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TRANSCRIPT OF THE MINUTES

of the

COMMITTEES ON CIVIL SERVICE AND LABOR AND IMMIGRATION

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February 28, 2013 Start: 10:18 a.m. Recess: 11:18 a.m.

HELD AT: Council Chambers

City Hall

B E F O R E:

MICHAEL C. NELSON

DANIEL DROMM Chairpersons

COUNCIL MEMBERS:

Council Member Melissa Mark-Viverito

Council Member Mathieu Eugene

Council Member Ydanis A. Rodriguez Council Member Peter F. Vallone, Jr.

A P P E A R A N C E S (CONTINUED)

Adriana Escondon Community Organizer New Immigrant Community Empowerment

Omar Trinidad Representative for Fellow Workers New Immigrant Community Empowerment

Karen Cacace Supervising Attorney, Employment Law Unit Legal Aid Society

Anamaria Segura Senior Staff Attorney MFY Legal Services

Melanie Willingham-Jaggers Organizer Alliance for a Greater New York (ALIGN) 2.

CHAIRPERSON DROMM: Okay, good
morning, everybody. My name is Daniel Dromm, and
I'm the Chair of the New York City Council's
Committee on Immigration. I would like to thank
Council Member Nelson, Chair of the Committee on
Civil Service and Labor, and this is his first
meeting as Chair of that Committee. I want to
congratulate you on that, as well. And thank you
for co-chairing this hearing with me.

CHAIRPERSON NELSON: My pleasure.

CHAIRPERSON DROMM: This morning's hearing will examine labor issues that have an effect on New York City's immigrants.

Additionally, we will hear Resolution No. 1598, a resolution calling on the United States Congress to pass, and the President to sign HR 2169, S 1195, also known as the Power Act, which would allow victims of any federal, state or local labor law violations with regard to wages and hours labor relations, family and medical leave, occupational health and safety, and discrimination to apply for lawful status if they have suffered substantial mental or physical abuse as a result of the violation [technical] helpful or likely to

be helpful in an investigation of these violation,
and will suffer extreme hardship if removed from
the United States. Although we often read and
hear about the many contributions that the City's
immigrants make to the local economy, it has
become increasingly clear that our current labor
laws are failing the very people it should be
protecting our immigrants. For example, in 2008,
the New York State Department of Labor
investigated 84 New York City car washes and found
that 78 percent of those car wash establishments
were in violation of minimum wage and overtime
laws, and 38 percent of those companies were
stealing tipstipsfrom their very own
employees. Also, in 2008, Saigon Grill, a
Vietnamese restaurant, located in the Upper West
Side, was ordered by a federal judge to pay \$4.6
million in back wages and damages to its delivery
workers. And in 2009, through a case settlement,
Amish Markets an upscale grocery store with
several establishments located throughout
Manhattan, including one just around the corner
from here, agreed to pay \$1.5 million in unpaid
wages to its 550 workers. Labor law violations

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happen way too often throughout the five boroughs. Workforce violations, especially among the immigrant community, is of importance to me since I represent one of the largest immigrant communities in this City, and these violations directly affect my constituents. Many immigrants are vulnerable to wage theft and poor and unsafe working conditions, often because of the limited understanding of the English language, and local labor market laws and for some kind of, some of their lack of legal immigration status in this country. More needs to be done to protect our immigrants. This morning, I look forward to hearing from advocates to find out what can be done to curb labor law violations in the City. In addition, I look forward to finding out what, if any, community outreach can be done to educate our immigrant communities about their rights and labor Once again, I want to thank Council Member laws. Nelson and the Committee on Civil Service and Labor for joining me in this hearing this morning, on this very important matter. And I want to thank everyone in attendance in advance for coming to this hearing and providing testimony. I'd now

2 like to turn it over to Council Member Nelson.

CHAIRPERSON NELSON: Good morning, 3 and thank you, Coach Dromm, for holding this 4 5 important joint hearing. I'm Michael Nelson, I'm the new Chair of the New York City Council's 6 Committee on Civil Service and Labor. I'd like to congratulate the previous Chair, James Sanders, as 9 being sworn in as a New York State Senator. He's a great guy, we're good friends, and I'm very 10 11 happy for him. As Council Member Dromm mentioned, 12 today that we're looking into labor issues, that 13 affect New York City's immigrants and Resolution 14 No. 5098, a Resolution calling on the United 15 States Congress to pass and the President to sign, 16 HR 2169/S 1195, also known as the Power Act. As a 17 member of the Civil Service and Labor Committee, and now the Chair, I've had the displeasure of 18 19 learning how badly low wage workers are treated in 20 this City, which unfortunately frequently reflects 21 national trends. Last year, the Committee held a 22 hearing about the car wash workers that my 23 colleague mentioned. Listening to the 24 heartbreaking stories by worker after worker about their treatment, it illustrated the extent of 25

these problems. Every worker who testified was an
immigrant, they described not just tips being
stolen, to pay for damage to cars, but dealing
with harsh, unlabeled chemicals with no safety
equipment. They also told stories about commuting
to work, only to find that due to weather, their
services weren't needed, and were sent home with
nothing. The wage violations for lack of
overtime, and even the minimum wage, were also
brought up over and over. At least some of these
workers, for them there is hope. Several car
washes in the City have recently voted to organize
with the assistance of the Retail Wholesale and
Department Store Union, RWDSU, is continuing to
work on organizing others. But as Council Member
Dromm said, we need to do more. I also look
forward to hearing more about this problem and
potentially coming up with some solutions.
Finally, thank you again, co-chair Dromm, and
everyone who is here today. Thank you.
CHAIRPERSON DROMM: Okay, thank
you, Council Member Nelson. And I do want to say
that we've been joined by Council Member Ydanis

Rodriguez, from Upper Manhattan. And also, if

anybody is here who wants to speak, you need to have filled out one of these forms, and just present to the Sergeant-at-Arms. And so we're ready to call our first panel, and that will be Adriana Escondon and Omar Trinidad from New Immigrant Community Empowerment; and Karen Cacase [phonetic], I hope I'm saying that right, from-thank you--from the Legal Aid Society. [pause, background noise] So, Adriana, did you want to start? Okay, go ahead. Just turn that mic on.

Push the red button there.

ADRIANA ESCANDON: Okay, good morning, everyone. My name is Adriana Escondon, and I am the Community Organizer at New Immigrant Community Empowerment. That is a community based organization in Jackson Heights, Queens, dedicated to immigrant workers' rights. We work with, organize, and advocate for the labor construction workers, domestic workers, and other informal sector workers who are newly arrived, undocumented immigrants, and who live predominately in western Queens. NICE conducts regular weekly outreach at two large day laborer padalas [phonetic] or street corners. One of them is the padala that spans

several blocks on 69th Street in Jackson Heights, 2 it goes all the way from Roosevelt Avenue and 37th 3 4 Avenue, to Queens Boulevard. And it hosts more 5 than 300 men every morning. The other padala is located at Northern Boulevard and Parsons 6 Boulevard in Flushing, Queens, and is another major hub for day laborers in the New York City 9 In addition, NICE conducts network outreach to women involved in domestic work, and other low 10 11 wage work. Through our outreach, NICE discusses 12 workplace problems with workers, inform them of 13 their rights, and learns about what is happening 14 their sector and in their particular workplaces. 15 NICE currently runs two worker committees, the 16 Committee Trabajodores [phonetic], composed 17 primarily of construction day laborers; and the 18 Committee de Mujeres [phonetic], composed 19 primarily of domestic workers. Through committee 20 meetings, workers get clocked into and develop 21 campaigns, learn about their rights, and build 22 community and solidarity with one another. addition, because wage theft is such a common 23 24 problem for our members, NICE has a monthly wage 25 theft clinic in collaboration with legal partners

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at the Urban Justice Center. We currently see about ten wage theft cases every month, to respond to the high number of workplace accidents that affect our members. We're also now developing a worker compensation clinic. Our organizing work, including outreach and base building, has given us access to some of the most exploited and vulnerable of immigrant workers in our community, and we find that our undocumented immigrants regularly face abusive, exploitative, and unsafe working conditions. Almost all the day laborers in our membership, and those at the padalas, have experienced wage theft, at least once and generally several times. In some cases, workers are abandoned by bosses at the end of the day, or at the end of the week, when payment is due. other cases, they have gone on working for days or weeks, receiving only a fraction of the promised rate, fed by promises from bosses that had agreed on payment that -- they had agreed on payment that will come soon. When it becomes painfully clear that payment is not coming, workers quit, often having wasted days to weeks of indispensable time and labor for no payment at all. Workers in other

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industries such as domestic work also face wage theft, generally as violations of minimum wage, and overtime laws, and in some cases nonpayment. In addition to unpaid wages, our members face other workplace problems, including verbal and physical abuse, unsafe and dangerous conditions, stress, exhaustion and isolation. Women working as domestic workers tend to be especially vulnerable to verbal and physical abuse, as well as isolation. Despite the horrific abuses and 12 violations of rights that many undocumented 13 workers experience, many are hesitant to make 14 demands and report workplace abuses. Most fear retaliation or losing their jobs, if they speak up. Many fear immigration consequences, such as detention and deportation. For instance, NICE has been organizing a group of eight workers who are owed close to \$90,000, including damages, and stolen wages, from the work they perform at a site in Manhattan. One of these eight workers was actually fired when he continued to ask for his wages. The stress of his situation caused him to suffer from insomnia and depression for months, which were later exacerbated by his desperateness

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in finding new work. Undocumented workers face a great deal of discrimination in their daily lives, which can manifest into cruel treatment in the workplace. For example, one of our members was often confronted at work because of his nationality. He worked for ten years at this job, doing floor installation. His days would be filled with discriminatory comments from bosses at the site. His direct boss would yell at him remarks such as, "Get out of my sight," or "Go back to your country of origin." A close collaborator of the boss would often disparagingly point out to him that he didn't know English because he was Hispanic. His boss will mention his country of origin and insult him, especially after this worker will point out that he was the only one being given the hardest work at the site. The consequences of speaking up for these worker were being fired. When he came to NICE, we discovered that he once, he not only suffered this verbal abuse and discrimination, but he was also paid significantly below minimum wage and no overtime at all. NICE believes that the Power Act will empower immigrant workers to speak up against

2	this abusive employers by giving them the
3	protection they need to report and have a day in
4	court to bring them to justice. NICE strongly
5	supports the Power Act and commends the City
6	Council of the City of New York for introducing
7	this Resolution calling on the U.S. Congress and
8	the President to pass this federal act. In
9	addition, we ask that city, state and federal
10	agencies enforce existing labor laws to the full
11	extent of the law, and that there should be
12	appropriate funding to support these enforcement
13	efforts. Thank you for your time.

CHAIRPERSON DROMM: Thank you, and did this gentleman want to say something, as well?

OMAR TRINIDAD: Hello. [Spanish translation by Ms. Escondon] Hello, everyone. My name is Omar, and I come from New Immigrant

Community Empowerment, NICE, and come in representation of the, my fellow workers at the organization. So, I'm here on behalf of my fellow day laborers, construction workers who are unable to come here this morning. And I'm here to expose the problems with like our time and our regulations for day laborers. And there is no

respect of the time in which we like enter the job
or exit the job in the day. So I'm here to
advocate for a law that would protect day laborers
from all the abuse that employers commit on them.
We will need something like that because employers
normally threaten us with like, you know, calling
on immigration enforcement authorities and
therefore we cannot say much when we are
threatened in that way. So another type of abuse
that I would like to express is police abuse. And
beyond that I would like to like repeat on like to
advocate on this law, because our wage and hours
are not respected. We normally work like overtime
and during weekends and sometimes we're not even
paid. So, I would like to advocate for this law
to protect day laborers. Thank you.

ADRIANA ESCANDON: Thank you.

[pause]

CHAIRPERSON DROMM: Yes, thank you very much, [Spanish]. Thank you very much for coming. I was just explaining to Council Member Nelson some of the observations that I've seen on 69th Street supporting what you have experienced, as well. So, just stay there and we want to hear

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from the other, from Legal Aid, and then we have some other witnesses, as well, to testify.

> KAREN CACACE: Good morning, I'm Karen Cacace, I'm the Supervising Attorney for the Employment Law Unit, at the Legal Aid Society. And I want to thank Council Member Dromm and Council Member Nelson for convening this hearing. We've submitted extensive written comments, I'll summarize them now. The Legal Aid Society is in support of Resolution 1598, which calls on the United States Congress to pass and the President to sign the Power Act. The Legal Aid Society is the nation's oldest and largest not-for-profit legal services organization. It is an indispensable component of the legal, social and economic fabric of New York City, passionately advocating for low income individuals and families across a variety of civil, criminal and juvenile rights matters, while also fighting for legal The Legal Aid Society was first reform. established in 1876, as a German immigrant rights organization, and although it has evolved into a comprehensive law firm, it has not wavered in its commitment to immigrants and immigrant communities

in New York City. The Society's legal program 2 operates three major practices: civil, criminal 3 4 and juvenile rights. For several decades, the 5 Society has operated nationally recognized immigration law unit based in the civil practice. 6 The unit provides low income New Yorkers with comprehensive immigration services ranging from 9 deportation defense to adjustment of status to 10 legal permanent residence and citizenship 11 applications. We also specialize in representing 12 some of the most vulnerable immigrants and provide 13 comprehensive screening for eligibility for 14 special remedies such as Violence Against Women 15 Act, U visas for crime victims, T visas for 16 trafficking victims, and special immigrant 17 juvenile status. In 2001, in the wake of 18 September 11th, the Legal Aid Society obtained 19 funding to establish the employment law unit. 20 unit is one of the first in the nation to dedicate 21 staff entirely to providing clients with a full 22 range of employment law services and representing 23 clients in administrative and core proceedings. 24 Today, the Legal Aid Society's employment law unit 25 provides direct legal assistance in employment

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rights cases annually, and remains at the forefront of the field. Of the diverse population that the employment law unit serves, over half of our clients are immigrants. While in some instances, the Society represents an individual in employment law cases, in many cases we represent groups of low wage workers and even whole classes of workers in order to leverage our resources. Most of the cases involve violations of the wage and hour laws, while some involve discrimination and/or retaliation. In addition, the Society's employment law unit is increasingly representing immigrant victims of labor crimes. We have a growing caseload of workers who have been subjected to forced labor, and trafficking, and workers whose employers have coerced them into keeping silent or actually participating in misrepresentations to government officials in the course of wage and hour investigations. abusive practices of employers affect not only our clients, but also other members of their communities and industry. High profile decisions in these cases does not only benefit our clients, but also set a precedent that abusive and illegal

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practices are unacceptable and provide an example to other low income workers who may be afraid to come forward or are unaware of their rights. Our ability to enforce workplace protections is often limited by employers' retaliation against employees who assert their rights. For example, employers often immediately terminate employees who report violations, reduce the hours of those workers who cooperate with any ongoing investigations, coerce workers into making misrepresentations to authorities, and otherwise intimidate workers from taking steps to enforce Immigrant workers without lawful status the law. are particularly vulnerable to becoming victims of these crimes and other forms of retaliation by employers. Employers who are breaking the law and facing potential investigation regularly threaten to report undocumented workers to immigration authorities. Sometimes, they actually take steps to have whistleblowers removed from the country and sometimes they succeed. In a report released just this week, the National Employment Law Project highlights 22 such cases in which immigration law enforcement was leveraged against

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employees seeking to enforce basic rights, including a case of ours, and discusses the resulting damage to our collective ability to ensure basic workers' rights protections. Existing law provides immigration relief for crime victims; however, the current protections are far too narrow. We routinely have clients who are victims of very serious civil and criminal violations in the workplace, but who fear confronting their employers. Many ultimately refuse to come forward because they are at risk of deportation if their employer takes action against The Power Act would remove immigration law them. from its role as a potential tool for law breaking employers to continue exploitive schemes. The Act would provide immigration relief to workers who are victims of criminal activity in the workplace, have suffered harm or would suffer hardship upon removal from the country, and are involved in reporting the crime to government authorities. Other workers making the claim of a labor or civil rights violation would qualify for temporary status while their claim is pending. These provisions will help ensure that workers who make

claims are protected and will also encourage other workers to come forward, making it possible to enforce our labor and employment laws in the most exploitive workplaces. The Legal Aid Society asks for the Council's support for the Resolution calling on Congress to pass the Power Act. We thank the New York City Council Committee on Immigration and the Committee on Civil Service and Labor for the opportunity to testify about this important matter.

CHAIRPERSON DROMM: Well, thank you very much for coming in. And I'm very aware of these types of abuses, unfortunately. Because probably on a weekly basis I have someone coming into my office who has been victimized by some type of labor abuse at some, by some employer or another, right in the neighborhood in Jackson Heights, and Elmhurst, and the areas that I represent, as well. One of the complaints that I hear, oftentimes from the victims of this type of abuse, is that even when they do report it to state agencies, that they're slow to investigate. And so I just want to know what your experience is, or your knowledge about that is. I'm hearing

2	sometimes there's a wait of two to three years for
3	the New York State Department of Labor to
4	investigate these cases.

right. And we, the Legal Aid Society Employment
Law Unit operates a hotline where we get over 70
calls a week about different employment
violations, and given our limited staff we're
unable to represent every person who calls, so we
do end up telling some people that the best avenue
for them is to file with the New York State

Department of Labor, and unfortunately it takes a
very long time for those claims to get
investigated.

CHAIRPERSON DROMM: I have some other questions, as well, on that topic, but let me just, while I have you: There are T visas and there are U visas.

KAREN CACACE: Yes.

CHAIRPERSON DROMM: I think U visas have been around for almost 20 years, if I'm not mistaken. Not sure exactly how long T visas have been available. But the idea with those visas is that people who have been victims of serious

felonies or violent crimes, or trafficking crimes, become eligible to get set on a path to citizenship by cooperating with the police in the investigation of those crimes, to kind of make up for what happened to them. Because nobody should have to go through that. The Power Act addresses a similar thing in a sense, that we want to begin to include people who have been victims of labor violations, along that line. If we had the Power Act and we had people become eligible for this type of visa, how would that affect the situation? Would you think that it would have a positive effect on the community?

Would make a big difference for our clients. We have had in the past, we work very closely with our immigration unit, and we have had domestic workers who were trafficked into the country, had wage and hour violations, and also trafficking violations. And they were able to get trafficking visas, so we were able to get them their back wages, and then they were able to get trafficking visas. So they had status to stay in the country. It makes it much easier for somebody to take a

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very brave step of coming forward and suing their employer and getting the wages that they were entitled to, when they're owed, when they know that then they will be able to stay in the country. When we have clients that are in the restaurant industry, or the nail salon industry, or so many of the low paid service industries, if they don't have something that enables them for a T visa or a U visa, if they come forward to try and to sue for their back wages, they can be fired, and they will, if they do not have status here, there's no way for us to get them status. And so they will, they have a choice between suing for the wages that they are owed and putting their ability to stay in the country at risk, and just continuing to suffer an exploitive employment situation. And so it would, I think it would make a tremendous difference in encouraging people to come forward to report labor abuses and to be able to collect on the money that they are owed for all the hard work that they have done.

CHAIRPERSON DROMM: Okay, and can I ask Adriana and Omar, also, do you report any of this to state, I mean, to excuse me, to city

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agencies? Is there a city agency that this type of violations, these types of violations, can be reported to?

[pause, background noise]

ADRIANA ESCANDON: So, at NICE, like in the process, we used to actually--like talk about like these violations in terms of agencies, we go to the, we report to the attorney general's office, and the Department of Labor. However, the Department of Labor takes very long for cases, and they normally tend to take cases that are like really big in both amount and like number of people involved. And so, what we do is, like as part of the clinic, that we bring to the workers committee, in the organization, through that clinic and through the collaboration we have with the Urban Justice Center. We work on those cases pretty much on an individual basis. And so, that's how we tackle those like, you know, cases of abuse, but there is always a possibility of reporting all these cases to the Department of Labor and the attorney general's office. however, we know that those cases are like, you know, not taken a step forward.

2	CHAIRPERSON DROMM: Just a couple
3	of follow ups, like I do want to say that we've
4	been joined by Council Member Mathieu Eugene from
5	Brooklyn and Council Member Melissa Mark Viverito
6	from Manhattan, as well. What I was trying to get
7	a little bit was, and maybe Ms. Cacace can help me
8	with this, as well, is the Department of Consumer
9	Affairsdo they investigate any of this at all?
10	Is that within their jurisdiction?
11	KAREN CACACE: Not that I am aware
12	of. The labor laws, there are state labor laws
13	and federal labor laws, and so the administrative
14	agencies to report violations are the New York
15	State Department of Labor or the U.S. Department
16	of Labor. And if there is a criminal violation,
17	either to the State Attorney General's office or
18	the U.S. Attorney General's office.
19	CHAIRPERSON DROMM: Okay. And just
20	to go to Mr. Omar's experiences, as well, can I
21	ask, what street do you work on? Do you work on
22	69th Street?
23	[pause, background noise]
24	OMAR TRINIDAD: [Spanish translated

by Ms. Escondon] So, we work at the day laborers'

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stop on 69th Street, on Roosevelt Avenue. 2 then he wants to know like what type of experience 3 you would like to hear from him.

CHAIRPERSON DROMM: Well, you know, I represent that area, or almost that area, one block away. Actually, 69th Street is in Council Member Van Bramer's district. But there's a park on the corner of 69th Street, where a lot of the day laborers gather to look for work. And there are a lot of problems there with the police, and this is what I was going to move to, because he had mentioned he still has a lot of negative experiences with the police, where they were not even letting the day laborers use the bathroom in the park, or to enter the park, because of some little rule about not being allowed in because you're a single male alone. And so, I'm wondering, is this, we thought we in some ways had an understanding with the Police Department about how the usage of that park would be handled. hopefully saw a decrease in the harassment by the Police Department of the day laborers. have we seen a decrease? Or is it continuing to be ongoing?

2 OMAR TRINIDAD: [Spanish translated by Ms. Escondon] Okay, so in regards to the point 3 4 of like the bathrooms and like the supposedly bad 5 image that like day laborers give to the neighborhood, like we are aware of that, that that 6 happens, people look at us as if like, you know, we are criminals or we are doing something wrong. 9 But in reality, we are there in the corners to 10 like, you know, look for work, we come here to 11 this country to work, to provide for our families 12 that are back home. So, in regards to the police 13 abuse, it's actually, it is still happens, it happens a lot. It happens on the parada, like you 14 15 know, police officers come and like, you know, 16 tell us that we are like obstructing traffic and 17 ... Okay, so, actually so police officers have 18 been like, you know, giving a lot of tickets to 19 the workers, to the fellow workers, just for 20 standing there. And you know, they always look 21 for a pretext to be like, you know, bothering us 22 while we are like standing there. And now in 23 terms of like we would of course make use of like a bathroom or also like, you know, more like 24 25 garbage bins or something because we, it's a lot

of workers who are there, like you know, waiting for work every morning.

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CHAIRPERSON DROMM: I think you kind of prove the point that I was trying to make, in a sense that why would people who were being harassed by the police then want to go to the government to report the abuses by employers? So, if the first means or the first visible sign of government on the street is harassing you for just even being there, and by the way most of these day laborers live in the same community where they look for work, so the point that you made about being with your children in the park, etc., as well, is a fair point, very well made, but why would then anybody, if you face that type of harassment, even want to think about going to the state? So it continues to be a huge problem in my community and in communities across the city, really, I visited day laborers in Brooklyn, in Domenic Recchia, Council Member Domenic Recchia's district, where we see the same type of abuses occurring, as well. So, is there any other questions on the panel at this moment? Okay, what I'm going to do then is just, I think at this

point stop and bring up our second panel. And I do have to leave for a couple of minutes, I'm going to ask my Chair if he doesn't mind, I have to go to just check in at three other Committee hearings that I'm supposed to appear at. So, all at the same time, and I don't have the ability to bilocate. So, but I am, we'll be back shortly, and we will continue this as we go along. Thank you.

KAREN CACACE: Thank you.

ADRIANA ESCANDON: Thank you.

CHAIRPERSON DROMM: So let me call that second panel up: Anamaria Segura from the MFY Legal Services; and Melanie Willingham-Jaggers [phonetic]--if I'm, did I say it right? Thank you--and the Alliance for a Greater New York. [pause, background noise] If you'd like to start, that'd be great.

ANAMARIA SEGURA: Great. Good morning, Council Members, my name is Anamaria Segura, I'm a Senior Staff Attorney at MFY Legal Services in the Workplace Justice, and I'm happy to testify today on this issue. I'd like to than the Committees and the Chairs for bringing the

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2	City Council to attention to this important issue.
3	Before I get started, and I'm not going to read
4	everything that is in our prepared written
5	testimony, I want to touch on Council Member
6	Dromm's question about whether this, there are any
7	City agencies that can do anything. Just thinking
8	about your question, that it's true the Department
9	of Consumer Affairs has limited jurisdiction ,but
10	just looking in the ways that, for example, an
11	employment agency might exploit immigrant workers,
12	it'd be great to see the Department of Consumer
13	Affairs, you know, take a lead on really going
14	after these bad apple employment agencies. We
15	know there's too many to count, and that the AG's
16	office is doing something about it. But it'd be
17	great to see if we could, you know, to see if DCA
18	could step up enforcement. I know DCA's
19	CHAIRPERSON DROMM: I don't mean to
20	interrupt you, but that's kind of exactly the
21	point I was trying to get at.
22	ANAMARIA SEGURA: Yeah.

CHAIRPERSON DROMM: Because I do

get an awful lot of complaints, also in my office,

about these employment agencies.

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ANAMARIA SEGURA: Right.

CHAIRPERSON DROMM: And I have tried to encourage the Department of Consumer Affairs at hearings, as well, to come in and to do more enforcement in neighborhoods that are beset by this chronic abuse of, by employment agencies. So, thank you.

ANAMARIA SEGURA: Sure, and just to finish up on that point, I mean, we've seen violations not only of, you know, labor laws and exploitation of their workers, but also, you know, discrimination when it comes to reentry issues. You know, people with criminal backgrounds should be protected from discrimination. We've seen just blatant, on the website of different employment agencies saying, "If you have a criminal record, you need not apply, " and it'd just be great to see the City go after some of these players. And then on another point, I'm not sure how feasible it would be, but you know, to the extent that DCA provides licenses and renews licenses to businesses that have spotty labor law records, it'd be great to see DCA as part of a renewal application, ask questions, does DOL have open

violations with this business and is there any way 2 to kind of make that something you have to meet 3 4 before you can get your license renovated. 5 Sidewalk cafés, you know, any number, Laundromats, you know, some of these businesses could have to 6 think twice about exploiting their workers if they're going to lose their license to operate in 9 New York. So, those are just some thoughts I had. I just want to describe a little bit about MFY and 10 11 our Workplace Justice Project, and then talk about 12 our testimony. So, to explain MFY for the Council 13 Members who aren't familiar with it, we are, for 14 50 years we've been providing free legal services 15 to residents of New York City, on a wide range of 16 civil legal issues, prioritizing services to 17 vulnerable and underserved populations, while 18 simultaneously working to end the root causes of 19 inequities through impact litigation, law reform 20 and policy advocacy. We provide advice and 21 representation to more than 8,000 New Yorkers each 22 year. Our Workplace Justice Project advocates on behalf of low income workers, most vulnerable to 23 24 exploitation, and on their behalf we regularly 25 litigate claims for unlawful failure to pay wages

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and unlawful discrimination. We also provide advice, counsel and representation to clients on a range of other employment problems. And because MFY does not receive federal legal services corporation funding, it's one of the few resources for New York City's low wage, undocumented immigrants who need legal representation. don't have an immigration practice, and so I can't speak about the kind of ins and outs of immigration law and the Power Act. But we certainly work closely with immigration advocates and lawyers across the City, and so we're well aware of the issues that, you know, the kind of limitations of a U visa or a T visa, and we certainly, I can echo what Karen and what the Legal Aid Society said about our client's fear of coming forward, because of the possibility, the real possibility, of retaliation. So I want to talk a little bit about kind of the legal landscape, since the U.S. Supreme Court's Hoffman Plastic decision, back over ten years ago now, and kind of why, even though undocumented immigrants are subject to protections, in reality they don't have the same remedies that other workers do. So,

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like I just said, even though these workers are protected by most labor and employment laws, including minimum wage, overtime discrimination and health and safety laws, these workers face significantly greater challenges than documented workers enforcing their rights under the law. The disparity is due in part to the U.S. Supreme Court's 2002 decision in Hoffman Plastic Compounds v. MLRB, which held that the National Labor Relations Board could not aware undocumented workers back pay as a remedy when an employer legally fired the workers in retaliation for exercising their labor rights under the NLRA. the decision left undocumented workers without the ability to pursue legal remedies that are normally available to workers whose rights have been violated. And it effectively undercut the law's protection of all workers. You know, so after Hoffman, employers urged courts to extend the decision's reasoning to limit undocumented workers' rights and remedies under other employment laws, and they've been successful in doing so in some cases. You know, for example the holding in Hoffman has been extended to limit

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undocumented workers' remedies in other contexts where the remedy could be classified as some kind of, you know, remedy for work not performed. example is the legal workplace discrimination. So, we've seen, just like Karen talked about, it's common for employers to threaten workers with reports to immigration authorities, in response to justified complaints about unlawful conditions, and ultimately Hoffman provides an incentive to employers to hire undocumented workers in order to break the law with really no or little consequences. The lack of effective protection against retaliation means that undocumented immigrant workers are justifiably afraid to come forward, since they've been barred from being awarded back pay or being reinstated to their job if they are fired for asserting their rights. you know, seeing coworkers fired and not reinstated, obviously creates a chilling effect that's going to impact all workers from coming forward. So, I just want to talk about three examples of, three clients that we are, that we've worked with, whose stories I think show firsthand how this plays out. You know, I'm going to refer

to them by their initials, but Ms. L is an 2 undocumented client from Mexico, who worked in a 3 takeout and catering business on the Upper East 4 5 Side for many years, for an abusive boss who 6 constantly made derogatory comments about her race and national origin. For example, her boss told her that she was a "dirty Mexican," and that 9 "Mexicans only came to the United States to 10 steal." She was also sexually harassed by a 11 kitchen supervisor in the same workplace, for 12 example, he exposed himself to her, he made sexually explicit jokes and gestures on a daily 13 14 basis; she complained but the boss did nothing to 15 stop the behavior. She also, not surprisingly, 16 was not paid minimum wage or overtime, even though 17 she worked many, many more hours than 40 in a 18 week. And the boss would keep Ms. L and other 19 workers in line by threatening to call immigration 20 if they complained about the bad treatment. 21 once got sick and couldn't come to work for a 22 couple of days, and she was fired after that. So, 23 if Ms. L were to go to court and actually prove 24 that she'd been discriminated against, for 25 example, she wouldn't have the right to receive

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back pay, wouldn't have the right to be reinstated. So, yes, she can come to us and we work with what the law provides, but because she's undocumented she is, you know, fighting with one hand behind her back, basically. Ms. M is an undocumented client from Honduras and has worked as a home attendant for several home health agencies in New York City. And although she regularly worked as a sleep-in home attendant for one of her former employers, providing 24 hour care to elderly and disabled patients, she's never been paid overtime, as required by law. Even when she became, after she became ill and was hospitalized, her employer fired her. So, even if she were to be able to prove to a court that she was fired in violation of disability discrimination laws, she wouldn't be, have the right to be reinstated or receive back pay. Leaving her with, you know, basically the option to get the hours, to be paid for the overtime she was never paid. And the final client story I want to talk about is Ms. D, and undocumented client from Mexico, with a young daughter who was the victim of rape, sexual assault and constant sexual

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harassment by her employer, who was the owner of a number of Laundromats in The Bronx. Ms. D stayed at her job in part because her employer's threats, you know, that he would report her to immigration was terrifying to her, and she had a young daughter to support. But eventually, she did go to the police and now that case is slowly moving through the criminal justice system. Unsurprisingly, that same employer didn't pay her overtime either, or minimum wage. So, when you look at the three stories, only Ms. D, the last story, she actually is in the process of trying to apply for a U visa, and we're really hoping she can get one. And it's because of the severities that she kind of, the severe treatment that she experienced on the job. But Ms. C and Ms. M, you know, they were subject to civil, to basically civil violations, you know, and some of the crimes that were committed against them don't rise to the level of trafficking, don't rise to the level of one of the qualifying crimes that a U visa requires. And so the Power Act, what it would do, is broaden the protections. So, one of the most important things that I see in the Power Act, and

2 that would make a huge difference to clients like Ms. L and Ms. M, is that, you know, as Karen 3 4 mentioned, it would provide temporary protection 5 for victims of crime and employment retaliation, but you know, the idea that it would protect 6 workers, for example, who file or are likely to be helpful in the investigation of a bona fide 9 workplace claim, and reasonably fears or has been threatened with or has been the victim of abuse of 10 11 the immigration or other legal process by the 12 employer, in retaliation to acts underlying or 13 related to the filing of the claim, that's broad 14 enough that since it could protect a whole class 15 of workers who then would have much less of a 16 disincentive to come forward. And arguably for 17 lawyers, you know, who still are trying to deal 18 with Hoffman Plastics, potentially could make the 19 argument that you can get reinstatement and back 20 pay, because they now have legal status, or a way 21 to obtain, you know, legal status, shortly, 22 hopefully, after the discrimination occurred. So, 23 I'd just like to reiterate, we applaud the City 24 Council for taking up this really important issue, 25 in calling on Congress to pass the Power Act. And

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thank you very much for the opportunity to

3 testify.

CHAIRPERSON DROMM: Thank you very much. Next, please.

MELANIE WILLINGHAM-JAGGERS: morning. I'd like to also thank you for the opportunity to testify, to offer testimony today. My name is Melanie Willingham-Jaggers, I'm an Organizer at ALIGN, the Alliance for a Greater New York. We are a community labor coalition dedicated to creating good jobs, vibrant communities and accountable democracy for all New Yorkers. I'm here to express ALIGN's strong support for the New York City Council Resolution 1598, calling on Congress and President Obama to sign and pass the, into law, the protection, Protect Our Workers from Exploitation and Retaliation Act, Power Act. The Power Act gives workers, regardless of their immigration status, the ability to stand up to abusive employers, it prevents employers from violating the rights of immigrant workers with impunity, and from using immigration law to skirt enforcement of labor law. Under the Power Act, immigrant workers are covered

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by the protections they need to pursue workplace claims, and whistleblowers who are victims of employer retaliation and can apply for legal status. There are too many stories of immigrant workers facing retaliation and deportation for standing up to unscrupulous employers. months ago, guest workers in a Louisiana plant for Wal-Mart supplier CJ Seafoods were threatened with physical violence and deportation when they raised objections to deplorable working conditions, extremely low wages and no overtime pay, 24 hour shifts and locked worksites. Under the Power Act, immigrant workers can report forced labor situations without fear of employer retaliation, and the kinds of labor violations suffered by CJ workers can finally be rooted out. It is critical that the New York City Council take action in support of immigrant workers. New York City is home to approximately two million immigrant workers, who comprise an enormous share, over 40 percent, of the City's workforce. Immigrants are just 15 percent of the workforce nationally. have seen the damage done to our communities because of a broken immigration system. Immigrant

workers, especially those who are undocumented, 2 face some of the most exploitive and dangerous 3 working conditions in the City. Industries 4 employing mostly immigrants such as food 5 manufacturing, home and domestic care, have among 6 the highest rates of wage theft and health and safety violations. Some health and safety 9 violations have even proven fatal. There was 10 recently a candlelight vigil held for Juan Batten, 11 a 22 year old worker from Guatemala who lost his 12 life when he was pulled into a dough mixing 13 machine, at a Brooklyn tortilla factory. Under 14 the Power Act, immigrant workers can report 15 dangerous conditions without fear of employer 16 retaliation and tragedies like the one that 17 claimed Juan Batten's life can be prevented. 18 the coming years, New York will rely on immigrant 19 workers more than ever. Our City's senior 20 population is projected to grow rapidly in the 21 coming decades, as baby boomers reach their golden 22 years. An aging population demands the labor of 23 hundreds of thousands of homecare workers, over 70 24 percent of whom are immigrant women. In fact, 25 home care is the fastest growing occupation in New

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York City, and unfortunately wage theft and occupational health hazards are rife in the care industry. New York City's more than 60,000 undocumented care workers face the worst kinds of exploitation due to their vulnerable immigration status. Fixing the broken immigration system will have a positive effect on all New Yorkers. care industry, bringing workers out of the shadow will reduce high turnover and improve the quality of home care for our loved ones. Our communities grow stronger when families are not torn apart by deportation, when workers can earn family sustaining wages and when workers are not subjected to occupational health hazards. New York City, given these immense, given its immense immigrant workforce, should be a leader in protecting the rights of immigrant workers and advocate--in advancing policy that brings workers out of the shadows, like the Power Act. you.

CHAIRPERSON DROMM: Well, that actually kind of leads right into the question, it's kind of a general one, though. But how would passage of comprehensive immigration reform impact

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2	the victims of workforce violations? Maybe you
3	can elaborate a little bit more on that for the
4	record?
5	MELANIE WILLINGHAM-JAGGERS: Sure.
6	Let me just make sure I understand your question.
7	You're asking how comprehensive immigration reform
8	would impact
9	CHAIRPERSON DROMM: Yeah, you
10	talked a little bit about coming out of the
11	shadows and not having the fear of deportation,
12	etc.
13	MELANIE WILLINGHAM-JAGGERS: Sure.
14	CHAIRPERSON DROMM: Obviously
15	that's, you know, what primarily prevents people,
16	I think, from coming forward and reporting these
16 17	I think, from coming forward and reporting these types of violations. So, comprehensive
17	types of violations. So, comprehensive
17 18	types of violations. So, comprehensive immigration reform, I'm answering my own question
17 18 19	types of violations. So, comprehensive immigration reform, I'm answering my own question here. [laughter] Still, try to extract it from
17 18 19 20	types of violations. So, comprehensive immigration reform, I'm answering my own question here. [laughter] Still, try to extract it from you.
17 18 19 20 21	types of violations. So, comprehensive immigration reform, I'm answering my own question here. [laughter] Still, try to extract it from you. MELANIE WILLINGHAM-JAGGERS: Sure.
17 18 19 20 21 22	types of violations. So, comprehensive immigration reform, I'm answering my own question here. [laughter] Still, try to extract it from you. MELANIE WILLINGHAM-JAGGERS: Sure. CHAIRPERSON DROMM: Would allow

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2	CHAIRPERSON DROMM:	that's in
3	your experience as well?	

4 MELANIE WILLINGHAM-JAGGERS: It has 5 I mean, and just zooming in, for example, been. 6 on the care industry, right, as we know, the baby boomers who are reaching 65, will be the largest generation yet, right, to need to age to this age, 9 and will require in-home care and support 10 services, as they age, along with people with 11 disabilities. And we know that in a largely 12 immigrant women dominated workforce, like care, 13 that undocumented status, right, puts people at a 14 much higher rate of exploitation, right. And wage 15 theft and workplace abuses. So, we know that 16 comprehensive immigration reform and things like 17 the Power Act, and access to U visas, really bring 18 light to a industry, right, where abuses are 19 already rife, and that allows people to really 20 bring forward the abuses and difficult situations

CHAIRPERSON DROMM: I'm really hopeful that we're going to get comprehensive immigration reform. But even if we do, I still think that the Power Act is necessary.

that they are subject to.

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Unfortunately, it has not been reintroduced. And
I'm just wondering if any of the advocates have
taken this up to push that forward in Congress, at
all. Would anybody know if that is being done? I
mean, part of the reason why I wanted to have this
hearing today was to shine a light on it and to
try to do some of the advocacy. Is anybody aware
of any other advocacy going on around this?

MELANIE WILLINGHAM-JAGGERS: We are a New York affiliate of the Jobs with Justice national network. And from my understanding, Jobs with Justice has been working closely with the cosponsors, Menendez and Chu, to get this reintroduced, and are doing a lot of work on Capitol Hill, meeting with other congressional members.

CHAIRPERSON DROMM: Is MFY working on that?

ANAMARIA SEGURA: No, MFY focus has pretty much been legislatively on the state and the city. We certainly are happy to support campaigns and to sign on to letters calling on Congress about this. And we have, you know, done rulemaking comments and things like that, so if

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[pause]

CHAIRPERSON DROMM: So, we have some legislation in the Council, are you aware of that, in regard to some of these types of violations, that my Council has advised me of. And I actually have known that it's been out there. Are you aware of that at all? No. All right, so we're going to try to get back in contact with you on that. And ... Mm-hmm. So, I believe it was in your testimony, Ms. Segura, in terms of what we could do on city level, to rectify some of those changes. So, even though you may not know what we have here in the City Council, we do have some, I think it was in your testimony, when you brought up the discrimination, the workforce discrimination, I'm trying to recall what it was, now I'm thinking aloud. But--ANAMARIA SEGURA: The reentry of people with criminal records, or--CHAIRPERSON DROMM: Yes, exactly, that's exactly right.

ANAMARIA SEGURA:

Yeah.

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CHAIRPERSON DROMM: So we have legislation on that, but are there other things that you think would help in a situation like what we're discussing today?

ANAMARIA SEGURA: I think it's hard because the, as far as the Department of Consumer Affairs, I know that they have plenty of consumer specific issues to focus on, with regulating the businesses, but I'd be happy to be part of a conversation. The two examples I gave were just sort of in response off the cuff to what you mentioned. But I think any license that is required to operate in the City of New York, it just seems like a big, high stakes benefit to lose if you, if you're a business owner. And so hopefully, I would love to see all businesses be required to show, or to make some kind of showing that they aren't, don't have labor abuses happening, and whether that's doing some kind of cross-referencing with the Department of Labor, or something like that, I think that makes a lot of sense. I haven't thought it all the way through, though.

[pause]

2 CHAIRPERSON DROMM: So, in order
3 for something like that to occur, we would have to
4 have that cross-referencing between the city

agencies and the state agencies, in terms of the violations. State Department of Labor would have

7 to inform Department of Consumer Affairs and vice

8 versa.

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ANAMARIA SEGURA: I think so, and I think anticipating what employers might say, and business owners might say, it's obviously very difficult to pass something where it's seen as anti-business. And businesses would make potentially a fair argument that they're being unfairly targeted for violations that haven't been proven yet. So, you know, the most practical way to do it would be where there have been open violations where there's essentially the equivalent of a judgment decided that a particular business owes wages and has not paid them, that would be the first step. I think it would get a little bit more murky if you're trying to say that just because the DOL has started investigating or investigated but there's an appeal, for example, that a business should lose a license. I don't

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Obvious question, which I probably should have asked at the beginning of the hearing, is does anybody know approximately how many people are victims of labor law violations in the city and/or the state?

ANAMARIA SEGURA: I don't have those numbers.

CHAIRPERSON DROMM: All right,
we're going to try to get that, as well, and I
think that was very, would be very important to
our arguments. I don't know if they would have
that information at the state level, but if it's,
you know, disaggregated by--documented versus
undocumented, etc., but I was just wondering if we
could get a figure on that. But, all right. I
think that's about it, then. All right--

ANAMARIA SEGURA: Thank you.

CHAIRPERSON DROMM: I want to thank you very much for coming in. Council Member Nelson, anything else?

COUNCIL MEMBER NELSON: [off mic] -

1	CIVIL SERVICE AND LABOR AND IMMIGRATION 51
2	- thank you.
3	MELANIE WILLINGHAM-JAGGERS: Thank
4	you very much.
5	CHAIRPERSON DROMM: All right.
6	ANAMARIA SEGURA: Thank you.
7	CHAIRPERSON DROMM: And we don't
8	have anybody else to speak, I don't believe.
9	Anybody else want to talk? Now's your chance.
10	All right, so thank you very much, everybody, for
11	coming in. This meeting is adjourned.
12	[pause, background noise]

I, JOHN DAVID TONG certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

- John David oz

Signature

Date March 18, 2013