

CITY COUNCIL  
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON EDUCATION  
COMMITTEE ON MENTAL HEALTH, MENTAL RETARDATION,  
ALCOHOLISM, DRUG ABUSE AND DISABILITY SERVICES

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May 1, 2012  
Start: 10:26 a.m.  
Recess: 2:35 p.m.

HELD AT: Committee Room  
250 Broadway, 16th Floor

B E F O R E:  
  
G. OLIVER KOPPELL  
ROBERT JACKSON  
Chairpersons

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## A P P E A R A N C E S (CONTINUED)

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## A P P E A R A N C E S (CONTINUED)

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Maria Astudillo  
Director of Mental Health Services  
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Elizabeth Gibbons  
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CHAIRPERSON KOPPELL: Let's start again. Thank you and good morning. I'm Council Member Oliver Koppell, Chair of the Council's Committee on Mental Health, Mental Retardation, Alcoholism, Drug Abuse and Disability Services. I am please to join the Committee on Education, chaired by my colleague, Council Member Robert Jackson in this joint hearing, entitled: Oversight of School-Based Mental Health Services.

The hearing will focus on how the different models of school-based mental health programs currently function and how they can be expanded. Those involved to testify include the Department of Education, the Department of Health and Mental Hygiene, and mental health advocates and service providers throughout the city.

It's estimated that thousands of students with mental health problems are referred to emergency rooms from schools each year. According to a recent *New York Times* article, there were 868 EMS calls from schools in 2009-2010, for suicidal ideation alone. One advocate noted in the same article that there were 58 EMS calls from schools to one Bronx hospital in a ten

day period, obviously indicating the extent of this problem.

The onset of major mental illness may occur in children as young as 7 to 11 years of age, and half of all lifetime cases of mental illness begin by age 14.

Nationwide, approximately 20 percent of youth have serious emotional disturbance, which can be defined as mental health problems or mental illness that severely disrupts the youth's ability to function socially, academically and emotionally at home, in school, or in the community. These youth may be diagnosed with a variety of mental health disorders, including but not limited to depression, anxiety, attention deficit hyperactivity disorder, bipolar disorder, conduct disorder, eating disorders and schizophrenia.

In New York City, approximately 200,000 youths, aged 9 to 17 suffer from mental health or substance abuse disorder. In 2008, New York City Vital Signs survey of New York City adolescents found that persistent sadness, a sign of depression, is reported by 40 percent of girls

1  
2 and 24 percent of boys. This survey also revealed  
3 that 20 percent of New York City girls and 10  
4 percent of New York City boys report considering  
5 suicide. In 2010, suicide was the third leading  
6 cause of death for New York City youths aged 15 to  
7 24.

8 Elementary school youth with mental  
9 health problems are more likely to be unhappy at  
10 school, be absent, be suspended or expelled. And  
11 high school youth with mental health problems are  
12 more likely to fail or drop out of school than  
13 youth without such problems. Despite this,  
14 research suggests that 75-80 percent of youth in  
15 need of mental health services do not receive  
16 them.

17 A 2004 policy statement from the  
18 American Academy of Pediatrics found that many  
19 families will not address mental health issues  
20 unless their health insurance offers adequate  
21 coverage. Other barriers to mental health care  
22 for youth include lack of transportation,  
23 financial constraints, child mental health  
24 professional shortages, and stigma related to  
25 mental health problems.



School-based mental health services have evolved as a way to meet the needs of these youth and remove some of the barriers to treatment. The AAP policy statement noted that providing services, schools eliminate the need for transportation and facilitates parent engagement, as many parents live within walking distance of neighborhood schools. School-based interventions are also more likely to be sensitive to the students and families' culture.

Furthermore, school-based mental health clinics enable teachers to focus on teaching rather than behavior management, thus the programs can act as a significant support in schools striving to improve educational outcomes and student achievement.

For those reasons, Council Members Gale Brewer, Stephen Levin and I, as well as others, have proposed a budget initiative to expand access to school-based mental health services to all middle and high schools that have existing school-based health clinics that are not currently providing mental health services. I wish we could do more, but we think that is at

1  
2 least a step that we can take, because those  
3 school-based health services already exist, or  
4 health centers already exist.

5 We view this as a starting point  
6 for the ultimate goal of providing access to  
7 school-based mental health services in every  
8 school, which we believe could make a significant  
9 impact on improving student achievement and  
10 creating a more positive environment for learning  
11 citywide.

12 So this hearing is the beginning of  
13 a campaign which I hope to move forward with my  
14 colleagues to get more money into the budget. I  
15 know that we're going to hear testimony and I'm  
16 sure we're going to hear that some of the  
17 constraints to providing these services are  
18 budgetary. We in the Council in negotiating the  
19 budget, I hope, will make this a major priority.  
20 That's one of the reasons for holding the hearing  
21 this morning.

22 Before I turn to Council Member  
23 Jackson for his opening statement, I'd like to  
24 acknowledge we've been joined by colleagues.  
25 Where are the Mental Health Committee colleagues?

1  
2 Gale Brewer is to the let. I'll let Robert  
3 Jackson introduce the members of the Education  
4 Committee. I expect we'll be joined by other  
5 members of the Mental Health Committee as the  
6 hearing proceeds.

7 I want to acknowledge the work of  
8 the staff. To my right is Jennifer Wilcox,  
9 counsel; Michael Benjamin, the policy analyst is  
10 also there; and Pamela Corbett, our financial  
11 policy analyst is here; as well as my personal  
12 counsel who has worked very diligently and  
13 effectively on the work of the Mental Health  
14 Committee, Jamin Sewell, who is here as well.

15 I'd like to now turn over the  
16 opening of the hearing to my colleague, the  
17 outstanding chairman, if I may say so, of the  
18 Education Committee.

19 CHAIRPERSON JACKSON: Well, thank  
20 you, Oliver. I appreciate that. Let me introduce  
21 our other colleagues that are present this  
22 morning. To my left is Council Member Dan  
23 Garodnick of Manhattan, Council Member Debi Rose  
24 of Staten Island. Oliver Koppell had already  
25 mentioned our colleague Gale Brewer of Manhattan.

1  
2 In front of us is our colleague Vincent Ignizio of  
3 Staten Island and Steve Levin of Brooklyn. Of  
4 course, we have been joined by all the appropriate  
5 staff of the Education Committee, and the Mental  
6 Health and Mental Retardation, Alcoholism, Drug  
7 Abuse and Disability Services Committee.

8 So let me just say good morning to  
9 everyone for attending this joint hearing of the  
10 Education and Mental Health, Mental Retardation,  
11 Alcoholism, Drug Abuse and Disability Services  
12 Committee on the topic of school-based mental  
13 health services.

14 My colleague, Council Member Oliver  
15 Koppell, just gave us some troubling statistics on  
16 the high incidence of mental health problems faced  
17 by our child. The number of New York City youth  
18 who consider suicide or experience depression is  
19 particularly disturbing. Just living in New York  
20 City, with its congestion, noise, poverty,  
21 homelessness, crime, and threats of terrorism is  
22 very stressful nonetheless. Many students face  
23 this stress and live in situations that can lead  
24 to mental health issues. School stressors like  
25 testing anxiety and bullying can also contribute

to the problem.

Regardless of the causes, it is clear that there are insufficient mental health resources in schools to meet the needs of our students. School-based mental health problems are available in only about 300 of the New York City's approximately 1,700 schools.

As Council Member Oliver Koppell mentioned, an April 8th, 2012 *New York Times* article to the story of a school that called EMS, which is the Emergency Medical Services, to take a destructive student by ambulance to the emergency room for a psychiatric even. About a week later, an April 17th *Daily News* article revealed how a school called the police to respond to a kindergarten student's tantrum.

These are not isolated incidents. They are all too common. In February just passed, I met with representatives from all five borough offices of Legal Services NYC, who told me that they had seen a rise in the number of students sent by schools to emergency rooms for behavioral problems. I'm tired of hearing stories about children who are having tantrums or behavioral

1  
2 problems being taken out of school by police or  
3 EMS. That is not the way that we should be going,  
4 clearly.

5 This is an inappropriate use of  
6 police and EMS resources. It diverts essential  
7 services from those who really need emergency  
8 care. Police should only be called when public  
9 safety is at risk or a crime has been committed.  
10 The only time EMS should be called is for a true  
11 medical emergency. Having police and EMS respond  
12 in these situations is both expensive and  
13 traumatizing for children and youth and families.

14 In addition, evidence suggests that  
15 such referrals are ineffective. One survey  
16 revealed that as few as 3 percent of students who  
17 were sent to the emergency room were admitted to  
18 the hospital. It appears that in many cases these  
19 students are simply released to their families and  
20 cleared to return to school the next day.

21 Something is wrong here. Both of  
22 the students in those recent newspaper articles  
23 have special needs. We're very concerned that the  
24 inability of schools to appropriately manage  
25 behavioral crises will only escalate as the

1 Department of Education moves to implement its  
2 special education reform model citywide in  
3 September of this year. In fact, the Education  
4 Committee will hold an oversight hearing on the  
5 Department of Education's special education reform  
6 hopefully next month. If not, immediately  
7 thereafter, to address some of those concerns.

8 We need real strategies for crisis  
9 intervention that work for all schools and we need  
10 greater access to mental health services for our  
11 students.  
12

13 We all understand that there are  
14 budget constraints and it may not be possible to  
15 have a school-based mental health center in every  
16 school. But it is clear that every student with  
17 an IEP, their IEP must be met by all of the  
18 officials, regardless of the situation. It is an  
19 absolute must. It's a violation of the law if  
20 it's not met. I don't want to hear and no one  
21 wants to hear the school doesn't have money in  
22 their budget. Because you're violating the law if  
23 that's the case.

24 So, we'd like to hear more about  
25 the different services model. I have to tone down

1 because I'm telling you I'm hearing stories that  
2 IEPs are not being met because of one situation or  
3 another. To me, that's totally acceptable. So  
4 let me just tone down a little bit before I get a  
5 little more excited. That's why I had to bring it  
6 down a little bit.  
7

8 So, we'd like to hear more about  
9 the different service models available and about  
10 their effectiveness and cost.

11 The *New York Times* article  
12 described an alternative program developed by  
13 Turnaround for Children, a nonprofit agency  
14 currently working in 25 schools that trains  
15 teaches, guidance counselors and social workers to  
16 recognize mental health problems early and diffuse  
17 the explosive situations. Each school is also  
18 paired with a nearby mental health clinic that can  
19 treat a child in crisis on short notice.

20 There also seems to be a lack of  
21 information available for parents, students and  
22 teachers on the different types of programs  
23 available. Increasing awareness and information  
24 about mental health issues and available programs  
25 is an essential first step in preventing problems



from arising in the first place.

At today's hearing, the committee will examine the Department of Education's school-based mental health services and consider how such services can be expanded to serve a greater number of students. We also look forward to hearing testimony from health providers, parents, students, educators, advocates, unions and others regarding their concerns about mental health services in our school and recommendations for improvements in this area.

I would like to remind everyone who wishes to testify today that you must fill out a witness slip, which is located at the sergeant-at-arms desk, where you entered the room. To allow as many people as possible to testify today, we will limit testimony to three minutes. I'm going to ask my colleagues to limit their questions and comments to five minutes.

[Pause]

CHAIRPERSON JACKSON: So let me correct part of my opening statement where I said that there are about 300 of the New York City school-based management health clinics and

1  
2 approximately 1,700 schools. We received  
3 information this morning from the Department of  
4 Education, and they will also communicate that,  
5 that there are 180 different sites that serve 216  
6 schools. So that's to be corrected, and they will  
7 expand on that.

8 But let me just introduce  
9 additional colleagues that are here and I'll turn  
10 it back over to our Chair Oliver Koppell. Ruben  
11 Wills of Queens is in front of us. Mark Weprin of  
12 Queens has also joined us, along with our  
13 colleague Lew Fidler of Brooklyn.

14 With that, we would like to now  
15 hear from the Department of Education. Oliver,  
16 can you take care of it.

17 CHAIRPERSON KOPPELL: We've been  
18 joined by a number of representatives. First  
19 among them is Deputy Chancellor Kathleen Grimm,  
20 who I know is extremely active and very effective  
21 in her work as deputy chancellor. We appreciate  
22 your being here. I don't know how you testify at  
23 all these hearings and also get anything else  
24 done, but you do. Perhaps you'd like to introduce  
25 your colleagues who are here?

1  
2 KATHLEEN GRIMM: Yes, thank you  
3 very much. I'm delighted to be here today. I  
4 think testifying at these hearings energizes me  
5 for my other work. Greetings, everyone, I am  
6 joined here today by my colleague Lily Tom, on my  
7 right, who is Assistant Commissioner, Bureau of  
8 Children, Youth and Families, the New York City  
9 Department of Health and Mental Hygiene.

10 I am also joined in my left by Dr.  
11 Roger Platt, who is the Chief Executive Officer of  
12 our Office of School Health. In addition, some  
13 other people who you may hear from: Scott Bloom is  
14 the Director of School Mental Health Services.

15 CHAIRPERSON JACKSON: Can he raise  
16 his hand so we can see who he is?

17 KATHLEEN GRIMM: Right here.

18 CHAIRPERSON JACKSON: Okay, thank  
19 you.

20 KATHLEEN GRIMM: The Office of  
21 School Health, and Elayna Konstan, who is the  
22 Chief Executive Officer of the Office of School  
23 and Youth Development. All of these people play a  
24 very important role in the delivery of all of the  
25 services that we deliver to our children.

1  
2                   So I want to thank you all very  
3 much. If I may take a few minutes to discuss the  
4 general ed mental health services. We are limited  
5 our discussion to our general ed student  
6 population today and not the District 79  
7 population, which is really another entire program  
8 of mental health services.

9                   CHAIRPERSON KOPPELL: Right.

10                  KATHLEEN GRIMM: The Office of  
11 School Health, by the way, is a joint program of  
12 the Department of Education and the Department of  
13 Health and Mental Hygiene. It is to my knowledge  
14 unique in this country, where a school district  
15 and a local health department work together to  
16 make sure we are providing a full range of health  
17 services to our children.

18                  It was indeed created to support  
19 the emotional health and academic growth of all  
20 students through a very comprehensive offering of  
21 integrated supports and services.

22                  As already been noted, in New York  
23 City, the mental health needs of children are  
24 quite significant. The Department of Health and  
25 Mental Hygiene's Children's Community Health

Survey done in 1009, indicates that at least 9 percent of our 6-12 year-olds have received a mental health diagnosis. Further, according to the 2011 Youth Risk Behavior Survey of our city public high school students, over a quarter, 27 percent, reported persistent feelings of sadness and hopelessness, and 1 out of every 13 reported having made a suicide attempt at least once during the past 12 months.

School-based mental health services have been an integral part of the city's school health program for decades. Schools, after all, are uniquely positioned to identify children with emotional difficulties and psychological stress, and to support families in obtaining the help that these students need. It is well established that students are more likely to seek help when school-based mental health services are conveniently available where and when children need them.

Students and parents trust faculty and staff in a school, and know the school facilities. This familiarity also helps dispel the stigma that frequently accompanies those seeking help for mental health problems. Also,

1 students and parents then don't need to miss  
2 school or work.

3 Since 2003, we have developed a  
4 number of programs to enhance mental health  
5 services in schools. Some of these services are  
6 geared towards prevention, others are geared  
7 toward intervention. As I said earlier, there is  
8 an entire spectrum. Taken together, we are now  
9 providing a consistent level of services that  
10 makes use, the best use of our existing resources.

11 One of OSYD, the Office of School  
12 and Youth Development, one of its responsibilities  
13 is to help schools support the social and  
14 emotional wellbeing of all students, recognizing  
15 the importance of this aspect of their development  
16 in achieving not only academic success but success  
17 in life in general.

18 Students have different needs and  
19 strengths, and not all students require formal  
20 mental health treatment. School leaders and staff  
21 support students' pro-social behaviors and provide  
22 intervention at various points and levels within  
23 the school.

24 We have guidance counselors, social  
25

workers, our Substance Abuse Prevention and Intervention Specialists, our SAPIS workers, and other school support staff to work with students on an ongoing basis to help students deal with challenging situations and make better choices. In addition, emotional and mental health lessons are part of the Department's recommended health education curriculum at all grade levels.

For those at-risk for more significant mental health challenges we offer more target interventions such as: substance and abuse counseling, grief counseling, stress management, anger management. This work is often done by partnering with community-based organizations, which provide counseling services by licensed clinical social workers.

For those students who need even more intensive treatment, including students who exhibit at-risk behavior and/or experience trauma and/or crisis, additional targeted intervention and support are required. That's where the Office of School Health comes in.

School Health manages and coordinates mental health services at

1  
2 approximately 600 schools through a combination of  
3 mental health services provided in onsite mental  
4 health programs, in School-Based Health Centers,  
5 as well as school-linked services, where a CBO  
6 provider collaborates with a school for referrals,  
7 screenings, crisis interventions, and other  
8 supports that a school simply cannot do on its  
9 own. These services support the schools' ability  
10 to identify those students who may have mental  
11 health issues and refer them to the appropriate  
12 resource whether that is internal or external.

13               These programs and services are  
14 supported from multiple funding streams, including  
15 City and State funding, Medicaid, and other third  
16 party insurance. I would like at this time just  
17 to pause to thank Speaker Quinn and the many  
18 members of City Council for their investment in  
19 the construction of several of our school-based  
20 health clinics.

21               There are currently over 450  
22 schools that offer onsite mental health treatment  
23 in partnership with area hospitals and community-  
24 based mental health providers. Of these schools,  
25 216 have mental health programs, which are



1 licensed and overseen by the New York State Office  
2 of Mental Health. These clinics are typically  
3 staffed by licensed social workers, psychologists  
4 or psychiatrists from a community-based mental  
5 health organization or hospital. These SBHCs, as  
6 we call them, also provide mental health services  
7 in addition to a range of primary care services  
8 and are also licensed by the State.

10 I'm sorry, just to be clear. I've  
11 just discussed two kinds of programs. The first  
12 one is strictly mental health programs and they  
13 are in 216 of our schools. Our school-based  
14 mental health clinics provide mental health  
15 services but also provide the full range of  
16 primary medical care to students. They are also  
17 licensed by the state and similarly staffed.  
18 There are currently 101 of these school-based  
19 health centers that provide full or partial mental  
20 health services to 239 schools.

21 The school-based mental health  
22 programs, and a majority of our school-based  
23 health centers, provide a wide range of mental  
24 health services in schools, including  
25 identification of high-risk students with

behavioral and emotional needs, therapy whether it's individual, family or group, crisis and psychiatric assessments, case management, school community outreach and 24-hour crisis coverage for those students in treatment. For direct treatment, providers bill Medicaid, Managed Medicaid, or third party insurance. Many of the providers also have funding through their agency or organization.

In addition, the New York City Health and Hospitals Corporation provide school-based mental health services in partnership with the Department of Health and Mental Hygiene and staff from city hospitals at six of our schools.

A key element of our work is providing professional development for teachers and other school-based staff. Students are typically referred for mental health services by school-based staff. So this training enables staff to better identify when a student's behavior may require clinical attention and mental health services.

We also have a few smaller, but very worthwhile programs and partnerships. For

1  
2 example, our STARS program, Screening the At-Risk  
3 Student, a pilot program currently provides school  
4 nurses and physicians at 38 middle schools with  
5 training to assist in identifying youth with  
6 previously undiagnosed depression or existing  
7 depression who are at risk for suicide or other  
8 harmful behaviors.

9 In collaboration with the  
10 Department of Health and Mental Hygiene and the  
11 New York State Office of Mental Hygiene, the  
12 Office of School Health is participating in the  
13 New York State Promise Zones for Urban Education  
14 pilot program. In this program 17 middle schools  
15 in the Bronx have formed partnerships with local  
16 mental health agencies to provide crisis  
17 intervention, consultations, parent workshops and  
18 teacher trainings, all to open channels for  
19 collaborative community partnerships for the  
20 entire the school community around academic  
21 achievement, dropout prevention, positive school  
22 culture and school safety. Five of these schools  
23 employ a Mobil Response Team model. .

24 In response to school staff  
25 referrals, the Mobile Response Team conducts

1 student assessments and links students to mental  
2 health and other social services, as needed. The  
3 MRT staff, which includes two licensed social  
4 workers and a family advocate, conducts outreach,  
5 training and consultation to build the capacity of  
6 school staff and families to recognize and respond  
7 to mental health problems. MRT staff also  
8 responds directly to crises and/or support school  
9 staff in the management of crises. This year,  
10 with funding from the Department of Health and  
11 Mental Hygiene, we expanded the MRT to two  
12 additional clusters in Brooklyn.

14 Finally, in November 2011, New York  
15 City launched a web portal for teen services which  
16 includes information, resources, and access to  
17 help. The portal incorporates mental health  
18 content featuring digital stories of teens  
19 struggling with depression, suicidal thoughts and  
20 other mental health issues and how they sought  
21 help. The goal is to promote help-seeking by  
22 reducing social stigma and normalizing the  
23 process.

24 The website also leverages content  
25 from other city agencies that serve teens,

1 provides information about programs and resources  
2 in New York City. The Mental Health Association  
3 of New York City continues to operate the city's  
4 LifeNet information and referral hotline and this  
5 resource is also on the New York City Teen site.  
6

7 In the end, the DOE is committed to  
8 meeting the educational needs of our young people,  
9 as well as addressing and supporting the pro-  
10 social and mental health needs of all of our  
11 students. There remain several significant  
12 challenges to expanding mental health services in  
13 schools namely available resources and the  
14 shortage of child and adolescent mental health  
15 providers.

16 While we are proud of the progress  
17 we have made and the services we provide, we  
18 recognize we still have much more work to do to  
19 ensure that every one of our students has access  
20 to mental health services. We, of course, work  
21 very closely, as I said earlier, with the  
22 Department of Health and Mental Hygiene in this  
23 very, very important area of public health. And  
24 of course, we look forward to continuing our work  
25 with the City Council on this issue. And with

that, we are very happy to take your questions.

CHAIRPERSON KOPPELL: Thank you very much for that testimony. It's fairly clear that while you provide a lot of services, they're not comprehensive in the sense of covering every school and there are different services provided in different schools.

In terms of our expanding these services, I mentioned in connection with my opening statement that one thought we had is to require and to provide the money for it, that every school-based health center offer mental health services.

How many school-based health centers do you have? I didn't see that in any of the numbers we've gotten, the total number of school-based health centers.

KATHLEEN GRIMM: We have 126 school-based health centers. Twenty-five of them, I believe, only provide primary care; they do not provide mental health services. The rest of them either provide mental services directly or work with a CBO onsite to provide mental health services. So that would be an area that we could

1 discuss with you.

2 CHAIRPERSON KOPPELL: So, you're  
3 saying that of the school-based health centers,  
4 there are only 25 that now don't provide mental  
5 health services?  
6

7 KATHLEEN GRIMM: That is correct.

8 CHAIRPERSON KOPPELL: Those 25  
9 schools that don't provide those services, what is  
10 the nature of those? Are those elementary, middle  
11 schools, high schools?

12 KATHLEEN GRIMM: Go ahead.

13 DR. ROGER PLATT: I'm Dr. Roger  
14 Platt. There are 25 sites that don't provide  
15 services. They cover 39 schools. They're a mix  
16 of schools. They include five high school sites.  
17 I can't give you a breakdown between middle school  
18 and elementary school sites, but it's all across  
19 the board, those 25.

20 CHAIRPERSON KOPPELL: If we started  
21 out and we said that at least those 25 should  
22 include a mental health component, do you have any  
23 idea what that would cost?

24 DR. ROGER PLATT: I think, once  
25 again, it depends on the robustness of the

1  
2 program. But a round figure would be that if you  
3 want a full time psychiatric social worker at a  
4 site, with appropriate support, that would be  
5 about \$100,000.

6 CHAIRPERSON KOPPELL: So for 25  
7 that would be, what would it be?

8 DR. ROGER PLATT: \$2.5 million.

9 CHAIRPERSON KOPPELL: \$2.5 million.  
10 So, for \$2.5 million, we would at last provide  
11 that each school-based health center would have  
12 the capacity of doing mental health counseling and  
13 assistance.

14 KATHLEEN GRIMM: Yes. We would  
15 want to pursue it because there would be some  
16 other factors. We don't operate these centers.  
17 They are operated by independent providers. So  
18 the providers would have to agree and we would  
19 have to have the space there. But that would be  
20 certainly worth a discussion.

21 CHAIRPERSON KOPPELL: So currently  
22 the school-based health centers, they're funded by  
23 the Department of Education?

24 KATHLEEN GRIMM: No, they are not.

25 CHAIRPERSON KOPPELL: None of the



1  
2 school-based health centers are funded by the  
3 Department of Education?

4 KATHLEEN GRIMM: None. All of  
5 them, the providers, very often a hospital,  
6 usually a hospital, that is often very close to a  
7 school. They make an application to the New York  
8 State Department of Health, which licenses them.  
9 They provide these services. Now, they are able,  
10 in many cases, to bill Medicaid or managed care or  
11 private insurance for some of these children, but  
12 they do have to provide the services regardless of  
13 insurance.

14 CHAIRPERSON KOPPELL: So what is  
15 the role of your department then in providing  
16 these health services?

17 KATHLEEN GRIMM: First of all, we  
18 have to provide the space. There has to be space  
19 for them. We work very closely, Dr. Platt then  
20 works with the provider in terms of arranging a  
21 memorandum of understanding with them in terms of  
22 all the services they're going to provide for our  
23 children.

24 CHAIRPERSON KOPPELL: If we as the  
25 Council want to expand the mental health services,

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the contracts with the providers.

CHAIRPERSON KOPPELL: So if we wanted to expand the services that are provided, we would provide the money to the Department of Education to flow it through or no?

DR. ROGER PLATT: I think that would be a discussion. It could be the Department of Health. It would be either the Department of Health or the Department of Education.

CHAIRPERSON KOPPELL: So if we covered those 25 schools, then we would cover every school that currently has a school-based health center. Is that correct?

DR. ROGER PLATT: That is correct.

CHAIRPERSON KOPPELL: What about since you cover, in terms of even your partial programs or you programs that are covered with community-based organizations that you mentioned in your testimony, if we were to say we wanted to cover all the schools and make sure that each school had a contract either in the school or at least with a community-based provider, do you have any idea what that would cost?

DR. ROGER PLATT: I think a good

1  
2 starting point would be to say the minimum cost  
3 would probably be \$100,000 per school if you  
4 wanted to have a fulltime psychiatric social  
5 worker in that school. If you wanted a more  
6 limited model, then the cost would depend on  
7 exactly what model was being used.

8 CHAIRPERSON KOPPELL: I'm aware  
9 that at least one school in my district, the  
10 principal has allocated some money to get a mental  
11 health counselor to come from a community-based  
12 mental health service to the school. So it's  
13 feasible for principals to use some of their  
14 school budget for that purpose?

15 DR. ROGER PLATT: Yes, it is. In  
16 fact, we have a mechanism that permits that to  
17 happen. It's called the PQS mechanism. But  
18 unfortunately, there has not been much use of it  
19 because the principals have not felt they had  
20 funds that they could allocate for that purpose.

21 CHAIRPERSON KOPPELL: Could we  
22 require in any way or could we agree with the  
23 Department that principals would be encouraged to  
24 enter into these contracts?

25 KATHLEEN GRIMM: Well, we certainly

1 encourage them now. It's the reason why we put  
2 the contract in place so that principals can take  
3 advantage of it. As Dr. Platt said, school  
4 resources, while they remain the same this year,  
5 have been restrained over the last few years, and  
6 principals have not been able to take advantage of  
7 it.

8  
9 CHAIRPERSON KOPPELL: Well, some  
10 principals have.

11 KATHLEEN GRIMM: Some, absolutely,  
12 yes.

13 CHAIRPERSON KOPPELL: I know at  
14 least of one case, maybe more than one.

15 KATHLEEN GRIMM: There are more  
16 than one, yes.

17 CHAIRPERSON KOPPELL: Now, under  
18 the school-based budgeting regime, is that totally  
19 up to the principal or can the Department require  
20 that a certain amount of money be spent, say, on  
21 mental health consultations?

22 KATHLEEN GRIMM: Well, as you know,  
23 under the structure we have in place, we do grant  
24 a great deal of autonomy to our principals. We  
25 ask them to manage their budgets in the best way

1  
2 for their school. So we do not usually mandate  
3 any amount of money for a particular use.

4 CHAIRPERSON KOPPELL: So it  
5 wouldn't be possible to come to an arrangement  
6 where let's assume we had the money, although I  
7 don't know whether we do, but where we would say  
8 each school should get \$100,000 to enter into some  
9 sort of partnership arrangement. Maybe not  
10 \$100,000 each school, maybe per pupil, I don't  
11 know how you would do it. But that would not be a  
12 feasible thing to do?

13 KATHLEEN GRIMM: Well, I think it's  
14 worth a conversation.

15 CHAIRPERSON KOPPELL: Okay. Do we  
16 have a list? Yes, we do. Council Member Rose,  
17 you're first.

18 COUNCIL MEMBER ROSE: Good morning,  
19 how are you? I'm very concerned about the suicide  
20 rate and the availability of services in the  
21 schools. In Staten Island, we have the worst  
22 suicide rate of young people among blacks. It's  
23 11.6 percent, and the second highest among young  
24 Hispanics, which is 14.1 percent, and 16.5 are  
25 Latinas.

1  
2                   So, I was wondering, how do you  
3 determine which schools have these onsite or have  
4 these specific mental health services available?  
5 What are the criteria that you use to determine?  
6 Could you tell me how many of my schools have any  
7 mental health based programs?

8                   KATHLEEN GRIMM: Well, I can't tell  
9 you right here, but we can certainly get that  
10 information to you right after the hearing. I'd  
11 like to talk a little bit about the spectrum of  
12 services that we provide in this case.

13                   We first of all have a regulation  
14 with regard to suicide situations, which exists in  
15 every single school. Elayna, if you want to talk  
16 a little bit about that service, which is  
17 basically a prevention service and then we'll talk  
18 a little bit about the intervention services.

19                   ELAYNA KONSTAN: Hi, good morning  
20 everyone.

21                   COUNCIL MEMBER ROSE: Good morning.

22                   ELAYNA KONSTAN: So, the  
23 Chancellor's Regulations--

24                   CHAIRPERSON KOPPELL: [interposing]  
25 Before you speak, would you please identify

yourself so it's on the recording?

ELAYNA KONSTAN: Sure. Elayna Konstan, the Chief Executive Officer of the Office of School and Youth Development.

CHAIRPERSON KOPPELL: Before you speak, I just want to mention to my colleagues that we're on the web live. Some of you weren't here at the beginning when I announced that. So you should be aware that your constituents will be able to see you.

COUNCIL MEMBER ROSE: We'll be on our best behavior.

CHAIRPERSON KOPPELL: Thank you.

ELAYNA KONSTAN: So Chancellor's Regulation 755 kind of outlines the school's responsibility in terms of putting in place a suicide prevention plan in every school. Every school has to identify a liaison who is the Suicide Prevention Liaison. That liaison is a member of the Crisis Response Team at the school.

In addition to this liaison, there are the substance abuse prevention intervention specialists, aka SAPIS workers. The guidance counselors are part of this plan. Obviously the



principal is part of this crisis team. If there's a school-based health or mental health clinic in the school, they can be part of the team as well. It's a variety of staff who are part of this team.

They have many responsibilities.

One of them is to put together a crisis response plan that the school needs to utilize, revise when needed and come together where there are crises.

This plan is actually documented on something called the School and Youth Development Consolidated Plan. So there is a documented plan that every school must have.

In addition, this crisis team of which the suicide prevention liaison and the child abuse prevention liaison is on this team, and usually they're the same person. They actually do the training in the schools for the teachers and the staff, so they learn how to recognize the signs of students who are exhibiting signs of sadness, depression, loss, isolation. These are the signs of possible suicide. As well as what the school staff needs to do if a child has a behavior or says something, in terms of what their response is and what their response is not, like

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My office, along with network structures provides guidance for the schools and training. We work closely, for example, with Samaritan, who does borough-based trainings on this work, with school-based staff as well as network-based staff as well as SAPIS workers in terms of what the response needs to be and the signs, and how to develop this plan, what to look for, et cetera.

We also work with the Jewish Board for Family and Children's Services that's done a lot of work on grieving, on signs of self-injurious behavior and what to do when you see that, on communication. So there's a lot of work that the schools do around suicide prevention.

COUNCIL MEMBER ROSE: So every school avails themselves of those services to prepare their response team?

ELAYNA KONSTAN: That's correct.

There's also guidelines and checklists that's part of the Chancellor's Regulations that needs to be disseminated to the school, all school staff, in

1  
2 terms of what to look for and then key things to  
3 think about in terms of prevention and postvention  
4 if in fact an unfortunate situation happens where  
5 a child does commit suicide: what do we need to do  
6 in the community to be able to heal and address  
7 and grieve.

8 We've also developed, across the  
9 system, a whole crisis intervention response  
10 system that starts at the school with this crisis  
11 response team. Then there are network crisis  
12 response teams and cluster and also folks from my  
13 office when the crisis warrants much more  
14 additional support. So we have that network  
15 across the department of support to support  
16 schools.

17 COUNCIL MEMBER ROSE: So the  
18 intervention program is pretty much just that  
19 you're dealing with it on a prevention basis. So,  
20 if it's an emergency, you just send them out to an  
21 emergency room?

22 KATHLEEN GRIMM: I'm going to ask  
23 Dr. Platt to answer what the interventions would  
24 be in a critical case.

25 DR. ROGER PLATT: There are 14

1 schools on Staten Island that have onsite mental  
2 health. One is a school-based health center. The  
3 other 13 are school-based mental health programs.  
4 One of the limiting features on Staten Island has  
5 to do with the interest of the providers in  
6 offering this service. There is basically only  
7 one provider on Staten Island.

8  
9 COUNCIL MEMBER ROSE: Staten Island  
10 Mental Health Society.

11 DR. ROGER PLATT: That is  
12 interested in providing these services. And  
13 that's true citywide that there is significant  
14 variation in the number of providers in a given  
15 area that are interested in providing these  
16 services, either school mental health programs or  
17 school-based health centers.

18 COUNCIL MEMBER ROSE: What makes it  
19 critical that a school would seek out these  
20 services? I mean, is no guideline that says that  
21 a principal must seek out these services for their  
22 school, based on the need? Is there a correlation  
23 between school suspensions and the need to have  
24 mental health services in the school?

25 KATHLEEN GRIMM: When it comes to

1 the school-based health centers, that's really  
2 driven, as Dr. Platt indicated, by the providers.  
3 You know, we need a hospital or another one. When  
4 it comes to the health programs, it's also  
5 somewhat driven by the providers, but we also look  
6 at data. Maybe Scott Bloom would like to say a  
7 few words, because he's very instrumental in  
8 trying to hook up schools with those programs.

10 SCOTT BLOOM: Hi, good morning.

11 COUNCIL MEMBER ROSE: Hi.

12 SCOTT BLOOM: I'm Scott Bloom,  
13 Director of School Mental Health Services. It  
14 really varies in terms of the type of services  
15 that are available, as Kathleen said and Dr.  
16 Platt, the capacity, what services are available  
17 in the community. Often, a school will call me  
18 and say I'm interested in this, interested in the  
19 services. So then we have to do a matching.

20 So the first thing I do is a needs  
21 assessment. I'll meet with the principal and his  
22 or her support team, so that I get all the key  
23 stakeholders within the school to tell me what  
24 their needs are, what are the population, what are  
25 the kids like, what are the families like, what's

1 the culture of that school and the school climate.  
2 So that we don't just pick any agency and that we  
3 try to really fit that together. Then we go and  
4 look at the agencies, see what's available.  
5

6 Now, there are a number of barriers  
7 or limitations on that. It could be if it's an  
8 RFP or a grant, we have to abide by that model.  
9 If it's a certain location, then we have to see--  
10 we don't want parents going five or six subway  
11 stops if they need to see a psychiatrist or on a  
12 Saturday. We want them to be closer to the  
13 school.

14 I work a lot with Elayna's office,  
15 the Office of School and Youth Development in  
16 terms of schools that may be at risk. I also work  
17 with a number of the CFN, which is the Children  
18 First Network, liaisons that are youth development  
19 and health liaisons, because they have the eyes  
20 and ears of those specific schools. And so that I  
21 can call upon them to say we have an agency that's  
22 willing expand services in this area, what are  
23 those schools that keep calling you that want  
24 these services? Then I have a meeting with them  
25 and we begin the collaborative process, working

1  
2 with a number of the mental health agencies that  
3 are here in this room.

4 COUNCIL MEMBER ROSE: My last  
5 question. Is there no data that drives the  
6 Department of Education saying there needs to be a  
7 center or expanded mental health services in a  
8 school? Is there any data that you collect that  
9 would make you then say this is a school that  
10 needs it? It seems strange to me that you wait  
11 for a mental health provider to initiate that  
12 outreach.

13 SCOTT BLOOM: Well, part of that  
14 comes from again there are a number of barriers to  
15 that. Part of it has to do with funding; part of  
16 it has to do with capacity. The State Office of  
17 Mental Health is in a clinical restructuring, so  
18 some of those kinds of services that mental health  
19 agencies used to be able to bill for, they can't.  
20 There has been Medicaid redesign through the  
21 state. Third party insurance pays back maybe a  
22 third of what they can get. So some of these  
23 agencies are pulling out of schools or can only  
24 limit. So we're looking at supply and demand a  
25 little bit here s well.

1  
2 KATHLEEN GRIMM: You make a very  
3 good point, Council Member. We'll take a look at  
4 that.

5 COUNCIL MEMBER ROSE: Thank you.

6 CHAIRPERSON JACKSON: Thank you.  
7 The next person, and my colleagues, we have I  
8 think about 25 people who want to testify, so we  
9 have to move along, even though obviously the  
10 subject is important. Council Member Brewer is  
11 next.

12 CHAIRPERSON KOPPELL: Before we  
13 entertain Council Member Brewer, my colleague,  
14 we've been joined by Fernando Cabrera of the Bronx  
15 in front of us, Danny Dromm from Queens, and  
16 Council Member Margaret Chin from Manhattan. I  
17 said Levin earlier. Before, Gale, if you don't  
18 mind, I want to ask one question.

19 COUNCIL MEMBER BREWER: Sure, go  
20 ahead.

21 CHAIRPERSON KOPPELL: Part of the  
22 Q&A questions that we sent to you, Deputy  
23 Chancellor, and the Department of Education, we  
24 asked to please provide us a list of all of the  
25 school-based mental health clinics with the names



1 of the school that each serves and the number of  
2 students that are served. To my knowledge, we  
3 don't have that list. So why don't we have that  
4 list, as far as the name of each group or CBO that  
5 serves the school and approximately the number of  
6 children served?  
7

8 In my opinion, that should be a  
9 list that you already have.

10 KATHLEEN GRIMM: We do. You will  
11 have it before the--

12 CHAIRPERSON KOPPELL: [interposing]  
13 Well, it was not provided to us this morning and  
14 we asked for it last week.

15 KATHLEEN GRIMM: My apologies, but  
16 we do have it for you?

17 CHAIRPERSON KOPPELL: You do?

18 KATHLEEN GRIMM: Yes.

19 CHAIRPERSON KOPPELL: Can somebody  
20 email it to us right away, so we can print it out  
21 so members can see? Because, in my opinion, you  
22 know they said that they're updating it. That's  
23 what we heard. And I'm saying updated? You must  
24 have a current list, so provide the list. Jan?  
25 Give it to Jan please. I mean that type of

information before we begin the hearing, we would like to look at, and we didn't have it before the hearing.

KATHLEEN GRIMM: My apologies.

CHAIRPERSON KOPPELL: Council Member Gale Brewer?

COUNCIL MEMBER BREWER: Thank you very much. I appreciate the chairs. I know Oliver and I have been talking about this topic for a long time, maybe four or five years. I appreciate DOE and Health. I know Dr. Platt is the only human being with both a DOE and DOH ID and that's really cool. And I also--

KATHLEEN GRIMM: [interposing]  
There's a downside to that too.

COUNCIL MEMBER BREWER: He knows both sides of the issue, which I've been trying to communicate for the last five years. I want to thank Lily, because she certainly listened to me rant and rave at the mental health hearing the other day.

So my question are this: one is when I talk to the folks who are working in the clinics in my schools, one of the issues that

1  
2 you'll hear a lot about is young people get  
3 referred--and I think it was alluded to in Robert  
4 Jackson and Oliver Koppell's opening statements--  
5 to the psychiatric hospitals. My understanding is  
6 in 2008-2009, 868 times. I want to know if you  
7 have updated numbers, but I want to know how to  
8 stop that number. I believe strongly, I've had a  
9 child, as you probably know, who has developmental  
10 issues. He was HC 30, so that was 100 years ago.  
11 But I am familiar with young people who got these  
12 challenges.

13 My question is how do we cut that  
14 number down? It is expensive at the hospital  
15 level. Number two: I don't believe, and I want to  
16 get your opinion on this, that when you have an  
17 outside referral, that teenagers go. They don't  
18 go, period. So the question is if you're going to  
19 have calm in the school and if you're going to  
20 have young people who are able to learn, you  
21 absolutely have to have culturally appropriate  
22 mental health services. I don't understand really  
23 from the DOE perspective why you don't say this is  
24 a huge issue for us. We want to have these  
25 services. Not just for the young people but for

1  
2 the teachers and the parents and the whole  
3 community.

4 So, number one, how do you cut that  
5 868 or whatever the current number is? What is  
6 the DOE executive order that mandates that  
7 principals get so nervous that they have to send  
8 people to the hospital because they are frightened  
9 of whatever DOE is going to do to them if they  
10 don't? Second, do you not believe that outside  
11 referrals don't work and that you should have more  
12 internal quality-based mental health services for  
13 the whole community, not just for that student? I  
14 know some of you do believe that, but I won't say  
15 who in this audience, at DOE and Health.

16 KATHLEEN GRIMM: Well, I think all  
17 the things we're talking about today are the  
18 efforts that we're making to make that number go  
19 down. I do have up to date information,  
20 unfortunately for this year I think was 10 that  
21 you had, unfortunately for the next year, we have  
22 a number of 978.

23 COUNCIL MEMBER BREWER: Okay.

24 KATHLEEN GRIMM: So we have work to  
25 do, because that number is not going in the right

1  
2 direction. I think, as I said in my remarks, what  
3 we can provide at the school level is certainly  
4 much better for many, mean reasons, both in terms  
5 of do teenagers actually do what you tell them to  
6 do--

7 COUNCIL MEMBER BREWER:

8 [interposing] They don't.

9 KATHLEEN GRIMM: --when you refer  
10 them to the outside. I think we know the answer  
11 there. So we are interested in providing as much  
12 as we can. With regard to the principals and the  
13 staff at school who make those calls to the  
14 emergency hotline, I think what we're trying to do  
15 in terms of professional development with the work  
16 that Elayna does in all of our schools, in terms  
17 of trying to prepare our staff and our principals  
18 for crisis situations is what we do and what we  
19 will continue to do.

20 COUNCIL MEMBER BREWER: I got it,  
21 but that executive order needs to be redone and  
22 consulted with DOH and the advocates to think of  
23 different wording if that's just part of the  
24 problem. Because everybody is so scared,  
25 understandably, that somebody is going to commit

1  
2 suicide that they send them immediately to the  
3 psychiatric ward. Wrong place. No follow-up.  
4 The people are discharged quite quickly. Nobody  
5 is going to go to the health clinic, be it Ryan,  
6 Nina, anybody else. They're only going to talk to  
7 people at the school.

8                   So you're not creating less  
9 pregnancy, less drug abuse, less suicide, because  
10 you're not doing what makes perfect sense to every  
11 provider. I want to say you are so fortunate to  
12 have this group of providers. They are  
13 incredible. I don't always say that about a group  
14 of individuals who have not gotten full  
15 reimbursement and who continue nonetheless to  
16 provide these services to these kids. So I think  
17 you should look at that executive order, or  
18 whatever it's called at DOE, and write it in  
19 consultation with the largest community so you're  
20 achieving the goal, which is to help the young  
21 people and not just doing a bureaucratic release  
22 of tension, understandable by the principal,  
23 because he or she is scared to death, we're not  
24 trained in mental health. Can I go second round,  
25 sir?

CHAIRPERSON KOPPELL: You've got another minute, Gale. Go ahead.

COUNCIL MEMBER BREWER: Okay. My other question is how do you handle the ongoing--I know you talked about the training for the rest of the school but in those situations where there is an ongoing mental health, and there really are a lot of schools. I think there are, and I want to check with you, less schools providing mental health than last year--that's my other question--because of funding. So I wanted to see if we could get those numbers. What was the last year number for mental health? My understanding is it's gone down 10 percent.

KATHLEEN GRIMM: We're consulting.

DR. ROGER PLATT: I don't have an exact count, but at its peak, we had 268 programs. We're down to 216. So we've lost 50 programs over the last few years.

COUNCIL MEMBER BREWER: Then finally, I saw that you had done a survey of principals in your answers to the chairs regarding how you're looking at this. My question is some of them respond; some of them don't. My question

1 is do you find where you have quality mental  
2 health services, and a psychiatrist by the way  
3 would help, even on a part time basis, deal with  
4 this executive order problem. I won't get into  
5 all the specifics. If it's a psychiatrist, then  
6 it may not have to use the emergency room  
7 psychiatrist.

8 But the problem is: are you  
9 analyzing where you have these quality services?  
10 They have to be quality. Then do you end up with  
11 lower tension, knuckleheads, et cetera, in the  
12 classroom so that the teachers can teach?

13 CHAIRPERSON KOPPELL: Thank you,  
14 Council Member Brewer--

15 KATHLEEN GRIMM: [interposing]  
16 Well, we certainly monitor the quality. In fact,  
17 not all centers or programs are created equal and  
18 some of the closures actually were sort of  
19 mutually agree to, because we weren't happy with  
20 the services.

21 COUNCIL MEMBER BREWER: Then you  
22 need to provide better services.

23 KATHLEEN GRIMM: Or better  
24 providers.



COUNCIL MEMBER BREWER: That's what I'm saying, the same thing.

KATHLEEN GRIMM: Yes.

COUNCIL MEMBER BREWER: But I'm just saying what kind of evaluation are you doing to see if these services, the ones that you have are creating what we want, which is a level playing field to be able to do the teaching that's needed, and to have support for that community?

CHAIRPERSON KOPPELL: Thank you, Council Member Brewer. As soon as they--

COUNCIL MEMBER BREWER: [interposing] Can I get one answer from Dr. Platt? And then I'm done.

CHAIRPERSON KOPPELL: Yeah, sure. Sure.

DR. ROGER PLATT: Sure. Unfortunately, we don't have quantitative data that we could apply here. Scott Blum, who is one person, does his best to make a qualitative assessment in many situations, but we don't have the quantitative data that would allow us to make that assessment.

COUNCIL MEMBER BREWER: Thank you.

CHAIRPERSON JACKSON: Then who does? I mean, if in fact, they're in our schools, who makes that evaluation to determine whether or not something is working or not and providing the appropriate level of satisfactory services for our children? Who makes that? Just identify yourself please before you begin.

LILY TOM: Sorry. Lily Tom, Assistant Commissioner from the New York City Department of Health and Mental Hygiene.

These clinics are overseen and licensed by the New York State Office of Mental Health. There are scheduled visits that they go out to look at these programs, looking at their policies and procedures, reviewing their case records to see whether appropriate services are being provided. If not, they are required to submit a corrective action plan to the state.

CHAIRPERSON JACKSON: Okay.

LILY TOM: So that's what--

CHAIRPERSON JACKSON: [interposing]  
So you're saying the state oversees.

LILY TOM: Generally--

CHAIRPERSON JACKSON: [interposing]

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CHAIRPERSON JACKSON: [interposing]

Who knows that?

LILY TOM: The schools would, you know--

CHAIRPERSON JACKSON: [interposing]

They would say basically things are not working out, so forth and so on?

LILY TOM: Exactly.

CHAIRPERSON JACKSON: That's not an evaluation. That's one thing--

LILY TOM: [interposing] We understand that.

CHAIRPERSON JACKSON: One thing is giving feedback. So a question to you, the evaluation by the state, is that public information? Can we see, for example the City Council, or can an advocacy group see the evaluation of a particular school-based mental health program provided by Robert Jackson and Company? Can we see that?

LILY TOM: The state has a website where you could go on and actually check a provider's tier rating. It would be in the website of the--

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CHAIRPERSON JACKSON: [interposing]

Would it show, for example--

LILY TOM: [interposing] Tier one,  
two, three.

CHAIRPERSON JACKSON: Would it show  
that's in PS A, B, C, a particular school?

LILY TOM: It would show that a  
provider of that particular clinic.

CHAIRPERSON KOPPELL: Okay. So we  
have a list provided by you. It has the providers  
of the various clinics in our schools. So, for  
example, I could then go to the State Department  
of Health?

LILY TOM: New York State Office of  
Mental Health.

CHAIRPERSON JACKSON: And I can  
look at, for example--

LILY TOM: [interposing] The  
provider.

CHAIRPERSON JACKSON: --whatever  
the provider is and hopefully it'll give as  
breakdown of particular services being provided at  
a school, whether or not that's satisfactory or  
not?

LILY TOM: The clinic.

COUNCIL MEMBER BREWER: If I could just say. It doesn't indicate the quality of the difference in the school; it just talks about the clinic. I'm looking at is the school calmer, and I'm using that in a generic sense. That's what I want to know.

CHAIRPERSON JACKSON: Okay.

KATHLEEN GRIMM: I think we're talking about two different things, and I think a very important point has been made here. Certainly, the New York State professionals will oversee the professional services. What you're looking for, and I think it's a very good point; we need to think about how can we measure with our data whether it's having some kind of impact? Now maybe we can't, but I think we have an obligation to go back and try and work with our own data to see if we can do that.

CHAIRPERSON KOPPELL: Let me just interrupt for a moment and just say that we got this response only last night. So we haven't had a chance to review it. But you do say in this response, which I think does come from the

1  
2 Department of Education. Well, the pages aren't  
3 numbered, but it says here--I'll read it to you.

4 It says: OMH provides oversight.  
5 OMH has not yet done the type of evaluation  
6 system-wide but the Promise Zone initiative is  
7 starting to collect outcome data. I assume that's  
8 what we're referring to here, right?

9 LILY TOM: Yes. We're looking at  
10 schools.

11 CHAIRPERSON KOPPELL: So, you're  
12 looking at outcome data, which is what the chair  
13 of the Education Committee was asking about, which  
14 I think is a good idea. I note that that you say  
15 here in this response that about half of the  
16 principals who you asked to evaluate these  
17 programs evaluated them highly. You know, I think  
18 that the point the Chair made, and I agree with  
19 that, is that there should be at least annual  
20 evaluation, at the very least, an annual  
21 evaluation by the principal, if not more, of each  
22 of these programs.

23 COUNCIL MEMBER BREWER: I want an  
24 outside group to look at it.

25 CHAIRPERSON JACKSON: Go ahead,

Deputy Chancellor.

KATHLEEN GRIMM: I think we need to go back and look at what we might be able to do in this area. As I say, I don't know if we can do it. But I think we owe it to everybody and especially our children.

CHAIRPERSON JACKSON: I think it raises exactly the point that everyone is raising. For example, in today's *Daily News*, it says "charter fools, knee jerk schools boot two troubled kindergarten students out of school." This is an article exclusive by Rachel Monahan of the *New York Daily News*. So I mean here are two examples by the *Daily News*. Plus, as I indicated in our opening statement, we have heard--I met with Lawyers for New York City--Legal Services NYC, where they were telling me that this is happening all over the place.

KATHLEEN GRIMM: What is that?

CHAIRPERSON JACKSON: Where kids are being sent to the emergency room and there is no psychiatric need to. Because there is no control of the situation at the school level, and so are we leaving this, for example, to the State



1  
2 Mental Health to address why these kids are being  
3 thrown out of school? I would hope not.

4 KATHLEEN GRIMM: No, I think that's  
5 a different topic.

6 CHAIRPERSON JACKSON: It's not a  
7 different topic. It's the same topic. When  
8 supposedly in this article, kids are being thrown  
9 out of school and said don't come back until you  
10 have a psychiatric evaluation. Are principals,  
11 are they psychologists or psychiatrists to  
12 determine somebody not to come back to school  
13 without a psychiatric evaluation? So parents now  
14 have to stop working, doing whatever they have to  
15 do. People are struggling to survive. In order  
16 to try to get their kids evaluated, because the  
17 administrators, whether it's a charter school or a  
18 public school it doesn't really matter to me.  
19 They have to now, in order to get their kids back  
20 into the school. Deputy Chancellor, come on,  
21 somebody talk to me now.

22 I'm not asking for a technical  
23 answer. I'm saying where is the accountability at  
24 DOE to find out what is going on? And especially,  
25 like, for example, I don't know if this is only

1 new to you today, it's new to me today. But if  
2 this is no new, I want to know what's going on  
3 with these two cases. Who from the Department of  
4 Education is looking at what's going on? It  
5 should not be left to the New York State Office of  
6 Mental Health to determine that.  
7

8 KATHLEEN GRIMM: Certainly not. It  
9 is new to me today. I have no immediate knowledge  
10 or personal knowledge of it. I am sure someone at  
11 the Department is looking at it quite closely this  
12 morning.

13 What we're talking about here with  
14 the New York State is not the day-to-day  
15 management of our schools. We're talking about  
16 the oversight under very specific state law of  
17 certain school-based health centers and school-  
18 based mental health programs. A different topic I  
19 think.

20 CHAIRPERSON JACKSON: Deputy  
21 Chancellor, it is an oversight hearing on school-  
22 based mental health services.

23 KATHLEEN GRIMM: Yes, sir.

24 CHAIRPERSON JACKSON: But one of  
25 the primary reasons, primary reasons for this

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2 understand how helpful it can be. We provided  
3 some funding to the Riverdale Mental Health  
4 Association. I as a Councilman provide some  
5 discretionary funding. That is an outstanding  
6 mental health community-based organization.

7 I met with the principal of the  
8 school where they're providing services. She  
9 pointed out how they had particularly a couple of  
10 disruptive students and how by having this  
11 psychologist come from the Riverdale Mental Health  
12 on a regular basis and deal with those students,  
13 the students were no longer disruptive. They were  
14 allowing the other kids to learn and they were  
15 getting some attention which they needed, those  
16 students who were disruptive.

17 That's exactly an example of how  
18 these services can work effectively to provide the  
19 support.

20 KATHLEEN GRIMM: Absolutely.

21 CHAIRPERSON KOPPELL: Council  
22 Member Cabrera?

23 COUNCIL MEMBER CABRERA: Thank you  
24 so much to both of the chairs for holding this  
25 hearing. Welcome. Let me echo Council Member

1  
2 Brewer's observation that I truly do believe that  
3 it should be an outside agency validating these  
4 groups. Principals, number one, they have enough  
5 work. Second of all, they're not qualified to  
6 make anecdotal observations about a field that  
7 they're not--as you know, Doctor, they're not  
8 qualified to be able to say whether it's working  
9 or not.

10 I think fundamentally your problem  
11 in this regard is that you don't have enough staff  
12 that's licensed to make a diagnosis. That's your  
13 problem. You have certified school counselors who  
14 are not licensed to diagnose the problem. They  
15 might make some observations. They may make some  
16 recommendations or referrals. But they're really  
17 not licensed to do that, as you know. School  
18 psychologists, the school social workers, only  
19 those who are licensed have been granted the right  
20 to make the diagnosis.

21 So I think part of the problem that  
22 we're having here is that we have people who are  
23 not licensed making judgments whether somebody  
24 should come back to a school or not, and they're  
25 not qualified to do that. So I think we must have

1  
2 qualified people in the schools.

3 I mean, years ago this was not the  
4 case. Forty years ago, it was just a different  
5 environment. Having worked in a school as a  
6 school counselor, I'm a licensed mental health  
7 counselor. I've seen both worlds. I teach both  
8 in college. I could truly tell you that the day  
9 and age has arrived and if we don't prepare  
10 ourselves to do a proactive work.

11 So let me ask you two main  
12 questions. One, what would prohibit the schools  
13 to do the same function, to have in-house mental  
14 health clinics, seeking the third party  
15 reimbursement, as soon as we could figure out how  
16 to get our Medicaid money that we haven't been  
17 able to? But mindful of that, why can't we do the  
18 same things that the outside agencies? The  
19 outside agencies, somehow or another they're able  
20 to manage to stay there, 200 and something of  
21 them. Why can't that not be done in-house and  
22 seek for that third party reimbursement?

23 KATHLEEN GRIMM: Well, I think  
24 going to your first point, what we have in these  
25 providers are the licensed professionals. Mental

1 health really is a public health problem. We  
2 identify the delivery of those services in our  
3 schools because we know it's much better for the  
4 children and their families if we can locate these  
5 services in the schools.  
6

7 But I think we want to rely on our  
8 colleagues in the Health Department, both on the  
9 city level and the state level, to do the  
10 licensure and to identify these providers who are  
11 professionals.

12 Now, we run into the problem there  
13 aren't enough providers in the city or in the  
14 state or in the country to really provide these  
15 services at every school level. So, I think it's  
16 incumbent upon us to work with the Health  
17 Departments to see what we can do. We have to be  
18 smart about where we place these centers and the  
19 programs. Schools vary in their needs in terms of  
20 requiring mental health services, although, as we  
21 said before every school has prevention services.

22 COUNCIL MEMBER CABRERA: I don't  
23 know if I understood, if I got right what you just  
24 said that there are not enough licensed providers  
25 or licensed people to do the work?

1  
2 KATHLEEN GRIMM: I would the answer  
3 would be both.

4 COUNCIL MEMBER CABRERA: Because I  
5 could assure you--

6 LILY TOM: [interposing] It's the  
7 particular bilingual, bicultural staff, as you  
8 know, we have--

9 COUNCIL MEMBER CABRERA:  
10 [interposing] I could assure you. There are  
11 enough colleges right now and unemployed licensed  
12 mental health counselors and social workers that  
13 we could fill all the schools. As a matter of  
14 fact, if you want to have a meeting regarding that  
15 and work with the colleges to be able to identify  
16 those, I'll be more than glad to do so.

17 My last question here, how many  
18 school counselors do we have and as compared to  
19 ten years ago? How many SAPIS workers are we  
20 down?

21 KATHLEEN GRIMM: I don't have the  
22 numbers from ten years ago. But in terms of the  
23 people in our schools who are not necessarily full  
24 time, but working at some level in this area, we  
25 have 600 nurses, we have 295 SAPIS workers, 2,800



guidance counselors, 1,200 school psychologists and 1,300 social workers.

COUNCIL MEMBER CABRERA: So are we down? I know we're down in SAPIS.

KATHLEEN GRIMM: SAPIS are definitely down because of funding.

COUNCIL MEMBER CABRERA: Way down from the days when I was a SAPIS worker. Are we down in school counselors?

KATHLEEN GRIMM: I don't have that information with me. We'd have to get that for you, Councilman.

COUNCIL MEMBER CABRERA: Thank you so much.

KATHLEEN GRIMM: Thank you.

CHAIRPERSON KOPPELL: Thank you, Councilman. We've been joined by Council Member Halloran from Queens and the next Council Member to ask questions, Council Member Levin.

COUNCIL MEMBER LEVIN: Thank you very much, Mr. Chairman. So, Deputy Chancellor, there are a number of different services obviously provided and so I'm trying to make sense of the numbers that are out there. What I get is that

there are 216 school-based mental--I'm sorry--216 school-based health centers.

KATHLEEN GRIMM: Programs.

COUNCIL MEMBER LEVIN: Programs.

There are 80 school-based mental health centers, correct? This is according to--

KATHLEEN GRIMM: [interposing] No.

COUNCIL MEMBER LEVIN: This is according to your pamphlet, approximately 80 school-based mental health clinics.

KATHLEEN GRIMM: I'm not sure what you're looking at, but--

COUNCIL MEMBER LEVIN:

[interposing] I'm look at the New York City Department of Health and Mental Hygiene and Department of Education offers school health, school mental health, New York City school-based mental health services programs. The flier here says under school based mental health centers, approximately 80 school-based mental health clinics. And then school-based health centers, approximately 130 provide onsite primary care.

KATHLEEN GRIMM: I think those numbers are outdated. I'm going to repeat them

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for you but let me suggest--

COUNCIL MEMBER LEVIN:

[interposing] I really don't--sorry, Deputy  
Chancellor, I don't want to really haggle  
necessarily over the numbers of each particular  
program.

KATHLEEN GRIMM: Okay.

COUNCIL MEMBER LEVIN: What I want

to know is how many schools are there no services  
provided? How many schools in New York City, of  
the 1,700 schools, do we not provide any services  
whatsoever? I'm not going to haggle over around  
the fringes there.

KATHLEEN GRIMM: Okay. Well, we  
can provide those numbers to you afterward. As  
Elayna Konstan talked about earlier, we provide  
services of one level, particularly prevention  
services, in every single one of our schools. We  
have this school-based--

COUNCIL MEMBER LEVIN:

[interposing] Which preventative services? What  
category would those fall into?

KATHLEEN GRIMM: We have SAPIS  
workers in schools. We have guidance counselors

1  
2 in schools. We have a suicide liaison person in  
3 every school. We have a crisis team in every  
4 school. There is training going on in every  
5 school for--

6 COUNCIL MEMBER LEVIN:

7 [interposing] But not school-based mental health  
8 programs? Those wouldn't qualify as mental health  
9 programs?

10 KATHLEEN GRIMM: Correct, because  
11 we had a whole spectrum of services. If you want  
12 to move over to the school-based health programs  
13 and centers where we actually have intervention  
14 services for children highly at risk, we're  
15 talking about approximately 727 schools that do  
16 have some level of service, whether it's school-  
17 based or it's one of our mobile response teams  
18 that comes into a school.

19 COUNCIL MEMBER LEVIN: Well, the  
20 mobile response are in 15 schools and the STARS  
21 are in 38. So, I mean that's, between the two of  
22 them that's a little over 50 schools.

23 KATHLEEN GRIMM: Yes, but  
24 altogether, when we add everything up, we have  
25 727.

COUNCIL MEMBER LEVIN: So there are  
1,000 schools where there is not.

KATHLEEN GRIMM: There is  
something--

COUNCIL MEMBER LEVIN:  
[interposing] A SAPIS worker, but how many SAPIS  
workers are left in the City of New York? There  
are only 295.

KATHLEEN GRIMM: Correct.

COUNCIL MEMBER LEVIN: So that the  
entire City of New York. Are SAPIS workers in  
multiple schools?

KATHLEEN GRIMM: We have SAPIS  
workers. We have guidance counselors. We have  
social workers. We have a whole range of  
professionals.

COUNCIL MEMBER LEVIN: But I  
wouldn't classify or qualify a guidance counselor  
or a social worker in a school, just a social  
worker in a school as mental health services in  
that school.

KATHLEEN GRIMM: I'm not suggesting  
that.

COUNCIL MEMBER LEVIN: But you said

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that every school has it.

KATHLEEN GRIMM: I said--

COUNCIL MEMBER LEVIN:

[interposing] There are 700 schools that have programs in the schools.

KATHLEEN GRIMM: That have school-based or school-supported mental health services which provide interventions at the far range of the spectrum for at-risk children.

COUNCIL MEMBER LEVIN: Okay.

Looking at the issue of--I do have a question but this will take too long and I don't want to use up all my time. But the question of which services are billable to Medicaid or to third party providers because--

KATHLEEN GRIMM: [interposing]

That's a very complicated question.

COUNCIL MEMBER LEVIN: It's very complicated. But I think it gets to the crux of why there's not an expanded amount of services in our schools because if principals are not able to pay out of their own budget, I mean we talked about these PQS and principals not being able to-- I mean how many principals are asking for it and

1  
2 expressing interest and then realizing that they  
3 don't have the budget to do it? Why is that not  
4 billable to Medicaid? Have we looked at that?  
5 Principals should not be having to pay out of  
6 their own budget because principals' budgets are  
7 strapped.

8 KATHLEEN GRIMM: I agree with you.  
9 That's a very small part of the entire program.

10 COUNCIL MEMBER LEVIN: I'd like to  
11 ask, okay so in 2010-2011, there were 73,441  
12 suspensions in New York City, 30 percent of whom  
13 were with children with IEPs. Lehman High School  
14 alone had 2,000. Are we trying to match our  
15 school-based mental health centers or school-based  
16 mental health programs, are we trying to match  
17 those with schools that are having a high number?  
18 Are we looking at that? As we're looking to  
19 expand programs or if we are ever going to try to  
20 expand programs, are we looking at that as an  
21 indicator as to where to expand? Is that  
22 something we're looking at?

23 KATHLEEN GRIMM: We are just  
24 beginning to look at that as an indicator. We  
25 don't know yet if it's statistically valid. We

haven't done enough work yet.

COUNCIL MEMBER LEVIN: I wanted to ask about--I'm sorry. Sorry, I'll cede the rest of my time and if we come back on a second round, I might ask a couple other questions. Thank you.

CHAIRPERSON KOPPELL: Council Member Wills is next.

COUNCIL MEMBER WILLS: Good afternoon. My question is basically really quick. So, Council Member, if you can wrap yours up, you can use part of my time. You sure, you're good?

COUNCIL MEMBER LEVIN: That's fine.

COUNCIL MEMBER WILLS: All right, I don't want you to lose your train of thought. I just had a quick question. In how many elementary schools, because I'm looking at both of the spreadsheets, is the information on one spreadsheet duplicated on the next one? It looks like--

KATHLEEN GRIMM: [interposing] No, but I think the first thing I'm going to do when I get back to Tweed is to make one matrix for all of us.

COUNCIL MEMBER WILLS: Okay.



KATHLEEN GRIMM: With all the programs broken down into high school, middle school and elementary schools.

COUNCIL MEMBER WILLS: That would be appreciated, because then that wipes out about two or three of my questions. One question I do have is on the larger spreadsheet where it says that the school-based mental health agency in number one indicates mental health services supplied provider without, does that WO mean without a 31 license? Is that what that means? It's right after the primary address, school name, primary address, and then it has--

KATHLEEN GRIMM: [off mic] There's a key on the back.

SCOTT BLOOM: [off mic] The number one means that they're licensed, yeah.

COUNCIL MEMBER WILLS: It means that they are licensed?

SCOTT BLOOM: [off mic] Yes.

COUNCIL MEMBER WILLS: Because it says WO. What does WO mean?

SCOTT BLOOM: [off mic] Without.

COUNCIL MEMBER WILLS: So without

means not licensed.

CHAIRPERSON JACKSON: Wait, wait, wait.

CHAIRPERSON KOPPELL: Hold on. If you're going to be answering questions, you have to come to the mic or at least speak into the mic, otherwise it won't be a full record.

SCOTT BLOOM: If there is a one in that column, that means it's a licensed--

CHAIRPERSON KOPPELL: Say who you are, so we know.

SCOTT BLOOM: I'm sorry. Scott Bloom, Director of School Mental Health.

COUNCIL MEMBER WILLS: Thank you.

SCOTT BLOOM: If there is a one in that column, that means it is a licensed mental health provider. That's a misnomer there "without," that's from an old list.

COUNCIL MEMBER WILLS: This is not, you know, accused here. I'm just wanting to get some information, so when we get the combined spreadsheet, I'll know how to read it better. Thank you. The smaller spreadsheet, I've noticed that there's about 15 or 16 elementary schools on

that. So when you combine it, can you please just make sure that those things are highlighted so that I can get that information out as quick as possible? That's basically all I wanted to know, because then I can derive all of the rest of the answers myself. Thank you.

CHAIRPERSON KOPPELL: Council  
Member Levin, did you want to ask another  
question?

COUNCIL MEMBER LEVIN: No, I'll wait until--

CHAIRPERSON KOPPELL: [interposing]  
Well, we're done. Nobody else has a question I don't believe. Do you have a question? We don't have you on the list. I'm sorry. Council Member Chin, you're next. You've been here a long time. Sorry we didn't have your name on the list.

COUNCIL MEMBER CHIN: Okay. Thank you. I guess, Deputy Chancellor, the whole issue is that you said that you have preventive service in every single school, right? I think it's having the mental health service program in every single school is also critical, because of the reason that we heard earlier. But also for, you

1  
2 know, overcoming stigmas among parent. If it's  
3 taken care of in the school itself, it makes it so  
4 much easier for the kids and for the parents to  
5 get the help that they need and also possibly with  
6 the support of the school with the language and  
7 the cultural sensitivity. All that can happen  
8 there. So I think we really need to work towards  
9 that.

10 On the spreadsheet, I just took a  
11 quick look. I mean there are a lot of schools in  
12 my district that have this mental health service,  
13 but I just want to see what is the criteria?  
14 Because some of them, the schools are very big.  
15 Like Stuyvesant High School, they have over 3,000  
16 students and they have this school-based mental  
17 health. Then I have schools that are like with  
18 200 some kids, they also have a school-based  
19 mental health program. Is there any kind of  
20 criteria or is it based on whatever a provider  
21 comes to you and says we want to provide services  
22 in these schools?

23 KATHLEEN GRIMM: Well, when it  
24 comes to the school-based health centers, that  
25 usually is initiated very often by a hospital that

1  
2 is interested in providing services generally in a  
3 school that's very close to the hospital. When it  
4 comes to the programs, and maybe Scott would want  
5 to come back up here again, Scott actually works  
6 very closely with schools, with the providers and  
7 the criteria are a little bit different. Scott?

8 SCOTT BLOOM: Scott Bloom, Director  
9 of School Mental Health. As I mentioned earlier,  
10 it really depends on the model. If there is a  
11 grant or an RFP, we have to go--and it's being  
12 funded by the state or the feds--we have to go  
13 with that criteria. So we have to look for  
14 certain schools that meet that criteria and  
15 agencies.

16 Sometimes, as I mentioned earlier,  
17 work a lot with the CFN network, that's the  
18 Children First Network. They're the networks that  
19 manage the schools. They do everything but  
20 teaching and learning. So they have their eyes  
21 and ears on the youth development issues, on the  
22 health issues in the schools. They may approach  
23 me. "I was talking to a principal at one of these  
24 schools. They are looking to partner with a  
25 mental health agency, is there something you can

1 do?" Then I start looking at the mental health  
2 agencies that are in that area, like Education  
3 Alliance, Jewish Board of Family Child Services,  
4 and then we start the discussion. Then I bring  
5 them into the school.  
6

7 As I said earlier, we do a needs  
8 assessment in the school. We want to make sure  
9 that there are kids and families that partake of  
10 the services. We don't to bring an agency in a  
11 school that is not going to do those services. So  
12 it's a collaborative effort and sometimes it  
13 doesn't work out and sometimes it does.

14 There are also OMH requirements in  
15 terms of space, accessibility, confidentiality and  
16 we have to make sure that a school understands  
17 that. That's a lot of my work is to provide that  
18 technical assistance to the schools.

19 COUNCIL MEMBER CHIN: It just seems  
20 like there has got to be really some clearer  
21 criteria to help the school get the resources that  
22 they need. Because I just looked at the list, I  
23 mean some of the schools that have it, it's great,  
24 they probably can really benefit from it. But  
25 there are other schools that I'm sure could use

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SCOTT BLOOM: I'm sorry to

So when a school is licensed, let's

say PS 101 is licensed, that means that only those children and their families can be seen at that school. If you start letting PS 102 and PS 103, then all of the sudden the principal is going to say, how do I manage that? Then you're becoming a

resource.

KATHLEEN GRIMM: That isn't to say we can't use other models, and we do. The mobile response team, for example, is a cluster of schools. So we can use, you know, grouping of schools together in other models other than the licensed.

COUNCIL MEMBER CHIN: Okay. I just think that we really need to work towards where every school will be able to have the service. Thank you.

CHAIRPERSON JACKSON: Thank you. We've been joined by David Greenfield, a member of the Mental Health Committee, and Council Member Halloran is next.

COUNCIL MEMBER HALLORAN: Thank you, Mr. Chair. I appreciate the time and the effort that you've put into these issues. Deputy Chancellor, I'm just first concerned that there's not a single school in my district, not one, that has the services on the chart, not one. And it isn't surprising because you're even closing a Beacon in my school because my zip code makes too much money. So it's not shocking that my



constituents are underrepresented.

But I also notice that Bayside High School, one of the largest high schools in the city doesn't have one, with a population of over 4,000 students. Nor does Cardozo High School, in my district, nor does Francis Lewis High School in my district. I have to assume, having been a teenager once upon a time, long ago, that those are probably the people most in need of services, at least demographically what we've seen in the Mental Health Committee is there is an inordinately large teenage suicide rate and an inordinately large attempt rate.

It would seem that the city should at least be concentrating its efforts in places like that, especially when you have student populations in the thousands at a facility. Again, the likelihood of bullying, the likelihood of cultural misunderstandings, the likelihood of proximity, all of those factors are amplified as the student population increases. Would you agree, Deputy Chancellor?

KATHLEEN GRIMM: Well, it certainly can be. I don't have particular details on any

one school. But all of these schools have some level of services, particularly in terms of respect for all, the bullying, crisis intervention, that sort of thing, which we can put together for you and provide you with.

COUNCIL MEMBER HALLORAN: I appreciate that. Again, like I said, I know several of the Council Members have indicated that there are one or more schools in their districts. It's just interesting to me that the 19th Council District of Queens has absolutely none.

KATHLEEN GRIMM: It wasn't deliberate, sir.

COUNCIL MEMBER HALLORAN: No, no, I'm sure it's not. I just think that that's an interesting little fact. Thank you, Deputy Chancellor.

CHAIRPERSON KOPPELL: I think, Council Member Levin, you had one question, and then Council Member Brewer.

COUNCIL MEMBER LEVIN: Yes, thank you, Mr. Chairman. I want to apologize. I misspoke before when I said I was ceding my time. I didn't have any time to cede. But thank you

1 very much, Mr. Chairman, for the opportunity to  
2 ask another question. To be honest with you, I  
3 had a couple of questions. I wanted to ask, there  
4 was a study in 1998 and it was in Austin, Texas.  
5 It cited statistics that said that 95 percent of  
6 students that are getting treatment, mental health  
7 services in the school, are doing follow-up, where  
8 only 13 percent that are referred to community  
9 health centers are doing the follow-up. I thought  
10 that that was an important point.

12 If we're looking at the level of  
13 service and the effectiveness of service, it's  
14 important that we do whatever we can to make sure--  
15 -following up on what Council Member Brewer said--  
16 that we're doing appropriate outreach and that  
17 we're providing the services where the children  
18 are tremendously more prone to following up on it.

19 I want to ask, in terms of school  
20 psychologists. School psychologists are not  
21 licensed psychologists by the New York State  
22 Office of Mental Health. I'm just curious about  
23 the process. Are school psychologists doing  
24 referrals and is the State Office of Mental Health  
25 accepting those referrals? Or does it have to go

1  
2 to an outside agency that has the licensure to do  
3 it?

4 LILY TOM: The licensing entity is  
5 the State Education Department. So the State  
6 Office Mental Health does not oversee the  
7 licensure of professionals in the state.

8 KATHLEEN GRIMM: Can they make a  
9 referral?

10 COUNCIL MEMBER LEVIN: For school  
11 psychologists?

12 LILY TOM: For any professional,  
13 for all professionals. School psychologists could  
14 make referrals. They cannot do diagnosis. I  
15 meant there's a scope of practice for every  
16 professional, what they are allowed to do and what  
17 they're not allowed to do. A school psychologist  
18 can make referrals.

19 COUNCIL MEMBER LEVIN: But they  
20 can't make diagnosis.

21 LILY TOM: If you're not a licensed  
22 New York State psychologist.

23 COUNCIL MEMBER LEVIN: Okay. I  
24 want to ask with regard to--

25 CHAIRPERSON KOPPELL: [interposing]

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Really, you know, one question.

COUNCIL MEMBER LEVIN: I'm sorry.

CHAIRPERSON KOPPELL: You've had  
two already. Okay?

COUNCIL MEMBER LEVIN: All right,  
thank you very much. I'll follow-up.

CHAIRPERSON KOPPELL: Because we  
have a lot of other witnesses.

COUNCIL MEMBER LEVIN: I'll follow  
up in writing. Thank you very much.

CHAIRPERSON KOPPELL: Gale Brewer,  
I think you had a brief question.

COUNCIL MEMBER BREWER: Yes.

CHAIRPERSON KOPPELL: Then David  
Greenfield, I'll call on you then.

COUNCIL MEMBER BREWER: I'm hoping  
that you--

CHAIRPERSON KOPPELL: [interposing]  
By the way, just to interrupt for a moment, so I  
don't forget, Eric Ulrich did join us and should  
be marked as having been here.

COUNCIL MEMBER BREWER: Thank you  
for you attention to this matter. We are  
obviously passionate and we appreciate your

1  
2 response and that you're going to look at a lot of  
3 these issues. I'm hoping that you might put  
4 together some kind of an advisory group. Let me  
5 be specific. One of the issues is where the  
6 clinics are for adolescents, and what hours are  
7 they open?

8 Example: Ryan Health Center,  
9 Thursday Night, happen to know that. Mt. Sinai,  
10 there are no words to describe Angela Diaz, she's  
11 incredible. That's an adolescent clinic. I don't  
12 know the other boroughs. You need their input.  
13 That'll cut down on your 978 number.

14 I'm saying that's just one example  
15 of the people who need to be in the room to help  
16 address this entire issue.

17 So my question is will you put  
18 together some kind of an advisory group to help us  
19 move in the right direction?

20 KATHLEEN GRIMM: We'll certainly  
21 look at that.

22 [Pause]

23 CHAIRPERSON KOPPELL: Yes, Council  
24 Member Greenfield?

25 COUNCIL MEMBER GREENFIELD: Thank

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There has been a lot of back and forth lately about school breakfast, specifically providing school breakfast in classrooms. I know it's something that Council Member Levin has been a champion on, as well as the Speaker of the City Council. I'm wondering, have you ever looked at it from that perspective? I know right now a lot of the debate has to do with nutritional health and obesity. But have you ever taken a look at the research and the science that says that kids who get school breakfast, it positively impacts their mental health, including reductions in behavioral problems, anxiety and depression?

1  
2 KATHLEEN GRIMM: We are convinced  
3 that every child in this city should eat breakfast  
4 every morning. We are also convinced they should  
5 probably only eat one. So our focus has been on  
6 trying to educate, particularly parents about the  
7 importance of having a breakfast. So we have a  
8 whole range of how we provide that. We provide  
9 universal breakfast in every cafeteria in every  
10 school. In some schools we have breakfast in the  
11 classroom. We are looking at kind of other ways  
12 of providing breakfast. But it is important that  
13 we do balance that need for breakfast, which I am  
14 personally convinced is essential for student  
15 achievement, with the concerns that we have about  
16 obesity and the number of calories that children  
17 are taking.

18 COUNCIL MEMBER GREENFIELD: I  
19 understand that. I appreciate that and I respect  
20 that. I'm just asking I guess just two specific  
21 questions. Specifically, have you ever looked at  
22 the impact that breakfast has on mental health  
23 issues, right, which is the focus of the hearing  
24 today?

25 KATHLEEN GRIMM: No on mental



health.

COUNCIL MEMBER GREENFIELD: Okay.

I'd like to encourage you to look at it. I'm just personally looking at one study here that clearly states that children who have breakfast have reduced behavioral problems, anxiety and depression. So I just think that's a valid point. Because right now, it seems to me that the debate over breakfast is based on too much breakfast versus too little breakfast. You know, we don't want little fat kids running around. And I would argue that potentially if there is a mental health component here--it's not me but apparently DOH doesn't want little fat kids running around. I think they're cute.

But in any event, I think my point is that if you have a different piece of data that potentially we're looking at, it may change the balance of the argument. Because I know right now the argument is really just based on obesity, eating versus not eating. I think if we look at it from that perspective, I think it's a worthwhile study or research. So can we ask you to look into that for us please?

KATHLEEN GRIMM: I'll defer to the Health Department on that one.

LILY TOM: We will take that under advisement. I will bring that back--

COUNCIL MEMBER GREENFIELD:  
[interposing] I mean I appreciate it. I'm a lawyer as well, so I know take it under advisement, I know that's like the pat answer for have a nice day.

LILY TOM: I'm not the commissioner.

COUNCIL MEMBER GREENFIELD: I respect that. But could you get back to us on this issue? If you're taking it under advisement, could you either tell us we have dismissed what you said because we don't care or we don't agree, or we agree and we think that fat kids are a bigger problem? I would like it to at least be in the conversation because I think it's an important component that has just been left out of the conversation. Is that fair?

LILY TOM: Yes. And certainly like the Deputy Chancellor mentioned, you know we want to have that right balance. We want kids to be

1 healthy. We want them to be, you know,  
2 socially/emotionally well developed. So, you  
3 know, it is a balance that we're looking at and  
4 being sure that when kids are hungry, we know that  
5 they can't concentrate so they're not going to do  
6 as well in school.  
7

8 COUNCIL MEMBER GREENFIELD: I  
9 appreciate that. If you notice, the tone, I  
10 didn't accuse you of anything. I'm not saying  
11 that you're not interested in the health and  
12 wellbeing of children, which I'm sure you are.  
13 I'm just merely pointing out a different side to  
14 the debate that may be helpful when you're trying  
15 to weigh these decisions. I'm just asking that  
16 you look into it and you get back to us on that  
17 issue. Is that okay?

18 LILY TOM: Yes.

19 COUNCIL MEMBER GREENFIELD: Thank  
20 you very much.

21 CHAIRPERSON KOPPELL: Council  
22 Member Rose, you had a quick question? We're  
23 almost finished with this panel. I say that  
24 because there are so many witnesses waiting to  
25 speak.

COUNCIL MEMBER ROSE: Could you tell me how many mobile response teams you have in New York City? Are they connected with school-based health centers?

KATHLEEN GRIMM: No, they're not. They serve 15 schools.

COUNCIL MEMBER ROSE: Fifteen mobile health response?

DR. ROGER PLATT: Three teams serving 15 schools.

COUNCIL MEMBER ROSE: Three teams?

KATHLEEN GRIMM: Yes.

COUNCIL MEMBER ROSE: So then there's three mental health response teams?

DR. ROGER PLATT: Mobile response teams.

LILY TOM: We're doing a pilot. This is a pilot of this particular model. So we've going to be evaluating the effectiveness of this program and see if it's worthwhile to expand.

COUNCIL MEMBER ROSE: They're connected to the mental health based health centers in the schools?

LILY TOM: No.

COUNCIL MEMBER ROSE: No?

LILY TOM: They're not. We're actually doing these programs in places where there isn't any existing services to help to, you know, look at how this particular model--

COUNCIL MEMBER ROSE: [interposing]  
How did you determine which ones should have the mobile response team?

LILY TOM: For the Promise Zone one, I think it's in the Bronx; it's a joint decision between the DOE as well as the School Office of Mental Health and it's one of the clusters of schools that's working with our PPIS consultants the Department of Education. So--

COUNCIL MEMBER ROSE: [interposing]  
You initiated the contact?

LILY TOM: I'll let Scott answer that in terms of who initiated the contact with the Bronx--

CHAIRPERSON KOPPELL: [interposing]  
If you're going to answer it, you have to come to the microphone.

SCOTT BLOOM: As Lily was saying, just to reiterate, it was a joint decision between

1 the New York City Office of Mental Health, they  
2 were funding it. There were a number of schools  
3 in the Bronx already with Turnaround for Children.  
4 They were also getting a federal grant, so they  
5 started to work with those 12 schools. We wanted  
6 to look at how could you replicate--Turnaround  
7 does cost, so we wanted to do it in schools that  
8 didn't have money, how could you replicate it? So  
9 we decided to go with the Positive Behavior  
10 Intervention Services, PBIS schools. There are  
11 about 200 of them in the city. So this way we  
12 could work with a cluster of schools in that same  
13 district that was already established with the  
14 initial 12.

16 COUNCIL MEMBER ROSE: Thank you.

17 SCOTT BLOOM: Sure.

18 CHAIRPERSON KOPPELL: Oh behalf of  
19 Chair Jackson, and rising out of the questions  
20 that were asked about the number of students who  
21 were referred to emergency rooms, do you have a  
22 protocol for the schools with respect to when 911  
23 should or should not be called? Is there a  
24 protocol?

25 ELAYNA KONSTAN: Hi, Elayna Konstan

1 from the Office of School and Youth Development.  
2 There is no protocol for when not to call. In  
3 Chancellor's Regulation, the one I referenced  
4 earlier, there is protocol in terms of when to  
5 call 911. If a child expressed suicide ideation  
6 or exhibits behavior that warrants it. There are  
7 other Chancellor's Regulations as well that  
8 reference that.  
9

10 As Deputy Chancellor Grimm  
11 mentioned earlier, it's a small number compared to  
12 the numbers of calls to EMS, but it is a number  
13 that we're watching in terms of calls regarding  
14 students who have exhibited suicide ideation or  
15 behavioral issues that are of concern. It's  
16 really the school's call when they see and are  
17 concerned about a child's behavior.

18 CHAIRPERSON KOPPELL: I guess this  
19 goes back to something we talked about before and  
20 maybe this is something that you really have to  
21 look at. I mean do you find that 911 is called  
22 more frequently when there's an absence of school-  
23 based mental health services? That is to say can  
24 those calls be avoided when you have a mental  
25 health counselor on premises?

KATHLEEN GRIMM: That's one of the areas that we're looking at.

CHAIRPERSON KOPPELL: I think that's important. Just to finish up, what I think we would like to do is to put together some sort of budget proposal. I know it has to come from us, not from you, because you've submitted your budget. But we'd like to work with you to put together a proposal to expand these services. I think it's clear from the questions of my colleagues and our concerns that we would like to expand the mental health services available.

We can't do it in every school. That obviously is beyond our budget. But we would like to put together a reasonable proposal that we could then perhaps sponsor as part of the budget negotiations. We'd like your help, both departments' help in putting together such a proposal.

One idea we've advanced is at least in every school-based health center there be mental health services provided. That comes to about 25. I also would suggest that we should have mental health services provided onsite in



every significant high school. I say significant, I mean I know there are some high schools that are very small. But in every significant high school, such as the ones that Council Member Halloran mentioned, where you have thousands of students. I can't imagine that it would not be useful in those schools to have a mental health professional or professional team. So we'd look forward to your help on that.

KATHLEEN GRIMM: Okay.

CHAIRPERSON KOPPELL: Thank you for spending the time with us.

KATHLEEN GRIMM: Thank you.

[Pause]

CHAIRPERSON KOPPELL: Our next witness comes from the UFT, Lila Ezra, who is the Executive Director of the UFT Member Assist program.

LILA EZRA: Good afternoon, Chairman Jackson, Chairman Koppell and members of these two committees. My name is Lila Ezra. I'm a clinical social worker, Director of the Member Assistance Program and Victim Support Counseling at the UFT. In my previous life I was a guidance

counselor and a school social worker in the New York City Department of Education. So, lots of years of experience in this world.

Thank you so much for taking the time to investigate this urgent issue that is pressing on all of us.

UFT-represented mental health professionals: social workers, psychologists and guidance counselors, work hard every day to care for the students, provide mental health services to them, but sadly their numbers have dwindled. We've lost hundreds of mental health professionals since 2008.

In answer to a question that was raised, I do have the statistics. We've lost 8 percent of guidance counselors, 6 percent of psychologists and 11 percent of social workers. Obviously, from other statistics that have been mentioned today, we see that the need for mental health services for our students has risen, not dropped, according to the numbers of staff that we've lost.

Kids deal with the same emotions that we deal with as adults. From time to time

1  
2 they're quite serious. Their anxiety, their  
3 depression, the suicidal ideation, and the people  
4 who are in the schools are the people that they  
5 trust and the people that they will go to for  
6 help.

7               Some of the kids have such serious  
8 problems that we're now talking about 911 and  
9 hospitalization. These issues could be  
10 alleviated. They could possibly be prevented with  
11 onsite mental health staff. They can help the  
12 children and their families to regain control of  
13 their lives.

14              One horrific example that hasn't  
15 been specifically mentioned is that elementary  
16 schools are not mandated to have any guidance  
17 staff at all. There can be entire school  
18 communities, buildings of 500 and 600 people  
19 without a single mental health staff, whether  
20 licensed or certified or in any capacity, to  
21 address the needs.

22              So teams that are formed in the  
23 schools are really teachers and administrators and  
24 they're doing the best they can. But they're not  
25 licensed and they're not really trained in this

1  
2 regard. We need to fix that. We need to have a  
3 licensed person in every single school.

4 In schools where there are staff  
5 members to help the kids, their caseloads are  
6 overwhelming. There can be hundreds of students  
7 to one very overworked mental health person. So  
8 in a lot of cases, it's filling out forms and  
9 proforma band-aid kind of work. It's not really  
10 getting into the nitty gritty needs of the kids  
11 and their families.

12 Another point I'd like to make is  
13 that psychologists now cover the work that was  
14 done by a title that no longer exists in the  
15 system, which is ed evaluators. So the  
16 psychologists are not really screening for  
17 psychological needs. They're doing the  
18 educational evaluations and the testing in order  
19 to get students the educational services that they  
20 need for special education. That's been a  
21 tremendous loss in the system. It's something  
22 that we really need to look at.

23 The behavioral issues place a  
24 tremendous strain, not only on the students  
25 themselves and their families but on their

1  
2 classmates and their students. Each classroom is  
3 a community. So a student with a mental health  
4 issues will impact every single person in that  
5 room.

6 It's also worth noting that the  
7 regulations do now allow teachers to hug a child  
8 or restrain a child in a way that might help the  
9 classmates and help the student, him or her self,  
10 because that teacher is a person that's trusted,  
11 possibly more than anybody else in that child's  
12 life.

13 Sometimes the schools have no  
14 choice but to call 911. But we need to figure out  
15 every possible way of reducing that number. It's  
16 like people who use the emergency room as their  
17 primary care physician. It's the same kind of  
18 thing. We need to get in there and provide a  
19 foundation that prevents that from happening.

20 I recently returned from a fact  
21 finding trip to Cincinnati. They have done  
22 something that's pretty remarkable. They've  
23 integrated wraparound services into the school  
24 building, not only for the students but for their  
25 families. It's true they have a much smaller

1 system, I believe it's 54 schools. But it's a  
2 model worth looking at. It's something to  
3 emulate. It's the foundation by which students  
4 can learn if they have good support systems in  
5 their life. It's a kind of creative thinking that  
6 we really need to address here in New York City.  
7

8 So, I thank you, City Council, for  
9 supporting this very urgent issue. I'd also like  
10 to thank you for supporting the UFT Brave hotline,  
11 which we're running to deal with bullying issues.  
12 I look forward to collaborating with you in the  
13 future.

14 CHAIRPERSON KOPPELL: Thank you  
15 very much for your testimony. I'm interested in  
16 the Cincinnati example. Has the union studied  
17 particular schools where these services perhaps  
18 are more urgently needed than other schools? I  
19 mean, do you have--this morning we got a matrix  
20 showing all of the schools that have mental health  
21 services or health services and those that don't.  
22 Do you have any data which would suggest to us  
23 which schools we should be particularly concerned  
24 about?

25 LILA EZRA: We're actually in the

1  
2 process of doing that and collaborating with the  
3 people from Cincinnati to help us figure that out.  
4 We don't want to jump in just a subjective way.  
5 So we're in the process of doing that. We have  
6 people coming from Cincinnati to assist us with  
7 it.

8 CHAIRPERSON KOPPELL: Well I think-

9 LILA EZRA: [interposing] If you'd  
10 like to be invited to join us for a meeting that  
11 would be great.

12 CHAIRPERSON KOPPELL: We'd be happy  
13 to do that. I think it would be very useful to us  
14 to have recommendations from you since we're  
15 looking at this in terms of providing some  
16 resources. Also, you say in your statement I  
17 believe, I don't think you said it out loud, maybe  
18 you did, but I read it. That basically they get  
19 reimbursed by Medicaid for most of these services.  
20 So in the end it doesn't cost the city of  
21 Cincinnati all that much because Medicaid is  
22 mostly paid for, I guess, by the federal  
23 government and the state.

24 LILA EZRA: That's correct. That's  
25 been actually an ongoing issue in New York City

1 where services that can be billed have not been  
2 billed correctly. There's been a tremendous loss  
3 of funding to city schools.  
4

5 CHAIRPERSON KOPPELL: I think  
6 that's a very important aspect of this. Because  
7 since funding is the issue, if most of the funding  
8 can come from Medicaid, that shouldn't be as much  
9 of a barrier as it seems to be.

10 LILA EZRA: There's Medicaid and  
11 also people have insurance. A lot of times  
12 they're not taking advantage of their insurance  
13 because for reasons of other obligations in  
14 families, they can't get to the providers.  
15 They're not open in the evenings. School really  
16 is the natural place from which all this can stem.  
17 It's the trusted institution in the community and  
18 we need to look at it in that way. The school is  
19 there to provide education but it can do so much  
20 more.

21 CHAIRPERSON KOPPELL: Thank you.  
22 Do any of my colleagues have any questions?  
23 Council Member Brewer?

24 COUNCIL MEMBER BREWER: My question  
25 is do you find from your teachers who really, and



1 there are places in the high schools where I've  
2 been where there is quality mental health, the  
3 first advocate for them are their teachers and the  
4 principals, even before students and parents.  
5 They just so appreciate the support. So my  
6 question is do you find that your teachers are  
7 asking for these quality services? In other  
8 words, is this something that comes up fairly  
9 regularly?  
10

11 LILA EZRA: It comes up all the  
12 time, all the time. One of the things that I do  
13 is to go into schools after there's been a crisis.  
14 Unfortunately, that sometimes will include the  
15 suicide of a child. I hear it over and over  
16 again. "If only we had more services."

17 COUNCIL MEMBER BREWER: Thank you,  
18 Mr. Chair.

19 CHAIRPERSON KOPPELL: If we have no  
20 other questions, thank you very much.

21 LILA EZRA: You're welcome.

22 CHAIRPERSON KOPPELL: Our next  
23 panel is our legal services providers. Nelson, it  
24 looks like Mar, Legal Services of New York Bronx;  
25 Tara Foster, Queens Legal Services; and Sonya

Turner, Legal Services also of Bronx.

[Pause]

CHAIRPERSON KOPPELL: You can proceed in the order I called you if that's okay. Ms. Turner?

TARA FOSTER: Yes, good morning.

CHAIRPERSON KOPPELL: Yes.

TARA FOSTER: If it would be all right with you, Council Member, because we're presenting joint testimony, our testimony is together, I would be highlighting the beginning part of our testimony and my colleagues will be--

CHAIRPERSON KOPPELL: [interposing] Sure, that's fine. Just proceed. We won't interrupt you until you're done, all of you.

TARA FOSTER: Thank you so much. My name is Tara Foster and I have here on behalf of Legal Services NYC. I work in a local Queens office. We at Legal Services, most of you know what we do, but in terms of our disability and education advocacy work, I thought it might be enlightening to point out that well over 80 percent of the student children that we represent are children of color and immigrants and that

these children range in age from 3 to 21 years.

We are extremely grateful to the Council for hosting this oversight hearing. This is an extremely important issue. We feel that it's an issue that disproportionately affects our low-income clients, children of color and immigrants in the New York City public schools.

We're particularly struck by two issues that are troubling to us Legal Services NYC. Both of these stigmatize children and do little to address the underlying mental health issues that we're today talking about.

The first is we are seeing a rise in the use of "EMSing" children. When I say that what I mean is the forced removal of children from school via ambulances. A child may be in the classroom, the child may act out, and we're focusing today on non-suicidal behavior. It may perhaps be disruptive, it may in fact be an infraction of the discipline code, but it is not a medical emergency.

The other troubling practice we are seeing is the increasing use of sending children home and instructing their parents to not let the

1  
2 child return to school until such time as they can  
3 produce some sort of medical or psychiatric  
4 clearance letter.

5 In essence, this is what we deem an  
6 illegal psychiatric suspension. What's troubling  
7 about it is even if it may have begun as a well-  
8 intentioned act, it actually very, very frequently  
9 causes the children to lose many, many days of  
10 school as a panicked parent attempts to find  
11 resources in the community, when there may have  
12 been so many less intrusive ways of getting the  
13 parent help for their child. You know,  
14 information about community resources, utilizing  
15 special education rules and evaluation procedures  
16 and processes, utilizing behavior intervention  
17 plans.

18 Similarly, with the medical  
19 emergencies, the EMSing where children are sent to  
20 emergency rooms, these are very, very drastic  
21 measures to be taken and really should not be  
22 taken unless there is a clear medical emergency.

23 We want to point out, we have many,  
24 many client stories, and I don't want to take up a  
25 lot of time talking about those because we do have

1  
2 a client here today and we have also attached to  
3 the testimony some client stories of kids that  
4 we've worked with.

5 But just to give you a bit of an  
6 overview of how we hear about some of these  
7 stories, you know a parent whose child is about to  
8 be EMS'd may get a call. They may be at work and  
9 they're literally being told, "EMS is here. We are  
10 on our way to the hospital." I've had clients who  
11 have told me that they desperately rushed and  
12 said, please, please. In one case, the child was  
13 very young, the child was 6-years-old. The  
14 parents said, "Please, I'm on my way, can't you  
15 wait?" They chose not to wait. When she arrived  
16 at the school, the school could not even tell her  
17 which emergency room the child had been taken to.  
18 So then there was the added panic of trying to  
19 locate her child and get there.

20 We also see the same situation  
21 where parents go in, perhaps they have questions  
22 about--you know, they try to address issues that  
23 may be going on. They're not all saying that  
24 their children are perfect angels. No child is  
25 perfect. Children engage in disruptive behavior.

1  
2 Children engage in childhood behavior. For a  
3 parent to be told that they cannot bring their  
4 child back to school until they have a medical  
5 clearance letter, and sometimes, I might add, are  
6 told that their child should be on medication, is  
7 absolutely inappropriate.

8 Perhaps the child does need to be  
9 on medication, but that's a decision that needs to  
10 be made by a trained medical professional and it's  
11 a decision that has to be made with the parent,  
12 the child and those providers.

13 We very, very much support having  
14 more interventions and services in the schools,  
15 more resources. I'm very, very appreciative to  
16 Council Member Brewer for her commentary on  
17 cultural sensitivity. This is extremely  
18 important, particularly with our client  
19 populations.

20 I want to point out that the cost  
21 when we send children to emergency rooms and when  
22 we essentially expel children from school  
23 improperly without process, are very high to all  
24 of us. These costs are both financial and they  
25 are non-financial. They're monetary and non-

monetary.

Children can be very, very traumatized when they are ushered into an ambulance, particularly if their parent is not there. We've had many instances where the children, especially the younger children were then frightened when they had to deal with either police or other medical personnel. It took some time to get over that because the act was quite traumatic for them.

The other thing is that when the Department of Education sends a child to an emergency room, if a parent is not there, they must send staff with that child. So we have the financial burden of a staff member who must lose time from work and go and be with that child.

In addition to that, often we have the cost of ACS if perhaps the parent can't get there on time or they can't locate a parent. So we have many financial costs, including lost wages to parents, transportation. In addition to that we have the non-financial issues, lost time from school and trauma.

I wanted to point out also, because

I think I may have left it out, but it's probably pretty self-evident to most of you who have spoken to us, that in the vast majority of the cases where children are sent to emergency rooms, the doctors and social workers there have found that it was not a medical emergency and have deemed the child fit to return to school and were, much like we are, at a loss as to why the child was sent in the first place.

I'm going to at this point turn over testimony to my colleague, Nelson Mar from the Bronx, to talking about solutions, unless you want to have perhaps a client.

NELSON MAR: If it's all right with the Council, I would like to have a client of our organization Ms. Sonya Turner just briefly talk about her experience dealing with this type of sin with regards to her child.

CHAIRPERSON JACKSON: One second, Oliver. I understand that. You have three of you, we put nine minutes on the clock and there's like two minutes left, so just understanding that you don't have an unlimited period of time.

SONYA TURNER: Good afternoon. I



experienced the--

CHAIRPERSON JACKSON: [off mic]

Please identify yourself for the record.

SONYA TURNER: I'm Sonya Turner.

I'm a parent. My daughter attends IS 151 in the Bronx. In October we experienced a humiliating situation to where I was forced to take my daughter, escorted with police, to the emergency room at Bronx Lebanon Hospital. She was cleared to return back to school.

It was humiliating. My daughter has experience bullying and that was part of the reason why she was sent to the emergency room.

NELSON MAR: If I can just highlight, given the time considerations here. Ms. Turner's daughter had expressed feelings of sadness. You know, she's a 15-year-old student in the seventh grade at her school. Even though the parent had requested special education evaluations for her daughter, the school didn't complete them in a timely manner. So clearly the child was frustrated with the school situation.

The school picked up on this, felt that they needed to send the child to the

1  
2 emergency room, despite the fact that she had not  
3 expressed any intention to harm herself or harm  
4 anyone else.

5 The real, I guess, serious  
6 situation with this case is that when Ms. Turner  
7 arrived at the school, the EMS personnel had not  
8 arrived yet at the school. Ms. Turner had asked  
9 can I just see my daughter and they actually  
10 refused to allow her to see her daughter.

11 And on top of that, they refused to  
12 allow her daughter to be turned over to her and  
13 instead said we have to EMS the child regardless  
14 of her desire not to send the child to the  
15 emergency room.

16 So I think this case--and then on  
17 top of that she gets foot with the bill. You have  
18 the bill in the materials. There are solutions to  
19 this problem. This is not a new issue. As is  
20 identified in our testimony, this has been a  
21 problem for many years now. I think it's come  
22 back largely because of the recent uproar about  
23 restraining young students and, you know, with the  
24 whole issues about handcuffing 6-year-olds, now  
25 the DOE says we're not going to handcuff them,

1  
2 we're not going to restrain them, we're just going  
3 to send them to the emergency room.

4 So the real problem that hasn't  
5 been addressed throughout this entire time is the  
6 issue of how the schools address disruptive  
7 behaviors in the school.

8 The Department actually did talk  
9 about some programs that are working well:  
10 Turnaround for Children, the Promise Zone  
11 initiative. Those are the types of models that we  
12 do need to replicate in the schools. That's where  
13 the resources need to be placed. These actually  
14 talk about, you know, whole school cultural  
15 changes, not suspending, not using punitive  
16 measures for children who are disruptive but  
17 actually trying to assess their needs, recognizing  
18 that usually these children have unmet mental  
19 health needs and providing those mental health  
20 services.

21 We've outlined a whole bunch of  
22 recommendations in our testimony. I mean the  
23 first recommendation is to collect the data. We  
24 need the data. Clearly, in order for us to know  
25 where to direct the services, we have to know

1 where the problem is.

2 At this point, our office has  
3 submitted FOIL requests to the Department of  
4 Education, to the Fire Department and yet they  
5 have not responded adequately to those FOIL  
6 requests. But if we are going to do this right,  
7 we need to know where the needs are.  
8

9 Secondly, we need to institute  
10 those research-based approaches to addressing  
11 disruptive behavior. These practices are just  
12 simply another stop on the schools to prison  
13 pipeline. Those practices include what they're  
14 doing at Turnaround for Children.

15 There are also specific  
16 recommendations that could greatly assist in  
17 reducing the rates of 911 calls. The Department  
18 of Education and the New York State Education  
19 Department should issue new policy and guidelines  
20 prohibiting the use of EMS and medical clearance  
21 letters to exclude children from school solely for  
22 disruptive behaviors. That should be a clearly  
23 stated policy of the Department.

24 The Department also should increase  
25 resources to public schools that serve low income

1 communities. We believe that that's where a lot  
2 of these problems exist. I think the data would  
3 reflect that if we had got the data.  
4

5 They should also direct services to  
6 establish onsite school-based mental health  
7 services at these schools. As you heard, they  
8 have done that but unfortunately due to budgetary  
9 constraints those numbers are actually declining.

10 There should also be a development  
11 of crisis response teams in all these schools that  
12 have these high needs and they should be staffed  
13 with properly trained professionals. That proper  
14 training should include training in de-escalation  
15 techniques, because a lot of times these  
16 situations don't just pop out of nowhere, there's  
17 a long history with these students. These  
18 students, as a lot of mental health providers have  
19 told me, are frequent fliers, meaning that they  
20 have a lot of needs and they definitely exhibit  
21 that throughout their school presence.

22 So professionals should also be  
23 identifying these students ahead of time, because  
24 the crisis comes to a point where they need to  
25 call for outside interventions.

Also, a lot of these cases are simply where the Department has a lot of resources and they're not utilizing it. Like, for instance, with Ms. Turner's situation, there's no reason for a 15-year-old student to still be in the seventh grade and not receiving adequate services, to not even really have had a full special education evaluation. It was only through our office's intervention that those evaluations ever got completed and she's now receiving those services.

There are a number of legislative proposals that we've put forward. We think it would be helpful if school nurses should be required to be properly trained in terms of mental health training so that they could be part of the process in determining whether or not a student needs to be sent to the emergency room.

I know I've taken up a lot of time.  
Thank you.

CHAIRPERSON KOPPELL: Thank you.  
With respect to the use of EMS, don't we have a problem if we are concerned, and you're the lawyers for the kids so I think you have to be concerned about kids being improperly handled at

1 the school level? That is to say either  
2 restrained or even struck as a way of trying to  
3 control them. So I could see that the school is  
4 more ready to call the EMS than to take actions on  
5 its own.  
6

7 Now, we all agree that more school-  
8 based mental health professionals who would not  
9 only have the knowledge to deal with these  
10 students but also--and I'm not a great expert on  
11 the legalities of it--but I assume they would have  
12 more legal room than a teacher would, do deal with  
13 a disruptive or violent child.

14 But isn't calling EMS perhaps a  
15 better response than trying to restrain a  
16 disruptive child directly?

17 NELSON MAR: Well, I think, Council  
18 Member, the concern here is that there are other  
19 techniques. There are a number of mental health  
20 professionals here in the crowd and I think  
21 they've signed up to testify. They will tell you  
22 there are evidence-based approaches to addressing  
23 disruptive behaviors that, one, prevent them from  
24 getting to a point where they reach a crises,  
25 where the child does need these types of

1 interventions possibly to avoid them hurting  
2 themselves or hurting someone else. We do  
3 recognize that those situations do exist, but we  
4 also recognize that there are ways to avoid it  
5 getting to that point.  
6

7 Secondly, yes, you know there are  
8 laws that prohibit teachers, you know, the  
9 corporal punishment laws that prohibit teachers  
10 from using physical force and there are  
11 Chancellor's Regulations that also do that as  
12 well. Again, we are saying that there are  
13 techniques that are evidence-based that could  
14 avoid getting to that point where restraint is  
15 needed.

16 CHAIRPERSON KOPPELL: Council  
17 Member Brewer?

18 COUNCIL MEMBER BREWER: First of  
19 all, thank you very much for all your work and for  
20 your suggestions. I really appreciate it.

21 Obviously, we heard earlier the  
22 number of referrals to the emergency rooms is way  
23 up. It was like over 100 in the last year. So my  
24 question is I asked could we work with DOE to  
25 change the Chancellor's Regulations and you had



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1  
2 Bronx, you know we work in a highly impoverished  
3 community, a community that has significant needs.  
4 For a period of time, half of the clients that I  
5 was seeing reported that they at some point were  
6 sent to the emergency room during the last year  
7 and a half. That was part of the impetus for us  
8 to move on this advocacy issue.

9 I definitely do see certain schools  
10 that are significant utilizers of this practice.  
11 In fact, I included in the materials photos of a  
12 student I saw personally being EMS'd out of one  
13 particular school in the South Bronx, after I had  
14 been attending an IEP meeting at that school.

15 I think once we get the data we  
16 could probably correlate them to those communities  
17 who have high needs. Those tend to be the low  
18 income communities, the predominately Latino and  
19 black communities.

20 COUNCIL MEMBER BREWER: I  
21 understand that. I'm just trying to figure out  
22 whether the school-based mental health support can  
23 curtail even in--

24 NELSON MAR: [interposing] Yes.

25 COUNCIL MEMBER BREWER: That's my

1  
2 impression from going to a lot of these mental  
3 health centers.

4 NELSON MAR: Yes.

5 TARA FOSTER: We also suspect that  
6 when we do get the data, we will see that in the  
7 schools with higher rates of suspension, we will  
8 see also higher rates of other exclusion,  
9 including EMS.

10 NELSON MAR: To answer your  
11 question, Council Member Brewer, yes, there are  
12 programs that are working. As was discussed  
13 before, the Promise Zone initiative, both with  
14 Turnaround for Children and with VNS Friends up in  
15 the Bronx, we've definitely seen that that has  
16 created positive changes and positive shifts in  
17 the practices at the schools that they're working  
18 in.

19 COUNCIL MEMBER BREWER: Thank you.

20 CHAIRPERSON JACKSON: Thank you. I  
21 have a couple of questions. I guess this is  
22 regarding the parent and your child. This is more  
23 I guess questions to your attorneys. From a legal  
24 point of view, do you know when EMS is called to  
25 the school; does that have to be with the

1 permission of the principal, or who has the  
2 authority to make that decision? Is it, for  
3 example, an assistant principal, is it a dean, is  
4 it a teacher, a nurse? Who has the authority to  
5 call EMS, if you know?

7 NELSON MAR: Under the Chancellor's  
8 Regulation, under the one regarding school safety,  
9 it does talk about that the principal should be  
10 notified. However, under the exigent  
11 circumstances, any school official has the ability  
12 to call 911. So there is no requirement that  
13 there be some authorization by the principal.

14 CHAIRPERSON JACKSON: So, for  
15 example, in the classroom, if a child is  
16 disruptive in their opinion, a teacher in that  
17 classroom can dial 911 without consulting with the  
18 dean, without consulting with the assistant  
19 principal, without consulting with the principal?

20 NELSON MAR: I guess if that  
21 teacher interpreted that situation to be one where  
22 it was an exigent circumstance and an emergency  
23 situation. I guess under the Chancellor's  
24 Regulation you could make that, and that's the  
25 lawyer in me speaking.

CHAIRPERSON JACKSON: Give me what that normal protocol is, if you know one based on historical perspective and dealing with cases that you're dealing with.

NELSON MAR: Yes.

CHAIRPERSON JACKSON: I mean, who's making the decisions on EMS.

TARA FOSTER: In our experience, it's the principal or assistant principal, it's some higher up school official. I have not seen yet a case where a teacher made the call.

CHAIRPERSON JACKSON: I didn't want to leave that like it is. I wanted to get what the average was. You're saying basically it's either a principal or assistant principal involved and approving calling the EMS. Is that correct?

TARA FOSTER: That's correct.

CHAIRPERSON JACKSON: Okay. So, now more specifically about the parent that you have with you, she arrived at the school before EMS arrived. They would not allow her to see her daughter. They insisted that her daughter had to go to the hospital. In your opinion as attorneys, is that clearly a determination to be made by the

principal or assistant principal or guidance  
counselor or dean or teacher?

I mean that's kind of crazy to me  
that you're going to tell me that I can't see my  
child when you're calling EMS for some disruptive  
behavior, or even if it's psychiatric behavior,  
for me not to see my child. They'd have a fight  
on their hands, I'm telling you. Most parents, I  
mean to deny a parent, who are they? They're not  
the police. They're not anyone to tell you that  
you can't see your child before EMS.

NELSON MAR: Well the clincher in  
all of this--

CHAIRPERSON JACKSON: [interposing]  
I mean that's pretty emotional. I'm sure that the  
parent may have been very stressed out, very  
emotional, maybe even crying. The child may be  
crying. Help me out here. I mean what am I  
seeing--maybe I'm seeing something that those  
authorities in control of the environment, meaning  
a principal, assistant principal, the dean or a  
teacher or safety agents or somebody. Help me out  
here to understand that I'm not thinking straight.

SONYA TURNER: Well, yes, sir, I

1 actually did go off on the assistant principal.  
2  
3 When she refused me not to see my child, I lunged  
4 for her and safety officers restrained me.

5 NELSON MAR: And on top of this,  
6 then she got a letter saying that she couldn't  
7 come to the school unless preauthorized because of  
8 this incident.

9 SONYA TURNER: I was serving as a  
10 parent on the SLT board. So I was very active in  
11 the school.

12 CHAIRPERSON JACKSON: I'm asking  
13 the attorneys. Do you think that that assistant  
14 principal was correct in their decision to deny a  
15 parent to see their child?

16 NELSON MAR: We have a lot of  
17 concerns that there were a number of both  
18 regulations and policies and laws that were broken  
19 in that situation.

20 CHAIRPERSON JACKSON: You're not  
21 answering my question.

22 NELSON MAR: Yes.

23 CHAIRPERSON JACKSON: I mean I  
24 asked you a very simple question. I mean you're  
25 attorneys. You're dealing with the case.

NELSON MAR: Yes. We believe that that was entirely improper for--

CHAIRPERSON JACKSON: [interposing]  
So what are you doing about it?

NELSON MAR: We are pursuing--

CHAIRPERSON JACKSON: [interposing]  
Justice?

NELSON MAR: --on behalf of--

CHAIRPERSON JACKSON: You're  
pursuing justice on behalf of the parent.

NELSON MAR: Yes, yes.

CHAIRPERSON JACKSON: That's good.  
I want to know the outcome too.

NELSON MAR: Sure.

CHAIRPERSON JACKSON: Because I'm  
not happy. I would not be happy if I was the  
parent and they're going to deny me the right to  
see my child. They probably would have to  
restrain me also. Especially if you're  
approaching there and you hear your child crying  
in the principal's office and they say you can't  
see your child.

[Pause]

CHAIRPERSON JACKSON: I'm just



1  
2 upset sitting here, quite frankly. I'm not even  
3 in the school environment. Anyway, let me thank  
4 you for coming in, the parent. Keep advocating  
5 for your child. One thing I say to all parents  
6 involved: make sure you know the rules of the  
7 game. When you know the rules of the game,  
8 meaning whatever you're in, the SLT, the rules and  
9 regulations that are governing the school, your  
10 relationship to your child, then you know where  
11 you stand. And obviously in contact with the  
12 people you're dealing with, the attorneys, it's  
13 very, very important because they're going to try  
14 to communicate and deal with it from a legal point  
15 of view in the courts or in administrative  
16 processes that every parent may not know how to  
17 do. I'm not saying you don't know how to do it,  
18 but obviously having attorneys, the legal  
19 authority in order to file appropriate appeals at  
20 every level is very important. Keep the faith, as  
21 they say.

22 SONYA TURNER: Thank you.

23 CHAIRPERSON JACKSON: Keep  
24 advocating for your child and make sure that your  
25 child gets the best education that they can

receive and making sure that the Department of Education is providing your child with all of the necessary required assistance that they need.

Okay.

SONYA TURNER: Thank you.

CHAIRPERSON JACKSON: Okay. Thank you very much. Thank you, panel.

NELSON MAR: Thank you, Council Member.

CHAIRPERSON JACKSON: Okay. Dr. Rosa Gil, we can't find your slip, so you've got to fill out another slip. Are you here? Come on. Sergeant-at-arms, can you give her another slip please? Charles Soule, S-O-U-L-E, New York City School-Based Mental Health Committee or Commission. Jane Lima-Negron, New York State Coalition for School-Based Health Centers. And Joanne Siegel, Interborough--

JOANNE SIEGEL: Developmental and Consultation Center.

CHAIRPERSON JACKSON: Okay. Interborough Developmental School-Based Mental Health Services, come on down.

[Pause]

CHAIRPERSON JACKSON: Dr. Rosa, you may begin.

DR. ROSA GIL: Good afternoon, Councilman--

CHAIRPERSON JACKSON: [interposing] I'm going to ask everybody, three minutes, if you don't mind. I'm sorry; we have a lot of other people. Sometimes we can ask a lot of questions, but appropriately so.

DR. ROSA GIL: Good afternoon. I want to thank Councilman Oliver Koppell and Councilman Robert Jackson as chair both of the Education and Mental Health Committee, for sponsoring this public hearing that is very significant and very important for the children in the school system in New York City.

My name is Rosa Gil. I'm the Founder and President of Communilife, a Human Service Agency founded in 1989 that provides culturally-competent mental health, social services and supportive affordable housing for persons living with HIV, mental illness. We serve more than 2,500 New Yorkers every year.

The problem that I am about to

1 address here was already mentioned this morning,  
2 councilmen, in terms of the responses of the  
3 school system, bringing in EMS when there is  
4 disruptive behavior in the school. I want to  
5 focus on the suicide rate among Latina  
6 adolescents, which is a problem that is within the  
7 context of this conversation that we are having  
8 this morning.

10 Regretfully, the high rates of  
11 suicide attempts in New York City are really  
12 staggering, 11 percent citywide, according to the  
13 Centers for Disease Control. New York City is  
14 really the epicenter of this alarming epidemic,  
15 where although the city is 15 percent and in the  
16 country is 11 percent.

17 So we have here much higher rates  
18 than in the rest of the country. In Brooklyn, we  
19 have 22 percent of Latina adolescents in high  
20 schools have suicide attempts. In the Bronx, we  
21 have 12 percent. And regretfully, in Staten  
22 Island, we have seen a tremendous amount of  
23 increase in the last two years, almost reaching 17  
24 percent in the Borough of Staten Island.

25 CHAIRPERSON JACKSON: For Latinos?

DR. ROSA GIL: Latina adolescents.

CHAIRPERSON JACKSON: Latina?

DR. ROSA GIL: Latina.

CHAIRPERSON JACKSON: Only women?

DR. ROSA GIL: Only women.

CHAIRPERSON JACKSON: Okay.

DR. ROSA GIL: The Latino boys or young men don't have as high of rate of suicide ideas and suicide attempts. There are a number of interrelated stressors contributing to the crisis, such as acculturation, family conflicts, socioeconomic conditions, hostile environment including the schools, discrimination, physical and sexual abuse and psychological struggles.

In response to this growing epidemic, in 2008 Comunilife, we created Life Is Precious, which is a suicide prevention program for Latina adolescents, first launched in the Bronx with grant from New York Community Trust. In 2009, we opened the program in Brooklyn with support from Congresswoman Nydia Velazquez.

Life Is Precious is a culturally competent, family and community center, mental health and youth development program that

addresses the combined needs of families and the adolescents in the school system.

We are like a drop-in center. The girls are in the program between 3:30 and 7:00, every day. This is not mandatory. They have had psychiatric evaluations indicating that they need services. They go to mental health clinic and they come to Life is Precious for helping with the school work. For their families, too, they receive case management.

We provide liaison with the school. Because we have been told by parents and by adolescents that the school system rather than being helpful to the stressors that they encounter, actually they become much more of a problem. So the case managers in this program intervene with the school to understand the needs of the families and the adolescents.

We are open on Saturdays from 10:00 to 2:00. We are in the schools. It's a very effective intervention that often is not used by the school systems or the mental health programs.

We believe that the citation or the data that show that EMS takes the adolescents or

1 the children to emergency rooms could be prevented  
2 by the school system, for example, making  
3 referrals to this program, the Life is Precious in  
4 Brooklyn and in the Bronx and regretfully, there  
5 are very little referrals from the school system.  
6 Actually, the referral of these girls comes from  
7 the emergency room already or from other mental  
8 health providers in Brooklyn or in Manhattan.

10 Indeed, we want to recommend to the  
11 committee that to address the issue of Latina  
12 adolescent suicide, we need to increase the  
13 services in the school. We need to increase  
14 programs to address and make culturally competent  
15 interventions for the families.

16 I have to say that the parents like  
17 the previous parents that we heard in the panel  
18 before, the parents of these adolescents feel  
19 pretty much alienated by the school system. When  
20 their daughters have problems, they often use a  
21 translator which tends to undermine the cultural  
22 role of these parents. And quite frankly, they  
23 don't even feel, it's not only the school system,  
24 but they also feel the mental health providers in  
25 the clinics often lack the understanding of the

1 cultural nuances in the Latino culture about  
2 suicide. Thank you so much.

3 CHAIRPERSON JACKSON: Thank you.  
4  
5 Next please?

6 DR. CHARLES SOULE: Well I guess  
7 good afternoon at this point. Thank you very  
8 much. I am Dr. Charles Soule. I am a child and  
9 family clinical psychologist. And since 2005, I  
10 have been one of the co-chairs of the New York  
11 City School-Based Mental Health Committee. That  
12 is the group that I represent today.

13 We are one of the mandated advisory  
14 bodies to New York City Department of Health and  
15 Mental Hygiene. Obviously, we're the school  
16 mental health folks. We represent both tracks  
17 that have been described to you today. The  
18 standalone or onsite, Article 31 State OMH, only  
19 mental health programs that operate at all three  
20 levels: elementary, middle school and high school.  
21 And we also have representation from school-based  
22 health centers. My colleague is also sitting here  
23 from that advocacy organization. But we also  
24 collaborate with school-based mental health  
25 centers that provide onsite mental health



services. Those are the two service models.

Let me make the point to you by the way that school-based health centers are primarily, I believe, serving adolescents in middle school and high school, whereas the standalone mental health programs are also in elementary schools as well as middle and high school. That's an important point.

The reason I bring that up is you have my testimony in front of you but--

CHAIRPERSON KOPPELL: [interposing]  
Excuse me. I'm going to interrupt you for a moment because I didn't understand what you just said.

DR. CHARLES SOULE: Sure.

CHAIRPERSON KOPPELL: What do you mean, what is the distinction you're trying to draw?

DR. CHARLES SOULE: Okay, there are two forms of school-based mental health programming. There are onsite or standalone school-based mental health clinics. They are licensed by the State Office of Mental Health. It's called an Article 31 license. It's only

mental health services.

There are also school-based health centers, or school-based health clinics, which I think people are more familiar with. They offer a full range of wonderful primary care services and most of them also have some mental health component as well. They are licensed separately by the State Department of Health. It's called an Article 28 license. Then of course there are some hybrids that have both a 31 and a 28 licensing.

CHAIRPERSON KOPPELL: The 28's, are they allowed to provide mental health services, even though they're not 31's?

JANE LIMA-NEGRON: Yes, they are.

DR. CHARLES SOULE: Yes,  
absolutely.

CHAIRPERSON KOPPELL: It wasn't clear to me from the testimony of the DOE that there were separate school-based mental health clinics that only provide mental health services.

DR. CHARLES SOULE: That's the original service model, it dates back to the 80s. That's the 80 schools that they mentioned on the online brochure, that's probably an old number

1  
2 now. There are, you know and again the numbers  
3 shift all the time, so I can't--

4 CHAIRPERSON KOPPELL: [interposing]  
5 Well we hope to get a new matrix from them. Now I  
6 understand the distinction you drew. Thank you.

7 DR. CHARLES SOULE: Okay, you're  
8 very welcome. Thank you. You have my testimony  
9 in front of you. Given the time constraints, I'm  
10 going to jump here to talk really about primarily  
11 funding models and recommendations going forward.

12 I do want to make two key points  
13 first. Number one is that most of the  
14 conversation here today understandably has been  
15 about middle school and high school or adolescent  
16 needs. Certainly those are the kids who are most  
17 in our face around mental health needs. There is  
18 no question about that. I simply don't want  
19 elementary school kids to be lost in this  
20 conversation. They also have severe and unmet  
21 mental health needs.

22 The other thing to keep in mind is  
23 the child epidemiologic research is now very clear  
24 on this point. We used to think that there  
25 weren't mental health problems before adulthood.

1 I'm old enough to remember being taught that. We  
2 don't think that anymore. We know that teens and  
3 these problems begin with teens. We now are  
4 learning that the problems that you're looking at  
5 in the teens are beginning for those same kids in  
6 elementary school. If they could be identified  
7 and treated at that point, you're going to prevent  
8 a lot of the worse consequence in middle  
9 school/high school. Just please keep that in mind  
10 that we also need to fund these services at  
11 elementary school.  
12

13 The other thing I want to address  
14 is the very impassioned conversation around ER  
15 referrals by schools. Our committee has been  
16 studying this issue for two years or so. We are  
17 actually the people who collected that pilot data  
18 that has been bandied around today, the 3 percent  
19 figure, the 868 numbers, all of those numbers came  
20 from our survey.

21 The point I want to make to  
22 everybody, please, we are not arguing that  
23 children or teens who in any way say or act in  
24 ways that either threaten themselves or threaten  
25 other people around them that day do not require

competent same day mental health evaluation.

Please, that is key. They absolutely need and deserve that.

What we are saying and where we join the committee is most of the time that does not require the whole shebang of an EMS transport to an ER. Most of the time those kids can be competently evaluated if the resources exist, best in their schools or at least in some other community setting, not a hospital emergency room.

But we are not saying that those kids don't need the care, they absolutely need the care. The reason they're not getting it by and large is because the ER in two-thirds, as you heard today, in two-thirds of New York City public schools, the ER is basically your only option if you need it today, because they don't have anything else onsite. So key point.

Jumping to funding issues and recommendations, number one, absolutely we have recommended that we collaborate with DOE and there needs to be funding to do this, because this costs money, of course. But there needs to be additional mental health training for DOE staff.

1  
2 These are the folks who are first and foremost on  
3 the front lines first identifying kids and first  
4 making those EMS referrals.

5 The Chancellor's Regs could  
6 certainly be better written. I'm delighted to  
7 hear that that's being worked on. But they also  
8 need a lot of training around how to apply those  
9 regs. That's number one.

10 Number two, there are resources out  
11 there, for example that will now train and there  
12 are instruments, tools that will train school  
13 staff, not mental health clinicians, but school  
14 staff to more or less competently identify those  
15 kids who really, in fact, are a risk today and  
16 need some level of intervention today. Those  
17 exist. But again, we need the resources to train  
18 people to them and to distribute them. That's  
19 number one.

20 Number two, people keep talking  
21 about data. Absolutely, our committee for example  
22 has tried to collect the data. Again, we do not  
23 have the resources to do this. We would ask the  
24 City Council to fund a systematic study, number  
25 one, of what the needs and gaps are. Number two,

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That was said to me. DOE was entertaining that conversation at that point.

Then, of course, things changed and it went underground again. Please resurrect that is what we're saying.

CHAIRPERSON JACKSON: Thank you.  
Next please?

JANE LIMA-NEGRON: Good afternoon.  
My name is Jane Lima-Negron. I am the Executive Director for the New York State Coalition for School-Based Health Centers.

The Coalition is a membership advocacy organization that represents over 200 school-based health centers throughout New York State.

CHAIRPERSON JACKSON: Yeah, how many in New York City?

JANE LIMA-NEGRON: One hundred and twenty-six, at last count. That was as of April 2012.

I won't go into depth about the benefits of school-based health centers in terms of mental health issues, because a lot of that was already discussed. But I did want to clarify in



1 terms of the way that the school-based health  
2 centers operate.

3  
4 School-based health centers are  
5 authorized by the Department of Health, generally  
6 Article 28, federally qualified health centers or  
7 hospitals. In New York State, if you are under  
8 18, you have to have a parental consent for  
9 receiving services at the school-based health  
10 center, respecting minor consent for reproductive  
11 health services.

12 The centers are typically staffed  
13 by nurse practitioners, physician assistants,  
14 physicians, psychologists, licensed social  
15 workers, dental professionals, health educators  
16 and community health workers. The difference is  
17 that by treating comprehensively the holistic, the  
18 wellbeing of the school population, we are trying  
19 to target to be able to address all of the  
20 different issues.

21 In terms of the challenges for  
22 school-based health centers, really the mission is  
23 that we are to provide free, open access to health  
24 and mental health care. No child is ever turned  
25 away. The difficulty is that the reimbursement

mechanisms do not adequately support the maintenance and the expansion of school-based health centers to meet the growing needs of the children and adolescents in our community.

In terms of recommendation, we definitely agree with Charlie in terms of improving the type of support for training, in terms of the non-reimbursable services conducted by school-based health center staff, such as consultation and training to school staff, crisis intervention, outreach and education services to school community members, including children, adolescents and their families.

We would support and welcome data analysis. That's something that definitely we would want to support. A lot of the data that we have is based on individual research projects by program. So, data coming back from the state and from the city would be very welcome.

We want to also be able to establish a permanent funding line for support and expansion of school-based mental health services to every New York City public school.

In closing, we would like to thank

the members of the New York City Council Committee on Mental Health, Mental Retardation, Alcoholism Drug Abuse and Disability Services and the New York City Council Committee on Education for their past, previous and continued support of school-based health centers and in providing accessible care to the neediest children of New York City.

CHAIRPERSON JACKSON: Thank you.

Next please?

JOANNE SIEGEL: Hi. My name is Joanne Siegel. I'm the director of School Programs and Interborough Developmental and Consultation Center. I'm also co-chair of the New York City School-Based Committee.

I've been involved in school-based mental health since the mid 90s. Funding for this has always, when I was a social worker in an elementary school in East New York. So I've been aware of the issues for a long time, in terms of getting consistent funding for school-based mental health.

I represent one of those programs that's been talked about that just provides mental health services within the schools. Interborough

1  
2 presently has two models that we provide. We do  
3 provide a school-based satellite clinic and we're  
4 presently in ten campuses. So we're providing  
5 services to 20 schools. One of the things we  
6 handed you out was a response to a principal  
7 survey that we had done. It's comments from some  
8 of the principals in terms of their feelings.  
9 This is only within the 20 schools that we provide  
10 service in.

11                   So our therapists have been able to  
12 reach children who would not seek mental health  
13 services elsewhere due to significant impediments  
14 in accessing community-based outpatient clinics.  
15 The children we serve comprise an extremely  
16 vulnerable population.

17                   A typical day for our therapists  
18 includes seeing five or six students experiencing  
19 significant stressors in their life, including  
20 many serious traumatic events. Our staff happen  
21 to be in schools where a large percentage of  
22 students who came to this country after the  
23 earthquake in Haiti. We happen to be in some of  
24 those schools. So because we were there, we were  
25 able to provide services to the students. We were

1  
2 there with a Creole speaking therapist and we were  
3 able to provide services to the students who had  
4 come to this country.

5 We were also there to provide  
6 services to students who were here. We had one  
7 student who was living with a father whose mother  
8 was in Haiti and we were providing services to  
9 those students during a time period where they  
10 were unaware of what happened to their relatives  
11 in Haiti.

12 Our staff consult with  
13 administrators and teachers about students' needs  
14 and suggests intervention to address those needs.  
15 We help students in crisis and we do assess  
16 students' needs for hospitalization and when  
17 needed, we assist with the hospitalization  
18 process, particularly in terms of students who are  
19 expressing suicidal ideation.

20 Last week, we had to hospitalize a  
21 youngster who mentioned that they heard voices  
22 telling them to stab themselves. This is  
23 something that the youngster hadn't told anybody  
24 prior to last week. On the other hand, we've also  
25 been able to prevent EMS referrals. So we sort of

do both roles in the school.

Unfortunately, right now, some of our satellite clinics are faced with possible closure due to funding cuts. They were funded by the New York State Office of Mental Health Clinic Plus program and that funding has since been terminated. So we are now presently faced with a very drastic situation in terms of looking for alternative funding so that we can continue our present programs.

People have talked before about Medicaid and we do bill, obviously, Medicaid, but Medicaid is only one of the many insurers for our students. We also do bill third party reimbursement. Many of our students have Child Health Plus. The amount we get for private insurances and Child Health Plus is much less. It is very difficult.

We employ our social workers year round. They do not see people on a year round basis. We see people when the schools are open, which is many fewer weeks than 52 weeks a year. So there is a funding gap. We have spoken to the principals about it. The principals' response is

our budget is being cut, we cannot help you out. So we're in a quandary right now in terms of our existing programs.

We also just recently began the mobile response team. So we have two mobile response teams in Brooklyn. I did hand you out a handout of more detail about that. It's a brand new program. It's only been in existence since February. What I find is incredible is the two teams together have received 160 referrals. So that's from ten schools, we've gotten 160 referrals.

The major difference between the MRT program and our other program is this is not a program that is providing therapeutic services onsite. It's providing assessment and referrals out. We are just in the beginning of the program. We're just in the beginning of gathering data as to who these students are and, you know, in addition to doing the assessments, we're going to be doing workshops for the parents and the teachers. It's an exciting program but we were very astonished about how quickly we did get these numbers of referrals.

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1 kind of was it a question of personnel that  
2 changed at DOE and then kind of lack of  
3 communication from one set of personnel to the  
4 next or what's going on with that? If you could,  
5 I know you made some reference to it but I'd like  
6 to know exactly kind of what happened and then how  
7 we can kind of pick up where that left off.

9 DR. CHARLES SOULE: There was a  
10 personnel change. You're asking me, but what  
11 seemed to me to have happened. There was a  
12 personnel change. Basically the person who was  
13 responsible for student support services, I  
14 believe it was called Community Youth and Family  
15 Development at that point, was the person who  
16 initiated this meeting and left, I think within a  
17 month or two, you know, after that meeting.  
18 That's number one.

19 The other point I would make is,  
20 you know, we've had very high level DOE and School  
21 Health Bureau people come to our committee before.  
22 We had this conversation with them in 2005 and we  
23 talked about the need at that point. Actually,  
24 DOE staff at that point did some back of the  
25 envelope calculations and they came up with a

figure that to put a reasonable mental health program in every single school campus would cost about 1 percent of the DOE budget.

The point they made to us--this goes back to data--is, you know that's a huge number but it's only 1 percent, it's doable, but you have to demonstrate program effectiveness.

COUNCIL MEMBER LEVIN: I mean, to be honest with you, it may save money in other areas--

DR. CHARLES SOULE: [interposing]  
Absolutely.

COUNCIL MEMBER LEVIN: --talk about the entire city budget and emergency room visits and it all kind of evens out I think or probably is beneficial.

When I was asking the Department of Education about programs in schools and they said that there are 700 schools that either have school-based mental health program clinic or health center. The number they threw out was 700, which leaves 1,000 schools that don't have services. Then Deputy Chancellor Grimm mentioned that you've got guidance counselors, you've got

1 social workers.

2 In your assessment, in your  
3 professional assessment, this could be for anyone  
4 on the panel, what she described as available in  
5 the 1,000 other schools, is that in any way  
6 reasonable considered adequate in terms of  
7 assessment, referral, or therapy?

8 DR. CHARLES SOULE: I'll try first.  
9 Once again, there are two service types that  
10 you've got to distinguish. She was talking about  
11 prevention, and it's absolutely true that DOE has  
12 mental health related prevention services in every  
13 single New York City school. But prevention is  
14 targeted at everybody. It's, you know, what can  
15 we do to make sure that you have a health  
16 environment so that you don't develop mental  
17 health problems that require evaluation and  
18 treatment.

19 Evaluation and treatment, or  
20 intervention was her term for it, is a separate  
21 thing. By the way, there are not intervention  
22 programs in 700 plus schools. That's not what she  
23 was saying?

24 COUNCIL MEMBER LEVIN: There are  
25

1 not?

2  
3 DR. CHARLES SOULE: No, and she  
4 didn't say that either. What she said is that  
5 there are school-based or school linked  
6 intervention programs in 700 plus New York City  
7 schools. The distinction being whether you're  
8 onsite or--

9 COUNCIL MEMBER LEVIN:  
10 [interposing] Or offsite--

11 DR. CHARLES SOULE: --of, you know,  
12 there's some--

13 COUNCIL MEMBER LEVIN:  
14 [interposing] And this goes to the question of the  
15 level of students that are doing the follow ups on  
16 the offsite versus the onsite.

17 DR. CHARLES SOULE: Right. The  
18 school-linked is a special model that really it's  
19 referral plus and they really work very hard to  
20 make those referrals stick.

21 COUNCIL MEMBER LEVIN: Okay.

22 JOANNE SIEGEL: But the other  
23 difference is whether you have a licensed  
24 professional on staff. I think that when you're  
25 talking about the prevention programs, you're not

1 necessarily talking about a licensed professional  
2 the way you are with the outside agencies. The  
3 community-based agencies that are coming into the  
4 school are coming with--we cannot send somebody  
5 who's not licensed into a school because, you  
6 know, it's a satellite clinic. We are licensed by  
7 OMH. They have guidelines as to who I can hire,  
8 who I can send into the school. These have to be  
9 licensed professionals who are able to do these  
10 evaluations, assessments and diagnosis of the  
11 students.  
12

13 COUNCIL MEMBER LEVIN: I mean  
14 lastly, if you could speak really quickly to the  
15 question of funding gaps, talking about Medicaid  
16 or third party providers. Even with Medicaid,  
17 where are the funding gaps in terms of the  
18 services that are provided and needed and those  
19 that are reimbursable? I mean the big question is  
20 how do we pay for this, cobbling together various  
21 funding sources and at some point the city is  
22 going to have to come up with some money? There  
23 are gaps, there are cracks that I think that the  
24 city has to provide the stopgap money for if  
25 there's no way to conceivably get it through an

insurance program.

JOANNE SIEGEL: Are you asking what percent of our budget there's a gap in? I guess I'm not quite sure what--

COUNCIL MEMBER LEVIN:  
[interposing] That would be a good way to look at it, yeah.

DR. CHARLES SOULE: Let me jump on that if I can. You know, it varies agency by agency. But basically Medicaid or other third party reimbursement covers about 70 percent of what it costs to do this program right in a school. Now what do I mean by right? There are two gaps there. Number one, not every kid, even today, or family has coverage. But most of our providers are committed to the notion that we will provide the necessary care onsite regardless. But that means we have to eat that cost. That's number one.

Number two is that there's a whole range of doing school-based mental health right that is not at all reimbursable. It's all the school consultation, it's all the parent outreach, it's all the education, it's all the classroom

1 interventions. True school-based mental health,  
2 we like to say, is not just plunking a clinician  
3 behind a closed door that happens to sit in a  
4 school. That's good but that's not full school-  
5 based mental health.  
6

7 JOANNE SIEGEL: Right. What I'd  
8 like to add though is I think it depends, your  
9 reimbursement rate is different, if you're  
10 associated with a hospital or not. My agency is  
11 not associated with a hospital, and so our  
12 reimbursement is less.

13 COUNCIL MEMBER LEVIN: Is lower.

14 JOANNE SIEGEL: And we've been sort  
15 of looking at it and it's about 50 percent. The  
16 cost of one clinician is paid for by Medicaid plus  
17 other insurances. And the agency right now is,  
18 you know, paying for the rest.

19 CHAIRPERSON KOPPELL: I'm going to  
20 have to cut you off because we have a lot more  
21 witnesses. Gale Brewer, do you have a quick  
22 question?

23 COUNCIL MEMBER BREWER: Yes, very  
24 quickly. Do you have some sense, again back to  
25 this funding--first of all, thank you all. I've

1 met with you I don't know how many times and it's  
2 exciting to see this moving forward. I can't  
3 believe it. My question is on the funding issue,  
4 it looks to me from what we heard today from DOE  
5 that there are actual cuts in addition to what's  
6 there now. So is that true? Are you finding that  
7 because there's less state money that there won't  
8 be as many programs?  
9

10 JOANNE SIEGEL: I mean my program  
11 is a program that I can speak to. I can't say for  
12 sure but right now we are under fiscal discussion  
13 of whether or not we can continue providing  
14 services at all 20 schools that Interborough is  
15 presently providing services in.

16 COUNCIL MEMBER BREWER: So the  
17 number that we had earlier of maybe 25 could  
18 actually be a lot more that we need to fund that  
19 have current clinics?

20 JOANNE SIEGEL: Yes. I mean right  
21 now I think the figures you have are through the  
22 end of the school year. I think that you're going  
23 to see a lot of agencies making changes effective  
24 July 1.

25 DR. CHARLES SOULE: Right. The



1 take-home there is that--look, I've been doing  
2 this work since 1999. There was tremendous  
3 expansion in school-based mental health after 9/11  
4 until last year. This is the first year in those  
5 12 years, 13 years that there are actually fewer  
6 school-based mental health programs operating in  
7 New York City. I am telling you absolutely it  
8 will be less even more so next year unless there  
9 is further funding infused, absolutely.  
10

11 JOANNE SIEGEL: Absolutely, no  
12 doubt about it.

13 CHAIRPERSON KOPPELL: Thank you.

14 JANE LIMA-NEGRON: I just wanted to  
15 add, because school-based health center programs  
16 are not revenue generating, they usually are the  
17 first one to be on the chopping block. So, mental  
18 health services are very vulnerable.

19 COUNCIL MEMBER BREWER: Thank you.

20 CHAIRPERSON KOPPELL: Thank you.

21 DR. CHARLES SOULE: Thank you.

22 CHAIRPERSON KOPPELL: Our next  
23 witness is Dr. Randi Herman from the CSA. She's  
24 the First Vice President of the Council of School  
25 Supervisors and Administrators. We're going to

1 have to be very strict. We have so many more  
2 witnesses. We're going to be strict with our time  
3 limits, unfortunately.  
4

5 DR. RANDI HERMAN: I'm Dr. Randi  
6 Herman, First Vice President, Council of School  
7 Supervisors and Administrators. To frame the  
8 conversation, I'm going to read an except from an  
9 email I got from a principal during the ELA test  
10 administration.

11 It was Thursday, April 26th, 10:00,  
12 fifth grade student having a hard time on the math  
13 test, had a history of violent outbursts. Teacher  
14 suggested he take a walk to calm his nerves. He  
15 refused. Teacher asked him to take the test  
16 outside with a crisis para so he could calm down.  
17 He refused to leave the room, getting louder and  
18 louder, disrupting the test.

19 He was escorted to the save room  
20 and on the way down was punching the wall, kicking  
21 trashcans, recycling bins. The principal blocked  
22 the door to prevent him from leaving the room and  
23 give him time to get his anger out. While the  
24 para tried to call the mother to come pick him up  
25 from school or at least speak to him over the

phone.

He began to throw desks, kicked and pushed over bookshelves, then started throwing things at the principal, including three-inch binders, plastic and wooden clipboards, saying--

CHAIRPERSON KOPPELL: [interposing]  
How old was he?

DR. RANDI HERMAN: Fifth grade.

CHAIRPERSON KOPPELL: Fifth grade?

DR. RANDI HERMAN: Fifth grade.

The kid was repeating the following, "I want to kill you. I'm glad I finally made you bleed. I wish you were dead. I'm glad you're bleeding. I'm glad you're shivering. Are you scared? Good. Good, I was trying to get you in the head."

To cut to the chase, both had to be taken to the emergency room. The kid injured his foot from kicking so hard. The principal wound up with a couple of stitches in her hand because she was sliced by one of the binders that he threw.

CHAIRPERSON JACKSON: Where was safety at, at the moment? There's a safety officer in every school.

DR. RANDI HERMAN: Oh yes, there

1 is. But they don't physically restrain students.

2 CHAIRPERSON JACKSON: I don't know  
3 if that's true or not.

4 DR. RANDI HERMAN: This, again, is  
5 a fifth grader.

6 CHAIRPERSON JACKSON: I understand  
7 that.

8 DR. RANDI HERMAN: He was making no  
9 attempt to harm himself. They're wondering about  
10 whether or not the child is going to be returned  
11 to the school and if so with what services.

12 Now, I will tell you from firsthand  
13 experience, I served as an assistant principal at  
14 a DOE school, PS 23 out in Queens which is a DOE  
15 collaborative with, at the time, Long Island  
16 Jewish Psychiatric as well as Queens Children's.  
17 We turned over 500 students a year. That means  
18 that the 500 that came in, in September, for  
19 psychiatric care, were completely discharged and  
20 500 new in my building every year.

21 This type of behavior was  
22 prevalent. There was a lot of discussion at the  
23 time about the differences between behavioral  
24 issues and mental health issues. There still is.

1 But I would encourage you to take a look at the  
2 correlation between the spike in what you're  
3 hearing about today and the rolling out of the  
4 special ed reforms. Because I will tell you that  
5 you will find a positive correlation.  
6

7 The level of service being offered  
8 to children is much less than what they need and  
9 what is appropriate for them. Just as I talked to  
10 you about this young man, a fifth grader, with a  
11 violent outburst, he probably couldn't handle that  
12 testing situation, didn't feel prepared, felt  
13 pressured and that was the only way he knew to  
14 express it. Schools cannot handle this without  
15 support.

16 You heard about the Cincinnati  
17 model. I will tell you very quickly that the  
18 financial basis for the model relies on 80 percent  
19 Medicaid eligibility per school. That will allow  
20 you to contract out the services, get  
21 reimbursement through Medicaid and leverage the  
22 funding to 100 percent of the students. The  
23 question that is unanswered is who ensures the  
24 quality and the provision of direct services to  
25 children and families. It cannot be the school

1 staff. It cannot be the principal.

2  
3 CHAIRPERSON JACKSON: You know, the  
4 question of who ensures the quality was raised  
5 earlier. I don't know if you were here. Gale and  
6 myself were questioning them as far as Department  
7 of Education as far as who does the evaluations,  
8 whether or not the programs that are being  
9 provided are quality programs. Are they only  
10 depending on the State Department of Mental  
11 Health, you know, and who is evaluating it.

12 But clearly, the example that you  
13 read, which is a factual case documentation, I  
14 kind of--

15 DR. RANDI HERMAN: [interposing] It  
16 blows you away, doesn't it?

17 CHAIRPERSON JACKSON: Yeah. Being  
18 injured, one, as a staff member and trying to  
19 insure that the child doesn't injure him or  
20 herself, clearly when a child is talking about  
21 killing and injuring and making sure someone is  
22 bleeding, I clearly as a layperson think that that  
23 child needs to be evaluated whether or not  
24 concerning their--it may be, like you said. It  
25 may be like you said, the deep feelings about not

1  
2 being prepared, not going to do well on the exam.  
3 But there are some clear issues that need to be  
4 addressed without a doubt. Based on your  
5 description I would say as a layperson.

6 In that situation, as we discussed  
7 and I've asked over the course of questioning and  
8 answer with people, who makes the decision as to  
9 when you call EMS. As I've said, does the teacher  
10 make that? Does the AP? Does the principal?  
11 Basically a response by one of the panelists is  
12 that that decision can be made by anyone based on  
13 the Chancellor's Regulations, even a teacher  
14 dialing 911. But the majority all the time it's  
15 made by either an assistant principal or principal  
16 at that level as far as consultation.

17 DR. RANDI HERMAN: Generally with  
18 the pupil personnel team, the school nurse,  
19 guidance counselor, everybody weighs in.  
20 Generally in an extreme circumstance like this  
21 one, there's a very clear guideline that yeah,  
22 they've got to go. This behavior is just too  
23 dangerous.

24 CHAIRPERSON JACKSON: Yes. We've  
25 heard even from the previous panel about even the

Medicaid reimbursement funding is not enough.

DR. RANDI HERMAN: Right. There's a standard model and an enhanced model depending on your affiliation.

CHAIRPERSON JACKSON: That funding at the state level has been cut out and is not getting any better. That's clear a signal that the environment or the number of incidents are going to get worse and more and it's going to get worse for our students and the staff of the schools.

DR. RANDI HERMAN: All true. The principals' first responsibility is safe and orderly.

CHAIRPERSON JACKSON: Right.

DR. RANDI HERMAN: Principals will not be able to commit to a safe environment with these kinds of I want to say invisible threats to children and to their staff.

CHAIRPERSON JACKSON: When you say invisible threats you mean the mental health issues that exist?

DR. RANDI HERMAN: Mental health was generally considered an invisible illness



1 because you can't see it. You can't touch it.  
2  
3 It's demonstrated verbally. It's demonstrated  
4 behaviorally. There's nothing really you can put  
5 your finger on to say this child is mentally ill  
6 and needs help. All you know is that there's  
7 something wrong. We're not the professional  
8 mental health advocates here. All we can tell a  
9 mental health professional is we saw this, we  
10 heard that, we think there's a need for an  
11 evaluation, for an assessment. That's as much as  
12 the educators can do.

13 And in consultation with a mental  
14 health professional, maybe we can put some  
15 procedures and protocols in place to prevent the  
16 escalation of behaviors, maybe.

17 CHAIRPERSON JACKSON: Randi, Dr.  
18 Herman, now you're the vice president of CSA, the  
19 Council of Supervisors and Administrators, and you  
20 represent principals, assistant principals and  
21 other professionals, administrators.

22 DR. RANDI HERMAN: Correct.

23 CHAIRPERSON JACKSON: As a union,  
24 have you had any discussions with the Department  
25 of Education about this increasing issue of the

1  
2 mental health issues that are going to be ever  
3 increasing as a result of the cuts in funding, so  
4 forth and so on? If so, what has the Department  
5 of Education's reaction been?

6 DR. RANDI HERMAN: I brought the  
7 issue to Chancellors consultation not long ago,  
8 particularly citing the rise in ER visits and the  
9 911 calls from schools. I did say something about  
10 it perhaps being a misuse of 911 and what  
11 alternative could the schools have in place of  
12 calling 911. Because while a 911 is sometimes  
13 necessary, well the kid who's being disruptive as  
14 in the case that I read you earlier and the person  
15 having a heart attack. Well, where do you go  
16 first? Are we in fact diverting city services  
17 that shouldn't be used for this? Should there be  
18 something else put in place? Should there be  
19 other protocols, other recourse for schools?

20 You heard that just the 911  
21 transport and response is traumatic for a kid,  
22 particularly a fifth grader or younger. You don't  
23 want to do that to a child.

24 CHAIRPERSON JACKSON: So just  
25 finally, you read an exact situation that

occurred.

DR. RANDI HERMAN: Correct.

CHAIRPERSON JACKSON: I think it was last week.

DR. RANDI HERMAN: Yep, April 26th.

CHAIRPERSON JACKSON: Was that individual evaluated? I would assume that individual, or you said both the student and the principal were taken to the hospital.

DR. RANDI HERMAN: Correct, and released.

CHAIRPERSON JACKSON: And you said the principal received a couple of stitches.

DR. RANDI HERMAN: Correct.

CHAIRPERSON JACKSON: The student, is the student back in school or what, if you know?

DR. RANDI HERMAN: Not yet. According to this, there was a superintendent suspension conference and he was supposed to be assigned to a buddy school. At the conclusion of the suspension however, he's supposed to return to his school.

CHAIRPERSON JACKSON: Do you know

1 if, for example, that individual was cleared by  
2 the mental health professionals at the hospital?

3 I would assume that either a child psychiatrist  
4 interviewed the child to make a determination  
5 whether or not, you know, it was just acting out  
6 or whether or not there are some psychological  
7 issues or the medication or whatever. Do you  
8 happen to know?

9  
10 DR. RANDI HERMAN: Well, since he  
11 was--

12 CHAIRPERSON JACKSON: [interposing]  
13 I just wanted to play out this in order to see  
14 what happened with the child.

15 DR. RANDI HERMAN: Afterwards.

16 CHAIRPERSON JACKSON: At the  
17 hospital.

18 DR. RANDI HERMAN: EMS took the  
19 child to Bellevue.

20 CHAIRPERSON JACKSON: Okay.

21 DR. RANDI HERMAN: So Bellevue does  
22 have facilities for pediatric evaluation. So my  
23 assumption would be you're absolutely correct that  
24 he was evaluated. However, this email does not  
25 say that there was any follow up.

CHAIRPERSON JACKSON: Okay. Thank you for coming in. Let me turn to my co-chair Oliver Koppell.

CHAIRPERSON KOPPELL: Thank you. Thank you for appearing today. We have actually quite a lot more witnesses. Very quickly, Council Member Brewer.

COUNCIL MEMBER BREWER: My question is I've visited a lot of the clinics and I find that the principals are dying for the culturally appropriate. So do you have a sense that your principals and you have advocated for these clinics in a very articulate, loud way?

DR. RANDI HERMAN: I believe so. I think that if you look at some of the principals who really know how to work the system and the Medicaid reimbursement, they were able to do their own outreach and affiliate with a variety of social services to give the school the support that it needed.

COUNCIL MEMBER BREWER: Okay. I think that works in some cases. It's my experience that the funding doesn't go as far as the principals would like. I know principals who

1 have lost quality mental health professionals  
2 because there isn't the funding.

3 DR. RANDI HERMAN: Well, if you  
4 take a look at the website, it's very clear that  
5 when you contract out, whatever is not covered,  
6 they debit your school budget.

7 COUNCIL MEMBER BREWER: Okay. All  
8 right, thank you.

9 CHAIRPERSON KOPPELL: Thank you  
10 very much. If you have a proposal as to what the  
11 Council could advocate in terms of improving the  
12 provisions of these services without, you know,  
13 busting. I mean you talk about 1 percent of the  
14 Department of Education budget. That's \$200  
15 million I think. So we're not going to get \$200  
16 million. So if it takes 1 percent to provide  
17 these services in every school, I don't know where  
18 that number came from but that's not going to  
19 happen.

20 DR. RANDI HERMAN: Take a look at  
21 the IBO report, increase the tax on cigarettes.

22 CHAIRPERSON KOPPELL: Well, okay.  
23 Looking at it realistically, if you have a  
24 proposal that would be, you know, in the area of  
25

1 say \$3-\$5 million that your supervisors would  
2 recommend, we'd like to look at what model you  
3 would recommend in terms of this year's budget.  
4 Because I know I at least and I know Gale Brewer  
5 and I know Steve Levin, we want to make a proposal  
6 but we want it to be within the realm of realism.  
7 Not now, we welcome your submission.  
8

9 DR. RANDI HERMAN: No, not now.  
10 I'll put it together for you.

11 CHAIRPERSON KOPPELL: Right. Thank  
12 you. Thank you. The next panel: Kathryn  
13 Salisbury from Mental Health Association; Alan  
14 Ross from the Samaritans; Fiodhna O'Grady from the  
15 Samaritans; and Nelly Boggio from St. Luke  
16 Roosevelt Hospital Center. We're going to try and  
17 really stick to the timetable, not because what  
18 you have to say is not valuable but just we're  
19 facing an exhaustion factor

20 [Pause]

21 CHAIRPERSON KOPPELL: Why don't we  
22 go in that order?

23 DR. KATHRYN SALISBURY: Thank you  
24 Chairs Koppell and Jackson. My name is Dr.  
25 Kathryn Salisbury and I'm Vice President of

1  
2 Programs at the Mental Health Association of New  
3 York City.

4 The Mental Health Association has a  
5 three-part mission of education, advocacy and  
6 services. We also run 1-800-LIFENET, New York  
7 City's only 24 hour 7 day a week multilingual  
8 suicide prevention and crisis services and the  
9 National Suicide Prevention lifeline.

10 I'm so pleased that I was able to  
11 follow Dr. Charlie Soule, who said so many of the  
12 things that needed to be said today. So I'm going  
13 to skip a lot of my testimony, amplify a couple of  
14 points that Charlie made and offer a few  
15 recommendations for the Council.

16 To reiterate Dr. Soule's point  
17 about not forgetting about elementary school  
18 children, Gabriel was the 7-year-old boy in the  
19 Bronx who attended, I believe it was PS 67. He  
20 was 7-years-old and in the second grade. He was  
21 the young man who had been transported several  
22 times by EMS to the hospital, only to be returned  
23 to school.

24 I also want to reiterate Dr.  
25 Soule's points about the importance of enhancing



1 training and support for school staff. They  
2 really do need additional training to help them  
3 avoid these unnecessary and costly ER visits.  
4 Just parenthetically, the EMS trip alone I believe  
5 costs \$515. That doesn't even count what the ER  
6 visit costs or if ACS had to be there and all of  
7 the other associated costs. So I think there are  
8 great cost savings if we employ more effective  
9 approaches to being able to handle the disruptive  
10 behaviors of students within schools.  
11

12 I think the mobile response teams  
13 are certainly a promising program. They're only  
14 in 15 schools. There are three mobile response  
15 teams. We might even think about expanding that  
16 to include not only referrals to the community but  
17 finding in-school supports for the youngsters who  
18 they are thinking about transporting through EMS  
19 to the ER.

20 I think to Councilwoman Brewer's  
21 point, we would like to make sure that there is a  
22 means, either through the Department of Education  
23 or another entity to gather data about the use of  
24 EMS for children in emotional crisis. We need to  
25 know where the children are being referred from by

1 school, what the patterns of referral are by  
2 neighborhood and what the referral reasons are and  
3 the outcomes achieved in order to make wise  
4 investments in enhancing the school mental health  
5 services in the city.

6  
7 In closing, I'd just like to say we  
8 really applaud your efforts to expand school-based  
9 health clinics to include mental health services.  
10 And also that it is very important that--we would  
11 like to ask you to collaborate with the DOE to  
12 review and clarify the relevant Department of  
13 Education regulations around suicide prevention  
14 and intervention, because I think that there are  
15 messages that are being sent that don't ensure the  
16 safety of our students anymore than perhaps better  
17 regulations could.

18 So thank you very much. We would  
19 be happy to work with the Council on any of these  
20 issues as you move forward.

21 CHAIRPERSON KOPPELL: Thank you.  
22 Fiodhna O'Grady, do you want to go next?

23 FIODHNA O'GRADY: Yes, please. My  
24 name is Fiodhna O'Grady, Director of Operations at  
25 Samaritans of New York, the community-based

organization devoted to suicide prevention. Thank you to all the members of the Committees on Mental Health and Education for addressing the issue of School-Based Mental Health Services today and for inviting Samaritans to provide our perspective on ways, working together, we can improve our responses to at-risk students in New York City public schools.

Thanks to the City Council's increased efforts to advance suicide prevention in New York City, suicide is no longer the blind spot it was on the City's public health agenda ten years ago. Your ongoing support for Samaritans 24-hour suicide prevention hotline is one example of your devotion to this cause.

As the first CBO to provide suicide prevention professional development to New York City public school staff beginning over 25 years ago, we also applaud the New York City Department of Education's significant strides in promoting and implementing suicide prevention awareness and policies.

Yet, in spite of these first efforts, as the DOE Chancellor's Regulations on

1 suicide state, "the number of suicides and  
2 attempted suicides amongst school-age youth has  
3 increased by alarming rates in recent years."

4 This statement should come as no surprise  
5 considering the Youth Risk Behavioral Survey that  
6 consistently documents the increased levels of  
7 risk of students.  
8

9 Findings in line with former New  
10 York State Office of Mental Health Medical  
11 Director Dr. Lloyd Sederer that "rates of  
12 depression in New York City public schools have  
13 been detected by the YRBS to be as high as one in  
14 three students," and those of the American  
15 Psychiatric Association that state "over half of  
16 all young people who suffer from depression will  
17 eventually attempt suicide at least once and more  
18 than 7 percent will die."

19 For close to 20 years, I have  
20 personally worked with DOE guidance counselors,  
21 social work and other student support personnel  
22 staff in addressing their needs tied to responding  
23 to students at-risk for suicide. The stories I  
24 hear, incidents that are reported and problems  
25 they face are constantly increasing.

What Samaritans has learned in 50-plus years of providing suicide prevention and education services throughout the world is that a broad-based public health model approach works best.

Provide initiatives, programs and services that are integrated, and provide linkages built on community, clinical and academic collaborations. Yes, put more mental health professionals in the schools, there is no question. But also address the need for broad-based education and training. And increase collaborative efforts, including utilizing community groups experienced serving specific populations and integrating resources with research into both best and promising practices.

An example of this is Samaritans' New York State OMH funded "New York City Guide to Suicide Prevention, Planning and Resources" which you have in your packet.

Another example is Samaritans free suicide prevention professional development workshops funded by member line items like the one we presented yesterday at the Bronx which trained

close to 220 DOE student support personnel from over 150 Bronx schools or sites. These are all the personnel that people have been speaking about: guidance counselors, social workers, suicide prevention liaisons, SAPIS, Child First Networks and more.

With no further ado, I will introduce Executive Director Alan Ross.

ALAN ROSS: Pretty fast. My name is Alan Ross. I'm Executive Director of the Samaritans of New York. I want to thank both the Committee on Mental Health and Education for giving Samaritans the opportunity to talk today.

I personally began providing suicide prevention training to New York City Department of Education schools, guidance counselors, social workers and teachers, one school at a time, starting back in 1988. And though Samaritans focus is on preventing suicide, we were working and continue to work with frontline student support personnel that respond to students dealing with alcohol and substance abuse, child abuse, sexual assault, neglect, domestic violence, gender identity issues, mood

disorders and every kind of problem and behavior imaginable.

Twenty-five years and 30,000 trainees later, I think if you look at the people doing this work, they're hard-working, they're motivated, they're dedicated but they find it very difficult, as has been stated, to respond to and identify people with mental health issues.

We've done a lot of surveys on this. We have tremendous anecdotal information. The participants themselves will state they do not feel prepared. They do not feel they have enough training. They do not feel comfortable responding to people who are depressed, in distress and suicidal.

One of the issues that we would bring up is that many times there's a sense of inadequacy. We've been talking here about who's calling 911 and what the reporting process is but you've got to trace the tree back further. There's a line, a chain of communication that goes on that can start with a SAPIS, it can start with a teacher, it can start with someone in the lunchroom. So there's a question of a broad-based

education and training for the entire community.

I'm leaving my printed remarks there.

Everyone is talking about a public health approach, but we keep focusing on statistics and program development. Yes, by all means put mental health professionals in schools. But a public health model engages the entire community.

One of the examples we give is we do fire drills in schools to prepare community to respond to emergencies. We should have, with the rate of emotional problems, distress, self-direct violence, crisis and suicide, we should be prepared to deal with emotional drills, emotional fire drills, and it should be across the community. It shouldn't just be guidance counselors and social workers, it should be teachers, it should be security, it should be everybody in the program as well as parents. So you have to take a broad based public health approach if you're going to see a difference in these things.

I think the other issue that you have to look at, which is a very baseline issue.



1 We spoke to 220 people yesterday in the Bronx.  
2 They will say they don't feel comfortable with  
3 this issue. You don't see what you're not  
4 comfortable looking for.  
5

6 So we have some very basic issues  
7 here that are seeds of this problem that we're not  
8 dealing with. So yes, you need the services and  
9 you need the professionals but you have to deal  
10 with some of the core issues.

11 Samaritans believes that there are  
12 many ways to do this. We work with DOE. City  
13 Council has been very supportive of this. We have  
14 a capacity to do education and training to over  
15 1,200 Department of Education guidance counselors,  
16 social workers, SAPIS counselors and nearly 800  
17 schools in a very cost effective manner. We've  
18 put a proposal in front of you, entitled "A  
19 Comprehensive Approach to Responding to Students  
20 at Risk." So we're certainly willing to help and  
21 participate in this.

22 But we also would like to see all  
23 stakeholders, community groups, professional  
24 groups take part in this conversation because  
25 otherwise we're just dealing with a manner of

diagnosing or a matter of who's calling 911.

Basically people are calling 911 because they're scared and they don't know what other options exist. When you do crisis intervention and suicide prevention training, you teach people there are other options. One of them is--

CHAIRPERSON KOPPELL: [interposing]  
I'm going to have to cut you off because--

ALAN ROSS: [interposing] Just one comment.

CHAIRPERSON KOPPELL: Okay, one comment.

ALAN ROSS: We're talking DOE responses. No one is talking fire safety, police safety. There's a broader community that can help with these kinds of issues. They should be a part of the conversation.

CHAIRPERSON KOPPELL: Thank you. I think Ms. Boggio is next. You have someone else there. Is he with you?

DR. NELLY BOGGIO: Yes. My name is Dr. Nelly Boggio.

CHAIRPERSON KOPPELL: Press the button please.

DR. NELLY BOGGIO: I'm sorry?

CHAIRPERSON KOPPELL: Press the  
button.

DR. NELLY BOGGIO: Sorry. My name  
is Dr. Nelly Boggio. I'm a pediatrician and the  
medical director of School-based health clinics at  
St. Luke's Roosevelt Hospital Center. With me is  
Dr. Ulrick Vieux. He's our Mental Health Director  
and psychiatrist at our school-based health  
centers.

We're here really to talk a little  
bit about the services that we provide as well as  
some of the issues that we're meeting up with.

At St. Luke's Roosevelt Hospital  
Center we have three school-based health clinics.  
One at A. Philip Randolph Campus High School, the  
other at Louis D. Brandeis Campus High School, and  
the other at Martin Luther King, Jr. Campus High  
School.

We recognized a very long time ago  
at St. Luke's Roosevelt the importance of mental  
health services that our student population really  
needed in these clinics. As a result of that, our  
school-based health clinics went under the

1 direction of the Child and Family Institute in the  
2 Department of Psychiatry at St. Luke's Roosevelt.  
3 That's pretty unusual for school-based health  
4 clinics. Usually they run out of the department  
5 of pediatrics in hospital centers.

6 We still provide comprehensive  
7 medical care but we have strongly felt for so many  
8 years the need for stronger, more comprehensive  
9 mental health services.

10 Many of the students come from such  
11 dysfunctional homes that they do not have  
12 education as a priority. We meet students who  
13 have been victims of physical and sexual abuse,  
14 dating violence, bullying and stalking, substance  
15 users, and those who have intimate knowledge of  
16 having multiple family members incarcerated.

17 These students are depressed,  
18 angry, overtly hostile at times, or feeling  
19 terrorized and unsafe, even in school. The poor  
20 judgment they constantly exhibit is a byproduct of  
21 their environment and lack of life experience.  
22 Watching these students tread water to stay afloat  
23 without the cognitive tools and emotional support  
24 they need is sometimes like watching a beached  
25

1 whale. The struggle sometimes seems futile to  
2 them.  
3

4 For many years we have realized  
5 this disparity in our provision of comprehensive  
6 health services. Now under the direction of CFI  
7 and with the integration of outpatient psychiatric  
8 services in the school-based health clinics, we  
9 are beginning to address the needs at the tip of  
10 the iceberg. We started at Martin Luther King,  
11 Jr. High School to try to build a mental health  
12 model that we could then expand to our other  
13 clinics.

14 The reason for starting at MLK was  
15 because the physical space allowed for multiple  
16 medical and mental health providers to be present.  
17 There are two exam rooms and two mental health  
18 offices. Presently we have two social workers,  
19 one psychologist, a social work intern, three  
20 psychiatry fellows and one supervising  
21 psychiatrist who spend one to several sessions per  
22 week at the clinic.

23 We provide crisis intervention,  
24 consultation and training to school staff, group,  
25 individual, and family therapy. We also provide a

unique art therapy program called CARING to students in one of the schools: Art, Imagination, and Inquiry.

Over the past year, we have seen a 30 percent increase in patient referrals to our mental health providers by either the medical or school staff. In response to this increase, we will be adding one more psychologist to our staff in September 2012.

CHAIRPERSON JACKSON: Who's paying for it?

DR. NELLY BOGGIO: I'm sorry?

CHAIRPERSON JACKSON: Who's going to pay for that psychologist? Especially with everything that was said.

DR. NELLY BOGGIO: At St. Luke's Roosevelt a lot of our services for Martin Luther King Jr. High School is in-kind services. That's number one. We did have child and family clinic plus, which you heard had ended its funding in December. But because of the number of referrals that we have at the school, we have decided to continue our services through the outpatient psychiatry clinics directly at Martin Luther King.

We do not have the funding, you know, the New York State Department of Health does not provide the funding for us to have just one person there. So we have to kind of piecemeal it with multiple mental health providers, which is not necessarily the best model but we're making the best with what we have.

Presently, our clinic is being threatened to be downsized. One of our mental health offices, our rest area for students, and our medical office assistant's space is being taken away so the space can be incorporated into a library that is being relocated to the front of the school building. That will leave the clinic with only one office to be shared by nine mental health providers this September.

The use of the mental health office with the size and the windows it has, has functioned wonderfully for different types of therapies from meetings with families so no one feels claustrophobic, to treating trauma victims and teaching them relaxation exercises, to treating anxiety and depression where it is helpful to have natural light so students are able

1  
2 to refocus and regulate themselves, and working on  
3 energy therapy, where students--

4 CHAIRPERSON KOPPELL: [interposing]  
5 I think your model is very important but because  
6 we have so many other people, we're going to have  
7 to ask you to sum up, one or two sentences please.

8 DR. NELLY BOGGIO: Okay. We  
9 understand the need for the library and that they  
10 want the library to be welcoming, aesthetically  
11 pleasing and they want as much light in the  
12 library as possible. But, you know, without the  
13 adequate space for mental health providers to do  
14 the job that they need, we're really asking that  
15 our space be excluded from this renovation and not  
16 be taken away from us.

17 CHAIRPERSON KOPPELL: I think your  
18 Councilperson is here.

19 COUNCIL MEMBER BREWER: You and I  
20 don't agree on that. I sent you an email  
21 yesterday. It's my allocation that is paying for  
22 the library. My understanding from SCA and from  
23 all the principals yesterday is that your space is  
24 included. So we should have offline discussion.

25 DR. NELLY BOGGIO: Okay. I have



not received any email.

CHAIRPERSON KOPPELL: I think you'll deal with that directly with Council Member Brewer. Thank you, this panel, very much. I'm sorry to rush you, but you all make an important contribution here. Thank you.

We now have Wendy Brennan from NOMI; we have Heather Mermel from the Coalition of Behavioral Health Agencies; Ellen it looks like McHuott, Parent to Parent; and Avni Bhatia, Advocates for Children.

[Pause]

CHAIRPERSON JACKSON: Ellen McHuott is not here. You can call somebody else.

CHAIRPERSON KOPPELL: Keren Farkas from the New York Lawyers for the Public Interest, we'll ask you to join because one of the people I called is not here. So we'll go in that order: Wendy Brennan, Heather Mermel and then Ms. Bhatia and then Ms. Farkas.

WENDY BRENNAN: Good afternoon. My name is Wendy Brennan. I'm the Executive Director of NAMI-NYC Metro. We provide peer led services to parents and consumers impacted by mental

1 illness.

2  
3           Nationally, one in ten children  
4 have a serious emotional disturbance, and more  
5 children suffer from psychiatric illness than from  
6 autism, leukemia, and HIV/AIDS combined. But  
7 fewer than 50 percent of the children with a  
8 serious mental health diagnosis get treatment.  
9 This is a serious public health issue. The  
10 challenge before us, particularly in the schools,  
11 is to reduce the stigma surrounding mental illness  
12 and to improve the way the school system engages  
13 with children and families struggling with mental  
14 illness.

15           The story I am about to share about  
16 Lourdes, which is not her real name, is  
17 unfortunately not an isolated incident. By the  
18 time Lourdes was 9-years-old, she had been  
19 diagnosed with bipolar disorder. When she got  
20 angry, she ran around and harassed the other  
21 children in school. One day, the teacher felt she  
22 couldn't handle Lourdes' behavior. Her solution  
23 was to take the 9-year-old outside the building  
24 and leave her alone on the steps. The teacher  
25 then called mom to pick up Lourdes. Mom was in

1  
2 Riverdale at the time working as caretaker for an  
3 elderly woman. Lourdes' school was in Far  
4 Rockaway. It is likely that Lourdes was waiting  
5 outside alone for several hours before her mom  
6 came.

7                   Too often, we hear from parents  
8 that children with mental illness are mistreated,  
9 locked in cupboards, and taken away in handcuffs.  
10 More often than not, families are blamed for  
11 causing the illness; too often threats about  
12 notifying the Administration for Children's  
13 Services are made, and most often when parents  
14 refuse to give their children psychotropic  
15 medication. Rarely is anyone available to help  
16 families to access the services.

17                   We believe that a cultural change  
18 in the school system can help reduce the stigma  
19 surrounding mental illness and get families the  
20 care and treatments available to them. Last week,  
21 the New York State legislature introduced a mental  
22 health education bill that would help ensure  
23 greater integration of mental health teaching in  
24 public schools. We support this legislation and  
25 urge the New York City Council to support it as

well.

Teaching our children that the distinction between physical and mental health is arbitrary and that's an important step in eliminating stigma.

Just as importantly, teachers, guidance counselors and parent coordinators must become more knowledgeable about mental illness.

Currently, we work with the Administration of Children's Services to train frontline child welfare workers. Through the evidence-based, six-week NAMI Basics class, ACS staff are learning to understand that bad behaviors are not willful but are symptoms of the illness; that it is possible to improve communications skills with a sick child and to de-escalate challenging behaviors; that mental illnesses are biological in nature; and that more often than not, parents are not to blame. Thank you.

CHAIRPERSON KOPPELL: Thank you very much. The next witness please? That's just the beginning, not the end.

HEATHER MERMEL: That was very

1 quick. Chairperson Koppell and Chairperson  
2 Jackson, I want to thank the opportunity to  
3 testify before you today on the oversight of  
4 school-based mental health services. My name is  
5 Heather Mermel. I am the Director of City and  
6 Federal Policy and Advocacy at the Coalition.  
7

8 You have my written testimony  
9 before you. In the interest of time, I'm going to  
10 skip over most of it because it's been discussed  
11 before about the prevalence and need for mental  
12 health services and the lack of school-based  
13 mental health services in New York City public  
14 schools.

15 I want to highlight just a few  
16 things, one about the financing of school-based  
17 mental health services. I know we've been talking  
18 about that on the last few testimonies a lot. But  
19 what I really want to emphasize is that the  
20 majority of school-based mental health programs,  
21 so those are the separate standalone, not part of  
22 the health centers, are operating with a deficit  
23 and a significant deficit. That's because of many  
24 factors.

25 One of them, as we talked about

1 before, is the inadequate or not reimbursable  
2 health services. Those range from--I know one of  
3 the Council Members had asked before what types of  
4 services are not reimbursable. Several of the  
5 services are crisis intervention for students who  
6 are not already seen in the mental health clinic.  
7 As you can imagine, most of the crises that school  
8 counselors respond to are for children who are not  
9 already seen in the clinic. So, all of those  
10 services are not reimbursable.  
11

12 Trainings and also consultation  
13 with teachers and classroom observations, all key  
14 services to providing quality mental health  
15 services, are not reimbursable.

16 So therefore, we need to find a  
17 funding stream to be able to pay for those  
18 services, which I know many people before me have  
19 testified before.

20 So what happens, as we've  
21 mentioned, is that mental health programs end up  
22 absorbing all of those costs. Due to Clinic Plus  
23 ending, which people have referenced before and  
24 simply the constraints that we're in, programs are  
25 being faced with the reality that they either have

1  
2 to close their doors or that they're going to have  
3 to continue to run it with a deficit and have to  
4 explain to their board as to why this program is  
5 losing dollars, which is a huge problem.

6 So we need to find dollars to be  
7 able to support this. I have laid out in my  
8 testimony a number of recommendations, but I'm  
9 just going to highlight a few of them. One of  
10 them is that hopefully that the City Council and  
11 the Administration can find dollars to designate  
12 for school-based mental health services. We also  
13 want to promote a policy that would deter schools  
14 from the regular use of emergency services for  
15 psychiatric or behavioral crises.

16 We want the Department of Health  
17 and Mental Hygiene, the Department of Education  
18 and the New York State Office of Mental Health to  
19 work together in a formal way, whether that be  
20 creating a special task force, to address all of  
21 the current issues that we've been talking about  
22 here at the hearing, and come up with  
23 recommendations. For example, they need to review  
24 the regulatory and financial barriers to providing  
25 mental health services in school settings and make

the necessary changes.

For example, in the OMH regulations, it says that you cannot provide when you can do after school hours. So we want the change to be made that after school hours actually starts at the end of a school day. That it doesn't end after 5:00 because at 5:00 most kids are not at school anymore. So that's just something that's a technical change that would be an easy change, hopefully.

I know my three minutes are up, but please refer to our other list of recommendations.

CHAIRPERSON KOPPELL: Thank you very much. I do have your recommendations and it's a very thoughtful presentation and we will definitely review it. Thank you very much.

HEATHER MERMEL: I'm happy to answer questions at a later date.

CHAIRPERSON KOPPELL: Right. Our next witness? Yes, please.

AVNI BHATIA: Hi, my name is Avni Bhatia. I am an attorney at Advocates for Children of New York. I'm a fellow there. I focus specifically on helping students with



1  
2 emotional and behavioral challenges get the  
3 support they need in school. I'm also a member of  
4 the Dignity in Schools campaign, which is a  
5 citywide coalition that is working on shifting the  
6 culture of our schools away from punishment and  
7 exclusion and towards positive approaches to  
8 discipline and safety.

9 I just wanted to talk, a lot of  
10 people have given case examples already, but in my  
11 work every day I see the consequences that the  
12 shortage of school-based mental health services  
13 has on our students in our schools. I just wanted  
14 to highlight three case examples.

15 The first is actually the very same  
16 case that Dr. Herman spoke about before. That  
17 parent of the fifth grade student is my client. I  
18 just wanted to give a little bit of background--  
19 you guys heard most of the story already--and give  
20 a little bit of the point of view from the student  
21 and the parent also.

22 This is a child who is classified  
23 as emotionally disturbed. He has a disability.  
24 This is a child who Advocates for Children wanted  
25 to get into a state funded private school. This

1 school that the student goes to is part of phase  
2 one of the special ed reform whereby students must  
3 be served in their home schools. So we were told  
4 that no, no, this student will be served right  
5 here at this school.  
6

7 A para was given to the child, but  
8 clearly, as you can see by the incident that  
9 occurred, the para was not sufficient. The para  
10 could not intervene in the incident that happened  
11 last week. So, again, I think this link between  
12 mental health services and the special ed reform  
13 is really important to consider.

14 I also think the incident points to  
15 the need for in addition to mental health  
16 services, staff bring trained in de-escalation and  
17 crisis intervention services. This child was  
18 locked by himself in the responsibility room, is  
19 what it was called. Locking a child who is  
20 extremely upset into a room with tables and chairs  
21 and bookcases is not the appropriate way for  
22 anyone to deal with the situation. School staff  
23 needs to know that that's not okay.

24 Another case I want to talk to you  
25 about is a 6-year-old in Queens. EMS has been

1  
2 called on this student twice in the past five  
3 weeks, because she was crying and throwing a  
4 tantrum. Both times the student was physically  
5 restrained by EMS staff, brought in an ambulance  
6 to the hospital and then immediately discharged  
7 because she was not a danger to herself or others.

8           The third very quick example, on a  
9 slightly more positive note, some of you may  
10 remember Joseph Anderson, who made headlines last  
11 year because he was handcuffed. He was the 6-  
12 year-old who was handcuffed because of a tantrum  
13 he threw.

14           His mother works with Advocates for  
15 Children. In some good news, he now attends a  
16 state funded non-public school where he receives  
17 mental health services. He gets to see a  
18 counselor whenever he needs it, whenever a crisis  
19 occurs. Crises have occurred since then. But  
20 there have been no handcuffs involved, no  
21 ambulances involved and he is overall thriving in  
22 his new environment. So that's just an example of  
23 the positive impact that school-based mental  
24 health services can have.

25           CHAIRPERSON KOPPELL: Thank you

very much, and our next witness?

KEREN FARKAS: Good afternoon. My name is Keren Farkas. I am a staff attorney at New York Lawyers for the Public Interest. NYLPI contracts with the New York State Commission of Quality Care and Advocacy for People with Disabilities to provide federally mandated protection and advocacy services throughout New York City.

We advocate on behalf of thousands of individuals with disabilities on a wide variety of issues, and have a significant special education practice.

I submitted my written testimony to the Council and I thank you for the opportunity for being here. A lot of what I was planning on saying was already stated by the many advocates, special education attorneys and otherwise here. I just want to emphasize a few points rather than going through the testimony, which I hope is helpful to you when you have the opportunity to read it later.

CHAIRPERSON KOPPELL: Yes, thank you.

1  
2 KEREN FARKAS: But the issue that  
3 we see--we've heard from a lot of school-based  
4 mental health providers and from people who  
5 advocate for having school-based mental health  
6 services, which is an integral part of this whole  
7 thing.

8 But a lot of the issues that we  
9 hear from the parents as advocates is questioning  
10 the acts of school personnel who may or may not be  
11 mental health professionals, and the choices that  
12 they make.

13 So when the Council thinks about  
14 funding and budgeting certain things, while we  
15 need clinicians and trained personnel to do crisis  
16 de-escalation and mental health services or  
17 diagnosis, we also need the teachers and the  
18 paraprofessionals who are assigned to these  
19 students, a lot of times the crisis  
20 paraprofessional, as Avni is discussing in this  
21 case, what kind of training do they get?

22 This really needs to be training  
23 for school personnel who may or may not have a  
24 background in mental health services, because  
25 students classified with emotional disturbance by

1  
2 definition have mental health issues, and they are  
3 required to an appropriate education. Part of  
4 getting that education is addressing the emotional  
5 needs that they have, which happens by school  
6 staff as well as mental health professionals.

7               The other larger point I want to  
8 make is about the fact that parents are really  
9 taken out of the decision making process to  
10 provide their child with mental health treatment  
11 and medical treatment. It's been discussed  
12 previously in situations how parents are notified  
13 when the school has made a decision to take their  
14 child to the hospital, and how the example that  
15 Legal Services NYC-Bronx came with their parent  
16 that this is not an isolated occurrence. That  
17 parents have the choice to either call a family  
18 member or go to school or leave their job or let  
19 their child go through the traumatic experience of  
20 going to the ER.

21               School personnel need to be trained  
22 that this is not--this shouldn't be what they go  
23 to so quickly. There needs to be a stabilization,  
24 a crisis management technique before they run to  
25 EMS.

1  
2                   So, in summary, we share the  
3 concern of the other special education advocacy  
4 and legal organizations here today. We look  
5 forward to working with you towards improving  
6 practices and thank you for holding this hearing.

7                   CHAIRPERSON KOPPELL: We thank you  
8 all very much. It was valuable to hear from you.  
9 Many of things that you said was said before but I  
10 thought it was very valuable to hear. Thank you.  
11 You have a question? Sure.

12                  CHAIRPERSON JACKSON: Thank you. I  
13 want to discuss in general as far as the  
14 situation, the case that was brought up, not  
15 naming any specifics about the fifth grade  
16 student, which is your client. From your  
17 perspective in general, is the administration  
18 supposed to lock a child or close a door and leave  
19 a child like that in a room by themselves? Or  
20 based on the regulations or if you know, an adult  
21 was supposed to be in the room with the child?  
22 I'm asking that one question because you've heard  
23 the testimony that the child was throwing this  
24 that and the other. I'm not talking about that  
25 specific child. I'm talking about in general. Is

the child supposed to be left alone or with--

AVNI BHATIA: [interposing] No, I don't believe it's appropriate to lock children alone in a room.

CHAIRPERSON JACKSON: Okay. I had asked the question if a child, a fifth grader, and I don't know, it's irrelevant whether the child is a male or a female and the size of the children because some fifth graders can be 4'10" and some can be 5'5". Some can weigh 60 pounds and others could weigh 150 pounds. Obviously from a size point of view that's a huge difference. But I ask the question and I don't really know the answer. Maybe you know. In the situation that was described, can a safety officer, for example, put restraints on the child in order to restrain that child from injuring others or him or herself?

AVNI BHATIA: Well, I don't know if we needed to get to that point, you know, in the first place.

CHAIRPERSON JACKSON: Okay. No, I hear you.

AVNI BHATIA: That's my concern. This student was upset because of anxiety related



1  
2 to being able to finish his math test. You know,  
3 if that could have been addressed at that moment,  
4 there would be no need to talk about school  
5 safety--

6 CHAIRPERSON JACKSON: [interposing]  
7 Maybe the staff did not have the appropriate  
8 training to address that. Maybe--

9 AVNI BHATIA: [interposing]  
10 Exactly.

11 CHAIRPERSON JACKSON: I'm not  
12 saying they didn't or they did.

13 AVNI BHATIA: Training for  
14 teachers, training for the paraprofessional, in  
15 addition to the mental health services that we've  
16 been talking about today. Any and all of those  
17 would have been helpful in this situation and we  
18 wouldn't even be needing to talk about restraints.

19 CHAIRPERSON JACKSON: Because in  
20 what was described, I believe the principal or  
21 staff member was also injured in that. I don't  
22 know if that occurred in the room or outside of  
23 the room.

24 AVNI BHATIA: I believe it was in  
25 the room.

CHAIRPERSON JACKSON: Okay. So at a certain point in time the child was not alone in the room, but then an injury occurred. Okay. I guess it'll play out in the various scenarios. But clearly you're saying that in your opinion or there may be as a result of DOE moving towards where schools must address the issues and concerns, the mental or psychological issues or concerns of the students. I think you had said that Advocates for Children had advocated that child be institutionalized?

AVNI BHATIA: No, not institutionalized, just that he would--the funding would be given to him to attend a state funded nonpublic school that focuses on serving students with emotional and behavioral challenges.

CHAIRPERSON JACKSON: A state funded, you mean state funded or city funded? That's a difference.

AVNI BHATIA: It's state.

CHAIRPERSON JACKSON: State funded.

AVNI BHATIA: Yeah.

CHAIRPERSON JACKSON: So you mean the state would pay for it or the City Department

of Education would pay for it.

AVNI BHATIA: How does the funding work, do you know?

[Crosstalk]

CHAIRPERSON JACKSON: Okay. So that would come out of the city's budget.

AVNI BHATIA: Yeah.

WENDY BRENNAN: If I just may add, and I think this was said before, there are--

CHAIRPERSON JACKSON: [interposing] Is that considered a Carter case?

WENDY BRENNAN: No. This is a recommendation on a child's IEP. So the IEP team can decide that there's no public school available that's appropriate to meet their needs.

CHAIRPERSON JACKSON: Address the needs. So a private setting would be best.

AVNI BHATIA: Yeah. I'm not advocating that the appropriate solution in this situation is that the city should have paid for the private school. I'm saying that if the city is going to say we're not paying for these private schools anymore--

CHAIRPERSON JACKSON: [interposing]

Then provide the services.

AVNI BHATIA: Provide the services at the school.

CHAIRPERSON JACKSON: I would agree. I would agree. Okay, ladies and gents, thank you. Not ladies and gents, ladies, thank you very much.

CHAIRPERSON KOPPELL: Okay, our next and last panel: Jennifer March-Joly, Citizens Committee for Children; Maria Astudillo--it's hard to read--Astudillo, okay, Children's Aid Society; Elizabeth Owens, Family on the Move; and Bolarino Okezie.

CHAIRPERSON JACKSON: Is there anyone else that needs to testify this afternoon? This is the last panel.

CHAIRPERSON KOPPELL: Yes.

CHAIRPERSON JACKSON: We have three individuals then. Just state your name and title, organization, you may begin.

JENNIFER MARCH-JOLY: I'm Jennifer March-Joly, the Executive Director of Citizens Committee for Children of New York. We're a privately funded child advocacy organization here

in New York City. Thank you.

I'd like to thank Chairman Koppell and Chairman Jackson and all the members of both committees for the opportunity to testify today.

Because you've heard from many other panelists about numerous references to mental health prevalence among children and clinic capacity issues, I would simply repeat that we know that the needs for children's mental health treatment are great while the supply of children's mental health treatment slots both in schools and the community are insufficient.

Because CCC has a longstanding commitment to ensuring that the mental health needs of children are met as early as possible and that services are readily available in normative settings, in 2009 we actually began to collect qualitative data from principals and clinicians at the elementary school level to ask them about children's mental health needs and how they were served, and also clarify what the roles of school staff were compared to the roles of clinicians.

We anticipate releasing our report later this month. But I can tell you that the

1 preliminary findings are relevant to today's  
2 hearing. There is a need for school-based mental  
3 health treatment. Students with mental health  
4 needs benefit from school-based services and the  
5 presence of school-based mental health services  
6 have a positive impact both on school environment  
7 and the school staff.  
8

9 In my testimony, I have highlights  
10 of more detailed findings, but I just want to jump  
11 to some recommendations. We actually think that  
12 there's a real opportunity to advance  
13 collaborative efforts to prioritize the expansion  
14 of school-based mental health treatment. I would  
15 urge you not only to focus on the highest needs  
16 communities in New York City, where child poverty  
17 is profound and other economic and social  
18 stressors are really significant barriers to child  
19 wellbeing, but to also start focusing on expansion  
20 in the elementary grades, because when you  
21 intervene early, we can really set these children  
22 on a path for greater wellbeing.

23 I also think we need to identify  
24 opportunities to fund improved training and  
25 education of school staff, principals, teachers,

1 as well as parents and students to help people  
2 understand how to identify mental health needs and  
3 secure services. We clearly need to identify ways  
4 to overcome physical and financial barriers that  
5 are dissuading principals from bringing these  
6 services into their schools. We need to identify  
7 ways to overcome the financial barriers that  
8 impact the school-based clinics. Many of them  
9 have been mentioned. Creating reimbursement  
10 mechanisms for classroom observation, the  
11 inclusion of clinicians in school meetings on  
12 student behavior, ensuring that treatment of  
13 uninsured and under insured children are  
14 reimbursed.  
15

16 I would not in all of the attention  
17 at the state level on Medicaid reform, both the  
18 State Department of Health and the State  
19 Department of Mental Health are really focused on  
20 trying to ensure that both children and adults  
21 stay out of costly hospital based systems. So we  
22 really need to push I think at the state level to  
23 ensure that best practice is funded at the local  
24 level in our city schools and community based and  
25 Article 31 clinics that are sited in our schools.

I would also say that our small qualitative analysis is clearly insufficient and we would urge the city to track longitudinally the relationship between children's mental health and student progress, school environment and also do regular comparative analysis on emergency room usage in schools. Thank you.

CHAIRPERSON KOPPELL: Thank you.

MARIA ASTUDILLO: Good afternoon.

My name is Maria Astudillo. I am the Director of Mental Health Services for Children's Aid Society. I want to thank you, Chairman Koppell and Chairman Jackson for allowing me to testify today. And especially I want to thank you Chairman Jackson for your support in our school-based health center in the campus in Washington Heights.

Much of what I was planning to say today has been said already. I think as Children's Aid, one of the largest organizations and community-based organizations in the country, we run five school-based health centers. In four of them, we also have school-based mental health clinics, which is something what Charlie Soule was talking about it.



One of the issues that we keep hearing over and over again from the principals and the teachers is that we need mental health services. One of the problems that we have been encountering in the past two years, we have closed--well by the end of this fiscal year, we will have closed our fourth mental health clinic.

The issue comes to finances. So I think that the issue that many people have refer to reimbursement. It really needs to be addressed. The changes that took place with OMH in '99 and all those changes have really affected us significantly. It's sad because we're really committed. Our agency most of the time, especially my program, I'm always in trouble because I'm always running a large deficit. But we are strongly committed. Those of you that know Children's Aid know that we provide service to every child that comes to our doors and we do not turn them away.

Research shows on and on and on that children that receive mental health services in the school perform better academically. You know that do better that their emotional health is

1 taken care of. So this is a great concern to me.  
2 I think that last year, for example, we had 550  
3 students that we saw. We provided 5,600 visits of  
4 mental health. We still have this day, the  
5 economic year is almost ending, we still have  
6 children on waiting lists. Because of the  
7 cutbacks we have also had, in one of our clinics  
8 we had to reduce personnel. That implies that we  
9 have a longer waiting list than we ever had  
10 before.  
11

12 I think one of the things that I  
13 strongly believe is in the school-based health  
14 center model. We provide mental health, medical  
15 care, family planning, dental care, everything  
16 comprehensive. We know that a child that is in  
17 good health will perform better in all aspects of  
18 their lives.

19 I think that last but not least,  
20 because much of it has been said, I just want to  
21 mention to you some recommendations that we have.  
22 We really want for you to consider in investing in  
23 preventive screenings in the schools that already  
24 have mental health services available, including  
25 the ones that don't have them.

1  
2 Right now, OMH has a program that  
3 we receive a grant from them to conduct early  
4 recognition and screening. My concern is that  
5 yes, it's great. We are identifying early on  
6 those children. What are we going to send them  
7 to? Who is going to provide the services?

8 Sorry. Quickly is that we need to  
9 integrate mental health professionals into the  
10 school life. Teachers and social workers, health  
11 practitioners need to be together in the  
12 classrooms. There's tons of research and evidence  
13 based approaches that highlight this.

14 Everything, you have my testimony  
15 in front of. I do thank you for the time.

16 CHAIRPERSON KOPPELL: Thank you.  
17 Next please? Now that's the start.

18 CHAIRPERSON JACKSON: I thought she  
19 was finished.

20 ELIZABETH GIBBONS: Hi, my name is  
21 Elizabeth Gibbons. I apologize. I don't have  
22 anything to hand out to you. I didn't think I was  
23 going to speak until I began to listen throughout  
24 the day and decided that this piece needed to be  
25 added. I work for Families on the Move of New

1  
2 York City which is a grassroots advocacy agency  
3 that is comprised of families and youth who have  
4 the lived experience of mental health, emotional  
5 and behavioral challenges.

6 The piece that I think should be  
7 considered when looking at this whole picture is  
8 the use of parents and youth advocates within the  
9 schools. It's the one thing that I don't think  
10 has been discussed specifically the way that I am  
11 suggesting it.

12 Families on the Move does currently  
13 employ parents and youth advocates. Where we are  
14 doing that right now is within the children  
15 psychiatric centers within Queens, Brooklyn,  
16 Staten Island and the Bronx, every place but  
17 Manhattan. It's proving to be a very effective  
18 addition to services. Not a substitute for  
19 clinical services that are of course appropriate  
20 and needed--everything that was discussed,  
21 Families on the Move supports--but in addition to.

22 What it does is it connects parents  
23 to resources that they themselves have used. It  
24 gives that lived experience. "I've gone through  
25 this. This is what's worked for me. This might

1  
2 work for you." Listen and advocate for parent's  
3 rights and to show parents what their rights are.  
4 Accompany them to a lot of the IEP meetings, go to  
5 the schools, be in the school themselves and just  
6 provide that extra insight that parents are  
7 unaware of that they have access to or the right  
8 to.

9 For youth in particular, provide  
10 that preventative piece beforehand and after a  
11 crisis because who better to speak to you about  
12 your own mental health issues than another youth  
13 who has gone through that. I myself am an adult  
14 with a mental health diagnosis that began when I  
15 was in elementary school. Services like this  
16 would have been invaluable to me and it wasn't  
17 available at the time. I don't believe it's  
18 consistently available now.

19 So I just wanted to put that out  
20 there. Thank you.

21 CHAIRPERSON KOPPELL: Thank you  
22 very much. Thank you all. I do have one question  
23 for Ms. Astudillo. I hope I pronounced it okay.

24 MARIA ASTUDILLO: Yes, you did.

25 CHAIRPERSON KOPPELL: You said

1  
2 you're having to cut back because your funding was  
3 cut.

4 MARIA ASTUDILLO: It's a reduction  
5 with the Medicaid payments and all the  
6 restructuring that OMH has put us through for the  
7 Article 31 clinics.

8 CHAIRPERSON KOPPELL: So this is  
9 funding that comes through--

10 MARIA ASTUDILLO: [interposing]  
11 With Medicaid payment--

12 CHAIRPERSON KOPPELL: --Medicaid?

13 MARIA ASTUDILLO: --and the new APT  
14 rates that we are being affected by, yes.

15 CHAIRPERSON KOPPELL: So the  
16 restructuring of the end of COPS and all of that?

17 MARIA ASTUDILLO: Yes.

18 CHAIRPERSON KOPPELL: That's what  
19 hurt you?

20 MARIA ASTUDILLO: Yes, it is.

21 CHAIRPERSON KOPPELL: I see. So in  
22 order to keep these services going, we really have  
23 to--it really demands looking at some of these  
24 reimbursement formulas in addition to everything  
25 else.

MARIA ASTUDILLO: Absolutely.

Because in addition to what everybody else said, there are tons of things that we do in a school that we don't get paid for. So meeting with a teacher, having, you know, running to a classroom to do a presentation, those things do not get covered. If you're not getting the money, how can you pay the staff? I'm a strong believer that when you are in the schools, you need to have fulltime employees. You cannot have people that come in for three hours to service your children. They have to be embedded in the life of the school.

CHAIRPERSON KOPPELL: It makes the problem even harder though because it's not only providing more money from the education budget perhaps, which is what we were thinking of, but it relates to this whole reorganization of the Medicaid funding.

MARIA ASTUDILLO: Absolutely.

CHAIRPERSON KOPPELL: Thank you very much.

CHAIRPERSON JACKSON: One second.

CHAIRPERSON KOPPELL: Go ahead,

Chairman Jackson.

CHAIRPERSON JACKSON: Let me first, in concluding, let me thank you Oliver Koppell, as the chair of your committee for helping to put this committee together and joint committees of the Mental Health and Education Committees.

Clearly, I gather that because of the cuts in funding at the state level, things are going to get tougher and tougher and that there's a hope and prayer that funding at the state level and the city level will continue in order to provide the services that we need. But in listening to the advocates and testimonies, I don't see it. Things are going to get worse for our children and staff that are dealing with that.

But also, I heard loud and clear that staff development and training on mental health issues and how to address those at every level needs to be had by the Department of Education.

I say that the services that we must provide, mandated by students' IEPs, there cannot be well we don't have the funds for it, because if that is the case, we're violating the



1  
2 law. Those services we must provide as per a  
3 child's individual educational plan.

4           So I'm glad that we had this  
5 hearing but there clearly needs to be follow-up on  
6 this particular matter. Obviously, I know that  
7 you're out front on this particular matter. As I  
8 indicated in our opening statement, we're going to  
9 be having an oversight hearing on the special  
10 education reform by the Department of Education  
11 within the near future, hopefully June, if not  
12 June, by September hopefully. I'm sure that  
13 you're going to be involved with that every step  
14 of the way. So I thank you for providing the  
15 leadership here this afternoon. Even though this  
16 hearing lasted over four hours, it was well worth  
17 it. So I thank you, my co-chair.

18           CHAIRPERSON KOPPELL: I want to  
19 thank you, Chairman Jackson for cooperating. I  
20 think it's clear that there's a tremendous need  
21 here. We're not going to be able to address the  
22 whole problem. I am very committed in this budget  
23 cycle, the budget cycle that we're in right now to  
24 finding some more resources for this purpose. The  
25 situation as was described by so many witnesses

2       today is really intolerable.

3                       It's also in a sense discriminatory  
4       because you have some kids who are in some schools  
5       who are getting the appropriate attention and many  
6       kids in other schools who are not. That's just  
7       not fair. Let me put it that way.

8                       Thank you. If there are no other  
9       people to testify, the hearing is adjourned.

C E R T I F I C A T E

I, Donna Hintze certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Signature Donna Hintze

Date May 29, 2012