

The New York City Council

City Hall New York, NY 10007

Committee Green Sheet Committee on Governmental Operations

Fernando Cabrera, Chair Members: Ben Kallos, Alan N. Maisel, Bill Perkins, Keith Powers, Ydanis A. Rodriguez and Kalman Yeger

Monday, February 4, 2019

10:00 AM

Council Chambers - City Hall

T2019-3696 Oversight - City Agency Responsiveness to 311 Service

Requests.

Int 1002-2018 A Local Law to amend the administrative code of the city of

New York, in relation to requiring the 311 customer service center to indicate that an agency is unable to respond to a

service request or complaint