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7	COMMITTEE ON STANDAR		
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9	Sta	art: 12:09 p.m.	
10	Rec	cess: 12:38 p.m.	
11	HELD AT: Com	mittee Room - City Hall	
12	BEFORE:	N. N. MATORI	
13	II	AN N. MAISEL airperson	
14	COUNCIL MEMBERS:		
15	BRZ	AD S. LANDER	
16		RLOS MENCHACA LISSA FERRERAS	
17	VII	NCENT IGNIZIO	
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[gavel]

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3 CHAIRPERSON MAISEL: Okay we're good to go. Alright now really good morning. Welcome to the 4 preliminary budget hearing for Standards and 5 Ethics. My name's Alan Maisel. I'm chairman of the 6 7 Ethics and Standards Committee of the City Council. And we are joined today by Councilwoman Julissa 8 Ferreras who is chairman of the finance committee 9 and myself. And we have Jason Notunya [sp?] who is 10 the ... council, Ken Grace ... finance analyst. And I'm 11 12 going to read an opening statement. First I have to take my glasses off. Good afternoon. Welcome to the 13 14 fiscal 2016 preliminary budget hearings for the 15 conflicts of interest board. The conflicts of 16 interest board is made up of five members appointed 17 by the mayor with advice and consent of the 18 council. The board is charged by the charter with interpreting, implementing, and enforcing the 19 20 city's conflicts of interest laws contained in 21 Chapter 68 of the city charter. They also educate 2.2 and train city employees and public officials on 23 the charter's conflict laws and issuing advisory opinions to perspective current and former city 24 employees. The board's training mandate has been 25

_	COMMITTIES ON STANDARDS AND STANDS
2	expanded to training all city employees on the
3	city's conflict of interest laws and rules every
4	two years. The board also is responsible for
5	overseeing the city's financial disclosure program
6	for elected officials in other high level city
7	employees. The fiscal 2016 preliminary budget of
8	2.2 million dollars for the board increases by 95
9	thousand dollars from its fiscal 2015 adopted
10	budget. This change is due to a PS increase of 89
11	thousand dollars and O2PS increase of 6,000
12	dollars. The total authorized head count for the
13	board remains stable at 22. I look forward to
14	hearing more about how the COIB's work is reflected
15	in the preliminary budget. Today we'll be hearing
16	from, not from Mark Davis who was supposed to be
17	here but unavoidably could not be here. But we're
18	hearing from Wayne Holly from the Conflicts of
19	Interest Board. Good morning.

WAYNE HOLLY: Good morning Mr. Chair and fellow committee member. Good afternoon my name is Wayne Holly and I'm the Deputy Executive Director and general counsel of the conflicts of interest board. To help answer questions you may have I have with me this afternoon to my left Vernie Baquat

we've distributed today. Our, our budget as the

chair mentioned is roughly 2.1 2.2 million and we

have a staff of 22. We have four operating units;

Legal Advice, Enforcement, Annual Disclosure, and

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Training as well as two support units are
administrative and IT units. Attorney first to
annual, to legal advice. Through our Attorney of
the Day Service any public servant can call our
office during business hours and speak to an
attorney to ask whether their proposed action or
interest would violate the conflicts of interest
law. Nine times out of 10 we can answer the
question immediately. Our eight attorneys on that
rotation answered over 43,050 such calls, such
calls last year. Our For Legal Advice Attorneys,
and in fact roughly three for most of last year
issued 480 written pieces of advice or roughly 160
letters per attorney. The median time to get a
response was 28 days although when necessary we
gave advice much quicker. Second our, our
enforcements function last year we opened 488 new
enforcement cases and found 95 public servants in
violation of the conflicts of interest law. Of
those 95 78 resulted in fines and 17 in so called
public warning letters. Also we issued 62
confidential warning letters where apparent, where
the apparent violation was minor. So the majority
of those who violate or appear to violate the law

are not fined but are given warnings. And as we
have repeatedly emphasized to public servants the
purpose of the conflicts of interest law and the
conflicts of interest board is not to punish but to
prevent, to promote both the reality and the
perception of integrity and city government by
preventing conflicts of interest from ever
occurring. And indeed the enforcement function's
proven to be a highly effective educational and
therefore preventive tool. Next our annual
disclosure. Among filers who are currently in city
service 100 percent have filed their disclosure
report. Since we introduced electronic filing
several years ago our fines for late filing have
decreased significantly which we believe is good
news. People are filing on time. Last year we
reviewed the report of every active public servant
that's over 7,000, maybe closer to 8,000 filers for
possible conflicts of interest concerning their
non-city jobs. We sent 74 letters to filers
concerning their reports. These letters advise them
to cure potential conflicts of interest for example
by obtaining a board waiver to curia potential to
hold a second city job with a firm doing business

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with the city. In 2014 we also had a new question on the report that, that regards immediate family members who were also in city service. And that new information resulted in 223 inquiries to city agencies to ensure that the family members were not in their city jobs in a superior subordinate relationship. Another first for 2014 of volunteer that is unpaid members of policy making city boards and commissions such as the Taxi and Limousine Commission and the Landmarks Preservation Commission. For the first time filed it's very short annual disclosure report as required by state law. In addition for the first time officers and employees of certain city affiliated not-for-profit entities so-called public authorities filed report again as required by state law. In 2014 the annual disclosure unit feel that 2693 requests to review these public reports. The vast majority of those requests not surprisingly came from the media. Finally as to our training function last year our small four person trainings unit conducted 599 live training sessions at 43 city agencies for over 20 thousand public servants including 320 classes at the Department of Education alone. Indeed at, at 11

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city agencies our staff train every employee of the agency. In addition for the first time our annual ethic seminar at New York Law School was completely free to all public servants and, and free CLE for all attending city lawyers. But this live training is only a fraction of our trainer's jobs which also involve getting the ethics word out through seminars for ethics liaisons, writing monthly articles for the chief and for our own newsletter, creating a monthly puzzler that has generated a lot of interest, a new handbook for DOE therapists, new and revised FAQs, upgrading our website which contains everything we publish in writing and filming and posting on our website five, five, five minute videos on Chapter 68 topics called ethics express. Last year our website received almost 200 thousand visits and almost a million page views. We also entered the world of social media with our well received daily twitter feed which we call the COIB daily dose. If you don't follow us on Twitter yet you're welcome to. And that's just a bare bones summary of what we did last year with our 22 staff. We can only all, we can do this only because ... and my, my superior I note writes this with, he says do

2	humility, we have the highest quality staff in city
3	service. Now turning to our budget. Essentially the
4	budget for this year remains unchanged. The
5	collection, the additions rather are for collective
6	bargaining increases. Those are the PS increases
7	the chair noted over which we have no control. And
8	the PS start up, the PS is for startup of voice
9	over internet protocol, our new phone system
10	that'll in the long run be much much cheaper. So my
11	comments are, relate not to the specifics of the
12	budget but to a much more global question. For
13	almost two decades the board has sought an
14	independent budget virtually a loan among city
15	agencies this board has the power to prohibit
16	interest and conduct, or to sanction violations of
17	law by the very officials who set the board's
18	budget. Sometimes at the very time they are setting
19	the board's budget. The board believes this
20	situation is, in and of itself an unseemly conflict
21	of interest that undermines the perception of the
22	public and public servants in the independence of
23	the board. This conflict should be corrected
24	through a charter amendment that removes the
25	Board's hydret from the discretion of the public

servants who are subject to the board's

jurisdiction. I distributed a copy of that proposed

charter amendment, one of the two one pages we

distributed. I thank the committee and we're happy

to answer any questions.

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CHAIRPERSON MAISEL: Thank you very much for your testimony. You already mentioned the video, the ethics express. Could you just elaborate on that?

 $\label{eq:WAYNE HOLLY: Well I, I could and I} % \begin{center} \$

CHAIRPERSON MAISEL: I mean have all the videos been done? Do you increase spending any additional money on it?

WAYNE HOLLY: No I think it's fair to say that we haven't spent a dime to date of taxpayer's money and we don't anticipate needing any more money. Alex can you elaborate on the, on how we put those together and managed to do it with zero dollars?

ALEX KIP: Yeah we actually spent anything on the videos. We had a camera with video capability for a while. The only thing that we spent money on... I I bought lights to make the

that Councilwoman Ferreras would like to ask a question.

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COUNCIL MEMBER FERRERAS: Thank you. And good afternoon. First I just want to put it in the record that we have... although you provide a lot of our clearance for many things the training that you provide for our staff really is immeasurable and my staff in particular always comes back and you can hear them speaking amongst each other and how to make the better staffers. So I really appreciate the training that you provide council members and that you provide the staff because often times you can read something, it's left for interpretation but you're, we've always been a good partner and make a lot of this language in laymen's terms and we can express that not only to our central staff but to our district office have, that often don't have the, kind of the impression or the immense presence of this building because they're all in district offices and a lot of things can happen. But you're able to bring a lot of clarity that's important to us as top level managers and executives or whatever they call us these days. So thank you for that and that has really, what leads

2	me into the fact that… oversees 77.7 billion
3	dollars in this council. So your budget request is
4	one that we acknowledge is a little smaller than
5	the average budget request that we see but I got to
6	say that I think it also has something to do with
7	efficiencies. And I did and I know every time you
8	come before us there's this charter revision piece
9	and you know and, and we're looking into the fact
10	that it, how it's directly tied to your funds and
11	how, how ideal does their management so I don't
12	want you to think that you mention it and that
13	we're not paying attention, we are and we're
14	looking into that. But I wanted to specifically
15	talk about coordination with other agencies. In
16	2014's annual report it indicated a decrease in
17	cases referred to DOI from 2013 to 2014 and it
18	decreased from 193 to 182 in reports from DOI would
19	you be able to share your thoughts on these
20	changes? Is there any impact on your daily
21	operations? And do you have any current statistics
22	to provide us that reflects your work with other
23	agencies?

WAYNE HOLLY: With respect to those two particular that are the numbers regarding

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interaction with DOI I'm going to ask our Director of Enforcement Caroline Miller who has joined us to answer your question Councilwoman.

CHAIRPERSON MAISEL: Could you just restate your name again for the record?

CAROLINE MILLER: Yeah sure. My name is Caroline Miller, I'm the Director of Enforcement, In terms of the reports we received from the Department of Investigation and the referrals we make we, we essentially refer every, almost every complaint that we receive except for ones that no one could understand to the Department of Investigation for some purpose. We refer some cases for investigation and some for what we call whatever action in other words that we are not... Because DOI is our statutory investigator, in other words any case that we refer to DOI to investigate they're required by law to investigate for us. So we want to be really thoughtful about what we're asking them to investigate. We want the complaint to make sure that we're, we're sending them on a mission that's worth doing because they have so many other responsibilities. That being said we send them almost everything we have so they can

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2 make an independent determination about what they think is appropriate to investigate. In terms of 3 the number of reports we receive from the 4 Department of Investigation the reports, the way we count it statistically it's not individual reports 6 7 with a staple in it. It's each public servant who's identified as a subject of the report. So that, 8 that number of 100 and whatever it is, 193, 9 reflects that we received completed investigations 10 concerning 193 public servants. So sometimes it's 11 12 just you know a variable... [cross-talk] 13 COUNCIL MEMBER FERRERAS: Technical than

COUNCIL MEMBER FERRERAS: Technical than actual.

CAROLINE MILLER: Right right. Sometimes there's a variable about like well did this investigation involve two people or ten people.

COUNCIL MEMBER FERRERAS: Right.

caroline Miller: And then sort of in, in terms of your, the, the substance, the underlying substance of your question about our work with city agencies we get many many cases directly from other city agencies who do have investigative staffs. They do, they handle the investigations internally at the agency. DOI is

never involved other than to be alerted to the fact that the board is working on a particular case. And so a, a lot of our enforcement dispositions evolved from those interactions with city agencies.

COUNCIL MEMBER FERRERAS: And I, I want to talk about staffing and I see that your attorneys, you got four presently from, but from January to August you were at only three. Did you see that there was an impact or a change that you ramp up towards, from August to December. What is, speak to me on what happens when you don't have four attorneys but you only have three or you might even up with two. What is that impact to your agency?

WAYNE HOLLY: It's a reality that if
you're, at a big agency and say you got 100 staff
and you lose one you don't feel the impact if, as
you would at a small agency if you've got four
attorneys in a unit or eight attorneys in a unit
and you lose one that's just the reality. We, we
have a, you know the, the, a sophisticated
management technique called the faster faster
harder harder and I'm kidding but that's, you do,
you do what you have to do during those intervals

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where there's a turnover. We've been lucky that the turnover has not been high among attorneys at the board although we did lose a wonderful attorney not long ago who ended up at the council legal staff...

[cross-talk]

COUNCIL MEMBER FERRERAS: Wow.

WAYNE HOLLY: Our loss, your gain. Mr. Kim is here in the audience.

COUNCIL MEMBER FERRERAS: I know.

attorneys over time that are losses but the, throughout the staff the turnover has not been heavy. I suppose if we were a tiny staff with heavy turnover that, be a place of chaos although we feel turnover when it occurs. It's not been so heavy that it hasn't been manageable and people that just pithed in and I think that's been the, the, the reason that the, the outputs have managed to be relatively successful across all the units not without some dips that are occasionally attributed to, to... in staff. But if for example you look at the, you look at the numbers on calls that we handled last year where we've... down an attorney for most of the year that number is 15 percent higher

directly from, from your office in the agency. The

report, the annual report talks a little bit about

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the electronic training. And I know there was some work that you all did and some agreements in 2014 with DCAS. Can you give us some up, some updates on where that is?

WAYNE HOLLY: And I'm, I'm going to bring Alex Kip our training director back who's been inertly involved in that both with DoITT and with DCAS to give a, to give a fuller answer to that.

COUNCIL MEMBER MENCHACA: Thank you.

ALEX KIP: Hi, Alex Kip again. Yes we were advised. We looked at a number of different options and we were working with DoITT and with OMB to come up with a solution. It's an interesting problem because what we're talking about is infrastructure that has to reach 300 thousand public servants but we're a very small agency. And so that's a huge lift for an agency of two million dollars to build that infrastructure itself. So what DoITT and OMB suggested which was a very good suggestion I think was go through DCAS because they're putting together the infrastructure to have this citywide training portal happen. And so we've created content and we're waiting for DoITT to

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select... I'm sorry DDCAS to select the appropriate vendor so that then we can participate in a pilot program probably around to a thousand, maybe two thousand employees and these are kind of ideal employees who have computers and email addresses and work in offices to see how this would work on a small scale. And then the plan would be to slowly scale it up.

COUNCIL MEMBER MENCHACA: Do you have a sense on, on timeline for that?

ALEX KIP: As it, as we, I don't know exactly when DCAS will be ready to move forward with the appropriate vendor. I know that there was research being done last week on DCAS's end and I'm not sure that the vendor has been selected yet. So I can't tell you how quickly it's going to happen.

vendor is chosen and you have a sense about who is coming and to kind of bring you that, that technology what's your, what's your, do you have a sense of the other parts of the timeline? The, the pilot, how long the pilot's going to run, how you're going to make these choices. You're saying that you're going to need technology on the ground.

Is there, is there a sense that you can give us about how post...

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ALEX KIP: I think once we get the pilot pro, or once we have the infrastructure available to, to run the pilot program the steps on our end are pretty easy because the content's already been created and vetted. It has to be designed in, into the pages but what, you're looking at like a three month process once that, just to get your, iron all the bugs out. And then you're looking at probably another three months to test with these 2,000 people so maybe a six month period once we can, once we know what vendor we're going with and where we can apply this content.

thank you for, for indulging me even though there's some unknowns before we even get there. We're, we're just very curious about how, how and when, really when we can get access to this part of the electronic really in large scale for all the other things we're thinking about and, and just increasing capacity at the local level in our district offices and other public employees this would be a huge asset for, for folks to be able to

engage in these kind of questions because we know that that's a barrier for people. And, and we want to make that happen or if you wanted to...

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WAYNE HOLLY: I, I'd add to it you know there's a, there's a, there's that tension between doing it quick and doing it right and, and we're impatient we're in, in effect the, the client here and, and we're being served by DoITT and DCAS well. They've got a, they, they've got a bigger picture. There are, there are other training programs whether it's EEO, whether it's... right to know, a variety of others that are required to be given citywide and it made sense for us to piggyback on that. I don't want to use a, a dirty word and mention CityTime but, but CityTime has at least some level works successfully and its rollout when it happened was agency by agency over the course of a few years. So I don't, I don't want to suggest that when this pilot is completed that, that DoITT or DCAS will have the capability to put it in every city agency right away. We will be hoping that they can do it faster and faster. But, but I don't think, I don't think anybody should kid themselves to think that it's going to be an easy task. And,

2	and, and, and we, we're, we're pleased with the
3	service we get but there are issues like the 9-1-1
1	call system that might be not the, the top of the
5	radar ahead of, ahead of mandatory ethics training
ó	and, and, and that just may be the way it is.
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COUNCIL MEMBER MENCHACA: And do you have appropriate funding to, to complete this or...

WAYNE HOLLY: It's just really going to cost us next to nothing. The, the… [cross-talk]

COUNCIL MEMBER MENCHACA: That's a rare, that's a rare statement but I, I... [cross-talk]

WAYNE HOLLY: ...you, you may have missed that the, the budget talk about our five minute videos cost the tax payer zero.

COUNCIL MEMBER MENCHACA: Mm-hmm. And you're doing that internally in house.

WAYNE HOLLY: Internally and, and externally at, at people's homes where they're... editing at home.

COUNCIL MEMBER MENCHACA: Okay.

WAYNE HOLLY: He hasn't charged us for that. So we, we thank him.

COUNCIL MEMBER MENCHACA: Now you're sounding like our district offices there where...

2 WAYNE HOLLY: We're 22 so we're, we're 3 just a little bit bigger.

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hear you. And... well actually let's, let's pause there. I think, I think we kind of got a good, good scope on, on the issues. And or maybe the last thing is issues, if you're anticipated any issues beyond the fact that the rollout will, will happen as it happens, the tension between quick and doing it right. That, that's going to play out in a lot of ways. Are there any other, in, anything else in this hearing that you want to share with us that you're anticipating as far as issues and how you're planning to fix the as, as you, as you really kind of think about the rollout.

WAYNE HOLLY: Where we... For all the electronic training. If things do happen in the rollout we think the council can be helpful we'll certainly return. You could, you could fear the worst but we're going to hope for the best.

COUNCIL MEMBER MENCHACA: Okay great. Thank you.

CHAIRPERSON MAISEL: Thanks. The Councilwoman was mentioning about the lawyers. Are

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the lawyers sinuous with the investigators? Are they the same thing or, or the... [cross-talk]

WAYNE HOLLY: No, no... It's a good question is, as, as Ms. Miller indicated DOI is, is mandated by Charter to investigate for the board.

The, the board does not have investigators. So what, effectively what, what we the people, that is the charter drafters and those of us who voted for the charter reform in the late 80s when this board was given enforcement power made the judgment that the investigative power would remain at DOI. So we... [cross-talk]

CHAIRPERSON MAISEL: So basically if something comes to your attention the lawyers look at it, wee if there's any kind of validity and then they, then you refer it to... [cross-talk]

WAYNE HOLLY: To DOI and, and they'll come to, with these 180, 190 reports as they do a year. And that, that relationship has worked well, it's been a good cooperative working relationship over now close to 25 years.

CHAIRPERSON MAISEL: Alright thank you.

I have, I have one other point. I hadn't actually thought about this in a while. But you mentioned

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CityTime. Was there, and this is before my time in the council, I'm not here that long, were there any issues involving the host CityTime, to me it was a fiasco, that called its attention to the conflict of interest board?

WAYNE HOLLY: Here I'm a, I'm a little bit constrained by the, the board's confidentiality rules that is the, the charter requirement for confidentiality but there no, nothing public that the board issued with respect to CityTime as we fined nobody for any violations and we, there were no, there was no public advice given. In, in the main I think it's fair to say that the, the, the CityTime activity... a criminal activity. So matters that were viewed as much more serious than the, the civil fines that our board issued and primarily involved consultants and, and other private sector actors and not public servants who were...

CHAIRPERSON MAISEL: Right.

WAYNE HOLLY: ...who were subject to the conflicts of interest law.

CHAIRPERSON MAISEL: Okay thank you very much. Anybody else... Councilman anything else you wanted to add? Well in that case I think all

1	COMMITTEE ON STANDARDS AND ETHICS 27
2	business is concluded and I move to adjourn.
3	Councilman do you want to
4	COUNCIL MEMBER MENCHACA: So moved and
5	or seconded.
6	CHAIRPERSON MAISEL: I guess you move
7	it. I'll second it. Not too many people here to
8	disagree with us so we're, we are adjourned. Thank
9	you very much. Thank you. Well I should, I should
10	do this.
11	[gavel]
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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date March 27, 2015