CITY COUNCIL CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON GOVERNMENTAL OPERATIONS

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October 15, 2012 Start: 2:13 p.m. Recess: 6:16 p.m.

Committee Room, 14th Floor

HELD AT:

BEFORE:

GALE A. BREWER Chairperson

250 Broadway

COUNCIL MEMBERS:

Domenic M. Recchia, Jr. Peter F. Vallone, Jr. Ruben Wills Brad Lander Mathieu Eugene David Greenfield Erik Martin Dilan Daniel Dromm Jumaane D. Williams Jessica S. Lappin Daniel J. Halloran Inez E. Dickens Letitia James

Ubiqus 22 Cortlandt Street – Suite 802, New York, NY 10007 Phone: 212-227-7440 * 800-221-7242 * Fax: 212-227-7524 A P P E A R A N C E S (CONTINUED)

Dawn Sandow Deputy Executive Director New York City Board of Elections

Pamela Perkins Administrative Manager New York City Board of Elections

Raphael Savino Enforcement Counsel New York City Board of Elections

Valerie Vazquez Director of Communications New York City Board of Elections

Steve Richmond

John Ward Finance Officer New York City Board of Elections

John O'Grady Chief Voting Machine Technician New York City Board of Elections

John Naudus Director of the Electronic Voting Systems New York City Board of Elections

Amy Loprest Executive Director New York City Campaign Finance Board

Sue Ellen Dodell General Counsel New York City Campaign Finance Board

Eric Friedman Director of External Affairs New York City Campaign Finance Board

A P P E A R A N C E S (CONTINUED)

Alex Camarda Director for Public Policy and Advocacy Citizens Union

Neil Rosenstein Government Reform Coordinator New York Public Interest Research Group

Kate Doran Board Member League of Women Voters, New York City

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Susan Lerner Executive Director Common Cause New York

Andrew Schlichter Election Protection

Jed Alpert CEO Mobile Commons

Brian Kavanagh New York State Assembly

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 4
2	CHAIRPERSON BREWER: Good
3	afternoon, I'm Gale Brewer, City Council, and
4	Chair of Governmental Operations, and we're here
5	to talk oversight of the New York City Board of
6	Elections and then to talk about some specific
7	bills.
8	I first want to welcome my
9	colleagues: Council Member Recchia; Council
10	Member Vallone, who is always on time; Council
11	Member Wills; Council Member Lander; Council
12	Member Eugene. All right, and I also want to
13	thank the two people who make this committee
14	possible: On the Speaker staff, counsel to the
15	Committee Seth Grossman, policy analyst Tim
16	Matusov, and Will Colgrove from my office. And I
17	want to add Council Member Greenfield has just
18	joined us from Brooklyn.
19	So we do have a busy agenda today.
20	First we are conducting an oversight, as I
21	indicated, on the Board of Elections and its
22	preparedness for the 2012 General Election.
23	Second, we are considering a package of
24	legislation aimed at improving elections in our
25	city. And finally, we are considering legislation

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 5
2	to permit text message contributions in city
3	elections, something that's now permitted on the
4	federal level.
5	Today marks the fifthnumber five-
6	-oversight hearing this committee has held since
7	the 2010 primary election, when New York City
8	switched over from the lever voting machines to
9	ballot scanners. As we all know, during that
10	election, many poll sites experienced significant
11	difficulties during that primary in 2010,
12	including late openings, malfunctioning voting
13	machines, inadequately trained poll workers, a
14	lack of privacy when casting ballots, poll site
15	accessibility problems, and other issues.
16	It is important to keep in mind
17	that for many voters, perhaps the majority of us,
18	the November presidential election will be the
19	very first time they will be using the new voting
20	machines because, unfortunately, so many folks
21	not us in this room, maybe not us watching on the
22	webcastand I want to thank the people who do the
23	webcastingbut many people, unfortunately, don't
24	vote in local, but they do vote on the national
25	level. So we are devoting so much time and

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2	attention to this issue so that these voters do
3	not experience the same problems that have taken
4	place in the previous elections. And I know that
5	the Board of Elections shares the same wish.
6	During the past two years, the
7	Board of Elections has had many adjustments, and
8	positive ones, in response to the problems and
9	issues that have arisen during past election. It
10	has taken steps to improve voter privacy, fixed
11	mechanical glitches with the voting machines, and
12	revised its poll worker training program.
13	Most recently, the board adopted
14	new procedures for reporting unofficial election
15	night results that we'll hear more about in a
16	moment, and I personally went to the 2-0 precinct
17	and saw the great way in which the count was done
18	at the precinct and we're hopefuland that worked
19	during the September primary in general. But
20	there were problems that persisted during this
21	most recent election.
22	We, as Council Membersand I know
23	my colleagues will discuss them in length
24	received many complaints from voters about their
25	experience on primary day in September. We heard

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 7
2	from voters who did not know their poll site had
3	changed or received incorrect information about
4	where their new poll site was located, or they
5	were moved to a new poll site too far away for
б	them to walk to or to get to, particularly for the
7	seniors. Those voters that did manage to get the
8	correct poll site then had to struggle to read
9	ballots with seven point font, which I know the
10	board is addressing.
11	To its credit, the board has
12	already taken steps to address these issues by
13	agreeing to send an additional information notice
14	to voters prior to the general electionI believe
15	it's going to go out October 19thand by making
16	adjustments to the ballot design. But goodness
17	knows more needs to be done.
18	Today we will be hearing about six
19	pieces of legislation that have been put forward
20	to improve elections in New York City, at least
21	we're here about things that we can do 'cause much
22	of it has to be done on the state.
23	Voter turnout in New York City is
24	far below national and state levels. We must do
25	everything we can to encourage New Yorkers to go

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 8
2	to the polls by arming them with the information
3	they need. And once voters get to the polls, we
4	need to make sure they have a positive voting
5	experience.
6	Each of these election-related
7	bills being considered today is aimed at either
8	enhancing voter information or improving election
9	day operations. And they are: Intro number 613
10	sponsored by Council Member Inez Dickens which
11	would establish a program for sending e-mail
12	notification of election dates, registration
13	deadlines, and affidavit ballot application and
14	submission deadlines to voters who voluntarily
15	sign up for these updates.
16	Intro number 721, sponsored by
17	Council Member Jessica Lappin, which would
18	establish a city employee poll worker program to
19	help recruit and organize city employees to work
20	as poll workers on election day in order to
21	enhance the pool of competent and able poll
22	workers. Apparently in LA, that's working very
23	well.
24	Intro number 728, Council Member
25	sponsored by Council Member David Greenfield,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 9
2	who's here, which would require the Department of
3	Education to provide voter registration forms to
4	parents when enrolling their children in school.
5	Intro number 760, 7-60, sponsored
6	by Council Member Jumaane Williams, which would
7	require the Board of Elections to report for
8	particular city agencies the number of individuals
9	who completed voter registration forms while
10	seeking city services in order to monitor and
11	improve compliance with the city's pro-voter law,
12	which is our version of the state's motor voter
13	law. You have to be involved in all this to know
14	what in the world we're talking about, but I hope
15	most people understand.
16	Intro number 769, sponsored by
17	Council Member Mathieu Eugene, who's also here
18	today, which would expand the city's voter guide
19	to include more city races and state and federal
20	elections so voters are more informed about all
21	contests on the ballot.
22	And number 778, sponsored by
23	Council Member Brad Lander, who's here, which
24	would require the board to provide performance
25	data to the Council for inclusion in the Mayor's

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2	Management Report.
3	No one believes that this package
4	of legislation is a silver bullet to solve all our
5	election problems and we will surely hear today
6	about ways in which these bills can be improved or
7	made more effective, but obviously, we need to
8	carefully consider every option to improve the
9	elections in the city of New York.
10	Finally, we are considering number
11	764 for which I am the prime sponsor. This bill
12	would permit text message contributions in city
13	elections. Consistent with the city's landmark
14	Public Campaign Financing program, which amplifies
15	the voice of everyday New Yorkers by matching
16	small dollar contributions with public funds, text
17	message contributions have the potential to
18	increase participation in our city's elections and
19	to enhance the influence of small dollar
20	contributors. A few other jurisdictions have
21	already authorized this innovative new means of
22	fundraising, most notably, as I said earlier, the
23	Federal Election Commission recently permitted
24	text message contributions for federal elections
25	and the Obama and Romney presidential campaigns, I

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 11
2	think you've heard of them, have been accepting
3	them. Today we will hear how this program might
4	work for our city, but first we will hear from the
5	Board of Elections.
6	Now because it's going to be a
7	very, very long hearing, if any of the individuals
8	who have bills want to make a quick opening
9	statement, feel free, because we're going to be
10	here for hours. So does anybody want to who's got
11	asponsoring a bill? Brad, do you want to speak?
12	Anybody else? I don't know, I'm just asking
13	'cause we're going to be here for a long time so
14	if you want to talk about your bill quickly before
15	we go to the board, feel free.
16	[Off mic]
17	COUNCIL MEMBER LANDER: Thank you,
18	Madam Chair, I'll be very brief and I plan to stay
19	here because I'm interested in the oversight and
20	all the other bills here as well, but as I'll try
21	to explore in questions later, one basic thing
22	that we need is just good baseline level annual
23	data so that we can figure out whetheryou know,
24	how to understand the improvements we're making,
25	where the areas who have work to do are, what we

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 12
2	measures, what we're able to hold people
3	accountable for, we use the Mayor's Management
4	Report to do that.
5	The reporting and data we've been
6	provided by the Board of Elections has been very
7	inconsistent from year to year to year, we don't
8	get the same thing in the same formats at the same
9	time we need it. The Intro 778, I think, would
10	provide that the BOE would provide the data to us,
11	we would work in consultation with the Mayor, we
12	put it in the Mayor's Management Report, we'd be
13	able to have some real tracking data oversight and
14	accountability to make sure our elections are
15	where they need to be.
16	CHAIRPERSON BREWER: Okay.
17	COUNCIL MEMBER LANDER: Thank
18	CHAIRPERSON BREWER: [Interposing]
19	Anybody else, Council Member, go ahead, yep,
20	Eugene.
21	COUNCIL MEMBER EUGENE: I'm going
22	to very quickly, but I think that it is very
23	important that we empower our people for them to
24	get involved in the city, state, and federal, you
25	know, election, and the way to do that and to make

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 13
2	sure that they know exactly the issues and also
3	the platform of the candidate and they would be in
4	the better position to choose the candidate that
5	believes that would represent best their
6	interests, and I think that we should empower
7	them. And no one should be, you know, prevented
8	to be part of the election because they feel that
9	they are not in a good position to make a well-
10	instructed, wise decision. Thank you.
11	CHAIRPERSON BREWER: And, Council
12	Member Greenfield, do you want to say anything now
13	or?
14	COUNCIL MEMBER GREENFIELD: I would
15	just say that I think it's common sense
16	legislation similar to the motor voter law, which
17	allows folks to register to vote while they're
18	applying for a driver's license. This legislation
19	would allow parents to register to vote while they
20	are registering their child to school, which means
21	that parents who are moving, many of whom forget
22	to change the registration, they would register.
23	Also, it means that many parents, especially
24	immigrant parents who are citizens and can vote
25	and do not take advantage of it, they would do

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 14
2	that. And it would empower parents to be involved
3	in the electoral process when they have the most
4	at stake, which is their children's education.
5	Thank you.
б	CHAIRPERSON BREWER: Thank you very
7	much. And we've been joined by Council Member
8	Dilan and Council Member Dromm.
9	And without further ado, we look
10	forward to hearing from the New York City Board of
11	Elections. Go right ahead.
12	[Pause]
13	DAWN SANDOW: Is it on? Okay.
14	Good afternoon, I would like to begin by thanking
15	the Committee chair, Council Member Brewer, and
16	all the members of the New York City Council
17	Committee on Governmental Operations for giving
18	the Board of Elections in the city of New York the
19	opportunity to briefly review with you the
20	September primary and to share with you our plans
21	for the general election on November 6th.
22	My name is Dawn Sandow and I am the
23	Deputy Executive Director of the Board of
24	Elections in the City of New York. Joining me
25	here today are commissioners from the New York

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 15
2	City Board of Elections. Maria Guastella,
3	President 2012 Democratic Commissioner, Richmond
4	County; Juan Carlos Polanco, Republican
5	Commissioner, Bronx County; Julie Dent, Democratic
6	Commissioner, Kings County. In addition, our
7	Administrative Manager, Pamela Perkins; our
8	general counsel, Steven H. Richman, who should be
9	here shortly, he's at a hearing, and our
10	enforcement counsel, Raphael Savino, join me at
11	this table.
12	Finally, I want to acknowledge the
13	presence of several additional staff members who
14	are in attendance to answer any questions
15	regarding their units: John Naudus, Director of
16	Electronic Voting Systems; Steven Ferguson,
17	Director of Management Information Systems;
18	Valerie Vazquez, Director of Communications; Tom
19	Sattie, Ballot Coordinator; Daniel Lavelle, Phone
20	Bank Coordinator; John O'Grady, Chief Voting
21	Machine Technician; Stephen Thompson, Poll Worker
22	Training Coordinator; Rachel Knipel, Coordinator,
23	Language Assistance Program; John Ward, Finance
24	Officer; Robert Hornack [phonetic], Director of
25	Equipment; and John Luisi [phonetic], Agency Chief

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 16
2	Contracting Officer.
3	On primary day, September 13th,
4	2012, the board operated 1,047 poll sites in the
5	five boroughs of the city. We deployed 2,429
6	scanners; 1,061 ballot marking devices; 3,814
7	election district supply cards; 8,398 privacy
8	booths; 22,408 chairs; and 5,107 tables; 43,217
9	pieces of equipment in total. The combining of
10	election districts by the board reduced the number
11	of poll worker positions to 25,447, of which
12	11,324 were assigned by the county organizations
13	and 12,594 were assigned for recruitment efforts
14	by the board and other organizations. Of the
15	22,010 poll workers who reported to work for on
16	election day, 3,552 were working for the first
17	time.
18	Of the poll workers assigned to
19	work the primary election, 92% reported for work,
20	leaving an 8% vacancy rate. And of those
21	assigned, 99.73% were trained and passed the
22	required exam. The board assigned 2,030 poll
23	workers to its standby pool, of which 1,404
24	reported for work, all of whom were trained and
25	passed the required exam.

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2	The board's call center ensured
3	prompt issue resolution on election day and
4	accurate data analysis. A total of 2,834 calls
5	were received citywide. Of the 94 calls relating
6	to problems with poll workers, 49 were related to
7	poll worker behavioral issues and 45 were in
8	response to poll workers not following proper
9	procedures. Our AD and executive office
10	monitoring teams were dispatched to these sites to
11	inform the poll workers of the proper procedures
12	and to address any behavioral issues. Some poll
13	workers were immediately dismissed from their
14	duties.
15	Following the state and local
16	primary on September 13, 2012, each borough
17	reviewed all poll worker issues encountered by the
18	voting public, board staff, and community
19	organizations. This review is conducted after
20	each election so staff can identify and address
21	poll worker problems. Poll workers are called
22	into the board's office to review any issues and
23	they are given additional training in specific
24	areas. This practice has been implemented on a
25	larger scale since 2010 as part of the board's

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 18
2	continuing effort to increase the level of
3	performance of our poll workers, as well as assist
4	the board in identifying specific topics in the
5	board's training curriculum that may require
6	modifications.
7	For the September primary, the
8	board implemented additional measures in an effort
9	to ensure that all poll sites were fully
10	accessible to all voters. Special instructions
11	were given to all coordinators to regularly check
12	their poll sites and document their findings.
13	Additional signage indicating the path to the
14	accessible entrance, as well as a measuring tool
15	to verify the proper placement of voting equipment
16	were provided at each poll site.
17	In addition, letters were mailed to
18	all voters at sites determined not to be fully
19	compliant with America's with Disabilities Act
20	requirements, giving them the option of
21	transferring their registration to a nearby poll
22	site with the same ballot that meets all
23	accessibility requirements.
24	To provide the required notice to
25	voters under New York State Election law for the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 19
2	September primary, the board placed four
3	advertisements in the New York Daily News, El
4	Diario, Sing Tao Daily, World Journal, Korea
5	Times, and the Weekly Thikana. I can also report
6	to you today that the board had a very successful
7	effort implementing its new unofficial election
8	night return process in the September primary
9	election. After many months of debating the best
10	way to utilize the electronic data gathered by the
11	approximately 3,000 scanners deployed for a
12	citywide election, the board approved a system
13	this past summer. I cannot be more proud of how
14	quickly the board staff took this project from the
15	drawing board and made it into a reality with
16	seamlessly gathered electronic results from the
17	1,047 poll sites throughout all five boroughs and
18	made it available within hours of the polls
19	closing. On election day, 2,419 primary portable
20	memory devicesprimary portable memory devices
21	were used in scanners throughout the city, of
22	which 2,350, or 97%, had its data remotely
23	uploaded to the executive office on election
24	night.
25	The old process of compiling

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unofficial results using the return of canvas form 2 was also performed. Compared to the old process, 3 there was an average increase of 10.34% in votes 4 5 reported in the unofficial tally for each candidate in the new process. This success could 6 7 not have been accomplished without the support and 8 cooperation of the NYPD, who acted as our partner 9 throughout the planning and implementation of this new procedure and I want to acknowledge their 10 11 critical role in the success of this endeavor. 12 This election night reporting 13 system for unofficial results will be used again 14 for the upcoming general election and we are 15 confident it will again be a success. We have 16 conducted a full debriefing and review of the 17 activity from the primary and have identified ways 18 to improve the reporting process. The plan's 19 improvements include: All election night 20 reporting, ENR staff will be brought in for 21 additional training; all poll site coordinators 22 will be brought in for additional training 23 focusing on the ENR process and other election day 24 procedural issues; ENR laptop software will be 25 upgraded to improve performance; ENR server

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 21
2	software will be upgraded to improve performance;
3	a second Internet connection was put into
4	operation for the ENR FTP server to add redundancy
5	in the event of a connection failure; police
6	precincts that had connection issues during the
7	primary election will be resurveyed to determine a
8	better location for the ENR process.
9	Go ahead.
10	PAMELA PERKINS: I'm going to be
11	reading the remaining of the testimony. My name
12	is Pamela Perkins, I'm the Administrative Manager
13	for the Board of Elections.
14	In addition to election night
15	reporting, we have a few other initiatives that we
16	were pleased to share with you today. The board
17	recognized that educating the public about
18	registration and voting is a critical element of a
19	successful electoral system and a necessary
20	component for a relatively new voting system.
21	Therefore, the board has a ongoing public
22	education effort to ensure that the voting public
23	is informed, poll workers are properly trained,
24	and voter registration efforts continue, albeit by
25	severelyalbeit limited by severe budgetary

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 22
2	constraint. The board developed a highly
3	successful mobile outreach program where we deploy
4	staff and voting equipment for demonstration
5	throughout the five boroughs. This program, which
6	will continue through the general election, allows
7	us to connect with the city's voters to provide
8	them with hands-on demonstration of the new voting
9	system prior to election.
10	The board looks forward to
11	continuing to work with elected officials, good
12	government groups and organizations, and community
13	groups throughout the city.
14	Since the introductions of the new
15	voting system in 2010, the public demand for a
16	demonstration continues undiminished. Our current
17	dedicated staff of three is insufficient to meet
18	the ongoing need. Providing funding for
19	additional outreach staff will assist the board in
20	meeting the overwhelming number of requests.
21	With respect to voter registration,
22	the board distributes registration forms in all
23	required languages to all the libraries and postal
24	offices in New York City. Along with registration
25	forms, the board provides posters, a display box,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 23
2	and order forms for which can be faxed to the
3	board when replacement supplies are needed. In
4	addition, the board distributes forms to the
5	Department of Education, the City University of
6	New York, and 29 different city agencies.
7	Registration forms are also available on our
8	website.
9	In a effort to reach out to all
10	eligible voters in the city of New York and to
11	make them aware of the importance of being a
12	registered voter and how much their vote counts,
13	the board conducts registration drives at various
14	community events, such as street fairs, community
15	organization meetings, and senior centers. Last
16	year, we participated in over 30 such events.
17	Material that helped explain the process of voting
18	are also provided at the registration drives. The
19	board has processed over 250,000 new registration
20	so far this year and they continue to pour in by
21	the thousand every day.
22	The board is taking full advantage
23	of the newest technology and recently unveiled a
24	redesigned website with easy to use tools and

resources that emphasize some of the boards top

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priorities. The website includes a poll site 2 locator, sample ballots, and information on voter 3 registration, absentee voting, poll worker 4 5 employment, and voting with the optical scanners. It also highlights our increasingly popular social 6 media pages and enables voters who voluntarily 7 provide their e-mail addresses to the board so 8 9 they can receive various updates, including the dates of future elections, announcements, and 10 11 notifications. This new, more user friendly site 12 allows voters to easily track their registration 13 status and, with a click of a mouse, to translate 14 the text in the voter section into Spanish, 15 Chinese, Russian, Korean, or Bengali. Users can 16 change the size of the text, share the entire page 17 with a friend, and even print a copy of the sample 18 ballot to use as they cast their vote. The site 19 also features sections with important resources 20 for candidates and poll workers. 21 Just prior to the September 22 primary, the board launched our new New York City

23 poll site application for Android and Blackberry 24 mobile phone users, and now for the November 25 election, the app is available for Apple users.

Supported languages include English, Spanish, 2 Chinese, Korean, and Bengali. The app's friendly 3 and intuitive interface allows voters to easily 4 5 find poll site information, map directions from any New York City address to their poll site, 6 check for dates for upcoming elections, view and 7 share their sample ballots, stay updated with 8 alerts from the Board of Elections. 9

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For those voters who do not have 10 11 access to the website, the board encourages them 12 to call our phone bank toll free at 866-VoteNYC. 13 Our trained operators are fluent in English, Spanish, Chinese, Korean, and Bengali, and can 14 15 answer all election related questions, including 16 where is my poll site, do I have a primary, and am 17 I registered to vote. The board completely 18 redesigned and transformed the legally required information notice into a 24-page booklet which 19 20 allows us to enlarge the font and include Bengali This newly designed five language notice 21 text. 22 included the dates of the primary and general 23 election, educational components on the use of the 24 ballot marking device and the poll site voting 25 system, frequently asked questions, and a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 26
2	prominent display cover informing voters that
3	their poll site may have changed.
4	The board designed the cover to
5	serve as an enlarged personalized voter card that
6	contains their individual information, such as
7	their poll site address, assembly, and election
8	district. The board also included a note in our
9	mailing asking the voters to call our phone bank
10	to see if there was a primary in their district.
11	The board met its legal obligation by mailing this
12	notice to every registered voter in the city
13	between August 1st and 5th, as mandated by Section
14	4-117 of New York State Election law.
15	The board mailed these information
16	notices using USPS mail track, which allows the
17	city board to track the mail as it moves through
18	the postal system. Citywide, over 290,000 notices
19	were returned to us, including more than 175
20	notices that were returned as undeliverable
21	because the voter moved and had no forwarding
22	address was available.
23	On November 6, the board is
24	administering a pilot program which will allow
25	executive office monitoring teams to remotely

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 27
2	complete a poll site survey and ADA journal using
3	a wireless digital tablet that will upload the
4	reports to the board's main server in real time
5	for every site they visit. Monitoring teams will
6	also have the option to submit accompanying photos
7	of any poll site issues they encounter.
8	The board also created a poster
9	informing voters that everything they need to know
10	about voting can be found in the palm of their
11	hand either by calling our phone bank or scanning
12	our new QR code with their smartphone or their
13	tablet which takes them directly to the BOE
14	website. Working with the city of New York, we
15	were able to secure free space on public telephone
16	kiosk display panels throughout all five boroughs
17	to help advertise this message.
18	In addition, we are working with
19	the City's Housing Authority, public libraries,
20	schools, and elected officials to help share this
21	informational poster with the public. The QR code
22	will now be included in all future board
23	advertising and communications along with the
24	phone bank number to make accessing the board's
25	information and resources as easy as possible.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 28
2	For the general election, the board
3	prepared and has an aggressive media campaign
4	which is set to kick off this week. Two half-page
5	advertisements are scheduled to run during the
6	weeks of October 15th and October 22nd, and one
7	full-page advertisement is scheduled to run the
8	week of October 29th in ethnic and community
9	publications. One full type advertisement is set
10	to run in the New York Times, the New York Daily
11	News, and the New York Post the day before
12	election day to serve as an additional reminder to
13	voters above and beyond our legally required
14	notices. All ads are in color and will feature
15	our QR code that directs voters to the board's
16	website where they can access our poll site
17	locator. The campaign will deliver 94 total ad
18	insertions, three in the major New York dailies,
19	19 ethnic, and 72 community papers, allin all
20	five boroughs. The estimated circulation is 6.7
21	million impressions throughout the campaign.
22	I would also like to inform you
23	that the Commissioners of Election, although not
24	legally required to do so, voted to send an
25	additional mailing to all registered voters in

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 29
2	advance of the November elections. This will
3	serve as a further reminder of the upcoming
4	election and provide voters with their current
5	poll site address and other important information.
6	This mailing was made possible by the funding the
7	board requested and received from the City of New
8	York. I want to thank the City Council for their
9	support and especially Council Member Brewer for
10	her critical role in helping us secure this
11	funding and making this additional outreach effort
12	possible.
13	I must remind the members of this
14	committee that in our March 16th, 2011, testimony
15	for the fiscal year 2012 preliminary budget we
16	requested 104 new positions in preparation for
17	what we knew would be the busiest year in the
18	history of the Board of Elections. Included in
19	those newly requested positions, we outlined the
20	need to create a dedicated electronic voting
21	system unit in each borough to carry out the new
22	duties required as a result of updated methods of
23	canvassing the votes cast, mandated audit
24	equipment upgrades and modifications, and to
25	ensure accurate and timely analysis after each

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 30
2	election. Regrettably, that urgent need has not
3	been addressed but the needs still exist. The
4	upcoming post-election period requires this board
5	to complete many significant tasks. In order to
6	meet our current obligations, the board has and
7	will continue to incur significant overtime
8	expenses while pushing our dedicated staff to
9	their limits. There are already a number of
10	possible special elections looming ahead of us in
11	the second half of the fiscal year.
12	In addition, next year we expect to
13	conduct a primary election, a runoff primary for
14	citywide offices, and a general election, in
15	addition to implementing City Council
16	redistricting and conducting any additional
17	special elections that may come as a result of the
18	election on November 6. Without additional staff,
19	significant and potentially insurmountable
20	challenges lie ahead.
21	At this time, I would like to
22	introduce Raphael Savino, the board's enforcement
23	counsel, and he will review the council
24	legislation being considered and our comments.
25	RAPHAEL SAVINO: Good afternoon.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 31
2	CHAIRPERSON BREWER: I'm supposed
3	to thank you, and those Council MembersI think
4	Council Member Williams, Council Member Lappin
5	have joined us, along with Council Member
6	Halloran. And after this gentleman speaks, then I
7	think Council Member Williams and Lappin have
8	bills that they want to make some statements, that
9	will be great. Go ahead.
10	RAPHAEL SAVINO: Good afternoon.
11	You have also asked the board to provide comments
12	on several legislative items you are currently
13	considering. The commissioners have authorized us
14	to share with you the following: Intro 613, this
15	Intro impacts the Campaign Finance Board, as such,
16	the Board of Elections does not take any position
17	on the merits of this Intro; however, the board
18	wishes to call to the attention of the committee
19	the possible contradictory provisions of sections
20	8(d) and 8(e) in the Intro. Subdivision E directs
21	the Campaign Finance Board not to share this
22	information, specifically referring to e-mails.
23	Subdivision D directs the Campaign Finance Board
24	to share their information with the Board of
25	Elections. The board recommends that if this

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 32
2	Intro is enacted, the Campaign Finance Board
3	provide an explicit authorization on its website
4	and sign up that the data will be provided to the
5	Board of Elections.
6	Intro 721. This Intro is an effort
7	to enact modifications of this board's proposal to
8	authorize city employees to serve as poll workers.
9	As we have testified before this committee on
10	prior occasions, a form of this Intro is being
11	used in Los Angeles, California. The board
12	recommends that this Intro be modified to apply to
13	all elections, specifically the general election,
14	primary elections, and special elections. As it
15	is written, it only applies to general elections.
16	We'd like that it provide for mandatory for leave
17	with pay for any city employee who qualifies to
18	serve as a poll worker and provide mandated time
19	off for the required training as a poll worker
20	under the New York State Election law.
21	Intro 728. This Intro, if enacted,
22	would create an unfunded mandate on the Board of
23	Elections. The board believes that this Intro
24	should explicitly provide that the Board of
25	Education of the city, school district of the city

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 33
2	of New York be responsible for the production of
3	the voter registration forms called for in this
4	Intro. The board uses a city requirements
5	contract to print voter registration forms and the
6	Board of Education can order directly from the
7	vendor the number of forms in the appropriate
8	languages that it needs to effectuate this Intro
9	if enacted into law.
10	The board notes the following
11	technical corrections: The title of the
12	respective agencies should reflect the correct
13	state statutory designations, the Board of
14	Education of the city school district of the city
15	of New York, and the Board of Elections in the
16	city of New York. One other note to that is not
17	actually in the testimony that was discussed with
18	staff and general counsel is that it requires a
19	registration form to be provided to families each
20	time they, I believe, register their child. This
21	could result in multiple forms being provided to
22	families who may have more than one child.
23	Intro 760. This Intro, if enacted,
24	would create an unfunded mandate on the Board of
25	Elections, it would require the Board of Elections

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 34
2	to prepare hundreds of versions of the voter
3	registration form for use by each covered city
4	agency. For example, under Local Law 29, there
5	are 29 covered agencies, we must provide voter
6	registration forms in allin five different
7	languages as mandated by federal law so this Intro
8	would require the board to code and track 145
9	different versions of the registration form. In
10	addition to the administrative tasks that are
11	considerable under this Intro, the board would
12	have to ensure that the correctly coded forms are
13	distributed to the appropriate agency. Currently,
14	the board has only one staff member managing the
15	distribution of voter registration forms citywide.
16	The board's voter registration system will have to
17	be modified to create a tracking system for each
18	agency's forms, board staff will have to manually
19	enter each code in the voter registration system
20	to track each form as it is being processed.
21	Particularly when the registration
22	cutoff date approaches, the board, with
23	insufficient staff and resources, manages to meet
24	its legal obligations but with great difficulty.
25	Existing staff is already pushed beyond its limit

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 35
2	and overtime hours to meet these obligations.
3	With a substantial increase in the numberI'm
4	sorry, without a substantial increase in the
5	number of permanent full-time positions, adding
6	these reporting requirements will significantly
7	delay the timely processing of new registrations.
8	The board recommends that if this
9	Intro is to be enacted, the responsibility for
10	printing and tracking these forms be assigned to
11	the respective agencies. The board projects that
12	to print 10,000 registration forms in five
13	languages for each agency, the cost would be
14	approximately \$100,000.
15	Finally, the proposed section two
16	of the Intro is potentially preempted by the New
17	York State Election law, specifically section 3-
18	212 of the election law is clear and precise, the
19	City Council is without the authority to modify or
20	amend such provision and that power rests with the
21	governor and the legislature.
22	The board would like to note the
23	following technical corrections. The title of the
24	Board of Elections should reflect the correct
25	state statutory designation Board of Elections in

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 36
2	the city of New York.
3	Intro 764. This Intro relates to
4	modifications in the city campaign finance program
5	and has no impact on the Board of Elections,
6	therefore, the board takes no position on this
7	Intro.
8	Intro 769. This Intro imposes new
9	responsibilities on the Campaign Finance Board
10	and, again, has no impact on the Board of
11	Elections, therefore, the Board of Elections takes
12	no position.
13	The board notes the following
14	technical corrections: The county and judicial
15	officers listed as state officersare listed as
16	state officers. The positions of district
17	attorney, justice of the Supreme Court, and judge
18	of the Surrogates Court are created by the state
19	constitution and the judge of the Civil Court is
20	established by state law. Also, the date for the
21	Campaign Finance Board to promulgate rules has
22	already passed, that being July 1st of 2012.
23	Finally, Intro 778. This Intro
24	seeks to change the duties of the Board of
25	Elections as it is prescribed by state law in
1	COMMITTEE ON GOVERNMENTAL OPERATIONS 37
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2	section 3-212 of the New York State Election law.
3	As such, it is preempted by the New York State
4	Election law and the power to modify or amend such
5	provision, again, rests with the governor or the
6	legislator.
7	Again, although not in the
8	testimony, another concern that was expressed in
9	the past was if such information is included in
10	the Mayoral's Management Report, it would take
11	away the appearance of our agency being an
12	independent body, and that is something that we
13	strive to continue in reality and in the public
14	perception.
15	As always, my colleagues and I are
16	available to answer any questions that you may
17	have. Thank you.
18	CHAIRPERSON BREWER: Thank you very
19	much. We've been joined by Council Member
20	Dickens. And I'd like to call on Council Member
21	Williams and then Council Member Lappin, and then
22	Council Member Dickens 'cause they each have bills
23	coming before us today if they want to make any
24	statements. Council Member Williams.
25	COUNCIL MEMBER WILLIAMS: Thank

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 38
2	you, Chairman Brewer, and thank you for coming to
3	testify. I also want to thank you and I think in
4	response to some of the things that we said
5	before, the board has actually increased the font
6	size on the ballot, so thank you for that, and
7	hopefully we can increase and do even more.
8	I think the government has a
9	responsibility to try to maximize the potential of
10	voters coming out and voters registering and I
11	think right now, for whatever reason, we are kind
12	ofwe're definitely not maximizing and it seems
13	like we're doing the minimum amount. And as my
14	colleague Greenfield pointed out, we're 47th in
15	the nation, New York is, in terms of
16	participation, so we need to definitely do more in
17	the administration. We're so rooted in data and
18	making things better based on the data in
19	response, it's just crazy to me because my bill
20	addresses something that the data says is a huge
21	problem150,000 registration forms were given to
22	agencies last year, 2,300 came back, that's an
23	infinitesimal amount and that's a huge problem.
24	And also that information was not
25	broken up by agency, so we don't even know which

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 39
2	agency is doing good and so we can use best
3	practices. So this bill would basically say let's
4	get a better accounting of which agencies are
5	giving out the forms and which agencies are
б	getting a great amount back so we can increase
7	participation. Thank you very much. I look
8	forward to asking questions when my time comes.
9	CHAIRPERSON BREWER: No problem,
10	you got a long group ahead of you. Council Member
11	Lappin.
12	[Pause]
13	COUNCIL MEMBER LAPPIN: Great. I
14	want to thank the chair for holding this very
15	important hearing. Sorry, Jumaane.
16	I did also want to thank you for
17	the font size, I'm not sure why for so long we
18	were told it couldn't be done, but you found a way
19	to get it done and I think that's something that
20	I know it's something people will appreciate,
21	particularly seniors.
22	I wanted to ask about your
23	testimony, and I appreciate that you testified in
24	support of my bill which would hopefully increase
25	the number of people who would participate as poll

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 40
2	workers since we aren't recruiting enough people
3	and it would be nice to tap into people who are
4	city employees and are public servants, and so
5	hopefully, like-minded, civic-minded people who
6	would see the value in wanting to help on election
7	day.
8	But there are reasons why we
9	crafted the bill as we did, and I was, sort of,
10	intrigued by your suggestion that we requireI
11	want to make sure I'm reading your testimony
12	rightthat we provide mandatory leave with pay
13	for any city employee who qualifies and as a poll
14	worker. 'Cause I don't see howand it's
15	something that we were discussing with counselwe
16	could require city employees to be poll workers, I
17	think we'd have collective bargaining issues, I
18	think there'd be a whole host of other issues that
19	would come up, but is that what you're suggesting,
20	we require city employees to do this?
21	DAWN SANDOW: Raph, correct me if
22	I'm wrong, but I think the discussion was not that
23	we would force anyone, but that they would receive
24	pay.
25	[Crosstalk]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 41
2	RAPHAEL SAVINO: For the general
3	election, there would not be working, but as a
4	suggestion as proposed amendment to the bill,
5	we're saying it would be very beneficial to us if
6	they could also work on special elections and
7	primaries. Those particular days, they would not
8	be off of work and, without any modification to
9	the bill, may be required to use a vacation day to
10	work.
11	COUNCIL MEMBER LAPPIN:
12	[Interposing] Well that's exactly right, we did
13	that on purpose because general election day, when
14	government offices are closed, it's less legally
15	problematic than people who wanted to take a
16	vacation day and then be double dipping, I think
17	there are actually some legal problems with that
18	approach. So we can investigate that further, but
19	you do say mandatory leave, so I just want to
20	mandatory, to me, means requiring, so I want to
21	understand, are you suggesting that we require
22	employees to do this?
23	RAPHAEL SAVINO: No, what we're
24	working towards and we'd like to suggest, again,
25	is that they be able to also work the primary and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 42
2	special elections. Now, no one would be mandated
3	to work such a day, but we feel it will be
4	beneficial if they're going to be trained and
5	participating in the process if we could also have
6	those resources for special elections and the
7	primary election as well, not that it'd be a
8	mandatory requirement.
9	COUNCIL MEMBER LAPPIN: I don't
10	know that we can do that, but
11	RAPHAEL SAVINO: [Interposing] With
12	comp time.
13	COUNCIL MEMBER LAPPIN:we
14	discussed that when we crafted it, but it's
15	something we can continue to look at.
16	CHAIRPERSON BREWER: Thank you.
17	Council Member Dickens, did you want to talk about
18	your bill? And I'm sorry, you're going to have to
19	use this
20	[Off mic]
21	CHAIRPERSON BREWER:right here.
22	I just put it on.
23	COUNCIL MEMBER DICKENS: That's
24	right. Thank you, and I want to thankexcuse my
25	back, everyone. I want to also thank the chair

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 43
2	for holding this, and to my colleagues on this
3	important legislation, which in my case Intro 613,
4	which require e-mail notification of election
5	days, registration deadlines, and sample ballots
6	to registered voters who voluntarily sign up for
7	such updates.
8	I received numerous complaints from
9	constituents in my district about not knowing
10	changes to primary dates or registration
11	deadlines. Many individuals work more than one
12	job and cannot keep tabs with the political
13	headlines, like, supposedly, the Council does.
14	This bill would ensure that the residents of this
15	city will be informed voters and, therefore, bring
16	us a step closer to fully eradicating voter
17	disenfranchisement. Now I see in your testimony
18	and I wantwould you pardon me for just a minute?
19	[Pause]
20	COUNCIL MEMBER DICKENS: In your
21	testimony, you said that you wanted to bring to
22	our attention the contradiction that you feel of
23	section 8(d) and 8(e)
24	RAPHAEL SAVINO: Okay.
25	COUNCIL MEMBER DICKENS:in Intro

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 44
2	613, of which 8(d) refers to the databaseaccess
3	to the database and in 8(e) without permission or
4	a court order. You see a contradiction, I don't,
5	in that we're saying provide access, but access
6	provided that you do have permission or a court
7	order. So I disagree with you on the
8	contradiction of that, that you mentioned in
9	your
10	[Off mic]
11	COUNCIL MEMBER DICKENS: Thank you.
12	Thank you so much. And I thank you for coming and
13	providing testimony, even though you disagree with
14	many of it.
15	RAPHAEL SAVINO: We actually agree
16	with the Intro
17	COUNCIL MEMBER DICKENS: Because I
18	think the Board of Elections workers do great
19	work, you know, nothing's perfect, we have to keep
20	working on this and that's part of what we're
21	doing today. Can you please explain to me why you
22	feel it's a contradiction when we put in it that
23	providing access, providing access providing that
24	you have written permission? And that's done all
25	the time, that's nothing new.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 45
2	DAWN SANDOW: We stand corrected.
3	RAPHAEL SAVINO: You know, we
4	support the Intro as mentioned, I'd like to point
5	out as well that the redesigned website actually
б	has the ability for voters to put in there
7	subscribe and put their e-mail address in
8	COUNCIL MEMBER DICKENS:
9	[Interposing] Yes, you do.
10	RAPHAEL SAVINO:and we can
11	COUNCIL MEMBER DICKENS: Yes, you
12	do.
13	RAPHAEL SAVINO:capture that
14	information and intend to use it to provide the
15	information that you're suggesting. Again, we
16	support the bill, we just wanted to make sure that
17	it was clear that they are allowed to turn the
18	information over to us. And that there wouldn't
19	be a problem with us obtaining all of those e-mail
20	addresses that they're going to collect on our
21	behalf.
22	COUNCIL MEMBER DICKENS: All right,
23	well thank you. Now let me ask you about that
24	because administratively you did add that option.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 46
2	enforced? Are people being encouraged? Are e-
3	mail addresses, you know, are the voters putting
4	in their e-mail addresses? And for instance, I
5	believe the deadline is October 30th for absentee
6	ballots this year, is that correct?
7	CHAIRPERSON BREWER: We got to do
8	opening statements more, Madam.
9	COUNCIL MEMBER DICKENS: I'm sorry,
10	but I just
11	CHAIRPERSON BREWER: Okay.
12	COUNCIL MEMBER DICKENS:wanted
13	to ask this question.
14	CHAIRPERSON BREWER: Go ahead,
15	quick, 'cause everybody back here is complaining.
16	COUNCIL MEMBER DICKENS: Don't be
17	haters back there.
18	VALERIE VAZQUEZ: Hi, I'm Valerie
19	Vazquez, Director of Communications. To-date 31
20	voters have signed up to subscribe to receive
21	updates from the
22	COUNCIL MEMBER DICKENS:
23	[Interposing] How many?
24	VALERIE VAZQUEZ: Thirty-one to-
25	date. We've had our website live about three

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 47
2	weeks, our newly designed website about three
3	weeks. And in terms of how we're encouraging it,
4	it's all in our information, we're encouraging
5	voters to visit our website and to sign up at all
6	of our demonstrations, we've made that public
7	statement and that cry for voters to please sign
8	up so that they can receive these updates from us.
9	COUNCIL MEMBER DICKENS: All right.
10	CHAIRPERSON BREWER: Okay?
11	COUNCIL MEMBER DICKENS: All right,
12	thank you.
13	CHAIRPERSON BREWER: I'm going to
14	go directly to my colleagues and then I'll ask a
15	lot of questions, I have a long list. Council
16	Member Vallone and then Council Member Wills.
17	COUNCIL MEMBER VALLONE: Thank you.
18	I was not complaining, for the record.
19	CHAIRPERSON BREWER: Yeah, others
20	were.
21	COUNCIL MEMBER VALLONE: I
22	understand, yeah, no.
23	[Background noise]
24	COUNCIL MEMBER VALLONE: On page
25	ten, you say next year we expect to conduct a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 48
2	primary runoff, a general, without additional
3	staff significant and potentially insurmountable
4	challenges lie ahead. What are those potentially
5	insurmountable challenges?
6	DAWN SANDOW: I believe it comes
7	along with the new voting system. Right after it
8	was implemented in 2010, we did come before the
9	City Council and did give testimony and
10	documentation of how much more work was added to
11	the staff. We would love to be able to have
12	specific staff on just certain duties. Right now,
13	the board is so short staffed that we're pulling
14	people in the poll worker department after an
15	election to help with audits, to help with
16	analysis. We don't have a defined EVS unit in
17	each borough and it is greatly needed.
18	Also, I mean, just the mere fact of
19	the redistricting for the City Council, looking
20	ahead to possible specials that we may have, being
21	short staffed, it causes us to incur a great
22	amount of overtime.
23	COUNCIL MEMBER VALLONE: Well
24	forgetting for a moment the additional taxpayer
25	cost that some of these measures would impose and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 49
2	mandates on you, whether they're good or and not
3	on the merits, if things stand as they are now and
4	we have a primary election in September, will you
5	be able to do the runoff and the general?
6	DAWN SANDOW: No. We've already
7	sent a statement up to the state legislature
8	asking them to change the date. Am I correct?
9	MALE VOICE: Yes.
10	COUNCIL MEMBER VALLONE: I've heard
11	about the letter, I'd actually like you to tell us
12	what specifically you would not be able to
13	accomplish if things stand the way they are now.
14	RAPHAEL SAVINO: To conduct the
15	primary, and then if it's potentially followed by
16	a citywide runoff, which is legally required 15
17	days later, we wouldn't have the time to retrieve
18	all the machines, certify all the results, prepare
19	the ballot for the runoff, test all the machines
20	as required by law, and then to distribute them
21	all to the citywidepoll sites citywide in a 15-
22	day period. And then, obviously, we'd be faced
23	with the general election shortly thereafter.
24	The law as it's currently written
25	does not contemplate the scanners and all of the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 50
2	required testing and all the otherthe 3% audit,
3	for example, before we can certify, that's another
4	step that has to be done after the election. And
5	it just really seems like an impossibility to get
6	all that done within 15 days and follow all of the
7	statutory requirements that
8	CHAIRPERSON BREWER: [Interposing]
9	Council Member, I know it's an important
10	RAPHAEL SAVINO:come along with
11	the voting systems.
12	CHAIRPERSON BREWER:question but
13	we are trying to focus on November 6, FYI. So if
14	you could ask questions related to that and maybe
15	figure out a way to work in your other questions,
16	but focus on November 6. Thank you.
17	COUNCIL MEMBER VALLONE: Okay. Can
18	you give us a rough estimate, again, without going
19	through the merits of these additionalthese
20	bills we're looking at today, of how much staff
21	you would need to implement them and how much in
22	additional taxpayer funding would be needed to
23	implement them. I noticed in one bill you
24	mentioned 100,000 in mailing costs, what other
25	taxpayer funding is necessary to implement these

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 51
2	bills?
3	DAWN SANDOW: It's 100,000 in
4	procuring the registration forms and then there
5	are mailing costs, but it is also the manpower to
6	be able to break down the coding system. Of
7	course, we would have to do an upgrade to our AVID
8	system in order to identify all the new codes and
9	then thelike now we're in crunch time. Two
10	weeks ago, for example, we received over 142,000
11	registrations in just one week; this week, we
12	don't even have the count yet, but that would mean
13	during crunch time, which is what we're faced with
14	now, having to identify 29 different agencies, we
15	feel that we don't have enough staff to be able to
16	handle that.
17	COUNCIL MEMBER VALLONE: 'Cause I
18	understand the City Council complains about
19	unfunded mandates from Albany and the federal
20	government all the time, and, again, without going
21	into the merits of these, I would oppose any
22	unfunded mandate on you
23	DAWN SANDOW: Thank you.
24	COUNCIL MEMBER VALLONE:and at
25	this point, there are no funds in New York City,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 52
2	so this is a problem that needs to be addressed.
3	It's regardless of whether there is merit to these
4	bills or not.
5	Madam Chair, I would have liked to
6	finish up on that other stuff, but, unlike some
7	other Council Members who don't listen to their
8	chairs, I will submit to your will. Thank you.
9	CHAIRPERSON BREWER: Thank you very
10	much. Council Member Wills.
11	COUNCIL MEMBER WILLS: Good
12	afternoon. Before I started asking any questions,
13	I just want to thank you and I guess give you
14	kudos on your new election night reporting
15	process, on page five, paragraphs five and six;
16	registration drives, page seven, paragraph one;
17	and the phone banking, page eight, paragraph one.
18	Just wanted to let everybody know that those
19	things are noteworthy to this process.
20	Now a couple of the questions that
21	I haveand I have about five, but they'll be
22	quickon page six, I just wanted to clarify with,
23	I believe, Council Member Vallone Jr., just asked
24	about. You said that our current dedicated staff
25	is there is insufficient to meet the ongoing

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 53
2	needs. Do you have a total number on how much all
3	of this stuff is actually going to cost you?
4	Page six, paragraph one, and two,
5	three, and four.
6	DAWN SANDOW: Are you talking about
7	the outreach?
8	COUNCIL MEMBER WILLS:
9	Demonstration continues undiminished, yes.
10	DAWN SANDOW: Yes, we have three
11	dedicated staff for outreach and as of now we are
12	pulling frombecause we're inundated with
13	requests, we're pulling staff from borough offices
14	and other units to go out to demonstrate the new
15	machines to the public. It should be 12, is what
16	we're requesting.
17	COUNCIL MEMBER WILLS: Twelve what?
18	DAWN SANDOW: Twelve additional
19	staff members
20	COUNCIL MEMBER WILLS:
21	[Interposing] All right, how much
22	DAWN SANDOW:to continue
23	without
24	COUNCIL MEMBER WILLS:how much
25	does that, how much does that cover? What is the

54 1 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 amount? 3 DAWN SANDOW: Forty-two thousand a 4 year. 5 COUNCIL MEMBER WILLS: Per. 6 DAWN SANDOW: Each. 7 COUNCIL MEMBER WILLS: Each, I'm 8 ask--9 FEMALE VOICE: Per staff member. 10 DAWN SANDOW: Per staff member. 11 COUNCIL MEMBER WILLS: Okay. 12 DAWN SANDOW: Yes. 13 COUNCIL MEMBER WILLS: The other 14 questions I have do impact the general election 15 because there were problems during the primary. 16 There have been several reports of misleading poll 17 location mailers that were sent out a few weeks 18 before the September primary that resulted in a lot of voter confusion. For my district, a voting 19 20 location, PS 155, was eliminated and individuals 21 had to travel further to 121. However, different 22 notices were sent out to several communities and 23 constituencies, one listing 155 and another 24 listing 121. And from recent media stories, this 25 was not an anomaly, there have been reports of

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 55
2	this occurring at other locations. I know that my
3	Council Member colleague Crowley had actually
4	brought one of them in and showed you.
5	Understanding this dilemma, what plans have BOE
6	put in place to ensure that there will not be a
7	similar confusion come November?
8	PAMELA PERKINS: Well one of the
9	things we're doing is we have had some poll site
10	changes after the information notice went out and
11	for the primary, after that information notice
12	went out, there were changes before the primary.
13	In each instance, a poll site change notice was
14	sent. However, notwithstanding that, for the
15	general election, we are making sure that all poll
16	site changes are done and completed before this
17	second notice go out to the public.
18	So all the boroughs have been
19	working very hard. There have been over 145 poll
20	site changes that occurred after the primary, but
21	one of the things we're making sure is that the
22	file is clean as possible. Absent any emergency
23	poll site changes, we're trying to ensure that
24	when the notice goes out, that all poll site
25	changes have been done and entered into the

56 1 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 system. How did the 3 COUNCIL MEMBER WILLS: 4 BOE assess--5 DAWN SANDOW: [Interposing] Can I 6 just respond? I just--7 COUNCIL MEMBER WILLS: Sure. DAWN SANDOW: --you mentioned 8 9 Crowley, and we were able to track that mailing. 10 I would just like to make everyone aware that we 11 had a tracker on this mailing, and we were quite 12 surprised when we started receiving calls that 13 people did not receive the notice. We were able 14 to track it, but only up until the post office. 15 About five days ago, maybe more, maybe a week ago, 16 we received a call from the inspector general's 17 office, the U.S. Postal Service, basically stating 18 that they received an anonymous tip that there was a mail carrier that was not delivering mail. Lo 19 20 and behold, I have to distribute to the Council 21 members, they opened his locker and found 186 poll 22 site change notices in the locker. They are 23 continuing with the investigation, they do not 24 feel that this was a one-time incident, they will 25 get back to us as to where they are with the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 57
2	investigation, but they feel that they cannot
3	prosecute because it has nothing to do with drugs.
4	So we brought this to our commissioners who then
5	asked us to forward this information on to the
6	District Attorney's office.
7	COUNCIL MEMBER WILLS: Since that
8	is the case, once they finished their
9	investigation, that brings in something new to
10	light, how did that or how do we assess if that
11	impacted the election?
12	PAMELA PERKINS: We don't know how
13	bad it was 'cause they have not interviewedthe
14	last time we spoke with them, they had not
15	interviewed this individual. What they found in
16	his locker, they don't know if that's the only
17	instance
18	COUNCIL MEMBER WILLS:
19	[Interposing] Right, 'cause it
20	[Crosstalk]
21	PAMELA PERKINS:but they don't
22	know, it could have been more and they don't know
23	if this individual is going to provide that
24	information willingly. So all we know is what we
25	know.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 58
2	COUNCIL MEMBER WILLS: Okay. How
3	did the BOE assess the changes that needed to be
4	made to the polling locations? If there were any
5	changes that were made, how long were these
6	changes to the new locations studied on average
7	and when did the BOE realize that these changes
8	needed to be made?
9	DAWN SANDOW: A lot of the changes
10	came with redistricting and I think where the
11	confusion came inand, you know, it's a lesson
12	learnedis redistricting was done, poll site
13	change notices went out, and then there were
14	changes once again after the information notices.
15	We feel that what should have been done is on our
16	poll site change notice, after it went out after
17	the vendor had sent there's, we should have put a
18	date basically stating thiswe should have put a
19	statement stating that this supersedes any other
20	notice that you've received.
21	As far as what we have done, that's
22	another thing that should be brought to your
23	attention. We have five surveyors to cover all
24	five boroughsfive surveyors, that's one for each
25	borough. This year, we actually had our staff,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 59
2	our technicians and any other staff available
3	trained by CIDNY so that they can go out and do
4	surveys, because there are so many poll sites, to
5	make sure that everything is accessible, and as
6	required by law.
7	We have continuedthere were some
8	changes that were made after the redistricting
9	because we received information from elected
10	officials and from the public on certain poll
11	sites that were too far away for voters to get to,
12	and those sitesif we could find another poll
13	site that was handicap accessible, we did move the
14	site. I believePam, do you have a number here?
15	PAMELA PERKINS: After the primary,
16	there wasprior to the primary there were 56 poll
17	site changes that were made citywide. After the
18	primary, there was an additional 145 poll site
19	changes that were made. Some of them were made
20	because the sites were not inaccessible and we,
21	under Chapter 505 of the election law, we have to-
22	-any new poll sites that we move to has to be
23	accessible to voters.
24	COUNCIL MEMBER WILLS: Okay.
25	PAMELA PERKINS: And the other

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 60
2	reasons were that sometimes when we moved the
3	site, it was not, like Dawn mentioned, it wasn't
4	convenient for voters and it was brought to our
5	attention and so we had to move the site again.
6	Some of the sites were moved because they were
7	overcrowding, and we had to make sure that the
8	sites are not overcrowded because it poses another
9	issue in terms of the accessibility and the
10	ability for people who have wheelchairs and such
11	to vote in private and have enough room to wheel
12	their wheelchairs or whatever the
13	MALE VOICE: And wait times.
14	PAMELA PERKINS: Yeah, and cut down
15	on wait time. So there was a numberand there
16	were some poll site changes that we made in error-
17	-we made an errorbecause of during the course of
18	redistricting and we had to correct the error.
19	COUNCIL MEMBER WILLS: Two things,
20	we appreciate what you just submitted to us and
21	I'm going to make sure that my local media outlets
22	has a copy of this. Secondly, I appreciate you
23	actually saying you made an error.
24	PAMELA PERKINS: There were
25	[Crosstalk]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 61
2	COUNCIL MEMBER WILLS: We don't
3	have any agency that comes in and admits that they
4	made a mistake. But in addition to that, I just
5	wanted to make sure that you understood that a lot
6	of the questions that we ask today are because of
7	the frequent questions that we get when we go back
8	towards our districts, especially in some of the
9	minority districts where people feel that a lot of
10	these things were done intentionally to suppress
11	the minority vote.
12	I have had, on election day,
13	standing outside of 223, I have had several poll
14	sites that were heavy poll sites or high voter
15	turnout poll sites that were closed and I had
16	seniors that could not get over to the new poll
17	site, people did not know the poll sites were
18	closed. There were no just common sense devices
19	like signs saying this poll site is closed, your
20	new poll site would be this, call this phone
21	number. There was none of that seen on that day,
22	which created a lot of hardships for people who
23	had been voting for the last 20 or 30 years.
24	And, you know, I, not being a
25	representative of the Board of Elections, took a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 62
2	lot of heat at different poll sites when people
3	screaming saying that this was done intentionally.
4	So I really hope that this would be a smoother
5	rollout going into November 6 because it is
6	another historic election because of the general
7	election and because it impacts minorities so
8	much. Thank you to Madam Chair.
9	CHAIRPERSON BREWER: Thank you.
10	Council Member Lander, then Council Member
11	Greenfield.
12	MALE VOICE: This is good.
13	COUNCIL MEMBER LANDER: Thank you
14	very much, Madam Chair, not just for today's
15	hearing, but for your very good work, overall five
16	hearings that we've had working on improving the
17	Board of Elections. And thank you to the
18	representatives who are here, we do appreciate the
19	hard work that you do and theyou know, I just
20	wanted to echo Council Member Wills' point that
21	continuingwe're all in the process of trying to
22	do the job better, sometimes the jobs aren't easy
23	and it is important.
24	And I do, before I ask just a
25	couple of questions about Intro 778, do want to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 63
2	say one or two things about technology. And I do
3	note I think we have to keep moving forward on
4	both fronts. We, obviously, we want new and
5	improved technology and we have to recognize that
б	that speaks well toenables a lot of people to
7	vote and understand things more easily and there's
8	a lot of people who won't be able to do that. But
9	on election day, on primary day in my district,
10	there were quite a few EDs that had elections,
11	there were quite a few EDs that did not have
12	elections, and there were people who had been
13	switched to poll sites, in some cases of which had
14	some EDs operating, and in some cases, which
15	didn't have EDs operating, so it was a
16	particularly confusing election.
17	As a result of trying to give
18	people good advice, I very quickly found the app,
19	which was very useful for me because I was on the
20	phone with someone and I could say, all right,
21	what's your address, I'll tell you where you're
22	going to go vote right now and whether you've got
23	an election, and who it's between. But there were
24	a couple of problems there. One was they didn't
25	know about the app, I mean, maybe if they followed

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 64
2	you on Twitter or quickly if they followed me on
3	Twitter, but I do think, speaking to Council
4	Member Dickens' bill, that that information is
5	only available electronically if you know that it
6	exists. And so whatever happens with her bill,
7	which I hope will pass and I'm happy to be a
8	sponsor of, there's no reason I can understand for
9	you not making it voluntarily available for people
10	to, by e-mail and by text message, make it simpler
11	and then set up an automated system that will make
12	it very easy. There's a reminder, and you very
13	easily know what your ballot's going to like it,
14	and where you're going.
15	And one other thing I'll recommend
16	is there was a great irony 'cause then I ran
17	around to my poll sites that day, and, of course,
18	they're still working on the paper, where you use
19	that very difficult to use paper street finder and
20	then corresponded that to the very difficult to
21	use poll site locator and the AD and the ED are
22	inverse between the street locator and the poll
23	site locator, and you have new EDs and ADs this
24	election, I felt. And I was like, hey, you know
25	what, you don't have to do any of that, just go to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 65
2	the very good BOE app and put in the person's
3	address and it tells them exactly where to go.
4	So I guess one question I have is
5	what are you doing to take advantage of the new
б	technology that you've developed to actually make
7	it simpler for poll site workers and coordinators
8	and voters not to just to have to weigh through
9	the old, very confusing seas of paper?
10	PAMELA PERKINS: Well one thing
11	we're trying to get out and, with your help and
12	the help of the other elected officials and
13	Council members, we have this poster that I spoke
14	about earlier in the testimony where it tells
15	it's in your packetsit tells the voter that they
16	could just scan our QR code and that'll take them
17	directly to our website, and it'll take them
18	directly to the poll site locator where they can
19	find out where they go vote, they can look at a
20	ballot, they can get all the election related
21	information thatright in the palm of their hand,
22	if they use it. And we did deliver the posters to
23	250 Broadway for all the Council members to put up
24	in their offices, so we're hoping that we get your
25	assistance in getting the word out.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 66
2	FEMALE VOICE: Yeah, one way.
3	DAWN SANDOW: Yeah. This is also,
4	this will be in all public school polling places,
5	any state buildings, any city buildings, this will
6	be put up in the entrance so when voters are
7	coming in. Also, our information clerks are all
8	being called in for retraining. When they do come
9	in for retraining, I'm sure they're all going to
10	have their phones with them, so our staff will be
11	telling them right then and there to download the
12	Q & R on their phone and going through the steps
13	with them so that they can utilize their phone.
14	For those that can't, 'cause there may be some
15	information clerks that it's difficult for, we are
16	going through the whole process of looking up
17	someone's poll site again.
18	COUNCIL MEMBER LANDER: So I'm glad
19	to know that it's, you know, I think sometimes
20	people will feel like they're not supposed to use
21	their phone or their iPad or their laptop
22	computer, but I guess I would just really urge you
23	toif you can'tI mean, if we had the resources,
24	I would assume we would want to provide them
25	rather than provide the paper you provide at the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 67
2	information table at each site, but I think you're
3	right that probably amongst the poll workers there
4	is an iPad, a web-enabled computer or a laptop
5	DAWN SANDOW: Their phone.
6	COUNCIL MEMBER LANDER:and if
7	it's going to be the official policy that you can
8	use them, that you're encouraged to use them, that
9	it's
10	DAWN SANDOW: [Interposing] They
11	will be encouraged during their training.
12	COUNCIL MEMBER LANDER:it's a
13	much, much simpler way of helping people find
14	their poll sites
15	DAWN SANDOW: Yes.
16	COUNCIL MEMBER LANDER:than the
17	paper. So
18	DAWN SANDOW: [Interposing] And,
19	Councilman Lander, the board is also looking into
20	technology for next year to be used at the poll
21	sites, electronic poll books.
22	COUNCIL MEMBER LANDER: Great. And
23	then I would just urge, you know, probably other
24	people have done this as well, one thing that I
25	have done is you can acquire, and it's a private,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 68
2	you know, private service, but they match your
3	election roles to e-mail addresses. I mean,
4	obviously, you could do this and it's able to be
5	purchased very cheaply, voter data matched e-mail
6	addresses. And, in addition to considering a
7	voluntary sign up, I guess I'd like you to look
8	into what it would cost, I really don't think it
9	would cost that much. It's kind of funny to buy
10	your own data back, but I believe that about a
11	third of the voters in the city of New York, you
12	could probably match with existing private
13	services and very quickly communicate with them.
14	I mean, the poster looks great, but
15	it's a little silly to have to distribute paper
16	posters to get the word out about very effective
17	online technology. So if we could explore
18	existing data that would enable us [off mic] you
19	send one e-mail to all those people that says,
20	hey, you know what, you could sign up here, just
21	click a button, and then we'll text or e-mail you,
22	you know, the week before or the day before the
23	election with your location and what's on the
24	ballot, which you already have so
25	DAWN SANDOW: [Interposing] Right,

69 1 COMMITTEE ON GOVERNMENTAL OPERATIONS our newly redesigned website has that function, it 2 is just up and running three weeks now. So we are 3 collecting e-mails--4 5 COUNCIL MEMBER LANDER: б [Interposing] So just--7 DAWN SANDOW: Yeah. 8 COUNCIL MEMBER LANDER: --so you 9 are collecting e-mails--10 DAWN SANDOW: [Interposing] Yes, we 11 are. 12 COUNCIL MEMBER LANDER: --with a 13 plan to send people e-mails--14 DAWN SANDOW: [Interposing] 15 Notifications. 16 COUNCIL MEMBER LANDER: --targeted 17 to their AD and ED--18 DAWN SANDOW: Mm-hmm. 19 COUNCIL MEMBER LANDER: Beautiful. 20 So--21 DAWN SANDOW: [Interposing] Every time their poll site changes, they will receive an 22 23 e-mail; any upcoming elections, they will receive 24 an e-mail. 25 COUNCIL MEMBER LANDER: Okay. So

70 1 COMMITTEE ON GOVERNMENTAL OPERATIONS that's great--2 DAWN SANDOW: [Interposing] It's 3 4 just--5 COUNCIL MEMBER LANDER: --I'm going 6 to let people--7 DAWN SANDOW: --it's obtaining--8 yes, please let--9 [Crosstalk] COUNCIL MEMBER LANDER: 10 11 [Interposing] So I'm going to let all know in the-12 13 DAWN SANDOW: --because it's 14 obtaining e-mail addresses. 15 COUNCIL MEMBER LANDER: -- for the 16 voters in the 39th district, or at least to all 17 the ones that I purchased e-mails for last year, I'll let them know this information. I think it 18 19 would be great if you could explore doing either a 20 one-time e-mail or some way that you could really 21 significantly expand the number of people who know 22 that this feature is available. 23 DAWN SANDOW: The commissioners 24 also instructed moving forward our poll site 25 applications for next year. There will also be a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 71
2	spotthere is a spot now, but it's not enforced,
3	and we would truly like for people to, when giving
4	out poll worker applications, to basically put
5	their e-mail addresses in because then it helps us
6	reach out to the poll workers as well. We're also
7	working on having poll worker applications and
8	sign up online for next year. This was something
9	that the board started to do before redistricting
10	and then had to put it at the bottom of our
11	priority list because we had redistricting, but it
12	should be up and running for the next election as
13	well.
14	COUNCIL MEMBER LANDER: That's
15	great, thank you.
16	DAWN SANDOW: [Interposing] And
17	they will have to put in their e-mail addresses in
18	order to
19	COUNCIL MEMBER LANDER:
20	[Interposing] Thank you. And I do want to just,
21	before I move on Intro 778, re-stress that, while
22	I think all of this is very valuable, I'm glad
23	that you also remain very mindful of all the
24	people for whom technology is not an adequate way
25	of helping remind and get to the polls, and that

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 72
2	we continue together to emphasize that
3	And now I want to move to a couple
4	of questions about Intro number 778, which would
5	require annual reporting. I know we've been back
6	and forth about this before, but I really think
7	it's a very common sense way to, again, help us
8	just build in continuous improvement. So and I've
9	been looking through the annual reports since our
10	last conversation and the summary materials that
11	you have provided, which, admittedly, contain
12	quite a lot of data, so it's clear that a lot of
13	work goes into the annual reports that you
14	provide. You very helpfully provided to the
15	Council after our last hearing and in advance of
16	this one, some data, but I still have some
17	questions because it doesn't quite get us where I
18	think we need to be.
19	So I guess my first set of
20	questions are, how do you decide what to put in
21	those reports? Is there any place'cause I
22	haven't found itwhere you do year-over-year,
23	that is, trend reporting, so one can compare what
24	happened over a number of elections year over year
25	so you can figure out what's improving and what's
1	COMMITTEE ON GOVERNMENTAL OPERATIONS 73
----	--
2	unimproving? And are there targets for the
3	measurements of those goals so that you can know
4	whether, you know, the number of poll sitenumber
5	of percentage of poll sites that open late, the
6	percentage of BMDs that are defective are, you
7	know, whether we're hitting the mark or not.
8	DAWN SANDOW: I don't have our
9	annual report in front of us, but I know
10	COUNCIL MEMBER LANDER:
11	[Interposing] I'm looking at
12	[Crosstalk]
13	DAWN SANDOW: Okay. I know that
14	from 2010 to to-date our information has increased
15	and it will continue to increase. We will be
16	putting in all the information regarding each
17	election on the performance of the voting
18	machines. And your suggestion of doing a
19	comparison from year to year is something that we
20	will definitely take into consideration.
21	COUNCIL MEMBER LANDER: Because I
22	will say that thatI can't find any place, you
23	know, where either of those things is the case,
24	where eitherthere is a lot of data, but a lot of
25	data outside of context is difficult to use for a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 74
2	management tool and difficult to use for an
3	oversight tool. And two ways of getting that are,
4	one, you know, trend reporting so you could see
5	it's going up or down; and, two, reporting against
6	benchmarks.
7	Our goal was to make sure that 96%-
8	-I mean, our goal is to make sure that every poll
9	site opens on time, but 96% is good or 98% and,
10	you know, this year was 92% so we have to… And I
11	can't find that and even I pulled the Voting
12	Equipment Operations Department reports from the
13	'08, '09, '10, and '11 annual reportsand,
14	admittedly, I mean, '10 was a rough year so I
15	understand why this is true, but you can sort of
16	compare '08 and '09, they have similar charts. In
17	'10, someone decided or just forgot to put any
18	meaningful stats about performance in the '10
19	annual report, I take it that that means '10 was a
20	year we didn't really want to tell people about.
21	And '11, we have a lot of data, but you can't
22	match it to '8 or '9 or the So we need to find a
23	way to take that data and put it in a year-over-
24	year format with some targets that will help us
25	achieve those goals.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 75
2	I had some questions, but in the
3	interest of time, 'cause I see you have a
4	colleagues, I will skip my questions about how we
5	define ballot scanner failure rate, we'll come
б	back to that another time or maybe I'll follow up
7	in writing.
8	When do you release the annual
9	reports?
10	DAWN SANDOW: It's supposed to be
11	in January.
12	[Crosstalk]
13	PAMELA PERKINS:January,
14	sometime
15	[Crosstalk]
16	DAWN SANDOW: It's supposed to be
17	in January.
18	COUNCIL MEMBER LANDER: It is
19	supposed to be in January, but my question wasn't
20	when are you supposed to release the annual
21	reports.
22	DAWN SANDOW: January.
23	COUNCIL MEMBER LANDER: You're
24	correct, the state elections law, which you cited
25	in your testimony, says end of January, but I

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 76
2	guess I'm curious for each of the last several
3	years when the reports have come out. And this is
4	not just a gotcha question, it's about the
5	legislation and when we need it to actually do our
6	job in the budget cycle.
7	DAWN SANDOW: Twenty-eleven we were
8	on time, 2012, we were not.
9	PAMELA PERKINS: When did we submit
10	our
11	[Crosstalk]
12	DAWN SANDOW: I believe March.
13	PAMELA PERKINS: We submitted that
14	in March.
15	COUNCIL MEMBER LANDER: Yeah, so, I
16	mean, that's a violation of existing law, not even
17	of the new law, but part of the problem is it's
18	too late for us to use it in the budget process.
19	You know, the Mayor prepares the executive budget
20	in January, I mean, the preliminary budget in
21	January and the executive budget a couple of
22	months later.
23	Part of the goal of my legislation
24	is to help you help us help you. We need your
25	report early enough if you can give us trend data

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 77
2	that says, look, here's where we fell down and why
3	and here's why we need resources to do that, then
4	it'd be a lot easier for us to develop and
5	advocate for and use the budget. And that's how
6	the Mayor's Management Report works is that people
7	at the right two times of the year, preliminary
8	and final, give us that data. It is relatively
9	well synced up with the budget process so that in
10	our budget hearings we can ask the right questions
11	and help make sure we're using the resources the
12	right way. And so I guess I would again ask you
13	to look atyou could still send it, you know, to,

you know, to us and to the Board of Elections.

mean, before the end of January, I think the dates

that are in my bill would easily comply with that,

you know, you don't have to wait until the very

19 And then I just I guess I'll end by 20 really asking some questions about whether your 21 legal objections really pass muster here. We're 22 not asking you to--and I was trying to look back 23 at your testimony, but I've turned to a different 24 page of your testimony--we're not asking you to 25 change your duties. State election law you cited

14

15

16

17

18

last minute.

Ι

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 78
2	3-212 does indeed prescribe that each Board of
3	Election shall make an annual report of its
4	affairs and proceedings to its local legislative
5	body, but it doesn't prescribe, with the exception
б	of this voter assistance plan, much detail, so
7	you're making many choices about how to do that.
8	And I believe, precisely because it's a report to
9	the legislative body, that we're perfectly
10	empowered under state law to provide additional
11	detail on what that report will look like, and I
12	think we could probably agree that if we work
13	together we could do that in a way so that both
14	the dates and the data that you're reporting would
15	be useful to you, useful to us, useful to the
16	administration, most importantly, useful to the
17	voters in the city of New York and help us all
18	continue to improve our election. So I would ask
19	you to take another look, both at the legal and at
20	the technical, and let's figure out how we can
21	work together to get that data in the MMR.
22	I, as you probably know, you know,
23	if you look in this year's MMR, what we have is a
24	nice big blank page, that's notthat may score
25	political points, but it's not helpful actually to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 79
2	us, it's not helpful to you. Somewhere between
3	these four pages here and this page here, we can
4	get the answer right, and I really would implore
5	you to find a way to work with us to do it. So
6	thank you.
7	CHAIRPERSON BREWER: Thank you.
8	Council Member Greenfield's not here, he's coming
9	back, so Council Member Dromm and then Council
10	Member Dilan. And I want to thank Council Member
11	Dromm, he took the material that staff put
12	together about upcoming elections asking for input
13	and sent it to his whole district. Thank you.
14	Council Member Dromm.
15	COUNCIL MEMBER DROMM: Thank you
16	very much, glad to do it, Madam Chair. My
17	questions are really around Bengali language
18	access, and I have a large Bengali population and
19	I'm deeply concerned that those ballots are still
20	not ready. And I'm wondering why we've had this
21	delay and when do you see this situation being
22	corrected.
23	DAWN SANDOW: Our ballots on the
24	web, you mean?
25	COUNCIL MEMBER DROMM: No

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 80
2	MALE VOICE: You mean
3	PAMELA PERKINS: Bengali.
4	[Crosstalk]
5	DAWN SANDOW: The Bengali language-
6	_
7	COUNCIL MEMBER DROMM:
8	[Interposing] Language ballots, mm-hmm.
9	PAMELA PERKINS: John, would you
10	like to talk to this?
11	DAWN SANDOW: There will be a
12	sample ballot, Bengali ballot on the web. Our
13	ballots should be going up by the end of the week
14	and we have all interpreters in place for 72, I
15	believe, poll sites. Interpreters, signage, all
16	thoseall of our Bengali interpreters and Hindi
17	interpreters are coming in for retraining to show
18	them there will be a sample ballot in Bengali at
19	the poll site, there will also be a candidates
20	list at the poll site, they will be instructed on
21	how to help voters, if requested.
22	COUNCIL MEMBER DROMM: And these
23	sites, have you published them or we know which
24	ones they are?
25	PAMELA PERKINS: We have

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 81
2	[Off mic]
3	DAWN SANDOW: Yes.
4	PAMELA PERKINS: We have, there's
5	72 targeted sites and we have those sites. We can
6	get you that
7	[Crosstalk]
8	COUNCIL MEMBER DROMM:
9	[Interposing] Yeah, I'd like to get that
10	information 'cause I don't know if you remember, I
11	had written you a letter concerning this issue on
12	September 8th
13	PAMELA PERKINS: Yeah.
14	COUNCIL MEMBER DROMM:requesting
15	some of that information. I did get a package
16	DAWN SANDOW: Yes
17	[Crosstalk]
18	COUNCIL MEMBER DROMM:but I
19	don't know if the poll sites were contained
20	DAWN SANDOW: [Interposing] Yes
21	COUNCIL MEMBER DROMM:in that
22	okay.
23	DAWN SANDOW:it was, we sent you
24	a
25	

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 82
2	COUNCIL MEMBER DROMM: All right.
3	DAWN SANDOW:a book, we actually
4	put a book together for you with all the poll
5	sites
б	COUNCIL MEMBER DROMM: Okay.
7	DAWN SANDOW:and what would be
8	given to the interpreters for election day, what
9	the voters will receive on election day. Our
10	Language Assistance Director sent that to you.
11	COUNCIL MEMBER DROMM: Okay. Good,
12	I just didn't see that in there. The other
13	question that I had is
14	COUNCIL MEMBER LANDER:
15	[Interposing] Council Member, could Ithat would
16	
17	be very helpful if it was provided to all of us.
т /	be very helpful if it was provided to all of us. As you know, quite a few of us
18	
	As you know, quite a few of us
18	As you know, quite a few of us [Crosstalk]
18 19	As you know, quite a few of us [Crosstalk] COUNCIL MEMBER LANDER:have
18 19 20	As you know, quite a few of us [Crosstalk] COUNCIL MEMBER LANDER:have Bengali speakers in our districts and whether
18 19 20 21	As you know, quite a few of us [Crosstalk] COUNCIL MEMBER LANDER:have Bengali speakers in our districts and whether through the chair
18 19 20 21 22	As you know, quite a few of us [Crosstalk] COUNCIL MEMBER LANDER:have Bengali speakers in our districts and whether through the chair FEMALE VOICE: Okay. All right.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 83
2	see whether thesome of my poll sites
3	[Crosstalk]
4	COUNCIL MEMBER DROMM:
5	[Interposing] Absolutely, more information is
6	always beneficial.
7	COUNCIL MEMBER LANDER: Thank you
8	very much, Council Member.
9	COUNCIL MEMBER DROMM:so
10	COUNCIL MEMBER LANDER: Apologize
11	[Crosstalk]
12	COUNCIL MEMBER DROMM: That's okay.
13	So just to pick up on something that Council
14	Member Ruben Wills was talking about, which was
15	the confusion regarding the poll sites. I had the
16	same problem that Elizabeth Crowley had, that he
17	had in his district. I received two notices in
18	the mail, one telling me to go to the Renaissance
19	School, the second one telling me to go to PS 222,
20	which is about nine or ten blocks from my house.
21	Previously, I had gone to PS 69, which is a
22	quarter of a block from where I live. This is a
23	huge problem and it's for those who are disabled
24	and for seniors, and there's tremendous concern in
25	the community that many of these people, they've

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 84
2	already expressed this to me, that they're just
3	not going to vote, and it goes to the whole notion
4	of voter suppression. I've heard that question
5	asked many times in my district as well.
6	So it's kind of a multi-level
7	question. It's, one, is there going to be any
8	changes in terms of the reassigning of polling
9	sites to people who have been in a polling site
10	closer to their home previously? And two, when
11	people did receive those notices saying that their
12	polling site was changed, the first one came in
13	and the second one came in like a day later, and
14	people were like totally confused because which
15	one was the right one. And the paper didn't say
16	which was the first notice and which one was the
17	second notice. So I'm hoping that on this one
18	you're going to indicate in some way that this is
19	a different notice than those first two that went
20	out.
21	DAWN SANDOW: Yes, we agree with
22	you 100%. As I stated before, I don't think you
23	were here at the time, we said there was much
24	confusion when they received that second notice
25	and in the future it will say this poll site

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 85
2	change notice supersedes any other received. So
3	that will be on the notice
4	CHAIRPERSON BREWER: [Interposing]
5	Is that clear on the mailing that's going out? So
6	we can answer Council Member Dromm, is it clear on
7	the mailing that's going out?
8	DAWN SANDOW: The mailing that's
9	going out, everyone has a copy in their sample.
10	CHAIRPERSON BREWER: Okay. So
11	COUNCIL MEMBER DROMM: So just
12	CHAIRPERSON BREWER: Go ahead,
13	Council Member Dromm.
14	COUNCIL MEMBER DROMM: Thank you.
15	So even if it says this mailing will proceed any
16	other notice, it's still a little bit confusing
17	because if they get both of them at the same time,
18	right?
19	DAWN SANDOW: Well they didn't get
20	both of them at the same time, I think there was a
21	few days difference and what happened was
22	COUNCIL MEMBER DROMM:
23	[Interposing] A couple of days
24	[Crosstalk]
25	DAWN SANDOW:our required

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 86
2	mailing notice went out first and that was the
3	mailing that went out to all voters basically
4	stating the date of the primary and the general
5	election. What happened was then there was some
6	poll site change notices and that is a small
7	postcard. And lessons learned, as we realize
8	today, it should have stated on that poll site
9	change notice that this supersedes any previous
10	notice.
11	COUNCIL MEMBER DROMM: So the other
12	part of the question is any work or any movement
13	toward the distance from the polling sites that
14	they use to attend to the sites that they're now
15	attending, I'm talking about PS 69, PS 222, PS 89.
16	Some people from Jackson Heights are now voting in
17	Elmhurst. although it's not that far, it's, in my
18	opinion, I'm an able-bodied person, I can walk it,
19	but it's on the other side of Roosevelt Avenue.
20	This is causing a lot of confusion and a lot of
21	concern
22	DAWN SANDOW: [Interposing] I can
23	COUNCIL MEMBER DROMM:especially
24	among the seniors.
25	DAWN SANDOW: Okay. I can give you

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 87
2	someyou're Brooklyn?
3	COUNCIL MEMBER DROMM: No, in
4	Queens.
5	DAWN SANDOW: You're in Queens?
6	There were 20 site28 poll site change notices
7	that went outI'm sorry, 28 poll site changes in
8	Queens after the primary. We have a total of 145
9	citywide, and majority of those were changed
10	because they were notthey were inaccessible,
11	there were some changes to make it more convenient
12	for the voter. Where we could find another site
13	that was accessible, we did. But where we
14	couldn't, it had to remain the same. I do not
15	have the specific poll sites in Queens, but I can
16	get you that information if you would like it.
17	COUNCIL MEMBER DROMM: So these
18	poll sites were not changed because they were
19	inaccessible, they were changed because, I think,
20	of the EDs and probably the redistricting.
21	DAWN SANDOW: Redistricting,
22	correct. The first change was redistricting, yes,
23	yes. And then they were changedonce they were
24	looked over, some were changed back.
25	COUNCIL MEMBER DROMM: There's

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 88
2	still a lot of dissatisfaction with that
3	DAWN SANDOW: [Interposing] I
4	understand there is, but
5	COUNCIL MEMBER DROMM:I don't
6	know how to communicate with you on that
7	DAWN SANDOW:we also have to
8	remember that we have to put these voters into a
9	accessible poll site, fully accessible, and
10	sometimes it's very difficult for the board to
11	find sites, especially if they're private, if
12	their
13	COUNCIL MEMBER DROMM:
14	[Interposing] But in this particular case, if I
15	may interrupt, the site that's a quarter of a
16	block from where I live is accessible, why were
17	they then moved to eight or nine blocks down?
18	DAWN SANDOW: It could have been
19	for either redistricting. If you give me the
20	site, I can look it up for you, it could be for
21	COUNCIL MEMBER DROMM: Okay.
22	DAWN SANDOW:redistricting or it
23	could be that some sites were EDs were moved to
24	other poll sites because of overcrowding, so
25	COUNCIL MEMBER DROMM:

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 89
2	[Interposing] Maybe I can give you those now.
3	It's PS 69, IS 145, PS 222
4	DAWN SANDOW: [Interposing] Okay.
5	PS 69?
6	COUNCIL MEMBER DROMM: Uh-huh. IS
7	145, PS 222, and PS 89.
8	CHAIRPERSON BREWER: But you can
9	getthe board can get back to you with the
10	specifics later on.
11	COUNCIL MEMBER DROMM: Yep.
12	STEVE RICHMAN: Council Member,
13	it's Steve Richman. The other reason you should
14	be aware is that when we redrew the election
15	districts, given the new equipment, when we drew
16	the election districts ten years ago, we were
17	limited to lever machines and the target was each
18	ED should not have more than 600 voters, 'cause
19	over 800 voters you needed two lever machines.
20	Currently, the state regulations
21	say up to 4,000 voters. We didn't go that far, we
22	went to the target EDs about 1,000. So depending
23	on the composition of your neighborhood, if you
24	have one family residential houses, instead of
25	being a four or five block radius, this is now

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 90
2	made with eight or nine blocks. You may be at the
3	end of the district now that's furthest away from
4	the poll site, the other end of your own ED may be
5	actually around the corner.
6	But one of the things we heard was
7	to try to do more with less and we reduced the
8	number of election districts by approximately
9	1,000, and we're hoping that, after the City
10	Council redistricting takes place and we get the
11	lines early enough and we have a, hopefully, final
12	set of lines for the next eight years, we can do
13	that as well. 'Cause one of the things we were
14	trying to do was reduce some of the costs as well.
15	And given the new technology where each scanner,
16	the optimal for us is 1,400 voters for each
17	scanner, each poll site having at least two, we
18	were able to increase that and, therefore, reduce
19	the number of poll workers.
20	COUNCIL MEMBER DROMM: So can I
21	tell my constituents that there is a chance or
22	possibility after the City Council redistricting
23	that their poll site may change again and possibly
24	back to their
25	STEVE RICHMAN: [Interposing] It

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 91
2	may or may
3	COUNCIL MEMBER DROMM:closer
4	site?
5	STEVE RICHMAN: I think that's one
6	of the other concernI was delayed 'cause we were
7	in federal courtis that every poll site after
8	December 15th has to be 100% accessible. I
9	believe there's going to be dramatic changes in
10	poll sites again as a result of that. Because for
11	next year, we can no longer have an inaccessible
12	poll site in the city, and I think that's going to
13	be
14	But, again, I think what you've got
15	to look at, and we can get back to you, is we
16	literally may be at the wrong end of the ED this
17	time because, if we reverse it, then the people
18	now closest to the poll site at the other end of
19	the ED will have the same complaint. It's a
20	problem
21	[Crosstalk]
22	CHAIRPERSON BREWER: [Interposing]
23	Okay. I think we can go back and forth. I do
24	agree with Council Member Dromm that the seniors
25	in particular have to be able to walk comfortably

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 92
2	to their site. So there is a discussion that
3	needs to go on: Cost, walking, accessibility, et
4	cetera
5	COUNCIL MEMBER DROMM: Space.
6	CHAIRPERSON BREWER:but we need
7	to work together on this 'cause we might be able
8	to find ones that are closer, accessible, and you
9	can walk to it. But walking, that's what we need
10	to be able to do, all right? Council Member
11	Dromm, keep going.
12	COUNCIL MEMBER DROMM: Yes, and,
13	you know, I'm also a district leader in Queens, so
14	I don't remember having had had that discussion at
15	all and I would just ask that you involve the
16	district leaders in that discussion in terms of
17	where those poll sites are located. And we do
18	know the neighborhood and that you oftentimes do
19	reach out to us for poll sites. So I don't
20	remember having had this discussion in regard to
21	the changed EDs and we'd appreciate having that
22	opportunity to discuss this further with you as we
23	move down the road. Thank you.
24	CHAIRPERSON BREWER: All right,
25	anything else? Okay. Council Member Dilan and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 93
2	then Council Member Williams.
3	COUNCIL MEMBER DILAN: Yeah, I too
4	want to just note that I am a Democratic district
5	leader in Brooklyn and had similar problems. But
6	what I think, and I'll speak globally and not so
7	much about my district, just my observations as to
8	what has happened this election cycle. I want to
9	start by stating that the challenge that you had
10	was a difficult challenge, and I think you did a
11	great job. You had to administer by the end of
12	this year four elections in a reapportionment
13	year, which is very difficult to do.
14	Reapportionment years in and of
15	itself, when things happen on the normal election
16	schedule without the intervention of the state
17	legislature and changing federal elections, is
18	difficult in and of itself. But with four
19	elections, because of the change of the federal
20	elections and everything that has occurred, I want
21	to say you did a good job.
22	But that being said, as with any
23	election, nothing ever runs perfect, and
24	reapportionmently years especially are difficult.
25	I experienced the same things in my district, and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 94
2	I imagine they were pervasive citywide, with the
3	closure of poll sites as it relates to seniors.
4	When they found out their poll site where they had
5	been voting at in the past ten years was closed,
6	some of them chose not to vote, some of themand
7	I'll be honest, in our races, some of them that we
8	know were voting for us, we got them a ride and
9	some of them, you know, some of them chose to walk
10	to their poll site.
11	But that in and of itself was
12	difficult for seniors, and I believe brought some
13	of the votes down. But I also believe that, as
14	they become accustomed to where they will be
15	voting over the next several years, that that
16	problem will address itself.
17	I also want to state that as it
18	relates to the inspectors themselves and their
19	willingness to become active, the fact that taxes
20	are now taken out of their paychecks, in my view
21	as a district leader, has become a major problem.
22	As they sit there and they do the math, it equates
23	to less than minimum wage for the amount of hours
24	that they have to work, and it's a very, very
25	difficult recruiting problem. If we went back to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 95
2	the old way where the taxes weren't taken out of
3	the checksyeah, and I know you may not have any
4	control of that
5	STEVE RICHMAN: [Interposing]
6	Council Member, your direction should be to the
7	Commissioner of the Internal Revenue. It's their
8	determination
9	[Crosstalk]
10	STEVE RICHMAN:and, again, the
11	board did not do it, we were compelled by an
12	audit
13	[Crosstalk]
14	COUNCIL MEMBER DILAN:
15	[Interposing] I'm just giving observations and
16	STEVE RICHMAN: [Interposing]
17	Understood
18	[Crosstalk]
19	COUNCIL MEMBER DILAN:I'm glad
20	that you know about them, but this is directly
21	affecting the
22	DAWN SANDOW: Yeah.
23	COUNCIL MEMBER DILAN:quality of
24	inspectors that go before
25	[Crosstalk]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 96
2	FEMALE VOICE:agree with you.
3	COUNCIL MEMBER DILAN:us in our
4	election sites. It is having an impact, it is
5	having an effect.
6	Other observations that I have seen
7	were just traditional towards the normal election
8	cycle, but we had in March the presidential
9	primary with the old DDs [phonetic] and all poll
10	sites. We had federal elections in June with
11	which, first, voters weren't accustomed to voting
12	in June and then they still had the old DDs and
13	old poll sites, even though the numbers may have
14	changed, for the most part they were the old DDs
15	and old poll sites. Then you come in in
16	September, someone who voted at a certain poll
17	site that was open in June now found that their
18	poll site was closed in September. Again,
19	election year anomaly, I believe it gets fixed
20	next year, created a problem.
21	And I believe that some voters,
22	'cause in most districts, in my district
23	especially, most voters like to come out for the
24	big game, and the big game is November, the
25	presidential elections are coming, I believe there

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 97
2	will be high turnout. They're going to experience
3	that all over again. So I think to the extent
4	possible in the future, and for future
5	reapportionment years especially, notices on the
6	outside of old sites where they were
7	reapportionment, some of them were schools and you
8	actually had voters walking in to schools and got
9	access to schools, believing that it was a poll
10	site, and it was no longer a poll site, therefore,
11	you had someone unlawfully entering a school,
12	which almost was a potential problem in my
13	district. So I believe that those are
14	observations and you can, you know, just take it
15	as information, and I'm sure you may have known,
16	and make your adjustments accordingly.
17	I want to speak specifically to the
18	bills, and I heard my colleagues talk about
19	unfunded mandates and I share that concern about
20	unfunded mandates because we've seen in other
21	business here that the Mayor's taxi proposal has
22	not come forward and agencies are asked to take a
23	large PEG, and I believe your agency may be one of
24	them. So that being said, I don't anticipate any
25	new revenue coming to you to address any of the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 98
2	problems that you have. So on all the bills that
3	affect the Board of Electionsthe ones that don't
4	affect the Board of Election, you don't have to
5	answercould you give us the total cost of what
б	it would cost you in addition to what you normally
7	operate under right now? And could you also add
8	has there been any discussions with the
9	administration to cover some of these costs should
10	these bills go forward? I would like to know the
11	answer on that first, and then I have questions
12	specifically about each individual bill.
13	[background noise]
14	STEVE RICHMAN:we could have the
15	initial costs with the printing and
16	[Crosstalk]
17	DAWN SANDOW: Right.
18	COUNCIL MEMBER DILAN: And it could
19	be an estimate, I don't need the exact
20	DAWN SANDOW: [Interposing] The
21	initial cost for the printing, I believe we gave
22	at 100,000.
23	COUNCIL MEMBER DILAN: Yeah, I
24	heard that one, but there's
25	DAWN SANDOW: Yes.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 99
2	COUNCIL MEMBER DILAN:there's
3	other bills that I believe weren't addressed in
4	terms of costs.
5	DAWN SANDOW: Right, that's
6	[Crosstalk]
7	STEVE RICHMAN:10,000
8	DAWN SANDOW:that's for 10,000
9	registration forms
10	STEVE RICHMAN: Doesn't include the
11	staff.
12	DAWN SANDOW:that we would
13	right, the staffing, I believe we told you, I
14	think we were discussing, I'm not sure if it was
15	the
16	COUNCIL MEMBER DILAN:
17	[Interposing] Well
18	DAWN SANDOW:voter outreach that
19	we
20	COUNCIL MEMBER DILAN:how about
21	we do thiscould you do this
22	DAWN SANDOW: No, we did
23	COUNCIL MEMBER DILAN:instead of
24	maybe just answering the question
25	DAWN SANDOW: [Interposing] Yeah,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 100
2	we'll have to
3	COUNCIL MEMBER DILAN:could you-
4	_
5	DAWN SANDOW:get back to you on
6	the amount.
7	COUNCIL MEMBER DILAN:could get
8	back to the committee and the chair and including
9	its members
10	DAWN SANDOW: Sure.
11	COUNCIL MEMBER DILAN:the
12	estimated impact on your budgets of this whole
13	package if implemented and whether or not you
14	expect the administration to kick in? I believe
15	what's in this package isthere's a lot of good
16	measures in here, so I don't want to sound like
17	I'm being an obstructionist to some of these
18	measures, I do have concerns about some of them,
19	but I do want to move forward knowing how much
20	this is going to cost your agency and affect the
21	operations.
22	I have concerns specifically on
23	Intro 721. Seven twenty-oneand I started
24	reviewing it on Friday when I got the briefing
25	paper, and maybe I'm wrong, and if I'm incorrect,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 101
2	you can correct my initial observations721, I
3	have some concerns that this bill could
4	potentially be partisan, partisan in a lot of
5	respects. If I'm correct, this bill creates an
6	agency coordinator position at select agencies
7	described by the administration. Is that your
8	understanding of what is in the bill?
9	STEVE RICHMAN: I think what our
10	recommendation was to make the bill much broader,
11	make it applicable to every agency and to cover
12	all the elections and to provide the time off.
13	And what we would do is that we would then treat
14	those people identified as we would do that all
15	the nonpolitical recommendations
16	COUNCIL MEMBER DILAN: Okay. But
17	STEVE RICHMAN:but they still
18	have to be enrolled Democratic or Republican.
19	COUNCIL MEMBER DILAN: Let me take
20	a step, and what happens to the blanks and
21	independents? I mean
22	STEVE RICHMAN: [Interposing] State
23	election law requires to be a poll worker, you
24	have to be an enrolled member of one of the two
25	major parties.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 102
2	COUNCIL MEMBER DILAN: Well
3	STEVE RICHMAN: Or appointed by
4	that party.
5	COUNCIL MEMBER DILAN: Yeah, no,
6	no, I got that, but you never know, one year the
7	Working Families party may supersede another party
8	and then you have to change
9	STEVE RICHMAN: [Interposing] Well
10	then all the poll workers will change.
11	COUNCIL MEMBER DILAN:change
12	accordingly. It depends on the outcome of the
13	governor's race, I understand fully. So just
14	explain to me then what are the current
15	restrictions on municipal employees as it stands
16	right now from becoming a poll worker.
17	STEVE RICHMAN: I don't believe
18	there are any statutory restrictions, I think,
19	with the exception, I believe, of the uniformed
20	service members can't hold a partisan position,
21	which I guess, the inspector could be considered.
22	The others would be, though, on a primary day,
23	most of the employees are working so they would
24	have to take a day off from work to qualify.
25	And the other part would be, again,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 103
2	is that these would all be voluntary. But
3	COUNCIL MEMBER DILAN:
4	[Interposing] Okay. So let me
5	STEVE RICHMAN:LA County is
6	done
7	[Crosstalk]
8	COUNCIL MEMBER DILAN:let me
9	just stop you there 'cause I want to just kind of
10	do this as quickly as I can. Is there any extra
11	vetting for a city worker by the city worker's
12	agency that grants that person permission to work
13	as a poll worker on election day currently?
14	STEVE RICHMAN: That will be up to
15	the agency, I don't think the board has any
16	knowledge. All of our full-time staff are working
17	election day. They're not working
18	COUNCIL MEMBER DILAN: Well I
19	could
20	STEVE RICHMAN:as poll workers.
21	COUNCIL MEMBER DILAN:tell you,
22	as a district leader, when we submit our
23	inspectors to the Brooklyn Board of Elections,
24	city employees are vetted extra. I'm telling you-
25	_

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 104
2	STEVE RICHMAN: [Interposing] The
3	only thing would be is that tax consequences,
4	commissioner
5	COUNCIL MEMBER DILAN: I am telling
6	you we have
7	[Crosstalk]
8	STEVE RICHMAN: I mean, Council
9	Member. They would have to be
10	COUNCIL MEMBER DILAN:I have
11	hadI'm just telling you my experience and we can
12	discuss offline afterwards.
13	DAWN SANDOW: [Interposing] It's
14	the
15	[Crosstalk]
16	CHAIRPERSON BREWER: [Interposing]
17	Let the Council Member finish and then you can
18	answer.
19	COUNCIL MEMBER DILAN: Well we can
20	discuss offline, we may
21	DAWN SANDOW: Yeah.
22	COUNCIL MEMBER DILAN:disagree
23	here, and that's fine, but I'm just telling you
24	what I've experienced.
25	STEVE RICHMAN: Yeah, we're only

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 105
2	aware that there's a personnel process to get them
3	identified so that
4	DAWN SANDOW: Right.
5	STEVE RICHMAN:the tax
6	consequences, the money they are paid
7	[Crosstalk]
8	COUNCIL MEMBER DILAN:
9	[Interposing] And I believe that's what I'mI
10	believe we're talking about the same thing
11	STEVE RICHMAN: [Interposing] Yeah.
12	[Crosstalk]
13	STEVE RICHMAN:yes.
14	COUNCIL MEMBER DILAN:but this
15	creates an additional delay on these inspectors,
16	who many of them are qualified and they'll be
17	codified with this bill, this creates additional
18	delay as a district leader for me to place them as
19	an inspector, and if their agency does not get
20	back, they are prevented from working. So I just
21	want to put that out there
22	[Crosstalk]
23	COUNCIL MEMBER DILAN: Oh, it's
24	happened, it's happened. It's happened, I know it
25	has nothing to do with the Board of Elections

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 106
2	[crosstalk]
3	COUNCIL MEMBER DILAN:it has
4	nothing to do with the Board of Elections, it has
5	to do with the city agencies, trust me, it's
6	happened. I have had upset inspectors at me who
7	are also city workers. But my main concern here
8	is that this has the potential, with the creation
9	of the agency coordinator position, to become
10	very, very partisan, 'cause trust me somebody in
11	the Mayor's office or someone who's a Deputy Mayor
12	in the future is going to know that each agency
13	has an agency coordinator position and, God
14	forbid, that they turn out to vote for someone
15	else other than their current boss. I'm telling
16	you that's going to be a future problem with this
17	bill.
18	If we could find a way to safeguard
19	it, and, again, maybe I may be reading the bill
20	wrong, maybe my interpretation is wrong, I read it
21	once, I read it twice, I thought I had it right.
22	I'm concerned about this, we'll lay it out, not
23	only for you, but for my respective colleagues.
24	And if it does create
25	STEVE RICHMAN: [Interposing]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 107
2	Council Member, I think
3	COUNCIL MEMBER DILAN:if it does
4	create
5	STEVE RICHMAN:but from our
6	point of view, I think from the commissioners,
7	that's an issue that I think you have to address
8	with the city government. The one issue that we
9	wanted to address was creating an additional pool
10	of poll workers.
11	COUNCIL MEMBER DILAN:
12	[Interposing] And I agree with you, but I'm not
13	certain that they were invited here to testify,
14	and that's another issue and I don't want to get
15	into that with my chair, who I respect, but I
16	would want the administration
17	STEVE RICHMAN: Yeah.
18	COUNCIL MEMBER DILAN:to answer
19	how they prevent this from becoming very partisan,
20	which I believe it has the potential to be in the
21	future.
22	CHAIRPERSON BREWER: I think we'll
23	have a lot more discussion on the bills. The
24	issue today was to do both oversight and the
25	bills, but we'll definitely have more discussion

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 108
2	of the bill.
3	COUNCIL MEMBER DILAN: Well but
4	this is part of the bill
5	CHAIRPERSON BREWER: [Interposing]
6	No, you're right, I'm just saying that
7	COUNCIL MEMBER DILAN: Yeah.
8	CHAIRPERSON BREWER:we'll do
9	both today, but we'll have more on the bills.
10	COUNCIL MEMBER DILAN: Okay. All
11	right. 'Cause I would want that question answered
12	before I could vote for that. And I could tell
13	you thatwell I think enough has been said, I
14	think I've highlighted my concern.
15	With Intro 788, which I believe is
16	Council Member Lander's bill, this is on
17	STEVE RICHMAN: Seven eighty-eight.
18	COUNCIL MEMBER DILAN:I believe
19	this is on the Mayor's Management Report.
20	DAWN SANDOW: Oh, yes.
21	COUNCIL MEMBER DILAN: You know, I
22	certainly believe that since you are the entity
23	that certifies elections, that there should be a
24	certain level of independence. But that being
25	said, the other side of it is information and
1	COMMITTEE ON GOVERNMENTAL OPERATIONS 109
----	--
2	reporting is critical, I do agree that it's
3	critical, and you currently have to provide a
4	report as it stands that that is your own. If
5	enacted, do you foresee any interagency problems
6	or any problems with the accurate reporting of
7	data to the administration?
8	STEVE RICHMAN: I don't think the
9	staffsthe commissioners have a concern about
10	maintaining the independence. We report
11	information, and I think this committee knows,
12	whenever requests have been asked have been
13	provided. I think the other concern is in terms
14	of the timeliness, given the election calendar and
15	having the inadequate resources to prepare the
16	reports. We're having enough of a problem
17	certifying elections. And as Councilman, you're
18	aware there is at least one election in Brooklyn
19	from the primary and one in Manhattan that is
20	still just either just concluded
21	COUNCIL MEMBER DILAN:
22	[Interposing] I thought that was done.
23	STEVE RICHMAN: But it hasn't been
24	certified yet, so
25	COUNCIL MEMBER DILAN: Oh.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 110
2	STEVE RICHMAN:we're literally
3	going to certify a primary election. And again,
4	we even had a court decision a week ago Friday
5	where the judge found that, under normal
6	circumstances, he may have considered ordering a
7	new primary election, but he doesn't have the time
8	since toit is for a public office nomination for
9	the state assembly, there's not enough time, given
10	the election.
11	So but the staff resources aren't
12	there as well to assimilate the data. Part of the
13	process is with 1,400 poll sites, hopefully 30,000
14	poll workers, getting all the data back, pulling
15	it together with a limited staff, we had to
16	prioritize. And prioritize is the first thing is
17	to count all the votes accurately and correct
18	COUNCIL MEMBER DILAN:
19	[Interposing] But I don't think that has anything
20	to do with what I asked. As it relates to
21	reporting should this go into law, should it go
22	into law, do you see any possibility of any
23	interagency problems or communications with the
24	Mayor's office getting this information included
25	into the Mayor's Management Report?

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 111
2	DAWN SANDOW: I think that our
3	commissioners, you know, it's clearly what was
4	stated, they took their position and they're an
5	independent agency. And that they will report, we
6	will report now, annual reports. We took into
7	consideration what the
8	COUNCIL MEMBER DILAN: Well
9	DAWN SANDOW:members said to us
10	today about giving more information and
11	[Crosstalk]
12	COUNCIL MEMBER DILAN:
13	[Interposing] So I have to interpret that if this
14	were
15	DAWN SANDOW:done by the end of
16	January.
17	COUNCIL MEMBER DILAN:if this
18	were passed, you intend to fight this provision in
19	court to maintain the independence of reporting?
20	I mean, if that's the way
21	[Crosstalk]
22	DAWN SANDOW: [Interposing] That
23	would be
24	STEVE RICHMAN: [Interposing]be
25	a decision for the commissioners, but their

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 112
2	existing
3	CHAIRPERSON BREWER: [Interposing]
4	You need to use the microphone.
5	STEVE RICHMAN: We don't comment
6	before litigation has to be commenced, but the
7	commissioners' policy has been that the board is
8	they are responsible for maintaining the
9	independence of the board, and they have
10	repeatedly said that participating, at least in
11	the Mayor's Management Report, they believe would
12	be an impermissible infringement on that
13	independence.
14	COUNCIL MEMBER DILAN: By state law
15	or bydoes the City, in your opinion, have the
16	authority and jurisdiction to change this?
17	STEVE RICHMAN: I believe that the
18	state law, the provisions that cited 3-212 preempt
19	that, that's the provision for reporting to the
20	local legislative body for all Boards of
21	Elections.
22	COUNCIL MEMBER DILAN: So there's
23	my answer. Okay. As it relates to 613, and which
24	I also believe is good, and that's the privacy of
25	the e-mail lists. What is the current policy on

1 COMMITTEE ON GOVERNMENTAL OPERATIONS 113 the e-mail data that you collect right now? 2 DAWN SANDOW: We don't share the e-3 mails. 4 5 COUNCIL MEMBER DILAN: You don't б share, but--7 DAWN SANDOW: No. 8 COUNCIL MEMBER DILAN: --so how--is 9 it possible--DAWN SANDOW: [Interposing] It's an 10 11 opt-in so it's--12 [Crosstalk] 13 COUNCIL MEMBER DILAN: Yeah, yeah, 14 is it possible to be bought in the private market 15 by a consultant at all? 16 DAWN SANDOW: Not from us. 17 STEVE RICHMAN: Not from us, unless 18 someone hacks in. There's no legitimate way to 19 acquire that. 20 COUNCIL MEMBER DILAN: So nobody 21 buys e-mail list by assembly district, 22 congressional district--23 STEVE RICHMAN: [Interposing] We 24 don't sell them. 25 DAWN SANDOW: No--

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 114
2	[Crosstalk]
3	COUNCIL MEMBER DILAN:
4	[Interposing] All right, but I'm telling you
5	there's people out there that do, so how do they
6	get that data?
7	STEVE RICHMAN: You're talking
8	about private commercial vendors who
9	COUNCIL MEMBER DILAN:
10	[Interposing] Yes.
11	STEVE RICHMAN:take the voter
12	registration lists and then acquire that data from
13	other sources, and then they sell it as a
14	commercial product.
15	COUNCIL MEMBER DILAN: Okay. So
16	then could this be susceptible to that same
17	selling of the commercial product that we
18	currently have now?
19	STEVE RICHMAN: We do notour
20	vendor has assured us that it's a secure system
21	and we are not making that available. It's only
22	for the use of the board itself. And any
23	DAWN SANDOW: [Interposing] It's in
24	our system.
25	STEVE RICHMAN:any transmission

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 115
2	outside of that would violate both the board
3	policies and, if it's done by the vendor, it would
4	be the contractual agreement with the board.
5	COUNCIL MEMBER DILAN: Okay. Okay.
6	'Cause I think it's good and certainly I know of
7	entities that have purchased e-mail lists by
8	assembly district, by councilno, not from the
9	board
10	STEVE RICHMAN: Okay.
11	COUNCIL MEMBER DILAN:not from
12	the board, but obviously, if we're purchasing it,
13	it has to be bought from somewhere and it has to
14	come from somewhere, so I just want to know how
15	they did it. And very concerned about privacy in
16	that regard.
17	So that will be the only other
18	question I had on that bill, I'm glad to see that
19	that safeguard was included because I think it
20	will help you and help the voters of this city if
21	we can find a safe and secure way to do it.
22	With that, Madam Chair, I conclude
23	my questioning.
24	CHAIRPERSON BREWER: Thank you very
25	much. Council Member Williams and then Council

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 116
2	Member Halloran, and I think Council Member James
3	was here earlier.
4	COUNCIL MEMBER WILLIAMS: Thank you
5	again, Madam Chair. And thank you again for
6	coming out to testify. Had a couple of global
7	questions, and then I had a question about Intro
8	760. So, as has been said and, as you know, I had
9	tremendous issues on primary day and I had some
10	pretty good tweets back-and-forth with the board
11	about that, which was helpful actually. It was
12	unfortunate that some of the information I felt
13	wasn't available to either the poll worker or the
14	voter itself.
15	I did want to tell about one
16	person, her name is Marie Yolene Delice
17	[phonetic], or Delecy. On primary day, she was
18	not in the BOE book and so she decided to do a
19	affidavit. On October 6th, she was sent a letter
20	saying that the affidavit was not valid because
21	she was in the wrong ED. And the poll worker was
22	the one that filled it out and actually put the
23	wrong AD. We actually did a check and the BOE
24	notice that she was given had the wrong ED in it,
25	so that was very concerning. And, luckily, she

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 117
2	was in a district that had no primary, but had she
3	been in a district with a primary, she would have
4	missed her right to vote.
5	It was very concerning that the BOE
6	sent out wrong information, we actually looked at
7	the card that she was mailed. And, one, I wanted
8	to make sure if this is a presidential election,
9	even if they're in the wrong ED or assembly
10	district, and they fill out a affidavit, will the
11	affidavit count?
12	STEVE RICHMAN: Councilman, Steve
13	Richman. No, the state law mandates that an
14	affidavit to be valid, A, the voter has to be
15	registered and it has to be cast in the correct
16	poll site. It could be at the wrong election
17	district, but it must be in the correct poll site.
18	The state legislature codified the Court of
19	Appeals decision in the SpanoI'm trying to [off
20	mic] but it involved Assemblyman Spano and Audrey
21	Stewart-Cousins and the legislature now has the
22	same thing. To be valid, if you go into the
23	correct poll site but go to the wrong ED table,
24	your ballot will be valid for those offices you
25	would have been allowed to count. So, for

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 118
2	example, this year, if you're going to your poll
3	site
4	COUNCIL MEMBER WILLIAMS:
5	[Interposing] This is for the presidential
6	election.
7	STEVE RICHMAN: For president, for
8	U.S. Senate, your vote will count no matter what
9	ballot if you're in the right poll site.
10	COUNCIL MEMBER WILLIAMS: Okay.
11	STEVE RICHMAN: But if you live in
12	the 9th Congressional district and you go to a
13	table that's from the 10th, your vote won't count
14	for Congress 'cause you aren't able to do that,
15	but it may count for your state senate and
16	assembly candidate if those are identical, but
17	they have to get to the right poll site.
18	COUNCIL MEMBER WILLIAMS: So they
19	got to be in the right building.
20	STEVE RICHMAN: Poll site, correct.
21	COUNCIL MEMBER WILLIAMS: Yes, the
22	right poll site, okay.
23	STEVE RICHMAN: And to be valid,
24	and it'll be valid for those offices that they
25	would be legally entitled to vote for.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 119
2	COUNCIL MEMBER WILLIAMS: Just
3	saying Ms. Delecey was listed, the information you
4	sent out as being in ED 13, but her correct BOE
5	was 47, we looked that up on the website.
6	[Off mic]
7	COUNCIL MEMBER WILLIAMS: Okay.
8	And then I wanted to knowwell you may have
9	mentioned it and I wasn't here, but what do you
10	attribute the many voter complaints regarding the
11	lack of information at the poll site for this
12	primary?
13	DAWN SANDOW: I believe weat the
14	poll site or
15	[Crosstalk]
16	COUNCIL MEMBER WILLIAMS:
17	[Interposing] Yeah, I mean, at
18	DAWN SANDOW:someone is voting?
19	COUNCIL MEMBER WILLIAMS:the
20	poll site. When I was there, I had poll workers
21	who just didn't know, I had supervisors actually
22	that were close to tears 'cause people were just
23	leaving without voting. There was really a lack
24	of, I think, proper information on both ends.
25	DAWN SANDOW: Could you please tell

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 120
2	me on what issues there was, it wasn't
3	COUNCIL MEMBER WILLIAMS:
4	[Interposing] Where to vote, it was
5	DAWN SANDOW: Okay.
6	COUNCIL MEMBER WILLIAMS:a
7	primary.
8	DAWN SANDOW: Where to vote
9	COUNCIL MEMBER WILLIAMS: Yeah.
10	DAWN SANDOW:that's where the
11	majority of what we had mentioned before, the
12	majority of issues were where to vote. We are
13	calling in all the information clerks again to get
14	retrained. We are adding extra information clerks
15	for the presidential, there will be a minimum of
16	two in each poll site, and then we would like two
17	to troubleshoot on the line.
18	Also, when they are called in, they
19	are being taught theirwe're going to have our
20	poster and they'llif they have a phone and they
21	would like to use it, they will download the QR
22	code, so this way they will be able to, if they
23	feel comfortable enough, to use their phone to
24	direct the person to their correct poll site or ED
25	AD. And they will also get a retraining on the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 121
2	[off mic] book
3	COUNCIL MEMBER WILLIAMS:
4	[Interposing] So there
5	DAWN SANDOW:and the
6	COUNCIL MEMBER WILLIAMS:there's
7	going to be training so the poll worker can tell
8	the person how to use their cell phone to find the
9	information.
10	DAWN SANDOW: Our information
11	clerks, when they come in, if they would like to,
12	we are not forcing anyone for this election, but
13	if they would like to use their phone, they can
14	download our QR code and they can use that. We
15	would like the extra information clerks that are
16	going to be working the line to be able to use
17	that, but it's not mandatory.
18	COUNCIL MEMBER WILLIAMS: Can't you
19	just
20	DAWN SANDOW: But they will be
21	trained to
22	COUNCIL MEMBER WILLIAMS:provide
23	the QR code
24	MALE VOICE:posters.
25	COUNCIL MEMBER WILLIAMS:so

122 1 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 that--DAWN SANDOW: [Interposing] It is 3 on all--it will be in all our newspaper ads, it'll 4 5 be on the mailing-б COUNCIL MEMBER WILLIAMS: 7 [Interposing] At the voting booth, at the voting--8 I'm sorry, poll site. 9 MALE VOICE: Poll site. 10 DAWN SANDOW: There'll be a poster 11 for--12 COUNCIL MEMBER WILLIAMS: Okay. 13 DAWN SANDOW: --there'll be a 14 poster when you walk into all public schools, all 15 city poll sites, state poll sites--excuse me? 16 STEVE RICHMAN: Housing authority 17 too. 18 DAWN SANDOW: Yeah, Housing 19 Authority. There is --20 PAMELA PERKINS: [Interposing] 21 Libraries. 22 DAWN SANDOW: --a large poll site, 23 we delivered them to all the City Council members 24 yesterday, I believe, or was it--25 MALE VOICE: Friday.

123 1 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 DAWN SANDOW: --Friday. PAMELA PERKINS: Friday. 3 4 DAWN SANDOW: Friday. 5 COUNCIL MEMBER WILLIAMS: And--[Crosstalk] 6 7 DAWN SANDOW: -- know what day it 8 is. 9 COUNCIL MEMBER WILLIAMS: --what--10 DAWN SANDOW: --be the Q & R on 11 that poster, so if someone's walking in, they will be able to--it's a large poster, I believe it's--12 13 it's in your packet. 14 COUNCIL MEMBER WILLIAMS: Okay. 15 DAWN SANDOW: If you want to take a 16 look at--17 COUNCIL MEMBER WILLIAMS: 18 [Interposing] Also what's wrong with getting a 19 computer besides the book, the nice huge book that 20 we have--21 DAWN SANDOW: [Interposing] That is 22 something we're looking into for next year. COUNCIL MEMBER WILLIAMS: For next 23 24 year, okay. What--25 DAWN SANDOW: [Interposing] We

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 124
2	would need that at every single poll site
3	COUNCIL MEMBER WILLIAMS: Okay.
4	DAWN SANDOW:probably more than
5	one, we would probably need two.
6	COUNCIL MEMBER WILLIAMS: Now with
7	the affidavits, what efforts do poll workers take
8	to instruct voters how to properly complete an
9	affidavit ballot? There was huge, huge
10	misinformation affidavit [off mic]. I had a poll
11	worker tell a person coming to vote not to bother
12	to do it 'cause it wouldn't be counted.
13	Unfortunately, in the case of Ms. Delecy, she was
14	correct, but that information should never be
15	given to someone. And then apparently this one
16	was filled out wrong because of the poll worker
17	that put the wrong AD on Ms. Delecey's.
18	STEVE RICHMAN: Well the
19	instructions by state law is to advise the voter
20	that they are in the incorrect poll site and,
21	therefore, their ballot would not count, but if
22	they insist upon it, they're given that ballot.
23	Affidavit applications
24	COUNCIL MEMBER WILLIAMS:
25	[Interposing] Wait, they're saying that the law

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 125
2	says that the instruction is that
3	STEVE RICHMAN: [Interposing] We're
4	supposed to advise them that they
5	COUNCIL MEMBER WILLIAMS:
б	[Interposing] Wrong poll site.
7	STEVE RICHMAN:and they should
8	go to their correct poll site.
9	COUNCIL MEMBER WILLIAMS: But you
10	could be in your right poll site, just the wrong
11	ED, AD.
12	STEVE RICHMAN: But then, again,
13	they would be toldfor example, if you have thee
14	EDs in the site, you're supposed to go to table
15	one, you go to table two, if it's that easy, the
16	poll worker should tell them, based on your
17	address you should be at table one, that's why
18	your name is not in the book here, it may be at
19	table one and that's where you should go. But if
20	the voter insists that they haveget a ballot,
21	they will be given a ballot even after they have
22	given the written slip telling them you're in the
23	wrong poll site, that the vote will not count
24	under state law.
25	Filling out the affidavit

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 126
2	applicationaffidavit ballot envelope is
3	relatively simple. The first part requires you to
4	give us your name, your address, your date of
5	birth. The second part needs youoh, and if it's
6	a primary, to fill in the name of the party you're
7	enrolled in, and that's on the top. You have four
8	different options to check: You've moved within
9	the city of New York, give us your old address
10	since you've given us your new address; you claim
11	that you're registered, there is no registration
12	there; you have been asked for I.D. under the Help
13	America Vote Act's requirements and you do not
14	have that so you vote by affidavit; and the fourth
15	one
16	[Off mic]
17	STEVE RICHMAN: Yeah, but it's one
18	of the four boxes to check and they do that and
19	then they just have to sign it. That's it, it is
20	really not that complicated.
21	In addition, once they fill out the
22	affidavit, they've got to seal it. The inspectors
23	information that they put in there are to record
24	which poll site they came in. So even if they
25	went to the rite poll site, the inspectoreven if

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 127
2	they put the wrong ED, let's say they went to the
3	wrong ED, the list will show when it's validated
4	that they went to the correct poll site.
5	COUNCIL MEMBER WILLIAMS: So I just
6	want to make sure it's understood that that
7	information was not given properly and affidavits
8	were not filled out properly. I am a little
9	concerned about people losing their ability to
10	vote because there was a lot of poll siteI had
11	seniors told to go to one poll site and then had
12	to take transportation back. I had a woman who
13	was told to go to Borough Park, she paid for a
14	cab, went to Borough Park, wrong poll site, came
15	back to her other poll site in Flatbush, spent
16	about \$22, and then had to do an affidavit. So
17	I'm very concerned, and now if you're at the wrong
18	poll site, your vote for president won't be
19	counted.
20	I don't know how to correct that
21	except make sure we have the proper information
22	given to people with some kind of warning on the
23	thing so people can pay attention. I don't know
24	what it is, but there was a huge debacle in there

25

and I hope that's corrected so people's vote will

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 128
2	be counted, particularly in this era of hanging
3	chads and things of that nature.
4	DAWN SANDOW: We're hoping, Council
5	Member Williams, that with the additional mailing,
6	which Council Member Brewer helped us get the
7	funding for, that all voters will be informed. We
8	have a extensive media campaign ad that's going to
9	be starting. There's a list in our packet of all
10	the media buys, the posters going up in all poll
11	sites as they're walking in.
12	[Off mic]
13	DAWN SANDOW: Our phone bank as
14	well, yes, our phone bank which serves English,
15	Chinese, Korean, Spanish, and Bengali. Also the
16	phone apps that are out there. We're hoping our
17	poll site locator, people going to our poll site
18	locator to find out where they vote. Also to view
19	their sample ballot before they go to the poll
20	site, that's a huge help for people because they
21	can increase the font if they want to, they can
22	print it out and take it with them to the poll
23	site.
24	Our coordinators are all being
25	retrained, they're coming in for debriefing and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 129
2	retraining, our information clerks. The Bengali
3	interpreters specifically are coming in because
4	there is changes at the poll site for them since
5	the primary, they're going to have added Bengali
б	sample ballots and also candidate lists. So we're
7	hoping with all this that it helps.
8	COUNCIL MEMBER WILLIAMS: Just a
9	couple more questions. One has to do with
10	language access. I have a huge Haitian Creole
11	speaking population, that's not one of the
12	languages included here, although I believe they
13	may have more than Bengali speakers, it may be
14	comparable to Korean. How do we get that language
15	access to people who need it?
16	STEVE RICHMAN: The only thing the
17	City of New York is required to provide is under
18	the federal Voting Rights Act, and that
19	designation is either for languages of Hispanic
20	origin, Asian American, Asian Pacific, or Native
21	American. European-based languages are not
22	covered. So the Director of the Census makes that
23	determination after each American Community
24	Survey. And so for in the City of New York,
25	Spanish has been targeted in every borough except

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 130
2	Staten Island; Chinese in Manhattan, Brooklyn, and
3	Queens; Korean and Bengali in Queens. And then
4	what we do at that point then is, working with the
5	Department of City Planning, we do a sensitive
6	statistical analysis to do more sophisticated
7	targeting to make sure that the services are
8	provided where they are. But, Council Member,
9	there is no legal basis now to provide language
10	assistance in other than the languages designated
11	under the federal Voting Rights Act.
12	COUNCIL MEMBER WILLIAMS: How can
13	I, of the City Council Member or the City Council,
14	make sure that someone like the Haitian
15	population, and even St. Lucian population
16	actually speaks Creole, it's a huge population
17	comparable to Korean, how can we make sure that
18	they have the same access?
19	STEVE RICHMAN: Either have the
20	federal law changed to include European languages
21	in the language assistance provisions
22	COUNCIL MEMBER WILLIAMS:
23	[Interposing] So Creole is considered a European
24	language?
25	STEVE RICHMAN: Yes, well it's a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 131
2	French derivative. Or at this point, or possibly
3	see state law, but as you may know, the governor
4	vetoed the Russian language bill as being a
5	excessive expense.
6	COUNCIL MEMBER WILLIAMS: So
7	there's nothing the City Council can do. And the
8	digital divide, I know there's some things that
9	are being worked out. It's quite concerning to me
10	though, we're doing a lot of things digitally,
11	which we should, but our seniors don't have the
12	same access, our immigrants don't have the same
13	access, what are we doing to try to close that
14	gap? Because, unfortunately, there's no app for
15	that.
16	DAWN SANDOW: Our phone bank, a
17	number is placed on all our ads and all the media
18	buys, it's on all our notifications. Our phone
19	bank, like I stated previously, we have
20	interpreters in the phone bank for Chinese,
21	Korean, Bengali, Spanish
22	COUNCIL MEMBER WILLIAMS:
23	[Interposing] Probably not Creole.
24	DAWN SANDOW:and English. No
25	PAMELA PERKINS: Not

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 132
2	[Crosstalk]
3	DAWN SANDOW:I'm sorry, but they
4	are there to help the people that do not have
5	access to a computer. They will go to the poll
6	site locator, they will have computers in front of
7	them, receive theretrieve the information for
8	them and give
9	COUNCIL MEMBER WILLIAMS:
10	[Interposing] Your media buys, do you have a
11	particular attention to, I think they call it
12	[Crosstalk]
13	DAWN SANDOW: Yes.
14	COUNCIL MEMBER WILLIAMS:me, I
15	prefer the culturally sensitive the
16	PAMELA PERKINS: [Interposing] Yes,
17	it is, it's in the packet, it shows youit lays
18	out all the ethnic media
19	[Crosstalk]
20	COUNCIL MEMBER WILLIAMS:
21	[Interposing] And what about churches and civic
22	associations?
23	PAMELA PERKINS: One of
24	DAWN SANDOW: [Interposing] All
25	Community Boards.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 133
2	COUNCIL MEMBER WILLIAMS: Community
3	Boards?
4	DAWN SANDOW: Yes, let me go back
5	to my testimony, it was in the testimony.
6	PAMELA PERKINS: We work with the
7	Community Boards and all kinds of government and
8	community organizations, as well as elected
9	officials, and if you need a demo in a specific
10	area in your district, we'll bring the machines so
11	the
12	[Crosstalk]
13	COUNCIL MEMBER WILLIAMS:
14	[Interposing] Where can I find the media buy?
15	PAMELA PERKINS: It's in
16	MALE VOICE: Is it this one?
17	COUNCIL MEMBER WILLIAMS: I think
18	[Crosstalk]
19	PAMELA PERKINS: Yeah, it's in this
20	one. Yeah.
21	COUNCIL MEMBER WILLIAMS: Yeah.
22	I'm just trying to find it. And where did you
23	did you contact the local electeds or community
24	groups to find out which papers you need to get it
25	in to reach the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 134
2	DAWN SANDOW: [Interposing] We deal
3	with the community groups.
4	COUNCIL MEMBER WILLIAMS: The
5	community groups that you still put in here?
6	DAWN SANDOW: The community groups
7	listed who weno, we justthere is the media buy
8	of where we're placing our ads.
9	COUNCIL MEMBER WILLIAMS: Okay.
10	'Cause I'm here and what you havewhat you called
11	ethnic papers for culturally sensitive media, but
12	we have ethnic papers Viva El Diario, Well Journal
13	New York, Sing Tao Daily, El Thikini [phonetic],
14	Bengali Patrika, Korea Daily, India, and New York-
15	_
16	VALERIE VAZQUEZ: Yes.
17	COUNCIL MEMBER WILLIAMS:that
18	correct?
19	FEMALE VOICE: And Thikana.
20	VALERIE VAZQUEZ: Yes. When we
21	refer to ethnic newspapers, we're referring to the
22	legally required
23	CHAIRPERSON BREWER: Valerie
24	[Crosstalk]
25	CHAIRPERSON BREWER:just

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 135
2	introduce yourself.
3	VALERIE VAZQUEZ: Valerie Vazquez,
4	Director of Communications.
5	COUNCIL MEMBER WILLIAMS: Last time
6	this came up, I gave some names of particularly
7	Haitian papers that we can put some of this
8	information in. I don't see any Haitian papers
9	here where particular will be able to speak Creole
10	or get the information to the Creole speakers. So
11	how would I, as a Council Member, get information
12	to you? I did it at a hearing here and for some
13	reason it's not on here, so I think we're
14	significantly missingas well as just the
15	Caribbean population in general. I see Jamaica
16	Times, but is it
17	VALERIE VAZQUEZ: [Interposing]
18	Jamaica refers to the area in Queens.
19	COUNCIL MEMBER WILLIAMS: I see, so
20	we don't have anything
21	VALERIE VAZQUEZ: [Interposing] So
22	it's borough, right, in each borough we're
23	targeting community newspapers, we
24	COUNCIL MEMBER WILLIAMS:
25	[Interposing] But there's nothing here for the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 136
2	Caribbean paper.
3	VALERIE VAZQUEZ: That would fall
4	under the ethnic newspapers and
5	COUNCIL MEMBER WILLIAMS: Yes.
6	VALERIE VAZQUEZ:as discussed,
7	we have it for the legally required languages,
8	which are Spanish, Korean, Chinese
9	[Crosstalk]
10	COUNCIL MEMBER WILLIAMS: And these
11	same papers like Korea Life, they actually have
12	one called Caribbean Life that will be nice to
13	focus on.
14	So maybe we can talk because you
15	have whole swaths of the population that this is
16	not [off mic]. Caribbean is a huge swath of the
17	population in Brooklyn
18	CHAIRPERSON BREWER: [Interposing]
19	You should put one in the Caribbean paper, okay?
20	PAMELA PERKINS: We still have
21	time, we can incorporate that in
22	[Crosstalk]
23	CHAIRPERSON BREWER: [Interposing]
24	They will incorporate it, Council Member.
25	COUNCIL MEMBER WILLIAMS: Thank

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 137
2	you. You have Caribbean Life and you have Carib
3	News, you have Haitian Times.
4	[Off mic]
5	COUNCIL MEMBER WILLIAMS: Okay.
6	And lastly, with my billso you were given
7	150,000 over the past two years, registration
8	cards, and we got 2,300 back. That's not really
9	good and we don't know what's working and what's
10	not working, and that 2,300 didn't have a
11	breakdown of where they were coming.
12	And Intro 760 is trying to rectify
13	that and I know you said it's a unfunded mandate.
14	I'm trying to figure out what would cost so much,
15	I think you said you would need 145 [off mic].
16	I'm trying to figure out why it's not just 19 for
17	the agents that you have, and then you say you'd
18	have to manually put in the information, but
19	wouldn't the QR code make it a lot easier to get
20	this information in there?
21	DAWN SANDOW: The voter reg doesn't
22	have a Q & R code, we do refer to in the testimony
23	that we would have to upgrade our system. Now, of
24	course, you know, given if we have more time, I'm
25	sure our managers can sit down and discuss maybe

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 138
2	how we can upgrade the system, but quite honestly,
3	you know, we put down what we felt in a group
4	moving forward in the time period that we had,
5	because we are preparing for a presidential
6	election. We're not saying that the board does
7	not want to do this, what we're trying to say is
8	that it iswe're not funded. Are we going to be
9	funded to upgrade our system, upgrade the
10	registration system, the staffing? I did state
11	previously that we have one permanent staffer in
12	our registration departmentone to take care of
13	five boroughs.
14	COUNCIL MEMBER WILLIAMS: And where
15	did you get that it would need 145 different
16	versions of the registration?
17	STEVE RICHMAN: Because under this
18	federal law, we are required to provide language
19	assistance and then cover the languages a voter
20	registration form. So each agency would need five
21	forms: One in English, one in Spanish, one in
22	Chinese, one in Korean, and one in Bengali. So 5
23	forms times the 29 agencies comes to 145
24	[Crosstalk]
25	COUNCIL MEMBER WILLIAMS:

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 139
2	[Interposing] What do you do now?
3	STEVE RICHMAN: We provide now what
4	you have, Council Member, it says localit says a
5	Code 29, which is the Local Law code, and we
6	provide that, that's why it's not agency specific.
7	I think one of the things we'd like you to
8	consider is
9	COUNCIL MEMBER WILLIAMS:
10	[Interposing] Wait, slow down, slow.
11	STEVE RICHMAN: Code D.
12	COUNCIL MEMBER WILLIAMS: Well what
13	do we do now? You get these registration forms
14	and then
15	STEVE RICHMAN: [Interposing] And
16	then manually track them.
17	COUNCIL MEMBER WILLIAMS: How many
18	languages are they in?
19	STEVE RICHMAN: All five languages.
20	COUNCIL MEMBER WILLIAMS: Okay.
21	STEVE RICHMAN: And they're not
22	agency specific, we're just keeping them as a
23	Local Law 29
24	[Crosstalk]
25	COUNCIL MEMBER WILLIAMS:

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 140
2	[Interposing] So why would this change it to
3	whatever the number is now, how would that
4	increase it to
5	[Crosstalk]
б	STEVE RICHMAN: [Interposing] Right
7	now, we have one code for every city agency, all
8	of them covered
9	COUNCIL MEMBER WILLIAMS: Okay.
10	STEVE RICHMAN:and with the
11	exception of CUNY because they print for a
12	separate form. One of the things we would like to
13	maybe ask you to think about is maybe have the
14	agencies themselves track what they give out
15	COUNCIL MEMBER WILLIAMS: Okay.
16	STEVE RICHMAN:and so we can
17	see, at least you'll what's being distributed.
18	COUNCIL MEMBER WILLIAMS: Okay.
19	STEVE RICHMAN: And then coming
20	back in, part of the problem is is to each time
21	you're adding an additional layer of reporting, we
22	have no problem but we need staff and the
23	resources to do it.
24	CHAIRPERSON BREWER: I think the
25	Council Member idea is a good one and we should

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 141
2	sit down with DoITT, Operations, you, and the
3	agencies and figure something out. I think it's a
4	very good idea.
5	COUNCIL MEMBER WILLIAMS: But you
б	also said you're manually tracking?
7	STEVE RICHMAN: Yes.
8	COUNCIL MEMBER WILLIAMS: So
9	wouldn't that be a cost saving measure, if you
10	don't have to manually track it anymore?
11	STEVE RICHMAN: Well right now,
12	under the current system we'd have to track them
13	now by individual agency
14	COUNCIL MEMBER WILLIAMS: Okay.
15	STEVE RICHMAN:we don't have a
16	system in place, it's a manual system.
17	COUNCIL MEMBER WILLIAMS:
18	[Interposing] Thank you. I'll be happy to look
19	into having the agencies be the ones that track
20	it. But thank you very much. I do have to say
21	I'm really dismayed with the culturally sensitive
22	media that there's this whole swaths that weren't
23	there, so hopefully we can correct that. Because
24	that's a particular swath that may not come out as
25	much as others should and we have to be doing what

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 142
2	we can to increase that.
3	DAWN SANDOW: Remember, Council
4	Member, we would look to please all ethnic
5	COUNCIL MEMBER WILLIAMS: Yes.
6	DAWN SANDOW:all of them, but
7	if
8	[Crosstalk]
9	DAWN SANDOW: Yeah, there's 170
10	[Crosstalk]
11	CHAIRPERSON BREWER: [Interposing]
12	We'll work on it, but
13	DAWN SANDOW:languages so
14	CHAIRPERSON BREWER:Council
15	Member Williams showed up today.
16	[Off mic]
17	CHAIRPERSON BREWER: Oh.
18	COUNCIL MEMBER WILLIAMS:last
19	time and I gave
20	CHAIRPERSON BREWER: [Interposing]
21	That's right, that's why I think
22	COUNCIL MEMBER WILLIAMS:I gave
23	suggestions.
24	CHAIRPERSON BREWER:that's why I
25	think you shouldwe'll work on your culturally

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 143
2	PAMELA PERKINS: [Interposing]
3	We're going to get back to you.
4	CHAIRPERSON BREWER:appropriate-
5	_
6	[Crosstalk]
7	COUNCIL MEMBER WILLIAMS: Thank you
8	very much.
9	CHAIRPERSON BREWER: Council Member
10	Halloran.
11	PAMELA PERKINS: Thank you.
12	COUNCIL MEMBER HALLORAN: First,
13	let me commend the board on the job that you've
14	done in a short time trying to fix a myriad of
15	problems you didn't create with a budget that
16	isn't enough. And I'm shocked to hear my
17	colleague in government tell me finally maybe
18	we're taxing our citizens too much. I think
19	that's extraordinary that a Democrat sitting up
20	here had the temerity to say that it's too taxing
21	to actually follow the IRS requirement that's not
22	your decision to make to take the taxes out of
23	someone's paycheck and it's too much. I just
24	think that absolutely blows my mind.
25	The second thing that blows my mind

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 144
2	is that we're now having a discussion about
3	advertising in one particular ethnic paper. Is my
4	community going to get an Italian version of this
5	done in the Italian press? Are we going to go to
6	the Polish community and do that same thing with
7	the Polish press? And where would my colleague in
8	government like us to get the money to do that in
9	a budget where this Mayor won't even let us put
10	gym teachers in a classroom? Okay? I think this
11	is absolutely a ridiculous conversation to be
12	having.
13	If we're going to hit every
14	ethnicity that under-votes, we're talking about
15	basically 130 of the 147 languages in the city of
16	New York, okay? The federal government has
17	identified five language groups
18	[background noise]
19	COUNCIL MEMBER HALLORAN:voted,
20	I know how to fix this problem: We make English
21	the official language of the United States and
22	required citizens like every other country in the
23	world to vote only English, but provide
24	information
25	CHAIRPERSON BREWER: [Interposing]
1	COMMITTEE ON GOVERNMENTAL OPERATIONS 145
----	--
2	Council Member
3	COUNCIL MEMBER HALLORAN:in the
4	board on other languages.
5	CHAIRPERSON BREWER:a question
6	COUNCIL MEMBER HALLORAN: You know,
7	Madam Chair, every other Council Member who has
8	spoken here for at least 30 minutes each has been
9	given the opportunity to give a dialogue, and I,
10	the only Republican, bipartisan there, has to be
11	Republicans and Democrat, this committee, not a
12	single Republican on it. So with all due respect,
13	Madam Chair, and I have always been respectful to
14	you, I'd like to be able to say what I think I
15	need to say in defense of the other side of the
16	argument on all these issues, which is not getting
17	any airtime in this committee, okay?
18	Let's take a look at some of the
19	numbers that we're talking about when we talk
20	about disparity. I see Manhattan, the Bronx,
21	Brooklyn, Queens, Staten Island with a number of
22	poll workers assigned to each site, and then I
23	looked at the breakdown of the population in each
24	of those boroughs. Why does Manhattan, which has
25	roughly the same population of voters, which is

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 146
2	far less than the actual number of citizens in it,
3	have more poll workers assigned by a significant
4	margin than Queens? And why does the Bronx have
5	the same number with a significant less number of
6	voters in it? Why would that be? I'm looking at
7	appendix 2, Poll Worker Deployment, from the
8	report of the BOE that our department did.
9	DAWN SANDOW: Some boroughs had
10	borough-wide elections and some did not.
11	COUNCIL MEMBER HALLORAN: Okay. So
12	that's just a function of whether there was a
13	borough-wide election.
14	DAWN SANDOW: Yeah, Staten Island
15	only
16	COUNCIL MEMBER HALLORAN:
17	[Interposing] Has none, and well we know that they
18	have
19	DAWN SANDOW: Yes.
20	COUNCIL MEMBER HALLORAN:very
21	little resources.
22	PAMELA PERKINS: They had a [off
23	mic] race
24	[Crosstalk]
25	COUNCIL MEMBER HALLORAN: That's

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 147
2	it.
3	STEVE RICHMAN: Yeah.
4	COUNCIL MEMBER HALLORAN: So it's
5	only a function of whether there's borough-wide
6	STEVE RICHMAN: For a primary
7	DAWN SANDOW: Depends on
8	STEVE RICHMAN:election, Council
9	Member, we only open those election districts of
10	poll sites having actual primaries.
11	COUNCIL MEMBER HALLORAN: Okay.
12	STEVE RICHMAN: With Kings and New
13	York Counties had a countywide primary for
14	judicial offices so every poll site was open
15	there. Bronx also, I believe, had a surrogates
16	countywide race. So those three had countywide
17	races. Queens, for whatever reason, did not have
18	a countywide race and Staten Island did not have a
19	countywide race. Staten Island only had an
20	Independents party primary for assembly in one
21	district.
22	COUNCIL MEMBER HALLORAN: Can we
23	find out, I know one of the things that everyone
24	has brought up is the fact that we couldn't find
25	where we're suppose to vote, and I know those

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 148
2	books become cumbersome and difficult. Each year
3	I give out Reso A money to every organization
4	under the sun, and iPads cost a certain number of
5	dollars to meet per unit. If, in fact, the
6	administration doesn't actually buy you the
7	equipment that you need, is it possible for the
8	Council to have its Council Members purchase under
9	Reso A resolution for each poll site in their
10	district? Or is that
11	[Crosstalk]
12	STEVE RICHMAN: We're allowed to
13	accept gifts from anyone who want to do it as long
14	as it's not
15	COUNCIL MEMBER HALLORAN:
16	[Interposing] Well we can't
17	[Crosstalk]
18	STEVE RICHMAN:to influence.
19	COUNCIL MEMBER HALLORAN:but I'm
20	glad you guys can.
21	STEVE RICHMAN: But, no, we can
22	takefor example, if we get a grant money or
23	something else from a foundation, I guess, I don't
24	know of anything, I think you should check with
25	your general counsel to see if you could use

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 149
2	Council money for that, but any support we get, I
3	think we'd be grateful.
4	COUNCIL MEMBER HALLORAN: Okay.
5	So, again, I would
6	DAWN SANDOW: [Interposing] We are
7	looking into those electronic poll books, so I
8	will hold you to that.
9	COUNCIL MEMBER HALLORAN: Well no,
10	I'm telling you right now that if you get a
11	clearance from our counsel's office, I am telling
12	you Council District 19, if I'm still a Council
13	Member, or if I'm in Congress, I'll find another
14	way to get you money, will put in its Reso A
15	package next year money for each poll site to have
16	one at each poll site available so we eliminate
17	this problem. Two, let's start with one and see
18	where I can get you from there
19	STEVE RICHMAN: Yeah, okay.
20	COUNCIL MEMBER HALLORAN:okay?
21	On the numbers.
22	Back at the last hearing, I asked
23	you a question about the Florida voters and
24	whether or not there was a way to cross-check.
25	Since then, there's been two stories, one was run

by NBC news, the other was done by WPIX, in which 2 they indicated they were able, in a 10% sampling 3 of voting in New York City in the primaries, able 4 5 to determine that there were at least 31 individuals who had voted both in the Florida 6 primary and the New York primaries this year. 7 Α, 8 has the board done anything to prosecute those 9 individuals, to refer them out for prosecution? 10 In Florida, it's actually a D Felony to vote in 11 more than one election. You know, it's barred by 12 federal law to vote in more than one election. 13 Has the board done anything to follow up on that? And second question to that, if 14 15 they have not, which I'm going to presume you have 16 not, do you have any intention whatsoever of doing 17 anything meaningful when it comes to stopping and 18 preventing voter fraud from taking place? As you 19 know, the media reported that up to 40,000 people 20 are registered in both Florida and by absentee 21 ballot in New York over the last five years. 22 STEVE RICHMAN: Council Member, I 23 know we had the discussion. Two things, one, we 24 are not a law enforcement agency. However, if a

registered voter appears before the commissioners

25

1

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 151
2	and, under oath, makes a complaint to challenge
3	someone's registration, we then conduct an
4	investigation. The investigation usually involves
5	dispatching a bipartisan team to the residence and
6	speaking to the voter.
7	We also have the right under the
8	law to request the assistance of NYPD. They have
9	other duties, so we've been in the past doing that
10	to do the determinations. We have on the average
11	maybe three or four challenges a year that people
12	actually come in and make the applications. I
13	believe there was one this summer, I believe the
14	matter was resolved, that the individual is
15	eligible to vote. This was, in this case, I
16	believe, part of ongoing family dispute.
17	COUNCIL MEMBER HALLORAN: So just
18	STEVE RICHMAN: [Interposing] But
19	reports from news media is not sufficient for us
20	to take action, the statute requires a voter to
21	come forward and execute a sworn statement before
22	the commissioners.
23	COUNCIL MEMBER HALLORAN: Okay.
24	And sua sponte, that doesn't happen within the
25	commission. So, in other words, if the Daily News

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 152
2	prints a list of names and boroughs of residence
3	of voters that have voted in Queens and voted in
4	county of Miami, the Dade County, Miami, Florida,
5	in this election cycle, that wouldn't matter to
6	you unless somebody else brought you an affidavit
7	and said I read the newspaper article, I'm a voter
8	in New York and
9	STEVE RICHMAN: [Interposing] No,
10	the statute requires that they have personal
11	knowledge.
12	COUNCIL MEMBER HALLORAN: So, okay,
13	so in other words, what you're saying to me is
14	there's absolutely nothing that can be done onas
15	you indicated the NYPD will not conduct these
16	investigations, they're too busy; you do not have
17	law enforcement authority to conduct these
18	investigations. So essentially what you're
19	telling me is that it's too bad for the voters of
20	the state of New York, they have no recourse
21	unless they personally
22	STEVE RICHMAN: [Interposing]
23	Council Member
24	COUNCIL MEMBER HALLORAN:know
25	the person who's committing voter fraud.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 153
2	STEVE RICHMAN:the only thing
3	our investigation can do is can result in the
4	cancellation of the person's registration. What a
5	law enforcement agency does with knowledge and how
6	they go about that, you should direct it to those
7	agencies.
8	COUNCIL MEMBER HALLORAN: Okay.
9	Now, I also have this wonderful picture you guys
10	supplied of the post office and a hundred and
11	something plus postcards of notice to voters about
12	where they should vote that didn't go on it. I
13	believe I heard you correctly when you said the
14	postal authorities didn't know if they were
15	actually going to prosecute this postal employee,
16	is that correct?
17	DAWN SANDOW: That's what was
18	stated to Pam and I when we did speak with the
19	agent over the phone.
20	COUNCIL MEMBER HALLORAN: Okay.
21	And we don't know the extent to which this may
22	have happened by this carrier or other carriers on
23	other occasions?
24	PAMELA PERKINS: No.
25	DAWN SANDOW: No, they are

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 154
2	conducting anyeah, they're conducting an
3	investigation, they've said that they would get
4	back to us. I did ask for it in writing and we
5	have not heard back yet.
6	COUNCIL MEMBER HALLORAN: Okay.
7	And
8	DAWN SANDOW: From the agent.
9	STEVE RICHMAN: Again, I think the
10	commissioners areif we get the documentation, I
11	think at least that would be referred at that
12	point to the appropriate U.S. attorneys because,
13	again, this would be a violation of a federal
14	statute, not a state law or a city regulation, so
15	it's outside the purview of DOI or a D.A
16	COUNCIL MEMBER HALLORAN: Right.
17	STEVE RICHMAN:but, again,
18	normally it would be the province of the postal
19	inspectors who is the one who brought this to our
20	attention, but I guess the U.S. attorney, my
21	understanding, would have concurrent jurisdiction
22	if they wanted to pursue anything.
23	COUNCIL MEMBER HALLORAN: Okay.
24	And would you make a recommendation should you
25	once you get this final report from the postal

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 155
2	inspectors, will you be making a recommendation to
3	the U.S. Attorney's office directly?
4	STEVE RICHMAN: I think we'll
5	recommend to the commissioners that we be
6	authorized
7	COUNCIL MEMBER HALLORAN: Right.
8	STEVE RICHMAN:to do that, it's
9	up to the
10	[Crosstalk]
11	COUNCIL MEMBER HALLORAN:
12	[Interposing] And then the commissioners vote, I
13	understand.
14	STEVE RICHMAN: Yes.
15	[Crosstalk]
16	COUNCIL MEMBER HALLORAN: And when
17	I say these things, I don't mean that you guys
18	will do them personally, I mean that you'll put it
19	to the commissioners for a vote.
20	DAWN SANDOW: Yes.
21	STEVE RICHMAN: As an attorney, I'm
22	very hesitant to refer anything based on a phone
23	call to a prosecutor, I'd like to get something in
24	writing.
25	COUNCIL MEMBER HALLORAN: Absolute,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 156
2	I understand completely. And my last
3	DAWN SANDOW: [Interposing] That's
4	what we are waiting for.
5	COUNCIL MEMBER HALLORAN: And I
6	appreciate that, and thank you for at least doing
7	the follow up, it's amazing that you were able to
8	track it to know it's stymied somewhere at the
9	post office, which is, I'm sure, why we got
10	[Crosstalk]
11	COUNCIL MEMBER HALLORAN:to an
12	investigation. Had you not been able to track it
13	to know that it stopped at the post office, who
14	knows where we'd be.
15	DAWN SANDOW: I think they received
16	many phone calls. As we were receiving
17	complaints, we were calling the vendor, and I'm
18	sure that they received plenty of complaints.
19	They said they did get an anonymous tip.
20	COUNCIL MEMBER HALLORAN: I
21	appreciate that. My last question has to do with
22	your response to the call taking process where it
23	indicates you received 94 calls relating to
24	problems with poll workers. You had 2,800, I
25	think, citywide, you found 95 were unfounded, and

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 157
2	then 49 were related to poll worker behavioral
3	issues, 45 in response to poll workers not
4	following proper procedure. Of the 49 related to
5	poll worker behavioral issues, can you just give
6	us a broad idea of what you mean by that and what
7	actions was taken to remedy it? And then
8	similarly in the 45 responses where there was not
9	proper procedure what we're talking about and what
10	was done to remedy it.
11	DAWN SANDOW: Behavioral issues
12	could be the way they were treating voters when
13	they came into the poll site, it could be a
14	conflict between two poll workers at a poll site.
15	Most of the times that's what the issue is.
16	As far as procedural issues, we did
17	receive phone calls where poll workers,
18	information clerks were not giving out the proper
19	information, we did dispatch our ED monitor teams
20	immediately to those sites. Aside from that,
21	those poll workersit's documented in the
22	reports, and aside from that they are called into
23	the Board of Elections in their borough to go over
24	what the procedural issues are that they had
25	problems with.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 158
2	There wereI can't tell you which
3	borough, I believe there was a few in the Bronx,
4	but that's the only borough that I have right
5	here, but there were some that were dismissed.
6	There were some that I went to and Pam went to,
7	and we went with a actual site coverage record.
8	And as we went into these sites, we did make notes
9	next to certain poll worker's names to state
10	either they needed to be removed or they needed to
11	come in, we felt, for more training. And that's
12	what our ED monitors are doing out in the field
13	and also our general office monitoring teams.
14	COUNCIL MEMBER HALLORAN: I just
15	have one other question and it's just a generic
16	one. To do the job the way you need to do the
17	job, how much more would your budget require,
18	realistically speaking, given the issues you've
19	identified here so that we don't have the natural
20	problems, the endemic or systemic problems that
21	you're facing right now. What's the real number
22	for our otherwise-independent City Board of
23	elections?
24	DAWN SANDOW: A hundred and four
25	new heads came in to what?

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 159
2	PAMELA PERKINS: We
3	[Off mic]
4	JOHN WARD: John Ward, Finance
5	Officer, Board of Elections. We have recently
6	submitted to the City Council and OMB a new needs
7	request of approximately \$3 million to fund \$1
8	million in salaries and \$2 million in OTPS
9	spending to update our computers, to have ENR
10	[phonetic] teams, all really important, good
11	stuff, and we're hopingwe've received a series
12	of questions from OMB and we've answered those
13	questions, and we're hoping that this will be
14	given a positive light. One of the items is that
15	additional mailing for \$1.6 million where we have
16	been assured that the funding is coming.
17	Now, we also have a structural
18	deficit in PS of about \$20 million so that would
19	have to be added to the budget. Currently, the
20	budget is \$88 million, so you add 20, you get 108,
21	and then you add another three or four, we're at
22	112. That's where we are.
23	DAWN SANDOW: Our EVS department
24	that we asked for and
25	[Crosstalk]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 160
2	JOHN WARD: [Interposing] And this
3	new department of the 12 heads would be another
4	504,000. And, again, I'm using rounded numbers.
5	COUNCIL MEMBER HALLORAN: I
6	understand and appreciate that, and I'd just like
7	to point out that the overtime budget of the New
8	York City Police Department is \$500 million a
9	year, and we're talking about one-fifth of that to
10	actually operate the most important thing that
11	goes on in the city of New Yorkthe elections of
12	its public officials.
13	DAWN SANDOW: I just want to state
14	the importance of the EVS department that we did
15	put in for.
16	[Crosstalk]
17	CHAIRPERSON BREWER: All right.
18	Okay. And you
19	[Off mic]
20	CHAIRPERSON BREWER: Thank you very
21	much. Council Member Williams, really fast.
22	[Crosstalk]
23	JOHN WARD: We also have request
24	for 104 additional heads, which would cost \$3.4
25	million.

COMMITTEE ON GOVERNMENTAL OPERATIONS 161
COUNCIL MEMBER WILLIAMS: I just
want to clarify one thing, so thank you. And
then, of course, I think you do try to do a really
good job and I thank you already for the point
size. With the media, I just wanted to say, I
think that we have enough media dollars here, it's
just a matter of refocusing someplaces, so I don't
even think the question is definitely more money,
but we should try to find a way to get this money
to focus on particular groups, thank you.
CHAIRPERSON BREWER: We'll work on
that, thank. Okay. The issues I have are the
following: Doug Kellner [phonetic] points out, I
know you are agreeing it, that you're going to
have a high turnout, particularly in the morning,
in the presidential election. Can you just walk
me through between the QR, maybe somebody outside
with a clipboard telling people what to do and
giving them information on the line, is somebody
going to use a bullhorn with a permit to usehave
noise? How are you actually going to tell these
long lines that they have alternativesthey don't
read posters, they just don'thow are you going
to minimize the long lines? 'Cause it does

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 162
2	discourage people.
3	DAWN SANDOW: [Interposing] We are
4	addingthere's awe're adding extra information
5	clerks
6	CHAIRPERSON BREWER: Okay.
7	DAWN SANDOW:we're looking at
8	the amount of voters per poll site. Anywhere
9	where there's 800 or more voters in that poll
10	site, all poll sites will have a minimum of two,
11	but anywhere there's more than 800 or more voters,
12	we will add an extra two information clerks to
13	work the line. One will be working the line and
14	one will be troubleshooting so that they don't
15	hold up the line. If there's a problem and
16	someone cannot find this person in the book, they
17	will be referred to the troubleshooter the
18	information.
19	CHAIRPERSON BREWER: All right, for
20	the young people who do have some kind of a device
21	be it an Android, a Blackberry, a smartphone,
22	iPad, whatever they have, will the troubleshooter
23	information person be looking for that to explain
24	that they can use it to find the table that
25	they're supposed to go, something simple like

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 163
2	that?
3	DAWN SANDOW: Yes, well our
4	information clerks, like I previously state
5	CHAIRPERSON BREWER: [Interposing]
6	But can the information clerks do that?
7	DAWN SANDOW: They'll all be aware
8	that there will be that poster with the Q & R to
9	direct a young voter if they want to use it as to
10	where to go
11	[Crosstalk]
12	CHAIRPERSON BREWER: [Interposing]
13	So they'll walk up and down the line and tell
14	people that.
15	[Crosstalk]
16	CHAIRPERSON BREWER: That's what
17	I'm trying to picture.
18	DAWN SANDOW: Yes, we
19	CHAIRPERSON BREWER: 'Cause that's
20	how
21	[Crosstalk]
22	DAWN SANDOW:and we're putting
23	that in our training and all our information
24	clerks
25	CHAIRPERSON BREWER: [Interposing]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 164
2	And maybe the district leaders can do that? Are
3	they allowed to do that, to tell people to do that
4	if the line is long and the information clerk
5	can't do it?
6	STEVE RICHMAN: Yeah and the other
7	thing, Council Member, we are [off mic] to remind
8	people that polls are open, not just at 6 a.m.,
9	but through 9 p.m.
10	CHAIRPERSON BREWER: Well they know
11	that.
12	STEVE RICHMAN: Well no, I think
13	they
14	CHAIRPERSON BREWER: [Interposing]
15	They show up in the morning whether you like it or
16	not. That's what they're going to do.
17	STEVE RICHMAN: Well in 2008
18	everyone showed up in the morning
19	CHAIRPERSON BREWER: [Interposing]
20	In the morning.
21	STEVE RICHMAN:hours and there
22	was no evening rush.
23	CHAIRPERSON BREWER: I know that, I
24	was there.
25	STEVE RICHMAN: Every election

1 COMMITTEE ON GOVERNMENTAL OPERATIONS 165 since then, we've gone back to the more 2 traditional pattern--3 4 CHAIRPERSON BREWER: Okay. 5 STEVE RICHMAN: -- of having morning 6 and afternoon--7 CHAIRPERSON BREWER: [Interposing] 8 Morning and evening, I'm concerned about, and I 9 just want to be sure that something simple like 10 you can figure out a way to get to the right table 11 without waiting in this long line is communicated. 12 And you're saying hopefully it will be 13 communicated. STEVE RICHMAN: Yeah, the problem 14 15 is going to be when the line to get to the actual table to sign in goes out the door, which is the 16 17 problem we had in 2008. CHAIRPERSON BREWER: 18 Okay. 19 STEVE RICHMAN: Brooklyn Supreme 20 Court for Brooklyn Heights --21 CHAIRPERSON BREWER: [Interposing] 22 Okay. I don't need to know the whole history, I 23 just--24 STEVE RICHMAN: [Interposing] --all 800 voters showed at 6--25

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 166
2	[Crosstalk]
3	CHAIRPERSON BREWER: Okay.
4	STEVE RICHMAN:in the morning
5	[Crosstalk]
б	CHAIRPERSON BREWER: Okay. No, I'm
7	just saying is with technology, there are some
8	ways of addressing it, but somebody has to
9	communicate it in a responsible way, you're saying
10	that hopefully will happen.
11	PAMELA PERKINS: Yes.
12	CHAIRPERSON BREWER: Number
13	[Crosstalk]
14	DAWN SANDOW: [Interposing]be
15	communicated, what I was trying to say is it will
16	be communicated during the retraining.
17	CHAIRPERSON BREWER: Okay. But I'm
18	just saying you have to know what the types of
19	communication devices are in order to be able to
20	communicate it, I'm just pointing that out. So
21	whoever is doing the communication has to be able
22	to articulate what it could be used for.
23	Ballot jams, apparently for the
24	September primary they increased by 75% compared
25	to the June primary, and I wanted to know what you

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 167
2	attribute this increase and what are we doing to
3	make sure it doesn't happen for the general
4	election? I mention this because I had a
5	wonderful experience, as you know, at the precinct
6	regarding the counting with technology using the
7	memory devices, PMDs, whatever you want to call
8	them. But I also was able to glance at some of
9	the materials brought by your fabulous staff and
10	it is clear that there were a lot more ballot jams
11	than in the past. How are we going to fix it?
12	JOHN O'GRADY: Councilwoman, my
13	name is John O'Grady, I'm Chief Voting Machine
14	Technician. We identified those machines with the
15	high ballot jams and had the vendor come in and
16	look at those machines and adjustments were made
17	on those machines to address the high ballot jams
18	issues on those machines.
19	CHAIRPERSON BREWER: All right, so
20	you think it will be less of a problem.
21	JOHN O'GRADY: Yes.
22	CHAIRPERSON BREWER: And was it the
23	long paper, was it more grease, was it
24	programming?
25	JOHN O'GRADY: In Manhattan, it was

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 168
2	the longer paper, coming back, it was hitting the
3	roller in the back of it and the track, so those
4	have been adjusted.
5	CHAIRPERSON BREWER: Okay. You got
6	calls to the call center, I assume NYPIRG got some
7	calls, other people got calls, how have you dealt
8	with them so that those call issues are addressed?
9	In other words, people called about this and that
10	and the other. One example, I was at a luncheon
11	earlier, Barbara Fife, whom we all know, former
12	Deputy Mayor, she livesoh, I think it's 60
13	something and Central Park West, and she was told
14	to go to the McBurney Y, which is way downtown. I
15	think somebody got the two Y's mixed up, there's
16	one on 63rd Street and the McBurney Y is down in
17	Chelsea. So how do we make sure things like that
18	don't happen again? To screw up at 25 Central
19	Park West was not a good idea.
20	PAMELA PERKINS: As we've mentioned
21	several times, one of the things we're doing is
22	we're going to be bringing in the information
23	clerks and they're going to be trained on how to
24	use all the
25	[Crosstalk]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 169
2	CHAIRPERSON BREWER: [Interposing]
3	We had the mailing that went out told her to go to
4	McBurney Y is what I'm saying.
5	PAMELA PERKINS: Oh, okay. Well
6	the mailing, as I stated before
7	CHAIRPERSON BREWER: [Interposing]
8	Is that all corrected now?
9	PAMELA PERKINS: Yes.
10	DAWN SANDOW: Just as long as
11	there's no ceilings
12	[Crosstalk]
13	PAMELA PERKINS: Yeah.
14	DAWN SANDOW:in any of the poll
15	sites we'll be okay.
16	PAMELA PERKINS: [Interposing]
17	We're not talking about emergencies
18	CHAIRPERSON BREWER: Okay.
19	PAMELA PERKINS:but, yes, that's
20	why we're waiting for allwe waited for all the
21	poll site changes to be done and put it
22	CHAIRPERSON BREWER: [Interposing]
23	Okay. But this wasn't a poll site change, this
24	was a mistake on the mailing. The McBurney Y is
25	not the West Side Y.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 170
2	PAMELA PERKINS: Okay.
3	CHAIRPERSON BREWER: So it was
4	called into the call line, but I just want to be
5	sure that somebody looked at all the calls, all
6	the complaints, and then said they all have been
7	addressed, like
8	PAMELA PERKINS: [Interposing] We
9	do
10	CHAIRPERSON BREWER:print West
11	Side Y and not McBurney Y, just
12	PAMELA PERKINS: Yes.
13	CHAIRPERSON BREWER:as an
14	example.
15	PAMELA PERKINS: We do look at the
16	calls and we do follow up if it's a procedural
17	issue
18	CHAIRPERSON BREWER: [Interposing]
19	I get nervous.
20	PAMELA PERKINS:with the poll
21	workers, like Dawn stated before, we call them in;
22	if it's a behavioral issue, we call them in. The
23	coordinators are being retrained
24	CHAIRPERSON BREWER: [Interposing]
25	This wasn't a behavioral, this was a misprint.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 171
2	PAMELA PERKINS: [Interposing] No,
3	I got
4	CHAIRPERSON BREWER: Okay.
5	DAWN SANDOW: To
6	PAMELA PERKINS:and we're
7	lookingwe're cleaning our files to make sure
8	CHAIRPERSON BREWER: Okay.
9	PAMELA PERKINS:that there is no
10	such errors.
11	CHAIRPERSON BREWER: All right.
12	DAWN SANDOW: I just want to state
13	that I would like to thank the good government
14	groups, the NYPIRG and CIDNY and Citizens Union.
15	It is
16	PAMELA PERKINS: League of Women
17	Voters.
18	DAWN SANDOW: League of Women
19	Voters. It's great because they get in touch with
20	us during the day, AALDEF is also great for that
21	as well. If they see something, they e-mail us
22	during the day, they call it into our center
23	PAMELA PERKINS: Yeah.
24	DAWN SANDOW:we can rectify it
25	right away. And that's what we are trying to tell

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 172
2	everyone that's out there: Get in touch with us,
3	if you can't call it into the system, I know
4	everybody has my e-mail because I had voters e-
5	mailing me and I was responding to those voters
6	and I was getting in cars
7	CHAIRPERSON BREWER: Right, okay.
8	DAWN SANDOW:and I was going to
9	poll sites so
10	CHAIRPERSON BREWER: [Interposing]
11	But we want to make sure that, hopefully, any
12	problem that tookexisted in the past is not a
13	problem, we'll have new ones.
14	DAWN SANDOW: Well
15	CHAIRPERSON BREWER: But we want to
16	make
17	DAWN SANDOW: Yes.
18	CHAIRPERSON BREWER:we'll have
19	new ones
20	[Crosstalk]
21	DAWN SANDOW: [Interposing] We do
22	take that information from the call center
23	CHAIRPERSON BREWER: Okay.
24	DAWN SANDOW:we take the
25	information from the AD monitor reports

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 173
2	CHAIRPERSON BREWER: Okay.
3	DAWN SANDOW:we receive reports
4	from CIDNY and AALDEF
5	[Crosstalk]
6	CHAIRPERSON BREWER: [Interposing]
7	Okay. Well let me ask about some of the CIDNY
8	issues with the ballot marking devices. How are
9	youI received a lot of complaints about the
10	people at the BMDs trying to be of assistance to
11	people who are using them. How is that training
12	going to be different? Do you have the right
13	people at the BMDs? It is more complicated. Lots
14	of complaints about the personnel at the BMD not
15	being able to assist a person who's using it.
16	DAWN SANDOW: Well when they get
17	training, we don't train someone specifically on
18	the BMD. When they come in for that six-hour
19	training, they're getting training on the scanner
20	and the BMD as well. Everyone
21	[Crosstalk]
22	CHAIRPERSON BREWER: [Interposing]
23	But some people can handle a BMD and some people
24	can't, so it is more complicated. And so I'm just
25	wondering is somebody paying attention to put

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 174
2	somebody who wants to be at the BMD, who cares a
3	little bit more sensitivity and who will work with
4	somebody in a patient manner? That's what you
5	need.
б	STEVE RICHMAN: To some extent,
7	Council Member, it also reflects what the district
8	leaders recommend 'cause they want certain people
9	in certain places.
10	CHAIRPERSON BREWER: Okay.
11	STEVE RICHMAN: I think the other
12	part, though, is our aim is to have every poll
13	worker trained on all facets because on a given
14	election day certain people may
15	[Crosstalk]
16	CHAIRPERSON BREWER: [Interposing]
17	No, I understand that, but I'm saying I went to
18	the CIDNY meeting on this topic and there were 40
19	very intelligent people with different
20	disabilities, I must admit, they all had a
21	complaint. So I'm trying to say it was mostly not
22	the machine but the personnel, and you got to, I
23	mean, it's got to be fixed.
24	[Crosstalk]
25	MALE VOICE:CIDNY sharing with

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 175
2	us.
3	DAWN SANDOW: If CIDNY could share
4	that with us, that would be
5	[Crosstalk]
6	CHAIRPERSON BREWER: [Interposing]
7	I assume they have, but we will make sure that
8	CIDNY gives you a call tomorrow morning.
9	STEVE RICHMAN: And they prefer to
10	do it through their lawyers now.
11	CHAIRPERSON BREWER: No, they will
12	talk to Dawn and Pam tomorrow, we'll make sure.
13	But I would like to see a lot more attention paid
14	to the BMDs.
15	DAWN SANDOW: Just to state, when
16	we receive a complaint, whatever complaints we do
17	receive, we try to address immediately.
18	CHAIRPERSON BREWER: I know.
19	DAWN SANDOW: If it's not given to
20	us, we can't
21	CHAIRPERSON BREWER: [Interposing]
22	I understand that, I just want to make sure that
23	DAWN SANDOW: Yeah.
24	CHAIRPERSON BREWER:that
25	community
21 22 23	CHAIRPERSON BREWER: [Interposing] I understand that, I just want to make sure that- DAWN SANDOW: Yeah.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 176
2	DAWN SANDOW: That was not
3	[Crosstalk]
4	CHAIRPERSON BREWER:that is a
5	very important community and, as we all know, and
6	I want to make sure that they have what they need
7	to be able to vote on site, not
8	[Crosstalk]
9	DAWN SANDOW: [Interposing] I
10	understand.
11	CHAIRPERSON BREWER:absentees.
12	DAWN SANDOW: Most definitely, we
13	want the same thing.
14	PAMELA PERKINS: Well hopefully, if
15	they can give us that information and it's not too
16	late, we couldif there's specific areas,
17	specific poll sites
18	CHAIRPERSON BREWER: Okay.
19	PAMELA PERKINS:it's not too
20	late we can bring those
21	DAWN SANDOW: Right.
22	PAMELA PERKINS:poll workers in
23	to give them additional training.
24	DAWN SANDOW: Or try and change
25	this.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 177
2	PAMELA PERKINS: Or change them
3	[Crosstalk]
4	PAMELA PERKINS:but we need to
5	CHAIRPERSON BREWER: Okay.
6	PAMELA PERKINS:know ASAP.
7	CHAIRPERSON BREWER: Now maybe you
8	did this already, but what were thethis is about
9	the election night reporting and the PMDs and, as
10	I indicated, I had a really positive experience at
11	the precinct I was at. I took the time to go to a
12	precinct and it was excellent. But what were the
13	resultsand I know you mentioned on page five
14	that there wasit was better, I want to know how
15	it was specifically in terms of accuracy and speed
16	how it was improved. And, obviously, maybe you're
17	comparing with the previous primary or maybe from
18	the old machines, whatever you want, but how are
19	you comparing? And what were the actual results
20	too?
21	JOHN NAUDUS: John Naudus, Director
22	of the Electronic Voting Systems department.
23	During this primary election, not only did we use
24	the new process of actually sending the PMBs to
25	the precincts and then electronically transmitting

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 178
2	those results to the general office, the NYPD also
3	conducted the old process of taking their [off
4	mic] of canvas and key entering those results. So
5	what we did is when we got both sets of results
6	after the election, we compared the two to each
7	other and what we saw was that with on the new
8	process we had roughly 10% more votes were
9	returned toon the new process than on the old
10	process. Basically, meaning that even when we
11	compare now to the re-canvas, the results on the
12	new process were about 1% different than the
13	actual re-canvas numbers, whereas, the results
14	from the old process the police used, it was on
15	average like 9 to 10% difference in less votes.
16	So we are achieved, in a sense, greater accuracy
17	than the process we used in the past.
18	Problem with comparing back to old
19	elections is the primary election especially,
20	they're always changing their makeup, sometimes
21	they're full borough, sometimes they're only
22	portions of the borough, so can't really do an
23	accurate comparison back to them. So we're lucky
24	in this case that, because we use both processes,
25	we were able to see what the old process would

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 179
2	have done in the actual election and this new
3	process.
4	Unfortunately, the time we did not
5	beat the current process, we were actually a
6	little slower than the older process. Even though
7	we achieved the accuracy, we did not achieve the
8	speed to get to the
9	CHAIRPERSON BREWER: [Interposing]
10	And what do you attribute that to?
11	JOHN NAUDUS: Part of it, it has to
12	do with this is the first timewe train the ENR
13	staff and the police and such in this process and
14	this is their first time doing it. What we saw in
15	Queens, where we ran our previous pilots, that the
16	first election goingin the first election going
17	out in the general election of 2011, it took a
18	long time to get the sticks back because everyone
19	has toyou have to think about, okay, what am I
20	supposed to do for this process. The next time we
21	rolled out that pilot in the presidential primary
22	in April, the process went faster; we were able to
23	get the results in. Whereas, the first time, it
24	took to three in the morning, the second time we
25	got the results in by one in the morning.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 180
2	So this is one of those things of
3	it's going to be the training, repetitive training
4	to the police, to inspectors, and to our ENR
5	staff, and then over time as people get used to
6	the process they will be able to perform it
7	quicker.
8	CHAIRPERSON BREWER: All right.
9	And I assume part of the problem is when you're at
10	the poll site it's been a long day and the lights
11	aren't great, it's hard to follow some of those
12	directions for, I call, the yellow bags and what
13	goes in them. I know it's called return of
14	canvas, but nobody knows what in the world that
15	is.
16	[Crosstalk]
17	JOHN NAUDUS: Obviously, any time
18	you have staff work for 16 hours and then expect
19	them to follow complicated procedures at the end
20	of the 16 hours will have issues.
21	CHAIRPERSON BREWER: So you think
22	that's where the timeframe lags a bit?
23	JOHN NAUDUS: Well some of it has
24	to do with
25	CHAIRPERSON BREWER: [Interposing]
1	COMMITTEE ON GOVERNMENTAL OPERATIONS 181
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2	It took a while for the cops to bring in, you
3	know, they started it and
4	[Crosstalk]
5	JOHN NAUDUS: [Interposing] Yeah,
6	someit comes down to many factors, some of it
7	is, depending on the district, you have different
8	contests, the tape would be longer, it takes
9	longer to print. Obviously, also the inspectors,
10	if they're not following the procedures or it's
11	taking them longer to follow the procedures, it
12	will take them longer to get the bags packed and
13	handed to the NYPD. And even, as I say, even for
14	the NYPD it's a learning process, this is a new
15	thing to take the yellow bag and bring it back to
16	their precincts first.
17	CHAIRPERSON BREWER: Okay.
18	JOHN NAUDUS: So it's a learning
19	process all around on all the steps, and in this
20	general election we're going to have longer tapes
21	to print, we're also expecting that the polls will
22	not be closing at nine per se, 'cause we will have
23	lines of people, hopefully, that will be coming
24	out to exercise their rights and we will process
25	all of those voters before we close the polls

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 182
2	CHAIRPERSON BREWER: Okay.
3	JOHN NAUDUS:and that will also
4	make this process go longer for this election.
5	CHAIRPERSON BREWER: [Interposing]
6	One last question, lots more people are voting,
7	are registering to vote, and you're working your
8	own staff and you're hiring temporary staff, I
9	believe, to get the names in. Any extra
10	precautions to try to get the right name in the
11	right place for the book to be signed in at the
12	polling place. I mean, are there different ways
13	of doing it? Is it the same way because it's the
14	only way? Just an update on the age-old question,
15	my name wasn't in the book and I've been voting in
16	that place for 40 years, which is what I heard a
17	lot, and I think a lot of us did.
18	DAWN SANDOW: Well we tried to
19	prepare by bringing in a temp agency to work 9
20	p.m. to 9 a.m. because we knew afterabout two
21	weeks ago we received over 142,000 just in the
22	general office. So, of course, as you get closer
23	to the deadline, we knew those registrations were
24	going to increase so, I believe, they started last
25	Wednesday

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 183
2	PAMELA PERKINS: Yes.
3	DAWN SANDOW:the temp agency,
4	and they've been going from 9 p.m. to 9 a.m. in
5	our staff has been going from 9 a.m. to 9 p.m.
6	Our staff did work the weekend, the temp staff did
7	not. We had our staff there from 9 a.m. to 9 p.m.
8	I can't sit here and say that every
9	entry is going to be exact, especially when they
10	like we said, it's crunch time and they've been
11	going for weeks on end now seven days a week, nine
12	to nine with no day off.
13	CHAIRPERSON BREWER: Okay. All
14	right, I think that's what we have is, obviously,
15	many more questions and I'm sure they'll come up
16	and I think we will follow up with some of the
17	specific problems just to be sure that they will
18	be addressed, okay? Thank you all very much.
19	PAMELA PERKINS: Thank you.
20	MALE VOICE: Thank you.
21	DAWN SANDOW: Thank you.
22	CHAIRPERSON BREWER: Our next
23	speaker is Amy Loprest, Campaign Finance Board.
24	[Off mic]
25	SERGEANT-AT-ARMS: If anybody has

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 184
2	copies of their statements, I'll take them.
3	CHAIRPERSON BREWER: Start whenever
4	you're ready.
5	AMY LOPREST: Okay. Good
б	afternoon, Chair Brewer, my name is Amy Loprest,
7	Executive Director of the New York City Campaign
8	Finance Board. With me today are Sue Ellen
9	Dodell, general counsel, and Eric Friedman,
10	Director of External Affairs. Thank you for the
11	opportunity to testify here today. I'm going to
12	cut out some of my written testimony, you can read
13	what's there, given the late time.
14	With so many jurisdictions enacting
15	laws to make it harder to vote, I'm pleased we're
16	here today to discuss legislation that aims to
17	make it easier for New Yorkers to vote and to
18	provide them with the information they need to
19	participate in a meaningful way, and to embrace
20	new technology that would further enhance the role
21	of small dollar contributors in New York City
22	elections.
23	A few of the bills you will
24	consider today will have a direct impact on our
25	work and I'd like to focus on those. Intro 769.

Since the inception of the Campaign Finance Board, 2 the Charter has required the CFB to print and mail 3 4 a multilingual, non-partisan voter guide to every 5 household with a registered voter. The guide represents each candidate with an opportunity to 6 speak to voters free of charge, and it gives every 7 voter access to basic information about their 8 9 choices. We support efforts to expand access to information about candidates and elections. 10 11 Still, it is important to note that this basic, 12 important resource comes at a significant cost to 13 the City. The Board mailed nearly 3 million 14 guides before the 2009 primary elections, and 15 nearly 4.3 million before the general. With a new 16 requirement to publish the guide in a fifth language, we project the cost for designing, 17 18 translating, printing, and mailing the guides for 19 the primary and general elections in 2013 will be 20 nearly \$8 million.

1

If Intro 769 were to become law, New York's disjointed election calendar would require at least three citywide guides during even-numbered years: One for federal primaries in June, another for state primaries in September, 1

2 Every four years, there would be a fourth guide 3 4 for New York's presidential primaries. This will 5 require considerable additional expense to print and mail the guide, as well as additional staff to 6 gather information from candidates and produce the 7 guide three out of every four years. 8 9 There are potential ways to 10 mitigate some portion of the costs associated with 11 the new requirement. As the board proposed in its 12 2009 post-election report, the bill allows voters 13 with reliable access to the Internet to opt-out of 14 receiving a printed guide in the mail and instead 15 receive an e-mail notification to view the guide 16 online when it is available.

17 One important step towards helping 18 accomplish a seamless opt-out option is we would 19 urge the Board of Elections to consider changes to 20 the voter registration forms to collect voters' e-21 mail addresses for this purpose, as well as 22 voters' language preferences. For this year we have produced online-only guides for the federal 23 24 and state primary elections, and will publish an online guide for the general election later this 25

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 187
2	week. A broader, more flexible mandate for the
3	federal and state election years would allow us to
4	expand our efforts to provide vital information
5	about elections, while allowing for the ability to
6	manage the additional costs more efficiently.
7	Intro 613, which will require the
8	CFB to send e-mail notifications of election dates
9	and deadlines to registered voters, is a
10	worthwhile proposal. In fact, we instituted a
11	program of e-mail outreach to voters and potential
12	voters earlier this year.
13	NYC Votes is the CFB's nonpartisan
14	voter registration and civic engagement campaign,
15	and with our partners across the city from
16	National Voter Registration Day, which was
17	September 25th, until the deadline for
18	registration this year, we held over 1,000 voter
19	registration drives. Through NYC Votes, we have
20	issued e-mail reminders about each of the upcoming
21	elections and important deadlines. At every one
22	of its public events and registration drives, our
23	voter assistance staff has distributed pledge
24	cards to collect e-mail and voterand mobile
25	phone numbers for purpose of issuing election

reminders. We have about 1,000 people who have 2 signed up with our pledge card, and I have some 3 here for the Council to distribute. We collect 4 5 addresses through our website as well, and we provide reminders of the registration deadlines 6 7 and election dates through Twitter @nycvotes and 8 Facebook, facebook.com/nycvotes. Here are copies 9 of our Voter Pledge card, and we urge you to promote this effort with your constituents and 10 11 help us get the word out.

1

12 Our work in this area leads us to 13 suggest some changes to the bill. We would 14 suggest that the bill provide some flexibility 15 with regard to the timing and frequency of the notifications. Potential voters who are bombarded 16 with repeated notifications may choose to ignore 17 18 them, or unsubscribe. To ensure these messages 19 have the greatest impact, we would seek to expand 20 our notification program to include links to voter 21 education material or to send messages through 22 other media, like text messages. We would again 23 urge modifications to the voter registration form 24 to collect voters' e-mail addresses for this 25 purpose.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 189
2	Intro 764. The central goal of New
3	York City's public campaign financing program is
4	to encourage candidates to build their campaigns
5	with small contributions from average New Yorkers
6	and decrease their reliance on large, special
7	interest contributions. Intro 764 makes it even
8	easier for candidates to reach those small donor
9	contributors by enabling campaigns to accept
10	contributions by text message. Americans have
11	used their mobile phones to make small
12	contributions to charities for almost ten years,
13	but the practice was widely adopted in the wake of
14	the earthquake that struck Haiti in 2010. In
15	response to an appeal from the American Red Cross,
16	Americans gave more than \$30 million via their
17	mobile phones in the space of ten daysall of it
18	in \$10 contributions. The Red Cross appeal, and
19	others like it, worked because mobile donations
20	are quick, easy, and convenient. Text message
21	contributions have the potential to bring the same
22	ease and convenience to political engagement.
23	California and Maryland have
24	approved text message contribution for state
25	candidates. The Federal Election Commission has

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 190
2	allowed their use, and both major party
3	presidential candidates have adopted the
4	technology for their own campaigns.
5	In New York City, text message
6	contributions clearly have the potential to
7	further emphasize the role of small donordollar
8	contributions in our campaign finance system. We
9	have followed the evolution of this technology
10	with interest, we reviewed the opinions issued by
11	the Federal Election Commission approving its use,
12	and we have begun to consider whether a system to
13	accept contributions by text message can indeed be
14	consistent with the Campaign Finance Act.
15	There is a significant challenge
16	that separates those systems that have adopted
17	text message contributions and ours in New York
18	Citysmall dollar contributions in our system are
19	matched with public funds. To be matched,
20	contributions must come from individuals who
21	reside in New York City, campaigns must provide
22	information about the contributor, the information
23	must be properly documented, the contributions
24	must be reported on the campaign's disclosure
25	filings, and the contributions must otherwise be

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 191
2	compliant with the requirements of the Act
3	including the limits on the size and source of
4	contributions.
5	Foremost in our consideration is
6	whether a system of text message contributions can
7	provide a reasonable level of certainty that these
8	conditions are met. We look forward to working
9	with the Council to explore these issues more
10	thoroughly.
11	I have just brief comments on the
12	other legislation, but I'm going to leave them to
13	my writing and I welcome questions.
14	CHAIRPERSON BREWER: Well thank you
15	very much. Why don't you just summarize the other
16	two bills? Because I think the public might be
17	interested and, too, 'cause it came up earlier.
18	AMY LOPREST: Okay. Well Intro
19	760, which tracks the efforts of the city agencies
20	charged with providing voter registration forms.
21	As you know, our voter assistance staff works
22	closely with those agencies to incorporate this
23	voter information in their interactions with the
24	public, and we've helped them do numerous
25	different things. With improved tracking, we can

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 192
2	better evaluate the effectiveness of our efforts
3	and their efforts and better recommend ways to our
4	partners to improve their voter registration
5	programs.
6	CHAIRPERSON BREWER: So you think
7	it's a good idea, if it can be worked out.
8	AMY LOPREST: Yeah, I mean, I
9	understand, you know, we wouldn't be
10	administering, but I, you know, I think that this
11	would be a good idea.
12	As far as the bill about the DOE,
13	the DOE has been a major partner in our voter
14	assistance efforts and we hope that this bill
15	would enhance and supplement their existing
16	outreach efforts.
17	And as far as the voterthe poll
18	worker bill for Intro 721, we know that poll
19	worker recruitment is a major challenge for the
20	Board of Elections and we often solicit poll
21	workers when we do our voter registration drives,
22	and we think that 721 would provide a larger pool
23	of workers for the Board of Elections.
24	CHAIRPERSON BREWER: Thank you.
25	Regarding the text message issue, do you think the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 193
2	\$100I mean, there's lots of logistics, which we
3	could talk about, and you're working on offline,
4	but in terms of the \$100, is that the right amount
5	do you think? Should it be more, should it be
6	less? I think there's a matching number that's
7	slightly different. I don't know the answer, I'm
8	asking it
9	AMY LOPREST: The \$100, you know,
10	\$100 is significant in our law because it's the
11	maximum that people can give in a cash. It's also
12	below which the contributions need not be
13	disclosed in detailed. Obviously, in order to get
14	a matching funds, all contributions have to be
15	reported.
16	I think that working out what the
17	appropriate maximum number is is going to be one
18	of those details to work out. A hundred dollars
19	seems like a logical number, I think other
20	jurisdictions have tried different numbers.
21	CHAIRPERSON BREWER: Okay. And do
22	you think that more people are using e-mail so
23	that that could produce more material? Obviously,
24	in ten years, it might be a moot point, we have no
25	idea 'cause so many people may be online. But

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 194
2	we're sort of in the in-between state now. So in
3	terms of the legislation that talks about federal,
4	state, and so on, you know, and it's a cost
5	factor. How do you see the e-mail, like, people
6	are signing up, do you think it makes sense to do
7	that? What, you know, down the line.
8	AMY LOPREST: Well right now, we
9	don't collect those e-mails
10	CHAIRPERSON BREWER: [Interposing]
11	No, I know that.
12	AMY LOPREST:and I guess, I
13	mean, the number of households who have reliable
14	access to the Internet is only growing
15	exponentially every year, but there is a
16	recognition that there are certain populations and
17	certain areas where people don't have access to
18	the e-mail. So I think one way to deal with that
19	is to allow some flexibility in the law and
20	perhaps, in addition to allowing online guides,
21	maybe bulk distributions in some certain ways, I
22	mean, other methods that can combine and help
23	contain the cost.
24	CHAIRPERSON BREWER: What level of
25	involvement do you think the CFB, even though it's

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 195
2	not you specifically, would have regarding the
3	assisting the agencies with implementation of the
4	so-called City's Motor Voter law? Because it is
5	something that we talked a little bit about with
6	Council Member Williams and you mentioned it. But
7	in your vast experience, do you think that there
8	are ways of accomplishing what we want to
9	accomplish, which is which agency did or didn't do
10	their jobs, et cetera, et cetera?
11	AMY LOPREST: Well one thing that
12	we do, I mean, we already are through our voter
13	assistance unit charged with working with these
14	agencies to develop voter registration plans. I
15	think that weone thing we focused on is working
16	with each agency to seeto allow them flexibility
17	to see what methods would best serve their
18	populations, both the people they serve and also,
19	in many instances, their own worker population,
20	the people that work for those agencies. We've
21	done, you know, we've done a survey with the Taxi
22	and Limousine Commission before the federal
23	primaries, before the state primaries, having that
24	survey that's in taxis that people can do about
25	whether they voted.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 196
2	CHAIRPERSON BREWER: [Interposing]
3	The one I turn off as soon as I get in the cab
4	[background noise]
5	AMY LOPREST: And so, you know, we
6	actuallyI mean, I also always turn off whenever
7	I'm in a taxi, not that frequently. But we got a
8	fair number of people responding to those surveys
9	so it's
10	CHAIRPERSON BREWER: [Interposing]
11	They're not New Yorkers, they couldn't be. Go
12	ahead.
13	AMY LOPREST: And
14	CHAIRPERSON BREWER: I'm teasing.
15	AMY LOPREST:and then and so
16	we've been working with each agency to kind of
17	focus on what would work best. And I think that
18	tracking how many registrations come back from
19	each agency would be important to know how
20	successful those efforts are.
21	Again, I think flexibility is
22	always important in allowing agencies to find what
23	works best for them is often important.
24	CHAIRPERSON BREWER: When you had
25	to deal with the credit cards some years ago for

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 197
2	contributions, you had to deal with certain
3	challenges, are they similar for the text
4	contribution issue? Obviously, you know, I guess
5	if you have a credit card you have an address, and
б	I guess we could know if it's New York or
7	California. It would have been more challenging
8	when you're texting.
9	AMY LOPREST: Yeah, I mean
10	CHAIRPERSON BREWER: But go ahead.
11	AMY LOPREST:with the text
12	messaging, I mean, with the way that other
13	jurisdictions have done it is, there is to get the
14	basic required information is that you have an
15	exchange of texts to get the name of the person
16	and the address information. One of the major
17	challenges, and one thing that makes the text
18	messaging very different than credit cards, is the
19	way that they're funded. And I know you're going
20	to hear some testimony later about from other
21	people who are a lot more expert in this than I
22	am, but the way that it's done is that there's a
23	middleman, so to speak, called an aggregator who
24	collects these contributions and then forwards a
25	factored payment to the campaign within ten days.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 198
2	The factor payment isn't the entire amount of the
3	contributions that have been pledged so there is
4	those issues. Unlike a credit card where the
5	credit card company forwards the entire amount so
6	you know that they've been paid.
7	There's issues about the ownership
8	of the, you know, whose phone is really using it.
9	It's a lot, I mean, it's somewhat less secure than
10	a credit card where it's unlikely that someone
11	actually has access to your credit card
12	information. So knowing who is the contributions
13	coming from, how it's coming, and when it's coming
14	are, you know, some of the key issues.
15	CHAIRPERSON BREWER: I hope we can
16	work them out. Obviously, other states have
17	without your fabulous program, but I'm sure we'll
18	figure out a way.
19	AMY LOPREST: I'm sure we will.
20	CHAIRPERSON BREWER: Oh, good.
21	Just finally, in terms of this issue, back to
22	voter guide, you know, being electronic, being
23	paper, what percentage of the population do you
24	think would take advantage of the ability to opt-
25	in to receive the paper versus the electronic?

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 199
2	And then you know, I have a huge database and the
3	endless of the changing of the e-mails and then
4	nobody tells me and I have toyou know, I think I
5	could be a private investigator, I know how to
6	find them. But they do fall between the cracks.
7	AMY LOPREST: I mean, that's one of
8	the reasons why we suggest that the e-mail
9	addresses get and the opt-out information get
10	collected on your voter registration form 'cause
11	that's a sure way that the list is up to get date
12	because we can get our mailing lists from the
13	Board of Elections and it's always
14	CHAIRPERSON BREWER: Right.
15	AMY LOPREST:we've always worked
16	very well with them, so if they collected that
17	information, then the opt-out would be up to date.
18	I think that, you know, we've had some experience
19	with opt-outs and we had an opt-out for people
20	receiving the Chinese and Korean voter guide. A
21	very, very small number of people take the
22	initiative to send in that opt-out card, so I
23	wouldn't expect a huge number of people to opt-out
24	of the print guide, just for the fact that it
25	takes some initiative to do it.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 200
2	CHAIRPERSON BREWER: Oh, that's
3	great, okay. Anything else? Thank you both very
4	much and all three of you very much.
5	AMY LOPREST: Thank you.
6	CHAIRPERSON BREWER: Alex Camarda
7	and Dick Dadey from Citizens Union, Neil
8	Rosenstein from NYPIRG, Kate Doran from League of
9	Women Voters, Susan Lerner from Common Cause, and
10	Socheatta Meng from the Civil Liberties.
11	[Pause]
12	CHAIRPERSON BREWER: All right,
13	Andrew Schlichter [phonetic], also Election
14	Protection Coalition. Let's see if we can get a
15	lot of chairs.
16	[Pause]
17	CHAIRPERSON BREWER: I appreciate
18	everyone waiting so long, I appreciate it very
19	much.
20	[Long pause]
21	CHAIRPERSON BREWER: Go ahead,
22	whomever.
23	[Pause]
24	ALEX CAMARDA: Good afternoon,
25	Chair Brewer and members of the Council

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 201
2	Governmental Operations Committee, my name is Alex
3	Camarda, I'm the director for Public Policy and
4	Advocacy for Citizens Union. We're an
5	independent, nonpartisan civic organization of New
6	Yorkers who promote good government and advance
7	political reform in our city and state.
8	In recent years, this committee has
9	held several oversight hearings related to the
10	challenges faced by the Board of Elections in the
11	city of New York in administering elections and
12	the diminishing participation by voters in our
13	democracy. Citizens Union and our good government
14	partners like the City Council have been examining
15	these issues.
16	Beginning in 2011, Citizens Union
17	identified a number of proposals supported by the
18	good government community that we sought to
19	introduce as legislation that we believed would
20	help address long-standing and new issues that
21	have surfaced since the transition to the new
22	voting machines. Over the past 18 months, we've
23	worked closely with a number of Council Members
24	who were here today to draft and introduce these
25	needed pieces of legislation.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 202
2	New Yorkers deserve a democracy
3	that is run more professionally and encourages
4	participation by the voters. Too few voters have
5	turned out in recent elections and, when they do,
6	their experience has not always been what it
7	should be. Voters are too often confused about
8	which poll site to go to and don't always receive
9	correct information from poll workers. By using
10	modern technology and leveraging city resources,
11	we can better disseminate vital information about
12	voting and candidates, offer more opportunities to
13	register, utilize the City's workforce at the
14	polls, and hold agencies accountable for providing
15	a 21st-century democracy.
16	We're thankful to the Council
17	Members who provided leadership by sponsoring the
18	bills, and the Chair and Speaker Quinn for
19	providing a forum for their vetting today. We
20	also wish to thank the 15 organizations who wrote
21	memos of support for the legislative package,
22	including the unions SEIU 1199, 32BJ, RWDSU, and
23	community organizations like Meng Kuan [phonetic]
24	and the United Chinese Association.
25	Citizens Union believes that these

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 203
2	six bills, five of which have 34 or more sponsors,
3	will both improve election administration in New
4	York City and encourage, if not increase, voter
5	participation.
б	The first two bills I'm going to
7	discuss, we believe will improve election
8	administration in New York City. And those are
9	number 721, sponsored by Council Member Lappin,
10	and also number 778, sponsored by Council Member
11	Lander. As far as 721 goes, we believe this bill
12	will create a municipal poll worker recruitment
13	program enabling the City Board of Elections to
14	more effectively tap into the municipal workforce
15	that is already off on election day and employ
16	civic minded employees as poll workers. An
17	adequate number of qualified poll workers are
18	integral to a well-run election, yet the board
19	faces a monumental undertaking for election day
20	it needs to fill 36,000 poll worker positions for
21	a typical general election. Citizens Union knows
22	challenging this can be, having recruited 15,000
23	new poll workers ourselves between 2001 and 2008.
24	The board in 2011 deployed 30,000
25	poll workers at the polls on election day. Only

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 204
2	about half of those, according to the board's
3	annual report, are recruited by district leaders.
4	The remainder is acquired by the board's central
5	office. This bill will provide assistance to the
6	board to recruit qualified poll workers who
7	already interface with the public, it will also
8	provide city workers with an opportunity to make a
9	few hundred extra dollars on their day off if they
10	choose to. It's a win-win proposal that should be
11	expanded to the primary day as well.
12	And I wanted to also take the
13	opportunity to address some of the concerns that
14	were raised by other Council Members, in
15	particular Council Member Dilan. There's been a
16	misconception with this bill that somehow it
17	impacts the role that district leaders play in
18	recruiting poll workers, it does not. This is a
19	bill that's intended to supplement the pool of
20	poll workers because district leaders do not
21	recruit enough poll workers. So it has no impact
22	on the manner in which district leaders recruit
23	poll workers. If district leaders were to recruit
24	all the poll workers the board needed, this bill
25	would be moot.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 205
2	As far as voter coordinators go,
3	Council Member Dilan raised this issue that they
4	may be not nonpartisan, or partisan. We currently
5	have voter coordinators in law responsible for
6	voter registration at agencies, and I've never
7	heard a single complaint related to partisanship
8	and this is for the voter registration process.
9	So unless the Council Member or others know of
10	that, I don't think that's an issue that needs to
11	be addressed.
12	With regard to number 778, this
13	bill requires the board to report data to the City
14	Council conforming to the performance metrics in
15	the Mayor's Management and Preliminary Management
16	Reports. The board currently does not report data
17	to the MMR and PMMR, as we know. They indicated
18	today, they don't believe they're a city agency.
19	We believe this bill is respectful of the board's
20	perceived independence while ensuring the agency
21	is driven by performance and outputs, a vital
22	requirement during this time of fiscal restraint.
23	The board reported this data to the
24	Council during the budget process this year, they
25	did also in 2008, and this bill will simply codify

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 206
2	this recent practice.
3	We believe the board's annual
4	report, while a good source of information, is not
5	an adequate substitute for many of the remarks
6	thator many of the arguments that Council Member
7	Lander made. We are open to other approaches in
8	which the city board would provide information
9	adhering to the MMR and PMMR requests on its
10	website along to the budget cycle, but we believe
11	this is a very good first step to transparent
12	reporting and public accountability for the board.
13	And I should also note that we
14	agree with the Councilman, Councilman Lander, on
15	his interpretation of state law, and the
16	provisions in state law specify that the Council
17	is the agency in receipt ofor I should say the
18	legislative body in receipt of the board's annual
19	report, and for that reason, we think they have
20	some latitude in indicating what's actually in it.
21	The remaining bills will help
22	encourage and improve voter participation in New
23	York City. Voter participation in New York City
24	has been declining for years, it's currently at an
25	abysmal rate. During the 2012 June federal

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 207
2	primary election, turnout was just 9.7% of
3	registered voters, and even contested elections in
4	congressional districts 6 and 13 had turnout less
5	than 16%. Beyond the recent June primary, fewer
6	New Yorkers voted in mayoral elections in the
7	2000s than did in any other decade since the
8	1920s, even though New York City now has 3 million
9	more people than it did in the 1920s.
10	Furthermore, New York State ranks
11	47th in the nation in voter registration, with
12	fewer than 64% of eligible voters registered to
13	vote. Registrants in New York City are also
14	disproportionately white in every congressional
15	district in the city. Fewer Latinos are
16	registered in every congressional district in the
17	city as compared to their proportion of the
18	population.
19	There are many reasons for dismal
20	voter participation in New York City and most
21	major reforms would need to be achieved through
22	changes to state law. That said, the City Council
23	and the local board, however, have the authority
24	to make changes that will encourage greater voter
25	registration and participation by passing Intros

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 208
2	613, 769, 760, and 728.
3	Six-thirteen would enable New
4	Yorkers to voluntarily sign up for e-mail updates,
5	to receive reminders to vote on election day, and
б	of the deadlines to register or request an
7	absentee ballot. We believe this proposal would
8	encourage New Yorkers to participate in our
9	democracy. To their credit, both the Board of
10	Elections and the Campaign Finance Board have
11	begun to implement provisions of this bill. The
12	board recently redesigned its website, which
13	allows for voters to provide e-mail addresses for
14	updates, although they have yet to send out any e-
15	mail blasts. The CFB has sent out alerts
16	reminding New Yorkers to register to vote.
17	Citizens Union recommends the board
18	administer this proposal, only because more New
19	Yorkers are likely to go to the board's website
20	and recognize that entity as being responsible for
21	the administration of elections. However, if the
22	board is not interested in doing this voluntarily
23	in a meaningful way, we suggest the CFB administer
24	it and there should be cooperation between both
25	entities. I know we heard some testimony today

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 209
2	about particular provisions of the bill. I think
3	what's most important is that there's can be
4	cooperation between the CFB and the board, no
5	matter who administers it in the accessing and
6	sharing of e-mails and information.
7	With regard to number 769, this
8	bill, like number 613, would help generate
9	awareness among New Yorkers of upcoming elections
10	by requiring the CFB's voter guide to be published
11	not only during the years in which city contests
12	are held, but also for state and federal contests.
13	It will also expand coverage of city contests of
14	that less widely known races, like those for
15	judicial and party positions are made known
16	through the CFB's voter guide. This will serve as
17	a useful nonpartisan resource and reminder to
18	registrants to vote.
19	The bill also, importantly,
20	provides the option for voters to receive the
21	guide via e-mail if they opt-out of receiving the
22	print version, which will help to offset the
23	increased costs. And we remain flexible in trying
24	to work out something that's affordable and also
25	gets the information to registered voters.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 210
2	CHAIRPERSON BREWER: [Interposing]
3	I think if you can summarize a little bit your
4	support of these bills, that would be great.
5	Just, you know
6	ALEX CAMARDA: [Interposing] Okay.
7	On Intro 760, as others have mentioned, we're just
8	trying to find a way in which to ensure that
9	agencies are doing their job of offering voter
10	registration opportunities. I did want to take
11	the time to address some of the issues addressed
12	by the board in their testimony because I feel
13	many of them are not accurate.
14	They seem to suggest that this is a
15	new program in their comments in their testimony,
16	and, in fact, this is something that's already
17	being done. They already print 150,000
18	registration forms that they're required by law to
19	send out to these 19 agencies under the pro-voter
20	law, and so I disagree with their assessment that
21	it would cost \$100,000 to do additional forms. I
22	mean, this is something that they're already doing
23	on a yearly basis. If anything, it would save
24	money by actually measuring how many are needed
25	for each agency.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 211
2	Their assessment that they would
3	need 140 different145 different versions of a
4	registration form, I think that's also inaccurate.
5	You just need 19 forms with different codes,
6	regardless of the language. That's provided in
7	the five languages, and they indicated today in
8	their testimony that's something that they also
9	already do.
10	The board should not be manually
11	entering each registration form's code, that
12	should be done through scanning forms, which would
13	save money if they did that for these agencies and
14	others. And I've don't understand how they could
15	possibly argue that this is not legal. If you
16	look at the sections of the law in the city
17	charter related to the pro-voter law, this is
18	something that's actually written in law or
19	suggested at least, it requires the agencies to
20	already provide voter registration forms that are
21	coded to the board. So to say that now that we're
22	going to tailor them to each individual agency,
23	that that's somehow preempted by the state, I
24	think just does not hold water.
25	The last bill, the Greenfield bill,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 212
2	I'll just conclude by saying that we support that.
3	And for all these bills, we've
4	suggested amendments that have been signed on to
5	by our good government coalition as an addendum to
6	our testimony. We also support number 764, the
7	text messaging bill, we've provided some
8	recommendations that we think would make it
9	easier, simpler, and more accountable to
10	implement.
11	Thank you.
12	CHAIRPERSON BREWER: Thank you very
13	much for all your work. Next?
14	NEIL ROSENSTEIN: Good afternoon,
15	my name is Neil Rosenstein, I'm the government
16	reform coordinator for the New York Public
17	Interest Research Group, NYPIRG. Want to commend
18	the chair, the committee, and bill sponsors for
19	holding these hearings and crafting the
20	legislation before you. We're looking forward to
21	these long, long, long needed improvements being
22	passed into law.
23	Let's face itand by the way, to
24	the chair, I will not be reading that whole
25	testimony. But New York City and State have a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 213
2	very serious problem when it comes to voter
3	registration and participation. Some other
4	statistics we haven't heard. In 2010, the last
5	year, some very concise stats were ready for the
6	voting eligible population. There were some
7	2,430,933 eligible citizens either not registered
8	to vote or in inactive status in New York State.
9	Another measure of our poor
10	electoral health is total turnout for the
11	presidential election of 2008. Just four years
12	ago, 40% of eligible citizens did not participate
13	in this election. It's a serious problem,
14	deserves serious solutions, and that's what the
15	package of bills before you today is about. We're
16	talking about better voter registration rates,
17	we're talking about better voter education, better
18	accountability of the Board of Elections, better
19	conditions at the polls through better poll
20	workers, better elections period. It's a no-
21	brainer, it should be a slam dunk.
22	I'm going to briefly go over some
23	of our own thoughts for each of the pieces of
24	legislation for you today. Intro 613, let's face
25	it, many New Yorkers have made that transition to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 214
2	the information age. They're wired via computers,
3	tablets, tweets, texts, and smartphone. This
4	common sense legislation would direct and empower
5	the Campaign Finance Board to notify interested
6	voters of important election dates. This has been
7	mentioned already, but to take full advantage of
8	e-mail notifications, the Board of Electionsand
9	I'm sorry their executives staff isn't here
10	anymoreshould amend the city's voter
11	registration form to include an optional box for
12	e-mail addresses.
13	It's our understanding the board
14	has the authority to do this. It's been mentioned
15	for many, many years by Commissioner Kellner from
16	the State Board of Elections, and Loprest just
17	mentioned it, this is common sense. The board
18	could also amend that form to have a check off
19	that asks if there was a particular language that
20	you would prefer to get your materials sent to.
21	If we're talking about cost savings, the board
22	should do it or they should provide the legal
23	justification of why they're not and the committee
24	should ultimately hold them to task.
25	Intro 769, the city's voter's

quide, a fantastic resource for voters. We must 2 remember that not all voters feel comfortable with 3 that electronic technology. I was just 4 5 mentioning, and we believe the funds for expanding the voter guide would be wisely spent. Whether 6 7 everyone wants to get a voter guide with the positions or the alternates or the judicial 8 9 nominating convention inside of it in their mail, 10 and whether they think that's a good use of funds 11 is a interesting debate. There's probably no 12 other really nonpartisan location for information 13 on those races, but perhaps those could be put on 14 the Internet, but still having the board provide 15 that information in a way which all New Yorkers 16 can actively get. 17 Into 728, practically every New

1

18 York City resident takes the bus or subway, but we 19 all certainly don't own cars or have driver's 20 licenses, like other motor voter agencies, that's 21 why reaching out to parents make such sense. 22 Parents are concerned about the budgets of the 23 city, the state, the federal government, and 24 getting them registered and involved in the process we think is a fantastic idea. With one 25

thing and it's included in some of the comments, we do think that legislation should be amended to make sure the Board of Education is transmitting those forms in a timely basis to make sure people don't sign up and then find out that they're not actually registered to vote on election day.

1

Intro 721, I think this is actually 8 9 probably the most important piece of legislation in front of you because it really talks about 10 11 institutionalizing a change for this poll worker 12 program. Clearly many of them are hard-working 13 and dedicated and we owe them a huge debt of 14 thanks, but the old system of relying on the 15 political parties and the district leaders to 16 provide poll workers simply doesn't work anymore. 17 It doesn't get us a sufficient quantity and a 18 sufficient quality of the poll workers that we 19 require.

And we echo the sentiments that since most city workers get general election day off, the way to make this really effective is to extend this to give them time off on the primary day for the special elections which were mentioned earlier. That way they can participate in
2	training, be active in all of the cycles, and we
3	think working with the unions to find out in a way
4	to make this work and with the city is the way to
5	go. It's been shown to work in LA, I usually like
6	to compare us to New Jersey, but I'll also compare
7	us to LA; if they can do it there, we certainly
8	should be able to do it here.

9 The coding of registration forms, I also take a lot of exception to some of the things 10 11 which the board said. One of the things which 12 Local Law 29 did, which some of us were involved 13 in drafting many years ago, is it required 14 agencies at the next regularly scheduled printing 15 the forms--or urge them to be integrating that 16 form into their intake forms. They have not done 17 that. If they did this, they could print that code on the form and it wouldn't be a question of 18 whether or not the Board of Elections guy in the 19 20 warehouse is giving the E forms to one person and 21 the G forms to somebody else.

And by the way, the board did do this with coding in the early nineties for about five or six city agencies. So it's not brain science, but getting the city agencies to do this

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 218
2	would be a great way if they integrate their
3	forms.
4	And as Alex said, they have
5	scanners, I mean, their scanner can't capture an
6	agency code in the upper left-hand corner? Right
7	now, you need a drop-down menu which it activates
8	and someonea data entry person has to make that
9	notation. The AVID system is avidly out of date.
10	That's a simple upgrade which we think could be
11	made. And their arguments about being an unfunded
12	mandate, both of them would, therefore, be
13	nonexistent.
14	I'd just like to say and mirror my
15	own Councilperson's comments about the Mayor's
16	Management Report and providing those standards
17	and metrics is really important. Some of us have
18	been around for two decades and we've seen it,
19	three decades, the variation in on agency reports,
20	or annual reports, the Board of Elections puts
21	out, it varies dramatically from year to year.
22	This is common sense, it's a no-brainer.
23	I'd just like to end with terms of
24	the legislation, speaking about the campaign
25	contributions and texting. We also think it's a

2	fantastic idea, that's the purpose of the campaign
3	finance program, magnify small contributions. We
4	have to work out some things. We're concerned we
5	could be matching contributions from folks who
6	have texted and actually haven't paid their bills
7	yet, that could be a problem, but we think that we
8	have to learn and take a look at what happened on
9	the federal level in this election and we should
10	be able to integrate it and put it into law.
11	I do want to say I was just rough
12	on the city Board of Elections and now they're
13	here for me to say all the nice things. There
14	have been some fantastic things which have
15	happened, and I want to start it's been mentioned
16	the pre-election mailing to voters, and really
17	commend the chair, as well as the board and the
18	city, for putting together a mailing to voters.
19	How nonsensical, you send out a mailing in August
20	to voters and expect that they're going to know
21	what their poll sites are and have about in
22	November. It's a fantastic initiative and you
23	really deserve a lot of credit. Their election
24	app, their website, sample ballots online, since
25	the last presidential election night reporting has

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 220
2	improved and accuracy, that increases public
3	confidence in results, and somewhat improved
4	ballot design.
5	All those are great step forwards.
6	I do want to mention, though, that despite those
7	improvements, we don't think the board has done
8	the job that they could have done and should have
9	done in providing actual Bengali ballots, not
10	sample ballots, to voters. Other jurisdictions
11	have done it working with ES&S. We think that was
12	possible. We've had details in our testimony
13	about the times which the board knew about this
14	language requirements and why we think it could
15	have been done or could have been done better.
16	The same thing with disability access, it's just
17	shameful.
18	And the last thing I just want to
19	end is there was some discussion earlier about
20	voter fraud. The real voter fraud is we don't
21	have election system where there's 2.4 million
22	people aren't automatically registered.
23	Unfortunately, that's the state legislature, we
24	can't enact election day registration here,
25	although maybe we can for city offices and we can

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 221
2	talk about that. There's some theories.
3	But we really hope that this
4	package goes forward and want to commend you for
5	the great job that you're doing. Thanks.
б	CHAIRPERSON BREWER: Thank you very
7	much. Next? And they have to do some shifting of
8	chairs a little while
9	[Crosstalk]
10	KATE DORAN: Yeah.
11	CHAIRPERSON BREWER: Go ahead.
12	KATE DORAN: Good afternoon, thank
13	you very much for inviting us. My name is Kate
14	Doran, I serve on the board of the League of Women
15	Voters of the city of New York.
16	And we applaud also the Board of
17	Elections for its initiatives in changing the
18	process of the unofficialreporting unofficial
19	election night results, and I'm happy to see
20	Assembly Member Kavanagh here. We hope that the
21	real-life experience between the police and the
22	Board of Elections will inform and facilitate the
23	rewrite of the closing procedures in New York
24	State election law. We know that the police would
25	like to draw back and not do as much as they have

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 222
2	been doing, and we think that that's probably the
3	right way.
4	We believe, however, that the
5	voters and the poll workers are well served by the
6	peacekeeping function of having the officers in
7	the poll site during the day. And I think that
8	the voters also appreciate the custody that the
9	police take of the important election materials.
10	With respect to the bills that are
11	being considered by this committee, my colleagues
12	here have said more than I need to say, but we are
13	very, very pleased to be part of the voter
14	coalition, pleased that the City Council is taking
15	these bills up, and we supportin particular, we
16	were in the forefront and had very strong support
17	for Intro 728. Parents and children are prime
18	stakeholders in the city and every effort should
19	be made to provide them the opportunity to
20	participate in the process.
21	Now, we're also pleased that the
22	board is putting out a new notice to voters, a
23	second notice to voters. As many of us predicted
24	back in August, most voters either did not hold on
25	to it or they did not remember getting it at all.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 223
2	I have a very sophisticated voter friend who told
3	me that she got the mailer and she said, I know
4	how to vote, I don't need this, and she just
5	tossed it away, and she came into my poll site and
6	she was in the wrong poll site.
7	So in our informal survey at the
8	League of Women Voters led us to the conclusion
9	that the product that the board produced in August
10	was glossy and pretty but it looked more like a
11	catalog or even a piece of junk mail and people
12	just tossed it away. So we're very happy they're
13	going to do something else.
14	Now, we expect the voter turnout to
15	be much higher, all of us do, much higher in
16	November than it was in September. And to further
17	complicate things, there is going to be many
18	voters who have not voted in a while and they're
19	going to be dealing all of them with new ED
20	numbers, some of them with new AD numbers, and
21	many new poll sites, so I think the board needs to
22	be very prepared for a confused and uninformed
23	voters.
24	And I know that Commissioner
25	Kellner is worried about wait times and crowds,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 224
2	I'm worried about that. And one suggestion that I
3	have, I know we've heard a lot about the
4	electronics, but we're not going to have
5	electronics for every information clerk in
6	November, I would like to see the board print a
7	poll site-specific street finder, a couple of
8	them. The street finder is quite large for every
9	borough and it's, as you know, it's densely
10	printed, and in their haste to look at it, many of
11	the information clerks don't use a straight edge,
12	it's very easy to make an error. But if we have a
13	poll site-specific street finder, I could send an
14	info clerk out to a line on the street and they
15	could find the people who were actually standing
16	in the wrong line, and I think that they would
17	appreciate that to know that they shouldn't stand
18	in line and find out that they're in the wrong
19	place once they get inside. They could also
20	direct them to their ED table.
21	If they are in the wrong place, you
22	could send the voter who's been waiting on line to
23	a coordinator or somebody else who could send them
24	to their correct site.
25	Now the next challenge is the wait

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 225
2	on line for the ED table, and I know that the
3	Board of Elections can't print their books until
4	they finish with the registration process. I
5	don't understand any reason why we can't have two
6	poll books so that we could have A through
7	whatever, and then M through Z, and then the
8	ballots can be sitting in the middle between the
9	inspectors, ballots, voter cards, et cetera.
10	Immediately, the voters would see their line cut
11	in half. And I know voters stand in line now and
12	they wonder, what are all these people doing when
13	only one person can look up my name in the book.
14	Some hoping that they would take a simple step
15	like that. I don't know anything in the law that
16	would prevent them.
17	Now I'm just going to conclude with
18	one or two examples of the problems that we've got
19	in ourwe heard about through our e-mail or
20	telephone information service, and one of them is
21	very disturbing. A poll site for voters residing
22	in 260 65th Street in Brooklyn was moved to 250
23	65th Street in Brooklyn. The residing voters were
24	moved, but the building that they used to live in
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25 is still a poll site. So why are voters being

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 226
2	sent somewhere also when the building they live in
3	is a poll site? And we heard about this, we heard
4	about this because of a disabled man who said I
5	can get to this new building, but it's not very
6	convenient and there are people who are voting
7	here, why can't I vote in my very own building.
8	So I will pass that along to the Board of
9	Elections.
10	And the second oneI beg your
11	pardon?
12	[Off mic]
13	KATE DORAN: A poll worker called
14	us and told us that they were trying to close
15	their site inat the end of the night and
16	everyone was so confused and so tired they did not
17	know how to close up the scannersthey may have
18	been in one of thein Manhattan, might be one of
19	the sites that was slow to get their materials to
20	the police precinct. But this poll worker said
21	she absolutely would never again work unless there
22	were split shifts and she pleaded for the Board of
23	Elections to work out some kind of system. So I
24	thank you very much.
25	CHAIRPERSON BREWER: Thank you very

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 227
2	much. I think we need to switch seats 'cause you
3	got
4	[Crosstalk]
5	KATE DORAN: [Interposing] Yes,
6	I'll be happy to do that.
7	CHAIRPERSON BREWER: And thank you
8	very, very much for all your hard work, it's very
9	appreciate. I want to mention while you're
10	switching that the Disabled in Action of
11	Metropolitan New York has submitted testimony for
12	the record.
13	Go ahead.
14	SOCHEATTA MENG: Good afternoon, my
15	name is Socheatta Meng, and I am legislative
16	counsel for the New York Civil Liberties Union. I
17	am here today to present testimony on behalf of
18	the NYCLU. Thank you to the Governmental
19	Operations Committee for holding this hearing and
20	allowing testimony on these bills, which aim to
21	improve the administration and accessibility of
22	the voting process for New Yorkers.
23	The NYCLU, the state affiliate of
24	the American Civil Liberties Union, is a not-for-
25	profit, non-partisan organization with eight

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 228
2	offices across the state, and nearly 50,000
3	members. The NYCLU's mission is to defend and
4	promote the fundamental principles, rights, and
5	constitutional values embodied in the Bill of
6	Rights of the U.S. Constitution and the
7	Constitution of the State of New York.
8	A core part of the NYCLU mission is
9	securing and protecting the rights of New Yorkers
10	to vote. These bills propose to enhance the
11	election and voter participation process. These
12	goals are fundamental to a thriving and
13	functioning democracy, and they are critical to
14	allowing the voice of its people to be heard.
15	Because these bills would help New Yorkers to
16	realize their right to vote, the NYCLU supports
17	this package of voting-related legislation, and we
18	urge the City Council to pass these bills.
19	In order to ensure that voters are
20	able to exercise their right to vote and make
21	their voices heard, the election and voting
22	process must be as effective, error-free, and
23	accessible as possible. Particularly in light of
24	reported problems, such as administrative
25	difficulties, staff shortages, and lack of access

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 229
2	to critical information, mechanisms must be in
3	place to ensure that the integrity of the voting
4	process and its results are protected. One recent
5	example is the confusion surrounding the
6	democratic primary in the 13th congressional
7	district. This confusion led to the
8	disenfranchisement of several voters, including
9	Spanish speaking voters. Among other things, this
10	package of voting-related bills proposes to make
11	sure that voting sites are properly and
12	sufficiently staffed, effectively run, and
13	accessible to voters.
14	So in light of the time, I'm going
15	to actually skip the body of this testimony, which
16	describes in more detail the bills in which others
17	have already done. However, I
18	CHAIRPERSON BREWER: We thank you.
19	SOCHEATTA MENG: Oh. However, I do
20	want to reiterate that the NYCLU supports these
21	bills. Together, this package of bills seeks to
22	improve the electoral process and to strengthen
23	the rights of voters. These bills are necessary
24	to ensure the integrity of the voting process, and
25	to reassure voters and the public that their votes

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 230
2	will be counted and their voices heard. The
3	integrity of this process and the resulting public
4	confidence in its results are cornerstones to a
5	healthy and functioning democracy. The NYCLU thus
6	supports these bills and urges the City Council to
7	pass this legislative package.
8	CHAIRPERSON BREWER: Thank you very
9	much. Next?
10	SUSAN LERNER: I'm Susan Lerner,
11	I'm the executive director of Common Cause New
12	York, and what I would like to say is I agree
13	completely with everything Neil said. So as far
14	as the bills are concerned, he really
15	encapsulated, he'd called it a no-brainer, I would
16	call them win-wins, otherwise, frankly, I won't
17	take the time to reiterate what he has said.
18	I want to thank Citizen Union for
19	really taking the laboring oar on this package.
20	We're prepared to work with our coalition partners
21	and any of the Council Members in revising the
22	bills to respond to appropriate objections, as
23	Neil pointed out. Unfortunately, we didn't hear
24	any from the board.
25	We're really happy with the

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 231
2	revision of the website and we're very thrilled
3	with the fact that the board has developed an app
4	which is a poll finder.
5	We're disappointed that there's a
6	typo in the poll finder and if you go to it and
7	you run your address through it, it will give you
8	the correct polling place, but it will identify
9	the election district as the AD and it will
10	identify the AD as the ED. So if you walk in
11	withI've written down my ED and you look around
12	in my polling place for ED 57, you will not find
13	it because I am in assembly district 57. I've
14	brought this to the board's attention by e-mail,
15	apparently not successfully, so we're going to
16	have to go to the board itselfto a meeting to
17	point this out.
18	So there are still some kinks to be
19	ironed out. We're very excited to be working with
20	the National Election Protection effort and also
21	with NYPIRG. We will be helping to staff a
22	hotline on election day, and also we will have
23	volunteers out at polling places, at the polling
24	places which have 800 or more voters assigned,
25	we've analyzed all of the polling places. We're

concentrating on Brooklyn and Manhattan, where we 2 have more people. We're sending teams out where 3 at least one person has a smartphone and their job 4 5 is to work the lines outside of the polling place to--and we will use the boards QC code, that's 6 7 great to know. We will have flyers where we will 8 pass it out to people on the line: If you have a 9 smartphone and you don't know your ED, use this, 10 and you'll be able to skip this line. We will 11 help people skip the line, we will help them 12 verify that they are at the right polling place; 13 if they're not, we will help send them to the 14 right polling place. We will be using technology. 15 So if you have friends or family with smartphones 16 who want to donate two hours on election day, send 17 them our way because we have a bunch of volunteers 18 and we need to be sure we have people with smart 19 phones. 20 So I want to commend the chair, 21 this additional mailing has been a long time

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22 coming. Thank you very much for your continuing23 efforts.

24 CHAIRPERSON BREWER: Thank you very25 much. Next.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 233
2	ANDREW SCHLICHTER: Hi, my name is
3	Andrew Schlichter, I'm here on behalf of Election
4	Protection. I also won't go into a great deal of
5	detail either with regard to my testimony or all
6	the bills that have been discussed by my
7	colleagues today. We very much agree with their
8	testimony.
9	And I would just say we are also
10	going to have a large number of folks on the
11	ground on election day. We expect to have three
12	or 400 law students and legal volunteers in the
13	polls on election day. We'll also be hosting a
14	nationwide hotline, 1-866-OUR-VOTE, which in New
15	York City alone will have 60 lines staffed by
16	lawyers and legal volunteers. So we do expect to
17	continue to engage in these efforts.
18	Again, we're very heartened by the
19	committee's considerations of the various bills
20	that have been discussed today. Intro 728, which
21	would, of course, provide voter registration forms
22	to families, and Intro 760 we think are important.
23	We testified about intro 613 in
24	August and we continue to think that that would be
25	a very good thing. Intro 769 would also be very a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 234
2	positive thing in our book. And I won't go into
3	the details as to why that is because others have
4	said it so well.
5	And we'd also, of course, you know,
6	one of the biggest problems that we see is that
7	poll workers often aren't as well trained as they
8	could be and we think that anything that would
9	improve poll worker performance on election day
10	would very much be a good thing, and so we are in
11	support of all those efforts as well.
12	So we just would like to thank you.
13	And for the rest, I will just defer to the
14	testimony that I've already submitted, as well as
15	to my colleagues' testimony.
16	CHAIRPERSON BREWER: Thank you, all
17	three, and all six, and for all of your work. As
18	I think Dawn Sandow said, it's a real coalition
19	and we appreciate the input, thank you.
20	Jed Alpert from Mobile Commons,
21	and, boy, am I appreciative of his waiting, and
22	Assemblyman Brian Kavanagh.
23	SERGEANT-AT-ARMS: If you have any
24	statements, have them ready.
25	[Off mic]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 235
2	CHAIRPERSON BREWER: Whomever would
3	like to begin. I think the gentleman who's been
4	waiting for, like, three hours should go first.
5	[Off mic]
6	JED ALPERT: Oh, I haven't been
7	here that long, but thank you.
8	I'm the CEO of Mobile Commons,
9	which is a New York-based company that provides
10	mobile connectivity for all kinds of
11	organizations, including several of New York City
12	agencies, the MTA, the Obama campaign, lots of
13	political organizations and lots of charities.
14	The I guess you might call it testimony that I
15	circulated is a bunch of statistics about the
16	ubiquitous nature of mobile, and I can just sort
17	of very briefly speak in support of mobile text
18	donations.
19	Mobile phones, and I think the most
20	interesting thing and the most exciting thing
21	about mobile donations has been something that
22	hasn't really been touched on too much yet, which
23	is mobile is the most ubiquitous form of
24	communication in the world, and including the
25	United States and including New York City. It

reaches underserved communities better than any 2 other form of communication. Texting is the 3 4 number one way that people communicate other than 5 face-to-face; so face-to-face number one, text messaging next, everything else beyond that. 6 In 7 almost every demographic and every age group we're probably up to 30%, and in some communities it's 8 9 much higher, don't have reliable access to the 10 Internet, don't have reliable access to e-mail, 11 they do have mobile phones or are more likely to 12 have mobile phones than any other form of 13 communication.

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14 To me, the most exciting thing 15 about mobile donations is not that it will 16 reinvent how people get money in campaigns, but it 17 will open up the underserved by the Internet and 18 the underserved by credit cards to the possibility 19 of participating economically in a campaign. And 20 then, because of New York City's fantastic 21 campaign matching program, it will allow groups 22 that haven't been previously been catered to or 23 courted by politicians to have a meaningful voice 24 and a meaningful interest in the outcome. 25

The other thing we know, and you

can look at this from our statistics, is that 2 people who are engaged via mobile are more likely 3 to vote, sometimes 5% more likely to vote, which 4 5 is very, very statistically significant. And the active donating--and we provide these services for 6 7 all kinds of organizations, including the Obama 8 for America, the active participating over mobile 9 is an act of political engagement, not just an act of donation. Someone who gives \$10, whether it's 10 11 1, 5, 10, or \$15, it doesn't really matter what it 12 is, by a mobile phone is more likely to vote, more 13 likely to show up to a rally, and more likely to 14 be engaged, and more likely to engage their 15 friends than people who aren't engaged in that 16 way. 17 So I'm happy to answer any 18 questions about how it might work and would happy 19 to give a demonstration of how it might work and 20 the software works at any later date to be--21 CHAIRPERSON BREWER: [Interposing] 22 Okay. Well I'm going to ask you a couple 23 questions before --24 JED ALPERT: Sure. 25 CHAIRPERSON BREWER: --we hear from

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 238
2	the Assemblyman 'cause I really feel bad thatI
3	know Rich Robins [phonetic] had to leave so I
4	appreciate both of you.
5	JED ALPERT: And I would just say I
6	know Rich very well and he's very much in accord
7	and, as a former AT&T executive, believes that
8	there will be an effective way to do this through
9	the carriers.
10	CHAIRPERSON BREWER: He was my next
11	door neighbor for years.
12	JED ALPERT: I'm sure he's a good
13	neighbor.
14	CHAIRPERSON BREWER: And I've
15	missed him, but he moved like five blocks, it's
16	terrible. How was the program working on the
17	federal level? 'Cause we heard some
18	JED ALPERT: [Interposing] It's
19	brand new, it was basically introduced to both
20	presidential campaigns after the convention, so
21	it's being rolled out slowly. It works very, very
22	well. You know, the technology of it works.
23	Someone texts the word "give" to a five-digit
24	number. In addition, with the Obama campaign and
25	in addition to them getting a confirmation,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 239
2	they're asked a couple questions like is this a
3	corporate phone, you know, or is this your own
4	phone; or, you know, things like that, any kind of
5	pedigree information that's needed. But they also
6	do things like say what's your e-mail address,
7	what's your zip code, so that the engagement
8	doesn't end at the giving, the giving is in the
9	middle or the beginning of a longer relationship
10	with that campaign.
11	CHAIRPERSON BREWER: The board or
12	the CFB talked a little bit about some of the
13	middlemen issues. I guess there's a high
14	percentage being charged by the carriers for
15	processing and I didn't know if that's been a
16	deterrent on the federal level or that's something
17	that's all been worked out.
18	JED ALPERT: It's been worked out
19	enough to work at the federal level, I think it's
20	going to get worked out even more. It is more
21	costly than a credit card donation, I think it
22	will always be more costly than a credit card
23	donation, but these are very small donations and
24	not entirely about the money.
25	The issue of there is ayou give

COMMITTEE ON GOVERNMENTAL OPERATIONS 240
donation over a mobile phone, the processing of
that payment in the normal course of business if I
were a company making that charge and not a
political campaign, it would take me about 90 days
to get that money. The solution that's come up is
that the intermediaries are acting as guarantors
of that payment and we sort of associated with the
term factoring, although it's a little bit
different, where they will pay down a numberthat
number is, it's something like 80%, so if I give
\$10, \$8 is paid very quickly to the campaign.
That's not a loan in the sense that it would have
to be paid back if I never paid my bill, that's a
payment where the risk then is transferred to the
factor, the aggregator factor, much like if I make
a credit card payment and I don't pay my bill, the
campaign does not have to return that money.
So I think there are definitely

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19 So I think there are definitely 20 resolvable ways of dealing with this that are 21 resolvable and conform with, I think, the 22 principle and spirit of what the CFB does.

CHAIRPERSON BREWER: And the FEC
did something regarding AT&T and what they could
or couldn't charge, did that get--how did that--

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 241
2	[Crosstalk]
3	JED ALPERT: [Interposing] Well
4	AT&Tand I'm notI think it's being worked out
5	now. AT&T asked to charge less than
6	CHAIRPERSON BREWER: Right.
7	JED ALPERT:they normally would
8	and not have it be considered a political
9	contribution.
10	CHAIRPERSON BREWER: Correct.
11	JED ALPERT: And they wanted to do
12	that because I think charging a lot of money
13	seemed unseemly there from the political side, I
14	don't know exactly their thinking. The FEC
15	approved that and said that AT&T was allowed to
16	charge political campaignswhich I think they
17	charge the same amount for the Obama and the
18	Romney campaignbut was allowed to do that and
19	lower their price. I think this is going to have
20	a general net effect of lowering the carrier
21	commissions on this, which seems to me
22	CHAIRPERSON BREWER: Good thing.
23	JED ALPERT:universally
24	positive, yeah.
25	CHAIRPERSON BREWER: Okay. So I

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 242
2	think it's exciting and it sounds like LA is going
3	well from the best of your knowledge or some of
4	the other places mentioned earlier?
5	JED ALPERT: It is, there are
6	currently no programs running at the non-federal
7	level. There are only twothere are currently
8	only two mobile donation political campaigns
9	happening right now, Obama and Romney, that will
10	change very, very quickly. It's only been active
11	for about 45 days, less actually.
12	CHAIRPERSON BREWER: Very cutting
13	edge if we were able to get this through.
14	JED ALPERT: It is, it's both
15	cutting edge and I think for the way New York is,
16	it could be extremely positive for New York.
17	CHAIRPERSON BREWER: I want to give
18	Will Colgrove credit in our staff, he really
19	deserves it. Anyway, if you want to go, you
20	should feel free, I
21	[Crosstalk]
22	JED ALPERT: [Interposing] I'm
23	happy to answer any other questions or
24	CHAIRPERSON BREWER: [Interposing]
25	Okay. No, I think we're fine and I

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 243
2	JED ALPERT: Okay.
3	CHAIRPERSON BREWER:really
4	appreciate your staying as long as you did and
5	JED ALPERT: Oh, my pleasure.
6	CHAIRPERSON BREWER:just tell
7	Rich he shouldn't have moved five blocks.
8	JED ALPERT: No, I'll get on him.
9	CHAIRPERSON BREWER: Assembly
10	Member, you're on.
11	ASSEMBLY MEMBER BRIAN KAVANAGH:
12	Thank you, I don't know if I'm the last voice you
13	will hear this
14	CHAIRPERSON BREWER: [Interposing]
15	Oh, you're not.
16	ASSEMBLY MEMBER BRIAN KAVANAGH:
17	Oh, really, okay. Well I appreciate the
18	opportunity to testify, I realize it's been a very
19	long day and I do have some written testimony,
20	which I'll submit, but I will try to paraphrase
21	and keep it relatively short.
22	CHAIRPERSON BREWER: Thank you.
23	ASSEMBLY MEMBER BRIAN KAVANAGH:
24	Anyway, as always, I appreciate, Council Member
25	Brewer, your extraordinary leadership on these

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 244
2	issues and the leadership of this committee and
3	the Council. And I appreciate the opportunity to
4	testify today on some of the issues that arose in
5	the context of the September primary and in the
6	board's preparation for the general election.
7	I just briefly want to talk about
8	ballot design, I know you've talked about this a
9	little bit today. This was, once again, one of
10	the biggest concerns we've had and, as usual, the
11	ballots in New York City were too cluttered, the
12	print was too small, the design was not as clear
13	as it should be. The board should be complimented
14	for unilaterally taking the step to raise the size
15	of the font, particularly for candidates names for
16	up to nine point from seven point. I've seen the
17	proofs of these, and it is actually a significant
18	improvement, but it's starting from a very tough
19	place. And we do need to go further and I'll
20	discuss, you know, legislative solution to that in
21	a second.
22	A big change, as already been
23	mentioned, also came out of poll site changes,
24	and these were not, as far as I can tell, just

25 related to redistricting. The board seems to have

systematically gone around the city and moved lots 2 of EDs for different poll sites for reasons that 3 are inexplicable. I think the site that was 4 5 mentioned during the last panel was a site in my district, at Renwick Gardens Apartments. What has 6 been the largest poll site in my district for a 7 very long time, and for reasons I can't understand 8 9 yet, the folks who live in that building--and it's 10 a residence with people some very significant 11 mobility issues -- the entire ED that the building 12 is located in and the adjacent ED were sent to a 13 poll site five blocks away. The location 14 continued to be a poll site, and I still don't 15 have any idea why that decision was made. Having 16 said that, the board has now agreed to change that 17 ED back to--so that folks live in that building 18 will be voting at that site. 19 I will say that--and this is a 20 point that's been emphasized to me by Doug 21 Kellner--but the part of the responsibility for 22 making sure that poll site assignments makes sense 23 does rest in our bipartisan election 24 administration system with the local

25 representatives of party and both parties, and

there does seem to have been a breakdown this year 2 in terms of getting poll site maps and assignments 3 and information out to the folks that are supposed 4 5 to review it at the local level. So I know that 6 my district leaders were given some opportunity to 7 look at this stuff but were not actually sent the maps. But it is important that folks--I am now 8 9 getting calls from colleagues of mine, assembly 10 colleagues, who have concerns about other poll 11 site assignments and trying to go, you know, work 12 with the board to address them on a case-by-case 13 basis. But it is important that we all--Council Members, Assembly Members, local party officials, 14 15 others--who have concerns about this do recognize 16 that you have an opportunity to review, I mean, 17 the--18 CHAIRPERSON BREWER: [Interposing] 19 It just scares me because the mailing's going out 20 October 19th, with perhaps--21 ASSEMBLY MEMBER BRIAN KAVANAGH: 22 [Interposing] Right, it--23 CHAIRPERSON BREWER: --challenges. 24 ASSEMBLY MEMBER BRIAN KAVANAGH: 25 Yeah, I mean, to the extent we're resolving stuff,

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 247
2	you know, we shouldI've been talking about a few
3	of these
4	[background noise]
5	ASSEMBLY MEMBER BRIAN KAVANAGH:
6	for a while, but they can be resolved before those
7	mailings are made final. And I mean, although,
8	again the board has a tricky question now with
9	respect to theoretically these changes require
10	Department of Justice approval, they were telling
11	us that, I'm not sure where they are in terms of
12	how late they're willing to make changes, but if
13	there is a change that is necessary in order to
14	make the system more just and give people access,
15	like, for example, in this case in my district,
16	which is very clear, it should be made.
17	The notification that's already
18	been talked about a lot. It is a remarkable thing
19	that the election law has a single notice [off
20	mic] which is mid-August. That means that there
21	was no requirement at all to notify people before
22	the June congressional primary, there is no
23	requirement at all to notify people before a
24	special election, and, oddly, there is no
25	requirement at all to notify people before a

general election in November. It is a very good 2 thing that the City and the Council, with your 3 leadership, and the board have now found the money 4 5 to do this, but the fact that we were discussing whether the City of New York and the city board 6 have enough money for postage to tell people that 7 there's a major national general election coming 8 9 at a poll site that they may have never been to before is really quite shocking and I think we do 10 11 need to look at it as a legislative issue in 12 Albany. But it is great that that has been 13 resolved and it should reduce some of the 14 confusion we saw in September.

15 The election that results, you 16 know, we've talked about this before, this is 17 something I've been pushing for a long time to get 18 the city board to use electronic digitized data 19 rather than the paper and pencil and, you know, 20 tape and scissors approach they've been using in the past. It is a major step forward that the 21 22 city board has now acknowledged that they can use 23 that electronic data for the purpose of reporting. 24 There do seem to have been some

glitches in that, but the police department and

1

25

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 249
2	the board are to be commended for getting that off
3	relatively effectively and with a fairly high
4	level of accuracy. Most EDs did seem to come in
5	in a reasonable time. The results of my race got
6	substantially worse when the last few EDs came in,
7	but nobody seems to have noticed 'cause by
8	midnight there were 93% of them in.
9	But anyway, that's a big step, but
10	we do need topeople should not have the illusion
11	that they've done what they need to do. They are
12	still insisting that certain provisions of state
13	law require them to do some things that are really
14	quite inefficient and we ought to bewe got to be
15	moving forward with state legislation.
16	So the two bills on the issues that
17	we just talked about are, of course, the Voter
18	Friendly Ballot Act and the Election Night Poll
19	Site Procedure Act, both of those have passed the
20	assembly. The Election Night Poll Site Procedure
21	Act, which is a very substantial revamping of the
22	reporting process, has been formally approved by
23	the city board, I mean, a ten to zero vote, the
24	City Council has been supportive of it. We do
25	need to tee these up and get the state senate to

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 250
2	get it done. I'm hoping, at least, with that
3	though we might actually get it done before the
4	end of the year if we get into a special session.
5	But if we get to January and these bills haven't
6	passed, I would appreciate your continued strong
7	support for those 'cause they're both very
8	important.
9	I have reviewed, I haven't read all
10	the details of the City Council bills that you're
11	talking about today and some of the comments of
12	the advocates about potential changes, but I will
13	say that I am generally supportive of the various
14	bills. You know, the bills that bring modern
15	technology to bear, including e-mail communication
16	and the opportunity to make contributions through
17	text message, I think would really be terrific
18	steps forward, particularly as the gentleman
19	before me said in terms of bringing demographics
20	that may not have access to some of the current
21	means by which we communicate with voters.
22	Poll site recruiting and training,
23	again, I'm going to summarize, but it seems like
24	expanding the use of city employees in that
25	program and making it more thorough seems like a

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 251
2	great step. I would note that there are probably-
3	-it probably would make sense to try to go
4	throughpotentially go through other employers,
5	other large employers in the city and see if we
6	can figure out how to expand it. I mean,
7	employers like Google that have this strong
8	commitment to their workers being involved may
9	well be willing to participate in a program like
10	that.
11	And that, you know, again, this has
12	been talked about before, but the half day shift
13	issue is just, I mean, we passed a statute in
14	Albany, no mean feat to agree on these sorts of
15	things, to explicitly enable part-day shifts. It
16	is absolutely baffling that the city Board of
17	Elections will not consider implementing that.
18	There just seem to be so, so many people who might
19	be willing to work on election day for whom
20	signing up for a 15 or 16 hour shift is just not
21	feasible. Anybody with childcare
22	responsibilities, a college student with a single
23	class that they can't miss, somebody with any kind
24	of a job that they have to be at cannot serve as a
25	poll worker if you insist that the only way to do

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 252
2	it is to work at a 16-hour shift. The board
3	argues that that would double the number of
4	workers they need. First of all, I would point
5	out that we're not saying that you can't work the
6	whole day if you want to, so those workers that
7	are inclined to do that, but it just seems that we
8	would vastly expand the pool. Agreeing to work
9	eight hours for the service of democracy is
10	something lots of sensiblesmart people might do;
11	agreeing to do 16 hours is just a much moreit's
12	a rarified set of people, and some of them are
13	wonderful and God bless them for doing it, but
14	really we should push the board to consider that
15	at least in a pilot basis.
16	Voter registration, you're
17	considering a lot of bills that are aimed at
18	improving registration, increasing the percentage
19	of eligible voters who are registered to vote is a
20	critical goal, and I support all of the measures
21	and concept that you're talking about today, and
22	increasing the engagement of the Department of
23	Education, tracking performance. And I would note
24	specifically, as somebody who spent a lot of years
25	in a prior job toiling to create the Mayor's
Management Report, that there is a lot of 2 precedent for non-mayoral agencies appearing in 3 4 that document. The New York City Housing 5 Authority, which is a non-Mayoral agency created by state law and that's basically pursuant to 6 federal rules has reported in for many years. 7 The New York City Board of Education, when it was not 8 9 a mayoral agency and was not, in fact, even 10 majority controlled by the Mayor reported 11 routinely very elaborate statistics and that. So 12 there was not some terrible precedent that would 13 reduce the effectiveness or the independence of 14 the board if they were included in that, and you 15 certainly should pursue that.

1

16 I will say that, notwithstanding 17 some very creative ideas and particularly focusing 18 on mandated voter registration agencies at the 19 city level, you know, these are all terrific 20 ideas, but we really, as has been said during some 21 of the testimony today, getting the registration 22 system right really would require some very 23 substantial changes in the registration system. 24 The goal should be that the default is that any 25 eligible voter in the state of New York is

registered to vote unless they actively seek not to register. Basically, any contact with any of a variety of enumerated agencies should result in a registration unless the voter, you know, really, really actively as a matter of their expressive rights doesn't want to do that.

1

We have a bill called the Voter 8 9 Empowerment Act, I'm hoping that if we get the Voter Friendly Ballot Act and Election Night Poll 10 11 Site Procedure Act done, we really can make 12 registration the next big thing. But it's been 13 introduced in both houses. It is a comprehensive 14 revamping of the system and uses modern technology 15 at all levels, similar to what they're doing at 16 the DMV already, but dealing with a wide range of 17 agencies, making sure data is transmitted in a 18 digital format. It reduces errors, reduces the 19 work at local Boards of Elections, and it also 20 clears away some of these unreasonable deadlines 21 that we have in New York.

New York is the only state in America where, if you did not register by this past Friday in a party, you did not change your party if you wanted to change your party or change 1

2	from being non-party to a party, that you noyou
3	have now forfeited your right to vote in next
4	September's primaries. Again, there are a few
5	states that havethere are a few states that
6	don't have the very short deadlines, we're the
7	only state in America where it's before the
8	preceding election. So we really should clear
9	away those deadlines that are intended to make it
10	easier for the parties to predict who's going to
11	vote rather than for voters to vote. Again, it's
12	a comprehensive piece of legislation, and I look
13	to you to play the role you've played with many of
14	those things of making sure people are aware of
15	this and helping us to get it done in Albany.
16	Again, thank you for the
17	opportunity to testify and for your stamina and
18	endurance and commitment to all of this. Thank
19	you to the staff, both the committee staff and
20	Council Member Brewer's staff, for all of your
21	work on this. And I look forward to continuing to
22	work with you to make elections fairer and more
23	open and more efficient, and to improve the
24	experience of voting. And if you have any

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 256
2	be happy to entertain them.
3	CHAIRPERSON BREWER: [Interposing]
4	Well thank you very much. I just have one, why,
5	the boardI mean, first of all, thank you for all
6	your service, you certainly elevated the
7	discussion tremendously and I hope those bills
8	pass the senate. I think Speaker Quinn has just
9	sent a letter
10	ASSEMBLY MEMBER BRIAN KAVANAGH:
11	Yes.
12	CHAIRPERSON BREWER:in support
13	of your bill that wouldthe comprehensive
14	changes, and hopefully, the senate will take it
15	up. But the font issue, we go from a seven to
16	nine, could the Board of Elections made it even
17	larger or they have to wait for your bill?
18	ASSEMBLY MEMBER BRIAN KAVANAGH: I
19	was asked whether seventhe board had asserted
20	that seven was the best they could do under
21	current statute. And then they got a lot of
22	pressure from
23	CHAIRPERSON BREWER: Then they went
24	to nine.
25	ASSEMBLY MEMBER BRIAN KAVANAGH:

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 257
2	And they went to nine unilaterally
3	CHAIRPERSON BREWER: [Interposing]
4	I couldn't figure out what that, you know, where
5	the nine come from.
6	ASSEMBLY MEMBER BRIAN KAVANAGH:
7	Honestly, as far as I can tell, it occurred to
8	them that there's nothing in the law that says the
9	first name and the last name have to be on the
10	same line, so they said, oh, we can move the first
11	line and the first name above it. And they found
12	a little more space.
13	I mean, I don't know whether nine
14	is the best they can do. The city board also
15	maintains that they have a higher obligation to
16	standardize font size across ballots at different
17	poll sites and across races. So, for example, in
18	there are jurisdictions that are putting Obama and
19	Biden, which have to be in the same box on their
20	ballots, in a smaller font, because it's two names
21	than, say, Kirsten Gillibrand, which is just one
22	name, and they just make it larger. New York City
23	board would not, as I understand their
24	interpretation of the law, do that, even though I
25	don't read the law to require that.

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 258
2	Similarly, the way I read the law
3	it says that the font has to be consistent in a
4	given race for people voting at a particular site.
5	So it does seem like they'd have greater . There
6	also just still seems to be quite a bit of white
7	space in these boxes, but, again, I will say seven
8	to nine is ait really is a very substantial
9	increase
10	CHAIRPERSON BREWER: [Interposing]
11	I'm aware of that, no, I'm aware of that, we all
12	know
13	[Crosstalk]
14	ASSEMBLY MEMBER BRIAN KAVANAGH:
15	so it is a good step forward but
16	CHAIRPERSON BREWER: Okay.
17	ASSEMBLY MEMBER BRIAN KAVANAGH:
18	whether they could have done more is an open
19	question. What the bill does is itfirst of all,
20	it says you should do a 12, we had a Council
21	Member, I believe Council Member Fidler, who was
22	very focused on this issue
23	CHAIRPERSON BREWER: Very.
24	ASSEMBLY MEMBER BRIAN KAVANAGH:
25	and we had a discussion on the issue of whether we

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 259
2	could do 12 point in this. The bill now says,
3	partly because of that input from the Council,
4	that they should do 12 point if at all possible
5	for candidate names, and it also clears a lot of
6	other stuff that doesn't need to be on the ballot,
7	there's still the requirement of the pointing
8	[Crosstalk]
9	ASSEMBLY MEMBER BRIAN KAVANAGH:
10	index finger and all that. So
11	CHAIRPERSON BREWER:bill.
12	ASSEMBLY MEMBER BRIAN KAVANAGH: So
13	by reducing the range of some of the clutter, it
14	should allow more space
15	CHAIRPERSON BREWER: Right.
16	ASSEMBLY MEMBER BRIAN KAVANAGH:
17	and allow them to get closer to 12.
18	CHAIRPERSON BREWER: Finally, I do
19	think the whole computerization and the basics is
20	important. We have, right now the staff has to
21	look up things in different places, they have to
22	use two computers to answer a simple question,
23	there's very little overlay, blah, blah, blah.
24	But the issue of they're now inputting by hand
25	almost a gazillion new registrations

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 260
2	ASSEMBLY MEMBER BRIAN KAVANAGH:
3	Right.
4	CHAIRPERSON BREWER:and this is
5	a very crazy system. So I think we should have
6	more discussions, not just about the legislation,
7	but some of these operational possibilities.
8	ASSEMBLY MEMBER BRIAN KAVANAGH:
9	Right, it says [off mic] even if you have paper
10	applications, you could probably use more scanning
11	and all that sort of stuff.
12	CHAIRPERSON BREWER: Right.
13	ASSEMBLY MEMBER BRIAN KAVANAGH:
14	And a lot of thissome of this stuff could be
15	done administratively, meaning agencies that are
16	currently required to, especially NVRA required
17	registration agencies, probably could being doing
18	a whole lot more
19	[Crosstalk]
20	CHAIRPERSON BREWER: [Interposing]
21	Right, I think there's a bill [off mic] a real
22	technology
23	[Crosstalk]
24	ASSEMBLY MEMBER BRIAN KAVANAGH:
25	[Interposing] It's very challenging, but having

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 261
2	said that, one of the reasons I'm optimistic we
3	can do that is that once local boardsI mean all
4	these boards across the state are funded locally
5	and they have to hire or pay overtime to an
6	enormous number of people right around election
7	time to take all this paper
8	CHAIRPERSON BREWER: Right.
9	ASSEMBLY MEMBER BRIAN KAVANAGH:
10	and try to convert it into voter records and there
11	should be a substantial savings. And I think if
12	we can persuade some of my colleagues from other
13	parts of the state, and especially ones that
14	happen to control the senate at the moment, that
15	this is an opportunity to reduce a local mandate,
16	reduce a state mandate and reduce their costs and
17	make election administration more efficient.
18	The other thing I'll just say is,
19	like, a lot of registration improvement efforts
20	focus on particular subsets of the populations
21	students or immigrants or, you know, older people
22	or, you know, people with particular ethnic
23	minorities or language minoritieswhen you do
24	that, you immediately get partisans on each side
25	trying to figure out whether that'll help their

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 262
2	side or hurt their side. What I am trying to
3	pitch to people in Albany and everywhere is that
4	the goal should be universal registration, every
5	last citizen. So it's like people who want gun
6	permits as well as, you know, people who may be
7	inclined to vote for a different party, and I
8	think that is what we have to strive for.
9	So I have bills that would, just
10	like some of these bills that would help
11	particular subsets, but if we could get to the
12	point where it's just enormous, the default that
13	you're read, every citizen of eligible voting age
14	is registered, I think we might be able to
15	persuade people, then we're just fighting it out
16	for all citizens and not just trying to improve
17	the electorate to advantages.
18	CHAIRPERSON BREWER: Thank you very
19	much.
20	ASSEMBLY MEMBER BRIAN KAVANAGH:
21	Sure, thank you.
22	CHAIRPERSON BREWER: Okay. Mr.
23	Britain [phonetic] and Mr. X, last two speakers.
24	Also, I want to indicate that the UFT sent a memo
25	of support for the record for Intro 728, which is

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 263
2	the Department of Education voter registration
3	bill.
4	MALE VOICE 1: Madam Chair, you're
5	ready for me?
б	CHAIRPERSON BREWER: Yes, I am.
7	MALE VOICE 1: I am here to pick up
8	a check or for a case \$11 million for work that
9	has been done. What have been said here today is
10	something that has been done since 205 by three
11	RepublicansSalvatore Ripicko [phonetic], 58
12	leader [phonetic], Mariana Bloom [phonetic], 58
13	leader, and Aubry Mo Britain, 55th leader
14	Republican party. We set up an office in
15	Brooklyn, 50
16	[background noise]
17	MALE VOICE 1:Albany Avenue had
18	50,000 voter registration there and we trained the
19	best poll workers in this city, Republican trained
20	workers, and we outmaneuvered the Democrat in the
21	42nd, 55th, 58, 59 Assembly district. In 205.
22	Where Mayor Michael Bloomberg, his operation took
23	place from our office countywide in Brooklyn.
24	So I'm here today what the Board of
25	Election have said that they're doing this and

they're doing that voter registration. I have 2 registered more African-American, Caribbean to the 3 4 republican party and democratic party statewide 5 from 1583 Albany Avenue. High school drop out, high school graduate, college graduate, teachers, 6 professionals. And what we need is for you to 7 8 remove from the Board of Election budget, which I 9 am asking, with the State Board of Elections \$12 million and send it down to the community-based 10 11 organization. I do have two competent individual 12 here, an educator, Lerner Philippe [phonetic] and 13 Rev. Victor Philippe [phonetic] where we can use 14 their base at 360 East 22nd Street, but you have 15 to fund the community-based organization that will 16 and encourage the people, they only serve people 17 in this city, like Flatbush, East New York, Bed-18 Stuy, [off mic].

1

We must not continue to operate voter registration and voters participation from Manhattan or Brooklyn, it must go down into these communities underserved. So, Madam chair, I'm asking you to make yourself available to come out into the Flatbush community to see the cluster--CHAIRPERSON BREWER: [Interposing]

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 265
2	I'm glad to come to the Flatbush community.
3	MALE VOICE 1: Okay. Therefore,
4	you can give your information to Ms. Lerner
5	Philippe and she can tell youor you can tell her
6	when you want to come down into the Flatbush
7	community and visit some of the poll sites. And
8	it's about time that you re-continue to encourage
9	the minority to come out and vote.
10	CHAIRPERSON BREWER: Thank you very
11	much, I completely concur.
12	MALE VOICE 1: Okay. Thank you,
13	Madam Chair. And, Madam Chair, next time I come
14	back, will I get a check?
15	[Crosstalk]
16	MALE VOICE 1: That's all, I am
17	using the method of the Occupy Wall Street, where
18	is my check.
19	CHAIRPERSON BREWER: That part I
20	can… Go ahead.
21	MALE VOICE 2: I have some
22	suggestions, Gale, stemming this public hearing,
23	also the August 8 public hearing in which you and
24	your teammates practically went to blows with the
25	elections bureau employees, and I said it remind

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 266
2	me of the Survivor series, you almost happen
3	today. Well I have some suggestions, okay?
4	I'm familiar with Microsoft Word, I
5	could type a ballot, okay? All you have to do is
6	just hand me suggestions as to what I should type
7	up, such as name, party you wish to register in,
8	which to vote in, or whatever, et cetera. If
9	that's satisfactory to you, then, yes, you could
10	send the e-mail that I
11	[Crosstalk]
12	CHAIRPERSON BREWER: Okay.
13	MALE VOICE 1:get from this
14	gentleman here.
15	CHAIRPERSON BREWER: All right.
16	MALE VOICE 2: But, you know, this
17	isI'm reading this here, there are several bills
18	here. No, I don't [off mic] some confusion here.
19	Okay. The ballots should haveshouldn't be just
20	narrowed down to Democrat and Republican, that's
21	outrageous. What happened to Worker Families
22	park, what happened to Green party? There's no
23	reason why we can't enroll whichever party we wish
24	to enroll in, that law needs to be changed.
25	Also, the polls, okay? If you

1	COMMITTEE ON GOVERNMENTAL OPERATIONS 267
2	want, on my time, on my free time, my allotted
3	free time, I can print the poll site information
4	for you. All you have to do is just give me the
5	addresses, I could print it for you, and same
6	applies to your fellow City Council Members too,
7	and it'll give us some idea as to where that, you
8	know
9	CHAIRPERSON BREWER: All right.
10	MALE VOICE 2:where they should
11	go.
12	CHAIRPERSON BREWER: Thank you very
13	much, I appreciate it, thank you.
14	MALE VOICE 2: Thank you.
15	CHAIRPERSON BREWER: Okay. And
16	this hearing is now concluded. I want to thank
17	the staff, I want to thank the people who
18	testified. We have a lot of work to do, but it
19	was illuminating, and I hope that November 6 goes
20	well. We will follow up on everybody's question,
21	and particularly the people who have problems,
22	hopefully, they will be addressed.
23	Thank you very much.
24	[Gavel]

CERTIFICATE

I, Tammy Wittman, certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Signature Tammy Littman

Date _November 10, 2012