

COMMITTEE ON WOMEN AND GENDER EQUITY
JOINTLY WITH THE SUBCOMMITTEE ON COVID RECOVERY AND RESILIENCY 1
CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the
COMMITTEE ON WOMEN AND GENDER EQUITY
JOINTLY WITH THE SUBCOMMITTEE ON COVID RECOVERY AND
RESILIENCY

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Thursday, September 22, 2022

Start: 1:52 P. M.

Recess: 4:32 P. M.

HELD AT: 250 Broadway - Committee Room,
16th Floor

B E F O R E: Hon. Tiffany Cabán, Chair
Hon. Francisco Moya, Chair

COUNCIL MEMBERS:

Althea V. Stevens
Diana Ayala
Gale A. Brewer
James F. Gennaro
Jennifer Gutiérrez
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Kevin C. Riley
Kristin Richardson Jordan
Mercedes Narcisse
Selvena N. Brooks-Powers
Carlina Rivera

COMMITTEE ON WOMEN AND GENDER EQUITY
JOINTLY WITH THE SUBCOMMITTEE ON COVID RECOVERY AND RESILIENCY
A P P E A R A N C E S

Dr. Celia Quinn,
Deputy Commissioner of Disease Control at the NYC
Department of Health and Mental Hygiene

Dr. Ted Long,
Senior Vice President for Ambulatory
Care and Executive Director of NYC Test & Treat at
New York City Health + Hospitals

Dr. Lawrence Purpura,
Assistant Professor of Medicine and Infectious
Diseases Specialist at Columbia University Medical
Center

Namrata Pradhan,
Organizer at Adhikaar

Rukamani Bhaattarai,
Domestic Worker Leader at Adhikaar

Lisa Bernstein,
Hand in Hand: The Domestic Employers Network

Kenya Williams,
NYC Coalition for Domestic Work; Member of Carroll
Gardens Association

Elizabeth Martin,
Product Manager at Salesforce; New Yorker living
with Long COVID

Dr. David Putrino,
Director of Rehabilitation Innovation for Mount
Sinai Health System

Ed Yong,
Science Journalist; Staff Writer at The Atlantic

COMMITTEE ON WOMEN AND GENDER EQUITY
JOINTLY WITH THE SUBCOMMITTEE ON COVID RECOVERY AND RESILIENCY

A P P E A R A N C E S (CONTINUED)

JD Davids,
Co-founder at Network for Long COVID Justice/
Strategies for High Impact

Kimberleigh Smith,
Senior Director of Public Policy and Advocacy for
Callen-Lorde Community Health Center: *Speaking on
behalf of* Elsbet Servay, Family Nurse Practitioner at
Callen-Lorde Community Health Center

Juan Pinzon,
Director of Health Campaigns and Government
Engagement at Community Service Society of New York

Mae Smith,
Executive Director at NYC Administration for
Children's Services

Dr. Anthony Komaroff,
Professor of Medicine at Harvard Medical School

Gabriel San Emeterio,
Co-founder of Strategies for High Impact and its
Network for Long COVID Justice, *Testifying on Behalf
of: Themselves, Anonymous Witnesses One and Two,* and
reading Dr. Susan Levine's Testimony into the record.

Therese Russo,
Long COVID Advocate with the National Network for
Long COVID Justice - NY, and the New York State
Chapter Leader for #MEAction

Myra Batchelder,
Health Policy and Advocacy in NYC

Rachel Robles,
New York City Resident and a member of patient
advocacy organizations [such As Body Politic and
Patient Led Research Collaborative]

2 SERGEANT LUGO: This is a microphone check,
3 today's date is September 22, 2022, on The Committee
4 on Women and Gender Equity jointly with the
5 Subcommittee on COVID Recovery and Resiliency located
6 on the 16th floor, recorded by Pedro Lugo.

7 SERGEANT AT ARMS: Good afternoon, and welcome to
8 today's New York Council Hearing on Women and Gender
9 Equity jointly with the Subcommittee on COVID
10 Recovery and Resiliency. If you wish to submit
11 testimony, you may do so at
12 testimony@council.nyc.gov. At this time, please
13 silence all electronic devices, and thank you for
14 your cooperation. Chairs, we are ready to begin.

15 CHAIRPERSON CABÁN: Thank you.

16 [GAVELING IN] [GAVEL SOUND]

17 Good afternoon, everyone, my name is Tiffany
18 Cabán, my pronouns are she/her, and I am the Chair of
19 The Committee on Women and Gender Equity. I would
20 like to give an opening statement, and then I will
21 hand it over to our co-chair today.

22 The President has declared the pandemic over.
23 The Governor's public health policy is "you do you",
24 but for millions of our people, especially women,
25 COVID continues to represent an urgent threat of

1 death, disability, illness, and suffering. Yesterday
2 alone COVID claimed the lives of at least 916
3 Americans. And if we were to do a minute of silence
4 for each of them, this hearing would not be able to
5 start until around 5:00 in the morning. We lose
6 about a 9/11's worth of Americans every week to
7 COVID, with this year's excess death rate on track to
8 match last year's. And the thing is, the death rate
9 isn't the only danger COVID poses.
10

11 Today, we are here to talk about the facet of
12 this viral disease that is just as horrific -- Long
13 COVID. It afflicts the young and old alike, the sick
14 and healthy alike, the vaccinated and unvaccinated
15 alike, and symptoms can last years. There is no
16 known cure for it, and as Time Magazine put it this
17 week, quote, "The only way to prevent it is to not
18 get infected at all."

19 And with new highly diverged variants poised
20 for ImmunoScape popping up all of the time, our
21 vaccine response is likely to continue struggling to
22 catch up indefinitely. We will be particularly
23 looking at its gendered impacts, but deficit to say,
24 Long COVID is a pandemic unto itself. Public health
25 scholars vary on how many COVID survivors are plagued

1
2 by ongoing symptoms -- some estimates put the figure
3 as high as one out of every three. But even if only
4 5% were afflicted, that would total 7.5 million
5 Americans -- 7.5 million. And for context,
6 approximately 1.8 million Americans are diagnosed
7 with cancer every year; 1.5 million with diabetes,
8 and Harvard economist David Cutler estimates that as
9 many as three 3.5 million American workers are out of
10 work due to Long COVID costing our economy \$3.7
11 trillion total. As for the gendered impacts,
12 according the World Health Organization, women are
13 twice likely as men to experience Long COVID. And,
14 why is it so much more likely in women? It's because
15 women bare... Is it because women bare a
16 disproportionate amount of the childcare, housework,
17 and social reproduction burdens, and therefore,
18 cannot get the clinical rest necessary to fully
19 recover? Are there immunological differences linked
20 to sex or the social determinate of gender? Are
21 there other possible explanations we are currently
22 unaware of?

23 And today, we hope today find out what we know,
24 what we suspect, and what we need more research on.
25 But, what is clear; however, is that greatly more

1
2 women than man continue to experience symptoms well
3 after they stop testing positive for COVID. And what
4 are those symptoms? It's basically everything.

5 Long COVID can affect your heart; a study this
6 month in an international journal found that 73% of
7 COVID survivors had cardiac signs and symptoms more
8 than three months after infection, and 57% still had
9 them at nearly one-year.

10 Long COVID can affect your brain. A study of more
11 than six million patients 65 and older published in
12 The Journal of Alzheimer Disease, found that the risk
13 for developing Alzheimer's increased by 50 to 80% in
14 older adults who caught COVID-19 within a year.

15 The CDC has found that Long COVID can increase
16 your risk of strokes, neuropathy, asthma, diabetes,
17 pulmonary embolism and other thrombotic disorders,
18 and the list goes on and on.

19 Quiet as it is kept, this is indisputably a mass
20 disabling event, and possibly the longest one in
21 history.

22 So, again, a reminder that every terrible aspect
23 of Long COVID is twice as prevalent in women. And
24 that is one of the main reasons our elected leaders,
25

1
2 prominent medical personalities, and corporate medial
3 rarely ever mention Long COVID.

4 The members of this committee are intimately
5 familiar with how often women are dismissed by
6 doctors -- told that their symptoms are all in their
7 head, and made to question their sanity. And, once
8 upon a time, they would proclaim a diagnosis of
9 hysteria. And now they use more polite words, but it
10 all adds up to the same thing, if it's women who
11 suffer more, it's easier to ignore.

12 But there is another related factor at play here,
13 why when given the scope and depth of the threat, are
14 elected leaders shredding every last public health
15 protection we ever put in place? And the reason is
16 simple, they are doing the bidding of the corporate
17 ownership class, overwhelming men, whose windfall
18 profits depend on forcing working people,
19 predominantly women, to commute and work in dangerous
20 conditions. And it's a choice to prioritize profits
21 over people -- period.

22 If we care about New Yorkers, if we care about
23 the disability community, if we care about women and
24 our transgender, gender fluid, non-binary, and gender
25 non-conforming neighbors/friends/family, we will

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2 treat this topic with much more seriousness and
3 compassion than the billionaire folks running our
4 city, running our country, and running our loved ones
5 into the ground.

6 And, so, I want to thank everyone here for
7 joining us today for this hearing. And with that, I
8 will pass it to Council Member Moya for his opening
9 remarks.

10 CHAIRPERSON MOYA: Thank you, and, uh, good
11 afternoon, thank you, Chair Cabán.

12 I Council Member Francisco Moya, I am the chair
13 of the Subcommittee on COVID Recovery and Resiliency.
14 I would like to thank, uh, my co-chair and my
15 colleagues for being present here today for this
16 important discussion.

17 Since the City's first confirmed case of COVID-19
18 in February of 2020, the number of New York City
19 residents that have been infected total is almost 3
20 million.

21 There is no denying that the pandemic has had a
22 profound effect on each every one of us. While there
23 is still much to learn about the effects of the
24 virus, we do know that its impact can last longer
25 after a person's recovery from the infection.

1 According to the CDC, one in 13 adults in the
2 United States currently experience Long COVID
3 symptoms, which is defined as symptoms lasting three
4 or more months from after the virus is first
5 contracted.
6

7 This past June, The COVID Subcommittee held a
8 joint hearing with The Committee on Hospitals on
9 long-term COVID treatment in New York City Hospitals.
10 Today we are here to address what is now referred to
11 as Long COVID Syndrome. While millions of dollars
12 are currently being spent to study this in general,
13 research has found that women are significantly more
14 likely than men to develop the symptoms associated
15 with Long COVID. A March 2022 study published in the
16 Journal for Women's Health found that a larger
17 portion of women who had COVID had lingering symptoms
18 compared to men for an average of five months after
19 initial infection. Women are significantly more
20 likely to report persistent weakness, altered smell
21 and taste, and shortness of breath, palpitations, and
22 muscle pain. Experts say that this difference in
23 symptoms may be because women in general have
24 stronger immune systems, the disparate response may
25 appear because the woman's immune system reacts more

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2 robustly and rapidly, which can protect from an
3 initial severe infection, but it can render women
4 more vulnerable to prolonged autoimmune related
5 diseases. These are some of the explanations we are
6 hoping to explore in more detail with the experts on
7 Long COVID who have kindly joined us for today's
8 hearing.

9 As the rest of the world moves on, we must
10 continue to focus on -- and take seriously -- the
11 long-term effects that this virus has had on the
12 health of New Yorkers, especially those without
13 social safety nets.

14 Preliminary data shows that the negative impact
15 of Long-term COVID extends far beyond health. It
16 impacts a person's ability to work and maintain
17 social relationships. The City and the country as
18 whole must be vigilant in identifying, uh, the gender
19 impacts on Long COVID, and to consider the ways in
20 which women, transgender, gender non-conforming
21 individuals are uniquely affected by this virus.
22 Women are the backbone of our society and are
23 suffering, and we cannot ignore their cries for help.

24 I want to thank the administration for being here
25 today, and I look forward to our discussion on this

1
2 important issue. Again, I want to thank Chair Cabán
3 once again, as well as the Subcommittee on COVID
4 Recovery and Resiliency, and I want to thank, uh, my
5 committee staff for their work in this issue, uh,
6 Harbani, Sarah, and also Mahnoor, as well as my Chief
7 of Staff, Meghan Tadio, and Phiveline Solano.

8 I now turn this back to Chair Cabán.

9 CHAIRPERSON CABÁN: Thank you, uhm, and with that
10 I'd also like to thank my staff for their hard works:
11 Steph Silkowski, my Chief of Staff; Madhuri Shukla,
12 Legislative and Budget Director; and Jesse Myerson -
13 Director of Communications; as well as the committee
14 staff for their work in this hearing: Brenda
15 McKinney, Senior Legislative Counsel; Anastassia
16 Zimina, Legislative Policy Analyst.

17 And before we move to Dr. Levine, who will
18 testify before the administration today, I want to
19 welcome the students who are here today, uh, and also
20 recognize my colleagues present for the record:
21 Council Member Narcisse, Council Member Riley,
22 Council Member Brooks - Powers, Council Member
23 Rivera, and Council Member Stevens, and Council
24 Member Gennaro, who is with us virtually -- I hope
25 you are feeling better.

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2 COUNCIL MEMBER GENNARO: Long COVID is a pain in
3 the ass, and that's what I have.

4 CHAIRPERSON CABÁN: Ugh.

5 COMMITTEE COUNSEL: We appear to be having
6 technical difficulties, we'll give her one minute.

7 CHAIRPERSON CABÁN: Okay. And, we are just going
8 to wait about one minute, uh, Dr. Levine is currently
9 trying to get on to the Zoom. I appreciate folks'
10 patience, thank you.

11 CHAIRPERSON CABÁN: And, if there is anybody here
12 that wants to testify today, just make sure that you
13 speak to the sergeant, and fill out one of the
14 Appearance Cards, thank you.

15 SERGEANT AT ARMS: If you are in person and you've
16 registered to sign in online to testify, you also
17 have to sign in at the desk.

18 CHAIRPERSON CABÁN: And I would just like to
19 acknowledge that we have been joined by Council
20 Member Brewer.

21 COMMITTEE COUNSEL: Hi, everyone, thank you for
22 your patience. We are experiencing a technical
23 difficulty, and the witness is trying to log in. So,
24 it should just be one minute, thank you for your
25 patience.

1
2 COMMITTEE COUNSEL: Everyone, thank you again for
3 your patience. This is the hearing on The Gendered
4 Impact of Long COVID with The Committee on Women and
5 Gender Equity and Subcommittee on COVID Recovery and
6 Resiliency.

7 We will wait one more minute to try to facilitate
8 these issues. Uhm, we have been working behind the
9 scenes on them, and then move on if we can't do that.
10 So, thank you very much we appreciate your patience.

11 CHAIRPERSON CABÁN: Alright, thank you, we are
12 going to move to admin testimony.

13 COMMITTEE COUNSEL: Thank you, Admin, for being
14 here. Will you please raise your right hand?

15 Do you affirm to tell the truth, the whole truth,
16 and nothing but the truth, before this committee, and
17 to respond honestly to council member questions?

18 DEPUTY COMMISSIONER QUINN: I do.

19 SENIOR VICE PRESIDENT LONG: I do.

20 COMMITTEE COUNSEL: You may begin.

21 DEPUTY COMMISSIONER QUINN: Thank you, good
22 afternoon, Chairs Cabán and Moya, and members of the
23 Women & Gender Equity Committee and the Subcommittee
24 on COVID-19 Recovery and Resiliency. I am Dr. Celia
25 Quinn, Deputy Commissioner of Disease Control at the

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2 NYC Department of Health and Mental Hygiene. I am
3 joined today by my colleague from Health + Hospitals,
4 Dr. Ted Long, Senior Vice President for Ambulatory
5 Care and Executive Director of NYC Test & Treat.
6 Thank you for the opportunity to testify today to
7 provide information on what is currently known about
8 the long-term effects of COVID-19, often called Long
9 COVID.

10 Scientists and clinicians are still learning
11 about Long COVID. Generally, Long COVID refers to a
12 wide range of new, returning, or ongoing health
13 problems that people may experience after being
14 infected with the virus that causes COVID-19.

15 Although most people who have COVID-19 get better
16 within a few days after infection, some experience
17 prolonged symptoms. Anyone who has had a COVID-19
18 infection can experience Long COVID. A variety of
19 symptoms impacting different body systems such as
20 cognitive, respiratory, circulatory, neurological,
21 and digestive systems, have been reported. It is
22 likely that different pathological processes are
23 contributing to the symptoms associated with Long
24 COVID.

1
2 Long COVID is therefore not a single disease
3 entity or process, but likely reflects multiple ways
4 that the virus can cause prolonged health problems in
5 some people. There is no singular test to diagnose
6 Long COVID, and symptoms could be caused by other
7 health problems. For these and many other reasons, it
8 can be difficult for people to get an accurate and
9 timely diagnosis.

10 As public health experts, we want to prevent as
11 many people as possible from getting sick. To that
12 end, I will take a moment to speak about important
13 preventive measures everyone can take to reduce the
14 risk of contracting and transmitting COVID-19 and
15 thus, dealing with potential long-term effects of the
16 virus. It continues to be critical for New Yorkers to
17 stay up to date with their vaccinations - including
18 getting the new bivalent COVID-19 booster this fall.
19 Vaccines help you avoid getting severely ill or being
20 hospitalized. Anyone can go to NYC Vaccine Finder, to
21 find a place to get a free vaccine close to them. I
22 am still recommending people wear a high-quality mask
23 in public indoor settings. Further, utilize COVID-19
24 testing which is now widely available. Get tested
25 especially if you don't feel well, before and after

1
2 travel or attending large gatherings; and get tested
3 prior to visiting with someone who is at higher risk
4 of poor health outcomes, like older adults. And if
5 you test positive, make sure to contact your health
6 care provider to discuss treatment options. As
7 always, if someone does not have access to a
8 provider, they can call 311 to get connected to care.

9 Like I mentioned, staying up to date on
10 vaccination is very important. Not only do vaccines
11 reduce the likelihood of getting severely ill from
12 COVID-19, but several studies have found that
13 vaccination reduces the risk of developing Long COVID
14 by 15-60%. It has also been found that more vaccine
15 doses per individual may reduce the likelihood of
16 developing Long COVID, further highlighting the
17 importance of being up to date with booster
18 recommendations. The Health Department is also
19 monitoring ongoing studies that are looking to see if
20 COVID-19 treatments, like Paxlovid, ease Long COVID
21 symptoms— though these studies are still too new to
22 have conclusive answers.

23 Currently, we have some local data on Long COVID.
24 Data collected from the Health Department's
25 population-based Community Health Survey conducted in

1
2 2021, suggests that up to 30% of New York City adults
3 who have had COVID-19 may experience some form of
4 Long COVID. This survey also found that approximately
5 28% percent of females with a likely past COVID-19
6 infection reported having at least one long term
7 physical or long term emotional or mental health
8 issue, some had both, that they thought was due to
9 COVID-19 compared to approximately 20% of males. We
10 are working to enhance this survey and broaden our
11 understanding of Long COVID by refining questions
12 regarding symptoms, looking at the impact Long COVID
13 has on participants' lives, and assessing their
14 access to care. As noted above, the long-term effects
15 of COVID-19 can manifest as a broad range of symptoms
16 and may be due to other health problems. This survey,
17 over time, will help us characterize Long COVID, and
18 ensure any lessons are incorporated into public
19 health practice. That being said, due to the many
20 complexities to consider, it is very challenging to
21 study Long COVID and to create surveillance systems
22 that account for all relevant factors.

23 The Health Department is also reviewing studies
24 on Long COVID including those that are looking at any
25 differences between sexes on the impact of Long

1 COVID, which has been reported in the news media and
2 is the focus of this hearing. At this time, it is not
3 yet known how much of this disparate impact is a
4 biological difference or if it is related to various
5 detection biases— for example, females may engage
6 more with the health care system and/or may report
7 the condition and symptoms more often than males.
8 However, a UK study, found that females were more
9 likely to have one or more persistent symptoms at 12
10 weeks after initial illness when compared to males.
11 Another study published in the European Respiratory
12 Journal, suggested that a higher prevalence of Long
13 COVID in females could be due to higher prevalence of
14 autoimmune diseases, for example, prevalence of
15 Postural Tachycardia Syndrome (PTS) and Chronic
16 Fatigue Syndrome in females, which are conditions
17 that can be associated with Long COVID.
18

19 There is still a lot that we do not know about
20 Long COVID, and we are still learning about the virus
21 that causes COVID-19 itself. However, it is crucially
22 important that we ensure New Yorkers know about the
23 possibility of developing Long COVID, that they
24 understand the importance of avoiding COVID-19
25 infection in the first place, and are able to access

1 clinical services for any symptoms that are
2 interfering with their daily lives. On the Health
3 Department's website, we have general information on
4 Long COVID, as well as a non-exhaustive list of Post-
5 COVID Care Clinics for patients experiencing
6 continuing health issues after contracting COVID-19.
7 Part of the intent of this list is for providers to
8 appropriately refer patients who require specialized
9 care. As I have mentioned, without a diagnosis—which
10 can be difficult to obtain—getting appropriate care
11 and support is challenging, that's why much of our
12 educational efforts have been focused on healthcare
13 providers.
14

15 In June, the Health Department and Health +
16 Hospitals co-hosted a Long COVID Symposium to help
17 providers recognize possible occurrences of Long
18 COVID amongst patients they are treating. The Health
19 Department has also sent out communications to
20 providers with educational resources for clinical
21 care, information on symptoms, and patient support
22 resources. For the public, we have run TV commercials
23 and radio ads with Health Department doctors to
24 increase the awareness of Long COVID symptoms. We
25 have also been educating our Public Health Corps

1
2 partners to increase community awareness and promote
3 care-seeking for those living with Long COVID.

4 There is always more to do. We welcome the
5 opportunity to hear your suggestions and questions.
6 We rely on your partnership as you have your ear on
7 the ground and interact with your communities daily.

8 I am happy to have Dr. Ted Long here with me
9 today. H+H has been at the forefront of offering
10 comprehensive clinical services to meet the needs of
11 patients who are navigating Long COVID, including
12 three COVID-19 Centers of Excellence (COEs) and
13 through the launch of Test & Treat's AfterCare. We
14 are happy to answer your questions.

15 CHAIRPERSON CABÁN: Thank you.

16 So, I think I want to start with, uhm, following
17 up on some of your testimony where you lay out that
18 there have been educational efforts as well as
19 different kinds of communications using different
20 kinds of mediums. I would like to dig in on both of
21 those pieces a little bit.

22 What are you existing programs on Long COVID, and
23 what are the existing programs across New York City,
24 and what are the current and long term plans to help
25 the growing number of people with Long COVID?

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2 DEPUTY COMMISSIONER QUINN: Thank you. So, The
3 Health Department's efforts, especially with our
4 public health corps and community based organizations
5 that we work with, and our public communication is
6 really about raising awareness so that people who are
7 experiencing symptoms after COVID know that they
8 should be seeking care and that care is available for
9 them.

10 I would like to it over to Dr. Long to talk a bit
11 about the specific clinical services that H+H is
12 offering... (CROSS-TALK)

13 CHAIRPERSON CABÁN: Yeah, and... And... And, to
14 add to that question, to get more into specifics,
15 just, also what kinds of resources are being put into
16 this? Like a dollar number, right? Because, like I
17 said, we are doing education, but if we are not doing
18 at the scale where we are reaching enough people,
19 like, that's a question for concern as well.

20 SENIOR VICE PRESIDENT LONG: Yeah, so, hi, I just
21 want to start by saying thank you for having us
22 today. And thank you for bringing up this extremely
23 important topic.

24 I am a primary care doctor in The Bronx
25 [INAUDIBLE] practicing tomorrow, and too many of my

1 patients today have Long COVID. So for me, this is a
2 personal, very important issue that we need to
3 address immediately as a cornerstone of our city's
4 recovery.
5

6 So, I want to talk about two programs that we
7 have that address Long COVID. The first is our
8 AfterCare Program, which is a city program. And, the
9 second program is our COVID Centers of Excellence,
10 which are something that we early knew would be
11 important that we uniquely created in New York City.

12 For AfterCare in terms of some of the numbers, so
13 AfterCare is program that we created awhile back when
14 we were first learning about Long COVID, knowing that
15 this would be a very important thing to help our
16 city, where we proactively were going to reach out to
17 people that had had COVID before, see who was still
18 potentially suffering from symptoms related to COVID
19 -- or could have Long COVID -- and bring them in for
20 whatever it is that they would need. Since then, the
21 program has evolved so that you can actually call
22 212-COVID19 and speak with one of our navigators with
23 a direct connection there. But, what our navigators,
24 whether we are reaching out to you or whether you're
25 calling us will do, uh, is we will talk to you about

1 what's going on with you. Uh, for a lot of people,
2 to the number one thing people need is a referral for
3 more medical care at one of our COVID Centers of
4 Excellence. The reason that is important, is for my
5 patients I see in The Bronx every Friday who have
6 Long COVID, I do my best to take good care of them.
7 I care about them, but I worry about people that
8 don't have me as their doctor. What about all of the
9 New Yorkers that are suffering in silence because
10 they don't know how to engage with the healthcare
11 system, or they can't make sense of these symptoms
12 they're having, which can be confusing. So referrals
13 to one of our Centers of Excellence can help to
14 resolve that. Other types of discussions that are
15 AfterCare Navigators have with people is that we also
16 offer mental health, financial assistance, help with
17 utilities, help with housing, and we finally offer,
18 uhm, a community through Body Politic, because a lot
19 of... And, this is what my patients tell me all the
20 time, is that what they are experiencing frightens
21 them. And for a lot of people it's human nature to
22 want to be around other people that are going through
23 something similar. So, Body Politic is a community
24 support group and organization that enables people to
25

1
2 come together. So, the AfterCare Program, we started
3 off by reaching out, we sent hundreds of thousands of
4 texts and phone calls to former cases or people that
5 formerly had COVID , with the focus on our Taskforce
6 on Racial Inclusion and Equity Neighborhoods. We
7 spoke with those people, and we actually reached more
8 than 230,000 of them, and then we made connections
9 with them for whatever the resources that they needed
10 were. And, again, it varied person to person. Some
11 people needed medical care, some people needed
12 financial support. Right now, the status of
13 AfterCare is it's still very active. We are still
14 reaching out to people and you can, again, call 212-
15 COVID19 to speak with an AfterCare Navigator today.

16 So, one of the things that we want to make sure
17 we focus on is that we have enough AfterCare
18 Navigators based on the need that we are seeing in
19 our communities for Long COVID. We are in a great
20 position now, but that's something that we want to
21 have a key focus on in terms of, uh, making sure that
22 we have the future resources in place to take care of
23 people with COVID. Uh... (CROSS-TALK)

24
25

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2 CHAIRPERSON CABÁN: How many navigators are there?
3 And in your opinion, how many do we need to meet the
4 current needs?

5 SENIOR VICE PRESIDENT LONG: Yeah, so, I would say
6 we need as many navigators as we need to be able to
7 pick up the phone when people call us and to be able
8 to make outbound phone calls. Right now, you can try
9 yourself, uh, somebody will pick up the phone almost
10 immediately when you call 212-COVID19. And there is a
11 press-off for one of our AfterCare Navigators. We
12 have hundreds through three organizations, two
13 community based organizations, BronxWorks and the
14 Chinese-American Planning Council.

15 So, this is something we keep a key focus on, but
16 right now we are definitely able to meet the need
17 that we are seeing, and our goal is to make sure that
18 we are proactively giving every New Yorker who has
19 had COVID, and who has these symptoms, which can be
20 scary, a place to go, and a place to get answers, and
21 a place to feel support.

22 Our Centers of Excellence -- I'll be very brief -
23 - these are clinical centers that we have opened of
24 three of them over the last year... one to two
25 years.

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You asked about costs, we spent \$140 million constructing these three Centers of Excellence. But, the important part there, is that we did six years of constructing these state of the art medical facilities, six years worth of work, in six months. Because we cannot wait six years to care of our New Yorkers with Long COVID. We have to take care of them now. So, we were able to accomplish that, which is no small feat.

Now we are accepting patient; we have completed more than 20,000 visits across my three Centers of Excellence. And when you come in, you have a holistic evaluation for you and your family about what's going on with you, your symptoms of Long COVID. We have onsite care for some of the more common things like an pulmonologist that can do pulmonary function tests, or cardiologist who can perform onsite echocardiography, uh, for patients, as you mentioned earlier that studies show are more likely to have consequences of COVID like that.

I'm happy to go in to more detail if that would be helpful.

1
2 CHAIRPERSON CABÁN: Yeah, you mentioned the \$140
3 million for COVID Centers of Excellence, what is the
4 budget for the AfterCare Program?

5 SENIOR VICE PRESIDENT LONG: So, the budget for
6 the AfterCare Program is funded by OMB, and right now
7 we are receiving the funding we need for, uh, again,
8 the hundreds of AfterCare Navigators that we have
9 through the three organizations that work with.

10 I defer to OMB to share more specifics about
11 numbers.

12 CHAIRPERSON CABÁN: Okay, great.

13 And ,you know, I hear you describe these
14 AfterCare Programs, the center, uhm, and so, I guess
15 my question also is ,like, in your opinion, right,
16 there is this infrastructure that is laid out
17 presumably to tackle this very real health epidemic
18 that are experiencing. Do you find that our current
19 public health policy, like taking away mask mandates,
20 stopping The Test & Trace, and all of these different
21 things are counterproductive and kind of undercut the
22 ability for this great infrastructure to have the
23 kind of impact it needs to or to achieve the goal
24 that these... that this infrastructure ultimately
25 has.

1
2 SENIOR VICE PRESIDENT LONG: I will answer maybe
3 the second part, and I will turn to Celia to answer
4 the first part about some of the other public health
5 measures like masks.

6 One of the things that makes me proud to be a New
7 Yorker every day, is I remain your Executive Director
8 of the New York City The Test & Trace Corps. We are
9 stronger than we have ever been, and we have units
10 now that can go around into our communities, 75% of
11 the time in our Taskforce on Racial Inclusion &
12 Equity neighborhoods. We offer you testing; if you
13 test positive speak to a clinician, get Paxlovid, you
14 walk away with it within 20 minutes. That is the
15 type of thing that we want to do a lot more of in New
16 York City -- to meet people where they are -- so that
17 we can be able to treat New Yorkers with the tools
18 that we have in our tool belt now.

19 So, The Test & Trace, I just wanted to say, uh,
20 is very much still here for New York City, and will
21 continue in New York to support New York City as long
22 as COVID is a threat to any New Yorker. I'll let
23 you... (CROSS-TALK)

24 DEPUTY COMMISSIONER QUINN: Yeah, and thank you.
25 Uh, Chair Cabán, you mentioned in your opening

1
2 remarks that COVID is still here, it's still
3 impacting New Yorkers on a daily basis. And to that
4 end, The Health Department is still recommending a
5 lot of preventive measures to help prevent people
6 from becoming infected and to prevent severe illness
7 and the consequences of that. So, we are still
8 recommending that people wear masks in indoor
9 settings, we definitely are encouraging people to be
10 up to date on their vaccinations. And with a new
11 bivalent vaccine, available just in the past few
12 weeks, which is recommended for everyone 12 and
13 older, we are doing a lot of community outreach
14 through our Public Health Corps, through all of our
15 work with providers, to make sure that people know
16 that they, you know, should be getting this vaccine.
17 We have a new media campaign release for that just
18 starting this week. So, you know, I think all of
19 these preventive measures are things that we are
20 hoping to work with New Yorkers to make a part of
21 their daily lives.

22 CHAIRPERSON CABÁN: And does The Health Department
23 have recommendations around hybrid work? Right, I
24 mean, out of all of the things that we know are
25 unknown about Long COVID, we do know that the best

1 way to prevent Long COVID is to not contract COVID.

2 And, again, for city workers, for example, we are
3 seeing a real push to... that folks must be in
4 person. Is there a recommendation or guidance around
5 being able to work remotely?
6

7 DEPUTY COMMISSIONER QUINN: I think we have seen
8 that people being vaccinated and following the
9 preventive recommendations that I've already
10 outlined, is effective at reducing transmission.

11 CHAIRPERSON CABÁN: And, so you don't have a
12 recommendation around hybrid work polices or whether
13 that would reduce the likelihood of contracting COVID
14 and; therefore, Long COVID?

15 DEPUTY COMMISSIONER QUINN: We are still
16 recommending that people wear masks in indoor
17 settings, we recommend that people stay up to date on
18 all of their vaccinations. And we are doing a lot of
19 work to help people do that this fall.

20 CHAIRPERSON CABÁN: Okay.

21 And you also mentioned in your testimony, around
22 I know that you hit on the hundreds of thousands of
23 text messages that were sent out, and some of the
24 patient resources and things like that, what is...
25 you talked about some of the... the material

1 supports in terms of it -- what sounded like
2 financial assistance, I'm assuming like low barrier
3 grants? How much has been set aside for that? How
4 much has spent up to this point? What is the process
5 to access it?
6

7 SENIOR VICE PRESIDENT LONG: I can speak from the
8 perspective of AfterCare, and then I will turn to
9 Celia to see if she wants to add anything.

10 So, the way that we access financial resources is
11 we use our AfterCare Navigators to navigate. And a
12 lot of the resources that people need already exist,
13 but people don't necessarily know how to get them.
14 You know, an example that comes to mind often for me
15 is the healthcare system is, uh, for Dr. Quinn and
16 me, we really get it. We know to get almost anything
17 in the healthcare system. I don't take for granted
18 that my patients don't have the same understanding I
19 do of how to navigate our healthcare system. The
20 same way that I don't know how to navigate our
21 financial systems as well as our AfterCare Navigators
22 do, who are specifically trained to help people to
23 get the resources that they need. So, things, uh,
24 again like rent assistance, utilities assistance, a
25 lot of these are programs that already exist in New

1
2 York City, but our job is to make so that we are able
3 to bring all of these things to light to people --
4 whether it's healthcare you need or rental
5 assistance. The reason we created AfterCare is that
6 we didn't want to let any New Yorker suffer in
7 silence at home without knowing that there was a
8 place that they could go for whatever support that
9 they would need. And that has really been our mantra
10 and it's why AfterCare is so important to us.

11 CHAIRPERSON CABÁN: So, correct me if I am wrong,
12 what you're... In terms of the financial assistance
13 and other supports that you laid out in your
14 testimony, that is already existing infrastructure,
15 correct? Like, just do... Kind of being another
16 sort of pass off point, it's sort of what we do in
17 our Constituent Services Offices, right?

18 So, my question becomes, and I talked about this
19 in my opening testimony, about the economic impact of
20 Long COVID and people not being able to go to work as
21 a result, the programs that we currently offer as a
22 city, do they take into account Long COVID as a
23 disability? Right? Like, what is the process there
24 to make sure that, you know, we are feeding people
25 into this infrastructure, but is it... Is it up to

1 date with the moment in time that we are in? Because
2 when it, you know, when I listened to the testimony,
3 what it sounded like to me was, like, oh, this sounds
4 like specific, you know, again, low barrier grants
5 for people experiencing Long COVID that are in an
6 acute crisis and need some level of stabilization to
7 stay in their homes, to put food on their tables, but
8 that is not really what I am hearing.
9

10 So, I am also curious about if there are numbers
11 and tracking of how many Long COVID patients are
12 accessing and getting the financial assistance that
13 they need in whatever area it is?

14 DEPUTY COMMISSIONER QUINN: Yeah, so, uh, you
15 know, I can't speak to all of the different citywide
16 programs that are available for people with a wide
17 variety of needs. I think... Well, I think what
18 you're opening remarks raised, is that because of
19 Long COVID people are experiencing these needs. I
20 think the H+H AfterCare Program has an excellent
21 record of bringing people, connecting them by calling
22 simple phone number, 212-COVID19, to get them access
23 to a wide variety of supports that they might need as
24 part of the, uhm, COVID care that they need.

25 And, in... (CROSS-TALK)

1
2 CHAIRPERSON CABÁN: Is there a data set available,
3 are there numbers that you can provide us with?

4 SENIOR VICE PRESIDENT LONG: So, for the AfterCare
5 Program, we do publish data that we put on our
6 website. So, you can go to our The Test & Trace
7 Website, which is one of the, uh, I learned this
8 recently, there's a difference between a website and
9 a web page, a web page on the Health + Hospitals
10 website. And that has the data that we, you know,
11 collect about the types of things people use from the
12 AfterCare Program from the conversations. If you
13 look at that and want to learn more, definitely send
14 us an email and we'll be happy to [INAUDIBLE] ...

15 (CROSS-TALK)

16 CHAIRPERSON CABÁN: And... And, that includes,
17 and I'm sorry, because I can't pull it up right
18 now... (CROSS-TALK)

19 SENIOR VICE PRESIDENT LONG: That's okay...

20 (CROSS-TALK)

21 CHAIRPERSON CABÁN: But that... In terms of...
22 That includes people who go through the AfterCare
23 system and it would say, like, this many people got
24 housing relief, this many people got, you know, money
25 for their utilities or whatever. Does... Is that

1 the kind of data that is publicly available on the
2 site?

3
4 SENIOR VICE PRESIDENT LONG: We break it up into
5 more general buckets. But, for example, I can tell
6 you that some of the more common things that we are
7 able to help people with -- in terms of -- so, just
8 to back up for a second, we have been able to
9 complete, uh, referrals or in other words, to
10 complete the connection to resources for more than
11 30,000 New Yorkers to date. So, 30,000... More than
12 30,000 New Yorkers, we have been able to connect to
13 resources. Whether it's HRA, whether it's a Centers
14 of Excellence for medical care, whether it's the Body
15 Politic for community support.

16 Some examples, and then if you go to our website
17 and take a look ,you know, be happy to talk more
18 about it afterwards, but things that are more common
19 is HRA is one of the more common things that people
20 request. Utility assistance is fairly common, too.
21 The most common is our Centers of Excellence. Which,
22 I think makes sense, because a lot of the symptoms
23 that, uh, constitute the, uhm, the condition we refer
24 to Long COVID, are frankly scary for people. And a
25 lot of the people that we're seeing, I see new

1 patients like the... this myself, there are people
2 who are engaging with the healthcare system now,
3 because they have a new symptom, like hair loss, that
4 they are terrified by, they don't know what it means,
5 and in New York City, we connect them to me as a
6 doctor. In other cities, we don't have analogous,
7 programs like this, but I am really proud that we do
8 this proactive outreach and we have a clear place for
9 people that are suffering from symptoms of Long
10 COVID, or need financial support, or just need to be
11 a part of a community support group. We give them a
12 good, clear option in New York City just by calling
13 212-COVID19.
14

15 CHAIRPERSON CABÁN: Great, thank you.

16 A simple, but big question, is the funding for
17 these programs sufficient given the current state of
18 the pandemic and the number of New Yorkers suffering
19 from Long COVID? And, also connected to that, how do
20 you anticipate the 7.75% budget cuts over the next
21 four years that The Mayor is requiring of DOHMH will
22 affect the budgets and staffing?

23 DEPUTY COMMISSIONER QUINN: So, I will start. So,
24 you know, I don't have specific budget numbers to
25 share today. But, the work that The Health

1 Department is doing, and it's currently funded,
2 encompasses a lot of different types of COVID-19
3 work, including the ongoing surveillance work around
4 Long COVID that will help us understand not only who
5 is currently impacted or might become impacted by
6 Long COVID, but I think that will also help us
7 understand what is the right level of utilization for
8 the types of programs that H+H, for example, is
9 using, and how to help design for those needs going
10 forward. So, you know, we would never turn down
11 additional funding to do more work.

13 CHAIRPERSON CABÁN: I would like for you all to
14 have more funding.

15 And, then, finally, just... Has there been any
16 interest in creating a citywide taskforce on Long
17 COVID?

18 DEPUTY COMMISSIONER QUINN: So, currently, and I
19 hope this is reflected in our testimony here today,
20 there is a lot of collaboration between The Health
21 Department and H+H, as well as multiple others city,
22 state, and federal partners... (CROSS-TALK)

23 CHAIRPERSON CABÁN: Okay

24 DEPUTY COMMISSIONER QUINN: on this topic right
25 now. We are frequently in conversations about new

1 findings as different scientific findings emerge.
2
3 And I mentioned in the testimony that earlier this
4 summer we held a symposium for both patients and
5 providers about Long COVID with Health + Hospitals
6 that was really designed to help providers understand
7 how to recognize this, how to provide compassionate
8 appropriate care, and how to refer people for
9 additional ,you know, specialized care when they need
10 it. So, those are the kinds of collaborations we're,
11 you know, we are currently engaged in and expect to
12 continue.

13 SENIOR VICE PRESIDENT LONG: And if I could just
14 build on the symposium. I... To me the most
15 powerful thing in the world is a patient's story.
16 Nothing is more powerful than when my patients tell
17 me every time I see them in clinic, and nothing is
18 more powerful to me than hearing what patients have
19 had to go through or those who are suffering in
20 silence and have not been able to see a doctor yet.
21 We led off of this symposium, and it's a... There's
22 a public link for it, so you can view all of it later
23 on. But, it was led off as it always should be, with
24 patient stories about patients that have Long COVID
25 now and what they have gone through and what they

1 need. And that's the right way to think about it.

2 So, ,you know, the way that we are coming at this, is
3 the symposium really informed ,you know, how we need
4 to refine and keep our focus on Long COVID, but it
5 starts with... it started with the stories of
6 patients and that always needs to be our focus.

7
8 CHAIRPERSON CABÁN: Thank you. And I am going to
9 pass it to Chair Moya.

10 CHAIRPERSON MOYA: Thank you, Chair Cabán. Just a
11 couple of questions, uh, thank you both for your
12 testimony here today.

13 I want to go back to a couple of things that we
14 have kind of discussed in the past but are relevant
15 to the topic of today's hearing.

16 Are the language barriers preventing the non-
17 English speaking population from reporting the Long
18 COVID symptoms and causing underreporting for Long
19 COVID in immigrant communities?

20 DEPUTY COMMISSIONER QUINN: Uh, so, the figures
21 that I mentioned from The Health Department's
22 community health survey, just I'll give a little bit
23 more detail about that survey so people can
24 understand how we get that information.

1 So, this is an annual survey that The Health
2 Department conducts, and it provides pretty robust
3 data on the health of New Yorkers by neighborhood, by
4 borough, and also citywide, and provides estimates on
5 a broad range of chronic diseases and also behavioral
6 health risk factors that really help us to plan for
7 public health interventions but also many of our
8 partners to help plan for interventions as well.

9 So, it's a cross-sectional survey, and there are
10 appropriately 10,000 people who participate. It is
11 all adults age 18 and older, from all five boroughs
12 of New York City. These surveys are conducted by
13 web, by phone, and pencil and paper depending on what
14 people need. And the survey is conducted in English,
15 Spanish, Russian, Chinese -- both Mandarin and
16 Cantonese, Bengali, and Haitian Creole. So, then
17 these are the data that we are analyzing to
18 understand. And, people can visit our website to get
19 information about the annual results of the community
20 health survey. It can be found on the EpiQuery
21 section of our website.

22 CHAIRPERSON MOYA: Thank you. And, have there,
23 uh, been any impacts seen on fertility after COVID
24 infections or with those suffering from Long COVID?
25

1
2 DEPUTY COMMISSIONER QUINN: So, I am not familiar
3 with specific studies related to that. There may be
4 some studies out there that address that issue. I
5 expect that it is a little too early to know fully
6 what the extent of the impact would be.

7 CHAIRPERSON MOYA: Okay. And does poverty in
8 communities of color, uh, really create a deficit in
9 Long COVID treatment similar to what caused the high
10 mortality in those communities in the early days of
11 the pandemic?

12 DEPUTY COMMISSIONER QUINN: So, I think, you know,
13 access to care and access to resources needed for
14 people to engage in healthcare is a very big problem.
15 And, it is certainly something that has relevance to
16 this conversation about Long COVID.

17 On the sort of epidemiology and assessment side,
18 ,you know, I think there is a lot of national studies
19 going on as well as our own health departments
20 efforts to do surveillance for this condition here in
21 New York City. I think some of those issues that you
22 are raising around access to care will make it
23 difficult for us to really understand what the impact
24 is. But, those are things that -- I know in the
25

1 health department side -- we're working with academic
2 partners to understand how to better study.
3

4 SENIOR VICE PRESIDENT LONG: And, if I could just
5 add on there too, in terms of how we look at
6 different communities. So, we center a three... As
7 you know Centers of Excellence, we made the decision
8 on where to put them based on where people were
9 disproportionately impacted by COVID. And, then
10 moving forward after that, one of the things about
11 AfterCare that is so important to me as a primary
12 care doctor, is this is a proactive way to reach out
13 to people. We reached out to people in our Taskforce
14 on Racial Inclusion & Equity Neighborhoods. We knew
15 how to reach them, because we reached 89% of every
16 single case in New York City through contacting
17 tracing up until omicron. We reached you before nine
18 out of 10 times, we can reach you again now to see
19 how you're doing. And that gave us the ability to
20 connect with people who often were suffering in
21 silence at home, were confused by frightening
22 symptoms, and didn't know how to access the support
23 that they may have already qualified for. So, we
24 wanted to be able to solve all of that, and that
25

1 really is the backbone of the AfterCare Program in
2 terms of why it is so important to our city.
3

4 CHAIRPERSON MOYA: Alright, and does the hesitancy
5 to receiving the vaccine in the past? Do communities
6 of color are just [INAUDIBLE] like, uh, very, very
7 skeptical of taking that. Has that had any impact on
8 receiving treatment for Long COVID?

9 DEPUTY COMMISSIONER QUINN: Uh, so, you know,
10 vaccine hesitancy is such a complex issue, on that we
11 are continually working on in a variety of different
12 ways. I think The Health Department's Public Health
13 Corp has been very much engaged in a lot of
14 communities of color, across all of the TRIE
15 neighborhoods within New York City and elsewhere, to
16 work on issues of vaccine hesitancy. We are also
17 training these same community health workers to
18 understand how to connect people to care for, you
19 know, treatment of cute COVID, and also to recognize
20 when to seek care for Long COVID.

21 CHAIRPERSON MOYA: Got it. Do you feel that the,
22 uh, general population has a good understanding of
23 the potential risk of COVID? And could we do more to
24 inform COVID patients and those at risk of COVID
25 about the risks of long term COVID as well? Like, I

1
2 am just trying to, like, see do you have a sense that
3 they're getting... (CROSS-TALK)

4 DEPUTY COMMISSIONER QUINN: [INAUDIBLE]

5 CHAIRPERSON MOYA: It...

6 DEPUTY COMMISSIONER QUINN: Yeah. I think this is
7 like, you know, this is the work of public health is
8 to continually communicate to people about their
9 current risks are. Especially as our understanding
10 of what those risks are evolved... Like, with Long
11 COVID, there is still a lot to be learned. I think
12 there is certainly enough that we know to, you know,
13 that preventing Long COVID is one reason to avoid
14 being infected with COVID using those prevention
15 measures that I have already described. So, you
16 know, this is not something that we are seeing that
17 we will stop doing. I think this is really the work
18 of The Health Department to continue to educate
19 people and help them understand how to avoid those
20 health risks.

21 SENIOR VICE PRESIDENT LONG: And I would just add
22 on to that, we are stronger together. So, if we all,
23 everybody in this room, could know and tell five
24 other people, call 212-COVID19 if you have symptoms
25 that are scary to you -- if you don't know what's

1
2 going on, and you have had COVID in the past, uh, the
3 city would be a healthier place.

4 CHAIRPERSON MOYA: Great, and then, uh, just this
5 is going to be my last question, but what has been
6 the economic impact of women taking off from work due
7 to Long COVID? Since they seem to be impacted at a
8 higher rate.

9 DEPUTY COMMISSIONER QUINN: I don't think... I
10 don't have information about that; although, I think
11 it's a very important question.

12 CHAIRPERSON MOYA: Alright, okay.

13 Well, thank you for that, I am going to turn it
14 now over to Chair Cabán.

15 CHAIRPERSON CABÁN: Thank you, and I just have a
16 couple of more questions for you. Uh, the first
17 being, you know, you talked again a little bit about
18 outreach, education, especially for New Yorkers --
19 patients -- right? But can you talk specifically
20 about what H+H is doing to ensure that providers
21 received adequate training that is grounded in
22 several decades of expertise post viral chronic
23 research and care, right, including on how to manage
24 three of the most commonly... The common poor...
25 poorly understood, yet treatable conditions arising

1
2 from Long COVID: ME, Mast Cell Activation Syndrome
3 (MCAS), and then, forgive me, but, uhm, dysautonomia?
4 You can help me out.

5 SENIOR VICE PRESIDENT LONG: You did great.

6 CHAIRPERSON CABÁN: Ah! Thank you, I appreciate
7 that... (CROSS-TALK)

8 SENIOR VICE PRESIDENT LONG: [INAUDIBLE]...
9 (CROSS-TALK)

10 CHAIRPERSON CABÁN: But, yeah, I mean,
11 specifically, I want to hear more about like what we
12 are doing to ensure that healthcare professionals
13 received that adequate training on identifying and
14 providing care for... for people with Long COVID and
15 infection associated chronic illness?

16 SENIOR VICE PRESIDENT LONG: I would love to
17 start, but as I... As I start, I am going to, you
18 know, immediately point to Dr. Quinn and say, you
19 know, this is a collaborative effort. How we train
20 both our clinicians, but how Dr. Quinn trains the
21 clinicians across New York City is something that we
22 do together. We meet together, we meet together
23 regularly about, uh, what clinicians, both in our
24 system and outside of our system need, in order to
25 take the best care of people. I'll give two examples

1
2 of what we do in our system, and then I will turn to
3 Dr. Quinn.

4 One, is that we do... We have ways of bringing
5 together our clinicians through usual leadership
6 conferences, uh, and that is a way that we are able
7 to put out the most recent evidence, because the
8 evidence does change. One of the things that we see
9 with our clinicians is the desire to see, as other
10 symptoms or other, uh, facets of Long COVID are being
11 discovered in the evidence, how can we inform them
12 about it? How can we send them the most recent
13 article on x, y, or z? So, we have regular, ongoing
14 trainings for our clinicians in our system, but then
15 also we built in to our electronic medical record,
16 Epic, a special type of note that goes through just
17 in case you forget something, all of what we know
18 about Long COVID, so that when you're having the
19 discussion with the patients, you see on the computer
20 screen the reminder of exactly what to ask about.
21 And we update that regularly as we learn more from
22 the evidence as well.

23 DEPUTY COMMISSIONER QUINN: Thanks, and, yes,
24 those are some really great examples of the kinds of
25 best practices that we have tried to help all of the

1 healthcare systems put in to place. The Health
2 Department has a number of ways to reach out to
3 providers and educate them. In addition to the
4 symposium that we did in June, we also sent out a
5 Dear Colleague Letter that describes ,you know, many
6 of the high level topics that were covered in the
7 symposium, but also really reflects The Health
8 Department's perspective on how important it is for
9 physicians to listen, to take seriously complaints
10 that might seem strange or not fit certain patterns,
11 to ,you know, help people connect to the types of
12 treatment or resources they need to manage their
13 symptoms when they are experiencing them. So, those
14 Dear Colleague Letters go out to tens of thousands of
15 providers within New York City, and we have many ways
16 of reaching them.

18 CHAIRPERSON CABÁN: And, then, my... My final
19 question is related to this, but, you know, to
20 compliment that, what is H+H doing or planning to do
21 to help address implicit biases in healthcare
22 professionals? So, you know, just to name a few,
23 right? Like, women, Black women, particularly non-
24 binary people, trans folks, gender nonconforming
25 folks, and other queer folks that have historically,

1
2 uhm, gotten, you know, the short end of the stick
3 when it comes to care?

4 SENIOR VICE PRESIDENT LONG: Yeah, and I think
5 it's important to say that outright. Because at H+H,
6 you know, it's woven in to the fabric of everything
7 we do. We provide gender affirming care at H+H. We
8 have six Pride Centers. At Metropolitan Hospital we,
9 uhm, we do gender affirming surgery. So, you know,
10 for us, it's woven in to the fabric of everything
11 that we do. We have specific trainings on implicit
12 bias, but more than the trainings, it's just part of
13 how we deliver care. Everything we do, uhm, is
14 focused on equity and focused on being gender
15 affirming of all of our patients. And that is why
16 H+H, uhm, is such a special place. Uhm, I'll...

17 (CROSS-TALK)

18 DEPUTY COMMISSIONER QUINN: Yeah, yeah,
19 [INAUDIBLE] thanks, I was also going to jump in to
20 add that ,you know, this is such a core part of what
21 The Health Department -- how we see our role, and
22 supporting providers to put these in to practice.
23 And to that end, I just wanted highlight our LGBTQ+
24 Bill of Rights that The Health Department developed
25 and that we use to promote across all of our work,

1
2 and that includes our efforts with neighborhood
3 Health Action Centers with our Public Health Corp
4 with providers in New York City.

5 CHAIRPERSON CABÁN: Okay, well, thank you, and
6 thank you for being here, thank you for taking our
7 questions. And, also thank you in advance for being
8 responsive to our followups.

9 SENIOR VICE PRESIDENT LONG: Absolutely. Thank you
10 for having us, and again, thank you for putting the
11 spotlight on some critically important issues.

12 DEPUTY COMMISSIONER QUINN: Yes, agreed, thank
13 you.

14 COMMITTEE COUNSEL: Okay, thank you so much. So,
15 this finished the administration portion of the
16 hearing. We will now be moving to public testimony.
17 Please just gives us one moment. I will read the
18 names of the panelists for the first panel for public
19 testimony.

20 It will be Dr. Purpura, Namrata Pradhan, and I
21 apologize in advance for any mispronunciations,
22 Tatiana Bejar, Lisa Bernstein (sp?), Kenya Williams,
23 and Elizabeth Martin.

24 Thank you to the administration, and it will be
25 just one moment. We are just going to give people

1
2 who were named time to come up to the table. This
3 will be a hybrid panel, so half in person, and half
4 remote.

5 Okay, I am going to read the names, uh, and
6 apologies, my name is Brenda McKinney, and I am a
7 Senior Committee Counsel or Senior Legislative
8 Counsel at the New York City Council. I work on The
9 Committee on Women and Gender Equity. I am going to
10 read the names of the members of this panel one more
11 time. And we will go in order. Uh, so panelists
12 will be muted -- who are testifying remotely -- until
13 it is your turn, and then a box will pop up for you
14 to click on.

15 The order of this panel will be Dr. Purpura,
16 Namrata Pradhan from Adhikaar, Tatiana Bejar, Lisa
17 Bernstein, Kenya Williams, and Elizabeth Martin, with
18 the final two panelists in person.

19 So, at this point, we are ready to begin
20 testimony. So, we will move to our first public
21 panelists, which is Dr. Purpura. You may begin your
22 testimony when the sergeant calls the clock, and you
23 are on a three minute clock. Thank you.

24 SERGEANT AT ARMS: Starting time.
25

1
2 DR. PURPURA: Good afternoon City Council members,
3 Thank you for your time and efforts today regarding
4 this very important matter that impacts tens of
5 thousands of New Yorkers. I am speaking to you today
6 as a Long COVID clinician, researcher, and also a
7 family member of someone severely impacted by Long
8 COVID and remains on medical disability- who was
9 diagnosed with Long COVID more than a year after I
10 started my clinical and research work on the topic.

11 I am an Assistant Professor of Medicine and
12 Infectious Diseases Specialist at Columbia University
13 Medical Center, where I lead efforts in the division
14 of infectious diseases regarding Long COVID. I have
15 also participated as a panelist in the New York State
16 and New York City symposiums on Long COVID as a
17 clinical and research expert. My professional
18 experience with post-viral syndrome far pre-dates
19 COVID and started during my time working with Ebola
20 survivors in West Africa in Liberia as an
21 epidemiologist at the CDC. I saw first-hand the
22 impact of post-Ebola syndrome, which is strikingly
23 similar to what we now know as Long COVID in many
24 ways.

1 When COVID hit New York in March of 2020, I
2
3 replicated the viral persistence and post-
4 Ebola syndrome work I was doing in West Africa to
5 create a longitudinal research study at Columbia. We
6 detected signals in our data by the summer of 2020 of
7 neurologic Long COVID and we have expanded our
8 efforts to include more comprehensive and targeted
9 surveys for long COVID specific symptoms and are
10 collaborating with several labs across the country to
11 perform advanced laboratory testing to help identify
12 what exactly is causing Long COVID. To date, we have
13 recruited over 500 participants and more than half
14 are endorsing severe Long COVID. Our collaborators
15 range from labs at Columbia, other academic centers
16 across the nation, private biotechnology and
17 pharmaceutical companies, as well as the New York
18 City Department of Health.

19 In addition to my research efforts, I personally
20 provide clinical care to more than 50 patients with
21 severe symptoms in my infectious diseases clinic. I
22 also work with various sub-specialists across
23 Columbia.

24 My patients present with a variety of types of
25 Long COVID, ranging from chronic fatigue syndrome,

1
2 brain fog, dysautonomia/POTS, mast cell activation
3 syndrome, irritable bowel syndrome, ringing in the
4 ear, peripheral neuropathy, as well as severe
5 pulmonary and cardiac Long COVID. Unfortunately, many
6 of my patients have had to take time off of work and
7 I frequently assist with writing letters of medical
8 necessity for unemployment and disability claims.

9 I kindly urge the council to continue to listen
10 to the voices of Long COVID patients, advocates,
11 clinicians, and researchers, as Long COVID is clearly
12 a public health concern that requires assistance for
13 many and also resources and city-level to provide
14 better care for New Yorkers. Thank you.

15 COMMITTEE COUNSEL: Okay, and just an update,
16 because the first witness, Dr. Purpura, thank you,
17 uh, has to leave at three o'clock, the chairs are
18 going to ask questions of the first witness. Then we
19 will return to the rest of the panel and save
20 questions for the end of the panel.

21 CHAIRPERSON CABÁN: Great, thank you. Uh, first
22 of all, thank you being with us. We really, really
23 appreciate your testimony here today.

24 A couple of questions for you. I think ,you
25 know, doctors who are not well versed in post-viral

1 illness may find that the normal battery of tests
2 that they run on patients don't turn up results
3 outside of acceptable parameters leading to believe
4 that the symptoms are all in their patients' heads.
5 Are there tests that you run that do show abnormal
6 levels of physiological indicators?
7

8 DR. PURPURA: Thank you for that question. I
9 think it really highlights one very important topic
10 regarding clinical care with Long COVID, is that we
11 have to listen to our patients and not necessarily
12 just rely on laboratory testing despite that it goes
13 against of lot how modern medicine is practiced. And
14 I think we are learning how to respond to many of
15 these more silent diseases through Long COVID.

16 So, specifically regarding what tests we order,
17 so as a sub-specialist, I have access to more
18 advanced testing than probably would typically be
19 done by the more frontline primary care providers.
20 So, by the time patients see me, they have already
21 had routine screening, uh, looking for things that we
22 would definitely want to rule out like diabetes,
23 vitamin deficiencies, and other chronic illnesses.
24 So, for my assessment, we do more advance immunologic
25 testing. So, I am screening for autoimmune diseases,

1 as well getting, uh, a better sense of the
2 functioning of the immune system. But, these tests
3 can be more expensive, but as an infectious disease
4 specialist, we can provide better justification for
5 performing these tests. And, I will say that, uh,
6 although rare, I have diagnosed several patients with
7 autoimmune conditions that I believe have been
8 worsened by COVID. And so I think a subset of
9 patients are experiencing an unmasking of
10 autoimmunity. We are also seeing that some patients
11 are having just generalized immune dysfunction, and
12 we can pick up signals in laboratory testing such as
13 cytokine panels. And this is also being reflected in
14 a lot of the basic science studies that have been
15 coming out over the past few months that have defined
16 hypothesis for different mechanisms of Long COVID
17 including dysfunction T cells, as well as
18 autoantibodies. So, in general, yes, there is more
19 advanced testing that we can do. And, I think it...
20 Once thing that we need to consider is how to offer
21 these type of tests to patients who are either
22 uninsured or that may not be available to them at the
23 time.
24

1
2 CHAIRPERSON CABÁN: And, based on your, you know,
3 your work, your experience, in your view do you think
4 that employers should grant Long COVID patients
5 reasonable accommodations?

6 DR. PURPURA: Absolutely. I think one important
7 condition to highlight with Long COVID, is that there
8 really is not one type of Long COVID. I look at Long
9 COVID as many different Venn diagrams with a lot of
10 overlap across the various types of symptoms. And
11 these range from, as I mentioned before, from heart,
12 the lungs, to the brain, uh, to the peripheral
13 nerves. And they can all present with unique types
14 of disability unfortunately. So, to... For example,
15 patients with severe cognitive dysfunction, it is
16 very important when managing chronic fatigue syndrome
17 and brain fog that patients have the ability to limit
18 their exertion. So, we call this pacing, and it's one
19 of the tenets of treating chronic fatigue syndrome.
20 And if employers aren't allowing patients to have
21 this type of time to limit themselves so that they
22 don't cause relapses or worsening of their symptoms,
23 it can be detrimental to them. And the same thing
24 goes to jobs that require more physical exertion, and
25 the patients are having chronic shortness of breath

1
2 or have chronic cardiac conditions, or even weakness
3 due to peripheral neuropathy, employers definitely
4 need to take this into consideration. And, again, as
5 I mentioned, uh, I write a lot of these letters, and
6 I think it is a very important consideration.

7 CHAIRPERSON CABÁN: Thank you. Uh, and I am just
8 going ask you two quick last questions, I know that
9 you are under a time constraint. So, again, I am
10 deeply grateful that you are here with us today.

11 But, you know, what can DOHMH and H+H do in order
12 to ensure that providers are well educated about Long
13 COVID? And, then, ,you know, with your experience
14 with working with patients, what supports and
15 resources do they need that they aren't currently
16 getting?

17 DR. PURPURA: That is such a fantastic question.
18 You know, I am very happy that both the state and the
19 city have taken much more initiative in the past 12
20 months. I think both the symposiums are excellent
21 examples of that. I was also assisting with the Dear
22 Colleague Letter that was described earlier. I think
23 all of these efforts are wonderful, and they need to
24 target every level of the medical and public health
25 system. So, as of now, this still feels like a lot

1 of Long COVID care is coming out of the academic
2 centers and falling on to sub-specialist. And
3 unfortunately, the wait time to see many of us two to
4 three months if not longer. So, I think in terms of
5 how we can immediately improve access to care, it
6 would, you know, typically mean providing better
7 education to healthcare providers at all levels. And
8 I think taking it out of the sub-specialties and
9 putting it into primary care would be an excellent
10 first step. So, I think the Dear Colleague Letter
11 was a, you know, a first initiative that was done,
12 but I think clearly there can be a lot more done to
13 provide education to all of the providers across the
14 city. So, I think that is an initial step that would
15 be very beneficial.

17 And, just in terms of providing care to patients,
18 you know, something that I am trying to work on, is
19 how do we provide recourses and education prior to
20 when a patient can actually be seen by a healthcare
21 provider. And even if it takes several weeks to see
22 a provider, you know, there are things that we
23 recommend at our first visits that do not necessarily
24 require an in person visit or even a phone call. A
25 lot of can be done through dissemination of

1
2 information, through either online resources or
3 pamphlets. And I think having... By giving people
4 who may have concern for Long COVID, these type of
5 resources, they can start to educate themselves and
6 already make lifestyle and dietary changes that could
7 immediately impact them.

8 So, I think overall there needs to be more of an
9 emphasis towards doing things to immediately provide
10 information and care to patients. And this could be
11 both at the patient level, but also at the provider
12 and public health level.

13 CHAIRPERSON CABÁN: Thank you.

14 COMMITTEE COUNSEL: Chair Moya, you don't have any
15 questions?

16 Okay, thank you very much. We will now move to
17 our next panelist, thank you, Doctor.

18 And we will continue with this panel. Just one
19 moment, please.

20 Alright, so our next witness will be Namrata
21 Pradhan (*from) Adhikaar (sic). You may begin your
22 testimony when the sergeant calls the clock.

23 SERGEANT AT ARMS: Starting time.
24
25

1
2 NAMRATA PRADHAN: Hi, good afternoon, I am Namrata
3 Pradhan, I am an Organizer for Adhikaar. So, our
4 worker leader, Rukmani, is testifying today.

5 RUKAMANI BHAATTARAI: Hi, Namaste, Namaste,
6 everyone. My name is Rukamani Bhaattarai, I am an
7 active member of the Adhikaar and a leader... Sorry,
8 a leader [INAUDIBLE] Adhikaar [INAUDIBLE] training,
9 and have been working as a domestic worker in NYC
10 since 2017. I am speaking on behalf of the hundreds
11 and thousands of domestic workers in New York City
12 and 1,800 other Nepali Speaking domestic workers,
13 members of Adhikaar.

14 In the 2020, during the pandemic, I lost my job,
15 and I did not have any income source, and it impacted
16 my mental and physical health. I did not have any
17 medication in my apartment and was unable to get the
18 medication [INAUDIBLE] crying pain. This [INAUDIBLE]
19 I did not have the option as the doctor's office
20 [INAUDIBLE] wasn't open then. When I Googled it
21 myself, I found out that it was a frozen shoulder. I
22 started doing the exercises and somehow finally found
23 some relief. When I felt a little better, I started
24 looking for a job, but it was so hard. I interviewed
25 for at least 16 or 17 different places, but nowhere

1 did they offer what I knew was the minimum wage and
2 my basic right as a domestic worker in New York City.
3 I also experienced a lot of discrimination during
4 this process, which made the experience much harder.
5 This struggle added to my mental, emotional, and
6 physical pain. And it made me so sad, so sad to know
7 that as a domestic worker, we were forced to have to
8 accept jobs that did not provide our basic rights
9 just because we needed a job. This is not only my
10 story, this is the painful story of thousands of my
11 domestic worker sisters. However, we are called
12 essential workers, but we never get the same benefits
13 as the other essential workers.
14

15 Today, I am testifying for The Committee on Women
16 and Gender Equity and the Subcommittee on COVID
17 Recovery and Resiliency to ask you to support The
18 Domestic Worker and Employer Empowerment Initiative.
19 We need this initiative to build up our service
20 [INAUDIBLE] service education and leadership
21 development for other domestic workers like me. And
22 we need to ensure that employers are being educated
23 to understand and [INAUDIBLE] follow their
24 responsibilities. With the [INAUDIBLE]... (CROSS-
25 TALK)

1
2 CHAIRPERSON MOYA: Thank you. Thank you so much
3 for your testimony... Thank you so much for your
4 testimony today, thank you.

5 RUKAMANI BHAATTARAI: [INAUDIBLE] work [INAUDIBLE]

6 CHAIRPERSON MOYA: Thank you so much for your
7 testimony today, thank you.

8 RUKAMANI BHAATTARAI: Thank you, thank you very
9 much, Namaste.

10 COMMITTEE COUNSEL: Thank you so much for your
11 testimony.

12 We will now move to the two live witnesses...
13 Oh, apologies, the next witness will be Lisa
14 Bernstein. If you are ready to testify, you may be
15 begin when the sergeant calls the clock.

16 LISA BERNSTEIN: Okay, thank you... (CROSS-TALK)

17 SERGEANT AT ARMS: Starting time... Starting
18 time.

19 LISA BERNSTEIN: Hello, my name is Lisa Bernstein,
20 and I am honored to be here as a member of Hand in
21 Hand: The Domestic Employers Network, a national
22 network of employers of nannies, house cleaners, home
23 attendants, and family caregivers, who works with
24 domestic worker organizations to transform the care
25 sector to one that is fair and equitable.

1
2 Hand in Hand is a member of the NYC Coalition for
3 Domestic Work, along with the National Domestic
4 Workers Alliance, The Domestic Employers Network,
5 Adhikaar, and Carroll Gardens Association.

6 Since the day my daughter was born, 27 years ago,
7 I have employed domestic workers. In fact, without
8 Glendora and Philippa (sp?), the amazing nannies who
9 cared for my children, or Carmina (sp?), who now
10 cares for my mother-in-law, I am not exaggerating,
11 without these women, I would not have been able to do
12 my work or support my family in New York City for the
13 last 27 years.

14 But, of course, all of us, especially mothers,
15 know that caregiving is at the very heart and soul of
16 our lives, our humanity, and our economy. Every day,
17 it is the caregivers who are the true essential
18 workers of New York.

19 During the first year of COVID, my mother-in-
20 law's Alzheimer symptoms worsened and she needed
21 round the clock care. I wanted to know I could do
22 the right thing, and with the COVID, the safe thing
23 for our family, for my mother-in-law, and of course
24 for her new caregiver. But, not surprisingly, these
25 essential workers were, and still are, forgotten at

1
2 the federal, state, and New York City level. There
3 was no guidance or support for employers of domestic
4 workers. Once again, our systems, our culture, and
5 our city forgot to value the work that is most
6 valuable. It was a wakeup call for me, and it's why
7 I joined Hand in Hand: The Domestic Employers
8 Network.

9 The domestic workers of New York City were
10 desperate when COVID locked the city down. Many of
11 them lost their jobs. They had no safety net and no
12 protection. And they didn't even received simple
13 recognition of the truly essential nature of their
14 work.

15 Some employers who worked from home fired their
16 nanny or housekeeper with no notice; others made
17 insane demands. But just as many employers paid
18 whatever they could do keep their family and their
19 employees family safe during early COVID --
20 understanding that the salary they paid was keeping
21 another family fed.

22 Domestic work cannot be done remotely. It is
23 often emotion as well as physical work. Domestic
24 workers wake up every morning to provide care to
25 others, yet cannot stay home to care for themselves

1 of their families no matter how sick they may feel.
2
3 Many cannot afford to take the time off needed to
4 recover from COVID, and, so, ironically, they are
5 then very much at risk for Long COVID.

6 The ability to rest, recover, and still be able
7 to eat and pay the rent, this is the very definition
8 of a social determinate of health.

9 COVID and Long COVID continue. So, please don't
10 once again forget domestic workers. Employers who
11 want to do the right thing need the city's leadership
12 on the continuing COVID and Long COVID crisis. This
13 is just one of the reasons why I proudly support The
14 Domestic Worker and Employer Empowerment... (CROSS-
15 TALK)

16 SERGEANT AT ARMS: Time expired.

17 LISA BERNSTEIN: Initiative, sorry.

18 CHAIRPERSON CABÁN: Well, thank you.

19 COMMITTEE COUNSEL: Okay, thank you so much for
20 your testimony.

21 And just a reminder that we accept... Uh, The
22 Council accepts written testimony up to 72 hours
23 after the start of the hearing. You can email
24 written testimony to testimony@council.nyc.gov. That
25 written testimony does not have a limit. So, please

1
2 feel free to contact staff if you have questions and
3 email written testimony.

4 We will now move to the next witness on this
5 panel. There are two more witnesses. The next
6 witness is in person, Kenya Williams from the NYC
7 Coalition for Domestic Work.

8 KENYA WILLIAMS: Good afternoon, thank you, Chair,
9 and council members on the committee, for offering me
10 time to speak this afternoon.

11 My name is Kenya Williams, I am a domestic worker
12 and a member of Carroll Gardens Association. We
13 along with the National Domestic Workers Alliance,
14 Adhikaar, and Hand in Hand, comprise the NYC
15 Coalition for Domestic Work. Together, we represent
16 30,000 domestic workers and employees across New York
17 City.

18 I am here this afternoon to talk about the impact
19 of COVID-19 on domestic workers like myself. When
20 the pandemic started over two years ago now, I was
21 working a building in a Brooklyn; a nonprofit
22 organization came in to the building donating face
23 masks and gloves to the tenants in this building. I
24 proceeded to ask if I could have a few boxes of the
25 masks and gloves for my nonprofit organization, which

1 I am member, The Carroll Gardens Nannies Association.

2 I was told, no, because they were only giving them
3 out to essential workers. The building that I worked
4 in had many tenants, but not even half of them were
5 essential workers, but yet they qualified to receive
6 this package while I didn't.

7
8 And then the shutdown happened. I realized as a
9 domestic worker that I didn't qualify for a lot of
10 things that were being put into place. We as
11 domestic workers were left out of the equation, yet
12 it was essential for us to show up for work every day
13 so that others could go to work or continue working
14 at home while we cared for their children.

15 So, I am standing in front of you today asking
16 you to help me prove that we are essential workers
17 and we must be included in your equation.

18 Our coalition launched the Domestic Worker and
19 Employer Empowerment Initiative, a Council initiative
20 for FY23, which would provide much needed funding to
21 support outreach, education, and enforcement support
22 to domestic workers across New York City.

23 We hope you vote for our initiative which is on
24 the agenda for next week's general council meeting.

1
2 Thank you for your time, Chair, and committee
3 members, we look forward to working with you to build
4 a city where domestic workers are valued and
5 dignified. Thank you.

6 COMMITTEE COUNSEL: Thank you so much for your
7 testimony.

8 The last person on this panel will be Elizabeth
9 Martin, who is also testifying in person. You may
10 begin, thank you.

11 ELIZABETH MARTIN: Thank you. My name is
12 Elizabeth, I live in Brooklyn and work as a Product
13 Manager at Salesforce. I am here to voice my
14 experience living with Long COVID following an
15 initial infection that began on February 29, 2020.

16 I would like to begin by giving a sense of what
17 my life was like prior to COVID. Prior to getting
18 COVID, I traveled to 19 countries across five
19 continents, I organized multi-day and multi-week bike
20 trips, and I volunteered for nonprofits in the
21 Dominican Republic and at the US/Mexico border.
22 Closer to home, I volunteered and taught software
23 development to New York City high schoolers out of
24 the Salesforce office after work. I lifted weights,
25 did palates, took hip hop classes, biked, ran, went

1 hiking, and danced Cuban Salsa. Contrast that to
2 today. Today, I am unable to walk for 15 minutes at
3 a time without worrying about the potential negative
4 repercussions. I limit my walking to eight or nine
5 minutes between any two points. If a distance is 10
6 minutes of longer, I will ride an electric scooter --
7 which was purchased specifically for this purpose --
8 or take an Uber or a Lyft. That should start to give
9 you an idea of the physical limitations that I now
10 have.
11

12 Since getting COVID, I have been diagnosed with
13 dysautonomia, and myalgic encephalomyelitis (chronic
14 fatigue syndrome). I spend an inordinate amount of
15 time managing my diet, supplements, medical
16 appointments, and place extreme limits on how much
17 energy I extend both physically and mentally just to
18 maintain a very fragile baseline. Going beyond these
19 limits, which are far lower than any able-bodied
20 person might expect, can result in sleep apnea,
21 neuropathy, fibromyalgia-like pain, headaches, brain
22 fog, and debilitating fatigue. There are individuals
23 who I know personally who have pushed themselves
24 beyond these limits and are now bedbound as a result.
25

1
2 There are two reasons I am still able to work
3 fulltime. The first is that my job is 100% remote
4 and extremely flexible, my team is supportive, and I
5 can take a break whenever I need to. The second is
6 the full and unwavering support of my husband who
7 does the vast majority of our cooking, cleaning,
8 shopping, and taking care of our dog in order to
9 reduce the burden on myself. Without these two lines
10 of support, despite a Bachelors Degree in Chemical
11 Engineering from Columbia University and a Masters in
12 Management Science from Stanford, I can very easily
13 imagine myself on the verge of homelessness.

14 When I applied to extend my part time disability
15 beyond six months it was denied. I went back to work
16 full time before I felt ready, and honestly believe
17 that there is a possibility I might have recovered by
18 now if I had been able to take an extended leave.

19 Since getting COVID, I have seen over three dozen
20 specialists, many of them did not accept insurance,
21 many of them are out of network. After what is
22 covered by insurance, my health care related expenses
23 exceed thousands of dollars annually.

24 There are no areas of policy that I am aware of
25 under The City Council's jurisdiction, which affect

1
2 me personally, I only hope to share my experience in
3 case it might help others. Thank you.

4 CHAIRPERSON CABÁN: Thank you. I just want to
5 thank everybody for your testimony and for sharing
6 your lived experiences. It's deeply appreciated. I
7 also want to share that my mother is a retired
8 domestic worker who also struggles with chronic
9 illness. So, this is all deeply personal to me as
10 well.

11 I do have a followup. I know, Miss Williams, you
12 mentioned legislation that you would like to see the
13 council support, but for any of the other folks on
14 the panel, you know, what are... Based on your
15 experiences, what you're finding I, your needs as
16 directly impacted folks, or members of organizations
17 that are doing advocacy on this front, you know,
18 what... What would you like to see New Yorker
19 Council do to support people living with Long COVID?

20 KENYA WILLIAMS: We would like support in
21 educating domestic workers as well as the employees,
22 so that they know that we need to work together. We
23 feel if the employees know, it could help them put
24 things in to place just in case we do get sick and we
25 need disability -- that the funding is there for us

1
2 to do these things so we can recover. We truly are
3 essential workers, because we have to show up so that
4 other essential workers can go to work. So, we should
5 be in that category as well.

6 CHAIRPERSON CABÁN: Absolutely. Thank you. Oh,
7 and I think Miss Bernstein has their... their hand
8 up, and then we'll come back over here.

9 LISA BERNSTEIN: Yes, thank you. I just want
10 to... I had gotten cut off, but one... The Domestic
11 Worker and Employer Empowerment Council Initiative
12 that is on the agenda for next week's General Council
13 Meeting...

14 CHAIRPERSON CABÁN: Right.

15 LISA BERNSTEIN: For funding for educational
16 programs for Fiscal Year 2023, I hope people will
17 vote on that, because a lot of that is about building
18 educational information about the needs of domestic
19 workers with and for domestic employers. Oh, I'm
20 sorry [INAUDIBLE] thank you.

21 CHAIRPERSON CABÁN: Thank you.

22 COMMITTEE COUNSEL: And if anyone else on this
23 panel... Apologies, just to flag, uhm, if you use
24 the Zoom Raise Hand Function, if you'd like to speak
25 just because we have to unmute.

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CHAIRPERSON CABÁN: Go ahead.

ELIZABETH MARTIN: Uh, I don't have any specific areas of policy that would impact myself that they mentioned that I am aware of, but I worry most about members of our community who don't have the resources to come and testify today -- members who may not be aware of the resources that were discussed earlier. I am a member of the Body Politic community that he mentioned. I have probably seen every post in the New York City community since the summer of 2020. I have never seen anything about financial support for New York City residents. So, I don't know how individuals are getting that information. I also hope that The City Council is aware of the requirements for disability that people with Long COVID have -- and disability protections and maintaining income continuity and stability so that they don't have to leave their places of residence. In addition to that, I have seen reports of individuals who were required to go into the office, who worked for the City specifically, I don't know if that's still happening, but I know that that would be a detriment to myself if I had to do so with this illness.

1
2 CHAIRPERSON CABÁN: Thank you. And, I know,
3 certainly, I think it was at a recent hearing we had
4 on retaining municipal workers in the City, and, uhm,
5 continue to be critical of the current
6 administration's position on demanding full in person
7 work for basically all folks. So, I hear that loud
8 and clear, and I definitely would like to be a
9 partner in that work.

10 Thank you again, all of you, for your testimony
11 and also for answering my questions.

12 COMMITTEE COUNSEL: Thank you so much. This
13 concludes panel one.

14 We will now be moving to panel two. I will read
15 the names of all of the panelists in order and then
16 will call you.

17 Uh, the public panel two is Dr. Putrino, Ed Yong,
18 JD Davids, Kimberleigh Smith, Juan Pinzon, and Mae
19 Smith.

20 So, again, public panel two is Dr. Putrino, Ed
21 Yong, JD Davids, Kimberleigh Smith, Juan Pinzon, and
22 Mae Smith.

23 Okay, so, we are now ready for public two. Dr.
24 Putrino, if you are ready to testify, you may begin
25 when the sergeant calls the clock.

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SERGEANT AT ARMS: Starting time.

DR. PUTRINO: Hello, everyone, my name is David Putrino, I am the Director of Rehabilitation Innovation for Mount Sinai Health System.

My team has been working with Long COVID patients since May of 2020 when we first noticed that about 15% of the thousands of New Yorkers that we were monitoring acutely for COVID started to develop chronic symptoms.

As we have started to care for thousands of people with Long COVID, we have begun to publish findings in peer reviewed journals about the common presentations of Long COVID and symptom severity associated with Long COVID. There are a few things that I want to share with on that. The first is that around 70% of our [INAUDIBLE] are female who experience significant symptom worsening associated with hormonal cycling. And, so this is definitely a condition that significantly and disproportionately disables women, and that is something that we should be aware of. Fifty percent of our patients who come to our clinic have experienced a change in their employment status as a result of the severity of their Long COVID symptoms. Thirty percent of that

1
2 group are now unemployed as a result of their Long
3 COVID symptoms. And, then finally, over 60% of our
4 patients were experiencing measurable cognitive
5 impairment on a scale that we call the neurological
6 quality of life that we typically use to measure
7 cognitive impairment in people with traumatic brain
8 injury and strokes. So highly significant cognitive
9 [INAUDIBLE]. So, that is what we have noticed in the
10 past.

11 As we move forward into our current research and
12 work and the gaps that we see in New York State, I
13 would say that one of the major problems that we see
14 is that many Long COVID clinic across the state are
15 still turning patients away if they don't have a
16 positive pcr or antibody test. This is against CDC
17 policy and against CDC diagnostic criteria. So, we
18 desperately need New York State to enforce CDC
19 policies [INAUDIBLE] anyone who meets diagnostic
20 criteria can be seen by a Long COVID clinic.
21 Otherwise, putting this parameters and blocking
22 people without a pcr test or an antibody test will
23 significantly worsen existing disparities in health
24 for people with Long COVID.

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2 We also just simply need to set up free clinics
3 for people with Long COVID. I will here and now
4 volunteer myself as someone who is willing to educate
5 clinicians who are willing to staff Long COVID
6 clinics -- free Long COVID clinics, because currently
7 free clinic around the City do not have doctors that
8 are well educated in Long COVID. So, we need that
9 urgently.

10 Similarly we are seeing that many insurers are
11 denying claims for necessary care. The argument we
12 receive is that necessary care for Long COVID is
13 poorly defined. And so we end up in this dangerous
14 scenario where insurers actually get to dictate what
15 is necessary care as opposed to clinicians. We
16 should as a state be developing... (CROSS-TALK)

17 SERGEANT AT ARMS: Time expired.

18 DR. PUTRINO: policy... Oh, pardon me?

19 CHAIRPERSON CABÁN: Please do finish your remarks,
20 thank you.

21 DR. PUTRINO: We need to be developing policy to
22 guide and enforce standards for necessary care. And
23 the same for granting short and long-term disability
24 [INAUDIBLE].

25 CHAIRPERSON CABÁN: Thank you.

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DR. PUTRINO: I have... Okay.

COMMITTEE COUNSEL: So, just to... And, just a logistics update, as with the first panel, Dr. Purtino, uh, has a time constraint. A number of physicians who are testifying today are also seeing patients. So, we are going to take questions and answers after several witnesses, but normally, uh, still after the panel for most witnesses as well. So, Chair Cabán?

CHAIRPERSON CABÁN: Yes, Dr. Putrino, sorry, it sounded like you were going to make an additional point before your time expired. And, so in recognition of your expertise in the field, I just want to give you an opportunity now to round out your earlier remark, and then I have a followup question for you.

DR. PUTRINO: Well, thank you so much.

I was just going to say that finally, uh, Dr. Akiko Iwasaki and I, a collaboration between Yale and Mount Sinai, recently published some work showing that we can identify people with Long COVID from a control group using blood biomarkers with 96% accuracy. But this are inaccessible to blood tests for most physicians, and certainly they are not

1 covered by insurance. So, I think that is something
2 that we need to work toward as a group a rapid fire
3 technology translation pipeline. This is a public
4 health crisis, and we are in the midst of a mass
5 disabling event, which is worsening every, single
6 day. New York State has the tools to make a
7 difference in this fight. So, I think we just need
8 rapid action to translate some of these scientific
9 findings into actionable treatments and assessments
10 for Long COVID. And, thank you for the extra time.

12 CHAIRPERSON CABÁN: Thank you. I just... I mean
13 so many things that you said have me kind of a little
14 bit floored, like hearing ,you know, for the women
15 that you have seen, 50% change in employment, and of
16 those 30% experiencing then unemployment.

17 But, I want to make sure I got something right,
18 because I want to follow up with the Admin on it.
19 Can you touch on this again? You said that in terms
20 of the gaps of the City's infrastructure for
21 providing care and resources for Long COVID patients
22 that turning away people if they are not testing
23 positive on PCR testing. So, what is your
24 understanding of the policy? Who is getting turned
25 away and why?

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2 DR. PUTRINO: Yes, thanks for asking for clarity
3 on that.

4 So, many Long COVID patients, by the time they
5 reach our clinic, they will experience at many Long
6 COVID clinics, they are told we cannot see you as a
7 Long COVID patient unless you have a documented
8 medical history of acute COVID infection such as a
9 positive PCR test or a positive antibody test in your
10 medical history that is a medical confirmation of
11 COVID.

12 Now, what I find frustrating about that is that
13 our CDC diagnostic criteria for Long COVID does not
14 require objective medical documentation of an acute
15 COVID infection. Simply the suspicion of an acute
16 COVID infection, based on symptoms that a patient
17 experienced prior to developing Long COVID symptoms.
18 To state that more plainly, if you got sick with flu
19 like symptoms, and then went on to develop Long COVID
20 symptoms, that should be enough for a physician to
21 say, this sounds a lot like Long COVID, we are going
22 to give you a Long COVID diagnosis. And that is not
23 me saying that, that's the CDC and their guidelines.

24 CHAIRPERSON CABÁN: Thank you. Do you have any
25 questions for the doctor? Okay.

1 Thanks so much.

2 COMMITTEE COUNSEL: Thank you, Doctor.

3 We will now move to Ed Yong... (CROSS-TALK)

4 DR. PUTRINO: Thank you.

5 CHAIRPERSON CABÁN: The next witness on this
6 panel. You may begin when the sergeant calls the
7 clock.

8 SERGEANT AT ARMS: Starting time.

9 ED YONG: Thank you. I am a staff writer at The
10 Atlantic, and I have been reporting on the COVID
11 pandemic since almost its beginning.

12 I first reported on Long COVID in June 2020 when
13 the official word was that COVID would either be
14 severe enough to land people in an ICU, or so mild
15 that people would recover within weeks.

16 But, even then, that wasn't true. Countless
17 people were already stuck in the space between death
18 and recovery, rapt with debilitating and persistent
19 symptoms, but waxed and waned erratically, and that
20 affected seemingly every organ system in the body.

21 Two years on, Long COVID is more widely know,
22 largely due to the efforts of Long haulers
23 themselves. But several aspects of the condition are
24 frustratingly true now as they were then.
25

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2 First, while some people gradually get better,
3 others do not. Some of the people I interviewed more
4 than 900 days ago, are still sick.

5 Second, COVID Long haulers are disproportionality
6 women, as you have already heard.

7 The third, almost all of them have experienced
8 some form of societal dismissal. They have been told
9 by friends, family members, employers, colleagues --
10 and worst of all, by doctors and healthcare workers
11 that their debilitating symptoms are in their heads
12 or simply the result of anxiety or depression.
13 People have been given diagnoses as ridiculous as ear
14 wax buildup or middle age.

15 And fourth, their symptoms are very real.
16 Consider the effect of just brain fog, one of the
17 most common symptoms. This is specifically a problem
18 with executive function, the set of mental abilities
19 that includes focusing attention, blocking out
20 distractions, and holding information in mind. These
21 skills are so foundational that when they crumble,
22 much of a person's cognitive edifice also collapses.
23 Anything involving concentration, multi-tasking and
24 planning, which is basically almost everything
25 important that we do, becomes arduously... absurdly

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2 arduous. Many people with brain fog struggle to
3 drive, to read, to buy food or make meals. Memory
4 takes a hit, and people lose connections to their
5 pasts and to their identities.

6 In these traits, Long COVID has much in common
7 with other complex chronic illnesses, including but
8 not limited to, fibromyalgia, dysautonomia, Ehlers-
9 Danlos syndrome, and myalgic encephalomyelitis --
10 also known as chronic fatigue syndrome or ME/CFS.

11 These illnesses travel in packs. They overlap
12 significantly in their symptoms, and many cases of
13 Long COVID are effectively ME/CFS by another name.
14 They disproportionality effect women. And because
15 they disproportionality effect women, they are
16 tragically neglected. There's no money spent on
17 studying them. The NIH spends less on any ME/CFS
18 every year than any other disease in its portfolio
19 relative to societal burden. Few medical schools
20 teach these illnesses so few doctors learn about
21 them. And since the medical profession has a long
22 history of labeling women as "emotional" or
23 "hysterical" and psychologizing their pain, when
24 people with these illnesses seek medical care, they
25 are often dismissed or gaslit.

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2 On average, it takes a women with... (CROSS-
3 TALK)

4 SERGEANT AT ARMS: Time.

5 ED YONG: with Ehlers-Danlos syndrome 16 years to
6 get a diagnosis, a man needs only four.

7 As my dear friend, author and ME/CFS advocate,
8 Sarah Ramey, wrote in her memoir, *The Lady's Handbook*
9 for Her Mysterious Illness, "The illness itself is
10 horrible and ravaging, but being told you've made it
11 up, over and over again, is by far the worst of it."

12 I have now written five stories about Long COVID
13 and sister illnesses like ME/CFS, with the sixth to
14 be published next week. Every, single time, I get
15 hundreds of messages from people who either have
16 these conditions or care for those who do. I wish I
17 could even begin to convey to you the cumulative
18 anguish in these messages. Many say that these
19 pieces mark the first time that they have had the
20 merest flicker of validation and acceptance.

21 I want those of you with the privilege of good
22 health to really contemplate what that means -- what
23 it would be like to have your life contract to an
24 unrecognizable shell, while those you turn to for
25 care and support tell you that nothing is wrong. I

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2 want you to think about living through that state of
3 misunderstood pain for months, years, decades, or
4 perhaps an entire lifetime. I want you to amplify
5 that image millions of times over, and sit with the
6 collective weight of all those disrupted careers,
7 disintegrated dreams, and lost joys.

8 This is a medical crisis and a moral travesty --
9 one that long precedes COVID, but has been greatly
10 exacerbated by it. Women make up the majority of the
11 essential workforce that America relied upon
12 throughout the pandemic. Many of them, especially
13 immigrants and people of color, worked in jobs that
14 significantly exposed them to infection -- nurses,
15 grocery workers, nursing home staff, and many more.
16 As sociologist, Jessica Calarco, once said, "Other
17 countries have social safety nets, the US has women."
18 And, in turn for their labor, much of the country
19 then turned its back on those who were disabled by
20 infection. This surely cannot stand. We need more
21 research in to Long COVID, ME/CFS, and their related
22 illnesses. More doctors need to learn about these
23 conditions, especially from the few clinicians who
24 actually understand how to diagnose and treat them.
25 Many are still prescribing potentially harmful

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2 treatments, like exercise therapy, which are
3 unsuitable for people whose illnesses can become
4 substantially worse with even mild exertion.

5 Long haulers also need social support since many
6 can no longer work. But, for all of their medical
7 woes, the Long COVID community is neither passive nor
8 powerless. Over the last two years, I have seen Long
9 haulers, again, mostly women, push the world's mighty
10 health organizations, the WHO, the NIH, the CDC, and
11 many more, to officially recognize their illness by
12 seeing groups like the patient that research
13 collaborative study Long COVID at times when few
14 others would.

15 I have seen advocates for diseases like ME/CFS
16 reach out to new Long haulers in solidarity and
17 support despite the fiscal cost to them of doing so.
18 Their efforts have been, and continue to be,
19 remarkable and heroic. But, we should not tolerate a
20 world in which some of the sickest people, who have a
21 condition that saps their energy, are left alone to
22 fight for their own rights. We should ask less of
23 them, and more of ourselves.

24 Thank you.
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2 CHAIRPERSON CABÁN: Thank you, so much for your
3 testimony. In fact, it was so thorough that, uh, the
4 questions I anticipated asking you, you have already
5 covered. But, thank you. Thank you for the work
6 you're doing. Thank you for your continued reporting
7 on this. And, thank you for the care and
8 thoughtfulness with which you are taking in and
9 carrying other people's stories. So, thank you,
10 again.

11 ED YONG: You're welcome, take care.

12 COMMITTEE COUNSEL: Okay, we will now move to the
13 next member of the panel, uh, Mr. JD Davids, you may
14 begin your testimony when ready.

15 SERGEANT AT ARMS: Starting time.

16 JD DAVIDS: Thank you. Thank you, I am JD Davids,
17 I live in Brooklyn, New York, and I am the co-founder
18 of The Network for Long COVID Justice, a project with
19 Strategies for High Impact.

20 As a transgender person living with Long COVID,
21 I will focus my remarks on the pressing need for Long
22 COVID information, diagnosis, care, treatment and
23 support for trans people, who are among the most
24 affected by Long COVID as well as those most
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2 marginalized from economic stability and access to
3 care and public programs.

4 I wish to give particular emphasis on the need to
5 center Black, Brown and indigenous trans people who
6 often face the highest rates of discrimination, bias
7 and health challenges. I also recognize the powerful
8 and life-affirming networks of trans people in our
9 own communities, including those in Black and Brown
10 communities anchored by transgender women, femmes,
11 and non-binary people.

12 Rather than consigning us to a "you do you"
13 individualistic rat race where trans people often
14 lose, or giving resources to primarily LGB groups
15 that lack accountability to trans people, I urge you
16 to recognize that "we do us," and resource trans
17 people and our groups for the work we have always
18 done to care for one another.

19 Long COVID is a trans issue. This year, what we
20 long suspected was confirmed in the U.S. Household
21 Pulse study. As summarized by LGBTQ media outlet,
22 Them, as: The Census Bureau survey revealed that
23 trans and bisexual adults are much more likely to
24 report having the disease. Compared to 5% of
25 cisgender men and 9% of cisgender women, 15% of trans

1 adults in the U.S. say they are currently
2 experiencing Long COVID symptoms. Those rates mirror
3 broader health disparities experienced by the trans
4 and bisexual communities – and point to disconcerting
5 ways our healthcare systems may be failing them.
6

7 Transgender people, including transgender
8 undocumented immigrants and transgender sex workers,
9 whose lives are explicitly criminalized, experience
10 high rates of systemic bias and violence, including
11 in healthcare settings.

12 I invite you to imagine facing all you have
13 already heard today of the anguish and horrors of
14 Long COVID laid upon a life of ongoing trauma,
15 violence, and marginalization. Trans people,
16 especially Black, Brown, and indigenous trans people
17 are also likely to have comorbidities that increase
18 risk of both COVID-19 harms as well as Long COVID.

19 In a 2019-2020 study on HIV Prevalence among
20 Transgender Women in 7 US Cities, 42% of women
21 interviewed were living with HIV, which includes 62%
22 of the Black/African American women and 35% of Latina
23 women. Not only that, people living with HIV are
24 four times as likely to have Long COVID than those
25 who are HIV negative.

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2 With limited time, I have written three
3 recommendations in my submitted written testimony.

4 But, I will stress the first one:

5 Train and employ trans people as Long COVID-
6 focused community health workers, doulas, and home
7 health aides to educate, support, and care for trans
8 people and others with Long COVID in New York City.

9 Many trans people, including immigrants and sex
10 workers, were left out of the stimulus or locked out
11 of state excluded worker funds that did not reach
12 enough... (CROSS-TALK)

13 SERGEANT AT ARMS: Time expired.

14 JD DAVIDS: of those in need. Trans people also
15 often lack a network of family support that can
16 sustain others in a crisis, and may face a lack of
17 understanding or outright bias from non-trans support
18 systems.

19 We need a dedicated trans led, trans accountable
20 community education process to help our community
21 learn about Long COVID, get diagnosis, and get the
22 support and treatment we need. Thank you.

23 CHAIRPERSON CABÁN: Thank you so much.

24 COMMITTEE COUNSEL: Thank you.

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2 The next witness will be Kimberleigh Smith from
3 Callen-Lorde Community Health Center. You may begin
4 your testimony when the sergeant calls the time.

5 SERGEANT AT ARMS: Starting time.

6 KIMBERLEIGH SMITH: Good Afternoon. Thank you,
7 Chairs Cabán and Moya for the opportunity to testify
8 this afternoon.

9 I am Kimberleigh Smith, and I am from Callen-
10 Lorde Community Health Center, but this afternoon I
11 am going to be delivering testimony on behalf of my
12 colleague Elsbet Servay, a Family Nurse Practitioner
13 who has worked at Callen-Lorde for five years and
14 worked in healthcare for 13 years.

15 "In my experience as a primary care provider at
16 Callen-Lorde Community Health Center, a Federally
17 Qualified Health Center whose mission is to serve New
18 York's lesbian, gay, bisexual, and transgender
19 communities, I have seen then negative impact of
20 COVID-19 and Long COVID on many of the most
21 vulnerable members of society first-hand. Some of my
22 patients were not even aware that they were entitled
23 to paid sick leave throughout the pandemic, and I had
24 to educate them on New York City law. Several of
25 those diagnosed with Long COVID have dropped out of

1 the workforce due to ongoing health concerns. Many
2 were unaware of the option to apply for disability
3 before leaving the workforce, which complicated their
4 application process for benefits later on. Even for
5 the patients who were savvy enough to apply for
6 disability, the documentation requirements are
7 cumbersome and time-intensive for patients and
8 providers alike. Referrals to specialty Long COVID
9 clinics often involve lengthy wait times and
10 treatment options are often limited. For those with
11 symptoms that are hard to quantify, such as
12 psychiatric symptoms, chronic fatigue and "brain
13 fog", claims are likely to be denied and questioned
14 extensively by insurers. Insurers have also denied
15 claims for Long COVID disability based on the lack of
16 documentation of a positive COVID-19 test -- an issue
17 when many rely on at-home rapid testing.
18

19 Staffing shortages at our clinic have also made
20 it harder to process claims within the narrow
21 timeframes available. Case managers with detailed
22 knowledge of navigating the complexities of benefit
23 programs have been working at reduced capacity and
24 are often only available remotely. This makes it
25 harder for patients with limited bureaucratic

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2 literacy to get support with form completion, and I
3 often must support my patients with this process
4 instead (this includes telling them where to write
5 their names and sign forms). The 17 minutes I am
6 allotted for primary care visits is insufficient for
7 this, and time spent on form completion could often
8 be better utilized educating them on symptom
9 management.

10 I believe that a sustained and increased
11 educational outreach campaign on the symptoms of Long
12 COVID, the availability of paid sick leave, and the
13 process for applying for disability, either through
14 employer or the state, would have a great impact on
15 many New Yorkers suffering from this condition.

16 Targeted outreach campaigns designed to reach
17 those with nontraditional employment, low literacy,
18 non-English speakers, women, and sexual and gender
19 identity minority patients would help those most
20 disenfranchised and least likely to be aware of the
21 options available to them.

22 Programs that offer support in applying for
23 disability for those affected by COVID- 19 and Long
24 COVID would have a significant impact.

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2 Expanding disability or offering provisions for
3 supporting those who, due to illness, require support
4 with unpaid work like caregiving and parenting would
5 also be useful in creating a more just New York City.

6 I thank you again for this opportunity. We will
7 submit a slightly lengthier version of these comments
8 for the record.”

9 Thank you.

10 CHAIRPERSON CABÁN: Thank you.

11 COMMITTEE COUNSEL: Thank you so much for your
12 testimony.

13 The next witness will be Juan Pinzon. You may
14 begin your testimony when the sergeant calls the
15 clock.

16 SERGEANT AT ARMS: Starting time.

17 JUAN PINZON: Good afternoon, and thank you for
18 the opportunity to testify, Chair Cabán and Chair
19 Moya. My name is Juan Pinzon, I am the Director of
20 Government Engagement at the Community Service
21 Society of New York.

22 CSS health programs help approximately 130,000
23 New Yorkers access healthcare [INAUDIBLE] care every
24 year. We do these through our [INAUDIBLE] and in
25

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2 partnership with over community based organizations
3 throughout the city and state.

4 Today I would like to talk about the challenges
5 experienced by clients when accessing and paying for
6 care related to Long COVID. Many of our Long COVID
7 clients come through the New York City Managed Care
8 Consumer Assistance Program, also known as MCCAP,
9 which is a consumer assistance program that helps
10 people resolve health insurance problems and access
11 care -- especially for those who are uninsured.

12 Long COVID exposes patients to high costs both
13 financially [INAUDIBLE] required to manage issues
14 such as prior authorizations, insurance denials, and
15 confusing medical bills. These barriers
16 disproportionality affect women, because of the
17 likelihood of long term COVID-19 complications
18 associated with gender. And as we have heard for
19 other panelists today, women also experienced greater
20 economic and social stressors during the pandemic,
21 which is contributing to a disproportionate mental
22 health burden.

23 During the pandemic, MCCAP has provided much
24 needed advocacy assistance to these patients who have
25 struggled to secure coverage, care, and social

1 services. We have served over 8,000 people, most who
2 are women, people of color, and speak a foreign
3 language. The program operates through a "hub-and-
4 spokes" model in which CSS acts as the hub with a
5 free helpline and technical assistance role, while 12
6 CBOs serve as the spokes providing in person services
7 in 15 languages at multiple locations across all of
8 the five boroughs.
9

10 MCCAP's community based approach means that
11 clients received culturally and linguistically
12 competent services which can make a big difference as
13 to where they receive the care that they need. For
14 example, we have recently helped an 80-year-old woman
15 experiencing long term respiratory and mental health
16 complications as a result of COVID. Through the
17 South Asian Council for Social Services, a MCCAP CBO,
18 we have helped this client get her COVID vaccines and
19 booster shots, organized care at rehab facilities,
20 and connected her to providers who understand her
21 physical and mental health struggles.

22 New York City's residents need programs like
23 MCCAP more than ever, because navigating health
24 insurance is only getting more difficult. And when
25 you add on top of that, the complexity of the health

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2 and economic issues created by Long COVID, this
3 creates even more challenges for patients.

4 Thank you for the opportunity to submit this
5 testimony today.

6 CHAIRPERSON CABÁN: Thank you.

7 COMMITTEE COUNSEL: Thank you so much. And, just
8 a quick update, we will now go to Mae Smith, but
9 there will be one more panelists on this panel, Dr.
10 Anthony Komaroff. So, we will go to Mae Smith, and
11 then Dr. Komaroff to conclude the panel.

12 So, Mae Smith, you may begin your testimony when
13 the sergeant calls the clock, thank you.

14 SERGEANT AT ARMS: Starting time.

15 MAE SMITH: Good afternoon, and thank you so much
16 for hosting this important hearing. I am submitting
17 a more detailed version of this testimony in written
18 form, but today I want to tell you a bit about my
19 experience as a City worker with Long COVID.

20 Several months after my initial quote, unquote,
21 "mild" case of COVID in April 2020, my health
22 descended rapidly. Even after the smallest physical
23 exertion, my body and mind were completely wrecked.
24 If I was in a Zoom meeting for more than 20 minutes,
25 I couldn't focus anymore - my brain just stopped

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2 working. I couldn't think clearly, I couldn't
3 exercise, I could hardly walk upstairs. If I tried to
4 push myself even a little bit, I wound up in bed for
5 days with a migraine, fever, and complete exhaustion.
6 My body was completely different; I didn't recognize
7 the body I was living in anymore.

8 I knew this wasn't normal fatigue or stress. For
9 my entire adult life, I had held multiple jobs at a
10 time, volunteered, had a regular fitness routine, and
11 an active social calendar. Now, after preparing a
12 simple meal or taking a shower, I needed to rest in a
13 dark room.

14 It was the last thing I wanted to do, but I knew
15 I wasn't well enough to work anymore. I told my boss
16 I'd need to take a month off while I figured out what
17 was wrong. One month turned into two, three, five,
18 and finally eight.

19 I passed my days on the phone between doctors and
20 insurance companies, spending precious energy I
21 didn't have, followed by hours or even days to
22 recover. Desperately trying to get decent care had
23 become a full-time job, unpaid and agonizing.

24 Then, through the patient support group, Body
25 Politic, I learned that there was only a tiny number

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2 of physicians in the greater New York area who
3 specialized in ME/CFS, myalgic encephalomyelitis, and
4 other post-viral illnesses like Long COVID. I
5 called one of the main ones, Dr. Susan Levine, and
6 was lucky to get in. I believe she now has a waitlist
7 nearly a year long, so the vast majority other Long
8 COVID patients are not so fortunate.

9 Having treated post-viral illness for decades,
10 Dr. Levine knew what to look for. She ran
11 comprehensive blood tests that other doctors never
12 knew to. She quickly put me on medications for
13 reactivated EBV (Epstein-Barr virus), sent me to a
14 cardiologist who specializes in dysautonomia, a
15 neurologist who specializes in neuropathy, and put me
16 on medications to help with neuro-inflammation and
17 blood clotting, all things very common in Long COVID
18 patients but which most still don't have access to
19 treatment for.

20 I slowly, slowly got better over the course of
21 the next year and a half. I am still nowhere near my
22 pre-COVID self. My heart rate skyrockets when I'm
23 upright. I still get headaches and extreme fatigue if
24 I do too much activity -- physical or mental -- so I
25 need to carefully pace myself and limit what I do.

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I tried to sound the alarm at the City agency...

(CROSS-TALK)

SERGEANT AT ARMS: Time expired.

MAE SMITH: I worked for... (CROSS-TALK)

CHAIRPERSON CABÁN: Go ahead, Mae, you can finish
your remarks.

MAE SMITH: Thank you.

I tried to sound the alarm at the City agency I
work for, warning what would happen if we continued
dismantling public health protections. "It's out of
our control", was always the response, "It's up to
the Mayor." And Mayor Adams wanted people back in
offices. Protecting City workers and New Yorkers
didn't factor into his plan at all. It still
doesn't.

Thank you very much for the opportunity to
testify.

CHAIRPERSON CABÁN: Thank you for your testimony.

COMMITTEE COUNSEL: Thank you.

We will now move to the final witness on this
panel. Dr. Komaroff, you may begin your testimony
when ready, thank you.

DR. KOMAROFF: Thank you... (CROSS-TALK)

SERGEANT AT ARMS: Starting time.

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DR. KOMAROFF: Can you enable, share screen?

COMMITTEE COUNSEL: We can see and hear you,
Doctor.

DR. KOMAROFF: Okay. Can you see slides? Hello?

COMMITTEE COUNSEL: Unfortunately, Doctor, I don't
think that we have the ability to do that now.

DR. KOMAROFF: I see, well, I will just
[INAUDIBLE]...

CHAIRPERSON CABÁN: But, Doctor, you can... You
can submit them along with your written testimony.

DR. KOMAROFF: Good, that's what I'll do.

COMMITTEE COUNSEL: We'll send information that
will be posted on the website as well, apologies, and
thank you.

DR. KOMAROFF: Very good.

My name is Anthony Komaroff, thank you very much
for having me testify today.

For about 45 years, I have been studying the
problems, the chronic illnesses that follow after
many kinds of infelicitous illnesses very much like
what happens following COVID.

I wanted to make a few points today. First,
these post-COVID illnesses are likely to cause a very
large financial burden to society and to governments.

1 The condition called Long COVID, in particular, which
2 is one of the post-COVID illnesses, has been found to
3 have multiple underlying abnormalities in the body.
4 It is not imaginary. There is now robust scientific
5 research that shows that.
6

7 There is a very large research effort underway at
8 both NIH and CBC to understand these abnormalities
9 better, and hopefully to develop effective treatments
10 based on the abnormalities.

11 After COVID, there are a lot of things that go
12 wrong. For one thing, there are increased rates of
13 several major illnesses. For example, in the year
14 following COVID, the rates of heart attacks, lung
15 failure, diabetes, and early deaths increased by a
16 150 to 400%. These are new illnesses in people who
17 never had these illnesses before.

18 Second, there are new kinds of injuries to the
19 heart, lungs, brain, kidneys, that are being caused
20 by COVID.

21 And, then, last, there is the condition called
22 Long COVID, which also has underlying biological
23 abnormalities -- which several of you have described
24 so clearly that there is no point in my repeating
25 that.

1
2 There are major economic implications from this.
3 I am now going to give you the summary of several
4 recent reports, one from the Brookings Institution;
5 one from the Centers for Disease Control; one from
6 the National Bureau of Economic Research; and
7 finally an analysis done by two very well-known
8 economists, David Cutler and Larry Summers.

9 They estimate there are now 16 million adults in
10 the US who have post-COVID illnesses. And then about
11 two to four million of them are out of work because
12 of those illnesses. That is nearly two percent of
13 the total civilian labor force.

14 The annual cost of forgone wages in this group is
15 \$170 to \$230 billion per year. The annual cost of
16 medical care and lost quality of life is \$544 billion
17 a year. And the aggregate cost to the United States
18 over five years, is estimated to \$3.7 trillion.

19 Who gets Long COVID? It can be more likely to
20 occur in people who were sickest when they first got
21 COVID; however, it can occur even in people with the
22 mildest initial COVID illness.

23 The risk for Long COVID is greater in women and
24 also in older adults, people with chronic illnesses,
25 and people who are in underserved communities.

1
2 What's going in the body in these patients? In
3 the brain, the autonomic nervous system that controls
4 heartbeat, breathing, and lots of essential bodily
5 functions, is malfunctioning.

6 The small nerves of the body are disordered --
7 they have a neuropathy.

8 There is evidence of inflammation in the brain,
9 the death of brain cells, and reduced brain size.

10 There are autoimmune disease manifestations --
11 particularly a variety of antibodies against parts of
12 our own biology -- not against foreign invaders.

13 There is immune cell activation and exhaustion.

14 In the heart and blood vessels, there are
15 abnormalities that cause the blood vessels to form
16 clots more easily and to go in to spasm more easily -
17 - both of which raise the risk of heart attacks and
18 strokes -- and there is reduced ability to exercise.

19 Finally, energy metabolism, the ability of the
20 cells of the body to make energy molecules is
21 impaired.

22 What's being done to reduce the burden of these
23 chronic post-COVID illnesses? As I said, there is a
24 lot research underway, the main purpose of which is
25 to understand the underlying biology to find

1
2 biomarkers that can service diagnostic tests for Long
3 COVID, and to find targets for new drugs that may be
4 effective.

5 There is also research on prevention primarily on
6 vaccines -- trying to find vaccines that produce
7 durable, long term protection... (CROSS-TALK)

8 CHAIRPERSON MOYA: Excuse me, Doctor?

9 DR. KOMAROFF: with one shot and a nasal spray.

10 Yes?

11 CHAIRPERSON MOYA: If you could just wrap up? We
12 just have some panelists after you that have some
13 time constraints. Thank you

14 DR. KOMAROFF: Sure.

15 And, there are trials underway of various drugs.

16 So, in summary, we have a problem with very large
17 burdens of suffering, and very large economic
18 implications that all governments, unfortunately are
19 going to have to grapple with.

20 Thanks very much for your time.

21 CHAIRPERSON CABÁN: And, thank you so much,
22 Doctor. And particularly a gap on an area that we
23 have not heard enough about is certainly the economic
24 impacts. And, so I would encourage you, please do
25 submit, uh, written testimony including those slides

1
2 that you were hoping to present. We would really,
3 really love to have them and benefit from learning
4 more from your expertise. So, thank you for being
5 here today.

6 DR. KOMAROFF: You're welcome, thanks.

7 COMMITTEE COUNSEL: Apologies, this concludes the
8 second panel.

9 CHAIRPERSON CABÁN: Oh, I just want to say thank
10 you to the folks who testified, and particularly
11 thank you to -- is it JD?

12 COMMITTEE COUNSEL: Yes.

13 CHAIRPERSON CABÁN: JD Davids, Kimberleigh Smith,
14 Juan Pinzon, and Mae Smith, and especially for all of
15 the recommendations that were made particularly by JD
16 Davids and Kimberleigh Smith. We are going to take
17 those in to advisement and ask the administration
18 about those things. So, thank you again.

19 COMMITTEE COUNSEL: And before I read the names of
20 panelists for panel three, just a reminder that we
21 also have an email that you can also submit written
22 testimony up to 72 hours after the start of the
23 hearing. The email address to submit written
24 testimony is testimony@council.nyc.gov.

1
2 And, Doctor, for example, if you have your
3 slides, one of our staff members is reaching out
4 about those slides and submitting, but staff is also
5 available to answer any questions.

6 So, now I will read public panel three and the
7 panelists' names in order. We will be calling you
8 one by one, but panel three will be Gabriel San
9 Emeterio, and Gabriel is testifying on behalf of
10 themselves, and then two other individuals who are
11 testifying anonymously, and also reading Dr. Levine's
12 testimony into the record in person. And so we will
13 be using separate three minute clocks for that.

14 Then we will move to Therese Russo, Myra
15 Batchelder, and Rachel Robles on this panel.

16 CHAIRPERSON CABÁN: Right, and, my apologies, but
17 very, very quickly, I am going to run out for a super
18 quick bio break, and I will be right back, and we can
19 get the next panel set up.

20 COMMITTEE COUNSEL: So, uh, we will start moving
21 to the table for panel three and take a short recess,
22 thank you so much, just one moment.

23 CHAIRPERSON CABÁN: Thank you.

24 COMMITTEE COUNSEL: Alright, we will now move to
25 public panel three.

1
2 The first witness on this panel is Gabriel San
3 Emeterio. You may begin testimony when you are
4 ready.

5 GABRIEL SAN EMETERIO: Hello, my name is Gabriel
6 San Emeterio, and am a New York City resident and a
7 co-founder of Strategies for High Impact and its
8 Network for Long COVID Justice. I am an LGBTQIA+
9 gender, queer, femme, Latina immigrant, living with
10 myalgic encephalomyelitis or ME/CFS, which was
11 worsened by a recent COVID infection, which became
12 inevitable due to the abandonment of mitigation
13 measures such as masking in indoor spaces and public
14 transportation. And, by the way, I took Paxlovid,
15 and experienced a severe rebound.

16 Everyone who gets COVID is at risk for developing
17 Long COVID, and more than half of the people with
18 Long COVID meet the diagnostic criteria for ME/CFS.
19 Many of them are homebound and severely disabled.
20 Therefore, it is a privilege to be here as a member
21 of the communities most affected by this crisis.
22 Long COVID affects women and transgender people at
23 higher rates than any other segment of the
24 population. Hispanic adults are also more affected
25 by Long COVID than any other ethnic groups.

1
2 I am here in solidarity with all immigrants,
3 particularly those who are undocumented -- many of
4 them women and femmes fleeing gendered violence, and
5 whose Long COVID symptoms are overlooked and
6 trivialized, and whose stories we never get to hear.

7 I have experienced the dismissal of my disabling
8 symptoms by a multitude of doctors and specialist.
9 ME/CFS took away my ability to work, but I was denied
10 disability benefits many times.

11 After losing everything, I was eligible to
12 receive public assistance, because I am HIV positive.
13 Three hundred and seventy-six dollars a month in cash
14 assistance, food stamps, Medicaid, and rent
15 assistance, provided by HASA, the HIV/AIDS Services
16 Administration, saved my life.

17 These resources are not available to people with
18 an ME/CFS or Long COVID diagnosis. Ironically, I
19 recently lost my benefits, because I had the audacity
20 to work 20 hours a week. The income thresholds for
21 public assistance are very low, and they expect
22 people to survive within under \$400 a month in New
23 York City.

24 Let me be clear, I was able to reenter the
25 workforce, because the pandemic made it possible for

1
2 me to work from home. Working remotely is not a
3 luxury, it is a necessity that should be protected by
4 law and available to all New Yorkers living with Long
5 COVID and other disabilities.

6 Despite being in insurance limbo at the moment, I
7 know that I can get culturally appropriate and gender
8 affirming care at one of NYC's H+H Pride Centers, and
9 that I can get my HIV medications through the AIDS
10 Drug Assistance Program ADAP.

11 Living with HIV has shown me the abysmal
12 difference in care systems and support that exists
13 for people living with HIV, while is nothing for
14 people living with ME/CFS, and little is being done
15 for people with Long COVID.

16 I call on the New York City Council [TIMER
17 CHIMES], the Department of Health, and other City
18 agencies to use existing programs created to address
19 the HIV crisis as model to provide housing, health
20 insurance, prescription coverage, and other supports
21 and services to people living with Long COVID.

22 CHAIRPERSON CABÁN: Thank you.

23 COMMITTEE COUNSEL: Thank you. And, then, uh, can
24 you please begin with the... We have two individuals
25 that are reading anonymous testimony... Or, the

1 witness is also reading anonymous testimony for those
2 individuals.
3

4 GABRIEL SAN EMETERIO: Yes.

5 COMMITTEE COUNSEL: So, we will now move to
6 Anonymous Individual One with a three-minute clock.
7 So, you may begin testimony when ready, thank you.

8 GABRIEL SAN EMETERIO: Okay, this is Anonymous
9 Testimony One.

10 I am reading the following testimony on behalf of
11 a fellow advocate, a 30-something cis, straight,
12 white woman from New York City, who wishes to remain
13 anonymous due to the stigma surrounding Long COVID
14 and impact it could have on her career. This is her
15 testimony:

16 My gender has played a huge role in my Long COVID
17 story. Given time constraints, I'd like to share only
18 a few examples:

19 First, I was infected with COVID in March 2020
20 while picking up my "non-essential" and thus
21 "undeliverable" birth control at a nearby chain
22 pharmacy. Perhaps my life would be different if I had
23 risked an unintended pregnancy.

24 Second, before I developed Long COVID symptoms,
25 like many mothers of young children, I was sleep

1
2 deprived. A recent study has shown that poor sleep
3 prior to COVID infection increases the chance of Long
4 COVID by up to 3.5 times. I expect I am not the only
5 parent whose accumulated sleep deficit impacted their
6 illness.

7 Third, I pushed through my acute COVID symptoms
8 due, in large part, to family caregiving
9 responsibilities. I spent the days following my three
10 days of flu-like symptoms juggling full-time remote
11 work and full-time childcare rather than resting.

12 Fourth, I also pushed through my early Long COVID
13 symptoms due to medical gaslighting. My primary care
14 provider, despite repeatedly hearing my frightening
15 symptoms, only provided a psychiatry referral for
16 anxiety and a basic bloodwork order.

17 Fifth, I was only recently diagnosed with many
18 life-long illnesses that are common in women, like
19 hypermobile Ehlers Danlos Syndrome and POTS that pre-
20 COVID doctors misdiagnosed as functional neurological
21 disorder, once known as "conversion disorder" or
22 "hysteria". If more clinical education was provided
23 regarding these under-diagnosed illnesses, I would
24 have received appropriate medical attention prior to
25 COVID that would have lessened the impact of COVID.

1
2 Sixth, I'm overpaying for inadequate treatments
3 for these life-long illnesses, because these
4 conditions historically and primarily affect women
5 and are thus grossly underfunded and studied.

6 Last, I still have no idea if any of my
7 reproductive decisions were correct in relation to
8 Long COVID. No doctor has confidently told me what
9 the effect breastfeeding with Long COVID could have
10 on my child, or what effect pregnancy would have on
11 me. This lack of information is especially galling
12 given the large number of Long Haulers who are of
13 childbearing age and capacity.

14 We deserve informed post-viral medical care free
15 of sexist medical gaslighting, relief from applicable
16 caregiving responsibilities, and research into the
17 specific interplay between reproduction and post-
18 viral illnesses so that we can make informed
19 decisions. [TIMER CHIMES] And all Long Haulers
20 deserve recognition, good medical care, job
21 accommodations, supportive services and financial
22 support.

23 I ask the Council to help us in any way it can.
24 Our lives and futures, as well as those of our
25 families and communities, depend on it.

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CHAIRPERSON CABÁN: Thank you.

COMMITTEE COUNSEL: Thank you so much.

We will now move to Anonymous Witness Two.

GABRIEL SAN EMETERIO: Okay, Anonymous Witness
Two:

I am a third generation New Yorker, New York City
resident, mother of elementary school age children,
and a dedicated public servant in city service for
well over a decade.

I am here to voice my experience living with Long
COVID, and to call on City Council, the Department of
Mental Health, and other city agencies to better meet
the needs of the many New Yorkers struggling with
Long COVID and the complex chronic conditions and
disabilities it creates.

I also call on these agencies to immediately
adopt flexible work options, including telework, to
better support those like myself. Outdated,
inflexible work policies inflict an outsize burden on
women, disabled, caregivers, and people of color, but
flexible work can alleviate this impact on
individuals who are disproportionately leaving the
workforce.

1
2 A flexible work option would increase diversity
3 and inclusion in the city workforce, increase
4 employee productivity, promote employee retention,
5 and maintain competitiveness and equity with other
6 government entities and the private sector.

7 As a municipal employee, I returned full time to
8 my physical office at the mandate of the
9 administration, and despite being vaccinated,
10 contracted COVID-19 in January of 2022 during the
11 extreme surge at my workplace and throughout New York
12 City. I immediately saw how the mandatory return to
13 office and lax implementation of COVID protocols
14 contributed directly to the surge and on the ability
15 to deliver necessary services to New Yorkers.

16 As a working parent, contracting COVID-19 had an
17 immediate impact on my job and my family. Despite
18 being sick with debilitating headaches, chills,
19 nausea, dizziness, fever, blurry vision, brain fog,
20 and extreme body aches, I had to take care of my
21 minor children and continue to try and work from
22 home. As a member of a workplace with severe
23 attrition, my inability to work had a crippling
24 effect on New Yorkers.
25

1 Contracting COVID-19 upon my return to my
2 physical workplace forever changed the trajectory of
3 my life. To this day, my health has not returned. I
4 am not the healthy person I once was.
5

6 To compound the issues surrounding my
7 deteriorating health, despite the assurance of
8 flexibility for caregivers and those with
9 disabilities, the administration has taken a hard
10 stance on a full return to physical offices without
11 flexible options. Mayor Adams said in his primary
12 campaign: "COVID has shown that we do not all need to
13 be at a desk in an office building to be productive.
14 This is why I will encourage more flexible work
15 options and remote work across the City so that
16 caregivers can continue to care for their families
17 while maintaining employment."

18 Unfortunately, for those of us caregivers facing
19 Long Haul COVID, [TIMER CHIMES] this promise has not
20 become a reality and we are faced with the hard
21 choice of caring for our health, our children, or
22 leaving the municipal workforce.

23 Months of treatment and long haul COVID-19
24 doctors cannot undue the harm caused to my body by
25 this virus. It is only with continued treatments and

1 extreme care that there could be hope on the horizon,
2 but my future is unclear.

3 I ask for advocacy and resources for those like
4 myself, dedicated public servants, caregivers, and
5 lifelong New Yorkers, who need help. Thank you.

6 CHAIRPERSON CABÁN: Thank you. And, I also want
7 to give you a beat to, like, take a breath, to drink
8 a little bit of water, because I know... (CROSS-
9 TALK)

10 GABRIEL SAN EMETERIO: Thank you

11 CHAIRPERSON CABÁN: [INAUDIBLE] several
12 testimonies in a row, and you've got another one to
13 go.

14 GABRIEL SAN EMETERIO: And, this time limit is
15 kind of ablest, I have to say, and difficult for
16 people who speak English as a second language -- like
17 me. Okay, thank you.

18 CHAIRPERSON CABÁN: Yeah, thank you, take a beat.
19 Take your time.

20 GABRIEL SAN EMETERIO: Okay.

21 CHAIRPERSON CABÁN: Whenever you're ready.

22 GABRIEL SAN EMETERIO: I have Dr. Susan
23 Levine's... (CROSS-TALK)

24 CHAIRPERSON CABÁN: Okay.

1
2 GABRIEL SAN EMETERIO: testimony here. So, this
3 is from Dr. Susan Levine:

4 I am pleased to have been involved in the care
5 of chronic fatigue syndrome (ME/CFS) patients for
6 over three decades of my career, and now, as a
7 natural extension of my familiarity with the disease,
8 I have evaluating Long Hauler patients.

9 I completed my fellowships an Infectious Disease
10 and Allergy Immunology in the late 80'S, and
11 afterwards began seeing patients in private practice.
12 Thereafter, I became involved in some clinical
13 studies that helped build the case definitions that
14 we use, such as a Canadian case definition for
15 ME/CFS, which lays out the necessary clinical
16 criteria to make this diagnosis.

17 Over the years, it became clear that there were
18 certain co-morbid disorders that accompanied ME/CFS
19 including orthostatic intolerance; mast cell
20 activation syndrome, gastric dysmotility, and
21 fibromyalgia. Neuropathy and disorders for the spine,
22 i.e. craniocervical instability, are also being
23 recognized as other diseases that are common among
24 ME/CFS.

1
2 ME/CFS patients have been marginalized for many
3 decades, and they have suffered for it. Just now,
4 some primary care physicians, mainly at medical
5 centers in urban areas are learning to recognize this
6 complex disorder, but few have learned to treat it.

7 Recognizing and acknowledging the suffering of
8 patients afflicted with ME/CFS, an invisible illness,
9 is so critical to moving forward with treatment.

10 There are far too few doctors who not only can
11 recognize the cardinal symptoms of the disease, but
12 to feel specialist, such as cardiologist, who can
13 diagnose the orthostatic related problems, the
14 gastroenterological complications, and the
15 neurological sequelae of this illness.

16 My hope is that with the advent of Long COVID and
17 untold sequelae of this devastating viral illness
18 that doctors, other healthcare professionals, family,
19 employers, and disability companies, including the
20 federal government, can recognize the devastating
21 effects of this illness which is so many ways
22 resembles the natural history of ME/CFS.

23 Not only do we need more healthcare professionals
24 taking care of patients in the trenches, but we need
25

1
2 vast federal funding and private donors to support
3 the much needed research this disease craves.

4 It is clear from the results of mine and my
5 collaborators research at Columbia's Mailmen School
6 of Public Health, led by doctors Lipkin and Hornig,
7 in addition to other clinical collaborators across
8 the country, that there are a myriad of immune,
9 metabolomics, proteomic, and microbiome abnormalities
10 in me/CFS patients. We can capitalize on those [TIMER
11 CHIMES] findings to develop new treatments and fast
12 track them instead of waiting years for the FDA to
13 approve them.

14 Other strategies for helping to treat ME/CFS and
15 Long-Haul COVID sufferers include trying low risk
16 interventions including medication's, supplements,
17 other treatment modalities, including acupuncture,
18 and some supplements with mitochondrial enhancing
19 effects that would be considered "off label". For
20 instance, several ongoing studies and Long-Haul COVID
21 feature of the use of metformin and atorvastatin,
22 glucose lowering and lipid reducing drugs
23 respectively for their anti-inflammatory benefits.

24
25

1
2 It's time that we stood up for ME/CFS patients
3 and for Long Haulers as their needs have been ignored
4 for far too long.

5 CHAIRPERSON MOYA: Thank you.

6 CHAIRPERSON CABÁN: Thank you. And, I just want
7 to thank you again for your willingness and the labor
8 of reading multiple testimonies...

9 GABRIEL SAN EMETERIO: Thank you.

10 CHAIRPERSON CABÁN: here today. We are deeply,
11 deeply grateful.

12 GABRIEL SAN EMETERIO: Absolutely, thank you for
13 having this hearing.

14 CHAIRPERSON CABÁN: Thank you so much.

15 And as a reminder, uh, we will check for any
16 witnesses that we've missed today online, who are
17 registered, at the end of this hearing. But, you can
18 also submit written testimony to
19 testimony@council.nyc.gov.

20 We will now move to the next witness on this
21 panel. We have several witnesses left: Therese
22 Russo, Myra Batchelder, and Rachel Robles. Apologies
23 again for any pronunciation issues.

24 The next witness is Therese Russo, you may begin
25 your testimony when the sergeant calls the clock.

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SERGEANT AT ARMS: Time has begun.

THERESE RUSSO: My name is Therese Russo and I am a Long COVID advocate with the National Network for Long COVID Justice - NY, and the New York state chapter leader for #MEAction, a global network of advocates that fight for health equity for people living with myalgic encephalomyelitis/chronic fatigue syndrome (ME/CFS) My career background is in and health policy and advocacy.

Every day, I am a community with people whose lives have been deeply impacted, if not devastated by complex chronic diseases like those now developing from Long COVID.

Overwhelmingly, my new community members are now experiencing what I experienced when first seeking help years ago: puzzlement or dismissal by the doctors that are supposed to care from them; marginalization by government and insurance programs that are supposed to protect and support those who are most vulnerable; and sometimes even rejection by families who do not understand why we can't just "get out of bed and go back to work".

I am here to testify, as others have that there is a second pandemic happening on New York City's

1 watch -- a pandemic of chronic disease and disability
2 that is following in the wake of infection and
3 reinfection from SARS-CoV-2.
4

5 As council member Cabán stated, we are in the
6 middle of a mass disabling event. We need New York
7 City and its public health, healthcare, and social
8 service institutions to respond boldly and urgently
9 to this crisis.

10 Long COVID encompasses multiple symptoms and
11 conditions that follow infection, but the group my
12 advocacy efforts focus on are those experiencing
13 debilitating symptoms for months and years after
14 infection, and who are developing conditions like the
15 one I have had for 14 years - ME/CFS.

16 As Dr. Levine's testimony just stated, ME/CFS is
17 a disabling, chronic neuroimmune condition that often
18 follows a viral infection. Seventy-five percent of us
19 are not able work, and 25% are homebound or
20 bedridden. Only 5% recover. Its hallmark is post-
21 exertional malaise (PEM), an exacerbation of some or
22 all of an individual's symptoms that follows physical
23 or cognitive exertion and leads to a reduction in
24 functional ability. Multiple studies have reported
25 that people with ME/CFS are more functionally

1
2 impaired and have poorer quality of life than those
3 with multiple sclerosis, congestive heart failure,
4 stroke, and end-stage renal disease.

5 ME/CFS is often comorbid with autonomic nervous
6 system dysfunction (dysautonomia), another poorly
7 understood set of disorders that can be highly
8 disabling.

9 Multiple recent studies report that nearly half
10 of people with Long COVID meet the diagnostic
11 criteria for ME/CFS, and that over half of them
12 experience moderate to severe autonomic dysfunction.
13 So if the CDC estimates that as many as 24 million
14 people are living with Long COVID in the U.S., then
15 up to about 12 million of those people now also have
16 ME/CFS... (CROSS-TALK)

17 SERGEANT AT ARMS: Time has expired.

18 THERESE RUSSO: and/or dysautonomia.

19 Over the course of this pandemic, it has been
20 devastating to watch my community grow from 2.5
21 million nationally to 12 million or more nationally.

22 Is that time for me?

23 CHAIRPERSON CABÁN: Yes, if you have a final
24 thought you'd like to wrap up, please do.

1
2 THERESE RUSSO: To wrap up, I'd like to say that
3 earlier this week, activists with ME/CFS and Long
4 COVID gathered in Washington D.C. to protest that the
5 pandemic is not in fact over, and to demand that Long
6 COVID and ME be declared the public health emergency
7 that it is. In this time period, I many new community
8 members who joined us after getting Long COVID. I
9 met 30 year olds who were runners 2 years ago, and
10 who are now in power wheelchairs. I met people whose
11 voices or lungs were too weak to scream chants, who
12 after two hours in the heat had to retire to bed for
13 days, who are still in bed now four days later. This
14 is my community, it's growing exponentially, and it's
15 in crisis.

16 We need the New York City government to track,
17 educate, and take better care of people with Long
18 COVID and associated conditions like ME/CFS.

19 My advocacy group would love to discuss in more
20 detail with you, what particularly policy and program
21 changes we'd like to see. Thank you

22 CHAIRPERSON CABÁN: Thank you, and we'd absolutely
23 would love to have those discussions. So, let's make
24 sure that we stay in touch.

25 CHAIRPERSON CABÁN: Thank you for your testimony.

1 The next witness will be Myra... My apologies,
2
3 the next witness will be Myra Batchelder, thank you.

4 SERGEANT AT ARMS: Time has begun.

5 MYRA BATCHELDER: Hi, my name is Myra Batchelder,
6 and I live in New York City and work in health policy
7 and advocacy.

8 I am here to voice my experience with Long COVID
9 and to call on City Council, The Department of
10 Health, and other city agencies to further meet the
11 needs of the many New Yorkers struggling with Long
12 COVID and associated conditions. Thank you for
13 holding this hearing.

14 I got COVID in March 2020, likely at a crowded
15 grocery store in Brooklyn. My symptoms started out
16 as mild; I kept working, coughing through Zoom
17 Meetings; however, I proceeded to get worse. I was
18 told by several doctors, virtually, that I likely had
19 COVID, but that I should stay home until my lips
20 turned blue and I couldn't breathe.

21 I was ultimately hospitalized overnight in April
22 of 2020, where I was finally given a pcr test, and
23 learned that I officially tested positive for COVID.

24 In the weeks and months that followed, I had a
25 wide range of health issues from COVID and Long

1
2 COVID. I was sent to the ER, and also saw a series
3 of doctors and specialists. I faced frustrating
4 gaslighting from some doctors.

5 Debilitating chest pain was one of my worst
6 symptoms for months along with a very high heartrate.
7 Despite these serious symptoms, a cardiologist I saw
8 told me that my symptoms were likely anxiety, and
9 that I should go for a hike. He told me no one had
10 health issues from COVID weeks after they were
11 infected. It felt like blatant sexism and dismissal.

12 I ultimately found better doctors, and was
13 treated for pericarditis, POTS, dysautonomia, and
14 other health issues brought on by COVID -- but the
15 process took months.

16 As time has gone on, I continued to face multiple
17 health issues related to Long COVID and see doctors
18 and specialist. I continue to find some doctors are
19 still not very aware of Long COVID and the research.

20 There is a need for medical education for
21 providers on Long COVID and associated conditions, as
22 well as the need to address gaslighting and biases
23 amongst providers.

24 There is also a need for more public education on
25 Long COVID. I regularly hear from people who either

1
2 themselves or have loved ones struggling with health
3 issues after COVID and don't know where to turn. A
4 number have had their doctors dismiss their symptoms.

5 Gaslighting is not acceptable, and it can be
6 dangerous. Some patients may have life threatening
7 health issues after COVID such as myocarditis, blood
8 clots, and pulmonary embolisms.

9 There is also a for more research, research
10 funding, and treatments for those of us with Long
11 COVID and associated conditions such as POTS,
12 dysautonomia, ME, MCAS, and more.

13 There is also a need to make sure everyone has
14 access to the medical care and treatment they need.
15 Everyone should be able to access needed specialists
16 and care regardless of their insurance.

17 There is also a need for additional financial and
18 other supports for those who are struggling. This is
19 just my experience. There are a hundreds of
20 thousands of people in New York City experiencing
21 Long COVID.

22 There is a need for more community assessment in
23 New York City to better understand what's happening
24 with the Long COVID community -- and what additional
25 policies and programs can be put in place to help.

1
2 We need The City Council, The Department of
3 Health, and H+H to take action to put in place
4 addition policies and programs, and to provide more
5 support to those struggling with Long COVID and
6 associated conditions. [TIMER CHIMES]

7 SERGEANT AT ARMS: Time has expired... (CROSS-
8 TALK)

9 MYRA BATCHELDER: We also need the City... Yep,
10 just... We also need the City to take additional
11 actions to prevent more people from getting COVID and
12 Long COVID, as well as from getting re-infected and
13 potentially getting worse.

14 Vaccines are essential, but not enough on their
15 own. We need a need a multi-pronged approach
16 including reinstating masks mandates, free N95 masks,
17 improved ventilation infiltration, and more. Thank
18 you.

19 CHAIRPERSON CABÁN: Thank you.

20 COMMITTEE COUNSEL: Thank you for your testimony.

21 We will now move to the final witness on this
22 panel; this will be the final public witness;
23 although, we will check for anybody that we have
24 inadvertently missed before concluding the hearing.

1
2 The final witness is Rachel Robles. You may
3 be... Rachel Robles, you may begin your testimony
4 when ready... when the sergeant begins the clock.

5 SERGEANT AT ARMS: Time has begun.

6 RACHEL ROBLES: Hello, my name is Rachel Robles. I
7 am a New York City resident, a Latina with
8 disabilities, and a member of patient advocacy
9 organizations such as Body Politic and Patient Led
10 Research Collaborative. I am here to voice my
11 experience living with Long COVID for the past two
12 and a half years, and to call on City Council, DOHMH,
13 and other city agencies to better meet the needs of
14 the many New Yorkers struggling with Long COVID and
15 the complex chronic conditions and disabilities it
16 can create.

17 I became ill with COVID-19 in March 2020 just as
18 the pandemic was taking hold in New York City.
19 Hospitals were overflowing, and young people without
20 serious preexisting conditions were being told to
21 stay at home.

22 I utilized virtual urgent care and received
23 reassurance from doctors that I had been "spared from
24 the worst of it." They urged me to sit at home and
25

1 wait it out. Since then, over two years have passed.
2
3 I am still waiting it out.

4 Two months later, I searched for specialists with
5 expertise in infectious diseases, and felt defeated
6 after receiving diagnosis after diagnosis of anxiety.

7 Initially, I was given a clinical diagnosis of
8 COVID-19, because I didn't have access to testing.
9 Suddenly, though, the very symptoms that had informed
10 that diagnosis were weaponized against me. On one
11 visit to an infectious disease specialist, I was
12 told, "COVID-19 doesn't last for ninety days. You
13 either get over it, or you die."

14 This is the grim reality of the Long COVID
15 experience, especially for marginalized groups who
16 lack access to quality testing and care. In the
17 months and years following my infection, I have had
18 to advocate against these diagnoses of somatization
19 and for every thoughtful diagnosis I've received, all
20 while dealing with symptoms of brain fog that cause
21 difficulty understanding conversations and confusion
22 about where I am when I walk through my neighborhood.

23 I have worked tirelessly to make my symptoms
24 manageable, but unfortunately I still have to endure
25 them incessantly. I developed sensitivity to screens

1
2 that leads to head pressure, migraines, and tinnitus,
3 which means I have to pace my screen time throughout
4 the day in order to not trigger symptoms.

5 Additionally, my organ dysfunction and damage now
6 makes me immunocompromised. I have to take extreme
7 measures or completely avoid being with others,
8 sometimes prolonging my healthcare and recovery as a
9 result.

10 Since my acute infection, I have been diagnosed
11 with autonomic dysfunction, chronic migraines, acute
12 hepatitis, and even a brain injury, and have
13 undergone treatments as simple as implementing
14 breathing exercises all the way to flying across the
15 country to do neurological rehabilitation.

16 While I'm disclosing a very vulnerable and
17 tumultuous journey I've endured, I feel it's
18 important to stress that our stories are not here to
19 elicit pity, nor be an inspiration. They're here to
20 ignite the fire, passion, and anger that are needed
21 to reform the oppressive systems I and many others
22 battle every day.

23 They're not here for your blanket apologies or
24 your praise. They're here for your advocacy, your
25 policies, and your congressional actions.

1 In a world that tries to ignore disability...

2 (CROSS-TALK)

3 SERGEANT AT ARMS: Time as expired.

4 RACHEL ROBLES: we refuse to be ignored.

5 CHAIRPERSON CABÁN: You can finish your statement.

6 COMMITTEE COUNSEL: Go ahead and finish.

7 RACHEL ROBLES: In a world that tries to ignore
8 our disability, we refuse to be ignored.

9 CHAIRPERSON CABÁN: Thank you.

10 CHAIRPERSON CABÁN: Thank you for your testimony.

11 This concludes our fourth and final panel. We
12 will now check to see if there is anyone that we
13 inadvertently missed. If there is anyone logged in
14 to Zoom that we did not call, and who registered, if
15 you can please use the Zoom Raise Hand Function? We
16 will wait just one moment.

17 Okay, we have no hands, we're not seeing any
18 hands, and we have heard testimony, we believe, from
19 everyone who has registered. If, again, there are
20 any questions, or if you have written testimony,
21 please feel free to reach out to staff. And written
22 testimony can be submitted to
23 testimony@council.nyc.gov .

24
25

1
2 We will now move back to the chairs to close the
3 hearing, thank you.

4 CHAIRPERSON CABÁN: I just want to thank everybody
5 again for their testimony on this really, really
6 critical issue.

7 It is just so abundantly clear that we are facing
8 an enormous crisis and do not have the infrastructure
9 and resources in place to support folks.

10 So, we have a lot of work to do, and, again, we
11 are just deeply grateful for the folks who came here
12 brining their expertise, their knowledge, their
13 personal experiences, to help us, certainly in The
14 City Council, try to devise and implement some plans
15 to address and start to alleviate some of the things
16 that folks are experiencing -- and acknowledge the
17 fact that it is women, BiPOC folks, queer, trans, and
18 gender non-conforming people who are bearing the
19 brunt of this.

20 So, thank you again, and thank you to all the
21 staff for all your work in helping to make this
22 possible.

23 [GAVELING OUT] [GAVEL SOUND]

24 This hearing is now adjourned and concluded.
25

C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date September 15, 2022