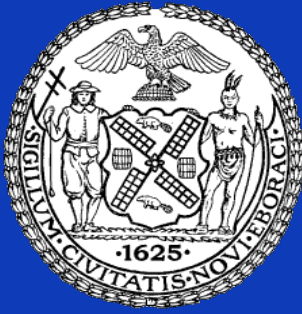




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**Report on the Fiscal 2024 Preliminary Plan
and the Fiscal 2023 Mayor's Management
Report for the**

Department of Homeless Services

March 13, 2023

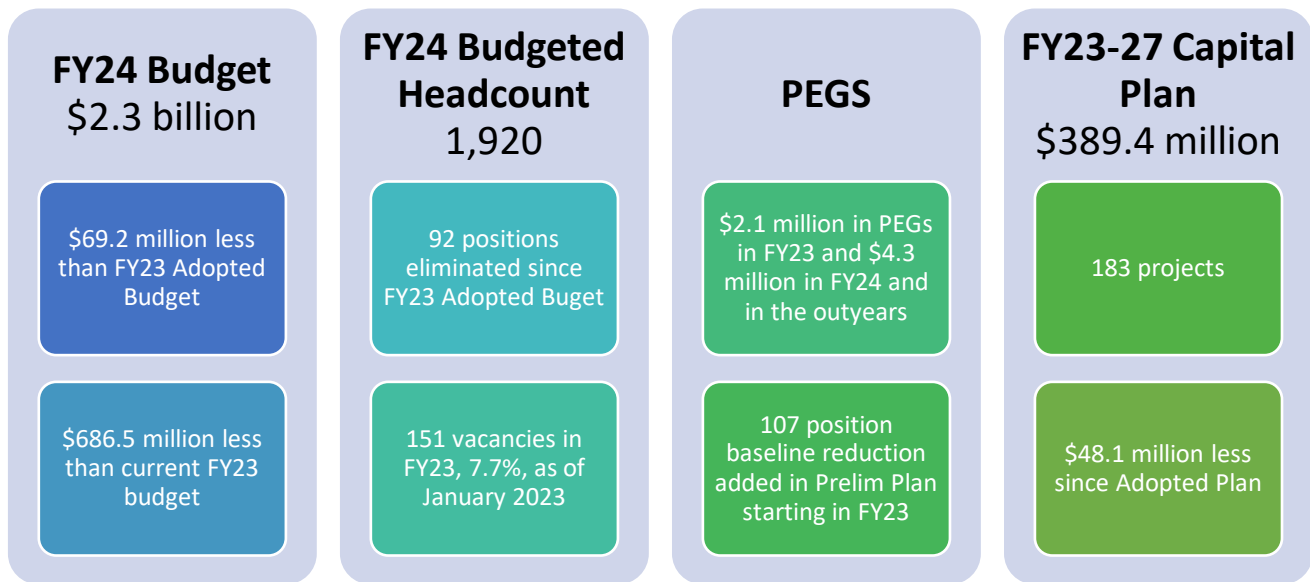
Prepared by Julia K. Haramis, Principal Financial Analyst



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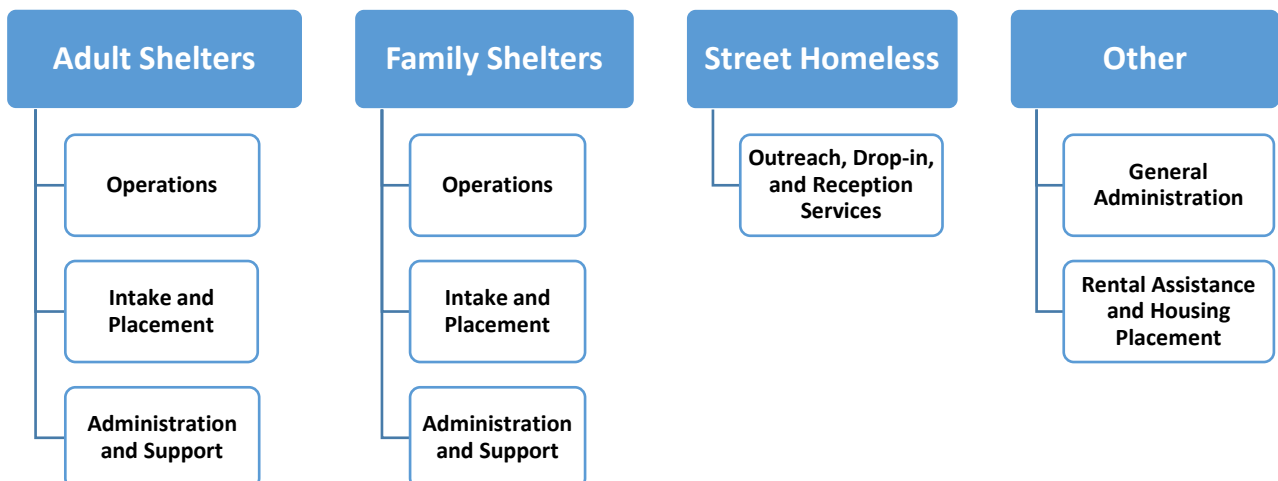
Department of Homeless Services (DHS) Fiscal 2024 Budget Snapshot



DHS Overview

The principal function of the Department of Homeless Services (DHS or the Department) is to provide transitional shelter to homeless single adults, adult families, and families with children, in accordance with the City's "right to shelter" mandate. DHS also helps families and individuals exit shelter and move into permanent and supportive housing. The Fiscal 2024 Preliminary Budget for DHS totals \$2.3 billion, which represents 2.3 percent of the City's overall budget of \$102.7 billion. The agency's budget is organized into 10 program areas, as illustrated by the following chart.

Chart 1: DHS Program Areas



DHS' services include:

- Providing safe and well-run temporary emergency housing to homeless individuals and families in DHS-operated and contracted shelters, including hotel-based shelters;

- Helping shelter clients prepare for independent living through gainful employment, by making connections to work supports and other public benefit programs, teaching personal budgeting and savings, and offering housing search assistance;
- Providing outreach services for unsheltered individuals on the street, including running drop-in centers where individuals can access basic services (such as hot meals, showers, and laundry facilities) and safe havens and stabilization beds (smaller-scale facilities tailored to the needs of the service-resistant street population that operate with fewer rules, provide private or semi-private rooms, and support services).

Asylum Seeker Influx and Response

In April 2022, DHS first noticed an uptick in new shelter applicants who identified as asylum seekers. Many of the new arrivals had crossed the United States-Mexico border, with the largest percentage of individuals fleeing Venezuela. As the number of new asylum seekers arriving in the City continued to climb over the ensuing months, it became necessary for the Administration to implement an inter-agency response. Due to the rapid influx of asylum seekers, the need for shelter exceeded the number of shelter vacancies in the DHS system. To meet the demand and the City's legal mandate to provide shelter, the Department began opening emergency hotel shelter sites, operated by contracted providers, in the summer of 2022. In the fall of 2022, as the asylum seeker population ballooned, the City opened the first Humanitarian Emergency Response and Relief Centers (HERRCs), operated jointly by New York City Health + Hospitals (H+H) and New York City Emergency Management (NYCEM), to house asylum seekers.

Table 1: Citywide Funding, by Agency, Budgeted for the Asylum Seeker Response Effort		
Agency	Fiscal 2023 Budget	
	November 2022 Plan	Preliminary Plan
Department of Homeless Services	\$577,291,568	\$577,291,568
Health + Hospitals	310,000,000	302,650,000
NYC Emergency Management	50,000,000	50,000,000
NYC Office of Technology and Innovation	30,000,000	30,000,000
Human Resources Administration	22,708,432	22,708,432
Department of Citywide Administrative Services	10,000,000	10,000,000
Housing Preservation and Development	0	6,650,000
Department of Health and Mental Hygiene	0	700,000
Total	\$1,000,000,000	\$1,000,000,000

Source: New York City Office of Management and Budget

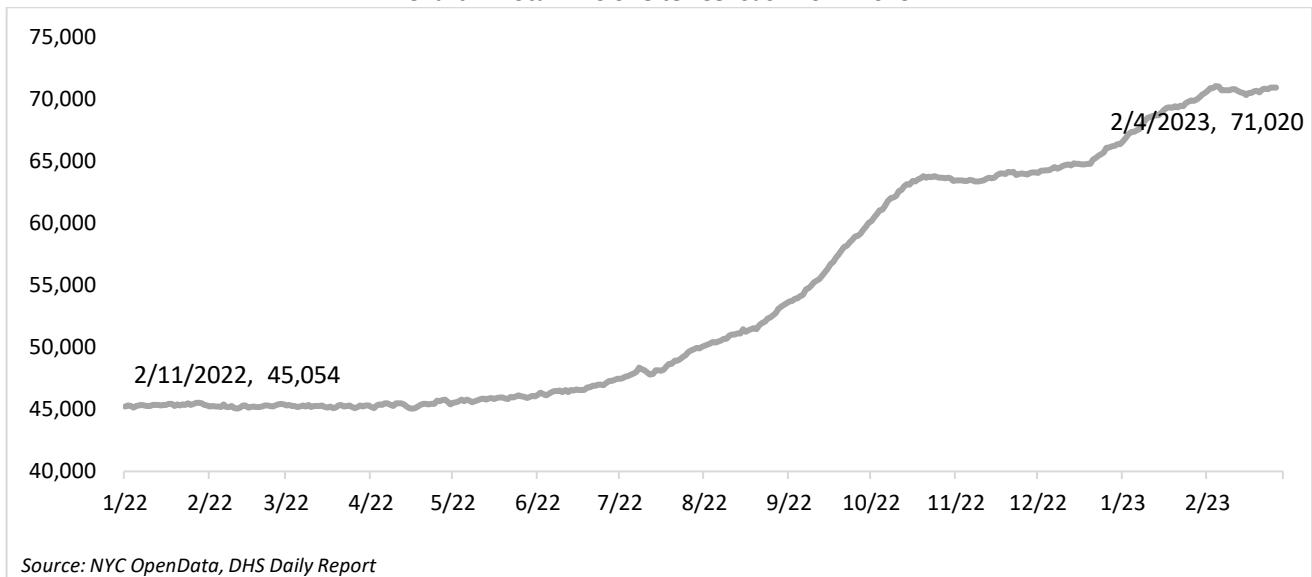
The November 2022 Financial Plan for Fiscal Years 2023-2026 (November Plan) included an additional \$1.0 billion in federal funding in Fiscal 2023, allocated across several agencies, for costs related to the City's response to the asylum seeker crisis, as detailed in the preceding table. No adjustments were made to the budgeted amount in the January 2023 Financial Plan for Fiscal Years 2023-2027 (Preliminary Plan), but some minor adjustments (not impacting DHS) were made across agencies. Over \$577.3 million, or 57.7 percent, of the \$1.0 billion was added to DHS' budget to support the operational costs of emergency hotel shelters and DHS staffing costs. While most of the funding added to DHS' budget in the November Plan relates to the emergency shelter costs, approximately \$3.5 million supports Personal Services (PS) costs for response efforts. These funds are for DHS staff overtime and the hiring of vacant positions already budgeted that were not adequately funded.

While the Financial Plan assumes \$1.0 billion of federal funding for the costs related to the asylum seeker in Fiscal 2023, the City has not received confirmation of the award of federal funding approaching this level. To date, only \$8 million from Federal Emergency Management Agency (FEMA)

has been confirmed for the City's expenses incurred prior to October 1, 2022.¹ In the omnibus federal spending bill passed in December 2022, Congress appropriated \$800 million in funding through FEMA to address the asylum seekers crisis nationwide. Although it was initially indicated that the City would receive a substantial share of this funding, it is still not certain how much of it the City will receive or when.² At a March 6, 2023 Council hearing with the New York City Office of Management and Budget (OMB) on the City's Preliminary Plan, the Budget Director indicated that the City is not anticipating the receipt of any additional federal funds in Fiscal 2023.³

As of March 1, 2023, over 49,000 asylum seekers had been processed through the City's intake system for asylum seekers since the spring of 2022. Over 30,500 asylum seekers are currently staying in City shelters or HERRCs. The City is operating 92 emergency hotel shelters, operated by DHS, and seven HERRCs, operated by NYCEM and H+H.⁴ According to DHS, as of March 1, 2023, approximately 71 percent of the recently arrived asylum seekers, or 21,661 individuals, are residing in DHS-operated shelters (with the remainder residing in HERRCs). For those individuals housed in DHS shelter, 71.3 percent are families with children, 18.6 percent are single adults, and 10.1 percent adult families.⁵ The graph below illustrates the growth in the DHS shelter census since the beginning of calendar year 2022. Since February 11, 2022, when the census was 45,054, the shelter population has grown rapidly to 71,020 nearly one year later. Over the last year the DHS shelter census has increased by nearly 60 percent.

Chart 2: Total DHS Shelter Census - 2022-2023



Since the release of the Preliminary Plan, the Administration has revised its cost estimate from \$1.0 billion to \$1.4 billion for Fiscal 2023 and \$2.8 billion for Fiscal 2024.⁶ No adjustments were included

¹ City & State, "New York has done its share," Eric Adams says on migrant crisis", January 4, 2023, see:

<https://www.cityandstateny.com/politics/2023/01/new-york-has-done-its-share-eric-adams-says-migrant-crisis/381464/>.

² Politico, "Federal spending bill to include \$800M in grants for cities dealing with migrant crisis", December 20, 2022, see:

https://www.politico.com/news/2022/12/20/omnibus-spending-bill-migrants-00074785?oref=csny_firstreadtonight_nl.

³ New York Post, "Eric Adams knows Biden won't help pay NYC's \$4B migrant tab: official," March 6, 2023, see:

<https://nypost.com/2023/03/06/no-more-migrant-aid-coming-to-nyc-from-biden-in-fiscal-year/>.

⁴ Department of Social Services, Email Newsletter, "Community Partners: DSS Weekly Update – March 2, 2023," March 2, 2023.

⁵ Department of Social Services, Email Communication, February 23, 2023.

⁶ City & State, "Adams puts a new price tag on serving migrants: \$4.2 billion", February 7, 2023, see:

<https://www.cityandstateny.com/politics/2023/02/adams-puts-new-price-tag-serving-migrants-42-billion/382697/>.

in the Preliminary Plan for the revised estimate and there is currently no funding budgeted in Fiscal 2024 for costs related to asylum seekers. Funding adjustments are expected in the Fiscal 2024 Executive Plan. The City spent \$512 million in Fiscal 2023 through the end of January 2023. Spending for DHS and the Human Resources Administration (HRA) combined totaled \$313 million.⁷

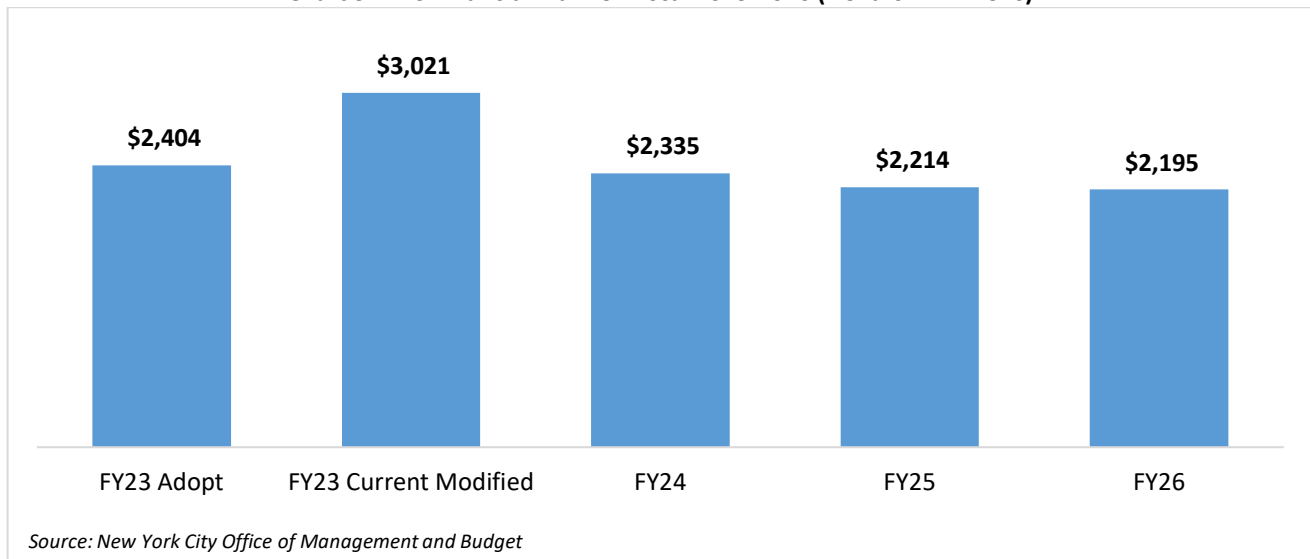
The proposed Fiscal 2024 State Executive Budget includes \$1.5 billion in funding to address the asylum seeker crisis in the City over State Fiscals 2024 and 2025. Some of this funding will flow directly to the City for reimbursement of emergency shelter expenses while the remainder would be directly administered by State agencies or contracted providers. The proposed State Executive Budget appropriated up to \$1.0 billion in funding to the City for reimbursement of 29 percent of the City's cost of the provision of shelter services for asylum seekers. This appropriation reflects an authorization for State reimbursement up to that level. It would be applicable to eligible costs incurred between April 1, 2022 and March 31, 2024. Notably, the City would have to spend over \$3.4 billion to access all of this funding.

On March 7, 2023, the Mayor released a plan for management of the City's asylum seeker response and announced the creation of a new office to oversee ongoing and future programs relating to asylum seekers, the Office of Asylum Seeker Operations (OASO). The plan did not indicate which City agency OASO would be housed within, who would lead the office, how its creation would impact the shelter services currently being provided by DHS and in the HERRCs, the budget of the new office, and which, if any, current programs would be fully transitioned from agencies into the new office.⁸

Financial Summary

Spending Overview

Chart 3: DHS Financial Plan for Fiscal 2023-2026 (Dollars in Millions)



⁷ According to information provided in email communications with the New York City Office of Management and Budget on February 15, 2023 and a phone conversation with DHS on February 17, 2023.

⁸ NYC Mayor's Office, "The Road Forward: A Blueprint to Address New York City's Response to the Asylum Seeker Crisis," March 7, 2023, see: <https://www.nyc.gov/assets/home/downloads/pdf/press-releases/2023/asylum-seeker-blueprint.pdf>.

The Department's budget, as presented in the Preliminary Plan, decreases over the course of the Plan period. DHS' Fiscal 2023 budget is \$3.0 billion, but decreases to \$2.3 billion in Fiscal 2024, and then \$2.2 billion in Fiscals 2025 and 2026, as shown in the preceding graph.

As explained in the prior section, starting in April 2022, DHS began to experience a rapid increase in the number of new shelter applications, largely from recently arrived asylum seekers. This influx caused a dramatic increase in DHS' shelter census and necessitated the opening of 92 new emergency hotel shelters to meet the demand.⁹ Given this crisis, it is likely that the agency's expenditures on emergency shelter sites will continue into the outyears of the Financial Plan period, as a result the agency's overall budget is more likely to grow than decrease. The cost associated with housing the new arrivals is a budget risk for Fiscal 2024 and beyond.

Table 2: DHS Expense Budget						
<i>Dollars in Thousands</i>	FY21	FY22	FY23	Preliminary Plan		*Difference
	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Personal Services	\$161,402	\$154,404	\$160,341	\$164,581	\$155,063	(\$5,279)
Other Than Personal Services	2,883,087	2,578,363	2,243,774	2,856,777	2,179,838	(63,936)
TOTAL	\$3,044,489	\$2,732,768	\$2,404,115	\$3,021,358	\$2,334,900	(\$69,215)

**The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.*

Source: New York City Office of Management and Budget

DHS' budget is primarily comprised of Other Than Personal Services (OTPS) expenditures, which total \$2.2 billion, 93.4 percent of its budget. A breakdown of PS and OTPS expenditures for DHS is presented in the preceding table. The remaining 6.6 percent of the DHS budget, totaling \$155.1 million, supports PS expenses for 1,920 full-time civilian positions.

Contract costs constitute \$2.1 billion, or 89.8 percent, of the Department's budget, mainly for the costs of shelter and support services. A breakdown of the agency's contract types is included in Appendix B of this report. A breakdown of DHS' shelter facilities, by borough and shelter type, are illustrated in the succeeding table. As of November 30, 2022, there were 390 DHS shelter sites with 41.8 percent of the facilities serving the single adult population, 53.6 percent serving the families with children population, and 4.6 percent serving the adult family population.

Table 3: DHS Shelters as of 11/30/22						
Shelter Type	Building Count by Borough					Total
	Bronx	Brooklyn	Manhattan	Queens	Staten Island	
Single Adult - Shelter	29	37	36	12	0	114
Single Adult - Commercial Hotel	3	23	4	19	0	49
<i>Single Adult Subtotal</i>	32	60	40	31	0	163
Families with Children - Shelter	70	48	29	20	1	168
Families with Children - Commercial Hotel	8	7	9	15	2	41
<i>Families with Children Subtotal</i>	78	55	38	35	3	209
Adult Family - Shelter	2	4	2	5	0	13
Adult Family - Commercial Hotel	0	3	0	2	0	5
<i>Adult Family Subtotal</i>	2	7	2	7	0	18
Total	112	122	80	73	3	390

Source: DHS

⁹ Department of Social Services, Email Newsletter, "Community Partners: DSS Weekly Update – March 2, 2023," March 2, 2023.

Financial Summary

The following Financial Summary table provides a breakdown of the total expenditures for all DHS program areas, the funding sources for the agency, and the headcount.

Table 4: DHS Financial Summary						
<i>Dollars in Thousands</i>	FY21 Actual	FY22 Actual	FY23 Adopted	Preliminary Plan		*Difference FY23-FY24
				FY23	FY24	
Budget by Program Area						
Adult Shelter Administration & Support	\$9,075	\$11,431	\$7,870	\$11,439	\$7,631	(\$239)
Adult Shelter Intake and Placement	10,245	15,505	12,741	12,534	12,102	(639)
Adult Shelter Operations	770,803	881,830	831,457	945,188	820,638	(10,819)
Family Shelter Administration & Support	7,132	6,601	18,725	17,526	18,126	(599)
Family Shelter Intake and Placement	38,125	35,715	34,987	34,528	34,069	(918)
Family Shelter Operations	1,028,795	945,191	1,114,176	1,024,722	1,074,133	(40,043)
General Administration	1,024,088	623,190	77,513	660,744	61,555	(15,959)
Outreach, Drop-in, and Reception Services	138,593	204,592	303,693	305,723	303,693	0
Prevention and Aftercare	3,886	(4)	0	0	0	0
Rental Assistance and Housing Placement	13,747	8,716	2,954	8,954	2,954	0
TOTAL	\$3,044,488	\$2,732,768	\$2,404,115	\$3,021,358	\$2,334,900	(\$69,215)
Funding						
City Funds	\$1,408,794	\$1,851,561	\$1,686,019	\$1,671,914	\$1,507,453	(\$178,566)
Other Categorical	2,146	201	0	0	0	0
State	170,240	144,379	177,585	178,225	174,580	(3,005)
Federal - Community Development	4,086	4,392	4,337	4,337	4,337	0
Federal - Other	1,439,728	725,855	528,746	1,159,392	641,102	112,357
Intra-city	19,495	6,379	7,429	7,489	7,429	0
TOTAL	\$3,044,489	\$2,732,768	\$2,404,115	\$3,021,358	\$2,334,900	(\$69,215)
Budgeted Headcount						
Full-Time Positions - Civilian	1,991	1,807	2,012	1,952	1,920	(92)
Full-Time Equivalent Positions	14	42	45	49	0	(45)
TOTAL	2,005	1,849	2,057	2,001	1,920	(137)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

The DHS Fiscal 2024 Preliminary Budget totals \$2.3 billion, a decrease of \$69.2 million, or 2.9 percent, when compared to DHS' Fiscal 2023 Adopted Budget. The budget for Fiscal 2023 has risen by \$617.2 million, or 25.7 percent, since Adoption. This is largely due to a one-year addition of federal funding in Fiscal 2023 of \$577.3 million for DHS' emergency hotel shelters for asylum seekers. The Fiscal 2024 Preliminary Budget is \$686.5 million, or 22.7 percent, smaller than the Fiscal 2023 current modified budget, as funding for the emergency hotel shelters was not added in Fiscal 2024 or in the outyears. DHS' largest program area is Family Shelter Operations, which totals \$1.1 billion, or 46 percent, of the Department's budget in Fiscal 2024. These funds support 331 DHS contracts, and account for 1.1 percent of the City's Fiscal 2024 Budget. The second largest area of spending in DHS' budget is for Adult Shelter Operations, which totals \$820.6 million in Fiscal 2024, 35.1 percent of DHS' budget, supporting 105 contracts.

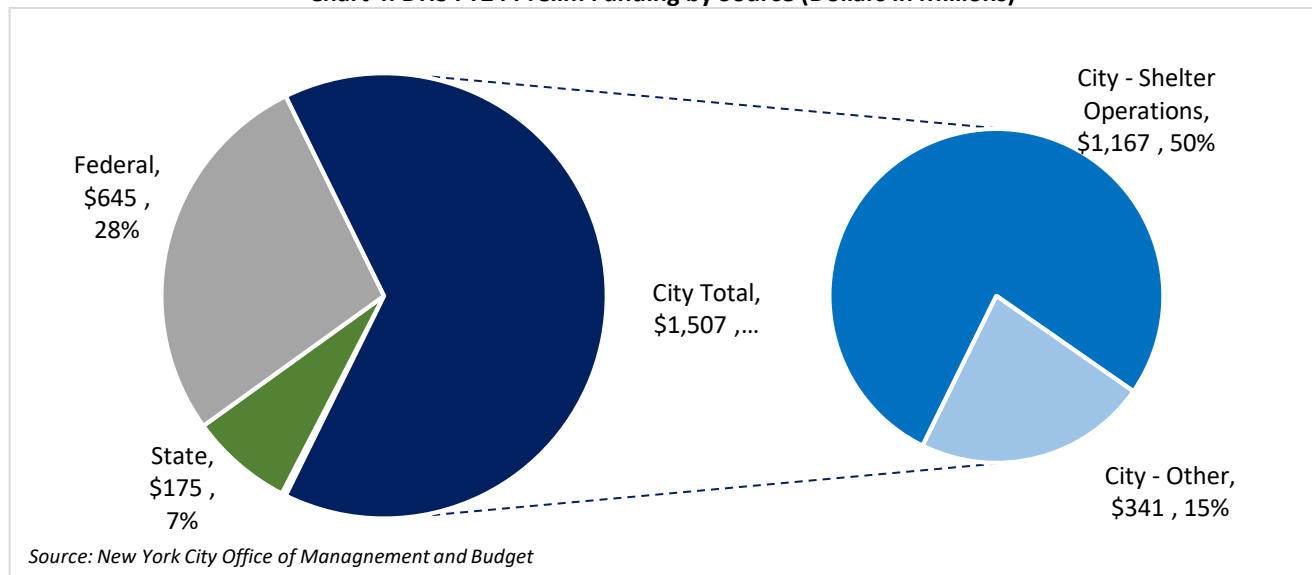
Significant Programmatic Changes

- Family Shelter Operations.** The Fiscal 2024 Preliminary Budget for this program area is \$40 million, or 3.6 percent, less than the Fiscal 2023 Adopted Budget. This decrease is the net impact of multiple adjustments made in several previous financial plans. The decline in the budget for this program area is the result of \$65.8 million that was added in the Fiscal 2023 budget to pay shelter security the prevailing wage, as legislatively required, which was not baselined in Fiscal 2024 or in the outyears.
- General Administration.** The Fiscal 2024 Preliminary Budget for this program area is \$16 million, or 20.6 percent, less than the Fiscal 2023 Adopted Budget. The decrease is the result of lower expenditures on other services and charges, contractual services, and PS costs for staffing. The savings are 79.7 percent City funds and 20.3 percent State funds.
- Adult Shelter Operations.** The Fiscal 2024 Preliminary Budget for this program area is \$10.8 million, or 1.3 percent, less than the Fiscal 2023 Adopted Budget. This decrease is related to a reduction in the budget for City-funded contractual services.

Funding Sources

The cost of single adult shelters is mostly supported by City funds (90.2 percent), with State funds accounting for nearly all the remaining funding (9 percent). The State provides the City an annual grant for single adult shelter costs, also known as the adult shelter cap. This grant reimburses the City for 50 percent of the single adult shelter costs up to the capped amount, which has remained at \$68.9 million since Fiscal 2013. Unlike single adult shelters, the City receives significant federal funding (50.7 percent) and limited State support (just 9.2 percent) for the cost of family shelters. City funds make up the remaining 39.7 percent of family shelter costs.

Chart 4: DHS FY24 Prelim Funding by Source (Dollars in Millions)



As shown in the preceding graph, DHS' Fiscal 2024 Preliminary Budget is funded with \$1.5 billion in City funds (64.6 percent), \$645.4 million in federal funding (27.6 percent), \$174.6 million in State funding (7.5 percent), and \$7.4 million in intra-City funding (less than half a percent). Half of the agency's budget (\$1.2 billion) is City-funded expenditures on single adult and family shelter operations. Notably, 94.7 percent of total expenditures across both program areas goes towards contracted shelter providers.

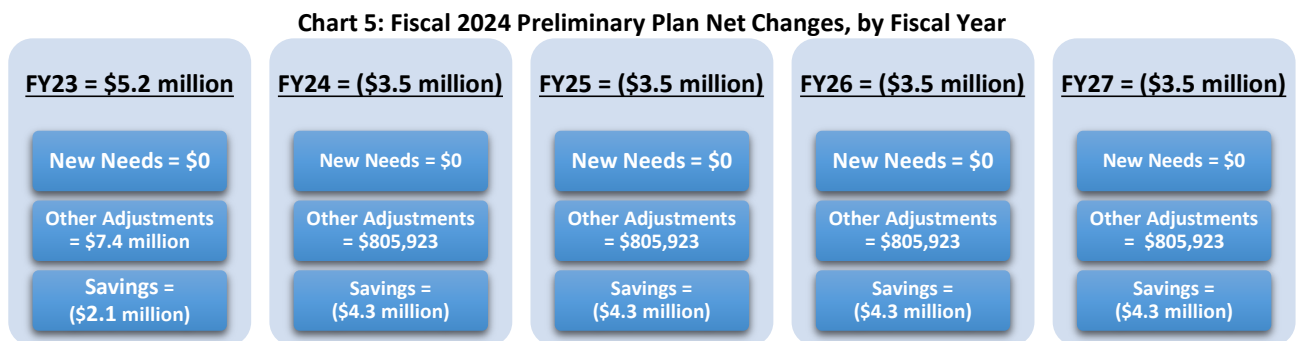
During the pandemic, DHS utilized hotels to mitigate the spread of COVID-19 in congregate facilities, as well as to isolate single adults exposed to, or who had contracted, COVID-19. As the pandemic recedes, the need for such hotels is decreasing, as are federal pandemic funding sources. Currently, DHS is operating only ten COVID-19 shelter sites.¹⁰ DHS' Fiscal 2023 budget includes \$40.5 million in federal pandemic-related funding, which decreases to \$19 million in Fiscals 2024 and 2025. In Fiscal 2023, \$21.5 million of federal pandemic funds are allocated for pandemic-related shelter expenses and support service costs. In Fiscals 2024 and 2025, \$19 million in ongoing, street homeless programs are funded with federal pandemic-related funds. Only a portion of this funding has been replaced with other funding sources in Fiscal 2026, when the pandemic funding expires.

State Budget Risks

As previously detailed in the section on asylum seekers, the proposed Fiscal 2024 State Executive Budget includes \$1.0 billion in funding that would flow directly to the City to reimburse expenses related to sheltering asylum seekers. The proposed appropriation would reimburse the City for 29 percent of shelter services for asylum seekers. The City would have to spend over \$3.4 billion on these costs in order to access all of this funding.

As the City also set up the HERRC system to house asylum seekers, separate from the emergency hotel shelters contracted through DHS, both types of shelter would be eligible for State funds so it is likely that not all of the City's State reimbursement would relate to DHS expenditures. Notably, the types of reimbursable expenses in the appropriation bill could be interpreted as limited and without clarifying revisions the City may not be able to receive reimbursement for all different expenses it has already incurred. Lastly, this State budget proposal has not yet been finalized and is subject to approval and modification by the legislature during the State's budget process.

Fiscal 2024 Preliminary Budget Changes



As previously stated, DHS' Fiscal 2024 budget, as of the Preliminary Plan, is \$69.2 million less than the Fiscal 2023 Adopted Budget. All budget actions reflected in the November Plan and Preliminary Plan are listed in Appendix A. The major actions reflected in the Preliminary Plan are detailed in the next section. The net changes, including other adjustments and savings, included in the Preliminary Plan increase DHS' Fiscal 2023 Budget by \$5.2 million, and decrease the budgets in Fiscal 2024 and in the outyears by \$3.5 million each year, as shown in the preceding graphic. Notably, there are no new needs for DHS in the Preliminary Plan.

¹⁰ According to information provided a phone conversation with DHS on February 17, 2023

Program to Eliminate the Gap (PEG)

- **Vacancy Reduction.** DHS' budget reflects a baseline decrease of 107 positions starting in Fiscal 2023 as part of the citywide mandate to reduce vacant headcount in the Preliminary Plan. This decrease is accompanied by a \$2.1 million decrease in Fiscal 2023 and a baseline City-funds decrease of \$4.3 million starting in Fiscal 2024. The amount of savings reflected in Fiscal 2023 is lower than in the outyears because it is the prorated savings for half a year. The agency is doing a detailed analysis to determine which vacant positions will be eliminated. In the Preliminary Plan, reductions are reflected in the budget codes with the largest vacancy rates. This allocation is subject to change in future financial plans once DHS has completed its internal analysis. Additionally, the savings reflected in the Preliminary Plan did not include any non-City funds savings – those will be reflected, as applicable, in a future financial plan when the allocation is finalized. DHS indicated it will strive to preserve as many frontline, customer service positions as possible.

Other Adjustments

- **Shelter Loan Acquisition Fund.** The Preliminary Plan includes \$5 million in additional federal funding for the Shelter Loan Acquisition Fund, as announced in the Mayor's Housing Plan.¹¹ This program will provide loans to non-profits to fund pre-acquisition, non-capital costs associated with setting up new shelter sites. The source of the federal funding is Temporary Assistance for Needy Families (TANF) and the agency plans to combine it with non-governmental, philanthropic funding to support the program. DHS will work with the New York City Housing Development Corporation (HDC) on this program and is currently finalizing the details and the rollout plan.
- **Human Service Provider Funding Enhancement.** The Preliminary Plan adds \$805,923 to DHS' baseline starting in Fiscal 2023 for the workforce enhancement for human service providers. Combined with the funding added in the Adopted and November Plans, DHS' baseline budget for this initiative is \$16.5 million starting in Fiscal 2023. Funding added in the Preliminary Plan includes revenue from federal, State, and City sources. Since the adoption of the Fiscal 2023 Budget, DHS has been reviewing its human service contracts to determine which providers are eligible for the enhancement and how much should be added to each contract. The November and Preliminary Plan adjustments add funding per DHS' review.

Headcount

DHS' budgeted headcount in the Preliminary Plan is 1,920 full-time civilian positions for Fiscal 2024 and 1,952 positions for Fiscal 2023. The following table presents DHS' headcount broken out across the agency's program areas. Of DHS' ten program areas, eight have budgeted headcounts and the remaining two program areas have only an OTPS budget with no associated headcount. The Department's year-end actual headcount for Fiscal 2021 was 1,991, declining to 1,807 in Fiscal 2022. DHS' current actual headcount is mostly unchanged since the close of Fiscal 2022 at 1,801. The Department's budgeted headcount for Fiscal 2024 is 1,920, which is 71 positions less than the actual headcount in Fiscal 2021 when the City's shelter population was significantly lower.

For Fiscal 2024, DHS' total headcount is 92 positions less than in the Fiscal 2023 Adopted Budget. This reduction is primarily due to changes in the Preliminary Plan, which included a baseline vacancy reduction of 107 positions, partially offset by the addition of 15 positions in Fiscal 2024 for the Shelter

¹¹ "Housing Our Neighbors: A Blueprint for Housing and Homelessness", page 49, see: <https://www.nyc.gov/assets/home/downloads/pdf/office-of-the-mayor/2022/Housing-Blueprint.pdf>.

to Housing Action Plan reflected in the November Plan. The vacancy reduction has a disproportionate impact on three program areas: 23 positions were reduced in Family Shelter Intake and Placement, 17 positions were reduced in General Administration, and 16 positions were reduced in Adult Shelter Intake and Placement. As previously indicated, the allocation of the vacancy reduction across program areas is still under review by the agency and may change in a future financial plan. As of January 2023, the actual headcount for the agency was 1,801, with 151 positions vacant, or a 7.7 percent vacancy rate, when compared to the number of positions budgeted in the Preliminary Plan for Fiscal 2023.

Program Area	Year-End Actual		FY23 Adopt Budget	FY24 Prelim Budget		FY24 Prelim Budget – FY23 Adopt	Jan 2023 Actual	Vacancies as of Jan 2023
	FY21	FY22		FY23	FY24			
Adult Shelter Administration & Support	68	64	83	78	77	(6)	57	21
Adult Shelter Intake and Placement	258	159	221	207	205	(16)	174	33
Adult Shelter Operations	426	450	467	489	455	(12)	442	47
Family Shelter Administration & Support	79	64	113	98	98	(15)	63	35
Family Shelter Intake and Placement	492	411	488	465	465	(23)	405	60
Family Shelter Operations	156	126	169	166	166	(3)	127	39
General Administration	434	456	363	340	346	(17)	409	(69)
Outreach, Drop-in, and Reception Services	78	77	108	109	108	0	124	(15)
Total	1,991	1,807	2,012	1,952	1,920	(92)	1,801	151

Source: New York City Office of Management and Budget

Fiscal 2023 Preliminary Mayor's Management Report

The Preliminary Mayor's Management Report (PMMR) for Fiscal 2023¹² reports on three service areas and five goals for DHS. Noteworthy metrics that were reported are detailed below.

- **Average Shelter Census.** The average number of individuals in shelter per day in Fiscal 2020 was 58,591, decreasing to 52,409 in Fiscal 2021, and decreasing again in Fiscal 2022 to 45,463. In the first four months of Fiscal 2023, the number of individuals in shelter per day increased by 20.4 percent to 54,383. DHS indicated this was driven by the influx of asylum seekers to DHS shelters.
- **Adult Families.** The average number of adult families in shelter per day in Fiscal 2020 was 2,455, declining in Fiscal 2021 to 1,983, and further declining in Fiscal 2022 to 1,493, a 39.2 percent drop over two years. In the first four months of Fiscal 2023, the number increased by 17 percent to 1,747. This uptick is also likely due to the increase in asylum seekers, but DHS did not specify in the report.
- **Families with Children.** The average number of families with children in shelter per day in Fiscal 2020 was 11,719, decreasing in Fiscal 2021 to 9,823, and again decreasing in Fiscal 2022 to 8,505, a 27.4 percent drop over two years. In the first four months of Fiscal 2023, the number increased to 10,651, a 25.2 percent jump. DHS indicated the uptick in families with children was due to the asylum seeker crisis.

¹² The City of New York, "Preliminary Mayor's Management Report", January 2023, pages 203-209, see: https://www.nyc.gov/assets/operations/downloads/pdf/pmmr2023/2023_pmmr.pdf.

- **Single Adults.** The average number of single adults in shelter per day in Fiscal 2020 was 16,866, increasing in Fiscal 2021 to 18,012, and then decreasing in Fiscal 2022 to 16,465, an 8.6 percent drop from the prior year. In the first four months of Fiscal 2023, the number of single adults in shelter increased by 8.7 percent to 17,895. DHS indicated the uptick in single adults was due to the asylum seeker crisis.
- **Shelter Exits.** As illustrated in the following table, exits from shelter to permanent housing for homeless clients decreased between Fiscal 2021 and Fiscal 2022 for families with children and increased for single adults and adult families. The year-over-year drop for families with children was 28 percent. No explanation was given for this decline.

Table 6: Exits to Permanent Housing					
Population and Type	FY20	FY21	% Change	FY22	% Change
Single Adults – All	7,890	6,539	(17%)	7,043	8%
Single Adults – Subsidized	4,824	4,603	(5%)	5,243	14%
Single Adults – Unsubsidized	3,066	1,936	(37%)	1,800	(7%)
Adult Families – All	465	496	7%	504	2%
Adult Families – Subsidized	379	393	4%	443	13%
Adult Families – Unsubsidized	86	103	20%	51	(50%)
Families with Children – All	7,992	7,191	(10%)	5,207	(28%)
Families with Children – Subsidized	6,142	5,647	(8%)	4,118	(27%)
Families with Children – Unsubsidized	1,850	1,544	(17%)	1,089	(29%)

Source: PMMR

- **Average Length of Shelter Stay.** The average length of shelter stays for all populations, across all years reported, is well over a year. The average number of shelter days for single adults was 437 in Fiscal 2020, increasing to 483 in Fiscal 2021, and again increasing to 509 in Fiscal 2022. This decreased in the first four months of Fiscal 2023 by 13.4 percent to 441 days. The average number of days in shelter for adult families was 630 in Fiscal 2020, increasing to 773 in Fiscal 2022, and again increasing to 855 in Fiscal 2022. This decreased in the first four months of Fiscal 2023 by 6.2 percent to 802 days. The average number of days in shelter for families with children was 443 in Fiscal 2020, increasing to 520 in Fiscal 2021, and again increasing to 534 in Fiscal 2022. This decreased in the first four months of Fiscal 2022 by 9.2 percent to 485 days. DHS indicated the considerable increase in new entrants compared to prior years led to a change in the proportion of clients with shorter-term stays, thus skewing the average stay metric downward. DHS also indicated that an increase in exits decreased the average stays, which is demonstrated in the prior bullet for the single adult and adult family populations.
- **Unsheltered Homeless Population.** The number of unsheltered individuals who were estimated to be living on the streets in Fiscal 2020 was 3,857, decreasing in Fiscal 2021 to 2,376, and then increasing in Fiscal 2022 to 3,439. The number of HOME-STAT clients referred to placement in permanent housing, transitional housing, and other settings in Fiscal 2020 was 5,909, decreasing in Fiscal 2021 to 5,454, and again decreasing in Fiscal 2022 to 5,021. No explanations were provided for these decreases.

Capital Plan Overview

On January 12, 2023, the Mayor released the Preliminary Ten-Year Capital Strategy for Fiscal Years 2024-2033 (Ten-Year Strategy) and the Capital Commitment Plan for Fiscal 2023-2027 (Commitment Plan). This section will provide an overview of the Preliminary Ten-Year Strategy and Commitment Plan for DHS.

Preliminary Ten-Year Capital Strategy Fiscal 2024-2033

The Ten-Year Strategy is the City's long-term capital planning document which provides a framework for capital spending by agency. The Ten-Year Strategy is released every two years, as mandated by the City Charter.

Strategy Guiding Principles

As stated in the document, the Ten-Year Strategy "provides a venue for the City to demonstrate the comprehensive infrastructure planning that the City undertakes as part of its responsibility to all New Yorkers, across all neighborhoods, and explain the connections between capital investment and strategic priorities." It strives to do this through four guiding principles:

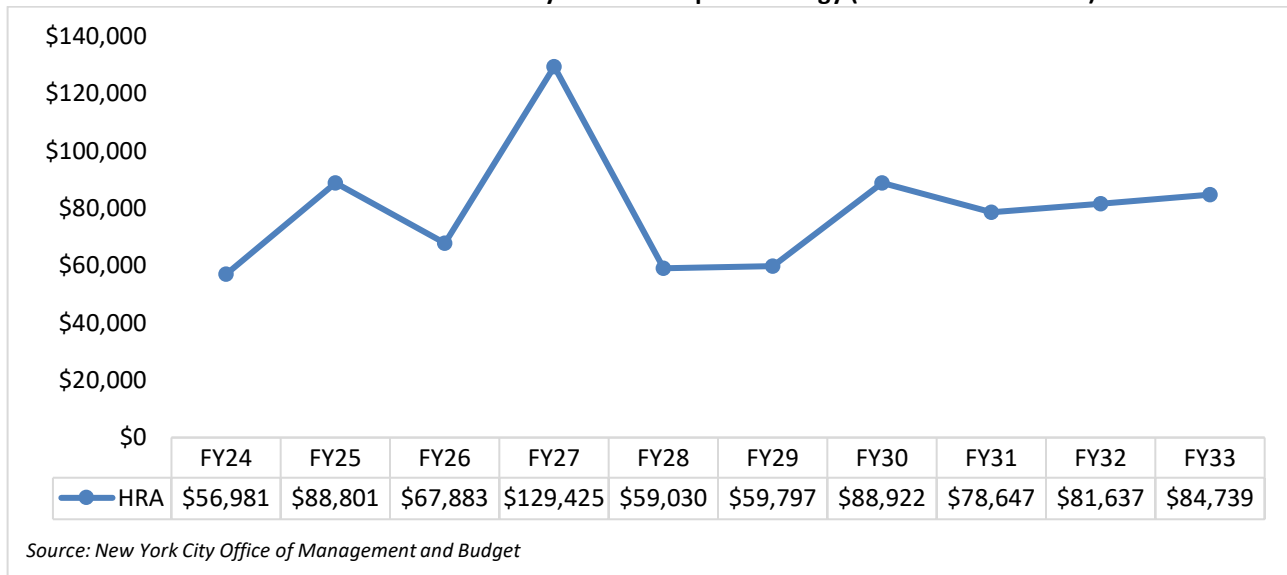
- Maintain New York City's financial responsibility
- Promote forward-looking, holistic capital planning that anticipates neighborhood needs of tomorrow
- Advance a more equitable New York City through capital investment
- Consider community perspectives in capital planning and decision-making

Below is a summary of DHS' Ten-Year Strategy and Capital Commitment Plan.

The City's Ten-Year Strategy totals \$159.3 billion (all funds), which is \$25.6 billion larger than the \$133.7 billion Fiscal 2022-2031 Ten-Year Strategy. DHS' Ten-Year Strategy totals \$795.9 million, or 0.5 percent of the City's total Ten-Year Strategy.

Each agency's Ten-Year Strategy is broken down into Ten-Year Plan Categories, which summarize the types of capital work that make up the agency's capital program. The Ten-Year Strategy for DHS includes three categories of projects: Shelters for Homeless Individuals, Equipment, and Shelters for Homeless Families. The largest area of spending in DHS' Ten-Year Strategy is on Shelters for Homeless Individuals, which at a total of \$478 million constitutes 60.1 percent of DHS' Strategy.

Chart 6: DHS FY24 Preliminary Ten-Year Capital Strategy (Dollars in Thousands)



The preceding graph illustrates the planned annual capital allocation in DHS' Ten-Year Strategy. Spending is planned out relatively evenly across the years. The chart does show a one-year spike in

capital funding in Fiscal 2027, the fourth year of the strategy and last year in the Commitment Plan, with 71.1 percent attributable to allocations for Shelters for Homeless Individuals.

Preliminary Capital Commitment Plan for Fiscal 2023 to Fiscal 2027

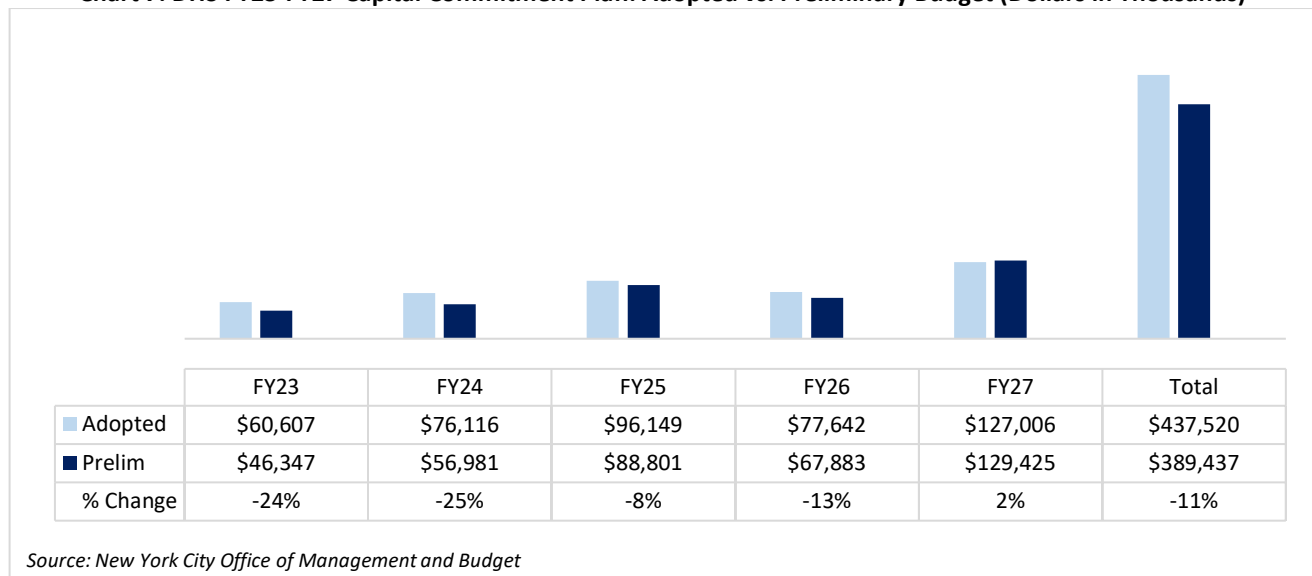
The City's Preliminary Capital Commitment Plan details the Administration's plan to spend the appropriations voted on by the City Council at Adoption. The Commitment Plan provides project-level funding detail as well as estimate of expenditure dates. The Commitment Plan provides information on projects' estimated costs, start dates, and time to completion.

DHS' Preliminary Commitment Plan includes \$389.4 million in Fiscal 2023-2027 (including City and non-City funds), as shown in the following graph. DHS' Preliminary Commitment Plan includes 18 budget lines and 183 project IDs. DHS represents less than one percent of the City's total \$96.5 billion Commitment Plan.

DHS' Preliminary Commitment Plan has decreased by \$48.1 million, or 11 percent, when compared to the Adopted Commitment Plan. Since the Adopted Capital Commitment Plan, funding decreased by \$14.3 million in Fiscal 2023, \$19.1 million in Fiscal 2024, \$7.3 million in Fiscal 2025, and \$9.8 million in Fiscal 2026. Funding increased in Fiscal 2027 by \$2.4 million. Overall, the Preliminary Commitment Plan funding remains relatively constant across the plan with a spike in the last year. Approximately 12 percent of the DHS' Preliminary Commitment Plan is allocated in Fiscal 2023, with 15 percent in Fiscal 2024, 23 percent in Fiscal 2025, 17 percent in Fiscal 2026, and 33 percent in Fiscal 2027.

Since most capital projects span multiple fiscal years, it is common practice for an agency to roll unspent capital funds into future fiscal years. In Fiscal 2022, DHS committed \$26.9 million, or 64 percent, of its annual capital plan. It is assumed that a portion of the agency's Fiscal 2023 Capital Plan will be rolled into Fiscal 2024, thus increasing the size of the Fiscal 2024-2027 Capital Plan.

Chart 7: DHS FY23-FY27 Capital Commitment Plan: Adopted vs. Preliminary Budget (Dollars in Thousands)



Below is an update on projects, by category, included in the Preliminary Capital Plan.

- Construction and Shelter Improvements.** \$345.8 million is allocated over the Preliminary Commitment Plan towards construction, rehabilitation, and structural improvements to shelters. Notably, \$107.1 million relates multiple projects at the Bellevue Shelter on East 30th Street in Manhattan that serves the single adult male population in a congregate setting. Bellevue projects

include elevators improvements, electrical system upgrades, bathroom improvements, fire safety upgrades, and roof and façade work.

- **Equipment Purchases.** DHS allocated \$27.9 million over the Commitment Plan towards the purchase of equipment used by the Department. Major projects include technology systems, security systems, and vehicles.
- **Community Projects.** DHS' Commitment Plan includes \$15.7 million for Council and Borough President discretionary capital projects.

Budget Issues and Concerns

- **Asylum Seeker Response Costs.** As discussed earlier, the funding reflected in the Preliminary Plan for the asylum seeker response efforts is below the Administration's most recent estimate for the current fiscal year and there is no funding budgeted in Fiscal 2024 or beyond. Many of the recently arrived asylum seekers have come without connections to family or friends in the United States. Absent swift federal action there is currently no quick or straightforward path for these individuals to receive legal status. Without legal status, asylum seekers are unable to work legally and receive most safety net benefits. Given this, it is quite likely many asylum seekers will require shelter and other social service support programs provided by the City for years to come. This presents a considerable fiscal and programmatic obligation for the City. DHS' shelter system was stretched to near capacity before the influx of asylum seekers, necessitating the emergency procurement of hotel shelters to meet the demand as it quickly increased. Additionally, the Administration opted to create the separate HERRC system to shelter a portion of the asylum seekers. Both systems come at a sizable cost to the City, exceeding the historic cost of shelter, without significant non-City funding sources secured. To date, little federal funding has been confirmed and no additional federal funds are expected during Fiscal 2023. Additional State budget risks are detailed in the State Budget Risks section of this report. Absent resolution on federal immigration policies and significant contributions from both State and federal partners, it is expected that the City will continue to shoulder the growing burden for years to come.
- **Slow Pace of Shelter Exits.** The number of individual shelter exits and community placements made with rental assistance programs from DHS shelter in Fiscal 2022 totaled 21,331, a decrease of 6,269 people, or 22.7 percent, since Fiscal 2020 when there were 27,600 individuals who exited.¹³ As previously indicated in the PMMR section, the average length of shelter stay has been increasing and is currently over a year for all population types. This slow pace of shelter exits has contributed to the agency's issues with shelter capacity. If the pace of move outs were to increase, the system would have additional shelter capacity for the recent asylum seekers and the agency would not need to rely so heavily on the pricey emergency hotels to meet demand. The monthly cost of shelter for an individual or family is typically larger than the cost of a rental assistance voucher, so the cost to the City is higher when people linger in shelter for longer periods of time.
- **DHS Shelter Capacity.** There are many factors that could continue to negatively impact capacity in the DHS shelter system including the end of the pandemic-related eviction moratoria, the subsequent resumption of eviction proceedings in Housing Court, the evaporation of Emergency Rental Assistance Program (ERAP) funding, and the recent influx of asylum seekers. Additionally, an increase in residential eviction filings, limited capacity at legal service providers to support tenants facing eviction, and the perennial challenges with siting and building new shelters also

¹³ Information on shelter exists is per the DSS Monitor's Report, provided to the Council on January 27, 2022.

impact the census. Given that the City is well beyond capacity within the DHS shelter system, additional factors affecting the census are an area of major concern. It is unclear what DHS' long-term strategy is for managing shelter capacity issues and ensuring key homeless prevention programs can effectively meet the current level of demand.

- **HRA Staffing and Benefits Issues.** As detailed in the Council's Fiscal 2024 Preliminary Plan report on HRA,¹⁴ the agency has been experiencing high vacancy levels, limited capacity in its housing-related legal service programs, and a backlog in processing for many key benefit programs. If these problems persist, it will push low-income individuals even further into poverty and increase their likelihood of becoming homeless and requiring the shelter services DHS administers.
- **Vacancy Reduction.** Given that the DHS shelter census has reached record levels with 70,912 individuals residing in DHS shelters as of February 26, 2023,¹⁵ (nearly 60 percent higher than at the same time last year), the agency headcount reductions included in the Financial Plan could make the managing the shelter system and bringing down the census even more challenging. It is not clear what impact the vacancy reduction will have on the delivery of vital programs or how many frontline staff positions may be impacted as the agency is still determining where to allocate the vacancies.

¹⁴ NYC Council – Finance Division, Fiscal 2024 Preliminary Budget Report on the Human Resources Administration, see: <https://council.nyc.gov/budget/fy2024/>.

¹⁵ NYC Open Data, "DHS Daily Report," see: <https://data.cityofnewyork.us/Social-Services/DHS-Daily-Report/k46n-sa2m>.

Appendices

A. DHS Budget Actions in the November and Preliminary Plans

<i>Dollars in Thousands</i>	FY23			FY24		
	City	Non-City	Total	City	Non-City	Total
DHS Budget as of the FY23 Adopted Plan	\$1,686,019	\$718,096	\$2,404,115	\$1,508,865	\$823,998	\$2,332,863
Changes Introduced in the November 2022 Plan						
Programs to Eliminate the Gap (PEGs)						
Telecommunication Savings	(\$67)	\$0	(\$67)	(\$200)	\$0	(\$200)
Subtotal, PEGs	(\$67)	\$0	(\$67)	(\$200)	\$0	(\$200)
Other Adjustments						
Aid for Asylum Seekers	\$0	\$577,292	\$577,292	\$0	\$0	\$0
Continuum of Care Grant	0	368	368	0	0	0
Emergency Management Fund						
Transfer to HRA	0	0	0	(153)	0	(153)
Emergency Solutions Grant - AOTPS	0	3,327	3,327	0	0	0
Emergency Solutions Grant - PS	0	2,024	2,024	0	0	0
FEMA COVID-19 Funding	0	18,272	18,272	0	0	0
Federal Grant for Substance Use	0	398	398	0	0	0
HealingNYC Transfer from DOHMH	760	0	760	760	0	760
Plumbers Collective Bargaining						
Funding	141	0	141	141	0	141
Prior Year TANF Revenue	(15,256)	15,256	0	0	0	0
Emergency Solutions Grant	0	5,186	5,186	0	0	0
Shelter to Housing Action Plan	613	0	613	1,226	0	1,226
Workforce Enhancement	311	3,415	3,726	311	3,415	3,726
Subtotal, Other Adjustments	(\$13,431)	\$625,537	\$612,107	\$2,285	\$3,415	\$5,701
TOTAL, All Changes in November 2022 Plan	(\$13,497)	\$625,537	\$612,040	\$2,086	\$3,415	\$5,501
DHS Budget as of the November 2022 Plan Budget	\$1,672,522	\$1,343,633	\$3,016,155	\$1,510,951	\$827,413	\$2,338,364
Changes Introduced in the FY24 Preliminary Plan						
Programs to Eliminate the Gap (PEGs)						
Vacancy Reduction	(\$2,135)	\$0	(\$2,135)	(\$4,270)	\$0	(\$4,270)
Subtotal, PEGs	(\$2,135)	\$0	(\$2,135)	(\$4,270)	\$0	(\$4,270)
Other Adjustments						
Energy Personnel	\$0	\$60	\$60	\$0	\$0	\$0
Homeless Management Information System Grant	0	701	701	0	0	0
Shelter Loan Acquisition Fund	0	5,000	5,000	0	0	0
Heat, Light, and Power	756	0	756	0	0	0
HOPE IT Purchases	0	15	15	0	0	0
Workforce Enhancement	772	34	806	772	34	806
Subtotal, Other Adjustments	\$1,528	\$5,809	\$7,338	\$772	\$34	\$806
TOTAL, All Changes in the FY24 Preliminary Plan	(\$607)	\$5,809	\$5,203	(\$3,498)	\$34	(\$3,464)
DHS Budget as of the FY24 Preliminary Plan	\$1,671,915	\$1,349,443	\$3,021,358	\$1,507,453	\$827,447	\$2,334,900

Source: New York City Office of Management and Budget

B. DHS Contract Budget

DHS FY24 Preliminary Contract Budget				
<i>Dollars in Thousands</i>				
Category	FY23 Adopted	Number of Contracts	FY24 Preliminary	Number of Contracts
Cleaning Services	\$9,677	4	\$9,677	4
Contractual Services - General	725	49	725	49
Educ. and Rec. Expenditures for Youth Programs	50	1	50	1
Homeless Family Services	1,054,199	282	1,013,984	282
Homeless Individual Services	1,024,273	143	1,012,697	143
Maintenance and Repairs - General	10,992	32	10,992	32
Maintenance and Repairs - Motor Vehicle Equip	9	2	9	2
Office Equipment Maintenance	26	8	26	8
Printing Services	168	7	168	7
Prof. Services - Accounting Services	386	2	386	2
Prof. Services - Computer Services	2,377	4	2,377	4
Prof. Services - Engineering and Architectural Services	438	2	438	2
Prof. Services - Other	145	2	145	2
Security Services	32,203	8	32,181	8
Telecommunications Maintenance	15	3	15	3
Temporary Services	343	17	343	17
Training Program for City Employees	1,251	8	1,251	8
Transportation Services	10,692	2	10,692	2
TOTAL	\$2,147,971	576	\$2,096,159	576

Source: New York City Office of Management and Budget

C. DHS Program Areas

Adult Shelter Administration & Support

Adult Shelter Administration & Support						
<i>Dollars in Thousands</i>						
	FY21 Actual	FY22 Actual	FY23 Adopted	Preliminary Plan		*Difference FY23-FY24
				FY23	FY24	
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$6,291	\$6,318	\$7,244	\$7,185	\$7,005	(\$239)
Other Salaried and Unsalariated	5	162	9	9	9	0
Additional Gross Pay	136	566	229	229	229	0
Overtime - Civilian	217	158	388	388	388	0
Fringe Benefits	0	0	0	0	0	0
Subtotal	\$6,649	\$7,203	\$7,870	\$7,810	\$7,631	(\$239)
Other Than Personal Services						
Supplies and Materials	\$0	\$0	\$0	\$7	\$0	\$0
Contractual Services	2,426	4,228	0	3,622	0	0
Subtotal	\$2,426	\$4,228	\$0	\$3,628	\$0	0
TOTAL	\$9,075	\$11,431	\$7,870	\$11,439	\$7,631	(\$239)
Funding						
City Funds			\$3,345	\$3,225	\$3,106	(\$239)
State			0	60	0	0
Federal - Community Development			239	239	239	0
Federal - Other			4,286	7,914	4,286	0
TOTAL			\$7,870	\$11,439	\$7,631	(\$239)
Budgeted Headcount						
Full-Time Positions - Civilian	68	64	83	78	77	(6)
TOTAL	68	64	83	78	77	(6)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Adult Shelter Intake and Placement

Adult Shelter Intake and Placement						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$7,396	\$11,439	\$9,660	\$9,453	\$9,021	(\$639)
Other Salaried and Unsalaries	0	0	0	0	0	0
Additional Gross Pay	2,743	933	599	599	599	0
Overtime - Civilian	0	2,941	2,405	2,405	2,405	0
Fringe Benefits	107	193	76	76	76	0
Subtotal	\$10,246	\$15,505	\$12,741	\$12,534	\$12,102	(\$639)
TOTAL	\$10,246	\$15,505	\$12,741	\$12,534	\$12,102	(\$639)
Funding						
City Funds			\$10,682	\$10,363	\$10,043	(\$639)
Federal - Other			2,059	2,171	2,059	0
TOTAL			\$12,741	\$12,534	\$12,102	(\$639)
Budgeted Headcount						
Full-Time Positions - Civilian	258	159	221	207	205	(16)
TOTAL	258	159	221	207	205	(16)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Adult Shelter Operations

Adult Shelter Operations						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$27,154	\$22,364	\$35,061	\$36,638	\$34,582	(\$479)
Other Salaried and Unsalaries	1	0	0	0	0	0
Additional Gross Pay	2,257	1,808	1,303	1,303	1,303	0
Overtime - Civilian	5,667	4,280	3,011	3,011	3,011	0
Fringe Benefits	409	215	98	98	98	0
Subtotal	\$35,488	\$28,666	\$39,473	\$41,050	\$38,994	(\$479)
Other Than Personal Services						
Supplies and Materials	\$9,014	\$6,865	\$7,944	\$8,195	\$7,944	\$0
Fixed and Misc. Charges	0	0	3	0	3	0
Property and Equipment	1,107	993	1,249	1,382	1,249	0
Other Services and Charges	8,781	10,511	19,936	19,366	19,936	0
Contractual Services	716,414	834,795	762,852	875,196	752,512	(10,340)
Subtotal	\$735,316	\$853,164	\$791,984	\$904,138	\$781,644	(\$10,340)
TOTAL	\$770,804	\$881,830	\$831,457	\$945,188	\$820,638	(\$10,819)
Funding						
City Funds			\$751,166	\$859,426	\$740,347	(\$10,819)
State			73,633	73,633	73,633	0
Federal - Other			5,807	11,279	5,807	0
Intra-City			851	851	851	0
TOTAL			\$831,457	\$945,188	\$820,638	(\$10,819)
Budgeted Headcount						
Full-Time Positions - Civilian	426	450	467	489	455	(12)
TOTAL	426	450	467	489	455	(12)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Family Shelter Administration & Support

Family Shelter Administration & Support						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$6,846	\$5,873	\$9,759	\$9,460	\$9,160	(\$599)
Other Salaried and Unsalaries	0	0	12	12	12	0
Additional Gross Pay	119	561	44	44	44	0
Overtime - Civilian	165	167	516	516	516	0
Fringe Benefits	2	0	0	0	0	0
Subtotal	\$7,132	\$6,601	\$10,332	\$10,033	\$9,733	(\$599)
Other Than Personal Services						
Other Services and Charges	\$0	\$0	\$8,393	\$7,493	\$8,393	\$0
Subtotal	\$0	\$0	\$8,393	\$7,493	\$8,393	0
TOTAL	\$7,132	\$6,601	\$18,725	\$17,526	\$18,126	(\$599)
Funding						
City Funds			\$9,609	\$9,037	\$9,010	(\$599)
State			30	30	30	0
Federal - Other			9,086	8,459	9,086	0
TOTAL			\$18,725	\$17,526	\$18,126	(\$599)
Budgeted Headcount						
Full-Time Positions - Civilian	79	64	113	98	98	(15)
TOTAL	79	64	113	98	98	(15)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Family Shelter Intake and Placement

Family Shelter Intake and Placement						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$31,386	\$27,996	\$31,681	\$31,222	\$30,763	(\$918)
Other Salaried and Unsalaries	7	318	0	0	0	0
Additional Gross Pay	2,416	2,631	1,178	1,178	1,178	0
Overtime - Civilian	4,240	4,677	2,127	2,127	2,127	0
Fringe Benefits	76	93	0	0	0	0
Subtotal	\$38,125	\$35,715	\$34,987	\$34,528	\$34,069	(\$918)
TOTAL	\$38,125	\$35,715	\$34,987	\$34,528	\$34,069	(\$918)
Funding						
City Funds			\$15,720	\$15,261	\$14,802	(\$918)
State			20	20	20	0
Federal - Other			19,247	19,247	19,247	0
TOTAL			\$34,987	\$34,528	\$34,069	(\$918)
Budgeted Headcount						
Full-Time Positions - Civilian	492	411	488	465	465	(23)
TOTAL	492	411	488	465	465	(23)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Family Shelter Operations

Family Shelter Operations						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$10,118	\$8,854	\$8,923	\$9,155	\$9,095	\$172
Other Salaried and Unsalaries	39	57	0	0	0	0
Additional Gross Pay	695	608	82	82	82	0
Overtime - Civilian	1,704	1,507	1,079	1,079	1,079	0
Fringe Benefits	67	74	0	0	0	0
Subtotal	\$12,622	\$11,099	\$10,083	\$10,315	\$10,255	\$172
Other Than Personal Services						
Supplies and Materials	\$5,558	\$5,395	\$11,475	\$5,957	\$11,475	\$0
Fixed and Misc. Charges	1	2	2	0	2	0
Property and Equipment	902	884	621	2,174	621	0
Other Services and Charges	3,553	3,236	9,540	5,187	9,540	0
Contractual Services	1,006,157	924,574	1,082,454	1,001,089	1,042,239	(40,215)
Subtotal	\$1,016,172	\$934,092	\$1,104,092	\$1,014,407	\$1,063,877	(\$40,215)
TOTAL	\$1,028,795	\$945,191	\$1,114,176	\$1,024,722	\$1,074,133	(\$40,043)
Funding						
City Funds			\$579,118	\$465,337	\$426,490	(\$152,629)
State			102,129	102,769	99,124	(3,005)
Federal - Community Development			3,545	3,545	3,545	0
Federal - Other			429,383	453,071	544,975	115,591
TOTAL			\$1,114,176	\$1,024,722	\$1,074,133	(\$40,043)
Budgeted Headcount						
Full-Time Positions - Civilian	156	126	169	166	166	(3)
TOTAL	156	126	169	166	166	(3)

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

General Administration

General Administration						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$29,546	\$32,090	\$27,099	\$30,076	\$26,139	(\$960)
Other Salaried and Unsalaries	48	532	7	7	7	0
Additional Gross Pay	6,281	2,328	27	27	27	0
Overtime - Civilian	0	5,667	5,376	5,376	5,376	0
P.S. Other	0	(21)	0	0	0	0
Fringe Benefits	985	623	6	656	656	650
Subtotal	\$36,860	\$41,219	\$32,515	\$36,143	\$32,205	(\$310)
Other Than Personal Services						
Supplies and Materials	\$704	\$851	\$1,005	\$237	\$944	(\$61)
Fixed and Misc. Charges	99	215	64	64	64	0
Property and Equipment	1,543	1,933	1,046	1,298	981	(65)
Other Services and Charges	17,859	16,712	33,626	38,667	21,360	(12,266)
Contractual Services	967,023	562,260	9,257	584,336	6,000	(3,257)
Subtotal	\$987,229	\$581,971	\$44,998	\$624,601	\$29,350	(\$15,648)
TOTAL	\$1,024,089	\$623,190	\$77,513	\$660,744	\$61,555	(\$15,959)
Funding						
City Funds			\$37,503	\$24,389	\$24,779	(\$12,724)
State			138	138	138	0
Federal - Other			39,873	636,217	36,638	(3,235)
TOTAL			\$77,513	\$660,744	\$61,555	(\$15,959)
Budgeted Headcount						
Full-Time Positions - Civilian	434	456	363	340	346	(17)
TOTAL	434	456	363	340	346	(17)

**The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.*

Source: New York City Office of Management and Budget

Outreach, Drop in and Reception Services

Outreach, Drop-in and Reception Services						
<i>Dollars in Thousands</i>	FY21 Actual	FY22 Actual	FY23 Adopted	Preliminary Plan		*Difference FY23-FY24
				FY23	FY24	
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$9,108	\$6,012	\$10,220	\$10,048	\$9,953	(\$267)
Other Salaried and Unsalariad	70	1,741	2,000	2,000	0	(2,000)
Additional Gross Pay	1,214	405	85	85	85	0
Overtime - Civilian	0	234	34	34	34	0
Fringe Benefits	4	4	1	1	1	0
Subtotal	\$10,396	\$8,396	\$12,340	\$12,168	\$10,073	(\$2,267)
Other Than Personal Services						
Supplies and Materials	\$0	\$7	\$304	\$266	\$304	\$0
Property and Equipment	0	18	0	13	0	0
Other Services and Charges	271	1,506	595	1,704	863	267
Contractual Services	127,927	194,665	290,454	291,573	292,454	2,000
Subtotal	\$128,198	\$196,196	\$291,353	\$293,556	\$293,620	\$2,267
TOTAL	\$138,594	\$204,592	\$303,693	\$305,723	\$303,693	\$0
Funding						
City Funds			\$277,558	\$277,558	\$277,558	\$0
Federal - Community Development			553	553	553	0
Federal - Other			19,005	21,035	19,005	0
Intra-City			6,577	6,577	6,577	0
TOTAL			\$303,693	\$305,723	\$303,693	\$0
Budgeted Headcount						
Full-Time Positions - Civilian	78	77	108	109	108	0
TOTAL	78	77	108	109	108	0

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Prevention and Aftercare

Prevention and Aftercare						
<i>Dollars in Thousands</i>	FY21 Actual	FY22 Actual	FY23 Adopted	Preliminary Plan		*Difference FY23-FY24
				FY23	FY24	
Spending						
Personal Services						
Full-Time Salaried - Civilian	\$3,472	\$0	\$0	\$0	\$0	\$0
Additional Gross Pay	414	0	0	0	0	0
Subtotal	\$3,886	\$0	\$0	\$0	\$0	\$0
Other Than Personal Services						
Contractual Services	\$0	(\$4)	\$0	\$0	\$0	\$0
Subtotal	\$0	(\$4)	\$0	\$0	\$0	\$0
TOTAL	\$3,886	(\$4)	\$0	\$0	\$0	\$0
Funding						
City Funds			\$0	\$0	\$0	\$0
TOTAL			\$0	\$0	\$0	\$0
Budgeted Headcount						
Full-Time Positions - Civilian	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

Rental Assistance and Housing Placement

Rental Assistance and Housing Placement						
	FY21	FY22	FY23	Preliminary Plan		*Difference
<i>Dollars in Thousands</i>	Actual	Actual	Adopted	FY23	FY24	FY23-FY24
Spending						
Other Than Personal Services						
Contractual Services	\$13,747	\$8,716	\$2,954	\$8,954	\$2,954	\$0
TOTAL	\$13,747	\$8,716	\$2,954	\$8,954	\$2,954	\$0
Funding						
City Funds			\$1,319	\$7,319	\$1,319	\$0
State			1,635	1,635	1,635	\$0
TOTAL			\$2,954	\$8,954	\$2,954	\$0
Budgeted Headcount						
Full-Time Positions - Civilian	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0

*The difference of Fiscal 2023 Adopted compared to Fiscal 2024 Preliminary Budget.

Source: New York City Office of Management and Budget

D. Fiscal 2023 Council Initiatives Contracted Through DHS

FY23 Council Changes at Adoption	
<i>Dollars in Thousands</i>	
Council Initiatives	
Children and Families in NYC Homeless System	\$1,350
Subtotal	\$1,350
Local Initiatives	\$904
TOTAL	\$2,254

Source: The City Council of the City of New York, Finance Division