

# The New York City Council

*City Hall  
New York, NY 10007*



## Meeting Minutes

Thursday, May 23, 2024

11:00 AM

VOTE\*

Council Chambers - City Hall

### Committee on Technology

*Jennifer Gutiérrez, Chair  
Members: Erik D. Bottcher, Robert F. Holden,  
Vickie Paladino and Julie Won*

## Roll Call

**Present:** Gutiérrez, Bottcher and Holden

**Absent:** Paladino

**Parental :** Won

Int 0584-2024

**A Local Law to amend the administrative code of the city of New York, in relation to providing an estimated wait time to 311 call center customers**

**Attachments:** Summary of Int. No. 584-A, Summary of Int. No. 584, Int. No. 584, March 7, 2024 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 3-7-24, Committee Report 4/25/24, Hearing Testimony 4/25/24, Proposed Int. No. 584-A - 5/20/24, Committee Report 5/23/24, Committee Report - Stated Meeting, Fiscal Impact Statement

*Proposed Int. No. 584-A*

**This Introduction was Hearing Held by Committee**

**Attachments:** Summary of Int. No. 584-A, Summary of Int. No. 584, Int. No. 584, March 7, 2024 - Stated Meeting Agenda, Hearing Transcript - Stated Meeting 3-7-24, Committee Report 4/25/24, Hearing Testimony 4/25/24, Proposed Int. No. 584-A - 5/20/24, Committee Report 5/23/24, Committee Report - Stated Meeting, Fiscal Impact Statement

**This Introduction was Amendment Proposed by Comm**

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**This Introduction was Amended by Committee**

Int 0584-2024-A

**A Local Law to amend the administrative code of the city of New York, in relation to providing an estimated wait time to 311 call center customers**

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**A motion was made that this Introduction be Approved by Committee approved by Roll Call.**

**Affirmative:** 3 - Gutiérrez, Bottcher and Holden

**Absent:** 1 - Paladino

**Parental :** 1 - Won