



The New York City Council

City Hall
New York, NY 10007

Committee Green Sheet Committee on Governmental Operations

Fernando Cabrera, Chair
Members: Ben Kallos, Alan N. Maisel, Bill Perkins,
Keith Powers, Ydanis A. Rodriguez and Kalman Yeger

Thursday, January 17, 2019

1:00 PM

Council Chambers - City Hall

T2018-3216 Oversight - 311 Customer Experience and Operations.

Int 0188-2018 A Local Law to amend the administrative code of the city of New York, in relation to procedures to be adopted by the 311 call center for responding to certain repeat anonymous complaints against the same property

T2019-3541 A Local Law to amend the administrative code of the city of New York, in relation to the identification of languages spoken by callers to the 311 customer service center

Jointly with the Committee on Technology