COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS CITY COUNCIL CITY OF NEW YORK ----- Х TRANSCRIPT OF THE MINUTES Of the COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS ----- Х Monday, January 30, 2023 Start: 1:04 PM Recess: 2:37 PM HELD AT: COMMITTEE ROOM - CITY HALL B E F O R E: Hon. Julie Menin, Chair Hon. Sandra Ung, Chair COUNCIL MEMBERS: Selvena N. Brooks-Powers Tiffany Cabán Shekar Krishnan Darlene Mealy Marjorie Velázquez Shahana K. Hanif Lincoln Restler Lynn C. Schulman World Wide Dictation 545 Saw Mill River Road - Suite 2C, Ardsley, NY 10502

## COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS A P P E A R A N C E S

CARLOS ORTIZ, Assistant Commissioner for External Affairs at the Department of Consumer and Worker Protection

MICHAEL TIGER, General Counsel for The Department of Consumer and Worker Protection (DCWP)

GREGORY ANDERSON, Deputy Commissioner at the Department of Sanitation (DSNY)

ANDREW RIGIE, Executive Director of the New York City Hospitality Alliance

ROBERT S. BOOKMAN, ATTORNEY Pesetsky & Bookman

ANNA SACKS, New York City Waste Expert

JUSTIN WOOD, Director of Policy New York Lawyers for the Public Interest

## COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS

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| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 4 |
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| 2  | SERGEANT LUGO: This is a microphone check for The                                      |
| 3  | Committee on Governmental Operations jointly with                                      |
| 4  | Small Business. Today's date is January 30, 2023;                                      |
| 5  | located in the Committee Room, recording done Pedro                                    |
| 6  | Lugo.  |
| 7  | SERGEANT AT ARMS: Good morning and welcome to The                                      |
| 8  | Committees on Governmental Operations jointly with                                     |
| 9  | Small Business.  |
| 10 | At this time, we ask if you could place all  |
| 11 | electronic devices to vibrate or silent mode. Thank                                    |
| 12 | you.   |
| 13 | Chairs, we are ready to begin.   |
| 14 | CHAIRPERSON MENIN:   |
| 15 | [GAVELING IN] [GAVEL SOUND]  |
| 16 | Okay, good afternoon, everyone, I am Council   |
| 17 | Member Julie Menin, Chair of The Committee on Small                                    |
| 18 | Business, and I want to thank everyone for joining                                     |
| 19 | today's joint hearing with the Committee on Small                                      |
| 20 | Business and The Committee on Governmental   |
| 21 | Operations.  |
| 22 | I first of all want to begin by thanking my co-  |
| 23 | chair for today's hearing, Council Member Sandra Ung,                                  |
| 24 | Chair of the Committee on Governmental Operations,                                     |
| 25 | for her great support in putting together this   |
|    |  |

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS52important hearing. And I will acknowledge colleagues3as they join us.

4 Over the past three years, small business owners have been significantly challenged by the pandemic in 5 New York City. Roughly 60,000 businesses had to shut 6 7 down their doors of normal operations, and over 26,000 small businesses were forced to shut down 8 9 permanently. Economic relief from burdensome regulation has been necessary at the federal, state, 10 11 and local levels to protect our city's small businesses. Small businesses are obviously integral 12 13 to our communities, they are literally the backbone of our local economy and contribute to the very 14 15 vibrant landscape that is New York City. Support for 16 small businesses has always been a top priority, but 17 after the devastating effects of the pandemic, 18 infinitives and legislation designed to mitigate 19 these effects and to support the growth of small businesses have become ever more crucial. 20

21 Small business owners deserve a fair and a 22 fighting chance. In 2021, the Small Business 23 Committee introduced an enacted Local Law 80, which 24 reduced penalties and provided new opportunities for 25 small businesses to correct first time violations

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 6 |
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| 2  | without paying a fine. With the more recent  |
| 3  | introduction of the Small Business Board Executive                                     |
| 4  | Order, we have seen additional steps take to overhaul                                  |
| 5  | some of the unnecessary and overly costly violations                                   |
| 6  | that burden small businesses and hinder their ability                                  |
| 7  | to grow. While it is important to celebrate the  |
| 8  | steps taken to uplift small businesses in need, there                                  |
| 9  | is still great room for improvement. And I am proud                                    |
| 10 | that we are here today to discuss two of my bills                                      |
| 11 | that will support small business owners and grant                                      |
| 12 | small businesses the opportunity to assist vulnerable                                  |
| 13 | New Yorkers.   |
| 14 | My first bill, which is Intro 815, from The  |
| 15 | Committee on Government Operations, addresses the                                      |
| 16 | rules of construction for unspecified ranges of civil                                  |
| 17 | penalties. While the Council establishes penalty                                       |
| 18 | amounts for violations that are presented in a range,                                  |
| 19 | it is ultimately up to the city agencies to establish                                  |
| 20 | a penalty schedule.  |
| 21 | Currently agencies may set the penalty for a   |

first time violation higher than the minimum without specifying aggregating factors justifying the higher amount. Intro 815 would amend this so that for all first time violations the default amount is the  COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 7
 lowest in the range. This reduces the element of surprise when paying a penalty and creates an even
 playing field for small business owners across the City.

I am grateful that Mayor Adams and his
administration have begun to right the wrongs of
previous administrations on fines such as improper
placement of barber poles that were set at \$150.00
rather than \$50.00 or displaying banners without a
DOT permit that was set at \$450.00 instead of
\$150.00.

My second bill, Intro 491, from The Committee on 13 Small Business, similarly addresses first time 14 15 violations and gives businesses that serve food the 16 opportunity to correct certain first time violations 17 without paying the fine. Instead of a fine, these 18 establishments will be expected to donate their 19 excess food to food pantries and banks across New 20 York City through an agency created portal.

Intro 491 is particularly important as New York grapples with an extreme hunger crisis. Over 1.5 million New Yorkers are experiencing food insecurity including one in four children. These numbers were

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS82only exacerbated by the pandemic as well as the need3to feed asylum seekers.

The number of New Yorkers that visited food 4 pantries and soup kitchens in 2022 was significantly 5 higher than in 2019. Redirecting edible and 6 7 nutritious excess food that would otherwise go to waste to New Yorkers that need it the most not only 8 9 challenges the rising rates of food insecurity, they can provide small business owners with economic 10 11 relief by incentivizing donations as a form of violation forgiveness. 12

I look forward to hearing testimony from the administration and from small business owners and advocates on these two bills today.

16 I want to thank CJ Murray, Erica Cohen, Rebecca 17 Barilla, from central staff, for their work in 18 putting together this hearing, as well as my own 19 Chief of Staff, Jonathan Szott, and Legislative and 20 Budget Director Brandon Jordan for their assistance. 21 It is now my pleasure to turn it over to Council 2.2 Member Ung to provide her opening statement, thank 23 you.

CHAIRPERSON UNG: Good afternoon, I am CityCouncil Member Sandra Ung, Chair of the Committee on

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 9 2 Governmental Operations. I am thrilled to be 3 conducting today's hearing jointly with the Small Business Committee. And I would like to begin by 4 thanking my co-chair Council Member Julie Menin and 5 her team for their hard work in putting together this 6 7 hearing.

Small Businesses are the heart of so many of New 8 9 York City's neighborhoods and are a large part of what makes this city unique. COVID has devastated 10 11 our small business community with an estimated 20 percent of the City's small businesses being forced 12 13 to close since the beginning of the pandemic. These businesses need our help and now is not the time to 14 15 be subjecting them to unnecessary large fines 16 particularly for first time violations.

17 The New York City Charter or the Administrative 18 Code and Rules are full of requirements that come 19 with civic penalties when they are violated. And 20 when we in the City Council set ranged for these 21 penalties it is the agencies that ultimately set the penalty schedule or add the necessary details when a 2.2 23 penalty schedule is already established by local law. Many provisions that specify a minimal penalty 24 don't actually require the minimum fine to be 25

 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 10
 imposed for a first time violation. Today we will be
 discussing Chair Menin's bill that would require all
 agencies to specify aggravating factors when they set
 a fine for a first violation that is higher than a
 minimum amount in the law.

7 I am hopeful that this bill, along with the other 8 bill by Chair Menin being heard today, will help 9 small business by reducing and bringing greater 10 clarity to the fines that owe to the City.

11 And, with that, I would like to thank the members 12 of the public, the representatives of The Department 13 of Sanitation, and the Department of Consumer and 14 Worker Protection. I also want to thank CJ Murray, 15 Rebecca Barilla, and Erica Cohen from the central 16 staff for their work in putting together this 17 hearing. And, finally, I would like to thank my own 18 Chief of Staff, Alexander Hart, for his assistance. 19 And, now, I would like to turn it back to my co-20 chair, Council Member Menin. 21 CHAIRPERSON MENIN: Thank you so much, Council I would also like to say that we have been 2.2 Member. 23 joined remotely by Member Tiffany Cabán. CJ, I will turn it over to you... For the 24

25 administration, thank you.

COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 1 COMMITTEE ON GOVERNMENTAL OPERATIONS 11 2 COMMITTEE COUNSEL: Thank you, Chairs. We will 3 now hear from the administration. Before we begin, I will administer the affirmation. 4 Panelists, please raise your right hand. Do you 5 affirm to tell the truth, the whole truth, and 6 7 nothing but the truth, before these committees, and to respond honestly to council member questions? 8 9 [ADMINISTRATION AFFIRMS] Thank you, you may begin. 10 11 ASSISTANT COMMISSIONER ORTIZ: Good afternoon, Chair Menin and Chair Ung, and members of the 12 Committees on Small Business and Government 13 14 Operations. My name is Carlos Ortiz, and I am the 15 Assistant Commissioner for External Affairs at the 16 Department of Consumer and Worker Protection (DCWP). I am joined by Michael Tiger, DCWP's General Counsel, 17 18 and my colleague Gregory Anderson, Deputy 19 Commissioner at the Department of Sanitation (DSNY). 20 Thank you for the opportunity to testify on today's 21 legislation. DCWP has been steadfast in its commitment to 2.2 23 supporting small businesses in New York City. We do this in a number of ways: Our dedicated outreach 24 teams share informational materials and conduct 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 12 2 hundreds of educational events each year, partnering 3 with sister agencies such as the Department of Small 4 Business Services to bring resources to local businesses. DCWP's visiting inspector program has 5 served more than 10,000 individual businesses since 6 7 2017, providing free, one-on-one educational inspections by a senior inspector. These efforts 8 9 ensure that businesses have access to information regarding their requirements to operate in New York 10 11 City, through which we hope to facilitate a culture of compliance with laws and rules that the Council 12 13 and Administration have established. And, through our equitable enforcement and progressive discipline 14 15 model, we prioritize our enforcement efforts against 16 recidivist non-compliant businesses to ensure that 17 the city's marketplace is free from predatory actors. 18 Moreover, DCWP regularly and meticulously 19 assesses the provisions of the Administrative Code we 20 enforce to ensure that the civil penalties we issue 21 are appropriate and not overly burdensome on our 2.2 city's small businesses. 23 For example, in 2021, we worked with the Council to pass Local Law 80, which made business-friendly 24

changes to over 30 categories or areas of our

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 13 2 enforcement and substantially lowered penalties for 3 over 150 individual violations that DCWP enforces. 4 Local Law 80 also lowered civil penalties to zero dollars for the first-time offense of 12 violations 5 and added the ability to cure a first-time violation 6 7 for dozens more. 8 Lastly, it repealed outdated or redundant 9 licensing requirements to provide relief to small businesses recovering from the economic impact of the 10 11 pandemic. 12 In 2022, as part of Mayor Adams' Small Business 13 Forward Initiative, DCWP proposed an additional 24 reforms, principally to lower civil penalties to zero 14 15 dollars for first time violations, which are 16 projected to save businesses almost \$1 million a 17 year. The bill to implement those reforms, and 18 similar reforms proposed by many other city agencies, 19 also known as Introduction 845, is currently before 20 the Council, carried by Chair Menin. The Administration looks forward to seeing it 21 advance and provide substantive relief to New York 2.2 23 City's small businesses.

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1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 14 2 Along those lines, I would like to describe for 3 the committees today how DCWP establishes public 4 penalty schedules for the laws it enforces. When the Council passes legislation that involves 5 a range of penalties, DCWP will engage in rulemaking 6 7 to establish a specific penalty for the first violation that weighs into consideration our 8 9 knowledge of the industry, our knowledge of the harm that has been identified by the legislation, and the 10 11 potential for deterrence of that harm. The proposed 12 penalty is shared with the public in order for 13 elected officials, community boards, consumers, workers and businesses to provide feedback. When the 14 15 penalty schedule is finalized, it is publicly 16 available. 17 Subsequently, whenever an OATH hearing officer 18 issues a decision against a business, they will use 19 the publicly available penalty schedule to assess a 20 penalty against the business. 21 Today there are two bills for consideration at this hearing. The first, Introduction 491, would 2.2 23 require DSNY and DCWP to establish a program for food service establishments to donate their excess food, 24

COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 1 15 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 and in return see certain civil penalties waived. 3 DCWP defers to DSNY with respect to this legislation. Introduction 815 relates to Administrative Code 4 provisions that have a range of penalty amounts for a 5 specific violation and would require city agencies 6 7 enforcing those provisions to utilize the lowest 8 amount in the range as the standard first time 9 penalty. City agencies would only be able to impose a higher penalty by establishing specific aggravating 10 11 factors by rule for each violation in the Administrative Code, which would then need to be 12 13 proven by the agency each time during a proceeding at the Office of Administrative Trials and Hearings 14 15 (OATH).

16 As I described earlier, DCWP has been committed 17 to continually and intentionally reassessing penalties in the Administrative Code, listening to 18 19 feedback from small businesses and advocates, to 20 ensure that they are appropriate and effective. 21 However, the Administration does not support this legislation as drafted and has concerns with its 2.2 23 sweeping approach that could have adverse consequences spanning a range of City agencies. For 24 DCWP specifically, these mandated changes will weaken 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 16 2 penalties that serve as a deterrent to some of the 3 most eqregious business activity we observe, such as 4 tobacco retail dealers operating unlicensed, debt 5 collectors illegally pursuing a consumer, or individuals deceiving immigrant New Yorkers with 6 7 false services and promises of gaining documented status. The bill would also require DCWP to establish 8 aggravating factors in order to issue penalties above 9 the lowest amount in a range. Proving aggravating 10 11 factors would likely require DCWP to staff lawyers to 12 attend OATH proceedings, making the hearing process 13 more time consuming and elaborate for businesses. Finally, as my colleague at DSNY can speak to, 14 15 this bill would impact significant provisions of the 16 laws they enforce and those that our other sister 17 agencies enforce to protect New Yorkers from illegal 18 activity. We recommend, as an alternative, that we continue to collaborate on Introduction 845, which I 19 20 referenced previously, to implement significant 21 reforms to civil penalties as it relates to small 2.2 businesses. 23 Once again, thank you Chairs Menin and Ung for

24 the opportunity to testify today before your 25 committees. I welcome any questions you and members

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 17 |
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| 2  | may have about today's bills and DCWP's work to   |
| 3  | uplift small businesses and protect consumers and                                       |
| 4  | workers.  |
| 5  | DEPUTY COMMISSIONER ANDERSON: Good afternoon,   |
| 6  | Chair Menin and Chair Ung, and members of The   |
| 7  | Committee On Small Business And Government  |
| 8  | Operations, I am Gregory Anderson, Deputy,  |
| 9  | Commissioner For Policy And Strategic Initiatives at                                    |
| 10 | the New York City Department of Sanitation (DSNY).                                      |
| 11 | Thank you for the opportunity to provide a brief  |
| 12 | testimony on these bills before your committees   |
| 13 | today.  |
| 14 | New York City household and businesses together   |
| 15 | discard more than one million tons of food waste each                                   |
| 16 | year, some of which is edible food fit for donation                                     |
| 17 | and recovery. New York City government has long   |
| 18 | support, food, donation and recovery as critical  |
| 19 | parts of both our strategy to feed hungry New Yorkers                                   |
| 20 | and our efforts to ensure a clean, sustainable city.                                    |
| 21 | Under the leadership of The Mayor's Office of   |
| 22 | Food Policy, the City released Food Forward NYC, the                                    |
| 23 | City's first ever 10-year food policy plan. This plan                                   |
| 24 | outlines a comprehensive policy framework to increase                                   |
| 25 | food security, promote access to and consumption of                                     |
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1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS182healthy foods, and support economic opportunity and3environmental sustainability in the food system.

DSNY plays a role in this work through our donation and reuse programs. Our donation and reuse directories gives New Yorkers an easy way to identify nearby organizations and reuse businesses that take dozens of kinds of products, including both perishable and non-perishable food.

We also support and Network of reuse partners 10 11 including City Harvest and Food Bank for NYC, convening dozens of similar organizations to share 12 13 best practices and promote collaboration in the space. DSNY donation and reuse partners recovered 14 15 29,600 tons edible food last fiscal year for 16 redistribution to food pantries, kitchens, and New 17 Yorkers in need. And this is just a fraction of the overall food donation that happens in New York City. 18 In 2019, DSNY created the Online Food Donation 19 20 Portal to match businesses who have surplus edible 21 food with nonprofits to distribute it to those in 2.2 need. In three years, the portal has successfully 23 matched hundreds of donations, totaling more than 540,000 pounds of food. 24

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 19 |
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| 2  | We are also pleased to see progress at the  |
| 3  | federal level to support food donation practices.                                       |
| 4  | Earlier this month, President Biden signed the  |
| 5  | bipartisan Food Donation Improvement Act, which   |
| 6  | extends important Good Samaritan protections to food                                    |
| 7  | businesses who provide food below costs or who  |
| 8  | provide food directly to those in need.   |
| 9  | Edible food is less than half of food waste in  |
| 10 | New York City, and DSNY is also taking steps to   |
| 11 | divert all food waste along with yard waste and   |
| 12 | food soiled paper from landfills to improve   |
| 13 | cleanliness of our neighborhoods, fight rats, and                                       |
| 14 | reduce methane emissions in landfills. In October, we                                   |
| 15 | rolled out curbside composting to every household in                                    |
| 16 | Queens the largest curbside composting program in                                       |
| 17 | the country. And just 12 weeks, that program diverted                                   |
| 18 | nearly 13 million pounds of yard and food waste, the                                    |
| 19 | most successful organic waste diversion program in                                      |
| 20 | the City's history.   |
| 21 | Intro 491, sponsored by Chair Menin, would  |
| 22 | require DSNY and The Department Of Consumer And   |
| 23 | Worker Protection (DCWP) to establish a food donation                                   |

25 for eligible violations waived, if they agree to

24

program where businesses could have a civil penalties

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 20 2 donate their access food to a nonprofit for a certain 3 period of time. The proposed bill with apply to food 4 service establishment and would only be applicable for types of violations identified in this bill by 5 the respective departments by rule. For DSNY, 6 7 eligible violations could include those related to 8 source, separation, and recycling of designated 9 materials or the posting of signage related to such source separation and recycling. For DCWP, eligible 10 11 violations could include those that require the 12 display of prices, the accuracy of scanners, and the 13 postings of signage.

14 The administration agrees with intended purpose 15 of this bill -- to offer regulatory relief to small 16 businesses and to incentivize the donation of excess 17 food to nonprofits for the purposes of feeding hungry 18 New Yorkers. However, this bill would likely create 19 an unintended burden on both participating businesses 20 and the city agencies tasked with them, planning it 21 by requiring onerous documentation, review, and 2.2 reporting procedures.

23 We fully agree with the intended regulatory form 24 as it applies to commercial, recycling, and organics 25 requirements, but we believe it will be more  COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 21
 appropriate to pursue reductions and penalties for
 first time violations as envisioned in Intro 845 --as
 Carlos mentioned earlier.

5 We look forward to working with the City Council 6 to implement regulatory reform for small businesses 7 and to further explore opportunities to incentivize 8 food donation and recovery.

9 In addition, while my colleagues at the DCWP are 10 addressing Intro 815 at today's hearing on behalf of 11 the administration, I do you want to amplify their 12 concerns as they specifically relate to DSNY.

13 Many of DSNY's violations of the Administrative Code have fixed penalties; however, those that do 14 15 have ranges of penalties include important categories related to environmental justice, public health, and 16 17 public safety, such as the transport and disposal of 18 asbestos waste, the operation of waste transfer stations, and the disposal of medical and hazardous 19 20 waste.

We firmly believe that any changes to penalties set forth in the Administrative Code should be made specifically and deliberately on a case-by-case basis rather than across-the-board.

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 22 |
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| 2  | Thank you for the opportunity to testify today,   |
| 3  | and we are happy to answer any questions.   |
| 4  | CHAIRPERSON MENIN: Great, thank you so much for   |
| 5  | the testimony. I do have a number of questions, but                                     |
| 6  | before, I just want to recognize some of our  |
| 7  | colleagues who have joined: We have been joined by                                      |
| 8  | Majority Whip Brooks-Powers; we have been joined by                                     |
| 9  | Council Member Schulman, Council Member Hanif, and                                      |
| 10 | now also Council Member Cabán on Zoom. And I will                                       |
| 11 | recognize additional colleagues as they join.   |
| 12 | So, I appreciate your testimony. I do have a  |
| 13 | number of questions. I am going to start with DCWP                                      |
| 14 | and talk about Intro 815.   |
| 15 | So, I know you talked about concerns about how  |
| 16 | this would impact violations on, let's just call them                                   |
| 17 | bad actors small businesses that are causing real                                       |
| 18 | consumer harm. So, that's not the intent of this  |
| 19 | bill 815. The point of 815 is to try to alleviate                                       |
| 20 | fines against small businesses where there is de  |
| 21 | minimis consumer harm. It is along the lines of what                                    |
| 22 | Consumer Affairs did what we did years ago when I                                       |
| 23 | was commissioner, we launched a small business relief                                   |
| 24 | package where when one word in a sign was wrong,  |
| 25 | small businesses shouldn't be socked with thousands                                     |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 23 2 of dollars of fine for a picayune violation when 3 clearly there is no consumer harm. So, that is the intent of this bill. I am more than willing to make 4 5 any amendments to clarify that in the bill that makes it clear that we, again, are not trying to in any way 6 7 get bad actors who are causing real consumer harm off 8 the hook.

9 So, my question really is that , you know, the intent of the bill, that is what the intent of the 10 11 bill is. So, how can we get to that issue? How can we make it easier for these small businesses so that 12 13 when agencies are doing their rulemaking they are not going beyond the power of the Council. Because that 14 15 is really, again, what this bill is meant to di. The 16 Council passes a bill, they say the minimum fine 17 should be x, but then via agency rule making, the 18 agencies are going beyond where the Council is. And 19 that is really what is causing some of the problem. 20 So, that is sort of the crux of the issue, and very open to ,you know, additional changes, but that 21 2.2 is really what I am trying to get at here. 23 ASSISTANT COMMISSIONER ORTIZ: Thank you, Chair Menin, it is certainly comforting to hear the intent 24 that you have outlined for the bill. I think, 25

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 24 |
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| 2  | currently as drafted though, those significant bad                                      |
| 3  | actors would themselves, uhm, the penalties for them                                    |
| 4  | would be lowered significantly. For example, a  |
| 5  | tobacco retail dealer who is operating unlicensed,                                      |
| 6  | their penalty would go from \$2,000.00 to \$200.00.                                     |
| 7  | So, that is an issue in the drafting, I mean, that                                      |
| 8  | was a major concern that we had with these bad  |
| 9  | actors, so to speak. And we are happy to work with                                      |
| 10 | you on that. Generally, I mean, we are always   |
| 11 | willing to assess, to review, uh, provisions in the                                     |
| 12 | Administrative Code that we enforce. And we have  |
| 13 | done so multiple times over the past 18 months. I                                       |
| 14 | think for that reason, because of the intentional and                                   |
| 15 | deliberate process we partook for Intro 845, it is                                      |
| 16 | why we are The administration continues to  |
| 17 | support that and hopes that advances through the  |
| 18 | Council.  |
| 19 | CHAIRPERSON MENIN: Absolutely, and I believe we   |
| 20 | are scheduling, if we haven't already, a hearing on                                     |
| 21 | 845. And I completely agree, obviously as the   |
| 22 | sponsor of 845, with its mission. I do believe that                                     |
| 23 | this bill, 815, needs to be separate, because it  |
| 24 | deals with a completely separate issue, which is  |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 25 2 Agency rulemaking going above and beyond a Council 3 legislation and impacting the small businesses. So, I just want to make clear that I do not 4

agree, respectfully, that we can roll 815 into 845, because it is like comparing and apple and an orange. 6 7 They are completely different issues.

5

8 ASSISTANT COMMISSIONER ORTIZ: Yes. Well, I would 9 say certainly, uh, Council Member, when legislation goes through the Council, I think for us, when it 10 11 comes to enforcement, clearly we feel that there is a 12 serious issue that is happening there. Right? There 13 is a harm that needs to be addressed. And when there is a range, we take it as the discretion to gain 14 15 knowledge of the industry, understand more about the 16 harm, and understand how we can deter that harm. And 17 I think that ultimately is a question of how we might 18 utilize a range. Notwithstanding, when we issue a 19 penalty schedule, it is public, and we invite public feedback to better understand the issue that is 20 21 taking place.

2.2 I think a most recent example I have had to deal 23 with perhaps is the Open Captioning Law. When we were engaging in that process, that legislative 24 25 process, I remember Council Member Rosenthal being

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 26 |
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| 2  | very clear that it was important to stop the harm of                                    |
| 3  | New Yorkers in our deaf community from not being able                                   |
| 4  | to go to a movie theater and enjoy time with their                                      |
| 5  | family. And, for us, when we looked at the range  |
| 6  | that was [INAUDIBLE] of the penalty, and when we  |
| 7  | rule-maked or that range, it was important to have a                                    |
| 8  | deterring effect to ensure that that protection was a                                   |
| 9  | real protection, and that folks in our deaf community                                   |
| 10 | would be able to enjoy that protection.   |
| 11 | So, I think, ultimately, we want to make sure   |
| 12 | that all of our processes, whether that is rulemaking                                   |
| 13 | or others, are clear, that they are public, that they                                   |
| 14 | are available to businesses, so that we can foster                                      |
| 15 | and facilitate that culture of compliance.  |
| 16 | CHAIRPERSON MENIN: So, can you talk a little bit  |
| 17 | more about overall, I know it goes beyond DCWP,   |
| 18 | but when the administration, via agency rulemaking,                                     |
| 19 | decides to increase the minimum and the maximum fines                                   |
| 20 | compared to the local laws? Because I really do   |
| 21 | believe this has a very negative impact particularly                                    |
| 22 | on immigrant-owned small businesses.  |
| 23 | So, can you just talk about, like, in what  |
| 24 | criteria, when are agencies deciding to go beyond the                                   |
| 25 |   |

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS272City Council laws when they are setting these various3fines?

ASSISTANT COMMISSIONER ORTIZ: I think it really depends on a case by case basis. And for that reason, that is why we issue specific penalty schedules for each type of provision of the Ad Code or what we are enforcing and why we want to take specific feedback on that particular provision.

Again, I think it is important for us to hear from the elected officials, from community boards, from businesses themselves, the regulated communities, I think that is always vital information we could be receiving.

15 CHAIRPERSON MENIN: And, that... Oh, I just did 16 want to say, one other thing, I mean, the other 17 concern that I would have ,you know, and I say this 18 as a regulatory lawyer, is that people show up to 19 council hearings, they know about council hearings, 20 so when the Council is doing a law, they are going to 21 come, and they are going to come out to testify. In 2.2 agency rulemaking, you're just not getting the same 23 amount of community feedback. You are not getting hundreds of people who are coming out to testify. 24 25 So, again, that really concerns me that the agencies

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 2.8 2 are kind of going beyond the power of the Council in 3 setting some of these fines, and going beyond, guite 4 frankly, the legislative intent. ASSISTANT COMMISSIONER ORTIZ: Well, Council 5 Member, I can say from DCWP's perspective, we have a 6 7 robust outreach for our rulemaking. We have thousands of business associations, worker 8 associations, consumer associations, within our 9 contact list. We make sure... (CROSS-TALK) 10 11 CHAIRPERSON MENIN: But, how many on average come 12 out to... I mean, I know from experience , you know, 13 during my tenure at DCWP, hundreds of people are not coming out on average for most agency rulemaking. 14 15 ASSISTANT COMMISSIONER ORTIZ: Perhaps in the most 16 recent years, since we have been able to refine our 17 list and create a much deeper outreach mechanism, ,you know, I can think of the last two rulemakings 18 19 that we did automating [INAUDIBLE] tools or the minimum payrate for delivery workers, we had hundreds 20 of people come out for both of those. I think it is 21 2.2 a testament to the work that we do at our agency to 23 make sure that New Yorkers are aware and that they have an opportunity to provide public comment. 24

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 29 |
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| 2  | MICHAEL TIGER: And just let me add to that  |
| 3  | briefly, Chair, I mean, as Mr. Ortiz referenced, I                                      |
| 4  | mean, a couple of the more recent hearings literally                                    |
| 5  | broke our Zoom account temporarily. That is how   |
| 6  | robust the participation was by different members of                                    |
| 7  | the regulatory community and for members of the   |
| 8  | public. But even for, uh, rulemaking for our penalty                                    |
| 9  | schedules, we do get comments, and we do take those                                     |
| 10 | into account.   |
| 11 | CHAIRPERSON MENIN: Mm-hmm.  |
| 12 | ASSISTANT COMMISSIONER ORTIZ: And, let me just  |
| 13 | say that we fixed our Zoom account very quickly.  |
| 14 | MICHAEL TIGER: Yes, I'm sorry, I don't mean to  |
| 15 | cut you off (CROSS-TALK)  |
| 16 | CHAIRPERSON MENIN: I am glad to hear you're   |
| 17 | getting good attendance, I just think that might be                                     |
| 18 | the exception, though. The general rulemaking that                                      |
| 19 | the agency does and that most agencies do, is not                                       |
| 20 | attended by hundreds of I mean, it just isn't,  |
| 21 | because a lot of people are just the majority of  |
| 22 | small business owners in the City are not aware when                                    |
| 23 | the agency is doing rulemaking.   |
| 24 | So, again, we don't need to belabor it, I just,   |
| 25 | again, I think it goes to the point and the intent of                                   |
|    |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 30 |
|----|---|
| 2  | this piece of legislation, which is to protect small                                    |
| 3  | business owners from onerous, burdensome fines. We                                      |
| 4  | are not, again, trying to get bad actors off of the                                     |
| 5  | hook, that is never the intent of what we are trying                                    |
| 6  | to do here. So, I just really want to make sure the                                     |
| 7  | agency understands that and works collaboratively                                       |
| 8  | with us on this piece of legislation.   |
| 9  | ASSISTANT COMMISSIONER ORTIZ: Certainly, Council  |
| 10 | Member. We are always looking to working (CROSS-  |
| 11 | TALK)   |
| 12 | CHAIRPERSON MENIN: Great  |
| 13 | ASSISTANT COMMISSIONER ORTIZ: collaboratively   |
| 14 | with the Council. So, I appreciate that.  |
| 15 | CHAIRPERSON MENIN: All right, and then, I just  |
| 16 | have Did you want to ask a question on that?  |
| 17 | Okay, I am just going to move to 491, and then I  |
| 18 | am going turn it over to my Chair and to other  |
| 19 | council members to ask questions.   |
| 20 | So, on Intro 491, a couple of questions: We have  |
| 21 | had some feedback about reducing fees for permits and                                   |
| 22 | licenses instead of reducing fines, so I don't know                                     |
| 23 | if you have any comments to make on that if the   |
| 24 | agency is open to that as well?   |
| 25 |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 31 |
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| 2  | DEPUTY COMMISSIONER ANDERSON: I can't speak to  |
| 3  | permits and licenses for small businesses   |
| 4  | specifically, Sanitation doesn't generally permit of                                    |
| 5  | license small businesses, mostly it's transfer  |
| 6  | stations and sort of larger actors like that. We do                                     |
| 7  | fully support regulatory relief for small businesses                                    |
| 8  | particularly in the area of commercial recycling and                                    |
| 9  | commercial organics' requirements. And ,you know, we                                    |
| 10 | think that is a good direction to go in.  |
| 11 | CHAIRPERSON MENIN: Okay, and I know that you have                                       |
| 12 | created this food donation portal called DonateNYC,                                     |
| 13 | so what is the process of donating through that   |
| 14 | portal?   |
| 15 | DEPUTY COMMISSIONER ANDERSON: So, the process is  |
| 16 | pretty straight forward. Let's say you are a food                                       |
| 17 | retailer, or a food service establishment and you                                       |
| 18 | have three crates of And we have actually had   |
| 19 | this specific example before You have three   |
| 20 | crates of pasta, and it is a nonperishable good, you                                    |
| 21 | go onto the portal, you say, "Here's my address, I                                      |
| 22 | have three crates of pasta", and you put in any   |
| 23 | specific requirements of, "It has to be picked up                                       |
| 24 | during this time, or, I am available to deliver it,"                                    |
| 25 | or whatever, and then we have a network of nonprofits                                   |
|    |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 32 |
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| 2  | that are also registered in the portal, and it will                                     |
| 3  | show the business the closest nonprofits who are  |
| 4  | interested in that kind of product. It will also  |
| 5  | send a notification to those nonprofits explaining                                      |
| 6  | that, "This product is available in your area are you                                   |
| 7  | interested in receiving it?" And it tries to make                                       |
| 8  | that connection between those two.  |
| 9  | CHAIRPERSON MENIN: And how many small businesses  |
| 10 | right now are using this portal?  |
| 11 | DEPUTY COMMISSIONER ANDERSON: It is not a   |
| 12 | tremendously large number; it is around 500   |
| 13 | businesses registered to donate, and around 700   |
| 14 | nonprofits registered to receive food.  |
| 15 | CHAIRPERSON MENIN: Okay, so that again, I think,  |
| 16 | goes to the point of why we need this particular  |
| 17 | bill. We have over 200,000 small businesses in the                                      |
| 18 | City, again, at 500 out of 200,000, it's a woefully                                     |
| 19 | low number frankly. And, so, again, I think this is                                     |
| 20 | why we need this. I would, by the way, have no issue                                    |
| 21 | with trying to roll the legislation into a  |
| 22 | preexisting portal. We are not trying to create more                                    |
| 23 | administrative work or burdens. That is the last  |
| 24 | thing, honestly, that we are trying to do. And, so,                                     |
| 25 | we are very open to conversations about trying to                                       |
| I  |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 33 |
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| 2  | reframe DonateNYC to make it a more robust portal                                       |
| 3  | that small businesses are actually utilizing, and                                       |
| 4  | then marrying that with this concept in the   |
| 5  | legislation of, when small businesses are donating                                      |
| 6  | the food, then they get relief on some of these   |
| 7  | fines. So that we are really incentivizing small  |
| 8  | businesses to donate this excess food so that it is                                     |
| 9  | not going to waste, and so that we are also dealing                                     |
| 10 | with the fact that there are over 1.5 million New                                       |
| 11 | Yorkers who are experiencing hunger right now in the                                    |
| 12 | City.   |
| 13 | DEPUTY COMMISSIONER ANDERSON: I'm sorry, Council  |
| 14 | Member, I don't think I got a question (CROSS-  |
| 15 | TALK)   |
| 16 | CHAIRPERSON MENIN: It is just ,you know, again,   |
| 17 | you have got this portal, it is not really being used                                   |
| 18 | very widely. I think we can all agree on that. And,                                     |
| 19 | so, again, I am open in the legislation to try to try                                   |
| 20 | to see if we can carry this DonateNYC into the  |
| 21 | legislation, so that we are not, again, creating a                                      |
| 22 | new administrative burden in creating a whole new                                       |
| 23 | portal.   |
| 24 | DEPUTY COMMISSIONER ANDERSON: I think we  |
| 25 | certainly open to conversations about how to improve                                    |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 34 2 participation on the DonateNYC Food Donation Portal. 3 I do want to say that, one, the participation in the 4 food donation portal is in no way representative of 5 the amount of food donation happening in New York 6 City.... 7 CHAIRPERSON MENIN: Mm-hmm 8 DEPUTY COMMISSIONER ANDERSON: much of which is 9 happening from businesses to nonprofits, and that is the 29,600 tons number that I had mentioned in my 10 11 testimony. When you also include sort of 12 neighborhood level relationships between a corner store or a food service establishment and their 13 14 church pantry down the street, that number is 15 probably much, much higher. We don't capture all of

the donation that is taking place in New York City. 16 17 So, I do think there is a lot of that happening 18 today. And we are certainly open to conversations about how to capture that as part of this, uh, this 19 20 proposal. And, then the second piece, I do want to 21 raise is, ,you know, the best thing for businesses is 2.2 to not have any excess food. So, I want to make sure 23 that we are being ... That we are not creating an incentive for businesses to waste food that gets 24

25

donated.

The best thing for a business to do is to

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 35 2 buy exactly what it needs to serve its customers, 3 uhm, and not throw anything away or donate anything at the end of the day. So, we just want to make sure 4 that we are not creating some kind of perverse 5 incentive there. 6 7 CHAIRPERSON MENIN: Okay, I mean, I... I don't think any small business would, to just get relief 8

9 from the violation, end up doing what you are saying 10 that they might do. Because that would not be worth 11 it for them. Again, they are in the business to try 12 to sell food to customers, and so I am not... I 13 don't share that concern, quite frankly. But, I 14 appreciate you raising it.

I also want to acknowledge that we have beenjoined by Council Member Mealy.

17 I am now going to turn it over to my co-chair,18 Council Member Ung, for her questions.

19 CHAIRPERSON UNG: Thank you, Council Member Menin.
20 I just have a few questions about penalties.
21 How does the agency decide how to set the penalty
22 for a first time violation -- in general?
23 ASSISTANT COMMISSIONER ORTIZ: I think, generally,

24 we are using our experiences as an enforcing agency

25 to identify the level that has to be at for a

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 36 |
|----|---|
| 2  | deterrence to be effective. And ,you know, for  |
| 3  | example, let's go back to the example I gave around                                     |
| 4  | open captioning, the range there was \$100.00 to  |
| 5  | \$500.00. I think that we know through our experience                                   |
| 6  | in enforcing other provisions at a \$100.00 would be                                    |
| 7  | too low to deter this activity. So, what we do is                                       |
| 8  | propose a penalty schedule with the actual number                                       |
| 9  | now, which I believe is \$325.00 So, we use that  |
| 10 | number and a progressive model of building up in the                                    |
| 11 | penalty schedule to set a deterrence factor in place.                                   |
| 12 | I think it really Sorry   |
| 13 | MICHAEL TIGER: And, just also, we are also very   |
| 14 | much listening to the public hearing that happened                                      |
| 15 | for the introduction of legislation what we hear  |
| 16 | from advocates, what we hear from the members who                                       |
| 17 | have sponsored the bill, and what the harm they   |
| 18 | believe needs to be remedied and how important they                                     |
| 19 | feel it is to set a deterrent.  |
| 20 | ASSISTANT COMMISSIONER ORTIZ: And I think ,you  |
| 21 | know, ultimately some provisions of the Ad Code, they                                   |
| 22 | could be quite old decades old. And, at times, we                                       |
| 23 | do reset our rulemaking for a penalty schedule,   |
| 24 | adjust for inflation, identify if a certain activity                                    |
| 25 | hasn't been deterred enough. I think ultimately we                                      |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 37 2 want to... That is a testament to ensuring that we 3 always reassessing penalties -- whether that is in 4 rulemaking or whether that is in the Ad Code -- as we 5 have done over the past, uh, 18 months, as I 6 mentioned.

7 CHAIRPERSON UNG: Thank you. So, the closed (sic) 8 caption, the one you just mentioned, is an example of 9 how the first violation is higher than the minimum 10 one that is set by the legislation. Are there any 11 others you could just give some examples of?

ASSISTANT COMMISSIONER ORTIZ: Yes, of course. 12 13 So, I mentioned earlier that there are... If you are operating a tobacco retail shop ,you know, selling 14 15 cigarettes unlicensed, that currently is \$2,000, and 16 that would go down to \$250.00. If you are an 17 immigration service provider, that... And you are 18 deceiving immigrants, currently the first time 19 violation there is \$5,000, and that would be lowered 20 to \$500.00. If you are a debt collector, currently 21 the fine there is \$1,000, but that would be lowered to \$700.00. And that is for illegally pursuing a 2.2 23 consumer for collecting debt.

24 So, this is some of the egregious activity that 25 we have identified preliminarily on this bill. We

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 38 |
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| 2  | do know ,you know, as my colleagues at DSNY   |
| 3  | mentioned, there are also parts of their Ad Code that                                   |
| 4  | are implicated. We have been speaking with other  |
| 5  | agencies, they see that they have been implicated as                                    |
| 6  | well. I think for us, it is definitely comforting to                                    |
| 7  | know that that is not the intent of the legislation                                     |
| 8  | that is before us today. So, we are happy to  |
| 9  | collaborate more on that. But, we do want to flag                                       |
| 10 | that these particular penalties that we have do cause                                   |
| 11 | serious concern if they are lowered.  |
| 12 | CHAIRPERSON UNG: Okay, and there is one last  |
| 13 | question, how often do you evaluate these penalties?                                    |
| 14 | ASSISTANT COMMISSIONER ORTIZ: With Local Law 80   |
| 15 | and with Introduction 845, we did a comprehensive                                       |
| 16 | reviews of our Ad Code, and those both happened in                                      |
| 17 | the past 18 months.   |
| 18 | CHAIRPERSON UNG: Excellent, thank you.  |
| 19 | And, then, just two last questions. So, how many  |
| 20 | violations are issued annually by The Department of                                     |
| 21 | Sanitation?   |
| 22 | DEPUTY COMMISSIONER ANDERSON: How many total  |
| 23 | violations?   |
| 24 | CHAIRPERSON UNG: Yes.   |
| 25 |   |
|    |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 39 |
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| 2  | DEPUTY COMMISSIONER ANDERSON: I don't have that   |
| 3  | exact number here today, but it is somewhere around                                     |
| 4  | the order of three or 400,000. And many of those  |
| 5  | violations, Council Member, are for things like   |
| 6  | failure to clean your sidewalk, failure to clean 18                                     |
| 7  | inches into the street important violations that  |
| 8  | serve to keep our city clean. So, that is the vast                                      |
| 9  | majority of the violations that we issue.   |
| 10 | CHAIRPERSON UNG: Thank you. And, how much   |
| 11 | violations are issued by DCWP annually?   |
| 12 | ASSISTANT COMMISSIONER ORTIZ: In 2022, we issued  |
| 13 | 12,000 summons.   |
| 14 | CHAIRPERSON UNG: Okay, do you have an idea what   |
| 15 | those generally those summons are for? Like, what                                       |
| 16 | The Department of Sanitation was saying?  |
| 17 | ASSISTANT COMMISSIONER ORTIZ: I would say about   |
| 18 | ,you know, a good portion of them are from unlicensed                                   |
| 19 | activity. I think that is the principle right there.                                    |
| 20 | I can say, for example, on the tobacco retail   |
| 21 | dealer, I know this because we just testified the                                       |
| 22 | other week on tobacco retail dealers, but we issued                                     |
| 23 | about 2,400 summons for unlicensed activity for   |
| 24 | tobacco retail dealers in the past year. So, it is                                      |
| 25 |   |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 40 2 certainly a category... That is one example of a 3 category where we are working actively on. 4 CHAIRPERSON UNG: Thank you. I am done with my 5 questions. CHAIRPERSON MENIN: Okay, we have a number of 6 7 colleagues who have guestions Council Member Brooks -Powers? 8 9 MAJORITY WHIP BROOKS-POWERS: Thank you, Chairs. I just have two really brief questions. 10 11 I am just wanting to understand the incentives that Sanitation, DCWP suggest for small businesses to 12 13 engage and to donate excess food. But, also, how could the two agencies facilitate effective 14 15 coordination between nonprofits and businesses to 16 administer this program? 17 DEPUTY COMMISSIONER ANDERSON: Sure, thank you for 18 that question, Council Member. 19 So, I think, as I mentioned before, a lot of this 20 donation is already happening. We may not have 21 perfect tracking of who is donating what where, uh, but we don't necessarily want to introduce additional 2.2 23 government involvement in a sector that is working really well. There are steps we can take to 24 incentivize additional food donation. I think you 25

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 41 |
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| 2  | are exactly right on that. We think through, for  |
| 3  | example, our commercial waste zones program, ,you                                       |
| 4  | know, all of the carters that are seeking to  |
| 5  | participate in that program have to submit zero waste                                   |
| 6  | plans. One of the components of that plan, is how do                                    |
| 7  | you reduce and reuse waste before it becomes waste at                                   |
| 8  | the curb? So, that is something that we are really                                      |
| 9  | looking forward to working with the carters to  |
| 10 | advance as we implement that program.   |
| 11 | MAJORITY WHIP BROOKS-POWERS: Can you talk more  |
| 12 | about the coordination, though, between the agencies                                    |
| 13 | around this?  |
| 14 | DEPUTY COMMISSIONER ANDERSON: Yes, so, Sanitation                                       |
| 15 | is the principle agency working in donation recovery                                    |
| 16 | generally. We work very closely with our partners at                                    |
| 17 | The Mayor's Office Food Policy in the food donation                                     |
| 18 | space specifically. They have relationships with  |
| 19 | many of the food pantries, kitchens, and other  |
| 20 | emergency service providers that are out there. They                                    |
| 21 | are also coordinating with The Department of Social                                     |
| 22 | Services, with HRA, and other agencies that play a                                      |
| 23 | critical role in the emergency food space. Not all                                      |
| 24 | emergency food is donated food, but all donated food                                    |
| 25 | ,you know, we want to see going to emergency food                                       |
| ļ  |   |

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS422programs. So, there is a lot of coordination3happening there. With DCWP specifically, we haven't4coordinated previously, but would certainly be open5to coordinating with them in the future.

6 ASSISTANT COMMISSIONER ORTIZ: I think certainly 7 in terms of our connections with small businesses and 8 our connections with through our outreach, we are 9 happy to collaborate with DSNY on that and offer 10 whatever assistance we can.

11 MAJORITY WHIP BROOKS-POWERS: And, do you have a 12 read on, through the existing programs, as you talk 13 about where most of the collections are coming from? 14 And, then, how is it selected in terms of where 15 it then goes?

16 DEPUTY COMMISSIONER ANDERSON: So, it is 17 incredibly varied, because the food recovery space is 18 incredibly complex. There are very large 19 organizations like City Harvest and Food Bank for New 20 York City that act primarily as recipients of food. 21 They are also purchasing food on the open market, so 2.2 they are sort of the intake. And, then, they 23 distribute that food to a network of hundreds of food pantries and other organizations embedded in 24 25 communities to actually make sure it is getting to

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 43 2 people where they need it and what they need. So, it is an incredibly complex network. 3 I can't say specifically that there is one pathway that is the 4 most productive. I think it is important that there 5 are lot of opportunities and a lot of different 6 7 approaches that can work here. As I said before , you know, a corner store may have a relationship with the 8 church pantry down the street, that's a great thing. 9 There are other ,you know, larger businesses like 10 11 distributors based out of The Hunts Point Food 12 Market, for example, that have direct relationships 13 with City Harvest. And if they have a shipment that doesn't look like it's going to sell, they will call 14 15 up City Harvest and say, "Hey, do you need three pallets of broccoli today?" 16 17 MAJORITY WHIP BROOKS-POWERS: So, essentially, you 18 all rely on larger entities like Food Bank and Hunts 19 Point to be this, I guess, vehicle with the programs 20 that you have established now? 21 DEPUTY COMMISSIONER ANDERSON: So, those relationships are existing. What Sanitation has done 2.2 23 in our efforts is to, one, convene organizations that are working in this space to share best practices, to 24 talk about what's working, to share their networks 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 44 2 with each other. Because in some cases, these 3 nonprofits can be a little territorial, so we try to break down those walls between organizations to make 4 5 sure that they are all working toward [INAUDIBLE]... (CROSS-TALK) 6 7 MAJORITY WHIP BROOKS-POWERS: Do you, like, pay, like Food Bank or Hunts Point to, like, collect these 8 9 items at all? DEPUTY COMMISSIONER ANDERSON: We don't currently, 10 11 but I know there are substantial emergency food 12 programs operated out of DSS and other agencies that 13 do compensate those organizations. 14 MAJORITY WHIP BROOKS-POWERS: And, so, do you have 15 a breakdown in terms of [TIMER CHIMES] organizations 16 that that MBE's -- minority business enterprises? 17 DEPUTY COMMISSIONER ANDERSON: I don't have that 18 breakdown today, but it is certainly something we can 19 look in to. 20 COUNCIL MEMBER BROOKS-POWERS: Thank you. Thank 21 you, Chairs. 2.2 CHAIRPERSON MENIN: Thank you. And, now, Council 23 Member Mealy? COUNCIL MEMBER MEALY: I just have two questions. 24 25

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 45 |
|----|---|
| 2  | How do you How many summonses do you give to,   |
| 3  | like, the venders, the street venders?  |
| 4  | ASSISTANT COMMISSIONER ORTIZ: Unfortunately,  |
| 5  | Council Member , I don't have that number with me                                       |
| 6  | right now. I can say over the course of 2022, we  |
| 7  | issued 12,000 summonses. But, I am happy to pull  |
| 8  | that other number for you (CROSS-TALK)  |
| 9  | COUNCIL MEMBER MEALY: That's fine   |
| 10 | ASSISTANT COMMISSIONER ORTIZ: After this hearing.                                       |
| 11 | COUNCIL MEMBER MEALY: Okay, good. Because I would                                       |
| 12 | really like to (CROSS-TALK)   |
| 13 | ASSISTANT COMMISSIONER ORTIZ: Overall 12,000, I'm                                       |
| 14 | sorry   |
| 15 | MICHAEL TIGER: Not 12,000 to venders.   |
| 16 | ASSISTANT COMMISSIONER ORTIZ: Yes, overall,   |
| 17 | 12,000 to all businesses (CROSS-TALK)   |
| 18 | COUNCIL MEMBER MEALY: All business? Okay.   |
| 19 | Do you have any kind of database on the vets that                                       |
| 20 | vendors licensing Well, could you get me that   |
| 21 | breakdown on vendors who are vets?  |
| 22 | ASSISTANT COMMISSIONER ORTIZ: Yes, I am happy to  |
| 23 | provide you a breakdown of that. But, I don't have                                      |
| 24 | that right now with me, I'm sorry.  |
| 25 |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 46 2 COUNCIL MEMBER MEALY: And I am just getting kind 3 of concerned with you saying that we are leaving it up to the stores and their businesses to give to 4 nonprofits. So, we have no database on who is 5 getting what in each neighborhood or anything in each 6 7 district?

8 DEPUTY COMMISSIONER ANDERSON: So, we receive 9 information from our donation and reuse partners about how much material they are taking in. We try 10 11 not to be too... We try not to have our reporting 12 requirements on them be too onerous, because we do 13 not want to create new forms and paperwork that they otherwise would not have. But, it is something that 14 15 we can certainly talk to them about and try to get 16 more information.

17 COUNCIL MEMBER MEALY: No, but with food 18 insecurities going on right now, I know some food 19 pantries right now that I go, and the potatoes are 20 rotten. They didn't give it out, but they let it sit 21 there. And I am upset, because so many people could 22 have utilized those potatoes.

23 So, if no one is really knowing how much intake 24 they are getting, to distribute it, and who they are 25 distributing to, I think we are leaving stuff to fall 1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS472through the cracks. And I really feel that we should3start having a database.

4 Is there any way we can start a database with ... 5 Let's try one. Just some... All the veterans, since the City is not giving any of our veterans any more 6 7 licenses, and some of their licenses are being... How can I say? Bullied away from them. It is almost 8 like the mob. Is there any way say City Harvest that 9 we can start tracking ... That they could give the 10 11 food that is excess... Give it to the vendors of 12 veterans? Could we start a pilot program like that? 13 Is that in any way possible? 14 DEPUTY COMMISSIONER ANDERSON: You know, I think... (CROSS-TALK) 15 16 COUNCIL MEMBER MEALY: Think open. 17 DEPUTY COMMISSIONER ANDERSON: Yeah, I think we 18 are certainly open to... And, I think would love to 19 have a conversation with you with The Mayor's Office 20 of Food Policy, because they have a tremendous amount 21 of data and information that they track as well. 2.2 And, I know they are looking at things like the EFAP 23 [Emergency Food Assistance Program] is something that I know has been tremendously beneficial, especially 24 25 in the last few years for food pantries. So, I would

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 48 |
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| 2  | love to have a conversation with them as well about                                     |
| 3  | how we can both make sure that the food is going to                                     |
| 4  | the right places, and the last thing that we want                                       |
| 5  | to see is those potatoes being wasted. Because ,you                                     |
| 6  | know, that is food that could be feeding someone  |
| 7  | (CROSS-TALK)  |
| 8  | COUNCIL MEMBER MEALY: Exactly.  |
| 9  | DEPUTY COMMISSIONER ANDERSON: And we want to make                                       |
| 10 | sure it is going to the right place.  |
| 11 | COUNCIL MEMBER MEALY: And, then in the same   |
| 12 | process, we could be helping our veterans who, I  |
| 13 | think, are being just diminished as vets and not  |
| 14 | getting a part of the big apple pie of having their                                     |
| 15 | licenses, uh, there's a shortage right now. And now                                     |
| 16 | some people are monopolizing all of the licenses.                                       |
| 17 | So, I really hope I can sit down with Small Business                                    |
| 18 | Services really soon to see how we can do that. And                                     |
| 19 | I will make sure I follow up with you in regards to                                     |
| 20 | that. Because, every one is not a good actor. They                                      |
| 21 | can say that they are giving the food, since we do                                      |
| 22 | not have a database of who, what, when, and where, we                                   |
| 23 | really don't know. They could be reselling the food.                                    |
| 24 |   |
| 25 |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 49 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 So, I have one more question. What 3 recommendations for this legislation would DCWP 4 suggest in order to address potential conflicts? ASSISTANT COMMISSIONER ORTIZ: I'm sorry, Council 5 Member, did you mean Introduction 815 or 491? 6 7 COUNCIL MEMBER MEALY: 815. ASSISTANT COMMISSIONER ORTIZ: Thank you. 8 9 I think from our perspective it is really a question of what... What's the question we are 10 11 trying to answer so to speak. If it is about [TIMER 12 CHIMES] making sure that businesses have publicly available information which will disclose to them 13 what their penalties are for a first time violation, 14 15 DCWP already does that through our penalty schedules. 16 If it is a question about lowering penalties, I 17 think what we have done over the past 18 months is 18 engage in a robust process to review our 19 administrative code -- twice-- to lower those 20 penalties. 21 So, I think from our perspective, we have 2.2 concerns about the manner in which this legislation 23 approaches the issue of lowering penalties in being 24 so sweeping. 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 50 2 COUNCIL MEMBER MEALY: Do you think people.. Any 3 time you have to redo something, do you think it 4 would really get out to the businesses that the violations went down -- If we pass this legislation? 5 ASSISTANT COMMISSIONER ORTIZ: Well, I could 6 7 certainly say with respect to Local Law 80, that there was a lot of outreach there that went out to 8 9 informing businesses -- across every city agency I'm 10 sure. 11 If Introduction 845 were to pass, too, we would do significant outreach as well to make sure that 12 13 people are aware of those lowered penalties. 14 I think for us, ultimately from DCWP's 15 perspective, we want to make sure that our small 16 businesses are succeeding, so that they are available 17 for our consumers, so that they employ our workers. 18 That is the ecosystem we envision for New York City. 19 COUNCIL MEMBER MEALY: How would you make sure 20 everyone knows? Do you have a budget for that --21 outreach? 2.2 ASSISTANT COMMISSIONER ORTIZ: Well, we do have 23 dedicated outreach teams. We do collaborate with our sister agencies that may have dedicated outreach 24 25 teams as well, such as Small Business Services, MOIA,

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 51 2 small business owners. I think these are all of the 3 tools that we can leverage for any type of outreach. And is certainly what we do now. 4 5 COUNCIL MEMBER MEALY: Thank you. CHAIRPERSON MENIN: Majority Whip Brooks-Powers 6 7 had a quick follow-up, and they we are going to go to Council Member Schulman. 8 We have also been joined by Council Member 9 Krishnan. 10 11 MAJORITY WHIP BROOKS-POWERS: I am just adding on 12 to Council Member Mealy, as someone who represents a 13 food insecure community, in the report that she is requesting, going back to my initial inquiry, I would 14 15 love to see included a breakdown in terms of where 16 the food is collected from, but mostly where it is 17 redistributed. Because, just from a layman's 18 perspective, I have observed that there are other communities that have more access to those types of 19 resources who just get overwhelming supplies to the 20 point that, even during the pandemic, I was able, in 21 2.2 Southeast Queens to get food from these groups, 23 because they got so much. But, in Southeast Queens and in Rockaway, they were not getting anything. 24 25 And, I have people in the community, through the

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 churches in, like, Rosedale and all over Southeast
 Queens that literally go around, across the City,
 driving their personal vehicles, to find food, to
 bring back to their local pantries.

So, when you say that Food Bank or Hunts Point, 6 7 or City Harvest , you know, are the groups collecting 8 these items, I think that there is a responsibility to make sure, from a city perspective, if you are 9 facilitating this, there should be some onus to make 10 11 sure that they are getting to those food insecure 12 communities. So, there needs to be a report on that, 13 but then also beyond the report, a plan of action to make sure that we... Because this could be major in 14 15 communities that are food insecure.

16 So, I just want to thank the chairs for the 17 opportunity again, and for these bills to be heard to 18 today, because it is really important.

19 CHAIRPERSON MENIN: Thank you so much, I really 20 appreciate that.

Okay, now are going to go to Council Member
Schulman, followed by Council Member Cabán, who is on
Zoom.
COUNCIL MEMBER SCHULMAN: Thank you.

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 53 2 So, one, I want to thank the chairs for this 3 important hearing, Chairs Ung and Menin. And these 4 are two very important bills. So, the question I have is, of all the penalties 5 imposed by The Department of Consumer Worker and 6 7 Protection and The Department of Sanitation, what 8 percentage is actually collected? 9 DEPUTY COMMISSIONER ANDERSON: Yes, so for The Department of Sanitation, I can't speak to our.. 10 Ι 11 don't have the number in front of us for total 12 collections. But, I know there are a few steps in 13 the process. All of our violations are heard at 14 OATH, and then from OATH [Office of Administrative 15 Trials and Hearings], and then from OATH, there 16 actual collection happens at Department of Finance 17 COUNCIL MEMBER SCHULMAN: I mean, do you have a 18 sense of, is it 80 percent, is it 50 percent, is it 19 40 percent? 20 DEPUTY COMMISSIONER ANDERSON: So, of violations 21 that are upheld, I think the collections are on the 2.2 order of 70 to 80 percent. 23 COUNCIL MEMBER SCHULMAN: So, is it the same for The Department of Consumer and Worker Protection? 24 25

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 54 |
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| 2  | COMMITTEE ON GOVERNMENTAL OPERATIONS 54<br>ASSISTANT COMMISSIONER ORTIZ: Well, The      |
| 3  | Department of Consumer and Worker Protection, I can                                     |
| 4  | give you the number of fines we've collected, but not                                   |
| 5  | as I don't have the larger delta. It is \$14  |
| 6  | million in 2022. I don't have (CROSS-TALK)  |
| 7  | COUNCIL MEMBER SCHULMAN: Okay, but I mean, you  |
| 8  | don't know the percentage?  |
| 9  | ASSISTANT COMMISSIONER ORTIZ: No, I'm sorry.  |
| 10 | COUNCIL MEMBER SCHULMAN: So, the reason I am  |
| 11 | asking is because, I mean, I would think that the                                       |
| 12 | money The amount of money that you are not  |
| 13 | collecting, which I think is probably somewhat  |
| 14 | substantial, wouldn't it better, in terms of Intro                                      |
| 15 | 491, for those businesses to be incentivized to give                                    |
| 16 | food in lieu of these fines to help with the food                                       |
| 17 | insecurity that we have, which is a major problem                                       |
| 18 | now?  |
| 19 | ASSISTANT COMMISSIONER ORTIZ: So, I think ,you  |
| 20 | know, the types of violations that we are talking                                       |
| 21 | about under Intro 491, are a relatively small share                                     |
| 22 | of our overall enforcement. As I mentioned before to                                    |
| 23 | Chair Ung, our top priority is enforcing things that                                    |
| 24 | effect cleanliness and quality of life. That is   |
| 25 | where we have dedicated the majority of our efforts.                                    |
|    |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 55 |
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| 2  | That is where Commissioner Tisch has been laser   |
| 3  | focused since she was appointed last April. You   |
| 4  | know, I do think that we want to pursue regulatory                                      |
| 5  | reform in this space. I think the best way to do  |
| 6  | that is to reduce first time penalties potentially to                                   |
| 7  | zero or a very low amount. That is what is called                                       |
| 8  | for Intro 845. That, I think, achieves exactly what                                     |
| 9  | we are trying to achieve here. Which is for   |
| 10 | businesses who may not know what the rules are, who                                     |
| 11 | may not have done the right thing the first time,                                       |
| 12 | give then an opportunity to learn what the rules are,                                   |
| 13 | and then ,you know, not have to suffer a burdensome                                     |
| 14 | penalty.  |
| 15 | As far as the specifics of linking regulatory   |
| 16 | reform to food donation, I just don't know if that is                                   |
| 17 | the best way to approach this. We think that  |
| 18 | regulatory reform and food donation are both  |
| 19 | important causes that stand on their own, and   |
| 20 | connecting them ,you know, may be unnecessarily   |
| 21 | onerous.  |
| 22 | COUNCIL MEMBER SCHULMAN: Well, if you are talking                                       |
| 23 | about quality of life, and I understand that, but,                                      |
| 24 | you still have a percentage of around 20 percent,                                       |
| 25 | from what you're saying, that is not collected. So,                                     |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 56 2 there may be a way to give back on that level. 3 Because, you're not going to get it from them anyway. 4 If they're not collected, it is going to be really difficult to get it from them. 5 The second question I have, which is for The 6 7 Department of Consumer Worker Protection, you mentioned about the illegal smoking shops that ... 8 9 ASSISTANT COMMISSIONER ORTIZ: Tobacco retail dealers? 10 11 COUNCIL MEMBER SCHULMAN: Tobacco, yes... 12 ASSISTANT COMMISSIONER ORTIZ: Who sell tobacco 13 products? COUNCIL MEMBER SCHULMAN: So, how much of that 14 15 is... What percentage of that is the illegal weed shops, or is that separate from that? 16 17 ASSISTANT COMMISSIONER ORTIZ: So, I think the two 18 business categories that we license that are most... 19 that perhaps overlap with the illegal weed shops, 20 are tobacco retail dealers that sell tobacco products 21 or electronics -- cigarette retail dealers -- that 2.2 sell e-cigarette devices, I think what we have done 23 with... in the City is utilize city laws, such as our licensing requirements, to be able to issue 24 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 57 2 penalties to those weed shops that are operating 3 illegally. 4 I know we have also done that supporting the Sheriff's Task Force as well, uhm, in their 5 particular operations against those illegal weed 6 7 shops. I mean, ultimately, I know the City has had 8 to think very creatively about how to enforce against 9 those particular types of businesses, because of the gap in enforcement that has existed at the state 10 level. 11 COUNCIL MEMBER SCHULMAN: So, there are fines that 12

13 are incurred by these illegal businesses, correct? ASSISTANT COMMISSIONER ORTIZ: It could be. 14 Ι 15 mean, if they're selling, uh, it's a weed shop that 16 is selling cigarettes, you know, we could theoretically go in there -- and we do -- to issue 17 violations... (CROSS-TALK) 18 19 COUNCIL MEMBER SCHULMAN: Let's make it easier. 20 Let's go back to the tobacco, the illegal tobacco 21 licenses. Uh, what percentage of that do you

22 actually... So, they're fined, correct? When you 23 find that they are not following the law, they get 24 fined?

ASSISTANT COMMISSIONER ORTIZ: Yes.

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 58 |
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| 2  | COUNCIL MEMBER SCHULMAN: Okay. How much of that   |
| 3  | is really [TIMER CHIMES] have you been able to  |
| 4  | collect? I just want to finish my   |
| 5  | ASSISTANT COMMISSIONER ORTIZ: I had this number   |
| 6  | the other week, if you don't mind, I can get it back                                    |
| 7  | to you after this hearing. I don't have it  |
| 8  | (CROSS-TALK)  |
| 9  | COUNCIL MEMBER SCHULMAN: Because, I would think   |
| 10 | that, if they are operating illegally, it is going to                                   |
| 11 | be really difficult to get the fines back from them.                                    |
| 12 | So, I just want to state that for the record.   |
| 13 | But, thank you very much, and that is the end of  |
| 14 | my questioning, Chair, I'm done.  |
| 15 | CHAIRPERSON MENIN: Great, thank you so much.  |
| 16 | We are now going to go to Council Member Cabán  |
| 17 | who is on Zoom.   |
| 18 | SERGEANT AT ARMS: Starting time.  |
| 19 | COUNCIL MEMBER CABÁN: Thank you. Thank you so   |
| 20 | much on that and thank you to Chairs Menin and Ung.                                     |
| 21 | I only have one, maybe to two questions, because  |
| 22 | some of my colleagues have already answered some of                                     |
| 23 | them. And, I know Chair Ung started talking about                                       |
| 24 | this a little bit. But, how many violations have  |
| 25 | been issued to food waste generating businesses since                                   |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 59 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 DSNY began fully enforcing the mandatory organics? 3 Was that (DOG BARKING) [INAUDIBLE] for the commercial 4 sector (DOG BARKING) [INAUDIBLE] summer? 5 And, then, also, what is the average amount for these fines? And, I apologize for my dog. 6 7 DEPUTY COMMISSIONER ANDERSON: Council Member, could just repeat that last bit there? 8 9 COUNCIL MEMBER CABÁN: Uhm, the last part of it was just, (DOG BARKING) what is the average 10 11 (INAUDIBLE) (DOG BARKING) of the fines? 12 DEPUTY COMMISSIONER ANDERSON: Uh, okay, well, I 13 got the first half of the question. So, since we resumed commercial organics enforcement last summer, 14 15 we have issued a total of 727 violations to businesses for either recycling or organics diversion 16 17 requirements. And that is still a substantial decrease from the 18 19 issuance levels pre pandemic. So, in 2018, we issued a total of just around 4,000. In 2019, we issued 20 21 almost 3,300 violations for the same types of violations. 2.2 23 COUNCIL MEMBER CABÁN: Awesome, thank you. DEPUTY COMMISSIONER ANDERSON Sure. 24 25 So, uh, I will repeat that. Calendar year 22'...

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 60 |
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| 2  | UNKNOWN: She left.  |
| 3  | DEPUTY COMMISSIONER ANDERSON: 727, looking back   |
| 4  | to before the pandemic, uh, calendar year 2018, was                                     |
| 5  | 4,026; calendar year 2019 was 3,249.  |
| 6  | CHAIRPERSON MENIN: Okay, thank you. And I want  |
| 7  | to recognize that we have been joined by Council  |
| 8  | Member Velázquez, Council Member Restler, and Council                                   |
| 9  | Member Brewer.  |
| 10 | And I am now going to turn it over to over to   |
| 11 | Council Member Restler for a question.  |
| 12 | COUNCIL MEMBER RESTLER: Thank you, Chairs Menin   |
| 13 | and Ung.  |
| 14 | Greg Anderson, it is always a pleasure to see   |
| 15 | you. How are you?   |
| 16 | DEPUTY COMMISSIONER ANDERSON: Always a pleasure   |
| 17 | as well, Council Member.  |
| 18 | COUNCIL MEMBER RESTLER: You doing all right?  |
| 19 | DEPUTY COMMISSIONER ANDERSON: Excellent.  |
| 20 | COUNCIL MEMBER RESTLER: Great.  |
| 21 | So, I know that you are having a hearing on   |
| 22 | February 22nd about commercial waste zones. And, I'm                                    |
| 23 | sorry that I was a little late today. But, I am   |
| 24 | really investing in commercial waste zones. How many                                    |
| 25 |   |
|    |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE   |
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| 2  | COMMITTEE ON GOVERNMENTAL OPERATIONS 61<br>years have you been working on commercial waste |
| 3  | zones?   |
| 4  | DEPUTY COMMISSIONER ANDERSON: I have been working  |
| 5  | on commercial waste zones since 2015, so (CROSS-   |
| 6  | TALK)  |
| 7  | COUNCIL MEMBER RESTLER: So, 2015, what year is   |
| 8  | it, 2023?  |
| 9  | DEPUTY COMMISSIONER ANDERSON: That's correct.  |
| 10 | COUNCIL MEMBER RESTLER: So, we are closing in on   |
| 11 | a decade. Is 2023 the year that commercial waste   |
| 12 | zones are going to be in place in New York City?   |
| 13 | DEPUTY COMMISSIONER ANDERSON: You know, I  |
| 14 | think We do have a hearing coming up in three  |
| 15 | weeks to talk about that. So, I want to make sure  |
| 16 | that we have that conversation in the right context.                                       |
| 17 | But, I will say that we are fully committed to   |
| 18 | moving ahead with commercial waste zones. And we   |
| 19 | have our foot on the gas, and we are going to get  |
| 20 | this done.   |
| 21 | COUNCIL MEMBER RESTLER: Any insight that you can   |
| 22 | provide on the current timeline for implementation?  |
| 23 | When will contracts be signed?   |
| 24 | DEPUTY COMMISSIONER ANDERSON: Again, hearing   |
| 25 | coming up in just three weeks. So, look forward to   |
|    |  |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 62 |
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| 2  | talking about it there. But, what I can say is we                                       |
| 3  | are fully committed to moving ahead. We are in the                                      |
| 4  | middle of what is a very complicated selection  |
| 5  | process for these vendors. And we are committed to                                      |
| 6  | doing this in a way that is as fair and transparent                                     |
| 7  | as possible and does not increase costs for our small                                   |
| 8  | businesses. Those are the things that we are focused                                    |
| 9  | on. And that is what we are in the middle of the  |
| 10 | process on right now. We have our foot on the gas,                                      |
| 11 | and we look forward to providing the Council with a                                     |
| 12 | full update on the 22nd (CROSS-TALK)  |
| 13 | COUNCIL MEMBER RESTLER: I totally appreciate that                                       |
| 14 | we are going to get more answers in a few weeks.  |
| 15 | But, eight years of work to get to this point, there                                    |
| 16 | has been an extraordinary amount of research, effort,                                   |
| 17 | analysis, and delay. And, so, my understanding is                                       |
| 18 | that we have dealt with three delays in just closing                                    |
| 19 | out of the RFP in the last since Mayor Adams took                                       |
| 20 | office. Not COVID related delays, but it has held us                                    |
| 21 | up a few years before that. So, we have you here  |
| 22 | today, having some additional information, I think                                      |
| 23 | that everybody who read the Streets Blog article was                                    |
| 24 | deeply concerned about the status of the program. I                                     |
| 25 | appreciate you confirming again today that you are                                      |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 63 2 committed to its implementation and that you are 3 going to get it over the finish line after eight hard 4 years of work to get us there. And I appreciate your 5 involvement in getting us this far. Can you give us any more information on when contracts will be signed 6 7 considering the multiple delays in the RFP? DEPUTY COMMISSIONER ANDERSON: Look, Council 8 9 Member, what I can tell you is, one of the most important things that we learned in that process of 10 11 designing the commercial waste program was that we 12 did not want to repeat that Los Angeles had learned. 13 Their program, at first, was an utter failure. It 14 increased costs for some customers by more than three 15 times what they were paying before it was 16 implemented. So, what we are focused on is ensuring 17 that we don't repeat those mistakes. We are doing 18 that through the procurement process. We will do 19 that... (CROSS-TALK) 20 COUNCIL MEMBER RESTLER: I know, but great... 21 (CROSS-TALK) 2.2 DEPUTY COMMISSIONER ANDERSON: through the 23 outreach process... (CROSS-TALK) COUNCIL MEMBER RESTLER: You're so smart that you 24 25 have been... You've been helping to ensure that we

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 64 |
|----|---|
| 2  | are avoiding those mistakes over the eight years that                                   |
| 3  | you have been working on this. If anyone is smart                                       |
| 4  | enough to figure out how to do this, it's you and                                       |
| 5  | some of your colleagues at DSNY. You know how much                                      |
| 6  | respect and appreciation I have for the work that you                                   |
| 7  | do. We really need to see timelines for when this is                                    |
| 8  | getting implemented. The ongoing delays are   |
| 9  | unacceptable. You know, as well as I do, that people                                    |
| 10 | are dying in the commercial carting industry. It is                                     |
| 11 | awful for our environment. It leads to many times                                       |
| 12 | over more trucks' miles in New York City every year                                     |
| 13 | that are totally avoidable. This is a critical  |
| 14 | environmental justice, worker justice initiative.                                       |
| 15 | And we need to get it done.   |
| 16 | So, I am a little frustrated that you are not   |
| 17 | giving us anything other than, "We are committed to                                     |
| 18 | it happening." I appreciate your commitment. I just                                     |
| 19 | want to ask, because it is an area of such concern of                                   |
| 20 | mine across every agency in the City of New York, how                                   |
| 21 | many people are working full-time on this initiative                                    |
| 22 | right now?  |
| 23 | DEPUTY COMMISSIONER ANDERSON: I think the number  |
| 24 | right now is around 26.   |
| 25 |   |

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 65 |
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| 2  | COUNCIL MEMBER RESTLER: Twenty-six lines that are                                       |
| 3  | fully staffed?  |
| 4  | DEPUTY COMMISSIONER ANDERSON: Yes, I don't have   |
| 5  | the numbers in front of me, again, not prepared to                                      |
| 6  | discuss this topic here today. We are here to talk                                      |
| 7  | about small business regulatory reform.   |
| 8  | COUNCIL MEMBER RESTLER: I know.   |
| 9  | DEPUTY COMMISSIONER ANDERSON: But it is around  |
| 10 | that number.  |
| 11 | COUNCIL MEMBER RESTLER: All right.  |
| 12 | My understanding from the reporting is that a   |
| 13 | minority of the positions are actually filled, and                                      |
| 14 | that across the board in this administration, many                                      |
| 15 | We have high concentrations of vacancies, because                                       |
| 16 | lines are not being approved, [INAUDIBLE] are not                                       |
| 17 | being approved, and it is delaying essential work.                                      |
| 18 | So, I am deeply concerned about every agencies'   |
| 19 | ability to hire and hire swiftly, and that it is  |
| 20 | undermining our achievement of critical initiatives                                     |
| 21 | such as this one.   |
| 22 | I would imagine if this office were fully staffed                                       |
| 23 | up and functional, we would have made a lot more  |
| 24 | progress on implementation of commercial waste zones                                    |
| 25 |   |
| I  |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 66 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 today than we have made. And, that is deeply 3 disappointing. 4 So, we would... I would appreciate, it if it is possible, to get this information in advance of the 5 hearing in a few weeks with how many people are 6 7 working on this [TIMER CHIMES] fulltime and how many 8 positions are vacant. 9 DEPUTY COMMISSIONER ANDERSON: Sure, we will be happy to reach out to your office about that. 10 11 COUNCIL MEMBER RESTLER: Thank you very much. It 12 is always good to see you, Greg. 13 CHAIRPERSON MENIN: Okay, thank you. 14 And, now, I am going to turn it to Council Member 15 Brewer for questions. 16 COUNCIL MEMBER BREWER: Thank you, uh, relevant to 17 today's hearing, the issue of 491, and, I understand 18 the concern you have, but I certainly understand the 19 need to support people getting fed. 20 But, I have a friend in Anna Sacks -- who I think 21 Sanitation knows. She goes into the drugstores, food 2.2 establishments, public schools, and the list goes on, 23 every night and finds what is in their refuse bags, and it's a combination of everything. 24

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 67 |
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| 2  | So, I guess I would like to know just generally   |
| 3  | because the waste is mind blowing. You know, from                                       |
| 4  | diapers to every drugstore product you can think of,                                    |
| 5  | to the food. And, so, I was just Is that  |
| 6  | There are two concerns I guess. One is, it is going                                     |
| 7  | to add to the landfill, because it is not necessarily                                   |
| 8  | going in the right refuse pile. And, then, secondly,                                    |
| 9  | it is wasted.   |
| 10 | So, I was just wondering, beyond the food, is   |
| 11 | there any discussion about what you think should  |
| 12 | happen It is not an easy issue to deal with, I am                                       |
| 13 | aware of that. But, my goodness what is in those  |
| 14 | bags! And, so, I am just wondering if there is any                                      |
| 15 | overall thought about how we can handle this beyond                                     |
| 16 | the food?   |
| 17 | DEPUTY COMMISSIONER ANDERSON: Yes, so, I think,   |
| 18 | uh, and, thank you Council Member, for your on-topic                                    |
| 19 | question there.   |
| 20 | COUNCIL MEMBER BREWER: Your commissioner met her.                                       |
| 21 | I made them meet you, so that was quite an  |
| 22 | interesting meeting at 10:00 at night. So,  |
| 23 | [INAUDIBLE] (CROSS-TALK)  |
| 24 |   |
| 25 |   |

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 DEPUTY COMMISSIONER ANDERSON: I have heard
 stories of that meeting. So, I understand that it
 was interesting.

You know, I fully agree with you, Council Member, 5 that it is absolutely atrocious when people waste 6 7 things that are perfectly good. And, one of the 8 things that Sanitation has been focused on for many, 9 many years, going back to Local Law 19 of 1989, and even before that, is trying to make sure that the 10 11 things that we are collecting in the trash are not 12 things that could be used as perfectly good products 13 recycled into other products, what have you, uh, 14 composted into renewable energy or beneficial soil 15 additive. So, we are always trying to think about 16 how we can put incentives in place, take the right 17 kind of enforcement action to reduce the amount of 18 waste that is happening -- especially in New York 19 City businesses. You know, as I think Council Member 20 Restler would agree, we think that commercial waste 21 zones are an important step to improving recycling, 2.2 improving composting, improving a number of different 23 things in the commercial sector. We are moving full steam ahead on that program. And, we hope to make 24

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 69 2 , you know, really good progress in the coming months. 3 That is, I think the best thing that we can do. You know, I think of the directions that other 4 5 municipalities, other states, have gone in is mandating food donation. So, not just mandating 6 7 composting of food waste, but also mandating the donation of food that is edible or usable. You know, 8 I think that is... We have to be wary of taking that 9 step, because it could increase the burden on our 10 11 small businesses. But, it is also a step that has been taken in other places, and I think we should 12 13 have a real conversation about it. COUNCIL MEMBER BREWER: Okay, so, commercial could 14 15 perhaps deal with the diapers from CVS or whatever, because they do get thrown out in perfect shape. 16 17 Maybe that is what you are saying. 18 But, you also, I just want to let you know, the 19 public schools are equally guilty, and they are a 20 residential pickup, not a commercial pickup. 21 So, I just think in general, and there may be 2.2 other residential pickups that I am not aware of, 23 that have similarly... Even though it sounds residential, it might be a ,you know, it might not be 24 25 a commercial pickup, et cetera. You know there, uh,

 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 70
 and sometimes there is a gray line there. A lot of
 the nonprofits pick up residential, I don't know what
 they throw out.

5 So, I just think in general it would be interesting for me to see that... the commercial 6 7 waste plan will in fact deal with what you are saying. Because, I thought it would be the same --8 9 different schedule, less trucks, but the same pickup stuff. So, maybe I am misunderstanding. 10 I will, 11 unlike my colleague, wait until the hearing to 12 discover that. Thank you.

13 DEPUTY COMMISSIONER ANDERSON: And, Council Member I will just add on -- the schools, that is something 14 15 that we are very focused on. You know, schools are 16 in every single, community. Not only do some of them 17 throw out stuff that could be used but, they're not 18 always the best in terms of putting things out at the 19 right time, in a neat, orderly manner. So, that is 20 something we are laser focused on. We are in 21 conversations with DOE about how to fix that problem. 2.2 We are also working with DOE, over the course of this 23 school year and next, to have composting at every, single school citywide for the first time ever. 24 This 25 year will [INAUDIBLE]... (CROSS-TALK)

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 71 2 COUNCIL MEMBER BREWER: That's not the first time 3 ever, it was done before, and then stopped. I'm 4 [TIMER CHIMES]... DEPUTY COMMISSIONER ANDERSON: It was never done 5 citywide before, Council Member. 6 7 COUNCIL MEMBER BREWER: It was tried. DEPUTY COMMISSIONER ANDERSON: This is the first 8 9 time ever that we are going to have the entire borough of the Bronx have school composting by the 10 11 end of this school year. And, by the end of next 12 school year, it will be in every, single public 13 school in New York City. 14 COUNCIL MEMBER BREWER: We can debate that. Ιt 15 was tried before, and then stopped because I was 16 there in the room, just FYI. I think this all needs 17 a lot of assistance. So, thank you very much. 18 CHAIRPERSON MENIN: Great, thank you. 19 I am now going to turn it to Council Member Mealy 20 for a follow-up question. 21 COUNCIL MEMBER MEALY: I just have two questions. 2.2 Do you have any data on the community gardens 23 with their compost? Some of the gardens, sometimes they harvest and sometimes they don't. But, then, if 24 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 72 2 no one does it, where does that food that is being 3 grown go? Do you have any data on that? 4 DEPUTY COMMISSIONER ANDERSON: Yes, so, I don't 5 have data with me today on that topic, but it is something that , you know, we support a network of 6 7 hundreds of various community gardens, community composting organizations, uh, through our New York 8 9 City compost project. It is something that we have been long time supporters of. So, we not only teach 10 11 them how to do the right things, we also give them 12 tools to become assents for their community , so that 13 people can drop off their food scraps ,you know, from 14 their kitchens, at their local garden. So, it is 15 something that [INAUDIBLE]... (CROSS-TALK) 16 COUNCIL MEMBER MEALY: But, if no one is in the 17 garden, because sometimes they are open, and 18 sometimes they are not, is Sanitation... Does 19 may just harvest... and if people do Sanitation... 20 drop off their scraps, and no one is there, does 21 Sanitation come and just discard it? 2.2 DEPUTY COMMISSIONER ANDERSON: That's obviously 23 never the goal. So we want to try to give people as much information as possible about where and when to 24 25 drop off their food scraps. You know, you may have

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 73 |
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| 2  | seen in the news that we have these orange bins that                                    |
| 3  | are open 24/7, they're great, we want to keep   |
| 4  | expanding that program. So, it is certainly   |
| 5  | something that I think we are on the same page about                                    |
| 6  | the intent there, and we are happy to have further                                      |
| 7  | discussions about how to improve the operation of                                       |
| 8  | those sites, so that, uh, that is it working for  |
| 9  | everyone.   |
| 10 | COUNCIL MEMBER MEALY: I hope so. Can I indulge  |
| 11 | one more, Chairs?   |
| 12 | CHAIRPERSON MENIN: Of course.   |
| 13 | COUNCIL MEMBER MEALY: Is there any Since we   |
| 14 | are trying to make sure that, for food insecurity, if                                   |
| 15 | an organization or a senior center does not have  |
| 16 | food, do you know of any organization who would be                                      |
| 17 | willing to feed a senior center?  |
| 18 | DEPUTY COMMISSIONER ANDERSON: Uh  |
| 19 | COUNCIL MEMBER MEALY: At least we would know for  |
| 20 | sure if they are giving the food  |
| 21 | DEPUTY COMMISSIONER ANDERSON: Yes, I know there   |
| 22 | are dozens, maybe hundreds of organizations across                                      |
| 23 | New York City, who are (CROSS-TALK)   |
| 24 | COUNCIL MEMBER MEALY: These are senior centers.   |
| 25 | Government (CROSS-TALK)   |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 74 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 DEPUTY COMMISSIONER ANDERSON: Yep. 3 COUNCIL MEMBER MEALY: who are not getting fed. 4 So, I am really asking if you have organizations that we could make sure people are getting fed in these 5 senior centers? 6 7 DEPUTY COMMISSIONER ANDERSON: I got you... 8 (CROSS-TALK) 9 COUNCIL MEMBER MEALY: They do not have a city 10 food program. 11 DEPUTY COMMISSIONER ANDERSON: I hear you loud... 12 (CROSS-TALK) 13 COUNCIL MEMBER MEALY: That's easy. 14 DEPUTY COMMISSIONER ANDERSON: And clear, Council 15 Member. At Sanitation, our focus is on diverting things from the... (CROSS-TALK) 16 17 COUNCIL MEMBER MEALY: [INAUDIBLE] 18 DEPUTY COMMISSIONER ANDERSON: waste to the extent 19 that we can. But, I know our partners at The Mayor's 20 Office of Food Policy... and just a quick aside 21 here, ,you know, when COVID happened ,you know, my 2.2 former... My former boss and commissioner was 23 appointed Food Czar for New York City, so, I do happen to know a little bit about this than the 24 25 average sanitation employee. But, I know that The

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 75 2 Mayor's Office of Food Policy works very closely with 3 New York City Aging, with other social services and agencies, uh, to ensure that where there are gaps 4 5 that those gaps are being filled. And, Council Member, I hear you loud and clear, and I am happy to 6 7 have that conversation with COUNCIL MEMBER MEALY: Thank you. 8 9 DEPUTY COMMISSIONER ANDERSON: those agencies and 10 send the message to them. 11 COUNCIL MEMBER MEALY: Please. I don't want to 12 put anyone on the spot right now, but you say it, but 13 people doing it is a whole different issue. So, 14 thank you, I look forward to it, thank you, Chairs. 15 CHAIRPERSON MENIN: Thank you so much. 16 Okay, we are now... I am going to turn it back 17 over CJ to hear from members of the public. So, thank 18 you to the panel. 19 ADMINISTRATIVE: Thank you. 20 COMMITTEE COUNSEL: Thank you, Chairs. Our first 21 panel will be Andrew Rigie, then Robert Bookman. 2.2 ANDREW RIGIE: Good afternoon, my name is Andrew 23 Rigie, Andrew Rigie, I am the Executive Director of the New York City Hospitality Alliance, and I am 24 25

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS762joined by our counsel, Robert Bookman. Thank you to3the chairs and council members.

Wow, that was a bit disheartening. There has 4 been so much talk in the City about reducing fines on 5 small businesses, and I know that this council -- and 6 7 this administration -- has been trying to do a lot, 8 but I have been in the industry my whole life, and 9 advocating on behalf of the hospitality industry for almost 20 years -- Rob Bookman even longer -- and I 10 11 don't really recall a time that agencies ever voluntarily decided to reduce fines, with maybe an 12 13 exception under Commissioner Menin, or former Commissioner Menin. 14

15 What this bill does right here, 815, essentially 16 just says, reduce the fines to what the intent of the 17 City Council, the legislative body, that created 18 these violations, set the minimum at. And I do not 19 think anyone, at least we are not, advocating to 20 reduce egregious fines for egregious penalties when 21 it comes to underage smoking or violating the rights 2.2 of immigrants, you could simply exempt those in 23 legislation or you could go back and you could amend the actual law and increase the violation to 24 25 something that you would feel is more appropriate.

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 77 2 But, this bill simply helps reform the regulatory 3 structure that is in place, that has made the City so 4 difficult on small businesses over multiple administrations. And, with this administration and 5 this council, we know you all care, and we know you 6 7 are all talking about reducing fines. And, you can do that by certain amendments here and there --8 making sure when you pass a new law that establishes 9 a violation that it reduces or provides a cure period 10 11 or a warning for a first time violation. But, in 12 addition to that, you need to change the regulatory 13 structure that allows fines to be too high. We just saw this recently over the past year, where DCWP had 14 15 to do rulemaking for a new violation established by 16 the Council. They had a range of what I believe was 17 \$500.00 for a minimum penalty, and they came back and 18 they scheduled the first violation in their proposed rules at \$1,500.00. So, \$1,000.00 more than what was 19 proposed or that was the minimum in the City 20 21 Council's legislation and your intent. Thankfully, 2.2 when we brought it up to them, they did reduce it 23 down to the minimum, but it shouldn't be incumbent on us to have to identify that every, single time there 24 25 is rulemaking. And it shouldn't be up to the Council

1COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br/>COMMITTEE ON GOVERNMENTAL OPERATIONS782to have to review it and make sure the agencies are3following your legislative intent.

So, we really think that this bill, if there needs to be tweaks here or there, that Rob can speak about and we can all discuss [TIMER CHIMES], we are welcome to those conversations. But, the intent of this bill, as you said earlier, is to change the regulatory structure, help reduce fines on small businesses.

11 And then finally, uh, Chair, you had mentioned in the second bill, uh, 491, instead of trying to 12 13 encourage additional food donations, which we should absolutely be doing, by reducing fines, we should 14 15 just focus on reducing fines, because they are too 16 high, and it is the right thing to do. And, instead 17 , let's start just reducing the fees for licenses and 18 permits, if you donate food. Because, that will also 19 have more widespread application, because not every, 20 single business may be issued fines. And, then, they 21 are not incentivized. So, they all have to get 2.2 licenses and permits, reduce that.

And I will close it off with that and turn it over to my colleague Rob Bookman, and I am sure we are happy to answer questions. COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 79 ROBERT BOOKMAN: Thanks, buddy.

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3 Hi, my name is Rob Bookman. Listen, I have been 4 deeply involved in New York City Administrative Law now for decades from early days at The Department of 5 Consumer Affairs, where was I was counsel, where I 6 7 headed the Judication Division, which was the Administrative Law Division that heard these 8 hearings, to decades of private practice. I have 9 representative thousands of businesses over the years 10 11 -- before numerous adjudicatory agencies -- doing all 12 different types of violations. And I could tell you 13 that it is extremely difficult to get a sense and an 14 understanding of the fine structures in New York 15 City. They are all over the place. You know, and it 16 is part Council's fault, and it is part the 17 administrative agencies fault.

Over the decades, you pass a law, a new licensing law, a new requirement, and you put fines in there. Sometimes... And I handed up in my packet, if you have it, different examples, which if you will give me a couple of extra minutes afterwards, I will give you why I gave you these examples.

24 Sometimes the Council is very clear. And it says 25 the fine shall be no less than, let's say \$200.00 on  COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 80
 a first violation, and no more than \$500.00. In
 those situations, there should not be any confusion,
 and I don't believe the administrative agencies have
 any right, under any rulemaking, to change that
 structure -- yet they do.

7 And I have had this conversation with speakers 8 going back to Gifford Miller. The question is, who 9 is in charge of the law, the Council or the 10 administrative agencies?

You give them rulemaking authority, but they cannot change the law. And when you give a range of fines, and they change that range, they change that minimum, they are changing the law. And it is time that that stopped. That is an easy example.

More complicated; however, and they were trying 16 17 to give you a couple of bad actor examples to try to 18 ,you know, blow a lot of smoke at you on this, more 19 common is where the Council has passed laws over the decades where it doesn't say what the minimum is, but 20 21 gives either a maximum or it has language like, "not 2.2 more than," parking garages, uhm, secondhand dealers, 23 I am using examples from our Consumer Affairs... Joint Consumer Affairs history together. Pedicabs; 24 25 however, more recent one, the Council said, not less

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 81 2 than \$200.00 or more than \$500.00. Those are the 3 easy ones. The general Consumer Affairs says, "shall not exceed \$500.00." In my opinion, as a lawyer who, 4 and I don't claim to be Clarence Darrow, but when it 5 comes to administrative law, it is my thing. 6 What 7 the Council is saying when it says, "not more than or not to exceed," is that the full range of penalties 8 from a zero or \$1.00 to that maximum, should be 9 available if you choose to go to an administrative 10 11 hearing and either challenge that violation, or more often than not, say, "Yeah, I did it, but here is my 12 13 mitigation, and here is the reasons why I don't think I should get the highest penalty." And that, they 14 15 are taking away over and over again, from the 16 administrative law judges, and from you, by creating 17 a minimum that does not allow [TIMER CHIMES] for "up 18 to no more than." They are creating a statutory minimum which you never created. You know how to do 19 it. You did it with pedicabs, you did one of the 20 examples in my packet that I gave you, where I think 21 2.2 it is the, uh, give me a second... It is the air 23 code, where the Council's specifically says what the maximum and the minimum is for every violation. 24 And DEP comports with that for the most part, in my 25

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 82 2 limited experience. So, you know how to do that when 3 you want to do it. The clear legislative interpretation of when you say, "no more than" is 4 5 that you are providing a full range of penalties. And what this legislation needs to do, uh, and it 6 7 could be tweaked, ,you know, I am not saying it is perfect, it is always make that full range available 8 9 to the administrative law judge. Even in that first violation bad actor example that they gave: sale 10 11 tobacco to a minor, nobody wants tobacco to be sold to a minor. Let's start off with that. It is a bad 12 13 violation. But I have represented immigrant businesses owners, uh, Indian, you know, Pakistani, 14 15 it is their first business, it is the first time they 16 got a violation, they're outraged by it -- it was an 17 employee who did it -- they fired the employee who 18 did it. They go to a hearing and Consumer Affairs 19 has instructed OATH that the maximum set by law, a 20 \$1,000.00, is the only penalty available... (CROSS-21 TALK) 2.2 CHAIRPERSON MENIN: Okay. Thank you... (CROSS-23 TALK) ROBERT BOOKMAN: That's wrong. And that is what 24 25 we have to address. We have to allow that full range

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 83 2 of penalties, that you've set by law, to be in 3 practice. 4 CHAIRPERSON MENIN: Thank you, okay. Thank you very much, both of you, for your testimony. I do 5 have a couple of questions. 6 7 So, on the bad actor issue, it seems to me that the easiest way to address to that in the 8 9 legislation, is to make a tweak to the legislation to clearly say when there is "no consumer harm". 10 11 Because that is what we did at Consumer Affairs in my tenure with the Small Business Relief Package, it was 12 13 to go after the picayune violations. It was not to go after safety violations where there is, like, real 14 15 consumer harm. So, it seems that there is a very 16 easy fix to that. 17 ROBERT BOOKMAN: You certainly could go that way. 18 And it would be easier for them to give you a list --19 and it multiple agencies, it's Sanitation, it's DEP, 20 it's Buildings Department, it's Consumer Affairs, 21 it's Health Department -- it is easier for them to 2.2 give you a list of which ones they would want 23 excluded from the legislation than for you to figure it out. 24 25

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 84 |
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| 2  | One of the ones I just gave you is the air code   |
| 3  | penalty. And I didn't even give you all of the pages                                    |
| 4  | of it. I gave you the first three pages of the  |
| 5  | various ,you know, penalties just in that one code                                      |
| 6  | ,you know, on the DEP. So, yes, but I would argue                                       |
| 7  | from a due process purist, that even that bad sale to                                   |
| 8  | minor, even when there is consumer harm, the range of                                   |
| 9  | penalties for mitigation should still be available to                                   |
| 10 | that business owner when they got to the hearing.                                       |
| 11 | Otherwise, why bother going to the hearing?   |
| 12 | CHAIRPERSON MENIN: Right, right, right, right.  |
| 13 | Well, I really want to thank I am going to turn   |
| 14 | it over to my colleagues to see if they have  |
| 15 | questions. I really want to thank both of you for                                       |
| 16 | your incredibly thoughtful testimony. This is an  |
| 17 | important issue, you all have been on the forefront                                     |
| 18 | of trying to advocate for small businesses and  |
| 19 | reducing fines. And I also was very surprised at the                                    |
| 20 | testimony today, because ,you know, we are trying to                                    |
| 21 | help these small businesses who are being socked with                                   |
| 22 | thousands of dollars of fines. These two bills are                                      |
| 23 | two straightforward ways to do it and to accomplish                                     |
| 24 | other policy issues to deal with issues around  |
| 25 | hunger, food waste. So, they are very   |
|    |   |

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 85 2 straightforward, so it was surprising, I am not going 3 to lie, the testimony today was disheartening, I think is a perfect word to describe it. But, I want 4 to thank you both for your testimony. 5

ROBERT BOOKMAN: And we want to thank you for 6 7 actually putting this idea, which has, again, been 8 discussed for decades, to pen and paper, yeah, we could work on the language a little bit, uh, we 9 always can, we always willing to compromise, that's 10 11 not a concern. To give an example, one guick conclusion, one of the, uhm, submissions I gave you, 12 13 it shows that the default penalty is double or triple than if you go to the hearing. Which makes no sense 14 15 for anybody. If you feel that you are guilty and you don't want to spend a half a day to go to the 16 17 hearing, default penalties should be the minimum not three times the minimum. 18

19

CHAIRPERSON MENIN: Exactly.

ROBERT BOOKMAN: So, they are actually encouraging 20 people who are guilty, in that particular example, to 21 2.2 go down there, because that is the only way to get 23 the minimum fine that you set by statute. It makes no sense. 24

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1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 86 2 CHAIRPERSON MENIN: Exactly. Chair do you... 3 Okay, any other council members have questions? 4 Okay, great thank you both so much. 5 ROBERT BOOKMAN: Thank you again. CHAIRPERSON MENIN: Thank you. 6 7 COMMITTEE COUNSEL: We will now be turning to Zoom 8 panelists. Our first panelist will be Anna Sacks, 9 after that, we will be hearing from Justin Wood. Anna Sacks, you may begin upon the sergeant's 10 11 announcement. 12 SERGEANT AT ARMS: Starting time. 13 ANNA SACKS: Hi, everyone, thank you for this 14 hearing. Thank you, Council Member Brewer for the 15 shoutout. 16 My name is Anna Sacks; I am a waste expert in New 17 York City. I wanted to say that I think this bill 18 specifically linking through donations and 19 [BACKGROUND NOISE] [INAUDIBLE] recycling and 20 composting is well intentioned but misguided. Ι 21 don't believe these issues should be paired. I think 2.2 ,you know... 23 COUNCIL MEMBER BREWER: Anna, talk more slowly, you are talking too fast. 24 25 ANNA SACKS: Okay, sorry, I want to get a lot in.

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 87 2 But, I think that bundling together cardboard and 3 bailing it, then selling it on the secondary market 4 is a different issue than taking excess out of edible 5 food and giving it to people who are hungry. So, I think that we shouldn't be pairing these two issues; 6 7 we should be looking at them separately.

8 Very few of the businesses that I look at -- I go 9 through their waste [INAUDIBLE] actually recycle and compost, I want to call out Fairway, Citarella, 10 11 Cristina's (sp?), and D'Agostino, none of them are 12 composting despite the fact that for five years now, 13 they have been required to. So, either the issue is that fines are too insufficient or not sufficiently 14 15 applied. And, I mean, I think that is the issue. 16 That they actually don't care or they're not 17 receiving the fines. So, they should be following 18 the law, and very few of them actually recycle other 19 than cardboard.

If we want to actually have more food donations, I think there are other things that we can be doing. One, is we could be requiring that places like CVS, and Duane Reade, and Walgreens, those are places that actually donate their excess food. They oftentimes don't have those food donation relationships setup.

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 88 2 Another is, uh, we could do waste audits of the 3 grocery stores and determine what they are throwing 4 out and finding different sources where they can distribute the food. Another [INAUDIBLE] just 5 addressing the wasted food at the foodbanks, we have 6 7 the assumption that once the food ends up in a food bank that it is actually used, and that is not 8 9 necessarily the case. We could also be doing waste audits at food banks. So, that could be very 10 11 [INAUDIBLE] preliminary to determine where the food is not being donated where it could be donated. 12 I think that we need to have businesses follow 13 the law. They should be recycling. They need to be 14 15 composting just like everyone else in New York City 16 needs to be recycling and hopefully composting. And, 17 ideally, they would be donating their food also. And 18 I think that we could do things to strengthen that. But, I disagree with pairing those two issues. 19 20 Thanks. 21 COMMITTEE COUNSEL: Thank you. 2.2 Our next panelist will be Justin Wood. And, at 23 this time, if there is anyone on the Zoom whose name hasn't been called and you are waiting to testify, 24 25 please use the Zoom Raise Hand Function.

1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE COMMITTEE ON GOVERNMENTAL OPERATIONS 89 2 Justin Wood, you may begin upon the sergeant's 3 announcement. 4 SERGEANT AT ARMS: Starting time. 5 JUSTIN WOOD: Hello, and thank you, everyone. Thank you to Chairs Menin and Ung for holding this 6 7 hearing. My name is Justin Wood, and I am the Director of 8 9 Policy at New York Lawyers for the Public Interest. Thank you for the opportunity to testify today. 10 11 I want to echo the concerns of my friend, Anna Sacks and others, that while we fully support the 12 intention of Intro 491 to boost food donations in the 13 14 City, and we really appreciate the Council's focus on 15 the related issues of the climate impacts of food 16 waste, uh, disposing food waste in landfills and 17 incinerators, where the vast majority of it is going, 18 over production of food in our city, and, then, of 19 course, the vast food insecurity and hunger that so 20 many New Yorkers are experiencing, we really 21 appreciate the intent of this bill to start to 2.2 address that. We have gone out on... Like, just last summer, 23 the same week that DSNY was scheduled to begin 24

enforcement on the commercial organics and recycling

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1 COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE 90 COMMITTEE ON GOVERNMENTAL OPERATIONS 2 laws, we were lucky enough to join Anna and others on 3 a zero waste tour in Manhattan. We went out in the 4 evening when businesses were closing, and frankly you usually don't testify with anecdotes, but what we saw 5 was shocking. It was huge. And Council Member 6 7 Brewer talked about this, too. Huge black garbage bags -- and these are not small businesses that were 8 9 violating organics and recycling laws. These were big businesses -- including some of the ones that 10 11 Anna mentioned -- huge garbage bags full fresh, 12 edible bread, vegetables, just expired dairy 13 products. It was expected, but frankly shocking to see the level of food waste coming, not just from 14 15 small businesses, but from big, we know to be really profitable, grocery chains and restaurant chains in 16 17 our city while New Yorkers across the City are also 18 going hungry. And we are all too aware of the 19 climate crisis and the impact that waste has on it. So, we do agree that action is necessary. 20 We disagree with this approach for some of the reasons 21 2.2 that came out of the hearing today. DSNY's 23 enforcement of the current organics law is minimal -as we heard from DSNY, and we have also gone through 24 25 the open data. There are just very few of these

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 fines being issued. And it is not clear that, uh,
 forgiving violators would be a sufficient motivation
 for the bigger businesses, especially when they are
 producing so much food waste to start participating
 in food donation.

7 So, a couple of approaches we would be really happy to work with the Council on, one: I think 8 9 mandating food donation as Deputy Commissioner Anderson mentioned. We would support that, 10 11 especially, again, for the larger businesses that are 12 highly profitable and could easily work this into 13 their operations. [TIMER CHIMES] There is no reason we should not mandate that. There is a mandate at 14 15 the state level, but it doesn't apply to New York City, which is concerning. 16

17 And, then, secondly, as we have heard a lot of 18 testimony about, we have been pushing for years for 19 the implementation of the commercial waste zones 20 program. And that is an opportunity to ensure that businesses incentives and the waste haulers 21 2.2 incentives are, for the first time, aligned, and 23 there is consistent, clear, in multiple languages, customer education on how to donate food, on how to 24 reduce food waste, and how to properly sort, 25

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 separate, and ensure that the remaining scraps are
 composted or anaerobically digested alongside of
 other recyclables.

I know that I am over time. 5 I will just wrap up by saying, we also ... New York Lawyers also has 6 7 concerns about Local 815 in some of the specific impacts that reducing some of the violations where 8 9 there is a range might have on owners and the most problematic bad actors that also take advantage of 10 11 consumers. Two instances that we have seen, uh, 12 representing our clients, are the violations on 13 transfer stations, uh, waste transfer stations. And, then, on violators of the immigration services 14 15 providers in the Consumer Protection laws. So, we would really want to see a full schedule, a full .. 16 17 and have the public see -- across every agency --18 what the impacts of implementing this bill would be. 19 And we would urge a more narrow, tailored approach 20 than this sort of broad approach to changing the 21 fines where there may be unintended consequences on 2.2 bad actors. Thank you very much.

CHAIRPERSON MENIN: Thank you very much for your testimony. And, again, to clarify as I said at the outset, the bill is in no way intended to apply to

| 1  | COMMITTEE ON SMALL BUSINESS JOINTLY WITH THE<br>COMMITTEE ON GOVERNMENTAL OPERATIONS 93 |
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| 2  | waste transfer stations, it is not intended to apply                                    |
| 3  | to bad actors, that is the last thing it is intended                                    |
| 4  | to apply. It is supposed to be, again, for first  |
| 5  | time violators, where there isn't a safety harm,  |
| 6  | consumer harm, so just to clarify that. But, I  |
| 7  | really appreciate your testimony. Thank you very  |
| 8  | much.   |
| 9  | COMMITTEE COUNSEL: Just to make sure that we have                                       |
| 10 | not missed anyone, do we have Alex Stein or Vivian                                      |
| 11 | Moody (sp?)? If you are on the Zoom, please raise                                       |
| 12 | the Zoom Raise Hand Function. Seeing no hands   |
| 13 | raised, Chair, I will turn it over to you to close us                                   |
| 14 | out.  |
| 15 | CHAIRPERSON MENIN: Okay, wonderful. Well, thank   |
| 16 | you all very much. I, first of all, want to thank my                                    |
| 17 | co-chair once again, Sandra Ung, for this hearing.                                      |
| 18 | Is there anything you want to say? Great, then we                                       |
| 19 | are going to close the hearing. Thank you very much.                                    |
| 20 | [GAVELING OUT] [GAVEL SOUND]  |
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| 22 |   |
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## CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date \_\_\_\_\_ February 16, 2023