## TESTIMONY OF HOUSING PRESERVATION & DEVELOPMENT TO THE NEW YORK CITY COUNCIL'S FINANCE COMMITTEE MARCH 11, 2009 – 11AM

GOOD MORNING CHAIRMAN WEPRIN AND MEMBERS OF THE FINANCE
COMMITTEE. I AM BARBARA FLYNN, CHIEF OF STAFF OF THE
INTERGOVERNMENTAL AFFAIRS DIVISION AT THE DEPARTMENT OF
HOUSING PRESERVATION AND DEVELOPMENT (HPD). I AM JOINED TODAY
BY GRACE DEFINA, DIRECTOR OF PLANNING AND SUPPORT OPERATIONS
FOR CODE ENFORCEMENT AND CHRISTOPHER BROWNE, SENIOR
DIRECTOR OF GOVERNMENT AFFAIRS AT THE DEPARTMENT OF FINANCE.
THANK YOU FOR THE OPPORTUNITY TO TESTIFY ON INTRODUCTORY
NUMBER 852, WHICH WOULD STREAMLINE THE BILLING AND PAYMENT
PROCESS FOR EMERGENCY REPAIR WORK PERFORMED BY HPD.

HPD PERFORMS EMERGENCY REPAIRS IN PRIVATELY OWNED
RESIDENTIAL BUILDINGS IN ORDER TO ADDRESS IMMEDIATELY
HAZARDOUS VIOLATIONS THAT ARE NOT CORRECTED BY THE OWNER.
REPAIRS ARE ALSO PERFORMED IN RESPONSE TO EMERGENCIES
REPORTED TO HPD BY OUTSIDE AGENCIES WHICH INCLUDE THE
DEPARTMENT OF HEALTH AND MENTAL HYGIENE (DOHMH) AND THE
DEPARTMENT OF BUILDINGS (DOB). EMERGENCY REPAIRS ARE
PERFORMED BY OUTSIDE CONTRACTORS OR IN HOUSE TECHNICAL STAFF.
EMERGENCY REPAIR CHARGES INCURRED BY HPD ARE BILLED TO THE

OWNER. ALL EMERGENCY REPAIR CHARGES MAY BE PROTESTED BY THE OWNER.

INTRO 852 CONTAINS TWO CHANGES TO CURRENT LAW. THE FIRST SIMPLY ENSURES THAT THE DEPARTMENT OF FINANCE'S STATEMENT OF ACCOUNT (SOA) CONTINUES TO BE SENT ON SOME REGULAR INTERVAL, SUCH AS QUARTERLY OR TWICE A YEAR. MOST PROPERTY OWNERS KNOW THE SOA AS THEIR "PROPERTY TAX BILL" AND KNOW THAT THE BILL IS USUALLY RECEIVED QUARTERLY WITH A SUMMARY OF CHARGES THAT INCLUDES REAL ESTATE TAXES AND ALL AGENCY CHARGES THAT ARE OWED AND THE DATE BY WHICH SUCH CHARGES MUST BE PAID. THE FIRST PART OF THIS LEGISLATION MERELY CODIFIES CURRENT PRACTICE.

THE SECOND CHANGE CONFORMS HPD'S EMERGENCY REPAIR PROGRAM (ERP) BILLING AND LIEN CREATION PROCESS TO THE DEPARTMENT OF FINANCE'S CURRENT BILLING PROCESS, THEREBY ELIMINATING THE NEED FOR FINANCE TO SEND OUT A SEPARATE EMERGENCY REPAIR CHARGE BILL. ABOUT FIVE YEARS AGO, FINANCE CONSOLIDATED ALL AGENCIES' CHARGES ON THE QUARTERLY STATEMENT OF ACCOUNT NOTICE TO PROPERTY OWNERS, EXCEPT THAT IT CONTINUED TO SEND OUT A SEPARATE BILL FOR HPD'S EMERGENCY REPAIR CHARGES. INTRO 852 ALLOWS THE DEPARTMENT OF FINANCE TO ELIMINATE THE SEPARATE BILL FOR HPD'S EMERGENCY REPAIR CHARGES WILL

ONLY APPEAR ON THE PROPERTY STATEMENT. THE OWNER WILL
THEREFORE ONLY NEED TO BE CONCERNED WITH THEIR STATEMENT OF
ACCOUNT BILL, WHICH SHOULD ELIMINATE ANY CONFUSION AS TO WHEN
CHARGES BECOME LIENS AND WHEN THEY ARE DUE AND PAYABLE.

CURRENTLY, IF HPD PERFORMS AN EMERGENCY REPAIR AND THE OWNER DOES NOT PAY THE BILL WITHIN 30 DAYS OF RECEIPT, THE CHARGE BECOMES A LIEN ON THE PROPERTY. HPD SENDS FINANCE A LIST OF CHARGES AND BLOCK AND LOTS WHERE HPD HAS PERFORMED EMERGENCY REPAIR WORK AND FINANCE IN TURN SENDS OUT A BILL TO THE OWNERS. THE PROPERTY OWNERS ALSO RECEIVE A QUARTERLY STATEMENT OF ACCOUNT FROM FINANCE. AS A RESULT MANY BUILDING OWNERS ARE OFTEN CONFUSED AS TO WHICH "DUE DATE" THEY MUST COMPLY WITH.

UNDER INTRO 852, HPD WILL CONTINUE SENDING CHARGES AND A LIST OF ADDRESSES TO FINANCE, BUT THE PROPERTY OWNER WILL NOW ONLY RECEIVE ONE BILL FROM THE DEPARTMENT OF FINANCE – THEIR NEXT QUARTERLY SOA. OWNERS WILL NOW HAVE APPROXIMATELY 90 DAYS TO PAY THIS CHARGE INSTEAD OF THE CURRENT 30 DAYS.

LET ME GIVE YOU AN EXAMPLE OF THE NEW PROCESS: HPD REPLACES A
BOILER IN OCTOBER AND SENDS FINANCE THE ADDRESS AND CHARGE.

FINANCE WILL INCLUDE THIS IN THEIR JANUARY 1ST QUARTERLY
STATEMENT OF ACCOUNT AS A FUTURE CHARGE ON THE BILL. THIS
MEANS THAT WHILE AN OWNER MAY PAY THE ERP CHARGE LISTED ON
THIS BILL, ALONG WITH THEIR REAL PROPERTY TAXES, BY JANUARY 1<sup>ST</sup>,
THE EMERGENCY REPAIR CHARGE IS REALLY NOT DUE UNTIL THE NEXT
QUARTERLY STATEMENT OF ACCOUNT IS DUE AND PAYABLE WHICH IS
APRIL 1<sup>ST</sup>.

CURRENTLY, IF A HOMEOWNER WANTS TO PROTEST AN ERP CHARGE,
HE/SHE MUST DO SO IN WRITING WITHIN 30 DAYS OF RECEIVING A BILL
FOR EMERGENCY REPAIR WORK. IF THEY DON'T, THE OWNER FORFEITS
THEIR RIGHT TO DO SO IN FUTURE PROCEEDINGS. INTRO 852 ALSO
REQUIRES AN OWNER TO PROTEST IN WRITING ALTHOUGH THEY HAVE 90
DAYS, OR UNTIL THE DUE AND PAYABLE DATE OF THE SECOND
STATEMENT OF ACCOUNT THAT THEY RECEIVE AFTER THE EMERGENCY
REPAIR WORK WAS COMPLETED.

THIS LEGISLATION PROVIDES FOR MORE GOVERNMENT TRANSPARENCY
AND AT THE SAME TIME SAVES THE CITY RESOURCES BY ELIMINATING
THE SEPARATE FIRST BILL. MOST SIGNIFICANTLY, IT FINALLY
CONSOLIDATES ALL AGENCIES' CHARGES INTO THE FINANCE STATEMENT
OF ACCOUNT PROCESS.

WE WANT TO THANK YOU FOR PLACING THIS BILL ON YOUR AGENDA TODAY AND WE URGE ITS PASSAGE. THANK YOU.

## THE COUNCIL THE CITY OF NEW YORK

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