

TESTIMONY FOR NYCHA CHAIRMAN JOHN B. RHEA

OVERSIGHT – AN EYE TOWARDS SAFETY –
EXAMINING NYCHA'S SAFETY AND SECURITY TASK FORCE

CITY COUNCIL COMMITTEES ON PUBLIC HOUSING AND PUBLIC SAFETY

THURSDAY, FEBRUARY 17, 2011 – 10:00 AM

14TH FLOOR COMMITTEE ROOM, 250 BROADWAY, NEW YORK, NY

Chairwoman Rosie Mendez, Chairman Peter Vallone Jr., Members of their respective Committees, and to all Members of the City Council, thank you for this opportunity to discuss with you the New York City Housing Authority's (NYCHA) strategy and efforts to enhance the security of our City's public housing communities. I appreciate not only the attention you are bringing to this critical issue today, but also your ongoing support for improving the quality of life for NYCHA's residents. I am NYCHA's Chairman, John B. Rhea. And joining me this morning are Deputy General Manager for Operations Gloria Finkelman, as well as other senior members of NYCHA's team, and Assistant Chief Edward Delatorre, the Executive Officer of the NYPD's Housing Bureau and a member of the NYCHA Safety and Security Task Force.

Nothing is more important than the safety of NYCHA's families. Security is a cornerstone of a neighborhood's health and stability; and providing for the safety of those under its care must be the first priority of any governing body, agency or council. As NYCHA develops a long-term vision for the preservation of public housing, improving the quality of life for our residents by providing safeguards for their well-being and implementing strategies that will reduce both the likelihood and incidence of crime are critically important.

But NYCHA cannot do this urgent work alone. As you know, NYCHA is not a law enforcement agency, nor are we experts on crime prevention. To that end, the Authority has engaged a number of partners throughout the city to work with us on improving the safety of NYCHA's communities. Beginning with a core group of key stakeholders, including the duly elected Citywide Council of Presidents, Commissioner Raymond W. Kelly and senior leadership from the New York City Police Department (NYPD), and a team of NYCHA's senior managers, the NYCHA Safety and Security Task Force (Task Force) was formed in December 2009. Since that time, the Task Force has collaborated with the Office of the Mayor; the Office of the Special Narcotics Prosecutor for New York City; the New York City Department of Youth and Community Development; the New York County District Attorney's Community Affairs Unit; the John Jay College of Criminal Justice, and many others.

Over the past year, the Task Force has worked to improve stakeholder relationships and identify vulnerabilities in our current security systems, designed strategies to address those challenges, and provided a framework for how we can consistently improve safety over the long term. Today, I would like to discuss some of the Task Force's findings and recommendations.

Resident Safety and Security Survey

The Task Force divided their work among five subcommittees: 1. Resident Safety and Security Survey; 2. Security Measures; 3. Resident Engagement; 4. NYPD Policies and Relationship with Residents; and 5. NYCHA Rules and Regulations.

First, in collaboration with the Resident Associations, NYCHA and the NYPD created the Resident Safety and Security Survey to gauge residents' concerns, as well as gather ideas for how to improve community safety. Of 10,000 surveys mailed to households throughout 12 developments, NYCHA collected and analyzed 1,100 completed surveys. The sampled communities represent a mix of NYCHA's developments: very large or small; served by Police Service Areas (PSAs) or local police precincts; with and without closed circuit television (CCTV) cameras; low to high crime rates; and family or senior-only developments. The results of this survey are available in the "Safety and Security Task Force Report," which will be released this afternoon.

Furthermore, as part of NYCHA's five year Plan to Preserve Public Housing, the Authority partnered with Baruch College's Survey Research Unit to conduct a detailed 61-question telephone survey, including a specific series of questions concerning safety, security and perceptions of crime, of more than one thousand public housing residents and more than 600 Section 8 participants—one of the largest and data rich "satisfaction and perception" inquiries of public housing and Section 8 residents ever conducted. The data from this survey are still being analyzed and the full results will be available later this year as part of the Plan to Preserve Public Housing.

Some of what we discovered confirmed our concerns; other findings surprised us. Briefly, when we asked residents how fearful they were about crime in their development, we found that more than three-quarters of public housing residents at the selected developments were very or somewhat fearful about crime in their development.

Nearly 60 percent of respondents reported that serious crimes had occurred in their development during the previous year. However, only six percent of residents surveyed reported that they were a victim of crime within their development. Therefore, we recognize that our efforts must both combat actual crime, as well as address residents' perceptions of crime, which erode their quality of life.

The data collected from our residents continues to inform the Task Force's work. We understand that investing in new technology and creating enhanced security measures will take us only so far without the trust and cooperation of NYCHA's residents. By working together—with our residents and our partners at the NYPD, in the City Council and throughout New York City—the Authority's security strategy seeks to accomplish four goals: improve our physical security infrastructure; deter crime; discourage and redress "evidence of disorder," such as broken doors and urine in elevators, all of which can lead to further and more serious crime; and assist our residents in complying with all NYCHA guidelines.

Improving NYCHA's Physical Security Infrastructure

First, we must make it more difficult to commit crime within NYCHA developments. Our current security infrastructure is not comprehensive, resulting in stand-alone systems that cannot efficiently manage new system demands or communicate across technology platforms. Upgrades to our systems will correct these vulnerabilities, as well as improve access control to NYCHA's buildings.

To that end, the Task Force has recommended that the Authority install a “layered” access control system. Residents will be issued electronic key tags, or “Fobs,” instead of keys to their building’s entrance. Electronic key tags are easily modified to remove key holders from the system and to remove keys that have been lost or stolen. The layered system will also include direct call intercoms that don’t rely on telephone company infrastructure. Residents will be able to freely change their telephone service provider, even if they choose to use only a cellular phone, and maintain their ability to utilize their building’s intercom system.

This new system will add a mechanical component to our doors as well, and will allow NYCHA’s doors to remain secure even if the electronic component fails or is compromised. All access control components will be designed to sustain frequent use and reduce vandalism. The design will also allow for “rapid repair” or replacement of a failed component, reducing repair lag time and discouraging further vandalism.

Finally, all components of the layered access control system will have sensors that are able to transmit an electronic notification to a central monitoring site indicating that the device has been vandalized or has failed.

Because of a \$250,000 grant from the Department of Housing and Urban Development and additional matching funds from NYCHA, Mott Haven Houses in the Bronx, located in Council Member Arroyo’s district, will be the first pilot location for our new system and is scheduled for installation this summer.

The Authority is also investigating hiring security personnel to serve at a number of our developments. NYCHA currently employs security personnel in our senior developments and we believe there are benefits to having security officers to perform access control, respond to emergencies, enforce NYCHA guidelines, provide service to residents and act as liaisons with members of the NYPD. And we plan to improve development lighting to enhance natural surveillance for police officers, security personnel and residents alike. None of these proposals are without cost and we will need to work with our elected officials to identify funding sources.

One area where the City Council has been particularly helpful is in providing funding for CCTV cameras. Currently, 20 percent of NYCHA developments have some form of CCTV, most of which were made possible by approximately \$21 million in funding from Council Members' discretionary budgets. Additionally, NYCHA has received, but not yet spent, almost \$30 million from the Council for further CCTV installation. Data supports NYCHA's belief that CCTV cameras are most effective as part of a comprehensive effort, such as a layered access system, capital improvements and active system monitoring. We have already met with many Council Members and the Speaker to discuss our proposed plan. We appreciate the support and collaborative engagement, and we hope to continue working with the Council to implement the Authority's broader strategy.

As you may know, at one time NYCHA received more than \$30 million from the federal government for drug elimination activities. During the previous administration, these funds were eliminated and never restored. As a result, NYCHA is forced to use operating funds for these efforts, diverting much needed capital from the maintenance

and preservation of our housing stock. We will need to work creatively together to address these funding challenges.

Resident Engagement

Second, we must work together to deter crime. The concept of a neighborhood watch is as old as neighborhoods themselves. Relying on the principles of civic engagement and mutual concern, collaborating with our residents is central to NYCHA's strategy for improving development security over the long term.

To that end, the Task Force has re-launched NYCHA's Tenant Patrol program as the Resident Watch. Beginning with support from Mayor Bloomberg's Office and an \$85,000 grant to re-brand the program and provide volunteers with official Resident Watch gear, NYCHA is developing Resident Watch in accordance with the principles and preparation of exceptional neighborhood associations. We are working to re-engage residents who are already committed members of their development's Resident Watch teams, as well as actively recruit new volunteers. The NYPD, in cooperation with resident leaders, Resident Watch supervisors and NYCHA, revised the training curriculum that all Resident Watch supervisors now receive. NYCHA is also working with the NYPD to create additional training that will mirror some of the preparation Auxiliary Police Officers receive. And in Brooklyn, the NYPD has piloted an effort involving designated officers and Resident Watch teams to better coordinate activities and share information.

Similarly, we are working together to strengthen community support for residents who help to reduce crime at their developments. And because research shows that victims of

bullying are between two and nine times more likely to consider suicide, and because bullying all too often leads to escalated risk of our young people carrying weapons or joining gangs, NYCHA partnered with Utterly Global to provide anti-bullying training to NYCHA staff at our community centers last summer and we hope to continue this effort. Reducing incidence of crime among our youth and young adults is a top priority.

We must also be better neighbors. NYCHA recognizes that proper delivery of social services is often a pillar of individual well-being and overall community health. So we have developed a four part approach to improve how NYCHA delivers social services:

1. Increase public awareness of available social services;
2. Enhance direct engagement with residents and resident leaders to streamline the referral process for those who may need to take advantage of those services;
3. Improve training for NYCHA staff on how to make social services referrals; and
4. Create liaisons between NYCHA and the NYPD to share information when necessary.

Preventing and Combating Crime through Better Coordination

NYCHA, the NYPD and other city, state and national law enforcement agencies who serve our communities understand that some responsibilities of keeping neighborhoods safe can only be addressed through effective policing and improved communication between organizations. Last year, NYCHA partnered with other law enforcement agencies resulting in more than 200 arrests of individuals who committed serious felonies, including narcotics distribution, narcotics possession with the intent to distribute, and weapons charges. Our joint law enforcement activities are active and on-going and more arrests are expected this year.

Improving the Resident-Police Officer Relationship

As I mentioned earlier, our efforts will go only so far without the cooperation of NYCHA's residents. And NYCHA and the NYPD are committed to working together to re-establish positive, mutually respectful resident-police officer relationships.

Following recommendations from the Task Force and with the assistance of NYCHA, the NYPD is increasing its efforts to recruit NYCHA residents for enrollment in the Youth Police Academy, the Law Enforcement Exploring program, and Explorer Academy. As some of you may know, the Youth Police Academy is a six-week summer program for young people that reinforces life skills and aims to provide positive recreation. The Law Enforcement Exploring program is designed to promote an interest in law enforcement among youth and young adults between the ages of 14 to 20. And the Explorer Academy is a free summer program that motivates Explorers to become responsible, engaged citizens by teaching positive character and career development, leadership, and life skills. Police officers serve as mentors and participate in activities alongside participants in all three programs and NYCHA has committed to informing our residents and helping the NYPD recruit among NYCHA's talented youth.

We're also partnering to increase involvement of police officers in community center programs and activities, providing opportunities for NYCHA youth and police officers to interact in a positive environment. NYCHA's Community Operations department will work closely with the NYPD in our Cops and Kids program, which will bring officers together with NYCHA youth for overnight camping trips, pair NYCHA youth with

members of the Police Athletic League to go bowling, and encourage Housing Bureau Cadets and Law Enforcement Explorers to participate in NYCHA's Annual Kids' Walk, Annual Talent Show, Resident Art Show and Citywide Olympics, among many other community events.

Furthermore, the NYPD, in cooperation with resident leaders, has developed new patrol guidelines for public housing officers based on the principle that police officers are "service providers." To date, nearly 3,000 police officers have received new guideline training and nearly all officers assigned to the Housing Bureau and the Precinct Housing Teams have received training. Throughout 2011, the remainder of the Patrol Service Bureau, as well as members of the Detective Bureau and Organized Crime Control Bureau, are scheduled to be trained, and officers who have already received training will receive a refresher course. The NYPD has committed to create a new training video for members of the Department that will focus on mutual respect and courtesy. And the NYPD will continue to solicit feedback at community meetings and other forums, and NYCHA will continue to engage our residents for feedback on the progress of these and other efforts.

NYCHA Rules and Regulations

Finally, NYCHA must ensure that our guidelines are consistently posted and clearly communicated. The Task Force outlined a series of recommendations, including making the Authority's signs standard citywide, including signs at NYCHA parks and play areas; mailing a document highlighting Authority guidelines to NYCHA households

annually; establishing rules governing moving in and out of NYCHA developments; and monitoring NYCHA parking lots and consistently enforcing parking rules.

Conclusion

Today, through the work of our Task Force and the many partners who have joined us in this effort, NYCHA has the most collaborative safety and security strategy in the Authority's history. But safety, although central, is only one measure of a community's health. NYCHA looks forward to continue engaging our residents and other key stakeholders as we develop our long term Plan to Preserve Public Housing. And we hope to continue the conversation with the City Council on how we can best advance our commitment to enhancing the quality of life for NYCHA's families and promoting the health and prosperity of every NYCHA neighborhood.

STATEMENT ON SAFETY AND SECURITY TASK FORCE
BY REGINALD H. BOWMAN CHAIR CITY WIDE COUNCIL OF PRESIDENTS
COMMITTEE ON PUBLIC HOUSING
FEBRUARY 17, 2011

We whole-heartedly support City Council Resolution 0423-2010 calling upon the president and Congress to Provide a Specific Allocation of funding for video security systems at all New York City Public Housing Developments and Properties

The Safety and Security Task Force was created to address the concerns of Public Housing residents and resident leaders that the our voices regarding the Police and the security of Public Housing Grounds and facilities, calling for changes in NYCHA and NYPD policy need to be heard, to foster an atmosphere of positive interaction, feelings of mutual respect and changes in the patrol practices and procedures used on NYCHA property.

One of the most pressing needs at this time is state of the art video and security systems on all NYCHA Properties and developments covering the grounds lobbies stair halls and elevators. Public Housing is an essential part of the infra structure of the City of New York. We deserve investment in restoring that infrastructure and the special allocation called for in this resolution should be the first of several specific allocations to restore and preserve public housing

Brief History of the Safety and Security Task Force

In September 2009, New York City Housing Authority (NYCHA) officials met *in a meeting called by, the public housing residents'* Citywide Council of Presidents (CCOP) to hear directly from them on which issues were most important in their *developments. Police and Public Housing Resident Relations, and Safety clearly was the primary issue* among many concerns. As a result, *CCOP and NYCHA* met with leaders of the New York City Police Department (NYPD) to express concerns about *law enforcement patrol, practices and procedures*, and the NYCHA policies that govern life on the grounds of Public Housing; how safe and secure residents felt in their homes was also at the core of these issues, and what could be done to address those concerns. The message was clear: something needed to be done.

The Safety and Security Task force is now a unique partnership among the CCOP, NYCHA and NYPD and a unique opportunity for these three groups to work together to find solutions that will improve safety in NYCHA developments and strengthen relations among residents, NYCHA management and police officers. The Task Force has achieved one of CCOPS Primary goals – *residents being partners at the head of the table and at the forefront in all policy decisions for making public housing safer and more secure for residents. It must also be clear that the task force does not supplant the duly elected resident leadership of the CCOP, the RAB, the Districts, or Resident /Tenant Associations.*

On that note again we whole-heartedly support City Council Resolution 0423-2010 calling upon the president and Congress to Provide a Specific Allocation of funding for video security systems at all New York City Public Housing Developments and Properties

**STATEMENT OF
ASSISTANT CHIEF EDWARD DELATORRE
EXECUTIVE OFFICER, HOUSING BUREAU
NEW YORK CITY POLICE DEPARTMENT**

**BEFORE THE NEW YORK CITY COUNCIL
COMMITTEES ON PUBLIC SAFETY AND PUBLIC HOUSING**

FEBRUARY 17, 2011

Good morning. I am Assistant Chief Edward Delatorre, Executive Officer of the NYPD's Housing Bureau. Thank you, Chairman Rhea, and thank you, members of the Council, for the opportunity to discuss with you the Police Department's participation in the New York City Housing Authority Safety and Security Task Force.

The New York City Police Department is pleased to express its support and appreciation for the commitment made by Chairman Rhea, President Reginald Bowman, and the entire Citywide Council of Presidents, to the work of the Safety and Security Task Force. We are honored to be part of this dynamic body, which enhances the partnership that already exists between the residents of public housing, the management of the New York City Housing Authority, and the NYPD.

For more than a year, we have all been working together to expand and deepen this partnership, meeting and collaborating on a regular basis. The entire Task Force has met at least once a month since its inception, and Police Department members participate in the meetings of all five Sub-Committees, which generally take place every two weeks. As Chairman Rhea has described, our work has produced tangible results to improve the quality of life for those who live in, work in, and visit NYCHA developments. It has also produced results which may be less tangible, but no less real, in the way that police officers and residents of public housing relate to each other.

We are proud of the work we are doing with the Safety and Security Task Force, and are committed to continuing our full participation in its efforts. Thank you for this opportunity to discuss our goals and experiences, as we move forward together.

READ INTO RECORD

DISTRICT ATTORNEY
OF THE
COUNTY OF NEW YORK
ONE HOGAN PLACE
New York, N. Y. 10013
(212) 335-9000



CYRUS R. VANCE, JR.
DISTRICT ATTORNEY

STATEMENT OF
CYRUS R. VANCE, JR.
NEW YORK COUNTY DISTRICT ATTORNEY

BEFORE THE COMMITTEES ON PUBLIC HOUSING AND PUBLIC SAFETY

FEBRUARY 17, 2011

Good afternoon Chairman Dilan, Chairman Vallone, and members of the Council. Thank you for this opportunity to discuss crime on NYCHA property and the importance of security measures such as video security systems to enhance public safety.

After a decade of nearly constant declining crime rates in New York City, 2010 and the first month of 2011 witnessed a slight resurgence in crime. Police Service Area 5 is one of the places that evidence this trend. The PSA polices New York City Housing Developments in the 23rd, 25th and 28th New York City Police Precincts. From 2009 to 2010 there was a 37.7 % increase in violent crime arrests in PSA 5; gun arrests were up 9.5% in that same period. County-wide, 54 people were shot on NYCHA property in 2010, up from 37 in 2009.

Crime rates are not uniform throughout the city. Indeed, in other police precincts crime was fairly constant. Crime tends to be clustered in certain parts of the city, with Northern Manhattan burdened by the highest rates of violent crimes. Many of the crimes in Northern Manhattan are gang related. Often neighboring housing projects are dominated by rival gangs, meaning that on one block, multiple housing units overrun by different gangs are at constant war. The reality is that in many cases, public housing units inadvertently serve as a base for violent criminals; this simply isn't the case in other parts of the city.

In recognition of the geographic and socioeconomic indicators of crime, early on in my tenure as district attorney I established the Crime Strategies Unit (CSU). CSU is led by a Unit Chief who reports to the Executive Administrative District Attorney for Crime Prevention Strategies. The Unit consists of five senior Assistant District Attorneys, who are each assigned to one geographic area that put together, cover all of New York County. Each ADA teams with a Community Affairs Coordinator, an investigator and an intelligence analyst to identify opportunities for effectively reducing and preventing crime.

The benefits to this type of intelligence-based prosecution have been immediate. CSU synchronizes the sharing of information across my office to ensure that we are effectively addressing our priority crime problems. The Assistant District Attorneys reach out to trial attorneys when repeat offenders re-enter the system. It helps the Assistant District Attorneys make logically consistent bail requests based on an individual's criminal history, their community ties, and their propensity for disrupting public safety. Moreover, it helps my office to pinpoint precisely what is happening in each community so that our attention can be focused on emerging threats and crime patterns. Finally, it builds strong law enforcement and community partnerships to achieve our common goal of safer communities.

Our approach to enhancing public safety on NYCHA property runs along these same lines. Working together with the NYPD, we have identified approximately 38 high-crime "hot spots" around the county; of those, upwards of 30 "hot spots" are located on NYCHA property. Teams of Assistant District Attorneys are assigned to get to know these housing developments and track trends to better identify and prosecute crime. Additionally, my office is making a concerted effort to ensure that people who would use public housing as a home base for criminal activities are denied access to NYCHA property, or evicted from that property.

It is no surprise that interagency cooperation is key to fighting crime, particularly crime on NYCHA property. One of the tools that benefits all of the agencies and organizations that are working together to make public housing safe and vibrant is technology. Something as simple as a surveillance camera can deter crime, or, when necessary, aid in investigations and prosecutions of criminals. For example, in one of the numerous investigations involving firearms on NYCHA property, surveillance footage may provide a key investigatory lead based on images of one individual handing a gun off to another individual shortly after a shooting. More cameras -- and funding to maintain and repair the camera -- can only help law enforcement and in turn make the community more secure.

It is absolutely essential that we look at every avenue for enhancing public safety. Working together, armed with the right tools, I am confident that we can reverse the trend seen in areas like PSA 5. Video surveillance cameras are one of the essential tools in our crime-fighting arsenal, and I hope that our federal partners will join with us by funding this critical technology.

N. Y. C. H. A.
BERNARD BARUCH HOUSES
100 COLUMBIA STREET
NEW YORK, NEW YORK 10002
212: 677 9400

>>> TCB <<<

“ Tenants Care for Baruch ”

baruchsecurity@gmail.com

**VOICES OF BARUCH TENANTS
TOGETHER**

[NOT THE BARUCH TENANT ASSOCIATION]

**REQUEST
FOR SECURITY CAMERAS**

N.Y.C.H.A.
Bernard Baruch Houses
VOICES OF BARUCH RESIDENCE

>>> TCB <<<

"Tenants Care for Baruch"

baruchsecurity@gmail.com

595 FDR Drive #2B New York, N.Y. 10002-2041

Council Members, Rosie Mendez & Peter Vallone Jr.

Oversight - An eye toward safety

Examining NYCHA's Safety and Security task force

Thursday February 17, 2011, 10:00am

250 Broadway NYC 16th Floor

TESTIMONY

Bernard Baruch Houses

100 Columbia Street New York, NY 10002

Reported By: Luther T. Stubblefield

MURDER

In The Bernard Baruch Houses

Sounds like a TV series or a Movie or maybe the title of a Mystery Book. **It is the sad environment where we live at Baruch Houses.** This past Feb.12, 2011 tenants found a female body in a blood full elevator at 555 FDR Drive at 5:00am Saturday morning. She had been stabbed eleven times and without security or police surveillance cameras there are no video leads for the police to identify the assailant. This is the third MURDER in three years at Baruch Houses. Baruch is the largest NYCHA development in Manhattan with 18 buildings and double entrances for each and without video security of any kind. This is the failure of Roberto Napoleon the long term president of the tenant association. I have served on the TA board for twelve years up to the year 2010 and never was cameras applied for from the elected politicians. Last year I was instructed how to apply for the cameras without the assistance of the Tenant Association by having the tenants signing petitions. My first outreach, over 300 tenants came out to sign. The Council Member and the District Leader came out to meet with the tenants and New York One gave TV coverage. The Borough Presidents office called me the next morning offering Mr. Scott Stringers assistance and he generously granted \$400,000.00 (thousand dollars.) Only enough to complete two buildings, I plan to seek various foundations for donations. Afterwards 900 additional tenants came out to sign petitions and e-mailed their request for the security cameras. What a response how proud I felt. However I fail to understand why, Mr. Roberto Napoleon after committing to secure 100 signatures, returned with none and he **DID NOT** sign for the project himself. What is up with that? I do not understand his reasoning but I hold the residence responsible for not joining together and VOTING him out of office. It remains clear the need for, **SECURITY CAMERAS FOR BARUCH.** I hope the Council and the Elected Officials realize the need and, **PLEASE MAKE IT HAPPEN...**

Luther T. Stubblefield >>>

(212) 260 8585 ; Cell: (313) 303 1071

N.Y.C.H.A.
Bernard Baruch Houses
VOICES OF BARUCH RESIDENCE
>>> TCB <<<

"Tenants Care for Baruch"
TCB.Baruch@Gmail.com
595 FDR Drive #2B New York, N.Y. 10002-2041

February 03, 2011

Rosie Mendez
Council Member of New York City
237 East 14th Street Suite 504
New York, N.Y. 10003
212: 677 1077

**Ref.: Security Cameras For
Bernard Baruch Houses
100 Columbia Street
New York, N.Y. 10002**

Rosie Mendez >>>

First of all, I would like to express my personal appreciation for your support for this project. At first I seemed to be alone, however I have now had a team of tenants working with me plus a number of community leaders. Our elected officials for our district have each delivered me a letter of commitment to have Baruch Houses on their annual budget until the project is completed. Baruch Houses should have applied for these services years ago when the other developments were receiving them. The Baruch Tenant Association President, Mr. Roberto Napoleon has refused because of a conflict of interest he has with the Council. Therefore under the instructions of NYCHA and Your office, I have taken it upon myself to reach out to the residence. I have received a loud request for the need of, **SECURITY CAMERAS FOR BARUCH HOUSES**. I failed to understand the amount of the full budget needed. Baruch being the largest development in Manhattan, [18 buildings and each with double entrances,] is a big commitment. However being the largest with some importance, it seems unfair to have Baruch overlooked and NOT included. And for this reason I have rolled up my sleeves and will try my hardest to make it happen. Understanding these times when the budgets are being cut so drastically, that it will only make the job more challenging. With the support I AM receiving make it easier...

To be creative, the Baruch Team, [TCB,] next month will reach out to, **Time Warner Cable Co., Verizon/Fios Cable Co.** who both do business within Baruch and **T-Mobile Cell Phone Co.** who have towers in the Baruch development. I am aware that each has charity foundations that grants are given annually. We will explain that the cameras will offer security for their equipment and by doing business in our development, that the NEED to make an annual commitment to the project until the project is completed would be helpful. Don't you think this would be a good outreach? If needed, I will reach out to other foundations' for support as needed. I did discuss this with, NYCHA Official, Hugh B. Spence, last November 2010. I was told there was a dept. that could assist us if needed. I have chosen to contact, "Citizens of New York" who I have worked with for assistance with my garden in the past...

Rosie, please find included the requested materials including copies of the elected officials letters of their commitment. I will forward copies of the letters to be presented to the cable companies requesting generous contributions and their response. These same packages will be presented to each politician taking part, the Baruch Houses Manager and any committed contributing companies and/or organizations...

Year 2010 the Manhattan Borough President, **Mr. Scott Stringer, generously donated \$400,000.00** to Baruch for the cameras. However to my surprise when you explained this amount would ONLY service two buildings. Rosie I will need your office to make an estimated budget for this project before I am able to approach various companies for donations...

Anthony Feliciano [District Leader] and Miguel Acevedo [Fulton Houses TA President,] have offered their experience and assistance. I understand there is a, Manhattan Capitol Budget in addition to your Budget that other officials to contribute, [we will talk about it.] I am depending on your guidance and advise to best allow this project to have a future of success...

With Sincere Regards, I Remain;

Luther Tari Stubblefield



THE CITY OF NEW YORK
OFFICE OF THE PRESIDENT
BOROUGH OF MANHATTAN

SCOTT M. STRINGER
BOROUGH PRESIDENT

August 11th, 2010

Mr. Luther Stubblefield
Baruch Houses Tenant Association
100 Columbia Street
New York, NY 10002

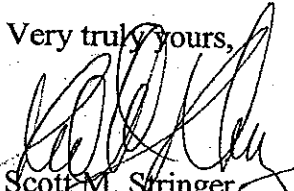
Dear Mr. Stubblefield:

It was a pleasure to meet with you in my office last week. As you know, my door is always open.

I write to reiterate my unwavering commitment to the safety and security of residents of Baruch Houses. This year, our office awarded Baruch Houses \$400,000 in capital funds for new security cameras, in a project to be administered by the New York City Housing Authority. This substantial award should significantly bolster efforts to secure a safe environment for Baruch Houses tenants and my office will remain committed to this project until its completion.

If you have any questions, please feel free to contact my Director for Budget & Grants Susannah Vickers at 212-669-3877.

Very truly yours,


Scott M. Stringer
Manhattan Borough President



DANIEL SQUADRON
SENATOR, 25TH DISTRICT

THE SENATE
STATE OF NEW YORK

CHAIR
SOCIAL SERVICES
COMMITTEES
CODES
CORPORATIONS, AUTHORITIES
& COMMISSIONS
CULTURAL AFFAIRS, TOURISM, PARKS
& RECREATION
EDUCATION
HOUSING, CONSTRUCTION
& COMMUNITY DEVELOPMENT
TRANSPORTATION
VETERANS, HOMELAND SECURITY
& MILITARY AFFAIRS

September 2nd, 2010

Mr. Luther Stubblefield
Baruch Houses Tenant Association
100 Columbia Street
New York, NY 10002

Dear Mr. Stubblefield:

It was a pleasure to meet with you to discuss security concerns at Baruch Houses.

I am pleased to reiterate my support for efforts that would better protect the safety of Baruch Houses residents, including security cameras. I have long been a supporter of security cameras in NYCHA developments, and I look forward to continuing to work with you, other residents of Baruch and my colleagues in government to install cameras, protect tenants and ensure a safer future for our community.

Whenever we can be of assistance on this matter or any other, please feel free to contact Rosemarie Diaz in my office at 212-298-5565 or rdiaz@nysenate.gov.

Thank you for your advocacy on this issue.

Sincerely,

Daniel Squadron
State Senator
25th Senate District

COMMITTEES
Housing
Environmental Conservation
Labor
Corporations, Authorities, and Commissions
Election Law
Cities

TASK FORCE
Puerto Rican / Hispanic Task Force

REPRESENTING
The Lower East Side, Union Square
Gramercy, Stuyvesant Town
Peter Cooper Village, Waterside Plaza
Kips Bay, Murray Hill, Tudor City



OFFICE OF
**NEW YORK STATE
ASSEMBLY MEMBER
BRIAN KAVANAGH**
74TH DISTRICT

DISTRICT OFFICE
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September 7, 2010

Mr. Luther Stubblefield
Vice President
Baruch Houses Tenant Association
100 Columbia Street
New York, NY 10002

Dear Mr. Stubblefield:

I write to express my support for your efforts to organize residents in the Baruch Houses community to advocate for installation of security cameras and to identify funding to make this possible. As you know, I am strongly committed to working with tenant leaders like yourself, other public housing residents, and all of my colleagues in government to promote the safety and wellbeing of my 18,000 constituents who live in public housing—including, of course, the residents of Baruch—and more generally, ensuring that public housing is a safe, affordable housing resource for current and future residents for years to come. This is a commitment that will never waver.

I am aware of the particular challenges faced by Baruch residents regarding security and I know that cameras, if properly deployed in a manner supported by the community, can be an effective means of increasing safety and giving people greater peace of mind—in public housing and many private developments as well. That's one of the reasons the work you're doing is so important.

I look forward to continuing to work with you on this and many other issues. As always, please feel free to reach out to my staff or me any time we can be of assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Kavanagh". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Brian Kavanagh

N.Y.C.H.A.
Bernard Baruch Houses
100 Columbia Street New York, N.Y. 10002
VOICE OF THE RESIDENCE
baruch security@gmail.com

July 07, 2010

Daniel Squadron

NYS Senator
111 Broadway 19th Fl.
New York, N.Y. 10013
212: 298 5565

Brian Kavanagh

NY Assembly Member
237 First Avenue 4th Fl.
New York, N.Y. 10003
212: 979 9696

Scott Stringer

NY Borough President
One Center Street 19th Floor
New York, N.Y. 10007
212: 669 8300

Margaret S. Chin

Council Member
165 Park Row, Suite 11
New York, N.Y. 10009
212: 587 3159

Our Fellow Political Leaders:

It is the greatest pleasures having each of you represent our district. It is my first experience having politicians working so closely together for the better conditions for our community. Senator Squadron and Assembly Member Kavanagh, you two together totally rock Albany. Borough President Stringer, how do you do it? Your presence is always available to the Lower East Side and then at meetings in Harlem and other locations in Manhattan, there you are ever ready to deal with any needed situation. Rosie Mendez our Council Member has been dedicated to the L.E.S for more than her elected two terms. She goes back when she fought on the council team with Margarita Lopez. It is important for me to express how grateful and sincere I feel and as does many of the residence of the Lower East Side. This letter is a very important outreach regarding the overdue need for security cameras for the Bernard Baruch Houses...

For the past ten or more years for what ever reasons, it has been an oversight the placement of security cameras for the Baruch Houses. Almost every housing development on the Lower East Side has received funds to place cameras onto their grounds for the safety of the residents. It has been brought to my attention that the Rutgers Houses have received two grants placing cameras at their building entrances and on the exterior of their buildings. Rutgers at the time was listed as a State funded development receiving capitol funds from the H.U.D. federal funds. 2006 Rutgers received a capitol grant allowing them to place heating systems into each of there buildings. This was a good thing because it reduced the annual cost of piping the fuel from Con Edison on East 15th. Street. However I question how capitol funds are allotted city/state developments before considering the NEEDS of other federal developments in the area. It seem that Baruch have only received capitol grants that was allowed as a group development contract project, such as the roof repairs or ONLY for emergency needs. I am expressing attention to these facts because Baruch has been overlooked for a number of needs that other developments have received. It has been suggested because of the number of buildings in Baruch that budget planning have caused Baruch not to be included. Bernard Baruch Houses is the largest development in Manhattan and we feel for this reason Baruch should receive a fair and equal amount of capitol funds for Baruch overall needs...

Page Two Of Two >>>

With all the budget cuts, I find that I will have to be creative to have this project to be a success. I have followed the stimulus funds for 2009 and 2010 and Baruch received NONE of the stimulus funds. 2009, \$423,284,344 was the total grant of which Manhattan received only, \$14,839 975 and the Lower East Side received less than 4% for the use at, LES #1, #2 and #5 in 2009 and nothing in 2010. (See attached statement presented at the, March23, 2010 Albany Press Conference.) This is not right and should not be ignored. I am preparing a complete proposal requesting security cameras for the Baruch entrances, lobbies and elevators of each building. I am requesting that each of your offices forward a letter of support and a commitment of any funds you are **ABLE** to allow for this project until it is completed. I have been advised by the council that it may take up to three years to allocate the needed funds. I attended a C.O.P., (Council Of Presidents,) meeting of which a security camera contractor made a demonstration of an upgrade of the existing installed cameras and the T.A. Presidents should approach their politicians for funds for the upgrades. I hope that these grants will be held back from developments that are already receiving security services until Baruch receives their **FIRST** basic services...

What has not been expressed is the fact that the crime at the Baruch Houses is reported at a high. If you may recall, four Asian citizens was attacked and robbed in the area of Baruch and Gompers Houses. If it were not for the cameras at Gompers, the criminals would not have been apprehended. There was another more violent crime that happens at Baruch of which a teenager was killed. Fortunately there were witnesses and the criminal was arrested, (see attached news article.) Without witnesses or cameras, the criminal could still be at large. Tenant Patrol during the past years have offered some security however recently some of the tenants have been harassed and threatened therefore are reluctant to serve. Drug Sale and robberies are a concern, Security for the Baruch residents, the children and seniors should be paramount. If security cameras can offer safety, we should with all effort to supply them...

I am planning to outreach to the, T-Mobile Foundation who this year placed towers on the Baruch grounds. I will also outreach to, Time Warner Cable Company and Verizon/Fios Cable Company who each have foundations that annually offer grants to organizations such as ours. I will apply for their donation assistance. I have received at least 600 signatures on petitions from the Baruch residence requesting the security cameras. As soon as the proposal is completed, I will be supplying your office a complete copy...

As always, I appreciate the support you have always offered me personally. Again I am requesting for your **HELP**. This project is very important to both me and the residence of Baruch. The request for security cameras is from the residence of Bernard Baruch Houses...

With Sincere Regards, I Remain,

THANK YOU !!!

**Luther T. Stubblefield (all correspondence should be to my attention.)
595 FDR Drive #2B, NYC 10002; 212 260 8585
Baruch Tenant Association, Vice President
Community Board 3, Waterfront Sub Committee Member
GOLES, Member**

Note: Please be informed that the NYPD received a federal stimulus grant to install surveillance cameras throughout Manhattan. Each development have received them however, Bernard Baruch Houses have received only two third of the cameras needed. The FDR Drive from East Houston to East Delancey Street offers **NO surveillance at all. This area includes Baruch Community Center, Bard Early College High School and the Parks & Recreation Baruch Play Ground. This area, especially at night is very secluded. Many children are in this area as well as tenants and their guest...**



NYPD DAILY BLOTTER



Manhattan

■ **What a headache!**
Security guards stopped a shoplifter trying to swipe Tylenol from a Midtown pharmacy, sources said.

Latasha Keith, 27, was busted at 2:50 p.m. Tuesday attempting to steal bottles of the pain reliever from the Duane Reade on Third Avenue near 57th Street, according to sources. Staff grabbed her on the sidewalk in front of the store and handed her over to cops.

Keith was charged with criminal possession of stolen property and petit larceny.

■ A pervert groped a

■ A woman was found stabbed to death yesterday in a Lower East Side housing project, police said.

The 30-year-old victim was attacked just before 5 a.m. in an elevator in a Baruch Houses building, at 555 Roosevelt Drive, sources said.

Responding cops found her unconscious with stab wounds to the back, police said.

She was pronounced dead at Beth Israel Hospital.

The motive for the killing remains unknown and the assailant is still on the lam.

through the back of the vehicle at about 8 p.m. last Sunday at Randolph Street and Seneca Avenue.

He was charged with burglary, criminal possession of stolen property and possession of burglary tools.

■ A man was found dead yesterday in Bedford-Stuyvesant.

The 40-year-old man was unconscious and unresponsive with head trauma when officers arrived at the building on Decatur Street at 2 a.m., police said.

He was pronounced dead at the scene.

Brooklyn

Staten Island

Woman's body found in housing project elevator

RESIDENTS OF the Baruch Houses in Manhattan made a grisly discovery yesterday morning when they called the elevator to the ground floor and found a dead woman inside, cops and witnesses said.

The body of the unidentified 30-year-old woman was found about 5 a.m., cops said.

Residents said blood spilled out of the elevator car when the doors opened.

The woman had been stabbed repeatedly in the back, cops said.

No arrests were immediately made.

"We have a lot of problems without any security cameras," said Baruch Tenant Association head Roberto Napoleon.

Keldy Ortiz

NEW YORK News Sunday Feb 13th 2011

Slain helping his grandma

Mistaken identity at root of student's killing on LES: cops

By EDGAR SANDOVAL and JONATHAN LEMIRE
DAILY NEWS STAFF WRITERS

A MANHATTAN college student helping his grandmother with weekend chores was stabbed to death by thugs who thought he was someone else, relatives and police said yesterday.

Glen Wright — a lanky 21-year-old who also cared for his disabled younger brother — died yesterday after he was jumped from behind Saturday at a lower East Side housing project.

"He wasn't just stolen from us," said his sister, Blondie Rodriguez. "He was stolen from this entire community because his was going to do something magnificent that helped us all," she said.

Cops were exploring the possibility that an 11-year-old girl — asked by the killer to point out his intended target — mistakenly fingered Wright. Wright grew up in Harlem as one of nine kids, but avoided the temptations of the street that claimed so many of his friends, his relatives said.

He graduated from Central Park East High School, where he found a second home at the East Harlem Tutorial Program.

In 2006, Wright was part of the program's underdog robot-building team that became the first upper Manhattan squad to qualify for the national finals. He was so grateful that he started working at the program tutoring younger students.

"I'd tell him, 'Glen, you're so intelligent. You can get a job, you can work, get a job and make a lot of money.' But he said, 'I love my kids. I love working with my kids,'" Rodriguez said.

FHPH head Jeffrey Ginsburg said Wright was interested in engineering and photography.

"He really shined and was so very inspiring to other students," Ginsburg said. "He was one of the most incredible young people I've ever met."

Wright was enrolled at Borough of Manhattan Community College when he was murdered. But he spent much of his time caring for his 14-year-old brother, who has Down syndrome, while their dad worked multiple jobs. His mom died several years ago.

Wright was washing his 89-year-old grandmother's windows at the Baruch Houses when a gang looking for revenge for an earlier attack approached from behind.

Without warning, one man plunged a knife into the back of his neck, police said.

"He was running for his life," said his grandmother, Luzaida Wright. "He made it all the way to the front door and they chased him [and] they stabbed him once more."

The slain student's father, Peter, who witnessed the savage attack, chased after one of the thugs and tackled him a block away, police said.

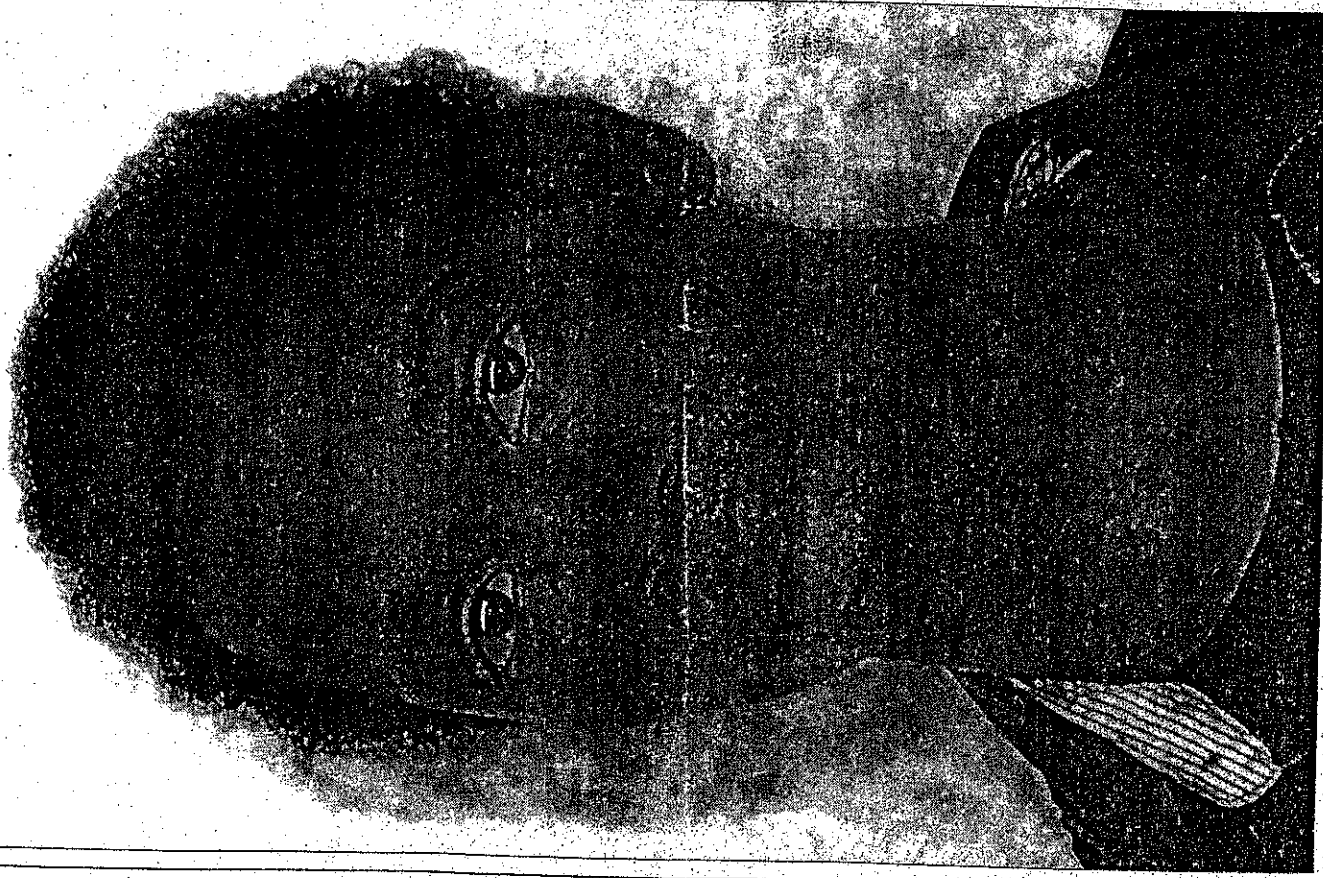
"I saw guys running and I ran after them. Then I saw my son," Peter Wright said. "He was at the right place, at the wrong time. He lost so much blood."

Suspect Joel Herrera, 20, was arraigned on murder charges. Herrera, a suspected gang member who has several prior arrests and a 2006 arson conviction, admitted to detectives that he mixed Wright up with someone who beat up one of his friends, police sources said.

Wright's students at the tutoring program are planning a vigil for him, and funeral services were set for Saturday at Ebenezer Funeral Home in Harlem.

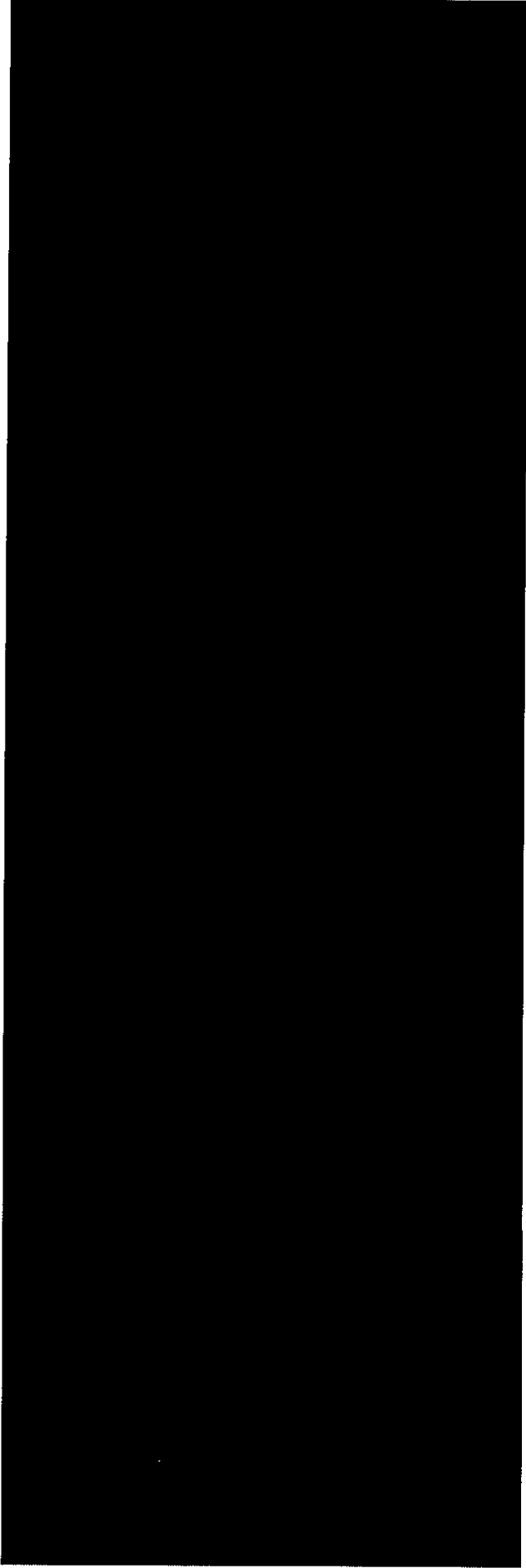
"He already was a wonderful special person," Rodriguez said. "We can't believe he's gone."

lemire@nydailynews.com



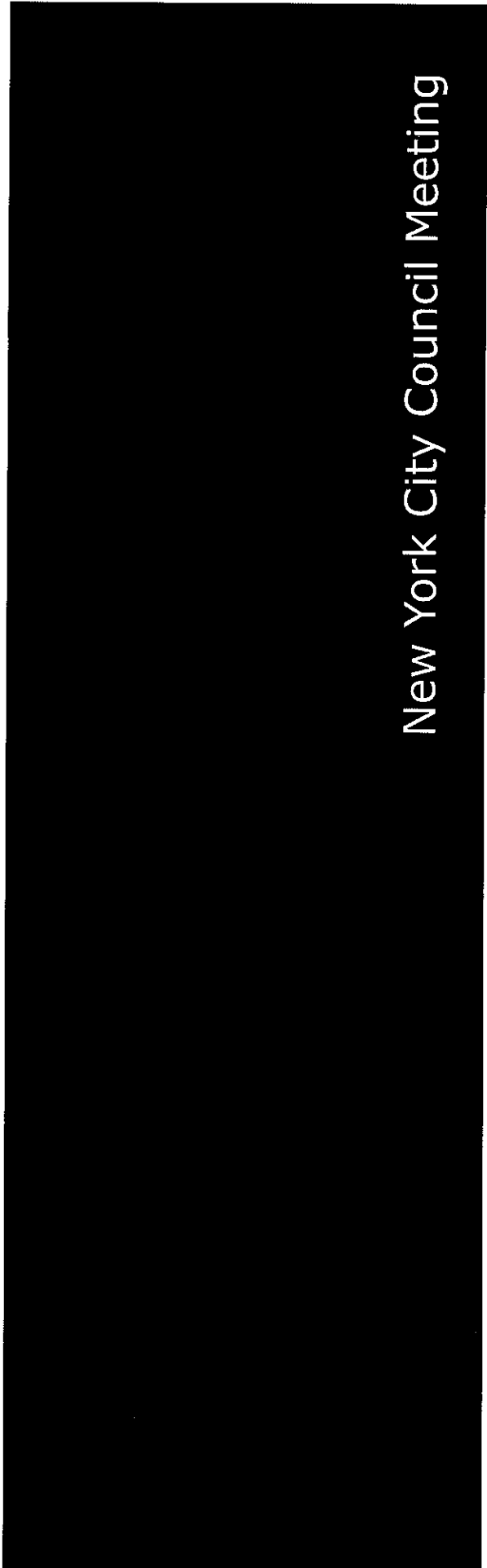
College student Glen Wright, 21, of Harlem, was fatally stabbed in the neck Saturday outside his grandmother's lower East Side apartment by group of thugs who mistook him for another man, police said.

1 Daily News
 Sept 15, 2009



VIDEO

Safe Lobby



New York City Council Meeting



Safe Lobby



***95% of all apartment building crimes
begin at the front entrance***



Safe Lobby Example – Forced Entry



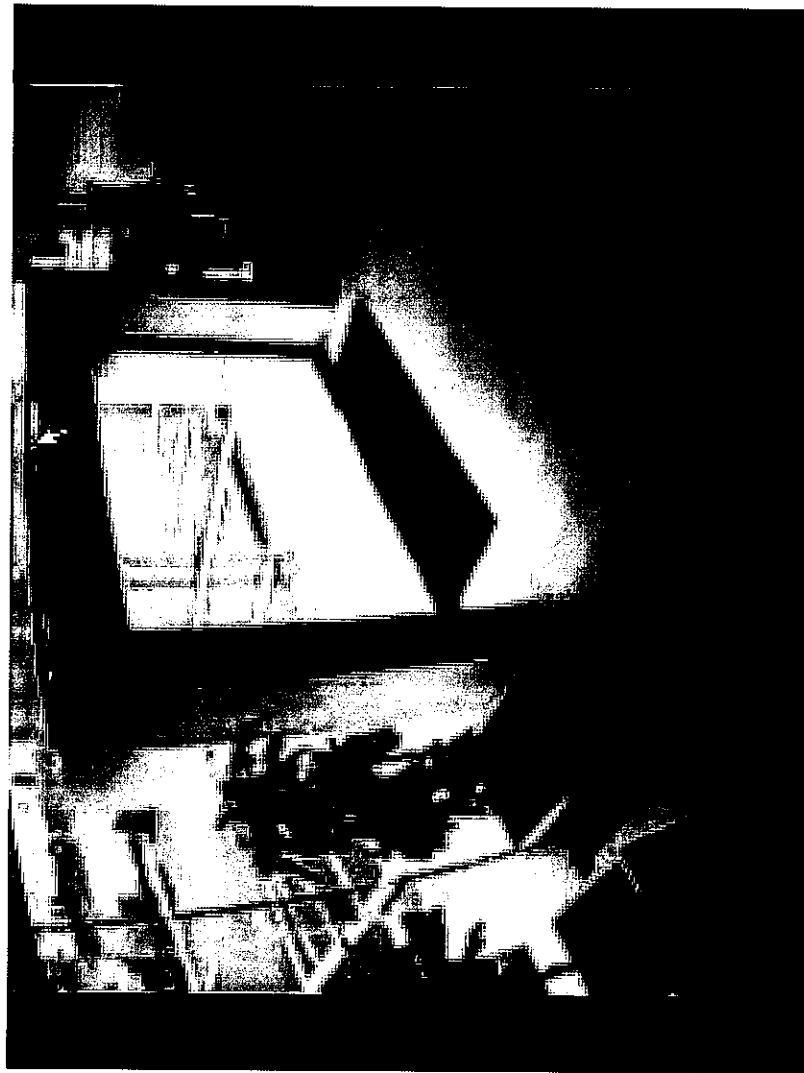


Safe Lobby Example – Door Ajar





Safe Lobby Example - Loitering





Safe Lobby

Until now...

- Electronic Security Systems for condos and apartments have been passive.
- Systems could not react or take timely action like a live doorman or entry guard

Now...

- Video Doorman Safe Lobby System provides active Central Station video surveillance plus, live two-way communication to the lobby entry space



Safe Lobby

Get a safe lobby entrance, and a safer building 24/7

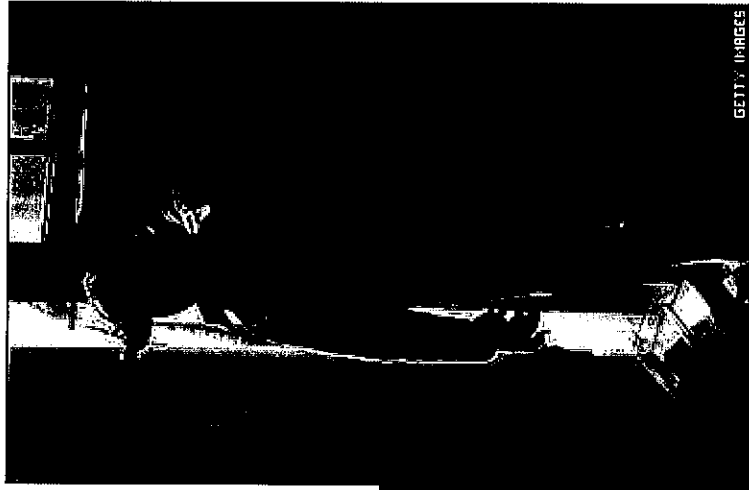
- Card Access Control 24/7 – No more keys!
- 24/7 CCTV Recording and remote viewing
- Door Ajar Notification and Forced Entry Dispatching by our Central Station Operators
- Anti-Loitering Surveillance using Video Analytics with operators asking people to leave the lobby
- Live on-call Central Station operators that escort tenants into the building for safety.



Safe Lobby

Get extra safety and security for “latchkey kids”

- 10 Million kids aged 5 to 13 arrive home alone every day (U.S. Census)
- Video Doorman Safe Lobby email notification to working parents when their children arrive home





Safe Lobby

The System consists of:

- Card access reader – Front door, remotely managed
- Camera/Speaker/Microphone in the lobby
- Front door contact
 - Door ajar
 - Forced entry
- DVR with analytics with IT connection
 - Records 24/7
 - Detects loitering
- Weigand receivers/Tenant Transmitters
 - On call remote Video Escort connects to Central Station in emergency



Safe Lobby

Video Doorman Central Station

- Not an answering service
- Meets U.L. certification central station requirements
- Back-up off site disaster recovery center
- Dual back-up power generators for building and central systems
- Professional operators trained for video monitoring/interactive calls
- All operator activities recorded and logged into computer history
- Automatic 24/7 vital signs monitoring to test Video Doorman system elements/transmit fault notice/dispatch service



Safe Lobby

Services

- Card Access Door Control & Management
- 24/7 CCTV Recording
- Video Escort
- Anti-Loitering
- Door Ajar Notification
- Forced Entry Displatch
- Latchkey Kid Notification
- Vital Signs Monitoring
- Maintenance



Safe Lobby

***Get a safe lobby entrance...
a safer building 24/7...
and notification when your
kids arrive home...
For about \$.50 a day***





Thank You

TESTIMONY OF

On behalf of Good Old Lower East Side INC.

GOLES

The Council of the City of New York

Committee on Public Housing

Committee on Public Safety

Oversight - An eye toward safety – Examining NYCHA's Safety and Security task force

February 17, 2010

Good Morning Council members Vallone and Mendez

Let me start by thanking you for the opportunity to testify before you all today. My Name is Marquis Jenkins and I am a public housing organizer at Good Old Lower East Side and long time resident of Public Housing. GOLES is a neighborhood housing and preservation organization that has served the Lower East Side (LES) of Manhattan since 1977 and is dedicated to tenants' rights, homelessness prevention, economic development and community revitalization. GOLES accomplishes our mission by working with community residents to advocate and organize. GOLES' long-term goals are to build the power of low-income residents on the Lower East Side to address displacement and gentrification, preserve and expand the low-income housing stock, assert community self-determination over the use of public space and ensure a safe, clean and healthy environment where people live, work, and play.

It is my hope that my testimony will amplify residents concerns on the issues of safety within their development. It is also my hope that my recommendation will lead to a **comprehensive and holistic** approach to improving residents' quality of life as it relates to their safety. In May of 2010, GOLES launched a "Report card" survey to assess the repairs and management of NYCHA. The survey was designed so that residents can grade NYCHA on the services they provide and the conditions of their developments, buildings and apartments. Thus far we have surveyed over 700 Public Housing residents on the Lower East Side of Manhattan. In our preliminary assessment we found that 31% of residents gave NYCHA an "F" for police protection and 28% gave an "F" for building and development safety – F being the most common grade for both. 68% of the residents surveyed said that they would or do feel safer with surveillance cameras installed in their Development. While more than half of the residents we have surveyed prefer to have cameras, we at GOLES are firm in the belief that keeping our developments safe requires much more.

It is clear by these results that something must be done about the safety of residents. We believe that the City Council Resolution #423-2010 calling for the federal government to allocate federal dollars or funding to subsidize security cameras in NYCHA developments is a good start at tackling these issues. However, we believe that the city council should request more funding not only to subsidize cameras but also to provide resources for tenants

associations to set up and support tenant patrol. Residents are often the first line of defense when it comes to making sure their developments are safe, therefore they are best able to notify officials when they believe illegal activity is taking place within their developments.

As you already know, NYCHA currently pays over \$70 million a year to NYPD for "special services". This funding is unjust – Public Housing residents pay twice as much for police services as any other residents in NYC, and many residents feel more harassed than protected by the PSA officers. Our recommendation is that in addition to being used for capital improvements, some of this funding should go towards providing extra resources for tenant patrol.

Finally, as you know, NYCHA has put a hold on the further installation of surveillance cameras in the developments while they wait for the Safety and Security Task Force to put together a report, which include looking in to the Newark Housing Authority security systems. We are not sure if NYCHA is planning on using that system, but we would like to stress the following pros and cons:

- Pros:
 - Job creation
 - 24 hour monitoring of the developments
 - Emergency audio capabilities
 - HD quality video footage
- Cons:
 - Shift in crime to another area
 - Cost of system
 - Key card cost to residents and monitoring of residents entering and leaving – privacy concerns?

Without seeing the system, it is hard for us to accurately form an opinion about it. If NYCHA is seriously considering bringing this system or any components of it to New York, we request a tour of the Newark System for advocates and resident leaders so that we can make informed recommendations. We future would like to stress that as with any new program that will have a direct impact on residents that there would be a hearing for residents to give feedback

I want to thank you Council Member Mendez and Council Member Vallone for holding this hearing and listening to my testimony. We hope to continue this dialogue with you in looking at ways to increase safety in all of NYC housing developments.

- Anti Loitering
- Door Ajar Notification
- Latchkey/Child Notification



95% of apartment building crime begins at the front door.

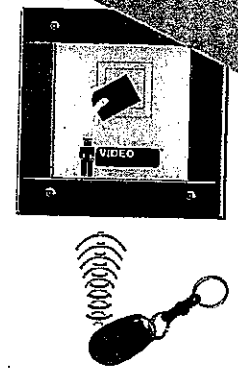
**A Safe Entrance...
A Safer Building...
For about \$.50 a day!**

WANT A SAFER LOBBY ENTRANCE?
The Video Doorman Safe Lobby Package provides a building with remote security and surveillance 24/7, just like an actual doorman or guard. It limits access only to tenants; it makes sure the front door is closed; it detects forced entry; it welcomes and escorts tenants into the building 24/7; and it prohibits loitering in the lobby. Access control, monitoring and recording are all rolled into one system.

HOW IT WORKS
The system integrates a card reader and front door contact with cameras, speakers and microphones in the lobby and elevator. It is linked to a high quality Digital Video Recorder equipped with Video Analytics connected to a high speed IT line and a 24 hour UL certified Central Station. Tenants can use a transmitter to request "Video Escort" from Central Station operators into the building.

- WHAT YOU GET**
- 24/7 Access Control & CCTV Surveillance
 - A Safe Lobby and Entrance Area
 - Loitering or Soliciting Prevention
 - On-call Video "Escort" Service to greet you
 - Emergency Entry for police, fire & medical
 - Video Analytics alert Central Station operators of loitering

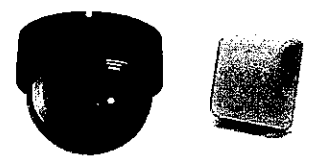
1 ACCESS
The system starts with a vandal proof exterior Video Doorman card reader tied into the front door. Tenants use transmitter/fob to enter the building. If desired, a camera, speaker and microphone can be added to surveil the exterior entrance.



2 CENTRAL STATION
An internet A/V signal travels over a high speed internet connection to a 24-hour UL certified Central Station. Operators are trained to handle video monitoring calls and will dispatch authorities and notify owners when necessary.



3 ENTRY/SURVEILLANCE
High Resolution cameras and speakers/microphones allow Central Station operators to interact and monitor the entrance of the building and the lobby.



4 VIDEO ANALYTICS PREVENTS LOITERING
Proprietary video analytics monitor lobby and entrance cameras and alert trained Central Station operators to warn intruders and prevent loitering.



5 24/7 RECORDING
Video Doorman uses the most advanced, professional Digital Video Recorder. It provides 24/7 real time, high-resolution video recording, and on-call 2-way remote audio/video. 24/7 Vital Signs Monitoring instantly reports any system malfunction



1. CARD ACCESS DOOR CONTROL & MANAGEMENT

Enrollment. No more keys outstanding or lost. Every tenant registers for a card and if it's lost, it will be programmed out of the system.

2. 24/7 CCTV RECORDING

With a capability for Central Station interface, audio and visual.

3. VIDEO ESCORT

By pressing a remote Video Doorman® transmitter prior to entering the building, a tenant will come up on our screen when they enter the lobby and we can "escort" them to the elevator or to their floor (if there's a camera/microphone in the elevator). We can talk, listen and view. If there's an intruder, we'll warn him we're watching and recording, and if necessary we will dispatch authorities.

4. ANTI-LOITERING

Video Analytics monitor lobby and entrance cameras. If a person(s) stay in the lobby more than 3 minutes our Central Station operators are alerted and come online to ask them to leave: "No loitering allowed in the building." If they don't leave, they will be informed that the Police Department will be dispatched. If they stay, we dispatch.

Anti-loitering removes potential muggers, drug dealers or homeless people from the lobby. Tenants feel safe knowing they are coming home to an entrance with no potential threats. For owners this greatly reduces potential liability.

5. DOOR AJAR NOTIFICATION

To owner

6. FORCED ENTRY DISPATCH

To police

7. LATCHKEY KID NOTIFICATION

When a child comes home, we email the parent.

8. VITAL SIGNS MONITORING

The DVR is programmed to report to Central Station when it needs service, if a camera is out, or if it's turned off.

9. MAINTENANCE

Service, parts and labor, on all products that are part of the Video Doorman® is covered under the quarterly. This includes the DVR, cameras, speaker/microphones, and access control.