 grows even after the physical. The system made this worse. All in all I was embarrassed, humiliated, 6 7 and made to feel unworthy. The system was supposed to be a tool for me but instead it opened a new 8 chapter in the nightmare of my domestic assault. 9 And when I think back about my assault the only 10 time that I begin to cry is when I think about how 11 12 I was made to feel by the people who were supposed to help me. I am fortunate enough to be financially 13 14 secure with the love and support system of my 15 family and friends who rallied around me. But what about other victims? What about those who don't 16 17 have my resources. And this is the point of my 18 testimony today. Just last week the daily news published a article about the justice center noting 19 20 that the number of survivors of domestic violence seeking assistance has increased dramatically. 21 2.2 Given my own treatment at the justice center I find 23 this terrifying. And would urge this body to consider six recommendations for improving services 24

for victims of domestic violence. One, consider

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testimony.

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COMMITTEE ON COURTS AND LEGAL SERVICES bringing in a, bringing in a customer service training provider to render customer service training to the staff of the justice centers and NYPD domestic violence officers. Two, allow the service providers in the centers to use technology as a tool to communicate information to the users of the centers. Three, appoint an operational oversight officer to coordinate the three components that make up the justice center to ensure that the quality of customer service provided to victims is efficient, polite, and humane. Four, survey the users of the center so that the quality of the service can be measured and if necessary improved upon, improved upon. Five, allow every NYPD precinct to allow anyone to speak to a NYPD domestic violence officer no matter where they live in New York City. Six, allocate capital funding for NYPD to create private, private meeting spaces to avoid public humiliation of victims. It is my contention that the answer isn't more laws but a overhaul of the current system to be more efficient, more humane and more respective, respectful of victims. Thank you for hearing my

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CHAIRPERSON CUMBO: Thank you for your very powerful and emotional and passionate and frank and courageous testimony. I think it's, it's something that we all need to hear because we certainly need to understand the reality behind the statistics and the reality behind the numbers. We need to understand what's really happening as far as don't necessarily want to refer to you as a victim but as somebody who has been impacted so negatively by the system in that way. But you have demonstrated considerable strength and I, and I applaud you for bringing this to light. And I understand the complexities of you bringing this to this body today. Thank you. We're going to follow with questions for the whole panel after our next testimony. Who, who... [cross-talk]

JUDITH COHEN: Hi.

CHAIRPERSON CUMBO: ...is slated to speak

JUDITH COHEN: We're going this way.

CHAIRPERSON CUMBO: Alright, there we

23 go.

next.

JUDITH COHEN: Hi, good afternoon. Thank you for the opportunity to testify. My name is

1 COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

COMMITTEE ON COURTS AND LEGAL SERVICES 14

2 Judith Cohen and I am the CEO of the Center Against

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3 Domestic Violence and Co-Chair of the New York City

4 | Coalition of Domestic Violence Residential

5 Providers along with Nat Fields, President of Urban

6 Resource Institute. The coalition positions are

7 guided by one principal, safety. We advocate to the

8 women, children, and yes men who turn to us for

9 refuge from unspeakable abuse an enter our shelter

10 | safely and an leave with the tools to build a

11 secure life free of intimate partner violence.

12 | Since 1985 we have advocated with a unified voice

13 | for continuum of care that provides quality housing

14 | and services for all domestic violence survivors.

15 And I'm attaching a, an additional sheet that

16 states who we are and who we serve. A number of my

17 colleagues will be testifying about mandated

18 service, immigrants, the disabled, legal services,

19  $\parallel$  and housing assistance. The people we shelter in

20 | HR, HRA DV shelters have had their lives devastated

21 | by abusive partners. They have made themselves

22 | homeless because it is unsafe for them to stay in

23 their homes. They are just as homeless as those

24 residing in DHS shelters with an important

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difference. Domestic violence survivors are not

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 143 COMMITTEE ON COURTS AND LEGAL SERVICES 2 permitted to stay in shelter beyond 180 days. Unlike homeless shelters domestic violence shelters 3 are mandated to provide an array of rich social 4 services under parts 452 and 453 of the New York State Social Service Law. Although Safe Horizon 6 7 operates the New York City violence hotline every DV agency is required to operate its own 24 hour 8 hotline. Shelters feel calls from police, clergy, 9 family members of victims, and other social service 10 providers seeking information about domestic 11 violence and resources for victims as well as calls 12 from victims seeking shelter of other services 13 14 themselves. Shelter staff provide referrals for 15 such services as legal assistance, vocational, 16 educational programs, medical and mental health 17 care as well as services for a wide range of 18 specialized needs such as services for veterans, children with special needs, and residents 19 20 requiring cosmic or dent, cosmetic or dental reconstruction. Shelter safety advocate, conduct 21 2.2 advocacy with a, sorry. Shelter staff conduct 23 advocacy with a ride array of systems. In an effort to control a partner who has fled to a shelter or 24

to intimidate them into returning batterers

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2 frequently file child abuse reports or child

3 custody petitions. I got a half a page to go.

4 Dealing with a legal system or child welfare system

5 | could be particularly frightening for residents.

6 | Shelter staff provides weekly individual

7 counselling to all residents assisting them in

8 understanding the dynamics of abuse. Shelter

9 providers ongoing domestic violence support groups

10 | utilize the psycho-educational model. Many shelters

11 also provide additional groups. Domestic violence

12 shelters provide an array of services for children

13 | in shelters. These include services provided

14 directly to children such as group counselling,

15 | educational recreational activities as well as

16 services provided to parents. This was a very brief

17 | summary of some of the mandated services provided

18 | by domestic violence shelters. I skipped as much as

19 I could.

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much for your testimony. And I apologize that we've had to put the timer on. We just have the room for a limited amount of time so in the interest of that try and keep to the timer but I understand that we

have a lot of ground to cover.

2 NATHANIEL FIELDS: [off mic] Good

3 | afternoon and... [cross-talk]

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CHAIRPERSON CUMBO: Good afternoon.

NATHANIEL FIELDS: Thank you Judy. And in line with your request I'm going to amend my testimony today. Good afternoon again and thank you for... [cross-talk]

CHAIRPERSON CUMBO: Good afternoon.

NATHANIEL FIELDS: ...allowing me to testify today. And I want to thank you for all the things that you've done, was really exciting being in the audience to hear about all the activities that you've attended and your desire to increase what we do around domestic violence so thank you all for that as well as to the administration and my colleagues in terms of providers and survivors in working to end domestic violence. So I'm one of the co-chairs Nathanial Fields of the coalition, the DV Coalition as well as the President of Urban Resource Institute, one of the largest domestic violence providers in New York City. We provide services to 14 hundred to 2,000 survivors of domestic violence every year. And we've heard from the, quite a few of you around the statistics

around domestic violence. So in amending my comments I really want to work to put a face on domestic violence. And one way we want to be able to do this is to really URI in doing, putting a face on domestic violence in October we moved to increasing awareness by a video campaign. And what we want to do is share one of those videos from a perspective of a survivor. So if we can just show that real quick.

[video plays in the background]

NATHANIEL FIELDS: Well like Tete [sp?]

many more women, children, and men are coming

forward to tell their story, to put a face on

domestic violence because of statistics the data

doesn't always come alive. One in four women will

be a victim of domestic violence. Two out of every

three women will be murdered as a result of

domestic violence. The New York City hotline

received over 100 thousand calls to domestic

violence hotline. And so our goal is to put a face

on domestic violence so we thank Tete for sharing

this. You know Jennifer White Reed who's going to

speak quickly and I toured one of our domestic

violence site because of elected official in her

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COMMITTEE ON COURTS AND LEGAL SERVICES district she wanted to see the work that we do. She wanted to get a better understanding of domestic violence. And in that we were talking in 20 to 25 survivors and, and when we talk about the statistic race, class, and gender from a class perspective as we started talking one in four I was very surprised that this elected official started to talk her own domestic violence. And so we saw the reality, how horrific even though she's an elected official it sort of continues to look at class issues. As we continue to talk about two and three women who are survivors of domestic violence. A woman in the back of the room raised their hand and said I, I wanted to share something with you. And she said yes two in three women were murdered or will be murdered in New York City as a result of domestic violence. And, and at that point she raised a picture of this beautiful young lady who was her sister who had her beautiful smile, radiant personality, loved people, and people loved her. She was one of those 13 women who were killed in Queens last year, a little, or less than a year ago. And while this is a shocking picture and I'm going to ask them not to film it just to show to the council this is how they found

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work we do at URI.

her. So we are doing a lot and Jennifer is going to talk about URI in a response to domestic violence and... recommendations. URI's been doing this work for over 30 years. We have been around since the HSP and Advantage and other days and looking at data as well as talking to survivors about a community response to domestic violence. I'll let Jennifer just talk for a second about some of the

JENNIFER WHITE-REED: Good afternoon

Committee Chairs and committee members. My name is

Jennifer White-Reed. I'm the vice president of

domestic violence programs at Urban Resource

Institute. I want to thank you for this opportunity

to share about Domestic Violence Shelters and the

innovative responses to domestic violence that

saves lives. The Urban Resource Institute URI is

the second largest provider of domestic violence

shelter services in New York City with a total of

438 beds and four domestic violence shelter

programs in Brooklyn and Manhattan. Each year URI

provides a physical sanctuary, counselling,

individualized case management, housing assistance,

legal services, and other supportive programs to

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 149 COMMITTEE ON COURTS AND LEGAL SERVICES 2 approximately 14 hundred adults and children to help them recover from trauma and heal. A domestic 3 4 violence shelter is more than just a physical building. Domestic violence shelters are a 5 6 temporary home where survivors can connect with 7 vital lifesaving resources and develop plans that they will help, that will help them and their 8 children increase safety and move forward with 9 their lives. In order to address the unique needs 10 of domestic violence victims URI developed 11 12 innovative programs in shelter that reduce barriers 13 to safety. We know from research that children who are exposed to domestic violence face increased 14 15 risk and may suffer a range of severe and lasting 16 effects. Recognizing that children represent the 17 majority of the clients we serve URI provides 18 specialized onsite services to children including child therapy, child care, and recreational and 19 20 educational programs in partnership with the Department of Education. Economic abuse is very 21 2.2 much a part of the cycle of violence that domestic 23 violence victims face particularly in New York City where the cost of living is extremely high. 24

Domestic violence victims often stay in an abusive

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 150 COMMITTEE ON COURTS AND LEGAL SERVICES 2 relationship because they are unable to pay their rent without the income the abuser contributes. 3 Understanding that 98 percent of victims of 4 domestic violence experience economic abuse. URI 5 6 developed the working internship network when a 7 career readiness program that offers job training and a paid internship and financial literacy 8 education to survivors to help them transition into 9 the workforce. Lastly last year we launched URI 10 PALS, URI's People and Animals Living Safely, a 11 12 program to address the needs of families with pets impacted by domestic violence. Up to 48 percent of 13 14 domestic violence victims stay in abusive situation 15 because they do not want to leave their pet behind. 16 As we witnessed during hurricane Katrina and super storm Sandy pets are very important members of the 17 18 family. And no one should have to make the impossible decision to leave their pets behind 19 20 during times of crisis. URI PALS is the first and only domestic violence shelter, I'm sorry domestic 21 2.2 violence co-sheltering program in New York City 23 that allows the entire family; adult, child, and 24 pet to be safe together. Nat Fields will continue

the conversation and ask for your support in order

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2 to help URI and other advocates in the community

3 remove barriers for domestic violence victims

4 seeking safety from their abusers.

NATHANIEL FIELDS: So just real fast in the sake of time my colleagues are going to talk about housing. In terms of firm [sic] recommendation so much has been done. This has been an administration and a council who is really not just talk about domestic violence but through behavior as really evidence of desire to want to reduce and ultimately eliminate domestic violence. Some things still need to be done. When we start to look at over 100 thousand calls to the domestic violence hotline we realize that probably approximately about a third of those individuals calling are singles. And in, those singles probably will not get into shelter. The New York City DV shelter system was not built to really accommodate singles. It's an unmet need that's been going on for many many years often under the... of singles are individuals from LGBTQ population as well as the elderly. So one of the things we were talking to the administration about is really to start to move forward and create opportunities for individuals

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2 who are victims of domestic violence who present as

3 single to have a place to go. And lastly we want to

4 talk a little bit about is this community response

5 to domestic violence. So much good work has taken

6 place but when you know that two out of every three

7 women will be killed this year more has to be done.

8 And we don't want to work in isolation. We need the

9 mayor's office, we need the city council, we need

10 the provider community, we need survivors, we need

11 | the NFL to come under one tent and talk about all

12 | the good work that has been done but also to look

13 at what still needs to be done. So one of the

14 | things we're calling for is a community response to

15 domestic violence, a true summit to really build on

16 all that has been done, look at the data, and talk

about what needs to be done. Thank you for your

18 | time and attention today.

CHAIRPERSON CUMBO: Thank you all for your testimony. And as you stated really bringing the reality behind the numbers and the statistics to a clear understanding for us. Wanted to... it was a question that I asked the administration. And Ms. Williams I apologize for bringing this further

into, into the light in that way. Do you understand

2 what had been at this point the ramifications

3 behind your case in terms of the, the, your partner

4 | that assaulted you. Do you understand where his

5 case lies in the system in terms of what form of

6 | legal action, penalties, punishment, do you have an

7 understanding of that from your experiences in the

8 system?

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JACKIE WILLIAMS: Well the reason I was able to get an understanding is as I stated in my testimony I am a lobbyist, I own a lobbying firm.

As a result of that initially when my domestic violence dispute took place because of humility, shame, I didn't call any of my connections. I was embarrassed.

CHAIRPERSON CUMBO: Mm-hmm.

JACKIE WILLIAMS: But as I continued, when I went through the center I was so shocked by the treatment after I continued to watch this process and lack of response and follow-up and I got to chase the people down and get a appointment. After they called and offered me the appointment I get there I have to wait a hour and a half. They give me a appointment for 11:00.

2 JACKIE WILLIAMS: The, the Justice

3 Center.

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CHAIRPERSON CUMBO: Okay.

JACKIE WILLIAMS: They call me.

Apparently, I figured out that once you did the arrest then it turn after the arrest takes place they make you come and look through the little window like law and order and make sure that the person is who they say he is. You say yes. They begin the process of you know arresting that individual. Then in turn, after that person is arrested then off, on, my incident happened on January 8<sup>th</sup>. I reported it on the 9<sup>th</sup>. On, he was arrested on the 11<sup>th</sup>. On the 17<sup>th</sup> I get a phone call from the Justice Center. And this woman calls me up hi my name is Umpty Scrunch and I'm your domestic violence councilor, oh no I'm your councilor calling from the justice center. I said well what kind of counsellor are you? And, because I didn't know if she meant council like legal or counsellor like therapist. And she was like oh I'm here to provide you what your options are as a result of your recent experience. And I said okay. And she's like well can I give you an appointment. I was like yes, I definitely want to come hear what you have

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3 to say. She gave me the appointment of the  $17^{\text{th}}$  of

4 January. I'm like great I'll be there, 17<sup>th</sup> at

5 | 11:00. You know I know our government works since I

6 do what I do for a living I know to be there half

7 an hour early. Come with your paperwork done. You

8 know get ready to have some patience. So I asked

9 her while I'm on the call. I said can I have

10 something to, since you're going to council me and

11 provide me advice in council can you email me

12 something so I can read so I can have a prepared

13 and informed discussion about the choices that I

14 choose when we sit down and talk, oh we don't do

15 | that. I was like excuse me, well how am I supposed

16 to have an intelligent discussion with you about

17 | the best means of helping me with my situation if I

18 don't know if I can't read with you in advance.

CHAIRPERSON CUMBO: Mm-hmm.

JACKIE WILLIAMS: Instead I got to sit

21 ∥ in your desk under duress and hurry up and make a

22 decision what I want to do after I been

23 | traumatized, I didn't understand that. In addition

24 | to that I hadn't received my order of protection

which confused me. I literally lived a, you could

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
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2	throw a rock from the Justice Center which is on
3	Jay Street to where I lived at that time which is
4	the old Board of Ed. Literally you can do snail
5	mail and it'd get there in half a day. I still
6	didn't understand why I had not received my order
7	of protection. And so I said to her can you get me
8	my order of protection before I come and see you?
9	Oh no we can't do that. I was like what I'm
10	confused, can you email it to me, oh we don't do
11	email, I said I'm confused wait it's 2014.
12	CHAIRPERSON CUMBO: Mm-hmm.
13	JACKIE WILLIAMS: You mean we can't use
14	email communication and I'm authorizing you to send
15	it to me.
16	CHAIRPERSON CUMBO: Mm-hmm.
17	JACKIE WILLIAMS: So you're not
18	violating my privacy rights because I'm asking you
19	to send it to me so what would be the reason that I
20	can't get it.
21	CHAIRPERSON CUMBO: right.
22	JACKIE WILLIAMS: Well I'm going to do
23	you a favor, I'll send it to you but that's not
24	what we do. I said okay.

CHAIRPERSON CUMBO: Wow.

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2 JACKIE WILLIAM

JACKIE WILLIAMS: So you know it was, it was some interesting communication, very interesting communication.

CHAIRPERSON CUMBO: And let me ask you did you, have you been alerted throughout the process in terms of, because I wanted to follow-up with Nat on that, were you, just like the video that we saw the young woman and the experience that she had where is that gentleman what has happened to him and the very challenging and beyond disturbing photograph what happened to the person that did that to that woman? [cross-talk]

JACKIE WILLIAMS: For me...

CHAIRPERSON CUMBO: What happened in your case... [cross-talk]

JACKIE WILLIAMS: For me if I didn't
have the connections I have and I went around the
system and I finally decided to do it because I
wanted to know, even though I signed up for
WebCrims, Crims. I learned that's a legal system
that the state of New York has that tells you and
tracks cases and case numbers based on people who
are going through the court system. I learned about
this doing my own research. I felt like I was my

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COMMITTEE ON COURTS AND LEGAL SERVICES own lobbyist in this case. So WebCrims, I tracked it to, through that but had I not ...

CHAIRPERSON CUMBO: Mm-hmm.

JACKIE WILLIAMS: ...made a phone call to a friend of a friend to call somebody that's connected at a district attorney's office I wouldn't know where the case was and I just found out on Friday. And I think I found out because I made it clear that I was coming here to testify today.

CHAIRPERSON CUMBO: Thank you. Nat can you, I'm sorry Mr. Fields can you talk, I feel like we're old friends now ... can you talk to us a bit about what happens and what does your organization do in terms of the backend of the batterer? Where does your agency or organization rather, where does it connect with the batterer.

NATHANIEL FIELDS: Jennifer, as attorney she oversees our legal programs so maybe she can talk a little bit about that. But in terms of the, the first question in terms of what happened to the women who was killed and the person who killed her her sister who was a blogger she talks openly about domestic violence. She talks about her own

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2 experience in terms of intergenerational abuse. In

3 this case this was a case that went to the media in

4 terms of the New York Times they were identified,

5 arrested, and convicted of murder. So the, the

6 person is incarcerated.

CHAIRPERSON CUMBO: You think that has a lot to do with the fact that the New York Times got involved and made this a highly visible case because what we're seeing in these instances here is unless you're highly connected, unless you have the resources to gain the attention of the New York Times that a lot of these cases may not make it to closure and justice in the way that it should.

NATHANIEL FIELDS: Listen I, I think
more needs to be done but I must say a lot of
people won't go to the criminal justice system for
a variety of reasons, cultural reasons, a lot of
other factors. But the police department has been
doing a better job over time. We've been training
and working with the police department to
understand domestic violence a lot more. There's
been more accountability. We've looked at laws
together to implement. It's not absolute and that's
why you hear me calling for a summit to do even

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2 more. Look at the data, look, talk to survivors and

more. Book at the data, rook, tark t

3 | talk about what needs to be done to move forward. A

4 lot has been done but when two women out of every

5 | three are being, who are killed as a result of

domestic violence much more needs to be done. But

Jennifer?

JENNIFER WHITE-REED: I'll just add that URI services are primarily services for victims of domestic violence. And so we don't have services for batterers. However in our legal services program which offers education with respect to family law issues, criminal justice issues, immigration often times we have a window into what's happening with the abuser. And so our clients who openly share about family court proceedings or visitation matters or the fact that the abuser was incarcerated that is the information that we get. We as an organization however have decided to invest a little more time and energy into a training staff around making clients feel comfortable talking about abusers because the reality is when you have a child with someone that relationship does not end correct?

CHAIRPERSON CUMBO: Right.

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JENNIFER WHITE-REED: So we want to have survivors in shelter feel comfortable saying what their concerns are, if they're thinking about going back, to openly talk about that relationship with the abuser so that down the road if there is an opportunity for the organization like URI to offer some type of batterers intervention services that is something that we might explore in the future.

CHAIRPERSON CUMBO: Thank you. Council Member Lancman has some additional follow-up questions.

CHAIRPERSON LANCMAN: Thank you. And thank you very much for your, for your testimony. It was very courageous of you to share that with us. I just, in your testimony you had, you had used the word councilor and, and then in response to a question you, you clarified a little bit. So just so I understand were these, were these councilors lawyers who were, who were, who were helping you or were these more like a social worker? [cross-talk]

JACKIE WILLIAMS: Well that's what, that's what made me question it.

CHAIRPERSON LANCMAN: So what, what did

you...

2 JACKIE WILLIAMS: Well when I... [cross-

3 talk]

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CHAIRPERSON LANCMAN: ...end up... [cross-talk]

showed up on the 17<sup>th</sup> for this appointment I never got to see her because I sat there for a hour and a half and nobody walked out and said well she's backed up, she has something to do, she's stuck in court, she jumped off a roof and she's not coming back in 'till tomorrow, nothing. So of course because I run a business and I have things to do I had to leave and I left my business card. So that appointment, remember this appointment is supposed to be to give me counseling. Didn't get rescheduled again until January 31<sup>st</sup>. So with that being said when I showed up on the 31<sup>st</sup> that's when I was of, able to find out that she was a, a MSW.

[background comments]

JACKIE WILLIAMS: Right. And it, it was, it was, and I have to say the communication was challenging because her, she had a very thick accent. And I think, I want to say it was Russian or some form of European accent so it was very

have a different level of patience so I can consume and hear and process what she had to provide for

5 me.

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CHAIRPERSON LANCMAN: While you were at the Family Justice Center were you ever asked if you had any, any legal services needs. And if so were, were they... [cross-talk]

JACKIE WILLIAMS: Well... [cross-talk]

CHAIRPERSON LANCMAN: ...attended to?

JACKIE WILLIAMS: ...she did ask me that but I said since it had been January 31<sup>st</sup> and my incident happened the first weekend January, between the time I took care of those matters. And I'm fortunate. I have the money to do that unlike it may... that's why I'm testifying today because there's a lot of women that have nowhere near the resources or access or in, in education and resources that I had. I was fortunate enough to be able to go and get those services. So by the time

CHAIRPERSON LANCMAN: At any point did, was there an opportunity for you to, to fill out

she asked me they were useless.

if that's a good procedure or not a good procedure but... [cross-talk]

JACKIE WILLIAMS: Right but, but...

24 [cross-talk]

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to you what the order of protection was, what it's

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 166 COMMITTEE ON COURTS AND LEGAL SERVICES scope was, how you would get it, a physical copy or 2 were you left in the dark about that? 3 4 JACKIE WILLIAMS: Nobody discussed that. 5 CHAIRPERSON LANCMAN: Did you ever get a 6 copy of your... [cross-talk] 7 JACKIE WILLIAMS: I finally did, yeah. CHAIRPERSON LANCMAN: Did you get it in 8 the mail? 9 10 JACKIE WILLIAMS: No I got the one, I got an email that I asked for. 11 12 CHAIRPERSON LANCMAN: Alright. [cross-13 talk] Do you remember the day that you got it? 14 JACKIE WILLIAMS: Oh no not off the top 15 of my head but I'm sure I could pull my records... the emails... [cross-talk] 16 17 CHAIRPERSON LANCMAN: No that's alright. 18 JACKIE WILLIAMS: But no I wasn't, I wasn't given an education on my, a full blown 19 20 education. And had I not been a pushy aggressive assertive lobbyist to get what I already have the 21 2.2 information I have I wouldn't have received it you 23 know. And I'm pretty astute you know so I was a bit shocked. I don't know anything about the criminal 24

system. I make it my business not to know. I play

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2 good citizen. I served my country. I'm not trying

3 to be friends with them at all, that's not a good

4 | thing. So with that being said you know you should

5 be educated. And I know victim, other victims or

6 people or survivors if you will that go through

7 | this they have children, they have household

8 situations, they have employment situations. So it,

9 | I couldn't, there's no way I can imagine what they

10 go through. I'm very very blessed.

CHAIRPERSON LANCMAN: Right... [cross-

12 talk]

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JACKIE WILLIAMS: And this was traumatizing for me. So god help them. So I'm hoping that today sitting here and going through this process and exposing myself like a big sore helps and you guys take heed to some of the things that I've shared with you is some of these basic recommendations that could be done one two three.

CHAIRPERSON LANCMAN: But I just want you to know I find it to very helpful, I mean first we're going to put in a, a bill requiring OCDV to conduct surveys of the clients that are served and, and report back to the council on, on the level of satisfaction. And the sense that people have, the

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of my...

2 service that they're getting but we're also as part

JACKIE WILLIAMS: Mm-hmm.

CHAIRPERSON LANCMAN: ...my new committee
going to be touring the Family Justice Centers. And
I was, definitely have an, an eye out for the...
[cross-talk]

JACKIE WILLIAMS: Well can't... [crosstalk]

CHAIRPERSON LANCMAN: ...kinds of things you're talking about.

don't know you're coming? So it can, and you, not put on a suit and you're, and, and you, and maybe a staffer go and they not know that you're showing up so you can see something for real and they not do dog and pony for you because you are who you are and because they have to respect you at the level that they have to respect you because of what, the power you bring to the table? I want, you need to see the, see it for what it is. And you, they can't see it if you look like who you look like every day.

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
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2	CHAIRPERSON LANCMAN: Well you don't
3	know how I look like… [cross-talk]
4	JACKIE WILLIAMS: Well I mean in, in a
5	suit and tie… [cross-talk]
6	CHAIRPERSON LANCMAN: This is a good
7	day, you should have seen me yesterday.
8	JACKIE WILLIAMS: You know what I mean
9	CHAIRPERSON LANCMAN: I do.
10	JACKIE WILLIAMS:when I say that. I
11	mean no disrespect when I say it.
12	CHAIRPERSON LANCMAN: Right.
13	JACKIE WILLIAMS: And can I make a,
14	another recommendation that I did not write down?
15	CHAIRPERSON LANCMAN: Sure.
16	JACKIE WILLIAMS: Another way in terms
17	of I think it would be creative to have a
18	partnership between like CUNY and the Justice
19	Centers and the MSW program. And maybe rotate some
20	of the front desk people out where maybe that's
21	part of their clinical work, you know part of the
22	CUNY system to work on the front lines of some of
23	these justice centers. Because I felt the behavior
24	of the staff was rather desensitized because

they're in there. And I commend them for wanting to

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
1	COMMITTEE ON COURTS AND LEGAL SERVICES 170
2	work in that industry but after a while how many
3	beatings can you hear about, how much tragedy can
4	you hear about… [cross-talk]
5	CHAIRPERSON LANCMAN: I, I mentioned to
6	the Commissioner earlier that I was in family court
7	this week and the judge that I was observing, she
8	had so much empathy and such a, a warm dialogue
9	with the litigants and afterwards had a change to,
10	to say to her I don't know how you do it every day.
11	So you know in order to do that job well you do
12	have to have the patience of a, of a saint and not
13	everybody does. That's not an excuse
14	JACKIE WILLIAMS: No it's not.
15	CHAIRPERSON LANCMAN:but it's
16	something that I'm going to be inquiring about.
17	JACKIE WILLIAMS: It's something to
18	[cross-talk]
19	CHAIRPERSON LANCMAN: Inquiring about.
20	JACKIE WILLIAMS:take into
21	consideration… [cross-talk]
22	CHAIRPERSON LANCMAN: Absolutely.
23	JACKIE WILLIAMS:and a vehicle to
24	partner with a preexisting city institution that
25	you know that we should be partnering with all day.

CHAIRPERSON LANCMAN: Okay. Thank you

24

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very much.

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an understanding in terms of the Family Justice

Center that a lot of social service providers have

put a staff and they're not reimbursed by the

Family Justice Center. They're under different

contracts like crime victims or HRA and they serve

in the various shelter, in the various centers

delivering services. So, also in the Brooklyn which

this young lady went through when you go through

you really feel like you're going in... this isn't a

criticism it's just... at the Brooklyn DA's office. I

CHAIRPERSON CUMBO: Mm-hmm. Council Member Levin would like to have a follow-up question.

mean that's where it's housed so...

CHAIRPERSON LEVIN: Just, just one quick point. And Ms. Williams thank you very much for your testimony. It's very courageous of you to be here. And thank you, thank you very much for doing this... [cross-talk] I just wanted... is there a member of the administration that's here right now to, to listen to this? Just want to for the record point out that there's no member of the administration

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2 that was left here to listen to this testimony.

3 | Thank you very much.

JACKIE WILLIAMS: Thank you.

CHAIRPERSON CUMBO: Thank you all very much. Thank you very much for your courageous testimonies. This was very powerful and collectively together as a committee and all the perspective chairs your testimony will be taken into consideration for a legislation and many other ideas that we can put forward. We are going to call forward our next panel. Maureen Curtis from Safe Horizon, Paul Feuerstein, oh thank you, Crystal Pedmore [sic], and Jennifer Strachnick [sic] of Covenant House New York. And I apologize as a new Council Member I'm still very bad at implementing the time constraints. So I know they will talk about me afterwards so we're going to try to adhere to the time limit as best as possible and then you do follow-up questions. So thank you very much and you can begin. A precedent was set from left 'till right. So if you would like to begin that would be fantastic, thank you.

JENNIFER STRACHNICK: [off mic] Thank

you. Good afternoon. My name is... [on mic] Okay.

1 COMMITTEE ON COURTS AND LEGAL SERVICES 2 3 4

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Good afternoon. My name is Jennifer Strachnick. I work in the Advocacy and Legal Department at Covenant House New York. I would like to thank the Committees on General Welfare, Women's Issues, and Courts and Legal Services for the opportunity to testify today on Intro number 361 specifically that which we provide a presumption of eligibility for applicants exiting runaway and homeless youth DYCD programs into the shelter system. I have submitted written testimony but, testimony but due to the time I will try to summarize. Covenant House New York is the nation's largest privately funded nonprofit adolescent care agency serving homeless runaway and at risk youth. Many of the youth we do serve grew up in homes witnessing domestic violence or have been victims of intimate partner violence themselves which is one reason many of our young people become homeless in the first place. So we are in favor of Intro number 361 providing this presumption of eligibility both for applicants exiting HRA domestic violence shelters and DYCD runaway homeless youth shelters... [cross-talk]

CHAIRPERSON CUMBO: I'm sorry to, can we keep the volume noise down in the room so that  ${\tt I}$ 

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2 can hear the testimony as clearly as possible?

3 Thank you.

JENNIFER STRACHNICK: Thank you. Since Covenant House is a runaway homeless youth shelter I will focus my testimony on the eligibility of young mothers and their children and pregnant young women attempting to access shelter through PATH, the DHS Family Intake Center. So in order to be found eligible for shelter through PATH applicants are required to provide a two year housing history listing the address of each residence and prove that they live there, that it is up to the applicant to demonstrate the family can no longer reside at each residence providing evidence. This is unduly burdensome for the young mothers and pregnant women we serve. Many have moved from place to place, stayed with family, friends... around for brief periods of time. And the documentation they must gather is often voluminous. It's easily misplaced because they are without a, a stable place to reside. And even when young women have assistance gathering this documentation as they do at covenant house it's still difficult to obtain all of the documentation that DHS requires. It's

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 176 COMMITTEE ON COURTS AND LEGAL SERVICES 2 particularly difficult to obtain documentation when young mothers have stayed with family or friends in 3 NYCHA apartments because NYCHA will only provide 4 documentation to the primary tenant of that 5 apartment. So if the primary tenant refuses to 6 7 comply as is very often the case with our young people it is impossible for the applicant to obtain 8 that documentation. The second major barrio to DHS 9 eligibility for the young people we serve is just 10 an adamant refusal of some family members to allow 11 12 the youth to return to the residence. For example a 13 few weeks ago a young woman who I will call Maggie 14 came to my office stating she had been denied by 15 DHS because in their determination she could return 16 to live with her mother. She had not lived with, seen, or spoken to her mother since she was kicked 17 18 out of her home along with her son in January of 2013. So when I called the mother to assess the 19 20 situation to find out what was possible the mother was very aggressive to me, stated Maggie absolutely 21 2.2 could not return and refused to provide any 23 documentation explaining her reasons why. And she expressed no interest in Maggie or her son. Shortly 24

after arriving at Covenant House Maggie turned 21

there was no proof that Maggie could not live there

currently awaiting the fair hearing decision but

for now Maggie and her child are sneaking into a

NYCHA apartment to stay with a friend therefore

the street at this point. And RHY providers,

possibility of reunifying youth with other

appropriate supportive adults outside of their

find any appropriate placement for these young

referrals to transitional living and other

families. So RHY providers are already trying to

people. When reunification is not possible we make

supportive housing programs. Unfortunately there

Runaway Homeless Youth providers are required by

New York state law to work toward reunifying youth

with families when appropriate. We also explore the

jeopardizing this friend's housing with NYCHA. But

the reality is Maggie has nowhere else to go except

she was found ineligible for shelter. She's

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2 are far fewer beds at these programs than there are

3 young women in need. Beds are even more limited for

4 | young mothers who have more than one child. And

5 often there's a considerable waiting period for

6 beds to become available. It should be noted that

7 | youth can only remain in runaway and homeless youth

8 programs for a maximum of 30 days with the

9 possibility of a 30 day extension for a maximum of

10 60 days under New York state law. So in conclusion

11 | we urge the city council to pass Intro number 361

12 waiving this eligibility determination process for

13 | youth leaving DYCD runaway homeless youth shelters.

14 And we appreciate Commissioner Banks' remarks

15 regarding the forthcoming collaboration between DHS

16 and RHA but this legislation still is necessary to

17 ensure that young people in DYCD RHY programs do

18 | not need to go through a second duplicative

19 | eligibility determination when seeking shelter. And

20 we would... [cross-talk]

CHAIRPERSON CUMBO: Thank you.

22 JENNIFER STRACHNICK: ...be happy to work

23 | with DHS to provide a referral process. Thank you

 $24 \parallel \text{for the opportunity.}$ 

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CHAIRPERSON CUMBO: Thank you very much for your testimony. Thank you.

CRYSTAL PADMORE: Good afternoon. Thank you for allowing me to testify today. My name is Crystal Padmore and I work for Volunteers of America. We house victims of domestic violence. As families enter our domestic violence shelters due to fleeing from imminent danger the focus quickly becomes assessing the risk and ensuring the family's safety while in shelter. Efforts are immediately made to develop a universal and workable safety plan the family can utilize when faced with adversity or trouble situation. Families are briefed on the safety measures and... excuse me enter into a domestic violence shelter such as ensuring the physical address of the building is never disclosed and only a PO box is utilized for mail. Such and others purposes of concerns and family may be found by the abuser. Families are informed... identify safe places within the community or drop off pick up and given alternatives for transportation and get common means are unsafe as well as encouraged to ensure that they're aware of their surroundings and immediately report any

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1 180 COMMITTEE ON COURTS AND LEGAL SERVICES 2 suspicious or being followed or tracked by, back to the shelter. During the shelter stay families are 3 4 often and encouraged to stay in... of onsite and offsite services to ease transition and allow 5 6 parents to focus on developing safety plans, needs 7 assessments, future planning, and share imperative information with the assigned staff. Many of the 8 shelter offers onsite child care and recreation 9 services. While this services is an avenue to aid a 10 parent in their chill, with their children it also 11 12 provides a learning environment for the child or 13 the children. While we... for the trauma for the family as a whole. Through active development or 14 15 needs assessment by the case manager and shelter 16 team residents are offered services such an onsite parenting and domestic violence education. 17 18 Substance abuse support group clinical services in, in, employment, and aftercare services, and 19 20 assistance with children's educational needs. Residents are immediately supported with public 21 2.2 assistance, housing referrals, and medical needs. 23 Should any of those be outstanding upon their admission. The shelter staff goes through great 24

lengths to protect resident information and

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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2 preserve safety. Some areas return to shelter with...

3 the importance of creating and maintaining an

4 ongoing safe environment for the families. Includes

5 | the shelter's 24 hour seven day staffing,

6 surveillance cameras at each of the confidential

7 locations. Use of PO boxes for any and all

8 correspondents and transportation services upon

9 arrival. In addition to the above staff encourage

10 | all residents who report any concerns related to

11 | the domestic violence to change their cell phone

12 | numbers, deactivate social media accounts, ensure

13 GPS services are not enabled, remain out of the

14 | identified unsafe boroughs, and to remain conscious

15 of their surroundings and who to disclose your

16 personal information to. Upon admission residents

17 | are asked to provide an emergency contact should

18 | the staff be unable to locate or contact them in

19 | order to create an immediate way to ensure their

20 | safety. Residents are encouraged to actively work

21  $\parallel$  on discharge planning with their case managers to

22 ensure safe housing can be, once their shelter stay

23 has come to an end. Thank you.

And we have a community based domestic violence

program. I'm going to talk just a little bit about

that comes up for women with disabilities and that

barriers that we face. One of the major barriers

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2 is the number one issue with women with

3 disabilities in national surveys from 1980s 'till

4 now that have been done, is domestic abuse is the

5 | threat that they will lose their children if they

6 report abuse. And the threat is very real. National

7 | Council and Disability in 2012 put out a report to

8 | the president called Rocking the Cradle talking

9 about the bias against parents with disabilities in

10 | the child welfare system.

CHAIRPERSON CUMBO: Can you define and talk about how you define disabilities?

anything from someone who is deaf, someone who is blind, someone who's mobility impaired, a developmental disability, cerebral palsy, muscular dystrophy, multiple sclerosis, it varies. Some disabilities are the result of domestic violence, of people who have become wheelchair users because they've been thrown out of windows, of individuals who have traumatic brain injury because intimate partners tend to assault the upper part of the head in a CDC study that was done of head assaults where strangers hit people in the jaw and that affects cognition, affects sight, affects hearing. So it,

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 184 COMMITTEE ON COURTS AND LEGAL SERVICES there's a variety of disabilities that can be under 2 that particular piece. What has happened and still 3 4 happening today, I just check with the director of 5 my community based program, is that the fault 6 situation is if someone reports domestic violence 7 and reports that their children have witnessed domestic violence, the default if the mother has 8 the disability is to take the children and put them 9 in foster care for failure to protect. There's an 10 assumption made that that woman doesn't have the 11 12 ability to take care of their kids. So that's a very real threat. And there needs to be supports 13 14 put in place beyond shelter. There was a summit on 15 permanent housing and domestic violence a number of 16 years ago. The, the results of that summit were 17 never released by the Bloomberg Administration. But 18 one of the things that was part of that was that we should have 10 projects in supportive housing 19 20 specifically for domestic violence survivors. It wasn't identified with a disability that didn't 2.1 2.2 bear that stigma... [cross-talk]

23 CHAIRPERSON CUMBO: Say that again.

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PAUL FEUERSTEIN: 10 projects...

CHAIRPERSON CUMBO: Mm-hmm.

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PAUL FEUERSTEIN: ...in supportive housing for domestic violence survivors is a separate category. New York New York three added youth aging out on foster care which is not a disability it's a life circumstance. What we're advocating, not only the residential coalition but the gender justice task force of the city is that there be a category in New York New York four for survivors of domestic violence. Take away the stigma. The other piece...

CHAIRPERSON CUMBO: Mm-hmm.

PAUL FEUERSTEIN: If I may is... [cross-talk] is the need for more campaigns that are accessible to everyone. Most of the campaigns that the council has funded have been subway campaigns. Most of our people don't get into subways.

CHAIRPERSON CUMBO: Mm.

PAUL FEUERSTEIN: Having bus campaigns is critical because if you've been on a city bus recently you've probably seen a wheelchair user. If you've been on a subway probably not. We advocated that there be a campaign in Access-A-Ride busses because we're part of a building bridges elder care elder abuse domestic violence taskforce. And Access-A-Ride is used by so many where, that need

a total of 725 shelter beds. Last year we provided

a safe healing environment for approximately 25

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hundred adults and children fleeing immediate danger. Prior to entering an HRA domestic violence shelter individuals are screened and assessed by Safe Horizon's 24 hour domestic violence hotline or by NoVA to determine their eligibility. Our clients enter domestic violence shelters to protect themselves and their families from ongoing threats of abuse. For many these shelters are a place of last resort. Unlike the Department of Homeless Services shelter system domestic violence shelters offer limited stays. For emergency shelters there's a maximum of 180 days. It's 90 days with the possibility of an extension of another 90 days. A limited number of families have the opportunity to transition to a domestic violence tier two shelter where they may be able to stay another six to 12 months. The need for domestic violence tier two shelter spaces far outweighs the available spaces. For the majority of families who are unable to obtain affordable housing during their relatively short stay with us the next step on their journey will be to enter the DHS homeless system. Currently this means that families pack up all of their

belongings and bring them along with their children

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COMMITTEE ON COURTS AND LEGAL SERVICES 2 to the PATH intake center in the Bronx. Families must wait at the PATH center while the DHS system 3 considers their eligibility for shelter, a process 4 5 that can take several days or longer and then 6 locates a placement. School age children will 7 likely miss class as all children entering shelter with their parents must accompany them to the PATH. 8 After being assessed at PATH they are eventually 9 given a new shelter placement and once again loved 10 to a new location. We believe this is 11 12 administratively inefficient, physically difficult 13 for families, and often destabilizing and retraumatizing as they have already been thoroughly 14 15 screened by the domestic violence shelters, a 16 presumption of eligibility for the homeless shelter 17 system would allow families to move fore seamlessly 18 from their DV shelter to the appropriate tier two homeless shelter or an adult shelter for clients 19 20 without children. Safe Horizon Street Work Project provides a range of services to homeless youth who 21

face violence and exploitations on the streets. We

operate two drop in centers for homeless youth a 24

bed youth shelter and conduct nighttime street

outreach to engage homeless youth who are on the

COMMITTEE ON COURTS AND LEGAL SERVICES

2 street. Our councilors and social workers advocate

3 daily for young people who have timed out of their

4 | short stays, typically 30 days, allowed in youth

5 shelters or who at age 21 age out of these

6 facilities and find themselves applying for shelter

7 | in municipal systems. Many of our clients see the

assessment period in the municipal shelter function

9 | first and foremost as a diversionary mechanism.

10 | Without another option young people find themselves

11 | increasingly immersed in unsafe situations with

12 | family they had previously fled or increasingly

13 engaged in the survival economy where trading sex

14 | for a place to stay or small amounts of money is

15 common. With increased involvement in the survival

16 cconomy comes increased drug involvement, higher

17 | transmission of infectious diseases like HIV and

18 | hepatitis C and increased involvement in the

19 | criminal justice system, all of which have lifelong

20 consequences. Belleview and Wards Islands, two of

21 | the DHS assessment shelters for single men are

22 | facility names that often shut down conversations

23  $\parallel$  with the young men we work with at the difficult

24 times...

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CHAIRPERSON CUMBO: This will have to be your closing paragraph.

MAUREEN CURTIS: Sure.

CHAIRPERSON CUMBO: Yes.

MAUREEN CURTIS: Okay. Some have experienced assault in these large and at times chaotic shelters or find their environment similar to a detention facility. We believe that seamless transition into adult facilities by youth already known to be homeless by city funded agencies would allow for consistent engagement with these young people and increase their chances as achieving stability and exiting homelessness entirely. Thank you.

to all of my colleagues, on behalf of all of my colleagues. Just wanted to ask some questions in terms of there's a lot of discussion about youth and wanted to know in the previous testimony from the administration talking about youth programs and about maybe 54 schools throughout New York City.

But I know in my district I have 54 schools. So I'm wondering how is it that we're able to, or, or what work is being done and how is it permissible for a

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2 lot of this work about domestic violence, how are

3 they reaching young people in their schools about a

4 topic when particularly issues around sex education

5 and many others we're falling by the wayside at.

6 How will conversations with domestic violence

happening within our school system.

program, you already had your time Judy. The RAP program is a program and, and Judy is one of the providers of that. It is in some wonderful things with an unlimited number of schools. At one point we were funded by United Way to work with District 75 to see if we could reach children with disabilities to give them safety training about issues of abuse.

CHAIRPERSON CUMBO: Mm-hmm.

PAUL FEUERSTEIN: The Board of Ed at that point allowed us to talk to teachers and allowed us to come to a PTA meeting but wouldn't let us near a child. There's really a need for their to be more education. There's a need for further RAP programs. At one point there was going to be a RAP program in a school for the deaf and we were prepared and we were competing for that

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because that's our specialty and the principal of the school withdrew his school from that competition. We know that the rate of sexual abuse among deaf people is through the roof. And it's something that needs to be addressed and often

times people are afraid to get into the subject.

CHAIRPERSON CUMBO: Wow I, you know it's, it's one of those things. Uh-huh. I'm going to bring you right back up in one moment. Just want to... I'm, I'm, didn't realize or look at it in the same way in terms of individuals that are being abused in terms of the already having difficulties disabilities and that sort of thing. And are those individuals that have disabilities are they more prone to domestic violence than others? It would seem that...

 $\label{eq:paul_feuerSTEIN: ...} \mbox{four times the rate}$  both as children and adults.

CHAIRPERSON CUMBO: Wow.

PAUL FEUERSTEIN: And, and that's you know, and that's the issue. And, and many times within the Criminal Justice System because a colleague of mine named Dix Opsies [sic] who works out of University of Alberta has documented that

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people have gotten stiffer sentences for stealing a

CD player out of a car than for sexually abusing a

4 developmentally disabled woman.

CHAIRPERSON CUMBO: And... go ahead.

JUDY: I just want to add because I think that that's a, that's a great question about you know what's happening in the schools. And I think that one of the things that would be really great is if we saw a citywide strategy of working with the Board of Ed in all schools starting to teach at a very young age. There was a great question that was asked earlier what, what programs are out there for, for batterers. And, and the reality is that when you look at domestic violence and you look at so much of the crime in New York City you know it's coming from often times there's violence in the home. I mean we see it, we're in the family courts and we see children that are brought in, arrested for juvenile delinquency crimes and often there's a history of domestic violence. There's also you look at you know criminals is trauma that's been experienced. So reaching children at a very young age to teach them that violence is not the answer about healthy

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relationships where it's part of the curriculum can really go a long way because to your point while the programs that are, that are in the schools are fabulous. They're not in all the schools and sometimes they're reaching children when they're older and, and you know we all know how quickly we

CHAIRPERSON CUMBO: Mm-hmm. And just wanted to... and then I'm going to bring it right to you to close out before I turn it over to my colleagues. What relationship do you all have with the Family Justice Centers in your perspective boroughs where your services are provided?

get sit in our ways and what we do or don't do.

PAUL FEUERSTEIN: We're a citywide program. There are two citywide programs, one for victims with disabilities and one for the LGBT community. We have some staff in every one of the, of the Family Justice Centers.

CHAIRPERSON CUMBO: You do, okay.

PAUL FEUERSTEIN: And because of partnerships we have a bit of funding so that we can afford to have a staff member in Brooklyn one day a week and a staff member now in Queens one day a week. And other than that we have to juggle the

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staff that we have from other funding sources to be

able to stretch them to that point. We would love

to be able to have a greater presence in all of the

5 Family Justice Centers because that's one of the

6 core ways in which we found many victims.

CRYSTAL PADMORE: We also at Volunteers of America do have a relationship at Family Justice Center. The case managers actually accompany our clients through the center and back. We would really like... actually send someone on site because most of the clients when they do come onsite they're still nervous. They don't want to travel. They're still going through that trauma stage so we're working with them to actually get someone on site.

JENNIFER STRACHNICK: At Covenant House we don't have anyone specifically at the Family Justice Centers but we work with a lot of partners; Sanctuary for Families, Safe Horizon, GEMS, other organizations...

CHAIRPERSON CUMBO: Mm-hmm.

JENNIFER STRACHNICK: ...that are working exclusively more with domestic violence victims so we partner with those organizations.

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2 CHAIRPERSON CUMBO: Okay. And yes in 3 terms of the, the programs with the youth please.

4 Then I'll turn it over... [cross-talk]

UNKNOWN MALE: ...everybody wants to go home.

MAUREEN CURTIS: As Commissioner Banks indicated there are three agencies that provide RAP services. Commissioner Door [sp?] had taken RAP out of the, out of his budget and the city council was fantastic in supporting the RAP program for four years and separately funding us. There about 50 thousand young people and about I don't, 62 academies that used to be schools before the Bloomberg Administration. But the part that's exciting about that program well we're... license social worker is put into an individual school every person in the school must be reached, they're mandated to be reached including individual counselling, group counselling, meeting with parents but they're treated as, they come as guests into the schools. They don't compete with anybody else in the school.

CHAIRPERSON CUMBO: Mm, mm-hmm.

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MAUREEN CURTIS: So that's a really dynamic part. But the part that's most fascinating of the 50 thousand young people about three or four hundred from the different programs go into a summer program peer [sp?] where they're paid minimum wage and their taught to be peer counselors. 90 to 100 percent of those youth go

CHAIPERSON CUMBO: Wow.

onto two and four year colleges.

MAUREEN CURTIS: That's compared to a graduation rate it keeps varying, it's in the 60 percent. And Betsy Gopound [sic] had advocated that there be a RAP program in it. This is before 07 and the crash.

CHAIRPERSON CUMBO: Okay.

MAUREEN CURTIS: In every high school in New York City. And we're not only in high schools today. We're in intermediate schools and my agency in particular is also writing a program for younger children.

CHAIRPERSON CUMBO: Thank you so very much. I'm going to turn it over to Council Member Lancman. Do you have any additional follow-up questions or conclusions?

they are court mandated. So at one point it used to

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his partner.

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be self-refer but they found that they got no men self-referring and it's, it's just men who are referred by court. As far as the success batterers intervention programs basically say that they, they let victims of domestic violence know that they're not successful in changing the participants behavior. Their goal is to hold the participants accountable to the court system. So they, if they, they have to show up, they have to be on time, they have to act in a respectful manner, and if they don't they're referred back to the court. But as far as what they're learning in that class they don't, the, the program says that they do not say whether or not they're successful because we don't know because what we do know is that a man who comes into that class could be presenting as the most respectful person but going home and beating

CHAIRPERSON LANCMAN: Yeah I'd love to hear your thoughts on that but you have to come up and sit at the table. Because I, I, before you add that I'm not sure I quite understand. I mean the, the programs have to have as their aim to improve and, and make it less likely that that person will,

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COMMITTEE ON COURTS AND LEGAL SERVICES will commit an act of domestic violence again. Are you, are you saying that there's some different aim or just merely we have haven't figured out whether any of those programs are successful or not?

MAUREEN CURTIS: Those who receive which the domestic violence accountability program a certification from the state they basically are accountable to the court so they're success is whether or not the participant completes the, the 26 week program. But they do not, they do not talk about being successful. Now of course there's different batterers intervention programs. This was the premise of the domestic violence accountability program which was the largest batterer intervention program in the country.

UNKNOWN MALE: Which is, which is... which is changing. Our field is about three to four decades old and we wanted to have space for the survivors of domestic violence victims and accountability victims with just that... had to be some level of accountability at 10, 26 weeks.

CHAIRPERSON CUMBO: Hmm.

UNKNOWN MALE: And that was it. Now we're starting to introduce data and look at what

to the, to the bottom of which programs work if any

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
Τ.	COMMITTEE ON COURTS AND LEGAL SERVICES
2	and you know support the ones that do and weed out
3	the ones that don't like where's the next step for
4	my committee to, to look because we're very
5	interested in, in that court service being useful.
6	UNKNOWN MALE: Well I think it's just
7	that whole community response but children aid
8	society's been doing a lot of interesting work.
9	We're really looking at a different approach to
10	intervention. They use more, they use
11	accountability but they also use cognitive
12	behavioral approaches to really work. And that's
13	been a proven approach with a lot of folks. It's
14	not a one size fit all. For some folks it won't
15	work but they assess and they look at based on
16	their assessment what approach is more effective.
17	UNKNOWN MALE: I was invited by HRA to
18	be a… [cross-talk]
19	CHAIRPERSON CUMBO: And this'll be our
20	final word yes.
21	UNKNOWN MALE:dialogue
22	CHAIRPERSON CUMBO: Mm-hmm.
23	UNKNOWN MALE:on you know bringing
24	together fatherhood programs, accountability

programs. The folks who are working with abusive

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abuser.

COMMITTEE ON COURTS AND LEGAL SERVICES partners with victim services because we're focused on the victim and not on the other side. And we've been having dialogues over once a month supervision with people from various programs coming to bring cases forward to say what can we do to begin to talk about what outcome measures could look like for different types of programs because different programs have different foci. And I know one of the things that's happening with children's aid is they're bringing some people in I believe from Wisconsin who've worked on a, a program that has been fairly successful out there to do training in New York so that we can begin to do things in a different way than we have because there's a recognition that the old style program where success was you've attended for X number of sessions and that's it really isn't successful. And we're looking to see what ways we can create dialogue between victim services and services for perpetrators to look at how to embrace safety at the same time look at creating outcomes that might

move the dial in terms of the behavior of an

all. I, I don't want to, the information that

you're providing is very serious and is very robust

and we are taking all of this in and I apologize

that we have to minimize it in the interest of

time. It's just that my colleagues will ask me

CHAIRPERSON CUMBO: I want to thank you

tomorrow if my hearing is over.

[laughter]

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give ample time for everyone to present. We're going to have our next panel. I thank you all for your testimony. We'll have Henry Algarin who will

CHAIRPERSON CUMBO: So I, I just want to

from the Food First Family Project, and

go first, Cecilia Gaston, Lequisha Chandry [sic]

Erin Feely-Nahem from the Food First DV Residential Coalition. Alright. Mr. Algarin.

HENRY ALGARIN: Good afternoon.

CHAIRPERSON CUMBO: Good afternoon. And could you just speak into the microphone? And bring it up to you as close as you can so that way this hearing is being televised. We want to definitely make sure that they can hear you at home.

HENRY ALGARIN: My name is Henry

Algarin. I'm the Program Director of Brooklyn TASC

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Treatment Alternative for Safer Communities. But I'm here to speak specifically about our batterers intervention program. Our batterers intervention program is a 16 week educational program for ben who batter. The program is based on the imperially tested intervention strategy of the Duluth model a psycho-educational and skill building curriculum which focuses on encouraging participants to take responsibility for abusive acts and exploring the effects and impact of their violence. The curriculum is starting classes that emphasize the development of critical thinking skills. There are eight themes and each theme is divided into two sessions. Each session begins with a video demonstration of the specific controlling behavior being highlighted for that day. Discussion centers on the actions used by the batterer depicted in the demonstration to control his partner. There are subsequent sessions, sessions each group member describes his own use of the controlling behavior and the alternative behaviors are then explored. So the eight themes that are, are utilized are the non-violence non-threatening behavior, respect, support and trust, accountability and honesty,

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COMMITTEE ON COURTS AND LEGAL SERVICES

sexual respect, partnership which includes shared responsibility economic partnership, and the responsible parenting. And the eighth theme is negotiation of fairness. All our participants are

6 mandated by the court although we do take clients

7 from ACS and the integrated domestic violence court

8 part in Supreme Court. Participants must attend

9 individual session, orientation session before

10 signing up for the classes. So all our clients come

11 | from the courts, from Brooklyn Criminal Court,

12 Domestic Violence Court Part One and Two. The

13 referrals come either from the defense bar, the

14 district attorney, or the judge himself. And if

15 | found appropriate for our services then we enroll

16 | them in our batterers intervention program. And I

17 know most of the panels before me was speaking

18 mostly of the victims.

CHAIRPERSON CUMBO: Mm-hmm.

where the main focus should be but our program is for the batterers because something has to be done to address that behavior and hopefully has some type of change that doesn't occur again. And our statistics which I ran briefly this morning in 2013

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

COMMITTEE ON COURTS AND LEGAL SERVICES

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2 | we enrolled 290 clients of which 202 completed and

3 36 were violated. For this year we've enrolled 102

4 of which the numbers inter lap because the sessions

5 | are, it's a 16 week course so it's, cycles, clients

are referred all the time so they might be

7 participating in one session when someone else is

starting today.

CHAIRPERSON CUMBO: Hmm.

HENRY ALGARIN: So it's the numbers don't coincide. So this year we've completed 111 and 24 have been violated. And when I mean violated I mean that they were referred back to the court either because they got rearrested because we run our rap sheets intermittedly [sic] to make sure that our clients have not been rearrested and have not disclosed that to us, either they violated the order of protection, or they failed to comply with the program's rules and regulations either latenesses, they miss two days in a row they're terminated, if they miss a total of three they're terminated. And any noncompliance is reported immediately to the court. We notify the attorney that the case is being advanced. We notify the

district attorney's office so they could be

prepared with the case. And then we notify the judge that they have violated the conditions of the program.

CHAIRPERSON CUMBO: I understand that you have a court case. And no disrespect to the other panelists I just wanted to ask you a few questions before you had to depart because... [crosstalk]

HENRY ALGARIN: Yes I have to go back to court.

CHAIRPERSON CUMBO: Yes I, I understand and I, and I apologize and I respect your time as well... [cross-talk]

HENRY ALGARIN: Thank you.

We've been here for an easy four hours but it's fine. Wanted to ask you because I find that this is incredibly important to me in this process, are there other programs like your program or that are providing a similar service so that as you're saying you're getting your, your clients from the court system are they disseminating that same type of referral to other organizations that do similar

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
Т	COMMITTEE ON COURTS AND LEGAL SERVICES 209
2	work or are you receiving all of those referrals as
3	it pertains to the batterer?
4	HENRY ALGARIN: There's other programs,
5	yes.
6	CHAIRPERSON CUMBO: There are other
7	programs. Approximately how many other programs are
8	there?
9	HENRY ALGARIN: I believe in Brooklyn
10	they're utilizing us mainly and the PAC program of
11	Brooklyn as a second alternative.
12	CHAIRPERSON CUMBO: So the, in your
13	estimation there are about two programs that are
14	providing services for the batterer?
15	HENRY ALGARIN: Yes. All
16	CHAIRPERSON CUMBO: In Brooklyn?
17	HENRY ALGARIN: Although most out, oasis
18	license outpatient programs do have a domestic
19	violence curriculum.
20	CHAIRPERSON CUMBO: Mm-hmm.
21	HENRY ALGARIN: But from the Brooklyn
22	Criminal Court the only two programs that are being
23	utilized are the PAC program of Brooklyn and TASC.
24	CHAIRPERSON CUMBO: How often after

completion of the program do you follow the, the

every three to six months utilizing the... number

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
Т	COMMITTEE ON COURTS AND LEGAL SERVICES 211
2	number to document whether or not our client was
3	rearrested for any offence.
4	UNKNOWN MALE: After concluded the
5	program?
6	HENRY ALGARIN: Yes.
7	UNKNOWN MALE: Do you have any stats on
8	that?
9	HENRY ALGARIN: No I don't. I [cross-
10	talk]
11	CHAIRPERSON CUMBO: Okay. That would be,
12	that would be very important to understand and to
13	document in that way. I'll turn it over to my
14	colleagues if they have any additional questions.
15	UNKNOWN MALE: do you do any evaluation
16	whether it's running the rap sheets or, or anything
17	that would tell us how successful the program is in
18	keeping these individuals from not committing
19	domestic violence in the future.
20	HENRY ALGARIN: Besides being able to
21	document whether or not they were rearrested
22	UNKNOWN MALE: During the course of the
23	program.
24	HENRY ALGARIN: During the course or a

year after there's no way of knowing whether or

UNKNOWN MALE: But ...

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finding that clients that were being referred to us

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had to have a history of substance abuse or alcohol
or the crime was committed under the influence of
drugs or alcohol so...

UNKNOWN MALE: Sorry to interrupt. So all of your clients from the domestic violence... [cross-talk]

HENRY ALGARIN: No no. so we found that clients that were not, did not have a history of drugs or alcohol were not getting that opportunity to plea bargain their case.

UNKNOWN MALE: So is it the opposite
that all of your clients are, are people who do not
have substance abuse histories, those folks are
sent somewhere else?

HENRY ALGARIN: Correct. [cross-talk]

Our batterers intervention program is basically to address the behavior. If they have a history of drugs or alcohol then they become a TASC client and they referred out.

UNKNOWN MALE: And, and that services that they provide would be a bundle of substance abuse services... [cross-talk] and batterer intervention.

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2 HENRY ALGARIN: ...with a domestic 3 violence specific curriculum.

UNKNOWN MALE: Aright got it.

UNKNOWN PERSON: Okay thank you.

CHAIRPERSON CUMBO: Mm-hmm. I just have follow-up question. Just very quickly for my own education and I understand that this is a very long question, well requires a long answer but if you could make it as concise as possible what does your program ultimately entail? Is it, is it you know as quickly as it, is it 12 meetings, is it 12 meetings and site visit, is it observation in the home? What all does, what all entails this service?

HENRY ALGARIN: It's 16 weeks. Most domestic violence batterers intervention programs are usually 26 weeks. Ours is 16 weeks because we extended whether an hour session is a two hour session. So day one we talk about the particular these that's the topic for the day using the threatening behavior. The second session is on the non-threatening behavior or the solution to the problem of how, how they should have acted in that situation.

HENRY ALGARIN: Rather than have committed the, the crime that was, that led to ... [cross-talk]

CHAIRPERSON CUMBO: Are these group sessions or are they individual?

> HENRY ALGARIN: They're group sessions. CHAIRPERSON CUMBO: They're group

sessions.

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HENRY ALGARIN: So they're afforded the opportunity to hear stories from other individuals because that behavior is a cycle which they, it takes a while, after a while they cycle gets shorter and shorter where the violence escalates and then there's the explosion where the police who called and then there's a honeymoon period where I'm sorry Honey it will never happen again, the flowers, the chocolate, and then it starts all over again. And that's what we try to address.

CHAIRPERSON CUMBO: And I, and I guess in conclusion of that if the batterer is having issues or, or flare ups or it feels like they're getting to that place do you have services that are available to that batterer even after the program is over so two years later they're getting to that

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND						
	COMMITTEE ON COURTS AND LEGAL SERVICES 217						
2	stage where they see the relationship is cycling						
3	into a dangerous place.						
4	HENRY ALGARIN: Our doors are always						
5	open and we've had clients return to speak and also						
6	to participate in the classes. And there they						
7	voluntarily come, they're not mandated [cross-						
8	talk]						
9	CHAIRPERSON CUMBO: And you see that						
10	that happens?						
11	HENRY ALGARIN: Absolutely.						
12	CHAIRPERSON CUMBO: Okay. Alright thank						
13	you very much.						
14	HENRY ALGARIN: You're welcome.						
15	CHAIRPERSON CUMBO: Thank you.						
16	HENRY ALGARIN: Thank you for having me.						
17	I have to go back to court… [cross-talk]						
18	CHAIRPERSON CUMBO: Thank you.						
19	HENRY ALGARIN: Thanks.						
20	CHAIRPERSON CUMBO: Thank you. Yes I, I						
21	have it thank you very much. Thank you.						
22	CECILIA GASTON: I started my						
23	presentation with a good morning now it's a good						
24	afternoon. My name is Cecilia Gaston. I'm the						
25	Executive Director of the Violence Intervention						

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Program a non-profit founded in 1984 for the strict purpose of dealing with domestic violence in the Latino community. We're very hopeful with it, an unprecedented collaboration across the leadership of the city that has raised the visibility of this issue in a very profound way. We provide a full continuum of services to survivors of domestic violence through our emergency and transitional housing programs as well as our non-residential community based services free of charge to citizens and non-citizens alike. VIP is a member of both the domestic violence residential and non-residential coalitions, the New York state coalition against domestic violence and the National Network, the National Latina Network's Policy Advisory Council and I say this just to get the perspective ...

CHAIRPERSON CUMBO: Mm-hmm.

cecilia Gaston: ...of how we are informed in our policy and our advocacy. Immigrant victims are at high risk for domestic violence. But due to their immigration status they may face more difficult time escaping abuse. Immigrant women often feel trapped in abusive relationships because of immigration loss, language barriers, social

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

1	21
2	committee on courts and legal services 21 isolation, and lack of financial resources. Despite
3	recent failure of legislation that has opened new
4	and safe routes to immigration status for some
5	immigrant women abuse is still a significant
6	problem. A recent study in New York City found that
7	51 percent of intimate partner homicide victims are
8	foreign born while 45 percent were born in the
9	United States. 48 percent of Latinas in one study
10	reported that their partner's violence against them
11	had increased since their immigration to the united
12	states. Married women experience higher levels of
13	physical and sexual abuse that in unmarried
14	immigrant women 59.5 percent compared to 49.8
15	percent respectively. Abusers are often use their
16	partner's immigration status as a tool of control
17	in such situations it is common for the batterer to
18	exert control over his partner's immigration status
19	in order to force her to remain in the
20	relationship. Immigrant women often suffer higher
21	rates of violence than US citizens because they may
22	come from cultures that accept domestic violence or
23	because they may have less access to legal and
24	social services than US citizens. Additionally
25	immigrant batterers and victims may believe that

2 the penalties and protections of the US legal

3 system do not apply to them. Also a lot of the

4 remedies in the United States are geared through

5 the criminal justice system which perceives women

6 of color and minority communities in a very

7 different way than a middle class white girl... you

8 know...

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CHAIRPERSON CUMBO: Mm-hmm.

CECILIA GASTON: ...eh person. In some instances foreign born women who have survived terrible abuse have literally no chance for... [bell chimes] I'm sorry, legal relief especially if they have kept abuse a secret out of shame or fear. As advocates for survivors we are acutely aware of the devastating impact in the city's collaboration with Immigration and Customs Enforcement, ICE ...on a immigrant survivors that we serve. This not only makes our work more challenging but actually further victimizes and endangers a survivor on the road to safety. In New York victims of intimate partner violence can risk arrest when they call the police either because they have, have to defend themselves from abuse or because an inability to speak English results in an arrest. We routinely

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hear reports of survivors who are not provided with interpretation when making the difficulty, difficult and often dangerous decision to contact law enforcement and then improperly arrest her for being unable to report their victimization. Sexual assault, human trafficking, family, homophobic or transphobic violence are already underreported crimes. Survivors are acutely aware of the risk of deportation when calling the police and ICE police collaboration pushes survivors deeper into the shadows. We have a special intake form for vulnerable survivors where we actually try to draw out immigration situations that would be, affect their safety planning.

CHAIRPERSON CUMBO: Thank you very much. Thank you. Next.

LEQUISHA CHANDRY: Hi, good afternoon.

My name is Lequisha Chandry. I'm a Program Director at Food First Family Project.

CHAIRPERSON CUMBO: Okay.

LEQUISHA CHANDRY: And Food First Family
Project is a domestic violence shelter. I'm not
going to go over my program service. I just want to
go over some issues that bother me. So as... we are

- 2 trying our best to serve them. Like as you guys
- 3 | know like... [cross-talk]
- 4 CHAIRPERSON CUMBO: Can you pull your
- 5 microphone a little bit closer?
- 6 LEQUISHA CHANDRY: Uh-huh. As you guys
- 7 know about housing issue.
  - CHAIRPERSON CUMBO: Yes.
- 9 LEQUISHA CHANDRY: Not giving them a
- 10 priority, like a first priority now NYCHA is, is
- 11 packed like no room over there. And as a result
- 12 | women they got stuck in our shelters. Each area
- 13 | they give a... they give like a extra, extra days but
- 14 | they are like sitting on a time bomb it's like
- 15 | that. But it's affecting on a hot line that hot
- 16 | line is jam because there is no space in a DV
- 17 | shelter where they going to put the new people. New
- 18 people are calling hotline, hotline don't, no space
- 19 | for them and they are in a trauma suffering with
- 20 this... And on other hand each other, they did... they
- 21 give like us like a link program but think about
- 22 | honestly if someone is a victim of domestic
- 23 | violence suffering with all those trauma how soon
- 24 he, she or he can be ready for, for to have a full
- 25 time job. And is ready... [cross-talk]

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CHAIRPERSON CUMBO: Mm.

LEQUISHA CHANDRY: ...competitive, they, how soon they can get a job? They need a time to just get settled... left everything their house, relationship, every single thing. Now they are in a process like a healing process. Then I'm going to get those employment as soon as possible so they can get that housing program. It's very difficult for them. On a other hand like... 44 to 46 domestic violence shelter they have very real... like a... thing. And some domestic violence victim they, even though they have unsafe location they... they are not going to be fitting that criteria.

CHAIRPERSON CUMBO: Mm-hmm.

LEQUISHA CHANDRY: So it's kind of very jammed and packed... and not only like a family's living in the, as not brought up like a single woman shelter believe me is a real real trauma. If you will check hotline how many single call every single day for the placement. And obviously staff, they going to tell them like a...

CHAIRPERSON CUMBO: Right.

LEQUISHA CHANDRY: ...space is full but call back. We going to try again, try again, try

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2 again but that try again is nothing. They know they

3 | not going to get anything. And plus like it's very

4 real shelter they have single placement... living

5 with a family for the single woman is really really

6 challenge. They... they going to make noise, they

7 going to make whatever they have... they, they have

8 to adjust with them and it's very hard when they

9 | are having a job or focusing on their... they should

10 have a separate single woman domestic violence

11 shelter. And on top of this very miserable

12 population that I'm thinking is men. Men who are

13 | victim of domestic violence that don't have

14 | anything, anything because everything, people are...

15 | first of all it's a very kind, kind of like a... that

16 men cannot be a victim and if man is a victim is

17 | very kind of for people to laughing on them.

CHAIRPERSON CUMBO: Mm-hmm.

19 LEQUISHA CHANDRY: They don't have those

20 type of like a services or domestic violence

21 | shelter where they can come forward or where they

22 can get all those services. You guys are talking

23 | batterer program. Those program are force by the

24  $\parallel$  court. They're forced to take that. Change should

be, begin it from childhood to change the

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COMMITTEE ON COURTS AND LEGAL SERVICES community, to change the families to change the world not at the last minute. What you can do, do, you not going to change people personality as much as you can change the community by their childhood by giving them education and awareness to making them understand what is a real domestic violence... I am sorry my time is over but I'm really glad that you guys are here. I'm feeling that you guys going to make a change and I'm not alone. I'm feeling supportive. Thank you.

CHAIRPERSON CUMBO: Thank you very much for your testimony. And do know that your words are being heard and there will be further discussion and movement and action from this hearing today.

ERIN FEELY-NAHEM: Just for the record Family Project at one point before that recession was trying to have a battered men shelter because we take a lot of battered men with their shelter and we had gotten a letter of support from HRA but then in 2009 the recession hit. By the time we found a building they had to take that back. We're still wanting to do one specifically for battered men because they do have unique needs.

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ERIN FEELY-NAHEM: And there, there's one. We have three or four families that are men based but there along with 20 other women you know they, they deserve also some specialized attention. Alright. Good afternoon.

CHAIRPERSON CUMBO: Good afternoon.

ERIN FEELY-NAHEM: City Council chairs and members. My name is Erin Feely-Nahem and I am the Executive Director of Food First Family Project. I'm also the Co-Chair of the New York City Coalition of Domestic Violence Residential Providers Housing Committee. On October 14th I was very encouraged by the commitment articulated by City Council Member Ritchie Torres who advocated for equal access to NYCHA's N-0 priority preference for HRA shelter residents and easier access for all domestic violence survivors. On July 24th I had testified with other advocates and survivors at the NYCHA town hall meeting. I expressed apprehension and concern at NYCHA's decision to sponsor an amendment to the agency's 2014 annual plan which limited access to the N-O homeless priority preference to DHS referred clients omitting HRA domestic violence shelter residents. The following

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1 227 COMMITTEE ON COURTS AND LEGAL SERVICES 2 day in a closed unscheduled meeting with only one NYCHA board member abstaining because she heard our 3 women's testimonies the amendment was passed 4 5 accepting into policy this inequitable practice. Historically NYCHA has not discriminated against 6 7 HRA domestic violence shelter residents allowing clients within both systems to qualify for their 8 homeless priority N-0. The amendment to NYCHA's 9 2014 annual plan as well as the agent's 2015 annual 10 plan which was scheduled for submission on October 11 18<sup>th</sup> places HRA domestic violence shelter residents 12 long term safety behind the immediate housing in 13 14 need of DHS shelter residents as well as behind 15 those DHS families who are on the NYCHA family 16 waitlist. Changes made to documentation requirements for N-1 priority which were announced 17 July 18<sup>th</sup> which allows HRA shelter residents to 18 qualify for N-1 priority based on a risk assessment 19 20 tool is not enough to address this inequity. The move to a domestic violence expert administered 21 2.2 risk assessment tool to award priority status is a 23 positive development but should be utilized for all survivors inside and outside the shelter system. 24

Historically HRA domestic violence shelter

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
Τ.	COMMITTEE ON COURTS AND LEGAL SERVICES 228
2	residents were able to qualify for both preferences
3	N-0 and N-1 placing them at the top of the list. On
4	July 31 <sup>st</sup> , 2014 HRA submitted 631 applications to
5	NYCHA all qualified for N-1 priority preference. To
6	date not one of these applications has even been
7	coded much less interviewed. During the same period
8	of time starting in July DHS has referred and
9	placed their 750 homeless residents into NYCHA
LO	apartments. In the past HRA shelter residents were
L1	given a small number of HPD section eight vouchers.
L2	That's like gold to our women. This year HPD will
L3	give 500 section eight vouchers to DHS families,
L 4	300 to those with children, 200 to two adults, and
L5	not one will be given to HRA shelter residents, not
L 6	one. This inequity is staggering. I witness the
L7	housing options available to domestic violence
L 8	survivors within our shelter system shrink over the
L 9	years. Without access to a decent housing subsidy
20	or a viable priority like N-O for public housing
21	our residents will be unable to find permanent
22	housing during their shelter stay employed or not
23	facing continued risk of serious abuse. In an
24	effort to reduce the escalating homeless population
25	HRA created and rolled out the link housing subsidy

Unfairly the only housing subsidy available to HRA

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND

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shelter residents is link three which is available
to 900 HRA shelter residents who have exceeded 180
day time limit in shelter, so not emergency as well
as 1,000 survivors who are presently in the DHF, S
system. Because the subsidy is funded by, by city
tax levy dollars to be eligible for the subsidy the
survivor must have and maintain an active public
assistance case. In today's real estate market
landlords are not interested in taking this
program. Since the program was rolled out over a
month ago only one HR shelter resident has found an

CHAIRPERSON CUMBO: Mm.

apartment using the subsidy.

which is designed for homeless families with full time employment should be available to qualified homeless families within the HRA shelter system as well awarding N-O to all persons in shelter whether it is within the HRA shelter system or the DHS shelter system or the only fair way to implement a housing priority. We call upon the city council to encourage NYCHA to codify these changes in their annual play, plan and to encourage the mayor to make link one available to all qualified families

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COMMITTEE ON COURTS AND LEGAL SERVICES

within the HRA system and to ask HPD to give HRA a share of those 500 section eight vouchers for HRA shelter domestic violence survivors. These steps will help to ensure that all homeless persons have meaningful access to housing that all survivors of abuse have a reasonable chance to attain a, a pathway to permanent housing and the safety it provides. Thank you.

CHAIRPERSON CUMBO: Now that was a paragraph.

ERIN FEELY-NAHEM: Sorry.

CHAIPERSON CUMBO: Right. Let me just say your presentation has an incredible amount of information that to be, just to be perfectly transparent I would have to, because a lot of what you're saying... I wouldn't necessarily would say is counter to what the administration put forward.

ERIN FEELY-NAHEM: Right.

CHAIRPERSON CUMBO: But counter to what the administration put forward in terms of understanding that there are policies and procedures and programs and initiatives that are being rolled out but it's how realistic is it, are these things actually being implemented.

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2 ERIN FEELY-NAHEM: Exactly.

CHAIRPERSON CUMBO: And so I honestly will have to read your testimony again in my own private time to really understand thoroughly what was presented by the administration and what you've put forward. But it's very, very, very important that we get to the, to the bottom of that and find out...

ERIN FEELY-NAHEM: Yes.

CHAIRPERSON CUMBO: ...exactly...

ERIN FEELY-NAHEM: Yes.

CHAIRPERSON CUMBO: ...how these programs are being implemented. And I wanted to ask you in terms of the immigration status because I want to understand as a council member but just in general how real is someone's immigration status in terms of them coming forth for help, for assistance. Is it, are we at a time and a place today where we can just say your immigration status doesn't matter at all...

ERIN FEELY-NAHEM: No we're not.

CHAIRPERSON CUMBO: ...call for services.

ERIN FEELY-NAHEM: No we're not. And as

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CHAIRPERSON CUMBO: How will we... [cross-talk] How will we differentiate in who we're saying you should go, maybe you shouldn't?

ERIN FEELY-NAHEM: It they, the... that was, that was passed at the federal level are, allows for 10,000 visas a year for the whole country. Those 10,000 visas were exhausted within 31 days. And we are submitting them, we are submitting the petitions but they are in a waiting list. So there is a real remedy available but it is very difficult to get. So the level of deportation that we have in those country including New York City we are not a safe haven. As long as we have collaboration between the NYPD and ICE we have no safety. The program secure communities requires that every fingerprint taken gets shared with the federal government. And anybody that has a case which could be a, an outstanding warrant or whatever is tracked to a deportation system. In the deportation system you have none of the rights and none of the, of the, the available to you that you would have in a criminal case.

CHAIRPERSON CUMBO: So if you're a victim of domestic violence and you don't have the

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committee on courts and legal services 234 proper paperwork and documentation in addition to being a victim of domestic violence you could also now be tracked to be deported as well?

ERIN FEELY-NAHEM: That is correct. It

has happened to people that we actually are in Ryker's and we tell them don't get out of Ryker's. Because if you get out of Ryker's and you have a hold on you you get picked up by ICE. Once you get picked up and put into deportation I have in the back of my presentation I have some information on secure communities. Once you get tracked on deportation you are not brought back for family court, criminal court, or any of those things. So you lose all your rights, your fundamental constitutional rights for a fair hearing or a fair trial. And that is an absolute real threat to anyone calling the police. We have not recommended to any of our, in our outreach that people call the police at all because once you call the police you lose control. So we actually try to do our outreach in the, in the community by telling them come to us before you get into a crisis. You have a lot of our families... [cross-talk]

[background comments]

with the legal aid society and Josh Goldfein and I

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 237 COMMITTEE ON COURTS AND LEGAL SERVICES 2 will, will quickly summarize our, our testimony. The two key parts being one about permeant housing, 3 resources for families in shelter including 4 domestic survivor families and the second being 5 about Introduction 361. I'll talk about permanent 6 7 housing resources. I want to echo and amplify a little bit about what was just said a moment ago 8 about really the failures of the city to target 9 10 adequately existing permanent housing resources to families in shelter including homeless families and 11 12 domestic survivor family, domestic violence survivor families particularly through NYCHA. This 13 coming year the New York City housing authority is 14 15 going to place about 6,000 families into public 16 housing. Bizarrely the housing authority has a priority process in place now which actually 17 18 provides the highest priority to families who do not present, do not demonstrate any actual housing 19 20 needs. About 60 percent of placements into public housing in the first six months of this year went 21 2.2 to families that didn't demonstrate any housing 23 needs under a Giuliani or a policy called working families preference. This includes families earning 24

more than 60 thousand dollars a year who were

1	COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND
Т	COMMITTEE ON COURTS AND LEGAL SERVICES 238
2	placed into public housing apartments without
3	demonstrating housing needs like high rent burdens,
4	overcrowding, substandard conditions who were
5	placed ahead of families in the domestic violence
6	shelter system and families in the DHS system.
7	Twice as many families in that highest income
8	category that didn't demonstrate housing needs
9	actually were placed into public housing than
10	domestic violence survivor families who were placed
11	under the N-1 priority. So one of the, the major
12	things that needs to be done here is not to sort of
13	talk about the inequities in terms of domestic
14	violence families and homeless families being
15	pitted against each other in terms of a scarce
16	number of public housing apartments we need to be
17	revamping the housing authorities and the city's
18	approach to how are we using our public housing
19	resources to meet the needs of the 13 thousand
20	homeless families that are in shelter tonight
21	including 24 thousand children and the thousand
22	domestic violence survivor families that are in the
23	HRA shelter system. As an added thing as the last
24	speaker just said NYCHA when it revised the annual

plan this year did in fact fail to put HRA back in

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239 as an agency that can make priority referrals to the N-O category, DHS, DYCD, HASA, but not the rest of HRA can make those referrals. Unfortunately HRA can't and that's something else that needs to be fixed. Fundamentally though what we need to see happen is a better more equitable use of our public housing resources to address the needs of families and children in shelter including homeless families but also domestic violence survivor families. Let's remember that the majority of domestic violence survivor families and shelter in the DHS system in addition to which we have the thousand families and I, in the HRA system. So we need to be using those

CHAIRPERSON CUMBO: Thank you.

resources in the smartest way possible.

JOSH GOLDFEIN: Josh Goldfein from the Homeless Rights Project at Legal Aid and just to, Patrick and I did some joint written testimony. Just to follow up quickly on, on what Patrick said in the Bloomberg administration and in administrations prior to that, in the second term of the Bloomberg Administration they managed to move out 25 hundred families a year using federal housing subsidies. And what is happening now, what

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3 we were, that the previous panel was talking about

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that is being under, underutilized they only gave

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out 50 of those to shelter residents last year. So

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7 administration is talking about now again is well

we went from 25 hundred to 50. And what the

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we'll, we'll do 750 for DHS and we'll do, I

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think we heard Commissioner Banks say this morning

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we're going to do a hundred of the N-1 priorities

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by the end of the year so now we're up to 850. But

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again even in Bloomberg and Giuliani they were

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doing thousands. So what the administration is

Bloomberg did and half of what Giuliani did. Half

of Giuliani that's where we are. And we have to do

talking about again as Patrick said is should we be

giving housing authority apartments to people based

need, they need to get away from their batterer, or

should we be giving away the majority of apartments

with no demonstration of need what's so ever which

on a demonstrated need such as they have a safety

proposing to do is roughly a third of what

better than that. The, but what we should be

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is what the housing authority is doing now. And

that's what we have to stop. And we have to look at

COMMITTEE ON COURTS AND LEGAL SERVICES 2 the bigger picture. We need to get all of those thousands of apartments back, not just whether it's 3 the 750 that they wanted to give to DHS versus the 4 5 100 they're going to give to HRA. Let's talk about thousands rather than hundreds. And also briefly 6 7 just to say on the, on the, the bill that's pending that, that the hearing is also the subject of which 8 would create the, the presumptive eligibility that 9 we discussed earlier Commissioner Banks I believed 10 proposed that in the next month or so HRA will try 11 12 to develop a seamless transition for people being 13 discharged from HRA DV shelter to DHS. He also 14 hopes to head off having people even come into DHS 15 shelter by moving them out. But the bill I think is still needed because it would codify that. It would 16 ensure that that's the background. It would 17 18 motivate them to get it done. And also as has been said the, the, we haven't heard a word from DYCD or 19 20 about DYCD and whether kids who are running out of time in the RHY shelters, the runaway homeless 21 2.2 youth shelters, would also be able to have such a 23 seamless transition. Now I can tell you that the legal aid society has brought a case on behalf of 24

runaway and homeless youth seeking to resolve these

2 issues. But that hasn't happened yet so as an

3 interim step you know pending the resolution of our

4 | lawsuit on behalf of those kids it would certainly

be a benefit to them to eliminate for them and for

6 the city the burdensome bureaucratic process of

7 reassessing the eligibility of someone who has just

8 left a shelter for the sole reason that they've run

9 out of time there as I've just run out of time.

10 Thank you.

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CHAIRPERSON CUMBO: Thank you. But it is a great suggestion because DYCD in retrospect should have also been included in this discussion, in this hearing. Thank you. Yes.

TED MCCOURTNEY: Good afternoon. And thank you for the opportunity to address you today. My name is Ted McCourtney. I work for Sanctuary for Families as the Director of Sarah Burke House our transitional domestic violence shelter in the Bronx. Sanctuary for Families is a non-profit agency dedicated exclusively to serving domestic violence and sex trafficking victims and their children. I'm also a member of the Steering Committee [sp?] of the New York City Coalition of Domestic Violence Residential Providers, a

COMMITTEE ON COURTS AND LEGAL SERVICES 2 coalition that includes all of the organizations providing domestic violence shelter in New York 3 4 City. I'm here today because I am concerned about clients in the domestic violence shelter system not 5 having access to Link One, the Link One housing 6 7 program. Clients in domestic violence shelters currently only have access to Link Three housing 8 program. To qualify for Link Three one must have an 9 10 open cash public assistance case. Clients who are employed do not qualify for the Link Three program 11 12 because their income makes them ineligible for public assistance. At Sarah Burke House generally 13 35 to 45 percent of our 58 clients are employed. 14 15 Many of these women have completed Sanctuary for 16 Families' intensive workforce development program 17 and have successfully found and maintained jobs. We 18 have encouraged these clients to take steps toward economic self-sufficiency and they have responded 19 20 impressively. However most of our employed clients are new to the workforce and do not yet have 2.1 2.2 sufficient income to pay New York City market rate 23 rents. Temporary rental assistance would be 24 tremendously effective in transitioning these

clients out of the shelter and into safe permanent

1	COMMITTEE ON COURTS AND LEGAL SERVICES 24
2	housing. Unfortunately that assistance is only
3	available to clients in the domestic violence
4	shelter system who do not work. This is not the
5	case in the DHS homeless shelter system. Clients,
6	working clients in the DHS, DHS system do have
7	access to rental assistance through the Link One
8	housing program. Clearly the city recognizes the
9	need to support working clients and shelter
10	transitioning into housing. But what I s this
11	assistance available only to clients in DHS
12	shelters. Working clients in domestic violence
13	shelters are homeless and they are homeless because
14	it is unsafe to remain in their homes. They are
15	every bit as homeless as clients in the DHS shelter
16	system but with an added risk factor as well as
17	time limited stay in shelter. There is no
18	justifiable reason for working clients in the DV
19	shelter system to be denied access to a rental
20	assistance program simply because they entered a
21	shelter system designed to protect their safety.
22	Admirably New York City devotes considerable
23	resources to supporting a robust domestic violence
24	shelter network. We encourage women to escape

dangerous relationships. We offer them safe

COMMITTEE ON WOMEN'S ISSUES JOINTLY WITH COMMITTEE ON GENERAL WELFARE AND 1 245 COMMITTEE ON COURTS AND LEGAL SERVICES confidential shelter where they and their children 2 have access to extensive clinical services. Our 3 4 shelters provide families the opportunity to begin putting their lives back together again. And clients that enter our shelters make significant 6 7 progress towards stability and self-sufficiency during their time with us. However much of the 8 stability is destroyed when there are not safe 9 housing options available to them at the end of 10 their shelter stay. Without viable housing options 11 at the conclusion, at the conclusion of their 12 shelter stay our clients often face an impossible 13 14 decision, become homeless again or return to a 15 dangerous situation. This is no way to treat the 16 women who have made the courageous decision to 17 leave their abuser. Last paragraph. ...considered 18 housing... and it's not as long as Erin's... [background comments] 19 20 TED MCCOURTNEY: No no no no. [background comments] 21 2.2 TED MCCOURTNEY: Well considered housing 23

programs clearly benefit the families that enter
the domestic violence shelter system. Allowing
these families to have fair access to rental

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assistance who play the key role in helping them
transition to stable violence free lives. Clients
who are homeless because of domestic violence
should be on equal footing with others seeking
permanent housing option, solutions. The Link One
housing program is already in place to assist
client, working clients in the DHS shelters. And it
should be made available to working clients and
domestic violence shelters as well. Thank you.

CHAIRPERSON CUMBO: Thank you.

Lesold and I have a Master's Degree in Social Work and both extensive professional and volunteer experience in regard to homeless and domestic violence issues. I did not come prepared to speak today. I came prepared to listen and I have to congratulate all of you on this wonderful hearing that you have held. However I did feel inspired to add a few comments at the end. Number one, as a former board member of Disabled in Action and one of the founders of the Brooklyn Mental Hygiene Court Monitors Project I have to add to the wonderful list that Barriers Free Living gave of people with disabilities, mental health

_	COMMITTEE ON COURTS AND LEGAL SERVICES 24
2	disabilities. It's very hard to remember all the
3	disabilities when you're caught with a question
4	like that. But but it is very important that it's
5	not forgotten by the city council. And because
6	people with mental health disabilities are probably
7	those people most likely to be victims of domestic
8	violence and any kind of violence. In the press you
9	often hear about violence that's done by people
10	with mental health disabilities but the much higher
11	rates of violence are done against them. So we have
12	to keep that out in the public all the time. Now
13	some of you are looking very confused about what in
14	the world is the destruction of the campus academy
15	doing at this hearing. Well there's a very relevant
16	reason. The Haitian Academy is an American as well
17	as a Haitian institution with a 501C3 that started
18	in the United States and has acted at times as a
19	resource for children who would possibly become
20	victims of domestic violence. If they are
21	threatened for some reason in their communities and
22	the custodial parent or relative decides it's too
23	dangerous for them in New York or Miami or what and
24	they know about this wonderful school that child

may end up at the Haitian Academy. And I think we

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have to keep in mind when we're doing a hear like this and domestic violence the kind of destruction that can occur in family and community networks for children, if we don't pay attention to all, all these other great speakers have said about what is needed. Of course I also want publicity for the Haitian Academy because it has been destroyed and it is a wonderful resource. Thank you for giving me the opportunity.

CHAIRPERSON CUMBO: Thank you so much for your testimony as well and I am going to open it now to a question from my colleague Council Member Steve Levin.

CHAIRPERSON LEVIN: Thank you Chair

Cumbo. So Mr. McCourtney I just wanted to touch on your testimony. So I think that in developing Link if it, if my understanding is correct the Link Two and Link Three are dependent on, on TANIFF funds which then are attached to a PA case so that's why there might be some challenge in, if... [cross-talk]

TED MCCOURTNEY: Okay understood. But they're also exist Link One.

CHAIRPERSON LEVIN: Right. And so that would be the question. Is opening up Link One to,

1 COMMITTEE ON COURTS AND LEGAL SERVICES

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2 to survivors of domestic violence that are in the

3 HRA system. And that's certainly something that we

4 can advocate for and take back to HRA.

TED MCCOURTNEY: Wonderful.

CHAIRPERSON LEVIN: You know right now because the programs are so, are really in their infancy they, there's kind of no the, the, the subsidies themselves haven't really gone out the door to start helping these families. And so I think as, as it proceeds this is certainly something that we should be looking at and addressing. It might be, it might be more difficult to, to make Link Three available to people without a PA case. And one thing that I, I, I actually was going to ask the administration but I, I, I didn't get a chance to was the issue of making sure that everybody that qualifies for public assistance has a public assistance case open so... Because a family that has you know there's, there's income guidelines obviously but you can be working and have a, a PA case definitely. You know there's... I figure what the exact...

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2 TED MCCOURTNEY: You, you can't be

earning much though. I mean our clients who are...

4 [cross-talk]

CHAIRPERSON LEVIN: Well one... and it's 175 percent of, of poverty which is I, two, 200 percent over the poverty line. So that's, that's... no no no it's of the poverty line I think it's... so there's... anyway...

TED MCCOURTNEY: You know I, I have clients that they, they make minimum wage working full time they don't qualify for PA so they don't qualify for this housing assistance. It's a pretty low threshold and I know you know it depends on how many children you have and other income but I mean I, I have a number of clients working at minimum wage who don't qualify for Link Three because they can't get public assistance.

CHAIRPERSON LEVIN: Okay. And we should, we should make sure that they're coordinating though with, with HRA and so if the, the, if there's any you know bureaucratic obstacles of those people getting cases that they should be, have the opportunity to do that.

TED MCCOURTNEY: Right. Thank you.

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CHAIRPERSON LEVIN: Ma'am we have to, we can't, we can't have a conversation. Okay thank you.

UNKNOWN MALE: I just want to... hearing about, about, about this but I just want to you know say something. I represent Palmanoc [sic] 2,000 plus apartments in Queens striving as mightily to be a, a middle class community. And you know I, it's somewhat of a, I don't want you to think I'm, I'm being glib but we, we don't want Palmanoc turned into, converted into, into a housing shelter. So on the issue of providing preferences to victims of domestic violence we're all for that and that's something that I support very much. But certain other comments that were made about, there's no criteria for people getting into Palmanoc, there are income limits, there are income thresholds. 60,000 dollars might you know be the upper end of that and that's not someone who's doing well. A family of four for example in, in New York City. So I just wanted to you know get that, that out there. But certainly anything that we can do to help domestic violence victims find permanent

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should be supporting.

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CHAIRPERSON LEVIN: Thank you.

thank my colleagues here today. I want to thank

Council Member Steve Levin. I want to thank my

to thank all of you. This has been a very

councilman and colleague Rory Lancman. And I want

impactful, mind expanding hearing today. And there

is a lot to digest today. And you all have shared

such incredible and powerful testimony. It's very

diverse. It's really shown us the breath of the

issues that we need to address and tackle. So I

thank you all for this testimony. We are, as

colleagues are going to continue to convene. I

think everyone that has helped today with making

today possible. I thank all of our legal counsel

hearing possible, all of our staffs. And I thank

everyone for being here today. So thank you very

and all of those that assisted with making today's

CHAIRPERSON CUMBO: Yeah. I want to

housing is something that we should be, that we

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date October 29, 2014