

Testimony of Gregory Anderson, Deputy Commissioner New York City Department of Sanitation

Hearing before the New York City Council Committee on Sanitation & Solid Waste Management

Wednesday, April 19, 2023 10:00 A.M.

Intros. 544, 649, 720, 768, 832, 846, and 863

Good morning, Chair Nurse and members of the City Council Committee on Sanitation and Solid Waste Management. My name is Gregory Anderson, and I am Deputy Commissioner for Policy and Strategic Initiatives for the Department of Sanitation (DSNY). Thank you for the opportunity to provide brief testimony on the bills being heard by the committee today.

The Department of Sanitation is laser focused on cleaning up New York City. We have implemented a tidal wave of change to dramatically reduce the amount of time trash sits on the curb, including:

- Enrolling nearly 2,500 buildings in the multi-unit building collection program to set waste out between 4 a.m. and 7 a.m. for collection just hours later on the day shift;
- Conducting 25 percent of waste collections on the night shift and focusing such efforts in the right places denser parts of the city with larger piles of trash;
- Starting our day shift operations an hour earlier, at 5 a.m., to get more trash off the streets before New Yorkers wake up;
- Removing scheduled collections from the evening shift entirely;
- Incentivizing the use of containers with lids through our new setout times rule; and
- Eliminating black bags set out for collection on sidewalks before 8 p.m.

Together, these initiatives, many just a few weeks old, have had a massive impact on our streets. We have fewer bags of trash on our streets, and those that remain sit on the curb for a fraction of the time.

Combined with unprecedented new investments in cleaning programs that restore – and more – the cuts to cleanliness during the previous Administration, Mayor Adams and DSNY have made substantial progress in our work to get stuff clean. This includes, as Commissioner Tisch described at last month's preliminary budget hearing, a total investment of \$53.2 million in the

current fiscal year by the Adams Administration for new, restored, and expanded cleaning programs.

We are doing our part to clean up New York City. But every New Yorker has a role to play in maintaining the cleanliness of our neighborhoods – in a city this size, it can't just be the 10,000 members of the Sanitation Department doing this work.

We have a renewed focus on enforcing basic cleanliness rules – cleaning the sidewalk in front of a chain store, putting trash out when you're supposed to and in an orderly manner, the kinds of things that keep our streets clean. These are the most basic cleanliness rules, not enforcement for enforcement's sake.

But enforcement only goes so far when the penalty for inaction is too low. Right now, fines for violating basic sanitation rules are set by local law at just \$50, an amount that is far too low. This was reduced from \$100 by the City Council in 2021, sending the wrong message that cleanliness is not a top priority in our city.

DSNY is proud to support Intro. 544, sponsored by Council Member Chi Ossé and cosponsored by Chair Nurse, which would increase penalties for failure to store waste properly and for failing to follow DSNY's new setout time rules.

The bill would go farther in creating progressive penalties for multi-unit properties that violate these rules, correctly creating stiffer penalties for the buildings that create the largest and most obstructive piles of trash. We look forward to working with the sponsor and the Council to refine this bill to account for the operational realities of our enforcement operations, and we wholeheartedly support its enactment.

But we cannot stop there. Longstanding provisions of local law require property owners and commercial establishments to keep clean their sidewalks, public areas, and the area along the curb line 18 inches into the street. Local Law 80 of 2021 also reduced penalties for this requirement to just \$50. Cutting this penalty – at a time when cleanliness was headed very much the wrong direction – told property owners and businesses that they don't have to do their part to ensure New York City's neighborhoods are clean and vibrant. DSNY strongly supports rolling back this reduction and creating meaningful, but not excessive, penalties to uphold this important part of the social contract.

Now, I'll briefly address the other bills being heard today.

Intro. 649

Intro. 649 would prohibit DSNY from requiring payment from the New York City Housing Authority (NYCHA) for sanitation services. While many NYCHA properties receive containerized collection from DSNY, some locations receive curbside collection. In these locations, DSNY has historically provided supplemental collection above and beyond the neighborhood collection frequency, and NYCHA has provided some reimbursement for these supplemental services. Any change to this longstanding arrangement would need to happen in

the context of larger budget discussions around reimbursement from and City payments to NYCHA and overall service levels at NYCHA. For this reason, we do not support this bill.

<u>Intro. 720</u>

Intro. 720 would require DSNY to collect solid waste from nursing homes at no cost, regardless of whether the nursing home is a for-profit entity. Nursing homes, importantly, provide vastly different services to residents than a standard residential building, including both health care and food service. Entities that provide these services and are not otherwise eligible for DSNY collection service must hire a private carter to remove this waste, as with all commercial entities. DSNY does not support expanding City collection to these entities and opposes this bill in its current form.

Intro. 768

Intro. 768 would require the DSNY to establish and implement a letter grading system for the cleanliness of each street and inspect each street at least two times per year. Currently, the Mayor's Office of Operations conducts monthly assessments of a sample of street segments in each Sanitation district and section to determine an overall rating for each district and section on a monthly basis. We agree that this approach is outdated and produces less-than-meaningful ratings. We are thinking through different ways to accomplish the goal of evaluating cleanliness on a more granular, actionable level.

However, as I mentioned previously, responsibility for cleanliness of sidewalks and the area along the curb falls to the property owner. Among the options we are considering is a program should also grade individual properties along each block, evaluating their maintenance of their sidewalk and the area 18 inches into the street. We look forward to further conversations with the Council on these potential changes, including the resources that would be required to implement such a program.

<u>Intro. 832</u>

Intro. 832 would require DSNY to collect organic waste from community gardens that request such collection via an online application. In short, we agree with the intent of this bill and will collect from community gardens on a weekly basis as part of our universal curbside composting program rolling out over the course of the next 18 months. However, we do not think an online application is necessary to achieve this goal.

Intro. 846

Intro. 846 would require DSNY to develop a plan for disposing of rechargeable batteries used for e-mobility devices, including maintaining two collection locations for rechargeable batteries in each community district. DSNY currently accepts rechargeable batteries at our Special Waste sites, one in each borough open one day a week, and our SAFE Disposal events twice annually in each borough.

While we agree that rechargeable batteries represent a growing threat to public safety, we do not agree that DSNY should be solely responsible for creating this program, as proposed in this bill. Instead, manufacturers and retailers should be responsible for the collection and recycling of the products they sell. We support updates to the State rechargeable battery law currently introduced in the legislature that would strengthen and expand the existing rechargeable battery program to cover e-mobility batteries.

Intro. 863

Lastly, Intro 863 would require DSNY to install 25 public organic waste receptacles in every community district. We are very pleased with our network of 250 Smart Compost Bins that we launched earlier this year, and we plan to install another 150 bins this summer. However, we firmly believe in the universal curbside program as our primary approach to providing this service to New Yorkers, and we are concerned that this number of bins would be costly to both install and service. Given current budget realities, we cannot support this bill at this time.

Thank you for the opportunity to testify today, and I am now happy to answer your questions.



Testimony of Alia Soomro, Deputy Director for New York City Policy New York League of Conservation Voters City Council Committee on Sanitation and Solid Waste Management April 19, 2023

Good afternoon, my name is Alia Soomro and I am the Deputy Director for New York City Policy at the New York League of Conservation Voters (NYLCV). NYLCV is a statewide environmental advocacy organization representing over 30,000 members in New York City. Thank you, Chair Nurse and members of the Committee on Sanitation and Solid Waste Management for the opportunity to comment.

One of NYLCV's top policy priorities is getting us closer to our zero waste by 2030 goals. Organics make up approximately a third of our residential waste. When sent to landfills—which are historically located in low income communities and communities of color—organic waste decomposes to create methane gas, a powerful greenhouse gas more than twenty times more potent than carbon dioxide. The higher rates of pollution in these communities cause disproportionately higher cases of asthma, cancer, and other health issues and compound already existing environmental and racial inequities. Due to these environmental injustices, the City needs to be doing everything in its power to continue moving towards organic waste recycling in order to reduce emissions, improve our quality of life, and get us back on track with our zero waste reduction goals.

Intros 832 and 863 would require DSNY to collect organic waste from community gardens and install at least twenty-five public organic waste receptacles in every Community District, respectively. While NYLCV supports the intent of both bills, we want to emphasize the importance of not losing sight of implementing a *mandatory* citywide organics collection to get us closer to our zero waste goals. Ideally, with a mandatory rollout, every residence and community garden in the City will have brown bins at their disposal. We are also supportive of more smart bins being installed throughout the City, especially in areas of high-pedestrian traffic. With that said, we urge the City Council and Administration to work together to pass Intro 244 this year, and, with the City budget process upon us, to provide long-term funding for these programs.

Next, with the rise in fires and deaths due to faulty or improper use of e-bike lithium-ion batteries, we appreciate the recent legislative and policy strides by the Administration and City Council to improve safety and education for e-bike users. Intro 846 would require DSNY to develop a plan for promoting the proper disposal of rechargeable e-bike and e-scooter batteries. This bill should require any outreach and education materials be translated in multiple languages. We also urge the City to work with manufacturers towards longer-term solutions to

ensure batteries are responsibly disposed of or recycled, such as an extended producer responsibility program in which retailers and distributors who sell lithium-ion batteries must accept used batteries from customers and bear the costs of their recycling or safe disposal. We recognize that this is a policy area in which we need State leadership, both in providing incentives for e-bike purchases that encourage more New Yorkers to use this zero-emission form of transportation and in ensuring that e-bike batteries are safe and safely recycled at the end of their lifespans. As often happens with sanitation policy, we believe that if the City steps up, it will encourage the State to take action.

The City has been behind schedule on meeting our zero waste goal of reducing the amount of waste we send to landfills 90% by 2030, so it is imperative that the City take bold action to drastically reduce waste over the next 7 years. We look forward to working with the City Council and this Committee—whether it's implementing a citywide organic waste diversion program or developing a program for the safe disposal of lithium-ion batteries. This will not only move New York City towards a sustainable and equitable future, but also improve our quality of life, reduce garbage collection costs, increase street hygiene and attractiveness, and benefit the health of our planet and community.

Thank you for the opportunity to comment.



STATEMENT OF INNER CITY GREEN TEAM ECONOMIC AND ENVIRONMENTAL DEVELOPMENT BEFORE THE NEW YORK CITY COUNCIL COMMITTEE ON SANITATION AND SOLID WASTE MANAGEMENT & COMMITTEE ON PUBLIC HOUSING

RE: RECYCLING OUTREACH/EDUCATION, WASTE DIVERSION, RAT
MITIGATION INITIATIVE, REMOVING ON-SITE OPERATIONAL
BARRIERS, EXPANDING RESIDENT RECYCLING PROGRAM FOR
RESIDENTS AT NEW YORK CITY HOUSING AUTHORITY

APRIL 19-20, 2023

Local Law 49 (2017)- requires DSNY and NYCHA to consider implementing a pilot incentives program to increase recycling rates in public housing and collaborate on a review of voluntary recycling incentive pilot. If the department concludes that such a program is feasible and would increase recycling rates, it must implement such a program and report on its effectiveness and whether it should be made permanent after two years.

Good day Committee Chairs – and Councilmembers! Thank you for inviting me to testify regarding the New York City Housing Authority's recycling policies.

My name is Brigitte Charlton-Vicenty, I am a life-long South Bronx NYCHA resident from and Founder of Inner City Green Team Economic & Environmental Development (ICGT).

For over a decade, I have led the fight for myself and fellow resident's "Right to Recycle" which I created after discovering that NYCHA's recycling program was nonexistent. I envisioned a convenient way for residents to recycle, increase civic engagement-and through that action create jobs.

My vision was a door-to-door recycling collection pilot which proposed a unique solution not only to help NYCHA come into compliance with New York City recycling law, but would also address the high unemployment rate amongst NYCHA residents by creating sustainable green collar jobs. Under this initiative, NYCHA residents will be hired to go to each unit in the development to collect the recyclables residents set-out. The solution employs a "white glove service" approach that incorporates education, outreach, accessibility, convenience, the use of data, and rewards to influence behavior change. It has taken eleven years, fighting with a slew of adversaries, and being threatened with eviction because I wanted to do the right thing; all while working to prove my concept.

Getting a pilot program in NYCHA

An international competition (NYCx Co-Lab Challenge) seeking solutions to improve recycling capture rates at NYCHA developments, increase resident engagement, mitigate litter, reduce the amount of time that NYCHA employees spend dealing with waste and involve the community in a meaningful way. I applied and won \$20K to implement my program at the Brownsville Houses and in just four months the recycling rates tripled! More than 7 tons of recyclables were diverted from the waste stream during the pilot. The Inner City Green Team learned many lessons from the pilot, and it demonstrated that this community-based recycling program can yield impressive results within a short period.

An additional 10 tons were also diverted at the end of the pilot period. It was a struggle to keep the program running with no support from NYCHA and being flouted by then NYCHA Interim Chair/DSNY Commissioner Kathy Garcia. Through fundraising and using my personal savings I was able to run the program for another year until COVID shut us all down.

Later that year, I had the opportunity to present my solution to former NYCHA Chair Gregory Russ at a NYCHA Town Hall. He expressed interest and wanted to know more about the work. Long story short, ICGT won an RFP to implement the program at the Wagner Houses the following year.

Since my first testimony to this Council in 2013, my organization has made strides to increase residential recycling at NYCHA developments in Brownsville BK and East Harlem, NY. At the Wagner Houses alone we have diverted over 100,000 lbs. of materials from landfills.

As a resident-led organization and Section 3 vendor, my organization has officially been in contract with NYCHA since June 2022. Our staff consists of five NYCHA residents who conduct outreach and education activities and collect resident's recycling.

Challenges with NYCHA Staff

Although we have the dedicated support of my fellow residents and the sincere commitments from the Office of Sustainability at NYCHA, it's not enough. The past year has been daunting to operate effectively on the Wagner campus. The recently dismissed PM made reckless and hellish efforts to stop our operation. After she was stopped by the legal department from shutting down our first Earth Day event, she was on a vengeance filled warpath-fabricating slanderous statements about what we were doing on campus, and changing the locks of the rooms where she initially permitted us to utilize. In meeting after meeting she could not justify the reason for her actions.

We originally operated in three rooms to store equipment, use for administrative purposes/resident engagement, and sort the materials we collect. Currently we have been forced to operate our program in one small cramped space while Wagner is a 26-acre campus with dozens of underutilized rooms connected to the buildings. Many have sat dormant for decades.

Operating at the development is imperative. Being on site and having residents witness us in action has been an effective way to convert residents' thoughts and behaviors.

Office of Security and Safety

Last fall the Office of Security and Safety (OSS) made coordinated efforts with the PM to shut us out - stating they were looking to reactivate all of the tenant rooms. Since the PM was removed, we continue to be threatened with stoppages to our operations and eviction through the OSS. (OSS recruits resident volunteers to patrol the lobby and buildings in an effort to deter crime and they have jurisdiction over the Resident Watch rooms). Given the crime rate at MAP sites like Wagner, many residents like myself feel it is not in their best interest to patrol their buildings for the sake of their safety. We feel the initial purpose of these rooms are antiquated and ineffective.

I find it to be an oxymoron when residents are asked to make a difference, yet are met with unprofessional and incredibly resistant staff. Another example is the OSS assistant program manager (Tracy Lovelace) and VP (James Secreto) stating in emails to give our redeemables to the homeless and have management discard all our equipment and supplies.

This off-putting "Evilene-like" culture is notorious with NYCHA staff and is a never ending complaint amongst NYCHA residents. My organization has been met with bureaucracy and outright disdain to environmentally, economically, and socially improve my neighborhood. Throughout most of our disenfranchised experiences, it seems most of the people we have called on for help don't appear to have the power to reign in the numerous Property Managers and department heads who go rogue with their authority. As a resident it is my right to help improve my neighborhood, but time after time my right to perform my civic duty is being thwarted. What's more disheartening is that some of the culprits are POC.

NYCHA - Waste Management

To this day recyclable materials are still being thrown in the trash! With little to no response, we steadily implored some sort of advocacy from NYCHA's Waste Management Dept. who was initially supportive. However, we recently learned that the department is rolling out a recycling pilot program to revisit putting recycling bins back near the buildings (where they were) prior to the last multi-million dollar plan (NYCHA Recycles!) which moved the bins away from buildings. (This is a thorough example of continually wasting time, resources, and spending millions of dollars to solve problems with old ideas instead of providing funding and support to organizations like ICGT that work).

A new program, NYCHA First includes a recycling pilot which will be conducted at three developments. One of the three developments is...you guest it Wagner Houses!!

Although the heads at the Waste Management dept. are thoroughly knowledgeable about our program and participated in an open forum to support our initiative, we had to hear these plans through the grapevine. What's more incredible is that after we made a stink about it being competitive and totally opposite of our scope of work, we were then asked for our participation and insight-which we thoroughly declined.

This innovative solution to a very old problem has demonstrated much promise, yet instead of all departments working to accelerate and expand this program, we are met with setbacks, restrictions, and obstructive tactics. The persistent marginalization gives me pause to an agenda to see my organization fail because an African-American woman living in public housing envisioned a proven solution to increase recycling at NYCHA.

I literally feel oppressed and at times harassed by those who simply don't care about the fate of our communities or planet. Battling the naysayers who don't believe our only planet is in peril while walking about with their heads up their butts. According to some reports, we are past the precipice of not being able to reverse the effects of climate change, so wouldn't it make even sense for **all of us** to do whatever we could to save our only home?!?

Expansion Plans

Recycling at NYCHA developments has not been given the priority and it has been a detriment to the thousands of residents who deserve these services like any other New Yorker. We are working to amplify our waste prevention structure to the next level by constructing One-Stop-Drop Recycling and Eco-Education Center on NYCHA campuses. OSD can broaden the types of materials we collect from NYCHA resident's waste streams which includes food scraps, electronics, textiles, along with other types of materials (i.e. batteries, light bulbs, toothpaste tubes, and toothbrushes) not deemed recyclable in the NYC sanitation system. The center will also enable us to implement concentrated educational and engaging initiatives around issues of sustainability for every age. We are on a continuous search for funding to continue our general operations and purchase steel containers to be retrofitted to create an "environmental emporium."

Its design will be eco-friendly-utilizing solar panels to produce energy for essential utilities, HVAC systems, storage, have administrative space, and a sorting facility. After the completion, we look to operate a minimum of 5 days per week.

- Recycle Right™ program is a once-a-week door to door recycling collection service for residents living in multifamily dwellings. Our program is designed and is consistent with NYC recycling rules. We provide Sort N' Store Recycling stations to each unit for convenient separation and storage of metal, glass, plastics, paper and cardboard. Each resident enrolled receives a recycling training and special scanning code to track their participation. Our service is coupled with a reward-based program where residents are credited each time they recycle.
- <u>Textile Collection</u> Re-fashionNYC is a convenient in-building clothing donation and textile recycling service. Every year NYC residents throw away approximately 195,000 tons of clothes and other textiles. This clothing reuse program makes textile donations as easy as possible. We have made many requests to have these installed and manage the bins, but the conversation has fallen on deaf ear.
- <u>E-Waste Collection</u> we currently bring the e-waste we collect from residents to LES Ecology Center events since we have been unable to get permission to utilize one of the rooms to store e-waste.
- <u>sRATegy Mitigation</u>[™] the onus is on every citizen who throws out food waste which must be diverted to help mitigate the rodent population. You Bred "Em, When You Feed "Em is the tagline for our rat mitigation campaign. It's an outreach program slated to combine the strategic solution for rat reduction coupled with the need to create organic collection programs to redirect food waste for composting which eliminate food waste

being thrown on the curb in plastic bags and decreasing the hot summer garbage smell that NYC is notorious for.

 <u>Cardboard Recovery</u> - we are in talks with Wagner Houses Grounds Supervisor to train our ICGT staff to operate the bailer. This would help to free up maintenance time and increase cardboard recycling rates.

Resident-led solutions at work!

The reason we are in a contract with NYCHA is simple-the program works. According to the former Chair of the Sanitation and Budget Committee and now BK Borough President Antonio Reynoso, "ICGT has done more for recycling at NYCHA than any agency in the entire City." When it comes to recycling we are the only ones doing it-and quite well I might add.

For a program that has all the benefits of addressing environmental injustices, creating jobs in low income communities, and improving social inequities, the question-WHY NOT?!?

If a program created to serve residents is deemed viable then there should be an exception to the rules of utilizing these spaces. The insipid culture of NYCHA managers must be stopped and the bureaucratic tape must finally be removed in order for us to operate impactfully on the property.

For a more rapid build-out, we need support from every department at NYCHA

- we have appeared in the NYCHA Journal Newsletter on five occasions championing and promoting our work
- won a international competition to increase recycling at the Brownsville Houses,
- won an RFP to implement the program at Wagner Houses
- won a \$5000 Climate Action Network grant through a partnership with FFP and NYCHA

You would think with all this winning, a red carpet should be rolled out every time we show up. Although my dream to create an innovative recycling infrastructure has come to fruition a decade later, it has been an uphill battle at every turn.

The sheer scale of NYCHA housing means that a program like this, if implemented city wide, will not only have a positive impact on NYCHA communities, where it is needed the most but on the overall city's economy as well.

If our program is scaled up to cover all of NYCHA, we can potentially create hundreds if not thousands of sustainable green-collar jobs, recycle millions of pounds of recyclables generated at NYCHA each year – save the City over millions in export costs and reduce NYC's carbon footprint annually by 189,420 metric tons of Co2 (that is equivalent to taking 200,000 cars off the road for one year). Also, we can put millions of dollars, through savings and discounts, back in the pockets of some of NYC residents who need it most.

The success of the pilot program illustrates that when recycling is made more convenient, NYCHA residents will recycle and can have a positive impact on the city and planet. It also showed that NYCHA residents do care about recycling and are interested in ideas of sustainability, they just need information and access to a program that works for them. The combination of convenience, jobs, discounts, and savings for some of our most cash strapped citizens who desperately need them makes this recycling program a win-win for everyone.

<u>Ask</u>

Dear members of the Council, I implore you to do what is necessary to stop this prime example of what a contradiction looks like.

I plead with the Council to:

Hold NYCHA managers and departments accountable and comply with all NYC waste management laws and rules.

Allow adequate space at developments wherever space is not being utilized to fulfill ICGT contractual obligations and work with intention to provide our residents all the services they need and deserve.

A stipulation for ICGT operations to be fully supported at every NYCHA development we serve.

Power to the People!





Los Deliveristas Unidos Worker's Justice Project April 17, 2023 Presented to:
NYC Council Committee on
Sanitation & Solid Waste Management
Hon. Sandy Nurse, Chair
Prepared By: Ligia Guallpa

Good morning. Thank you to the Chairwoman Sandy Nurse and council members of this committee for the opportunity to testify today. My name is Ligia Guallpa, executive director of the Worker's Justice Project (WJP), an organization that organizes low-wage jobs to transform their industries to be a driver and source of safe and dignified jobs. We play an essential role of lifeline, safety net, entry-point, educator, and advocate to workers who work in industries like construction, cleaning and app food delivery.

I am here to testify in support of Intro 0846 that will require the department of sanitation to develop a plan for ensuring proper disposal of rechargeable batteries used for powered mobility devices. This legislation is part of a comprehensive plan to ensure our city transition to a new era of safe micro-mobility and the right approach to address the spike in fires caused by lithium batteries.

Los Deliveristas and Worker's Justice Project supports the City Council's efforts to get unsafe batteries off our streets and transition New Yorkers to the use of certified batteries. At this very moment we have more than 65,000 app delivery workers who will have to transition to certified lithium batteries, which means we will have thousands of Deliveristas who will need to know how, where and when to dispose of these uncertified batteries safely. We are committed to working with NYC Council and the department of sanitation department to educate the Deliverista community about disposal of thousands of uncertified lithium batteries, while building a safe micro-mobility infrastructure, including public charging stations across the city and working together to ensure NYC delivers a minimum pay for Deliverista without further delays.

The reality is that the growing dependency on e-bikes is fueled by the demands of food delivery app companies that have recklessly widened delivery radiuses without notice, forcing delivery workers to travel longer distances to fulfill orders as soon as possible. The problem is neither the Deliveristas nor the e-bike, we need to shift this public narrative by creating policies that transform this industry into a profession that not only deserves respect, but also deserves an

infrastructure that meets their needs. Deliveristas need more accessible collection areas, need charging stations, need a program that allows them to transition to the use of certified lithuk batteries at low-cost and need a minimum pay.

The same way Deliverista had our back during the pandemic, New York City Council and the administration has the responsibility to protect them and build an infrastructure that meets the needs of 65,000 Deliveristas, who have already demonstrated how vital they are to our city's economy and disaster response and recovery. In order to better protect delivery workers, we must implement policy solutions that take into account the voices of all stakeholders—especially those at the forefront of the issue.

We look forward to working with the New York City Council and Department of Sanitation.

Sincerely,

Ligia Guallpa
Executive Director
Worker's Justice Project and Los Deliveristas Unidos

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