CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

OF THE

COMMITTEE ON AGING

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Monday, September 22, 2025

Start: 1:35 P.M. Recess: 3:21 P.M.

HELD AT: Council Chambers - City Hall

B E F O R E: Hon. Crystal Hudson, Chair

COUNCIL MEMBERS: Chris Banks

Linda Lee
Darlene Mealy
Yusef Salaam
Lynn C. Schulman
Susan Zhuang

Other Council Members Attending:

Lincoln Restler

COMMITTEE ON AGING A P P E A R A N C E S

Lorraine Cortès-Vàzquez, Commissioner for the New York City Department for the Aging (NYC Aging)

Marcus Jackson, Manager of Advocacy, Community, and Government Relations at Encore Community Services

Jeanette Estima, Director, Policy and Advocacy at Citymeals on Wheels

Jeannine Cahill-Jackson,
Director of Elder Law Civil Practice at
The Legal Aid Society

Anita Kwok,
Policy Analyst at United Neighborhood Houses
(UNH)

COMMITTEE ON AGING

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SERGEANT LUGO: Good morning, this is a microphone check for the Committee on Aging. Today's date is September 22, 2025, located in the Chambers, recording done by Pedro Lugo.

(PAUSE)

SERGEANT AT ARMS: Good afternoon, and welcome to the New York City hybrid hearing on the Committee on Aging. Please silence all electronic devices at this time. If you are here to testify and you have not yet filled out an appearance slip, even though you filled it out online, you have to do that in person. Also, please silence electronic devices. Chair, we are ready to begin.

CHAIRPERSON HUDSON: [GAVEL] Thank you so much. Good afternoon, and apologies again for my delay.

Welcome to today's hearing: Oversight
NYC Department for the Aging Meal Programming. I'm

Crystal Hudson, Aging Committee Chair, and my

pronouns are she/her. We're also considering the

following legislation today, Introductions 237 and

238 sponsored by me, which would codify New York City

Aging's grab-and-go meal program and establish a

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technical support program for older adults, 3 respectively.

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Introduction 725, sponsored by Council Member Lynn Schulman, requiring NYC Aging and the Department of Housing Preservation and Development HPD to report on senior and accessible dwelling units.

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Introduction 770, sponsored by Council Member Linda Lee, in relation to requiring homedelivered meals to be delivered each day of the calendar year. And we are joined here today by Council Member Linda Lee.

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A recent report from the New York State Comptroller's Office finds that New York City's older adult population is both large and rapidly growing. This trend is driven by increased longevity, the aging of the Baby Boomer generation, and immigration. Currently, New York City is home to approximately 1.8 million residents aged 60 and older, representing nearly 21% of the city's total population. But with this population growth comes a troubling rise in economic hardship.

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In twenty, 21.5% of New Yorkers age 65 and older lived below the federal poverty line,

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compared with 18.2% of the city overall. The number of older adults living in poverty grew from about 178,000 in 2013 to more than 250,900 in 2023, a nearly 41% increase in just a decade. Median household income for households headed by older adults age 65 and older was only \$46,359 in 2023, far below what is required to meet New York City's cost of living.

Housing costs compound these pressures—61% of older renters are rent burdened, spending at least 30% of their income on housing. Food insecurity has emerged as one of the most acute threats to older New Yorkers' well-being.

According to New York City Aging's most recent Service Needs Assessment, nearly 30% of older adults reported difficulty or an inability to purchase affordable, healthy food. A 2024 survey conducted by Citymeals on Wheels and the CUNY Urban Food Policy Institute found that almost half of older New Yorkers reported some level of food insecurity. Among those receiving home-delivered meals, 60% still reported food insecurity. These findings underscore that even those already accessing nutrition programs are struggling to afford or obtain sufficient food,

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revealing gaps in coverage and the depth of need across the city's aging population.

Like pouring gasoline on a fire, the Trump administration and congressional Republicans are intentionally making these problems much worse. On September 2nd, draconian Republican cuts and cruel work requirements for SNAP took effect. These changes will cause millions of people, including many older New Yorkers and immigrant New Yorkers, to lose access to critical food assistance, further burdening food banks and other charitable organizations with extra demand for food.

But it doesn't stop there. Trump has attacked food banks, too, clawing back millions in funding and driving Americans further into food insecurity and poverty. And drastic cuts and work requirements for Medicaid will severely harm our city's older adults, restricting their access to healthcare. Even the federal agency that awards grants to support older adults is on the chopping block, with the Trump administration firing many of its employees and announcing its intention to dismantle it entirely.

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That's why it's more critical than ever that we have meal programming options in New York City for older adults, and that we allocate sufficient resources to meet growing demand for food assistance in our city. Through New York City's network of Older Adult Centers and the Home-delivered meals program, and together with our State partners, the City can and must do its part to provide nutritious meals to older New Yorkers and ensure they can live their lives with dignity and security.

But as we will discuss today, the number of home-delivered meals served has declined by 800,000 since fiscal year 2023, and the number of meals served at OACS has yet to reach pre-pandemic levels despite a rapidly growing need for food among our city's older adults.

At today's hearing, we will review the recently released metrics for these programs from the 2025 Mayor's Management Report, discuss how federal cuts will impact New York City's Aging services of food insecurity among older adults, and examine ways to restore and expand meal programming so that the City can serve more older adults at a time when the

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federal government is turning its back on our most 2

3 vulnerable communities.

> And before I conclude, I just want to read another bit that is relevant: The Trump administration's recent decision to eliminate its Annual Food Insecurity Report comes just months after deep cuts to SNAP, obscuring the data we need to track how those cuts affect vulnerable New Yorkers. For older New Yorkers who already face high rates of poverty and food insecurity, the loss of this national benchmark makes it harder to demonstrate need and secure resources, meaning that the City must really hold itself accountable here.

> Now, I'd like to conclude by thanking the committee staff for their work on this hearing, Christopher Pepe, Chloë Rivera, and Saiyemul Hamid. I would also like to thank my staff, Andrew Wright, Elika Ruintan, and Omar Richardson.

Before I read a written statement from Council Member Schulman on her bill being considered today, I'd like to offer the opportunity for Council Member Lee to read a statement on her bill.

COUNCIL MEMBER LEE: Thank you so much, Chair. So good morning, everyone, colleagues, agency

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partners, advocates, and neighbors. I'm here to talk
about Intro 770, which is the bill being heard today.
The goal of this bill is clear and simple. Every
eligible older New Yorker should have a reliable
supply of nutritious food for all seven days of the
week, year-round. To be explicit, the bill's focus is
on seven days of food supply, not necessarily seven
days of doorstep delivery. Many excellent providers
already meet weekend and holiday needs through multi-
day drops, frozen or ready-to-heat meals, and shelf-
stable packs. We want to honor that smart, practical
approach while making sure no day is left uncovered.

I'm grateful to the providers and advocates who've engaged with us. As a former nonprofit executive, I value the partnership and the operational know-how that you bring, and we share the same aim: Keep seniors nourished consistently and do it in a way that strengthens, not strains, the community organizations at the heart of this work.

Between now and markup, I'll be working with the Chair, my colleagues, the Administration, the Department for the Aging, and OMB to land this bill in a strong, workable place, which means aligning resources with the goal, including pursuing

companion appropriations and ensuring contract terms reflect real costs. And as many of you know, I hate unfunded mandates. And so that is not the goal of this bill. We want to make sure that there's funding in place—so we hear you—to the nonprofit leaders out there.

Codifying flexibility, affirming that advanced provision, frozen shelf stable multi-day delivery is fully compliant so long as clients have uninterrupted access to food, and also improving the mechanics—from prompt payments to clear guidance and reporting so that providers can plan confidently and clients experience seamless service.

Our seniors deserve the dignity of knowing tomorrow's meal is there, full stop, and our nonprofit partners deserve the clarity and support that let them do this work sustainably.

Thank you to everyone who has contributed thoughtful feedback. I look forward to finalizing a bill that is steady, flexible, and sustainable—a seven-day food supply guarantees that our older adults can count on it and our providers can deliver. Thank you.

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2 CHAIRPERSON HUDSON: Thank you so much, 3 Council Member Lee.

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And now I will read a written statement by Council Member Schulman on her bill being considered today, Introduction 725. And she states:

"Thank you, Chair Hudson, and thank you to my colleagues on the Committee on Aging for holding this important hearing today. As we all know, New York City is home to a rapidly growing population of older adults. By 2031, one in five New Yorkers will be over the age of 60. Yet too many of our seniors live in apartments that are not equipped to meet their needs as they age, particularly when it comes to accessibility and mobility.

Intro 725 that I'm sponsoring would require the Department for the Aging, in partnership with HPD, to submit an annual report on how many seniors live in apartment buildings in each council district and how many of those apartments have been retrofitted for people with disabilities. This may sound straightforward, but the data we collect will give us a clear picture of where the gaps are and how we can better target resources to keep older adults

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safe, independent, and in their homes. Without this
information, we're flying blind.
Intro 725 is about dignity, transparency

and planning for the future of our city. It will ensure that we are making informed decisions to support seniors and allow them to age in place with the respect they deserve.

I look forward to working with all of you to move this bill forward. Thank you."

 $$\operatorname{And}$ I will now pass the MIC to the Committee Counsel to administer the oath to the Administration.

COMMITTEE COUNSEL: Thank you, Chair. Good afternoon, in accordance with the Rules of the Council, I will administer the affirmation to the witnesses from the mayoral administration.

Commissioner, do you affirm to tell the truth, the whole truth, and nothing but the truth in your testimony before this committee, and to respond honestly to council member questions?

22 COMMISSIONER CORTÉS-VÁZQUEZ: (UN-MIC'D)
23 (INAUDIBLE)

COMMITTEE COUNSEL: You may proceed with your testimony.

1	COMMITTEE ON AGING 14
2	COMMISSIONER CORTÉS-VÁZQUEZ: Was this on?
3	CHAIRPERSON HUDSON: You can say it again
4	on the MIC.
5	COMMISSIONER CORTÉS-VÁZQUEZ: I do.
6	(PAUSE)
7	COMMISSIONER CORTÉS-VÁZQUEZ: Am I ready
8	to go?
9	CHAIRPERSON HUDSON: Yes.
10	COMMISSIONER CORTÉS-VÁZQUEZ: Cool.
11	Good afternoon, first of all,
12	congratulations. I applaud you for getting an Aging
13	article in a new newspaper, which is a hard feat to
14	do. We are always struck by the ageism in our press
15	and the lack of attention to the aging issue. So
16	congratulations on that, and also for your strong
17	leadership and advocacy in terms of aging issues.
18	So, as you all know, my name is Lorraine
19	Cortès-Vàzquez and I am the Commissioner for the New
20	York City Department for the Aging (NYC Aging). I am
21	grateful for the opportunity to speak with you today
22	about meal programming and services for older adults
23	because we believe in aging in place, and these
24	services are an essential part of an age-inclusive

city centered around community-based care.

As we frequently say, nearly two million
New Yorkers are aged 60 and over. That number is
expected to increase significantly in the next
decade, as you stated in your opening statement,
Council Member. The city's population ages, so does
the need for expanded services to help older adults
remain in their homes and in communities with
dignity. This includes a growing demand for
caregiving support, resources, and especially mental
health services. Older adults are particularly
vulnerable as well as workforce issues. Older
adults are particularly vulnerable to challenges like
social isolation, financial insecurity, and limited
access to culturally competent care, which can worser
such conditions as depression, anxiety, and cognitive
decline.

A common denominator of challenges faced by many older adults today is food insecurity and the need for increased nutritional services among older populations—older vulnerable populations.

I want to go back to just digress from the written statement for a minute to say why we believe the workforce is such an important part, because the workforce addresses financial insecurity,

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which is very directly tied to food insecurity. So I
want that link to be made.

Two of New York City's aging core services are Older Adult Centers—we have 308 of them—and home-delivered meals programs, which are intrinsically connected to providing meals and nutrition assistance to older adults.

While we do not typically view congregate or home-delivered meals as "food as medicine", these are essential services for healthy living and preventing social isolation. However, we believe in the philosophy of food as medicine, the work done by OACS, HDM programs, and our case management providers combat poverty and financial insecurity, while also connecting homebound older adults to in-home services that address their needs when struggling with activities of daily living. For older adults experiencing food insecurity, it is typically represented by financial insecurity, and we're continuously working to meet those needs within our network of providers.

We continue to hit milestones in meal delivery, with a current record of more than 10 million meals served to older New Yorkers throughout

Similar to the successes seen in our meals programming is our work through the Cabinet for Older New Yorkers, which utilizes cross-collaboration techniques to address the needs of older adults in a

range of areas. This includes housing needs, and we
are proud of the work done in the Housing
Subcommittee, which reviewed the New York City
Housing Preservation and Development's Housing and
Vacancy Survey (NYCHVS) to understand better how
housing choice, availability, and accessibility
impact older adults. Additionally, we have
collaborated with HPD surrounding Universal Design
improvements in buildings, which contribute to the
overall impact on community care that we see in New
York City. Ultimately, NYC Aging does not have the
full perspective of housing construction needs, and
we rely on that relationship with HPD for that
expertise. This information will better inform our
agencies' joint advocacy as we address housing needs
among New York's older population.

Additionally, we have continued to pioneer improvements in the tech and digital literacy space. Just last month, we celebrated the expansion of the Neighborhood Tech Help program, a partnership between NYC Aging, HPD, New York Public Library, Presbyterian Senior Services, where older adults who are Section 8 tenants in the Bronx will have greater access to digital platforms and devices. This program

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is in their communities and homes, serving NYCHA
facilities, older adult centers, libraries, and other
community facilities. We continue to focus our
mission on connecting older adults to services, like
digital literacy education, which greatly serve their
needs.

I know that the general purpose of today's hearing is to address the four pieces of legislation that are being introduced today—it might be three. This includes Introduction 237, a bill to establish a grab—and—go meal program;
Introduction 770, a bill to require home—delivered meals every day of the calendar year; Introduction 525 (sic) (*TRANSCRIPTION NOTE: 725), a bill to require HPD and NYC Aging report on accessibility for older adults in multiple dwelling units; and Introduction 238, a bill to establish a tech support program for older adults.

Regarding Introductions 237 and 770, we agree that these bills could improve meal delivery and nutrition programs for older adults, but want to highlight—and I thank you for, Council Member Lee, for acknowledging that in your opening statement, that as it is presented, the bill would present

implementation difficulties for the providers. And as
they are in the negotiation phase, we could address
those issues— we are also looking at grab-and-go
options at OACs, we are mindful of the federal
requirement in the Older Americans Act in Title III
C-1 congregate meal funding, which necessitates that
congregate meals provided at OACs and services happen
at the same locations. Without consideration of this
OAA mandate or changes to federal law, there will be
funding implications, which might diminish the role
of the federal government in reimbursing those meals.
Similarly, Introduction 770, which would necessitate
seven days of daily meal deliveries, is currently
achieved through public-private partnerships with the
Citymeals on Wheels to supplement NYC Aging HDM
contracts. Nonetheless, the daily meal delivery
requirement could be difficult to achieve, given
labor needs, operational challenges seen in all our
programs, and we expect this would result in
additional cost implications for this program.

Regarding Introduction 725, which would require Aging to report on older adult and accessible dwelling units, within our discussions with HPD, they do not have a way of tracking which units house older

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adults across the breadth of housing types across the City. While they fund older adult program housing through their SARA program, that program is a portion of the housing types for older adults. Furthermore, we are not aware of any administrative datasets that track or would be able to track the data required in Introduction 725. We would be open to connecting with the Council about publicly available datasets that include the information that the Council is seeking through this bill.

Finally, Introduction 238 would establish a technical support program for older adults.

Technology literacy is an issue that NYC Aging is committed to and actively supports. Older adults are welcome to take a variety of courses offered at Older Adult Centers, which were further improved through Council legislation to give greater access to courses like utilizing email, as well as understanding and navigating telehealth options. In truth, digital and technological literacy are paramount goals to achieving the spirit of this bill; however, the City does not have the capability to execute a large-scale IT support program, including devices that the City does not have the ability to access or control. NYC

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Aging is committed to advocating for the needs of older adults and ensuring that partner agencies, which are responsible for aspects of an older adult's life or experience, know and apply that perspective.

As always, I am immensely proud of the work of the NYC Aging staff and the provider network. What they accomplish every day is amazing. We are consistently working to be more innovative and efficient in meeting the diverse and growing needs of New York City's older adults. With your continued partnership, we can ensure that older New Yorkers are not only cared for but are also celebrated, respected, and have every opportunity to live fulfilling lives. And as you said in your op-ed today, Council Member, those are not just words; those are actions that we believe in and should do every day.

I'm happy to discuss further these important pieces of legislation heard today.

CHAIRPERSON HUDSON: Thank you so much,
Commissioner. I'm going to start off with some
questions, and then we'll turn it over to Council
Member Lee.

COMMITTEE ON AGING

	COMMITTEE ON AGING 23
2	Citymeals on Wheels and the CUNY Urban
3	Food Policy Institute found that 60% of older New
4	Yorkers receiving home-delivered meals remain food
5	insecure. What is driving this persistent gap despite
6	meal program participation?
7	COMMISSIONER CORTÉS-VÁZQUEZ: The Home-
8	delivered meals program provides one meal per day, as
9	do our Older Adult Centers as do most Older Adult
10	Centers. There are some Older Adult Centers that
11	provide an additional meal, either breakfast and some
12	dinner. This may not meet the full nutritional needs
13	of all food-insecure older adults. We acknowledge
14	that. We know that that meal meets the nutritional
15	needs for an older adult for that day.
16	CHAIRPERSON HUDSON: Right.
17	COMMISSIONER CORTÉS-VÁZQUEZ: Right?
18	CHAIRPERSON HUDSON: That Particular meal.
19	COMMISSIONER CORTÉS-VÁZQUEZ: Huh?
20	CHAIRPERSON HUDSON: That particular
21	meal
22	COMMISSIONER CORTÉS-VÁZQUEZ: That
23	particular meal does do that. And in some cases, that
24	might be the only meal.

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CHAIRPERSON HUDSON: Right.

important to us. That being said, it just represents a portion of what it is, and we cannot assess what food insecurity is for those people who are not clients of the older adult. And that's, you know, we know that there might be a lot more food insecurity, because there are a lot more older adults not coming to the Older Adult Center. We have no way of having

COMMISSIONER CORTÉS-VÁZQUEZ: that they

receive, which is why the nutritional value is so

CHAIRPERSON HUDSON: Right. But I just want to be clear, this question is specifically about the folks who are receiving home-delivered meals.

COMMISSIONER CORTÉS-VÁZQUEZ: Yes. And that goes to the fact that this is one meal...

that information, right?

CHAIRPERSON HUDSON: A day.

 $\label{eq:commissioner} \mbox{COMMISSIONER CORTÉS-VÁZQUEZ: of meals for that older adult.}$

CHAIRPERSON HUDSON: Understood. Yeah.

Does NYC Aging track the food insecurity rates of older adults not enrolled in meal programs, and how do they compare to those who are enrolled? Sounds like none.

Τ	COMMITTEE ON AGING 25
2	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, we
3	don't have the means to track non-participants, but
4	as you said in your opening remark, the needs
5	assessment that we did this year did give us an
6	insight into what food insecurity may be for those
7	non-participants.
8	CHAIRPERSON HUDSON: And the needs
9	(CROSS-TALK)
10	COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE)
11	the 30% that you described.
12	CHAIRPERSON HUDSON: Right. But the needs
13	assessment reached how many older adults?
14	COMMISSIONER CORTÉS-VÁZQUEZ: It reached
15	8,600, which is great for a sample, so you can
16	extrapolate from that, but we do not have an actual
17	nor the capacity (CROSS-TALK)
18	CHAIRPERSON HUDSON: Have you ever
19	considered, even if it's with a, you know, partnering
20	with other organizations in order to get it done, but
21	have you thought about like a citywide survey of
22	older adults beyond just this sample?
23	COMMISSIONER CORTÉS-VÁZQUEZ: A citywide
24	survey just on food insecurity?

CHAIRPERSON HUDSON: Well, anything.

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either pull data from other organizations... (CROSS-

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1	COMMITTEE ON AGING 27
2	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, that's
3	something we can explore
4	CHAIRPERSON HUDSON: Yeah.
5	COMMISSIONER CORTÉS-VÁZQUEZ: To look at
6	who is conducting these types of surveys
7	CHAIRPERSON HUDSON: Right.
8	COMMISSIONER CORTÉS-VÁZQUEZ: And see if
9	they disaggregate data by age.
10	CHAIRPERSON HUDSON: Right.
11	COMMISSIONER CORTÉS-VÁZQUEZ: And see how
12	we can make some statements. Just want to make
13	(CROSS-TALK)
14	CHAIRPERSON HUDSON: Okay. Something to
15	be
16	COMMISSIONER CORTÉS-VÁZQUEZ: One of the
17	things that we were looking at is some of the
18	information that the Department of Health may have or
19	н+н
20	CHAIRPERSON HUDSON: Right.
21	COMMISSIONER CORTÉS-VÁZQUEZ: But then,
22	the distinction for us would be distinguishing food
23	insecurity from hunger.
24	CHAIRPERSON HUDSON: Right

CHAIRPERSON HUDSON: Right.

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could be.

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COMMISSIONER CORTÉS-VÁZQUEZ: And as you

CHAIRPERSON HUDSON: Right.

know, when someone is food insecure, home-delivered

CHAIRPERSON HUDSON: Yeah, understood.

there's a wide boulevard between those two issues, or

COMMISSIONER CORTÉS-VÁZQUEZ: And that's--

What benchmarks does NYC Aging use to determine when food insecurity among older New Yorkers has been successfully reduced?

COMMISSIONER CORTÉS-VÁZQUEZ: For those individuals who are deemed home-delivered meals eligible by our case management agencies, there is a-- food insecurity is one of the first questions that they ask for, and they look at two factors: Do you have someone in your home, either providing or being able to buy groceries for you or help you cook a meal? That is one indicator that there may be food insecurity. And then the other one is, would you even have the ability to prepare that meal or even-- and what is your ability in reheating a meal even? So that is the kind of thing that is an indicator for us to someone who's food insecure immediately.

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meals are turned on immediately before the rest of the assessment is done.

CHAIRPERSON HUDSON: But in order to determine if that food insecurity has been, quote, "successfully reduced"...

COMMISSIONER CORTÉS-VÁZQUEZ: And we could address that by saying that we know that you will get one meal that contributes to the diminishing of your food insecurity.

CHAIRPERSON HUDSON: So is it safe to say that one's participation in the Home-delivered meals program would be a benchmark that you would consider to say their food (INAUDIBLE)... (CROSS-TALK)

COMMISSIONER CORTÉS-VÁZQUEZ: It is a benchmark for ensuring that at least you have one meal to address your food insecurity issues. A

CHAIRPERSON HUDSON: And I guess my specific question is, is that one meal equivalent, in your opinion, to food insecurity being successfully reduced? Or I suppose not in your opinion, but is that the benchmark that's being used?

COMMISSIONER CORTÉS-VÁZQUEZ: I would say for that meal, right, but that is one meal that that individual is getting.

1	COMMITTEE ON AGING 30
2	CHAIRPERSON HUDSON: Right. Right, okay,
3	so, yeah
4	COMMISSIONER CORTÉS-VÁZQUEZ: You know
5	what I'm saying? So, I think we're
6	CHAIRPERSON HUDSON: Yes. It's not we're
7	saying probably the same thing, which is that it's
8	not
9	COMMISSIONER CORTÉS-VÁZQUEZ: Right.
10	CHAIRPERSON HUDSON: fully addressing food
11	insecurity, but it might be successfully
12	COMMISSIONER CORTÉS-VÁZQUEZ: It abates
13	it
14	CHAIRPERSON HUDSON: It abates it
15	COMMISSIONER CORTÉS-VÁZQUEZ: The best way
16	to say that it abates food insecurity because the
17	individual is getting one meal a day rather than no
18	meals a day.
19	CHAIRPERSON HUDSON: Right. And so abating
20	food insecurity could be equivalent to successfully
21	reducing
22	COMMISSIONER CORTÉS-VÁZQUEZ: Right.
23	CHAIRPERSON HUDSON: Food insecurity?
24	Okay. It could just be semantics here.

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.

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1	COMMITTEE ON AGING 31
2	CHAIRPERSON HUDSON: Uh
3	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, because
4	it's such a larger issue, right?
5	CHAIRPERSON HUDSON: Yeah.
6	COMMISSIONER CORTÉS-VÁZQUEZ: So what we're
7	doing together is addressing one meal, which we
8	believe is essential. Because there would be no
9	meals, so
10	CHAIRPERSON HUDSON: Right.
11	COMMISSIONER CORTÉS-VÁZQUEZ: You know
12	that is bigger (CROSS-TALK)
13	CHAIRPERSON HUDSON: One meal is certainly
14	better than no meals.
15	COMMISSIONER CORTÉS-VÁZQUEZ: Huh?
16	CHAIRPERSON HUDSON: One meal is better
17	than no meals. It's not three meals
18	COMMISSIONER CORTÉS-VÁZQUEZ: Right,
19	right
20	CHAIRPERSON HUDSON: But it's not no meals
21	either, so
22	COMMISSIONER CORTÉS-VÁZQUEZ: We are
23	abating hunger.
24	CHAIRPERSON HUDSON: Right.
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COMMITTEE ON AGING

Τ	COMMITTEE ON AGING 32
2	COMMISSIONER CORTÉS-VÁZQUEZ: We are
3	abating starvation, yes.
4	CHAIRPERSON HUDSON: Right. And in an
5	ideal scenario, we can get to three meals, seven
6	days, but we'll get there.
7	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
8	CHAIRPERSON HUDSON: (INAUDIBLE) in just a
9	bit (CROSS-TALK)
10	COMMISSIONER CORTÉS-VÁZQUEZ: We're
11	working (CROSS-TALK)
12	CHAIRPERSON HUDSON: We're working
13	towards (CROSS-TALK)
14	COMMISSIONER CORTÉS-VÁZQUEZ: towards
15	seven meals, (INAUDIBLE)
16	CHAIRPERSON HUDSON: (LAUGHS) Okay,
17	congregate meal programs at Older Adult Centers—How
18	does NYC Aging decide which OACs can expand beyond
19	one hot meal per day to offer breakfast or dinner?
20	You referenced this earlier, and
21	COMMISSIONER CORTÉS-VÁZQUEZ: Right, the
22	in the RFP that was issued three years ago, that was
23	an option that people were given, and people can
24	choose that option, and it's a budgetary it's a
25	budgetary ability.

1	COMMITTEE ON AGING 33
2	CHAIRPERSON HUDSON: Okay. So anybody can
3	do it if they can afford to do it. Is that what
4	you're saying?
5	COMMISSIONER CORTÉS-VÁZQUEZ: Yes.
6	CHAIRPERSON HUDSON: Okay, the 2025
7	Mayoral
8	COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE)
9	monitor as we do all meals.
10	CHAIRPERSON HUDSON: Right.
11	The 2025 Mayor's Management Report states
12	that nearly six and a half million congregate meals
13	were served at OACS in fiscal year 2025, an increase
14	of about 300,000 from fiscal year 2024. Still, one
15	million fewer meals were served at OACS in fiscal
16	year 2025 as compared to fiscal year 2020. This
17	figure also falls well short of the agency's goal of
18	8.3 million meals served in fiscal year 2025.
19	What is the timeline and strategy to
20	reach and exceed pre-pandemic service levels? What
21	strategies were employed to achieve the reported
22	increases in fiscal year 2025?
23	COMMISSIONED CODTÉSJÁZOUEZ. SO I WART TO

COMMISSIONER CORTÉS-VÁZQUEZ: So I want to address the home-delivered meals question first, right?

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2 CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: If you recall, a year and a half ago, maybe two years ago, the state told us to take x number of-- I think it was 300,000-- 3,000?-- 3,000 older adults offer home-

CHAIRPERSON HUDSON: Right.

delivered meals (INAUDIBLE) and we had to do...

COMMISSIONER CORTÉS-VÁZQUEZ: that for a while. We then said we're not abiding by that, we came up in July and put as many of those people as we could reassess back into the rosters. We're still in that toggling with-- all 3,000 have not come back for home-delivered meals. So that is the shortfall that we believe contributes to that. Correspondingly, we have just-- You're joining us, Lincoln--Correspondingly, we've just switched to a new data system, which we believe is a much better data system for NYC Aging. It is client-focused. It is also userfriendly, and we went from a very costly data system to something called VIVE. In that transition, we know that we have had some data glitches, so we believe that that is a contributor to some of these numbers. For Older Adult Clubs, what I can say is that we've done outreach and we've done a major Join Us

campaign. We are doing outreach at the local level every day by the providers. And we are yet to meet those pre-pandemic numbers. And it's something that we're looking at continuously—looking at innovations—we try pop-up clinics, we're doing many different ways to try to address food insecurity and to get people to come back to congregate settings.

CHAIRPERSON HUDSON: Is there a specific timeline or a goal by when you'd like to see those numbers return to pre-pandemic levels?

COMMISSIONER CORTÉS-VÁZQUEZ: We were hoping that that was this year, but we continue to work on that. You know, I believe that with outreach, I think with word of mouth, I think stronger partnerships with some other entities all lead to that, and I believe that all of those are in the works locally as well as citywide.

CHAIRPERSON HUDSON: Okay. And I'd like to acknowledge that we've been joined by Council Members Banks and Salaam.

COMMISSIONER CORTÉS-VÁZQUEZ: How are you? Great. Thank you.

CHAIRPERSON HUDSON: What measures are in place to ensure meals are not only culturally

COMMITTEE ON AGING

appropriate but also nutritionally adequate,
especially for older adults with chronic conditions
like diabetes or hypertension?

COMMISSIONER CORTÉS-VÁZQUEZ: So as I said earlier, the meals provide -- meet all of the state, city, and federal nutrition guidelines, and also meet the nutritional needs of the majority of older adults. And you also are aware that we have a mandate that if there are 20% of the population who are of a different culture, services, as well as meals, must comply with that population. So that is how we do that.

We do not serve—and I want to be clear for the record—we do not serve medically tailored meals. That is not something that NYC Aging does.

CHAIRPERSON HUDSON: Thank you. And I'd also like to note that we've been joined by Council Member Restler, who you seemed particularly excited to see. (LAUGHS)

COMMISSIONER CORTÉS-VÁZQUEZ: I'm always excited to see him.

CHAIRPERSON HUDSON: (LAUGHS)

COUNCIL MEMBER RESTLER: (UN-MIC'D)

25 (INAUDIBLE)

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1 COMMITTEE ON AGING 2 ALL: (LAUGHTER) 3 COMMISSIONER CORTÉS-VÁZQUEZ: For the 4 record. 5 CHAIRPERSON HUDSON: But he said it for 6 the record, off MIC. 7 ALL: (LAUGHTER) 8 CHAIRPERSON HUDSON: So, it's not actually 9 on the record. (LAUGHS) 10 COMMISSIONER CORTÉS-VÁZQUEZ: Well, he 11 knows that he made me happy the other day when-- I 12 will let it go. 13 CHAIRPERSON HUDSON: (LAUGHS) 14 Okay, despite the increase in meals 15 served, the number of OAC meal participants declined 16 by about 2,000 in fiscal year 2025 from fiscal year 17 2024, from about 117,000 to 100-- well, let me be 18 specific, from 117,457 to 115,508. Why is this? And 19 what outreach is being done to expand access, 20 especially among immigrant communities who may face 21 language barriers? 2.2 COMMISSIONER CORTÉS-VÁZOUEZ: So I want 23

to-- I want to be-- this is not an immigrant issue, you know, and this is not a cultural competence issue either. This is, as I mentioned earlier, a

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combination of the state requirement and us trying to catch up and switching from one data system to the other.

CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: I believe that that will, at some point, calibrate, and then we will know truly what the decline is, if there is a decline.

CHAIRPERSON HUDSON: Do you collect demographic information about new meal participants and how they learned about the meal programs at their OACs to better inform future outreach?

COMMISSIONER CORTÉS-VÁZQUEZ: Every provider has an intake form, and in that intake form, it does say, "How did you learn about this Older Adult Club?" All right? And I believe race and ethnicity are optional.

UNKNOWN: We'll check.

COMMISSIONER CORTÉS-VÁZQUEZ: We'll check.

I know that sexual preference is optional, but I

don't know if race and ethnicity are optional,

although language spoken is usually asked very

specifically.

1	COMMITTEE ON AGING 39
2	CHAIRPERSON HUDSON: Okay. I'm going to
3	take a break here and turn it over to Council Member
4	Lee for some of her questions.
5	COMMISSIONER CORTÉS-VÁZQUEZ: Great.
6	CHAIRPERSON HUDSON: Thank you.
7	COUNCIL MEMBER LEE: Great, thank you,
8	Chair.
9	So some of these questions I know, but
1,0	I'll just ask for the record and also to refresh my
11	own memory: So it seems like you would be supportive
12	of Intro 770, provided that there are some
13	adjustments made, right? In terms of how it's
14	operationalized and also the funding, or generally do
15	support? Okay.
16	COMMISSIONER CORTÉS-VÁZQUEZ: Absolutely.
17	Those are the two issues that present the biggest
18	barrier to this.
19	COUNCIL MEMBER LEE: Okay, perfect.
20	And then, if you could just remind me,
21	how much do you sort of anticipate that it would
22	cost and I forget if there's a distinction between
23	the weekday meals versus the weekend meals and what

the weekday meals versus the weekend meals, and what

that cost difference is? (CROSS-TALK)

1	COMMITTEE ON AGING 40
2	COMMISSIONER CORTÉS-VÁZQUEZ: Perfect. So
3	if we were to add the two additional meals, sans the
4	delivery issue, right, because that would increase
5	it. It is estimated that it'll be between \$27 million
6	to \$28 million.
7	COUNCIL MEMBER LEE: And that's not
8	including, like you're saying, the overhead costs
9	with staffing and the delivery fees, the gas, all
10	that other
11	COMMISSIONER CORTÉS-VÁZQUEZ: That is a
12	complete cost. Because
13	COUNCIL MEMBER LEE: Complete
14	(INAUDIBLE)
15	COMMISSIONER CORTÉS-VÁZQUEZ: Remember,
16	with the public-private partnership, they only pay
17	for the meal while the infrastructure is paid for by
18	NYC public dollars already, right? So that would be
19	an all-inclusive, yes.
20	COUNCIL MEMBER LEE: Okay. Uh
21	COMMISSIONER CORTÉS-VÁZQUEZ: The

infrastructure remains the same.

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COUNCIL MEMBER LEE: Right. I think what we're trying to figure out, then moving forward, is if we were to deliver, what would that look like for

seven-day meals, meaning how do we do it in such a way where it doesn't incur more costs per se, right?

So (INAUDIBLE)... (CROSS-TALK)

COMMISSIONER CORTÉS-VÁZQUEZ: So the beauty of this is that we have a real example. We do it now.

COUNCIL MEMBER LEE: Yeah.

COMMISSIONER CORTÉS-VÁZQUEZ: The providers do it now. And so they would continue to provide that. It's just that the funding would come--If this bill were enacted, it would be city funding, but right now it's a combination.

\$27 million additional cost-- So I guess what I'm trying to figure out is how many of the current providers already provide six-day meals? Or I know some do seven, right? But then, how many additional Meals on Wheels providers would we want to bring online to make it so that all the homebound meal recipients are receiving meals for seven days?

COMMISSIONER CORTÉS-VÁZQUEZ: I don't think that is an issue...

COUNCIL MEMBER LEE: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: for us. I think the number is so minuscule as to those who provide six over seven.

COUNCIL MEMBER LEE: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: I think that's not material.

COUNCIL MEMBER LEE: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: And somebody is going to knock me-- yeah, okay. That is not a material number. (LAUGHS)

COUNCIL MEMBER LEE: (LAUGHS) Okay, perfect.

I know that some of the weekend meals are also provided by Citymeals [on Wheels] (TIMER) in terms of offsetting some of the costs. So, have you had conversations with Citymeals in terms of what they would potentially or could potentially use that funding for, whether it's an additional meal during the week, or I just wasn't sure if...

COMMISSIONER CORTÉS-VÁZQUEZ: Thank you for that question, because Citymeals and I had a conversation sometime last week, and have had all along, this bill does not eliminate Citymeals on Wheels. Citymeals on Wheels, and I'm not going to

_	COINTILLE ON MOTIVE
2	speak for them; they can speak for themselves, is
3	committed to addressing food insecurity among older
4	adults. And so how they then address the other food
5	insecurity needs that the Council Member has the
6	Chair has presented, exists. And I've confirmed that
7	they exist. There are plenty of opportunities to
8	address food insecurity in a variety of measures.
9	COUNCIL MEMBER LEE: Okay. No, so that's
10	good to happen. So just to reiterate, because I know
11	that their funding is specifically going to some of
12	the weekend meals. And so if that is covered through
13	the City funding, then hopefully, potentially, we car
14	use those funds for something else to address food
15	insecurity.
16	COMMISSIONER CORTÉS-VÁZQUEZ: I think they
17	are in the best position to answer that.
18	COUNCIL MEMBER LEE: All right, okay.
19	COMMISSIONER CORTÉS-VÁZQUEZ: But given
20	our conversations, there are plenty of opportunities.
21	COUNCIL MEMBER LEE: Okay.
22	COMMISSIONER CORTÉS-VÁZQUEZ: There is a
23	breakfast, there's fresh food. There are other great
24	opportunities for them to participate in addressing

our mutual goal of addressing food insecurity.

COMMITTEE ON AGING

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2	COUNCIL MEMBER LEE: Okay, perfect. And
3	it's good to know that you guys are already having
4	those conversations. I just want to make sure that
5	the money stays, you know, in the community
6	(CROSS-TALK)
7	COMMISSIONER CORTÉS-VÁZQUEZ: In the
8	network
9	COUNCIL MEMBER LEE: for yeah
10	(CROSS-TALK)
11	COMMISSIONER CORTÉS-VÁZQUEZ: Oh, I think
12	we all have the same interest.
13	COUNCIL MEMBER LEE: (LAUGHS) Perfect,
14	perfect, okay.
15	For food programs overall, how is New
16	York City Aging addressing the rising costs of meal
17	production, which we all know is going up, and
18	delivery, including the increase in gas, food, and
19	wages?
20	COMMISSIONER CORTÉS-VÁZQUEZ: You know, I
21	want to remind all of us that when we started, maybe
22	the food cost for home-delivered meals was like
23	\$9.38, and over the past five years, we've increased
24	that to \$14.00, and I'm looking for the number, uh,

\$14.78 or something comparable to that.

1	COMMITTEE ON AGING 45
2	CHAIRPERSON HUDSON: We, meaning "we"?
3	COMMISSIONER CORTÉS-VÁZQUEZ: We meaning
4	"we".
5	CHAIRPERSON HUDSON: Right. I just want to
6	be clear.
7	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah
8	CHAIRPERSON HUDSON: We had a hand in
9	that.
10	COMMISSIONER CORTÉS-VÁZQUEZ: "We" means
11	the City and the City Council in partnership, have
12	addressed the cost of meals every year together.
13	Clear?
14	CHAIRPERSON HUDSON: Thank you.
15	COMMISSIONER CORTÉS-VÁZQUEZ: You're
16	welcome.
17	ALL: (LAUGHTER)
18	COMMISSIONER CORTÉS-VÁZQUEZ: Well, you
19	know the "we" always is, you and I and the Committee
20	and the City.
21	CHAIRPERSON HUDSON: Yeah.
22	COMMISSIONER CORTÉS-VÁZQUEZ: But
23	CHAIRPERSON HUDSON: Not everybody says
24	"we" in an inclusive way. So I just wanted to confirm
25	on the record.

1	COMMITTEE ON AGING 46
2	COMMISSIONER CORTÉS-VÁZQUEZ: (LAUGHS) So
3	funny that you say that, because I forgot to say my
4	pronouns, which I start with "ella", her, and then
5	she.
6	What was the question again for being so
7	fresh?
8	CHAIRPERSON HUDSON: I'm sorry, it's my
9	fault.
10	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah
11	CHAIRPERSON HUDSON: That was fine.
12	COUNCIL MEMBER LEE: Addressing the rise
13	in the cost, which you were, then (INAUDIBLE)
14	(CROSS-TALK)
15	COMMISSIONER CORTÉS-VÁZQUEZ: Okay. So
16	together we've addressed that. And it's something
17	that we have to look at, given what we see in food
18	costs and the economy now. But it's something that
19	we're very mindful of. We know you are, and in
20	partnership, we work to address.
21	COUNCIL MEMBER LEE: Perfect. And after
22	the reimbursement rate increase was implemented upor
23	adoption, has New York City Aging received feedback

from homebound meal providers about the program? And

if so, what are the main concerns that are expressed?

COMMISSIONER CORTÉS-VÁZQUEZ: You know I have-- I'm proud to say that I have a monthly meeting with providers where we discuss all of these issues.

COUNCIL MEMBER LEE: I used to be part of those.

were part of them. And it's a tradition that I hope continues, because I think it's invaluable. You can't do this as two separate entities. We've got to work on these issues together. Do we always agree? Of course not. But what we do know is that we're aligned in what advocacy is important to us, which includes food cost, food insecurity, financial insecurity, the workforce, and caregiving. We're aligned on all those things.

and I think the Chair sort of alluded to this, but how has New York City Aging been doing in terms of understanding for-- folks that are not included in this Meals on Wheels program or homebound meals program—Have you done any studies or assessments to gather data on the program's demands and how many more folks would be able to be included?

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COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, it's something that we constantly work with, and we do that with the case management agency. They're a major partner in this, and they inform us as to what the demand is. Fortunately for us, for every older adult who has been identified as food insecure, we've been able to issue home-delivered meals. And one of the other strategies that we do is if we see one district underutilizing meals, we allow and transfer some of those meals to another district that we're not having a shortage or leaving anything on the table, as we say. And we do that almost regularly with homedelivered meals, and we started looking at that with congregate meals also.

COUNCIL MEMBER LEE: Okay. And have you worked with any other, I don't know, just randomly throwing this out there, other academic institutions or other folks that have sort of a pulse on aging issues throughout the city, that maybe you're outside of the DFTA network that you can partner with?

COMMISSIONER CORTÉS-VÁZQUEZ: We do. But our network is our first line of support. And our network is what we rely on, and our network has a strong relationship with hospitals, churches, and

COMMISSIONER CORTÉS-VÁZQUEZ: No...

CHAIRPERSON HUDSON: Do you...

that there was a small increase.

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1	GOMMITTED ON AGING
1	COMMITTEE ON AGING 50
2	CHAIRPERSON HUDSON: What might that
3	request look like?
4	COMMISSIONER CORTÉS-VÁZQUEZ: In dollar
5	amount? (CROSS-TALK)
6	CHAIRPERSON HUDSON: Like
7	COMMISSIONER CORTÉS-VÁZQUEZ: I can get
8	back to you on that.
9	CHAIRPERSON HUDSON: Yeah, okay.
10	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
11	CHAIRPERSON HUDSON: That'd be helpful.
12	COMMISSIONER CORTÉS-VÁZQUEZ: Because we
13	have that number just for meals.
14	CHAIRPERSON HUDSON: Okay.
15	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
16	CHAIRPERSON HUDSON: Great. Thank you. I'm
17	going to turn it over to Council Member Restler,
18	followed by Council Member Banks.
19 20	COUNCIL MEMBER RESTLER: Thank you so
20	much, Chair Hudson. I am really happy to be here for
21	my first Aging Committee hearing. I don't know
22	CHAIRPERSON HUDSON: Welcome.
23	COUNCIL MEMBER RESTLER: You know, I don't
24	have the privilege of serving on this committee, but

I have been seeing you in action and just how

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phenomenal a job you've done in delivering for older adults across the city.

CHAIRPERSON HUDSON: Thank you.

COUNCIL MEMBER RESTLER: You know, I had the privilege of hosting our commissioner in District 33 last week, and I hope you don't mind me sharing this or saying this, but you know, she remarked about just how great a partnership you both—you have had together and how instrumental that has been for the success of serving older adults in New York.

COMMISSIONER CORTÉS-VÁZQUEZ: Could not happen otherwise.

COUNCIL MEMBER RESTLER: You know, in even just sitting here for five minutes, Commissioner, I just appreciate your refreshing candor and integrity and the care that you bring to this work. It is a real partnership with you, and that's just who you are. It's who you've always been. And so it's good to see you...

CHAIRPERSON HUDSON: Council Member, you can come back anytime.

COUNCIL MEMBER RESTLER: I'm, you know...

CHAIRPERSON HUDSON: Yeah.

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COUNCIL MEMBER RESTLER: The problem is, if I'm following up and Council Member Lee...

COMMISSIONER CORTÉS-VÁZQUEZ: When you have questions, you can call before you pose...

ALL: (LAUGHTER)

COUNCIL MEMBER RESTLER: Well, I'll try to be nice, but I just will say when I'm following up, Chair Hudson and Council Member Lee, you know, I sound like the-- I am the novice because you both are deeply steeped in the policies and the of serving older adults.

So it's good to be here. It's good to be with you all. I am coming, Commissioner, today with a parochial set of questions. Maybe your staff is going to tell you about them now, regarding, uh, Polish people in Greenpoint. You know, when changes were made to the home delivery contract, the Polish Slavic Center is no longer a partner. As you know as well as I do, a lot of the older adults who receive homedelivered meals, it's like their sole engagement with another person for maybe that whole day or maybe even for the week. And having that culturally competent Polish-speaking individual who's bringing a Polish meal, it really makes a difference. And I've been

bring them joy.

going back and forth with your staff. I know you all are looking at this and you're trying. And I appreciated your comments earlier. This is not about you— but is this something that you can continue to give a fresh look at? You know, we just want to make sure that for this community of homebound Polish seniors, they're getting the culturally competent, linguistic, you know, right, types of meals that

COMMISSIONER CORTÉS-VÁZQUEZ: Absolutely.

For the record, they are getting culturally competent meals, all right. And we're making every effort to ensure that that happens.

COUNCIL MEMBER RESTLER: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: I took that very, very seriously. But the contractor (TIMER) who had the contract originally did not submit a proposal that won. And that is part of the City procurement process.

COUNCIL MEMBER RESTLER: Right.

COMMISSIONER CORTÉS-VÁZQUEZ: But the commitment to that community has never waned, and that's the key point here. And our commitment is to continue to provide culturally competent meals and to

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make sure that the current provider is also doing that in the most welcoming way possible.

COUNCIL MEMBER RESTLER: I get it. And the procurement process is what the procurement process is. And not everyone can win, right? But they had long been a sub on doing this work for decades. And I think doing a great job from everything I could tell based on the seniors and the people I talked to in my community...

COMMISSIONER CORTÉS-VÁZQUEZ: And we had no problems with their performance. It was just... COUNCIL MEMBER RESTLER: I understand

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.

that.

COUNCIL MEMBER RESTLER: I know you weren't criticizing them, or you know, they were a sub on the contract. They didn't win this. They weren't part of the winning bid for this next round. You know, we're going to continue to solicit feedback from our community about how they feel things are going. You know, we've gotten -- I think we've gotten more complaints earlier in the year, things seem to have subsided. We'll continue to check in and hear back. You know, if there was an opportunity for them

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2	to be brought on as a sub again, I know that's up to
3	the vendor. It's not your decision, but I know it
4	would mean a lot to the people of Greenpoint, for the
5	Polish people in Greenpoint who really depend on
6	this. But you know, I
7	COMMISSIONER CORTÉS-VÁZQUEZ: And I want
8	to make sure that I want to hear directly what
9	those issues are, so that we can address those that
10	we can and be forthright about those that we can't.
11	But hearsay sometimes is very hard and not tangible
12	to address.
13	COUNCIL MEMBER RESTLER: Totally.
14	COMMISSIONER CORTÉS-VÁZQUEZ: Okay.
15	COUNCIL MEMBER RESTLER: And our
16	obligation as public officials is not to keep a
17	provider happy, it's to serve the seniors
18	effectively, right? And so that is my North Star. I
19	know it's your North Star. And we'll do some more due
20	diligence and appreciate your team's, you know,
21	willingness to always engage.
22	COMMISSIONER CORTÉS-VÁZQUEZ: Thank you.

COUNCIL MEMBER RESTLER: I just want to

thank you. It's good to be here with you all.

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1	COMMITTEE ON AGING 56
2	CHAIRPERSON HUDSON: Thank you. Thank you
3	for your questions, and we'll be sure to follow up
4	COMMISSIONER CORTÉS-VÁZQUEZ: Thank you.
5	CHAIRPERSON HUDSON: on your behalf and
6	your district's behalf as well.
7	Council Member Banks?
8	COUNCIL MEMBER BANKS: Okay (CROSS-
9	TALK)
10	COMMISSIONER CORTÉS-VÁZQUEZ: I want
11	CHAIRPERSON HUDSON: Yep?
12	COUNCIL MEMBER BANKS: Oh, go ahead.
13	COMMISSIONER CORTÉS-VÁZQUEZ: Hi, Council
14	Member Banks
15	COUNCIL MEMBER BANKS: Hey, good to see
16	you.
17	COMMISSIONER CORTÉS-VÁZQUEZ: I want to
18	address one of the questions you raised about the
19	José is not here, but he sent me a note
20	CHAIRPERSON HUDSON: (LAUGHS) Okay.
21	COMMISSIONER CORTÉS-VÁZQUEZ: About the
22	cost, you know, he's a man with the dollars, or he
23	manages them so well. One of the ways we try to

address the cost of-- it's not the ideal way--but one

of-- and it's not a structural way. Well, no, it's

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.

appreciate the effort there, but definitely would

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like to see ...

CHAIRPERSON HUDSON: a sustained increase in that funding. So you know, as always, consider us partners in that.

COMMISSIONER CORTÉS-VÁZQUEZ: Sorry, Chris. Sorry, Council Member Banks.

COUNCIL MEMBER BANKS: It's okay. Thank you, Madam Chair. Commissioner, it's always good to see you, and you know your partnership has been greatly appreciated in the 42nd Council District.

And, obviously, regarding this particular bill, Intro 237, are there any potential challenges you foresee on the agency side when it comes to the implementation?

COMMISSIONER CORTÉS-VÁZQUEZ: One of the things-- You're talking about District 37 (sic), you're talking about Fort Greene and... Is that what you're talking about?

COUNCIL MEMBER BANKS: Well, Fort Greene, and...

COMMISSIONER CORTÉS-VÁZQUEZ: All right.

One of the strongest partnerships we have is with

Fort Greene, which is the major provider in that

area. And they've received additional funding through

COMMITTEE ON AGING

2	the Council so that they can take care of some other
3	NYCHA facilities and NYCHA housing.

COUNCIL MEMBER BANKS: Right.

COMMISSIONER CORTÉS-VÁZQUEZ: In particular, Mount Ararat.

COUNCIL MEMBER BANKS: Mount Ararat.

COMMISSIONER CORTÉS-VÁZQUEZ: And, uh...

COUNCIL MEMBER BANKS: Council Member Mealy's district.

COMMISSIONER CORTÉS-VÁZQUEZ: Yes.

COUNCIL MEMBER BANKS: Yes.

COMMISSIONER CORTÉS-VÁZQUEZ: They've addressed a lot of those issues, you know, and I always go back to it, and it's not a canned statement, but it is a real statement, a realistic statement about the needs constantly outpacing the resources for NYC Aging.

COUNCIL MEMBER BANKS: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: But the providers, and I go back to the statement I just made, prior to two years ago, we always left, uh, sometimes \$15 million of unspent dollars in the aging network around Older Adult Centers. And two years—it was something that I raised every year, and the

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Chair can tell you. And then two years ago, we just tackled it and started shifting dollars from one provider to the other, to not have that kind of money stay unspent when we know that the needs are so high.

COUNCIL MEMBER BANKS: What changes or accommodations would DFTA need, whether budgetarily, staffing, or otherwise, to help with the implementation of these programs, such as obviously the grab-and-go meals and the technical support for the adults, and the other similar initiatives?

COMMISSIONER CORTÉS-VÁZQUEZ: I think one of... The Chair constantly talks about the size of this budget compared to the population.

COUNCIL MEMBER BANKS: Right.

COMMISSIONER CORTÉS-VÁZQUEZ: And the way that we have to address some of those unmet needs now is through ensuring that we shift dollars across the network, and that's the remedy that we have, and it's the remedy that we've been using. Does it address everything? No, but it gets us closer (TIMER) to looking at some of those issues and making sure that we don't have dollars left on the table.

COUNCIL MEMBER BANKS: Excellent. And I think this question was asked already, but how is

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East New York?

DFTA ensuring that meals are culturally appropriate
for immigrant and diverse communities, including, you
know, some of the heavy Caribbean and Latin South
Asian populations, particularly in neighborhoods like

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah. NYC

Aging has always had an eye towards that. I would
say, three years ago, I believe it was, Council

Member, when you put it in as a mandate. We've
always, I think you said 15%, we went to 20%. I don't
remember... Committee...

CHAIRPERSON HUDSON: I do believe that's correct.

COMMISSIONER CORTÉS-VÁZQUEZ: Okay. It is a requirement. Before it was standard, now it's a requirement. And we monitor against that to make sure that meals and activities are culturally competent if there's 20% of the population or more that center or reside in the area.

COUNCIL MEMBER BANKS: And lastly, Madam

Chair, if I may have a minute. Lastly, if these bills

are passed, I just want to put on a record that I

hope that the 42nd Council District will be one of

the first districts that are prioritized. The need in

2	my district is great, and while we are grateful for
3	the food pantry funding and the annual enhancements
4	we receive, it is far from enough. Too many seniors
5	and families are still falling through the cracks. So
6	I hope that this initiative, along with the strong
7	oversight of DFTA's meal program, will help close
8	some of these gaps once and for all to help deal with
9	some of the food insecurity issues in the 42nd. Thank
10	you, Madam Chair, and thank you, Commissioner, again.
11	COMMISSIONER CORTÉS-VÁZQUEZ: Thank you.
12	CHAIRPERSON HUDSON: Thank you, Council
13	Member Banks.
14	Going into home-delivered meals, older
15	adult food insecurity is at a crisis level in New
16	York City, as we all know. Why are home-delivered
17	meals providers required in New York City Aging's HDM
18	standards to operate only 249 days a year when food
19	insecurity exists 365 days a year? What resources are
20	needed to expand the home-delivered meals service?
21	COMMISSIONER CORTÉS-VÁZQUEZ: So there
22	CHAIRPERSON HUDSON: (INAUDIBLE) a little
23	bit

COMMISSIONER CORTÉS-VÁZQUEZ: are 249 operating days. But meals are provided for weekends

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and holidays through our programs. So even though we may be operating and open 249 for home-delivered meals, they still get the full complement of that because they get seven meals a week.

CHAIRPERSON HUDSON: But, hold on a second...

COMMISSIONER CORTÉS-VÁZQUEZ: So, holiday meals are provided. They might be done through extra deliveries.

CHAIRPERSON HUDSON: Right. I think they don't consistently receive meals seven days a week, I mean, we...

COMMISSIONER CORTÉS-VÁZQUEZ: I don't know where they do not.

(PAUSE)

COMMISSIONER CORTÉS-VÁZQUEZ: They're not delivered seven days a week. But they are equivalent to seven days of meals a week.

CHAIRPERSON HUDSON: I see. Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: All right? So, you might-- and it varies, some programs deliver two on Friday, some deliver two on Friday and one on Saturday. It's a variety of different delivery

Τ	COMMITTEE ON AGING 64
2	methodologies. But it is not a seven-day-a-week
3	delivery.
4	CHAIRPERSON HUDSON: So, then is it safe
5	to say that would not be an additional cost if this
6	is what you're already doing? Because, essentially,
7	we are codifying what you already do.
8	COMMISSIONER CORTÉS-VÁZQUEZ: No, because
9	the way it is provided now is through a public-
10	private partnership that absorbs the cost.
11	CHAIRPERSON HUDSON: Okay, so what is the
12	estimated cost?
13	COMMISSIONER CORTÉS-VÁZQUEZ: The cost,
14	the additional two meals as a City program, is the
15	27 (CROSS-TALK)
16	CHAIRPERSON HUDSON: The \$27 million to
17	\$28 million that you mentioned?
18	COMMISSIONER CORTÉS-VÁZQUEZ: Right.
19	(PAUSE)
20	CHAIRPERSON HUDSON: Okay, so perhaps this
21	is something that we can discuss as the bill moves
22	forward. But we estimate that it would cost about \$9
23	million. There is a big discrepancy between the \$9

million and the \$30 million.

1	COMMITTEE ON AGING 65
2	COMMISSIONER CORTÉS-VÁZQUEZ: I don't know
3	how you would arrive at \$9 million.
4	CHAIRPERSON HUDSON: Okay.
5	COMMISSIONER CORTÉS-VÁZQUEZ: If you're
6	doing just food cost, even that won't come up to
7	that would go far beyond \$9 million.
8	CHAIRPERSON HUDSON: Okay. So
9	COMMISSIONER CORTÉS-VÁZQUEZ: So, let's
10	look at
11	CHAIRPERSON HUDSON: Yeah, we'll follow
12	up.
13	COMMISSIONER CORTÉS-VÁZQUEZ: Right. And we
14	can give you the breakdown of the \$27 million.
15	CHAIRPERSON HUDSON: Okay, and for older
16	adults participating in the home-delivered meals
17	programs specifically, how many receive home-
18	delivered meals as their only source of food?
19	COMMISSIONER CORTÉS-VÁZQUEZ: How many
20	say that again?
21	CHAIRPERSON HUDSON: How many receive

home-delivered meals as their only source of food? Do

you have a sense?

COMMITTEE ON AGING

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COMMISSIONER CORTÉS-VÁZQUEZ: We can get back to you on that. That is what we absolutely know that they get. I don't know if we have...

CHAIRPERSON HUDSON: As a minimum...

COMMISSIONER CORTÉS-VÁZQUEZ: data element on other meals that they've been getting.

CHAIRPERSON HUDSON: Okay. Or I think even just the question of whether or not it's their only source of food.

COMMISSIONER CORTÉS-VÁZQUEZ: Well...

CHAIRPERSON HUDSON: You know, we talked about earlier, obviously...

COMMISSIONER CORTÉS-VÁZQUEZ: Right. Yup.

CHAIRPERSON HUDSON: (INAUDIBLE)

COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE) would indicate that to be eligible for home-delivered meals, the assessment indicates that you cannot cook for yourself, you have no one buying groceries for you, and you have no other way to provide meals for yourself.

CHAIRPERSON HUDSON: Right, but I don't think we can assume that everyone who meets those standards may not have other means of eating.

COMMISSIONER CORTÉS-VÁZQUEZ: No...

CHAIRPERSON HUDSON: Right. Right.

COMMISSIONER CORTÉS-VÁZQUEZ: Right?

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CHAIRPERSON HUDSON: Okay. In fiscal year 2025, NYC Aging served approximately 3.8 million home-delivered meals to 23,935 clients, a 10% decline in meals and 3% decline in recipients compared to fiscal year 2024, which NYC Aging partially attributes to a new data management system that you referenced earlier. Can you explain more about the system and why it is negatively impacting the City's

ability to provide food to older adults?

COMMISSIONER CORTÉS-VÁZQUEZ: So it's a combination of two things. It's still the 2,000 Managed Long Term Care (MLTC) clients that have not come back into the system. All right? So that's one part of that drop. And then the other one, which we will remedy, is, you know, a data transition and building up to making sure that everyone has the ability to use the data system that we have.

CHAIRPERSON HUDSON: Okay. And do you know how many older adults were previously eligible for home-delivered meals because of a temporary situation that they're no longer eligible for?

COMMISSIONER CORTÉS-VÁZQUEZ: The 3,000 that we have been speaking about for the MLTC.

1	COMMITTEE ON AGING 69
2	CHAIRPERSON HUDSON: And how's the
3	information that a client is no longer eligible for
4	home-delivered meals communicated to them, and what
5	options are provided to them to continue accessing
6	nutritious food?
7	(PAUSE)
8	COMMISSIONER CORTÉS-VÁZQUEZ: It's
9	discussed with them verbally. Then they get it in
LO	writing, and then they have to have a plan that talks
11	about how they are getting their food, whether it's
L2	from pantries or There has to be a an aftercare
L3	plan.
L4	CHAIRPERSON HUDSON: Are there any clients
L5	who are initially deemed ineligible who are then
L6	brought back?
L7	COMMISSIONER CORTÉS-VÁZQUEZ: Well, clients
18	have a two-week period to file a grievance and to
L9	say, "Your information is incorrect."
20	CHAIRPERSON HUDSON: And how do they file
21	that grievance?
22	COMMISSIONER CORTÉS-VÁZQUEZ: Usually
23	through the caseworker who's in constant

communication with them. Actually...

1	COMMITTEE ON AGING 70
2	CHAIRPERSON HUDSON: Okay, so verbally,
3	right?
4	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
5	CHAIRPERSON HUDSON: Okay. How many
6	grievance cases are reversed or overturned?
7	COMMISSIONER CORTÉS-VÁZQUEZ: You know, I'r
8	going to have to get back to you on that. That's a
9	great question, by the way. (INAUDIBLE) I think I
10	have that question.
11	CHAIRPERSON HUDSON: Okay. How much notice
12	is provided to an older adult who is deemed no longe:
13	eligible? You said two weeks? Well, two weeks Two
14	weeks essentially is the timeline from when they

would be off the program?

COMMISSIONER CORTÉS-VÁZQUEZ: You have two weeks to say that -- Don't forget you're getting a meal every day.

CHAIRPERSON HUDSON: Right.

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COMMISSIONER CORTÉS-VÁZQUEZ: So you have two weeks within that period to say, "My home care attendant is providing my meal," is accurate or not. You know, even if I were transitioned to MLTC, that doesn't mean that I'm getting a meal, because MLTC only does medically required meals.

CHAIRPERSON HUDSON: Okay. Since fiscal year 2023, the number of home-delivered meals served has declined by almost 800,000, and the number of clients has declined by roughly 3,500. What resources and policy changes are needed to reverse these significant losses and get more food to more clients? (PAUSE)

COMMISSIONER CORTÉS-VÁZQUEZ: I don't know how to give you information on that right now. All right? It's something we'll look at.

CHAIRPERSON HUDSON: Okay. How many of these clients transitioned to congregate meals? If you track that data, or do you track that data?

COMMISSIONER CORTÉS-VÁZQUEZ: I'll get back to you on exactly what the transition data is that we have that toggles between home-delivered meals and congregate. And that I'll get you back the data.

OACs have the opportunity to deliver meals to an older adult if they are medically, you know, they've been discharged from a hospital, and so they haven't come to the center. So I will get you the numbers on those distinct ways that OACs do it, and also when someone transfers from congregate to home delivered or vice versa.

1	COMMITTEE ON AGING 72
2	CHAIRPERSON HUDSON: Okay, great, thank
3	you.
4	And then also for clients that are
5	offered the option to participate in meals served at
6	OACS, but they declined to do so, do you have a sense
7	of some of the most common reasons why they declined
8	to participate?
9	COMMISSIONER CORTÉS-VÁZQUEZ: That I'll get
10	back to you. I don't even know that anecdotally.
11	CHAIRPERSON HUDSON: Yeah, okay. How does
12	NYC Aging monitor compliance with the requirement
13	that home-delivered meals drivers conduct two face-
14	to-face contacts per week?
15	COMMISSIONER CORTÉS-VÁZQUEZ: It is part of
16	an assessment. Now we have a system where we are
17	tracking the drivers, and so that is a requirement
18	that the provider has to document.
19	CHAIRPERSON HUDSON: Okay, so let me just
20	ask you—tracking drivers, I don't want to assume I
21	know what that means, but I
22	COMMISSIONER CORTÉS-VÁZQUEZ: I'm not going
23	to sound like I'm the data expert either.

CHAIRPERSON HUDSON: Okay.

the driver's phone.

COMMISSIONER CORTÉS-VÁZQUEZ: But I do know that we have a system that the driver logs in to. Please don't ask me right now how.

CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: But there is a system that the driver logs into to say, one, that the meal was delivered...

CHAIRPERSON HUDSON: Mm-hmm?

COMMISSIONER CORTÉS-VÁZQUEZ: All right?

So there is also the thing about the time of delivery, so that we're monitoring lots of things at that time.

CHAIRPERSON HUDSON: Right.

COMMISSIONER CORTÉS-VÁZQUEZ: The amount of time of the delivery, the actual delivery, and then the contact. And so I could give you more details on what that system is and how that system operates.

CHAIRPERSON HUDSON: For now, I think that's sufficient. I was thinking that perhaps there was a tracking device in the van, and I was going to ask, just because they... (CROSS-TALK)

COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE)

1	COMMITTEE ON AGING 74
2	CHAIRPERSON HUDSON: Right, which is
3	better, just because they arrive at the location or
4	whatever
5	COMMISSIONER CORTÉS-VÁZQUEZ: Right, yeah.
6	CHAIRPERSON HUDSON: Doesn't necessarily
7	mean (CROSS-TALK)
8	COMMISSIONER CORTÉS-VÁZQUEZ: I think. I
9	think
10	CHAIRPERSON HUDSON: that they're having a
11	face-to-face contact (CROSS-TALK)
12	COMMISSIONER CORTÉS-VÁZQUEZ: I remember
13	thinking, like, wow. But I believe it's on the
14	driver's phone. I cannot tell you if it's fully
15	operational or is still in test phase, but I do know
16	that's where we've that's where (CROSS-TALK)
17	CHAIRPERSON HUDSON: So there's a software
18	system that they use. Okay, great.
19	What percentage of older New Yorkers who
20	request home-delivered meals are found ineligible?
21	And then what happens to them?
22	COMMISSIONER CORTÉS-VÁZQUEZ: We don't
23	track those who are found ineligible. Our focus is or
24	food insecurity. But what we do is make referrals to

other agencies... (CROSS-TALK)

1	COMMITTEE ON AGING 75
2	CHAIRPERSON HUDSON: Okay, that's what I
3	was going to ask, are there any (CROSS-TALK)
4	COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE)
5	let them know that there are other recourses
6	(CROSS-TALK)
7	CHAIRPERSON HUDSON: Okay.
8	COMMISSIONER CORTÉS-VÁZQUEZ: Okay? And let
9	them know what local food pantries are, but we don't
10	track them from that point on.
11	CHAIRPERSON HUDSON: Got it. How does NYC
12	coordinate with case management is NYC Aging
13	coordinating with case management agencies to ensure
14	assessments are timely and do not delay access to
15	food?
16	COMMISSIONER CORTÉS-VÁZQUEZ: Food is not
17	delayed. The minute you're found to be food insecure,
18	the assessment may not continue, but that service is
19	turned on.
20	CHAIRPERSON HUDSON: So do they get a meal
21	the next day? The same day?
22	COMMISSIONER CORTÉS-VÁZQUEZ: Probably the
23	next week

CHAIRPERSON HUDSON: The next week?

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, the minute you're deemed eligible, you're turned on to say that you're eligible. We will notify the homedelivered meals provider, and more than likely, it would not take a whole week unless it happened, you know, on a Friday.

CHAIRPERSON HUDSON: Okay, so the next business day?

COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.

CHAIRPERSON HUDSON: What share of home-delivered meals clients are immigrants or have limited English proficiency? And how does NYC Aging ensure linguistically and culturally appropriate meal delivery?

COMMISSIONER CORTÉS-VÁZQUEZ: Since we don't track citizenship or immigration status...

CHAIRPERSON HUDSON: But you do track, I think you said language? (INAUDIBLE)... (CROSS-TALK)

COMMISSIONER CORTÉS-VÁZQUEZ: But we do track language and culture, and religion. So, we're still working to get all of that data on languages spoken. All right?

CHAIRPERSON HUDSON: Okay. For grab-and-go meals, how many OACs currently contract for grab-and-

COMMITTEE ON AGING

2	go meals? And how does NYC Aging decide where those
3	contracts are placed?
4	COMMISSIONER CORTÉS-VÁZOUEZ: We have 106

COMMISSIONER CORTÉS-VÁZQUEZ: We have 106 providers, and each one of them has the ability to do grab-and-go.

CHAIRPERSON HUDSON: How do you decide where the contracts go? How did you select the 106 vendors...

COMMISSIONER CORTÉS-VÁZQUEZ: The contractors in the, uh, are indicated during the RFP that they would do grab-and-go. And grab-and-go, of course, has to be on a limited basis, because the federal requirement is that each meal is done in a congregate setting.

CHAIRPERSON HUDSON: Okay, and...

COMMISSIONER CORTÉS-VÁZQUEZ: So, grab-and-go could be for a second meal; it could be that circumstances are not allowing them to come to the center that day.

CHAIRPERSON HUDSON: And I just want to confirm, is 106 providers the same as 106 OACs?

COMMISSIONER CORTÉS-VÁZQUEZ: One hundred forty-six providers have grab-and-go.

1	COMMITTEE ON AGING 78
2	CHAIRPERSON HUDSON: One hundred forty-
3	six?
4	COMMISSIONER CORTÉS-VÁZQUEZ: Right, they
5	are contracted to provide grab-and-go meals.
6	CHAIRPERSON HUDSON: And do you know how
7	many OACs that is? Are you using that as the
8	COMMISSIONER CORTÉS-VÁZQUEZ: Well, the
9	CHAIRPERSON HUDSON: providers as OACs,
10	or Because there could be a network (CROSS-
11	TALK)
12	COMMISSIONER CORTÉS-VÁZQUEZ: No, no,
13	I'm not. I wouldn't do the quantum leap.
14	CHAIRPERSON HUDSON: Right.
15	COMMISSIONER CORTÉS-VÁZQUEZ: Because we
16	have 308 OACs. All I can do is crosswalk some of
17	those providers, who may have multiple sites. So, I
18	could then look at what that means in OACs—what the
19	146 equals in OACs.
20	CHAIRPERSON HUDSON: That would be
21	helpful.
22	COMMISSIONER CORTÉS-VÁZQUEZ: Okay.
23	CHAIRPERSON HUDSON: How many grab-and-go
24	meals were provided in fiscal year 2025? And how does
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this compare to fiscal year 2024?

COMMISSIONER CORTÉS-VÁZQUEZ: Do we have a number for grab-and-go meals? I do not know that we track it that way.

CHAIRPERSON HUDSON: You don't know that you track year over year?

COMMISSIONER CORTÉS-VÁZQUEZ: I don't know, uh, a commissioner does not know how we track the grab-and-go(s) distinct from meals.

CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: And I am going to find out right now.

CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: Okay, they're getting me that information.

CHAIRPERSON HUDSON: Okay, we'll come back to that.

COMMISSIONER CORTÉS-VÁZQUEZ: Right.

CHAIRPERSON HUDSON: Are grab-and-go meals treated as primary meals rather than supplemental for purposes of the contracts?

COMMISSIONER CORTÉS-VÁZQUEZ: No, it would be a meal. It would be labeled. It would have, uh...

CHAIRPERSON HUDSON: I guess...

1	COMMITTEE ON AGING 80
2	COMMISSIONER CORTÉS-VÁZQUEZ: Probably
3	would give a reason why they are doing the grab-and-
4	go. And so
5	CHAIRPERSON HUDSON: Well, a home-
6	delivered meal for a congregate meal, you know, would
7	be considered, I suppose, like a primary meal. So, is
8	there a difference in that sense for contractual
9	purposes?
10	COMMISSIONER CORTÉS-VÁZQUEZ: Some
11	providers provide the grab-and-go as the second meal.
12	If you have a commissary kitchen, you can provide
13	Once you have the ability to grab-and-go, some could
14	do it as a secondary meal, some could do it
15	situationally as the main meal. It depends on the
16	circumstances.
17	CHAIRPERSON HUDSON: Okay, so some OACs,
18	yeah, may provide more than one meal.
19	COMMISSIONER CORTÉS-VÁZQUEZ: Right.
20	CHAIRPERSON HUDSON: Inclusive of the
21	COMMISSIONER CORTÉS-VÁZQUEZ: And that may
22	be as a grab-and-go option.
23	CHAIRPERSON HUDSON: Now, in the
24	COMMISSIONER CORTÉS-VÁZQUEZ: For

example...

1	COMMITTEE ON AGING 81
2	CHAIRPERSON HUDSON: Thinking about the
3	opposite scenario.
4	COMMISSIONER CORTÉS-VÁZQUEZ: Uh-huh?
5	CHAIRPERSON HUDSON: Could they be
6	providing fewer meals if they are using the grab-and-
7	go as (CROSS-TALK)
8	COMMISSIONER CORTÉS-VÁZQUEZ: Oh, the
9	(INAUDIBLE)
10	CHAIRPERSON HUDSON: Are providers
11	using (CROSS-TALK)
12	COMMISSIONER CORTÉS-VÁZQUEZ: Okay.
13	CHAIRPERSON HUDSON: grab-and-go meals
14	(INAUDIBLE) congregate
15	COMMISSIONER CORTÉS-VÁZQUEZ: (INAUDIBLE)
16	understand that. So, can a grab-and-go substitute for
17	a congregate meal?
18 19	CHAIRPERSON HUDSON: Correct.
20	COMMISSIONER CORTÉS-VÁZQUEZ: All right, so
21	if that's the question, it is situational. Right? So,
22	if I cannot stay for whatever reason today, my grab-
23	and-go may be my primary meal.
	CHAIRPERSON HUDSON: The congregate meal

could serve as one's grab-and-go meal...

COMMISSIONER CORTÉS-VÁZQUEZ: One of them

is your primary meal for that day.

CHAIRPERSON HUDSON: Right.

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1	COMMITTEE ON AGING 83
2	COMMISSIONER CORTÉS-VÁZQUEZ: Okay? Given
3	the circumstances. But sometimes grab-and-go could be
4	more than just your primary meal.
5	CHAIRPERSON HUDSON: Right.
6	COMMISSIONER CORTÉS-VÁZQUEZ: That's the
7	point I wanted to make, too.
8	CHAIRPERSON HUDSON: Right, right,
9	we got that, okay, great.
10	What data does NYC Aging collect on grab-
11	and-go usage rates compared to congregate meals at
12	the same OACs? Is
13	COMMISSIONER CORTÉS-VÁZQUEZ: I would have
14	to get back to you on that.
15	CHAIRPERSON HUDSON: Okay. And then any
16	We're still working on the FY25 versus FY24 grab-and-
17	go meals?
18	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
19	CHAIRPERSON HUDSON: Number?
20	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah, we are.
21	CHAIRPERSON HUDSON: Okay. Does current
22	city, state, and federal funding meet the documented

city, state, and federal funding meet the documented

need for nutrition programming, given that food

insecurity rates remain at pandemic-era levels?

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(PAUSE)

1	COMMITTEE ON AGING 84
2	CHAIRPERSON HUDSON: I can ask in a
3	different way if that's helpful.
4	COMMISSIONER CORTÉS-VÁZQUEZ: What we can
5	say is that the food insecurity provided by the
6	current congregate meals and home-delivered meals
7	addresses that for one meal for those individuals
8	served.
9	CHAIRPERSON HUDSON: Okay, so, I
10	COMMISSIONER CORTÉS-VÁZQUEZ: Right?
11	Because (CROSS-TALK)
12	CHAIRPERSON HUDSON: I would say
13	(CROSS-TALK)
14	COMMISSIONER CORTÉS-VÁZQUEZ: Because,
15	we (CROSS-TALK)
16	CHAIRPERSON HUDSON: I would say no.
17	COMMISSIONER CORTÉS-VÁZQUEZ: I would
18	because there are many people who are not availing
19	themselves, and who are not eligible for those meals
20	at this point, and many are not coming to the Older
21	Adult Center.
22	CHAIRPERSON HUDSON: Let me ask you this,
23	too, just in light of the news that came out today
24	with regard to the Trump administration choosing not

COMMITTEE ON AGING

to measure food insecurity—will NYC aging continue
to measure and survey food insecurity?

COMMISSIONER CORTÉS-VÁZQUEZ: We could measure that for those individuals that we serve, and we could definitely work with the Mayor's Office of Food Policy to see how we will be addressing food insecurity.

CHAIRPERSON HUDSON: Okay.

COMMISSIONER CORTÉS-VÁZQUEZ: The measure of food insecurity.

CHAIRPERSON HUDSON: Right.

(PAUSE)

CHAIRPERSON HUDSON: On September 2nd,

President Trump and Congressional Republicans' cuts

to SNAP went into effect. The Community Service

Society of New York estimates that benefits for

roughly two million New Yorkers who receive food

stamps through SNAP will be cut this month, with a

family of four standing to lose \$36 per month in

benefits. Can you describe any steps that NYC Aging

is taking to mitigate the impact of SNAP work

requirements and cuts on the older adults you serve?

COMMISSIONER CORTÉS-VÁZQUEZ: We are working with DSS to determine how many older adults

are receiving SNAP. We are working very closely with
them. We know the number and are looking at ways to
address all of these food insecurity issues.

CHAIRPERSON HUDSON: Okay, thank you for

CHAIRPERSON HUDSON: Okay, thank you for that.

What policies or resources are required from the city or state to limit the damage and protect lower-income older New Yorkers from falling deeper into poverty or going hungry?

COMMISSIONER CORTÉS-VÁZQUEZ: It's one of the issues that we're constantly looking at, I mean, workforce is one way of doing that. Food pantries are another way of doing that. The correlation between financial insecurity and food insecurity is very strong, and we look at both those issues through our services.

CHAIRPERSON HUDSON: How are restrictions on SNAP access for immigrant older adults playing out in New York City?

COMMISSIONER CORTÉS-VÁZQUEZ: I cannot answer that. We don't administer SNAP, and our services are-- Oh, I got the grab-and-go numbers for you.

CHAIRPERSON HUDSON: Okay.

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COMMISSIONER CORTÉS-VÁZQUEZ: And our services, uhm, we can tell you how many people who come through our case management, as well as our Aging Connect, how many people are indicating that they've been impacted. But we're not-- we don't administer that. We work very closely with DSS on that.

CHAIRPERSON HUDSON: So you wouldn't know then how many older adult immigrant New Yorkers might be impacted by being kicked off of SNAP?

COMMISSIONER CORTÉS-VÁZQUEZ: No, we could tell you the number that are on SNAP now, but not knowing that nuance as to what that (INAUDIBLE)...

(CROSS-TALK)

CHAIRPERSON HUDSON: What's that number that are on SNAP?

COMMISSIONER CORTÉS-VÁZQUEZ: I'll get back to you on that number. I believe it's about 500,000, but I'll get back to you on that number. I don't want to give it an inaccurate number.

CHAIRPERSON HUDSON: Okay. And then, do you know if there will be any changes to how older immigrants access food through NYC Aging's meal programming?

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COMMITTEE ON AGING 88
COMMISSIONER CORTÉS-VÁZQUEZ: We don't
track status or citizenship. So it would just be an
older adult who is 60 or over who comes and gets a
meal.
CHAIRPERSON HUDSON: Okay, fair. So the
grab-and-go meals?
COMMISSIONER CORTÉS-VÁZQUEZ: Grab-and-go—
through May 2025, because that's the number we have,
is 320,997 grab-and-go meals.
CHAIRPERSON HUDSON: Okay.
COMMISSIONER CORTÉS-VÁZQUEZ: And in FY24
for the full year, that was 322,271.
CHAIRPERSON HUDSON: Okay, so roughly
2,000 decrease.
COMMISSIONER CORTÉS-VÁZQUEZ: Well, no,
that was that was through the number I'm giving
you is through May, and the grab-and-go number for
2024 was full year.
CHAIRPERSON HUDSON: Okay.
COMMISSIONER CORTÉS-VÁZQUEZ: Right? So
there are two months of data.
CHAIRPERSON HUDSON: Okay.
COMMISSIONER CORTÉS-VÁZQUEZ: It seems to
be on track (CROSS-TALK)

1	COMMITTEE ON AGING 89
2	CHAIRPERSON HUDSON: So it could be on
3	track, yeah
4	COMMISSIONER CORTÉS-VÁZQUEZ: On the
5	increase, I mean.
6	CHAIRPERSON HUDSON: Okay, that's fair.
7	Thank you. Uh
8	(PAUSE)
9	COMMISSIONER CORTÉS-VÁZQUEZ: Ah, it was
10	146 OACs, not providers—my mistake.
11	CHAIRPERSON HUDSON: Got it. Well, then
12	(CROSS-TALK)
13	COMMISSIONER CORTÉS-VÁZQUEZ: That provides
14	grab-and-go. Of the 308 OACs, 146 provide grab-and-
15	go.
16	CHAIRPERSON HUDSON: Okay. That's good of
17	you to own your team's mistake, because that was I
18	think they gave that to you. That's what a good boss
19	does.
20	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah. I just
21	got that.
22	CHAIRPERSON HUDSON: Let me just find
23	my
24	COMMISSIONER CORTÉS-VÁZQUEZ: You had asked

how many.

1	COMMITTEE ON AGING 90
2	CHAIRPERSON HUDSON: Yeah, I know.
3	COMMISSIONER CORTÉS-VÁZQUEZ: Yeah.
4	CHAIRPERSON HUDSON: The difference
5	between, I just can't find my note, but I'll get to
6	it. It's 146 OACs.
7	COMMISSIONER CORTÉS-VÁZQUEZ: Not
8	providers.
9	CHAIRPERSON HUDSON: Thank you for that.
10	(PAUSE)
11	CHAIRPERSON HUDSON: Thank you. I am just
12	trying to streamline some of the questions here.
13	COMMISSIONER CORTÉS-VÁZQUEZ: I know
14	because I'm on a tight, tight
15	CHAIRPERSON HUDSON: We gotcha'. So and,
16	thank you, thank you for your time.
17	COMMISSIONER CORTÉS-VÁZQUEZ: No, I thank
18	you.
19	CHAIRPERSON HUDSON: Does the
20	Administration support Intro Number 237, which would
21	codify the Grab-and-Go Meals program and allow OACs
22	to voluntarily offer grab-and-go meals to
23	participating older adults? And what challenges do
24	you foresee if this legislation advances?

_	COMMITTEE ON AGING 91
2	COMMISSIONER CORTÉS-VÁZQUEZ: I think the
3	challenges for us are the federal requirement. The
4	federal requirement says that congregate meals, uh,
5	and services have to be provided at the same time,
6	and that might impact federal dollars.
7	CHAIRPERSON HUDSON: Does the
8	Administration support Intro Number 238, which would
9	require NYC Aging and DoITT to develop a technical
10	support program to serve older adults?
11	COMMISSIONER CORTÉS-VÁZQUEZ: So what we do
12	support is the expansion of technical support
13	services. Technical support for devices that are not
14	owned by the City, monitored by the City, we don't
15	have the capacity to do that.
16	CHAIRPERSON HUDSON: Right. Are there any
17	forms of tech support for older adults that are
18	currently provided by or funded by the City?
19	COMMISSIONER CORTÉS-VÁZQUEZ: Many of our
20	Older Adult Centers provide, uh, no, not technical
21	support, provide training and digital training
22	CHAIRPERSON HUDSON: Technology
23	COMMISSIONER CORTÉS-VÁZQUEZ: and digital

training. And in that, an individual may bring in

1	COMMITTEE ON AGING 92			
2	their tablet and say. "Help me navigate this," or			
3	their phone			
4	CHAIRPERSON HUDSON: Okay, but not a			
5	COMMISSIONER CORTÉS-VÁZQUEZ: But, no,			
6	technical support is not a part of any of our			
7	provisions.			
8	CHAIRPERSON HUDSON: Do you know how many			
9	older adults participate in those programs that you			
10	mentioned each year?			
11	COMMISSIONER CORTÉS-VÁZQUEZ: I can get you			
12	that number.			
13	CHAIRPERSON HUDSON: Okay.			
14	COMMISSIONER CORTÉS-VÁZQUEZ: And we know			
15	that there is a higher demand for that.			
16	CHAIRPERSON HUDSON: Okay.			
17	COMMISSIONER CORTÉS-VÁZQUEZ: For digital			
18	training.			
19	CHAIRPERSON HUDSON: Right.			
20	COMMISSIONER CORTÉS-VÁZQUEZ: Not Technical			
21	Support.			
22	CHAIRPERSON HUDSON: Right, right. Does			
23	the Administration we all need technical support			
24	(INAUDIBLE)			

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2 COMMISSIONER CORTÉS-VÁZQUEZ: Well, I 3 definitely do when...

CHAIRPERSON HUDSON: (INAUDIBLE)

COMMISSIONER CORTÉS-VÁZQUEZ: I'm trying to get you some numbers here.

CHAIRPERSON HUDSON: (LAUGHS) Does the Administration support Intro Number 725, which would require New York City Aging and HPD to determine how many older adults live in apartment buildings in each council district and how many of those apartments are retrofitted for people with disabilities, including mobility issues?

COMMISSIONER CORTÉS-VÁZQUEZ: There are so many roadblocks to that bill as it is proposed that it was even challenging to come up with a cost estimate.

CHAIRPERSON HUDSON: Right.

COMMISSIONER CORTÉS-VÁZQUEZ: Because we couldn't even figure out how it would even be implemented.

CHAIRPERSON HUDSON: Okay. Alrighty, well, those are all my questions for you today.

COMMISSIONER CORTÉS-VÁZQUEZ: Thank you.

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1	COMMITTEE ON AGING 9					
2	CHAIRPERSON HUDSON: I thank you so very					
3	much, and thank you again for your patience. I had					
4	a					
5	COMMISSIONER CORTÉS-VÁZQUEZ: No					
6	CHAIRPERSON HUDSON: Rerouted train delay					
7	issue earlier. So					

COMMISSIONER CORTÉS-VÁZQUEZ: Thank you so much.

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CHAIRPERSON HUDSON: I now open the hearing for public testimony. I remind members of the public that this is a formal government proceeding and that decorum shall be observed at all times. As such, members of the public shall remain silent at all times.

The witness table is reserved for people who wish to testify. No video recording or photography is allowed from the witness table.

Further, members of the public may not present audio or video recordings as testimony, but may submit transcripts of such recordings to the Sergeant at Arms for inclusion in the hearing record.

If you wish to speak at today's hearing, please fill out an appearance card with the Sergeant at Arms and wait to be recognized. When recognized,

1	COMMITTEE ON AGING 95			
2	you will have two minutes to speak on the oversight			
3	topic: NYC Department for the Aging Meal Programmi			
4	or on Introductions 237,238,725, and 770.			
5	If you have a written statement or			
6	additional testimony you wish to submit for the			
7	record, please provide a copy of that testimony to			
8	the Sergeant at Arms.			
9	You may also email written testimony to			
10	Testimony@council.nyc.gov within 72 hours after the			
11	close of this hearing. Audio and video recordings			
12	will not be accepted.			
13	The first panel is Emma Bessire, Jeannine			

The first panel is Emma Bessire, Jeannine Cahill-Jackson, Marcus Jackson, Anita Kwok, and one more.

(PAUSE)

CHAIRPERSON HUDSON: Okay, Jeannette Estima instead of Emma Bessire. So, Jeannette, Jeannine, Marcus, and Anita

(PAUSE)

CHAIRPERSON HUDSON: Do you want to start?

MARCUS JACKSON: Good afternoon, Chair

Hudson and the Members of the Committee. My name is

Marcus Jackson, and I'm the Manager of Advocacy,

Community, and Government Relations at Encore

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2 Community Services. Thank you for the opportunity to 3 testify today.

Encore has been serving older New Yorkers for nearly 50 years. Every day we deliver meals, provide case management, and create spaces for connection, helping thousands of older adults age with dignity.

We strongly support the intent of Intro 770 to ensure that every older adult who needs it receives a home-delivered meal seven days a week, year-round. But we must be clear, providers cannot do this work without full City funding at the current reimbursement rate. Today, Encore delivers weekday meals funded by DFTA, while weekend meals are provided through a community partnership that doesn't cover our cost. That creates deficits for providers. At Encore alone, covering two additional weekend meals per week at the DFTA reimbursement rate would require about \$1.8 million per year. Citywide, we estimate that the number is roughly \$34 million. Without this investment, mandating seven-day delivery would strain providers, divert scarce private dollars, and ultimately shortchange older adults.

So we urge the Council to do two things:

1	COMMITTEE ON AGING 97			
2	First is to ensure that Intro 770			
3	explicitly requires full DFTA funding for seven			
4	meals per week at the full reimbursement rate.			
5	Second, work with providers and community			
6	partners to implement this expansion in a way that			
7	strengthens the aging services system.			
8	A fully funded seven-day service would			
9	mean better nutrition, greater stability, and more			
10	social connections for tens of thousands of homebound			
11	older adults. That's the vision we share with you,			
12	and we look forward to working together to make it			
13	happen. Again, we stress the urgency and the			
14	importance of the language in the bill, reflecting			
15	the sentiments that were expressed today, having the			
16	bill fully funded. (TIMER) Thank you.			
17	CHAIRPERSON HUDSON: Perfect timing!			
18	MARCUS JACKSON: Yeah!			
19	CHAIRPERSON HUDSON: (LAUGHS) Thank you so			
20	much.			
21	JEANETTE ESTIMA: Hi, my name is			
22	Jeannette Estima, and I'm the Director of Policy			
23	and Advocacy at Citymeals on Wheels. Thank you for			

and Advocacy at Citymeals on Wheels. Thank you for the opportunity to testify.

We would like to express our support for the bills before the Committee today and commend the bill sponsors and their work to expand food and technology access for older adults.

With food insecurity on the rise, New York City's congregate and home-delivered meals programs must be considered anti-hunger interventions, not just opportunities to decrease social isolation or provide a little support to families. As such, the City's elder nutrition programs should be expanded to offer more food to older adults in ways that provide them with the dignity of choice in what, where, when, and how they eat.

Furthermore, the City's existing food assistance infrastructure must be properly funded at a baseline to ensure the continuity of nutrition support. Over the past couple of years, we've gotten a better understanding of the food needs of homebound older adults. You've cited some of the statistics in our research. I'll just add to that, in addition to about half of the respondents reporting food insecurity, we also learned that only 56% were receiving SNAP. And about a third of

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those receiving SNAP said it was not enough to cover their needs. And only 18% had used a food pantry, and only 4% had used a mobile food pantry.

So what we know is that the City's homebound older adults are not accessing the food and support that they need. Many are unable to access existing anti-hunger programs because of their limited ability to get to food pantries, and also the physical and mental difficulties that come with preparing a meal with ingredients you might get from a pantry or from a grocery store.

Without a home-delivered meals provided every day of the week, many would simply go without food. The solution (TIMER) is clear, though: improving existing programs like the home-delivered meals and congregate meals, offering new opportunities for grab-and-go, investing in innovative new programs, and making pantries and online resources more accessible so that we can get more food to people. Thank you.

CHAIRPERSON HUDSON: Thank you so much.

JEANNINE CAHILL-JACKSON: Good afternoon,

Chair Hudson and Members of the Committee. Thank you for this opportunity to testify. My name is

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Jeannine Cahill-Jackson, and I'm the Director of Elder Law with the Legal Aid Society.

The Legal Aid Society is in support of all of the bills before the Council today. Just to go through a few suggestions and comments we have:

First, regarding the grab-and-go meals, this could be very essential for older adults to be still able to access their daily meal, but still be able to make a doctor's appointment to address any health concerns they might have at a particular time about eating in a congregate setting and enable them to do what they need to do while not sacrificing their access to food.

Second, regarding the DFTA-funded meal program for seven days a week, this is extremely important to ensure food access for older adults. As was highlighted multiple times today, even this is still just one meal out of three. For many folks who are homebound, the ability to even buy groceries to supplement the other two meals a day is often something that they can't navigate on their own without support.

So in addition, as a future consideration for the Council, I would suggest-- or

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The Legal Aid Society suggests, possibly a grocery delivery program as well, so that low-income New Yorkers could have the same ease at accessing food. For example, those who can do Whole Foods Delivery through Amazon, which can be very essential when you can't get out of the house.

Third, Legal Aid supports the Technical Support Bill. Older adults have many barriers to accessing essential services, and technology is just one of them. In addition to teaching folks how to use the resources, we strongly suggest that at least one tablet or laptop is accessible at each Older Adult Center so that low-income New Yorkers who can't afford their own devices can use the information they gain through a device that they can access for free. In addition, perhaps a private space (TIMER) to have a meeting with the doctor or a legal professional could be helpful as well.

May I continue for a moment more?

CHAIRPERSON HUDSON: Yes, absolutely.

JEANNINE CAHILL-JACKSON: Thank you.

This would make it easier for the older adult to go to a comfortable space, maybe not have to commute all the way to, for example, the Legal

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Aid Society to meet with their attorney and to be able to provide documents, other things very important to accessing help that they need.

Lastly, Legal Aid supports the bill requiring the report on which apartments seniors live in and which are accessible units. We recommend a few additional data points to be included in the report:

One, Legal Aid recommends that this report not only include documentation of how many disabled older adults are-- I apologize, I'm misreading my own writing. I'm going to rephrase—

CHAIRPERSON HUDSON: Happens to the best of us.

JEANNINE CAHILL-JACKSON: We recommend that it be included in the report the number of disabled older New Yorkers who live in non accessible apartments. And further, if it's easily identifiable, what accommodations could be made to make their apartment more accessible, if that's noted as well—and perhaps what is not able to be—if the unit's not able to be modified, for example—installing an elevator in a five-flight walk-up building might not be an easily accessible change;

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however, perhaps widening a door or changing the
tub so that you can step into it are actually
modifications that could be achieved. This could
open the doorway to partnerships with other
organizations, and maybe HPD, to help fund these
changes, get an aide in the older New Yorkers'
apartments to keep them living in the community.
Thank you very much for your time, and we'll submit
written testimony as well.

CHAIRPERSON HUDSON: Thank you so much.

ANITA KWOK: Thank you, Chair Hudson, for convening this oversight hearing on NYC Aging's meal programming. My name is Anita Kwok, a policy analyst at United Neighborhood Houses, a member organization of settlement houses in New York.

Settlement houses indicate that food insecurity is one of the top community concerns in 2025, and that those needs are growing rapidly. At the same time, federal funding threats and cuts to programs like SNAP and FEMA's Emergency Food and Shelter Program are leaving settlement houses without the necessary tools to respond, while placing greater strain on other emergency food programs.

Regarding Intro 237, grab-and-go meals were a tremendous innovation at the start of the pandemic. We were disappointed to hear NYC Aging ending the program in 2022 unless providers included it in their contracts, and many centers continue to report that grab-and-go remains a popular option. Older adults have public health concerns. Food insecurity remains high, which affects providers' utilization numbers for the congregate meals. Anything the City can do to address these needs should be embraced, and the City must ensure that grab-and-go meals continue to be a viable option at all OACs that offer them.

While our members agree that there is a need, they also have concerns about implementation. One of our members reported NYC Aging being inconsistent, telling some providers that they could budget for grab-and-go meals while telling others that they couldn't. Another member stated that they would need another staff person. Several of our members note that older adults will go around to various Older Adult Centers looking for grab-and-go meals for an additional lunch to pack, because food insecurity is this high. A lot of the

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members are also just serving a lot more Older
adults than they're contracted for, but above all,
we support Intro 237 to allow all OACs to provide
grab-and-go meals if they want to.

Regarding Intro 770, for our homebound adults, the home-delivered meals program is the only food that they are receiving for all their nutritional needs, and they often will stretch that meal to last all day. So we continue to call for a \$27 million investment to operationalize Intro 770, which requires (TIMER) the City to pay for meals seven days a week. Thank you.

CHAIRPERSON HUDSON: And, sorry, what was the dollar amount?

ANITA KWOK: It is \$27 million.

CHAIRPERSON HUDSON: Got it, thank you.

Thank you all so much for your testimony.

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I don't believe we have any virtual testimony—if there's anyone else present in the room or on Zoom who has not had the opportunity to testify, please raise your hand on Zoom or step up. Okay, seeing nobody, I'd like to thank everyone again for testifying today, including the

COMMITTEE	ON	AGING

Administration. I want to remind people that you can still submit written testimony up to 72 hours after the close of this hearing by emailing it to testimony@council.nyc.gov.

And I'll just close by saying food insecurity, whether measured by the Trump administration or not, will continue to exist. And it is, therefore, I think even more important now than ever that we, here in New York City, continue to serve everybody, but older adults in particular, who might be struggling and experiencing food insecurity.

So thanks, everyone, for being here today. And with that, we are adjourned.

Oh, and my apologies, we were joined by Council Member Mealy.

Thank you, and we'll adjourn. [GAVEL]

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is no interest in the outcome of this matter.



Date October 18, 2025