CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON TECHNOLOGY

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HELD AT: Council Chambers

City Hall

B E F O R E:

FERNANDO CABRERA

Chairperson

COUNCIL MEMBERS:

Council Member Gale A. Brewer Council Member Letitia James Council Member G. Oliver Koppell Council Member Mark S. Weprin

$\verb|A P P E A R A N C E S (CONTINUED) | \\$

Todd Asher First Deputy Commissioner Mayor's Office of Media and Entertainment

Rachael Fauss Policy and Research Manager Citizens Union

Joly MacFie Vice President, New York Chapter Internet Society

2	CHAIRPERSON CABRERA: Good morning,
3	everyone, we're going to be getting started. I
4	want to acknowledge the presence of Council
5	Member, recognize Council Member Koppell and
6	Council Member Tish James. Good morning,
7	everyone, and welcome to this hearing concerning
8	Intro 132, which will require that all public
9	meetings subject to Article 7 of the Public
10	Officer's Law, be webcast. Webcasting is the
11	distribution of video and audio via the internet
12	to any personal computer or video capable device
13	connected to the internet. There are many
14	advantages associated with municipal webcasting of
15	open meetings: first, webcasting increases public
16	access to government; second, on demand video
17	allows people to have complete access to
18	government meetings according to their own
19	schedule and at no cost; third, webcasting an
20	archival video permits people who are interested
21	in their proceedings, but who do not wish to
22	actively participate, to save time and money;
23	finally, webcasting enhances a municipality's
24	image as open and accountable. Since 2007, New
25	York State has required that all state agencies

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and public authorities subject to the open
meetings law webcastto open meeting law, webcas
their meetings, and the New York City Council
currently webcasts all of its public meeting
hearings. The Committee looks forward to hearing
from the Mayor's Office of Media and
Entertainment, DoITT, and other witnesses today
about the merits of this bill, and how its
requirements will be implemented. Thank you so
much, and let me recognize also Council Member
Weprin. You may introduce yourself and you may
begin with your testimony.

Member. Good morning, Chairperson Cabrera and
Members of the City Council Committee on
Technology in Government. I am Todd Asher, First
Deputy Commissioner of the Mayor's Office of Media
and Entertainment, and I'm pleased to be before
you again today. As you know, in recent years,
the Mayor's Office of Media and Entertainment has
worked diligently with the Council and/or
colleagues of the Department of Information
Technology and Telecommunications, to
substantially expand New Yorker access to the

proceedings of City government. This includes
bringing live broadcasts and streaming
capabilities to the City Council Chambers and the
Council's 250 Broadway locations. The City,
excuse me, the City of New York is now the largest
municipality to carry live legislative hearings.
We've also made the City's government channel,
nyc.gov, available over the air, so that New
Yorkers without cable have access to watch their
government at work. Additionally, we've invested
in emergency messaging equipment, which allows us
to remotely broadcast important updates from the
Mayor throughout the City, as evidenced by the
numerous press conferences that took place during
Hurricane Irene and its aftermath. These
milestones, however, were the result of
significant planning, investment and
infrastructure, and strategic use of personnel.
As it is now being considered to mandate the
public hearings be streamed live, we feel that a
close examination must first take place in order
to understand the costs and issues involved.
There are a multitude of questions that would need
to be examined. For instance, is the proposal for

all public hearings to be streamed? Would this
include all community board meetings around the
City? Presently we estimate that there are least
3,500 public hearings outside of the Mayor's and
the City Council's hearings that take place
throughout the City each year, and more than 175
different locations. The schedule of these
hearings vary as do the setups and capabilities of
the rooms in which they are held, making it
incredibly challenging to manage streaming
logistics. For context, outfitting the City
Council Chambers alone for live broadcast and
streaming capabilities cost over \$1.5 million in
equipment and infrastructure and costs about
\$500,000 per year to operate. This was done by
leveraging existing functions and funding sources
that were put into place for regular television
broadcasts in the Chambers, thus effectively
subsidizing the cost to stream. The actual cost
to configure each location will be less than this,
but the number of locations is much greater, and
it's due in large part to the existence of the
costly underlying infrastructure built at City
Council locations that make the addition of less

expensive streaming capabilities possible. It's
likely that equipping all public hearings for live
streaming could cost millions of dollars in
capital to purchase the necessary equipment, on
top of significant annual costs to operate and
staff these live streams. These are estimates
based on what limited information is currently
available, but it's clear that much more needs to
be known before we can move forward with the plan.
Therefore, we strongly recommend that a study be
commissioned to closely examine the probable costs
and feasibility of mandating live streams and
public hearings, and whether it makes sense
logistically and financially to live stream all
hearings. Having our office, the Mayor's Office
of Operations, DoITT and a number of other City
agencies involved in a study will enable us to
make realistic assessments of the needs and costs
involved, as well as to better understand the end
goals of this enterprise. Live streaming and
meeting for the sake of live streaming would not
in the long run be in anyone's best interests if
few people watched the video. A procedure would
need to be put in place so the streams could be

promoted properly, alerting viewers to the
availability to watch them. Archiving and search
functions also need to be considered. If a user
is unable to tune in live to a hearing, during the
day when many hearings are scheduled, and when
most New Yorkers are at work or in school, then
it's important to factor in how viewers can access
an archive of the streams after the fact. The
Mayor's Office of Media and Entertainment is
committed to bringing transparency in City
government, and has already demonstrated this
commitment with the upgrades of live broadcast and
streaming technology in the Council Chambers and
the Committee rooms. We currently air more than
2,00 hours of annual coverage for the City Council
press conferences, hearings, celebrations and
other forums, as well as the Speaker's State of
the City address, all Borough Presidents' State of
the Borough addresses, and City Planning
Commission hearings, among others. Expanding this
practice to thousands of public hearings taking
place throughout the City would be an extremely
challenging endeavor for any City entity without
additional resources in the form of equipment and

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staffing. Making a commissioned study the most
practical next step to determining the best course
of action. Thank you again for the opportunity to
testify today. We look forward to continuing to
work with the Council and with other City agencies
to answer the various questions posed by live
streaming public hearings, and we share the
Council's goal of making City government as
accessible as possible. Thank you.

CHAIRPERSON CABRERA: Well, thank you so much for your testimony, and let me begin by thanking you regarding the live broadcasting and the infrastructure that was set up for live broadcasting right here in the City Council, it's top of the line. And I know many people who have share how they often watch these hearings. So--

CHAIRPERSON CABRERA: --tremendous job. I have a couple of questions, and first let me recognize Council Member Brewer, who has joined us, who's the sponsor of Intro 132. My first question, you came with a number of 3,500 public hearings. Who's involved in this 3--how did you come up with that number? And are you including

TODD ASHER: Good to hear.

2	school boar	ds? 01	ris	it j	just	commu	unity	board	,
3	taskforce?	Who's	incl	Luded	lin	this	numbe	er?	

TODD ASHER: This number comes via the City's website on nyc.gov, for all the posted public hearings. My, it does include community board hearings, I would have to check to see if school board is included in that.

CHAIRPERSON CABRERA: I'm not sure if Council Member Brewer will be able to clarify this point, if school boards will be included in this bill? They're not. So, I guess—So that would be something to check. I notice that you mention here \$1.5 million in equipment. What equipment are you referring to? For community boards, because they're mobile, I would imagine just HD camera, a laptop, and a modem. I'm just trying to figure out what the \$1.5 million—I mean, we only have, I would imagine the setup that we have here and other places, because it's going to be mobile.

TODD ASHER: Understood. In the absence of having performed a study to look at all of the locations, and the specifics, the only corollary that we had to work with was the most

recent installation at the City Council Chambers,
and the main chambers and the Hearing Room. And
so, in that instance, that cost \$1.5 million for
all the audio, video and streaming capabilities.
The analogy was to say that in the case of City
Council, because we are leveraging money from the
City franchise for the purposes of broadcasting
for TV, we were able to purchase all of the costly
equipment, like the cameras and the different
systems, to get the stream created. And then the
addition of the streaming technology is relatively
inexpensive once you already have the underlying
costs. So, in the course of a study we would
assess at all of the locations what would be
needed, but in practicality you're right, there's
the need for a camera, something related to audio,
depending on what the setup, a computer, some sort
of means to get to the internet and something to
digitize or stream that. And then there's also
the need on the, on the viewer's side, in the case
of the Mayor and the Council, things are right now
streamed in a sort of matter of priority, and so
there's basically one stream for the Mayor and
then there's, depending on how many hearings are

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for the Council. In the case where there might be many, we think about 14 hearings a day, then there would be the need to have some way to be able to view and search and look at all of that. Right now, Legistar, for instance, is used for the City Council, in order to create that.

CHAIRPERSON CABRERA: The reason I'm smiling is because, you know, the setup that we have here is at the optimum level, I mean we have switchers, for cameras, we're not going to need switchers. The switchers are cameras which are HD, are very, extremely expensive. I would imagine a simple camera, again a laptop, laptops are very inexpensive nowadays, and the little modem. I just can't think of what else is going to--it just, we're comparing apples with oranges in my estimation. I mean, I have a setup in my church, and it didn't cost a whole lot money. you're just doing one camera. If you're doing two cameras, and we're going HD, then it gets very expensive. But I think it will be, to be honest with you, a very minimum cost. And the other fact that if we're going to buy--I mean, you could go across the street, I'm not trying to give them

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business, you could go to B&A and do, I mean, if
we're going to have all the community boards and
the taskforce, we're not talking about a lot of
money. And a live stream, gee, you could even
getwell, regarding the page, you just create a
page, all you got to do is create a simple page,
for the community boards. I'm sure your tech
people could figure that out, it's not a
complicated thing to have that. I would imagine
the only thing, maybe, that would take some
funding here, probably the cost end, and help me
out with this, it would be archiving them. But
even that, I don't even know if that could be done
automated, in an automated way, or do they need to
be added. But other than that, I just, I don't
know, I just can't think of why, if you guys need
help with that, I'm more than willing to help you.
[laughs]

TODD ASHER: Sure, we appreciate it. Well, we're certainly big fans of B&H and where we can, and where City contracts allow, we certainly do. Again, we will be purchasing this through standard City procurement processes.

CHAIRPERSON CABRERA: Sure.

2	TODD ASHER: So that will, to some
3	degree, dictate what we're able to buy and what
4	those costs are going to be. And I think you're
5	right to point out that there are a lot of
6	unknowns. You know, the building out of a webpage
7	sounds simple, but the maintenance of something
8	with this volume is actually quite significant,
9	and I think you want to present it in a way that
10	people can truly access the information. Even
11	when you are buying some of the consumer grade
12	equipment that you're talking about, which creates
13	other issues about reliability and durability,
14	you're probably still talking about \$300-\$400-\$500
15	for a camera, you're probably talking about \$800
16	or \$1000 for the computer. We're paying \$5000
17	this, all of this equipment is, was purchased by
18	our agency in collaboration with the City Council.
19	I feel very much on your side in terms of wanting
20	to aid in the transparency of government in
21	providing these services. And I think that very
22	broadly speaking, streaming is great and I think
23	Council Member Brewer knows that this is a
24	commitment that we made very early on and
25	fulfilled as quickly as we could. So, I'm

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certainly not against the idea. I do think that a
study needs to take place to look at the
conditions for each of those situations. And the
volume is high. 3,500 is really a significant
number, and we'll have to go through and see
whether or not that includes anything that should
be removed. But even if you cut it in half,
\$1,800 is quite a significant number.

CHAIRPERSON CABRERA: Let me turn it over now to Council Member Weprin.

COUNCIL MEMBER WEPRIN: Thank you,
Mr. Chair. Commissioner, how are you today? I
was just curious, so, let's put aside the money
issue for a second. I just want to just
understand, so do you think this, let's say we
could set it all up for free, just for the sake of
argument. Would you think this is a good thing to
do in open meetings all over the City?

objection to doing it. I think that there's probably some value in making an assessment again of how many people will watch and what the value is? Is there any downside to having people not physically attending? Are you able to display any

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sort of exhibits, if somebody brings a document or a presentation? The experience for the user, I think, is very important in determining whether it's worth doing. But again, broadly speaking, I think more access is good, but I think good access is important.

COUNCIL MEMBER WEPRIN: Well, you know, I do commend the sponsor of this bill for wanting to televise and to let people see what's going on. I've always been a big proponent of that. I actually think it's a good idea, even if people aren't watching it at that given moment, because I find that when you're on camera, you tend to behave in a more proper way. Things tend to run smoother, and you know, you see things, warts and all, but generally, you know, it's a good disinfectant having the public watching what does on in meetings. So, I think it's a great idea in concept. I do understand that this is an awfully big, you know, amount to chew on here. mean, you're talking a lot of meetings throughout the City, and I don't see why local community education councils shouldn't be included in this as well. I mean, we have a right to see that in a

lot of, especially those where parents very often
cannot get out to those meetings, it'd be a great
opportunity for parents to actually see what's
going on. And if not live, be able to archive it
somehow where they can watch what's going on in
their local, you know, school education councils
or school boards, whatever next year we have.
And, but I do think this is a great idea, in
theory; I'm not sure in practice. I do see the
pitfalls. And I do think it needs to be studied
more. But I'd like to see a scenario where we can
televise as many of these as possible, not
necessarily mandate it right off the bat where
it's going to be difficult, but at least encourage
it, for community boards and other meetings around
the City to be televised, or to be put online, I
mean, whatever way it is, so the public can watch,
cause we want to encourage the public to be as
involved in their government as possible. That's
what Council Member Brewer has been advocating in
all different aspects of the City Government. So
you agree with that concept.

TODD ASHER: I do. And I would—thank you for that, and I would also add that in

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February of this year, we produced a document, a best practices document for streaming. And we met with, I think in the end it was about 14 agencies, who were interested in being able to conduct live streaming. It's a roughly 18 page document and it goes through sort of the basics of how you'd put together a camera and how you connect it to the internet and how you could go to a free service, and it lists out some of the, you know, concerns. And again, a lot of this is to be determined, what are the requirements for FOIL, what are the requirements for archiving, what happens if the standard licensing agreement with one of the free providers changes. Can that content be used for something that maybe could be commercial in nature by somebody else who can go to one of these websites and access the information? But all of that notwithstanding, we thought at least let's share the information we have, and as we figure things out, we'll be able to do that. The big takeaway from the meeting was that most of the agencies said, "We don't have this equipment, we have rooms that don't have wi-fi in them, we don't have the infrastructure to be able to do it." Let

along thinking through the experience when you
have some rooms that are very large, some that are
much smaller, how do you actually make it a useful
experience? They don't have microphones like
this, they'd just be using the microphone from,
you know, many feet away on the camera. So, there
were a lot of concerns that we've taken under
advisement and we've been looking, again from a
best practices standpoint, what could we do to
alleviate that and work with agencies who do large
amounts of public hearings to be able to allow
them to do that. Things change a bit when it
becomes, you know, a legal mandate to cover all
these hearings, versus best practices for everyone
to try and do as much as possible, and I think
that's for us where the challenge comes in. And
my testimony is just to say that there really is a
bit more that we would need to do to examine all
of the specifics of those streaming locations, to
be able to say, "We promise to do it." Right now,
we really want to do it, but the promising to do
it I think is a bit more challenging without
knowing more detail.

COUNCIL MEMBER WEPRIN: Okay, well,

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Mr. Chair.

2	you know, I can't disagree with that, I do think
3	that this is a good goal to shoot for and we need
4	to do everything we can at this point in time, to
5	try to get people to be exposed to what's going on
6	in their government, to open meetings all over.
7	One last point I want to make, Mr. Chairman, I
8	know you've been very complimentary of the system.
9	I've often thought that this camera in particular-
10	-can you switch to this camera right here?is a
11	little too high, you know. Especially those of us
12	with big bald spots, you know, it's really the
13	angle is
14	TODD ASHER: I have one of those
15	myself.
16	COUNCIL MEMBER WEPRIN:is, you
17	know, a little scary over there, and I think it
18	maybe 'cause they were afraid Bill de Blasio would
19	walk by and hit his head.
20	TODD ASHER: [laughs]
21	COUNCIL MEMBER WEPRIN: But that
22	camera coming down on us is always, you watch it
23	on TV, it's a little creepy looking, I don't know.

But anyway, that being said, thank you very much,

2	CHAIRPERSON CABRERA: Council
3	Member Weprin, I don't think you have to worry
4	about that, with allyou have a good set of hair
5	there.
6	COUNCIL MEMBER WEPRIN: [laughs]
7	CHAIRPERSON CABRERA: You're doing
8	good, you're doing good. Council Member Brewer.
9	COUNCIL MEMBER BREWER: Thank you
10	very much, thank you, Mr. Chair, thank you, Todd,
11	because you really did live up to what you
12	promised, and I was complaining like crazy before
13	you took the job, and I really appreciate that
14	you're innovative and you're trying to make New
15	York City government more transparent. On the
16	other hand, I am very supportive of mandating
17	webcasting. And let me be specific. How come the
18	state can do it and not so expensively? Have you
19	looked at theirI watch a lot of state hearings
20	on the web. And they are not perfect, but when I
21	watch, for instance, the Hudson River Advisory
22	Board, which I love watching
23	TODD ASHER: Who doesn't?
24	COUNCIL MEMBER BREWER: Exactly.
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in terms of it's not perfect, as is the wonderful
job you've done here, but I get all the
information. That's what we're looking for. And
I'm just wondering, have you talked to the State
as, in terms of the meeting that you had with the
different agencies?

TODD ASHER: I must say I have not, and I would welcome that, and if you have a contact there, I would be happy to reach out to them, and we would integrate that into a study.

COUNCIL MEMBER BREWER: Okay,
because it hasn't been excessively expensive, they
may not do every single agency, but if they get
down to the Hudson River Park Trust Board, that's
pretty far down.

TODD ASHER: Okay.

COUNCIL MEMBER BREWER: So, and they do the Adirondack, I watch the Adirondack whatever it is, even though I'm not there. And that's what people are looking for. I mean, they really want to see government in action. And I think if we study this too long, that it won't happen. And I don't think it's going to cost a lot. That wonderful man over there, who's got a

2	camera, he and my staff in the past, before you
3	had this wonderful system, we always, as some of
4	you know, did our own streaming with our own
5	laptop and our own cameras of the Technology
6	Committee. We've been doing it for ten years.
7	So, it's not expensive, and I would have two
8	questions about this cost issue. First of all, I
9	understand the franchise only covers the
10	television.

TODD ASHER: That's true.

COUNCIL MEMBER BREWER: But when you are paying for this equipment, is it capital and expense? Is it a capital expense, as well as a, obviously somebody has to run it, that would be a OTPS, that would be a salary issue. But how much of this is capital as opposed to expense, in your opinion?

TODD ASHER: Oh, in the case of, for outfitting the, for the public hearings that are currently covered?

COUNCIL MEMBER BREWER: Correct.

In other words, not--in other words, all of this huge number that you're giving us, which I don't think is as large as you think it is.

2	TODD ASHER: Well, it might be.
3	So, just for clarification, the numbers that I've
4	used were the only ones that we had available,
5	without performing any sort of study, which was
6	just the cost that itthe actual capital cost
7	that it cost to outfit the main City Council
8	Chambers and the
9	COUNCIL MEMBER BREWER:
10	[interposing] Right, that wasno, I understand
11	that's what the cost is of this system.
12	TODD ASHER: So, the estimate that
13	I have made as the \$2.5 million was for equipment,
14	and that was taking, again, broadly, 175 locations
15	and multiplying \$15,000 for costs for
16	COUNCIL MEMBER BREWER: And how
17	much do you include if we can include the CEC. I
18	don't know if you did, you don't know if you did.
19	TODD ASHER: I don't, I need to
20	COUNCIL MEMBER BREWER: And the
21	community boards, also. In other words, how do we
22	separate out community boards? Because the
23	challenge there, to be honest with you, is that
24	they do move around a lot. The City agencies,

City Planning Commission, will be at Reed Street

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2 until the building falls down.

3 TODD ASHER: Right.

COUNCIL MEMBER BREWER: And then they'll be at 1 Center Street for the rest of the nine million years that the City Planning Commission exists. They're not moving. I guess that's my point. In other words, once it is settled, as opposed to a community board, it is not a comp--I don't think it's as complicated or as expensive as you indicate. So, I'm a little confused about this huge cost. And, if you pick certain agencies to be mandated, that's a good start. People, you know, the real agency that people want to see is the Board of Elections. Ιf you ask what would be the number one YouTube attraction, it would be Board of Elections. leaving that aside, I think what you need to do is we need to really quickly look at, maybe from your meeting that you had, is that document online, that streaming document that you mentioned that--TODD ASHER: No, only because we've chosen to alter it based on the feedback.

COUNCIL MEMBER BREWER: Okay.

TODD ASHER: It didn't prove to be

2	as useful because people didn't have the basic
3	requirements to be able to observe it.

I think there are enough people in this town who could very quickly help with an analysis, this is a tech city. And they would really quickly be able to help you with some of your questions. I know some of the mare sitting here in the audience today.

TODD ASHER: I do, as well.

COUNCIL MEMBER BREWER: Okay.

TODD ASHER: No, certainly,

certainly I think--

COUNCIL MEMBER BREWER: And I think we could really quickly make a bill that made sense and that we don't need a long study. The State is doing it, cities across this country are doing it, it's not--I mean, you got archiving, a capital, and I think that's--and a little bit of a salary. But I think many people who are already sitting in the room running the meetings, could in fact turn on any kind--I can do, as can the wonderful pastor here, in addition to being a Council Member, we all know how to do it, it is

TODD ASHER: Great.

COUNCIL MEMBER BREWER: Okay. The second issue is do you have any--I will get you a state contact for sure, but how--and I should know this--how is the archiving being done now of the Council?

archive on tape for anything that we're shooting for television, which is the vast majority, it's about 98 percent. There is a vendor arrangement that the Speaker's Office keeps with the vendor for the streaming. So, they should speak directly to how long they—it's a matter of contractual terms. My recollection is they keep six months in digital form, and then if anyone wants anything older than that, they go back to us and we keep it since the beginning of time.

COUNCIL MEMBER BREWER: Okay. And the money that is from the franchise, which can it really only be used for, as you indicated, the broadcast, it can't be used for anything to do with streaming. Is that by a Bruce Regal law or something?

TODD ASHER: It's--Bruce Regal is

COUNCIL MEMBER BREWER: So that's

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cover those costs?

COUNCIL MEMBER BREWER: Okay. And I must admit, from the Mayor's perspective, not to

the real costs, whether they're large or whether

they're smaller, there will be some, and how do we

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mention from the City Council, making this City as
transparent as possible, this is a real way to do
it, and it is a legacy item. It's also in
keeping, I think, with the fact that, you know, we
are a city that embraces technology, and I can't
think of a better way to do it. I want to share
the Chair's recollection that the public is really
appreciative and is utilizing the streaming and
obviously on the television. I think more of us
are watching it streaming now than anything else.
And soon, of course, we won't have cable, and then
we'll all be watching it on the computer. So it
makes sense to get started now. Okay.

TODD ASHER: I certainly agree with everything you've said in terms of access to government. We're not, we don't want to be an obstruction to this, we do just want to make sure because at the end of the day, after this hearing is over, it will be the obligation of me and my colleagues and the City and others to make sure that this happens, and we just want to make sure that we deliver on a clear promise, that's all.

COUNCIL MEMBER BREWER: Well, I appreciate it, but I'm just saying, in this

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particular case, if you're telling me to find
affordable housing, I would say, "Oh, I don't know
where I'm going to get help." But if you tell me
that you want help on streaming New York City's
hearings, there's like a New York City tech meet-
up that would say, "We want to help." And there's
about 1,200 people who would do it
instantaneously.

TODD ASHER: Understood.

COUNCIL MEMBER BREWER: So, I think that you should utilize their wonderful opportunities to get their input, but this could be done really quickly, and I really, really believe not expensively. Thank you very much, Mr. Chair.

much, Council Member Brewer. I just want to echo what Council Member Brewer just shared. Look, in my estimation, even if it costs even a little bit more than we, that I think, it's going to cost, I think it's a worthwhile goal for us to have, and you're suggesting to waste--did I hear right, 60 days to 90 days, and Council Member two weeks, maybe we could do it in 15 days. [laughs]

2		TODD	ASHER:	It'	S	а	great	average
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3 [laughter]

CHAIRPERSON CABRERA: I agree with Council Member Brewer, I just don't think it's going to take long. I mean, from this end looking at it from outside the bowl, I would think what would take just a bit longer than even the tech part, the equipment part, just to figure out your expense side.

TODD ASHER: Right.

that, I think that assignments could be given to somebody to do. I just don't think, again, you could look at what right now, what we're doing and see how much that costs. And then you're going to have the economy of scales, anyway, taking place here, in light of the fact that if it is \$3,500, let's just go with that number, that because we have so many of those hearings, that it's going to, you know, it's not going to be piecemeal type of work, now we got about, kind of a wholesale approach. But anyway, hopefully we could get this done quicker, quickly, and because I think it's, it is indeed going to be a legacy project in this

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2	Administration and with the Council. Well, any
3	other questions? All right, thank you so much.
4	TODD ASHER: Thank you.
5	CHAIRPERSON CABRERA: I'm looking
6	forward to seeing progress in this project. Thank
7	you very much.
8	TODD ASHER: Thank you very much
9	for your time.
LO	CHAIRPERSON CABRERA: Alrighty.
11	This moment, we're going to have Rachael Fauss
12	from Citizens Union and Joly MacKeef [background
13	comment] MacFie, from Internet Society. Feel free
L4	to come forward. Just introduce yourselves, and
L5	you may begin.
L6	[pause, background noise]
L7	RACHAEL FAUSS: Good morning
18	that's better. Good morning, Chair Cabrera, and
19	other members of the Committee on Technology. My
20	name is Rachael Fauss, I'm the Policy and Research
21	Manager of Citizens Union. We're a nonpartisan,
22	good government group, dedicated to making
23	democracy work for all New Yorkers. And before

turning to legislation, we'd just like to

acknowledge the important work of the Council with

regard to increasing transparency in government.
Both passage of the Open Data Law last year;
leading by example by doing webcasting of your
meetings and hearings; and of course Council
Member Brewer, for your leadership on many
legislative initiatives in this area. We strongly
support this legislation and actually before
turning to that, I would like to say we have met
with the Mayor's Office of Media and
Entertainment, both individually and through the
transparency working group, with a collaboration
of many civic technologists and government
watchdog organizations like ours. So we found
them to be very collaborative in the past, and we
wanted to acknowledge that, that they are not here
at this moment. And I'd like to say we do
strongly support the legislation. Increasing
accessibility to City agency hearings and meetings
is incredibly important. And I'd just like to say
that webcasting allows stakeholders like ours,
small government, small nonprofit organizations,
and members of the press to more easily monitor
government proceedings, and the media and advocacy
organizations can in turn relay this information

to a larger audience of the public. So webcasting
proceedings affect more than those just directly
watching them live. And further, given that
government proceedings are often during the
daytime when most New Yorkers are unable to
attend; archiving webcasts will allow New Yorkers
to see government in action at any time, and
provide an additional record of the public
meetings. Many City agencies and Commissioners
already webcast their meetings, among them the
Campaign finance Board, the City's Pension Fund
Boards, the 2010 Charter Revision Commission, and
most recently, and the most recent City
Districting Commission. One option for webcasting
is live stream, which has been used by many
government entities, including the free service
actually by House Speaker Boehner, the City's
Department of Education, for example. There's a
paid ad-free version that's been used by New York
City Campaign Finance Board, the New York City
the Voter Assistance Advisory Committee, and the
Mayor's Office. Which costs about \$350 a month,
and it's also been used at the State level by the
New York State Senate. We believe that this low

cost demonstrates that there is, it is feasible to
do across the board webcasting for all city
government entities. And we'd also like to
address the issue that Council Member Brewer
raised about the Board of Elections in the City of
New York. You referenced, Chair Cabrera, the
executive order that the Governor has signed. We
believe that the Board of Elections and the City
should be covered by that, as a state entity, but
there's a little bit of a disagreement between us
and the Board of Elections on that. So I'd like
to note, we also believe the Council has authority
over the Board of Elections in many areas,
especially when it comes to technology in
government. So, we would support amending the
legislation to specifically include the Board of
Elections. And there's been some recent case law
that actually supports the Council doing a little
bit more with the Board of Elections. So, you
know, we don't believe that any government agency,
whether state, city or something in between,
should simply fall through the cracks of efforts
to increase transparency in government. And we'd
also like to note that Section 103 of the New York

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State Open Meetings Law allows private individuals to photograph, broadcast or webcast government proceedings that are open to the public. But it would be disappointing, obviously, to have to rely on private citizens to do this. So we believe that the Council should pass Intro 132. Thanks very much, and I'll be able to answer any questions.

JOLY MACFIE: Hi, I'm Joly MacFie, I'm a VP of the New York chapter of the Internet Society, which is a global organization which promotes the open and beneficent use of the internet for everybody. And as such, I found myself webcasting the account this Committee, you know, back for some years, and which means that you can, if you'd like to go either onto my old website or YouTube, you can find old hearings of the Committee, including one on this topic of webcasting in 2008. And I will say that, you know, later on with the live, I didn't do it live, I shot and I uploaded it up later, which was the cheap, you know, but labor intensive way of doing it, and later on when we went live, Gale's intern, Sam Wong, was very, partly responsible. And I

think that first thing I'll say is that the use of
interns might be something that you might want to
investigate in terms of labor. As far as, you
know, webcasting goes, it's, you know, I still do
it, and it's a bit of a tricky business, there's
many, a few slips between to make it work
successfully. I haven't got prepared statements,
but there's a few points that I wanted to raise.
And first one is accessibility. And so transyou
know, for people who are deaf or blind, you know,
but transcription is an important thing. And it's
something that I would like to note that, you
know, the Mayor now puts all his stuff onto
YouTube, and none of it is transcribed onto
YouTube, they don't transcribe it. At that
webcast hearing, there was, the gent who does the
State business, you know, he talked about how he's
got these, they're called the transcription divas
uptown, who, you know, do the transcription, and I
think it's a \$1.68 an hour for like post-event
transcription. So that's something. Granicus,
who also presented, you know, they've, supposedly,
I don't know if they still do or how much they
were checked out, they do Los Angeles, they have a

2	glorious system where you can text search on
3	anything and you click it, on any word, and it
4	will pop up videos, and you can click the video,
5	and the video starts happening from that word.
6	I've never actually gone and looked atdid you
7	ever go and look at the Los Angeles website, City
8	website, to see if?
9	RACHAEL FAUSS: I've used it, sorry
10	to interrupt, but it is very, it's very useful, I
11	found.
12	JOLY MACFIE: You know, which was a
13	complete
14	RACHAEL FAUSS: And easy to use.
15	JOLY MACFIE:turnkey solution.
16	Which I don't know if it would go down to
17	community board level. Then, so text search
18	ability is something that you want, you know, it's
19	certainly you want to think about. And then I'd
20	draw you to another feature, which is if you go
21	to, say, CNN, now and you look at hearings from
22	Congress or whatever, they have a highlighting
23	feature where you can go in and register and then
24	you can just pull a bit of video, you can chop it,

start and end, and then you can, you know, it'll

give you a code and you can then embed that on
your own webpage to like take just one little
whatever bit you like out of it, you know, so it's
the kind of use making the thing useful to people,
is, you know, is a big part of it, in terms of
outreach. And then, you know, a system of
notification, you know, she talked about live
stream, if you, on the new live stream, every
channel you sign up and if you sign up as a
subscriber on the channel, every time they go
live, you not only get an email, you get an SMS
text that says, you know, "They're up live now,"
it's, you know, so, it's these sorts of things and
I'd never actually looked at the webcasting for
this until this event was coming up. And it's,
you know, it's a pretty brutal interface, if you
ask me, you could, even on what you're doing now,
there could be a much more functional front end
which would, you know, should be more like a, you
know, you could get some web designers down at
DoITT to like, you know, to sex up the front end
at bit, you know, on what's been done already.
And then just generally about, you know, how can
you get at it, you know, get at it. Well, first

thing I'll say is, the thing about webcasting, and
video generally, is what really counts is the
audio. You know, without good audio, the video is
useless. And so, that's really, you have to
really got to be paying attention. You could be
pointing a camera at the, you know, picture on the
wall, as long as you've got good audio. And even
to the point where if you can't make video, you
know, on every meeting, if you can get audio, and
I've got a little zoom recorder there, which is,
you know, they're \$100 bucks, you know, and
they'll record MP3, which can be sent in, so, you
know, just buying one of them for every community
board and having them, you know, up, you know,
upload the MP3s, would get you to another level
from where you are now, especially if you had them
sent to the diva, transcription divas uptown, and
you know, and transcribed, you know, we'd be a
whole lot further on than we are now. I will say
that, you know, we now, this Internet Society, we
use live stream, and we like it as a service, but
I will say that you're going to have to be careful
with your contracting and points of service
because the CEO of live stream is married to the

City's Chief Digital Officer, Rachael. So,
something to bear in mind. And I think again,
just to go a bit more into like that costs of, you
know, what you were talking about, the cost of HD
and HD switches, and this is the thing where, you
know, I'm just going through it myself now, is
like putting several H cameras into a laptop, so
that I can switch. And it's not easy at all.
Live stream, themselves, sell a switcher that's a
whole one piece thing, which is their HD 500 model
is \$8,500. \$8,500. And you know, that'll take
four cameras. But then, you know, what we
discovered is we got cameras and then we had to
buy SDI cables, you know, and we, you have to buy
\$250 HDMI to SDI converters and so on, so, it's
still, you know, going up. I think that, you
know, you could, even for thatand then with
cameras, you know, if you were going to run a two
camera set up or something, you know, like that,
it's probably, or maybe 15, it could be shaved
down to like, to ten, I'd say, you know, with, and
again, audio, as he said, is the variable in those
situations, but that is, you know, that is quite a
portable system. But it's, I think that the one

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CHAIRPERSON CABRERA: Thank you so much, that was very informative. I have a couple of questions. By the way, I just met a couple of young men that came up with a switcher, that is used through their computer system, that is only \$3,000. They just came out with it, just literally a couple of months ago. I went to a conference and I was shocked, you know, I was like, "How much is this?" 'Cause I know how

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2 expensive they can be.

JOLY MACFIE: And you just plug the camera straight into it.

CHAIRPERSON CABRERA: And just, you plug in straight to it, and you could do live streams. So, the whole package, with exception of the camera, was \$3,000. And so, you add the camera on top of that, let's say another \$500, and watch, you need two cameras, if you're going to do two cameras. I personally think that we could begin, and I like what you're saying, we could, you know, what Council Member Brewer was stating, is that, you know, sometimes we want to go from really bad to great situation, we could go from really bad to good to better to great. And the whole idea is to get it started. And to, it might not look like, you know, like it's been looked right now, but at least if we could, like you said, the audio, some kind of a image, you know, a visual. And I think that's what people who are looking to watch, community boards and so forth, they're trying to get information. They want to be updated, because whatever people are not up on, they're down on. But in your estimation, if I

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2	hear right, you're saying \$10,000 to put the whole
3	thing together, per site?
4	JOLY MACFIE: I think you could do
5	that, but you have to think more about, it
6	depends, again, on what, on the sites, I mean,
7	with the community boards, you know, what's going
8	to happen to the equipment when the community
9	board isn't meeting? And to make sure it isn't,
LO	you know, you're going to have to ensure it or
11	whatever this, you know, to like hang onto the
12	gear and this kind of thing.
13	CHAIRPERSON CABRERA: Good point.
L4	JOLY MACFIE: So, there's a lot of,
15	you know
L6	COUNCIL MEMBER BREWER: Yeah, I
L7	mean, I think the agencies are a good place to
L8	start. City Planning Commission never moves.
L9	JOLY MACFIE: Yes.
20	COUNCIL MEMBER BREWER: Taxi and
21	Limousine Commission never moves. Board of
22	Election never moves. I mean, there are some
23	really well desired hearings that want to, the

public wants to see, and they never go anywhere.

And there's lots of those. So those seem to me

[laughs] But I guess the thought being that, you know, if you have, if you set up designated locations for webcasting, perhaps there are some entities that

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2	would s	seek	those	locat	cions	to	then	have	their
3	meeting	gs ra	ather	than,	you	knov	v		

COUNCIL MEMBER BREWER: I guess you haven't been at too many community board meetings [laughter]

CHAIRPERSON CABRERA: Rachael, let me, and I want to come back to you, I want to ask you how many, how long you think that the Office of Media should take in coming up with an evaluation, have you guys in your studies, did you come up with that analysis? And second of all, how many hearings did you guys, the Citizens
Union, estimate that you will have? Are there any discrepancy between what was reported and what, in your studies?

RACHAEL FAUSS: Well, we haven't done a study like they have, for example. But what I can say is we've looked at what agencies currently are webcasting, and which ones have public meetings. Not all the agencies do have public meetings. In the same way that some do, others do, so that's something to consider, as well. I think, you know, if there's a regulatory process, an agency might have a hearing, but they

2	don't, they don't always. So, I don't think it's
3	even every City agency that holds the type of
4	public meetings that we're thinking about. So,
5	that's something to consider, as well, that
6	especially if you're doing a sort of staged
7	approach of doing agencies first. Not all have
8	public meetings, and we could share the
9	information we've compiled on who started to
10	webcast, like I mentioned, and which agencies do
11	have meetings. That information we do have.
12	CHAIRPERSON CABRERA: You were
13	going to say, I'm so sorry.
14	JOLY MACFIE: Well, just, you know,
15	it's, when you have switching is when it all gets
16	much more expensive and labor intensive. You
17	know, if you don't have switching, you know, then
18	you don't need an operator or anything.
19	Basically, as you say, you, all you've got to do
20	is switch the thing on, and
21	CHAIRPERSON CABRERA: And how much
22	you estimate ifI just want it on the record
23	JOLY MACFIE: Say you were using,
24	you know, you were using one camera, HD
25	CHAIRPERSON CABRERA: Right.

2	JOLY MACFIE:going into like
3	that standalone web broadcaster thing, which
4	doesn't need a computer, which, but it needs wi-fi
5	or an Ethernet connection, you know, and a decent
6	mic, you know, maybe just a good quality, you
7	know, shotgun mic or something on the top. So,
8	you know, that's, then you're talking, you know,
9	probably \$1,500 bucks and \$350 bucks, \$3,500 a
10	year for the live stream account. You know, which
11	would give you all notification, all that, you
12	know, how sort of, you know, front end business,
13	as well, you know, sort of all, you know, built
14	in.
15	CHAIRPERSON CABRERA: Doesn't sound
16	too expensive to me. Any other questions or
17	comments?
18	JOLY MACFIE: A little bit of
19	training, and a bit of training, obviously, you
20	know.
21	CHAIRPERSON CABRERA: And they
22	already mentioned that all the agencies and
23	community boards, let's say district manager, if
24	they're going to be the ones responsible, for

recording it, they will be gathered together and

2	be trained one shot deal, and do it maybe twice	e a
3	year or something like that. [crosstalk] And	
1	then develop the wideo	

JOLY MACFIE: --I don't know if you have to have union operators on this thing, or if there's any further complications like that.

CHAIRPERSON CABRERA: I would imagine that wouldn't be the case. But I would imagine also we could have, since it's the same equipment, that they could develop a video, a training video, you know, a ten minute, doesn't take long. It's really not that, as you know, it's not that complicated. It's just knowing where to plug it in, and then turn it on.

JOLY MACFIE: Well, what I've found is that, you know, is that you get into a routine with this stuff, and so if you're doing the same thing over and over, generally you solve the problems, you have a lot of teething, but once you're set, and you can just come in and switch it back on, and it's the same as it was yesterday—

CHAIRPERSON CABRERA: There you go.

JOLY MACFIE: --it works, you know, until something breaks. But it just works. Its'

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2	when you're having to move it around, go into
3	different situations, that, you know, that you
4	need, there's a lot of messing about, kind of
5	thing.

CHAIRPERSON CABRERA: Well, I want to thank you both. And I just want to say that I'm looking forward for this bill, Intro 132, moving forward. I think it's a great, great opportunity for the public to be able to be more connected to what is happening. As was wisely stated, a lot of these meetings take place during the day, even ourselves, we don't, sometimes we're here and we can't be watching some of these hearings. And so, be a great opportunity to have access to them. Well, this meeting comes to an end. Have a great day, everyone.

[pause, background noise, blank]

I, JOHN DAVID TONG certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Signature

Date May 15, 2013