CITY COUNCIL CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON TECHNOLOGY COMMITTEE ON GOVERNMENTAL OPERATIONS

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October 28, 2011 Start: 1:11 p.m. Recess: 1:44 p.m.

HELD AT: Council Chambers City Hall

BEFORE:

GALE A. BREWER FERNANDO CABRERA Chairpersons

COUNCIL MEMBERS:

Inez E. Dickens Erik Martin Dilan Domenic M. Recchia, Jr. Peter F. Vallone, Jr. Letitia James G. Oliver Koppell Mark S. Weprin

A P P E A R A N C E S (CONTINUED)

Jason Nicolai Senior Manager of Community Relations CFY

Michael Capobianco Director of Development MOUSE

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 3
2	CHAIRPERSON BREWER: Good morning.
3	I'm Gale Brewer, City Council Member for the west
4	side and head of Governmental Operations, and
5	we're here with an amazing individual who is head
6	of technologyFernando Cabrera. We will be
7	sharing this hearing. So I am glad to be working
8	with the Technology Committee; it's a Committee
9	that I love and I love the work that they do. It
10	is my co-chairmen's important resolution, and it
11	concerns two issues that are important to all of
12	ustechnology and our amazing not for profit
13	organizations. That's why I think particularly
14	this is an important issue. It's incredibly
15	important that the community's served by the not
16	for profit organizations. Those organizations
17	work with seniors, individuals with disabilities
18	and low-income families and individuals, and they
19	must have access to computers and to software, to
20	equipment. And in fact this morning I had a
21	hearing in the Aging Committee on just this issue-
22	-how to get software and equipment to the seniors,
23	but in these difficult economic times with budgets
24	being cut and private contributions harder to come
25	by, we have to think outside the box and come up

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 4
2	with new ways to provide organizations with
3	support and resources they require. And that's
4	why the resolution sponsored by Council Member
5	Cabrera is so important and it would authorize the
6	Department of City-Wide Administrative Services,
7	known as DCAS, which is overseen by the
8	Governmental Operations Committee, to donate
9	surplus city-owned computers, software and
10	equipment to the not for profit organizations. I
11	look forward to hearing from these organizations
12	about how they would benefit and I know one of
13	their questions might be, "how good is the
14	equipment?" Thank you very much, and now we'll
15	hear from the wonderful chair of Technology.
16	CHAIRPERSON CABRERA: Thank you so
17	much, Co-Chair Brewer and I'm really honored to be
18	co-chairing this with you since you really have
19	done a lot of work in foundational work [phonetic]
20	in this Technology Committee, in which you're also
21	a part of. It's very comforting to know that
22	we have the historical background and expertise.
23	Good afternoon, and welcome to this hearing on
24	proposed Resolution 999interesting numberwhich
25	authorizes the New York City Department of City-

Wide Administrative Services, DCAS, to donate 2 surplus city-owned computers, computer software 3 and computer equipment to public and private 4 5 institutions for secular educational use and to not for profit institutions for use by individuals 6 with disabilities, senior citizens or low-income 7 individuals. Many educational programs and not 8 9 for profit institutions have insufficient supply 10 of computers or computers and computer equipment 11 of inadequate quality to keep up with the growing 12 demand for technology. DCAS does not currently 13 have the authority to create a policy for the 14 donation of surplus computer equipment to non-city 15 entities. Section 104-C of the New York State 16 General Municipal Law allows the governing board 17 of a municipality to adopt policies by resolution 18 authorizing the donation of computers to the types 19 of organizations previously mentioned. These 20 donations will be required to be based on a public notification process and competitive proposals for 21 22 eligible organizations through which the 23 institutions requesting donations must demonstrate 24 need and specific plans for the use of such 25 equipment. Donations of computer equipment to

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 6
2	institutions operating educational programs and
3	those providing services for persons with
4	disabilities, senior citizens or low-income
5	individuals will assist in the disposal [phonetic]
6	of needed equipment is mutually beneficial for the
7	city and the recipients of the donations and is an
8	efficient use of government resources. So while
9	I'm at it, let me just recognize the staff of the
10	Committee on Technology, Jeffrey Baker, counsel;
11	and Crystal Goldpon [phonetic], policy analyst and
12	I see Council Member Koppell from the Technology
13	Committee, and I'll turn it back to Council Member
14	Gale Brewer to introduce her Committee.
15	CHAIRPERSON BREWER: Councilman, we
16	have wonderful Council Member from the village of
17	Harlem, Inez Dickens. And now we also have the
18	amazing Seth Grossman, who is counsel to
19	Governmental Operations and Tym Matusov, who is
20	the policy analyst, so I think now we'll just call
21	the panel.
22	CHAIRPERSON CABRERA: Let me just
23	point out it is the policy of the administration
24	not to come for resolutions, but this afternoon -
25	- privileged to have Michael Capobianco [phonetic]

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 7
2	from and Jason Nicolai from CFY. Could you
3	please come forward?
4	CHAIRPERSON BREWER: Computers for
5	Youthtranslate it.
6	CHAIRPERSON CABRERA: Yes.
7	COUNCIL MEMBER KOPPELL: Mr.
8	Chairman, though I am sympathetic to the purpose
9	of the resolution, aren't you concerned that if
10	it's announced that we support Resolution 999, it
11	might be interpreted that we're getting involved
12	in a Republican primary?
13	CHAIRPERSON CABRERA: That's an
14	interesting suggestion. I didn't come up with the
15	numbers.
16	[background conversation]
17	JASON NICOLAI: The mic's on? Good
18	afternoon, Chair Cabrera, Chair Brewer and
19	honorable Council Members, my name is Jason
20	Nicolai. Thank you for the opportunity to speak
21	here today. I am the senior manager of community
22	relations for an education non-profit called CFY.
23	First, on behalf of the CFY team, I want to
24	personally thank the New York City Council for its
25	steadfast support of our program for the past six

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 8
2	years. CFY, formerly known as Computers for
3	Youth, partners with low-income students to help
4	students, families and teachers harness the power
5	of digital learning to improve educational
6	outcomes. Through our extraordinary partnership
7	with the Department of Information Technology and
8	Telecommunications and the Department of Education
9	on the connected learning initiative, we currently
10	serve over 70 high-poverty schools city-wide. We
11	served over 8700 families last year and are on
12	track to serving the same number again this year.
13	I also want to acknowledge the efforts of DUIT and
14	DOE for the commitment to this program. Together
15	we're making a big difference for low-income
16	families throughout the city. When CFY learned
17	that a resolution was being proposed by the City
18	Council to urge the New York City Department of
19	City-Wide Administrative Services to donate
20	surplus city-owned computers, computer software
21	and computer equipment to public and private
22	institutions, our organization was eager to voice
23	our support by sharing with you how this
24	resolution could strengthen our ability to support

25 students, teachers and parents in New York City's

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 9
2	low-income communities.
3	I would like to tell you a little
4	bit more about how CFY brings technology, tools,
5	training and resources to New York City
6	communities through our digital learning program.
7	First, we establish a partnership with a New York
8	City public middle school in a low-income
9	community, enlisting the support of both the
10	principal and teachers. We organize Saturday
11	training sessions at the schoolwhat we call
12	family learning workshops. At these workshops,
13	families are working together on a refurbished
14	computer that we call a home learning center. The
15	home learning center is preloaded with more than
16	50 high quality education software and titles.
17	Families also learn about educational resources
18	available on the Internet and learn how to gain
19	access to hundreds of digital learning activities
20	on CFY's free online learning platform,
21	Learning dot com. After they complete the
22	Saturday workshop with their families, students
23	leave with the home learning center they were
24	working on that day. It is theirs to keep. The
25	educational software, both on the home learning

center and through - - learning is designed to not 2 only enhance a student's performance in the 3 classroom, but also to extend their learning 4 5 beyond the classroom. To maximize this expanded learning opportunity, CFY also provides training 6 for teachers at the school, so they can take full 7 advantage of these educational tools and resources 8 the students now have. Lastly, qualifying 9 10 families are also given the opportunity to sign up 11 for discounted broadband services through Time 12 Warner Cable or Cablevision, making it easier for 13 them to access the online learning activities. 14 Our organization has been providing services to 15 New York City families for more than a decade, and 16 has served over 25,000 families to date. The Council's approval of the donation of surplus city 17 18 computers, computer software and computer 19 equipment will help broaden CFY's resources for 20 helping students, teachers and parents across the 21 New York City Metro Area. On a personal note, I'd 22 like to share my favorite part of working for an 23 organization like CFY. There is nothing like the 24 feeling I get when I watch a student and parent 25 head home with their computers. Their smiles and

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 11
2	the gratitude we get from families is priceless.
3	As they walk out the door, it's obvious that they
4	already know the positive impact the computer and
5	the educational resources will have in their
6	child's future. Access to more computers,
7	computer software and computer equipment would
8	deepen CFY's impact on that educational future of
9	thousands of New York City students in low-income
10	communities, leading to more smiles from students
11	and families and more importantly, deeper
12	educational impact. Thank you for the opportunity
13	to speak on behalf of CFY.
14	MICHAEL CAPOBIANCO: Thank you to
15	the Council for allowing me to make some brief
16	remarks. Thank you Co-Chair Brewer and Co-Chair
17	Council Member Cabrera. Good afternoon. My name
18	is Mike Capobianco, and I'm the director of
19	development at MOUSE [phonetic], a national non-
20	profit based here in New York City. As many of
21	you probably know, MOUSE is an innovative use
22	development organization that empowers underserved
23	students to provide technology support and
24	leadership in their schools, supporting their
25	academic and career success. We are the MOUSE

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 12
2	squad and we are currently in 127 New York City
3	Schools. MOUSE continues to pioneer innovate in
4	school programs in all five boroughs of New York
5	City in support of our mission, and we appreciate
6	all the members of the City Council who have
7	supported us over the almost 15 years that we have
8	dedicated ourselves to serving New York City
9	schools, students and the communities they live
10	in. MOUSE supports Resolution No. 999 because of
11	what it can mean for low-income families,
12	individuals, students and for the many
13	institutions with limited resources that provide
14	vital services to these populations. This
15	resolution will also have the added benefit of
16	delaying the added burden end of life electronics
17	place on our environment. Resolution No. 999 is
18	also an important step to ensuring that all
19	organizations assisting the city's most vulnerable
20	populations have access to computers and software,
21	allowing them to spend their vital unlimited
22	resources directly on serving their
23	constituencies. On a personal note, since moving
24	from the corporate sector to dedicate myself to
25	the non-profit sector, I have seen the impact of

providing access to technology to individuals, 2 families and institutions that normally would have 3 to do without. I have worked for - - in the 4 5 Bronx, whose focus is on breaking the cycle of poverty by offering technology, career training, 6 education and low cost computers to individuals 7 and families in low income communities. After - -8 9 , I was a member of the CFY team, - - say your 10 mission, a national non-profit whose focus is to 11 help students in low-income communities together 12 with their teachers and families harness the power 13 of digital learning to improve educational 14 outcomes. Over the course of many years and in 15 many circumstances, I have seen firsthand how 16 access to technology and in turn all the 17 opportunities it offers can literally turn a 18 person's life around and help organizations 19 deliver vital services to assist in that process. 20 I am now with MOUSE, an organization that utilizes 21 technology as a catalyst to transform the lives of 22 thousands of New York City's youth, preparing them 23 for college and career success. We must do 24 everything to ensure every person has access and 25 we should do everything in our power to ensure

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 14
2	that all technology is utilized effectively,
3	meaning when it has run its life cycle, it is
4	disposed of following all the city, state and
5	federal regulations that were enacted ensuring the
б	least amount of environmental impact. Let me end
7	by saying once again, we applaud you for taking
8	the lead on such an important initiative and to
9	thank you again for the opportunity to speak in
10	front of all of you today.
11	CHAIRPERSON BREWER: Thank you
12	both. I know your organizations well. I feel
13	like I live with you 'cause I know them so well.
14	And extremely proud of and have the same high
15	regard. My question is how do you get your
16	equipment now? From donations or do you purchase
17	it 'cause obviouslyI don't know about the CFY,
18	Computers for Youth obviously gets some that go
19	out the door in the shopping carts or whatever is
20	appropriate and MOUSE obviously works in the
21	schools. So how do you get it now? And then, if
22	it's not in top notch condition as might or might
23	not be from DCAS, how would you go about restoring
24	it so that it's useable for the individuals?
25	JASON NICOLAI: We currently get

most of our computer systems from a grant that we
received from the Department of Commerce called
the BTOP [phonetic] grant. That grant is actually
scheduled to terminate in 2013. We have still
been collecting donations from the city and are in
the process of refurbishing those computers. When
that grant ends, that process will continue when
we receive donations, we will refurbish those
computers and then we'll give them to families.
Whenever we get a computer, we do what we possibly
can to make sure that it can go out the door and
go to a family, so we're just going to restart the
process of refurbishing the computers going
forward.
CHAIRPERSON BREWER: How many do
you get from the city now or do you not compile
that information? Obviously I know you get a lot
from corporate America.
JASON NICOLAI: We doI don't have
the exact number, but we do get some computers
from HRA right now and we do refurbish those
computers, but we have been getting computers from
the city still.

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MICHAEL CAPOBIANCO: Currently we

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 16
2	do not receive any computers from the city and
3	MOUSE, although we are a technology non-profit, we
4	use refurbished computers in a limited way, but
5	from personal experience, I have definitely seen
б	many non-profits that go without technology that
7	are serving vital communities that obviously this
8	initiative would helpthis resolution would help
9	greatly.
10	CHAIRPERSON CABRERA: Thank you so
11	much. Just curious, what's the usual cost to
12	refurbish the computers?
13	JASON NICOLAI: I'm unfortunately
14	going to have to defer to response. Currently
15	since most of our technology comes through the
16	BTOP grant, and that's actually being purchased, I
17	can't give you the exact amount of what the
18	refurbish costs is. I, myself, am new to CFY and
19	I ambecause of the BTOP grant I was actually
20	hired, so I haven't seen the cost associated
21	before the BTOP grant, so unfortunately, I can't
22	give you an exact response.
23	CHAIRPERSON CABRERA: So what do
24	you foresee then would be the burden to your type
25	of non-profit, technology based non-profits, in

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 17
2	this process? What will be like the toughest piece
3	to this? Will it be the refurbishing? The storage?
4	The dissemination? Which part?
5	JASON NICOLAI: The refurbishing is
6	definitely a complicated process, especially if
7	we're loading the computer with our educational
8	software, and if we are going to serve the same
9	amount of families after the BTOP funding runs
10	outs, that will be a significant investment in our
11	staff to actually be able to refurbish those
12	computers and actually get those donations in.
13	MICHAEL CAPOBIANCO: I was going to
14	say to Council Member Brewer's point; it's the
15	quality of the computer. CFY back when I was
16	there in 2005 and 2006, I think Pentium 3 was the
17	computer of choice or maybe Pentium 4 was cutting
18	edge. It depends on what you're working with
19	right now and what the city is working with.
20	Typically from what I've seen, the city tends to
21	use computers to their full life cycle and then
22	disposes, but they can be upgraded; they can be
23	utilized; they can be loaded with basic software
24	and organizations can absolutely make use of that
25	equipment. Most of the equipment coming out of

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 18
2	there is probably fully has the hard drive, has
3	the memory, has all the pieces that you would need
4	to use that equipment, and it should be utilized.
5	CHAIRPERSON CABRERA: Do you have a
6	person that handles the criteria or do you just
7	take all the computers in? What do you foresee
8	doing here and then just disposing those you don't
9	need? How would you go about it?
10	JASON NICOLAI: We make every
11	effort possible to use the technology that we're
12	given whether it's breaking it down and taking
13	some of the pieces out, where there's a video card
14	and using it in a different system, so whatever
15	technology we get to the best of our ability we
16	try to use that technology to help families.
17	Although I'm new to CFYI've only been there
18	about 15 monthsI have had the opportunity to see
19	families come with a computer before the BTOP
20	grant, and I can tell you that no matter what, the
21	technology in the home makes a difference whatever
22	that technology is. Many of the schoolsall the
23	schools are in low-income communities, title 1
24	schools, so some of these families don't have any
25	technology in the household, so the fact that we

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 19
2	can get a piece of hardware with educational
3	content on it will make a difference.
4	CHAIRPERSON BREWER: My other
5	question having seen this evolve for the last ten
6	years and having started thinking about technology
7	a long time ago, one of the challenges in the
8	school and you know this from MOUSE and from CFY
9	that you don't want to have incompatibility, so
10	sometimes when you bring in a new piece I know the
11	schools at one point started saying, "No, thank
12	you." I don't want that because a) I have to
13	refurbish it, but b) it's not going to be
14	compatible, so howagain, is incompatibility a
15	challenge in the schools or maybe in the senior
16	center, et cetera? I'm all for donations, but I
17	don't want to burden the running around computer
18	tech who's may or may not MOUSE or may or may
19	not have CFY in that school and they need to
20	refurbish and they need to make it compatible.
21	The teachers and the principals complain to me
22	that there's nobody to do that. Not everybody has
23	a MOUSE squad, so I'm just wondering if
24	compatibility is an issue?
25	JASON NICOLAI: At least from CFY

and of course if MOUSE squad is in school, it's a 2 huge benefit, but at CFY we have a 24 hour, 7 day 3 4 a week bilingual tech support line. One of the 5 things that we do as well is there any issue with the computer that can't be resolved over the 6 7 phone, we allow the families to actually come in 8 to our New York City location, and we swap that 9 computer out, no questions asked. In terms of 10 compatibility, we're doing everything in our power 11 to make sure whatever equipment we're providing to 12 families is compatible to the needs of the schools 13 and to the families. If it's not, of course, 14 we're going to try not to place that hardware in 15 that family's hands.

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16 MICHAEL CAPOBIANCO: To answer your 17 question, Council Member Brewer, I think the 18 senior centers are probably going to be an easier 19 placement for this type of equipment, where 20 schools will be difficult only because of the 21 equipment itself, but the software has to be 22 compatible and I think DOE gets pretty strict about what you place into the schools and what 23 24 they're willing to support, so I think the senior 25 centers would be a phenomenal receiver for this-=

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 21
2	CHAIRPERSON BREWER: [Interposing]
3	I don't know how the senior centers would feel
4	about that.
5	MICHAEL CAPOBIANCO: Oh yeah.
б	[laughter]
7	CHAIRPERSON BREWER: They're not
8	too tech savvy, but I guess the issue then is to
9	as we're thinking about this changing policy to
10	think about the software and the compatibility
11	'cause it's not something that people think about
12	unless they're engrained in it, and then they end
13	up with this hardware that sits on a shelf because
14	it's not compatible and there's no tech support
15	for it, so I just throw that out and I assume you
16	would agree that that has to be thought about
17	before it's donated.
18	MICHAEL CAPOBIANCO: Absolutely.
19	MALE VOICE: I'm curious to know,
20	do you receive hand held devicescan you use
21	handheld devices?
22	JASON NICOLAI: We don't use
23	handheld devices. Currently the systems that
24	we're providing to families is desktop computers,
25	but of course, we're always looking to the future

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 22
2	and handheld devices is of course something of the
3	future, so that is something that we will
4	obviously continue to monitor as the technology
5	changes.
6	MICHAEL CAPOBIANCO: Handheld
7	meaning like a Blackberry or more an iPad?
8	MALE VOICE: Or both.
9	MICHAEL CAPOBIANCO: Both. MOUSE
10	wouldn't be able to, but there are organizations
11	that absolutely would love to have that type of
12	mobility that they do not have at this time.
13	MALE VOICE: Some schools right
14	know I know that the state level, they just a few
15	months ago allow now for principals to purchase
16	tablets instead of textbook and inserting the
17	textbook inside the tablets and that's why I was
18	asking because when it comes to the tablets maybe
19	that's the way to go as we see that becoming more
20	of the norm. Any feedback regarding that?
21	MICHAEL CAPOBIANCO: If you look at
22	a school like Hudson High and schools like those
23	those technology high schools that are allthere
24	are no textbooks. We have a MOUSE squad at Hudson
25	High and that is a school absolutely would beif

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 23
2	they're having success, other schools are going to
3	want to model that success and have the access to
4	that type of technology, so yes.
5	MALE VOICE: Do you see that the
6	students are more engaged by the use of the
7	tablets than textbook?
8	MICHAEL CAPOBIANCO: Yes. I think
9	the question is is what's the outcome of that.
10	They are more engaged. Are they learning better?
11	Are they having more success? Are theyI think
12	that question is still sort of out on the table,
13	but certainly more engaged.
14	CHAIRPERSON BREWER: My other
15	question would be regarding this legislation.
16	Have youyou've obviously been working with HRA.
17	Do you know what HRA donates or do you know maybe
18	from your past experience at Per Scholas if other
19	city agencies have donated and if so, what? And if
20	so, was it helpful? Obviously, if you suggest
21	anything that's able to be rejuvenated and used is
22	helpful, but I also worry that you could end up
23	with a lot hardware that you don't want, and
24	that's not something that would be helpful on any
25	level. So I'm just wondering when you get from

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 24
2	HRA, what do you get? And if you've talked to
3	people at Per Scholas or other organizations that
4	do accept currently from the city or state or any
5	government entity, what is the experience in terms
6	of having to restore it?
7	JASON NICOLAI: I can't really
8	speak too much to the technology that we're
9	receiving from HRA. I can tell you that we do try
10	to refurbish those computers and we actually have
11	used them to swap them out to families that were
12	before the BTOP grant, so we are using that
13	technology when we receive it. If it's technology
14	that we can't use then we do recycle that way if
15	it's something that cannot be used by any family.
16	MICHAEL CAPOBIANCO: I'm not sure
17	if Per Scholas is still in the business of
18	recycling, but from what I remember I was there,
19	the organization was open to all types of
20	equipment and the stuff that we did receive from
21	the city a lot of times did lack parts and pieces
22	because it was sort of pulling from one to make
23	another work, but we were in that business, so we
24	would purchase hard drives at bulk, memory at
25	bulkthe things that computers neededand then

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 25
2	we were able to refurbish and make it part of
3	their access programs, so in the end very
4	successful, but there were certainly challenges
5	and a little more expensive for us to refurbish to
6	get those ready to provide to families.
7	CHAIRPERSON BREWER: It would be my
8	experience, Per Scholas is still in the business.
9	I was at their training site fairly recently and -
10	- , but I think one of the challenges with the
11	city is we tend to hold on to our hardware
12	software longer than perhaps a corporation or a
13	bank that's upgrading, and so you will find that
14	I'm sure as an ongoing challenge. I have no idea
15	what else might come from DCAS, but certainly it
16	will have seen its day.
17	CHAIRPERSON CABRERA: Do you have
18	the staffas you know this is going to be based
19	on competitive bidsdo you have the staff to
20	handle the proposals that are going to be put
21	forth?
22	JASON NICOLAI: We have a dedicated
23	warehouse staff and that staff is dedicated to
24	refurbishing the computers, if need be, so we do
25	have the staff to refurbish the technology.

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 26
2	MICHAEL CAPOBIANCO: MOUSE isn't
3	as part of our missionit does not refurbish
4	equipment.
5	CHAIRPERSON CABRERA: Getting back
6	to this issue, do you have experienced staff
7	JASON NICOLAI: [Interposing] Yes.
8	CHAIRPERSON CABRERA: Okay.
9	Excellent. Excellent. Getting back to the school
10	'cause you just got me curious as toand I know
11	computers is a tool, and I saw your expression, so
12	you just got me curious, do you think it's an
13	effective tool as far as you have seen? I know
14	it's anecdotal we don't have data on this yet that
15	I know ofmaybe you do Do you have data on
16	that? Okay, so tell me about the data. I have a
17	tablet. I have a laptop. I have all the toys,
18	but there is something about holding a book in
19	your handswhat have you seen so far? What's the
20	research on this area?
21	MICHAEL CAPOBIANCO: To be purely
22	-what's the right word? Opinion and anecdotal by
23	observation, definitely the students are to your
24	point more engaged and because the technology does
25	allow immediate access to the Internet and all the

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 27
2	information obviously that's out there, they can
3	support lesson plans and many many vendors out
4	there that provide curriculum to the schools are
5	providing as part of the curriculum Internet
б	access. So in that sense, I think there's a great
7	opportunity for kids to use technology, but at the
8	end of the day, you still have to have effective
9	teachers and effective leadership to really affect
10	outcomes for kids.
11	CHAIRPERSON CABRERA: So your
12	concern is in the spectrum is not on the
13	technology side; it's really on the teaching side.
14	MICHAEL CAPOBIANCO: Yeah. I
15	should say before this I was a member of the New
16	Leaders for New Schools team and we often
17	struggled with technology in the classroom if that
18	was a catalyst to improve student outcomes, and I
19	mean you can look at a New York Times article that
20	came out last week where they said it is not, and
21	then you can look at another article that said
22	it's absolutely a necessary piece of a child's
23	education. So it depends what you're reading, I
24	guess. Right?

CHAIRPERSON CABRERA: Let me

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 28
2	acknowledge Council Member Weprin. He has joined
3	us right now.
4	CHAIRPERSON BREWER: One other
5	question is when you see light beyond the BTOP, do
6	you have any sense of how many refurbished or even
7	new computers, you'll need? How many are you using
8	now that you're able to purchase with a federal
9	grant? What do you think your needs are going to
10	be into the future just for CFY I guess?
11	JASON NICOLAI: Obviously we would
12	love to continue to serve the amount of families
13	that we're currently serving. Without the BTOP
14	grant, it's going to make it highly difficult to
15	do that
16	CHAIRPERSON BREWER: [Interposing]
17	I'm sure you'll find a way. What generally is the
18	number that you need per year to keep the current
19	level, and also, what happens if people's homes as
20	we knowit lasts about 5 years, and then they're
21	going to need something new?
22	JASON NICOLAI: So we've served
23	8700 families per year due to the BTOP grant. If
24	we were able to maintain that obviously there are
25	a lot of families that could use the technology

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 29
2	tied in of course with the classroom instruction
3	on digital learning with parental engagement with
4	students owning their learning as well through
5	digital learning. We would want to maintain that
6	level if possible. Technology by far is our
7	biggest expense.
8	CHAIRPERSON BREWER: Okay. And
9	MOUSE I think you're usually using the hardware
10	that's in the schools and then hoping that between
11	whomever is able in the school and your MOUSE
12	squad that you can keep that particular technology
13	going in that school and obviously the students
14	learn a lot.
15	MICHAEL CAPOBIANCO: Absolutely.
16	CHAIRPERSON BREWER: Do you find
17	that in the schools there's a need for upgrade?
18	Are you able to handle it with the MOUSE squads?
19	In other words, are there aspects of the
20	technology in the schools that even the MOUSE
21	squad can't handle?
22	MICHAEL CAPOBIANCO: Never.
23	CHAIRPERSON BREWER: Oh please.
24	[laughter]
25	MICHAEL CAPOBIANCO: It really

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 30
2	depends on the school 'cause we can go to a school
3	like Hudson High, and they have the latest
4	greatest
5	CHAIRPERSON BREWER: [Interposing]
6	Yeah, but that's not a good example.
7	MICHAEL CAPOBIANCO:and go to
8	another school and their lab is barely running and
9	they're using duct tape and wires and it seems
10	unfair, but it's how funding is distributed, and
11	those are the schools if this initiative could
12	help get better computers into the schools, it
13	would be such an incredible improvement. I spent
14	a lot of years in New York City schools, and you
15	definitely see the difference between school to
16	school.
17	CHAIRPERSON BREWER: Okay. Well,
18	we want to thank you for your many years of
19	institutional support between the two
20	institutions, the two non-profits that have made a
21	huge difference in this city and both of you for
22	not only being here today, but I think the fact
23	that you shared your personal stories and how you
24	got to where you are. That added for me anyway a
25	lot to your testimony. It wasn't dry; it was

1	TECHNOLOGY AND GOVERNMENTAL OPERATIONS 31
2	interesting, and obviously, I know I speak for
3	myself, I feel very strongly about what you're
4	doing and if Council Member Cabrera's resolution
5	helpsand I think it willthat is a fantastic
6	contribution that he's making. Thank you very
7	much.
8	MICHAEL CAPOBIANCO: Thank you.
9	JASON NICOLAI: Thank you.
10	CHAIRPERSON BREWER: This hearing
11	is adjourned.
12	[gavel]

CERTIFICATE

I, Kimberley Uhlig certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Kimberley Uhlig

Signature

Date _____11/11/11_