**Plain Language Summary**

**Current Introduction Number:**

Int. No. 240-A

**Prime Sponsors:**

By Council Members Gutiérrez, Joseph, Brooks-Powers, Stevens, Yeger, Menin, Williams, Schulman, Riley, Narcisse, Barron, Ossé, Ayala, Restler, Cabán, Abreu, Richardson Jordan, Nurse, Louis, Avilés, De La Rosa, Won, Hudson, Hanif, Sanchez, Dinowitz, Gennaro and Ariola

**Bill Title:**

A Local Law to amend the administrative code of the city of New York, in relation to the department of information technology and telecommunications updating 311 complaint types and reporting on such updates

**Bill Summary:**

**This plain language summary is for informational purposes only and does not substitute for legal counsel. For more information, you should review the full text of the bill, which is available online at legistar.council.nyc.gov.**

This bill would require that, within 30 days of the effective date of a local law that an agency head determines would allow an individual to request a service from the agency, the agency head notify the Commissioner of Information Technology and Telecommunications and 311 of the possible need to update or add a new 311 service request or complaint type. This bill would further require 311 to submit an annual report on newly added or updated 311 service request or complaint types. 311 would also be required to make a dataset publicly available on the submission of correspondence by the public requesting the addition of, or an update to, 311 service request or complaint types. Such a dataset would have to be updated semiannually.

**Effective Date:**

60 days after it becomes law

**Legislative Impact:**

**Agency Rulemaking Required**: Is City agency rulemaking required?

**Report Required**: Is a report due to Council required?

**Sunset Date Included**: Does the legislation have a sunset date?

**Council Appointment Required**: Is an appointment by the Council required?

**Other Appointment Required**: Are other appointments not by the Council required?

**Note:** In the full bill text online at legistar.council.nyc.gov, language in proposed consolidated laws that is enclosed by [brackets] would be deleted, and language that is underlined would be new. Language in proposed unconsolidated laws, in contrast, will not have brackets or underlining because it would be entirely new. Consolidation means that the law would be placed in the New York City Charter or Administrative Code.

Session 12

BG/IB

LS #8578

9/26/2022 4:45pm

Session 11

NLB

LS #13404

Int. #2303-2021