



NEW YORK CITY COUNCIL
COMMITTEE ON YOUTH SERVICES

OVERSIGHT HEARING:
NEIGHBORHOOD DEVELOPMENT AREAS
OPPORTUNITY YOUTH PROGRAM

MIKE BOBBITT
ASSISTANT COMMISSIONER

NOVEMBER 14, 2017

Good morning Chair Eugene and members of the Committee on Youth Services. I am Mike Bobbitt, Assistant Commissioner for Community Action Programs at the Department of Youth and Community Development (DYCD). I am joined by Yvonne Harris, Director of the Neighborhood Development Areas (NDA) Initiative, Community Action Programs. On behalf of Commissioner Bill Chong, we thank you for this chance to discuss DYCD's NDA Opportunity Youth: Supported Work Experience program.

I will start my testimony today by discussing the federal Community Services Block Grant (CSBG) program, which funds the NDA Opportunity Youth program. As the designated Community Action Agency for New York City, DYCD administers CSBG funding to combat poverty and provide services to low-income people that empower them to become self-sufficient. New York City has received anti-poverty funding since the program's inception in 1964 as part of President Johnson's War on Poverty; and since 1996, DYCD has served as the Community Action Agency for New York City. Community Action Agencies administer funding for programs on a local level in accordance with the goals of the federal CSBG statute.

DYCD uses its CSBG allocation for citywide programs and community-based programs that work to alleviate poverty. Citywide programs include the Fatherhood Initiative, Services for Immigrant Families and Literacy Services. Funding for community-based programs are distributed through 42 low-income communities designated as Neighborhood Development Areas. DYCD relies on poverty data from the Department of City Planning, and defines NDAs as clusters of adjacent census tracts with 20% or more poor residents living at or below 125 percent of the poverty level. By targeting funds to NDAs, DYCD maximizes the impact of CSBG funding.

The NDA Initiative fosters neighborhood-level engagement to ensure that the funded services address the most pressing needs of each community. A Neighborhood Advisory Board (NAB) in each NDA is tasked with representing the interests of local residents living in poverty. There are 12 seats on each NAB, half referred for appointment by local elected officials and half by DYCD. The NABs help determine the highest priority service areas for their respective NDAs, by working with DYCD to carry out community needs assessments that solicit feedback through resident surveys, neighborhood town halls, and interviews with key stakeholders. In addition to the NABs, the citywide Community Action Board advises DYCD on the administration of all CSBG funds throughout New York City.

Currently, the NDA Initiative allocates \$15.6 million annually in CSBG funding to approximately 200 organizations that provide services to the residents of these targeted low-income neighborhoods. The services are funded by multi-year contracts awarded through a Request for Proposals process. Separate competitions were held for each service area that was determined to be a priority by the most recent community needs assessment in each particular NDA. The current NDA contracts were awarded in 2015 and based on the 2013 needs assessment. The seven current service areas within the NDA Initiative include:

- Opportunity Youth: Supportive Work Experience
- Educational Support: High School Youth
- Adult Literacy: Adult Basic Education (ABE) and High School Equivalency (formerly GED) Test Preparation
- Seniors: Social, Cultural, and Supportive Services
- Housing: Advocacy and Assistance
- Immigrants: Support Services
- Healthy Families: Support Services

These programs encourage youth to build academic skills and enroll in leadership, employment and educational support programs, keeping them engaged in productive activities. They assist adults to obtain skills needed for employment and self-sufficiency. They help seniors maintain positive physical, and social well-being as well as obtain assistance, allowing them to remain in their own homes and continue living independently; and they stabilize vulnerable families as they receive assistance through case management on needs such as domestic violence prevention, substance abuse, HIV/AIDS support services, child care, nutrition services, eviction prevention, and ensuring appropriate and safe housing. NDA Initiative programs target low-income New York City residents as defined by the federal guidelines, and who live within a ½ mile boundary of each NDA.

When DYCD developed the most recent NDA RFP in 2015, we determined that the service areas should continue to include some programs that serve youth. In addition to maintaining the educational support program for high school youth, we decided to develop another DYCD program to meet the diverse needs of the opportunity youth population: namely, young people ages 16 to 24, who are not in school and not working. The NDA Opportunity Youth program offers:

- Work readiness and life skills workshops and coaching;
- Education and career counseling;
- One or more support activities in education and training support, mediation and conflict resolution, or peer counseling;
- Up to 140 hours of supported paid work experience that matches participants' interests and provides opportunities for career exploration. Each participant completes ten hours of work experience a week for 14 weeks, and is paid the minimum wage.

We designed the NDA Opportunity Youth program to be more flexible, enabling it to serve a broader spectrum of youth, such as those with very low literacy levels, and no work experience. The NDA Opportunity Youth program was selected by 30 of the 42 NDAs, to be a service area. Providers use a strengths-based approach, working in partnership with participants to build upon existing assets to reach goals rather than "fix problems." A case manager or counselor/advocate meets once every two weeks with participants, and programs make service referrals to help participants address other human service needs. Providers also assist youth in developing post-program plans for education and unsubsidized employment. Positive program outcomes include:

- Participants demonstrate gains in work-readiness skills
- Participants develop career plans for continuing employment, education, advanced training, or military service and an updated resume
- Participants enter employment, an education program, advanced training program, or military service

DYCD is committed to learning from and evaluating the NDA Opportunity Youth program. For example, we have discovered that the largest segment of enrollees has included high school graduates with no work experience. Current participants have been placed in nearly 200 worksites to gain work experience, in positions such as clerical aides, office assistants, teacher's aides, retail/sales/stock workers, and daycare and/or afterschool program staff. A 2016 worksite employer survey revealed that:

- 87.5% of worksite employers reported a very positive experience with the young people
- 82.5% reported that they would invite the young person back for another internship
- 97% report that they would participate in the program again as a worksite
- 90% believed the program offered a unique chance for youth to gain professional work experience

For the current fiscal year, the NDA Opportunity Youth program projects to serve 840 young people citywide. Last year, in Fiscal Year 2017, 735 participants enrolled in the program and achieved the following outcomes:

- 145 participants entered employment, an education program, advanced training program or military service.
- 307 participants exited the program with career plans for continuing with employment, education, occupational training, or military service and an updated resume.
- 277 participants demonstrated gains in work readiness skills.

To demonstrate the program's positive impact, I'd like to share a few success stories:

"Sheila" is a single mother with an inconsistent work history, and has struggled to maintain a steady job. "Sheila" wanted to provide for her family and become a more reliable person. She was placed at SCAN's Lehman Village Cornerstone Community Center, where she excelled, and impressed management. After her internship was complete, she was offered the chance to apply for a group leader position. She worked with the NDA Opportunity Youth program provider to create a cover letter and resume to highlight her relevant work experience. Sheila, who is now 25 years-old, got the job and is still working at SCAN's Lehman Village Cornerstone.

"Juan", age 20, was seeking help to obtain employment. He was placed at Revolutionary Fitness, where he refined his customer service skills. During his participation in the program, "Juan" attended a job fair, where he was interviewed by Starbucks and hired. He worked with his youth counselor on time management strategies, to allow him to complete the NDA Opportunity Youth program while working at Starbuck's. "Juan" continued to excel and is still working at Starbucks.

"Jason", age 19, dropped out of school because he was struggling academically and his friends were not a positive impact on him. He was placed at SCAN's Lehman Village Cornerstone Community Center. He continued to work at SCAN after completing the NDA Opportunity Youth program, through SYEP. "Jason" has enrolled in high school equivalency classes at Community Impact at Columbia University. After attending a recruiting event, he was hired as a sales associate at Game Stop, which he considers to be his "dream job."

"Maria" is 21 years-old and resides in the Bronx with her mother. Prior to enrolling in the program, "Maria" was out of school and unemployed. She graduated from Hostos High School in 2014. "Maria" was referred to the NDA Opportunity Youth program by a former participant, and was very eager to start. Her long-term goals are to work in an office setting or work with children. She began her internship at a BronxWorks' after school program site on September 5th, 2017, and was recently offered employment as a youth counselor. The program has also helped her enroll at Bronx Community College, where she has started taking classes.

Under Mayor de Blasio's leadership, DYCD's budget has doubled, and we have significantly expanded opportunities for young people across the City. We look forward to working with the City Council to continue providing programs for opportunity youth to build skills and obtain work experience. Thank you again for the chance to testify today. We're ready for any questions.



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BPHC Housing Partner Convening

October 19, 2017

Agenda

- DSRIP and health & housing
- Review past and current programs
- Wave 6 housing initiative
 - Funded and selected pilots
 - Brainstorm additional pilot ideas

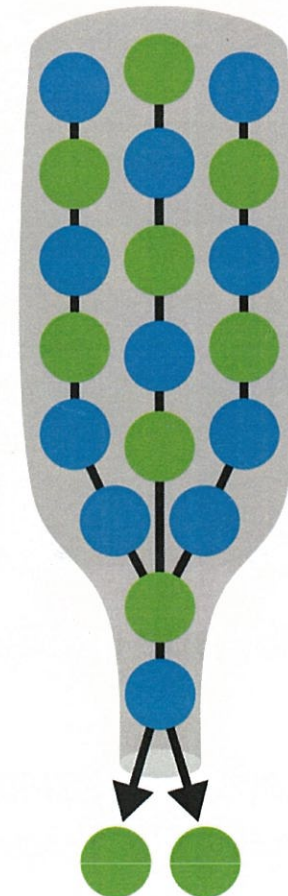
DSRIP and Health & Housing

BPHC Engagement and Funds Flow Strategy

Wave 1: Investing in PPS Expertise	Wave 2: Implementing Foundational Requirements	Wave 3: PCMH and Project Support	Wave 4: PCMH and Project Support	Wave 5: CBO/ CBH Support	Wave 6: Post-acute and Housing Support
<i>August 2015</i>	<i>October 2015</i>	<i>February 2016</i>	<i>May 2016</i>	<i>Fall 2016/ Winter 2017</i>	<i>Summer/Fall 2017</i>
Funding for: - Contracts with select orgs with expertise identifying best practices to support DSRIP project implementation	Funding for: - DSRIP Project Managers for BPHC partner organizations. - PCMH technical support and coaching services - Workforce recruitment and training programs.	Funding to large PC and BH Providers for: - Team-based care - Care coordination - Inter-connectivity - Population health	Funding to Independent providers for: - PCMH - Care coordination - Population health Funding to hospitals for: - ED Triage and Care Transitions	Funding for: - CBO/CBH capacity building - Inter-connectivity via RHIO & CCMS - Health Literacy and community engagement - Innovative approaches to advance DSRIP goals - Depression/ substance abuse screening, PC connection	Funding to post-acute care services and housing partners for: - Inter-connectivity and information exchange via RHIO - Innovative approaches for advancing DSRIP goals

Health and Housing

- DSRIP aims to reduce avoidable hospital use and improve care delivery for Medicaid patients.
- The link between housing instability, high hospital utilization, and poor health outcomes is clear.
 - * – Without stable housing, patients are at high risk for developing acute and chronic conditions.
 - * – Studies have shown rates of ED and inpatient hospital use are 3-4 times higher among homeless compared to general population.
- From a health system perspective, many care gaps and patient-flow bottlenecks exist when it comes to meeting the needs of medically homeless patients.



Housing Convening Goals

- Identify opportunities to improve health outcomes and reduce avoidable hospital utilization for **medically homeless** and **housing at-risk** populations in the Bronx.
- Contribute to the improvement of cooperation between health and housing stakeholders in our PPS.
- Identify data needs and opportunities.



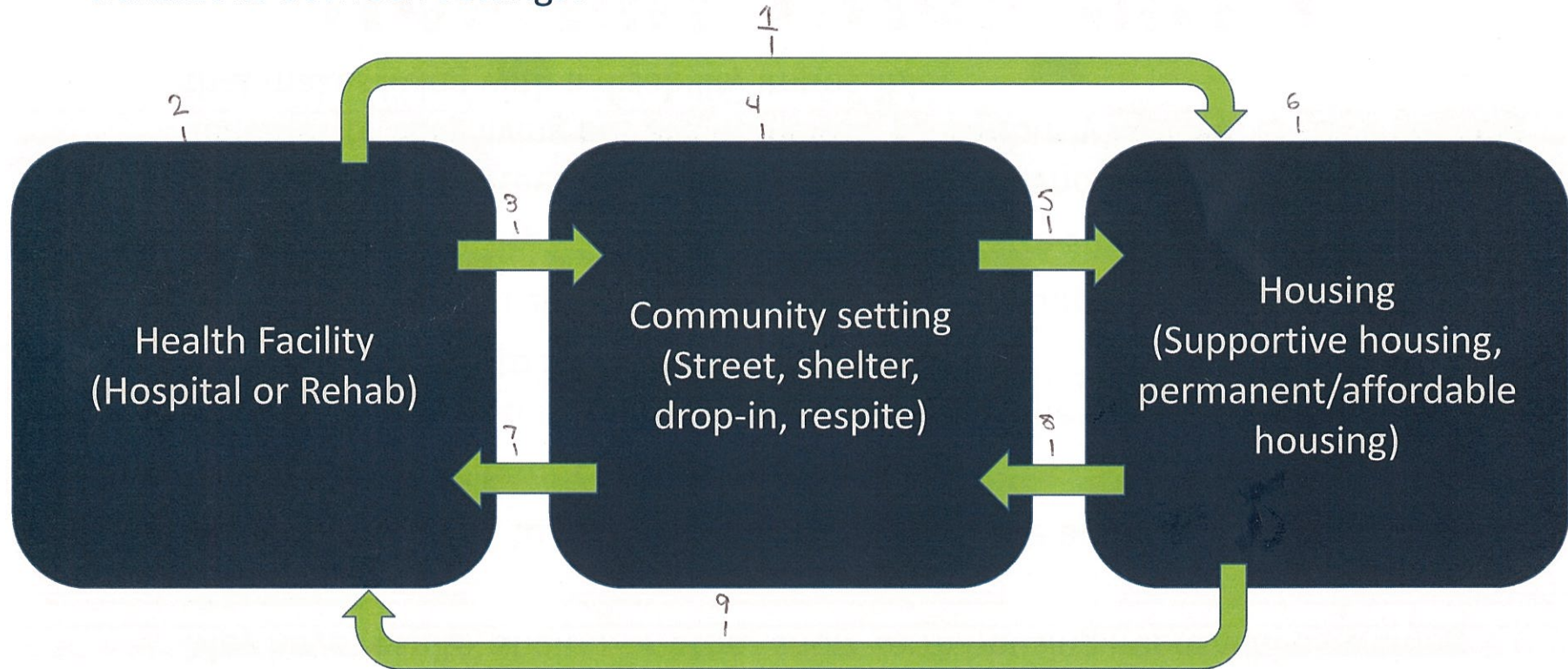
Defining the Populations of Interest

- **Patients with SMI, HIV, SUD and qualifying for supportive housing**
 - May have respite, shelter or other short-term housing needs while awaiting placement.
 - Once housed, how to maintain housing and ensure access to needed care.
- **Patients qualifying for temporary medical respite**
 - * – Homeless persons too ill or frail to recover from illness or injury on the streets, but not ill enough to be in a hospital.
 - * – Shelters will not accept individuals with ongoing support needs during recovery.
- **The non-elderly medically frail and in need of long-term support**
 - * – May include amputees, frail diabetics and others who need assistance with activities of daily living but are homeless, precariously housed, or have housing that makes living with a disability impossible.



System Mapping

- What opportunities exist to improve care and coordination in each setting and in transitions between settings?



Past/Current Programs

Medicaid Accelerated eXchange (MAX) Series

- First BPHC MAX series at SBH Health System:
 - Demonstrated reduced ED utilization by addressing needs of patients using the ED due to lack of food and shelter
 - SBH worked with security guards in the ED and BronxWorks to transport patients from ED to the Living Room



First MAX Series for High Utilizers

September 2015 – March 2016

Our Baseline

(Data reflects Nov '14 – Oct. '15)

Our initial cohort was defined as the top 50 ED treat and release patients



50 Patients
(0.06% of total)



3195 ED Visits
(2.74% of total)



270 IP Admissions
(1.1% of total)

Our Actions (Workshop 2 Action Plans)

1

Classify Homeless Status

47 patients classified as homeless and 15 identified as Safe Haven eligible

2

Implement ED Flag

ED Flag includes all 50 SU patients and alerts counselors when SU patients enter the ED, or are admitted

3

Formulate Workflow

Trained security guards and counselors to help connect 7 patients to housing, or the Living Room



ED-Living Room Shuttle

Partnered with Bronxworks to shuttle patients from ED to 24-hour-drop-in center; have transported 81 patients since 3/22/16 and monitoring their connections to services and subsequent utilization



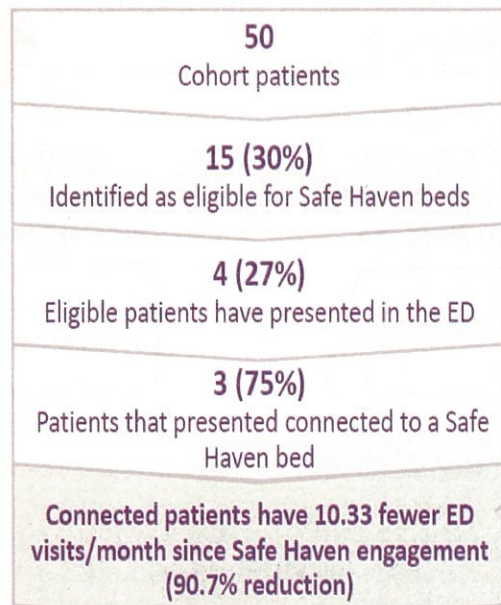
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MAX Series for High Utilizers *cont'd*

Our Impact

(Data reflects Nov. '15 – Apr. '16)



Total Cohort (All 50 Patients)

	Before (May '15-Oct. '15)	After (Nov '15.-Mar. '16)	%Δ
 ED Visits	248 /month	159 /month	-36%

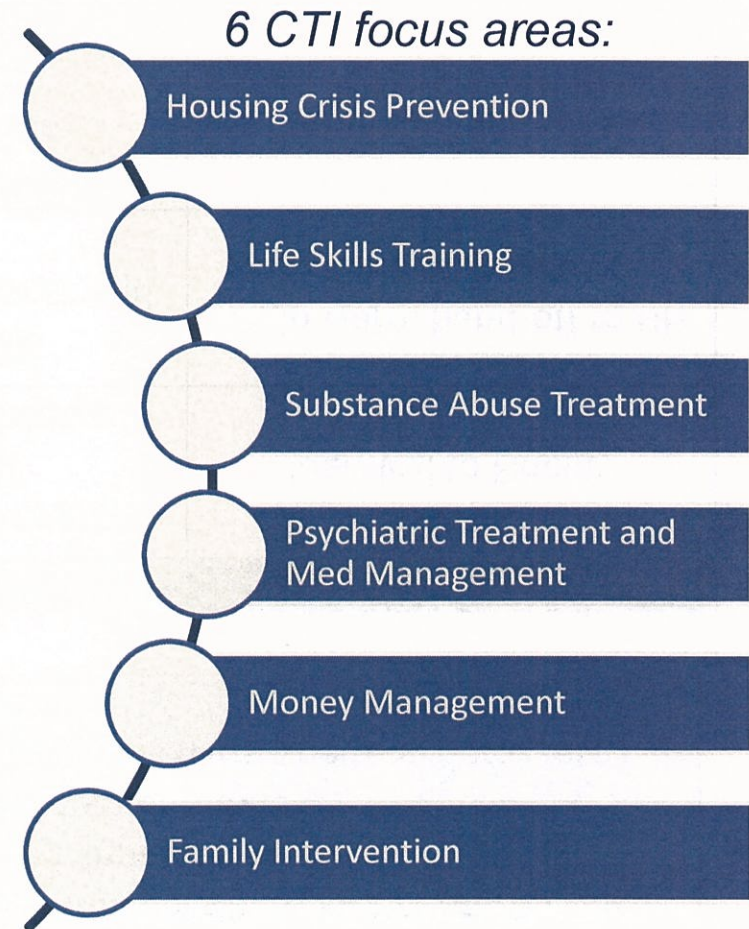
- On an annual basis, connecting these 3 patients to services is projected to **prevent 124 ED visits**

Our Story

EB is a 50 year old homeless male who has been chronically homeless for 13 years and chronically uses alcohol; he has had 103 ED visits between May 2015 to March 2016. As a Super Utilizer, when the patient presented on 3/15/2016, his need for housing was identified, he was **engaged by the Homeless Outreach Team**, transported to the Living Room and assigned a Safe Haven bed. His assigned care manager continues to work with the patient, connecting him with a psychiatrist and a day program for substance abuse and intellectual disabilities. He has presented to the ED only once since being engaged.

Critical Time Intervention (CTI)

- Cost-effective, evidence-based practice proven to reduce recurrent homelessness
- Developed in early 1980s in NYC, due to rise in homelessness among people with SMI
- Supports clients in building community ties and ensuring continuity of care
- Time-limited: **9 months, 3 phases**
 - Phase 1: Transition
 - Phase 2: Try-Out
 - Phase 3: Transfer of Care



BPHC CTI Program Model

Eligibility Criteria

- Diagnosis of a SMI
- Hospital stay or ED visit in past 6 months
- Eligible for Health Home (HH)
- Precariously Housed

Locations of Client Identification

- Psychiatric inpatient units
- Medical inpatient units
- Other programs (HHs, shelters, detox, etc.)

Phase	Fidelity Model	BPHC Model
1 <i>Months 1-3</i>	Intensive support to implement transition plan CTI worker makes home visits and accompanies clients to community providers	Identical to Fidelity
2 <i>Months 4-6</i>	Build and test problem-solving skills CTI worker observes client's support network and helps to modify to meet needs	Begin warm hand-off to HH Care Manager
3 <i>Months 7-9</i>	Solidify network and complete CTI services CTI Worker develops and sets in motion client's plan to meet long-term goals (e.g., employment, education, or family reunion)	Complete hand-off to traditional HH model of care.

CTI Success Stories and Statistics

■ SCO Family of Services – Success Story

- Since enrolling in CTI program client “M” has been **able to move out** of his mother’s home and release himself from her abuse.
- SCO helped him process his **disability insurance**, open a **savings account** at a bank, and accompanied him to the pharmacy for his medications
- He has found a private room to rent
- He is demonstrating an **increased ability to care for himself** and tend to his needs
- He continues to be engaged in his individual **psychotherapy**, his **medication management**, and he regularly checks in with CTI case manager
- He is SCO’s first client to move into Phase III

■ Project Renewal / CBC – Client Stats

- 78% attended a **post-discharge BH** appointment
- 75% independently manage and **adhere to medication** regimen
- 5 currently **employed** or enrolled in an internship program
- 8 actively involved in outpatient and **day treatment** programs.
- 8 have active **supportive housing** applications and 3 have received permanent housing
- 18 in **permanent shelter** assignments
 - team is collaborating with shelters to complete housing applications.

Wave 6 Housing Initiative

Funded: Medical Respite

BronxWorks and the Bronx Health & Housing Consortium



Goals

- Provide short-term residential care that allows homeless individuals the opportunity to rest and recuperate in a safe environment while accessing medical care and supportive services following a hospital stay.

Target

- Homeless persons who are medically appropriate for discharge from the hospital, but too ill or frail to recover from a physical illness / injury on the streets or in the traditional shelter system.

Project Plan

- Research, design and develop a medical respite program.
 - Includes confirming location, contracting with medical provider, and developing standard operating procedures.

Selected: ED Housing Coordinators

BronxWorks and St. Barnabas Hospital Emergency Department

Goals

- Directly reach individuals as they enter the SBH ED and immediately assess them for eligibility for appropriate BronxWorks programs.
- Address the contributing factors to an individual's repeat hospitalizations such as lack of housing, preventative care, or other social services.

Target

- Medically frail and/or homeless high ED utilizers

Project Plan

- Embed two full-time Health and Housing Coordinators in the SBH ED to provide direct housing and social service coordination services.
- Coordinators will work during normal business hours and overnight, which will allow them to engage high ED utilizers that are often overlooked.

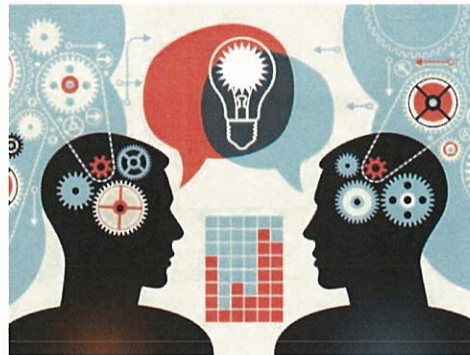


Brainstorm

- What additional resources are needed to address the different types of housing-related issues encountered in medical settings?
- What do housing providers need to ensure newly housed individuals remain housed and access primary care and behavioral health services.
- What is the role of housing providers in preventing recurrent ED visits and avoidable readmissions?
- What training needs exist within the health system regarding housing / within the housing system regard health?

→ How to:

- Prolong housing (supportive)
- Get individuals connected to community, take advantage of what is offered.
- receive social support to bring them to level (ADLs)
- Stay connected, graduate from services



and become self-supportive through tools that they have received



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- How to Support so that ~~they do not become~~ it does not create a revolving door

SBH
Health System
BRONX

Thank You!



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Please visit our website: www.bronxphc.org
Contact info@bronxphc.org with DSRIP related questions.





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Phipps Neighborhoods Testimony for Hearing

**RE: Oversight – DYCD Neighborhood Development Area (NDA), Opportunity Youth
Delivered to the Youth Services Committee on November 14, 2017 at 10:00AM**

My name is Monique De La Oz, Senior Director of Learning and Career Development at Phipps Neighborhoods. According to the U.S. Census Bureau, the South Bronx is the poorest congressional district in the United States of America. Our organization helps children, youth, and families in South Bronx communities rise above poverty through education and career programs, and access to community resources. We serve approximately 12,000 clients a year and 80% of our annual \$25M budget is comprised of city and state contracts. Our constituents primarily are from the West Farms, Melrose/Morrisania, and Soundview areas of the Bronx. These are impoverished communities that face high crime rates, staggering poverty rates, low graduation rates and lack access to essential resources. Phipps Neighborhoods' mission is to combat poverty and we do so each day, by supporting each community member and their respective households overall.

We provide an array of quality workforce development and education programs throughout the Bronx to children, youth and adults. We currently have two NDA Opportunity Youth programs for out of school & out of work youth ages 16-24. This testimony includes our priority recommendations to further enhance and strengthen the OY program design, which are as follows:

- Budget size:
 - One of our NDA OY contracts has a total budget of \$26,400.00.
 - The price per participant (PPP) is \$1056.00 to serve 25 youth annually. We are to provide the youth with paid work experience, work readiness training, and education/career counseling. The funds do not allow for a robust program design and comprehensive alumni services
 - Sector based training, social emotional learning and project-based learning all require a higher level of skill and expertise from those positioned to provide instruction and supervision. Traditional funding for NDA OY has not provided for the skilled level of staffing needed for a more comprehensive model. Adequate increases in funding levels would be required in order for CBO's to continue to address the requirements as laid out within the current contracts.
- Target population:
 - The NDA OY is currently for youth out of work and out of school at the point of enrollment.
 - This program should be able to also serve those that are enrolled in alternative HSE (High School Equivalency) programs.
 - If a program participant is not enrolled in school they should be mandated to enroll in an HSE program at enrollment instead of waiting until week 10 of the 14 week model for an early placement.



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- It is highly unlikely that a program participant will obtain an HSE credential in 14 weeks. In fact this can take 1.5 to even 2 years, depending on proficiency level at intake. At this rate participants graduate from the program without a credential, still unemployed and in need of ongoing services.
- Program Hours:
 - Orientation: The current allocation of 20 “unpaid” hours for training prior to the program falls significantly short of best practices in both career readiness programs as well as youth development. Participants should be engaged in ongoing learning and reflection throughout the course of the program so as to facilitate “real time” learning.
 - DYCD should replicate some of the practices of its more successful models. For example, the “Work, Learn and Grow” program model for in-school youth allows participants to be paid for 20 hours of orientation.
 - Internship hours: 10 “paid” hours a week. DYCD can use the best practice of SYEP where participants work a maximum of 25 hours per week. Especially for the out of school & out of work youth. We recommend increasing hours or program or extend the program duration.
 - Educational hours: 5 “unpaid” hours a week for 14 weeks for a total of 70 instructional hours. The young people should be paid for the instructional time.
- Inter-agency “Integration”
 - Human Resources Administration (HRA): Currently HRA Recipients are not able to enroll in our programs because of the limited amount of hours for programming (10 hours of internship, 5 hours of educational hours total 15 hours a week).
 - HRA maintains a list of available training/education programs that are credentialed higher education schools, for-profit schools licensed by NYS, or other training and/or educational programs operated by non-profit organizations.
Mandated work requirements:
 - According to HRA Policies: HRA requires that able-bodied applicants/participants must be fully engaged in activity for 35 hours per week. If you attend an education/training program approved by the agency, you may use a combination of class hours and work activities. The agency will provide child care and transportation expenses to cover both the school and work requirements. If for job search, employment preparation, job placement: if you attend any of these courses, a maximum of 15 classroom hours may be approved.
 - In both these cases the NDA Opportunity Youth program does not fit this model. If the program model was adjusted it would serve as a great benefit to the program overall in addition to leveraging city resources. HRA participant cannot enroll in our programs because we do not provide enough program hours.



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The ideas presented in this testimony provide recommendations that we believe will serve as a value add to the long term outcomes of the constituents that we serve and support providers' ability to help those participants throughout the city.

To share a success story: Tara came to our Phipps NDA OY 6 program as a single mother who resides in a mother/child/maternity group home with her infant son. Phipps Neighborhoods networks with other social service agencies and nonprofits to recruit participants in need of our services and the provider at the group home was one of our referral partners.

As a resident, Tara receives a weekly allowance of \$20 through the facility, as well as assistance for meals. Through our NDA program, she is able to earn \$115 (not excluding taxes) for an estimate grand total of \$120 per week to support herself and her child. Ms. Mills was placed as a front-desk intern at the Phipps Neighborhoods, Justice Sonia Sotomayor Community Center. Over the course of her internship, she has developed customer service skills as well as clerical skills. In terms of career goals, she aspires to become a criminal psychologist. Currently, she is in the process of enrolling in HSE classes. Upon graduation from the NDA (9) program on December 13th, she will receive job placement assistance from the Program Coordinator, and continued support as she works to obtain her HSE. We will continue to provide Tara with services to assist her in achieving her personal, educational and employment goals that will catapult her into a career pathway.

Tara is one of many reasons why we continue to lift our communities out of poverty one family at a time. Phipps Neighborhoods applauds the city and the Department of Youth and Community Development for its leadership in improving NDA OY over the last 3 years. We urge the city to consider these proposed recommendations. We look forward to working side by side with New York City Council and DYCD to create a robust and truly comprehensive workforce development program.



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CHDFS, Inc.'s Testifying for DYCD's SYEP

11/14/2017

Employee Participant and Speaker: Jessica N. Werk, jwerk@chdfs.org

(Admin. Asst. to CEO, Director of CHDFS Summer Program, B2H Supervisor)

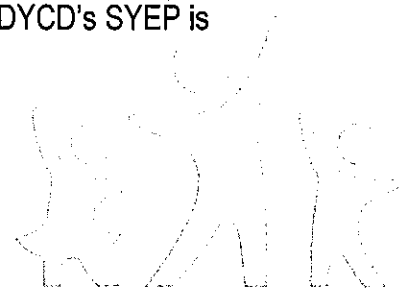
CHDFS, Inc. (The Center for Human Development and Family Services, Inc.) is 501(c)3 Non-Profit, Community-Based Organization. Established in 2002, CHDFS has demonstrated outstanding levels of care in helping New York's families and communities struggling to survive in some of the poorest and most underrepresented communities. We are committed to providing a safe haven and caring community for those in need by assisting families, individuals, and children in meeting their emotional, physical, and intellectual needs. We believe in creating nurturing, non-biased environments in which individuals and families can learn and develop their fullest potential. We accomplish this goal by working with families and children through direct care interventions, advocacy, socialization, community integration, individualized treatment, research, and education.

DYCD's Summer Youth Employment Program had a positive effect in 2017 on CHDFS, Inc. This was shown through our own Summer Program, The children that we provide the Summer Program for and the SYEP Participants as well as our community.

DYCD's SYEP had a positive outcome for CHDFS, Inc. CHDFS takes pride in working with the individuals of our community. We take pride in speaking out for our children and families to help them reach their highest potential. Being able to connect to youth within the community helps us connect to our future as an organization.

DYCD's SYEP had a positive effect on our own Summer Program as well as the individuals that we serve. Having the SYEP involved within our recreational summer program helped our employees achieve more out in the community when working with the individuals that we serve. The children of our recreational summer program developed a bond with the SYEP youth's in which the youth took pride in and turned into exceptional role models to our children by the ending of the summer program.

Out of the thirteen SYEP attendees: 12 participated throughout the summer of 2017, 8 are finishing up their education and have resumes on file with CHDFS, 2 were eligible once completing the SYEP program and went through our interview process, and all had stated having a better idea of what they wanted to do within their futures. DYCD's SYEP is





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continuing to have a positive effect on the community. This is so by helping the youth find their own passions and creating their own goals through educational work experiences. We watched our Summer Youth Employees become motivated to be a positive part of our community as well as grew within the time that they had spent with us.

When it comes to the DYCD's Summer Youth Employment Program you find a connection. A connection to our youth of the SYEP to companies and agencies like ours, A business that wants to help the youth of our world find their passions, create goals, and achieve dreams. Dreams that they have developed through experiences like the Summer Youth Employment Program.

On behalf of CHDFS, Inc. and the children of the CHDFS Summer Program, I would like to thank DYCD for the opportunity to participate with the youth of the community during the summer of 2017. To be able to grow our care management agency by finding new ways to connect to the community, To help the summer youth find the good within themselves and to find the passion to strive in reaching new heights in bettering our community by getting an opportunity to learn from Summer Youth Employment Sites like ours. Working together on our mutual connection, pride. We take pride in our community and continue to help our participants find role models within the Summer Youth Employees.

We watched the youth of the SYEP grow within the summer of 2017, businesses like ours want to continue this positive trend in the community.

CHDFS, Inc. and the children, as well as their families of the CHDFS Summer Program, request the continuation of years to come. We look forward to SYEP 2018, Let's continue to connect and grow as a community together!

[Handwritten signature]

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THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. youth services
☐ in favor ☐ in opposition NDA OJ.
Date: 11/14/17

(PLEASE PRINT)

Name: Monique DeLaOz
Address: 1030 East 178th Street
I represent: Phipps Neighborhoods
Address: _____

Please complete this card and return to the Sergeant-at-Arms

THE COUNCIL
THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____
☐ in favor ☐ in opposition
Date: 11/14/17

(PLEASE PRINT)

Name: YVONNE HARRIS DIRECTOR NDA
INITIATIVES
Address: _____
I represent: DYCD
Address: 2 LAFAYETTE ST.

Please complete this card and return to the Sergeant-at-Arms

THE COUNCIL THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____

☐ in favor ☐ in opposition

Date: 11/14/17

(PLEASE PRINT)

Name: Jessica Werk

Address: 241 Roslyn Lane New City NY 10956

I represent: CHDFS, Inc.

Address: 307 W. 38th 6th Fl. New York, NY 10018

◆ Please complete this card and return to the Sergeant-at-Arms ◆

THE COUNCIL THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____

☐ in favor ☐ in opposition

Date: 11/14/17

(PLEASE PRINT)

Name: MIKE BOBBITT ASSISTANT COMMISSIONER

Address: _____

I represent: DYCD

Address: ~~123 E 11th St~~ 2 Lafayette St.

◆ Please complete this card and return to the Sergeant-at-Arms ◆