

The New York City Council

Legislation Details

File #: Int 1002-2018 Version: * Name: Requiring the 311 customer service center to

indicate that an agency is unable to respond to a

service request or complaint.

Type: Introduction Status: Filed (End of Session)

In control: Committee on Governmental Operations

On agenda: 6/28/2018

Enactment date: Enactment #:

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311

customer service center to indicate that an agency is unable to respond to a service request or

complaint

Sponsors: Robert F. Holden, Kalman Yeger, Peter A. Koo, Fernando Cabrera, Justin L. Brannan, Rafael

Salamanca, Jr., Keith Powers, Carlos Menchaca, Antonio Reynoso, Robert E. Cornegy, Jr., Bill

Perkins, Alan N. Maisel

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Attachments: 1. Summary of Int. No. 1002, 2. Int. No. 1002, 3. June 28, 2018 - Stated Meeting Agenda with Links to

Files, 4. Hearing Transcript - Stated Meeting 6-28-18, 5. Minutes of the Stated Meeting - June 28,

2018, 6. Committee Report 2/4/19, 7. Hearing Testimony 2/4/19, 8. Hearing Transcript 2/4/19

Date	Ver.	Action By	Action	Result
6/28/2018	*	City Council	Introduced by Council	
6/28/2018	*	City Council	Referred to Comm by Council	
2/4/2019	*	Committee on Governmental Operations	Hearing Held by Committee	
2/4/2019	*	Committee on Governmental Operations	Laid Over by Committee	
12/31/2021	*	City Council	Filed (End of Session)	