CITY COUNCIL CITY OF NEW YORK ----- X TRANSCRIPT OF THE MINUTES Of the COMMITTEE ON CONSUMER AFFAIRS ----- X November 18, 2013 Start: 1:05 p.m. Recess: 2:38 p.m. HELD AT: 250 Broadway - Committee Rm, 16th Fl. BEFORE: DANIEL R. GARODNICK Chairperson COUNCIL MEMBERS: G. Oliver Koppell Karen Koslowitz Michael C. Nelson World Wide Dictation 545 Saw Mill River Road - Suite 2C, Ardsley, NY 10502 Phone: 914-964-8500 * 800-442-5993 * Fax: 914-964-8470

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1	COMMITTEE ON CONSUMER AFFAIRS 4
2	CHAIRPERSON GARODNICK: [gavel] Good
3	afternoon and welcome to the Consumer Affairs
4	Committee of the New York City Council. Today is
5	Monday, October 18th. My name is Dan Garodnick and
6	I have the privilege of chairing this committee. I
7	am joined today by Committee Member and Council
8	Member Oliver Koppell from the Bronx.
9	The topic of today's hearing is how we
10	can better prevent thefts of electronic devices and
11	aid law enforcement in tracking stolen items. The
12	growing prevalence of smartphones has helped make
13	our lives easier in countless ways, but they are
14	also juicy targets for thieves. They are both
15	valuable and portable, and often their owners can
16	be distracted on the street by the very contents
17	that they contain. Apple devices such as iPhones
18	and iPads are particularly popular targets, partly
19	because of their ubiquity and partly because they
20	retain value well. It is relatively simple for
21	thieves to wipe a stolen device of its previous
22	user's data and then resell it. A used iPhone 5
23	can sell for between \$250 and \$400, not bad for a
24	piece of metal that weighs less than four ounces.
25	In 2012, the NYPD reported 16,000 thefts of Apple

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devices, accounting for 14 percent of all crimes 2 3 committed in the city. In fact, the city's overall crime rate would have declined in 2012 if not for 4 the spike in thefts of Apple products. 5 This 6 growing epidemic has been dubbed "Apple picking" by 7 some particularly witty people. Attorney General Schneiderman has even tackled the issue, albeit 8 9 from a different angle. The Attorney General has 10 called for smartphone manufacturers to explore 11 technological methods to deter theft, including a 12 kill switch that could allow a user to make a stolen phone truly unusable and thus, useless for 13 14 thieves. Since the ultimate goal of many thieves 15 is to convert their stolen merchandise into cash, 16 it makes sense that they may seek out dealers in 17 second-hand goods, scrap processors or collateral 18 loan brokers, also known as pawnbrokers. That is 19 not to say that any of these businesses make a 20 habit of trafficking in stolen goods; far from it. They are, for the most part, cooperative partners 21 with the NYPD and an important part of the process 22 23 for stopping theft. Nevertheless, the NYPD has 24 suggested that some increased recordkeeping and transparency could help in achieving these law 25

1 COMMITTEE ON CONSUMER AFFAIRS enforcement aims. Second-hand goods dealers, scrap 2 3 processors and collateral loan brokers are all licensed by the city's Department of Consumer 4 Affairs. City and state regulations already 5 mandate that these businesses maintain records 6 7 containing certain details about the items that 8 they buy and sell.

The bill that we are hearing today, 9 10 Intro 1177, which I have sponsored and introduced, 11 requires that these businesses record certain 12 transaction information in an electronic format. The format of electronic records would be specified 13 by the NYPD and could include the capacity for real 14 15 time information sharing. These records would be 16 available to valid law enforcement entities 17 including the NYPD and the State Attorney General. For second-hand dealers, records of the covered 18 19 transactions would need to be retained for at least 20 six years and could include one or more photographs of the item in question. Collateral loan brokers 21 would be subject to similar requirements. 22 The 23 electronic records required of scrap processors would need to include the information already 24 required by the New York State General Business Law 25

1	COMMITTEE ON CONSUMER AFFAIRS 7
2	and would need to be retained for at least three
3	years. The goal of this bill is to help the police
4	in tracking down stolen goods. With the growing
5	rise of smartphone theft, good recordkeeping by
6	second-hand dealers, collateral loan brokers and
7	scrap processors can be invaluable for law
8	enforcement.
9	I'd like to note that we also have been
10	joined by Council Member Karen Koslowitz from
11	Queens, and we are now going to get right into it
12	and start with the testimony. We are going to
13	welcome the NYPD, which I know has a formal
14	testimony and also the DCA is present for the
15	purpose of questions, but we'll turn it right over
16	to you.
17	DEPUTY COMMISSONER BILICH: Good
18	afternoon, Chairman Garodnick and members of the
19	council. I am John Bilich, the Deputy Commissioner
20	of Operations for the New York City Police
21	Department. I am joined by Ricky Wong, Assistant
22	Commissioner for Community and Government Relations
23	of the New York City Department of Consumer
24	Affairs. On behalf of Police Commissioner Raymond
25	W. Kelly, I am pleased to be here today to discuss

2 how pawnbrokers, scrap processors and other dealers 3 in second-hand goods are able to assist in curbing 4 property theft, as well as to seek your support for the bill before you, Intro 1177, which is intended 5 6 to make that assistance easier and more productive. 7 New York City is confronting a continuing increase in the theft of electronic 8 9 devices fueled by the constant development and 10 introduction of new products, which are highly 11 attractive to criminals. They are valuable, 12 portable and unfortunately, much too easy to resell. For the last six years, the theft of 13 14 electronic products has accounted for over 40 15 percent of robberies, burglaries and grand 16 larcenies in the city. Driven by the theft of 17 portable electronic devices and particularly Apple 18 products, property crime has greatly increased in 19 New York City. In 2012, there were approximately 20 16,000 thefts of Apple devices alone, which exceeded the increase for overall crime in New York 21 City. In the absence of the increase in Apple 22 23 thefts, the city would have experienced a decline in 2012. In 2013, as of November 10th, cell phones 24 were involved in nearly 45 percent of robberies and 25

1	COMMITTEE ON CONSUMER AFFAIRS 9
2	over half of the devices were iPhones. The New
3	York City Police Department has been in the
4	forefront of combating this phenomenon. On a
5	national level, Commissioner Kelly worked with
б	Senator Chuck Schumer and the Federal
7	Communications Commission to obtain an industry-
8	wide commitment to develop a shared centralized
9	database that would prevent stolen smartphones from
10	being able to be reused based on a unique
11	identifier, the International Mobile Equipment
12	Identity number or IMEI. At the local level, the
13	Police Department has employed a variety of
14	targeted crime prevention efforts including
15	comprehensive public education, a few examples of
16	which are attached to my statement and available on
17	our website. See also our June 2013 weekly crime
18	prevention tips on outsmarting phone thieves along
19	with informational videos posted on the internet.
20	The links are listed in our statement.
21	We have also focused on the commission
22	of these crimes with extensive analysis, pattern
23	identification, officer training, dedicated
24	staffing and specialized information gathering and
25	investigative techniques. However, a large part of

1	COMMITTEE ON CONSUMER AFFAIRS 10
2	the way to drive this particular kind of crime down
3	is to create a disincentive for the theft, since
4	the harder it is to fence the item, the less likely
5	it is to be stolen in the first place. To that
6	end, pawnbrokers and second-hand dealers play a
7	crucial role in the effort to prevent theft, not
8	only of electronics, but also other valuable
9	commodities, particularly jewelry and scrap metal.
10	We have therefore explored what we can do together
11	with these responsible businesses to dry up the
12	market for stolen goods. Pawnbrokers and second-
13	hand dealers in New York City are licensed by the
14	Department of Consumer Affairs and their
15	recordkeeping practices are monitored by DCA and
16	the NYPD. There are currently 464 pawnbrokers, 78
17	metal processors, 763 used car dealers, 5,029
18	general second-hand dealers licensed in New York
19	City. It is vitally important to ensure that
20	accurate and complete records are maintained by
21	these businesses, which may unwittingly be used as
22	the repository of stolen property. DCA inspectors
23	and NYPD officers must routinely visit these
24	locations currently numbering over 6,000 to inspect
25	what is informally called the police book; that is
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1 COMMITTEE ON CONSUMER AFFAIRS 11 the log book containing a record of each 2 3 transaction on tear-off sheets to ensure that they 4 are completed accurately and that they correctly reflect the property located in the store. 5 But in an age of omnipresent computers and diminished 6 7 government resources, it is necessary to update the manner in which records are created and maintained 8 9 and the way in which these routine inspections are 10 conducted.

In an effort to address the cumbersome 11 and inefficient nature of the current recordkeeping 12 system, the city introduced a comprehensive program 13 14 aimed at encouraging electronic recordkeeping in 15 this area. The NYPD has engaged a web-based 16 electronic data transfer service called Leads 17 Online to serve as the repository of transaction records for pawnbrokers and second-hand dealers. 18 19 The businesses have registered with Leads Online on 20 a voluntary basis and they have simply uploaded information into Leads Online reporting system 21 instead of maintaining hard copy records. 22 At 23 present, there are over 700 pawnbrokers and second-24 hand dealers voluntarily utilizing the system, saving time and ensuring that their entries will be 25

1 COMMITTEE ON CONSUMER AFFAIRS 12 complete and legible. Leads Online provides a 2 3 user-friendly electronic form to be completed for the transaction, thereby eliminating the common 4 problems associated with handwritten paper records 5 such as illegible or unintentional gaps in 6 information that could result in summonses for 7 8 failure to comply. Instead of physically visiting 9 the businesses to review and collect transaction 10 records, enforcement personnel are able to conduct 11 a virtual inspection by accessing Leads Online and examining the entries. Enforcement personnel 12 continue to make physical inspections, but the need 13 14 to do so is less frequent and is facilitated by the 15 information that the inspector or police officer 16 has already reviewed. Based on four years 17 experience with the voluntary program of electronic 18 recordkeeping utilizing Leads Online, we believe it 19 is time to update the law to require electronic 20 recordkeeping for pawnbrokers and for certain categories of second-hand dealers; those dealing in 21 jewelry, electronics, excluding kitchen appliances, 22 23 pawn tickets and scrap metal. These categories of business have been selected because they are more 24 likely to be victimized by criminals seeking to 25

1	COMMITTEE ON CONSUMER AFFAIRS 13
2	fence stolen property than for example, a used
3	clothing store, and the maintenance of complete
4	records of their transactions assume much greater
5	importance. We also note that the growth in the
6	number of pawnbroker and second-hand businesses in
7	New York City from approximately 4,000 three years
8	ago to over 6,000 today, is another factor to be
9	considered when devoting limited police and DCA
10	resources to an expanded universe for inspection.
11	It is critically important that the city do all it
12	can to implement creative and efficient strategies
13	to ensure accurate recordkeeping made possible by
14	evolving technology while saving enforcement time.
15	Intro 1177 would not change the type of
16	records that the Administrative Code and the
17	General Business Law already require to be kept
18	with one crucial exception. It would authorize the
19	Police Commissioner to require the business to
20	provide a digital photo of the article along with
21	the other required information. This requirement
22	is especially important when attempting to locate
23	stolen jewelry and would not be unduly burdensome
24	given the ready availability of inexpensive digital
25	cameras or other electronic devices with the
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1 COMMITTEE ON CONSUMER AFFAIRS 14 capacity to take photos. For both second-hand 2 3 dealers and pawnbrokers the bill would require the 4 businesses to acquire and maintain the necessary electronic equipment including a computer with 5 internet connection, a digital camera and for scrap 6 7 processors an electronic signature pad. While not including electronic recordkeeping for used car 8 9 dealers, we note that Intro 1177 would expand the requirements for those selling used motor vehicles 10 to include in their records the vehicle 11 identification number and additional identifying 12 information regarding the purchaser and destination 13 14 of the property. We believe that this represents a 15 reasonable and modest expansion of the recordkeeping required in connection with the sale 16 17 of used cars to create a more complete record of the transaction and to help locate stolen property. 18 19 An important benefit to the use of 20 electronic recordkeeping is the ability to promptly solve property crimes that would otherwise not be 21 solved, enabling law enforcement to reunite owners 22 23 with their stolen property and bring the perpetrators to justice. Transaction information 24 uploaded into Leads Online includes serial number, 25

1 COMMITTEE ON CONSUMER AFFAIRS 15 IMEI number, photos and other information 2 3 conclusively identifying the property, which is 4 capable of being cross-referenced against complaints of stolen property as soon as the 5 transaction is uploaded. The ability of the system 6 7 to conduct searches for stolen property items and 8 to identify the purported owner offering the 9 property for sale or pawn has already resulted in 10 hundreds of investigative leads that have led to 11 the recovery of property and arrest of the thieves. 12 The following examples illustrate the type of successful uses of this system. An Apple iPad and 13 14 iPhone 5 were removed from a gym locker at a local 15 community college. Two days later, a transaction 16 into Leads Online matched the serial number of one 17 of the items, the perpetrator was located, admitted 18 to taking the property and was arrested. Unknown 19 individuals entered a residence and removed several valuables including televisions, a Microsoft Xbox 20 and Nintendo Wii. The serial number of the Xbox 21 was recorded and an alarm transmitted. 22 23 days 23 later, the Xbox was sold at a pawn shop by an identified individual and the serial number matched 24 the stolen item. Detectives visited the pawn shop, 25

1	COMMITTEE ON CONSUMER AFFAIRS 16
2	validated the information and the item became
3	evidence. The individual was interviewed and
4	arrested two months after the theft for criminal
5	possession of stolen property and provided
6	investigators with information identifying the
7	burglar, who was subsequently arrested as well. A
8	victim was grabbed from behind and robbed of his
9	iPod Touch and jewelry by two perpetrators. Seven
10	minutes later, the iPod Touch was pawned nearby.
11	Leads Online provided the match and one of the
12	thieves was identified and arrested.
13	The mandatory use of electronic
14	recordkeeping for pawn brokers and second-hand
15	dealers is growing, especially among municipalities
16	when resources are stretched to the limit. Cities
17	including Chicago, Philadelphia and in New York
18	state Syracuse and Rochester have all enacted local
19	laws requiring electronic recordkeeping. In our
20	case, the electronic data service is provided at no
21	cost to the business, with most businesses already
22	possessing the required equipment. The service
23	offers strong tech support and is compatible with
24	over 150 software programs already used by
25	pawnbrokers and second-hand dealers. Once the

1	COMMITTEE ON CONSUMER AFFAIRS 17
2	business is enrolled, the reporting process is
3	seamless and uploads are performed in most cases
4	nightly after close of business. The city's
5	experience to date has been very positive and the
6	types of businesses, which are voluntarily
7	registered with Leads Online, already fall into the
8	categories of businesses covered by the bill,
9	primarily dealing in jewelry and electronics.
10	Intro 1177 would greatly facilitate
11	both administrative efficiency and crime reduction
12	by providing a simple way to keep accurate
13	transaction records. The ultimate result would be
14	an enormous relief to those whose stolen property
15	is recovered, as well as a strong deterrent effect
16	for those whose avenues of disposing of stolen
17	property are systematically closed to them.
18	Accordingly, we thank you for the opportunity to
19	discuss the ways in which pawnbrokers, second-hand
20	dealers and scrap processors may participate in
21	driving down property crime in New York City, and
22	we hope that you will approve Intro 1177 as a vital
23	part of that effort. We will be pleased to answer
24	any questions you may have.

1	COMMITTEE ON CONSUMER AFFAIRS 18
2	CHAIRPERSON GARODNICK: Great. Thank
3	you very much and I want to note that we've been
4	joined by Council Member Mike Nelson from Brooklyn,
5	and let me just do a few basic questions here.
6	First is, when NYPD started noticing an increase in
7	smartphone thefts, was there a moment in time where
8	you just really saw the spike and when was that?
9	DEPUTY COMMISSIONER BILICH: Well, if
10	we look back as far as 2006, we had 5.4 percent of
11	our proceeds of robberies, burglaries and grand
12	larcenies were Apple products and we progressed.
13	In 2007, it became 5.4; 2008, 7.9; 2009, 10.3;
14	2010, 12.6; 2011, 15.7 and last year 19.5. We have
15	progressively been going up at greater than a two
16	percent rate year in and year out and that
17	continues into 2013 as well.
18	CHAIRPERSON GARODNICK: Great. Would
19	you be willing to share that information with us
20	in
21	DEPUTY COMMISSIONER BILICH:
22	[interposing] Certainly.
23	CHAIRPERSON GARODNICK: Some sort of a
24	formal way because we've got it, but that will also
25	be as well. When we say theft of Apple products, I
I	

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2	just want to make sure that we are not being
3	colloquial when we say that. We're not talking
4	about smartphones generically, right? We are
5	actually talking about Apple products specifically?
6	DEPUTY COMMISSIONER BILICH: Yes,
7	that's correct. We're talking about phones, we're
8	talking about iPads, we're talking about iPods and
9	we're talking about laptops as well.
10	CHAIRPERSON GARODNICK: When thieves
11	are going after these, are they doing that
12	specifically to find those products over other
13	electronic products that have a similar sort of
14	user experience or is it just that there are so
15	many of these out there that is what they generally
16	end up with?
17	DEPUTY COMMISSIONER BILICH: Well, when
18	we look at robberies and grand larcenies, our
19	experience has been that they're the item of
20	choice. The number of Apple products that are
21	stolen; iPhones that are stolen are at a higher
22	rate than what their market share is. When it
23	comes to burglaries, quite frankly, a burglar takes
24	what's available in the location, so that's
25	something that we sort of set apart, but our

1	COMMITTEE ON CONSUMER AFFAIRS 20
2	experience has been is that they're stolen at a
3	higher rate than what their market share is.
4	CHAIRPERSON GARODNICK: That's for
5	robberies you said, not
б	[crosstalk]
7	DEPUTY COMMISSIONER BILICH:
8	Robberies
9	[crosstalk]
10	CHAIRPERSON GARODNICK: For burglaries.
11	[crosstalk]
12	DEPUTY COMMISSIONER BILICH: And grand
13	larcenies.
14	CHAIRPERSON GARODNICK: Okay, so what's
15	the reason for that? What is the appeal for an
16	Apple product relative to say, any other product
17	for a thief to want to target that in a
18	disproportionately high way relative to their
19	existence out there in the population?
20	DEPUTY COMMISSIONER BILICH: Well, we
21	believe it's that it represents a significant
22	amount of money on the secondary market, so the
23	trade-in; the moving it and selling it, it brings a
24	higher price.
25	

1	COMMITTEE ON CONSUMER AFFAIRS 21
2	CHAIRPERSON GARODNICK: Yeah, but there
3	are other I mean there are other products out
4	there is just really what I'm getting at and if you
5	all don't know the answer, I totally understand,
6	but it seems that maybe there's about the Apple
7	product. I mean I don't know if it retains its
8	value better on the secondary market; I don't know
9	if it has higher demand. I don't know what the
10	DEPUTY COMMISSIONER BILICH:
11	[interposing] Well, that I mean that's our
12	belief, exactly that.
13	CHAIRPERSON GARODNICK: It's those two.
14	DEPUTY COMMISSIONER BILICH: Right.
15	CHAIRPERSON GARODNICK: Okay, the best
16	tool that you have today for recovering these
17	products. You noted Leads Online as something
18	which is a
19	[crosstalk]
20	DEPUTY COMMISSIONER BILICH: Mm-hm.
21	CHAIRPERSON GARODNICK: Voluntary
22	mechanism, but what is the best tool that has been
23	most effective for you all in recovering stolen
24	iPhones and iPads and things?
25	

2 DEPUTY COMMISSIONER BILICH: Well, I 3 just want to take one step back. When it comes to 4 our dealing with this problem, there's no single thing that works, so as far as a strategy, we need 5 many different tactics. So, one of our most basic 6 7 strategies was crime prevention. It's sort of a public awareness of how valuable they are; how 8 9 they're taken; how they're often snatched from a 10 person's person while they're engrossed in looking 11 at it, whether on a train or walking the street; 12 that they're taken as unattended property oftentimes in bars and restaurants; that they are 13 14 taken as what we've been seeing recently as 15 proceeds of a slider, a slider being somebody 16 that's pumping gas and while the person's pumping 17 gas, a pocketbook or a phone is left in the console 18 and the person goes through the passenger's side or 19 the other side and takes it. So crime prevention 20 is certainly key for us. In addition to that, we also wanted to heighten the public's awareness in 21 terms of once something is taken how can we best 22 23 retrieve it? We have alerted the public about 24 enabling their locate services on their phone for the Find My iPhone application. In addition, we 25

1 COMMITTEE ON CONSUMER AFFAIRS 23 have given a significant amount of training to our 2 3 patrol officers on how to utilize that tool. We provided them, our patrol officers, with 4 smartphones so that they could track devices 5 immediately after the locate services have been 6 7 enables, so that's... we have ramped up our pattern and our trend identification to identify both teams 8 9 of individuals that go out and steal these 10 products, which we see quite often. We have also, 11 working with the public, proactively gone out and 12 set up an operation ID where people could bring the products that they want registered with us in case 13 it's stolen that we would have identifiers to do 14 15 that. We have dedicated personnel to the 16 investigation of it and we've also worked closely 17 with Apple about different ways that post-theft we 18 can best investigate the recovery of it through a 19 subpoena process, but as you know, that's a timely 20 venture, so the best course of action is certainly prevention for us. So there's a number of things, 21 but one of them also includes the inspection of 22 23 pawn shops and second-hand dealers to match up to 24 really do what we already do in paper form to do it electronically. You know, the thing that's been 25

1	COMMITTEE ON CONSUMER AFFAIRS 24
2	most surprising to me is seeing this explosion of
3	50 percent in a three-year period of pawn shops and
4	second-hand dealers to 4,000 to 6,000. We are a
5	department now that's about 6,000 police officers
6	lower than our full strength numbers were several
7	years ago in addition to the added responsibility
8	of counterterrorism, so covering that ground as far
9	as an inspection perspective is something that's
10	challenging for us. So I hope in some way that
11	answers your question.
12	CHAIRPERSON GARODNICK: I think it does
13	actually, but I do want to understand a little bit
14	more about the retrieval of the stolen products
15	because it sounds like you know, once you've gotten
16	to that point, these things tend to move probably
17	rather quickly
18	[crosstalk]
19	DEPUTY COMMISSIONER BILICH: Mm-hm.
20	CHAIRPERSON GARODNICK: Out there in
21	the market and from your testimony it sounded like
22	there's a rather absent Leads Online, there's a
23	rather clunky or cumbersome way to go through the
24	written records of a pawnbroker
25	[crosstalk]

1	COMMITTEE ON CONSUMER AFFAIRS 25
2	DEPUTY COMMISSIONER BILICH: That's
3	right.
4	[crosstalk]
5	CHAIRPERSON GARODNICK: Or a scrap
6	processor or whoever. Is that right?
7	DEPUTY COMMISSONER BILICH: That's
8	correct. That's right.
9	CHAIRPERSON GARODNICK: In fact, you
10	even noted looking at tear-off sheets.
11	DEPUTY COMMISSIONER BILICH: That's
12	right.
13	CHAIRPERSON GARODNICK: What is a tear-
14	off sheet?
15	DEPUTY COMMISSIONER BILICH: Well, it's
16	a threefold sheet, of which is in the police book,
17	of which the stuff is handwritten on. Sometimes we
18	have a challenge in interpretation of exactly what
19	is written down both description-wise and number-
20	wise, so it's akin to something that you know,
21	this law was drafted in 1937, so certainly way
22	before computers and digital cameras that are so
23	commonplace now. It would afford us the ability to
24	do much of the inspections from our desk.
25	

1	COMMITTEE ON CONSUMER AFFAIRS 26
2	CHAIRPERSON GARODNICK: Got it. So
3	just paint this picture for us for a second and I
4	think maybe Miss Petito's got something for us, but
5	this is the tear-off sheet comes from the log
6	book that is kept at one of these dealers. Is that
7	right?
8	DEPUTY COMMISSIONER BILICH: That's
9	right.
10	CHAIRPERSON GARODNICK: And you said
11	it's a threefold document, all handwritten. What's
12	the purpose of threefold?
13	[crosstalk]
14	DEPUTY COMMISSIONER BILICH: Well,
15	what
16	[crosstalk]
17	CHAIRPERSON GARODNICK: What's it
18	supposed to be doing?
19	DEPUTY COMMISSIONER BILICH: Yeah, one
20	copy
21	[crosstalk]
22	CHAIRPERSON GARODNICK: Or what was it
23	supposed to be doing in 1938 or whenever it was?
24	[crosstalk]
25	

1	COMMITTEE ON CONSUMER AFFAIRS 27
2	DEPUTY COMMISSONER BILICH: Well, you
3	know one copy is for the person that pawns or
4	sells, the other copy is for the store and the
5	third copy is for the police, so that's the
6	CHAIRPERSON GARODNICK: It's just like
7	a carbon copy?
8	DEPUTY COMMISSIONER BILICH: Yeah and I
9	can certainly share this with you. I guess it's
10	desensitized paper that sort of writes over it.
11	It's not you know, carbon but it's
12	CHAIRPERSON GARODNICK: Okay, I got it.
13	[crosstalk]
14	DEPUTY COMMISSONER BILICH: You got to
15	press hard enough and you got to there are
16	some
17	[crosstalk]
18	CHAIRPERSON GARODNICK: Okay so
19	[crosstalk]
20	DEPUTY COMMISSONER BILICH:
21	Challenges
22	[crosstalk]
23	CHAIRPERSON GARODNICK: By the time you
24	get to your second or third page it must be very
25	difficult to read.

1	COMMITTEE ON CONSUMER AFFAIRS 28
2	[crosstalk]
3	DEPUTY COMMISSIONER BILICH: And we
4	have examples you know, of some of the challenges
5	we have even interpreting what's been written.
6	CHAIRPERSON GARODNICK: Okay, tell us
7	about the scrap processors in this context. I
8	think you know, a lot of us can have a very simple
9	visual of somebody bringing a phone somewhere,
10	selling it and having it be gone, but tell us about
11	scrap processors and how they fit into the larger
12	picture for you all about tracking these items down
13	and what exactly the scrap processors are
14	ordinarily doing in this context that would make
15	them appealing for somebody to bring a phone over
16	to them.
17	DEPUTY COMMISSIONER BILICH: Sure, sure
18	and at this time, I'm going to turn it over to
19	Captain Vanchieri from the Auto Crime Division.
20	CAPTAIN VANCHIERI: Good afternoon.
21	I'm Captain Michael Vanchieri, assigned to NYPD
22	Auto Crime Division. Basically with the scrap
23	processors we're looking at the vehicles that are
24	being taken into the scrap yards and basically
25	they're crushing them and scrapping them. What's

1 COMMITTEE ON CONSUMER AFFAIRS 29 happened in the past, vehicles are being stolen off 2 3 the streets, older vehicles, usually vehicles that don't have fire and theft on it from... older type 4 vehicles; 1990. They have to be eight years old or 5 older or less than \$1,250 supposedly, and what 6 7 happens is we have people stealing them and 8 bringing them to scrap yards and they're getting 9 anywhere from \$350 to \$500 and they're being 10 crushed and shredded and whatnot. By putting them 11 into Leads Online, we could easily identify them 12 based on a VIN number that they're supposed to be doing now. They keep police books also and they're 13 14 supposed to log every vehicle in and when the 15 vehicle moves out; whether it's crushed or shredded 16 or moved, it's logged in the police book out also. 17 So this would enable us to locate these vehicles 18 easier. We've actually recently had one gentleman 19 that was arrested. He was sentenced last week to 20 seven years. He stole 26 cars within I believe it was a 10-day period and brought them to the junk 21 yard, and if we're able to locate these cars 22 23 quicker, we're able to get them back to their 24 rightful owners before they're crushed.

1	COMMITTEE ON CONSUMER AFFAIRS 30
2	CHAIRPERSON GARODNICK: And how often
3	are scrap processing facility records inspected by
4	the NYPD today?
5	CAPTAIN VANCHIERI: By just my unit
6	alone from Auto Crime Division, we've done 700
7	visits and inspections in 2013, and it is a time
8	consuming process. It's numerous officers and a
9	supervisor that go to the location and we
10	physically have to inspect the books. We look at
11	all the VIN numbers of the vehicles that are taken
12	and then bring them back to our office and then we
13	have to run them, all those numbers in our own
14	computers also.
15	CHAIRPERSON GARODNICK: And if
16	everything were on Leads Online, do those systems
17	simply talk to each other where you have a VIN
18	number in your system and they have a VIN number in
19	their system and if it matches up, then the NYPD is
20	somehow alerted; okay well, we now know exactly
21	where this vehicle's just turned up?
22	CAPTAIN VANCHIERI: Right.
23	CHAIRPERSON GARODNICK: Okay, is there
24	anything more that the scrap processors would be
25	required to record under 1177 that they're not

1	COMMITTEE ON CONSUMER AFFAIRS 31
2	currently required to record under state or local
3	law?
4	CAPTAIN VANCHIERI: Right now, whatever
5	they're recording now they'd be recording the same
6	exact information in Leads Online. The only other
7	thing is they're required to have a signature and
8	to keep that signature they'd need an electronic
9	signature pad since the paper would be going away.
10	CHAIRPERSON GARODNICK: Whose signature
11	is that? I'm sorry.
12	CAPTAIN VANCHIERI: The person turning
13	the vehicle in.
14	CHAIRPERSON GARODNICK: And the
15	photograph is not
16	[crosstalk]
17	CAPTAIN VANCHIERI: Would be of the car
18	and actually the photograph of the car also so.
19	CHAIRPERSON GARODNICK: Okay, so that's
20	a new requirement
21	[crosstalk]
22	CAPTAIN VANCHIERI: Yes.
23	CHAIRPERSON GARODNICK: For them. Okay
24	and so everything else is the same plus signature
25	plus photograph.

1	COMMITTEE ON CONSUMER AFFAIRS 32
2	CAPTAIN VANCHIERI: The signature was
3	required in the past; it was just on paper but
4	[crosstalk]
5	CHAIRPERSON GARODNICK: I see.
6	[crosstalk]
7	CAPTAIN VANCHIERI: Since we are
8	eliminating the paper it'll be on
9	[crosstalk]
10	CHAIRPERSON GARODNICK: Got it.
11	[crosstalk]
12	CAPTAIN VANCHIERI: Electronic.
13	CHAIRPERSON GARODNICK: Okay, so then
14	we'll call that the same; it's just now a different
15	method.
16	CAPTAIN VANCHIERI: Right and we do it
17	and the photograph.
18	[crosstalk]
19	CHAIRPERSON GARODNICK: And then the
20	photograph. For a I guess I have really no
21	sense as to how easy it is to upload a photograph
22	or a signature onto Leads Online because obviously
23	you're asking lots of businesses to beyond
24	voluntarily; actually we're requiring them under
25	this law to do something that they otherwise were

1 COMMITTEE ON CONSUMER AFFAIRS 33 2 not doing. How cumbersome a process is it using 3 that system for them to upload a photograph, upload 4 electronic signatures et cetera? DEPUTY COMMISSIONER BILICH: 5 The 6 requirement and what it takes to do as far as a 7 photo is the same as uploading a photo of your family into your family computer from your phone, 8 9 so it's something that I think in today's day and 10 age is commonplace and doesn't take a great deal of If it's alright, I'd like to just back up 11 time. 12 one second for some clarity. But we did an analysis in terms of "time to crime, time to pawn," 13 14 and things that we've identified in pawnshops. We 15 found that the overwhelming majority of our items, 16 better than 50 percent, were pawned within a day of 17 the crime happening and then in addition to that, 18 about 30 percent of them were in the same precinct, 19 but the other 70 percent sort of fell outside the 20 precinct, so it could be adjoining precinct. Our universe is very big. We're doing local 21 inspections of a single precinct. So 72 percent of 22 23 our items that we know of on the iPhone side remain in the city, but it's just a question of the 24 ability to cover the ground, the necessary ground 25

1	COMMITTEE ON CONSUMER AFFAIRS 34
2	in a very short period of time makes this tool a
3	significantly strong one.
4	CHAIRPERSON GARODNICK: Got it. I have
5	some more questions, but I want to go to my
6	colleague, Mike Nelson and Council Member, the
7	floor is yours.
8	COUNCIL MEMBER NELSON: Thank you, Mr.
9	Chair. I do believe that 1177 will be a useful
10	tool, albeit the fact that we have pared down the
11	Police Department terribly over the last six years
12	approximately. Funny, I was in Miami and my
13	daughter had a distinctly identifiable piece of
14	jewelry that disappeared and I went to the Miami PD
15	and I reported it and I asked the police to go to
16	pawn shops; this is part of my point. But I never
17	heard a thing, but again, it was more than a couple
18	of days later and that's the problem and you don't
19	have really the man or woman power to go too
20	quickly in most cases I would guess. Would there
21	be the possibility of a little switching around
22	after 1177, or even before, to try to hit in that
23	particular precinct the pawn shops sooner than
24	perhaps they had been hit in prior years?
25	

1 COMMITTEE ON CONSUMER AFFAIRS 35 2 DEPUTY COMMISSIONER BILICH: Currently, 3 our standing order is to inspect each of these 4 businesses every 10 days. I will tell you that that is almost impossible for us. We make a very, 5 very good strong effort in doing it and as you 6 7 know, when an item is sold to a pawn shop or a second-hand dealer, the retention is only 15 days. 8 9 I think that that really brings out the whole point 10 of a photo, is that oftentimes we'll get a piece of 11 jewelry with numismatic value. It might say "from mom" or have a name on it. If you have the photo 12 at time of report; we often ask the victim of the 13 14 crime, "Do you have a photo of the property that 15 you lost?" The ability to do it from your desk and 16 do the comparison and if we had to track down every 17 piece of jewelry that said, "Love, Mom," that'd be a tremendous amount of locations we'd have to go 18 19 through. So there are, I think, some common sense things in there that really improve our efficiency 20 in terms of covering ground. 21 22 COUNCIL MEMBER NELSON: Sure. We 23 brought a picture in also, by the way, down there. Understandably, it's not exactly the number one 24

important job, if you will, when there are people

1	COMMITTEE ON CONSUMER AFFAIRS 36
2	getting hurt in the streets and you've got to
3	respond to that, of course. I mean I would be
4	offended if you said, "No, we had to go a pawn
5	shop. We couldn't get to, you know, a victim's
6	family," so that's very understandable. I guess I
7	just want to be on record also to just compliment
8	the New York City Police Department for the
9	outstanding work they've been doing over the last
10	many years with one of the greatest Police
11	Commissioners we've ever had, and all the men and
12	women. There's always bad apples, and I wish I
13	could get my hands on them myself and pound them
14	to well, because they make it bad for all of us
15	in this city, but take my compliments with that.
16	Thank you very much.
17	DEPUTY COMMISSIONER BILICH: Thank you.
18	CHAIRPERSON GARODNICK: Just a couple
19	of final questions about Leads Online and the way
20	it works. I think from what you said before that
21	the requirements of this bill would allow for
22	that all of the information we discussed to go
23	into Leads Online as a mandatory action as opposed
24	to a voluntary, correct?
25	

1	COMMITTEE ON CONSUMER AFFAIRS 37
2	DEPUTY COMMISSIONER BILICH: That's
3	correct.
4	CHAIRPERSON GARODNICK: There's no new
5	system that anybody is contemplating using here
б	electronically that is separate and apart from
7	Leads Online to accomplish this, right?
8	DEPUTY COMMISSIONER BILICH: No, no,
9	well, you know, we do have a contract that goes
10	through the normal procurement process and so
11	whatever the binding rules are related to that, is
12	sort of what we're faced with, so that's what we
13	have to
14	CHAIRPERSON GARODNICK: So NYPD has a
15	contract with Leads Online is what you're saying
16	today?
17	DEPUTY COMMISSIONER BILICH: Today,
18	that's correct.
19	CHAIRPERSON GARODNICK: And so for as
20	long as the contract exists, you'll be using Leads
21	Online, but there is no is that right?
22	DEPUTY COMMISSIONER BILICH: That's
23	correct.
24	CHAIRPERSON GARODNICK: Okay, I got it.
25	DEPUTY COMMISSIONER BILICH: Yeah.

1	COMMITTEE ON CONSUMER AFFAIRS 38
2	CHAIRPERSON GARODNICK: I guess my
3	question was a simpler one and I understand the
4	[crosstalk]
5	DEPUTY COMMISSIONER BILICH: Right,
6	right.
7	[crosstalk]
8	CHAIRPERSON GARODNICK: The issue that
9	you're
10	[crosstalk]
11	DEPUTY COMMISSIONER BILICH: Yeah.
12	[crosstalk]
13	CHAIRPERSON GARODNICK: Describing.
14	DEPUTY COMMISSIONER BILICH: Yeah.
15	CHAIRPERSON GARODNICK: It was just
16	that if we put these requirements in place, you
17	will be able to integrate them into the system that
18	you currently have, and I think the answer to that
19	is yes.
20	DEPUTY COMMISSIONER BILICH: That's
21	correct and in addition to that, it's compatible
22	with about 150 different point of sale software
23	that's commonly used in the pawn shop and second-
24	hand dealer industry and if they have no software
25	whatsoever, it's not a requirement. You could
I	

1	COMMITTEE ON CONSUMER AFFAIRS 39
2	still use Leads Online and do your recordkeeping
3	there. So it's compatible with it won't cause a
4	disruption with the lion's share of software that's
5	out there that folks use now and in addition to
6	that, even if they used none before they could use
7	this.
8	CHAIRPERSON GARODNICK: And there is
9	no historically has been no obligation on any
10	second-hand dealer or collateral loan broker to
11	inform someone of the fact that it must be
12	registered once it is delivered to their shop,
13	right? There's no we don't have like posting
14	requirements or anything which say if you come to
15	you know, deliver a product here that we will be
16	recording it onto Leads Online or we're working in
17	cooperation with the NYPD or anything like that.
18	None of there's no disclosure requirements that
19	exist today. Is that right?
20	ASSISTANT COMMISSIONER PETITO:
21	Chairman, Susan Petito, NYPD. I believe that the
22	form itself indicates that it's a Police Department
23	form and a copy of that is given to the person who
24	comes into the business, so it is literally a
25	Police Department form.

1 COMMITTEE ON CONSUMER AFFAIRS 40 2 CHAIRPERSON GARODNICK: This is the 3 trifold... 4 [crosstalk] 5 ASSISTANT COMMISSIONER PETITO: The 6 tri... right. 7 [crosstalk] 8 CHAIRPERSON GARODNICK: Tear-off 9 sheet... [crosstalk] 10 11 ASSISTANT COMMISSIONER PETITO: Right, 12 the... [crosstalk] 13 14 CHAIRPERSON GARODNICK: That we're 15 talking about? 16 ASSISTANT COMMISSIONER PETITO: 17 Carbonless copy, right. They get one of the 18 copies. 19 CHAIRPERSON GARODNICK: Oh, okay, got 20 it and... ASSISTANT COMMISSIONER PETITO: And 21 it's a Police Department form with a logo on it. 22 23 CHAIRPERSON GARODNICK: So in the 24 absence of a written form, is there any other 25 interaction with the person... between the person

1	COMMITTEE ON CONSUMER AFFAIRS 41
2	who's bringing in the products and NYPD at that
3	point of contact?
4	DEPUTY COMMISSIONER BILICH: No,
5	there's not.
6	CHAIRPERSON GARODNICK: Okay. Okay,
7	with that, we thank you very much for your
8	testimony. We appreciate it and we'll look forward
9	to working with you to seeing this through, so
10	thank you.
11	DEPUTY COMMISSIONER BILICH: Thank you
12	very much for your time.
13	CHAIRPERSON GARODNICK: Alright.
14	DEPUTY COMMISSIONER BILICH: Thank you.
15	CHAIRPERSON GARODNICK: Terrific. Our
16	next panel is a panel in opposition. Eric Modell
17	of the Collateral Loan Brokers Association of New
18	York, Jordan Tabach-Bank of the National
19	Pawnbrokers Association, and Paul Solda, Esquire of
20	the New York Pawnbrokers Secondhand Dealers
21	Association. Welcome.
22	[Pause]
23	CHAIRPERSON GARODNICK: Make yourselves
24	comfortable and I don't know who wants to start.
25	Do you want to kick it off for us?

1	COMMITTEE ON CONSUMER AFFAIRS 42
2	JORDAN TABACH-BANK: [off mic] Sure.
3	CHAIRPERSON GARODNICK: Good, go ahead.
4	Let's just make sure that that microphone is on for
5	you. Test it out.
6	JORDAN TABACH-BANK: Hello?
7	CHAIRPERSON GARODNICK: You're good.
8	Thank you.
9	JORDAN TABACH-BANK: Thank you. Good
10	afternoon. My name is Jordan Tabach-Bank. I am a
11	proud pawnbroker in New York City and a director of
12	the National Pawnbrokers Association. As the only
13	nationwide trade association that represents the
14	pawn industry and its independent pawnbroker
15	members, the National Pawnbrokers Association
16	appreciates the opportunity to submit a statement
17	on Intro 1177, which we strongly oppose. The bill
18	proposes that all transactional data associated
19	with a pawn transaction, second-hand purchase from
20	the public or scrap transaction be shared with
21	local law enforcement via an unencrypted electronic
22	data upload. As a third-generation pawnbroker, I
23	am keenly aware of many misconceptions that are
24	associated with our industry, one of which is that
25	pawn shops deal in stolen merchandise. This could

1	COMMITTEE ON CONSUMER AFFAIRS 43
2	not be farther from the truth. Pawn customers are
3	hard working New Yorkers in need of short-term
4	safety net loans. In fact, the incidence of stolen
5	items in pawn shops nationwide is less than one-
6	tenth of one percent. The National Pawnbrokers
7	Association opposes 1177 for numerous reasons,
8	which include, but are not limited to the
9	following: 1. 1177 is based on the empirically,
10	unfounded and offensive notion that pawnbrokers are
11	fences for stolen property and their customers are
12	thieves. 2. 1177 violates consumer's federal
13	statutory financial privacy rights and due process
14	rights and will enable the NYPD to engage in
15	impermissible profiling based on age, gender,
16	ethnicity, zip code of residence, description of
17	goods exchanged and the amount of proceeds
18	obtained. 3. 1177 offers no meaningful protection
19	to consumers against the abuse of their
20	confidential, personal and financial information or
21	to pawnbrokers against the capture of their
22	proprietary business records. 4. 1177 enriches
23	third-party for-profit software vendors at a
24	considerable risk to consumers and cost to
25	pawnbrokers without providing more than a marginal

1 COMMITTEE ON CONSUMER AFFAIRS benefit to law enforcement. By no means do we 2 3 suggest that the NYPD will not receive the same 4 level of cooperation it has historically enjoyed from pawnbrokers. On the contrary, pawnbrokers 5 6 respect and rely upon law enforcement and have 7 strong incentives to avoid stolen property. 1177 is based on a faulty premise and attempts to solve 8 9 a problem that simply does not exist, while in the 10 process stripping away the constitutionally 11 protected rights of New York City's consumers and 12 pawnbrokers. Pawn transactions are consumer financial products or services fully protected by 13 Title V of the federal Gramm-Leach-Bliley Financial 14 15 Services Modernization Act of 1999. Both this 16 federal statute and the associated regulations that 17 implement it preempt local ordinance amendments 18 such as 1177. Consumers using pawn transactions should not be denied the federal financial privacy 19 20 protections that Gramm-Leach-Bliley affords the consumers who frequent banks; credit unions; 21 security brokers for their credit needs. Would you 22 23 want your retail purchases, auto leases or ATM withdrawals shared with NYPD in the absence of some 24 suspicion of wrongdoing? If not, please do not 25

1	COMMITTEE ON CONSUMER AFFAIRS 45
2	impose the same profiling risk on fellow New
3	Yorkers. We respectfully request that this
4	legislation be held for all of the reasons I just
5	set forth and for all of the reasons articulated in
6	our prepared statement. I thank you for the
7	opportunity to appear before you and I would be
8	pleased to answer your questions. Thank you.
9	ERIC MODELL: [off mic] Good afternoon.
10	My name is Eric Modell and I am president of
11	good afternoon. My name is Eric Modell and I'm
12	president of Modell Financial, the fourth
13	generation president of a pawnbroker business;
14	family-owned pawnbroker business that has operated
15	in New York City for 120 years. I'm also the
16	president of the Collateral Loanbrokers Association
17	of New York and a director of the National
18	Pawnbroker's Association of America. Today we're
19	talking about legislation number 1177, which would
20	require the transmission of all transactional data
21	directly or indirectly to law enforcement to be
22	held indefinitely. This arises from the belief
23	that stolen merchandise turns up in pawn shops;
24	however, there is very little evidence to support
25	this. As my colleague, Jordan, has pointed out,
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studies have shown that less than one-tenth of one 2 3 percent of the merchandise that comes through a pawn shop is ultimately deemed to be stolen. 4 The fact is stolen merchandise is bad for business. 5 Pawnbrokers lose the money and the merchandise and 6 7 have no chance at recovery. Currently, Section 436 of the New York City Administrative Code authorizes 8 9 law enforcement to inspect the books and records to 10 ensure that they are being kept in accordance with 11 the law. This Section is not intended to authorize police to search the books and records without a 12 warrant for known or suspected criminals conducting 13 14 criminal activity. The precedent exists in People 15 v. Keta when the New York Court of Appeals found 16 warrantless search of a business to determine if 17 the business is trafficking in stolen merchandise violated Article 1, Section 10 of the New York 18 19 Constitution. Pawn shops are a financial institution. Data mining of a financial 20 institution is a violation of the civil rights of 21 each and every customer of that institution. 22 Would 23 passage of a law requiring other financial institutions such as Bank of America, Banco Popular 24 or Morgan Stanley even be entertained? 25 The

1	COMMITTEE ON CONSUMER AFFAIRS 47
2	tremendous amount of data mined if this bill were
3	to be enacted would result in profiling and
4	customers would be treated as criminals simply for
5	conducting business in a pawn shop or a second-hand
6	shop. This amounts to nothing more than electronic
7	stop and frisk, which is unconstitutional in New
8	York. I refer you to my written testimony for
9	greater detail on the issues that this bill raises
10	and I urge the council and its attorneys to examine
11	the proposed legislation while considering the
12	merit of our arguments. I welcome your questions
13	and I appreciate the opportunity to speak before
14	you.
15	PAUL SOLDA: Good afternoon. My name
16	is Paul Solda. My law firm represents the
17	interests of four of the largest pawnbrokers in the
18	city of New York as well as the New York
19	Pawnbrokers and Secondhand Dealers Association.
20	We, of course, take the position that any proposed
21	modification to this law would be unconstitutional
22	per se. Let me take a step back and discuss the
23	statutes and the relevant case law that really
24	brings us here today. We start with the New York
25	State General Business Law, Article 5, which

1 COMMITTEE ON CONSUMER AFFAIRS 48 pursuant to Sections 43 and 45 therein provide that 2 3 the businesses must keep detailed records and make them available for reasonable inspections, and the 4 New York City Administrative Code and the New York 5 City Charter further develop these requirements to 6 7 make them applicable to pawnbrokers within the city of New York. Several decades back, many business 8 9 operations were deemed suspect and thereafter 10 became closely regulated by government; not just 11 pawnbrokers; scrap shops, garbage facilities et 12 cetera. It was in 1987 that the New York Supreme Court held that such warrantless administrative 13 14 inspections of pervasively regulated industries 15 including pawnbrokers was not violative of the 16 Fourth Amendment. That case was New York v. 17 Burger. With that, however, came a flood of law 18 enforcement activity here in New York, which 19 clearly surpassed the bounds of these inspection 20 rights. As a consequence, it's been repeatedly argued that the NYPD and the city has consistently 21 22 used the foregoing inspection statutes to justify 23 investigations of criminal activity while circumventing traditional judiciary and legal 24 requirements, for example, search warrants and 25

49 1 COMMITTEE ON CONSUMER AFFAIRS 2 subpoenas. In fact, you heard the NYPD quip 3 earlier how troublesome it is for subpoenas. 4 That's exactly the heart of what the problem is here in part. These abuses led to the 1992 5 6 decision of the highest court of the State of New 7 York, People v. Keta, which Mr. Modell spoke about. That decision ruled Section 436 of the New York 8 9 City Charter unconstitutional. That Section, by 10 the way, goes hand in hand with the New York City 11 Administrative Code and what you're all seeking to 12 enlarge the law on, so keep that in mind. However, that 1992 decision has really been ignored because 13 14 I guess it just hasn't been challenged at all, 15 other than a few remote lawsuits, and the NYPD 16 continues to run rampant with disguising criminal 17 investigations under the guise of doing an 18 administrative inspection. That court stated that 19 the ruling was to curtail abuses and to 20 specifically define inspection rights of law enforcement, as police are only permitted to 21 undertake administrative inspections that are a 22 23 part of a defined systematic regulatory scheme. 24 These inspections must've been conducted on a regular basis as part of an ongoing program to 25

1 COMMITTEE ON CONSUMER AFFAIRS 50 enforce licensing and recordkeeping requirements. 2 3 Now, let's just think about that for a moment, 4 recordkeeping requirements and licensing. It's not talking about tracking down a criminal. It's not 5 talking about tracking down alleged thievery. 6 The 7 pawnbrokers and the entire industry are as a closely regulated business, they are... they're 8 9 empowered with the responsibility to keep accurate records and that's what law enforcement is supposed 10 11 to do, is to go into the business to look at those 12 records to make sure that they're being compliant. If there is in fact some criminal investigation 13 14 going on, well, we have what we all knowing as the 15 Fourth Amendment to the United States Constitution 16 and all the search warrant rules therefore, 17 including the New York State Constitution and the 18 rights of the use of subpoenas. New York City 19 Charter 436 was again held unconstitutional in a 20 New York City criminal court just a few years ago. It was following the arrest of a prominent New York 21 City pawnbroker who's here today. He simply asked 22 23 for a warrant before allowing the police to search his business safe and its collateral jewelry. That 24 particular Queens criminal court not only dismissed 25

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his criminal arrest and charges entirely, but it 2 3 also took the prominent step of again echoing the 4 Court of Appeals that Section 436 is in fact unconstitutional. That case, by the way, is cited 5 in my memo. And again, 436 lies at the heart of 6 7 the New York City Administrative Code. We still have all these abused today. The proposed 8 9 modifications here simply don't seek to follow the spirit of the courts under defined law enforcement 10 11 practice and constitutionality or lack thereof, no; rather it takes a nosedive into an unconstitutional 12 realm where there is no escape. This is something 13 14 that our democracy should not so easily permit and 15 really, this council should not allow this bill to 16 get presented.

17 Real time recordkeeping of the detail of a pawnbroker's loan transactions enables the 18 19 NYPD and wherever else the information may wind up, 20 and I'll get to that in a moment. It enables them to scour all the transactional information within 21 the comfort of their precincts and other situated 22 23 locations. Of course, the use over the last decade of such web-based reporting entitled Leads Online 24 has brought this to the forefront and we've been 25

1 COMMITTEE ON CONSUMER AFFAIRS 52 talking about Leads Online. We've learned through 2 3 credible sources over the last 10 years that law 4 enforcement developed their own software program, which permits them to selectively search the 5 databases of all pawnbrokers, second-hand dealer 6 7 customers to run against recidivates and known parolees. Now, I'm a little insulted that the 8 9 NYPD, all of them, left and can't face my questions 10 because the reality is they have a software 11 program, which they already developed, which enables them to take the Leads Online information 12 and take the names and run them against recidivates 13 14 or known parolees to make it easier for them to 15 identify who, in fact, may have just been in a pawn shop or a second-hand dealer and may have, in fact, 16 17 pawned or sold stolen merchandise. Now, isn't that 18 racial profiling? I strongly suggest it is. 19 You know, Justice Sandra Day O'Connor, our first lady female Justice of the United States 20 Supreme Court back in the early 1980s, observed in 21 a case involving administrative searches that 22 23 they're the 20th Century equivalent of Colonial Writs of Assistance and those were writs in the 24

general warrants authorizing English officials to

1 COMMITTEE ON CONSUMER AFFAIRS 53 search any and all residential and commercial 2 3 premises without particularized suspicion to enforce various trade regulations and restrictions. 4 Such writs were an important component of Colonial 5 resentment against the crown and it, in fact, 6 7 ignited the flame that led to American independence. I get goose bumps when I read that 8 9 and think about that because the fact is that 10 aren't we here just taking another step about 11 junking the Fourth Amendment? Isn't that really 12 what's going on here? Because it is. Because the obligation of law enforcement; the right of law 13 enforcement to do administrative inspections at the 14 15 business at the business premises is constitutional 16 so long as it's part of a regulatory systematic 17 scheme. It's done once every 30 days, once every 18 15 days, or I think as the Captain quipped, once 19 every 10 days and they keep records of it and they keep it evenhanded over all the pawnbrokers and 20 second-hand dealers, but that's not really what 21 22 happens. What happens is they run in every day if 23 they have to when they're chasing the lead of a crime and they're using the inspection laws to mask 24 what they're illegitimate activities really are. 25

1 COMMITTEE ON CONSUMER AFFAIRS 54 While these areas of regulated businesses, you 2 3 know, again, there's a substantial government 4 interest in justifying inspections. They have to be for the purpose of the regulation of the 5 business and not for the purpose of discovering 6 7 evidence of criminality. How will this new law be part of a defined systematic regulatory scheme to 8 9 inspect records? The new proposal, in fact, turns 10 further away and provides a stepping stone to 11 socialistic governance. More importantly, they further relax the standards of the police that must 12 abide by the general laws of our constitution, both 13 state and federal, for undertaking criminal 14 15 investigations. And again, I find it shocking that the NYPD and the city has couched the discussion of 16 17 this law and tried to mask it under the curtailing 18 of the sale of stolen Apple products because while 19 I'm just a lawyer for these businessmen, I do 20 understand that about 99 percent of the collateral that they take in exchange for a loan is jewelry; 21 is gold, so what you're really putting on them is 22 23 asking them or requiring them I should say to send all of their information, which, they are in fact, 24 protected by the federal government because they're 25

1	COMMITTEE ON CONSUMER AFFAIRS 55
2	a non-depository financial institution and they
3	have an obligation to protect the privacy of their
4	customers. You're asking them to send the
5	information to the precincts and from there I'm
6	sure that the officers that don't want to work too
7	late can then send it to their home and they can
8	sit with a doughnut and coffee and look at the
9	information at their home computer. The fact of
10	the matter is that that's illegal. That's
11	unconstitutional. Again, I suppose if there's a
12	way to carve out the sale of Apple products and
13	other electronic products, I guess that may be
14	something for all of you to consider, but in terms
15	of the gold and the jewelry that the second-hand
16	dealer and the pawnbroker do business in, that
17	should not be a part of this equation. Thank you.
18	CHAIRPERSON GARODNICK: Thank you very
19	much, gentlemen. I appreciate you giving us a
20	variety of things to think about, although I do
21	want to probe a little further on a couple of
22	things that you have said, if you don't mind.
23	First is, the new requirements here of 1177 because
24	as far as I can tell, if the Police Department of
25	the City of New York wants to go into a pawn shop

1	COMMITTEE ON CONSUMER AFFAIRS 56
2	today and look through that log book, they don't
3	need a warrant to do that. Is that correct?
4	PAUL SOLDA: That's correct.
5	CHAIRPERSON GARODNICK: And they are
6	not limited to looking for information about Apple
7	products or any one product over another product.
8	Is that right?
9	PAUL SOLDA: That's correct.
10	CHAIRPERSON GARODNICK: Okay and this
11	law doesn't add any new categories of reporting.
12	It you know, other than adding a photograph it
13	is the same stuff that you would otherwise be
14	keeping in the log book. Is that right?
15	PAUL SOLDA: [off mic] Other than to
16	say that it has to be kept
17	CHAIRPERSON GARODNICK: And use the
18	mic.
19	PAUL SOLDA: Other than to say it has
20	to be kept electronically, that's correct.
21	CHAIRPERSON GARODNICK: Right, okay.
22	PAUL SOLDA: The photograph is the new
23	addition.
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24	CHAIRPERSON GARODNICK: Okay, so what

1	COMMITTEE ON CONSUMER AFFAIRS 57
2	issue present here, it seems like it would've been
3	present before as much as it would be present now.
4	Am I missing something?
5	JORDAN TABACH-BANK: Yeah, I believe
6	so. Right now they can come in for an
7	administrative search to look through your books
8	and records and make sure your books and records
9	are actually intact and that you're keeping books
10	and records, which all pawnbrokers do. This would
11	essentially allow for a search for stolen property
12	without probable cause, without subpoena; a Grand
13	Jury subpoena, without a warrant. It is no longer
14	an administrative search. It's a search for stolen
15	property.
16	CHAIRPERSON GARODNICK: And do you
17	think that what the Police Department is doing now
18	constitutes an administrative search?
19	JORDAN TABACH-BANK: Yes.
20	PAUL SOLDA: Absolutely not. Let me
21	[crosstalk]
22	CHAIRPERSON GARODNICK: Yes and no,
23	okay, so
24	JORDAN TABACH-BANK: Well well, what
25	they're supposed
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1	COMMITTEE ON CONSUMER AFFAIRS 58
2	[crosstalk]
3	CHAIRPERSON GARODNICK: You can start
4	with yes and then you can finish it.
5	[crosstalk]
6	JORDAN TABACH-BANK: What they're
7	supposed to be doing is an administrative search,
8	but they're but in reality, most of the time
9	they're not.
10	ERIC MODELL: I would say that the
11	difference today with this bill is that this gives
12	them unfettered access to all the information. If
13	they have a particular crime and they are looking
14	for a particular item and they come into one of our
15	pawn shops, they are looking for something specific
16	because they have a reason to be there. To have
17	unfettered access to all of the information, which
18	includes name, address, age, race, amount financed,
19	none of which is pertinent to the property at hand,
20	they can use that information for whatever they see
21	fit, not only to find stolen property, but also to
22	target suspected criminals.
23	CHAIRPERSON GARODNICK: They have
24	access to all that information now though if they
25	were to show up to your business, correct?

1	COMMITTEE ON CONSUMER AFFAIRS 59
2	PAUL SOLDA: Let me they do but
3	[crosstalk]
4	CHAIRPERSON GARODNICK: And I mean just
5	for clarity, the answer is yes to that?
6	PAUL SOLDA: Right, but under the guise
7	of an administrative inspection they are to just be
8	ensuring that the business is properly keeping
9	records. Now
10	CHAIRPERSON GARODNICK: [interposing]
11	You regard the Police Department's role in
12	inspecting the books of pawn shops to be just about
13	making sure that records are kept.
14	PAUL SOLDA: It's regulatory.
15	CHAIRPERSON GARODNICK: Only. There's
16	no there's no basis for the Police Department to
17	interpret, analyze or make conclusions based on any
18	of the information that exists in the log books.
19	It's just about the maintenance of the log books
20	from your perspective?
21	PAUL SOLDA: Well, I can just suggest
22	this: that if a police officer is doing an
23	administrative inspection, whether it's justified
24	or not, whether the pawnbroker believes he's really
25	looking to trace the lead of a crime, if he sees a

1 COMMITTEE ON CONSUMER AFFAIRS 60 particular name in the book or a transaction that 2 3 was undertaken the day before with a particular 4 piece of article that was reported by a crime victim as being stolen, then what he is to at that 5 point is to ask the pawnbroker to put a hold on 6 7 that collateral and then go to a court to a neutral magistrate to get a warrant or a subpoena. 8 That's 9 how it's done in this country. It's as simple as 10 that, and I want to just return to one point that 11 you made earlier, Mr. Garodnick. What you asked, I think, well, why is... what has changed over the 12 last decade or so, right? Well, a lot has. 13 It's 14 just that everybody's ignored it. The people 15 versus Keta decision in 1992 ruled this all unconstitutional unless they followed specific 16 17 guidelines and those guidelines, in fact, were 18 reproduced by the Lieutenant Grasso, Lieutenant 19 Commissioner of the NYPD, if I'm not mistaken, in 1998, which set forth the guidelines. 20 I've seen them somewhere attached to your papers, but even 21 right now there's a federal court lawsuit, in which 22 23 I'm representing one of the larger pawnbrokers, 24 right now that got written up in the New York Post that was referenced as a footnote in your very 25

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I believe it is... footnote 13 and the 2 papers. 3 point of the fact is is that the police have been 4 bullying pawnbrokers without a law in place for the 5 last five to seven years and forcing pawnbrokers 6 that don't use Leads Online to either deal with 7 their heavy-handedness or go onto Leads Online and so many pawnbrokers, and maybe there are some 8 9 sitting in this room; in fact, I'm sure there are; that are using Leads Online right now against their 10 11 will. Let me say one last thing. The pawnbroker 12 is to be distinguished from the second-hand dealer and yes, while there's been a huge explosion in the 13 growth of second-hand dealers over the last few 14 15 years and yes, they may truly be more of a magnet 16 for a criminal enterprise, the pawnbroker is making 17 a loan. He's providing a service to everyone, who 18 in exchange, those customers are entitled to 19 reasonable expectation of privacy of their transaction and that's under federal law. 20 How does the use of Leads Online and where that information 21 goes to; how does that speak to that right? 22 23 CHAIRPERSON GARODNICK: Let's talk about the broader question about administrative 24 inspections. It's 2013. The idea that you guys or 25

1 COMMITTEE ON CONSUMER AFFAIRS 62 anybody else is keeping a triplicate pad, which the 2 3 Police Department walks into and has to decipher handwritten notes, I mean this is antiquated. 4 This is old news. This is not the way I would think you 5 guys want to be operating and it surely isn't the 6 7 way that we want the Police Department to be operating. How do you do an administrative search 8 9 in a modern era where all this stuff really... if it's not you know, today collected online it will 10 11 be collected online and the log books that we're 12 talking about, they're a relic, right? So the question is how do you do an administrative search 13 14 when it is all kept electronically and where the 15 Police Department previously had to physically step 16 into your shop and now may have the ability to 17 access it always or periodically? ERIC MODELL: I'll address that. 18 So 19 the first thing to consider is that yes, what the Captain said before, handwritten triplicate forms 20

25 for them computer generated reports. Now, in my

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are not ideal. There are questions of handwriting

and that's understandable. In the efforts of the

police that come into my shops and I know several

of my members, and they have allowed us to produce

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own experience, I have provided such reports with 2 3 the elimination of certain customer information such as the name, the address and the amount 4 financed because it's not pertinent to their stolen 5 records search. I have offered that to them and it 6 7 has been given back to me saying they need the complete records. Today they would take this form 8 9 and they would bring it back to their... they would 10 take our computer generated forms and they would 11 bring them back to the Police Department and they would go through them and do with it whatever they 12 did. It is my understanding that it was reverse 13 14 engineered into a database, as Mr. Solda has said, 15 and customers of our institutions were targeted for 16 simply doing business here with us. They were 17 identified and located. I can tell you from my own 18 experience using Leads Online, that one of the 19 problems that we had was that there was too much information available. A police officer... a case 20 in point and I'll tell you that I did subscribe to 21 Leads Online for a few years and I had several 22 23 customer issues. One of them, the final one that happened, which is documented in my written 24 testimony, is that a police officer went to one of 25

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my customer's homes at about 2:00 in the morning, 2 3 knocked on the door and aggressively was asking 4 questions about the receipt for the item that she 5 had pawned and where she got the money to buy it. 6 A thorough inspection of records if this... if the 7 police had a reason to be looking at this particular customer, they would've seen that this 8 9 customer has been a customer of mine for over five 10 years and the particular item in question had been 11 in and out of my pawn shop for those five years, 12 but they didn't look for that. They just saw that the woman had pledged a gold chain weighing 13 14 approximately certain number of penny weights and 15 they had a report for a stolen chain weighing 16 something close to the same amount. So I had that 17 customer on the phone yelling at me very... you 18 know, for a very long time and I've since lost that 19 customer, but it's not the only time that we've had 20 situations like that arise. In fact, in my duties as president of CLANY, I've been told that there's 21 a pawn shop in the Bronx that does participate with 22 23 Leads Online and it has gotten... word has sort of spread in the community that the... that should an 24 ex-convict do business in this particular pawn 25

1 COMMITTEE ON CONSUMER AFFAIRS 65 2 shop, they're regularly picked up immediately after 3 transacting business just to see what they did and 4 where they got it from. The fact that they are 5 conducting business in a pawn shop does not make 6 them a criminal.

7 CHAIRPERSON GARODNICK: Okay, so you're raising broader issues than are present with this 8 9 specific bill. You're raising question about the 10 Police Department's use of information secured 11 through existing laws and regulations and using 12 that in opposition to transforming a relic of a system into a more modernized system. I hear your 13 14 points about the process, although it seem to me 15 that if the Police Department in the example that you gave with the woman who had brought that 16 17 product in and out of your pawn shop over five 18 years, with an electronic record they probably 19 could've seen that much easier as opposed to having 20 to go through maybe... ERIC MODELL: [interposing] Excuse me. 21 [crosstalk] 22 23 CHAIRPERSON GARODNICK: Five... 24 [crosstalk]

1	COMMITTEE ON CONSUMER AFFAIRS 66
2	ERIC MODELL: It was an electronic
3	record.
4	CHAIRPERSON GARODNICK: Okay and they
5	didn't and they weren't able to
6	[crosstalk]
7	ERIC MODELL: They
8	[crosstalk]
9	CHAIRPERSON GARODNICK: To sort that
10	out?
11	ERIC MODELL: They didn't for
12	whatever reason that incident happened in 2010
13	and I had subscribed to Leads Online since 2004, so
14	the records were available on that particular
15	woman; however, they were looking at whatever had
16	happened in that most recent report and it wasn't a
17	thorough investigation of the quote unquote
18	"suspect" or her or her
19	[crosstalk]
20	CHAIRPERSON GARODNICK: Okay, so you're
21	raising specific issues about Police Department
22	activity as opposed to the benefit of making these
23	records electronic, if I'm understanding you. I
24	recognize that maybe having more electronic records
25	make you even more worried about the Police
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1 COMMITTEE ON CONSUMER AFFAIRS Department, if I understand your testimony, but it 2 3 does not answer the question as to why we should not be making these records electronic and more 4 easily accessible for administrative review. 5 JORDAN TABACH-BANK: It seems to me 6 7 that this is an efficiency argument and with Gramm-Leach-Bliley, which we are covered under, there is 8 9 not a balancing test for privacy. They don't say due to the fact that this is more efficient, you'll 10 11 forego the privacy concerns and the National 12 Pawnbrokers Association submitted a questionnaire to Leads Online and other third-party-for-profit 13 14 data reporting services requesting certain things; where is the property stored; do you... I mean 15 where is the... I'm sorry. Where is the personal 16 17 information stored? Do you own that data? And 18 will you indemnify us if there's a breach of that 19 data? Data is compromised. Data from the national 20 government's been compromised from Fortune 500 companies and when there's a leak, Leads Online has 21 refused to answer the question of whether or not 22 23 they would indemnify us, and just because this is arguably a more efficient approach does not mean 24

it's a constitutional approach. 25

1	COMMITTEE ON CONSUMER AFFAIRS 68
2	ERIC MODELL: Just to follow up on
3	Jordan's point, I asked the same questions of the
4	NYPD about three years ago and I'm still waiting
5	for an answer. They assured me that those answers
6	were coming.
7	PAUL SOLDA: No, I have nothing further
8	to say.
9	CHAIRPERSON GARODICK: Well, gentlemen,
10	thank you very much for your testimony. It was
11	very helpful and we appreciate hearing from you and
12	your presence here. The next panel is going to be
13	Lawrence Schillinger of the Institute of Scrap
14	Recycling Industries and Michael Powers of TNT
15	Scrap.
16	[Pause]
17	CHAIRPERSON GARODNICK: Welcome.
18	LAWRENCE SCHILLINGER: Thank you. Good
19	afternoon, sir.
20	CHAIRPERSON GARODNICK: Go right ahead.
21	LAWRENCE SCHILLINGER: My name's
22	Lawrence Schillinger. I represent the New York
23	Chapter of the Institute of Scrap Recycling
24	Industries, ISRI. ISRI is a Washington, DC based
25	national trade association who represent processors
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1 COMMITTEE ON CONSUMER AFFAIRS 69 2 and brokers of scrap commodities, including ferrous 3 and nonferrous metals, paper, fiber, plastic, 4 rubber and electronics. More than 75 ISRI member companies comprise the ISRI New York Chapter and 5 those companies range in size from family-owned 6 7 businesses to multi-national corporations. The scrap recycling industry is a sophisticated capital 8 9 intensive industry that has been creating green jobs in the United States for decades. As the 10 11 first link in the manufacturing supply chain, scrap 12 recycling has been integral to the U.S. economy; job creation, resource sustainability, energy 13 14 savings and global trade. Despite the sluggish 15 economic recovery in the aftermath of the global 16 recession, in the United States the scrap recycling 17 industry rebounded from a \$54 billion in total sales in 2009 to more than \$90 billion sales in 18 2012. The scrap recycling industry has also been 19 20 at the forefront of job creation. In fact, in New York State, the industry employs over 7,500 people 21 and accounts for 24,000 jobs through direct, 22 23 indirect and induced impacts and adds \$5 billion 24 and more to the state's economy; that's \$5 billion.

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2 Now, to speak to the issues of concern 3 today, we know that high demand for metal such as copper and aluminum have had the unfortunate effect 4 of encouraging metal theft and we know that 5 6 nationwide we've seen problems with metal thieves 7 removing wiring and piping from vacant homes, 8 construction sites and utility property. Because 9 of this, ISRI has been proactive on the issue of 10 scrap metal theft. In fact, we've developed a 11 nationwide scrap theft alert system developed in coordination with law enforcement authorities, and 12 that system notifies scrap processors within 100 13 14 miles of a reported scrap metal theft to be on the 15 lookout for stolen scrap and in fact, this program has resulted in dozens of successful prosecutions. 16 17 Locally, ISRI New York members have a long history 18 of cooperation with the New York Police Department, 19 particularly at the precinct level. It's very 20 commonplace for a scrap processor to assist a detective or a beat cop by providing direct access 21 22 to records of scrap purchases, which pursuant to 23 state law already, must identify the person selling 24 the scrap and describe the scrap material that's been offered for sale. Now, just parenthetically, 25

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I just want the Chair and the committee to know that we will be meeting next week with NYPD Deputy Commissioner Bilich, who was here earlier, and his staff to try to develop some programs jointly.

ISRI New York supports the proposed 6 7 statutory requirement in Intro 1177, which mandates the maintenance of electronic records. 8 In fact, 9 there's other potential measures to consider, which could deter and/or aid in the investigation of 10 11 scrap metal theft such as requirements that scrap 12 processors possess the requisite equipment to take a photo or a video image of either the scale or the 13 14 point of sale, the transaction locus, which would 15 be the cash register, and to require that those 16 images be retained for 60 or 90 days. Having said 17 that, we do strongly object to the reference in 18 Intro 1177, which would authorize the city agency, 19 perhaps the NYPD, to mandate the electronic upload of every transaction on a daily basis. We contend 20 that any such requirement and particularly to a 21 third party entity such as Leads Online, is unduly 22 23 intrusive, excessively burdensome and in fact, it's 24 meaningless as an investigatory tool. The way we see it, the coerced download of each and every 25

1 COMMITTEE ON CONSUMER AFFAIRS 72 2 transaction is tantamount to a commercial stop and 3 frisk policy. Just as stopping and frisking people 4 without cause or suspicion is based on the faulty premise that the intrusion on personal liberty is 5 justified somehow on the premise that doing so 6 7 could possibly lead to an arrest, well, that same faulty rationale extends to the proposed mandatory 8 9 upload of every transaction on the basis that 10 maybe, just maybe a reviewing agency may find 11 something interesting, and never mind the burden 12 and the imposition on the commercial entity. In fact, we estimate that there are at least 5,000 and 13 14 perhaps as many as 10,000 transactions every day by 15 New York City scrap processors, which would need to 16 be uploaded and these scrap purchases are based and 17 recorded by weight, not by individual item. Α 18 transaction on record showing a purchase of say, 19 five pounds of copper or 10 pounds of computer 20 electronics or 50 pounds of mixed metal, well, that provides no investigatory value. It's nothing like 21 a discreet item like an Apple iPhone with a serial 22 23 number. Scrap processors don't deal in those types of materials, and it would be misquiding to require 24

and frankly impossible for a scrap processor to

1 COMMITTEE ON CONSUMER AFFAIRS identify each piece of purchased material with that 2 3 level of specificity.

4 Now, with regard to electronics, recordkeeping requirements for recyclers of 5 electronic waste are already established by state 6 7 law. That requires that we record our purchase of electronics by the pound and that's the way the 8 recordkeeping is done, by which the original 9 equipment manufacturers are credited with their 10 11 participation in New York State's recycling program, and New York State's electronic recycling 12 law preempts all local laws. 13

14 You know with all due respect, the idea 15 of reporting every purchase of specified materials every day with the hope of finding stolen goods, 16 17 it's analogous to establishing like a present person's bureau, so you know, instead of a Missing 18 19 Person's Bureau, you know, the idea would be let's 20 all report in every day to the NYPD or whatever agency that we're here today and then if you know, 21 Joe Blow doesn't report in, well then, obviously 22 23 Joe Blow is missing; we'll go look for him. So it's really an inverted logic, and with all due 24 respect to the NYPD and the other hard working city 25

1	COMMITTEE ON CONSUMER AFFAIRS 74
2	regulatory agencies, we actually feel that local
3	law enforcement and the other agencies could
4	actually be doing more to combat scrap material
5	theft. Our experience is that scrap theft is a low
б	priority crime. We also urge the Department of
7	Consumer Affairs to step up its enforcement of the
8	registration and recording requirements that are
9	already on the books. Let's start enforcing the
10	existing laws before we add new regulatory burdens,
11	which will put New York City scrap processors at a
12	competitive disadvantage, particularly relative to
13	scrap processors in neighboring jurisdictions.
14	And this last point is like to
15	highlight one item. We've pushed for enactment of
16	a state legislation, which would significantly
17	increase criminal penalties for the crime of scrap
18	material theft. By doing so, a criminal act, which
19	may otherwise result in say, two misdemeanor
20	charges, petty larceny and criminal mischief, the
21	economic value of those two crimes would be
22	aggregated to step up the consequence of the act up
23	to a felony level and create a greater law
24	enforcement deterrence. We urge the council to

support that legislative initiative.

1	COMMITTEE ON CONSUMER AFFAIRS 75
2	ISRI New York scrap processors are
3	eager to work with the city to develop meaningful
4	and effective deterrents to scrap metal theft and
5	in fact, we welcome the opportunity host interested
6	council members and staff on a tour of scrap
7	processing facilities in the city. So in
8	conclusion, just to recap, we respectfully request
9	that Intro 1177 be amended to preclude the city's
10	scrap processors from mandatory electronic
11	reporting. However, we do support the proposed
12	requirement for electronic recordkeeping. On
13	behalf of all ISRI New York Chapter members, we
14	look forward to working cooperatively with your
15	committee, with the Department of Consumer Affairs
16	and the NYPD to develop a meaningful and effective
17	response to the issue of scrap metal theft. Thank
18	you very much.
19	MICHAEL POWERS: Good afternoon. My
20	name is Michael Powers. I thank you for the

20 name is Michael Powers. I thank you for the opportunity to speak today. I represent TNT Scrap. 21 I am a scrap metal processor with two locations in 22 Brooklyn and one location in Queens. We're also 23 ISRI members. I just felt that maybe we should 24 come up to be able to shed a little bit of a light 25

1	COMMITTEE ON CONSUMER AFFAIRS 76
2	on what scrap processors really do. We specialize
3	in the purchasing, the processing and the shipping
4	of scrap metal for recycling. We recycle thousands
5	of tons of scrap metal in just our facilities each
6	year in the city of New York. We handle ferrous
7	and nonferrous metals for recycling all over the
8	world. We employ roughly 50 New York City
9	residents and our customer base of thousands of New
10	Yorkers extends to all boroughs of the city.
11	In regards to this proposed bill, TNT
12	Scrap strongly supports the basics for which this
13	bill is intended; however, we cannot support this
14	proposed legislation as written. As a company,
15	we've invested in electronic records that surpass
16	current city and state laws. We are in strong
17	support of preventing theft of any type, especially
18	theft of scrap metal. We work closely with and
19	have a tremendous relationship with the NYPD. The
20	NYPD knows that we, TNT Scrap, maintain records of
21	our customers and we are willing participants in
22	assisting with their investigations. However, the
23	type of electronic reporting that this legislation
24	is proposing is impractical and quite frankly,
25	unconstitutional. Our company cannot upload every

1 COMMITTEE ON CONSUMER AFFAIRS 77 single transaction to a third party or directly to 2 3 the NYPD, as it would be unduly burdensome for our 4 company, as well as impossible for the NYPD to continually surveille the information that goes to 5 them. We are currently in excess of 650 individual 6 7 transactions per day and we are simply one of many companies; I think Larry, it was 75 companies in 8 9 New York City. Operationally, this would become 10 very difficult for a growing company; transmitting every transaction to a third party, absent and 11 12 imminent threat of a violation of the law, will provide little assistance and simply bring small 13 14 businesses to a grinding halt. The burden does not 15 outweigh the benefit. As it stands, the scrap 16 processing industry is heavily regulated and 17 recordkeeping is already a requirement. Police 18 have the ability, through cooperation of a private 19 business or through the constitutional requirement of a warrant to obtain these records. Real time 20 electronic surveillance of our records by the 21 police is not justified unless a suspected crime 22 23 has been committed. Our business and the industry do not condone nor want to purchase stolen goods. 24

This is already illegal and is a poor business

1 COMMITTEE ON CONSUMER AFFAIRS 78 practice and it threatens to eradicate all of the 2 3 hard work that we've done. Further, regulation is not the answer to catching a thief. Enforcement of 4 the existing laws and regulations is the answer. 5 To place these burdensome regulations solely on the 6 7 businesses that currently follow the regulations and laws that are in place is unfair. In addition, 8 9 our industry now falls under the jurisdiction of 10 the Department of Consumer Affairs, again, as an 11 example that we are regulated. To date all scrap 12 metal processors are required to hold a Consumer Affairs license, required to take copies of 13 14 identification and required to maintain records of 15 transactions, and in here I just wanted to say when 16 we were listening to the gentlemen from the NYPD, 17 there is a separate license from... a scrap metal processor's license with the Consumer Affairs that 18 allows you to take a motor vehicle and which then 19 20 you have to report a VIN or a vehicle identification number. A scrap processor with the 21 license such as we have in our three facilities are 22 23 not required and are not allowed to take motor 24 vehicles and that is not a scrap processor's license, so I think that maybe that could be 25

79 1 COMMITTEE ON CONSUMER AFFAIRS 2 removed and you know, then we're supportive. The 3 current safeguards and enforcement of all scrap 4 metal processors needs to be enforced. There are entities out there that do what we do, but do not 5 6 follow the laws that are current meaning taking 7 identification; meaning computerized electronic 8 records; meaning the proper licensing for the 9 materials with which they are purchasing. Further, we'd like to extend an invitation to any of the 10 11 members on this committee to come to our facility; 12 see how we operate; see how we obtain records to get a real feel for how scrap metal processors 13 14 operate. And just to go back, it seems like 15 iPhones and Apple is a big part of this proposed 16 legislation. In reference to scrap processors like 17 us and you know, the rest of the ISRI members, if 18 you were to bring me an Apple iPhone, which I've 19 never ever seen one come into our facility, I would 20 pay you 75 cents for that iPhone, so that's certainly you know, based on what I was hearing 21 that they're getting \$200 and \$300, we aren't the 22 23 outlet for something along those lines. We could 24 certainly support signature pads, no problem. Ι have one, but to make me then turn around and 25

1	COMMITTEE ON CONSUMER AFFAIRS 80
2	upload every single one of those 650 transactions
3	per day to Leads or a third party would be very
4	difficult to a small business.
5	CHAIRPERSON GARODNICK: Thank you very
6	much. Let me just pose a couple questions to you.
7	First, just to make sure I understand, the reason
8	why you would offer 75 cents for an iPhone is
9	because that's its value in metal.
10	MICHAEL POWERS: If I
11	[crosstalk]
12	CHAIRPERSON GARODNICK: Is that
13	correct?
14	MICHAEL POWERS: Correct. There's
15	prices for everything and an Apple iPhone or an
16	Ipad falls into a certain category and that price
17	would dictate me to pay. I would pay about
18	\$1.25
19	[crosstalk]
20	CHAIRPERSON GARODNICK: Whatever,
21	ballpark. It's not mostly nothing.
22	MICHAEL POWERS: Yeah, yeah.
23	CHAIRPERSON GARODNICK: And you're
24	looking at it as its component parts; you're not
25	looking at it as the sum of its whole, right?

1	COMMITTEE ON CONSUMER AFFAIRS 81
2	MICHAEL POWERS: Exactly and that's
3	[crosstalk]
4	CHAIRPERSON GARODNICK: Okay.
5	MICHAEL POWERS: And that's where if
6	you're looking for something in particular and at
7	the precinct level, as Larry said, they know they
8	can come to us when there's something that we would
9	get.
10	CHAIRPERSON GARODNICK: Okay, let's
11	talk about the 650 transactions per day because
12	under the General Business Law, the state law,
13	scrap metal processing facilities are required
14	to or scrap processors are required to record
15	the purchase of any pig or pigs of metal.
16	[laughter] those are and I'm not familiar with
17	the term, but pigs of metal; bronze or brass
18	castings or parts thereof, sprues or gates or parts
19	thereof, utility wire or brass car journals or of
20	metal beer kegs and
21	MICHAEL POWERS: Which is a felony now.
22	You're not allowed to take beer kegs anymore.
23	CHAIRPERSON GARODNICK: Okay, and each
24	purchase of iron or other nonferrous scrap for the
25	price of \$50 or more et cetera.
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1	COMMITTEE ON CONSUMER AFFAIRS 82
2	MICHAEL POWERS: Right.
3	CHAIRPERSON GARODNICK: When you say
4	you have 650 transactions a day
5	MICHAEL POWERS: Correct.
6	CHAIRPERSON GARODNICK: Is it of any of
7	that stuff or is it all of that stuff that I
8	[crosstalk]
9	MICHAEL POWERS: It is
10	[crosstalk]
11	CHAIRPERSON GARODNICK: Just read to
12	you?
13	MICHAEL POWERS: Take out the kegs.
14	CHAIRPERSON GARODNICK: Other than the
15	kegs `cause we right, we know that's
16	[crosstalk]
17	MICHAEL POWERS: Yep, yep.
18	[crosstalk]
19	CHAIRPERSON GARODNICK: Legal.
20	MICHAEL POWERS: Correct.
21	CHAIRPERSON GARODNICK: So it's all
22	within there, so you are so those are 650
23	individual transactions; individual purchases by
24	you of a product from somebody else. Is that
25	[crosstalk]
l	

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2	MICHAEL POWERS: Individual
3	[crosstalk]
4	CHAIRPERSON GARODNICK: Correct?
5	MICHAEL POWERS: Transactions maybe you
6	know, to the same person two different times a day.
7	CHAIRPERSON GARODNICK: Okay, so I hear
8	from both of you that there's that the
9	electronic piece of this is not what concerns you.
10	It is the uploading of the electronic piece of this
11	which concerns you.
12	MICHAEL POWERS: And
13	[crosstalk]
14	CHAIRPERSON GARODNICK: Is that
15	accurate?
16	LAWRENCE SCHILLINGER: That's accurate,
17	yes.
18	MICHAEL POWERS: And if I could just
19	and one of the reasons for that is the computer
20	systems that we utilize in the scrap you know,
21	the guys that are doing it the right way, is
22	incredibly expensive to invest in and it is a
23	closed system so that nobody else can go into it.
24	The only way that we've been working with the NYPD
25	when they come to us looking for something

1 COMMITTEE ON CONSUMER AFFAIRS 2 specific, we can go through quickly and find 3 exactly what they are looking for. So to take 4 the... to open up a portal outside of our network 5 could be a concern.

LAWRENCE SCHILLINGER: you know, I 6 7 could just sharpen that point a little bit. If you look at... ISRI, as the trade association, which 8 has been established for I don't know, 50 or 60 9 10 years, has gone through and goes through on an 11 annual basis an identification methodology, by which metals are identified by grade, so I'm sure 12 Mike knows it better than I do 'cause he's in the 13 14 industry, but take copper, for instance. There are 15 probably about what, 75, 80, 100 different grades of copper, so when Mike is buying copper, he's 16 17 buying not just... it doesn't just say copper; he's 18 buying a specific metallic component of copper 19 that's got a particular resale to a particular 20 market and that's why the software is so complex. MICHAEL POWERS: And then also the 21 software would not work with what Leads Online has 22 23 to do, so of those 650 transactions a day that I have, 95 percent of them are mixed metal, like a 30 24 yard dumpster full of mixed metal or a tractor 25

1COMMITTEE ON CONSUMER AFFAIRS852trailer truck full of old sheet aluminum, so to be3able to say what is specifically in that trailer is4very difficult.

LAWRENCE SCHILLINGER: And what the 5 scrap... the reason why we're called scrap 6 7 processors is what we're doing is we're taking in mixed loads of metal and literally processing that 8 9 material to make them extremely uniform and 10 distinct as to their particularized metallic 11 components and by doing so we add value to that product and then we work to find the match with the 12 user in the remanufacturing process. 13

14 CHAIRPERSON GARODNICK: Alright well, 15 thank you very much. I think I understand your 16 position and with that, we will excuse you guys and 17 we do not have other witnesses to testify at 18 today's hearing, so I will thank everybody for 19 having participated. It definitely was helpful in thinking through Intro 1177. We'll look forward to 20 future conversations about this and seeing where it 21 takes us, but with that, this hearing is adjourned. 22 23 [gavel]

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CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.



Date: ____12/13/2013_