CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON FINANCE

Jointly with

COMMITTEE ON FIRE & CRIMINAL JUSTICE SERVICES,

SUBCOMMITTEE ON SENIOR CENTERS

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COMMITTEE ON ENVIRONMENTAL PROTECTION

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May 9, 2016

Start: 10:06 a.m. Recess: 5:00 p.m.

HELD AT: Council Chambers - City Hall

B E F O R E: Julissa Ferreras-Copeland

Chairperson

Elizabeth S. Crowley

Chairperson

Paul A. Vallone

Chairperson

Costa Constantinides

Chairperson

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Robert Sweeney
FDNY Chief of Staff

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1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 CHAIRPERSON FERRERAS-COPELAND: Good 3 morning and welcome to the City Council's second day 4 of hearings on the Mayor's Executive Budget for 5 Fiscal 2017. My name is Julissa Ferreras-Copeland, 6 and I Chair the Finance Committee. We are joined by the Committee on Fire and Criminal Justice, chaired 8 by my colleague Council Member Elizabeth Crowley. 9 We've been joined by Minority Leader Matteo and 10 Council Member Rory Lancman. Today we will hear from 11 the Fire Department and the Emergency Medical 12 Service, the Department of Correction, the Board of 13 Correction, the Department for the Aging, and the 14 Department for Environmental Protection. Before we 15 begin, I'd like to thank the Finance Division Staff 16 for putting this hearing together, including Director 17 Latonya McKinney, Assistant Counsel Rebecca Chaison 18 [sp?], Deputy Director Regina Perada-Ryan [sp?] and 19 Nathan Toth, Unit Head Eisha Wright [sp?], Unit Head 20 Doheni Sampora, Unit Head Crillean Francisco, Finance 21 Analyst Steve Reister [sp?], Finance Analyst Brittani 2.2 Moresi [sp?], Finance Analyst Johnathan Seltzer

[sp?], and the Finance Division Administrative Unit,

Nicole Anderson, Maria Pargon [sp?] and Roberta

Caturano [sp?] who put everything together. Thank

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
you for all your efforts. I'd also like to remind
everyone that the public will be invited to testify
on the last day of budget hearings on May 24<sup>th</sup>
beginning at approximately 3:00 p.m. in this room.
For members of the public who wish to testify but
cannot attend the hearing, you can email your
testimony to the Finance Division at
Financetestimoy@council.nyc.gov, and the staff will
make it a part of the record. Today's Executive
Budget kicks off with the Fire Department and the
Emergency Medical Service. The FDNY's Fiscal 2017
Executive Budget totals 1.9 billion dollars which
represents a 105.7 million dollar increase from the
Fiscal 2016 Adopted Budget. On the capital side, the
Capital Commitment Plan includes 753.7 million
dollars in funding over the life of the plan.
FDNY's budget includes 4.9 million dollars in Fiscal
2017 and 9.8 million dollars in Fiscal 18 for 50
additional ambulance tours scheduled to begin in
January 2017. These tours are intended to lower
response time to high-priority life-threatening
emergencies in Queens and the Bronx. While this is a
welcomed news, which will bring much-needed relief to
these underserved areas of the City, there is still
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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS uncertainty about the coverage of the 81 ambulance tours that were left vacant following the bankruptcy of TransCare earlier this year. The FDNY has informed the Council that it plans to continue to run those tours on overtime and then to eventually have the other private entities take them over. the Council is concerned about the strategy to outsource these ambulance tours and jobs rather than having the FDNY implement a long-term plan that would allow them to ultimately operate those tours in-I also look forward to hearing testimony regarding the Department's requirement efforts particularly with respect to programs to increase diversity within the Fire Department and the EMT ranks, the plan to relaunch the Cadet Program and steps to build a pipeline into the workforce by recruiting our City's youth through the FDNY high school and other initiatives targeted students. In addition, the council is pleased that the Administration included funding for the renovation of additional firehouses and the implementation of additional EMS tours as was called for in the budget response. However, no funding was added for the three other items that the Council called for, specifically

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS expanding career and technical education programs for high school students for EMT training, renovation of the EMS Academy at Fort Totten and beginning three additional EMS stations--building three additional EMS stations. I would like to hear testimony from the agency regarding the factors that were considered and the decision to not include these items in the Executive Budget and whether the Administration believes there's any worthwhile project to pursue. Before we begin I'd like to remind my colleagues that the first round of questions for the agency will be limited to five minutes per Council, and if Council Members have additional questions, we will have a second round of questions at three minutes per Council Member. I will now turn the mic over to my Co-chair, Council Member Crowley, for her statement and we will then hear from FDNY Commissioner Daniel Nigro. Thank you.

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CHAIRPERSON CROWLEY: Thank you. Good morning. My name's Elizabeth Crowley. I am the Chair of the Fire and Criminal Justice Services Committee.

It is a pleasure to join Finance Committee Chair Ferreras-Copeland and my colleagues for today's Fiscal Year 2017 Executive Budget hearing to review

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS the agency's budget for the Fire Department. After the Fire Department announced in February that TransCare, a private company that operated 81 ambulance tours in the Bronx and Manhattan went into bankruptcy, the Council called on the Fire Department and the Administration to allocate funding in the budget to take over 45 of those tours with FDNY ambulances. To date, no such funding has been included in the budget. The committee would like to know why. We also would like to know what the Department's long-term plans are for the operation of these tours that were once operated by TransCare. Also not included in the Executive Budget are capital funds to renovate and upgrade the outdated and overcrowded EMS Academy at Fort Totten and funds to build additional EMS stations. As the City experiences substantial increases in call volume for medical emergencies from one year to the next, the Department has added additional tours and increased EMT classes, but has not addressed the capital needs to adequately support the growing demands for EMS services. The committees would like to know what the Department plans to do to address these deficiencies as well as the committee would like to have an update

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CHAIRPERSON FERRERAS-COPELAND: Thank you, Chair Crowley. Commissioner, you may begin as soon as we swear you in.

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COMMITTEE COUNSEL: Do you affirm that your testimony will be truthful to the best of your knowledge, information and belief?

COMMISSIONER NIGRO: I do.

COMMITTEE COUNSEL: Thank you.

COMMISSIONER NIGRO: Well, good morning
Chairwoman Ferreras-Copeland, Chairwoman Crowley and
all Council Members present. Thank you for the
opportunity to speak with you today about the
Executive Budget for FDNY for Fiscal Year 2017. I'm
joined this morning by Chief of Department James
Leonard, Chief of Staff Robert Sweeney, Commissioner
for Government Affairs and Special Programs Laura
Kavanagh, and Assistant Commissioner for Budget and

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS Finance Stephen Rush. As I noted when I was here several weeks ago to discuss the Preliminary Budget, 2015 marked a year of many accomplishments for the Fire Department. While celebrating our 150<sup>th</sup> Anniversary, we experienced one of the safest years in the Department's history. For the last decade we have seen fewer than 100 fatalities a year. This trend continued in 2015 when we experienced 59 deaths due to fire, the second lowest ever recorded, and a 17 percent decrease from the previous year. We were able to achieve this historic accomplishments in the midst of the busiest year in the Department's history, due to the dedication of our hardworking members focused on achieving the Department's ultimate goal, saving lives. We are appreciative of the support that we receive in upholding that mission. Mayor de Blasio's Executive Budget for this fiscal year includes unprecedented levels of funding for the Department, particularly with respect to the area of Emergency Medical Services. We are grateful for the financial support that we have received and continue to receive from the Mayor and his Administration as it provides us with resources necessary to address the increasing number of

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS emergencies facing the FDNY at levels far exceeding what we have experienced in the past. The Executive Budget provides over three million dollars in fiscal year 17 and beyond to fund our Fire Marshalls in the Bureau of Investigations. This fulfills a longstanding request to restore funding that was lost during a prior reduction in staffing under the Bloomberg Administration. With these funds, the Department will be able to add 36 Fire Marshalls, significantly improving daily staff coverage in the field so that our elite bureau of fire investigations will be able to complete a greater number of investigations and decreased overtime. 2015 was the busiest year in the history of the Department. Fire Department responded to a record number of emergencies, more than 1.7 million incidents in all. In the area of emergency medical services we experienced substantial increases in call volume throughout the City. In particular, the Department experienced a significant increase in the number of segment I to III calls, our highest priority calls. I am happy to report that the Executive Budget for fiscal year 17 addresses this rapidly expanding workload and provides additional resources to assist

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 14 in meeting these growing challenges. testified at our Preliminary Budget hearings I discussed two EMS pilot programs that we are excited about, our Fly Car program, which will be rolled out in the Bronx later this spring, will involve redeploying paramedics from advanced life support ambulances to non-transport EMS Fly Cars. It will increase ALS availability and is therefore expected to reduce response time to life-threatening calls. Another pilot program in the Bronx is our tactical response program. We have added five additional life support ambulances for a total of 10 tours in the borough. These 10 tours are organized and deployed as a tactical response group, shifting them to the areas of the heaviest call volume in order to supplement the units already deployed. In addition to these pilot programs, the Executive Budget provides resources necessary to deploy 50 new ambulance tours. Funding is provided is the Executive Budget in the amount of five million dollars in fiscal year 17, almost 10 million dollars in each of fiscal years 18, 19, and 10.4 million dollars in fiscal year 20. We expect to deploy the additional tours starting in January 2017. It is

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES,

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 15 important to us that we make all necessary preparations in order to deploy these new tours on time. New funding received in the Executive Budget in the amount of 607,000 dollars in fiscal year 16 and 2.2 million dollars in fiscal year 17 will go towards the administrative costs associated with adding tours. This money will pay for additional instructors, staff needed to complete background investigations and process these new hires and to pay for uniform and equipment costs and medical equipment. Between now and the date of deployment, we will perform the necessary hiring to staff all 50 tours on straight time. In addition to our usual cycle of replacing ambulances, we will purchase 35 additional ambulances taking delivery of the first installment this month. We will continue to receive them at a rate of four per week until delivery is completed. By spring of 2017 we will have over 200 new ambulances in our fleet. The Mayor's Executive Budget also provides funding for us to add a number of supervisory EMS positions. We will hire four new EMS Captains and 24 EMS Lieutenants to complement the additional ambulance tours. The Executive Budget provides significant funding for EMS apart from the

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 16 new ambulances. It includes approximately 1.4 million dollars in fiscal year 16 including tours taken on after the failure of private ambulance provider TransCare. The Department was operating approximately 50 percent of the lost TransCare tours, but that will phase down to zero by the start of the new fiscal year. We are always looking for ways to innovate and improve our EMS procedures. When we have the ability to use technology to provide better service to the public we seize the opportunity and we are grateful that this budget affords us the opportunity to do so. Funding provided in the Executive Budget will go toward the purchase of one thousand new iPad tablets for responding EMT's and paramedics to generate mobile ambulance call reports. We also sought and received funding in this Executive Budget of nearly 800,000 dollars for ambulance charging stations. We will use this pilot program to explore the use of sure-power [sic], which will allow ambulances to plug into outlets in order to maintain the necessary conditions inside the vehicle without leaving the engine running. In this way, we hope to do our part to reduce carbon emissions while maintaining the highest levels of care.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS Department will also use existing funding to build new data warehouse and expand our existing database infrastructure, allowing us to improve the way we store, analyze and report data. The Executive Budget provides nearly a quarter of a million dollars in fiscal 17 and beyond for diversity training for the Department. This is the second phase in our ongoing plan to train all uniformed and non-uniform personnel in diversity and inclusion. All fire officers have received this training as have nearly 50 percent of fire officers. We are also instituting training for EMS personnel and civilians. This funding is for overtime required to train EMS personnel on off-days so that we are able to train our workforce without having a negative impact on field coverage. Executive Budget also provides funding to establish equal employment opportunity liaisons who can act as intermediaries to resolve lower-level conflicts in the field. Funding at a rate of more than 200,000 dollars a year, this program will provide specialized training in equal employment opportunity laws, regulations and policies to a number of uniformed and civilian FDNY employees, both managerial and non-They will be responsible for providing managerial.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS quidance, information and other resources on behalf of the EEO office, further extending the Department's EEO efforts into the field on a regular basis. a top priority of my Administration to improve the diversity of the Department, and the recruitment campaign for the 2017 open competitive firefighter exam is a key opportunity to advance that goal. campaign will be intensely focused on recruiting candidates who reflect the gender and ethnic composition of the city that we serve. The budget for those efforts will total approximately 13 million dollars. These efforts also continue well beyond the We offer a complement of programs to mitigate attrition throughout the hiring process, including our CPAT and fitness awareness physical training programs which help candidates to prepare for the physical challenges involved with the CPAT and the Fire Academy. We also organized a firefighter candidate mentorship program that matches candidates with seasoned firefighters who provide support and quidance from the point at which the candidate is called for processing through his or her graduation from the Fire Academy. We are proud of these efforts and we are optimistic they will continue to pay

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 19 dividends. In addition, the Department is looking to ensure that these recruitment efforts will continue to succeed in the long-term by creating a pipeline for youth into the FDNY. A key part of those efforts is the creation of a cadet program for which there is funding in this budget. We are also continuing to grow our Explorer's Program and working with the Department of Education to improve the FDNY high The Executive Budget also provides school program. significant capital funding for critical Department projects. Highlights of these include 1.3 million dollars in fiscal 16 for EMS trailers to supplement current EMS facilities and 3.2 million dollars in fiscal 17 to upgrade supervisory vehicles. It is the mission of the men and women of the FDNY to provide exceptional service to our fellow New Yorkers in every area of the City as well as to the millions who visit our city every year. We relish this challenge and we strive every day to improve the manner in which we serve the public. We thank the Committee and the entire City Council for its ongoing support for our mission. My colleagues and I will be happy to answer your questions at this time.

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you, Commissioner. We've been joined by Council
Members Vallone, Rosenthal and Levine. I have a few
questions and then I'm going to come back with some
additional ones in the second round, but I wanted to
start with TransCare. It has been over two months
since the bankruptcy of TransCare left the 81
ambulance tours vacant across the City. What is the
Department's long-term plan to cover these 81 tours,
and if you plan on using private providers, how will
the Department make sure--ensure that the other
TransCare issue doesn't arise in the future?

COMMISSIONER NIGRO: Well, a few things we can say about that. Certainly the TransCare bankruptcy caused some issues for the Department.

Not all were unexpected. We knew for some period of time TransCare was having problems, and we had discussed how we would handle that, and part of it was through the voluntary hospitals who would put on additional ambulances and covered some of them. So we did not have to cover the full 81 tours when they went bankrupt. We covered approximately half of those. So what are we doing now? Additional third-party providers are coming into the system replacing

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 part of those, and the Department is gearing up

3 through the 50 tours that you heard about and through

4 our hiring of 180 people in each four upcoming

5 classes to staff up. So, in January, we will have 50

6 additional tours on the street. We will evaluate the

7 system at that time, how the new third-party

8 providers are doing, how the hospital providers are

9 doing, and go forward from there as we see what our

10 response times are. We've also taken steps to ensure

11 | that in the future no third-party provider will ever

12 have as big of piece of the ambulance system as

13 TransCare had.

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CHAIRPERSON FERRERAS-COPELAND: So why have the third-party providers in the first place? Walk us through that process.

COMMISSIONER NIGRO: Well, they've always had--you know, the voluntary hospitals have been a part of the system for quite some time. We merged 20 years ago. They were part of the system then. Some of the hospitals chose instead of running their own ambulances to engage third-party providers, TransCare being one of them. So, this is not new to the system. When the Fire Department had to pick up those tours, we picked them up on overtime, which would have to

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have continued throughout the year, throughout the summer until our new people were hired. That did not seem to be a proper option considering response time, the need to improve our response time statistics.

CHAIRPERSON FERRERAS-COPELAND: So, and we just got these numbers today, but 331 of the tours are run by the volunteers?

COMMISSIONER NIGRO: Approximately a third of the tours in the City are run non-FDNY tours. So they're either directly under a hospital such as the way New York Hospital runs their ambulance system, or a hospital contract with a third-party provider.

CHAIRPERSON FERRERAS-COPELAND: Now you just mentioned that you're going to be taking steps to ensure that such a large portion isn't part--or I guess in the responsibility of a third party. How do you go by that process, because it seems, you know, this is a pretty large portion? This was just 80--this was 80 tours, but in the event that we have two third parties go out of business or bankruptcy, how do you avoid that in the future?

COMMISSIONER NIGRO: Well, certainly we wouldn't expect two third-party providers to go out of business on the same day like TransCare did. So

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 23 2 what we're doing is limiting the number. Right now I think Senior Care would be the biggest third-party 3 provider, and they're running fewer than half of the 4 tours that TransCare provided. CHAIRPERSON FERRERAS-COPELAND: Can you 6 7 share with this committee the breakdown of all of the third parties and how many tours they have? 8 9 COMMISSIONER NIGRO: I can provide that with you--10 11 CHAIRPERSON FERRERAS-COPELAND: 12 [interposing] Yeah. 13 COMMISSIONER NIGRO: I don't have that, 14 but we can certainly give you an accurate breakdown. 15 CHAIRPERSON FERRERAS-COPELAND: We would 16 appreciate that. Wanted to talk about, kind of pivot 17 into the overtime, and I'm sure that my Co-Chair will 18 have additional questions. In the Executive Budget, 19 the Department's budget included 19.3 million in 20 fiscal 16 for additional overtime costs. Why is the 21 Department increasing its overtime budget even as its 2.2 budgeted headcount is increasing in order to reduce 2.3 overtime? COMMISSIONER NIGRO: I think Commissioner 24

Rush can answer that very accurately.

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elements that go into the increase in the overtime budget this fiscal year and next fiscal year. So, if we look at the budget in FY 16, the Adopted Budget was 202 million dollars. We added 39 million dollars that were Homeland Security related overtime costs. There is 15 million dollars in funding for the UFA Collective Bargaining Settlement, three million for the OFA Collective Bargaining Settlement, and then an additional 15 million dollars was added in funding to meet our year-end projection, and that is because we are still as we hire up firefighters and we are getting closer to full headcount, we are still below full headcount and therefore, the vacancies generated mandated fixed post coverage overtime.

CHAIRPERSON FERRERAS-COPELAND: And don't you also expect that when you open the new FDNY classes that kind of empties out your EMS, traditionally?

COMMISSIONER RUSH: That does, and that's why we are anticipating hiring large classes in EMS in advance of the firefighter promotional exam and the open competitive exam so we're ahead of the curve, so to speak, on our staffing.

2 CHAIRPERSON FERRERAS-COPELAND: IN the

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Council's Budget Response, the Council called upon the Administration to renovate the EMS Academy at Fort Totten, and I know that you're wrapping up, but funding for such a renovation was not included in the Executive Budget, yet in the budget alone, the Department increases EMS headcount to over 200 positions. With the expectation of these additional recruits, why wasn't the funding including for renovations of the Academy to fully accommodate the new recruits, and how does the Department plan to accommodate training for so many new people?

COMMISSIONER RUSH: Actually, it's a twofold answer. The short term is that we are entering
into a lease with the US Army to use some additional
space that they have at Fort Totten. That should be
in place. It's an MOU that we're putting in place
soon. The longer term plan with capital funding is,
the first step is that OMB and the Department of
Design and Construction are working with both Fire
Department and the Department of Corrections on
facilitating the review by hiring outside architects
and engineers that are consultant firms. The OMB
uses, they do a complete scope analysis and

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 requirements analysis. So, that will hone in what 3 exactly we need. We have a general idea of what we 4 want, but OMB conducts this exercise to ensure that the costs are effectively utilized for the project. So in the long term, there will be funding for the 6 7 Fort Totten expansion. We're was just during the first step of that process right now. 8 9 CHAIRPERSON FERRERAS-COPELAND: there no budget implications for this process? 10 11 Because usually when these need assessments are done, there's a budget implication. 12 13 COMMISSIONER RUSH: Thereafter, there I mean, we had projected in our budget 14 will be. 15 about 60 million dollars. That will be looked at by 16 the outside consultants, engineers and architects to 17 make a final determination. 18 CHAIRPERSON FERRERAS-COPELAND: you do agree with the Council that you need a new 19 20 facility? 21 COMMISSIONER RUSH: Oh, absolutely. 2.2 CHAIRPERSON FERRERAS-COPELAND: Okay.

wanted to just briefly ask about some update.

about re-routing inmates in head of--that needed

year, during the Executive Budget hearings, we talked

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 medical attention to Bellevue which has a secure 3 facility rather than Elmhurst Hospital. I understand 4 that such a re-routing is scheduled to begin, so I thank you, and my constituents thank you and all those that go to Elmhurst Hospital. When do you 6 7 anticipate that this transfer to Bellevue will begin? COMMISSIONER NIGRO: We believe it'll be 8 9 up and running this fall, and there's been a--reason for the delay is the trailers aren't in place yet on 10 11 Rikers Island, so as soon as we can get that done 12 we're ready to move forward with that, and we think 13 it'll be an advantage to us and to the community as 14 well. 15 CHAIRPERSON FERRERAS-COPELAND: Okay. 16 we will push at the Council to get those trailers to 17 moving. 18 COMMISSIONER NIGRO: Thank you. 19 CHAIRPERSON FERRERAS-COPELAND: 20 have additional questions, but I do want to give my 21 Chair an opportunity to ask her questions. Chair 2.2 Crowley? Thank you, Commissioner. 2.3 CHAIRPERSON CROWLEY: Thank you, Chair.

Good morning, Commissioner. I have a question about

the voluntary hospitals and the voluntary tours.

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committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 28

Some of them are run by—they're not hospitals. Some are run by, you know, a group called Senior Care, right?

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COMMISSIONER NIGRO: Correct, yeah.

CHAIRPERSON CROWLEY: So how many are not hospitals? How many tours are run by non-hospital entities?

COMMISSIONER NIGRO: Does anybody have the exact number? I know there's over 300 tours that are run by the voluntary hospitals either themselves or through third-parties. We will provide a breakdown of how many are provided by companies such as Senior Care. We can give you that number.

CHAIRPERSON CROWLEY: When Senior Care and other voluntaries are in your system, do they have to pay for the adaption of the various different computer systems that are put into these ambulances to make them a part of your 911 system or does the City pay for that?

COMMISSIONER NIGRO: They pay. We provide the equipment that they later pay for. I'm told there are 60 tours right now that are being provided out of those 330 by third parties such as Senior Care, which is the largest.

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complaints--

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
 1
    AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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                 COMMISSIONER NIGRO: [interposing] They
 3
     would have to investigate that and--
                 CHAIRPERSON CROWLEY: [interposing] should
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 5
     be sent their way?
                 COMMISSIONER NIGRO: issue any penalty,
 6
 7
     yeah.
 8
                 CHAIRPERSON CROWLEY: Right now in the
 9
     budget you have 50 tours that are supposed to come
     online in January, is that correct?
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11
                 COMMISSIONER NIGRO: That's correct.
12
                 CHAIRPERSON CROWLEY: Are there no tours
13
     coming before January? For those of us in areas,
     most of the entire city actually is waiting too long
14
15
     at any given moment in an emergency for an ambulance.
16
                 COMMISSIONER NIGRO: Well, right now
17
     those--the bulk of those tours will start in January.
18
     The pilot program in the Bronx that applies to Fly
     Cars will start later this spring, and any additional
19
20
     tours that we may put in, and some are enhancement
     tours, are usually covered by overtime.
21
2.2
                 CHAIRPERSON CROWLEY: So, the enhancement
2.3
     tours, there's no science to that right now?
                 COMMISSIONER NIGRO: There's no scien--
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what'd you--

2 CHAIRPERSON CROWLEY: [interposing] In 3 terms of bringing down the response times.

COMMISSIONER NIGRO: Well, we placed those in specific areas that become busier in the summer time, but not--I think what you're talking about is the tours we plan to add in Queens to bring overall response time down in the borough. Once our people are trained, the additional people that we're hiring, they will be added.

CHAIRPERSON CROWLEY: Now, do you know how many high schools and community colleges are giving you trained EMT's that you could draw from for your future EMT's?

COMMISSIONER NIGRO: Well, certainly there are programs throughout the City. I don't have the number right now, but colleges and other facilities provide training for EMT's that come into our system.

CHAIRPERSON CROWLEY: And has the

Department looked into enhancing those programs,

because it appears that you're dire need of trained

EMT's?

COMMISSIONER NIGRO: We have. We have the Fire Department High School that trains people.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 We're also looking at the possibility of training 3 people ourselves. 4 CHAIRPERSON CROWLEY: And you're just 5 looking at it, there's no real plan? COMMISSIONER NIGRO: We'll we're moving. 6 7 We--it's not in place yet, and it can't be done 8 unilaterally by the Fire Department, but that is an option we have for the future that we think will be productive. 10 11 CHAIRPERSON CROWLEY: Now, how are you 12 doing in terms of your fire exam recruitment? Are 13 you meeting the goals that you have? Are you 14 analyzing that month by month? 15 COMMISSIONER NIGRO: I'm going to ask Laura to answer that. We just begun in March. 16 17 LAURA KAVANAGH: We are. We are 18 analyzing the month by month. Our busiest time is in 19 the summer and forward, but we are already doing 20 about 250 to 300 events a month. 21 CHAIRPERSON CROWLEY: And somebody has to 2.2 be no older than 29, correct? Unless you take the--2.3 LAURA KAVANAGH: [interposing] There are

some exceptions for veterans, but generally, yeah.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 CHAIRPERSON CROWLEY: we've heard some 3 complaints and concerns about that because the Police 4 Department you're able to be 35. LAURA KAVANAGH: Correct. CHAIRPERSON CROWLEY: How does the 6 7 Department feel about the possibility of raising the 8 age to 35? LAURA KAVANAGH: I don't think we have an opinion on it at this time. 10 11 CHAIRPERSON CROWLEY: Okay. I have no 12 further questions at this time. Thank you. CHAIRPERSON FERRERAS-COPELAND: Thank 13 you, Chair. We will now hear from Minority Leader 14 15 Matteo followed by Council Member Lancman, followed 16 by Council Member Rosenthal. 17 COUNCIL MEMBER MATTEO: Thank you, Madam 18 Chair. Welcome, Commissioner. I want to just hit on 19 a few issues. First, I just want to talk about 20 Narcan. Is FDNY, do they have Narcan with them? Have 21 they undergone training, and if not, how can we--2.2 COMMISSIONER NIGRO: [interposing] We 2.3 have. All of our EMT's and paramedics of course do, and all of our CFR, over 200 fire companies have it, 24 and we've used it successfully hundreds of times. 25

2 COUNCIL MEMBER MATTEO: So, is that

3 expanded to everyone, or just from--

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COMMISSIONER NIGRO: [interposing] It's on every CFR engine and every--which is every engine in the system.

Good, alright. I just wanted to double check. I appreciate that. I also wanted to talk about Squad Company on Staten Island. Elected officials, we've asked for Squad Company. We're the only borough without one. You know, we believe that it's warranted on Staten Island. I wanted to ask for your opinion on a squad company and where we can go to get a Squad Company?

COMMISSIONER NIGRO: We certainly see the value of our Squad Companies. They provide a great service to the people. We've done some research into the needs on Staten Island, and we're currently in discussions with the Administration about that.

COUNCIL MEMBER MATTEO: That's good to know. I appreciate that, and I'm sure all of our selected officials would love to get together at Borough Hall to discuss your findings and how we can move forward together.

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#### COMMISSIONER NIGRO: Absolutely.

have some capital project requests from the FDNY for my fire houses, 159, 161 and 163, and as we discuss how we can get full funding for them, there's a few questions I want to know about them. Does FDNY have its own funding at all for some of these projects, not only my district but everyone's district, or are these requests for floor replacements, kitchen replacements, you know, and so on? Are they just requests that your need in full funding, something that we can partner with? 1.5 million, obviously, you know, is a big lift for one year from any Council Member. So, I'm just—I want to get these projects done.

#### COMMISSIONER NIGRO: Sure.

COUNCIL MEMBER MATTEO: So if you, whatever you could get, we could talk about it now and then I would love to set up a meeting offline so we could discuss the capital projects in my district.

COMMISSIONER RUSH: We are--I think we provided a list of all the fire houses in the City that are currently in the renovation plan facilities unit and we also laid out the cost, the prices, and

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 36 the prices as you noted are quiet expensive, but we have historically worked with the Council. The Council has provided even partial funding that we could use and then we could work with OMB to see what the funding, additional funding need would be.

COUNCIL MEMBER MATTEO: So then I would like to follow up offline so we could discuss where we can work together to start funding some of these, and when these start getting funded, what is the plan for, I guess, for the crew might have to move, or if the kitchen's going to be redone, I mean, what is the plan? It's relocation or work within the fire house to—

COMMISSIONER NIGRO: [interposing] Some of them, you know, some of the major, major renovations where we redo floors and such, we require moving the company out. Most of the work we do, units can stay in the fire house, which is preferred.

COUNCIL MEMBER MATTEO: Okay. Well, again, and I'd like to set up a meeting to discuss especially the three that--

COMMISSIONER NIGRO: [interposing] Sure.

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2 COUNCIL MEMBER MATTEO: you sent me so

3 that we can work to start prioritizing and figuring

4 out, you know, which one we need to start with first.

COMMISSIONER NIGRO: We'll do that.

Thank you.

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COUNCIL MEMBER MATTEO: Alright, I appreciate it. Thank you, Madam Chair.

CHAIRPERSON FERRERAS-COPELAND: Thank you. Council Member Lancman followed by Council Member Rosenthal.

COUNCIL MEMBER LANCMAN: Thanks. Good morning, Commissioner. I have three quick questions.

One, the additional 50 new ambulance tours, you might have discussed this at the Preliminary Budget, but I just want to know how those are going to be allocated, and you know, obviously I have particular interest in Queens.

see the majority of them going to Queens and some to the Bronx. They will be similar to the taskforce pilot that's in effect now in the Bronx where they're assigned to the borough and they can be moved around strategically as needs during the tour during the day shift within the borough. But as we're looking at it

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 now, the needs, response time needs in our city,

Queens will get a large percentage of that 50 initially.

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COUNCIL MEMBER LANCMAN: Do you know what that percentage is now?

COMMISSIONER NIGRO: I think--I believe the last I saw was 34 of those tours would start out in Queens.

COUNCIL MEMBER LANCMAN: Got it. Thanks.

My second question has to do with the TransCare

situation. Going forward, what monitoring if any does

the Department plan to do of these private ambulance

companies to make sure that they are financially

viable and that they don't get too large where a

collapse would have such an impact on this system?

That was something that was also, I think, talked

about during the Preliminary Budget Hearing.

COMMISSIONER NIGRO: Sure. Well, they're under contract now. It's a six-month contract. The Department is going to take a very serious look at this at the end of the six months and see how they're doing, see how they're functioning within the system, and we'll evaluate it at that point when we have extra--our extra tours in place, and we have some

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 39 data go with, but certainly we will not allow any of these companies to in the future take a chunk of the business as TransCare did.

COUNCIL MEMBER MATTEO: Well, the contracts that exist now, they're between the FDNY and the hospitals, right? And then the hospitals have contracts with the ambulance companies?

Basically--

COMMISSIONER NIGRO: [interposing] The hospital has a contract with the provider, and the FDNY agrees to accept that.

You plan requiring that the hospitals in their contracts with the providers, that the providers open their books to the FDNY? I mean, what I'm looking for is that the FDNY itself has some level of monitoring of the viability of these companies and not just rely on the hospitals to make sure that the entity they're contracting with is going to be around a month from now or two months from now. We'd like to see that—

COMMISSIONER NIGRO: [interposing] Yeah,

24 | we are--

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2 COUNCIL MEMBER MATTEO: kind of active 3 engagement.

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right now is working with the hospitals, with the Greater New York Hospital Association to ensure that all of that is done, that we don't have someone that's so financially tenuous that comes into the system and three months later they can't pay their bills and we're looking at another hole in the system. So we want to be very careful about that, learning from the experience of TransCare.

COUNCIL MEMBER MATTEO: Okay. And then my last question has to do with what we traditionally associate the Fire Department with doing, that's fighting fires. Are there any areas in the City where you have identified either because of response times or just an increase in volume of calls that would benefit from or need, you know, another engine company, another ladder company, etcetera?

COMMISSIONER NIGRO: We have done a preliminary study which we're digging deeper into now, drilling down into as to the growth of the City. As you know, the City had seven million residents 15, 20 years ago. It's now over 8.5 million people. Our

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 response times have not suffered, but our workload is in some areas extremely high. So we have identified 3 4 some areas that need further study, but we do believe that going forward our Department will need additional resources. 6 7 COUNCIL MEMBER MATTEO: And can you share that preliminary report or preliminary analysis with 8 the Council? COMMISSIONER NIGRO: Yeah, we'll do a 10 11 little more work on it and we'll discuss it, 12 certainly. 13 COUNCIL MEMBER MATTEO: Okay. Well, Madam Chairwoman, you know, I'd love to follow up on that 14 15 and see what those numbers and that analysis looks 16 like. Thank you very much. 17 COMMISSIONER NIGRO: Pleasure. 18 CHAIRPERSON FERRERAS-COPELAND: Thank you, 19 Council Member. Council Member Rosenthal followed by 20 Council Member Levine, followed by Council Member Cumbo. 21 2.2 COUNCIL MEMBER ROSENTHAL: Thank you so 2.3 much, Chairs, and thank you, Commissioner. It's always a pleasure to see you and your team. I wanted 24

to ask you about two things. One this is overtime

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 42 and the second has to do with revenue, the efficiencies that OMB has asked each agency to do.

I'm seeing that one of the efficiencies that FDNY has come up with revenue maximization one, which is an increase of 1.9 million to negotiate with the State for increased Medicaid payments. Is that accurate?

COMMISSIONER NIGRO: That is. That is accurate.

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COUNCIL MEMBER ROSENTHAL: Okay, and yet,

I'm also seeing that the Fiscal Year 17 Executive

Plan adds 28.7 million in city funding to cover EMS

Medicaid revenue loss in FY 16 and 17, and I'm just

wondering how one is connected to the other?

 $\label{eq:commissioner} \mbox{COMMISSIONER NIGRO:} \mbox{ And Steve will} \\ \mbox{explain that.}$ 

COMMISSIONER RUSH: It's a good question.

The source of money that comes for the direct

Medicaid, what we call Medicaid fee for service is

via Health & Hospitals. We always—when EMS was part

of HHC, H&H as it's now called, they received a

portion of the Medicaid direct patient, in—patient

discharges that were Medicaid covered. EMS received

a portion of that. Traditionally, that number was 60

million dollars at the time of the merger and stayed

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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     AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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     that way until about 2012. The State has been moving
 3
     people out of traditionally Medicaid managed--
                 COUNCIL MEMBER ROSENTHAL: [interposing]
 4
 5
     Sure.
                 COMMISSIONER RUSH: into Medicaid managed
 6
 7
     care.
 8
                 COUNCIL MEMBER ROSENTHAL: Of course.
 9
                 COMMISSIONER RUSH: And as they've done
     that, the flow of cash from Medicaid fees of service
10
11
     to both H&H and EMS Fire Department--
12
                 COUNCIL MEMBER ROSENTHAL: [interposing]
13
     Right.
                 COMMISSIONER RUSH: has decreased
14
15
     greatly, and our numbers--
16
                 COUNCIL MEMBER ROSENTHAL: [interposing]
17
     No surprise there. I'm just wondering about why you
18
     think you're now going to be able to--at the same
19
     time you're losing a very specific number, 28.7 or
20
     whatever, and then you're picking up in an efficiency
21
     1.9. It just--it just smells.
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                 COMMISSIONER RUSH: Well, it's--
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                 COUNCIL MEMBER ROSENTHAL: [interposing]
     But look, I have a minute. I have two minutes left
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and I just want to ask about overtime. If we could

committee on finance Jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 44 separate out EMS overtime with FDNY or firefighter overtime and let's only talk about firefighter overtime. What's the firefighter overtime number in

fiscal year 15, 16 and 17?

COMMISSIONER RUSH: I have 16 and 17
COUNCIL MEMBER ROSENTHAL: Okay.

COMMISSIONER RUSH: In 16 we are projecting to spend between 275 and 280 million dollars.

COUNCIL MEMBER ROSENTHAL: Two hundred and 75, 280 million in overtime, uh-huh, and for 17?

COMMISSIONER RUSH: In 17 the budget calls for 209 million.

and nine million. Sounds to me like if you could bring that overtime number down by--you'd get to your efficiency savings. Let me ask you--what is--when we think--I've always had trouble with the word overtime. Overtime, by definition in my mind, means unexpected. Is it unexpected overtime, or what does overtime mean? Or let me ask it in a different way. How many firefighters, how many additional firefighter do you need in order to get to stasis

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 where overtime would mean unexpectable [sic] runs? 3 So how many more firefighters would you need? 4 COMMISSIONER NIGRO: Well, certainly a--I don't know if Steve has an exact number, but there is a figure where it becomes say fiscally irresponsible 6 7 to have so many people and pay the benefits rather than pay some number of overtime. Now, where that 8 line is between a number of firefighters on hand to eliminate all but the most unusual, unexpected 10 11 overtime tours and pay all of those firefighters the 12 full salary and benefits becomes less cost-effective, 13 and OMB has always, I think--COUNCIL MEMBER ROSENTHAL: [interposing] 14 15 Or OLR, too. COMMISSIONER NIGRO: OLR. 16 17 COUNCIL MEMBER ROSENTHAL: Right. 18 COMMISSIONER NIGRO: Or some figure. know, most of our overtime if not all of it is 19 20 contractual with minimum staffing and officer assignment overtime that we are required to do. 21 2.2 COUNCIL MEMBER ROSENTHAL: When you say 2.3 most of our overtime is that, what's that number? COMMISSIONER RUSH: It's probably about, 24

if we looked at the overtime outside of what we call

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 support and administrative overtime, it's probably 3 about 75 percent to 80 percent of it. 4 COUNCIL MEMBER ROSENTHAL: Of the number. So, 75 percent--I'm going to make this up--is 150 5 million is your--6 7 COMMISSIONER RUSH: [interposing] It's higher than that. 8 COUNCIL MEMBER ROSENTHAL: Okay, so say it's 180 million, that's contractual? 10 11 COMMISSIONER RUSH: That's right. 12 mandated, a fixed staffing coverage that we're 13 required to fill and change of tour overtime. If they work past the end of the tour they get overtime, 14 15 and there are associated contractual benefits with 16 that. 17 COUNCIL MEMBER ROSENTHAL: Okay. So, 18 hypothetically with more staff you could get rid of 19 the I'm going to say 20 plus nine, 20, 30 million 20 dollars of unplanned overtime, uncontractual [sic] 21 overtime, non-contractual overtime. 2.2 COMMISSIONER RUSH: We're seeing a 2.3 significant reduction as we move forward, what we call the fixed staffing overtime, and that's to 24

continue over the next several years.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 47
COUNCIL MEMBER ROSENTHAL: So,
hypotheticallythis is the last question, Chair,
sorry. Hypothetically, is your FY 18 and 19 number
then the 180 million?
COMMISSIONER RUSH: The number will sig
as you know, the number goes to 209 million FY 17.
We expect it will be lower in FY 18. That does not
include homeland
COUNCIL MEMBER ROSENTHAL: [interposing]
No, no, no, but just given that you have to put the
budget, it's a four year plan, what number did you
stick in there for 18?
COMMISSIONER RUSH: I believe right now
the baseline would carry the same number.
COUNCIL MEMBER ROSENTHAL: Two hundred
and nine?
COMMISSIONER RUSH: But I'm not really
have toI would have to check and get back to you or
that.
COUNCIL MEMBER ROSENTHAL: Thank you very
much, Chairs.
CHAIRPERSON FERRERAS-COPELAND: Thank
you. We will hear from Council Member Levine
followed by Council Member Cumbo followed by Council

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 Member Vallone. We've been joined by Council Member

3 Cabrera and Eugene.

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COUNCIL MEMBER LEVINE: Thank you, Madam
Chair. Good morning. Wonderful to see you all.
Great to see you, Commissioner. I want to commend you
on your outstanding judgement in elevating my good
friend Laura Kavanagh to be Deputy Commissioner.
Wonderful choice.

COMMISSIONER NIGRO: Absolutely.

about the way the city's growing and the impact it could have on the long term capital plan for the FDNY. We've added 500,000 residents since about 2000 in New York City, and in some neighborhoods the pace of growth has been remarkable. That's only going to continue as we're upzoning neighborhoods.

Potentially 15 different neighborhoods will be upzoned, many tens of thousands of additional residents in some of those areas. East New York, that zoning has already passed. Can you talk about how that impacts your planning for new FDNY and EMS facilities?

COMMISSIONER NIGRO: Well, you know, that's--if you need a facility five years from now,

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS you should have started five years ago the way things operate here in the City. So what we are trying to do, borrowing from a plan that we learned from the US Army last year, they said they had a plan called US Army 2040; they're looking 25 years in the future. We're trying to do the same thing for the Fire Department in order to ensure that we are--provide the same level of service 25 years from now that we do today, and I think part of that is to have the Administration take a hard look as to where we are going to need facilities and how are we going to secure land, and as difficult as that is, no one likes our noisy stations in their backyard. It's not always that easy. There's not great tracks of unused land in our city. So, we are looking very hard, as I spoke before, to that and to see where in our city our Department will need to grow.

COUNCIL MEMBER LEVINE: Given that we just passed these New York rezoning, presumably building will start relatively soon, takes a couple years to build residential buildings as well, have you started to look for parcels that could work in East New York.

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COMMISSIONER NIGRO: We should be looking for that property now, you're correct.

COUNCIL MEMBER LEVINE: Do you have a rubric or some standard by which you decide whether you need an additional station? Is it number of residents, for example, every x 10 thousands of residents?

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calculations that we're doing have all of those factors and more involved in them as to fire deaths as to the number of responses, as to the age and the diversity of the populations and all sorts of factors like that in the programs our people have now developed, and looking at that, we have a preliminary shot as to the areas of the City that are most at need today, and we need to look at the trend then going forward. Is that trend going to continue in that area or does it move to another area like East New York and that becomes even more of need for us. So it is all part of the equations that are being done.

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COUNCIL MEMBER LEVINE: You identified in your statement 1.3 million dollars for EMS trailers

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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     AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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     to supplement current facilities. Is that for growing
 3
     neighborhoods?
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                 COMMISSIONER NIGRO: That's pretty much a
 5
     stop-gap for these extra tours that we're adding.
     You know, we don't have the additional stations right
 6
     now, and we won't be able to get them too quickly.
 7
     So, in those areas that we have space we can provide
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     these trailers in order to increase our staffing.
                 COUNCIL MEMBER LEVINE: Does the 10-year
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11
     capital budget have money in it for construction of
     new fire houses and EMS stations?
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13
                 COMMISSIONER NIGRO: I believe the only
     one is Rescue Two in Brooklyn right now that's
14
15
     funded.
                 COUNCIL MEMBER LEVINE: The only two are
16
17
     in Brooklyn, is that what you said?
18
                 COMMISSIONER NIGRO: Rescue Company Two in
     Brooklyn is the only one that's currently funded.
19
20
     Rockaway, okay, I'm hearing new--it's a new fire
21
     house for existing companies in Rockaway.
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                 COUNCIL MEMBER LEVINE: Got it.
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                 COMMISSIONER NIGRO: C [sic] Street.
                 COUNCIL MEMBER LEVINE: So it's a
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replacement--

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 52
2	COMMISSIONER NIGRO: [interposing] It's a
3	replacement, yes.
4	COUNCIL MEMBER LEVINE: for destroyed
5	COMMISSIONER NIGRO: [interposing] As is
6	Rescue Two's fire house, a replacement
7	COUNCIL MEMBER LEVINE: [interposing]
8	Right.
9	COMMISSIONER NIGRO: station for an
10	existing unit.
11	COUNCIL MEMBER LEVINE: So there's no
12	money in the capital plan currently for creation of
13	new facilities in growing neighborhoods.
14	COMMISSIONER NIGRO: There is not.
15	Correct.
16	COUNCIL MEMBER LEVINE: Okay, well
17	considering your admonition that it takes 10 years,
18	it seems like the time is now to start funding those
19	projects, correct?
20	COMMISSIONER NIGRO: I think the time is
21	now to start getting agreement that we need to fund
22	them and then we can move forward that way, yes.
23	COUNCIL MEMBER LEVINE: Okay. Well, it
24	looks like my time is up, but add my voice to those

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 saying that the time is now to put money in the long-3 term capital plan to solve this problem --COMMISSIONER NIGRO: [interposing] Sounds 4 5 correct. COUNCIL MEMBER LEVINE: before it's too 6 7 late. Thank you. 8 CHAIRPERSON FERRERAS-COPELAND: Thank you, 9 Council Member. We will now hear from Council Member Cumbo followed by Council Member Vallone followed by 10 Council Member Cabrera. 11 12 COUNCIL MEMBER CUMBO: Thank you, Chair 13 Ferreras-Copeland. Thank you, Commissioner Nigro and all of you for being here today. Also, I wanted to 14 15 thank you very much for your participation in our Women's Her-story [sic] Month event and highlighting 16 the many great women of the FDNY. Wanted to ask you 17 18 a question in terms of the retrofitting of the firehouses as it pertains to women. In past 19 testimonies we had heard a great deal about there not 20 21 being bathrooms for women or locker rooms or 2.2 appropriate changing centers, and wanted to see where 2.3 we were in that timeline of completion. COMMISSIONER NIGRO: Yeah, this is a -- it 24

was a never-ending saga, now the end is in sight. We

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 have 29 stations yet to be completed. Ten are in the

3 process. The remaining 19, the completion date is

4 the end of this calendar year. So, there is light at

5 the end of this very long tunnel that we've been

6 looking at. We hope to have all of these facilities

7 online at the end of the year.

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COUNCIL MEMBER CUMBO: Fantastic. That's definitely great news.

COMMISSIONER NIGRO: Absolutely.

COUNCIL MEMBER CUMBO: And it's leading us into my next question, but I want to take a step into learning more about minority and women-owned business enterprises. Can you talk to the Committee about the number of MWBE's the Department currently contracts with?

COMMISSIONER NIGRO: Sure. We do take this very seriously, and I know Steve's been working very hard on our people to ensure that we're making improvements, and we have. So, he can tell you a little bit more.

COMMISSIONER RUSH: The City sets goals across a variety of services, professional services, standard services, goods and equipment, and below 20,000 dollars there's no bidding required. So,

committee on Finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 55 we're doing a much better job. In goods and services in general, we're in the range of about 30 percent in goods, I should say. In services we need to do a better job, but we will be awarding hopefully a contract of approximately 18 million dollars to a vendor soon that is a minority vendor, and that should be starting in the next fiscal year. We also do subcontracting where we use a prime contractor and the subcontracting is very—is minority firms and we're doing very well there. I think the number is approximately 66 percent of our subcontracting goals. So we're doing quite well on a couple of areas. We need improvements in others.

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COUNCIL MEMBER CUMBO: What do you think are some of the strategies that you're utilizing to do better, and then the second question with that, do you find that in your MWBE participation that it's more women-led, or do you find that it's more minority, black and Latino, Asian-led?

COMMISSIONER RUSH: Yeah, I think it's more the latter, but in terms of what we're doing, we work with the Small Business Services and we participate in ongoing fairs. We also have our own fair where we invite vendors to come in from the MWBE

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 56 community. We've made suggestions to SBS about putting out different procedures that will also improve our ability to reach out to these communities, and we're working with a recruitment unit that does outreach on those—in that regard to communities and trying to partner with them on getting our message out about opportunities at the Fire Department.

COUNCIL MEMBER CUMBO: Okay, thank you, because that's a very important issue that this Council has certainly addressed and the entire Administration. So I want to make sure that our MWBE's are as well-represented in all city agencies to advance all New Yorkers. Wanted to focus on your testimony in terms of the diversity of the development and the recruitment campaign for the 2017 open competitive firefighter exam, and I understand here that the budget for those efforts will total approximately 13 million dollars. Can you tell us how that money is being spent? What are the ultimate goals in terms of diversity and recruitment? What do you want to see as a result of this 13 million dollar investment?

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COMMISSIONER NIGRO: Sure. Some of it of course is for advertising, especially this day and age in social media, which we need to expand greatly because that's our young people that take our exam, that's their focus. Some of it is for these many, many recruitment activities that we have, a few hundred a month where we go out to recruit folks, and we have set a goal. We'd like to reach—of the people that will take the next test, I believe our goal is 10 percent of them should be women, 28 percent African—American, 26 percent Hispanic, and five percent Asian of the community that will actually sit for the exam in 2017. So that is our pre-set goal, and—

COUNCIL MEMBER CUMBO: [interposing] I'm sorry, that goal is to ensure that that percentage are applying or that that percentage is what's accepted into the FDNY?

COMMISSIONER NIGRO: That's the percentage that we want to sit for the exam, to take the exam, and with those numbers taking the exam, then we're moving forward the diversity of the people being hired we're sure will be what we'd like to see.

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closing, Chair Ferreras-Copeland, in addition to that, so those are the numbers, but is there some other particular level of support that you're utilizing to give those communities an opportunity to apply with additional support in those areas to make sure that they're prepared for the test and that they're ready other than the recruitment? And I hope that a lot of the advertisement does happen at local ethnic-specific papers as well.

LARUA KAVANAGH: Yeah, we have a fairly significant attrition mitigation unit that does exactly that, but with, you know, training for the

COMMISSIONER NIGRO: Laura, you want to--

fitness portion of the test as well as the academic

17 portion of the test.

COUNCIL MEMBER CUMBO: Okay, alright.

19 Thank you.

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CHAIRPERSON FERRERAS-COPELAND: Thank you, Council Member. Council Member Vallone followed

22 by Council Member Cabrera.

COUNCIL MEMBER VALLONE: Thank you, Madam Chairs. Good morning, Commissioner. First off, I'm looking forward to the open houses this Saturday.

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS Unfortunately I can't get to every one of the houses this Saturday. Always becomes an issue because someone's always mad, made the College Point [sic] a little mad [sic], but I think that's 151<sup>st</sup> Anniversary. That's always a good thing. Could you give--I saw a couple of questions and you had a couple of responses on Fort Totten which we're always excited about, but there's always issues at Fort Totten because we have landmarked areas, we have parkland, we have leases, and now we have the expected expansion for the EMS services there. you said the first step was, I believe Steve was saying, about the agreement with the Army base, and then the second step was with OMB to get some funding.

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COMMISSIONER NIGRO: Right. We have--right now have the memorandum of understanding with the Army for an additional building that they had control of that they no longer are using that we will be able to use. A longer range issue in our expansion is being looked at now by these outside architects and engineers. As you stated, Fort Totten's rather complicated, so we can't just start shoveling the dirt and say we're going to build on this spot or

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 | improve this building without some series of

3 processes to begin with. So the initial stage is

4 taking place now to see where it is we can expand and

5 what we should do, because it is such a difficult

6 area to work in.

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COUNCIL MEMBER VALLONE: So that's good news with the memorandum of understanding. Do you have a foreshadow of when that building may be able to be used or occupied?

COMMISSIONER NIGRO: Bob, do you--

ROBERT SWEENEY: The discussion in the paperwork has been going back and forth between the US Army and the Fire Department and the Fire Department Legal Bureau, and we're pretty much down stage. We have just a few minor issues to resolve. We expect it to resolve probably in the next month or

18 so.

COUNCIL MEMBER VALLONE: If you could please, if there's any issues, let any of our offices—we'd love to help in negotiating that since it's critical that we get this done. It's nice to see the Army step up and finally get access to some of those buildings in the parking lot. Is there any options for expansion of the existing buildings, or

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 is it just retrofitting them with technology at this 3 point? COMMISSIONER NIGRO: Well, some of it, I 4 think has a considerable amount of construction would 5 have to take place in some of those buildings in 6 order for them to be workable for us. So--8 COUNCIL MEMBER VALLONE: Yeah, that 9 island's got some--between the existing constraints of the landmarks and where you're at, plus the 10 11 community wanted to keep it as pristine as possible. 12 It's always tricky. So what we could try to do to 13 help facilitate that is make sure there's any meetings there between the Parks Department and our 14 15 office and you even the Police Department and the 16 Army bases to make sure that the best plan is put 17 forward. Thank you, Commissioner. 18 COMMISSIONER NIGRO: Thank you. 19 COUNCIL MEMBER VALLONE: Thank you, Madam 20 Chair. 21 CHAIRPERSON FERRERAS-COPELAND: Thank 2.2 you, Council Member. Council Member Cabrera? 2.3 COUNCIL MEMBER CABRERA: Thank you to both of the Chairs, and Commissioner, welcome. I have 24

just a couple of questions. The first one is

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS regarding the possible new technology. It's my understanding that whenever there's a fire--you know, most people think when there is a fire they thing of Backdraft [sic] the movie. They just walk in. can see things. My understanding that many of the fire [sic] and talking to the fireman, you can't see anything. There has to be somebody in the top of the building who's looking down and basically telling you turn to the left, turn to the right. Many times they're crawling because of the temperature rises as you're standing up. I understand it. Is there--is there new technology to--I know this is kind of a strange question, but new technology in the works that fireman are able to see or detect what's in front of them rather than just relying on the guy on

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commissioner Nigro: Well, certainly all of our ladder companies use and our special operations units have thermal imaging cameras which are devices that see through the smoke. All of our engine companies going forward will have them also. So that way every engine, every truck, every rescue,

the top because, you know, they make the wrong turn,

you know, possibly injuries and fatalities have

occurred in the past.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 every squad will have access to that technology. Another technology that you've heard about is drones. 3 4 So tethered drones is an option of devices with cameras that could be used above to see things that people couldn't see. 6 COUNCIL MEMBER CABRERA: So, when--COMMISSIONER NIGRO: [interposing] These 8 9 are things we are expanding into. COUNCIL MEMBER CABRERA: That's very good. 10 I'm glad to hear of it. When do you expect for all 11 12 the fire engines to have the thermal technology? 13 COMMISSIONER NIGRO: Right now we have begun the process of selecting a vendor for the 14 15 thermal imaging cameras for all the engines, and as soon as that is decided upon as to which company 16 17 should provide them, they'll be in the pipeline. So 18 we think by the end of the year. 19 COUNCIL MEMBER CABRERA: Fantastic. I 20 mean, I just--it's a better response than I expected. 21 COMMISSIONER NIGRO: Well, good. 2.2 COUNCIL MEMBER CABRERA: So it's very, 2.3 very good. My other concern is, you know, we have in New York City still we have sweatshops. Some of 24

these sweatshops you have people still living in

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 64

there. You have 20, 30 people living sometimes in the attics. The fireman have found beds, and I know that there's a difficulty when the inspectors, the FDNY inspectors come in, they knock on the door, and unless they have—you know, the person says no, you can't come in for whatever reason they're giving.

Then you have to go to court. Is that usually the procedure?

COMMISSIONER NIGRO: Well, I think we--we don't have too much trouble getting access to commercial inspections, and we have a very vigorous and aggressive inspection program. Where we do have difficultly, where you may have described is in dwellings, because we can inspect the public areas, the halls the roof, the cellar, but we can't enter the living spaces understandably. So, if someone is illegally using their apartment as an SRO or a private home as a multiple dwelling, it would be difficult for our Department. We get complaints about it. We give those complaints to other agencies. There are housing taskforces that can go out and look for such problems, but that's the more difficult aspect because of privacy laws actually.

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2 COUNCIL MEMBER CABRERA: My last

question, because we're running out of time here, is in regards to minority hiring. In terms of--I know as the Latino population you're looking for 26 percent. Are we having a difficulty recruiting from the Latino community? What's the pattern?

with our EMT's, paramedics and firefighters, the percentage of Latinos is ever-growing. Every class we have, it seems to be more and more Latinos in the class. So I don't think we're having too much difficulty, but we're going to continue recruiting in all of the communities in the City.

COUNCIL MEMBER CABRERA: And I know that you're aggressively going to our communities. I know in my community I see them at—I know some of the fireman themselves who are going out there. But you gave the number of 26 percent as I recall, I think African—American 20 percent. Why the Latino number a little higher? Is it because you're trying to have some kind of an equity, and if so that means that their numbers might be lower in the Latino community?

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 66

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COMMISSIONER NIGRO: I think the goal was for the people sitting for the exam was 28 percent African-American and 26 percent Latino.

COUNCIL MEMBER CABRERA: Okay. I must have misheard the numbers for the sitting. Thank you so much. Appreciate it. Keep up the fantastic work that you guys are doing.

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Council Member. We will now start the second
round. I wanted to talk about specifically an
initiative that the Chair and this committee worked
on which was the smoke-detector initiative that we've
been working collaboratively with the Fire
Department. Is there an update, you know, how many
have we rolled out?

COMMISSIONER NIGRO: Sure.

CHAIRPERSON FERRERAS-COPELAND: Is it successful? Is it something we should do for next year?

COMMISSIONER NIGRO: It's extremely successful, and we thank you for your support in that. We have set a goal of 100,000 smoke alarms in two years, and to date, we have already distributed and installed 33,000 within the City. So, moving

forward, we see it as such an extremely valuable program. We probably will ask to.

CHAIRPERSON FERRERAS-COPELAND: Okay, And kind of piggy-backing on some of the great. concerns as is mentioned I think a little bit differently, though. In particular in my district and in many areas of Queens where we have overcrowding, we have illegal conversions, and that often times could be the worst situation for a firefighter to walk into. So, while I know that you have challenges in getting access, what do you have or what are you able to do if community residents are identifying or know, look, there's 10 mailboxes on this one family house or there's three buzzers? Usually the community knows. It just seems that we can't get the agencies to respond in the same way. So what tools do you have in the event a resident knows if there's overcrowding or illegal conversion.

COMMISSIONER NIGRO: I believe the best tool in that is this Housing Taskforce right now in which the different agencies of the city combine to go out and investigate these complaints, and there are frequent complaints in our city. Like you say,

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committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 68 many areas are very overcrowded. Your area is in particular is one of frequent complaints.

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CHAIRPERSON FERRERAS-COPELAND: Right. So just because we have people viewing these hearings, what are the kind of--the problems? So, I know sometimes it's if you're plugging five different things into one outlet or, you know, the hot plates. What are the issues if you're living in a condition like this, what are things you shouldn't be doing?

COMMISSIONER NIGRO: Well, one of the things is, you know, houses are built for certain number of occupants on average. There's a certain number of exits. People seal off exits. If you turn a home into a hotel-like facility and it doesn't have the proper exits, it's just not built for that. doesn't have all of the required whether it's sprinkler systems, whether it is the electrical services built for a family, not for an army of So all of the things you say create problems people. for us. We call things Collier's [sic] Mansions. What they are is just examples of what you might see on TV of hoarding. That many people living in tight spaces create fire problems for us, create exit problems for the occupants.

## 2 CHAIRPERSON FERRERAS-COPELAND: Great.

And I wanted to talk about the Fire Cadet program, since this has been a priority for the Council, and I think it's one of the best tools to help diversify. In the Executive Department, the Department received funding to launch a Fire Cadet program. When do you anticipate the program to be fully implemented, and can you walk us through what the program will look like once it's up and running, and how can the Council be involved in promoting or supporting the program?

## COMMISSIONER NIGRO: Laura?

con approval from the State Civil Service Commission for the cadet titles. We are hoping to have it up and running as early as September, but we will have it up and running whenever we get that approval if that approval does come. Once we have cadets on board, they will be doing a number of things to sort of get acquainted with the Department, both the actual job and the culture including physical fitness, academic training, etcetera. It'll be a two-year program.

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3 you don't get the approval, what's the plan?

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LAURA KAVANAGH: We are going to look at expanding a number of our other youth programs, including the high school and the Explorer Program, and we're actually looking at that now.

CHAIRPERSON FERRERAS-COPELAND: So, the high school program, and it might not be--might not have anything to do in particularly with the FDNY, but we know it's a failing high school.

LAURA KAVANAGH: Yep.

CHAIRPERSON FERRERAS-COPELAND: So, at what point do you just take the program and expand the program not necessarily have it based in a school rather kind of, you know, like ROTC maybe or have some type of program similar where everywhere not necessarily in one school that may be struggling, and if the school is struggling, then maybe what we're producing out the school is a problem.

LAURA KAVANAGH: Yeah, that's exactly what we're looking at now. It is, or it was a failing high school actually. I believe it was upgraded, but that's based on their state score, so it has nothing to do with our program, but it does make it hard for

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 71 us to run the program there. So, we're looking and working with the DOE on both where we could move the program if that was an option or we wanted to do that, but particularly on expanding the Explorers

Program, that program can be run out of a high school as a post. So it's a similar type program if we expand it to certain schools where there's interest in the students.

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CHAIRPERSON FERRERAS-COPELAND: And what would be the cost to expand this program?

LAURA KAVANAGH: I don't know at that point, but we're actually working up those numbers now. So we'd be happy to share them next time we come back.

can, especially since we're negotiating on this budget, and we'd like to perhaps see it reflected in the DOE's budget so that we're able to advocate. And we know that being an EMT is a steady well-paying job that is available to someone without a college degree when they turn 18 years old, and we should be encouraging the City's youth to move into that position. Will you commit to the council today to have the appropriate person at EMS sit down with the

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 appropriate person of the Department of Education to 3 discuss expanding the career technical education programs that we can prepare our high school students 4 for? LAURA KAVANAGH: Yes, we're already doing 6 that, but we'd be happy to do it further. 7 8 CHAIRPERSON FERRERAS-COPELAND: 9 Excellent. We just want it on the record. LAURA KAVANAGH: 10 Absolutely. CHAIRPERSON FERRERAS-COPELAND: 11 Great. 12 Thank you very much, and now we will hear from Chair 13 Crowley followed by Council Member Eugene. CHAIRPERSON CROWLEY: Thank you very much, 14 15 Madam Chair. Commissioner, just to piggy-back on the question raised by the Chair, regarding to the 16 17 illegal conversion which is a very big problem in New 18 York City, and we know that so many people lost their life due to this critical situation, and that could 19 20 be the result of economical pressure by certain landlord or certain people who own one or two family 21 2.2 house. They're trying to create an income. I'm not 2.3 trying to support them, but I think we do also because of the people, certain people they don't 24

know, they're not aware of the seriousness of this

aging, environmental protection & subcommittee on senior centers 73 situation. Is there any type of program or outreach education, you know, affordable to the owners just to prevent catastrophes who happen, because this is a very, very serious issue; is there any type of prevention, outreach or education affordable to those people who are making illegal conversion, just to prevent, you know, the worst to happen?

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COMMISSIONER NIGRO: It is part of what we teach in our Fire Safety Education Programs as to what, you know, whether it's smoke alarms, whether it's electrical or cooking safety, what you can and can't do as far as illegal conversions, but I don't think there's a specific educational program that we have right now that addresses illegal conversions.

COUNCIL MEMBER EUGENE: I want to commend you and also all your staff for the fact that they're distributing fire alarm, detectors, because I've been part of a very aggressive program in my district where fire alarm detectors have been distributed, but I believe that also we should have some type of education, you know, workshop with the homeowners to let them know. You know, I see this situation to make sure that they're aware of what can happen because of the illegal conversion, and what, you

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2 know, step they should take to make sure they can--

3 they're not in the situation. You know, very

4 difficult for them and also a situation where people

5 | can lose their life.

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COMMISSIONER NIGRO: Well, maybe we'll—you know, we have an upcoming open house on the 14<sup>th</sup>, and we intend to continue that kind of program in the future. We can include this type of notification and what we do in all of our communities, because it is such a serious problem for folks and for us. Thank you.

much, and I want to take the opportunity to commend you and to thank you for the wonderful job that you are doing on behalf of people of New York, because you are saving lives every single day. Thank you very much.

COMMISSIONER NIGRO: Thank you. Thank you, Madam Chair.

CHAIRPERSON CROWLEY: Thank you. So, we're just going to wrap up because we're half an hour behind. I do want to of course thank your agency, the firefighters and our emergency medical workers for doing an exceptional job, because they're

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 75 working harder than ever before. And Commissioner, you talked about the accomplishments, this being one of the lowest years for fire fatalities in 2015. I just want to make sure that you express my concerns to Deputy Mayor Shorris, because I've had two conversations about response times with him, and based on the numbers in terms of the medical services, our response times are going up. He doesn't seem to think that, and this is just based on the Mayor's Management Report. Every single area response times are too high and they've been going up. And while I appreciate that this budget has 50 additional tours, it's planned for January and it's too late. That is not bringing any answer to the response time needs that we have today. And in addition to that, I do want to point to the Mayor's Management Report when it looks at the number of people who are resuscitated when they go into cardiac arrest, and if you look at the first four months of this fiscal year compared to the first four months of last year, you had -- the first four months of fiscal year 2015 you 8,800 people go into cardiac arrest. In this year, you had 30 percent increase to 11,379, and when you look at last year, you were able to bring

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CHAIRPERSON CROWLEY: [interposing] We need to do more and we must do more.

COMMISSIONER NIGRO: I think you will start seeing an increase, a decrease in the times. The numbers are improving. Some of the cardiac arrest numbers you'll have to note that those are reports of cardiac arrest. When we get in, it's kind of a tough area to measure. They're not--these are the 11,000 versus 8,000. It's not exactly accurate that all of those people were in cardiac arrest. Those are people reported to have been. So, the numbers might not be as accurate a test as possible, but we are hurrying as fast as we can and training as fast as we can. Right now, there's a 180 people. It's the largest class we've had ever, and those next three classes of 180 to follow will continue to staff this Department up. We now have over 4,000 EMT's and paramedics in the Department where when we merged this number was under 2,500. So, it continues to grow. We continue to work very hard with that, but we will certainly express your concern to the Deputy Mayor. Thank you.

CHAIRPERSON FERRERAS-COPELAND: Thank you, Commissioner. Thank you for coming to testify

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 78 today. We may have additional questions, so we'll get them to you. If you can get responses as fast as possible we'd greatly appreciate it.

COMMISSIONER NIGRO: We will.

CHAIRPERSON FERRERAS-COPELAND: Thank you for coming to testify today. We will take a five minute break before we hear from the next agency.

[break]

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CHAIRPERSON FERRERAS-COPELAND: We will now resume the City Council's hearing on the Mayor's Executive Budget for Fiscal Year 2017. The Finance Committee is joined by the Committee on Fire and Criminal Justice Services, chaired by my colleague Council Member Crowley. We just heard from the Fire Department, and now we will hear from Commissioner of the Department of Corrections, Joseph Ponte. In the interest of time I will forgo making an opening statement, but before we hear testimony, I will open the mic to my Co-Chair Council Member Crowley.

CHAIRPERSON CROWLEY: Thank you, CoChair, Finance Chair Julissa Ferreras-Copeland. Good
morning, Commissioner. I understand that the
Department has an aggressive capital plan, and within
it I hope to hear today a real plan for new

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 79 adolescent facility located off of Rikers Island. It has been nearly two years since the Department of Justice's scathing report on their treatment of 16 and 17-year-olds on Rikers Island, and then and many of my colleagues back then too called on the Administration to remove the 16 and 17-year-olds to a place off the island. So, I'm pleased to see that the Administration put aside 170 million dollars, and I'm eager to hear more plans about that. I am disappointed that yet again funding for a proper professional training academy was not included in the In January the Mayor said that the lack of budget. an adequate training facility was something the Administration intended to address. It was also a priority for the Council's budget in our budget response, yet it is not in this Executive Budget. For a department that needs to increase its professionalism, I continue to question how we can achieve this in the space that we currently have, which is certainly not adequate. Additionally, the DOC is 1,000 officers below headcount. During this hearing I'm interested in learning of the Department's attrition rate and how we can improve training and encourage more correction officers to

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 stay on the job. I'm also very much interested in 3 hearing about your Cadet Program, which you're 4 planning with John Jay College. And lastly, I'd like to discuss the possibility of the closing Rikers Island. I saw that there was an alternative to Rikers 6 Island report put out by a number of city agencies. 8 I'm eager to know more about what you think that plan would like and I am concluding my opening, and I think that the team here needs to be sworn in. 10 COMMITTEE COUNSEL: Do you affirm that 11 12 your testimony will be truthful to the best of your 13 knowledge, information and belief? CHAIRPERSON FERRERAS-COPELAND: You may 14 15 begin your testimony. 16 COMMISSIONER PONTE: Good morning, 17 Chairman Crowley and Chairman Ferreras-Copeland and member of the Fire and Criminal Justice Services 18 Committee, excuse me, and members of the Finance 19 20 Committee. For the last two years I've come in front of the Committee and talked about the transformations 21 2.2 that we were working on in the New York City 2.3 Department of Corrections. I spoke to you about the progress that had been made and the fact that much of

the cultural changes in our organization would take

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS Today, I wanted to talk to you about how our reforms are working and what we've already done and how that's made a difference, but we are not done yet and continue to work hard on the reform and the culture within the New York City Department of Correction to promote safety and security for all of our staff and inmates. Serious violence is down. I'm here to tell you that serious violence in the New York City Department of Correction from 2014 calendar year to 2015 uses of forces resulting in serious injuries decreased by 24 percent. Assaults on staff with any injury went down four percent, and more importantly, assaults on staff with any serious injury decreased by 11 percent. Comparing the first few months of 2016, January to April, to 2015 reductions continue to show: 50 percent fewer uses of force resulting in serious injury, 17 percent fewer use of force resulting in minor injuries, 41 percent fewer assaults on staff causing serious injury, 25 percent fewer assaults on staff causing any injury, and 17 percent assaults on staff overall reduction. While all of this is going on and reduced violence in our jails, we've also achieved milestones in the use of punitive seg. When I came to New York City two

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS years ago there were approximately 600 inmates in our punitive segregation units. Today, there are around 163 in what is currently known as punitive segregation. That is a decrease of over 70 percent. This complements the fact that we've already eliminated punitive segregation for adolescents and will do so for young adults. Using punitive segregation means using it more mindfully, but also using it less. Inmates no longer serve any time that would accrue during their prior incarceration widely [sic] known as historical [sic] time. There is now a tiered system. Only serious violent infractions will go to punitive seg, while those committing less infraction will be restricted to their cells about half a day, seven hours. Most minor infractions no longer go to punitive seg. With few exceptions, we have capped a maximum sentence to segregation to 30 days in any one length of stay. The model facility format that we've been working on for the last two years was taking all the strategies that we developed in the 14-point plan and put those into a model facility working on the physical plan, working on the staff training, reclassifying inmates, rehousing them according to a new classification system. GRBC

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 83 became our first facility in September of 2015 under the leadership of then Warden Augustus who was an Assistant Chief and Warden-in-Command Caputo have put in countless hours to change the culture there at GRVC. Starting in September, GRVC has been a tremendous success. Twelve medium-high classification -- medium to high housing units have been restarted. That's emptying them, rehabbing them, putting them back in good working order, reclassifying the inmates, training of the staff, putting the inmates back in and restarting the housing units. In those units since September we've had one A use of force, our most serious use of force, and only 25 incidents overall. In similar housing units there may have been 100 incidents with the same numbers of inmates. As jails become our model facility taking one facility at a time, we'll next move to AMKC, our larger facility. We'll do infrastructure upgrades, and we talk about upgrades, we're talking about getting the systems in the building to work as they were designed, cell doors, cell door closings, ventilation, heating, lighting, all those pieces are part of secure of housing. Reclassifying the inmates, improving the program

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS availability to five hours offered per day, changing the way we respond to incidents in these new commands. Critically, staff are steadied, meaning the same staff are working the same posts every day, and the training is increased to make sure that they're effective in these new assignments. effect on the reforms in these areas have been The most violence reduction and staff notable. satis--in both violence reduction and staff satisfaction. Staff are the most important part of these reforms. Officers feel empowered to run their housing units using basic correctional practice, and ultimately the combination of policy, resources and support will change the culture of our department. Before I turn the floor over to Deputy Commissioner Doka [sp?] to talk about the budget specifically, I wanted to touch on a few other issues as the Chair has already mentioned, hiring and training. All reforms I have just discussed depend on having the highest caliber of qualified, trained, dedicated staff in place and enough of them. Expanded programming such as five hours of programming for adults requires additional programming staff. Many of our new units including CAPS, BASE [sic],

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 85 adolescent's areas and young adults require additional -- require higher to -- higher inmate -- higher staff to inmate ratios. We are happy the news posts have funded for the upcoming years, and these posts are critical. However, there are considerable challenges to bring these officers on. Johnson and Deputy Commissioner Toulon [sp?] and Warden Jones [sic] from our training academy are moving mountains to get good staff in the door and get them trained. Years of neglect have left large deficits of staff relying on overtime which has never been a substitute for adequate staffing numbers. Higher ratios for specialty population has increased the burden of an already overburdened staff. Recruitment is focused in our applicant investigators unit. We raised our vetting standards to match NYPD's. We're also in the last training classes set new records. Every class we've run since the last two have set new hiring records and new recruits and training and we'll have more than 600 in our next class coming in June. As we train more recruits we are also providing more training to our current staff. Over the next few years we'll improve our use of force training, crisis intervention, defensive

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tactics, direct supervision, PREA, and direct supervision of safe crisis management for adolescent and young adult staff. As mentioned, the academy space has always been a critical need for our agency. We've added trailers on island to help us to do some of the training, but as you're aware the academy space for our agency has been a constant problem for us to overcome and we're working closely with City

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So, at this time we'll turn it over to Frank Doka to talk about the budget specifically.

Hall, and I believe as the Fire Commissioner just

commented, working on a academy on Totten Island.

Chair Copeland, members of the Fire and Criminal
Justice Services Committee, and members of the
Finance Committee. Thank you for the opportunity to
report on Department's fiscal year Executive Budget
for both expense and capital. The Department's
fiscal year 2017 expense budget is 1.37 billion. The
vast majority of this, 88 percent, is allocated for
personnel services and 12 percent for other than
personnel services. The Fiscal Year 2017 budget is
24.7 million, more than this year's budget of 1.34
billion. This increase is mainly due to initiatives

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that were funded at beginning of fiscal year 17 and
incremental increases to collective bargaining
funding. Included in the Executive Budget is an
additional 28.7 million in fiscal year 2016, 61.1
million in fiscal year 2017, 85.1 million in fiscal
year 2018, 108 million in fiscal year 2017, and 109.4
million beginning in fiscal year 20. The following
are some highlights of the major programs that were
funded. Correctional health initiatives:
has been provided to both DOC and Health & Hospitals
to roll out two additional programs for accelerated
clinical effectiveness, PACE units, per fiscal year
for the next five years. This funding also includes
the use of telehealth [sic] system which will enable
inmates to teleconference directly with healthcare
providers and also will fund the creation of
additional mini-clinics within our facilities.
Staffing and funding was provided as follows:
                                                FY 17,
70 positions at 6.6 million. FY 18, 108 positions at
nine million dollars. FY 19, 147 additional
positions at 12.6 million, and in fiscal year 20, 163
positions at 13.9 million. We also received
additional funding for the 14-point plan, anti-
violence reform agenda. We received 1.6 million in
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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS fiscal year 16, 6.7 million in 17 and 4.2 million beginning in FY 18 was provided for additional 42 uniformed and 15 civilian positions to further support three of our critical initiatives, keeping weapons and drugs out of Rikers, targeted training and creating a well-defined supply distribution process. Limiting the entrance of contraband into Rikers Island has been paramount to ensure safety for both our staff and inmates in our care. additional positions will be allocated to DOC central visit facility to allow that the command to establish steady staffing to support greater search capabilities via both line scan and magnetometers. The Learning Management System estimated at 2.5 million will be procured to replace existing Legacy system currently used by the DOC Training Academy. This new system will be able to manage course administration including core scheduling, participant enrollment, monitor attendance, tracking qualifications, and recertifications. Profit supply distribution with the Department's facilities to their respective housing areas has been identified as a key measure towards reducing violence. department facility has been establishing and/or

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bringing order to their current facility-based store
houses to work in conjunction with the Department
essential warehouses. The additional staffing
resources provider will enable facility-based store
houses to electronically documents inventory received
from the central warehouses of needed supplies on-
hand and fulfil requests to housing areas on a daily
basis. Correction Intelligence Bureau:
positions, five uniformed and 12 civilians were
funded at 200,000 in fiscal year 16, 1.4 million
beginning in FY 17. This enhancement of staffing for
CIB will support the expansion of both the central
RES [sic] and Intelligence Research Units as well as
the establishment of the Department's first Evidence
Collection Unit. Expansion of CIB will support the
Department's commitment to working alongside the new
Bronx District Attorney to bring swift justice to
cases involving violence conducted within our jail
facilities. Inmate--institution inmate uniforms:
Additional funding in the amount of 500,000 in 17,
200,000 in 18, 700,000 beginning in 19 was allocated
to support the replacement of inmate uniforms.
Correction officers, Cadet and Captain training
          1.3 million in FY 17, 3.9 million FY 18,
program:
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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 90 5.6 million beginning in FY 19 was provided to establish a cadet program through John Jay College. We also received funding for COBA [sic], Collective Bargaining, 34.6 million in 16, 49.7 million in 17, 71.6 million in 18, and 88.9 million beginning in FY In regards to capital funding, the Fiscal Year 2017 Executive Capital Budget and Commitment Plan totals 2.2 billion which covers fiscal year 2016 to 2020. In this plan, the Department was granted an additional 435 million in city funds for various facility renovation and improvement projects as follows: 170 million to build a new facility for adolescent inmates currently housed at Rikers. This allocation of funding by the Administration demonstrates the commitment to make the best efforts to move the adolescent population as stipulated by the DOJ Nunez [sic] Consent Judgement. Received 168 million dollars ws provided to replace deteriorating temporary wood modular structures located at GRVC and RNDC that have long exceeded their life expectancies. These housing units will also provide swing space for various major facility renovation work. million dollars was provided to build new 400-seat schools at GNBC for young adult inmates and at GRVC

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 91 for the male adult inmates. A total of 21 million dollars was allocated to allow for the renovation of classroom and program space for the adult inmate population, AMKC, EMTC and ARM SC [sic]. following is a summary of the changes of the Department's civilian uniformed authorized staffing levels including the January Plan. The fulltime civilianized authorized headcount increased by 27 positions in FY 16, 28 beginning in FY 17. number of authorized fulltime civilian positions is 2,172 in fiscal year 16 and fiscal year 17, and decreases to 2,157 beginning in FY 18. The decrease of the 15 positions beginning in FY 18 reflects the reduced level of staffing required to implement the Department's centralized fitness center on Rikers Island which was funded in FY 16 Executive Budget. The uniform authorized healthcare is increased by 47 positions to 10,242 in FY 16, 116 positions to 10,336 for fiscal year 17, 154 positions to 10,374 in fiscal year 18, and 190 positions to 10,413 FY 19, and 209 positions to 10,429 beginning in fiscal year 20. The average uniform headcount is estimated to be 9,228 in fiscal year 16, which represents an increase of 432 compared to the average of 8,796 in fiscal year 2015.

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The fiscal year 16 third quarter civilianization

3 report provided to the City Council identified 98

4 uniformed staff working with civilian titles. The

5 Department is committed to bring that number down by

6 | backing [sic] previously funded vacated civilianized

7 positions. Additionally, the Department will

8 continue working to identify positions that could be

9 civilianized and address funding requirements--and

10 will address funding requirements with OMB at

11 appropriate time. Thank you again for the

12 popportunity to testify today and for the continued

13 support. Commissioner and I are happy to answer any

14 | questions that you may have.

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15 CHAIRPERSON FERRERAS-COPELAND: Thank you

16 and we appreciate that that was the short version.

FRANK DOKA: I didn't get a chance to do

18 | it in the preliminary.

19 CHAIRPERSON FERRERAS-COPELAND: Okay.

20 So, I wanted to--I have a couple of questions. We're

21 | going to start the first round, then we're going to

22 go to the second. We've been joined by Council

23 | Members Crowley, Matteo, Cabrera, Lancman, Cornegy,

and Rosenthal. The Speaker initiated [sic], the City

called on the Administration to consider closing

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2 Rikers Island. Recently, and article was released

3 | that indicated that the Administration had been

4 considering the cost associated with closing down the

5 | facility. In fact, it was noted that the estimated

6 cost would be between 3.1 billion and 3.5 billion

7 over seven fiscal years. Is this still an estimated

8 cost for shutting down Rikers? Have you conducted an

9 additional analysis since the release of this article

10 | in April?

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been any additional work done. It was more of a kind of a think tank thinking about what-ifs. There was a little bit of work done on budgeting and time frames, and but no real work. I mean, no really designing what a facility should be, where would it be sited, but it was just looking at the census, where the census was headed and what would be possible if we continued, you know, with the current levels of numbers of inmates. So, there's been no additional work done. In fact, we haven't had even a conversation about this probably in months.

CHAIRPERSON FERRERAS-COPELAND: Okay. And where did the conversations end up?

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COMMISSIONER PONTE: Basically because a lot of the numbers were, you know, just numbers we picked, so to speak. They weren't vetted like the cunts. What's the inmate count going to be in five years and ten years? It takes a lot of work to get to those. So, it really was guestimates on if we were here, what would it look like. If we were here, what would it look like? Would it make sense to try to move off of Rikers, stay on Rikers? But whatever we talked about, the complexity of the problem always was that in the best scenario on time if we decided, if the city decided okay, we're going to move off Rikers, you're going to have Rikers for 10 or 15 more years while you build whatever you're going to build. So, it becomes a very, as City Hall said, a complex problem that needs probably everybody in the room to take a look and see what's real and what's not. So, it--you know, I don't think as we looked at it and looked at it from a sense of what's possible, that we really vetted things enough to say, okay, that's real or not. It ws more just looking at possibilities. think like any agency would to say okay, look ten years down the road and what could it be. So there was no, in my opinion, serious vetting of the

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 95 numbers, any vetting of sites anywhere at that point in time.

thank you. I wanted to talk about your 14-point plan. The Department's budget has significant growth, has seen significant growth since the announcement of the 14-point plan reform agenda in March of 2016.

However, the Department has been weary of sharing any metrics with the Council. When will the Department be ready to share detailed metrics on the 14-point plan and how it's preforming?

COMMISSIONER PONTE: We will be able to in early fall have a follow-up kind of status report. We're collecting that data as we speak. Some of it's already reported out in different venues, but we'll have a reasonably complete update by this fall.

CHAIRPERSON FERRERAS-COPELAND: So are you confident that you'll have this updated before the November Plan, which is when we begin--when we have another opportunity to evaluate the budget again? Since we don't have it for this fiscal year, will we have it before the November Plan?

COMMISSIONER PONTE: Yes.

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1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 96
2	CHAIRPERSON FERRERAS-COPELAND: Okay, I'm
3	going to hold you to it. The Cadet and Captain
4	training program, in the Executive Budget the
5	Department's budget included Department of Design and
6	Construction funding for 548,800 dollars in fiscal
7	2017 to launch a cadet program in partnership with
8	John Jay. When will this program be up and running,
9	and how many cadets will go through the program every
LO	year, and do you anticipate this program will provide
11	a steady course of correction officer recruits?
12	MARTIN MURPHY: Yes, we look at filing
L3	this
L 4	CHAIRPERSON FERRERAS-COPELAND:
L5	[interposing] I thinkis your mic on?
L 6	MARTIN MURPHY: Yes, hello?
L7	CHAIRPERSON FERRERAS-COPELAND: Okay,
L8	there you go.
L 9	MARTIN MURPHY: So, for fiscal year
20	CHAIRPERSON FERRERAS-COPELAND:
21	[interposing] I'm sorry, can you just state your name
22	for the record?
23	MARTIN MURPHY: Martin Murphy, Chief of
24	Department.

2 CHAIRPERSON FERRERAS-COPELAND: Thank

3 you.

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MARTIN MURPHY: So for fiscal year 17 we look to have 25 candidates at the onset selected by John Jay, and the reason we chose John Jay is exactly what you—the second question was, to have a continued pipeline of individuals who are highly motivated students who are seeking a career in criminal justice, particularly in the correction field.

CHAIRPERSON FERRERAS-COPELAND: Okay.

The Executive Budget also included funding to partner with John Jay to develop a Captains training program.

What will this program look like and why was a partnership—I guess as you mentioned before. Do you feel the same way about having the Captain training program also come out of John Jay?

MARTIN MURPHY: So, we've had issues as an agency as promotional exams to the rank of Captain. I think about one percent of the candidates that applied actually passed the exam. So, in our partnership with John Jay we want to choose those candidates who have gone through the correction cadet core, 25 individuals, and then 25 individuals

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 98
2	selected by supervisors in the facilities that would
3	nominate a correction officer to be part of this
4	program so again we can get individuals who are
5	highly motivated to now move onto the next step in
6	their correction career.
7	CHAIRPERSON FERRERAS-COPELAND: And what
8	do you expect your increase to be from one percent to
9	what after
10	MARTIN MURPHY: [interposing] Well, the
11	onset is going to be 50 candidates. So that would
12	it'll be based on the number of individuals that
13	applied for the exam.
14	CHAIRPERSON FERRERAS-COPELAND: And how
15	many Captain's positions do you have available to
16	fill?
17	MARTIN MURPHY: We have about 750
18	Captains and we're about 160 short there about.
19	CHAIRPERSON FERRERAS-COPELAND: So you're
20	160 short.
21	MARTIN MURPHY: Yes.
22	CHAIRPERSON FERRERAS-COPELAND: This
23	program would, I guess, help 50 of those candidates?
24	MARTIN MURPHY: Well, it would help 50

candidates prepare for the exam.

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## CHAIRPERSON FERRERAS-COPELAND: To

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prepare for the exam.

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MARTIN MURPHY: We do separate study

groups, any agency for candidates who want to take

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the exam. So we want to apply this to those

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individuals who have been selected by their

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supervisors and those who have gone--25 who have gone

through the--

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## CHAIRPERSON FERRERAS-COPELAND:

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[interposing] And why just 50 and not 460 if that's

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your capacity?

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COMMISSIONER PONTE: The effort here is

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to really identify quality staff early and attempt to

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fast-track them.

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CHAIRPERSON FERRERAS-COPELAND: Okay.

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COMMISSIONER PONTE: So it is the

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beginning of a program that really identifies future

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leaders early and then put them through a specific

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level of training and education so it will become,

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you know, at some level the Chiefs and Wardens in the

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years to come.

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CHAIRPERSON FERRERAS-COPELAND: And we

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have such a need for correction officers, why is the

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program at John Jay for the Cadets, just 25 cadets?

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2 COMMISSIONER PONTE: It's just a starting
3 point. We'd honestly like more. It's the beginning
4 of a program. We wanted to start off with a number

that was manageable and hope to build on that.

CHAIRPERSON FERRERAS-COPELAND: So, ideally what's the right number of cadets that you think would be able to be the feeder program?

COMMISSIONER PONTE: I don't have any facts to go on, but we'd probably like to have a hundred or so in the pipeline at all times.

CHAIRPERSON FERRERAS-COPELAND: Okay.

MARTIN MURPHY: We have our phases, year one, year two, year three as Commissioner Doka said. So, year one is the 25 candidates. Year two we increased to 100, and then in year three up to 150.

CHAIRPERSON FERRERAS-COPELAND: Okay, that makes sense. Okay. I wanted to pivot to correctional health. In the Executive Budget, the Department's budget included additional funding of 6.6 million in Fiscal 2017 and increasing to 14 million in fiscal 2020 to open up two programs, accelerating clinical effectiveness, or known as PACE, units a year for the next five years. Is this realistic considering all the Department's capital

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 103 projects currently underway, and can you share some metrics on why the Department believes more PACE units are needed?

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NICOLE ADAMS: Good afternoon. Good afternoon. I'd like to introduce myself. My name is Doctor Nicole Adams. I am the Deputy Commissioner of Health Affairs with the Department of Corrections. I'm a Board Certified bilingual licensed psychologist. And just to tell you a little bit about my expertise and why I can speak to this, I actually worked in Rikers Island and I opened the PACE, the Forensic Psychiatric Assessment Unit. I also worked on the Acute Care PACE Unit at GRVC, and then I also did support for the third PACE Unit. Prior to that I also worked in the Mental Observation Unit and I did a lot of work with the actual patients in those units. So when talking about why we want to open more units, what we've really been able to find is when you have people that are seriously mentally ill and you address their needs in a very small setting, giving them support, giving them good care and good treatment, it really enhances the quality of

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 102 their experience. We're able to provide them with support so when they're frustrated they're not as likely to act out or engage in inappropriate, dangerous or unsafe behavior, and it also gives us an opportunity to support them getting the resources they need so that when they are released they continue to get those sources outside in the community. We're really hoping it minimizes the rate of recidivism as well in the longer term. So, the units are small and they are growing, but we do see a So, for example, the fourth unit which is on track to open is specifically for those individuals that have failed their 730 and are waiting to be sent Upstate to restore competency. Right now, there's 160 individuals that are identified as seriously mentally ill that are waiting to go into that unit. Similarly, what we're finding across the other three units that are currently open and running, each unit has a specific cohort, a specific type of individual that we're offering service to. So what we're finding is that as people become better educated about mental illness and about individuals that really need those services, we're finding they really need the services that the smaller case units offer.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 Culturally, understanding mental illness is something

3 that everyone struggles with. So when we kind of

4 meet with an inmate and we talk to them about we have

5 | an opportunity, we have a unit that might really meet

6 your needs or we talk about moving people there,

sometimes it takes people--they don't necessarily

8 want to go all of the time, but when they arrive and

9 they get the services and they get the treatment and

10 they really see changes in behavior and they realize

11 | the units are safe, we can't get them out. They want

12 | to stay. They don't want to leave because they want

13 | to be in that space because they really understand

14 | the value of getting real treatment for their mental

15 illness.

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16 CHAIRPERSON FERRERAS-COPELAND: Thank

17 you, Doctor. I wanted to ask--and I know that this

18 | was part of last year's Executive Budget hearings.

19 | We talked about rerouting inmates in need of medical

20 | attention to Bellevue from Elmhurst Hospital, which

21 | happens to be in my district, and you've been working

22 | with the Health & Hospitals. So, I want to thank

23 | you. Between you, FDNY and Health & Hospitals you

found a solution. However, we've hit a bump on the

road because the trailers that were provided are not

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 | in appropriate condition to, I guess, house the

3 EMT's, thank you. So, the trailer that they were

4 provided on Rikers are not adequate. So that has

5 caused a delay in getting inmates to Bellevue as

6 opposed to Elmhurst. So, can you speak to me on what

the challenge is and why were these trailers assigned

8 | if they were in bad conditions?

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COMMISSIONER PONTE: There were some concerns about the trailers that were first offered.

I believe the Fire Department wanted to offer their own, and that's kind of where we're at now. Correct?

actually meeting with the EMS today on the island.

They are bringing their own trailer. We found a piece of land for them to place their trailer. We already ran the sewer and electrical lines to the trailer.

They're bringing their vendor to design the trailer that they want, and in a couple of months I believe that trailer will built then on the island.

## CHAIRPERSON FERRERAS-COPELAND:

Excellent. Thank you very much. I will leave some of my other questions for the second round, and now we'll hear from Chair Crowley followed by Council Member Cabrera, followed by Council Member Lancman.

2 CHAIRPERSON CROWLEY: Good afternoon,

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ready?

Commissioner, and good afternoon to your staff. I want to thank you for being here today and for your testimony. First, it was our last budget hearing that we had more time to go over the Mayor's Management Report, and I have to say that's the only numbers we can really look at when we evaluate the Executive Budget. And just, you know, although you've showed us today in your testimony indicators that crime and incidents of violence, the numbers that we actually have are quite different. so you know, we have to go on these four-month actuals. So when we look at fiscal year 15 and compare fiscal year 15 to fiscal year 16 in every area on violent inmate on inmate incidents we see a major increase. So, it's hard to look at what you're saying here in your testimony, but that said today is a budget hearing and we're not going over the Mayor's Management Report. I'm going to keep my questions to the budget. I want to talk to you about a facility that we have funding for, 170 million dollars for a new adolescent facility. Can you please tell me where that facility will be and when will it be

Site information at this point. We've looked at several sites over time. There are a lot of commits and planning that has to go into the actual final sites to make any decisions as to where they're going to be, and we've looked at sites, we've talked about sites. We don't have the final information as exactly where these facilities are going to be.

CHAIRPERSON CROWLEY: When do you think that Department will have that information? When can we anticipate that the 16 and 17 year olds will no longer be housed on Rikers Island? There has to be a goal. I imagine you have a set amount of money, so there has to be a plan, and there has—you know, where—are we talking a year from now? Are we talking two years from now?

of anything in the City will take a year or two at the best and sometimes longer. Again, we haven't finalized the plan exactly where we're going to site these, where this location's going to be sited. So, it's going to—— I would guess in the next few months we'll at least have that information completed.

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CHAIRPERSON CROWLEY: But you already know

COMMISSIONER PONTE: It's not an actual

CHAIRPERSON CROWLEY: In your Executive

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how much money it will be?

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dollar figure built on added data. It's a best guess

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at this point.

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Budget you have funding for more what you call PACE 8

Units, which I'm going to call like Clinical Housing

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Units, because they're for those with mental health

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needs. You currently have 76 of these type beds

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between three different facilities. Is that number

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NICOLE ADAMS: Yes.

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CHAIRPERSON CROWLEY: So, I see that 14

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vacancies are currently happening. Why do we have

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the need to build more space if we have current

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vacant space?

correct?

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20 are currently open each has a very specific cohort to

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which they're addressing. So, the first cohort, the

NICOLE ADAMS: So the three units that

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first unit are for individuals that are potentially decompensating and need to go to the hospital.

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second unit specifically are for individuals that were housed in Bellevue and are returning back to COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 Rikers Island, and the third unit are for those

3 individuals that have a difficult clinical condition

4 | that we're looking to diagnose. We're looking to

5 provide specific treatment for them and they're

6 actually participating in a forensic testing process.

7 So, the reason why you're seeing some vacancies in

the various units is because they're for very

9 | specific kinds of populations.

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CHAIRPERSON CROWLEY: That you have nearly 850 people waiting for these units?

NICOLE ADAMS: Well, throughout Rikers

Island we have--40 percent of our entire population

are those individuals that are mental ill. About 11

percent of that are individuals that are seriously

mentally ill. So there are people that we could

potentially put in some of the units, but it's really

about making sure they're a good fit with the

population that's currently there and making sure we

20 can appropriately meet their needs in that space.

CHAIRPERSON CROWLEY: Right, right. From the numbers I'm looking at--we passed a bill in the City Council, a law that I sponsored, that asked for you to report to the Council how many people are waiting, you know, people who have received

infractions who are in need of housing units where they're separated from the general public, housing units where they'll get medical attention, and currently you have 14 vacancies and nearly 850 people

waiting for slots like that. To me, it doesn't make

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

7 any sense why you would have 14 vacancies.

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NICOLE ADAMS: Fair enough. I think that's one of the reasons why we're proposing to open more units because we do recognize there is need for more of this type of support.

CHAIRPERSON CROWLEY: Right, which you're asking for more money to do, which I support because there's 850 people waiting, but I just don't understand your logic.

COMMISSIONER PONTE: Can I just respond,
Councilwoman? The issue is the PACE units were set
up to treat clinically inmates who had serious mental
illness but had not committed infractions. CAPS,
which we have fewer of, were the units where the
inmate committed an infraction, but couldn't go to
punitive seg, going to be going to CAPS. So there is
a waiting list for CAPS, and there's also a waiting
list for PACE, but in much different reasons for
that. So, the CAPS are the clinical alternative to

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    AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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    punitive seq.
                    There is a waiting list for that, but
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     those are the inmates waiting because they committed
     infractions, not because they're waiting for clinical
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     care.
                 CHAIRPERSON CROWLEY: In your budget you
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    have 500 million dollars set aside for a new jail on
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    Rikers Island. Is that really something you see
     happening, or is it just a space holder to keep
     certain amount of money in the budget?
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                 FRANK DOKA: Well, the project is
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     currently in the design phase. They actually did
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     start site prep back in December of 2015, which is
     anticipated to be completed by the end of December of
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     2016. However, the--
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                 CHAIRPERSON CROWLEY: [interposing] Sorry,
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     how long has it been in the design phase?
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                 FRANK DOKA:
                              Twelve--no. Site
    preparation, still in design.
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                 CHAIRPERSON CROWLEY: No, when did the
     design phase start on that project?
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                 FRANK DOKA:
                              Well, it depends which
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     facility you're looking at. The prior Administration
     and then, you know, the design stopped. It was
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redesigned a little bit, and now--

Rikers Island worth? What if you were to sell the

400 acres? Has the Department looked at that when

you're putting a cost estimate together for--

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FRANK DOKA: [interposing] No, we have not, and that's not my call.

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CHAIRPERSON CROWLEY: Commissioner, when you were working with the other agencies in putting together ideas for closing Rikers Island, did you consider the worth of the island?

COMMISSIONER PONTE: Not in any meeting that I attended. There may have been some discussion about that.

CHAIRPERSON CROWLEY: I have to compliment you on this cadet program and the plan to build an opportunity for more Captains to be trained. I think that's a brilliant idea. There certainly is a need for more Captains. Now, my concern would be because of your attrition rate, which is rather high for a uniformed agency, how are you going to guarantee that these cadets that you're paying through the John Jay program are going to remain with the Department of Corrections and not go to another agency, public safety agency?

MARTIN MURPHY: So, the candidates will get a loan of 5,000 dollars up to four semesters, and if they complete two years, they take the correction officer exam, pass and become a correction officer,

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 113 and if they complete two years, then those loans will be forgiven. So, they would have to remain with us for a minimum of two years.

CHAIRPERSON CROWLEY: Now, that's a pretty good program. I hope they stay after two years. The academy, I've been calling for you to build a free-standing academy similar to the other public safety agencies. The Fire Department has one, the Police Department. Can--We, the Council, asked for it in our response to the Preliminary Budget, but it's not in your budget. Commissioner, can you give us an update on what's happening with the training academy?

FRANK DOKA: So, in regards to the training academy, we are currently—we looked at several spaces. We looked at schools. We looked at Police Departments, old academy [sic]. We sent out letters to the archdiocese, DCAS and New York City School Construction to help us find additional space. We also currently now looking at Fort Totten as a possibility to build an academy out there.

CHAIRPERSON CROWLEY: Would you exercise imminent domain if there was an underutilized

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 building and the owner wasn't interested in selling, 3 would you do that? 4 FRANK DOKA: I'm sorry--5 CHAIRPERSON CROWLEY: [interposing] Has the Department of Corrections done that before? 6 7 FRANK DOKA: Not that I'm aware of, no. CHAIRPERSON CROWLEY: My last question--8 9 well, just back at the academy. You said you reached out. What happened with the NYPD's old academy, 10 11 wasn't good enough? Your mall in Queens is better? 12 FRANK DOKA: It was denied. 13 CHAIRPERSON CROWLEY: Oh, it was denied. So the Department of Correction wanted it, but the 14 15 Police Department did not want to give it and the 16 Mayor's Office didn't want it to be. And all those 17 other efforts, they're just out there? Nothing's fruitful? 18 19 FRANK DOKA: A lot of the places we 20 looked at didn't meet the specification and 21 requirements to build a police academy of what we 2.2 want. 2.3 CHAIRPERSON CROWLEY: The Department has funds to hire people who would be PREA. This is 24

Prison Rape Elimination Act that the Federal

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 115 2 Government has instituted that the Department follow 3 the compliance and hire a Compliance Manager. 4 is the status of the position? CYNTHIA BRANN: Good afternoon. Cvnthia Brann, Deputy Commissioner. We have three PREA 6 7 Compliance Managers on board already assigned to the first three facilities going through PREA compliance 8 audits. We have four in the hiring process and we are continuing to interview for the remaining five. 10 11 CHAIRPERSON CROWLEY: When do you think 12 the Department will be fully compliant? 13 CYNTHIA BRANN: PREA compliance is a process and many practices are in place now. 14 15 directive is in place. We have over 300 line staff already trained, all of our executive leadership has 16 17 been trained. Close to a hundred--18 CHAIRPERSON CROWLEY: [interposing] Okay, can you walk me through the process? There's a 19 20 compliant of a rape, a female inmate accuses a male 21 guard of rape. Is that -- how do you hand the investigation? 2.2 2.3 CYNTHIA BRANN: There are first responder duties for the person who receives notice of that 24

allegation. Supervisors are notified. DOI is

committee on finance jointly with committees on fire & CRIMINAL SERVICES, aging, environmental protection & subcommittee on senior centers 116 notified. ID is notified. There are PREA compliance manager duties that make sure that the facility is documenting everything that takes place. The victim and the alleged perpetrator are separated, and then the process goes from there.

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CHAIRPERSON CROWLEY: And if the complaints are substantiated, what happens with the officer? Are they still working with other inmates? Are they removed until the case is concluded?

CYNTHIA BRANN: If the complaint is substantiated, that officer is not working with inmates.

CHAIRPERSON CROWLEY: Okay, thank you. I have no further questions.

CHAIRPERSON FERRERAS-COPELAND: Thank you,
Chair Crowley. We've been joined by Council Members
Gibson, Johnson and Rodriguez. We will now hear from
Council Member Cabrera, followed by Council Member
Lancman, followed by Council Member Matteo.

COUNCIL MEMBER CABRERA: Thank you to both of the Chairs again. Commissioner, welcome. I wanted to focus in on the security cameras. I see here that you will have development and wide coverage by the end of the calendar year. Can you talk to us

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 117 about the effectiveness of these cameras? So far, what have you seen that lent to the initial idea that we're going to be effective?

extremely effective where we have cameras. While it helps greatly in our investigative approach because it really puts a little doubt in what happened. It's been more effective as a training tool where we can actually show staff what you did right and what you did wrong, how to improve on your performance. So, it's a teaching tool, because we review every event, and that facility manager with their staff sits down and looks at, you know, what happened and how you can improve on the outcome. So it's been really great. It cuts down on investigative time because you really don't have to establish what occurred. You can look at the video and see it.

COUNCIL MEMBER CABRERA: Has it raised also the level of consciousness among the inmates that, you know, it's not going to be one word against another now, they're going to be on candid camera?

COMMISSIONER PONTE: Absolutely. The inmates are well aware that the cameras are there and

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2 we use that footage in prosecution where there's

3 crimes committed in our jails.

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COUNCIL MEMBER CABRERA: I want to tell you, I'm a big fan of security cameras, even in my district. I think I placed over three million dollars in street, and everyone's asking for them. I can only imagine how happy you are to have those camera, and I'm happy to hear by the end of the year it will cover every single facility in Rikers Island.

COMMISSIONER PONTE: Yes, we'll have all facilities covered by the end of the calendar year 2016.

COUNCIL MEMBER CABRERA: Fantastic.

Also, I wanted to ask you. It's my understanding now the Bronx DA in cases where there's an inmate to inmate altercation that the Bronx DA is the one who comes in. Prior to recently, they will have to go outside of Rikers to deal with the cases. Now the Bronx DA comes in and [inaudible]. So, I hear there was announcement regarding that data [sic]. So, how is that functionally going to work out?

COMMISSIONER PONTE: So, DA Clark has indicated she'll establish an office on Rikers

Island. We have space dedicated for her, and she'll

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 have a bureau for Rikers Island dedicated to the 3 criminal activity on the island.

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COUNCIL MEMBER CABRERA: I just wanted to get a point of clarification regarding, you know, the possible talks of moving out of Rikers and so forth. Help me out here. Were there any discussion as to which borough the inmates in the facilities that would have [sic] been built? And I'll tell you in a second why this line of thought.

COMMISSIONER PONTE: There was no--we had talked about the possibilities depending on the size of the population what was possible. I mean, the population was 5,000 it was possible, if it's at 7,000, if it's at 9,000. So, in the--in those kinds of discussion it was talked about what was possible, but no--there ws no meaningful discussion on okay, let's site here or let's site there. We all understand that siting jails anywhere is part of that process to make a decision on what do you do on Rikers Island because that's got to be part of that discussion. So, there was no real discussion on where.

COUNCIL MEMBER CABRERA: So there was no criteria put in place, possible criteria as to where

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 120 the site that they will end up. And let me tell you why I'm asking, because some of our district usually end of with the most undesirable facilities, including mine, and so that's one of my greatest fears is that that pattern will continue versus Rikers needs to be like a neutral zone where you have everyone in the city in one particular place who's doing their time. So, with that what I hear between the lines today is that there are no plans, serious plans, and discussion to moving out. I just wanted clarification on that, and that you're looking more to see how we can rehabilitate the buildings making them more functional so you could do a more effective

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COMMISSIONER PONTE: [interposing] That's the only active plan we have is rehabbing buildings on Rikers Island, and the capital plan is additional cell blocks in the capital plan, because some of the physical plans are in such bad condition they have to be torn down so the replacement housing planned for Rikers Island.

job. Is that what I hear--

COUNCIL MEMBER CABRERA: My last question in the last 10 seconds. There's always talk about global warming and the rising of waters. Is there

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 any concern in the future regarding the levels, sea 3 levels, and having an impact on the island? COMMISSIONER PONTE: So we've done some 4 5 work on Sandy. I'm not sure if Frank can answer that, but because of Super Storm Sandy we've done some 6 work. Frank? 8 FRANK DOKA: Yes, we received close to 50 9 million dollars to redo the shoreline of Rikers Island, which will help prevent the water from coming 10 11 up. 12 COUNCIL MEMBER CABRERA: Thank you so 13 much to both of the Chairs. Thank you, Commissioner. 14 CHAIRPERSON FERRERAS-COPELAND: you, Council Member. Council Member Lancman followed 15 16 by Council Member Matteo followed by Council Member 17 Johnson. 18 COUNCIL MEMBER LANCMAN: Good afternoon, 19 Commissioner. 20 COMMISSIONER PONTE: Afternoon. 21 COUNCIL MEMBER LANCMAN: So, I just want 2.2 to follow up in a little more detail on the issue 2.3 that was raised by Council Member Cabrera, and that is the new District Attorney of the Bronx Darcel 24

Clark and the plans that she has to more efficiently

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 122 and more fairly prosecute crimes that are committed on Rikers Island, and in particular, her intention to establish within her own office a unit dedicated to focusing on those cases, but of particular impact and requiring coordination with you is the possible placement of a satellite District Attorney's office on Rikers Island as well as the possibility of having a functioning court, at least to hear arraignments on Rikers Island. Can you update us on the status of those plans, at least as it relates to the actual physical presence on Rikers Island, what you anticipate the added cost might be to the Department of Corrections to provide that space and support staffing if necessary?

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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minimal cost to us. We already have space. We've dedicated a trailer for her staff, because some renovation that have to be accomplished. Added security staff to her office would be minimal. We'd probably have a few officers assigned directly. So, the actual cost to us is pretty limited. The running a court on Rikers Island has not been flushed out completely as to where would we have it. That would cost obviously a little more funds than our trailer.

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COUNCIL MEMBER LANCMAN: Can you just update us on the status of those conversations about the court and when you think that those issues will be flushed out?

additional information on the progress with the court. Obviously, we need to bring judges into the conversations. So it's a little more complicated than just establishing a bureau on Rikers Island.

COUNCIL MEMBER LANCMAN: Okay, but are those conversations going on?

COMMISSIONER PONTE: Yes, they are.

another aspect of addressing this problem had to do with the way that the Department of Corrections handled these cases. Are you able to discuss what changes if any the Department has made in order to facilitate the investigation and prosecution of these cases? I know at the time there were a lot of concerns that were raised about the Department itself handled these cases and presented them to the District Attorney. In fact, I think the prior District Attorney, you know, in the back and forth of who was to blame for the lack of prosecution in these

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 124 cases assigned some of that blame to the Department and its ability to gather evidence and present it to the District Attorney in a way that he felt he could bring a case. So what changes if any have the Department made about prosecuting these cases? Does it require more personal? Is that reflected in the Mayor's Executive Budget?

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COMMISSIONER PONTE: I don't believe it's going to require additional personnel. It'll be a reassignment of personnel and be working in partnership with the Bronx DA's office on island. We've established an evidence unit, the same as you would see anywhere else. We have evidence tech. have actually stuff sent out to crime lab. We've had DNA evidence collected off of weapons and added in prosecutions. So we've gotten much more sophisticated in our collection of evidence and our presentation of evidence, and the best part is once the DA's office is on island, we'll be in partnership working on cases rather than u submitting cases. We'll have teams working with in this case DA Clark's office to make sure that whatever they need in the way of material evidence, reports are done and done in a way that meets their satisfaction.

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that's all good to hear, and going forward it's something that I intend to follow very closely. I know our Public Safety Committee Chair is going to have the DA's back again this month as well, and we'll be asking DA Clark for her take on those

things. Thank you very much.

COMMISSIONER PONTE: You're welcome.

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Council Member Lancman. Minority Leader Matteo
followed by Council Member Johnson, followed by
Council Member Gibson.

COUNCIL MEMBER MATTEO: Good afternoon,

Commissioner. I just want to follow up on the point
that Chair Crowley brought up, the Alternatives for
Rikers Island Report. I know there's been
discussions from the Administration about, you know,
the siting's and there are two on Staten Island,
Arthur Kill Road and Teleport [sic] in my district.

Council Member Borelli and I both came out against
it, and I know you spoke about it, but I just want to
ask the simple question, are you actively looking at
these sites at this—for potential off—site areas in
the outer boroughs?

2 COMMISSIONER PONTE: We have not. I have
3 not been to any of those sites. We are not actively
4 looking as an agency. As Chairman Crowley indicated,

5 we have plans to build a facility on Rikers. That is

6 proceeding. So, we are not at this point at all.

COUNCIL MEMBER MATTEO: Thank you. That was my question. I appreciate it.

CHAIRPERSON FERRERAS-COPELAND: Thank you. Council Member Johnson followed by Council Member Gibson.

COUNCIL MEMBER JOHNSON: Good afternoon,
Commissioner. Good to see you. I wanted to ask about
what was in, I believe, your capital budget. I
believe 140 million dollars you testified is set for
adolescent facilities. Is that correct?

COMMISSIONER PONTE: 170 million.

COUNCIL MEMBER JOHNSON: 170 million dollars. So, I think it's that the Council's understanding that ACS, the Administration for Children's Services, has been seeing a declining juvenile population, and they have two facilities right now. Is there any exploration in DOC potentially taking over ACS facilities that are being

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 127 underutilized? Have those conversations happened at all?

COMMISSIONER PONTE: we have had discussion with Commissioner Carrion. We've met and talked about declining populations. We've talked about our population, and so it doesn't match up number-wise like we'd like to see, but we are continuing that dialogue as to, you know, what's possible. We haven't finished the discussion on sites as of yet. So, we're still continuing that.

COUNCIL MEMBER JOHNSON: And is there still 500 million dollars in the budget for a new jail on Rikers Island?

COMMISSIONER PONTE: Yes.

COUNCIL MEMBER JOHNSON: And what's the status of that project?

COMMISSIONER PONTE: We've--doing site work. So we actually have the moving around and doing the resources to the site, and we're continuing the planning process.

COUNCIL MEMBER JOHNSON: So what's the timeframe on actual construction beginning on a new jail?

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FRANK DOKA: Well, if we're going to move forward, design would probably--we're in schematic design. That's probably another two years for just

5 the design work, close to it. Then construction.

COUNCIL MEMBER JOHNSON: Another two years just for design work?

FRANK DOKA: That's correct.

COUNCIL MEMBER JOHNSON: And

Commissioner, I believe in the Preliminary Budget hearing there was a conversation with multiple Council Members given at the time the relevant conversations that were happening related to potentially closing Rikers Islands, and I know that there are differing opinions on that. You aren't fully opposed to closing Rikers Island, right?

COMMISSIONER PONTE: I'm not opposed to a plan that would take into account all that needs to be done in the City Department of Corrections.

Whatever we do, and we've always cautioned that it takes years to build facilities in any scenario. So you're going to be running Rikers Islands for a number of years no matter what we do, and we're going to have to put money into these buildings while we're talking about a planning for, you know, what the

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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future looks like. So, we're delighted to be at the table to have that discussion.

under that scenario that you just laid out, is it still prudent and responsible to be spending half a billion dollars on a new jail facility if there are going to be potential conversations about transforming our corrections and how we handle them citywide?

COMMISSIONER PONTE: So, there's been a slow-down on the project. Some of the work that's already been allotted like site prep was already under way. Contracts were awarded to do that, but you're right, we'll need to probably pause while we have that conversation on what to do next.

COUNCIL MEMBER JOHNSON: So, with the transition of correction healthcare services to New York City Health & Hospitals, the Council's concerned with the continuity of car that's being provided to inmates on Rikers Island. On a recent report on your website, we noticed a number of requests made for medical or mental health treatment was significantly higher than number of inmates that have actually been seen or received treatment, and I wanted to see what

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procedures that you have in place to ensure that
those that seek medical attention are fulfilled and
not delayed by the lack of escort or an alarm or

lock-down or cancelled by DOC.

COMMISSIONER PONTE: Doctor Adams?

NICOLE ADAMS: So, in speaking about those numbers, it's -- from having actually worked in the jails, what often happens is when we have a sick call sheet that goes out, it's given to the inmates the night before and they all sign up to go. Then the morning of when we announce the call and they're offered the ability to come down and get the service, many times they refuse. They say, "I had a headache yesterday. I don't want to go today. Maybe we'll go a little bit later." And at any point during the day itself they can ask to go back or they can ask for additional services, but the numbers don't reflect that people aren't getting a service. It's a little bit more accurate to say that they haven't gone when they've asked to go previously. But when you talk about what specific procedures do we have in place now to maybe rectify that is we're exploring options about when we're offering sick call, making sure that they get to the clinic much more quickly from the

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 131 time they actually make the initial request. So, as opposed to giving it the night before, we're exploring options looking at are we going to give it to them, give them the opportunity to go like in the next--shortly after they make the initial request. So for example, right now people are going to sick call for things like if they like Tylenol or if they need--they don't necessarily need a medical procedure or actually need to sit with a doctor, but for anything that might fall under the realm of health. So I don't know if those numbers are actually reflecting that they're not having an escort or they're not being produced or things like that. It's just not necessarily--but we are looking at that, because we do want to make sure people are getting what they need and they're getting it quickly, and they're getting in a way that they feel supported and taken care of.

COUNCIL MEMBER JOHNSON: Are we going to-Madam Chair, are we going to have another round of questions? Can I ask a couple more questions, or should I wait for an additional round? Okay, great. Thank you.

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CHAIRPERSON FERRERAS-COPELAND: Thank you.

Council Member Gibson?

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COUNCIL MEMBER GIBSON: Thank you very much, Chairs. Good afternoon, Commissioner, to you and your team. Thank you so much for being here, for your testimony. I just have two quick questions, and I guess first I want to add my voice to my colleagues who have talked about Bronx DA Darcel Clark, of course, my borough and a good friend of mine, and her ambitious plan to establish the Rikers Island prosecution unit. Overall, I think it's a great step of progress, but I want to say that it's not just about prosecuting cases on Rikers Island. I think overall the Bronx DA is trying to change the culture in her office around alternatives and prevention programs so that we really don't have to have a need for individuals to go to Rikers Island in the first place. But we do recognize that while we do have young people going to Rikers Island. It's important to make sure that we address an overall culture of nonviolence, and that's from everyone. So, I am very supportive, and we will be very supportive during this budget process, but I wanted to make sure you understood your partnership with her office as well

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 as OCA, which has a huge role in this, and what I'm

3 further learning is really critical. So, I wanted to

4 just make sure that I added my voice so that you knew

5 that we in the Bronx are very supportive of DA Clark.

COMMISSIONER PONTE: Very good.

COUNCIL MEMBER GIBSON: Okay? And the second question I wanted to ask was about headcount, headcount for both uniformed and civilian staff. It seems like your attrition rate is fairly right. I have in my notes almost 13 percent, and I wanted to find out in terms of recruitment efforts and new classes in the academy what numbers we're looking at in terms of hiring and what's the timeline of hiring more uniformed officers. Obviously, I know the challenge is not being able to hire enough officers as much as they are retiring, but does the DOC have a plan at this time?

records for every recruitment and training class we've run in the last three classes, but you're right, it still isn't enough as Chairman Crowley points out. Our limit is space. So we don't have trouble recruiting. We're processing the list, the test that the staff take to become correction

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 134 officers in a timely way. We're limited by the space to train our recruits. So we're getting better. We're catching up to the deficit that we've had, but even at 700 in June we still won't be there until the end of the calendar year.

COUNCIL MEMBER GIBSON: Okay, and what's the typical class size of your recruits?

COMMISSIONER PONTE: We've been running.

I mean, prior to these last classes was about 300.

We run 600. We'll run 700 in June, and again, if we have the space, we'll run bigger numbers in the fall.

COUNCIL MEMBER GIBSON: Okay, and in terms of the Nunez [sic] settlement, is that also a part of the conversation in terms of the workforce that would be needed to comply with the settlement?

COMMISSIONER PONTE: Right. So, the

Nunez is built in. The staffing is built in, but

everything we do, be it PACE units, the CAPS [sic]

units, young adult programming, all puts more

pressure on our staff that's already using a lot of

overtime to keep up. So we have to get the officers

in the door in order to make the changes that we'd

like to see.

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Τ	AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 135
2	COUNCIL MEMBER GIBSON: Okay, thank you
3	very much. Thank you, Chairs.
4	CHAIRPERSON FERRERAS-COPELAND: Thank
5	you. Council Member Crowley followed by Council
6	Member Johnson.
7	CHAIRPERSON CROWLEY: Oh, I have no
8	questions.
9	CHAIRPERSON FERRERAS-COPELAND: Council
10	Member Johnson?
11	COUNCIL MEMBER JOHNSON: Thank you.
12	Thank you, Madam Chair. I wanted to get back to the
13	facility question. The 500 million dollars facility,
14	what population will be housed there? How many beds
15	and what population?
16	MARTIN MURPHY: So, the design actually
17	calls for MO's, approximately 800 MO's and some
18	general population also be put in there, but it could
19	change as we move forward because the population
20	changes, but the bulk of it is basically for MO's.
21	COUNCIL MEMBER JOHNSON: MO's?
22	MARTIN MURPHY: Mental observation.
23	COMMISSIONER PONTE: And you've expanded
24	PACE units in this budget. Are there any other
25	clinical units that you think should be expanded in

COUNCIL MEMBER JOHNSON: Yes.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 137 NICOLE ADAMS: 2 There were two. 3 COUNCIL MEMBER JOHNSON: Two. NICOLE ADAMS: Yes. 4 5 COUNCIL MEMBER JOHNSON: Were either one of those individuals in solitary confinement at any 6 7 time before committed suicide? 8 NICOLE ADAMS: Not that I'm aware of? 9 COUNCIL MEMBER JOHNSON: So, Commissioner, I'm really happy to see as part of your 10 11 testimony that the use of solitary confinement, 12 punitive segregation has decreased substantially. Your numbers show that it's decreased close to 70 13 percent I think which is really significant, and I'm 14 15 really happy to see these numbers. The people that 16 are in solitary confinement though, they're there 17 because they've engaged in violent incidences, and 18 this is sort of a last resort punishment, is that 19 correct? 20 COMMISSIONER PONTE: That's correct, yes. 21 COUNCIL MEMBER JOHNSON: And what 2.2 percentage of those people are people who suffer from 2.3 mental illness?

to their own mental state, and as I've respectfully

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 139 pestered the Commissioner in past budget hearings, I would just put forward that I believe that punitive segregation is torture. The United Nations has said that, and it's my hope that one day given what we've seen President Obama do in eliminating punitive segregation amongst juveniles, the work that you've done, I hope that one day we don't have anyone in punitive segregation on Rikers Island. I believe that it is torture and it's something that makes things worse. I understand for incidents of last resort for violent inmates you have to protect your officers and other inmates, but I will continue to put that forward as my own belief. Thank you to the Chairs for allowing me to ask questions today, and thank you, Commissioner, for all your hard work.

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COMMISSIONER PONTE: Thank you.

CHAIRPERSON CROWLEY: One last question.

Last year, Tish James reported that there were 28

complaints of rape and serious sexual assault, but

there were none that were investigated by the Police

Department. At what point do you involve the police

and the District Attorney?

COMMISSIONER PONTE: So, they are automatically forwarded to DOI, and DOI would then

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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    AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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     forward to the DA's office. So, any of those
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     complaints, and DOI would then look at it to see if
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     there's any merit for them taking the case, but it's
     up to the DOI and the DA to do--to take them into our
     decline and that's the process. So we don't make
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     judgements as to well, there's a sexual allegation
     and we decide we'll refer this one or not this one.
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     If we believe there's criminal behavior, we refer the
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     case.
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                 CHAIRPERSON CROWLEY: But people who work
     for DOI aren't on call 24/7, are they like they are--
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                 COMMISSIONER PONTE: [interposing] Yes,
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     they are.
                They absolutely are, absolutely.
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                 CHAIRPERSON CROWLEY: Alright. We'll
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     look into that further. Thankyou. No further
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     questions.
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                 CHAIRPERSON FERRERAS-COPELAND: Thank you
     very much, Commissioner, for coming to testify.
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     committees will have additional questions, if you can
     get them back to us expeditiously so that we can use
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     them for our negotiating I'd greatly appreciate it.
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                 COMMISSIONER PONTE: Thank you very much.
                 CHAIRPERSON FERRERAS-COPELAND: Excellent.
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Thank you for coming to testify. We're going to take

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 141 a two minute break while we change documents here and then we will hear from the Board of Corrections.

## [break]

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CHAIRPERSON FERRERAS-COPELAND: we will now resume the City Council's Hearing on the Mayor's Executive Budget for Fiscal 2017. The Finance Committee is joined by the Committee on Fire and Criminal Justice Services chaired by my colleague Council Member Crowley. We just heard from the Department of Corrections, and we will now hear from Martha King, Executive Director of the Board of Corrections. In the interest of time, both myself and my co-chair will forgo making an opening statement. You will be sworn in and then you can-then you may begin your testimony.

COMMITTEE COUNSEL: Do you affirm that your testimony will be truthful to the best of your knowledge, information and belief?

MARTHA KING: I do. I'll begin. Thank

you. Good afternoon Chair Ferreras-Copeland, Chair

Crowley and Members of the Committee on Finance and

the Committee on Fire and Criminal Justice Services.

My name is Martha King. I am very, very pleased to be

speaking with you today for my first time as the

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 142 Executive Director of the Board of Correction. Today, I am joined by one of our Board members who was appointed by the City Council, Stanley Richards. This afternoon I'd like to explain the Board's Charter mandates, history, and then our exciting expansion and new resources. These new resources will strengthen the Board's effectiveness and re-position the Board as a national model for jail oversight and one of the City's important levers in creating smaller, safer, fairer, and more humane jails. New York City Board of Correction is a nine person, non-judicial oversight board, which regulates, monitors and inspects the correctional facilities of the City. The Mayor, City Council and presiding justices of the Appellate Division of the Supreme Court for the First and Second Judicial Departments in joint nomination with the Mayor appoint its members. Our chair, currently Stanley Brezenoff, is selected by the Mayor. Our dedicated Board members are appointed to terms of six years with staggered expiration dates and are not compensated. The Board is one of, if not the, earliest civilian oversight board of adult jails. The Board's original appointees began in 1957. In 1977, the Board's role

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS was expanded, and it became more independent gaining its own staff and budget. Chapter 25, Section 626 of the City Charter details broad powers for the Board. We have unfettered access to the Department of Correction's records, as well as the power to inspect and visit any part of the facilities under the Department's jurisdiction. The Board also has the authority to issue subpoenas, conduct hearings, require the attendance of witnesses, and compel production of documents. The City Charter outlines the Board's central functions: To establish and ensure compliance with minimum standards for the care, custody, correction, treatment, supervision, and discipline of all persons held or confined under the jurisdiction of the DOC; to investigate any matter within the jurisdiction of the Department; to establish procedures for hearing inmate and staff grievances or complaints; to evaluate the performance of the Department of Correction; and to make recommendations on areas of key correctional planning. The Board established its Minimum Standards on conditions of confinement in 1978, on mental health care in 1985, and on health care in 1991. When I arrived at the Board at the end of June 2015,

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS there were 16 staff and it had been operating for six months without any management team. The Board currently has 18 people on staff spread across its lower Manhattan and Rikers Island offices. fiscal year 16 budget authorizes a headcount of 30 and the fiscal year 17 budget authorizes a headcount of 38 and an overall budget of approximately three million. With new resources in fiscal year 16 we revised the organizational chart and hired four people. We currently have open postings for five different roles corresponding to a total of ten positions: a Deputy Executive Director for Monitoring and another for Research, a Program Associate for our monitoring team, an Information Technology Associate, and Monitors or Standards Specialists. With new staff leadership, funding, and Board members, along with increased public attention and significant jail reform efforts underway, we are in a period of welcomed growth and change toward creating a stronger, more effective Board of Correction. The additional funds have allowed us to re-organize and create three divisions to ensure that we effectively meet our mandates. These three divisions are the Office of General Counsel, Monitoring, and Research.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS The additional funding and support of the Council and Mayor's Office will allow the Board to excel in three major ways. First, with updated, tailored and expanded regulations. Fiscal year 17 funding includes two new staff for our General Counsel. This expanded team will carry out our Board's active regulatory agenda. We recently released a fiscal year 17 regulatory agenda in the City Record. will release regulations intended to prevent sexual violence shortly. Then we will address and regulate restrictive housing in the jails. We will also comprehensively revise our mental health standards. These are each major important oversight efforts that will ensure the Board's regulations are forward thinking and tailored to today's reforms in the Two, more research, data analysis and public jails. reporting. New funding includes four additional staff to support our analytical capacity. We have created a new and stronger research department led by a Deputy Executive Director to carry out our commitment to evaluating and analyzing operations and outcomes in the jails, increasing transparency, and sharing data. We believe this is crucial to successfully maintaining compliance with Board

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 146 Standards and other regulations. For instance, over the past year we have issued quarterly reports on punitive segregation reforms. This month we issued our first monthly report on visit restrictions and the results of our own visit appeal responses. new staff and approach will also involve relying on H&H and DOC to work with us to release regular monitoring and progress data reports, which will show compliance success or challenges. For example, this summer the Board will release its first Key Performance Indicator Dashboard. The Dashboard will monitor compliance with 12 Standards in the adolescent and young adult jails including areas such as behavioral health and health services, law library, recreation, education, and programs. hope this will be an unparalleled tool for transparency and for the Board, H&H, DOC and other partners to use in management and quality improvement. Another example of this work is a new monthly report on health and mental health care access delivered by H&H starting this month. strengthened and structured monitoring. New funding will grow our staff in the jails by at least seven.

It also allowed us to create a new structure with a

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS Deputy Executive Director dedicated to this work and bringing our management and Board closer to our daily oversight activities. Our monitoring staff working in the jails has a combined 146 years of expertise and experience. They conduct daily site visits at all jails on Rikers and the major borough facilities. These staff resolve and refer inmate and staff complaints, monitor compliance with the Minimum Standards and other regulations, investigate and intervene on deviations from regulations, and help to smooth the delivery of basic services and calm tensions in the facilities. These new staff will allow us to conduct random monitoring on off hours and weekends. It will also support more consistent visits to the courts pens and hospital wards and more coverage of the largest jails. With this increased number of staff we will also create a comprehensive new training program unique to the Board and conduct topic-driven surveys and audits. Independent civilian oversight of our jails is critical, even in this moment of reform. There are few governmental institutions that are as closed and opaque as jail and prison. As the Board's 60th anniversary approaches in 2017, this Administration and City

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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Council have shown increased commitment to a strong, active, and effective Board of Correction. With these new resources and our broad access, oversight and regulatory powers, the Board is poised to play an important role in reform, and we look forward to collaborating with the City Council and its many

members who are engaged on these issues. Thank you.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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CHAIRPERSON FERRERAS-COPELAND: Thank you very much for coming to our hearing today and for testifying. Many members are saying, "BOC, who are they? They've never come to testify before." So I think it appropriate and important that you come today. I actually have two questions. One is—well, three questions. Does the Board expect to revisit any of the Board's minimum standard or engage in any rule—making on when it comes to mental health standards?

MARTHA KING: Sure. So the Board will engage in probably three rounds of rule-making in fiscal year 17. The first will be focused on the restrictive housing in the jails. So, that's--we're basically not looking at punitive segregation, but everything besides that that has any associated restriction with it, including ESH. And then we will

aging, environmental protection & subcommittee on senior centers 149 look at and revise our mental health standards, which is a whole chapter, and then we're also going to

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

4 revise some internal procedures which are laid out in our standards elated to variances from the minimum

6 standards.

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CHAIRPERSON FERRERAS-COPELAND: Have you seen a decrease since the implementation of the 14-point plan of complain [sic]?

MARTHA KING: No.

CHAIRPERSON FERRERAS-COPELAND: No, there's been none, okay. And in your opinion, do you think the Board is sufficiently funded to provide comprehensive oversight of DOC?

MARTHA KING: I think we're very, very excited about the expanded funding, and you know, I said we have 18 now. We're trying to get to 38 in fiscal year 17. We're hiring for 10 roles right now. So, I think, you know, we need to grow into that new ORB [sic] chart, use the resources and of course maybe reassess down the line, but we're really appreciative and excited about what we can do with the new money we have now.

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STANLEY RICHARDS: Right, and some of those positions, some of the newer positions will allow us--

CHAIRPERSON FERRERAS-COPELAND:

[interposing] Can you just state your name for the record?

STANLEY RICHARDS: Stanley Richards. Some of those new positions will really allow us to monitor the new rules, the PREA rules that we're working on now. We'll have two PREA specialists that'll be monitoring those rules in all of the facilities. So, it would really allow us to dig in on the standards, like to call the standards, not the minimum standards, but the standards, and making sure that the Department is in compliance.

CHAIRPERSON FERRERAS-COPELAND: And what's your oversight of PREA?

STANLEY RICHARDS: Well, we're establishing. We're in the middle of PREA rulemaking right now. We're hoping to finalize those rules, and they're going to be comprehensive and inclusive for the whole Department. So, we're excited about that.

2 CHAIRPERSON FERRERAS-COPELAND: So how do

you share that with the public or how can you share

4 that with the committees, both the committees, on

5 once you've established your rules, you know, what is

6 the--what is the process of engaging so that people

7 know? At least the Council if not, if you can't do

8 | it publicly.

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MARTHA KING: So, the Public Advocate petitioned the Board a year ago to create a new chapter essentially of our standards which would incorporate the federal PREA standards, and so that's what the Board's been working on for the past three or four months. It might not look exactly like PREA, but it'll look something that. I think we're happy to speak with interested Council Members now.

CHAIRPERSON FERRERAS-COPELAND: Right.

MARTHA KING: And certainly once the regulations are established, there would be some type of formal reporting out, both by probably the Department and by us. I think our regulations, the way we'll write them into the standards will require a lot of public reporting along the way.

CHAIRPERSON FERRERAS-COPELAND: Okay, very good. Thank you very much. Chair Crowley?

CHAIRPERSON CROWLEY: Good afternoon. I

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want to thank you and the Board, both of you, for being here, for the work that you do. You spoke about PREA compliance and how you're putting your rules together. What happens now when your employees of the Board are out there, and are they reporting

back that they're--people are getting raped and

they're not, you know, getting investigated or, you

10 know, that staff is just not brought to justice in

11 terms of treatment of inmates? Are you seeing that

12 as it relates to sexual abuse?

STANLEY RICHARDS: I think our field staff fi they see it, they're definitely reporting it to us. They're reporting it to DOC, but right now there's not a specific rule or process in place that clearly defines BOC's role in ensuring that justice is obtained for those who have been victimized through sexual assault, and the new rules will lay all of that out, both our protocol and our process for responding to that and the Department's. And part of the public conversation and the final rulemaking will be negotiated what that would look like, but it would clearly define what our response ought to be.

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questions. Thank you.

MARTHA KING: Thank you.

CHAIRPERSON FERRERAS-COPELAND: Council

Member Gibson?

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COUNCIL MEMBER GIBSON: Hi, good afternoon. Thank you for being here. I just had a quick question. I think a lot of New Yorkers don't really understand as the Chair alluded to the distinction between DOC and BOC, and BOC has a number of obviously public meetings and hearings throughout the course of a year. I wanted to highlight a concern that was raised to me by several constituents recently. In your partnership and work with DOC, and obviously the challenges we face around the level of contraband that has been going in and off the island, Rikers Island, BOC had made a series of recommendations around visits to the island, loved ones, family friends and some of the different changes, the interaction and the level that you can actually touch and communicate with your loved one. So, I wanted to find out where we are in any of that conversation. Has anything been finalized? Are we still in the preliminary stages? And the process for someone to visit someone on Rikers Island is extremely challenging and burdensome, and while I

2 know we talk about reform and efforts to make

3 changes, overall how are we going to make it easier

4 for someone to visit their family's friend or loved

5 one on Rikers Island?

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STANLEY RICHARDS: Yeah, it is

challenging, and thank you for raising that. Board Member, I'm part of the Visit Work Group that was initiated by some advocates with Jeff who is the Chief of Staff of the Department, and over the last 10 months we've been regularly meeting to really examine both how much time it takes for people to get in to see their loved ones and their experience. are going to be reporting out tomorrow on some of the progress that's been made, some of the challenges that we still face and some of the barriers. We're still having way too many challenges with respect to people getting access to their loved ones. The visit tables have been rolled out in GRVC and I think in GMDC, and I've heard complaints about the way the table was situated. The original pictures that we've seen in the description doesn't seem like it's lining

up with peoples' experience going to visit and

children's' ability to engage with their parents.

So, this is something we're talking to the Department

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 156 about. We're giving them the feedback that we're getting with respect to visits, and the Visit Work Group will take those issues up to try to resolve them.

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COUNCIL MEMBER GIBSON: Okay, I appreciate that, and certainly a lot of the conversation you're having to the extent that you visit the island and see for yourself and hear from those who are impacted by the rules that we're making I think is extremely important. One of the other parts of this conversation was also about individuals who were going on Rikers Island, then going through a background check as well. And so someone who may have a felony or a misdemeanor on their record would ultimately be prohibited or denied access onto the island. So is that still a conversation, or is that off the table, or?

STANLEY RICHARDS: That's off the table.

COUNCIL MEMBER GIBSON: Oh, okay, okay.

STANLEY RICHARDS: That's been--yeah.

COUNCIL MEMBER GIBSON: Okay. I can't say

23 that I'm pleased to hear that. I am. I think

that's--I was totally opposed to hearing that even as

25 | an idea. I don't--we don't want to penalize

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 157 individuals for going to visit their loved ones. So, I thank you for that. So, do you have a timeframe on when we would see anything being implemented, or when is this process going to conclude?

STANLEY RICHARDS: It's in--we've seen some drawings of -- so part of the challenge with getting people to the visits, in the visit house there are like three or four things that are happening. There are people being released. There are people coming to visit. There are people paying There are people picking up their clothes, all bail. in the same building. What the Department is proposing to do is to separate out those functions so that the visit house is just for visits. about controlling people when they come out getting released on bail. We've seen the preliminary drawings of what it would look like. I'm not sure how long it's going to take for that to actually happen going through procurement and that sort of thing. But rest assured, the Department with the advocates and myself, we're working really hard to make sure that the visitor's experience is right and they get quick access to people.

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committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 159 take a 15-minute break for lunch, and we will be back with the Department of Aging.

## [break]

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CHAIRPERSON FERRERAS-COPELAND: We will now resume the City Council's hearing on the Mayor's Executive Budget for Fiscal 2017. The Finance Committee is joined by the Committee on Aging chaired by my colleague Council Member Chin and Subcommittee on Senior Centers chaired by my colleague Council Member Vallone. We just heard from the Board of Corrections and we will now hear from Donna Corrado, Commissioner of the Department of Aging. In the interest of time, I will forgo making an opening statement, but before we hear testimony, I open the mic to my co-chairs Council Member Chin followed by Council Member Vallone.

afternoon, and welcome to the fiscal 2017 Executive
Budget hearing for the Aging Committee held jointly
with the Committee on Finance chaired by Council
Member Julissa Ferreras-Copeland and Subcommittee on
Senior Center chaired by Council Member Paul Vallone.
Today, we will hear testimony from the Department for
the Aging, also referred to DFTA, on its proposed

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 160 budget for fiscal 2017 and general agency operation with this proposed 295 million dollar budget. First, I want to thank the Administration for including three new items in DFTA's Fiscal 2017 Executive Budget. 4.8 million for Case Manager salaries, 1.3 million to improve vendor oversight and 800,000 for senior center rent increases. These additions are sign of small progress, but I cannot ignore the fact that up to 55 million in cuts to DFTA instituted by the Bloomberg Administration. Only 33 million has been baselined by the current Administration. way below what was lost and not meeting growing needs. In this context, we cannot consider an additional 6.9 million for fiscal 2017 and 9.4 million in the out-years as significant gains for our seniors. In this Fiscal 2017 Preliminary Budget Response, the Council called upon the Administration to fully fund about 11 items of which only three were included in the Executive Budget, and of those three items, including money for NYCHA-managed senior centers, this Administration only partially funded and failed to baseline. The item in the Council's Preliminary Budget Response that were not included in this Executive Budget include 4.25 million to address

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 161 the home care waitlist, three million to alleviate the case management wait list, 5.3 million to support core senior center operation, 1.9 million to establish a neighborhood naturally occurring retirement community program, and 1.95 to increase support for naturally occurring retirement communities, and four million to expand caregiver support services. And finally, these items alone make up over 20 million that is missing from DFTA's budget. The Department's Fiscal 2017 Executive Budget is still nearly 15 million less than its Fiscal 2016 Adopted Budget, a gap that results primarily from the absence of council discretionary funding. This is unacceptable considering that seniors are the fastest growing group in our city whose needs are only increasing with time. In fiscal 2016 the Council supplemented 33.8 million of DFTA's As the mayoral agency, DFTA cannot continue budget. to depend on the Council to perpetually fund programs and services that should be supported through baseline funding. As we enter the final months of fiscal 2016, we need the Administration to step up and help us address these gaps. Although seniors represent over 12 percent of the City's entire

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 162 2 population, the budget for the agency that exists 3 solely to assist seniors, DFTA, represents less than 4 one half of one percent of the City's entire 82.2 billion dollar budget. The budget that we will discuss today doesn't make seniors a top priority, 6 7 but there's still time for us to change that. Before 8 I introduce Council Member Vallone, Chair of the Subcommittee on Senior Centers, I'd like to thank the Committee staff for their work in preparing for this 10 11 hearing, Brittany Moressi [sp?], the Legislative 12 Finance Analyst, Doheni Sampora, the finance Unit 13 Head, and our two new additions, Emily Runee [sp?], the Policy Analyst, and Alex Pollenoff [sp?], the 14 15 Counsel to the Committee. And now we will hear from Council Member Vallone, and then we'll follow by the 16 17 DFTA Commissioner Donna Corrado. Thank you. 18 CHAIRPERSON VALLONE: Thank you to my super Chairs, Council Members Ferreras-Copeland and 19 Margaret Chin. Good afternoon now, Commissioner 20 Corrado. It's good to see you. My name is Paul 21 Vallone. I am Chair of the Senior Centers 2.2 2.3 Subcommittee, and I'm pleased to hear that the Administration has made some significant investments 24

into DFTA's Executive Budget. I applaud these

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 163 additional investments; however, the 800,000 is not enough to realize the real needs for our senior centers. However, as Council Member Chin has stated, an additional 6.9 million in fiscal 2017 and 9.4 in fiscal 2018 is also simply not enough. The Council's fiscal 2017 Preliminary Budget Response called upon the Administration to increase baseline funding for DFTA, including the fiscal 2016 City Council allocation of 5.3 million for core senior center operations expenses which supported underfunded senior centers and enhanced funding for space and transportation costs. We see a growing demand for the services that our senior centers and our naturally occurring retirement communities, NORCs, and neighborhood naturally occurring retirement communities provide, but not an appropriate increase in funding. The Council repeatedly calls upon the Administration to baseline vital senior centers in DFTA's budget. We argue that forcing DFTA to rely on one-time council funding year after year compromises the consistency of services that senior centers provide, as this funding is not guaranteed. Council wants to work with DFTA to fight for more resources that will allow the City to better serve

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 its seniors, but we need to see the same fervent

3 advocacy from you. It is my hope that there is still

4 | time to work with the Administration to include much-

5 needed additional funding for DFTA before this budget

6 is adopted. Thank you to my Chairs.

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CHAIRPERSON FERRERAS-COPELAND: Thank you,
Chair Vallone and Chair Chin. We've been joined by
Council Members Rose, Koslowitz and Miller. After
you're sworn in, Commissioner, you may begin your
testimony. Oh, and Majority Leader Matteo--and
Minority Leader Matteo who's been with us all day.

COMMITTEE COUNSEL: Do you affirm that your testimony will be truthful to the best of your knowledge, information and belief?

afternoon Chairpersons Ferreras-Copeland, Chin,
Vallone, members of the Finance and Aging Committees.

I am Donna Corrado, Commissioner of the New York City
Department for the Aging, and I'm joined today by Joy
Wang, Associate Commissioner of Budget and Fiscal
Operations, and by Deputy Commissioner Caryn Resnick,
Deputy Commissioner of External Affairs at DFTA. The
Fiscal Year 17 Executive Budget projects 295 million
in funding. The budget includes allocations of 122

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 165 million to support senior centers, 36 million for home-delivered meals, 29 million for case management services, 18 million to support home care for homebound seniors who are not Medicaid eligible, six and a half million for NORC programs, and four million for caregiver support services. Furthermore, the Fiscal Year 17 Executive Budget includes additional funding to increase salaries for case management staff and to address senior center rent needs. The Executive Budget reflects 4.8 million and 7.3 million starting in fiscal year 18 to stabilize staffing for case management programs by significantly raising salaries of case managers and their supervisors. As high turnover rates among DFTA contracted case management staff have impeded service delivery, meeting this acute need was a top priority. Due to non-competitive wages, approximately one-third of case managers and supervisors leave within 12 months of employment, and about half of case managers and supervisors leave within two years. This increase funding will result in more competitive salaries as well as help reduce high turnover rates and improve service delivery by hiring and retaining professionally qualified staff to ensure greater

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 166 continuity of care. In addition, DFTA received 800,000 in baseline funding to cover senior center rent. This investment is critical for our contracted providers to continue to carry out their core services. As you know, Mayor de Blasio and First Lady McCray released Thrive New York City: A Mental Health Roadmap for All last year. Thrive New York City includes two initiatives that focus on geriatric mental health. One initiative is to embed mental health practitioners in up to 25 senior centers. These mental health professionals will assist senior center members with issues ranging from depression and anxiety to highly disruptive behaviors. program is slated to begin this summer with enrollment commencing in the fall. DFTA's budget includes 1.4 million annually for the geriatric mental health program in senior centers. In addition, DFTA is establishing a friendly visiting program within our case management agencies. Through this program, DFTA is investing 1.8 million to reduce social isolation and enhance vital social connections as well as to help identify possible social help and mental health needs which in some cases connections will be made for a higher level of intervention.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 167 Case management clients who are socially isolated will be paired with trained volunteers who will visit the clients regularly. These regular home visits will provide meaningful social contact and identify possible issues requiring follow-up. The program is expected to begin in October of 2016. Seniors represent the fastest growing segment of New York City's population, and increasing the supply of affordable housing will become even more important. The Mayor's Housing New York five borough ten year strategy includes a plan for more than 1,500 affordable senior units. As you know, two important city initiatives have gone through the public review process and were approved through the tireless efforts of Council, Borough Presidents and Community Boards. Mandatory Inclusionary Housing and Zoning for Quality and Affordability, MIH is a pioneering initiative to ensure that affordable housing is mandatory and permanent wherever the new housing capacity is approved through land use actions. Together, with our broader housing plan, it will yield tens of thousands of affordable apartments in high quality neighborhoods while stabilizing those neighborhoods for years to come. Through ZQA, the

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS targeted changes to updating zoning regulations will support the creation of senior and affordable housing, making it easier and less expensive to build the affordable housing and improve the ground floor spaces to enhance the neighborhood quality of life. DFTA received a three-year grant totaling 1.8 million from the Federal Transit Administration to provide an app-based on demand transportation services for seniors and people with disabilities living in highneed areas. The membership-based service will use mobile technology to facilitate point to point trips in real time, similar to E-hail, through a smart phone application or through a 24/7 dispatcher services. This service will guarantee round-trip availability and users will have several options for requesting a ride from any location in the target area to any point in New York City. Rides will be approved by drivers from commercial transportation businesses. The Mayor's Office for People with Disabilities is a program partner for this grant, and we are consulting with the New York City DOT on various program elements. Also DFTA will be using a solicitation for the agency's transportation services program later this month. DFTA launched a bus and

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 169 subway advertising campaign to increase elder abuse awareness and is developing another campaign to promote New York Connect System. The elder abuse awareness campaign focuses on how all New Yorkers can recognize the physical, emotional and financial signs of elder abuse and report these incidents to 911 or 311. The elder abuse awareness subway and bus advertisements were placed throughout the public transportation system beginning in April and we run through May of this year. This advertising and awareness campaign complements the City's significant recent investments in elder abuse prevention. fiscal year 17 Preliminary Budget added 3.5 million in baseline funding for elder abuse prevention, increasing the annual commitments from 800,000 to 4.3 million, which will support existing elder abuse contracts and established multidisciplinary teams. New York Connects: Choices for Long Term Care is a statewide system that provides comprehensive information on long term care services and supports regardless of age, income, disability, or diagnosis. DFTA ha oversight and monitoring this responsibility as the local administrative agency for New York Connects in New York City. The New York Connect

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 170 advertising campaign will highlight the population swerved by the system, the types of services provided and how to contact the program. We expect the bus and subway advertising for New York Connects to run in the late summer through early fall. campaigns, posters will be placed in 25 bus shelters and 25 kiosk panels citywide. As you are aware, SU-CASA is a community-based arts engagement program sponsored by the Council, DFTA and the New York City Department of Cultural Affairs. We thank the Council for their one million dollars in discretionary allocation in fiscal year 16, which supported this program. Through the SU-CASA initiative artists and nonprofit arts organizations are placed in residence at senior centers across the five boroughs to provide arts programming for older adults. Artistic partners work in a wide variety of disciplines including music, theater, dance, poetry, ceramics, photography, writing, and many more. Each SU-CASA program engages participating seniors in an art project or a series of cultural programs throughout the course of a sixmonth residency. Each residency culminates with a program at the senior center, which his open to the public such as exhibits, readings, performances, open

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 | houses, and all the cultural interactions.

Continuing in the tradition of this highly successful seniors partnering with artist programs citywide, SU-CASA greatly expanded arts opportunities for seniors. In fiscal year 16, 102 artists and art organizations were placed in senior center, which is more than double the number of placements form the previous year. We look forward to continuing this successful partnership with the Council and the New York City Department of Cultural Affairs in the years to come. Thank you for this opportunity to testify, and I look forward to our continued collaboration with the City Council and these efforts. I'm pleased to answer any

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Commissioner. We've been joined by Majority
Leader Van Bramer, Council Member Treyger, and we
will begin questions. I know that you had mentioned
this in your testimony, but I just want to get some
clarity for the record on the senior transportation
services. According to HHS Accelerator, DFTA is set
to release the RFP for its transportation services.
How will the transportation RFP fill the gaps for

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questions that you have.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 172 2 community districts not currently served by 3 transportation programs? COMMISSIONER CORRADO: Okay, this will be 4 5 a citywide, so we hope to cover every community district throughout the City. So, there's an 6 7 expansion. 8 CHAIRPERSON FERRERAS-COPELAND: 9 and--COMMISSIONER CORRADO: [interposing] And 10 11 some of those boundaries were artificial boundaries 12 that were established basically through the RFP. So 13 with the two separate RFP's with transportation initiatives will cover the whole city, but 14 15 specifically, there are no more of those artificial boundaries about which community districts can be 16 17 served or not served. So, we've made those 18 improvements. 19 CHAIRPERSON FERRERAS-COPELAND: 20 Excellent. And do you--does DFTA anticipate a wait 21 list for the transportation services, and if so, how 2.2 does the agency plan to address its wait list? 2.3 COMMISSIONER CORRADO: We don't anticipate a wait list. What it's not is--it's not the para 24

transit system. It's a service, but it's a very

2 small piece of the puzzle. So far, we do not

3 anticipate a wait list, and if there is one we'll

4 address that--we'll see and we'll address that when

5 | the time comes.

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CHAIRPERSON FERRERAS-COPELAND: So can you just walk me through why you don't anticipate a wait list? Because it seems that every other services for senior services there's a wait list that we're constantly trying to address.

commissioner corrado: Because we built in capacity. So we're hoping based on the current needs and our current experience, we expanded, we built in some capacity, and we're hoping that this will be sufficient for the time being, but we'll wait and see.

CHAIRPERSON FERRERAS-COPELAND: Okay.

And when you built the capacity, were you thinking from now to two years, not a five years? What is your timeline?

 $\label{eq:commissioner} \mbox{COMMISSIONER CORRADO:} \quad \mbox{It's a three-year} \\ \mbox{projection.}$ 

CHAIRPERSON FERRERAS-COPELAND: Three-year projection, okay. Does--how will DFTA's transportation program differ from the current

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 174 2 services offered to seniors, in particular Access-a-3 Ride? How is this different? COMMISSIONER CORRADO: Oh, this is not 4 5 Access-a-Ride. This is not a para-transit system. This is simply a small transportation system that was 6 7 designed for two reasons. One of them is to supplement the para-transit system that we all know 8 is lacking. CHAIRPERSON FERRERAS-COPELAND: 10 Right. 11 COMMISSIONER CORRADO: Throughout the 12 city it's the number one complaint that we get. So, 13 it's to address some of those issues, but primarily it was to address the senior center needs. 14 15 transporting seniors to senior centers, for example, 16 and transportation. So, it was--you know, the 17 history of it, it was a piece meal program. So, in 18 no way is this meant to in any way even approximate a true paratransit system. It's basically augmenting a 19 20 service. 21 CHAIRPERSON FERRERAS-COPELAND: Okay. 2.2 And the -- some senior centers have their own 2.3 transportation, right? COMMISSIONER CORRADO: Some of them do, 24

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yes.

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CHAIRPERSON FERRERAS-COPELAND: So, do you see those sites being enhanced or will--does that mean that these senior centers would not be

5 | benefitting from this?

COMMISSIONER CORRADO: I think the whole system will be benefitting from it, because certainly that's a piece of it, and it's a very important and integral piece that they're able to access a senior center. So that will always be a piece of it, but the way it is because everything within senior services is sort of hodge-podge. So many of those transportation vehicles, for example, also do other things. They pick up seniors and they drop them off to senior centers. They may take seniors on medical appointments. They may, for example, in one senior center that I know of they use the same van to go and pick up clothing so that they can bring the clothing to their thrift shop, and the thrift shop they sell the clothing and that supports the senior center. it's sort of a mixed bag. So, by having dedicated transportation services it's just used for transportation, and it's not used, for example, to deliver a meal drop-off and all these other things

during a day that they do to use that particular vehicle.

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CHAIRPERSON FERRERAS-COPELAND: And do you see this transportation—one thing is, you know, we always tell—our seniors like to feel that they can trust the drivers. They know the same people. They see the same faces. The drivers in a particular senior center, I thinking Elmcor Senior Center, everybody knows that driver. He's been there forever.

COMMISSIONER CORRADO: Right.

CHAIRPERSON FERRERAS-COPELAND: He comes and he honks the horn, and they can come out. Do you--now that you've created this citywide network, will it be the same people serving or the same drivers serving the same area, or do you see it moving about? What do you envision this--

commissioner corrado: [interposing] We envision that one of the existing senior center transportation providers will procure this contract, and using their experience either A., through their own drivers that are staff drivers, or through an actual transportation services like many of them do currently in our transportation programs. They

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 177 subcontract out to car services, for example. This would be on an existing transportation provider network that we'll be building on. So it's a combination of both.

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just wanted to now pivot to contracting and then my co-chairs will ask their questions. The Council has been made aware of several issues in DFTA's contracting process, particularly with regards to Council Discretionary Awards. Award letters are sent out late into the fiscal year and it takes a long time for groups to receive funding. How long does it take DFTA on average to process contracts after they've been cleared by MOCS, and if there is—and is there a significant lag time, why is the lag time?

CHAIRPERSON FERRERAS-COPELAND: Yes.

components to contracting actually, as you know.

COMMISSIONER CORRADO: There is several

COMMISSIONER CORRADO: Right? So, this past year, we've actually done a lot of work about tracking exactly how long and where in the process in where those bottlenecks are. So there's bottlenecks all around that route. So one of the things that we suggest, and internally we're trying to improve our

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 178 turnaround time. So what was it, 30 days or 60 days

3 | within DFTA?

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COMMISSIONER CORRADO: Yeah, and our--so in our--while DFTA's, it's in DFTA's purview-CHAIRPERSON FERRERAS-COPELAND:

[interposing] Right.

down that time. So we've made some improvements in the time where DFTA actually has some control over that process. So we would really like to work with the Council and OMB to get their time periods improved as well. One of the things we noticed at Council is that, you know, the time—there's a lag in the time that they actually approve funding and that we learn of it. So, the process doesn't begin until later. So, by having those allocations actually—there's a word for it. What's the actual paperwork that they get in? The allocation process, sooner rather than later that begins the process, the transparency—

## CHAIRPERSON FERRERAS-COPELAND:

[interposing] Right, so I think for us one of the things that we're trying to get more efficient at is when we pass the budget, then we have to assign.

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 179
2	Like, SU-CASA members get to assign those groups
3	later in the process. So that might be in August.
4	But the challenge that we've also foundso we're
5	trying to figure out how we can make this entire
6	process shorter from the Comptroller's Office to MOCS
7	to the City Council, but in your agency in particular
8	it was takingit is taking a lot longer after it
9	goes through all those delays and all those obstacles
10	and it finally gets to your agency, it then takes a
11	whole new length of time where other agencies don't
12	seem to have that. So I'm asking, you know, what are
13	the policies that are hapwhat's happening
14	COMMISSIONER CORRADO: [interposing]
15	Right.
16	CHAIRPERSON FERRERAS-COPELAND: and is it
17	a need for staffing?
18	COMMISSIONER CORRADO: That may very well-
19	_
20	CHAIRPERSON FERRERAS-COPELAND:
21	[interposing] You need addition
22	COMMISSIONER CORRADO: [interposing] We
23	would like to sit down with you and look at that. One
24	of the things that we experienced, and I'm sure many
25	other agencies don't, it's just a significant number

Τ	AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 180
2	of discretionary contracts. We're getfor example,
3	this SU-CASA contracting thing, a number of very
4	small amounts to different city agencies. So, the
5	numberit's a same amount of work whether we have a
6	2,000 dollar discretionary contract to process or a
7	25,000 dollar discretionary contract to process. So
8	it's just sheer volume. So
9	CHAIRPERSON FERRERAS-COPELAND:
10	[interposing] So perhaps we can sit with OMB, and we
11	can get a team of people to sit down with
12	COMMISSIONER CORRADO: [interposing]
13	Right.
14	CHAIRPERSON FERRERAS-COPELAND: to go
15	over this process and create spaces where a 25,000
16	dollar contract isn't the same as a 2,500 dollar
17	contract.
18	COMMISSIONER CORRADO: Right.
19	CHAIRPERSON FERRERAS-COPELAND:
20	Especially if it's already been cleared by so many.
21	We do our own clearing, then MOCS, then the
22	Comptroller, and then you're doing a new set of
23	clearing
24	COMMISSIONER CORRADO: [interposing]

Right.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 181 2 CHAIRPERSON FERRERAS-COPELAND: which by 3 the time--some organizations are just getting their 4 funding now for fiscal 16. COMMISSIONER CORRADO: Right. CHAIRPERSON FERRERAS-COPELAND: 6 7 that's a big challenge. 8 COMMISSIONER CORRADO: So, we would love 9 to work with you to improve that process. CHAIRPERSON FERRERAS-COPELAND: Okay, 10 11 thank you. Chair Chin followed by Chair Vallone. 12 CHAIRPERSON CHIN: Thank you. 13 Commissioner, when we had the Preliminary Budget hearing you testified that the total need for the 14 15 case management salary increases, the pay parody, was 12 million, and that would bring case manager 16 17 salaries from 35,000 to 55,000 and supervisors from 18 55 to 65. Now, we asked for 12 million. You asked for 12 million and we also put it in our budget 19 response, and I remember when you asked for that 12 20 21 million you said, don't forget the three million that 2.2 the Council put in. So that is total of 15 million, 2.3 but in the Executive Budget only 4.8 was allocated. So, what was the rat--and also, what's the rationale 24

behind increasing case manager salary by 15,000?

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 182 That ws the proposal from OMB to 50,000, and then for the supervisor they were only going to raise 5,000 to 60,000. And how do you see this salary increase

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6 retaining case manager and supervisor? You're seeing

helps staff retention, and is DFTA concerned about

7 such a small difference between the salary.

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COMMISSIONER CORRADO: Okay. There's a number of issues involved. You know, out of the 23 or 22 case management programs, all of those have different staffing patterns. They have some, a combination of Bachelor level. They have combination of Master's level, supervisors. We try to set some regulations around caseloads and around how many case managers a supervisor needs to oversee, but there is a big conglomeration, right? So we had to start somewhere. So we made projections based on average salaries. So what we'd like to do is we'd like to sit down with every case management agency, look at their staffing pattern, and give them some flexibility about what makes sense to them, either A in the context of their own collective bargaining agreement, and that really--that does--it is relevant to one of our largest service providers, and to their particular needs of their larger agency and their

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 183 salary scales within their agency, and we're going to give them the greatest amount of flexibility. what we don't really want to do, we want to set the floor, but we don't want to dictate what it is that they can pay their employees. They have to come to us with recommendations. We'll work with them. We'll be flexible. We know there are longevity issues for some supervisors and managers that have been there for years. We'd like to capitalize on that and really honor and respect that they've been retained by the agency, and they have the knowledge and experience that only brings quality to the network on overall. So we'd like to be very flexible in how we roll this out and how we work with different case managers. I don't want it to be a one-size-fits-all, and I certainly don't want to dictate salary levels.

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CHAIRPERSON CHIN: But when you, when you have your discussion with OMB and when you came up with a number of 12 million, it had to be based on something, right? And what they put in, OMB put in the Executive Budget was only 4.8, and then they put in on the out-year, they increased it to 7.3.

COMMISSIONER CORRADO: Right.

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CHAIRPERSON CHIN: It's still not anywhere

3 close to 12 million.

million also included the NORC programs and things that are not necessarily within the 22 case management programs, but we feel it's an excellent start. It'll help us retain staff. They will reduce the turnover and really building infrastructure of the case management programs so they can really hire professional staff, keep professional staff, keep caseloads down and really bring the quality of care and the continuity of care over the next two years. You know, we hope to see a much stronger case management network over the next two years.

CHAIRPERSON CHIN: Now--

COMMISSIONER CORRADO: [interposing] So--

CHAIRPERSON CHIN: [interposing] So, 4.8,

I'm just trying to drill it down that in the out-year

they put in 7.3. Couldn't you use that 7.3 now

21 | instead of just 4.8?

22 COMMISSIONER CORRADO: We're going to

23 | look at each case management program, as I said,

24 | individually and try to meet their needs by giving

25 | them the greatest flexibility. So, I'm not as

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 185 concerned as you are. I think we'll be able to manage this and roll this out, because in all truth be told,

5 to hire up. So, as they bring staff on, we're really

you know, on day one not everybody's going to be able

6 hopeful that we'll be able to work with them to meet

7 their needs.

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CHAIRPERSON CHIN: Well, relating to that, then I'm going to ask you the question about our concern. This whole discussion started with wait lists. The principle is that no senior should be on wait list, right? So, last year, we were successful in getting the home care wait list down, and we put in 4.--got the Administration to put in 4.3 million.

COMMISSIONER CORRADO: Right.

CHAIRPERSON CHIN: Now, that money is not in the Executive Budget. So, how are we going to deal with seniors that got off the wait list last year because we were able to put that money in, and what about, fiscal, you know, 2017.

COMMISSIONER CORRADO: [interposing]
Right.

CHAIRPERSON CHIN: At the same time, the Council put in three million last year to take care of the case management wait list, but that money was

aging, Environmental Protection & Subcommittee on Senior Centers 186 not added in by the Administration either. So, what happened to the seniors that got off the wait list in case management last year, and going forward, are

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they going to go back on the wait list again?

COMMISSIONER CORRADO: Well, DFTA and our seniors, we've been very fortunate. In the historical context and we hope that we would have a continued partnership in funding the needs for older New Yorkers. So we're counting on Councils continuing to partner with us to meet those needs, and I would hope that no senior that's currently on our case management rolls will fall off those rolls. We've been fortunate enough to meet the needs of our home care list. So there's no longer a wait list for home care services. It's a point in time today. There's no wait list for home care services, and people will hopefully be able to better manage those case management roles as we solidify the staffing in our case management programs.

CHAIRPERSON CHIN: I mean, Commissioner, we are always happy to partner. DFTA is one of the agencies that the Council has always loved, but you are a mayoral agency. You're not a council--

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2	COMMISSIONER CORRADO: [interposing] And
3	we hope you'll continue to love us, but more
4	importantly that you continue to support the seniors
5	in our community.
6	CHAIRPERSON CHIN: We do, and
7	COMMISSIONER CORRADO: [interposing]
8	Because we cannot do this without the City Council.
9	CHAIRPERSON CHIN: Yeah, but we need the
10	Administration to step up.
11	COMMISSIONER CORRADO: And the
12	Administration has stepped up in a way that they've
13	never stepped up before, and there's unprecedented
14	support for senior services, not only through the
15	Department for the Aging, but through other city
16	agencies and it's really our affordable housing plan
17	and they
18	CHAIRPERSON CHIN: [interposing] Well,
19	yeah, I know
20	COMMISSIONER CORRADO: [interposing] They
21	havethey do support seniors.
22	CHAIRPERSON CHIN: Yeah, I mean, you
23	mentioned
24	COMMISSIONER CORRADO: [interposing] So, I
25	think the 30 million dollars in baseline funding, or
15 16 17 18 19 20 21 22 23 24	Department for the Aging, but through other city agencies and it's really our affordable housing pla and they  CHAIRPERSON CHIN: [interposing] Well, yeah, I know  COMMISSIONER CORRADO: [interposing] They havethey do support seniors.  CHAIRPERSON CHIN: Yeah, I mean, you mentioned  COMMISSIONER CORRADO: [interposing] So,

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 188 actually 40 million dollars in baseline funding that this Administration put it in is a 25 percent increase. So, I think that that's an unprecedented commitment on behalf of the Mayor and this Administration to support senior services, but we cannot do it without the City Council support, and we really rely on that support in the future.

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CHAIRPERSON CHIN: Yeah, and the Council has always been there. The increased amount that this Administration have put in, and we appreciate that, and we fought very hard with the advocates to make sure that every single year we have gotten an increase in DFTA's funding, but this has not--this doesn't even equal to what we had before, right? the last Administration, the cut that was done, we still, DFTA still has not been made whole since 2008. So, we still got a long way to go, but at the same time the senior population is growing, so the need is growing. So we got to--we got to do more than catch up, and I know that it's, you know, it's great that the Administration is putting new funding in and we're trying to address the pay parody to meet--to eliminate wait lists, but we just got to make sure that we have sufficient funding to do that. When I

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 189 see, you know, other agencies, they're doing a lot more, and the senior population is growing, and we need to make sure that the funding is there. So, when I'm looking at your request for 12 million, and then the Administration only give us 4.8, that's a big--that's still a big gap. And we still have to address the wait list question, because the home care, you know, you in hearing previously you said we eliminated it, but I don't want it--I just don't see how you are going to not have a wait list if that money is not put back in for this year for the home care and case management, and if you're asking the Councils to do it, that's a lot. Council put in three million last year, and the 4.25 for home care, that was put in by the Administration. So, we're going to continue with OMB discussion on that. other question I have is that I didn't see any budget included for oversight of the social adult daycare, because the Council, you know, we passed the legislation in terms of providing oversight to all these social adult daycare program that's been popping all over the city, and you got a list of registration and there's over 200 of them, and we are, you know, expecting DFTA to make sure that these

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 190 2 social adult daycare are providing critical service, 3 are providing services that they should be providing, 4 and making sure that our seniors are safe and protected. So, what would be the amount that you need to perform, you know, onsite evaluation and 6 oversight of these social adult daycare? 8 COMMISSIONER CORRADO: Well, this is 9 something that we've currently evaluating and writing the rule still but we are in conversation and will be 10 11 in conversation with City Hall and with OMB to ask for additional resources when the time comes and we 12 13 have a better understanding of exactly how much and what the resources involved will be, but certainly 14 15 futuristically I do anticipate asking OMB and City 16 Hall for more resources to follow up in a responsible 17 way with the social adult daycare oversight. 18 CHAIRPERSON CHIN: But what is your timeline? I mean, the law's been passed--19 20 COMMISSIONER CORRADO: [interposing] I would say--21

CHAIRPERSON CHIN: almost a year now.

COMMISSIONER CORRADO: We will be in conversation very shortly.

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CHAIRPERSON CHIN: Okay. I mean, we just got to make sure that gets going. The last question I have then I'll pass it on to my colleague. The Administration put in the three million for NYCHA senior center, but is not in the out-years. So, it's not baselined, and so has DFTA identified any NYCHA senior center that's located in NYCHA building that are seniors only or that house a majority of senior that could possibly potentially turn into NORC programs, because when I asked Director Dean Fuleihan on Friday when we had the hearing with OMB he assured me that that discussion is going on, because I said, well how come it's not baselined? It's only for one year.

we do have our baseline funding for NYCHA. The NYCHA centers that we already took responsibility for and sponsorship for. So, that is baselined. We heard yesterday that NYCHA—or on Friday—that NYCHA will continue oversight of the 17 NYCHA programs that they're currently overseeing. They will continue that for at least one year. So those conversations are ongoing, but as it—we do have baseline funding for our previous commitments.

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CHAIRPERSON CHIN: But then I think the issue that, is that Administration put in three million. It's for that 15--oh, it was 17 now, 17 NYCHA center? So that is for NYCHA to run those centers for one year?

other way around. We originally took over 12 senior centers. So, that money was baselined. We will continue that oversight. There is 17 in question that NYCHA currently oversees. So we're reviewing that with NYCHA, with OMB and with City Hall to come up with a plan, but for the time being that plan for DFTA to assume sponsorship of those programs is on the back burner. NYCHA will continue for the next year to oversee those. So, as far as baseline funding goes, we have what we need to currently meet the commitments with baseline funding.

CHAIRPERSON CHIN: Okay, so the three million that was in the Executive Budget, that is for these 17 centers.

COMMISSIONER CORRADO: That we're already overseeing that are up and running, yes.

CHAIRPERSON CHIN: So, these are the 17 that you have to have a discussion what's going to

happen.

2 COMMISSIONER CORRADO: So that's in

NYCHA's budget. So--

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JOY WANG: [interposing] Yeah, we're not a--currently DFTA's funded for all our NYCHA, all our centers in NYCHA sites. We're fully funded.

CHAIRPERSON CHIN: Okay. So, we'll follow up with you regarding those. Okay, I'll pass it on to Council Member Vallone, and I can come back later on that question. Than you.

CHAIRPERSON VALLONE: Thank you to my Madam Chairs. Commissioner, you're coming with--I come in with questions and then I hear testimony and then I see numbers, and then I keep coming back to math, and I hate math. But this is what--this is your estimates, and back in our Fiscal 2017 Preliminary Budget you testified that we had a 20 million dollar funding gap. Case management salary is 12 million, case management wait lists, three million, home care wait list, 4.25 million. Not one of those were met, not one, in full. The Mayor or the Administration put in some, but not all. So, we have a gap that we're trying to explain to the rest of the City and the largest demographic base that this is okay, and it's not. My Chair, sense her

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     frustration. Our Finance Chair has her frustration.
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     I'm Chair of Senior Centers, and I haven't even
     touched senior centers yet. It's like every year we
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     have to try to make do with funds that we don't have
     for our most critical demographic. I'll just give
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     example [sic]. In today's testimony you put in that
     due to non-competitive wages, approximately one-third
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     of case managers and supervisors leave within 12
     months of employment, and about half of case managers
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     and supervisors leave within two years of employment,
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     and like Chair Chin said, we give a 5,000 dollar
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     raise to our supervisors, and in answer to that you
     said we're giving flexibility.
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                 COMMISSIONER CORRADO: We're giving
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     flexibility, and I don't--
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                 CHAIRPERSON VALLONE: [interposing] But
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     how is flexibility 5,000 dollars?
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                 COMMISSIONER CORRADO: That's not--that's-
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     -first of all, I don't know where you got the 5,000
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     dollar figure, because that's not what we use in
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     order--
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                 CHAIRPERSON VALLONE:
                                        [interposing] It
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says 55,000 to 60,000 for a salary for supervisors.

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2 That's what we have. We'd love to see that go up.

3 If it goes up that's great.

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COMMISSIONER CORRADO: No, it's--see, I don't want to put out salaries, because then what happens is we go out--

CHAIRPERSON VALLONE: [interposing] Well, is--

then one supervisor will call up and say, well, what about me because you're not raising my salary to the specific thing, and it's going—the specific salary numbers are going to be really very specific to a particular program, but the number that we use to at least come up with an average, because you have to start somewhere, was 48 to 60. So that's a 12,000 dollar increase for supervisory salaries. So the numbers that you seem to be quoting in terms of the spread between a case worker's salary and that person's supervisor just off the top of my head that 5,000 rings true for what currently exists and what we're trying to correct.

CHAIRPERSON VALLONE: It just doesn't seem there's a lot of room.

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COMMISSIONER CORRADO: So, if the spread is 5,000 now, we're trying to make that 12,000.

understand. Based on somebody's--any resume that comes in front of me, based on their experience and everything else is going to be dependent, but we have to look at the numbers we're given, and that's what we were given. So it didn't look like you had a lot of--

COMMISSIONER CORRADO: [interposing] I didn't--did I give those to you? That's not correct.

CHAIRPERSON VALLONE: If I knew where each one of these came from, I'd be--

COMMISSIONER CORRADO: [interposing] That was not my numbers, I can assure you.

CHAIRPERSON VALLONE: Alright, so then with--for another example. I did another a little searching in my district just to find out, because last year at last year's budget I brought up the more realistic core services budget that each one of our senior centers has to rely on and how much they actually have to put in, and I'm happy to an extent that you put in this year's budget an extra 800,000 for fiscal 2017 for increased rent. Rent is just one

portion of the whole operating budget. So my first question is why did we target just rent, and the second is where did get the numbers from? Because 800,000 for rent just one, and I'll leave them unnamed, one of my senior centers in my district their operating cost is 475,000 for the year, and it's 800,000 for the entire City.

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are just rental gaps. So that doesn't include the whole rental cost and what's expensed in rent throughout the City naturally. That's just based on the actual gaps, based on real lease commitments for the future. So it's based on actual. It's not based on some other methodology that was used in the past where it's 30 percent. They shouldn't spend more than 30 percent of their total budget. We used actual rental commitments and existing leases for next fiscal year. So that, that covers that gap.

 $\label{eq:CHAIRPERSON VALLONE: So this will make them all whole for the rental gap. \\$ 

COMMISSIONER CORRADO: Yes, based on actual.

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COMMISSIONER CORRADO: This--

included in beside rental?

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CHAIRPERSON VALLONE: [interposing] Well, that's what we'd like to see.

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COMMISSIONER CORRADO: This is very specific to rent, right? So, certainly that rental cost is significant part of the budget.

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CHAIRPERSON VALLONE: Well, I mean, I've got stats that say our senior centers spend over 30 percent of their budgets on rent, right? And as a result of something like that they'll have programmatic problems, staffing problems. So any increase for operating cost for our senior centers will go a huge way to helping out them meet their end goals by each month. I mean, for example, ACS, our Administration for Children's Services, is currently implementing the expense based payment system to replace their rate-based payment system for childcare providers. Has DFTA thought about implementing an

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COMMISSIONER CORRADO: We currently have an expensed-based system. That's why we thought it

expense-based system for senior centers?

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200 was very important when we asked for rent that we based on actual costs. So, it's an--most of our contracts are expense-based contracting, and as you know, every senior center based on the history of the senior center, based on procurement, based on past rental situations, many of them were, for example, in church basements where at one time they got free rent. So they may not have had a rental cost in their particular contract, and then all of a sudden they sell the church and now they have to pay at a commercial rent. So we tried to work with our providers within individual situations, but those situations change. So that's why you'll see such a variance in the amount of the bottom line of contracts with our senior centers and our case management programs, because they're all different

CHAIRPERSON VALLONE: Well, I'm following that. Do you have a list of the unmet needs for senior centers in the City on how each senior center realizes their goal? For example, which ones are not adequately funded less than 100 percent? Sounds like what you're saying is they're all funded and everyone's doing fine, but that's not the case.

and they all have different circumstances.

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that support.

we try to meet those needs and those gaps on an individual basis, and we advocate. We advocate with the OMB and with City Hall for additional funds. We try to work within our own agency and try to use accruals and help them really manage their budgets more efficiently, and yes, we try to work. It's a partnership and we'll certainly rely on the City Council to help us year after year, and we continue

CHAIRPERSON VALLONE: No, I know, but there's a list of meals, rents, programmatic costs, transportation costs that each senior center provides.

COMMISSIONER CORRADO: Right. So, if we have 270 senior centers, we have 270 scenarios. So some are managing better than others. Some are managing--

CHAIRPERSON VALLONE: [interposing] So where is that line in DFTA's eyes of those that are managing better than others?

COMMISSIONER CORRADO: Those that naturally get free rent, so they have more discretionary monies for programming. That's one

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situation, but not everyone enjoys that situation.
Some of them get outside support and can raise
philanthropic dollars that are discretionary and they
can use that enhance programming. Some can't.
centers are more efficient than others, and we
provide a tremendous amount of technical support and
assistance to help them maximize whatever dollars
they have. So, I cannot make a one-size-fits-all
thing. I do know that for example the cost of
insurance keep going up and up and up every year.
So, I can make a generalization that if you don't
advocate for increases and cost of living increases
that relates to OTPS, at somewhere along the line
even the best of centers and the best scenarios are
going to get into some snafu, right? So, but there's,
as I said, there's, you know, 270 senior centers.
They're funded not only by DFTA funds, but by--you
know, there's state funding. There's philanthropic
funding. There's federal funding. Some of them are
multi-service agencies so they can piece together
funding. There's no one center that's the same as any
other center.
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CHAIRPERSON VALLONE: Well, I mean, I think--

COMMISSIONER CORRADO: [interposing] So that complicates matters.

CHAIRPERSON VALLONE: It does, but we'd like--I'd like to help you advocate on senior centers that aren't being as most sufficient as other ones.

There's some that aren't following the better procedures that others do that maybe can help get to these standards at certain senior centers. I mean, I would be the same as you, just like any employers saying, "Hey listen, this group's doing it for this, why can't you, and give me those numbers?" But we don't have that. So I think going forward I think that would be a good way for us to work together after seeing that list on how we're each--within each borough where they all fall, where who needs more assistance than others.

COMMISSIONER CORRADO: Right.

CHAIRPERSON VALLONE: And because sometimes I'm given stats, statistics that a senior center's in need, or the in need question can be for any committee, and I always ask, "Who determines need?" And I get 17 different answers on who determines need.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

of the Council Members are going to advocate for

CHAIRPERSON VALLONE: But when I--each one

need."

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COMMISSIONER CORRADO: Right.

their districts and say, "Our senior centers are in

One of us is wrong. You know, we don't have that.

So I think that's where we have to work better as to determining if senior centers in need. I mean, the Council gives the additional space cost [sic] funding. So, where would senior centers be without that?

COMMISSIONER CORRADO: Well, as I said, the baseline funding is in this Executive Budget. To me, the actual expenses of rents for this upcoming year. So, another thing that we do, and I think-
CHAIRPERSON VALLONE: [interposing] I

mean, it's that partnership that--

COMMISSIONER CORRADO: in terms of our oversight is that regularly, you know, I meet with my program staff and I meet with my fiscal staff, and we come up with a short list of centers and programs that we think are struggling for one reason or another, and we try to provide the support, whether

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 205 2 it's financial support or they're inefficient, or 3 they're not properly managed, or for whatever reason 4 there's some extenuating circumstances. For example, they have no director and they can't afford to hire a director or they have a board that's inefficient. 6 7 try to go by a case by case basis and strengthening that center, and when we can't strengthen the center, 8 we work with the City Council and the community and our other providers to sort of sunset that program 10 11 where we can or find a sponsor who can run it 12 responsibly. So, we--13 CHAIRPERSON VALLONE: [interposing] Well, 14 I think that's important. 15 COMMISSIONER CORRADO: We do a--16 CHAIRPERSON VALLONE: [interposing] I 17 mean, the senior centers is one component of DFTA's 18 entire future outlook for seniors, but I think just stabilizing our senior centers isn't enough. 19 I mean, 20 the future of our seniors isn't at the senior centers for a larger part. A lot of them are home or can't 21 2.2 make it to the senior centers or are aging in place, 2.3 and I think we need to see budgets that reflect--COMMISSIONER CORRADO: [interposing] 24

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Right.

CHAIRPERSON VALLONE: the reality of where our seniors are going to need these needs, and you had mentioned in the beginning when you were answering Chair Ferreras-Copeland's questions about transportation, isn't there an RFP that's being released within a week or two?

COMMISSIONER CORRADO: Yes.

CHAIRPERSON VALLONE: Was that--

COMMISSIONER CORRADO: [interposing] So we're looking--

CHAIRPERSON VALLONE: [interposing] What is that transportation dialogue about that RFP, was that something separate?

COMMISSIONER CORRADO: That was about that RFP and also an additional programming. So, to your point exactly, it's not only about senior centers. So, this Administration has made an unprecedented commitment to add money to DFTA's budget to provide services that we never provided before. For example, elder abuse services is an expansion. There's an expansion in geriatric mental health, which we never had, and quite frankly I don't know--

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CHAIRPERSON VALLONE: [interposing] Yeah,

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but the Council put in the elder abuse last year. We

4 advocated--

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COMMISSIONER CORRADO: [interposing] And

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7 important. It's a commitment for elder abuse, but

health, we never had geriatric mental health

yes, so thank you for that. I mean, that's very

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within DFTA's structure, we're now building capacity

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on elder abuse prevention and services, and there's a

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commitment on the Administration's side as well. So,

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yes, it's a continued partnership. Geriatric mental

programming before. So, this is a new commitment, and

we're looking at how can we provide services in the

have a federal grant for transportation that's going

to be using new technology, and now it's probably old

services based on an app. It's not for everyone, but

for a segment of the population that may be helpful.

I know I care--

technology, but to the senior center world and our

world it's new technology that seniors can access

future based on new technologies. In addition, we

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CHAIRPERSON FERRERAS-COPELAND:

CHAIRPERSON VALLONE:

[interposing] Commissioner, I just--and I've heard

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 this in your testimony, and I think we've engaged in 3 this, this is our time of the year.

COMMISSIONER CORRADO: Right.

CHAIRPERSON FERRERAS-COPELAND: I want to be clear, no one is saying that this Administration isn't partnering or doesn't believe in senior services. We get it. Yes, it's great that they're doing, you know, all this mental health support what we're saying is when we go to senior centers and our senior center directors are saying, "We have challenges. The facilities need improvement. like to do more with our seniors. We don't have enough money. We wish we had two more staffers." Those are all things that we would hope to see reflected in the budget. That's all that we're saying is--your perspective, and granted, I think it is responsible and you're doing the right thing as a Commissioner to acknowledge everything that was put in the Executive Budget by this Administration. we are saying is that it's not enough, and what we want to hear from you, Commissioner, is for you to say, "Yes, you're right. It's not enough. We need more." That's--it's very challenging for us to continue to create these initiatives for you to

support the agency and for you to say everything's great, and that is—that's the challenge that we have as Council Members, and we can go around in circles here all afternoon. We want to support you. We want to respond to those directors of our senior centers that are saying, "We need a new kitchen. We don't have enough staff. We have too many seniors coming. We want to give them more. DFTA tells us we can't that additional funding." We need you to partner with us, but we need you to acknowledge that no, what's happening right now is not enough. What the Executive Budget included is great. We're going in

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

COMMISSIONER CORRADO: Right, and I hope that we gain the momentum that we're going in, because the Administration has been going in the right direction and made some momentum around supporting senior services in a way that they haven't in a very long time, and we--

the right direction, but it's not enough.

CHAIRPERSON FERRERAS-COPELAND:

[interposing] I got that talking point, Commissioner.

We got it.

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80 percent of the discretionary funding, because it

aging, Environmental Protection & Subcommittee on Senior Centers 211 is so particular to individual senior centers and individual groups that you support. In terms of the

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

4 way our contracting process works currently and our

RFP process, we'd have no way to procure those

6 discretionary contracts. So, that is a real

7 challenge. So, even in the best case scenario, we'd

8 have to overcome that huge obstacle.

CHAIRPERSON VALLONE: Well, that is. I know we have many Council Members here who have some questions. So I'd like to turn it back over to my Chairs, and then we'll jump back.

COMMISSIONER CORRADO: Thank you.

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Chair Vallone. We've been joined by Council
Members Rosenthal and Salamanca. We will hear from
Council Members Rose followed by Council Member
Miller followed by Council Member Treyger.

COUNCIL MEMBER ROSE: Good afternoon,

Commissioner. I'm really concerned about caregivers

and the services that are provided for them so that

there is a continuum of care and that's for the

formal caregivers as well as the informal caregivers.

So, could you tell me if DFTA actually asks, because

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I don't see that in the budget, to include city

funding for caregivers, and if not, why?

COMMISSIONER CORRADO: Naturally, caregivers, you know, there's a tremendous need for caregivers and we have a number of priorities. priorities this year didn't necessarily match up with your priorities. I know that it is a priority of City Council. We did received four million dollars in Title 3E National Family Caregiver money that's outside of the City support for caregiving, and it allows us to fund up to 10 programs throughout the City serving LGBT, Asian, blind, visually impaired, and regular caregiving populations. So, there is some support, and I know and would love to continue this dialogue and this partnership about how we can improve caregiver services in the future, because this is one of that the need will only continue to grow.

COUNCIL MEMBER ROSE: You know, but you didn't ask for it from the Administration. You seem to be relying only on the four million dollars from--

COMMISSIONER CORRADO: [interposing] And the reason why I didn't ask--

COUNCIL MEMBER ROSE: the federal side.

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commissioner corrado: Given the myriad of priorities was that the city agencies did get a significant bump up from state, from New York State Office for the Aging this year in the tune of 7.5 million dollars to existing caregiver support services. So, we felt that in the scheme of things, given that we had other priorities, so we did not ask for the money because they have to implement programs and spend down that 7.5 million and build the infrastructure and the capacity to spend that money, and provide responsible caregiver services. So, just—

COUNCIL MEMBER ROSE: [interposing] But that's only the 10 that are existing now, right?

That doesn't address--

COMMISSIONER CORRADO: [interposing] No, that--

COUNCIL MEMBER ROSE: any additional services.

COMMISSIONER CORRADO: It does address additional services because they will build capacity. It's funding agencies outside of the DFTA network as well. So there is a significant increase in what is available in caregiver services. That's not to say

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 214 2 that it isn't a priority. It's just not this year 3 given everything else that we have going on, but 4 certainly we are committed to caregiver services, and we will be advocating in conversation with both the Administration and with the City Council about 6 supporting caregiver services in the future. 8 COUNCIL MEMBER ROSE: And the Council 9 requested that the Administration put in 150,000 dollars for the informal caregivers to do a 10 11 demographic assessment of not only the demographics 12 but also to create comprehensive plan. That was not 13 addressed--COMMISSIONER CORRADO: [interposing] And 14 15 we're looking forward--16 COUNCIL MEMBER ROSE: either. 17 COMMISSIONER CORRADO: And we're looking 18 forward to planning for that particular survey. We 19 think that that's a wonderful idea, and it's 20 something we want to do. We want to work with you to 21 do it in the most responsible way. 2.2 COUNCIL MEMBER ROSE: And the money is 2.3 there--COMMISSIONER CORRADO: [interposing] So 24

that we could come up with a plan--

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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     AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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                 COUNCIL MEMBER ROSE: [interposing] The
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     money is there to do that? Is the money there to do
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     that particular survey?
                 COMMISSIONER CORRADO: When the bill
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     passes--
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                 COUNCIL MEMBER ROSE: [interposing] The
     150,000 dollars that the Council asked to be
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     allocated for, is--
                 COMMISSIONER CORRADO: [interposing] It's
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     not there.
                 COUNCIL MEMBER ROSE: Has that been?
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     Okay. My other passion is neighborhood NORCs.
                                                        So, I
     might have missed it, but I didn't see funding
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     baselined for neighborhood NORCs in the DFTA budget.
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     Did I miss it? Oh, oh. So, I know you--I don't know,
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     for the record, if you said it. Commissioner, it's
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     not there. I didn't miss it, right?
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                 COMMISSIONER CORRADO: You did not miss
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     it.
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                 COUNCIL MEMBER ROSE: Okay.
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                 COMMISSIONER CORRADO: It's not baseline,
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     no.
                 COUNCIL MEMBER ROSE: So, you know, the
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     Administration, I'm not sure why they continue to not
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committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 216 support the neighborhood NORCs, especially since, you know, this is a model that's, you know, most viable for, you know, boroughs outside of Manhattan.

Significant number of NORCs that are supported in baseline by the Administration. The additional NORCs, again, the Council added discretionary monies was because we have no way of procuring those contracts. So, even if they were baselined, we'd have no way of administering those contracts. So, in essence, that's really the reason. So, we need to work with you and partner with you, and unfortunately, until we release another RFP and then everything's up for grabs. You realize that when that happens. We have no way of procuring that. So we're going to, you know, rely on the City Council and their discretionary funding to fund those programs that they funded in the past.

COUNCIL MEMBER ROSE: When will this RFP come out, and--

COMMISSIONER CORRADO: [interposing] At this point in time, we don't have plans to reissue an RFP for the neighborhood NORCs.

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believe Cask [sic] is now doing a needs assessment,

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 218 2 and they've subcontracted out with VNS Services to 3 come up with a plan to serve that specific area in Staten Island. So they're doing a needs assessment, 4 and they have to report to us. COUNCIL MEMBER ROSE: Will there be funds 6 7 to support whatever the needs assessment, you know, determines? 8 COMMISSIONER CORRADO: Currently there are not funds available within the baseline 10 11 contracting of the NORCs. 12 COUNCIL MEMBER ROSE: And of the existing 13 NORCs, are there funds provided to assist seniors with mental health issues such as dementia and--are 14 15 there appropriate resources that are funded to help--16 COMMISSIONER CORRADO: [interposing] 17 Within the actual NORC--

COUNCIL MEMBER ROSE: exist [sic] within the NORC?

themselves, they do not provide mental health services. That requires—but they do make connections with Article 31 clinics that are nearby and hopefully with the geriatric mental health initiatives that we

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 219 2 will futuristically build capacity within the NORCs 3 to provide mental health services. 4 COUNCIL MEMBER ROSE: Okay. Thank you--5 COMMISSIONER CORRADO: [interposing] Thank 6 you. 7 COUNCIL MEMBER ROSE: for extending my Thank you, Commissioner. 8 time. 9 CHAIRPERSON FERRERAS-COPELAND: you, Council Member. We'll follow by Council Member 10 11 Miller followed by Council Member Treyger followed by 12 Council Member Salamanca, and we've been joined by 13 Council Member Lancman. COUNCIL MEMBER MILLER: Thank you, Madam 14 15 Chair. I'll be brief. So there is a number of--have 16 been a number of reductions in this Executive Budget 17 that we see here, in particular in the senior centers 18 and Meals on Wheels. Are there any other that we should be aware of, as well as what kind of reduction 19 20 of service if any will we see because of this reduction? 21 2.2 COMMISSIONER CORRADO: Okay. There is no 2.3 reduction in services as it relates to baseline DFTA contracting, neither in home-delivered meals, case 24

management or any core services, and certainly no

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 220
2	reduction in senior center funding. The question
3	here is the discretionary contracts, whether or not
4	Council will continue to work with the Department for
5	the Aging and the Administration in subsidizing and
6	supplementing core services, which they have done
7	traditionally. So, while the glass may be half full
8	for us, it's half empty for you, but the truth be
9	told that there is no core cut in services and
10	funding.
11	COUNCIL MEMBER MILLER: So, if the
12	Council does not fund, what deductions in services
13	can we expect?
14	COMMISSIONER CORRADO: I don't expect that
15	Council will not fund the core services for the
16	Department be they remain committed to senior
17	services, and this is a true partnership.
18	COUNCIL MEMBER MILLER: Really?
19	COMMISSIONER CORRADO: I really don't. I
20	mean, I would hope that that would not happen.
21	COUNCIL MEMBER MILLER: I would hope
22	that
23	COMMISSIONER CORRADO: [interposing]
24	Because

2 COUNCIL MEMBER MILLER: [interposing] I
3 would hope that your budget reflects your resources

and not the resources of the Council, considering that we have multiple agencies that we have to be

6 concerned with as well. Thank you.

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COMMISSIONER CORRADO: Okay.

CHAIRPERSON FERRERAS-COPELAND: Thank you,
Council Member Miller. Council Member Treyger
followed by Council Member Salamanca followed by
Council Member Rosenthal.

the Chairs. Thank you, Commissioner, for being here today, and to the team. I just--my question is kind of broader, but it hits to the heart of what my colleagues' frustrations are. Recently, this City Council passed ZQA. We were told by many advocates in this room who are sitting here, we were told by many people in the Administration that we have to do something to respond to the--there is a tremendous need for senior housing in New York City, and I supported it because I understand that there is an urgent need to provide more senior housing, and we asked--I remember asking this question, and my other colleagues asked this question last year about is

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS there coordination amongst the agencies with regard to the housing plans? We were told yes, there's always coordination. I think those were your answers even last year. But how are we to interpret the answer of yes when I'm reading from the Council Finance briefing paper that there is a 15 million dollar cut to your expense budget for this year, and I'm reading--and I'm also listening to my colleagues and feedback that you're giving that you're counting on monies from the City Council. So clearly the Executive branch did not budget for the expansion and really the implementation of ZQA, because if we're going to be building more senior housing across New York city, we're going to see increased capacity needs in existing centers, existing facilities, existing NORCs, and we'll be seeing new needs pop up across the five boroughs. So, how can we interpret this, Commissioner, that we're being told that there was coordination on the senior housing plan, but we're seeing cuts to vital senior services? COMMISSIONER CORRADO: So we don't see cuts to vital senior services during this budget process. Actually, we see it as an expansion of

senior services and an expansion of the

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

Administration's commitment to baseline funding. With

3 that said, the ZQA funding we realized that in every

4 senior new senior housing building that goes up that

5 there is a wish and there should be some supportive

6 services attached to that. The ZQA funding is not in

7 DFTA's budget, but we would be in conversation with

8 OMB and City Hall around building support and

9  $\parallel$  capacity as those buildings go up, and where we have

10 opportunities perhaps to put in centers and expand

11 services or enhance services by relocating existing

12 senior centers that may be in substandard facilities

13 | that we can have opportunities where there's new

14 community space that becomes available, we'd like to

15 seize that moment.

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16 COUNCIL MEMBER TREYGER: So,

17 | Commissioner, I believe, I truly--I know. I know

18 | that you are an advocate for seniors, passionate

19 | advocate for seniors. I have the utmost confidence in

20 your vision and plan, but I just--I have to

21 respectfully disagree with the Administration's

22 portrayal of things, because we were told that there

23 | will be planning and coordination with regards to the

24 | implementation of ZQA and quite frankly I am not

seeing that, and that is a glaring problem that the

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 224 City Council needs to take up, because that's just not acceptable. If we're going to be building senior housing and we're not going to be meeting needs of those seniors, I have a problem with that and this council should have a problem with that. The other issue is that there is a reliance on the Council to fill some gaps here. Just so you know, the City Council is going to have an internal process led by our Speaker and our members with regards to making sure that the rest of the city's needs are being met, and we should not subject this critical issue to a process of hunger games. This is a serious, serious issues and the care for seniors should be nonnegotiable. The last point I want to stress before my time is up is making sure that the budget is again reflective of the growing immigrant senior population. I again have to speak for my district in southern Brooklyn, groups like Home Crest which has-and your staff has been responsive to my office with regards to trying to help them in some ways, but the need is still real. They have two large centers, only a contract for one of them. We have to do all that we can to support, supplement the services for the other. So we need to see a budget that's more

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 reflective of the growing population of immigrant

3 seniors in our cities as well. Thank you.

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COMMISSIONER CORRADO: Thank you.

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CHAIRPERSON FERRERAS-COPELAND: Thank

6 you, Council Member Treyger. Council Member

7 Salamanca followed by Council Member Rosenthal.

COUNCIL MEMBER SALAMANCA: Thank you,

9 Madam Chair. Commissioner, how are you? I have to

10 very basic questions. I cover the South Bronx 17<sup>th</sup>

11 | Council District, and I have the third largest NYCHA

12 development in the City of New York. With that I have

13 | four NYCHA senior centers. I'm noticing here that

14 | there were about 15 senior centers that were slated

15 in terms of that could face closure. Any of these 15

16 were within my Council District?

17 COMMISSIONER CORRADO: The--we have 95

18 | centers that DFTA sponsors currently, and there's no

19 change to that funding or the sponsorship of any of

20 | those. We did assume sponsorship from NYCHA of was

21 | it 12 centers? Seventeen, they're not full blown

22 | senior centers. They're NYCHA clubs that were either

23  $\parallel$  A., building capacity, trying to build capacity, or

where there is no need for a center--work with them

to sort of meet that particular NYCHA development's

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 22 needs in terms of senior services. So we're working

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very closely with them. I'm not familiar with the four in particular, but if they're existing senior centers there should be no change to that.

COUNCIL MEMBER SALAMANCA: Okay, great.

Then my final question is, just last week I believe all of my other colleagues also received an email from the Finance Department about the SCRE 90-day notice list in terms of seniors who did not renew their SCRE applications in which they would be at risk of their rent increasing. Does DFTA work with the Finance Department to number one, help seniors apply, and number two, remind seniors to reapply when their lease is up?

COMMISSIONER CORRADO: We work very closely with the Department of Financial Services and also with HRA to help change some of those rules to make it easier for seniors to have renewals met and have--talking some, you know, with Commissioner Banks around automatic renewals and doing whatever we can to make it easier and sort of have an opt-out option. There's a whole slew of legal issues and barriers, but we do work with those agencies, make suggestions, and we also assist seniors with filing for those

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 227 applications, both within DFTA within our Housing

Department and through our community-based provider

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network.

COUNCIL MEMBER SALAMANCA: Alright. So you're aware that currently right now there's 236 people that were part of this email list that need to renew their SCRE? So how is DFTA actually helping in terms of getting these applications renewed? What exactly is the process?

COMMISSIONER CORRADO: Well, if they come to our attention and to our housing we'll actually sit down with them and help them through that process, but we work very closely with the Department of Finance.

COUNCIL MEMBER SALAMANCA: But does the Department of Finance provide you with this list? I'm just trying to understand how do you work closely with the Department of Finance?

COMMISSIONER CORRADO: They're the ones that actually administer the SCRE program for New York City.

COUNCIL MEMBER SALAMANCA: Yes. So they provide you with this list so that DFTA can help and reach out to these seniors?

4 COUNCIL MEMBER SALAMANCA: Alright,

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because I--alright. The reason I ask is because my office was reaching out to my seniors in my Council District. I believe my colleagues are doing that as well. Just trying to figure out how can DFTA be of assistance so that their applications cannot fall through the cracks, and hence--

COMMISSIONER CORRADO: [interposing]

That's a very good point. So we'll have another

conversation about that, because we'd like to assist

you in any way that we can.

COUNCIL MEMBER SALAMANCA: Alright, thank you.

much. Can I have Council Member Salamanca's minute?

Oh, alright. Commissioner, it's really good to see you as always. Thank you for the work that you do.

I'm going to ask you specifically about your contracts with providers. You know, as Chair of the Contracts Committee, I just had a hearing with the social service providers throughout the City who are, who have many contractual problems. They've paid 80

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES,
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    AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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     cents on the dollar in general and they're paid, you
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     know, a month late. So, I want to ask you
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     specifically about DFTA contracts. So, how many
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     contracts excluding the City Council add-ons? So,
     don't even--set aside the discretionary money that
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     the Council gives. How many contracts do you have?
                 COMMISSIONER CORRADO: Four hundred
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    providers and about 600 contracts.
                 COUNCIL MEMBER ROSENTHAL: Four hundred
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    providers and 600 contracts, roughly, which is fine.
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     I'm not holding you to anything. The Mayor last
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     year--
                 COMMISSIONER CORRADO: [interposing] And I
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     also--
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                 COUNCIL MEMBER ROSENTHAL: [interposing]
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     Yep?
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                 COMMISSIONER CORRADO: like to commend
    you for holding that hearing. I did watch the full
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    hearing. It was excellent, really bringing to light
     some of the issues that have been longstanding in
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     terms of contracting and the provider community in
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     general. So, thank you for that.
                COUNCIL MEMBER ROSENTHAL: Thank you. I
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appreciate that. It was a great hearing. We learned

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 230 2 a lot. So, starting with the \$11.50 an hour that the Mayor put in to start to raise salaries for contract 3 workers. At the OMB hearing last week, the director 4 said that he is with some agencies starting to put the money in the agency budget to pass along to the 6 7 service providers. Has he done that with DFTA? 8 COMMISSIONER CORRADO: Yes, he has. COUNCIL MEMBER ROSENTHAL: How much in 9 total? 10 11 COMMISSIONER CORRADO: 3.4 million. 12 COUNCIL MEMBER ROSENTHAL: And have you 13 started allocating that to the providers? COMMISSIONER CORRADO: They're working on 14 15 reconciliating [sic] those contracts, yes. COUNCIL MEMBER ROSENTHAL: Reconcili --16 17 okay. So, let me ask you just a very simple, "which 18 comes first, the chicken or the egg?" So, usually in contracts you have to invoice in order to get paid 19 for work that you're doing. In the case of the salary 20 21 increases, will they have to have already be paying their workers at \$11.50 an hour in order to draw down 2.2 2.3 the funds, and they would have had to have done this this whole year as well as the 2.5 percent increase, 24

which I don't know if that's melded into this 3.4

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 231 number or if there's an additional amount? Which comes first? Do you give them the money to do it, or

did they have to do it already?

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are amended, right, with the additional money. So that increases the bottom line of the contracts, but as far as DFTA contracting goes, they're expense based budgeting. So, yes, they have to expense it, but how the agency actually pays it if they have enough cash flow and enough money to front and those increases, they could do that and give retrospective payment to their employees, expense it and then invoice DFTA. So, it's a balancing act and I would assume that every agency handles it differently based on their cash needs.

COUNCIL MEMBER ROSENTHAL: Okay. So, I have an agency that as a community provider provide senior meals and they have staff who do that work who had been paid—I'm making this up completely—nine dollars an hour. All year they've been paying them nine dollars an hour, but today is second week in May and they would have to retroactively pay them the increase to \$11.50 and then invoice you for that cost, DFTA, and then DFTA will pay.

JOY WANG: Yes.

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amendments.

go back and really get it on the record. Now, wanted

1 COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 235
2 to know what is the projected fiscal 2017 wait list
3 for home care and case management? Because the
4 funding right now is not in the Executive Budget.
5 COMMISSIONER CORRADO: We don't have a
6 projected wait list for home care that I can--because

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Because they're--

projected wait list for home care that I can--because we just haven't been tracking it right now, and there is none. And in terms of case management, currently we have 1,440 people on a wait list. I'm hoping that number will be reduced in the next year because we have staff and it's a backlog pretty much, and I think we have capacity to serve those 1,400, and then we'll take it from there. So, I would see a reduction in case management, and I think home care will probably remain the same.

CHAIRPERSON CHIN: How come you haven't track--I mean, how come you haven't been tracking-
COMMISSIONER CORRADO: [interposing]

CHAIRPERSON CHIN: the wait list for home care?

COMMISSIONER CORRADO: Because not every agency keeps a wait list, and we can banter back and forth, and I do this because, you know, I understand in terms in an advocacy perspective to keep a wait

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2 list, but in terms of care management and client

care, it's always good to meet those needs in some

4 other way. So it's a balancing act. So it's not

5 always a true picture, but that's a philosophical and

6 a clinical difference. So, but we will once we meet

7 | the need, we'll start asking our programs to keep a

8 wait list and make that as accurate as possible.

CHAIRPERSON CHIN: Because that's going to be very difficult for us to advocate for the additional funding or the same amount of funding that we got last year when we were able to eliminate the wait list--

COMMISSIONER CORRADO: [interposing] And we--

 $\label{eq:CHAIRPERSON CHIN: and even increase some} % \begin{center} \begin{cen$ 

wait list, but the number of service remains the same if those people continue to get services, and whoever attrites [sic] those services, another person is put on. So at least there'll be a base level of service needs that we'll still have and continue to have. A wait list is above and beyond that.

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the priority in the Preliminary Budget about the pay

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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parody and why we need to raise the salary. were all for it, and together with the advocate, and we were happy to see, you know, money put in this year, the 4.8, which is not enough, and they put extra money in the out-year which is good, but we want to move it into this year. But it was never-the wait list question was never addressed. So we need to continue to have that discussion with OMB and with DFTA to make sure that no senior falls through the crack, that we don't want anybody not getting the services that they need. They got this year, and then we want to make sure they get next year. final question I have--whatever question we didn't get to, we'll send it to you. In terms of the oversight there was 1.3 million that was put in, the new item that was put into this budget for seven fulltime positions, allowing DFTA to improve its contract and audit and oversight capacity. would you be doing that with the extra staff? that enough?

COMMISSIONER CORRADO: Okay, that's related to a DOI investigation to build capacity within our fiscal office to do an auditing function. So we'll do that. We'll hire additional staff, and

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    AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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     with that there's a plan to provide greater oversight
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     as it relates to our own flash audits and it's really
     looking at the finances of our service providers and
 4
     doing flash audits and doing a more robust type of
     audit. So, it goes from one day to two-day and
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 7
     increases the number of CPA audits that we do. So,
     once every three years as well as looking at, I
 8
     believe, the discretionary contracts as well. So,
     that'll be improved oversight.
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                 CHAIRPERSON CHIN: That's good.
                                                    So while
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     you're doing that, I think also to really consider
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     the responsibly that you will have in terms of all
     these social adult daycare program that have
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     registered with the City to see how--
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                 COMMISSIONER CORRADO: [interposing] What
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     additional support we need, and yes.
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                 CHAIRPERSON CHIN: Yeah, you could--
                 COMMISSIONER CORRADO: [interposing] Those
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     conversations are ongoing, yes.
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                 CHAIRPERSON CHIN: Okay, alright. Thank
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     you.
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                 COMMISSIONER CORRADO:
                                         Thank you.
                 CHAIRPERSON FERRERAS-COPELAND: Thank you,
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     Chair.
             Commissioner, we are wrapping up. We're
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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 240 going to send you any additional questions that you may have. Again, this Council prides itself in partnering and providing services for our seniors, but when 29 million dollars, approximately 29 million dollars that this Council puts in to your agency to support programs in your agency is considered kind of it's just going to happen. It's incredibly problematic for us. So we just want you to be the great advocate that you've always prone to be and to push OMB and to demand that your agency is properly funded, because this Council may not always be here to put that in, because we have other priorities that we also have to mitigate. So, you know, I hope that we were clear and that we've given you the tools necessary to go back and push OMB to give you what you rightfully deserve as an agency. COMMISSIONER CORRADO: Okay. CHAIRPERSON FERRERAS-COPELAND: you. COMMISSIONER CORRADO: And I thank you for that support.

CHAIRPERSON FERRERAS-COPELAND: And we're

going to have Council Member Rosenthal --

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registered before services begin July 1.

usually most contracts are registered when service

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 244
2	starts, majority, like overwhelming majority. We
3	don't
4	COUNCIL MEMBER ROSENTHAL: [interposing]
5	How many don't? I mean, if 90 percent90 percent of
6	600 contracts leaves 60 out
7	COMMISSIONER CORRADO: [interposing] When
8	we
9	COUNCIL MEMBER ROSENTHAL: [interposing]
10	in the cold.
11	COMMISSIONER CORRADO: When we issue an
12	RFP Council Member Rosenthal, when DFTA issues an
13	RFP there's quite a bit of planning that goes in. So
14	we try to time it where we'll issue the proposal.
15	COUNCIL MEMBER ROSENTHAL: Okay.
16	COMMISSIONER CORRADO: We'll have a
17	timeline where we can make the awards.
18	COUNCIL MEMBER ROSENTHAL: Okay.
19	COMMISSIONER CORRADO: Then we build in
20	enough time, hopefully, that we can register those
21	contracts prior to the beginning of the contract
22	cycle. So more often than not
23	COUNCIL MEMBER ROSENTHAL: [interposing]
24	Does the Comptroller

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 245
2	COMMISSIONER CORRADO: they get athey
3	also get an advance of the contract.
4	COUNCIL MEMBER ROSENTHAL: Has the
5	Comptroller ever denied one of those contracts or
6	slowed down approving it?
7	COMMISSIONER CORRADO: Notgenerally not
8	for new contract awards, because theywith RFP's we
9	choose and do a good job of looking at the viability
10	of those sponsors.
11	COUNCIL MEMBER ROSENTHAL: Okay. Okay.
12	And you were going to answer. How many are the 10
13	percent?
14	JOY WANG: This is on just
15	COUNCIL MEMBER ROSENTHAL: [interposing]
16	Off the top of
17	COMMISSIONER CORRADO: [interposing]
18	Mostly
19	JOY WANG: [interposing] estimate, but 90
20	percent of contracts are registered before service
21	starts.
22	COUNCIL MEMBER ROSENTHAL: Okay.
23	JOY WANG: We're on it [sic] when service
24	starts.

COUNCIL MEMBER ROSENTHAL: Okay.

Department for the Aging, and now we will hear from

CHAIRPERSON CONSTANTINIDES: Thank you,
Chairperson Ferreras-Copeland. Thank you for your
continued excellence despite the long day. I do have
a prepared statement, but I will forgo that in the
interest of time. I will say I'm looking forward to
hearing from DEP. I wish the Commissioner well, and
definitely look forward to hearing more about the
third water tunnel amongst other things today. Thank
you very much.

CHAIRPERSON FERRERAS-COPELAND: Deputy Commissioner--Acting Commissioner, I'm sorry. My Counsel will swear you in, and then you may begin your testimony.

COMMITTEE COUNSEL: Do you affirm that your testimony will be truthful to the best of your knowledge, information and belief?

COMMISSIONER LAWITTS: I do.

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COMMITTEE COUNSEL: Thank you.

CHAIRPERSON FERRERAS-COPELAND: If you want to abbreviate your opening statement, that would be amazing, too, but whatever. No pressure.

COMMISSIONER LAWITTS: Okay. Now? Okay. Our opening statement is shorter than usual, so with the Committee's indulgence, I would like to read it, and thank you Chairs Ferreras-Copeland and Constantinides. I am Steve Lawitts, First Deputy Commissioner New York Department of Environmental Protection, and as you just acknowledge, serving as Acting Commissioner for the next month while Commissioner Lloyd is on a brief medical leave, and Commissioner Lloyd appreciates your well wishes and looks forward to returning to DEP in June. I am joined by several of my colleagues at the table, and I will start on my right, your left: Deputy Commissioner of Sustainability, Angela Licata; Deputy Commissioner of Engineering, Design and Construction, Vincent Sapienza; Acting Deputy Commissioner of Public Affairs and Communications, Eric Landau; and on my left--that's correct--Deputy Commissioner of Water and Sewer Operations, Jim Roberts, and Assistant Commissioner of Budget, Joseph Murin.

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 249 we have other staff that we may call on as the case dictates. So, I appreciate the opportunity to testify about the fiscal year 17 budget. As you know, DEP has overall responsibility for the City's water supply and sewer system, including providing drinking water to all New Yorkers, maintaining pressure to fire hydrants, managing storm water, and treating wastewater. In addition, DEP also regulates air quality, hazardous waste, and critical quality of life issues, including noise. Before I review our Expense and Capital budgets I would like to review with the Members the water rate increase proposed for Fiscal Year 17. Although we understand that no increase is ever welcome, the need to maintain and improve the delivery of water and sewer service is critical. In the absence of state and federal assistance for drinking water and wastewater infrastructure, water and sewer rates paid by our customers are the only source of revenue to support this service, which is essential for local public health, quality of life and economic development, and which is highly regulated at the state and federal levels. On April 8th, we proposed a 2.1 percent increase to the New York City Water Board, which, if

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 250 adopted would represent the lowest increase in 16 years. Factors that allowed DEP to slow the growth in the proposed rate, while ensuring funds are available to advance all major programs on schedule in fiscal year 17, include internal cost controls, strong revenues, interest rate savings, and the Administration's return of the rental payment. internal cost controls, our operations and maintenance expenses for FY 16 are 126 million below projections. Expenditures on needs like contracts, energy and fuel oil, and real estate taxes on watershed lands were not as high as anticipated, adding additional one-time savings. In addition, through efficiencies in procurement and in technological improvements, DEP has created targeted savings that are not expected to affect current services. We've had strong revenues. Strong collections are due, in large part, to DEP's substantial completion of the installation of the wireless meter reading system, also known as automated meter reading or AMR. Over 820,000 AMR devices have been installed on 97 percent of those properties citywide. This has resulted in an 83 percent reduction in estimated bills since 2009 and a

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 251 62 percent reduction in billing disputes since 2011, which have been accompanied by improved revenue collection since bills are reflective of actual readings. We benefit from interest rate savings due to continued low interest rates. That service was 121 million lower than projected for FY 16, and the return of the rental payment building on Mayor de Blasio's commitment to reduce the rental payment. The FY 17 rental payment was lowered by 50 percent from 244 million to 122 million. Under the proposed rate, a typical single-family homeowner will see an increase of \$1.85 per month, on average, and a typical multi-family home with metered billing will see an increase of less than \$1.20 per month per unit. In addition, as part of this year's rate proposal, DEP continued, expanded, and introduced a number of progressive changes to the water and wastewater rate schedule for FY 17, including: freezing the minimum charge for the third consecutive year for close to 150,000 customers who use fewer than 100 gallons per day, which a quarter of all single-family homeowners do, many of them seniors. Those customers are currently billed at the minimum water charge of \$1.27 per day, including wastewater;

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 252 expanding the Home Water Assistance Program, which currently provides a 116 dollar credit to almost 52,000 New Yorkers who are recipients of the federal Home Energy Assistance Program, or HEAP, and lowincome seniors and disabled homeowners who receive the City Department of Finance Tax exemptions. This year the program will be expanded to include an additional 68,000 senior homeowners who make less than 50,000 dollars per year, based on income eligibility confirmed by the Department of Finance. We are creating the Multi-Family Affordable Housing Credit, which will provide a 250 dollar credit per unit to any multi-family residential property that meets affordability criteria and signs, at a minimum, a 15-year affordability agreement with New York City Housing Preservation and Development Department and/or the New York City Housing Development Corporation. In total this program will provide 10 million dollars of assistance to affordable housing projects serving as many as 40,000 units, and will have the effect of reducing most of their annual bills by about 25 percent. As you all know, Mayor de Blasio made an announcement on April 25<sup>th</sup> of this year, when he decided not to collect the remaining 50

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS percent or 122 million dollars of the rental payment, five years sooner than originally projected. Returning this payment to DEP will provide for a onetime credit of 183 dollars to all Tax Class 1 properties, which includes one, two and three-family homeowners. If adopted by the Water Board, DEP will be able to issue these water and sewer bill credits by the end of the summer to all 664,402 properties in Tax Class 1. The full elimination of the rental payment will also result for all of our ratepayers in a total savings of seven percent or 1.1 billion dollars through fiscal year 2020. The New York City Water Board is currently holding public hearings on the rate, one in each borough with tonight's hearing being in Queens, and is scheduled to meet and adopt a rate for fiscal year 17 on Friday, May 20th. Moving on to City Water Tunnel Number Three. I want to address this. As you know, the City began construction of the tunnel in 1970, and it is one of the largest, longest-running public works projects in the City's history or the nation's for that fact. While work on the tunnel has already taken 46 years and around four billion dollars, it is a crucial conveyance that moves water from Hillview Reservoir

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 254 into the city, and will provide redundancy for City Water Tunnels Number One and Two. In 2013 we activated the final leg of the Manhattan portion of Tunnel Number Three and laid the groundwork to get water flowing into the Brooklyn/Queens leg of the tunnel. The tunnel and most of the infrastructure for the shafts that supports it are complete. Just two shafts remain to be designed and constructed. As you know, Mayor de Blasio has prioritized the construction of the remaining two shafts, and has included 685 million in the Executive Budget and the upcoming 10-year strategy, allowing for an accelerated construction of the shafts to begin in 2020, one year earlier than previously projected, as well as ensuring that the tunnel is activation-ready by the end of 2017. Specifically the budget includes 357 million dollars for the Four-Year Capital Plan for site acquisition, design, excavation, and construction of shafts 17B and 18B, the two remaining shafts, and 300 million will be added in the upcoming Ten-Year Capital Strategy in January 2017 for the installation of mechanical and electrical equipment. Twenty-one million dollars is for the immediate disinfection to test the Brooklyn/Queens section of

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 255 Tunnel Number Three, making it activation-ready, contingent upon regulatory approvals, by the end of 2017. This means that the tunnel will be ready as a backup to deliver potable water within 48 hours, should the City confront an emergency that would require additional redundancy to existing Tunnel Number Two, and seven million dollars to construct a new connection between Water Tunnel Number Three's Brooklyn/Queens section and the Richmond Tunnel to Staten Island, which will ensure that Staten Islanders have yet another back-up connection. efforts are essential to our City, and they come on top of multiple layers of redundancy already built into our water-supply infrastructure. Our drinking water is frequently renowned as the best in the country, exceeding all Federal and State standards for quality. The system that delivers it is safe, reliable and secure. I thank the Mayor for prioritizing this essential project and ensuring that the kinds of water crises happening elsewhere around the country and the world, could not happen here in New York City. On the Expense Budget, the projected Expense Budget for the current fiscal year, FY 16, is 1.48 billion. This includes approximately 221 million

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 256 in Community Development Block Grant or CDBG funds for which DEP serves as the contracting entity for the City. For FY 17 we expect DEP's Expense Budget to be 1.44 billion, including 175 million in CDBG funding for the Build It Back program. Highlights of net changes are under new needs: An increase of 28.7 million to fund the dredging and removal of CSOimpacted sediments from Flushing Bay; 21.3 million for the continuation of various programs related to the Filtration Avoidance Determination, or FAD, in the upstate watershed areas; 14.8 million in collective bargaining for Sewage Treatment Workers, Environmental Police Officers, marine titles and Painters; 10.1 million for treatments and additives used to keep our drinking water safe and of the highest quality; 7.2 million for spare parts and equipment needed for operations; 5.2 million for higher-than-anticipated contract prices for the removal of biosolids at wastewater treatment plants; 2.7 million to fund 18 engineering positions, contracts, and software licenses for the city-wide Drainage Plan; and one million to fund six positions for Forestry Program staff and Timber Harvest Contracts Upstate. And on the savings side,

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 257 decreases of 18.5 million for targeted OTPS reductions; a one-time decrease of 4.2 million as a result of funds received from the Demand Response Program for energy usage reductions at our Wastewater Treatment Plants at peak times; and due to lowerthan-forecasted prices for heat, light and power and various fuel oils, DEP expects to see price reductions in those areas. DEP has also been using digester gas, where practical, in lieu of heat, light, power or fuel oils. Combined, these savings are expected to be 21.3 million. The Expense Budget breaks down into the following large categories: Personal services, 520 million or 36 percent of our total Expense Budget to pay the salaries for our nearly 6,000 funded positions. As with other agencies, changes in employee benefits are not shown in the agency's budget. Taxes on Upstate watershed lands are 167 million or nearly 12 percent of the Expense Budget. The ownership of the watershed lands represents a critical investment in maintaining the--CHAIRPERSON FERRERAS-COPELAND: me, Commissioner, I hate to interrupt you. I just wanted to acknowledge because I know they're here on

a school trip. We have IS 171 from Brooklyn in

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AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 258

Council Member Espinal's district up in the balcony.

So, today, we're doing oversight. Hello. We're doing

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.

4 oversight on the City's budget, and this is your

5 budget. So thank you for coming to your house. You

6 may continue.

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ERIC LANDAU: If you bear with us for one second, in an attempt to even shorten our testimony further, we're going to--obviously, we submit the entire testimony for the written record, but we'll highlight a couple key--further key points. Thank you, Chairman.

commissioner Lawitts: So, highlights for our Capital Plan. On the East Side Coastal Resiliency Project we'll invest 505 million, or the City will, we the City, of which DEP's component is 170 million to integrate the coastal flood protection system along the eastern shore of Manhattan, from 23rd Street to the Manhattan Bridge. In Southeast Queens, as you know, alleviating flooding in Southeast Queens is a major priority for us. In 2015, as part of OneNYC and our Ten-Year Capital Plan, Mayor de Blasio announced a 1.5 billion dollar program to substantially accelerate relief in Southeast Queens by pairing traditional sewer

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 259 construction with green infrastructure throughout the region. The FY 16/20 Four-Year Plan includes 778 million of this funding. And under reservoirs and over the next five years, the Administration is proposing to invest an additional three billion in protecting the quality of our reservoirs and the integrity of our dams, providing for treatment where necessary, and maintaining and repairing the water main system conveying potable water to all New Yorkers. We have budgeted 276 million dollars for the reconstruction of dams in our three watersheds, Catskill, Delaware and Croton. And on sewers, everyone's favorite topic, the Executive FY 16/20 Capital Plan projects three billion of spending on sewers, including: 1.1 billion for replacement of sewers, storm, sanitary or combined, including the Mayor's initiative for accelerated replacement of some of our oldest infrastructure; 1.6 billion for new sewers of all types of which storm sewers as a category by itself, either new or reconstructed, accounts for 1.3 billion of projected spending, of which 209 million is for high-level storm sewers, and 359 million of the total is for both the conventional sewers and the lands necessary to create Bluebelt

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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that you might have.

260 systems, which are being extended beyond Staten Island to Springfield Lake in Queens, Van Cortlandt Park, the New York Botanical Gardens in the Bronx, and other locations. On behalf of the almost 6,000 employees of DEP who make a difference each and every day for our environment, I want to thank the Chairs and committee members for their support of our agency and express our continued commitment to work with the Council and your committees going forward. completes my prepared statement, or most of it. Thank you for the opportunity to present my testimony. I look forward to answering any questions

CHAIRPERSON FERRERAS-COPELAND: Thank you, Commissioner, and thank you for abbreviating your opening statement. I unfortunately just got the hick-ups, so that's part of -- so bear with me. A longstanding issue in the neighborhood surrounding Flushing Bay is the bad smells and we've been partnered and you've been able to support us, in particular in this part of the district with the dredging project with the 28.7 million budgeted for fiscal 2017 to dredge the bay. What kind of relief can residents expect from their nuisance odors?

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COMMISSIONER LAWITTS: Yes, so the dredging project when completed is expected to provide significant mitigation to the odors created by the sediments that are left by the combined sewer overflows, and while we are commencing this work in fiscal 17, we expect it to last approximately three years, the construction period.

CHAIRPERSON FERRERAS-COPELAND: And in your experience, will the mitigating of the--or the dredging of the bay, could it potentially raise the odor, or can it make it worse while you're mitigating it?

COMMISSIONER LAWITTS: Well, when the sediments get dredged and get moved to the surface, that yes, can--that can cause odors. So, there could be a period in fact where the perception and the reality might be that the odors are worse than on some other days that you've already experienced.

CHAIRPERSON FERRERAS-COPELAND: So, can we expect that consistently for three years or?

COMMISSIONER LAWITTS: No, I would think not consistently, but at times, and so--and we have Vincent Sapienza, our Deputy Commissioner of

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2 Engineering, Design and Construction, who can address this more.

VINCENT SAPIENZA: Yes, just regarding the periods of time when dredging is going to be done, there are certain windows when the New York State Department of Environmental Conservation allows us to dredge because there are fish spawning at certain times of the year. So, we can get to that information as to what specific months we will be dredging.

CHAIRPERSON FERRERAS-COPELAND: That
would be great just so we can give a heads up to
constituents, because right now we know the smell
happens only after very hard rains, and that'll last
about two days usually. What measures are being
taken to control the combined sewer overflow
discharge in the bay? Because we also understand
that it's old sediments. It's new. I know that we
created some new systems over at Willet's Point. So,
what are we doing so that we're not in this situation
15, 20 years from now?

COMMISSIONER LAWITTS: Yes, ma'am, Chair.

So, a project is underway to modify five of the regulator weirs along the high-level sewer system.

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 263 that's projected to be completed in about two years, in June 2018, and it's projected to reduce the combined sewer overflow discharges by about 167 million gallons per year of which a small portion will be attributable to the longer term green infrastructure program in this drainage area, and we have additional CSO mitigation alternatives that we're currently evaluating under the Flushing Bay CSO long term control plan.

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CHAIRPERSON FERRERAS-COPELAND: Thank
you. And I wanted to specifically, now that you
mentioned the CSO's--specifically, under the first
amended Nitrogen Consent Judgement and various
regulatory requirements, DEP needs to comply with new
stringent nitrogen limits in the East River and
Jamaica Bay. What impact if any does the current
state of the nitrogen have on the water body and
local residents, and how does the DEP plan to address
and comply with the new regulatory requirements?

COMMISSIONER LAWITTS: Right. So, we've already attained significant reductions in the nitrogen discharges affluent from our wastewater treatment plant. The nitrogen in the East River has been reduced from almost 96,000 pounds per day down

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 264 to about 37,000 pounds per day, and in Jamaica Bay, the affluent nitrogen discharges have been reduced from 45,000 pounds per day down to about 25,000

5 pounds per day. So, those are both significant

6 percentage reductions.

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CHAIRPERSON FERRERAS-COPELAND: Thank you. My second round of questions I'll ask about flooding. I'm sure many of my colleagues have questions about the water rates. I wanted to talk about the water and sewer billing system before I have my Co-Chair ask his questions. The Executive Plan includes 1.1 million in fiscal 2018 and 2.9 million in fiscal 2019 to conduct a study for the replacement of the--excuse me--current water and sewer billing system. What are the deficiencies in the current billing system? example, it's certain information not being captured properly. Is this impacting service delivery to customers in any way, and who will conduct the study once an RFP has been issued to build the system? the Department open to discussing specifications for the system within the Council, from the Council?

COMMISSIONER LAWITTS: So, I'll answer the last question first, and we're certainly open as we go ahead and specify what this system will be to any

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 265 suggestions that the Council might have. The current billing system which was installed in the 1990's at the time that we began installing meters citywide and converting from flat-rate billing to metering system is the billing system that's still in use, and while it bills and accounts for collections accurately, and there's no question about that. It's an accurate system, but because of its age and because it was developed in Cobalt [sic] which is a--was a widely used computer programming language at the time, but is no longer, and yes -- so it's very inflexible, and the reason we've been able to roll out a number of customer service improvements over the last several years when we installed automated meter reading and we gave our customers the ability to see their water consumption online and to see their bills online is because we've been able to layer internet web applications on top of this very old system. So, any time we want to roll out a customer service improvement, it takes a lot more programming resources than if we had a modern system in place. So, the money that you referred to in your question is to get what we call in the industry a trusted advisor, and this is a consultant who is going to

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2 help us assess what's out in the market in terms of

3 widely used customer care systems or billing and

4 | collection systems, and they will help us write the

5 request for proposals for the system, and they will

6 help us when we receive proposals from a software

7 | vendor and a system integrator to evaluate those

proposals and eventually select a firm or firms to

9 deliver the system.

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CHAIRPERSON FERRERAS-COPELAND: Thank you very much, Commissioner. Now we will hear from Chair Costa followed by--where's my sheet? Oh, okay, alright.

CHAIRPERSON CONSTANTINIDES: Council
Member, I'm going to let my colleague from Queens,
Rory Lancman, ask one question before I go into a
deeper dive, so.

COUNCIL MEMBER LANCMAN: Thank you,

Chairs. I have to run, and we started a bit late.

My question is regarding the water rates, and we're

all very glad to see the Mayor finally doing away

with the rental payment. But I don't understand why

we are proceeding with a water rate increase if we

are not collecting—if DEP does not have an

obligation to make a rental payment. Very simply,

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 267 the original rental payment was 244 million dollars. Cut that in half with a rebate, to 122 million dollars, the 2.1 percent increase was going to raise about 75 million dollars. So the entirety of the rate increase was going to be spent on the rental payment. Now we don't have the rental payment. DEP has bragged deservedly that you don't need any additional revenues other than what you were going to raise from the rate increase, and again, all of that was going to go to the rental payment. So, without the rental payment, why are we still raising the Why are we still collecting this rates? approximately 75 million dollars? What are you going to do with that money that you didn't need to do two months ago?

Member Lancman, it's--even without the rental payment, it is important for us to continue to maintain a strong revenue base, and it's very important to us. It's important to our bond holders to see the base continue to grow, even by small percentages over the years. The 183 million, as you observed, will go to Tax Class 1. Almost--

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dollars.

2 COUNCIL MEMBER LANCMAN: Yeah, no, no,

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no. We're all in favor of that. We're happy with the--

COMMISSIONER LAWITTS: [interposing] Okay.

COUNCIL MEMBER LANCMAN: elimination
rental payment.

COMMISSIONER LAWITTS: Okay.

COUNCIL MEMBER LANCMAN: I just want to know why you're continuing. You're still raising the rate this year, and as I understand your explanation, it's to pay for the credit that you're going to give to the Class One property owners. So, basically, all the--the non-Class One property owners, multiple dwellings including many in my district, Briarwood in particular, they're going to be charged a 2.1 percent increase to fund the rebate that's going to be given to the other--the Class One homeowners. Whereas, if you simply did not raise the rate at all, which you don't need to do to fund the operations of DEP, everybody would--rates would remain the same and not one class of homeowners is being charged a rate increase to have a credit to another class of homeowners. I just don't understand the whole--the machinery of it seems pointless to me.

COMMISSIONER LAWITTS:

We take--yes,

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Council Member Lancman, we take a long term view on the rates, and our long term objective on the rates unlike some other water utilities around the country are--you know, we want to look at what our needs are five and 10 years out in the future, what our debt service is going to be, what payments we have to make many years in the future, and looking at those long term obligations we want to smooth out the rates over that five to ten year period so that we don't subject our customers, our 835,000 customers, to a decrease in one year followed--only to be followed by a larger than normal increase in the next year.

COUNCIL MEMBER LANCMAN: Well, I don't know--

if I can just finish Council Member? So, if we did forgo the 2.1 percent rate increase, all other things being equal, we would be looking at a larger increase for next year, versus the one that's currently projected for next year. We would have to make up for that loss in revenue in the following year, and we don't want to subject our rate payers to an up and

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down, year after year surprise on rates. We want to keep them as level as we can over the long term.

COUNCIL MEMBER LANCMAN: Okay. Thank you very much.

COMMISSIONER LAWITTS: Thank you.

CHAIRPERSON CONSTANTINIDES: Council Member Lancman, we are joined by Council Member Matteo from Staten Island, Council Member Johnson from Manhattan, Council Member Miller from Queens, Council Member Rosenthal from Manhattan, Council Member Donovan Richards from Queens, and Council Member Dan Garodnick from Manhattan. So, very quickly, regarding city Water Tunnel Number Three. So there's been a lot of discussion about that. Let's do a little bit of a deeper dive. Can you please walk me though your Council Member, and more importantly, you know, specific benchmarks and deliverables that we can sort of be aware of moving forward, that we can see what progress looks like as we're moving towards the date to one, start construction a year earlier, but also its finally, but also its final completion date. Sort of walk this committee through, you know, from soup to nuts how we get from

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where we are to where we need to be and what that timeline looks like.

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COMMISSIONER LAWITTS: Sure, Mr. Chair, and if I could just start by saying that acknowledging that in our last hearing, perhaps we could have been a little clearer about the status of the tunnel—or a lot clearer, but—

CHAIRPERSON CONSTANTINIDES: Thank you for that.

just want to make it clear for everyone that even going back to the last hearing. The tunnel itself was never delayed from the original projections that were discussed in 2013 as we opened up the final Manhattan leg of water tunnel Number Three. And it was our intention and commitment to commence the construction on those two remaining shafts, in 2021, but we did temporarily remove the funding for that form our ten-year plan because we were trying to balance our 10-year plan. We knew we weren't' going to have to bring that money back I until we were ready to construct those shafts in 2021. And so we didn't lose any time by temporarily removing that, and I mean unfortunately it's--that's one of the

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 273
2	aspects that often arises in the development of the
3	10-year plan is that we have more needs than we have
4	funding available temporary, but it was always our
5	intention as it is right now to bring that funding
6	for the out-years back in. So now
7	CHAIRPERSON CONSTANTINIDES: But you had
8	52 million dollars, and we sat here
9	COMMISSIONER LAWITTS: [interposing]
10	Right, we had 52 million dollars
11	CHAIRPERSON CONSTANTINIDES: [interposing]
12	when we sat here in the Preliminary Budget.
13	COMMISSIONER LAWITTS: We had 52 million
14	dollars
15	COUNCIL MEMBER CONSTANTINIDES:
16	[interposing] You're talking like 52 million dollars
17	for engineering and for site
18	COMMISSIONER LAWITTS: [interposing]
19	Right.
20	CHAIRPERSON CONSTANTINIDES: of
21	acquisitions
22	COMMISSIONER LAWITTS: [interposing]
23	Right.
24	CHAIRPERSON CONSTANTINIDES: and now we're
25	at 300 and

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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     AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS
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                 COMMISSIONER LAWITTS: [interposing] WE
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     have 357 million now.
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                 CHAIRPERSON CONSTANTINIDES: Right. So
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     now--
                 COMMISSIONER LAWITTS: [interposing] In
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     the Four-Year Plan.
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                 CHAIRPERSON CONSTANTINIDES: So what does
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     that get us, and how do we--
                 COMMISSIONER LAWITTS: [interposing]
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     That's right [sic].
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                 CHAIRPERSON CONSTANTINIDES: walk me
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     through as I asked.
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                 COMMISSIONER LAWITTS: Sure.
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                 CHAIRPERSON CONSTANTINIDES: How we go
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     from where we are now--
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                 COMMISSIONER LAWITTS: [interposing]
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     Right.
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                 CHAIRPERSON CONSTANTINIDES: where we
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     need to be.
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                 COMMISSIONER LAWITTS: So, and as has
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     been publicized over the last few weeks, so we found
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     a way to accelerate the construction schedule from a
     2021 start to 2020 start. That's the 300 million
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     dollars additional is for the construction of the two
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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 275 staffs, 17B and 18B, and then we will add an additional 300 million when we next update our Ten-Year Capital strategy this coming January, and that second 300 million will be for the mechanical equipment I the shafts, and in the preparation of the tunnel to go into distribution following the completion of the shaft construction and the equipping of those shafts. In the meantime, we are also on course to activate the tunnel by the end of 2017, and as we indicated in the written testimony. We are on a course to prepare it to have potable water available for distribution within an approximate 48 hour lead time if we needed to put that water into distribution. We are committed to having that ready by the end of 2017. currently in discussions with our regulators, the City Health Department and the State Health Department on how to best disinfect the tunnel before filling it up with water that could do into distribution, and the way in which it would go into distribution in this interim period, if we needed to, is we can do that without having constructed shafts 17B and 18B, but we need shafts 17 and 18B for the long-term. Just like many other things we do for the

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2 long term, we need those shafts not only to provide

3 connection to local distribution network in the

4 future, but for the longer, longer term to eventually

5 connect to city water tunnel stage four which would

6 provide additional redundancy between our Hillview

7 reservoir in Yonkers [sic] and Queens, and the

8 Queens' section of City Water Tunnel Number Three.

CHAIRPERSON CONSTANTINIDES: So, let's say you're disinfecting the tunnel by the end of 2017, so if the possibility arose between the time that the shafts were, you know, fully operational and, you know, now you'd be able to get water through there beginning in January of 2018. How long does that disinfecting process take? What is that, you know, if we have a problem in 2019, 2020, the water—the tunnel's not being used, how does that sort of age over time without water being in the system?

Like, how does—walk me through again, you know, how that money is spent.

COMMISSIONER LAWITTS: Right.

CHAIRPERSON CONSTANTINIDES: And why that's important we spend this money for the end of 2017, and how does that work?

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3 try to answer. There was so many part question.

CHAIRPERSON CONSTANTINIDES: Yeah.

COMMISSIONER LAWITTS: I'll try to answer some of that, and then I'm going to turn to Jim Roberts for some of this. But, so one--how long it takes to disinfect will depend on -- there's two potential methods of disinfection. One is flushing the tunnel with water. The other would involve a longer cleaning of the tunnel. Those are the discussions we're currently having with the City Health Department and then the State Health Department. And just to add to what you were saying about when we do that and we have potable water between 2018 and the completion of the shaft construction, there will come a time when during the shaft construction when the excavation of those shafts reaches a point where it's close enough to the water tunnel itself, we would empty the tunnel at that point, because we don't want to take the risk that the full and pressurized water tunnel would be subjected to the additional vibrations and blasts and so on associated with the continued excavations of the shafts. And for more, I am going to turn to

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2 Deputy Commissioner of Water and Sewer Operations,

3 Jim Roberts, who will--who is operating the tunnels

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JIM ROBERTS: Council Member--[off mic] First I'll turn the mic on. I think the part of the question that Commissioner Lawitts didn't get to is the -- how we keep the future tunnel in operation, how we keep it in readiness, and that basically is a process that we are going to work through with the-to the satisfaction of both Health Departments, City and State, but it essentially means cycling water through and keeping it fresh. We do--we are actively looking at the possibility of being able to actually move it into distribution if that--you know, to be using it as opposed to a state of readiness, but right now our posture on it is that we would bring it to the state of readiness, keep it through--bless you -- through testing and basically turning it over to keep it fresh so that we'd be able to put it in service at a notice.

CHAIRPERSON CONSTANTINIDES: I guess the last question I have on this particular topic, what is the anticipated completion date for Water Tunnel Number Three, shafts and all?

2 COMMISSIONER LAWITTS: So, with

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everything we just described including the construction, the equipping of the two shafts, the subsequent disinfection of the tunnel before it refills with water, we're looking at 2025.

CHAIRPERSON CONSTANTINIDES: That's everything? It'll be operational? It'll be up and running? All the shafts?

COMMISSIONER LAWITTS: Yes, and also-yes, that's everything.

CHAIRPERSON CONSTANTINIDES: Okay. And in the interest of time I'm going to move onto another topic. I'm sure some of my colleagues are probably going to follow up on this. Looking at biosolid contracts—

COMMISSIONER LAWITTS: [interposing] Yeah.

CHAIRPERSON CONSTANTINIDES: I'm going to give them a moment to get your notes out, but the Department relies on landfill sites close enough to New York City to allow for two truck trips a day to dispose of biosolids. Recently two landfills significantly reduced the tonnage of material they would accept from two times a day to one trip a day, which increased the cost of its disposal. Biosolid

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, aging, environmental protection & subcommittee on senior centers 280 contracts were budgeted for 39.9 million in fiscal 15, 41.5 million in fiscal 16, and in this budget we're looking at 50.6 billion. I know you had added an extra 5.2 as part of that. Has the study—has the Department conducted a study on this costly but very critical program to control expenditures of things we can do to either site—you know things we can do here in the neighbor—in New York City? If you have, please share that with committee and which tests you have done, studies you have done, and if not, do you

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plan on doing a study?

not conducted a formal study, but we are in the process of evaluating additional options for biosolids removals and their eventual use, whether it is to continue to go to landfills or to provide some beneficial reuse. Typically, if we put out a contract that provides for a beneficial reuse option, that tends to be a significantly higher cost per ton as opposed to a contract to simply dispose of the biosolids in a landfill. It is getting more difficult to find capacity in nearby landfills. We had contracts for landfills that were closer by like Tullytown, Pennsylvania, but over the years because

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 281 of changing state regulations, we are not able to use those landfills to the extent that we could in the past. So, the trend has been as we put out new contracts for biosolids, we have to take them to more distant landfills, which as you just observed, increases our transportation costs, reduces the transportation productivity, and I'll just say I-before coming to DEP I spent 10 years at the Department of Sanitation. So, I know it's difficult to find landfill capacity, and for some reason there's a bit of a stigma out in the landfill industry about accepting waste, whether it's municipal waste from Department of Sanitation or from us, that comes from New York City, but our sludge is certainly no worse than anyone else's.

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Would agree with that, but I will say that we do need to start looking at other solutions here and being more creative, because it looks like we're in two years our costs have increased by 11 million. It doesn't look like they're going to be going down anytime soon. So I hope that the Department will take a strong look at either a study for beneficial use or trying to come up with some sort of creative

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 solution, because at some point it's going to become 3 extremely cost-prohibitive for us not to have that type of plan in place. 4 COMMISSIONER LAWITTS: Yes, we will. CHAIRPERSON CONSTANTINIDES: And I will 6 7 come back on a second round for filtration avoidance determination questions, but I will, in the interest 8 of time and respect of my colleagues, I'll let them take a round first. 10 CHAIRPERSON FERRERAS-COPELAND: 11 Thank

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Chair. We will hear from Minority Leader Matteo
followed by Council Member Johnson followed by
Council Member Miller.

COUNCIL MEMBER MATTEO: Commissioner, welcome. I just--

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COMMISSIONER LAWITTS: [interposing] Thank you.

COUNCIL MEMBER MATTEO: want to start off by reiterating some of the comments I made at the hearing the other night, and I do believe it's important to recognize your staff Jim Roberts and Eric Landau, and Mario Bruno, and your wonderful staff that are on site on Staten Island, Steve Sforza and Jason Siminara [sp?]. They respond to me 24/7,

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 283 and it's a testament to DEP, and I do want to make sure that's said and it's appreciated especially on my end and from my constituents. So, thank you. Some quick questions I just want to run over. The 35 schools with the increased lead over the past year. I was wondering if we can go over the status of those schools. What is the protocol for testing, and when you find out that a school may have some elevated levels, what are the precautions that are taken place and what is the reality at the schools? Should they not be drinking the water? What is DEP exactly Just protocol and just to go over the system doing? and the system that's in place basically.

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been working very closely with the Department of
Education and the School Construction Authority, and
so schools that have higher levels of lead have been
following a flushing protocol where at the beginning
of the school day before the students arrive, they've
been flushing the water that by the time the students
arrive and hopefully most of the faculty arrives, the
water is running clear, so to speak, and that the
lead levels are significantly reduced from what they
otherwise would be on that first flush. The

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 284 2 Department of Education also has created a website 3 where anyone can go and look up a school that they're 4 interested in and see what the lead results have been, and--COUNCIL MEMBER MATTEO: [interposing] So 6 7 the 35 schools there are deemed safe? The 35 schools 8 that were--the Staten Island schools, they're deemed--the water level is safe now, and--COMMISSIONER LAWITTS: [interposing] Yes. 10 11 COUNCIL MEMBER MATTEO: And so the 12 Department is -- of education -- is giving you the list 13 of schools that you follow up with testing or testing just occurs across the board? I'm just trying to 14 15 figure out where the testing is. You're just going 16 around and testing, or now that these--17 COMMISSIONER LAWITTS: [interposing] And Eric Landau will--18 19 COUNCIL MEMBER MATTEO: [interposing] 20 Please. 21 COMMISSIONER LAWITTS: amplify. 2.2 ERIC LANDAU: Thank you. So, as we 2.3 testified in the past, it's also important to just sort of start a little globally that New York City's 24

water is virtually lead-free. We have a thousand

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 285 sampling stations across the City. Between those sampling stations and the water Upstate in the reservoirs the water is tested accumulatively about 500,000 times a year. When it gets to the property, there can be some lead intrusion if there is internal lead plumbing in the building, whether it's your home or a commercial property. In 2002, DEP worked with the Department of Education to develop a testing protocol for all schools that DOE implements. then by 2010 worked with all city agencies to replace any known lead service line, which can be a primary cause of lead intrusion, which were banned. All lead service lines were banned in 1961, but any building built before that. And so we worked with all those agencies across the city for any city-owned building. We're going back through those properties now, going back working with those agencies to ensure any new building saying [sic] that has been added on as a city property that was not previously, say a new school or a pre-k facility that was not part of the-not a city-owned building pre-2010 is also checked, and any lead service line found is immediately being removed working with the School Construction Authority. Any school that does test for using that

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 286 protocol we helped DOE develop back in 2002, any school that does test with a high level of lead or an elevated level of lead, as Commissioner Lawitts said, they're immediately put on a flushing protocol. They determine where that elevation level is coming from. Say it's coming from a water fountain, for example, that fountain is removed or it's marked to not use until it can be replaced again by combination of DOE or School Construction Authority. So, any of those 35 schools, for example, would be on a flushing protocol. They would be identifying, DOE and SCA would be identifying where the specific issue of lead in the building is and then working to fix it as quickly as possible, and again, the Department of Education announced in March with the Health Department a new online web portal where anyone in the City can go and find out any school and whether or not -- what the results of the testing are and whether or not they're on a flushing protocol. COUNCIL MEMBER MATTEO: And notification, I assume from the parents, would just go from DOE, right?

ERIC LANDAU: That would be my

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assumption, yes.

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 287 2 COUNCIL MEMBER MATTEO: Alright, thank 3 you. 4 ERIC LANDAU: Thank you. COMMISSIONER LAWITTS: Thank you. CHAIRPERSON FERRERAS-COPELAND: Thank 6 7 you. Council Member Miller? 8 COUNCIL MEMBER MILLER: Thank you, Madam 9 So, let me just piggy back on my colleague over there. How--I certainly agree with you, 10 11 Commissioner, that we have the best water anywhere in 12 the country, but how do we kind of get that message 13 out and where does the public go to get the information that validates that fact, that we do have 14 15 the safest water anywhere in the country? 16 COMMISSIONER LAWITTS: So, there are 17 several places. You can go to our website, 18 nyc.gov/DEP. We publish, as all water utilities are 19 required to do in this country, an annual water 20 quality report. We recently published the report for 21 the last year, and that will show in great detail actually tables of all of the elements of concern 2.2 2.3 that might be in a drinking water system, and you'll see on row after row after row of that for almost 24

every element that might be of concern. We have non-

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 2 detect. In other words, there's not a presence of any of those elements in our drinking water. Besides 3 that annual report, there's a lot more information 4 about water quality on our website--COUNCIL MEMBER MILLER: [interposing] So 6 7 we can go right to--8 COMMISSIONER LAWITTS: [interposing] 9 throughout the year. COUNCIL MEMBER MILLER: DEP website? 10 11 COMMISSIONER LAWITTS: Yes. 12 ERIC LANDAU: And in addition, Council 13 Member, we, every year when we publish the water quality report, we work with the Health Department to 14 15 advertise and publicize that information, and this 16 year we're currently working with them on a marketing 17 campaign that they're launching about drinking tap 18 water in general, which--19 COUNCIL MEMBER MILLER: [interposing] So--20 ERIC LANDAU: addition link to the water 21 quality report. Following the events in Flint, 2.2 Michigan this year, we immediately got word out to 2.3 all the elected officials in the City and all of the Community Boards about the quality of New York City 24

drinking water, and then for lack of a better term,

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, aging, environmental protection & Subcommittee on Senior Centers 289 we took that show on the road a little bit and have done presentations before every district service and borough service cabinet in the City to inform people that the water quality is of the highest standard, that it is tested 500,000 times a year, and that any property owner that would like a--to test their own, the water coming out of their tap can call 311 for free lead test kit.

COUNCIL MEMBER MILLER: Good, thank you.

That is precisely what we were looking for there.

So, we're talking about some of the one and a half billion dollars of infrastructure work that is being done in southeast Queens. I thank the Commissioner Lloyd for coming out and a speedy recovery, and really updating us on some of the projects that are going on. One of the things that we talked about is how do we then get that information out to the public that they see number one, that the construction, that there's a timeline on the construction that is occurring in front of their homes and on some of the construction that is not occurring that they've been waiting for a while. How do--where do they go to find this information? How do we kind of oversee the

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 projects and make sure the projects are doing what

3 | they said they were intended to do as well?

ERIC LANDAU: So, thank you. It's actually through a variety of ways. As you know, not only have we briefed you, Councilman, but we've briefed many of your colleagues, both at the city and the state level about those, about the large plan and about individual projects, and we'll continue to be working with your offices along with the Community Boards to get that information out. All of these projects get managed by the Department of Design and Construction, and so obviously when DDC does a project they employ a Community Construction Liaison who works very closely with the community, publicizing it. We'll be working very closely with them, and again, to make sure that all of your offices know well in advance of the work so that you can also publicize it and answer any questions that you may receive.

COUNCIL MEMBER MILLER: As well as notifying homeowners that it'll be a disruption not just in services, but you know, parking and stuff like that. We need to get that information out.

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CCL's actually hit the ground in a neighborhood where water or sewer main work is happening, they go door-to-door and post notices about any potential impact.

COUNCIL MEMBER MILLER: So, the

Comptroller's interpretation of the Capital, DEP's

Capital Budget and what qualifies, would that—in

terms of in southeast Queens, the groundwater was

disqualified, would that have an impact on any of the

work that is being done there? He basically said

that the groundwater was outside of the Capital

Budget and outside of the purview of DEP and it

should not be paid for with DEP dollars. Does that

impact, have an impact on any of the work? And then

my last question is about the MWBE's on these

contracts.

COMMISSIONER LAWITTS: No, it doesn't impact any of our other programs, if that was your question.

COUNCIL MEMBER MILLER: Yeah, so the 1.5 is going to move forward?

COMMISSIONER LAWITTS: Oh, yes.

ERIC LANDAU: Yes, and in fact there's close to 800 million dollars in this Four-year

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 292

Capital Plan that we're talking about today of that

COUNCIL MEMBER MILLER: Okay. So, and that final question was about in the DEP's contracting, could you talk about your MWBE

COMMISSIONER LAWITTS: Yes, Council Member So, we currently--sorry, just bear with me a Miller. So, so far this fiscal year we have awarded second. 53 million dollars to MWBE subcontractors. The vast majority of that, about 50.5 million being for city certified contractors, and because we also do a lot of capital work upstate, about two million for state certified contractors who are doing work for us upstate, and in terms of prime contractors so far this year, and you know, generally our prime contracts are so big that they often exceed the capacity of most MWBE firms, but we have awarded nearly 14 million dollars of prime contracts to MWBE firms. Our--when we ended the last fiscal year our total percentages awarded to MWBE's were about 38 percent of the dollars that we award--

COUNCIL MEMBER MILLER: [interposing]

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participation?

followed by Council Member Garodnick.

Thanks so

2 COUNCIL MEMBER ROSENTHAL:

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much, Chairs. Nice to see you. Is this thing working? Yes. First of all, don't tell anyone this, but your intergov [sic] guy gets back to me faster than any intergov guy in any agency, and like, huge props to Eric Landau.

COMMISSIONER LAWITTS: Okay, I won't tell him.

COUNCIL MEMBER ROSENTHAL: Well, don't tell--you can tell Eric, but don't tell other agency intergov guys or gals, who I like, but I'm just saying Eric is like--I've never seen that kind of response and it's very much appreciated. He's blushing.

ERIC LANDAU: Thank you. Thank you very much.

COUNCIL MEMBER ROSENTHAL: Does that mean it's going to get worse for me going forward [sic]? Anyway, so I have this question, and it actually has to do more with issues that I work on with Eric, which is constituent, what I call constituent services, my offices -- in my office. So, how many inspectors do you have at DEP who do the work of responding to the public?

1	COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 295
2	ERIC LANDAU: So, for the Air and Noise
3	Unit we have a total of 57 inspectors.
4	COUNCIL MEMBER ROSENTHAL: Fifty-seven to
5	respond to, like, DEP concerns?
6	ERIC LANDAU: So that's
7	COUNCIL MEMBER ROSENTHAL: [interposing]
8	311?
9	ERIC LANDAU: 311 concerns related to
10	something to do with the air code or the noise code.
11	COUNCIL MEMBER ROSENTHAL: Got it. Fifty-
12	sevendo you have any vac
13	COMMISSIONER LAWITTS: [interposing] See
14	how quickly he responded?
15	COUNCIL MEMBER ROSENTHAL: Very fast.
16	ERIC LANDAU: And Deputy Commissioner
17	Angela Licata, who actually oversees that team, can
18	provide more specific details.
19	COUNCIL MEMBER ROSENTHAL: Great. I'm
20	wondering how many vacancies there are?
21	ANGELA LICATA: Sure. Actually we were
22	at minus one. So we were at 56, but we've been
23	trying very hard to maintain a full complement
24	COUNCIL MEMBER ROSENTHAL: [interposing]

Great.

Okay.

ANGELA LICATA: with the air and noise inspectors. I may consider putting in for some additional asbestos inspectors. Did I say air and noise? Yeah, we're doing fine with the air and noise, and I would consider maybe asking for a few asbestos inspectors.

COUNCIL MEMBER ROSENTHAL: Okay. Is there a way for the public--do you have any thoughts about your putting some money into your IT system so that the public could track what's going on with concerns they have by address?

COMMISSIONER LAWITTS: Are you speaking now about air and noise concerns?

COUNCIL MEMBER ROSENTHAL: Yes.

COMMISSIONER LAWITTS: So--

COUNCIL MEMBER ROSENTHAL: [interposing]

In other words, so a complaint comes into 311 or we call. We get a very speedy response, but there's certainly times when, you know, we don't know the outcomes, a resident doesn't know the outcome, and I'm just wondering how the public can know what's going on in the same way at DOB where, you know, we just type in the address and we can see some degree?

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2 COMMISSIONER LAWITTS:

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Well, one way constituents can find out as they can learn about most types of complaints that they communicate to 311 is to then use their complaint number--

COUNCIL MEMBER ROSENTHAL: [interposing] Right, and in 30 days it'll say closed. There's no-there are two options with those complaints. It's either open or closed. So, it could be closed because you've passed the complaint on to DOT.

COMMISSIONER LAWITTS: Yeah. So, we'll certainly take a look at that and see if there's something that we could fashion that would supplement what's available on 311.

COUNCIL MEMBER ROSENTHAL: So you have no plans to do something, have an online resource at DEP telling residents what's going on at certain addresses?

COMMISSIONER LAWITTS: We don't have that currently, but as I said, we can see what we would need to do in our existing system to use the data that--the complaint data that come to us through 311 and see if there's something we can build that would provide more information and give--

COUNCIL MEMBER RICHARDS:

Yes, sure.

Okay, we can have a conversation as we move

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 301 forward, and I think just in the future, maybe this is a good recommendation, we should probably have representation from DDC here so they can probably

answer some of these questions.

ERIC LANDAU: Sure, and you know, as we've discussed with you over the last several weeks, Councilman, there are a series of projects that -there are some projects underway. There are some that are going to sort of go into construction this year, next year as others come through design, but there's a series of project that are rolling including a lot of green infrastructure work, as you know about, certainly in southeast Queens. We will be constructing--the construction will include 450 miles of new storm sewers, upgrades to 260 miles of sanitary sewers, 30 miles of combined sewers. There's Bluebelt work at Springfield Lake, Twin Ponds, Baisley Pond, Brookfield Edgewood Triangle. So, as you know--

COUNCIL MEMBER RICHARDS: [interposing] So we expect those this fiscal year or?

ERIC LANDAU: Over the next--some this year and some over the next couple.

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COUNCIL MEMBER RICHARDS: Okay, got you.

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So I'm interested definitely in the Brookfield. That is one even this past weekend which was really in bad shape. So I'm definitely interested in hearing--

ERIC LANDAU: [interposing] We'll certainly follow up with all the project specifics on that one.

COUNCIL MEMBER RICHARDS: Alright,

perfect. Can you also go through bio swells? So,

how many, how much bio swells do we foresee being

dedicated in this fiscal year for southeast Queens?

ANGELA LICATA: Sure, I'd be happy to provide you with an update. In fact, we just released our annual report that we do every April 30<sup>th</sup>, and we have now reached a point citywide where we have constructed what we're calling assets, green infrastructure assets. So we have 3,830 assets that have been constructed at the end of fiscal year 15, and we anticipate that by the end of fiscal year 2017, we'll have built another 1,100 to 1,200. So somewhere in the vicinity of 5,000 of these green infrastructure assets which are primarily going to be located in the priority water bodies. Those are the water bodies that we're preparing long term control

committee on Finance Jointly with committees on Fire & CRIMINAL SERVICES, aging, environmental protection & Subcommittee on Senior Centers 303 plans for with respect to achieving more CSO control, and we have now been rolling out our green infrastructure program also into areas that are served by separate sewers. So we will be looking in southeast Queens, for example, at installing an additional 200 right-of-way bio swells or rain gardens, and we are looking at targeting two schools, the South Jamaica Houses and two park lands.

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COUNCIL MEMBER RICHARDS: Right, I remember that. Okay, so, one thing just to note, and I want to thank you for the work that you've done, and obviously I, you know, really am thankful for the commitment of DEP to southeast Queens and the Mayor in particular for ensuring that this is a priority. So, I want to thank you for the work you do on the record, and we look forward to continue the conversation with you, and I just want to add that DDC's website isn't really an updated--it's not updated as often as it should be. So, we would love to be able to tell our constituents to go to DDC's website to look at particular projects that are up and coming and for these particular plans to be updated in particular, and it's something, you know, I go on the website myself just to point

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 304 constituents, you know, in the proper direction, and how you go to follow because the plan still reflects something from the Bloomberg era. Just my--not unless they changed over the past month or so. So I would just recommend we do that as we move forward, but I look forward to continuing to work with you, and I want to thank you for all the work you're doing around keeping our catch basins clean as well. I see a significant presence in our community in keeping storm--as of yesterday, too, or the day before I saw a truck actually out cleaning out some catch basins, pretty hefty trucks. I want to thank you for that as well. Thank you.

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COMMISSIONER LAWITTS: Thank you, Council Member Richards.

CHAIRPERSON FERRERAS-COPELAND: Thank
you, Council Member Richards. We will now hear from
Council Member Garodnick followed by Council Member
Levin.

COUNCIL MEMBER GARODNICK: Thank you very much, Madam Chair. Speaking of Bloomberg era, I wanted to follow up a little bit on the third water tunnel. I understand from the answer to the Chair's question that the completion date is now expected to

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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2 be 2025. There is a question that we raised by

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3 letter of April 6<sup>th</sup>, which we by the way do not yet

4 have a response to, which was why the disparity

5 between the dates that were cited by the Bloomberg

6 Administration which were completion of these two

7 additional shafts by 2021, and the comments today

that this was never delayed? Can you address that?

ERIC LANDAU: Yes, happy to, Councilman.

10 Thank you. So, as Commissioner Lawitts said earlier,

11 | you know, this is a--this whole conversation has been

12 an unfortunate lack of clarity from the agency's part

13 to the members of the City Council and to the

14 community at large about communicating sort of the

15 schedule of this project. In 2013, when the

16 Manhattan/Queens leg was turned on, there was a press

17 | release that was issued at that time, and that press

18 | release did have a line in it that said that the

19 project would be completed in 2021. However, if you

20 go back and you check the budget documents that also

21 | were submitted during that same period, that that--

22 | those fiscal year budget documents, they have the

construction money for those two shafts committed for

2021, and so we believe that unfortunately, and this

25 | is going to sound really, really simple, but

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 306 unfortunately there was a typo in the press release that instead of saying the project would be completed in 2021, it should have said the project will be committed in 2021 as all of those budget documents since that time have supported the 2021 start date and funding.

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COUNCIL MEMBER GARODNICK: Okay. So we will obviously take a look at the typo that resulted in the grand miscommunication, and we'll be sure to follow up with you. We also would like the formal response to our letter, however. Can we expect that?

ERIC LANDAU: Yes, we are working on that with our colleagues at City Hall.

have a start date of 2020, which by the testimony here and from what I have read in the press, that you're moving up the start date from what was always apparently going to be 21 to 2020. Explain to us why in the last budget, the last—in the Prelim round, the last time you all were here—by the way, I'm not a member of this committee. I'm here just as a visitor. You had 52 million dollars in for a 2021 anticipated start, but now 685 million dollars in for a 2020 start. Again, what am I missing here? It

committee on finance jointly with committees on fire & CRIMINAL SERVICES, aging, environmental protection & Subcommittee on Senior Centers 307 seems like if you were always on the same path for 2021 start, you would not see a 600 million dollars delta between what you were planning a couple months

ago and what you're planning now.

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me go back to--and break down as I thought I had earlier. There's the first 300 million which is for the construction of the shafts, and so that's what was accelerated from 21 to 20, and then there is a second 300 million which is for the mechanical equipment that has to go into those shafts, and then for the--

COUNCIL MEMBER GARODNICK: [interposing]

The 21 million and the seven, yes, you did go through that.

COMMISSIONER LAWITTS: Right. And so that second 300 million was never included in the 10-year plan for the equipment, and it will be reflected in the 10-year capital plan for the first time when we do our biannual update of the Capital Plan this coming January. That will be the first time that equipment-related 300 million has ever appeared.

ERIC LANDAU: So, in addition to that, the 52 million that you're referencing was

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS specifically for the site acquisition and the design work of the shafts which is a critical first step, which was, as we testified in our Preliminary Budget, what was there. A lot of this conversation also stems from last year's executive testimony where Commissioner Lloyd mentioned the deferral of 300 million dollars which is the additional 300 million that's been put back into this year's Executive Where we as an agency were not clear when we Budget. testified last year was that the deferral of that 300 million was a deferral of the money with the plan always to be that once we got past the critical step of the design and site acquisition of the 52, that 300 million would come back in the budget in time for us to start construction in 2021. Doing it--the money's been put back in the budget now with a plan from our design and construction and our water and sewer operations folks to actually accelerate that project to construction start in 2020. COUNCIL MEMBER GARODNICK: So, the apples to apples comparison here, the 52 million to a particular number is 52 million to 357 million?

ERIC LANDAU: So, the 52 million is still

in the--is still there in the budget with the

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COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES.
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     additional 300 million for the construction of these
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     two shafts is also in the budget.
                 COUNCIL MEMBER GARODNICK: Right.
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     the--is that the 357 million dollar total number?
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                 ERIC LANDAU: Yes. Yes.
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                 COUNCIL MEMBER GARODNICK: So, 52 became
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     357 by--
                 ERIC LANDAU: [interposing] And there was
     an additional five million dollars added for the
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     acceleration from 2021 to 2020.
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                 COUNCIL MEMBER GARODNICK: Five million?
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                 ERIC LANDAU: Yes.
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                 COUNCIL MEMBER GARODNICK: So that was
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     really--so five million is all you needed to
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     accelerate it for--
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                 ERIC LANDAU: [interposing] That one year,
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     yes.
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                 COUNCIL MEMBER GARODNICK: Okay, Mr.
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     Chairman, one last question if I may, or Madam Chair?
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     The disinfection, I am deeply confused about the
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     benefit of the disinfection and testing of Tunnel
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     Three and what benefit it will serve and if it does
     serve a benefit, why it has not really been on the
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table before the last few weeks? So, if you fill

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 310 that, disinfect and fill that portion of the tunnel before you have the two connectors, what exactly--you say within 48 hours we can have emergency potable water. How exactly do you do that without the

connections? That's the point that I'm missing here.

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JIM ROBERTS: As Commissioner Lawitts said earlier, the tunnel itself is constructed. All of the other shafts, except for the two that have been the subject of a lot of the conversation are constructed, and the appurtenances that attach those shafts to the active distribution system are constructed in four of the other five, and one is in construction with DDC now. So, the ability for us to put the tunnel into service once it's been disinfected, again, our target is no later than the end of 2017. We would be able to activate it through the utilization of the shafts that are constructed and the piping that does connect it to the distribution system.

COUNCIL MEMBER GARODNICK: How many shafts did you say are already constructed?

JIM ROBERTS: 20B [sic], 20, 21, 22, and 23, and 19. So, 19, 20, 21, 22, and 23B are all constructed. 19B has some piping work that's

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 311

Outstanding that's in--it's with DDC now. The other

four are actually have the piping in place.

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COUNCIL MEMBER GARODNICK: Okay. Thank you. So, I understand that you already have some connection for which that could serve as a redundancy. It's just the two 17--it's 17A and B, is that the--

JIM ROBERTS: [interposing] 17B and 18.

COUNCIL MEMBER GARODNICK: Those are the biggies [sic]. They're more relevant because they're more significant in size, is that an accurate statement?

JIM ROBERTS: Right, and they're planned for the future connection to another phase of the tunnel that's really further out in our planning, and the, you know, the activation with all of the shafts here is not different than, for example, what we did in City Tunnel Number Three in Manhattan. We still have construction ongoing with legs of the--of some of the shafts being connected as we speak.

COUNCIL MEMBER GARODNICK: And if you don't make use--this is it, I'm sorry. And if you don't make use of the--the emergency use of that portion, will that mean that we will need to

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continuously disinfect and fill it, or is this a oneshot, one-time situation?

JIM ROBERTS: The intent is to keep--the intent is to keep the--once the water is brought to what we consider to be potable status, the intent is to keep it at that status by cycling through potable water.

COUNCIL MEMBER GARODNICK: Thank you very much.

COUNCIL MEMBER LEVIN: Thank you very much, Chairs. Commissioners, thank you for testifying today. In regard to the water tunnel issue, I have to say that I've been a little bit frustrated that what seems to be a pretty innocuous situation here, there was a one press release at one time that said one thing that was not accurate became an entire series of newspaper articles, significant newspaper articles, became reported then secondarily. It got kind of out there into the ether as a major issue, and so I just--you don't have to respond to this, but I do think that -- I was a little bit frustrated to see that, you know, as you said, this was not reflected in any budget documents. There was no budget document or anything other than a single

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

2 press release that said that 2021 was going to be the

3 date of completion, correct?

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ERIC LANDAU: So, Council Member, again, it was a combination of factors. It was the testimony from--the Executive testimony last year that acknowledged the deferral of money but did not clarify that the deferral of money did not have an impact on the construction scheduled because the plan was for that money to come back into the budget. that was one piece. Another piece of it was this year's Preliminary Budget testimony which only talked about the 52 million dollars in the budget for site acquisition and design of the two shafts, but did not further make the point that the needed construction money was going to be coming back in at the time ready to begin construction on 2021, and then as digging was done presumably by the reporter who wrote the initial story, that was when the press release from 2013 ws discovered.

COUNCIL MEMBER LEVIN: Got it.

ERIC LANDAU: Which is also when some of us discovered it as well--

COUNCIL MEMBER LEVIN: [interposing] Got

25 | it.

2 ERIC LANDAU: had not been there at the

3 time.

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COUNCIL MEMBER LEVIN: Okay, but all in all this is all within the way that capital budgets are allocated as part of five or 10-year capital plans where the money is allocated when it's needed in any particular budget hearings, correct?

ERIC LANDAU: Yes, that is correct.

wanted to--I don't know if you had spoke about this in your testimony, and my apologies for missing it, but the issue in Gowanus around the re--the capturing tanks, CSO tanks, retention tanks. Can you give us an update as to what the latest is with regard to the EPA, and then how that relates to your FY 17 budget and your long term capital plan budget.

then on some of the budget stuff, I'm sure Assistant Commissioner Joe Murin will jump or Deputy Commissioner Angela Licata. So, as was announced I believe the end of last month, EPA did announce that they—that the CSO, the eight million gallon CSO retention take at the north end of the canal, what we refer to as the head of canal, that those—that that

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tank would be sited and the property's known as the head-end properties, the ones across the street from the Thomas Green park, which is what the City, both the Department of Environmental Protection and the Parks Department have long been advocating for as the loss of park land both in time and final size after the above ground operational facility needs to be built, that both the loss of time and space would put a real hardship on the community, and so we had long advocated for the properties across the street, which is also right next to the flushing tunnel and the pump station, the existing DEP infrastructure that the CSO tank will need to work with. EPA, at the request of the community, is holding a now 45-day comment period on this what they are calling this draft consent order, which is an agreed upon order that would be signed by both DEP and the EPA. period of time, that comment period, concludes the end of this month at which point we're hopeful that the order will be signed. And--

UNIDENTIFIED: [interposing] Yes.

ERIC LANDAU: We've already signed that order and are just waiting for EPA to sign as is process with this public comment period, and I know

1 COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 316
2 that this four-year plan has in it, and I believe it
3 is in our testimony, but this four-year plan does
4 have over 500 million dollars, 560 million dollars
5 total for improvements to reduce CSO discharge into

the Gowanus canal.

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COUNCIL MEMBER LEVIN: That would be inclusive then of these tanks, or is that—are those outside of the four-year capital plan?

to funding. There are two tanks that we'll be building, an eight million gallon tank at the head of canal and then a four million gallon tank at the south end of the canal. That 560 million dollars will not cover the entire cost of both of those tanks.

COUNCIL MEMBER LEVIN: Right. Just for the record, I know you said it, but these are eight million gallon tanks.

ERIC LANDAU: The one tank is an eight million gallon. The other is a four million gallon tank below ground.

COUNCIL MEMBER LEVIN: Right. So, this is extraordinary cost that the City is bearing. I mean, just to put them into some kind of context, this are

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 317 mandated by the EPA under the Super Fund Program, and--

ERIC LANDAU: [interposing] That's correct.

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COUNCIL MEMBER LEVIN: It's a--these are extraordinary costs that the City is bearing in order to make the Gowanus Canal a clean waterway for future generations.

ERIC LANDAU: That's correct, that this is all part of the Super Fund cleanup of the Gowanus Canal.

COUNCIL MEMBER LEVIN: Thank you very much. Thank you, Chairs.

CHAIRPERSON FERRERAS-COPELAND: Thank you,
Council Member. We will now hear--I have one
question, and then we'll have Chair Constantinides
for his second round. I wanted to talk about flooding
control in fiscal 2016, 2020 Executive Budget Capital
Plan includes three billion dollars for sewers, sewer
projects citywide. How does DEP prioritize areas in
the City to focus on, and what investments are being
made to address flooding issues citywide, and in
particular after a rain storm homeowners in my
district in east Elmhurst and Costa's District--we

committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 318 share the same area—at times experience flooding in their homes. What is DEP doing to address flooding in these particular areas of Queens?

COMMISSIONER LAWITTS: Right. So, we prioritize the areas of the city where systems haven't been built out like Staten Island and southeast Oueens. We talked a lot about southeast Queens earlier, and we monitor the calls that come into 311 to look for trends, and we combine those with our own insight and experience about where we need to improve our infrastructure, and then we work with our partner agencies, DDC, DOT to coordinate street work, in some cases, the Economic Development Corporation to coordinate both traditional sewer projects and the Bluebelt, and we also coordinate with the Mayor's Office of Recovery and Resiliency. So, we have in the Capital Plan three billion dollars projected over the four years for sewers, including 1.1 billion for replacement of sewers and including an accelerated replacement of some of our oldest infrastructure, and 1.6 billion for new sewers of all three types, storm, sanitary and combined. And, you had asked about Elmhurst--

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## CHAIRPERSON FERRERAS-COPELAND:

[interposing] Uh-hm, East Elmhurst.

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COMMISSIONER LAWITTS: specifically. in response to inquiries from the communities and elected officials, we've reviewed the current sewer system and how it functions as well as the complaints for sewer back-ups and flooding and compared them to other data citywide, and so we've concluded from this data review that the sewers are mostly functioning as designed, and don't generally need to be--we don't need to replace existing sewer mains with larger ones at this time, and the data bears this out. We looked at the east Elmhurst zip code and compared that to all of Queens, and so we--for instance, in east Elmhurst we saw sewer back-ups go from 14 two years ago to eight last year to three for this fiscal year to date. Clogged catch basins, again in east Elmhurst, we saw go from one in 2014 to two last year, and so far this year we've had zero, but we'll try to do better.

CHAIRPERSON FERRERAS-COPELAND: You better. No, actually, I think what's happening with all due respect, and I do understand that these numbers--one thing with east Elmhurst it is the one

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES. AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 320 zip code in the city that has the most residents that have lived there for 50-plus years, larger--in the state there isn't a zip code like this. So, many of the constituents are tired. They're fed up. just have given up and they don't think that they need to report or call 311, but they very, very are very much engaged in our civic conversations, and they bring me the pictures of the back-up in the house and when it rains and what happens in the yards, and I think we had a town hall meeting, and what was suggested was perhaps considering doing bio swells on Astoria Boulevard. I think the issue is probably more complicated. You're the experts. I'm not, and while the numbers, you know, you can't respond to zero. If there's no complaints, there's no complaint, but I think that it doesn't speak to the issue. I just think that there's just more residents that have given up in calling 311 and have tried to--they came out. We had 200 residents that complained to your agency at a town hall meeting recently that I attended a couple of--well, recently in my world is like six months ago. So, the problem is still there. I don't know what the other tools are. If you feel that after studying these sewerage

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committee on finance jointly with committees on fire & criminal services, aging, environmental protection & subcommittee on senior centers 321 systems we don't need any other sewerage, then there has to be another option, because the problem is

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existing.

JIM ROBERTS: So, Council Member, if I could? As both Eric and Commissioner Lawitts have said, you know, we do rely heavily on the data to sort of inform at least one of our views. obviously have our people in the field on a regular basis, and then, you know, we do the engineering analysis as the case may be. Some of the things they get asked, you know, frequently citywide, if there are new developments going up or new builder. You know, the agency does sort of track and keep their eye on those submissions and what's coming in relative to what's being constructed, and I guess the thing that I would say perhaps might be most beneficial in these circumstances that we're discussing now and what has proven to be, I think, beneficial in some of the other areas of the city where we've had, you know, is a lot of complaints is maybe some informational sessions there. We do find that there are a lot of cases where property configuration can sort of lend to the problems that are happening on the property that might not be

directly related to the municipal system per-say, but you know, again, as you note, not the average—the average homeowner may not understand sort of the implications of the way their properties are set up and so on and so forth. So, I mean, I would suggest that perhaps Eric and his team and some of my folk might be able to work with your offices and see if that might not, you know, leave some benefit and sort of some informational, and us better understanding

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES,

CHAIRPERSON FERRERAS-COPELAND:

[interposing] Right.

the details because--

JIM ROBERTS: the devil is always in the details with--

CHAIRPERSON FERRERAS-COPELAND:

[interposing] Yes, it is, and I appreciate that. I think that--you know, we'll take advantage of that opportunity, and I think there'll be constituents that'll be--feel a lot more comfortable in talking one-on-one and not necessarily in a town hall setting, but just to be able to talk on a case by case basis. Thank you very much. Now, we will hear from our co-chair Costa Constantinides.

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2 CHAIRPERSON CONSTANTINIDES: Thank you

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[off mic]. Thank you, Madam Chair. I have a few questions related to the FAD. First, in the Executive Plan you've set aside 1.7 million as DEP is committed to work with Ulster County to create a trail to protect city land as well as our water supply. Have we done something like this in the past? Like, is this based on our FAD needs or is this, you know, some other critical expense that we have to incur?

that 1.7 million is part of a total of 2.5 million, which is the amount, the total amount that we committed to building this trail in the agreement we reached with Ulster County with the 0.8 million dollars being in the current year's budget. And so we felt that constructing the trail was going to provide a better benefit at protecting the surrounding watershed than letting that right-of-way continue as a tourist railroad use, because continuing to run a railroad on that has the potential to contaminate the water system. A trail is a much more benign use of that. We've worked with partners throughout the watershed in the past to

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 324 construct trails, hiking trails. I think this is our first rail trail, but we've worked to construct miles of other hiking trails in other locations throughout the watershed.

CHAIRPERSON CONSTANTINIDES: This trail is just to facilitate tourists in hiking and others in that area that allows them to still utilize their property while protecting our watershed. It's a critical—

COMMISSIONER LAWITTS: [interposing]

Right, and it provides a benefit to the tourists in the community and helps us to further protect the watershed.

CHAIRPERSON CONSTANTINIDES: So, further, moving further into the FAD, the forestry program as staffed is one forester for every 31,000 acres, whereas the public water supply average in the northeast is one forester for every 12 to 15,000 acres. The Executive Plan has—includes 482,000 in fiscal 2017, and in the out—years to hire six employees for this program. Do you think that this increase in headcount will get us in line with that northeast standard, and if not, how many do you think

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2 individuals you'd think we'd have to hire in order to 3 get us there?

answer is yes, we do think that this will get us in line. When we were looking at other ratios of how other water systems in the northeast in places like Boston and New Haven and Portland, Maine protect their forests, we will now be coming in line with those ratios. And I also—we also have David Warren who's our Assistant Commissioner of Water Supply and is very knowledgeable about the FAD as a whole, and he can supplement.

DAVID WARREN: Sure, good afternoon, and thank you. Just to take the long view, in 97, 1997, we owned approximately 42,000 acres of land, primarily immediately around our reservoirs. Through our land acquisition program we've acquired another 80,000 acres in the last almost 20 years, and that's increased our portfolio of land to manage and increased our portfolio of forest to manage. We do think of forest as the green infrastructure of the watershed. It's a little different than when you talk about green infrastructure in the City, but healthy forests are incredibly important to maintaining our

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, 1 AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS 326 2 water quality, and so the requested staffing would 3 bring us in lien with other comparable water 4 suppliers here in the northeast, and I think give us a better ability to manage those forests for long term health and water quality protection. 6 7 CHAIRPERSON CONSTANTINIDES: How are we doing? I mean, next year, is it next year the date 8 that we're up for renewal? Is that--DAVID WARREN: [interposing] Right, so 10 11 the--12 CHAIRPERSON CONSTANTINIDES: [interposing] 13 I'm trying to remember from earlier hearings. I'm doing this from memory, but that's an accurate--14 15 COMMISSIONER LAWITTS: [interposing] Right, we received what at the time was an 16 17 unprecedented 10-year extension of the FAD in 2007. 18 It's up for renewal next year. We've begun 19 discussion with our regulators, the State Department 20 of Health and the Federal Environmental Protection 21 Agency about what conditions we'll need to fulfil in 2.2 order to get another hopefully 10-year FAD. 2.3 CHAIRPERSON CONSTANTINIDES: And I'm looking--I'm not going to--in the interest of time, 24

I'm not going to sort of go point by point here, but

we're spending, you know, money on new septic

remediation and replacement programs, monies to

improve streams and flood plains, 4.1 million; six

million for a precision feed management program, and

all these dollars are—is that enough? I mean,

really that's, like, are we doing enough to make sure

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES,

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8 that we will be in compliance next year and that we

9 will be able to get that renewal, because we know the

cost isn't what the tens of hundreds of billion is

11 to, you know, hundred billion dollars to build a

12 | filtration plant, a billion to run it?

you're right. I mean, the stakes are rather high,
Mr. Chair, because as part of the conditions for
renewing the FAD we do have to update our estimate of
what it would cost to build a filtration plant to
filter the west of Hudson water, which is currently
supplying about 85 percent of New York City's daily
consumption. We've spoken in the past about an
estimate on the capital side of 10 billion dollars to
construct a filtration plant, 10 billion, and annual
operating costs because of the energy, the security
and just having operational people to run the plant,
an annual operating cost of 100 million dollars.

2 CHAIRPERSON

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CHAIRPERSON CONSTANTINIDES: A hundred

3 million, okay. So I was a little--I knew I was a
4 little off on my guestimate, but--

COMMISSIONER LAWITTS: [interposing] So the stakes are very high.

CHAIRPERSON CONSTANTINIDES: Right.

expenditures we're making at this time are right. As I said, we're at the beginning of discussion with our regulators, and they could impose additional requirements on us which as those discussion progress we'll keep coming back to the committees and informing you, and certainly if we need additional resources in order to obtain the FAD, but from everything we know now, we believe we're making the right level of commitment.

always open to having those discussions, and if there's additional dollars that are needed, those are dollars that are well spent. I think no one on either side of this aisle is interested in spending 10 billion dollars on a filtration plant. So, we are equally committed to working with you to finding the right level of funding—

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when are we testing on the--

to get them out to your agency. Just ask that you

AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEES ON FIRE & CRIMINAL SERVICES,  331	
respond expeditiously so that we have a short window	
for negotiating on the budget and we'd like to use	
those answers for negotiations. This concludes our	
hearing for today. The Finance Committee will resume	
Executive Budget hearings for fiscal 2017 tomorrow,	
Tuesday, May 10 <sup>th</sup> at 10:00 a.m. in this room.	
Tomorrow the Finance Committee will hear from the	
Health & Hospitals, the Department of Health and	
Mental Hygiene, the Office of the Chief Medical	
Examiner, the Department of Small Business Services,	
and Economic Development Corporation. As a reminder,	
the public will be invited to testify on Tuesday, May	
24 <sup>th</sup> , the last day of budget hearings at	
approximately 3:00 p.m. in this room. For any member	
of the public who wishes to testify but cannot make	
it to the hearing, you can email your testimony to	
the Finance Division at	
financetestimony@council.nyc.gov, and the staff will	
make it a part of the official record. Thank you,	
and this hearing is now adjourned.	
[gavel]	

COMMITTEE ON FINANCE JOINTLY WITH COMMITTEES ON FIRE & CRIMINAL SERVICES, AGING, ENVIRONMENTAL PROTECTION & SUBCOMMITTEE ON SENIOR CENTERS

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date May 31, 2016