



Testimony of Loree Sutton, MD, Brigadier General, U.S. Army (Ret.)
Commissioner for the New York City Department of Veterans' Services (DVS)
Oversight – Department of Veterans' Services
New York City Council Committee on Veterans
Committee Room, City Hall
1 pm, October 2nd, 2017

Good afternoon Chair Ulrich and members of the Committee on Veterans. My name is Loree Sutton and I am honored to serve as the first Commissioner for the New York City Department of Veterans' Services (DVS). Thank you for the opportunity to meet and discuss the tremendous strides that the City of New York has made to serve veterans and their families since the bold creation of DVS with the enactment of Local Law 113 in 2016.

As you know, prior to 2016, New York City's veterans were served by the Mayor's Office of Veterans Affairs (MOVA), which was established in 1987 by Mayor Edward I. Koch, himself a veteran. The change from a mayor's office to an independent department came as a result of advocacy efforts by the NYC veteran advocate community, legislative action from this City Council through the passage of Intro. 314-2014, and subsequent executive action by the signing of Local Law 113 by Mayor de Blasio.

MOVA's historic mission to improve the lives of New York City veterans and their families has been exponentially expanded through the establishment of DVS, with its unprecedented efforts to improve and strengthen veteran services and resources in New York City.

Designing, staffing and leading a 'start-up' agency within City government is an enormous privilege which Team DVS takes seriously to ensure that our efforts deserve the confidence and trust placed in us by so many. As the first new agency in The City of New York in over 15 years, DVS has worked diligently to not only build programmatic functions rooted in the value of service to others, but also the necessary internal infrastructure necessary to sustain a citywide agency for generations to follow.

Organizational Structure

DVS was stood up in early 2016 with initial funding for 35 full-time staff. By the end of the calendar year 2016, DVS' headcount had reached 27 full time staff. The agency is currently at a head-count of 32 full time staff. For FY18, DVS was approved for additional headcount, increasing capacity to 40 full time staff, which DVS is projected to reach by early 2018.

In ramping up DVS' three programmatic divisions, or Lines of Action (LOAs), the agency has worked to onboard a talented and diverse group of professionals to match resources with veteran needs. Veterans consistently tell our agency that navigating services is one of the biggest challenges in accessing services. So at DVS, we strive to take the frustrations, hassles and 'trial and error' out of navigation. From outreach and employment assistance, to facilitating peer-mentoring and whole health services, to veteran homelessness reduction, DVS staff members

work with veterans one-on-one to help them figure out what benefits they might be eligible for and how to get access to services.

Our direct programmatic outreach to veterans through our LOAs is as follows:

Line of Action: Whole Health and Community Resilience

The Whole Health & Community Resilience (WHCR) team at DVS matches veterans and their families with opportunities to connect, to heal, to grow, and to thrive. As part of the pioneering *ThriveNYC* mental health initiative, this year the DVS *ThriveNYC* team successfully implemented the *VetsThriveNYC Whole Health and Community Resilience Program* which is comprised of two parts: (1) the Whole Health & Community Resilience Outreach Team (WHCR); and (2) the Core4 Whole Health Model™.

The goal of *VetsThriveNYC* is to engage 2,000 veterans and their families each year, improving their lives by enhancing access to a comprehensive range of services specifically tailored to the needs and strengths of the veterans. *VetsThriveNYC* focuses on a coordinated integration of clinical and holistic services, including the identification of mental health symptoms, as well as overall mental wellness aimed at addressing the full impact of war and military service on the mind, body, and spirit.

DVS' Core4 Whole Health Model™ shifts the conversation to concentrate on what matters most to veterans and their families regarding the many areas of life that can affect their health and well-being. It is designed to foster hope, healing and wholeness through informed access to clinical treatment, community holistic services, peer/family/community social support and cultural initiatives and the arts.

The WHCR Veteran Outreach Team has exceeded its goal by engaging a total of 7,176 New York City veterans and their families and constituents through various initiatives to increase social engagement and help-seeking behaviors in the context of a peer-based support model.

Grounded in the Six Guiding Principles of the *ThriveNYC* mental health initiative, the WHCR Team's multi-pronged outreach approach and Core4 Whole Health Model™ programs are designed to engage the full scope of the veteran's life:

- ***Changing the Culture:*** WHCR focuses on *Changing the Culture* by encouraging individuals to have an open conversation about mental health. Mental Health First Aid (MHFA) training focuses on increasing awareness of mental health concerns and connection to services through education. DVS has successfully certified 6 members of the WHCR team as MHFA instructors, and have trained 117 members of the New York City community in Adult MHFA. We have completed training to 22 NYC Agency Veteran Liaisons, and 95% of the DVS internal staff in Veteran/Military Family MHFA. Throughout the remainder of this year, DVS has several upcoming trainings scheduled with community partners, faculty/administrators at NYC colleges/universities, and the veteran's community at large.

- *Close Treatment Gaps:* This year DVS completed the integration of the NYC 311 Information Systems and the VA Crisis Hotline, which ensures that veterans and their families *Act Early* to address mental health challenges and that families are aware of and connected to available resources and mental health services. In conjunction with NYC 311, DVS ensured the connection of 141 veterans to mental health services at the VA Crisis Hotline, and connected 380 individuals to mental health resources through NYC Well and an array of comprehensive mental and physical health service providers.
- *Partner with Communities:* Engagement in cultural experiences and the arts represents a timeless connection to our shared humanity, acting as a healing balm to ease the human suffering of mind, body and spirit. Through the Core4 Whole Health Model™ outreach, the WHCR team ensures that veterans and their families are connected to creative writing programs, community art workshops, musical and theater groups, storytelling experiences, and other art-based and cultural events to help facilitate the healing process and launch their human journey towards wholeness. DVS' *Theater of War* project, led by Public Artist in Residence Bryan Doerries, is a two-year collaborative project with the NYC Department of Cultural Affairs and the Brooklyn Public Library. This year the project has completed 16 performances and engaged 2,233 people through stage readings of ancient Greek plays that serve as a catalyst for town hall discussions about the challenges faced by service members, veterans, their caregivers and families. Thus far, there are additional 9 performances scheduled for the remaining of the year.

Doerries is now partnering with multiple City agencies, including: Department of Probation, the District Attorney's office, the Mayor's Office to Combat Domestic Violence, New York City Housing Authority, and the Mayor's Office of Criminal Justice, to name just current active partners.

DVS and Bryan Doerries continue to reach out to arts and community organizations in the spirit of collaboration. For instance, in the spring of 2017, DVS hosted a veteran artists roundtable discussion with representatives from: Exit 12 Dance Company, Arts in the Armed Forces, Society of Artistic Veterans, Warrior Writers, Lincoln Center for the Performing Arts, Poetic Theater Productions, and BEDLAM. Our DVS lead for PAIR, Monique Rada, is constantly reaching out to interested organizations to explore collaboration potential, and we welcome any suggestions for community organizations, VSOs, or other agencies who would be interested in working with us.

There are more than 5.5 million military and veteran caregivers in the United States. As a member of the Senator Elizabeth Dole Foundation's *Hidden Heroes* Initiative, the WHCR team has ensured that our New York City military and veteran caregivers are aware of and connected to comprehensive mental health services tailored to their needs. This year, DVS successfully hosted an event and engaged over 60 military and veterans caregivers to ensure that those serving in the shadows receive the assistance they deserve.

Because of the tremendous work of the Whole Health team, we are proud to announce that The Elizabeth Dole Foundation has announced that **NYC is leading the way as a model Hidden Heroes City.**

- Act Early: Through the WHCR team's public-facing outreach efforts, community forums and speaking engagements, we have engaged with 4,651 individuals this year. The WHCR team conducts weekly multi-pronged outreach in satellite offices, at the VA Vet Centers, NYC Borough President Offices, student veterans at colleges/universities, and other community and faith based organizations specific to veterans across the City. This direct interaction with veterans and their communities has increased our visibility and enhanced our ability to help individuals *Act Early* by providing veterans and their families with equal access to care that works for them, when and where they need it.
- Use Data Better: Through a collaboration with The Substance Abuse and Mental Health Services Administration's (SAMHSA), the WHCR team hosted a Virtual Implementation Academy on "Advancing Suicide Prevention Best Practices in Peer Support" (SPPEER) for Service Members, Veterans, and their Families (SMVF). During this conference, DVS convened 25 mental health service providers in a conversation on peer-based suicide prevention efforts and methods to enhance collaboration and the use of data/technical assistance from SAMHSA in New York City. As a part of this process, SAMHSA's SMVF Technical Assistance Center committed to helping NYC help track our outcomes related to the vital role peers can play a vital in suicide prevention efforts.

Line of Action: Housing and Support Services

The Department has been dedicated to effectively ending veteran homelessness in New York City. DVS's team of Veteran Peer Coordinators continue to provide housing support to homeless veterans across the City. With only four Veteran Peer Coordinators currently on board, our innovative peer-to-peer, housing-only and housing-first approach to providing assistance continues to culminate in an average of 200-250 placements into permanent housing per year.

One of the more recent additions to this model was the inclusion of aftercare. Thanks to the initial support from Deutsche Bank, DVS was able to hire an Aftercare Coordinator in 2016. This coordinator's immediate success in preventing evictions and providing overall housing stability to formerly homeless veterans led to the Mayor, City Council and the advocacy community supporting DVS' request to base-line this position. Thanks to this support, our extraordinary aftercare worker has continued to provide a safety net for veterans, as many struggle with the reality of living independently again after living so long amongst their peers, first in war, then in shelter. Year to date, DVS' aftercare coordinator has provided assistance to 182 veterans and prevented imminent eviction for 17 of them. Due to this successful track record, City funding for this position is included in the FY18 budget.

In recognition of the strength of these interagency partnerships and New York's overall success in housing homeless veterans, earlier this year New York City was chosen as the first City in the country to pilot the use of veteran Section 8 vouchers for veterans that have heretofore been ineligible for the program due to their discharge status. Together with NYCHA, Veterans Affairs (VA) and the Department of Homeless Services (DHS), DVS is providing permanent, affordable housing and services to 147 veterans with Other Than Dishonorable discharge status. DVS also

continues to chair or participate in multiple committees and working groups to reduce the current homeless veteran census and identify new housing opportunities.

The Housing & Support Services team also continues to:

1. Provide extensive guidance and referrals to veterans and military families seeking assistance with a variety of housing and social services in the City, and
2. Work with our government partners on policies and programs that can open more doors to NYC veterans.

Additionally, DVS is proud of its partnership with the Department of Housing Preservation and Development (HPD) this past year, yielding support for student veterans with respect to the legal requirement for landlords to accept the basic allowance for housing (BAH) integrated in the GI Bill as a source of income for rent for student veterans.

Line of Action: City Employment, Education, Entrepreneurship, Events and Engagement (CE5)

This year DVS established a City-wide presence, with satellite sites in each of the five boroughs. Community Outreach Specialists are trained to connect veterans and their families to trusted resources available to them from the City, State, and Federal governments. In this way, DVS has engaged participated in over 300 community outreach events and provided one-on-one assistance to over 2,300 veterans and family members between March 2016 and May 2017, helping to navigate and apply for benefits, such as the GI Bill, New York State tuition, veteran property tax exemptions, and local housing support.

In addition, DVS is committed to recruiting and connecting Veterans and their Families to City Careers, Services and Resources by upgrading the DVS website for direct access to City job opportunities; collaborating with DCAS City-wide Recruitment/*WorkForce 1* and the public/private sectors to identify HR best practices, and developing public-private partnerships aimed at enhancing business, educational and employment opportunities.

DVS continues to administer the provisions of Local Law 42/2013 by providing training to City Agency Veteran Liaisons. This year, DVS provided annual training on Veteran Mental First Aid training, which helps Liaisons identify individuals who may be experiencing mental health challenges and assist in connecting them with service-providers.

Further, DVS enjoys a strong working relationship with the City's Veterans Advisory Board (VAB). Appointed by Mayor de Blasio and Speaker Mark-Viverito, the VAB was strategically selected to sustain a diverse range of service backgrounds, community engagement interests, and professional expertise to help facilitate dialogue with the New York City veterans' community.

In calendar year 2017, DVS worked with the VAB to provide four public meetings, and a fifth public meeting will be scheduled in November in Brooklyn. The public meetings are a valuable opportunity to inform the veteran's community on the work being performed by the City, and gives us a lens into the specific challenges faced by veterans in each borough.

Press Engagement

DVS has utilized multiple platforms to engage with not only the veteran community, but with the overall New York City population. Since September 2016, the New York City Department of Veterans' Services expanded its outreach to constituents in a variety of ways, including speaking events, generating content, securing media coverage, engaging social media audiences and reaching diverse audiences through print materials.

Intergovernmental and External Affairs

DVS' Intergovernmental and External Affairs is focused on effective governmental stakeholder relationship-management, and advocacy strategies aimed at meeting the needs of veterans and their families in a number of key areas.

For example, the department is actively building upon the pioneering work led by the Mayor's Office on Criminal Justice and its *Task Force on Behavioral Health and the Criminal Justice System*, and are working with our partners in the VA, Mayor's Office of Criminal Justice, New York City Department of Corrections (DOC) and legal services organizations on next steps.

Over the past few months, as a City we have seen the passage of Local Law 119/2017, which adds military status as a protected class under the New York City Human Rights Law, and Local Law 120/2017, which expands the Alternative Tax Exemption for Veterans. DVS looks forward to working with the New York City Commission on Human Rights and the New York City Department of Finance to connect veterans with their rights under these new and exciting laws. DVS also looks to build upon Local Law 23/2015, by evaluating methods to standardize key stakeholder City-wide intake forms to foster self-identification of veterans & families.

In addition, DVS is in the process of integrating legal and compliance functionality with External Affairs, as we continue to grow into a full sustainable agency.

Public and Private Partnerships

DVS is committed to seeking out new avenues for collaboration and cross-sector initiatives to leverage the strengths and support the needs of New York City's veterans and their families. To this end, Public and Private Partnerships is actively engaged in scouting, evaluating and securing local and national partnerships aimed at veteran-specific needs and outcomes.

Some current projects include:

- Launching a mentoring initiative which brings together 25 different service providers in an effort to collectively identify and address the peer to peer needs of veterans and their families.
- Launching the *Veterans on Campus* (VOC) Initiative, a consortium of post-secondary institutions, veteran service organizations, advocates, and civic leaders who aim to

position and promote the unique value of a New York City-based postsecondary education for veterans and their families.

Public and Private Partnerships is also actively exploring new alliances that will increase agency capacity and connect private and public dollars to projects that will drive productive outcomes for veterans and their families.

Information Technology and Data

Last year, the Department of Veterans' Services conducted its first accounting of the veteran population in New York City. Using American Community Survey and VetPop 2014 data, extrapolations from New York State National Guard and reserve strengths, and estimates of non-federally qualified veterans, the Department delivered the first accurate veterans population estimates, as well as demographic and geographic information.

In addition, DVS installed its own IT network this year, assuring compliance with industry standards and best practices. DVS took advantage of having no legacy systems, and deployed a lean, mobile technology asset set supporting increased data collection, internal information sharing, and maximum freedom for field staff to conduct outreach while maintaining office capabilities. The Department is proud to be 100% mobile and 100% capable in six locations across the five boroughs after just one year.

Currently, DVS is in the implementation phase of projects to deliver a Department wide customer relationship management (CRM) solution, as well as an interactive voice response system to speed phone engagement.

Procurement of *VetConnectNYC*, an innovative online platform that will connect veterans with a constellation of service providers across a variety of coverage areas, has moved past public hearing and drafting, and is now in active negotiation. Implementation is anticipated over the next six months.

Conclusion

DVS looks forward to a robust future dedicated to improving the lives of NYC veterans and their families. Core to our mission is the belief that veterans and their families are our City's leading natural renewable resource, and their strength and demonstrated commitment to public service will help New York City thrive. As the department continues to grow in vision, scope and capacity, we will build the strongest foundation possible for connecting veterans and their families with high quality services across a variety of needs. All of this is driven towards empowering our veterans' capacity and commitment to continued service within our city – as great neighbors, community volunteers, civic leaders, employees, business owners and families.

It's important to note that we do not, and cannot, work in a vacuum. The list is too long to list today, but we would like to take a moment to thank our colleagues at the Department of Citywide Administrative Services (DCAS), Law Department, Department of Cultural Affairs (DCLA), City Commission on Human Rights (CCHR), Department of Social Services (DSS),

Department of Housing Preservation and Development (HPD), New York City Housing Authority (NYCHA), Department of Homeless Services (DHS), Department of Small Business Services (SBS), Veterans Affairs (VA), Department of Finance (DOF), VetsThriveNYC consortium and Core4 Whole Health steering group, Veterans Advisory Board, non-profit and private sector partners, our veterans services and advocacy community, and the countless service providers we work with for continuing to support our veterans.

Finally, we would like to thank our colleagues in the New York City Council, particularly the Committee on Veterans, for your past and continued support in pushing the veteran's agenda forward in New York City.

Thank you again for this opportunity to meet with you today. At this time, I would be happy to address your questions and ideas.

Oversight Hearing: the Department of Veteran Services - October 2, 2017

Testimony of Todd M. Haskins, Chairman

New York City Veteran Advisory Board

Chairman Ulrich, Council Members Cabrera, Vallone, Maisel and Borelli, Commissioner Sutton and attendees of today's hearing, let me start by thanking this Committee both for holding this hearing today, and for continuing to focus on New York City's veterans after the formal creation of the Department of Veteran Services. You have changed the course of history for veterans in New York City. You should all be proud of your role in making this a reality. DVS is now over a year old and has made amazing strides, but it still has a long way to go before it is a fully functioning agency and this will take time and resources. Given that the last new agency was established nearly a quarter of a century ago, there is no playbook so we are all learning what is needed as we go.

Background

I covered this in my testimony for the VAB oversight hearing in February, but I want to remind everyone of how we at the VAB interpret our mandate: **we believe that our obligation is to ALL NEW YORKERS, not just to veterans.** This is a critical point as it colors the lens through which we evaluate policy - we are not an advocacy group for veterans. We are all veterans and therefore have a bias towards providing support and resources for veterans, but we make policy recommendations based on what we believe is best for all citizens of New York City.

We have established a vision for New York City to have the **most effective local veteran policies of any large city in the United States.** We are judicious in

our recommendations. In partnership with the DVS we have concluded that our policies will be most effective if prioritized based upon how they **support veterans continued services as citizens - this is a our guiding principle** and DVS has prioritized their resources with this principle in mind. As a result, all New Yorkers benefit from the investments we make in our veterans.

It is logical to question how these programs, which are clearly targeted at veterans, impact all New Yorkers. To understand this, everyone must understand the following point: **whether you like veterans, they are unique compared to every other demographic group.**

- First, they have chosen to put themselves in harm's way for the benefit of their fellow citizens and that in its own right merits our admiration and support. Ensuring that future generations of this country's best and brightest continue to serve is critical to our national security and our collective success. For validation of this concept look no further than to the words of our first President who said "*the willingness with which our young people are likely to serve in any war, no matter how justified, shall be directly proportional to how they perceive veterans of earlier wars were treated and appreciated by our nation.*" With the increase in activity in Afghanistan and all of the rhetoric and action coming out of North Korea this is just as true today as at any time in our history.
- Second, veterans as a population have a variety of attributes which attract federal spending and tourism to the City. For example, events like Fleet Week and America's parade and venues such as the Intrepid are all connected to veterans and all generate tourism for the City. Also, the federal government has a variety of programs which are targeted at veterans and which bring federal spending directly into our City. The most

well-known of these programs is the GI Bill but many other programs exist. The direct impact of these programs are the easiest to quantify.

- The last benefit to the city is difficult to evaluate but certainly present. A wealth of demographic data suggest that veterans make great citizens. Post transition they are more civically active, have lower unemployment, higher wages, higher education, lower incarceration rates, higher average earnings and ultimately pay more taxes. As such, policies designed to attract veterans are in the interest of the City.

Mission Home, New York City's campaign to end veteran homelessness is a great example. Since its inception, veteran homelessness has dropped by over 90% despite an increase in the City overall. While the City and its many partners have made significant investments, the simple fact is that the majority of the direct costs to achieve this were funded by the federal government. So, whenever a qualifying veteran was placed in permanent housing, federal dollars were paid to his or her NYC landlord which was spent here in our City. Further, the cost to service that otherwise homeless veteran, which was a great burden on the city, is then removed. That veteran who was once on the street and likely without a job can now return to being a contributing member of society and continue his or her service as a citizen which connects to our guiding principle. Lastly, all of that experience garnered largely with Federal dollars among veterans can then be shared and applied through the city on other at-risk homeless populations which may not be so well funded as Veterans, so the city is made more effective and efficient because of its veteran programs.

Department of Veteran Services Assessment

Overall we at the VAB are very pleased with the progress which the DVS has made since its inception a little over a year ago. The following items have been appropriately prioritized and we have been resoundingly pleased with the success that has been achieved:

- **Personnel**: The success of any organization depends on its people. While the VAB is not involved in specific hiring decisions, we have engaged with the Commissioner on the process and we have been pleased with the quantity and quality of candidate who have applied for the positions. The mission of serving veterans in New York City combined with the entrepreneurial opportunity to establish the first new city agency in a quarter of a century has allowed the DVS to attract high quality talent.
- **Guiding Principles and Framework**: The Core Four framework and approach combined with the guiding principle established by the VAB have laid the foundation for which to establish effective policies and programs. Further, as a proponent of small government and judicious use of resources, the DVS has rightly established itself as more of a coordinating agency facilitating veterans' access to city services rather than recreating capabilities and adding redundancies to existing programs. This makes the return on the city's investment in the DVS very high.
- **Partnership**: As a follow-on to my last comment, the DVS has been particularly effective in partnering with other city agencies to support veterans' access of those resources. The DVS has brought together veterans organizations, citizens and other city agencies and organizations in a collaborative way which lifts up all those who are involved.
- **Mission Home**: The DVS has been an effective leader in the quest to eradicate veteran homelessness. They will continue the fight and as

importantly they are sharing the lessons learned in this population with other city agencies in order to make the homeless programs throughout New York City more effective.

- **National Leadership**: the DVS has established New York City as the national leader in local veteran policies. Showing national leadership on this front is critical to our long term success. If New York is seen as a leader in this area, we will be chosen to pilot projects for the VA and will garner disproportionate State and Federal resources for our city. This is certainly in the interest of all New Yorkers.

Despite the great successes that the DVS has had to date there are a number of areas where it could be improved. Some of these areas are internal focus items for the Department, and for some DVS will need the support of the Council and Administration to be provided with additional resources.

- **Contracting Capability**: We have discussed the need for the DVS to have its own contracting authority in the past. I was initially opposed to having a dedicated contracting capability for the Department on the believe that it would be a duplicative resource and expense. However, having observed the first year in operation I am firmly convinced that DVS, which I believe is the only agency without this capability, requires its own dedicated resources. Contracting delays result in program delays which means wasted resources. Further, there are unique attributes that members of the veteran community hold such as Veteran Service Organization designations which are not 501(c)(3)s. In fact, at the last VAB meeting in the Rockaways Queens, Mike O’Kane, the President of the Queens Chapter of the VVA was seeking help to to get a \$5,000 direct grant I believe from the City Council actually paid. This is not a top priority

for DCAS, but it certainly mattered to this gentlemen and the members of his post. Simply put, **DVS will need more resources to bring this about and I call upon the Council and the Administration to provide funding and headcount for a direct contracting capability.**

- **Vets on Campus NYC**: In my testimony at the VAB oversight hearing I highlight an exciting opportunity for what is probably the highest return program yet to be created, Vets on Campus NYC. As a reminder, New York City is the largest exporter of post secondary education of any city in the nation. Few opportunities to improve the lives of Americans are so widely celebrated and noted as post secondary education - and this is very much aligned with our guiding principle of supporting veterans continued service as citizens. What is even more amazing is the fact that the federal government will pay for all of this. Let me say this again, **the federal government will pay for veterans to go to school** - for every veteran who obtains a four year degree in New York City the Federal Government will spend approximately \$200,000 on his or her education right here in the city. This program is a no brainer. DVS has made great progress on this initiative. For example last week over 80 people representing over 30 institutions joined a planning session for Veterans on Campus NYC hosted at Columbia University and the interest is electric. I ask the Council and the Administration to provide further funding for this program and ensure that New York City is the leader in supporting veteran education. Veterans should all want to continue their adventure in New York City.
- **Program Evaluation**: Resources for program evaluation are critical. We cannot have the **most effective local veteran policies** if we have no resources to measure effectiveness. I ask that the Council and

Administration ensure proper resources are provided for program evaluation in order to ensure our city resources are deployed properly.

- **Communications**: Communications are the single most urgent area of improvement where resources have already been provided. Some additional funding needs are likely, but DVS needs to make this a priority. This should include both communicating within the City and also communicating our successes beyond the City's borders. Effective external communications will ensure that all of our partners know of our effectiveness and attract more resources to the City.
- **VetConnect**: VetConnect is an innovative platform through which all of New York City's veteran services will be coordinated. We believe that we have identified the right partners but it will be critical that the funding needed to complete the program is provided. This is the backbone of our delivery model and if it is not done right unnecessary waste will result. Note that the partners are identified BUT the contracts are not yet complete. This further highlights the need for contracting ability.
- **Veteran Owned Business Preference**: Most major corporations have a veteran owned business preference as do the State and Federal governments. New York City cannot be a leader in veteran policies without such a program. DVS could design a program, but I believe a much more effective and efficient means of establishing this is to extend the Minority and Women Owned Business Enterprise Program to Veteran Owned businesses. This is an area where the Council should take action.

That concludes my planned remarks, I am happy to entertain any questions.



Do you receive a
VETERANS TAX EXEMPTION?
Your property taxes are going down.

Thanks to recent changes in city and state law, the Alternative Veterans tax benefit has been expanded and will now apply to school taxes. The Eligible Funds exemption is likely to be applied to school taxes in the near future; we are hopeful that legislation passed by the state legislature will soon be signed into law by the governor. In the meantime, here is what you need to know:

Who is eligible?

Recipients of the Alternative Veterans and, pending further changes to the law, Eligible Funds tax exemptions.

How much will I save?

Individual savings will vary, but most recipients will see a significant reduction in their property taxes. For a typical single-family (tax class 1) home:

	ALTERNATIVE VETERANS	ELIGIBLE FUNDS
Base benefit	\$329	\$333
Estimated additional benefit	\$320	\$255
Property tax savings this year	\$649	\$588

What do I need to do to sign up?

Nothing! The new benefit will be applied automatically to your property tax bill.

When will I see my new benefit amount?

Alternative Veterans: on your January 1 bill, mailed at the end of November. Eligible Funds recipients will receive the benefit once the necessary laws have been enacted.

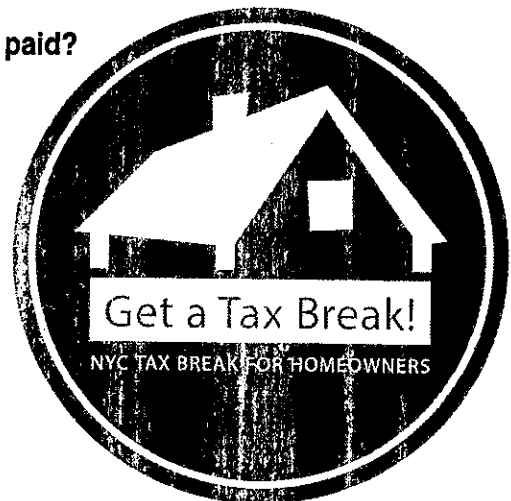
Will the exemption apply retroactively to the taxes I've already paid?

Alternative Veterans recipients: yes, back to July 1, 2017.

Eligible Funds recipients: no; the benefit will take effect after the enactment of the law and will not be retroactive.

What if I do not currently receive a veterans tax exemption?

If you are not receiving the Alternative Veterans or Eligible Funds exemptions, but you are a veteran, the spouse or widow(er) of a veteran, or a Gold Star parent, visit www.nyc.gov/finance or call 311 for more information.





10/02/2017

"Oversight – Department of Veteran Services"

My name is Robert Piechota. I am the Director of the Brooklyn Small Business Development Center, (SBDC). New York City has eight SBDCs dedicated to the small business owners of New York City. Each SBDC is prepared to advise and support the entire spectrum of small business owners (from "start-ups" to mature businesses seeking "exit strategies"). The Veterans and military family members within the NY City area are a very important segment of our client base. The NY City based SBDCs see hundreds of clients from this patron segment. Small Business Development Centers, NY State-wide have been instrumental in not only training and counseling veterans as they transition out of their respective services, but also in assisting in helping Service Disabled Veterans acquire their NY State SDVOB NY State Certifications. I offer this testimony not only as the Director of the Brooklyn Small Business Development Center, but as the lead in Veteran entrepreneur issues for NY City SBDCs, and as a US Army veteran myself.

I want to thank Commissioner Sutton and her staff as they have truly performed admirably in addressing so many of NYC Veterans and military family member's needs. The issues of veteran homelessness, health and a myriad of social issues seem to be quite high on the Department of Veteran's Services priority list. For her and her team's diligence in all pressing veteran health and welfare issues, I am very grateful.

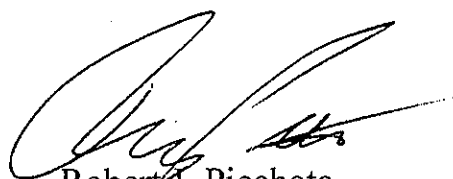
One area of opportunity that has yet to be addressed, with any degree of impact or intensity by any NY City agency claiming to support Veterans, is the issue of Veteran Small Business ownership/procurement within NYC. Over the past number of years, the concept of piloting any kind of program that would study the feasibility of a successful "Set aside" policy by New York City pertaining to Veteran owned businesses has met with a seemingly deaf ear. Without going into unnecessary detail, previous "studies" commissioned by NYC Small Business Services have been adequately de-bunked by more than a few informed veteran advocates in and around the NY City area.

Given the realignment of veteran advocacy from “MOVA” to “Department of Veteran Services”, and the on-going hard work of this particular committee, there appears to be a climate of willingness within this administration to consider what is good for the NY City Veteran business owner population. Given that 10 % of small businesses across America are veteran owned, and 7.3% of veteran owned businesses are service-disabled veteran owned, it stands to reason that conducting a pilot program evaluating the feasibility of a viable Veteran owned business “set aside” program makes sense to even the most casual observer.

I offer the assistance of the NY City SBDC team to assist however possible to plan, implement, and evaluate a pilot program dedicated to creating a “set aside” opportunity for qualifying veteran owned businesses within the City of New York. At SBDC centers around the City, attendance for Veteran business training sessions has almost doubled. My regional center alone saw over one hundred veterans this past year. The NY State network of SBDCs sees over four hundred veteran clients yearly. It is clear that the SBDC network of Regional Centers in NY City can be ideal partner and “proving ground” to help this committee and the administration fairly and effectively assess an “MWBE/V” type process comprised of: Pre-Start-up training, Business building concept training, post-launch mentoring and pilot evaluation and assessment.

Not only is such a pilot program right for business and right for our veterans, but it is the right thing to do!

Thanks to this committee for continuing to look for ways to advocate for Veterans in NYC.



Robert J. Piechota
Director- Brooklyn Small Business Development Center
NY City College of Technology



Statement of Anthony Pike
before the New York City Council Committee on Veterans
Monday, October 2, 2017

Statement of Anthony Pike
Deputy National Field Director
of
Iraq and Afghanistan Veterans Of America
before the
New York City Council Committee on Veterans
October 2, 2017

Chairman Ulrich, and Distinguished Members of the Committee, on behalf of Iraq and Afghanistan Veterans of America (IAVA) and our more than 400,000 members, I would like to thank you for the opportunity to testify here today on the oversight of the New York City Department of Veterans Services (DVS). My name is Anthony Pike, Deputy National Field Director at IAVA. I am also a Marine Corps veteran who has served two tours in Iraq.

After thirteen years, IAVA has become the preferred empowerment organization for post-9/11 veterans. While our members are spread throughout the nation, we are proud to say that our national headquarters is located here, in the great city of New York. Since its beginning IAVA has fought for and has been successful in advocating for policies that are able to meet the needs of our newest generation of veterans, which includes our advocacy towards the creation of the DVS.

A great deal of IAVA's advocacy pertains to fighting to empower veterans in Washington, D.C. However, it is also our view that helping veterans return home is a responsibility of all Americans, which includes state and local governments. That is why DVS is so important. For veterans who live in New York City, DVS has enormous potential to assist them in obtaining housing and employment, expanding their educational opportunities, and promoting their transition from military to civilian life, among other matters. Our primary concerns regarding DVS in this particular oversight hearing are that while DVS is well manned and funded, DVS has not had the overall positive impact that New York City veterans and taxpayers expect them to. This is unacceptable, and it is exactly why vigorous oversight by this committee is needed.

In advocating within the halls of Washington, DC, IAVA has found that strong governmental oversight is critical in ensuring that veterans get the benefits they need, and that those benefits have a positive impact on their lives. This oversight, conducted properly, does justice to both veterans and the public servants that serve them.

119 West 40th St
New York, NY 10018



Oversight ensures that an agency is faithfully executing the policies it is responsible for, that the public servants that work within an agency are adequately empowered to do their jobs, and that the agency's clients, in this case New York City veterans, are receiving positive outcomes in utilizing the agency's services.

With an adopted budget of \$4.4 million for Fiscal Year (FY) 2018, DVS should be at the forefront of caring for and empowering New York City veterans. However, this has not been the case. Many IAVA veterans have reached out to our Rapid Response Referral Program (RRRP) to share the shortfalls of DVS in serving veterans.

One of these shortfalls is the disconnect between DVS employees and New York City veterans advocates, to include IAVA. Several New York City veterans advocates have told us that while many DVS officials mean well, they frequently are not receptive to their professional opinions in addressing veterans issues. Allowing a status quo where DVS shuts out the very advocates that helped create DVS lends itself to a loss of trust, and missed opportunities in serving New York City veterans. This disconnect is further evident within DVS's Veterans Advisory Board (VAB). According to DVS's website, the purpose of VAB is to hold regular meetings and through those meetings, "...New York City veterans [ensure] the lines of communication are maintained and [cultivate] an active community." Yet in meetings that our own staff have attended it is obvious that VAB meetings are conducted with little direction and have produced minimal value.

Another concern of ours is the issue of DVS salaries, specifically, our view that some of those salaries are excessive. Within its budget DVS has one-third of its employees making over \$100,000 a year, placing these particular staffers among the top-earning 11% of New York City government employees. This is on top of the fact that Commissioner Loree Sutton, who leads DVS, is the second highest paid special assistant that Mayor de Blasio has appointed. We fought hard for DVS to be established and well funded. IAVA also fought hard against a proposed decrease of \$317,038 of DVS's budget earlier this year. However, IAVA and our allies fought for those funds so that they can be utilized to serve New York City veterans—not improperly enrich city officials. For the sake of New York City veterans and taxpayers, we encourage this committee to investigate.

This issue of excessive salaries is further compounded when placed together with the actual programs and veteran outcomes that DVS has produced, which are not impressive. A prime example of this is the Theater of War Productions (TOW), which is being managed by both DVS and the City's Department of Cultural Affairs (DCLA). According to the DVS website, "TOW, DVS, and DCLA will implement a two-year social impact project with and for veterans and their communities across NYC. The project



uses theater and a variety of other media to help communities discuss and address pressing public health and social issues..."

While well meaning, IAVA sees such a project as having little value to our veterans or the city as a whole, especially when too many New York City veterans still struggle with issues regarding housing, education, employment, and mental health. Programs of artistic expression for veterans are a nice adjunct as long as they are not a drain on the time and resources of DVS. And while the \$1.4 million being used to fund this project comes from philanthropic funds, it is our view that the taxpayer funded shepherding of this project by DVS is money and time that would be more effective if used to help veterans in their everyday lives. Thus, it is our view that DVS's shepherding of this program should be suspended or drawn down. Fundamentally, we must be committed to adequately addressing the challenges that New York City veterans face, not covering them up with hollow and unneeded displays of support.

IAVA is a data-driven organization, and as such we have always advocated that metrics be applied in assessing veteran outcomes so they can provide the best outcomes to veterans. We are sure that if asked, DVS supervisors could provide a wide range of their agency's accomplishments, but without organizational metrics to access them as concrete outcomes creates an image that is dubious at best, and deceitful at its worst.

Examples of some of our metric related recommendations as they relate to veterans on the national level, and can be studied in-depth within IAVA's Policy Agenda, include: 1) Set outcome metrics to better define the impact of treatment methods for invisible wounds i.e. PTSD, major depression, 2) Streamline and focus the Veterans Health Administration's organizational performance measures and establish the same in a personnel performance measure system, and 3) Require schools that receive GI Bill funds to report on the progress of student veterans to include data collection to provide oversight of school performance and student success. Like-minded metrics can, and should be, applied to DVS.

IAVA itself has applied metrics as a service standard to our Rapid Response Referral Program (RRRP), which is staffed our by our team of masters-level Veteran Transition Managers (VTM), case managers who assist veterans worldwide in confronting significant challenges like unemployment, financial or legal struggles, homelessness, and mental health related issues. We do this by sending surveys every time we make a referral and when the case is closed. The client is able to rank every referral we make: Quality, Timeliness, Effectiveness, and Customer service of each one of our referral partners. We also provide the opportunity to the client to grade RRRP, as well as the VTM they were working with, using the same metrics once the case is closed. At IAVA



we believe in candor, and by providing the veterans we serve that opportunity to grade our RRRP services and provide feedback this way has enabled us to make continuous improvements to our RRRP program. In fact, we are currently in the process of adding even more metrics to our RRRP assessments in order to better understand our population, better serve our clients, and make targeted improvements.

Lastly, IAVA is concerned that the VetConnect NYC program has not been provided all the tools it needs in order to fulfill its mission of providing a digital infrastructure for veterans to gain city-wide access to benefits, assistance, and resources. In our RRRP team's interactions with VetConnect NYC we have found them to be very responsive and well meaning, but we have had challenges integrating both of our systems in serving New York City veterans. One of the challenges is a burdensome increase in the amount of digital paperwork needed to sync the work of our RRRP team and VetConnect NYC. Last year VetConnect NYC was budgeted \$116,000. Since then, they have had a substantial increase in their funding for a FY2018 total of \$884,000. As VetConnect NYC continues to find its footing as a platform we encourage this committee to provide them with the oversight and tools they need to be successful.

Given the challenges that veterans encounter when transitioning from military to civilian life, it is absolutely critical that this committee conduct proper oversight of DVS. Doing so does right by the men and women who have sacrificed in service of our nation.

Members of the Committee, thank you again for the opportunity to share IAVA's views on this issue today. I look forward to answering any questions you may have.



NYC Veterans Alliance

www.nycveteransalliance.org

www.ourveterans.nyc

Testimony by

Kristen L. Rouse
Founding Director
NYC Veterans Alliance

**Committee on Veterans
Hearing on Oversight of Department of Veterans' Affairs**

October 2, 2017

My name is Kristen Rouse. I served for more than 20 years of combined service in the United States Army, Army Reserve, and the New York National Guard, which included three tours of duty in Afghanistan. I am here today to testify on behalf of the NYC Veterans Alliance, a member-supported, grassroots policy advocacy and empowerment organization serving veterans, servicemembers, and their families across the New York City metropolitan area.

The NYC Veterans Alliance was a key advocacy voice in the creation of the Department of Veterans' Services as an independent agency, and we have been the premiere community voice advocating to grow DVS's budget to the current \$4.4 million allotted for FY 2018. Our membership strongly supports our continued work to set high expectations for the role of DVS in NYC and beyond, and there is much to be optimistic about as DVS continues to build a staff of impressive professionals and to continue its impactful work like the tracking and coordination of care and permanent housing for homeless veterans. But we must emphasize before our city's leaders that there is much more yet to be done. As we approach the two-year mark from the announcement that the agency so many of us advocated for would become a reality—DVS has lagged behind in its ability to serve its chartered mission and yield results that are appropriate given the tremendous investment that our community and city taxpayers have made.

DVS has billed itself as a startup, which, while initially a helpful illustration of the groundbreaking role of this new agency—nevertheless over time has become an excuse for its shortcomings. As a contrast, the NYC Veterans Alliance is an actual startup—and my team members in the room can tell you about the sacrifices they've made to make tremendous impacts on a very limited budget. We have worked tirelessly to provide our community with information and to advocate for results and accountability from DVS and other government agencies. We've influenced a number of local laws and our members were key to the drafting, introduction, and passage of Intro. 1259, which will go into effect this November to protect veterans and military members from housing and employment discrimination here in our city. We have also trained and supported our membership as they enter the arena of public service. And we have done so only because of the support of some five hundred members and donors who have believed in our ability to get results. Meanwhile it is frustrating to see that the agency we worked so hard to create appears to be vastly bloated in budget dollars in comparison with the results it has borne for our community.

As specified in this year's budget, a third of DVS's staff are in a salary range earning more than \$100,000, placing them within the top-earning 11% of city employees. As the head of DVS, Commissioner Sutton oversees a staff of approximately 35, which is only slightly less than the commissioner of the FDNY, who oversees more than 14,000 personnel. This simply isn't the budget or salary range of a startup—and it sets a very high bar for our community's expectations of high performance and solid, measurable results showing how our city's approximately 220,000 veterans are being served appropriately. Below we list a few of the areas where we see DVS lagging to meet its responsibilities:

- Flags provided by DVS to veterans organizations for placement on veterans' graves this year for Memorial Day were reduced by approximately 1/3.
- DVS's Facebook page was down for the duration of several weeks between late May and early July of this year, effectively halting its digital outreach to thousands of followers.
- As of this morning, no minutes of Veterans Advisory Board (VAB) meetings have been posted since November 2016. The link to recent video of meetings is a broken link.
- Three of the 11 VAB members as listed on the DVS website have terms of service that have expired, and two more are scheduled to expire next month. There has been no public statement on how veterans might apply for these appointments or reporting of how these individual members have served our community by appearing on this board.
- We have yet to see official reporting of data on city agencies serving veterans, which was mandated by local law in early 2015, and DVS has not yet reported on data and metrics for veterans being served by agency outreach specialists and how DVS's outreach program is integrated into the VetConnectNYC program, which received funding last year, and this year is funded to a tune of more than \$800,000.
- Emphasis on Theater of War, which is a \$1.3 million program funded and run by a non-governmental organization, but that DVS is spending an inordinate amount of staffing and resources to plan, promote, and execute with many organizations around the city that do not explicitly serve veterans. This program also has not yielded clear metrics of any kind for the NYC veterans community, and appears to be a diversion from its chartered mission and responsibilities.

Just as investors in startup ventures need to see a detailed accounting of the outcomes they are getting for each dollar spent, NYC taxpayers should be asking the same.

We again recommend, as we did earlier this year, that DVS put into place a chief contracting officer to manage city funds being provided to community organizations serving veterans. We further recommend that DVS appoint personnel to manage the growth and function of a fully-fledged city agency, to include experienced staffing to appropriately manage procurement and human resources to ensure that the agency is fully capable in managing the business of a city agency. Furthermore, DVS must serve as a model for all other city agencies and offices in its employment practices and fostering career growth for veterans, including those with disabilities, and members of our National Guard and Reserve.

The funding is there, and has been there for DVS to focus on growth strategy, management, and producing quantifiable, lasting results for our community as a fully-fledged city agency. We look forward to continued dialogue and partnership with the agency as it continues to grow and work toward this end.

On behalf of the NYC Veterans Alliance, I thank you for the opportunity to testify today. Pending your questions, this concludes my testimony.



Honorable Eric A. Ulrich, Chair

Committee on Veterans

New York City Council

Oversight - Department of Veterans' Services

October 2, 2017

Testimony by:

Lisa Furst, LMSW, MPH

Assistant Vice President, Center for Policy, Advocacy and Education
Mental Health Association of New York City, Inc.

Thank you, Councilman Ulrich and members of the Committee, for the opportunity to provide testimony regarding the work of the New York City Department of Veterans Services (DVS). My name is Lisa Furst, and I am Assistant Vice President of the Center for Policy, Advocacy and Education of the Mental Health Association of New York City (MHA-NYC). For more than 50 years, MHA-NYC has provided direct services, public education and advocacy to address the needs of New Yorkers living with behavioral health needs. MHA-NYC oversees the Veterans Mental Health Coalition of New York City (VMHC), a coalition of more than 900 members, which seeks to improve the quality of, and access to, behavioral health services for veterans, active duty military service members, and their families. The VMHC provides education and training opportunities to individuals from a variety of service sectors who directly serve, or are interested in serving, these populations. Training and educational efforts focus on building knowledge and skills that will broaden the capacity of providers to identify and address the behavioral health needs of veterans.

MHA-NYC and the VMHC supported the creation of the New York City Department of Veterans Services (DVS) in 2016 to meet the needs of New York City's more than 200,000 veterans, and applauds the agency's ongoing work, particularly with regard to its comprehensive approach to addressing the mental health and emotional well-being of veterans through its Core4 Whole Health Model. This innovative model provides an integrated approach to mental health through its attention not only to addressing the needs of veterans with clinically significant behavioral health conditions, but also through supporting resilience by helping veterans become connected with psychosocial supports, such as peer mentors and social engagement opportunities. This integrated approach is in keeping with current best practices in behavioral

health, as it has been demonstrated that the most positive outcomes occur when supports are able to consider multiple domains of functioning, including social, emotional and mental health.

The VMHC has partnered with DVS to support the implementation of the Core4 Whole Health Model, and has most significantly worked with DVS in developing the “Core3” aspect of the model, which seeks to identify “holistic” services that are demonstrated to support beneficial clinical outcomes, but which may not always be offered within the traditional behavioral health services sector. Examples of these services include yoga, mindfulness meditation techniques, and other types of interventions^{1,2}. The VMHC has worked with DVS to identify evidenced based “holistic” modalities to which New York City’s veterans may be referred, and will continue to work with DVS to help develop a sustainable model of delivery of holistic services to veterans.

DVS is currently working to acquire NY Serves, which is the information, referral and case coordination network linking veterans to a variety of service providers across a wide variety of sectors, including housing, employment, and behavioral health, among others. Upon its acquisition by DVS, NY Serves will be rebranded as VetConnect NYC. MHA-NYC has been working with the current administrators of NY Serves to help support its efforts to identify veterans with behavioral health needs and connect them to qualified providers throughout the city. In particular, MHA-NYC is working with NY Serves administrators to determine effective ways to work collaboratively with integrate the services of NYC Well, the city’s front door to

¹ Kluepfel, L., Ward, T., Yehuda, R., Dimoulas, E., Smith, A., Daly, K. (2013). The evaluation of mindfulness-based stress reduction for veterans with mental health conditions. *Journal of Holistic Nursing*. 31(4): pp248-255. Accessed October 2, 2017.

² Perlman, L. M., Cohen, J. L., Altieri, M. J., Brennan, J. A., Brown, S. R., Mainka, J. B., & Diroff, C. R. (2010). A multidimensional wellness group therapy program for veterans with comorbid psychiatric and medical conditions. *Professional Psychology: Research and Practice*. 41(2): pp.120-127

behavioral health services that uses state of the art telephone, text and web based technologies to respond to the mental health needs of tens of thousands of New Yorkers, 24 hours a day, 7 days a week, and which is administered by MHA-NYC. MHA-NYC looks forward to its continued work with DVS to support its efforts to meet the mental health challenges of veterans and their families.

MHA-NYC and the VMHC are grateful for the New York City Council's leadership and commitment to addressing the needs of New York City veterans and their families, including their behavioral health needs. We greatly appreciate the DVS Commissioner, Dr. Loree Sutton, for her leadership and dedication to meeting the integrated needs of veterans and their families. MHA-NYC looks forward to continued work with the Council and the current administration to continue to make New York City a place where the emotional well-being of veterans, active duty military, and their families can flourish.

Kill Bill's re-election dream for choosing Bronx Criminal Court Judge Cori Weston & Steven Banks as Commissioner of the New York City Human Resources Administration (HRA):

Subject

Page

1. Fire Bill to make up for the wrongful exclusion of relevant evidence in February of 2017 by Bronx Criminal Court Judge Cori Weston Bill picked that caused Ronald Sullivan to be found not guilty of an assault on 7/2/16 that caused a concussion	
a. Bill's 6/7/16 selection of Cori Weston to become a judge.....	4
b. Details about the criminal trial of Ronald Sullivan for assault.....	4
c. Relevant security log from 7/2/17 about how Mr. Sullivan was observed as he fled on 7/2/16 immediately after committing an assault that Judge Weston wrongfully suppressed from evidence at Mr. Sullivan's trial in February of 2017.....	6
d. Business card an investigator gave to a witness who told her Mr. Sullivan admitted to him he committed an assault on 7/2/16 and told the witness how he did it as he was fleeing from the building where he committed that assault.....	7
e. Relevant security log from 5/12/17 about an attempted assault by Mr. Sullivan on that date in the same location where he later committed the 7/2/16 assault that Judge Weston wrongfully suppressed from evidence at Mr. Sullivan's trial in February of 2017.....	8

f. 7/30/16 & 7/2/16 diagnosis of a concussion & more caused by Mr. Sullivan's 7/2/16 assault.....	9
g. 8/4/16 letter HRA's business partner Urban Pathways, Inc. sent to HRA's Commissioner & Fred Shack, Lisa Lombardi, and Ron Abad of Urban Pathways, Inc. about the 7/2/16 assault.....	10
h. 5/12/16 negligence by HRA's partners Services for the UnderServed & Urban Pathways, Inc. to take appropriate corrective action following an attempted assault by Mr. Sullivan on that date on his 7/2/16 assault victim:.....	11
i. 5/19/16 telephone calls with Lisa Lombardi and Ron Abad of Urban Pathways, Inc. about 5/12/16 attempted assault by Mr. Sullivan and having him evicted.....	12
j. 5/12/16 photo of Urban Pathways, Inc.'s security worker Thomas Fair, who stopped Mr. Sullivan's attempted assault on that date by physically restraining him.....	13
k. 11/1/16 New York Daily News article in which Urban Pathways, Inc.'s CEO lied by claiming that violence in its facilities was unprecedented following the murder of one of its tenants named Perry Little by another one of its tenants.....	14
l. 4/1/16 e-mail to HRA's Barbara Beirne about a bait-and-switch fraud by Urban Pathways, Inc. that it gave \$1.8M of taxpayer funds to.....	15
m. HRA's records confirming it was previously notified on 3/16/16 by that same whistleblower about the bait-and-switch fraud by that same business partner.....	16
n. Excerpt from a New York City report suggesting HRA gave Urban Pathways, Inc. more than \$1.8 Million from taxpayers for an apartment building in the Bronx.....	17
o. \$3.15 Million June 2016 mortgage agreement for apartment building HRA gave Urban Pathways, Inc. more than \$1.8 Million for that same Bronx apartment building.....	18
p. Information about a fundraiser that Urban Pathways, Inc. held at the Grand Hyatt Hotel in Manhattan by Grand Central Terminal.....	19

q. ProPublica report indicating 46% of Urban Pathways, Inc.'s total 2015 expenses were related to compensation.....	20
r. Key excerpts from Urban Pathways, Inc.'s 2014 IRS tax records revealing its management's compensation.....	21
s. How well Urban Pathways, Inc. maintains conditions in the apartment building for which HRA gave it \$1.8 Million	22
t. HRA's Commissioner Steven Banks falsely claiming on 12/16/16 at the New York Law School that HRA is focused on controlling things within its control.....	24
u. Opportunity victim of HRA's negligence, Urban Pathways, Inc.'s fraud and forgery, Services for the UnderServed's negligence, and Ronald Sullivan's 7/2/16 assault had to be interview on 8/18/16 for a job with an investment bank paying \$450 per day.....	25
v. Types of notices HRA has been sending 7/2/16 assault victim while it and other New York City government agencies refuse to grant interviews for significantly higher-paying jobs that reflect the victim's experience and compensation history.....	26
w. 8/1/17 letter HRA's Ann Marie Scalia's sent to 7/2/16 assault victim in which she lied by claiming HRA would do everything possible to help that victim.....	27
x. HPD's web site confirming on 9/29/17 that Urban Pathways, Inc. wasn't validly registered with it for the apartment building where the 7/2/16 assault occurred.....	28
y. Urban Pathways, Inc.'s notice to tenants in the apartment building where the 7/2/16 assault occurred of its intent to inspect those apartments on 9/13/17	29
z. E-mail sent to HRA's Commissioner on 9/19/17 about Illegal Trespass by Urban Pathways, Inc. into tenant's apartment.....	30

Fire Bill to make up for the wrongful exclusion of relevant evidence in February of 2017 by Bronx Criminal Court Judge Cori Weston Bill picked that caused Ronald Sullivan to be found not guilty of an assault on 7/2/16 that caused a concussion:

Mayor de Blasio Appoints Judges to Criminal Court and Civil Court

June 7, 2016

Criminal Court Appointments:

Judge Cori Weston served with the Legal Aid Society, Criminal Defense Division for seven years, then worked for the New York County Defender Services for nearly 19 years. She is a member of the Criminal Advocacy Committee of the New York City Bar. Judge Weston is a graduate of Hofstra University and received her law degree from Fordham University School of Law.

Case Details - Appearances

CASE INFORMATION

Court: **Bronx Criminal Court**
 Case #: **2016BX042188**
 Defendant: **Sullivan, Ronald G**

Date/Time	Judge Part	Calendar Section	Arrestment/Hearing Type	Court Reporter	Outcome/Release Status
02/24/2017	TP5	BENCH TRIAL	No Type		
02/23/2017	Weston, C TP5	PENDING	Bench Trial	Slavik,	Case Continued (adjourned) - Temporary Order Of Protection Issued RoR Continued
02/10/2017	Weston, C AP2	PENDING	Bench Trial	Grammatica,	Case Continued (adjourned) - Temporary Order Of Protection Issued RoR Continued

CASE INFORMATION

Court: **Bronx Criminal Court**
Case #: **2016BX042188**
Defendant: **Sullivan, Ronald G**

Charge	Detail
PL 120.15 00	B Misdemeanor, 1 count, Not an arrest charge, Arraignment charge Description: <i>Menacing 3rd</i>
PL 240.26 01	Violation, 1 count, Not an arrest charge, Arraignment charge Description: <i>Harassment 2nd- Phy Contact</i>
PL 120.00 01 **TOP CHARGE**	A Misdemeanor, 1 count, Arrest charge, Arraignment charge Description: <i>Aslt W/int Causes Phys Injury</i>

Defendant

Name: **Sullivan, Ronald G**
Birth Year: **1959**
NYSID: **9937368J**

Incident and Arrest**Incident**

Date: **July 2, 2016**
CJTN: **67733435J**

Arrest

Date & Time: **July 11, 2016 11:16**
Arrest #: **B16639255**

Relevant security log from 7/2/16 Judge Weston
wrongfully suppressed from evidence at Mr.
Sullivan's trial in February of 2017:

Sat July 2, 2016 8:00am - 11:00am

8:00AM S/O D. Nathaniel On Duty All is good in safe box. 2 set of keys call. Please check in with Hughes

9:00AM Same as last hour Safe & Secure

10:00AM Nothing to report at this time

11:00AM All is well safe & Secure

12:00PM Same as last hour / M/Re brown on site

1:00PM Every Thing is good Safe & Secure

2:00PM on lunch All is well Safe & Secure

2:12 PM Sullivan Ronald off site

3:00pm Ronald Sullivan out of site (see) ~~1000 PM~~ and they were in other [redacted] getting a report on the [redacted] Sullivan has left the premises

3:00PM back from lunch came to cops 48pcr car number name Lugo badge number 11463

4:00 PM S/O D. Nathaniel off Duty

Business card an investigator for Mr. Sullivan's lawyer gave to a witness who told her Mr. Sullivan admitted to him having just committed an assault on 7/2/16 as he was fleeing from the building where he did it:

Note: Although the witness told the investigator Mr. Sullivan shared details with him about how he committed that assault, Bronx Assistant District Attorney Scott G. McDonald and his team never used this information as evidence at Mr. Sullivan's criminal assault trial.

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Investigator

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360 East 161st Street

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800-597-7980

Bronx, NY 10451

Relevant security log from 5/12/16 Judge Weston
wrongfully suppressed from evidence at Mr.
Sullivan's trial in February of 2017:

Thursday
30. Thomas on duty received
to call place and I got off
Kard
31. All is set and secure
32. All is set and secure
33. Crew on site at this time
34. Crew off site at this time
35. All is set and secure
36. All is set and secure
and Ronald on duty
37. All is set and secure
38. All is set and secure
39. All is set and secure
40. Thomas off duty and a
problem happened earlier in apartment
and I called Mike.
11:10 11/15/16 (ACELL)

7/30/16 diagnosis of a concussion caused by Mr. Sullivan's 7/2/16 assault:

Mount Sinai Beth Israel
Department of Emergency Medicine
First Avenue at 16th Street
New York, NY 10003
212-844-1644

Take-Home Instructions for the Patient

Patient's Name: . **DOS: 07/30/2016 13:27**
Medical Record Number: 300001782686
E.D. Attending Physician: MD Kimberly Henderson
E.D. Resident or Physician Assistant: RPA-C Ursula Jemiolo
E.D. Primary Nurse : Marjorie Rubin,RN
Primary Care Provider: Physician - Non-BI
Primary Diagnosis: Concussion w/o LOC

First Avenue at 16th Street
New York, NY 10003
212-844-1644

Medical Records

Take-Home Instructions for the Patient

Patient's Name: **DOS: 07/02/2016 19:51**
Medical Record Number: 300001782686
E.D. Attending Physician: MD Nicole Nembhard
E.D. Resident or Physician Assistant: PA-C Dafna Gershoony
E.D. Primary Nurse : Adora Chatman,RN
Primary Care Provider: Physician - Non-BI
Primary Diagnosis: Abrasion of left forearm
Additional Diagnoses: Head injury

8/4/16 letter HRA's business partner Urban Pathways, Inc. sent to HRA's Commissioner & Fred Shack, Lisa Lombardi, and Ron Abad of Urban Pathways, Inc. about the 7/2/16 assault:



Kishea Paulemont
1947 Hughes Ave
Bronx, New York 10457

Augusts 4, 2016

Within the last several days you have brought up some concerns in which we would like to meet, further discuss and come up with a plan to resolve. We have received and heard your concerns. You informed management of an injury you sustained through an altercation with your roommate. Your safety is key and we are very much concern. The only way we can assist with a resolution is to meet. Although we have made several other attempts in the past, we are hopeful due to the severity of the situation you will be willing to meet to ensure the situation is resolved.

Can please give me a call at 718-960-4393x836 to schedule an appointment. In addition to meeting with us, would you provide us with any medical documentation that validates your injuries? This will help expedite any needed services. We look forward to meeting with you.

Thanks


Kishea Paulemont

Cc: Fred Shack
Ron Abad
Lisa Lombardi
Banks (HRA)
(DHS)

5/12/16 negligence by partners of the New York City Human Resources Administration (HRA) to have appropriate corrective action taken following an attempted assault by Mr. Sullivan on that date on his 7/2/16 assault victim:



+1 (646) 866-9302

+1 (646) 866-9302

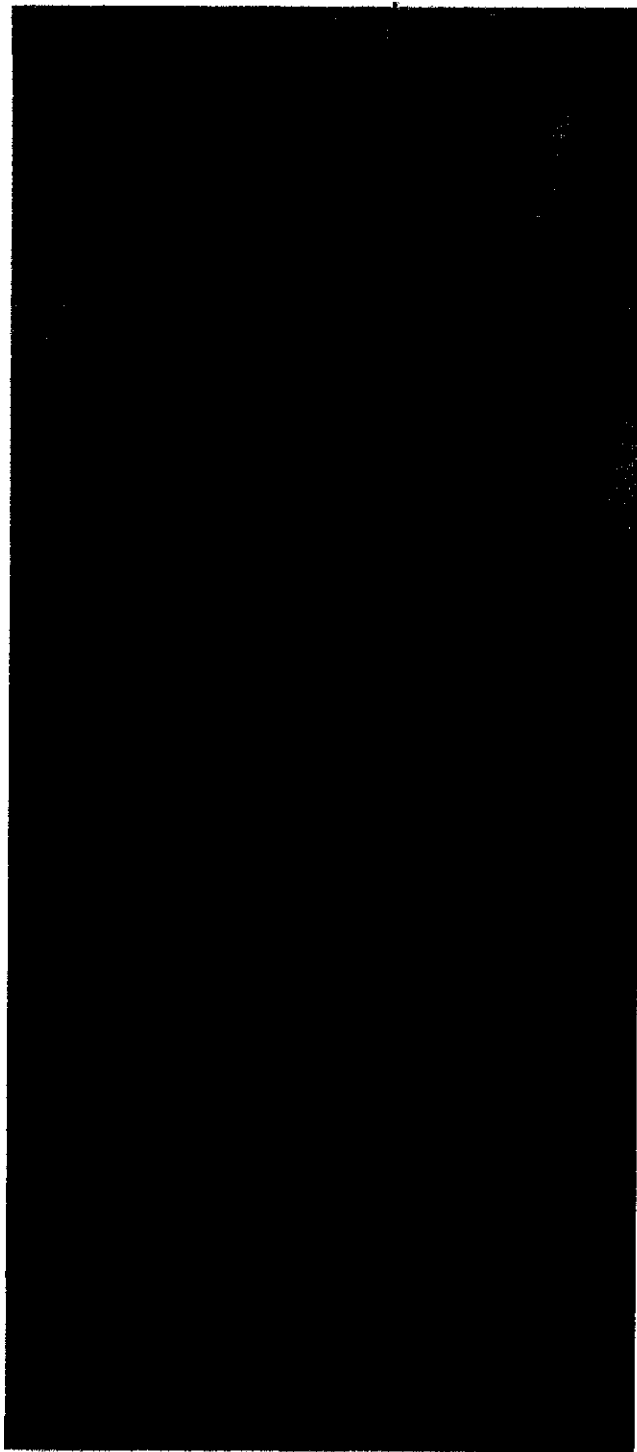
I want my roommate forced out immediately for the following reasons: a) He made a verbal threat today against me in the presence of the security officer in my apartment's living room, b) he charged at me in the living room and had to be held back by that security officer, c) he took property of mine from a closet and tossed it against the door to my bedroom in the apartment, and d) he has taken possession of a table that was in the living room and moved it into his bedroom while refusing to put it back so both of us can use it. Attached is a photo of my property after he tossed it today.

The management company has offered to meet with you to air out these grievances and offer some solutions to the problem. We will pass on your request to them for a written response as well. Please also consider reaching out to Keisha or Arianna in the grievances department. Again, I'd recommend reaching out to the management company to have a meeting, face to face always works better. Lastly, please understand that you are both lease holders in that building and no one is going to be relocated against their will.

5/19/16 telephone calls with Lisa Lombardi and Ron Abad of Urban Pathways, Inc. about 5/12/16 attempted assault by Mr. Sullivan and having him evicted:

Showing search results for: 212.736.7385		Totals: 2 calls
Date / Time	Contact ▲	Location
05/19/2016 11:33AM	 212.736.7385	Incoming, CL
05/19/2016 11:13AM	 212.736.7385	New York, NY

5/12/16 photo of Urban Pathways, Inc.'s security worker Thomas Fair, who stopped Mr. Sullivan's attempted assault on that date by physically restraining him:



11/1/16 New York Daily News article in which Urban Pathways, Inc.'s CEO lied by claiming that violence in its facilities was unprecedented following the Bronx murder of one of its tenants named Perry Little by another one of its tenants:

Urban Pathways CEO Frederick Shack said the violence was unprecedented in its facilities.

"We're deeply saddened by this incident," Shack said, adding that staff there are "fully cooperating with police."

www.nydailynews.com/new-york/bronx/man-70-stabbed-neck-fight-bronx-article-1.2851670

DAILY NEWS | NEW YORK

Resident at Bronx housing for mentally ill stabs 70-year-old man in neck during fight



Both men live at the 55-unit Hughes House, which is run by nonprofit Urban Pathways and provides supportive housing for the homeless and mentally ill, officials said. (GOOGLE MAPS STREET VIEW)

4/1/16 e-mail to HRA's Barbara Beirne about a bait-and-switch fraud by Urban Pathways, Inc. that it gave \$1.8M of taxpayer funds to:

Subject: Fraud by HRA's business partner, Urban Pathways, Inc.

Date: April 1, 2016 at 4:53:02 PM EDT

To: beirneb@hra.nyc.gov

Cc: bankss@hra.nyc.gov

Dear Ms. Beirne,

Good afternoon and thank you for the time you shared with me during our phone call today.

As discussed, the following is a copy of the lease agreement that I signed with Lisa Lombardi of Urban Pathways on February 16, 2016 at the offices of DHS located at 33 Beaver Street in Manhattan in a small conference room where there were roughly 5 people who witnessed that signing by Ms. Lombardi and I:

PDF



Urban Pathways -
Original Lease.pdf

1.3 MB

The following file attachment is a copy of the illegally modified lease agreement I received from Urban Pathways on or about March 7, 2016:

PDF



Urban Pathways -
Illegally Re...Lease.pdf

2.2 MB

The following is a list of how those 2 lease are different:

a) I signed the lease that was presented to me by Ms. Lombardi on February 16, 2016. I never signed the subsequently modified lease that illegally contains a photocopy of my signature from where I signed the original lease agreement. By having included that photocopy of my signature in the illegally modified lease, Urban Pathways committed the crime of forgery in the second degree pursuant to New York law.

b) The terms of the lease I signed clearly indicated that I would be residing in apartment and that information was handwritten. The terms of the subsequent lease indicates that I would reside in Room 1 of Apartment in that same building, which is a very small room. The information in the subsequent lease was typed.

d) The pricing shown in the 2 leases differs.

HRA's records confirming it was previously notified on 3/16/16 by that same whistleblower about the bait-and-switch fraud by that same business partner:

3/16/2016	Make Case Comment	Harris,V	Case Comment : : He also provided a lease stating this is where he moved to but stated he was surpose to be moving in apartment by himself but when he moved he found out there was someone else sharing the apartment with him. and the first lease he signed was change by landlord.
-----------	-------------------	----------	---

Excerpt from a New York City government report indicating HRA gave Urban Pathways, Inc. more than \$1.8 Million:

www.nyc.gov/html/dcas/downloads/pdf/cityrecord/cityrecord-01-27-16.pdf

FAIRMOUNT FACILITY FOR VETERANS - Negotiated Acquisition - Other - PIN# 16NHEOC02001 - Due 1-28-16 at 2:00 P.M.

For Informational Purposes Only

HRA intends to enter into a Negotiated Acquisition with the following vendor;

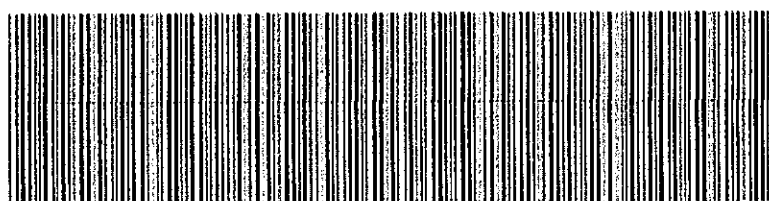


**Urban Pathways, Inc. Located at 802 Fairmount Place, Bronx NY
E-Pin#: 09616N0004 Contract Amount: \$1,851,220.00 Contract Term: 10 Years**

The need for safe shelter for veterans is immediate, as there is a homelessness crisis with veterans as a particularly vulnerable group. Urban Pathways, Inc. can provide case management and building management services, and has identified 802 Fairmount Place as a building that is appropriate and available to permanently house 24 formerly homeless veterans in 1 and 2 bedroom units using subsidies such as LINC and VASH. Urban Pathways, Inc. would enter into a master lease with the property owner, and manage all aspects of this permanent housing facility.

Use the following address unless otherwise specified in notice, to secure, examine or submit bid/proposal documents, vendor pre-qualification and other forms; specifications/blueprints; other information; and for opening and reading of bids at date and time specified above.

Human Resources Administration, 150 Greenwich Street, 37th Floor, New York, NY 10007. Barbara Beirne (929) 221-6348; beirneb@hra.nyc.gov

\$3.15 Million June 2016 mortgage agreement for same Bronx apartment building HRA gave Urban Pathways, Inc. more than \$1.8 Million for:

NYC DEPARTMENT OF FINANCE OFFICE OF THE CITY REGISTER			
This page is part of the instrument. The City Register will rely on the information provided by you on this page for purposes of indexing this instrument. The information on this page will control for indexing purposes in the event of any conflict with the rest of the document.		2016061401708004001EB904	
RECORDING AND ENDORSEMENT COVER PAGE		PAGE 1 OF 30	
Document ID: 2016061401708004		Document Date: 06-09-2016	Preparation Date: 06-14-2016
Document Type: AGREEMENT			
Document Page Count: 29			
PRESENTER: CLASS ABSTRACT SERVICES INC., (B.C. PICK UP) AS AGENT FOR STEWART TITLE INSURANCE COMPANY 72 JERICHO TURNPIKE CLC 22976BX MINEOLA, NY 11501 516-294-4141		RETURN TO: CLASS ABSTRACT SERVICES INC., (B.C. PICK UP) AS AGENT FOR STEWART TITLE INSURANCE COMPANY 72 JERICHO TURNPIKE CLC 22976BX MINEOLA, NY 11501 516-294-4141	
PROPERTY DATA			
Borough		Block Lot	
BRONX		2954 26	
Unit		Address	
Entire Lot		798,800,802 FAIRMOUNT PLACE	
Property Type: APARTMENT BUILDING			
CROSS REFERENCE DATA			
CRFN _____ or DocumentID _____ or _____ Year _____ Reel _____ Page _____ or File Number _____			
PARTIES			
PARTY 1: FAIRMOUNT PLACE LLC 10 CUTTERMILL ROAD, SUITE 400 GREAT NECK, NY 11021		PARTY 2: VALLEY NATIONAL BANK 1455 VALLEY ROAD WAYNE, NJ 07470	
FEES AND TAXES			
Mortgage :		Filing Fee:	
Mortgage Amount:	\$ 3,150,000.00	\$	0.00
Taxable Mortgage Amount:	\$ 0.00	NYC Real Property Transfer Tax:	
Exemption:	255	\$	0.00
TAXES: County (Basic):	\$ 0.00	NYS Real Estate Transfer Tax:	
City (Additional):	\$ 0.00	\$	0.00
Spec (Additional):	\$ 0.00		
TASF:	\$ 0.00		
MTA:	\$ 0.00		
NYCTA:	\$ 0.00		
Additional MRT:	\$ 0.00		
TOTAL:	\$ 0.00		
Recording Fee:	\$ 182.00		
Affidavit Fee:	\$ 8.00		
		RECORDED OR FILED IN THE OFFICE OF THE CITY REGISTER OF THE CITY OF NEW YORK	
		Recorded/Filed 06-27-2016 16:56 City Register File No.(CRFN): 2016000215974	
			
			
		City Register Official Signature	

Information about a 2017 fundraiser Urban Pathways, Inc. held at the Grand Hyatt Hotel in Manhattan by Grand Central Terminal:

<https://www.eventbrite.com/e/urban-pathways-gala-2017-tickets-33019351770#>



MAY
11

**Urban Pathways Gala
2017**

by Urban Pathways

\$200 – \$50,000



Sales Ended

DETAILS

DESCRIPTION

Gala 2017 Sponsorship

Co-Chair Sponsor - \$50,000

- Premier seating for 24 guests (*two tables of 12*)
- Lead recognition & full page in the Digital Journal
- Sponsorship recognition on the Urban Pathways Website
- Logo on all materials – Step-and-Repeat, Electronic Bidding Devices, Gala Program

DATE AND TIME

Thu, May 11, 2017
6:00 PM – 9:00 PM EDT
[Add to Calendar](#)

LOCATION

The Grand Ballroom at The
Grand Hyatt
109 East 42nd Street
New York, NY 10017

ProPublica report indicating 46% of Urban Pathways, Inc.'s total 2015 expenses were related to compensation:

<https://projects.propublica.org/nonprofits/organizations/132933675>

FISCAL YEAR
ENDING JUNE

2015

PDF

990

Full Text

990

Raw XML

990

Total Revenue \$18,535,990

Total Functional Expenses \$18,116,265

Net income \$419,725

Notable sources of revenue

		Percent of total revenue
Contributions	\$14,671,799	79.2%
Program services	\$3,876,757	20.9%
Investment income	\$0	
Bond proceeds	\$0	
Royalties	\$0	
Rental property income	\$0	
Net fundraising	-\$62,425	
Sales of assets	\$0	
Net inventory sales	\$0	
Other revenue	\$49,859	0.3%

Notable expenses

		Percent of total expenses
Executive compensation	\$455,458	2.5%
Professional fundraising fees	\$60,000	0.3%
Other salaries and wages	\$7,917,189	43.7%

Other

Total Assets	\$14,323,988
Total Liabilities	\$8,301,069
Net Assets	\$6,022,919

Key excerpts from Urban Pathways, Inc.'s 2014 IRS tax records revealing its management's compensation:

- Frederick Shack (CEO)**
CEO
\$221,723
- Lisa Lombardi**
Deputy Executive Director
\$120,692

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, High Compensated Employees, and Independent Contractors							
(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)					(D) Reportable compensation from the organization (W-2/1099-MISC)
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Former	
(24) <u>FREDERICK SHACK</u> CEO	40 00 1 00			X			221,723
(1) <u>LISA LOMBARDI</u> DEPUTY EXECUTIVE DIRECTOR	40 00 0 00				X		120,692

eFile GRAPHIC print - DO NOT PROCESS		As Filed Data -	DLN: 93493133059786
Form 990 Department of the Treasury Internal Revenue Service	Return of Organization Exempt From Income Tax Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except private foundations) ▶ Do not enter social security numbers on this form as it may be made public ▶ Information about Form 990 and its instructions is at www.irs.gov/form990		OMB No. 1545-0047 2014 Open to Public Inspection
A For the 2014 calendar year, or tax year beginning 07-01-2014, and ending 06-30-2015			
B Check if applicable: <input type="checkbox"/> Address change <input type="checkbox"/> Name change <input type="checkbox"/> Initial return <input type="checkbox"/> Final return/terminated <input type="checkbox"/> Amended return <input type="checkbox"/> Application pending	C Name of organization URBAN PATHWAYS INC Doing business as	D Employer identification number 13-2933675	E Telephone number (212) 736-7385
	Number and street (or P.O. box if mail is not delivered to street address) Room/suite 575 EIGHTH AVENUE 16TH FLOOR	G Gross receipts \$ 18,662,015	
	City or town, state or province, country, and ZIP or foreign postal code NEW YORK, NY 10018	F Name and address of principal officer FREDERICK SHACK 575 EIGHTH AVENUE 16TH FLOOR NEW YORK, NY 10018	H(a) Is this a group return for subordinates? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No H(b) Are all subordinates included? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If "No," attach a list (see instructions)
I Tax-exempt status <input checked="" type="checkbox"/> 501(c)(3) <input type="checkbox"/> 501(c)() (insert no.) <input type="checkbox"/> 4947(a)(1) or <input type="checkbox"/> 527	J Website: ▶ WWW.URBANPATHWAYS.ORG		
			H(c) Group exemption number ▶

How well Urban Pathways, Inc. maintains conditions in the apartment building for which HRA gave it \$1.8 Million:

- Urban Pathways, Inc. hasn't provided the proper accommodations needed by a person with a physical disability living in an apartment on the 1st floor.
- Garbage in 1st floor stairwell that the New York City's Department of Housing, Preservation & Development ordered Urban Pathways, Inc. on 10/11/16 to keep in the basement of its apartment building

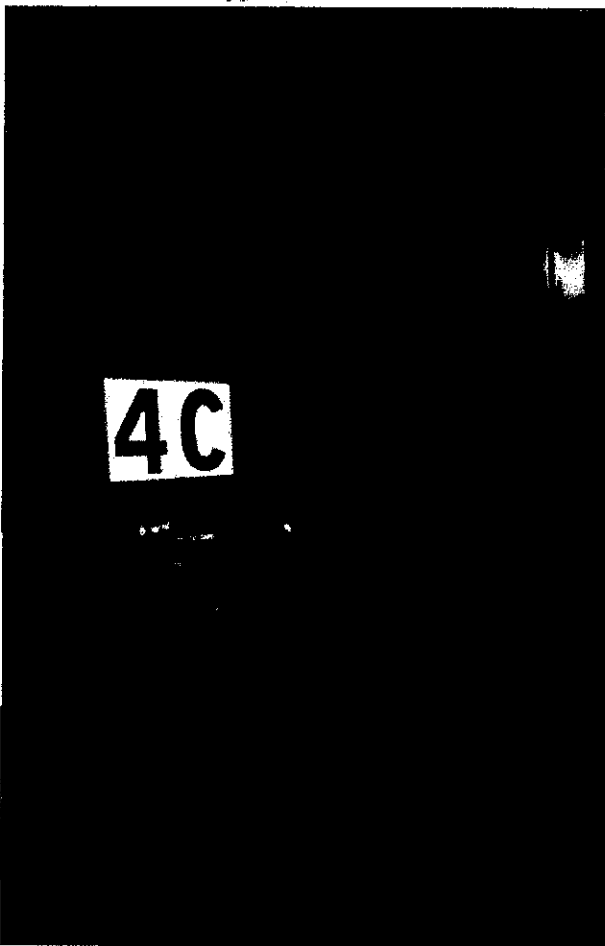
Created: Saturday, September 2, 2017 at 12:58:34 PM



<u>Reported Date</u>	<u>Hazd Class</u>	<u>Order no.</u>	<u>Violation ID</u>	<u>Violation Description</u>	<u>Status</u>	<u>Certify By</u>
<u>nov ISSUED Date</u>			<u>NOV ID</u>		<u>Date</u>	<u>Actual Cert. Date</u>
			<u>NOV Type</u>			
2016/10/08 A 2016/10/11		572	11427714 5533501	§ 27-2021 adm code provide place within the building for the storage of waste receptacles and disinfect same regularly. at basement	NOV SENT 2016/10/11	2017/01/28
			Original			

- Broken upper-right corner of door for apartment 4C that the New York City's Department of Housing, Preservation & Development ordered Urban Pathways, Inc. on 7/17/17 to have fixed and HRA's Barbara Beirne was made aware of the need for on 4/1/16.

Created: Today, 10:15:31 AM



Created: Today, 10:16:24 AM

DEPARTMENT OF BUILDINGS
CITY OF NEW YORK

REG NUMBER 227429
602 Fairmount Place
BRONX, NY 10460

NOTICE

KEY TO HEATING SYSTEM AREA
LOCK IS LOCATED AT:
718 980 4393

NAME: _____
LOCATION (APT.#) Front Desk

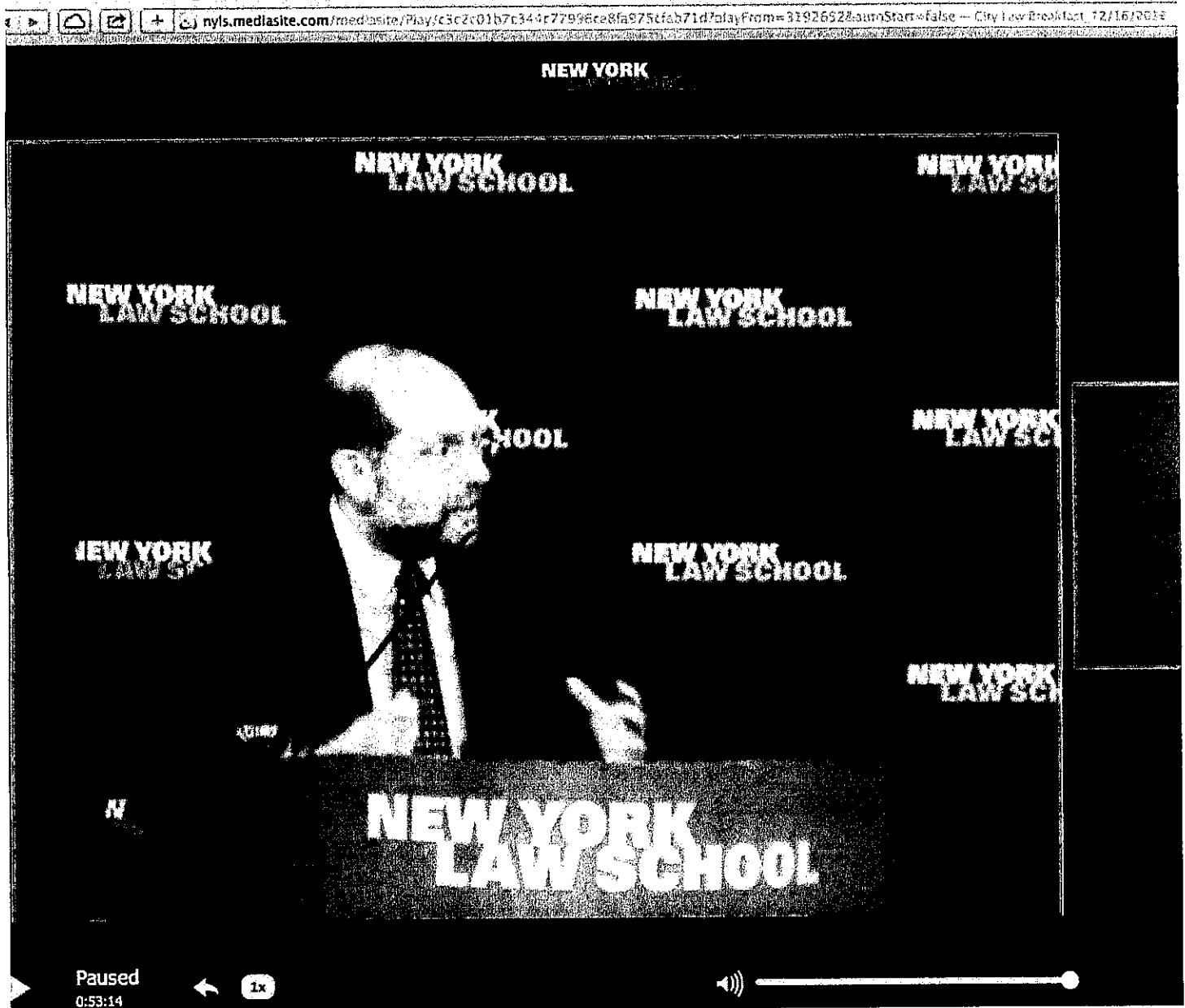
DEPARTMENT OF HOUSING PRESERVATION
AND DEVELOPMENT

Reported Date	Hzrd Class	Order no	Violation ID, NOV ID, NOV Type	Violation Description	Status Status Date	Certify By Date Actual Cert. Date
2017/07/12 A		529	11875976	§ 27-2005 adm code refit the door at west at public	NOV SENT	2017/11/03
2017/07/17			5802183	hall, 4th story	2017/07/17	
				Original		

HRA's Commissioner Steven Banks falsely claiming on 12/16/16 at the New York Law School that HRA is focused on controlling things within its control:

• Steven Banks' remark:

“The things we can control, we're very focused on trying to control.”



Opportunity victim of HRA's negligence, Urban Pathways, Inc.'s fraud and forgery, Services for the UnderServed's negligence, and Ronald Sullivan's 7/2/16 assault had to be interview on 8/18/16 for a job with an investment bank paying \$450 per day:

Note: This interview was held less than 3 weeks after the 7/30/16 concussion diagnosis and the interview went badly as a result of it.

**From: <@huxley.com>
Subject: RE: *Urgent-Job Opportunity-Support Specialist-Investment Bank-NYC*
Date: August 16, 2016 at 10:56:16 AM EDT**

BNP is looking to pay \$450 a day W2.

Sent: 16 August 2016 10:33

To: <@huxley.com>

Subject: Re: *Urgent-Job Opportunity-Support Specialist-Investment Bank-NYC*

Can you please send me more details about this, including the maximum compensation?

On Aug 15, 2016, at 6:14 PM, @huxley.com> wrote:

I am currently working on a Support Specialist job opportunity with my Investment Banking client in NYC.

My client is looking for a motivated Support Specialist with computer proficiency, strong organizational skills, and perfect written and oral skills in order to help end-users with the migrations of documents stored on share-drives.

This role is an initial contract with the opportunity to extend based on performance. The pay rate is competitive and will be based on previous experience.

Types of notices HRA has been sending 7/2/16
assault victim while it and other New York City
government agencies refuse to grant interviews
for significantly higher-paying jobs that reflect the
victim's experience and compensation history

HUMAN RESOURCES ADMINISTRATION
FAMILY INDEPENDENCE ADMINISTRATION
EMPLOYMENT SERVICES
BUSINESS LINK
123 WILLIAM STREET, 6TH FLOOR
NEW YORK, NY 10038
(212) 643-2881 select 0



Human Resources Administration
Department of Social Services

Family Independence Administration

FIA-1180a (E) 12/06/2016 (page 1 of 2) LLF

23938 01062



802 FAIRMOUNT PL
BRONX, NY 10460-4172

Date: 09/06/2017
Center:
Case Number:
Case Type:
Caseload:

Don't Lose Out!
Attend This Interview To See if You Can Earn More Money

Congratulations! You have been selected by the Human Resources Administration for a chance to earn **\$12.14 per hour** as a Job Training Participant. We have paid positions available throughout the city.

1) Pre-Screening Appointment Information

Appointment Date: Thursday, September 14, 2017

Time: 10:00 am

Address: 123 William Street 6th floor,

City: New York

State: NY

Zip: 10038

8/1/17 letter HRA's Ann Marie Scalia's sent to
7/2/16 assault victim in which she lied by claiming
HRA would do everything possible to help that
victim:



Human Resources
Administration
Department of
Social Services

Office of the
Legal Affairs

W-2-110N
Rev. 12/15

Steven Banks
Commissioner

August 1, 2017

Martha A. Cathoun
General Counsel

Ann Marie Scalia
Senior Deputy General
Counsel/Fair Hearings

Re: Addressing your concerns

150 Greenwich Street
New York, NY 10007

929 221 6408

I am the Senior Deputy General Counsel for the Fair Hearing Administration of the Department of Social Services. I am responding to the concerns you recently raised with Commissioner Banks at a town hall meeting in Queens.

We will continue to try to address your concerns and assist you in any way possible.

Sincerely,

A handwritten signature in cursive script that reads "Ann Marie Scalia".

Ann Marie Scalia

HPD's web site confirming on 9/29/17 that Urban Pathways, Inc. isn't validly registered with it for the apartment building where the 7/2/16 assault occurred:

9/29/2017
081417

HPD Building, Registration & Violation Services --- Select --- Home

The selected address: 802 FAIRMOUNT PLACE, Bronx 10460

HPD#	Range	Block	Lot	CD	CensusTract	Stories	A Units	B Units	Ownership	Registration#	Class
931302	Active	798-802	02954	0026	6 36502	4	16	-	PVT	227429	E

THIS PROPERTY IS NOT CURRENTLY VALIDLY REGISTERED WITH HPD.

Building Registration Summary Report

Role	Effective Date	Organization	PartNm	PartNm	Home No	Street Name	Ap No	City	State	Zip
Head Officer	11/09/2016 09/01/2017		KAHEN	ROBERT	10	CUTTER MILL ROAD	400	Great Neck	NY	11021
Officer	11/09/2016 09/01/2017		POUR	ROMINA	10	CUTTER MILL ROAD		Great Neck	NY	11021
Corporation	11/09/2016 09/01/2017	FAIRMOUNT PLACE LLC			10	CUTTER MILL ROAD	400	Great Neck	NY	11021
Managing Agent	11/09/2016 09/01/2017	URBAN PATHWAYS	LOMBARDI LISA		575	8TH AVE	16 FL	New York	NY	10018
Partner/Member	11/09/2016 09/01/2017		KAHEN	ROBERT	10	CUTTER MILL ROAD		Great Neck	NY	11021

Open Violations - ALL DATES

There are 39 Violations. Arranged by category: A class: 23 B class: 15 C class: 1 I class: 0

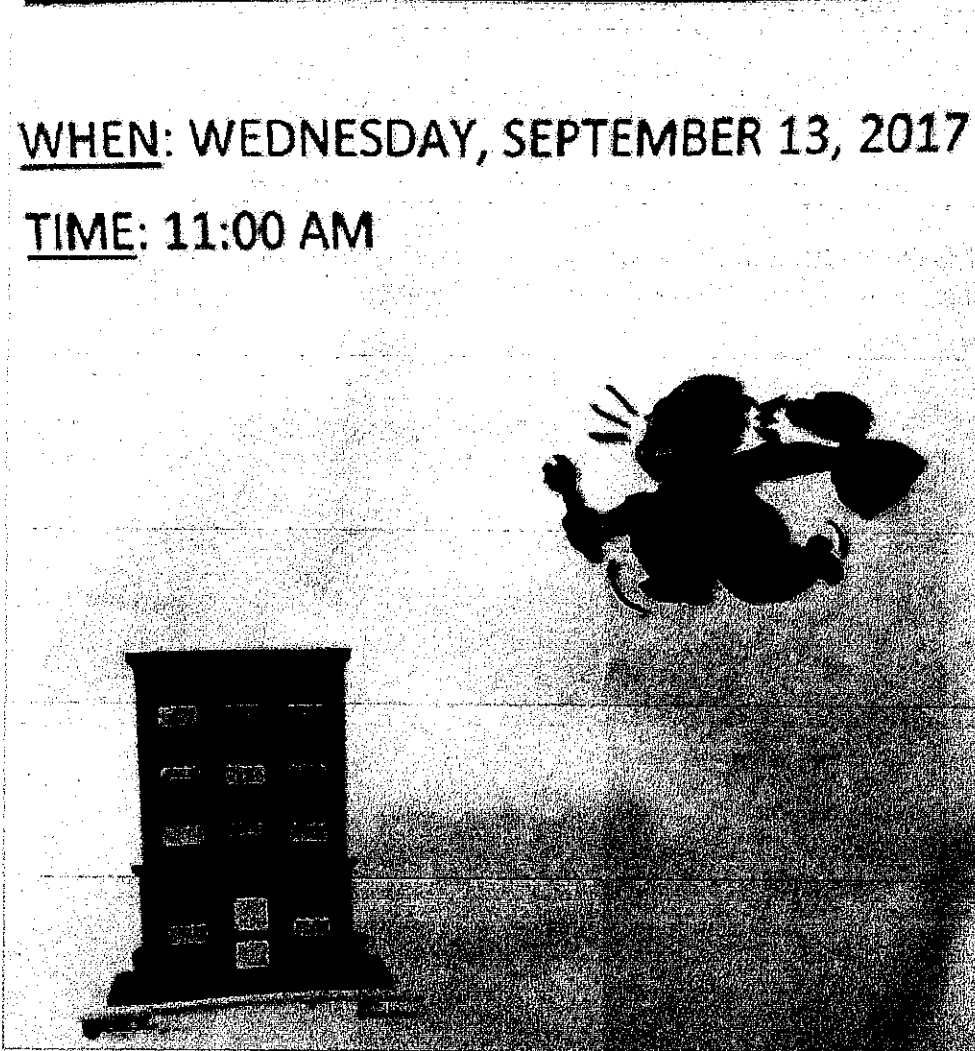
Urban Pathways, Inc.'s notice to tenants in the apartment building where the 7/2/16 assault occurred of its intent to inspect those apartments on 9/13/17:

Created: 9/12/17 at 10:15 am

FAIRMOUNT UNIT INSPECTION

WHEN: WEDNESDAY, SEPTEMBER 13, 2017

TIME: 11:00 AM



E-mail sent to HRA's Commissioner and other HRA employees on 9/19/17 about illegal trespass by Urban Pathways, Inc. into tenant's apartment:

Subject: Illegal trespass today by Urban Pathways

Date: September 19, 2017 at 9:06:56 PM EDT

To: scaliaa@hra.nyc.gov

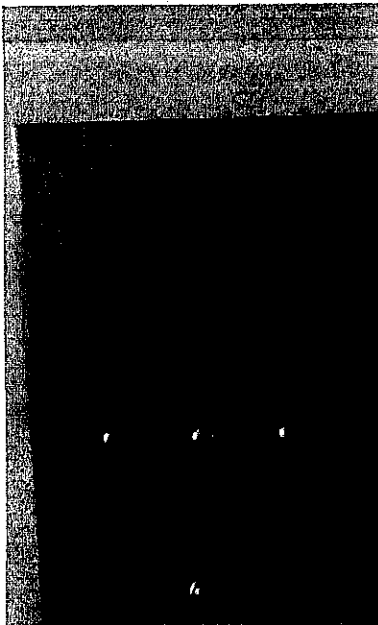
Cc: banksst@hra.nyc.gov, calhounm@hra.nyc.gov, moszczycj@hra.nyc.gov

After getting back to my apartment earlier tonight, I discovered that Urban Pathways, Inc. illegally trespassed into my apartment.

Since it's HRA's partner and this is a security issue, HRA is required by New York State law to take immediate corrective action against Urban.

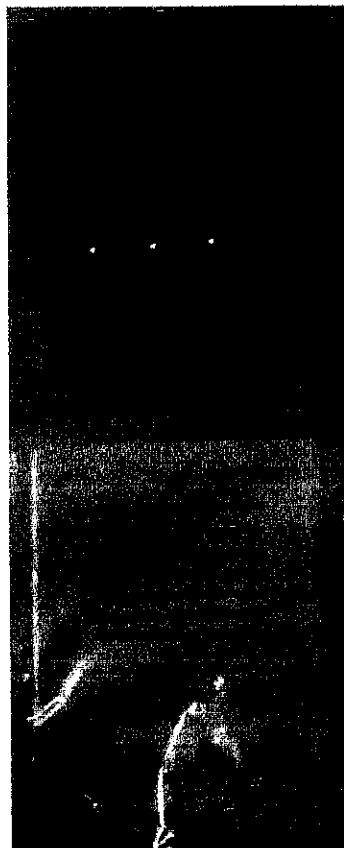
During my absence, an intercom system was replaced that undoubtedly has matching fingerprints on it and the old unit other than mine. I'll give that to the NYPD tomorrow while filing a criminal complaint against both Urban and HRA, since this is yet further negligence by HRA that has let this happen.

8:47 PM



Today

8:48 PM



Fraudulent claims Mayor's made across the street from Criminal Credit Suisse on 23rd Street & Madison Avenue in Manhattan about supporting the hiring of military veterans:

➤ Mayor's BS remarks about hiring military veterans on Veterans' Day 2016:

Source: <http://www1.nyc.gov/office-of-the-mayor/news/880-16/transcript-mayor-de-blasio-deliversremarks-the-opening-ceremony-the-2016-america-s-parade#/0>

1. "Anyone who has a job that they're looking to fill, fill it with a veteran. Do something for your country."
2. "When you hire a veteran, I guarantee you, you will not only be doing the right thing, you will be doing yourself a favor because they're that good."

20 job applications to his agencies since 2016 for jobs I've held have produced 0 interviews.

**When confronted about this on 7/18/19 in Queens, the Mayor told me "it's a process".
"Process" him out and a real mayor with integrity in.**



DEPARTMENT OF VETERANS AFFAIRS

March 8, 2016

In Reply Refer To: 306/pct/ph

To Whom It May Concern:

The records of the Department of Veterans Affairs show that _____ served in the Armed Forces of the United States as follows:

ENTERED ON ACTIVE DUTY:

RELEASED FROM ACTIVE DUTY:

BRANCH OF SERVICE: NAVY

CHARACTER OF DISCHARGE: (As certified to VA by military branch of service or shown on official military documents): UNDER HONORABLE CONDITIONS

SERVICE SERIAL NO: NONE

RANK AND ORGANIZATION:

DATE OF BIRTH:

You may call us toll free at 1-800-827-1000 from anywhere.

Sincerely Yours,

Regional Office Director
VA Regional Office

New York Regional Office/806

MAR 08 2016

CERTIFIED TRUE COPY

Signature: _____

e-mail: help.navy.veteran@gmail.com

8/24/17 job application to Mayor's office primarily to further prove this point:

From: Mayor's Office Recruitment <Recruitment@cityhall.nyc.gov>

Subject: Confirmation: Resume submitted for

Date: August 24, 2017 at 12:46:41 PM EDT

This is to confirm that The Office of the Mayor has received a resume for:

IRM - Application Form 8/24/17, 12:46:33 PM

Candidate Application

INTRODUCTION

Thank you for considering a career at the New York City Mayor's Office. Please take a minute to fill out the following form. When you have completed and submitted your application, a confirmation email will be sent to the "primary email address" you provide below.

POSITION

Position you are applying for:

Job Number: *

e-mail: help.navy.veteran@gmail.com

April Correspondence with Mayor's Staff to Seek Help with Getting a Job Interview with it:

From: "Miller, Harold" <HMiller@cityhall.nyc.gov>
Subject: Re: Request for help with getting interview for helpdesk job with Mayor's office
Date: April 13, 2017 at 12:29:59 AM EDT
Cc: "Ruiz, Paola" <PRuiz@cityhall.nyc.gov>

I will follow up with our Appointments office tomorrow morning about available positions in DoITT.

Regards

Harold Miller
Office of the Mayor, Community Affairs Unit
(212) 788-7827 Office
(347) 331-9394 Mobile

Sent: Wednesday, April 12, 2017 11:42 PM
To: Miller, Harold
Cc: Ruiz, Paola; Branca, Nicole; mmark-viverito@council.nyc.gov <mmark-viverito@council.nyc.gov>
Subject: Re: Request for help with getting interview for helpdesk job with Mayor's office

Hi Mr. Miller,

Thank you again for your time at Staten Island's Borough Hall on Tuesday.

After having just applied for the following helpdesk job with the Mayor's office, I would appreciate any assistance I may be able to receive from your office with getting a job interview for it:

<https://www.dice.com/jobs/detail/Helpdesk-Technician-City-of-New-York-New-York-NY-10038/10119317c/4953908?icid=sr69-1p&q=Desktop&l=New%20York,%20NY>

From: Mayor's Office Recruitment <Recruitment@cityhall.nyc.gov>
Subject: Confirmation: Resume submitted for
Date: April 12, 2017 at 11:37:09 PM EDT

This is to confirm that The Office of the Mayor has received a resume for

e-mail: help.navy.veteran@gmail.com

Job applications to New York City government agencies that produced no interviews:

Applications								
Job Title	Job ID	Location	Agency	Status	Recruitment Status	Date Created	Date Submitted	
Desktop Support Manager	230990	33 Beaver St, New York Ny	DEPT. OF HOMELESS SERVICES	Applied	Not Hired	02/21/2016 7:58AM	02/21/2016 7:50AM	
HEADQUARTERS DESKTOP SUPPORT	234749	9 Metrotech Center, Brooklyn N	FIRE DEPARTMENT	Applied	Not Hired	03/18/2016 2:10PM	03/18/2016 2:06PM	
FIELD DESKTOP SUPPORT	234753	9 Metrotech Center, Brooklyn N	FIRE DEPARTMENT	Applied	Not Hired	03/18/2016 2:22PM	03/18/2016 2:18PM	
Service Desk Agent-I	231876	150 William Street, New York N	ADMIN FOR CHILDREN'S SVCS	Applied	Not Hired	03/29/2016 11:46AM	03/29/2016 11:29AM	
Field/Desktop Technician	239456	137 Centre St., N.Y.	DEPARTMENT OF SANITATION	Applied	Not Hired	05/13/2016 11:49AM	05/13/2016 11:41AM	
Computer Associate (Technical Support) III	218543	96-05 Horace Harding Expway	DEPT OF ENVIRONMENT PROTECTION	Applied	Not Hired	06/13/2016 1:15PM	06/13/2016 1:09PM	
Helpdesk Technician	272660	253 Broadway New York Ny	MAYORS OFFICE OF CONTRACT SVCS	Applied	Not Hired	11/24/2016 7:17PM	11/24/2016 7:17PM	
Desktop Support Engineer	273600	80 Maiden Lane	DEPARTMENT OF INVESTIGATION	Applied	Not Hired	12/03/2016 10:09PM	12/03/2016 10:09PM	
COMPUTER SERVICE TECHNICIAN	273883	15 Metrotech	HRA/DEPT OF SOCIAL SERVICES	Applied	Not Hired	12/03/2016 10:17PM	12/03/2016 10:17PM	
Computer Associate (Technical Support)	257900	59-17 Junction Blvd Corona Ny	DEPT OF ENVIRONMENT PROTECTION	Applied	Not Hired	01/21/2017 8:18PM	01/21/2017 8:18PM	
Field/Desktop Technician	249048	137 Centre St., N.Y.	DEPARTMENT OF SANITATION	Applied	Not Hired	01/21/2017 9:24PM	01/21/2017 9:24PM	
Service Desk Analyst	246930	2 Metro Tech 4Th Flr, Rm 418	DEPT OF INFO TECH & TELECOMM	Applied	Not Hired	04/02/2017 10:58PM	04/02/2017 10:58PM	
Helpdesk and Change Control Coordinator	279981	210 Joralemon St., Brooklyn	DEPARTMENT OF FINANCE	Applied	Applied	06/02/2017 4:50PM	06/02/2017 4:50PM	
PSAC II DESKTOP SUPPORT	289785	350 Marconi Street, Bronx, NY	FIRE DEPARTMENT	Applied	Applied	06/10/2017 8:47PM	06/10/2017 8:47PM	
Computer Systems Support Associate	291068	253 Broadway New York Ny	EQUAL EMPLOY PRACTICES COMM	Applied	Applied	06/10/2017 9:01PM	06/10/2017 9:01PM	
PSAC Service Center Associate	282493	2 Metro Tech 4Th Flr, Rm 418	DEPT OF INFO TECH & TELECOMM	Applied	Applied	06/25/2017 10:19PM	06/25/2017 10:19PM	
IT Hardware Support	292261	100 Gold Street	HOUSING PRESERVATION & DVLPMNT	Applied	Not Hired	06/25/2017 10:24PM	06/25/2017 10:24PM	
IT Support Technician	285308	96-05 Horace Harding Expway	DEPT OF ENVIRONMENT PROTECTION	Applied	Applied	07/29/2017 7:26PM	07/29/2017 7:26PM	
Computer Operator	295264	9 Metrotech Center, Brooklyn N	FIRE DEPARTMENT	Applied	Applied	08/12/2017 6:19PM	08/12/2017 6:19PM	

e-mail: help.navy.veteran@gmail.com

VOTE NO TO

NYPD Gerola (badge #: 6577) of Bill's BS Team Violated Constitution & Supreme Court on 9/26, 9/27 & 9/28 at his BS Public Town Hall & Resource Fair Meetings by Preventing U.S. Navy Veteran From Attending Them

6:23 pm on 9/26



Can NYC spare a noseplug for his BS & breath?

12:15 pm on 9/27



Scratching his A\$\$ while paid by taxpayers?

nypost.com/2017/09/28/residents-tossed-out-of-de-blasio-town-hall-over-zoning-spat/



METRO

Residents tossed from de Blasio town hall over 'racist' zoning feud

By Rich Calder

September 28, 2017 | 11:37pm | Updated

https://www.supremecourt.gov/opinions/13pdf/13-115_ge1.pdf

Opinion of the Court

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It is uncontested and uncontestable that government officials may not exclude from public places persons engaged in peaceful expressive activity solely because the government actor fears, dislikes, or disagrees with the views those persons express. See, e.g., *Police Dept. of Chicago v. Mosley*, 408 U. S. 92, 96 (1972). It is equally

5:58 pm on 9/28 at Bill's BS Town Hall



NO MORE YEARS

VOTE NO TO

B Voter Fraud: Bill's NYPD & Staff Illegally Denied Testimony on 9/8 at 2 pm at City Hall About Police Misconduct Prior to 9/12 Mayor Primary Election S

Subject: Re: Illegal voter suppression act by NYPD & Mayor's Office on 9/8/17 at 1:50 pm at City Hall

Date: September 13, 2017 at 9:14:22 AM EDT

To: outreach@oignypd.nyc.gov

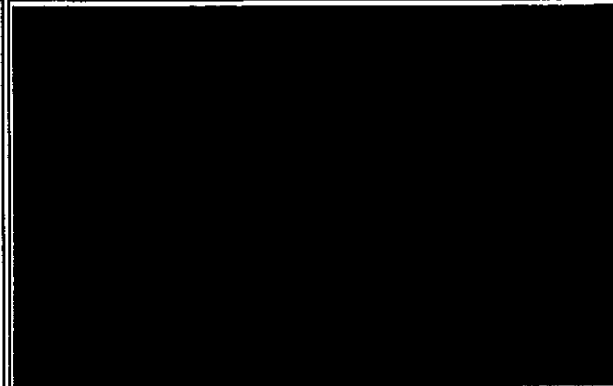
Cc: IAB@NYPD.org

NYPD Office of Inspector General and Internal Affairs Bureau,

I'm sending you this message to inform you that members of the NYPD illegally acted with one or more members of the Mayor's office at City Hall on 9/8/17 at roughly 1:50 pm to illegally deny me my legal right to attend and provide pertinent and truthful testimony at a public meeting that the Mayor held in the Blue Room in City Hall that partly concerned police misconduct.

I took the following photo after clearly telling NYPD Officer Cruz (badge #: 751) at roughly 1:45 pm on 9/8/17 while he was in the guardhouse located just inside of the Park Row entrance to City Hall that I was there to attend the Mayor's 2 pm public meeting in the Blue Room:

Created: Friday, September 8, 2017 at 1:50:23 PM



The enlargement of the license plate of the SUV shown in the photo above indicates that its New York State license plate number is GJY-6355.

I also told Mr. Cruz then that members of the Mayor's NYPD security detail and Mayor's staff have repeatedly and illegally kept me out of other public meetings in flagrant violation of New York State's Open Meetings Law.

After Mr. Cruz then made a few phone calls with the phone located inside of that guardhouse, he told me that someone named Sophia Cruz told him over the phone that the Mayor's 2 pm meeting was not open to the public.

However, that was a lie.

The following is a link to the video of the meeting I was denied access to on 9/8/17 at City Hall:

<https://www.youtube.com/watch?v=UrGcTV3n2Jc>

The video confirms that the Mayor made remarks during that meeting confirming it was open to the public and that testimony from the audience would have been possible. Following that meeting, I met Councilman Robert Comegy after he left that meeting and left City Hall through its exit by Broadway and Murray Street. At that time, he confirmed to me that the 2 pm meeting in the Blue Room was open to the public.

Since the 2 pm meeting was recorded on video that was posted to YouTube on Friday and prior to yesterday's Mayor primary election, it is perfectly clear that the NYPD and Mayor's office illegally engaged in what can and must be regarded as voter suppression and manipulation by keeping out my pertinent testimony from Friday's public meeting that would have been harshly critical of both the NYPD and Mayor while entirely pertinent and truthful.

In addition, after I talked to Mr. Cruz on Friday at that guardhouse, I noticed that there are at least two security cameras in that area that likely recorded my approach to that guardhouse and my

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NO MORE YEARS

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**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____

in favor in opposition

Date: _____

(PLEASE PRINT)

Name: Anthony Pike

Address: 119 W 40th Street

I represent: IRAQ AND AFGHANISTAN VETERANS

Address: of AMERICA

**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____

in favor in opposition

Date: 10/02/2017

(PLEASE PRINT)

Name: Lisa Furst

Address: 50 Broadway 19th Fl NY NY 10004

I represent: MHA-NYC / NMHC

Address: same as above

**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____

in favor in opposition

Date: 2 0 1 7 2 0 1 7

(PLEASE PRINT)

Name: Kristen Rouse

Address: 180 5 Oxford St Brooklyn NY 11217

I represent: NYC Veterans Alliance

Address: Po Box 562 NY NY 10159

Please complete this card and return to the Sergeant-at-Arms

THE COUNCIL
THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: _____

(PLEASE PRINT)

Name: Towaki Kozmar

Address: One Penn Plaza

I represent: Self

Address: _____

THE COUNCIL
THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: 10/2/2017

(PLEASE PRINT)

Name: Todd Haskins

Address: 120 West 127th St 10027

I represent: Veterans Advisory Board

Address: 1 Center St. c/o DVS

THE COUNCIL
THE CITY OF NEW YORK

Appearance Card

*Please
Allow me to
speak early!!*

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: _____ with a Recommendation

(PLEASE PRINT)

Name: Rob Piechota

Address: 25 Chapel St - Brooklyn, NY 11201

I represent: Small Business Development Center

Address: _____

**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

[]

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: 10/2/2017

(PLEASE PRINT)

Name: Todd Haskins

Address: 120 West 127th St 10027

I represent: Veterans Advisory Board

Address: 1 Center St. C/O DVS

**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

[]

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: 10/2/17

(PLEASE PRINT)

Name: ERIC Henry

Address: 1 Centre St, #2208, NY NY 10007

I represent: NYC Department of Veterans' Services

Address: 1 Centre St #2208, NY NY 10007

**THE COUNCIL
THE CITY OF NEW YORK**

Appearance Card

[]

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: 10/2/2017

(PLEASE PRINT)

Name: Loree Sutton

Address: 1 Centre Street #2208, NY NY 10007

I represent: NYC Department of Veterans' Services

Address: 1 Centre St #2208, NY NY 10007