CITY COUNCIL CITY OF NEW YORK ----- Х TRANSCRIPT OF THE MINUTES Of the COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES ----- Х June 2, 2014 Start: 11:07 a.m. Recess: 2:52 p.m. HELD AT: Council Chambers - City Hall BEFORE: JULISSA FERRERAS Chairperson ELIZABETH S. CROWLEY Co-Chairperson COUNCIL MEMBERS: Ydanis A. Rodriguez James G. Van Bramer Vanessa L. Gibson Robert E. Cornegy, Jr. Laurie A. Cumbo Corey D. Johnson Mark Levine I. Daneek Miller Helen K. Rosenthal Vincent M. Ignizio Peter F. Vallone, Jr. Mathieu Eugene Fernando Cabrera Rory I. Lancman World Wide Dictation 545 Saw Mill River Road - Suite 2C, Ardsley, NY 10502

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A P P E A R A N C E S (CONTINUED)

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Edward Kilduff Chief of Department New York Fire Department

Don Shacknai First Deputy Commissioner New York Fire Department

Stephen Rush Assistant Commissioner for Budget & Finance New York Fire Department

James Esposito Chief of Fire Operations New York Fire Department

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John Benanti Deputy Commissioner Support Services & Human Resources New York Fire Department

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Ari Wax Senior Deputy Commissioner New York City Department of Correction

Erik Berliner Deputy Commissioner for Strategic Planning and Programs New York City Department of Correction A P P E A R A N C E S (CONTINUED)

William Clemons Chief of Department New York City Department of Correction

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 1 2 [qavel] 3 CHAIRPERSON FERRERAS: Good morning and 4 welcome to the 10th day of the City Council's 5 hearings on the Mayor's Executive Budget FY2015. My 6 name is Julissa Ferreras and I am the chair of the 7 Finance Committee. This morning we are joined by the 8 Committee on Fire and Criminal Justice, chaired by my 9 colleague, Council Member Elizabeth Crowley. 10 I wanna take this opportunity to thank 11 the sergeant at arms that keep us safe, Sergeant at 12 Arm Eddie Cojaso [sp?] and Israel Martinez, who are 13 here with me just as long as all these days have 14 been, and also for the film crew of NYC Media, John 15 Vigoa and Jeffrey Garello [sp?]. We've been joined 16 by Council Members Fernando Cabrera; Robert Cornegy. 17 Today we will hear from the FDNY, 18 together with the Emergency Medical Services and the 19 Department of Corrections. These hearings are a lot 20 of work and I wanna thank the Finance staff for 21 putting the hearings together. I'd like to thank 22 Acting Director Latonia McKinney, Division and 23 Committee Counsel Tanisha Edwards, Deputy Director 24 Regina Poreda Ryan, Unit Head Eisha Wright, and the 25 Finance superstars Nicole Anderson and Maria Pagan,

committee on finance, jointly with committee on fire and criminal justice services 5
who pull everything together; thank you for your hard
work.

4 Before we get started, I wanna remind 5 everyone that the public will be allowed to testify on the last day of budget hearings on June 6, б 7 beginning at 3:30 p.m.; the public session will be held in this room. For the members of the public who 8 wish to testify but cannot make the hearing, you can 9 email your testimony to the Finance Division and the 10 staff will make it a part of the official record. 11 The email address is 12

13 financetestimony@council.nyc.gov.

14 Today's Executive Budget hearing kicks 15 off with the Fire Department. The FDNY's Fiscal 2015 budget totals \$1.77 billion; highlights in the FDNY 16 budget includes several initiatives that will 17 increase budgeted civilian head count. 18 These changes will help to right size staffing levels and avoid 19 overtime spending in the Executive Budget. 20 \$1.2 million is added to the Fleet Services Division for 21 18 civilian positions, \$272,000 is provided to add 22 five EMS trainers at the FDNY High School, \$256.8 23 million is provided to add three positions in the 24 radio repair mechanics unit and \$554,000 is added to 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 6
2	provide seven positions for the Facilities Division,
3	which includes plumbers, oilers and electricians.
4	The Executive Budget will also include \$1.4 million
5	for 16 positions for additional IT staff to support
6	the Department's new Fire Prevention Information
7	Management System.
8	On the capital side, the FDNY's
9	commitment plan includes 27 bathroom renovations,
10	projects for firehouse, which will allow all FDNY
11	facilities to accommodate both female and male
12	employees. This is a very big deal, as it will
13	further gender equality at the FDNY. I'm also happy
14	to see the Executive Budget includes a PEG
15	restoration that adds \$43.7 million for 505 positions
16	at 20 firehouses that the prior administration sought
17	to close to achieve budget savings. In prior years
18	the Council has prevented the closure of fire
19	companies by restoring the proposed budget cuts, so
20	by adding funding for these companies, this is
21	another step towards ending the infamous budget
22	dance.
23	These are all good changes; however, in
24	the Council's budget response we called on the
25	administration to reduce a supervisor to emergency

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 7
2	medical technical or paramedic ratio from 1-19 to 1-7
3	by hiring 76 emergency supervisors. This would allow
4	adequate supervision, coordinate responses among
5	divisions and units while in the field.
6	Unfortunately, the Executive Budget does not include
7	an increase for emergency medical service staff. It
8	is my hope that after a round of budget hearings the
9	administration will take the concerns expressed by
10	council members and the public regarding the FDNY's
11	proposed budget and work with the Council to ensure
12	that Fiscal 15 adopted budget reflects all of our
13	priorities and values. I look forward to hearing
14	from Commissioner Cassano to learn more about how
15	this Executive Budget affects the agency's
16	operations.
17	Before we hear from the Commissioner, I
18	will turn my mic over to my Co-Chair, Council Member
19	Elizabeth Crowley for a statement.
20	CO-CHAIR CROWLEY: Good morning, my name
21	is Elizabeth Crowley and I am the Chair of the Fire
22	and Criminal Justice Services Committee here at the
23	Council; I am pleased to be co-chairing this hearing
24	with the Finance Chair, Council Member Julissa
25	Ferreras and my colleagues who are here today; I

I	
1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 8
2	wanna thank you for joining us. I too am pleased
3	that this Executive Budget allocates additional funds
4	for personnel that will be responsible for
5	diversifying the Department, both by race and gender.
6	I am also pleased about the plan to equip all
7	firehouses with women's bathrooms and changing
8	facilities, which is in line to be completed by the
9	end of Fiscal Year 2016.
10	The City's average EMS response times are
11	too high. I am troubled by the fact that the
12	administration has not heeded the Council's
13	recommendation to hire more EMS supervisors in order
14	to reduce the span of control and to be in compliance
15	with the federal government guidelines.
16	I would also like the Department to add
17	more ambulance tours and create a plan to reduce
18	times for life-threatening emergencies. The City's
19	average response time of nine minutes and 22 seconds
20	for life-threatening emergencies is simply not
21	acceptable and we must do more to reduce this time.
22	For many years the overtime spending has
23	been extraordinarily high within the Department; with
24	the hiring freeze lifted, it still continues to be
25	too high. I'd like to hear from the Department about

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 9
1	
2	their plan to reduce overtime spending in the coming
3	fiscal year.
4	I am also pleased that the budget
5	contains \$143 million for fire alarm boxes and that
б	the funding for 20 fire companies that have been on
7	the chopping block year after year has been baselined
8	in this budget.
9	I wanna welcome the Fire Commissioner and
10	all the staff that is here from the Fire Department.
11	Commissioner, I wanna thank you for your 44 years
12	plus of service to the City, outstanding service;
13	it's been a pleasure working with you; I know that
14	this is your last hearing as commissioner, so I
15	wanted to be sure to thank you for all that you've
16	done.
17	And now I'm going to recognize
18	[background comment] Council Members for having been
19	here we've been joined by Council Member Gibson
20	and [background comments] Cornegy. Yeah, he his
21	here. [background comment] Okay. Please.
22	COMMISSIONER CASSANO: Thank you. Good
23	morning Chairpersons Ferreras and Crowley and Council
24	Members, thank you for the opportunity to speak with
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 10 1 2 you today about the Executive Budget for Fiscal Year 2015 for the New York City Fire Department. 3 4 I am joined this morning by FDNY Chief of 5 the Department, Edward Kilduff, First Deputy Commissioner Don Shacknai and Assistant Commissioner 6 7 for Budget, Steve Rush. Also with me here are our Chief of Operations, James Esposito, Chief of EMS 8 Operations, Abdo Nahmod and other members of my 9 senior staff. 10 As we said when we testified at our 11 12 preliminary budget hearing in March, we're happy to 13 report that for the first time in five years we are 14 not testifying about the possibility of closure of 20 15 fire companies or any fire companies. When the Mayor 16 presented his preliminary and executive budgets this year, he pledged to restore baseline funding for the 17 18 20 FDNY companies that were previously cut from the City's budget. I am pleased that the Mayor has 19 20 removed firehouse closing or fire company closings 21 from possible budget cuts that we have to consider. 22 We genuinely appreciate the support of the Council over the years to push for restoring the fire 23

24 companies.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 11
2	As we reported in March, the Department
3	achieved some significant milestones in 2013; some
4	highlights include: our fatal fires are at record
5	lows; in 2013, with 67 fire deaths, we recorded the
6	fifth straight year with fewer than 75 fire deaths.
7	For the last decade we talked about the success at
8	keeping fire deaths below 100 each year. We now have
9	five straight years below 75 deaths, an unprecedented
10	achievement that has never happened before in the
11	last 98 years, when accurate recordkeeping began.
12	When I became Commissioner in 2010, I set
13	a goal of zero fire deaths; though I have yet to
14	reach that goal, it remains our objective and the
15	Department has been very successful in continuing to
16	reduce fires and fire-related deaths throughout the
17	City.
18	We continue to meet the increasing
19	demands for EMS as well. EMS call volume in New York
20	City increases every year, and even in light of
21	hospital closings or discontinued ambulance tours, we
22	continue to manage the workload. In 2013, EMS
23	handled more than 1.3 million incidents; that's up by
24	10,000 incidents from 2012 and up by more than 50,000

25 incidents from 2011. To meet this challenge, we are

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 12 1 2 leveraging improvements and innovations in technology and free [sic] hospital medicine to ensure that we 3 4 are providing the best possible care to New York City residents and visitors. 5 The first classes in almost five years 6 7 entered the Fire Academy in 2013, and after almost five years with no firefighter hiring, two new 8 classes entered the Fire Academy in 2013 and a third 9 10 class is graduating from the Academy tomorrow. We are happy to report that 47 percent of the graduates 11 12 of these classes are minorities and 12 women are 13 among them. At least one more class will be entering 14 the Fire Academy this year. We look forward to using 15 our current and very diverse list for several more

16 years as we plan for an even more successful next 17 recruitment campaign.

Base don our extraordinary recruitment efforts to date, we know now that by 2017 the firefighter rank will be at least 25 percent people of color; that means, on average, every time our members step off an engine or a ladder, one firefighter will be a person of color.

24 We continue to add resources in several 25 units in the Department to further improve our

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 13	
2	diversity and inclusion and equal opportunity	
3	employment programs. These include nine positions	
4	for Office of Recruitment and Diversity, 13 for Human	
5	Resources; 2 for Compliance, and 1 for EEO. Among	
6	these new positions will be a Department Advocate,	
7	and as we had previously proposed, a Chief Diversity	
8	and Inclusion Officer.	
9	We will continue to request significant	
10	funding for many other strategic initiatives that	
11	we're implementing to further strengthen our EEO,	
12	recruitment, diversity and inclusion and human	
13	resources programs. Notably, FY2015 includes	
14	\$700,000 for diversity training for every Department	
15	employee.	
16	We also have \$2 million in funding for a	
17	recruitment advertising campaign that will start in	
18	the next fiscal year and through the filing period	
19	for the next firefighter exam.	
20	Funding for five EMS training positions	
21	at the FDNY High School will allow us to continue to	
22	enhance our presence and programming at our partner	
23	high school in East New York. The FDNY High School	
24	is currently in its 10th year; in that time, 78	
25	graduates have become certified EMTs and 15 currently	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 14 1 2 work for the FDNY as EMTs. An additional 26 former students work as EMTs for private ambulance companies 3 4 as they await their civil service list number to be 5 reached so they too can join the FDNY. In May of 2013 the first FDNY High School б 7 alumnus was promoted to firefighter from FDNY EMS and another alumnus; in fact, someone I personally 8 mentored for many years, is graduating from the 9 Probationary Firefighter School tomorrow; he's an 10 11 extraordinary young man. 12 The FDNY's worked with various City 13 agencies to implement the Mayor's plan to provide 14 universal pre-K throughout the City. To that end, we 15 are funded for five new inspectors for the Bureau of Fire Prevention that will increase in UPK classroom 16 inspections that we anticipate will be needed before 17 18 the start of the school year in September going 19 forward. The FDNY Bureau of Fire Prevention 20 21 generates approximately \$60 million annually from 22 fees, inspections and permits. Starting in FY15, we will add 16 new positions to help build out a new 23 inspection services and billing system. 24 We 25 anticipate the processing improvements will

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 15 1 streamline workflows, enhance interagency 2 communications and data sharing, implement mobile 3 4 technology, improve inspector productivity, and 5 enable us to complete more inspections to further б improve public safety and increase revenue. And of 7 course, for the Mayor's Vision Zero Initiative, the Department has funded \$1.3 million per year to 8 provide one-day driver refresher training to all fire 9 10 and EMS personnel who operate apparatus. 11 We are adding three new radio repair 12 mechanics to support a variety of communication 13 services and systems. In addition, \$2.3 million for 14 technology we added to our budget for FY15, and 15 additionally \$100,000 and \$500,000 for technology 16 needs will be added in FY16 and 17, respectfully. Among other things, this funding will 17 18 enable us to replace all handy talky radio batteries and maintain or replace end-of-life FDNY network 19 20 components. Eighteen vital positions will be added to 21 FDNY Fleet Services after several years of losing 22 staff through attrition and not being able to replace 23 them due to hiring freezes. These include 15 auto 24 mechanics, 2 auto service workers and then 1 employee 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 16
2	to work on complex apparatus specifications and
3	expedite that process. Similarly, we are adding 7
4	new lines for facility services, which include
5	maintenance workers, plumbers and electricians. We
6	anticipate these new hires for Fleet and Facilities
7	will lower overtime costs and improve facility and
8	vehicle maintenance.
9	We have a Tech Services Unit that
10	provides tools and equipment to our field forces and
11	mask services unit, VAT [sic], as the name applies,
12	service of Mask 1 [sic] by all first responders.
13	These two units will be funded an
14	additional \$1.4 million in FY15 and \$1 million each
15	year starting in FY16, to address cost increase in
16	medical equipment and other supplied for field units,
17	such as foam used to combat fuel-fed fires and
18	maintenance for mask service compressors.
19	Finally, we are working with Corporation
20	Counsel's office to have a functional skills test
21	component of the probie academy validated by experts,
22	and we have developed a comprehensive plan to ensure
23	that 100 percent of our firehouses have female
24	bathrooms by the end of 2016.
25	

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 17
2	As I turn over the reigns to Commissioner
3	Nigro after a 45-year career, I want you to know that
4	
_	the Fire Department and its members are better
5	trained, better prepared, safer and more diverse than
6	ever before. I'm proud of the diverse team of
7	uniform and civilian members of the FDNY who
8	successfully rebuilt the Department after September
9	11th and I am confident that the Department will
10	build on these successes. We thank these committees
11	and the entire City Council for their ongoing support
12	and at this time I'll be happy to take your
13	questions.
14	CHAIRPERSON FERRERAS: Thank you for your
15	testimony, Commissioner. We're going to have a five-
16	minute clock for members; the Chair and I will have
17	questions. I wanted to speak and before I do that,
18	
	I just wanna acknowledge that we've been joined by
19	I just wanna acknowledge that we've been joined by Council Member Daneek Miller and Council Member
19 20	
	Council Member Daneek Miller and Council Member
20	Council Member Daneek Miller and Council Member Eugene.
20 21	Council Member Daneek Miller and Council Member Eugene. So I wanna talk a little bit about
20 21 22	Council Member Daneek Miller and Council Member Eugene. So I wanna talk a little bit about transparency, which has been the theme that we've had
20 21 22 23	Council Member Daneek Miller and Council Member Eugene. So I wanna talk a little bit about transparency, which has been the theme that we've had throughout these budget hearings this year, and this

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 18 1 2 years, that the budgeted head count has always been significantly less than ... more than your actual and 3 we'll talk about 2014, which was 10,243 was your 4 5 actual, your budgeted was 10,619. Can you speak to б me why these discrepancies in the last couple of 7 years and I really wanna work with you to see how we can get it more to the accurate number, which is how 8 we vote on the budget so that we have an accurate 9 10 budget.

COMMISSIONER CASSANO: 11 Sure. Well, the 12 reason why our budgeted head count is higher than our 13 actual head count is we hadn't had a class we had 14 hired since July of 2008; we didn't hire a 15 firefighter for almost five years, four-and-a-half years to be exact. So we got behind by many 16 firefighters in that rank. Now as we hire a class we 17 18 lower that disparity and we hope by the year 2016 we should be up to full head count. It's not because we 19 weren't hiring, it's because we didn't hire because 20 of the lawsuit and at one time was actually a little 21 22 bit of a budget constraint. But that's the reason, 23 that's the main differences in the firefighter rank; if you look right now, we're down 691 firefighters; 24 as we hire in July another 300, we'll lower that 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 19 1 2 number and hopefully get to our goal of full head count by 2016, Stephen, you think? 3 2017. CHAIRPERSON FERRERAS: 4 2017? COMMISSIONER CASSANO: But it's a matter 5 б of we weren't hiring for almost five years. 7 CHAIRPERSON FERRERAS: So is there any way that we can do for this fiscal year an accurate 8 count, since won't be able to do it till 2017? We're 9 10 trying to find every area where we can find ... [interpose] 11 12 COMMISSIONER CASSANO: Sure. 13 CHAIRPERSON FERRERAS: savings and 14 dollars. So if you... if the budget is being captured 15 with this number that's higher than what you're really going to have and we've addressed that this is 16 really not gonna happen till 2017, perhaps we can 17 work ... you can work with OMB and the administration to 18 19 have this budget reflect a more accurate number. 20 COMMISSIONER CASSANO: It will, except we do pay ... you know, built into that budget is the 21 overtime costs that will be incurred because of that 22 23 difference in the firefighters that we actually need and the firefighters that we actually hire. 24 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 20
2	CHAIRPERSON FERRERAS: I understand and
3	you know, we don't wanna…
4	COMMISSIONER CASSANO: Sure.
5	CHAIRPERSON FERRERAS: inhibit you from
6	being able to do the job and have the firefighters do
7	the overtime, which is a whole other conversation
8	that we have here. But it's something that I really
9	hope that you can work with OMB and I'm gonna be
10	speaking to Dean Fuleihan specific to this issue of
11	the differential.
12	COMMISSIONER CASSANO: Absolutely.
13	CHAIRPERSON FERRERAS: Okay. Now I wanna
14	talk about firehouse bathrooms, and I know that in
15	your testimony you stated, you know, the I used to
16	be the chair of the Women's Issues Committee; my
17	colleague and Chair is the head of the Women's
18	Caucus, so this is a very big, important issue,
19	besides the fact that we're both amazing women.
20	[laughter] So I know that you [interpose]
21	COMMISSIONER CASSANO: Which I have no
22	doubt of.
23	CHAIRPERSON FERRERAS: So you said that
24	there's a 100 percent… at some point will be 100
25	percent all male-female bathrooms [crosstalk]
	l

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 21 1 2 COMMISSIONER CASSANO: Yeah. CHAIRPERSON FERRERAS: in the firehouses. 3 4 Are there any other facilities where we have issues 5 with bathrooms and access for women, other than the firehouses? 6 7 COMMISSIONER CASSANO: No; I mean our EMS stations all have female facilities. All of our 8 other facilities have ample female bathrooms. 9 Now not... in addition to the female bathrooms and all the 10 11 firehouses; we're also looking to access to the 12 bathrooms to make sure that there's access without 13 going through locker rooms and things like that. So 14 by 20... the end of 2016 we should be completely... have 15 a firehouse with each bathroom a female and access to those female bathrooms so that people don't have to 16 17 pass through locker rooms, etc. [interpose] 18 CHAIRPERSON FERRERAS: So... COMMISSIONER CASSANO: and we worked with 19 20 the Council on that already and we're gonna continue to work with them. 21 22 CHAIRPERSON FERRERAS: Right. So with other agencies, and I'm hoping that yours isn't the 23

you project that you will be able to build out these

24

25

case, but capital spending is a very big problem; do

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 22
2	bathrooms and spend down all your capital monies by
3	by [interpose]
4	COMMISSIONER CASSANO: Yes.
5	CHAIRPERSON FERRERAS: next fiscal year?
б	COMMISSIONER CASSANO: Yes we will.
7	CHAIRPERSON FERRERAS: Okay. So I wanna
8	talk about the Fire Prevention Information Management
9	System. can you explain to me the needs for the FPMI
10	[sic] system and its functionality?
11	COMMISSIONER CASSANO: The billing
12	system well that's why we're going to a new billing
13	system and FPIM has been around a long and we know we
14	had to change that, so that's why we're going to an
15	updated and modern billing system and you know, it's
16	part of technology improvements, and not only in fire
17	prevention, but all of our areas. So FPIMs will be
18	eventually done away with and have this modern
19	billing system that will allow us to not only bill
20	but to schedule as well [interpose]
21	CHAIRPERSON FERRERAS: Right.
22	COMMISSIONER CASSANO: so that we can
23	also schedule the inspections in a timely fashion and
24	bill electronically.
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 23 1 CHAIRPERSON FERRERAS: So are the 19 2 3 positions all IT-related for the upgrade or the what ... 4 [interpose] 5 COMMISSIONER CASSANO: Yeah. Yes. Yeah. CHAIRPERSON FERRERAS: So are those ... once б 7 the upgrade happens, do the 19 ... are they just needed for a season or do they remain... [interpose] 8 9 COMMISSIONER CASSANO: No, no, they stay, 10 they stay. CHAIRPERSON FERRERAS: Okay. 11 12 COMMISSIONER CASSANO: No, this is ... this 13 is built in; we need all those positions to continue 14 this new system. 15 CHAIRPERSON FERRERAS: Okay. And one of the issues that we've had with other agencies is also 16 cost overruns on any IT projects, so how can we 17 18 ensure that this is not gonna happen? 19 COMMISSIONER CASSANO: We have been very 20 diligent in our costing system, our Commissioner of 21 Technology, Joel Golub is here, and Joel's been with us since October of 2008 and has done a tremendous, 22 tremendous job in overseeing that bureau, and our 23 overruns have been very, very little. 24 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 24 1 CHAIRPERSON FERRERAS: Okay. 2 I wanna talk about the elimination, the PEG that we had in 3 2011 on the elimination of the fifth officer, the 4 5 fifth firefighter on the 60 engine companies; given б the improved fiscal conditions on the City, has the 7 Department and the administration considered adding the fifth firefighter to the 60 companies that we 8 lost in 2011? 9 COMMISSIONER CASSANO: At this time we 10 11 haven't; you know we ... previous to the 60 firefighters 12 in those companies, we had 130 four-engine companies 13 with 60 firefighters and we have procedures in place 14 to stretch hose lines with the first and second new 15 engine pairing up. So at this time, while the budget is good, we haven't considered putting that fifth 16 firefighter back. 17 CHAIRPERSON FERRERAS: Well obviously 18 that's something that's important to this Council and 19 20 we would hope... [interpose] 21 COMMISSIONER CASSANO: Sure. 22 CHAIRPERSON FERRERAS: that as you pass the baton you might put that in the new 23 commissioner's ear... [interpose] 24

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 25
2	COMMISSIONER CASSANO: Part of my
3	briefing.
4	CHAIRPERSON FERRERAS: Okay, very good,
5	part of your briefing. Is there I know that we had
6	I remember you testifying the frustration, because we
7	were in a tough time; it was a PEG; can you just
8	speak on how much effective, and clearly the
9	firefighters are doing the best job possible, but how
10	much effective a fire can be addressed with the fifth
11	officer, with the fifth firefighter, if added to the
12	60?
13	COMMISSIONER CASSANO: Well naturally,
14	five is better than four; six is better than five
15	CHAIRPERSON FERRERAS: I know.
16	COMMISSIONER CASSANO: but we… you know,
17	with these procedures in place, and I was on those
18	hose lines and helping stretch and as a firefighter
19	and then a fire officer; if people proceed as the
20	policy states, we're a very effective fire
21	department; we do that every day. You know, it's
22	three years since we've instituted that and our major
23	fires and our major alarms are down, so it's
24	obviously working.
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 26 1 2 CHAIRPERSON FERRERAS: Right. I just wanna ... for the record, if we were to get this fifth 3 4 firefighter, which is where we were, is there... and I 5 know that you're doing the best with what we have ... or is there no need for the fifth firefighter because 6 7 we've done so well? COMMISSIONER CASSANO: Look, say there's 8 no need; if our budget allows to have more 9 firefighters, I wouldn't turn more firefighters down 10 11 CHAIRPERSON FERRERAS: Okay. 12 COMMISSIONER CASSANO: but we have 13 procedures in place that allows us with four 14 firefighters in an engine company to perform our job 15 very satisfactory; actually, better than satisfactory; we have the best staffing in the 16 17 country. 18 CHAIRPERSON FERRERAS: Right. I agree. I agree; just tryin' to get you more support ... 19 [interpose] 20 COMMISSIONER CASSANO: No. 21 Sure. 22 CHAIRPERSON FERRERAS: Okay. I'm going to pass it over to my chair and then on the second 23 round I'll come back for more questions. Thank you, 24 25 Commissioner. Chair.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 27
2	CO-CHAIR CROWLEY: Thank you, Chair
3	Ferreras. I wanna start out my questioning with the
4	EMS supervisory head count. Our preliminary response
5	form the Council asked that the City include \$6.7
6	million to increase the number of supervisors for EMS
7	so that they can reach a ratio of seven EMTs to one
8	supervisory EMT, but the funding was not included in
9	the Executive Budget; can you tell us why the Fire
10	Department did not include this in the Executive
11	Budget?
12	COMMISSIONER CASSANO: Well we… we have…
13	we've asked for 24 additional supervisors; that will
14	allow us to have all of our EMS stations as station-
15	based, with a lieutenant staying in the firehouse;
16	that'll increase our head count of conditions bosses
17	by seven in the field.
18	CO-CHAIR CROWLEY: And what would that
19	bring the span of control to?
20	COMMISSIONER CASSANO: Well, when you say
21	1 or 19, you know you're talking about persons, not
22	ambulances and that's the difference; we have this
23	difference of opinion. We have… if we have a
24	supervisor for seven ambulances, that's 1 in 7; not 1
25	in 14. So we've put in for the additional station

I	
1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 28
2	base to get seven more conditions lieutenants out in
3	the field and each [interpose]
4	CO-CHAIR CROWLEY: And and Commissioner,
5	it's not my opinion, it's the federal government's.
6	COMMISSIONER CASSANO: Well we're in
7	arbitration; we'll see what you know June 30th we're
8	goin' back and they'll make a ruling and we'll see
9	what the ruling says.
10	CO-CHAIR CROWLEY: And that's reflected
11	in the budget, to bring your span of control for
12	every one supervisor there'll be seven ambulances?
13	[interpose]
14	COMMISSIONER CASSANO: Not yet. We've
15	asked for 24 additional positions and then that will
16	allow us to get seven more conditions supervisors out
17	in the field.
18	CO-CHAIR CROWLEY: Is that in this fiscal
19	budget?
20	COMMISSIONER CASSANO: We asked for it;
21	we didn't… [interpose]
22	CO-CHAIR CROWLEY: You asked for it, but
23	[interpose]
24	COMMISSIONER CASSANO: Yeah.
25	CO-CHAIR CROWLEY: but it's not

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 29 1 2 COMMISSIONER CASSANO: No. 3 CO-CHAIR CROWLEY: reflected in the budget? 4 5 COMMISSIONER CASSANO: No. б CO-CHAIR CROWLEY: Well I'm glad you 7 asked for at least that much. The Council's of a different opinion; we believe you need closer to 60 8 9 additional supervisors and that's just looking at the 10 number of tours you currently have, but we both know that the response time to life-threatening 11 12 emergencies is over nine minutes ... 13 COMMISSIONER CASSANO: Uhm-hm. 14 CO-CHAIR CROWLEY: and if you don't have 15 oxygen going to your brain, you're in cardiac arrest; 16 you don't have five minutes, let alone nine minutes; as good as dead. And this is only life-threatening 17 18 emergencies; what is the Department going to do to 19 bring that number, that average response time to 20 within one that the Council could accept as being safe? 21 COMMISSIONER CASSANO: And what is that? 22 CO-CHAIR CROWLEY: Under six minutes. 23 COMMISSIONER CASSANO: Oh. Life-24 25 threatening emergencies -- we are continuing to do

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 30
2	our best to reduce the response times to life-saving
3	emergencies. As hospitals close and as hospitals do
4	away with their ambulance service, we're replacing
5	those tours that are given up and we're doing it as
6	quickly as possible to provide us with the best
7	possible way to get our response times down. And
8	we'll continue to look at the way we respond and
9	where we put our ambulances and move cross street
10	locations and when it gets busy in a certain borough,
11	we'll relocate ambulances and we're doing everything
12	we possibly can to keep our response times down.
13	[background comments]
14	CO-CHAIR CROWLEY: Commissioner, I still
15	don't think that you'll bring the response time down.
15 16	
	don't think that you'll bring the response time down.
16	don't think that you'll bring the response time down. I mean, you know what's really alarming to the
16 17	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to
16 17 18	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the
16 17 18 19	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the actual response was until this Council passed that
16 17 18 19 20	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the actual response was until this Council passed that [background comment] bill which became law that we
16 17 18 19 20 21	<pre>don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the actual response was until this Council passed that [background comment] bill which became law that we had to have the Fire Department give us the response</pre>
16 17 18 19 20 21 22	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the actual response was until this Council passed that [background comment] bill which became law that we had to have the Fire Department give us the response time. So you know, just taking over tours when
16 17 18 19 20 21 22 23	don't think that you'll bring the response time down. I mean, you know what's really alarming to the Council is that in the past we didn't measure end to end, so we as a city didn't have the idea of what the actual response was until this Council passed that [background comment] bill which became law that we had to have the Fire Department give us the response time. So you know, just taking over tours when hospitals close does not guarantee that the

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 31
2	COMMISSIONER CASSANO: Well you have an
3	engine company there also within about four-and-a-
4	half to five minutes who is providing
5	CO-CHAIR CROWLEY: Right.
6	COMMISSIONER CASSANO: CFRD, as well, you
7	know, certified first responder defibrillator
8	[crosstalk]
9	CO-CHAIR CROWLEY: There were a few high
10	profile fires where children died, another one where
11	an officer was in need of emergency medical services;
12	there were delays of an ambulance getting to those
13	fires just simply because you do not have the
14	resources to dispatch when a fire is called in. Now
15	have you taken an analysis and you had a chief who
16	testified on Friday at the hearing that we had
17	regarding the UCT, that at no time in the history of
18	the Fire Department did you dispatch ambulances when
19	a fire occurred, however, you had the head of the
20	union testify that that was not true. So first, is
21	it true that you at one time in the history of the
22	Fire Department dispatched ambulances when a fire was
23	called in at any time, if you can answer that, and
24	have you done any analysis on what it would cost the
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 32 1 2 Department to ensure that an ambulance is sent out when a structure fire happens? 3 4 COMMISSIONER CASSANO: First, to my 5 knowledge, we have never dispatched an ambulance on б the report of a structural fire, and that's what I 7 was briefed on by my Chief of EMS, who is more knowledgeable than anyone in this department on EMS 8 situations and operations and procedures. Secondly, 9 10 if you want to dispatch an ambulance on the report of a structure fire, okay, report; it makes no sense 11 12 whatsoever. 13 CO-CHAIR CROWLEY: It would've made sense 14 in at least two cases that we've seen in the last 15 couple of weeks where people died, it would've made 16 sense. The ambulance would've gotten there right 17 around the same time the engine company got there. 18 In the case where you had the two young children who 19 died in Rockaway, it took ... [crosstalk] 20 COMMISSIONER CASSANO: That's... that's... CO-CHAIR CROWLEY: upwards of 20 minutes. 21 22 COMMISSIONER CASSANO: that's if that ambulance was available and it was not responding to 23 a false alarm. 24 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 33 1 CO-CHAIR CROWLEY: What is the 2 availability of ambulances in Far Rockaway? 3 4 [crosstalk] COMMISSIONER CASSANO: Well, depending on 5 the time; the borough, but last year alone ... б 7 [interpose] CO-CHAIR CROWLEY: That in itself is a 8 9 problem, that's a huge problem. If there are certain parts of the city that are underserved with ambulance 10 services, it's not fair to the constituents in those 11 12 communities, and Far Rockaway is a good example of 13 that. 14 COMMISSIONER CASSANO: We had 20... almost 15 20,000 false alarms last year; most of them were 16 reports of structure fire; if we have an ambulance responding to a report of a structural fire and it's 17 not available for a true life-threatening emergency, 18 19 well I think that doesn't make any sense. CO-CHAIR CROWLEY: We can continue to 20 disagree on whether it makes sense, but at the end of 21 the day... [crosstalk] 22 23 COMMISSIONER CASSANO: It doesn't make sense. It doesn't make sense. 24 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 34
2	CO-CHAIR CROWLEY: an average response
3	time greater than nine minutes; the answer to
4	reducing that is simple, you need to add more tours,
5	more FDNY ambulance tours. I have more questions,
6	but I'll let some other council members go. Thank
7	you.
8	CHAIRPERSON FERRERAS: Thank you, Chair
9	Crowley. We're gonna have Council Member Vanessa
10	Gibson, followed by Council Member Miller. We've
11	been joined by Council Member Mark Levine, Council
12	Member Vallone and Council Member Lancman.
13	COUNCIL MEMBER GIBSON: Thank you very
14	much, Madame Chairs; thank you, Commissioner and you
15	and your team, and I also wanna echo the sentiments
16	of one of my co-chairs and just expressing my
17	appreciation and gratefulness for all the work you've
18	done, the incredible public service over the years
19	[interpose]
20	COMMISSIONER CASSANO: Thank you.
21	COUNCIL MEMBER GIBSON: and we certainly
22	wish you well in your new chapter; there's always
23	life [laughter] after public service.
24	I just will be very brief and my
25	colleague, Co-Chair Crowley and I convened an

1 2 oversight hearing just last Friday on the 911 unified call system and obviously we are looking at the best 3 4 approach that we can take as an administration and as 5 New Yorkers that really wanna provide the safety for 6 everyone, and so the co-chair asked the question 7 about the analysis of some of the structural fires that are reported and you indicated that there were 8 about 20,000 that were false alarms; we are trying to 9 figure out the best way to make this work for 10 everyone and while most of the 911 calls that are 11 12 taken by NYPD operators have been handled 13 professionally with efficiency, the tragedies that we've had are one too many -- Ariel Russo, the two 4-14 15 year-olds in Far Rockaway and we've had others --16 it's disturbing when you hear about these tragedies because we know that we could've done things to 17 18 prevent that. So I quess the question that we're trying to find out is, the EMS dispatching and I am 19 20 very concerned about the number of supervisors and the ratio of the EMS workers to a supervisor and it's 21 22 not included in this budget, so that's one concern. And then also, how we can dispatch EMS in a quicker 23 fashion. So are we going to continue to wait until 24 it's a verified fire and EMS should be there or are 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 36
2	we going to look at possibly having them on call, and
3	I know you were asked the question just now, but I've
4	been told by others that there was a time when EMS
5	was dispatched and when they were on call, absolutely
6	disputing what you said as well at my hearing on
7	Friday. So we're just trying to find clarity to
8	figure out what analysis has been done and is that
9	something that we can get to a point of agreement on?
10	COMMISSIONER CASSANO: Done?
11	COUNCIL MEMBER GIBSON: Yes.
12	COMMISSIONER CASSANO: Okay. From to my
13	knowledge, we have never dispatched an ambulance on
14	the report of a structural fire. We can do an
15	analysis to see how many more ambulances it would
16	take to send somebody on the report of a structure
17	fire, but it's not only the false alarms, there's
18	many reports of structural reports of structural
19	fires that become an odorous smoke, that become a
20	different type of emergency that's never a structural
21	fire, so it's more than the 20,000 I described. I
22	mean we can do an analysis and it may require many,
23	many more ambulances to provide it. If you look at
24	the bottom line, it really doesn't make any sense
25	unless you know you have a fire. It takes four or

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 37
2	four-and-a-half to five minutes for an engine company
3	to get there or a unit to get there and they quickly
4	will let the dispatcher know that there is a fire,
5	whether it's smoke condition or fire and the
6	ambulance is dispatched. Ambulances are much closer
7	because of their cross street locations to that
8	location. We can do the analysis and see what it
9	turns out to be, but at this time, at least for the
10	next six days, we're not gonna change that policy.
11	COUNCIL MEMBER GIBSON: Okay. Well I
12	know that you're moving on, but I certainly will go
13	on record in saying that I want that analysis done,
14	because to speak to Ariel Russo's mother and all the
15	others that have lost children, we certainly need to
16	assure them that that type of tragedy will not happen
17	again, and I think this is a strong component that
18	should be discussed further so we can try to remedy a
19	lot of what's happened.
20	COMMISSIONER CASSANO: Absolutely.
21	COUNCIL MEMBER GIBSON: And I also want
22	to certainly applaud the Department, we've had so
23	much work done to get to a point where we recognize
24	that FDNY must be diversified and inclusive of more
25	women and people of color, and as someone who fits

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 38
2	both titles, I certainly will love to see more
3	firewomen coming through the Department that look
4	like me that possibly come from my community, so I'm
5	very happy to hear about that and will continue to be
6	a strong advocate and wanna thank you again for your
7	service.
8	COMMISSIONER CASSANO: Thank you.
9	COUNCIL MEMBER GIBSON: Thank you, Madame
10	Chairs.
11	CHAIRPERSON FERRERAS: Thank you, Council
12	Member. We're joined by Majority Leader Van Bramer,
13	and now we will have Daneek Miller, followed by
14	Council Member Cornegy.
15	COUNCIL MEMBER MILLER: Thank you, Madame
16	Co-Chair and to my Chair. Good morning,
17	Commissioner; how are ya… [crosstalk]
18	COMMISSIONER CASSANO: Good morning.
19	COUNCIL MEMBER MILLER: and as a life-
20	long civil servant, I certainly appreciate the years
21	that we've spent together and [interpose]
22	COMMISSIONER CASSANO: Absolutely.
23	COUNCIL MEMBER MILLER: your service to
24	the City and during the life beyond civil service
25	[laugh] again. So I'd like to speak to a number of

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 39 1 things, and normally ... and obviously, having that 2 civil service background I wanna speak to the 3 4 workforce and the development of the workforce and 5 but before we get to that, I particularly wanna talk 6 about [bell] the train ... wow, that was quick ... [bell] 7 [background comment] the training, and you spoke a little bit about training in your testimony, and 8 there is a number of things; on the EMS side, I know 9 that they... with the closing of hospitals throughout 10 the City, they're takin' on a number of additional 11 12 tasks and we wanna make sure that they have the 13 proper equipment and training to do so, and so as go 14 on, I would like for you to elaborate on how you have 15 addressed that issue. And then, I know that some of your fire officers are required to do building 16 construction inspection; what type of qualifications 17 18 and training are they receiving to do this, considering some of the construction accidents and a 19 lot of thing that have occurred by virtue of poor 20 21 construction in the City; what type of training are 22 they receiving? So just on the training issues. 23 Yeah. COMMISSIONER CASSANO: 24 Sure. I mean I

25 think if you know my record and my career, I'm a

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 40 1 2 strong advocate for training for sure, and the EMS 3 side, as hospitals close, as we take on more 4 responsibilities, and make no mistake about this; the 5 members of our EMS command, our officers, our EMTs 6 and our paramedics are second to none, they are 7 tremendous, tremendous employees, have a very tough job and they deserve a lot more credit than actually 8 people give them. We constantly, constantly update 9 their training; if there's something new, state-of-10 the-art, we will look at it, if it makes sense we'll 11 12 implement it; we're lookin' at technology now; we 13 have hand-held devices that allow them to actually 14 make it simpler to fill out patient forms; we have 15 exchange ER if possible where it goes to the emergency room [sic]; a lot of cross-training with 16 our firefighters and we have drills that we include 17 18 EMS in, so that we ensure that at the scene of a fire that's not the first time they've interacted with 19 20 their co-workers. So as new things come up, we 21 implement those policies; our Chief of EMS is a 22 strong advocate for training as well, our new Chief of EMS Training, Roger Ahee, Chief Ahee, is a strong 23 24 advocate for training. So we are constantly looking 25 at the ways to increase our training so that our EMTs

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 41
2	and paramedics have the state-of-the-art equipment
3	and the state-of-the-art training.
4	COUNCIL MEMBER MILLER: And to the fire
5	officers [interpose]
6	COMMISSIONER CASSANO: Yes.
7	COUNCIL MEMBER MILLER: and the
8	COMMISSIONER CASSANO: Now as you said,
9	it's a very difficult city to work in because of all
10	the construction, all the difficult buildings; you
11	see buildings in New York City that you don't see
12	anyplace else, and to recognize that difficulty, as
13	much as we train our officers, it's still very
14	difficult. So we have we've we've instituted
15	approximately three or four years ago, we have a
16	building inspection hotline where we have officers in
17	an office in Fort Totten from 7 in the morning till 7
18	at night that will answer any questions that are
19	thrown to them from the field. So if an officer goes
20	to a building to inspect it and there's something
21	that he's not familiar with, he will call this
22	hotline, who… the officers that are there are very
23	highly trained; that's what they've been doing, they
24	have all the reference material in front of them, and
25	they will coach that officer in the best way to

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 42
2	inspect it, who to call if he needs additional help
3	or she needs additional help and what to do for that
4	particular building for that particular inspection.
5	It's ongoing, it's gonna stay; we're gonna make that
6	more redundant, so it actually helps the officers in
7	the field, and the firefighters, do building
8	inspection, which is extremely, extremely important.
9	COUNCIL MEMBER MILLER: Okay, I
10	appreciate that. I trust that from that answer that
11	they have, to this point, not received a thorough
12	that we're dependent on the officers at Fort Totten
13	to provide additional information; we wanna make sure
14	that they on the scene are able to make the proper
15	inspection [interpose]
16	COMMISSIONER CASSANO: Sure.
17	COUNCIL MEMBER MILLER: without that. So
18	in terms of equipment, I know that there has been
19	some debate over some of the road life of some of the
20	apparatuses that continue to be on the road and that
21	that was something to be addressed. Where are we
22	with that; have we purchased new equipment; is it
23	coming, and I know some should have been off the road
24	by now?
25	
23 24	coming, and I know some should have been off the road

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 43 1 2 COMMISSIONER CASSANO: Right. We have 3 new pumpers that we've gotten from this manufacturer, 4 KME; they're coming in -- one per week, John? -starting in June, one per week and we are working 5 with the court; Chief Kilduff has sat down with the 6 7 judge and ... you wanna just give a little brief update on where we're at? This is Chief Kilduff, our chief 8 of Department, who's been working with the UFOA and 9 the arbitrator on the settlement. 10 CHIEF KILDUFF: We've had several 11 12 conferences with the judge who is looking over the 13 UFOA decision... [interpose] 14 CHAIRPERSON FERRERAS: I'm... I'm so sorry; 15 I hate to interrupt; if you can just say your name 16 and... for the record. Sorry. [crosstalk] CHIEF KILDUFF: I'm sorry; my name is 17 Edward Kilduff and I'm the Chief of Department. 18 So we've had several conferences with Judge Freed to try 19 20 to sort out this [bell] particular issue; right now we're scheduled to meet with Judge Freed in about a 21 22 week-and-a-half once again to report to her where we stand with the implementation of apparatus coming in 23 under that 10-year period. We are slightly over at 24 25 this point because of the ordering process moved from

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 44
2	about 27 months to 33 months, when we were ordering
3	these 90 KME engines. There were several processes
4	within the City itself that caused us to move back
5	the delivery schedule on these engines. We have
6	assurances now from the manufacturer that the engines
7	will come in at least one a week and we're hoping
8	that the manufacturer will be able to increase
9	production where we can possibly get two a week or
10	three every two weeks. We believe that we will be
11	caught up probably by the end of this year and that
12	we will be in full compliance. In the meantime, we
13	have apparatus that are in use in the field that
14	receive inspections quarterly and we feel that they
15	are still safe apparatus to operate on, but we will
16	be replacing this out of date apparatus; we have a
17	schedule; we will be done most likely by the end of
18	this year as these 90 engines are delivered.
19	COUNCIL MEMBER MILLER: Thank you so
20	much, and thank you, Commissioner.
21	CHAIRPERSON FERRERAS: Thank you, Council
22	Member Miller. Just as a follow-up; how many people
23	are staffed at the hotline; is the hotline 24 hours,
24	and what's the budget?
25	COMMISSIONER CASSANO: It's 7 till 7.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 45 1 2 CHAIRPERSON FERRERAS: 7 till 7. 3 COMMISSIONER CASSANO: And that's... and 4 that's the hours... that's even more than the hours of 5 building inspection. CHAIRPERSON FERRERAS: Yes, you're right. б 7 And how many staff... how many staff the line? COMMISSIONER CASSANO: Sixteen. 8 9 CHAIRPERSON FERRERAS: Sixteen. Do you know the budget of the hotline? 10 COMMISSIONER CASSANO: I'll get it for 11 12 you. CHAIRPERSON FERRERAS: Can you please 13 14 submit to the Committees? [crosstalk] 15 COMMISSIONER CASSANO: Sure. Absolutely. CHAIRPERSON FERRERAS: Thank you very 16 much. Now we will have Council Member Cornegy, 17 followed by Council Member Levine. 18 19 COMMISSIONER CASSANO: Good morning. 20 COUNCIL MEMBER CORNEGY: Good morning, Commissioner. 21 22 COMMISSIONER CASSANO: Good morning. 23 COUNCIL MEMBER CORNEGY: Thank you, Madame Chairs. I just wanted to say that as a 24 25 community; I live in a predominantly brownstone

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 46 1 2 community and as a creative way to help reduce response times for all emergency services we came up 3 4 with something I just wanted to get your opinion on. 5 We're painting the addresses of homes on the rear of 6 the home, because if you recognize that there's a 7 fire with those houses that are abutting, you call EMS or you call FDNY; there's no way possible that 8 you could give the address, and so someone's on the ... 9 EMS shows up on the block and doesn't know exactly 10 where the fire is. And then for businesses, we're 11 12 painting it on the top of businesses, so if there's 13 helicopter or response service they can recognize 14 immediately where it is. It's a relatively 15 inexpensive way of ... we believe, of reducing response times in our area; I just wanted to know your 16 thoughts. 17 COMMISSIONER CASSANO: 18 I like it. And 19 I'll tell you one of the reasons why is; we get many people that call in fires from their building and 20

they say, I'm looking at the building across the

street; I don't know what the address is, but I'm

calling from... and they call from their address and

that's where the response goes sometimes. So if they

25

21

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 47
2	saw an address on the rear of a building it would
3	really help.
4	COUNCIL MEMBER CORNEGY: So So that's
5	what we thought and we're doing [crosstalk]
6	COMMISSIONER CASSANO: Okay.
7	COUNCIL MEMBER CORNEGY: it in iridescent
8	paint, because everybody can't afford to… [crosstalk]
9	COMMISSIONER CASSANO: We would we
10	good
11	COUNCIL MEMBER CORNEGY: everybody can't
12	afford to have the lighting in the back, so it's done
13	in iridescent paint, and so far so good, so we're
14	hoping that that reduces response times. And then
15	secondly, in the true spirit of being part of a
16	progressive administration, you've talked a lot about
17	the diversity in the Department; we happen to know
18	that there's a difference between diversity and
19	sensitivity and my question was whether or not during
20	the placement process after graduation you had
21	considered placing using those demographics in the
22	demographics that they serve, so you know, if African
23	Americans are represented higher in the graduating
24	class, placing them in houses that are in
25	communities.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 48
2	COMMISSIONER CASSANO: We are, we've
3	just… we're just finishing up our assignments now and
4	we've worked with the Vulcan Society; we've worked
5	with the probies, actually we've given the probies
6	their choice too; I mean, there are some African
7	American firefighters that wanna work in Manhattan,
8	because it's good it's just different place to work,
9	a different whole mindset. But we are definitely
10	sensitive to where we place our firefighters and if
11	they wanna work in a community where they would make
12	a role model, that's a good idea too. We're working
13	on it, we're doing it.
14	COUNCIL MEMBER CORNEGY: Thank you; I
15	appreciate it.
16	COMMISSIONER CASSANO: You're welcome.
17	CHAIRPERSON FERRERAS: Thank you, Council
18	Member Cornegy; Council Member Levine, followed by
19	Council Member Vallone. [background comment] And
20	joined by Council Member Johnson.
21	COUNCIL MEMBER LEVINE: Thank you Chairs
22	Ferreras and Crowley. Gentlemen, pleasure to see
23	you. Wanted to ask about the fire call boxes for
24	which you're asking for significant capital upgrade I
25	believe for the wiring; looks like it's scheduled to

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 49
2	cost \$143 million [interpose, background comment].
3	Tell us how important a role these fire boxes play
4	today, how frequently do you get calls; what percent
5	of the fire calls come off these boxes?
6	COMMISSIONER CASSANO: Very few calls
7	come off our fire boxes, but these were boxes that
8	were destroyed in Hurricane Sandy, and that's, you
9	know [background comments] it's a network
10	underground; all the wiring was destroyed, so we're
11	look… [interpose, background comment] we're looking
12	to replace that, because that actually sends, you
13	know, some of the calls to our firehouses.
14	COUNCIL MEMBER LEVINE: Do So some of
15	the wiring that was destroyed is required even for
16	calls coming in through other channels; is that what
17	you're saying? You said some of the… the wiring…
18	[crosstalk]
19	COMMISSIONER CASSANO: No no, no, it it
20	actually gets some communications into our firehouses
21	as well; that's the underground wiring.
22	COUNCIL MEMBER LEVINE: Understood.
23	Understood. But you're investing a lot to replace a
24	service which you say is rarely used; is that right?
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 50 1 COMMISSIONER CASSANO: 2 That's correct, 3 yeah. 4 COUNCIL MEMBER LEVINE: Has there been a 5 thought of using that money for something more impactful? б 7 COMMISSIONER CASSANO: Just let my budget director, Commissioner Steve Rush answer that and 8 9 then I'll give you some of the information I have. [crosstalk] 10 11 COUNCIL MEMBER LEVINE: Okay. 12 COMMISSIONER RUSH: Good morning. The 13 \$143 million anticipated in the capital budget is an 14 anticipation of FEMA recognizing the need. The whole 15 network that goes under the ground services alarm boxes and firehouses, so dispatch messages come from 16 firehouses, from the dispatch center to the firehouse 17 18 and also to the alarm boxes, so it's a whole 19 connected network. And the engineers have been reviewing this for some time now and the conclusion 20 is, that with salt water corrosion to much of the 21 22 Rockaways and parts of Staten Island and Brooklyn, 23 there would be a need to upgrade the conduit at some point and we are making that request to FEMA as we 24 25 speak; if FEMA approves that, we will be looking at

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 51
2	different methodologies of servicing the communities
3	thereafter with the alarm box network and with
4	underground cable.
5	COUNCIL MEMBER LEVINE: Okay. Is it true
б	that in case of disasters this network could remain
7	operational when the cell phone network is down; is
8	this a substitute?
9	COMMISSIONER RUSH: The [background
10	comment] the alarm box network suffered a lot of
11	damage during the storm, because it was under water,
12	so a lot of the boxes were out of service, so in
13	fact, it was out of service as well, as were overhead
14	lines, driven down by wind.
15	COUNCIL MEMBER LEVINE: I'm really
16	grasping at a rationale then for the network,
17	considering it's not used routinely and it's
18	underground in a flood… [interpose]
19	COMMISSIONER CASSANO: But Right.
20	[background comment] Right, there's [interpose]
21	COUNCIL MEMBER LEVINE: Other than that
22	we get FEMA money for most of it; not all of it,
23	though, but [interpose]
24	COMMISSIONER CASSANO: I… [laugh] Listen,
25	we it's mostly to get the communications from the
l	

	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 52
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2	firehouses, but we have asked to remove the alarm
3	boxes; there's an ongoing litigation now, because
4	it's such a small percentage of calls that come in
5	from alarm boxes and the majority of 'em are false
6	alarms, but we are now legally bound to replace them.
7	If we can find ways for the deaf or hard of hearing
8	to get a call into the dispatch office, we probably
9	will be able to get rid of them, but at this time we
10	can't, we're mandated to do it by the courts.
11	COUNCIL MEMBER LEVINE: That reminds me a
12	little bit of our payphone network, which is
13	extensive and rarely used now; wasn't so great in its
14	heyday, but now it's it's just junk on the street in
15	many cases [background comment] and there's a very
16	creative idea that the Mayor has put forth to
17	repurpose them as internet hotspots; [background
18	comment] I wonder whether we could think creatively
19	about the fire boxes; one idea, you know, we're
20	fighting forest fires now with having offset remote
21	sensors, something called hyperspectral I think
22	they're called; perhaps in an urban environment this
23	could serve to alert the Fire Department of a fire
24	even before a human being could pick up the phone.
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	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 53
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2	COMMISSIONER CASSANO: That may be a
3	little more than it can do, but we have looked at
4	using alarm boxes as radiation detectors; chemical
5	detectors so that they are dispersed throughout the
6	City, there's approximately 14,000 still left. So if
7	we have to keep them, we may try to make 'em dual,
8	triple-purpose in that respect.
9	COUNCIL MEMBER LEVINE: That sounds like
10	a smart idea and I'd love to hear more about that.
11	COMMISSIONER CASSANO: Okay.
12	COUNCIL MEMBER LEVINE: Alright, thank
13	you very much.
14	CHAIRPERSON FERRERAS: Thank you Council
15	Member Levine, and we'll now have Council Member
16	Vallone.
17	COUNCIL MEMBER VALLONE: Good morning,
18	gentlemen.
19	COMMISSIONER CASSANO: Good morning.
20	[background comment]
21	COUNCIL MEMBER VALLONE: Just wanted to
22	extend my congratulations and you will be missed,
23	Commissioner; I know we extent back upon [sic] few
24	generations of Vallones and so at least I got to say
25	

-	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 54
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2	I was with you a little bit of time before…
3	[interpose]
4	COMMISSIONER CASSANO: Thank you.
5	COUNCIL MEMBER VALLONE: We had asked,
6	like the last time we were together; I just wanna see
7	if there's any update on our the promotions list and
8	our captains and do we plan on extending or workin'
9	on that before you
10	COMMISSIONER CASSANO: We couldn't extend
11	the list, it just, you know wasn't… DCAS wouldn't
12	approve an extension, but we are promoting 40
13	captains tomorrow
14	COUNCIL MEMBER VALLONE: Oh, alright.
15	COMMISSIONER CASSANO: and comment] I'm
16	sorry, Thursday, probie graduation tomorrow, 40
17	captains on Thursday, and then before the list dies
18	in July, we are gonna look to project to see how many
19	we will need before a new list is established and
20	promote up to till that number, so there'll be
21	another another, hopefully significant amount of
22	promotions in July to meet the need before a new list
23	is established.
24	COUNCIL MEMBER VALLONE: Does that affect
25	any way the the candidates that weren't

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 55 1 2 promoted yet; are they able to be placed back on the new list? 3 COMMISSIONER CASSANO: 4 They have to take 5 the test; test is being formulated now; they'll have б to study again. 7 COUNCIL MEMBER VALLONE: Yeah, that would ... [background comment] that would be 8 appreciated, there's [background comment] a lot of 9 10 good guys on that list. [background comment] You 11 just mentioned the probles; how are we doing with the 12 graduates this year; how many ... 13 COMMISSIONER CASSANO: It's great; we're 14 gonna graduate approximately 200 ... 286 probies are 15 gonna graduate tomorrow. Great class, very diverse and we're gonna hire another class July 14th; that 16 will be the second class of this year. 17 They're 18 doin'... [background comment] they're great ... these are 19 great, great kids. COUNCIL MEMBER VALLONE: That ... that's 20 21 awesome. What's the next step after that; I'm just 22 not familiar? So from graduation, where do they ... how 23 does it determine where they get placed; where do they go? 24 25

 $\texttt{COMMITTEE} \text{ on finance, jointly with committee on fire and criminal justice services} \qquad 56$

COMMISSIONER CASSANO: At 11:00... [laugh] 2 at 11:00 they were given their assignments; at 11:01 3 4 the whole world knew where they going, [laugh] social media, it's great. But we looked at ... we asked them ... 5 б you know, we went by division; the judge had told us 7 that we tried to assigned and we gave 'em a choice of division ... you know, they had two divisions where they 8 wanted to go; we looked at people of color, if we 9 10 could ... we placed them in the areas where we needed people of color, and there were ... [background 11 12 comments] we tried to hold as much as we could, yet 13 still, for the needs of the Department; we were short 14 in some areas and we had to place 'em in areas we 15 were short as well. But for the most part, people got into the division where they wanted, but 16 definitely their first or second choice. 17 18 COUNCIL MEMBER VALLONE: Are there any firehouses now that are understaffed... [interpose] 19 COMMISSIONER CASSANO: Oh we're still 20 21 understaffed, we're we're from my last report, as

22 of today is we're still 691 firefighters short, so we 23 have houses that are still short.

24

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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 57 1 2 COUNCIL MEMBER VALLONE: So what would be the direct impact on that; is that... the shifts are ... 3 4 will there be overtime? 5 COMMISSIONER CASSANO: Overtime. COUNCIL MEMBER VALLONE: Overtime. б 7 COMMISSIONER CASSANO: Yes. We'll use overtime as needed to make sure that every ladder 8 9 company has five, every engine company has four; every rescue squad, HAZMAT has five and, you know, 10 and HAZMAT has seven. 11 12 COUNCIL MEMBER VALLONE: Is that number 13 including this ... today's or tomorrow's graduates, 14 [crosstalk] 15 COMMISSIONER CASSANO: Yeah; no, they're already on, they've already been hired, so we're 16 still 691 short. You know, as we hire 600 17 18 firefighters a year, approximately 300 retire, so as 19 you see, it's not easily ... it's not 600 and we reduce it by 600, so it's probably two for every one. 20 It's 21 two for every... every two hires, one is 22 retiring. So it's ... that's why it's gonna take us a 23 while to catch up. COUNCIL MEMBER VALLONE: And the last 24 25 thing was something we brought up on Friday's

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 58 1 2 hearing; just wondering if you had any follow-up on that -- I had mentioned and then we submitted a 3 4 proposal to submit either online or in a hard copy to 5 each family a 911 information card, 'cause it seemed like there was a, a disconnect both ways on the 6 7 information that would be needed for the operator when someone calls 911; like my concern was, if I'm 8 not home, my children, my my mother, my whoever's 9 helping me in the day won't know the information that 10 the operator's gonna ask for. So if we were to 11 12 provide each household that information, similar to 13 the way the Sanitation Department gives out the 14 recycling cards and everything else, so I would think 15 it would be a very good idea to give -- know your cross streets, know your contact information 16 [background comment] so that each family would have 17 that information readily available if the mother or 18 19 the father wasn't home. 20 COMMISSIONER CASSANO: We'll follow up on that for sure. I mean it sounds like a very 21 22 reasonable idea. So that there's no... there's no fumbling around, there's no ... you know your cross 23 streets; that's a big part of it too. We'll follow 24 25 up on that for sure.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 59
2	COUNCIL MEMBER VALLONE: Thank you very
3	much and congratulations again.
4	COMMISSIONER CASSANO: Thank you very
5	much.
6	CHAIRPERSON FERRERAS: Thank you, Council
7	Member Vallone. Commissioner, I have a question on
8	the role, if you can just walk me through the role
9	that the Department has with illegal conversions and
10	what if any if for example, there's new members and
11	there's also people watching at home; what is the
12	role of FDNY when you call the Department of
13	Buildings, potentially, about an illegal conversion?
14	COMMISSIONER CASSANO: Well we'll we'll
15	call for Department of Buildings for their possible
16	vacate… if it's an eminent life hazard, we will
17	vacate that illegal conversion; first we have to get
18	in, you know, we don't we're not allowed to inspect
19	apartments, you know private apartments. If somebody
20	calls us for an illegal occupancy, we have to be able
21	to get in to see if it's illegal. At fires, we'll
22	pick up a lot at fires; we'll go there an we'll see
23	more than one person in an apartment, we'll see locks
24	on doors, maybe single… you know, single-room
25	occupancies, but we call Buildings Department for

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 60
2	their expertise; working with them, we'll decide
3	whether it should be vacated, whether it should be a
4	partial vacate; allow one person to live on that
5	floor and move the other people out. But we work
6	very closely with them on illegal conversations. As
7	I said, that building inspection hotline is also
8	there to inform the offices of the latest rules and
9	regulations; sometimes they change, [background
10	comment] so we're working close with all the other
11	agencies as well HPD's involved, we have a task
12	force that we put together with those agencies.
13	CHAIRPERSON FERRERAS: Thank you. I
14	wanna talk about this is something that I'm having,
14 15	wanna talk about this is something that I'm having, and a bigger conversation with the Department of
15	and a bigger conversation with the Department of
15 16	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public
15 16 17	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in
15 16 17 18	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we
15 16 17 18 19	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we know, you build a school and it's supposed to
15 16 17 18 19 20	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we know, you build a school and it's supposed to accommodate a certain amount of children; it just
15 16 17 18 19 20 21	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we know, you build a school and it's supposed to accommodate a certain amount of children; it just seems that as we get overcrowding you just add more
15 16 17 18 19 20 21 22	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we know, you build a school and it's supposed to accommodate a certain amount of children; it just seems that as we get overcrowding you just add more children, and I've gotta believe that that poses a
15 16 17 18 19 20 21 22 23	and a bigger conversation with the Department of Buildings, and Certificate of Occupancies at public schools. I have one of the largest public schools in the City, PS19 in Corona. So if the school is we know, you build a school and it's supposed to accommodate a certain amount of children; it just seems that as we get overcrowding you just add more children, and I've gotta believe that that poses a challenge. So what is your relationship, if any,

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 61
2	addressed for fire drills; is there a different plan
3	that's addressed for where the kids are learning,
4	'cause some of them are now learning in closet… what
5	was a, you know a closet at one time; is now an
6	office, so is there any interaction that you have
7	with the Department of Education?
8	COMMISSIONER CASSANO: Well we… we
9	inspect schools annually, you know, the Department
10	inspects schools annually. If we saw something
11	again, C of O; that's they're issue… I don't wanna
12	say issue, but that's what they they issued a
13	Certificate of Occupancies, but if we go to a school
14	and we would see, as you said, if we saw kids in a
15	closet, we would we would certainly issue well we
16	don't issue violations to schools, we issue them
17	notices that they would have to stop, for sure. But
18	we don't come across overcrowding in schools as much
19	as you would think; the cla you know, classroom's
20	gonna have 30-35 children. But again, we work with
21	the Buildings Department; we work with DOE very
22	closely.
23	CHAIRPERSON FERRERAS: I've just seen
24	you know, it's a challenge for me… [interpose]
25	COMMISSIONER CASSANO: Sure.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 62
2	CHAIRPERSON FERRERAS: I've visited
3	schools and I've seen some spaces that are
4	questionable where our young people are… are either
5	taking remedial courses or just having one on one
6	meetings in spaces, or even in the hallway, right, so
7	they're set up all in the hall and there's these
8	structures in the hall, but that's where you're
9	supposed to be able to run out in case of a fire; how
10	do you… [interpose]
11	COMMISSIONER CASSANO: There's not
12	supposed to be students set up in the hallway to
13	learn; that's that's means of egress; that's not
14	allowed.
15	CHAIRPERSON FERRERAS: Right, well they
16	are.
17	COMMISSIONER CASSANO: Well[crosstalk]
18	CHAIRPERSON FERRERAS: So then
19	COMMISSIONER CASSANO: if you give us the
20	address, we'll go look.
21	CHAIRPERSON FERRERAS: Okay, well I'm
22	gonna give you… I'm gonna give you… [laugh]
23	[interpose]
24	COMMISSIONER CASSANO: Okay. Okay.
25	
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 63 1 2 CHAIRPERSON FERRERAS: You're gonna get a list. But, so walk me through the issue of notice; 3 what does that mean? 4 5 COMMISSIONER CASSANO: Well we would give б them a, you know, a letter that they would have to 7 stop and desist from having that; we would tell them to get the... you can't have children learning in a 8 9 hallway; that's embarking on means of egress and 10 access. 11 CHAIRPERSON FERRERAS: Right. So... 12 [interpose] 13 COMMISSIONER CASSANO: And we would 14 follow up on that. I mean I'm sure that if we give 15 that to DOE, they would take care of it right away. 16 [interpose] CHAIRPERSON FERRERAS: Yeah. So we'll 17 18 follow up. And you know, in some ways it's just principals trying to do the best that they can... 19 [interpose] 20 COMMISSIONER CASSANO: 21 Sure. 22 CHAIRPERSON FERRERAS: 'cause the schools are overcrowded, but we really need to get these 23 agencies communicating with each other, because we're 24 trying to address the overcrowding from one 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 64
2	perspective, but there is challenges from the
3	buildings; the buildings are old in many cases and
4	they can't accommodate. So I just needed to have a
5	better understanding what [interpose]
6	COMMISSIONER CASSANO: And you'll get us
7	the addresses where you think that's happening, we
8	will address it.
9	CHAIRPERSON FERRERAS: Okay. Thank you.
10	I just wanna talk about, very quickly, about the FDNY
11	High School, and I know that you have a \$272,000
12	budget line to add five trainers. So it's 347
13	students; I have a challenge understanding how many
14	graduate from this year; is this an FDNY school,
15	'cause it got an index grading of an F?
16	COMMISSIONER CASSANO: Yeah, uh no, no,
17	[background comment] that was four years ago
18	[interpose]
19	CHAIRPERSON FERRERAS: So. Okay, so walk
20	me through the [interpose]
21	COMMISSIONER CASSANO: 'Kay, I'm I'm
22	gonna let my First Deputy Fire Commissioner,
23	Commissioner Don Shacknai, address that; he's…
24	Commissioner Shacknai and Commissioner Maglione have
25	

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 65
2	spearheaded our FDNY High School, which we're
3	extremely proud of [interpose]
4	CHAIRPERSON FERRERAS: Okay.
5	COMMISSIONER CASSANO: and it's it's 10
6	years now in the making and we've talked about so
7	many graduates and you know it's our pipeline into
8	that area of how to get people to become members of
9	the FDNY, whether EMTs and paramedics or
10	firefighters, eventually. I'll let Don talk about
11	it; we're very proud of our high school.
12	CHAIRPERSON FERRERAS: Okay. Walk me
13	through it; I wanna be proud too.
14	DON SHACKNAI: Good morning; you'll be
15	proud [interpose]
16	CHAIRPERSON FERRERAS: Good morning. Don
17	Shacknai, First Deputy Fire Commissioner. So the
18	FDNY High School is a [background comment]
19	partnership school with Department of Education, so
20	DOE runs the school and the school was created when
21	the very large high school Thomas Jefferson, was
22	divided into four smaller high schools as part of the
23	New Visions for New Schools initiative that was our
24	third partner. So approximately 100 students; it is
25	in East New York, Brooklyn; approximately 100

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 66 1 2 students enter every year; the Department commits dozens of people in different roles to train the 3 4 students as part of an EMT curriculum; our goal was 5 to have students graduate with a diploma and an EMT certificate, and in fact, as the school has б 7 progressed, we're able to accomplish that more and more often; many of our grads progress to become 8 EMTs, some for the Fire Department and some for 9 10 private ambulances. We graduate approximately 70-80 11 students per year; the graduation rate has increased 12 dramatically since the school was converted from 13 Thomas Jefferson, and we now have ... we'll ... as of 14 tomorrow we'll have two high school students who 15 joined FDNY EMS who have then been promoted to firefighter, so that's a... it's a path to firefighter 16 as well, and we have a lot of great young people that 17 18 are benefiting from the relationship and partnership with the school; we run a summer boot camp for the 19 20 students, so there's a summer component to it, and we 21 wanna do even more and if possible in the future, try 22 to replicate this relationship; it's very laborintensive, but if we can find other partners where we 23 can do some of this kind of programming, we would 24 25 like to see that happen.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 67
2	CHAIRPERSON FERRERAS: So you actually
3	answered the second part of my question, because if
4	it's working, and we're gonna have to verify the
5	numbers you gave me, so of the 100 students, and I
6	guess at some point Thomas Jefferson High School was
7	having a hard time graduating their [background
8	comment] their high school students. So why this
9	program is working so well, which, you know, what is
10	what's the complexity, and I know that you just
11	mentioned that, of replicating that opportunity in
12	other high schools? Do you need the intensive for
13	it to be so intense or can we work with a smaller
14	pilot program well you're in a pilot program now,
15	but a different type of program that we can take to
16	other high schools?
17	COMMISSIONER CASSANO: That's not a
18	pilot, we're… we're… we're on full…
19	CHAIRPERSON FERRERAS: Right. Right.
20	COMMISSIONER CASSANO: we're full steam
21	ahead… [crosstalk]
22	CHAIRPERSON FERRERAS: Full steam ahead.
23	Got it.
24	COMMISSIONER CASSANO: this is 10 years.
25	This is 10 years.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 68 1 CHAIRPERSON FERRERAS: Right. 2 I don't wanna call the new thing a pilot, 'cause you've 3 4 already proved ... proved it. 5 COMMISSIONER CASSANO: Yeah. б DON SHACKNAI: It is very labor-7 intensive. So we have our personnel directly in the classroom training a group of about 30 students 8 during their junior and senior years; we train them 9 to take the EMT certification test. So the ratio of 10 instructor to student is very low; these students 11 12 typically are not the ... they may be two's, so they 13 need remediation in some of their learning skills, so 14 we have to provide that as well; we've gotten some 15 grand funding flowing to the school, so you know, it can be replicated; it would need significant funding 16 and we would certainly welcome the Council playing a 17 role in that. 18 CHAIRPERSON FERRERAS: And... Okay. And I 19 think we should talk to OMB to bring it up to ... I'll 20 21 bring it up on the... [interpose] 22 DON SHACKNAI: Definitely. CHAIRPERSON FERRERAS: Okay. 23 So as a follow-up to that question, when... when you say that 24 you need the five additional trained instructors, are 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 69
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2	those full-time or how does who are we talking
3	about?
4	DON SHACKNAI: Yes, I think those are
5	full-time full-time lines to kind of beef up the
б	staffing model and ensure see an interesting thing
7	is that this school's becoming more popular
8	[crosstalk]
9	CHAIRPERSON FERRERAS: Right.
10	DON SHACKNAI: the parents and the
11	community is really embracing this school; I just met
12	with the principal on Friday at a ceremony, and now
13	147 students are scheduled to start as freshmen in
14	the fall; that's a record-breaking number, so if that
15	number goes higher, [background comment] we're gonna
16	need some corresponding resources.
17	CHAIRPERSON FERRERAS: So is this a zoned
18	school or can young people from across the street
19	across the city, not the street [background comment]
20	across the city apply?
21	DON SHACKNAI: Anybody can apply and
22	it's… you're ranked, your schools, when you're… when
23	you're in middle school [background comment] and try
24	to… try to get in; we've done a lot of recruitment in
25	the middle schools to try, you know, let people know

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 70
2	that the school exists; that we're doing well; the
3	school has gotten a B the last several years in the
4	DOE grading system, [background comment] so things
5	are on the rise.
6	CHAIRPERSON FERRERAS: Good. Well we'll
7	correct the F grade here [background comments]
8	[interpose]
9	DON SHACKNAI: Yes. Yeah, that was
10	CHAIRPERSON FERRERAS: 'cause that
11	wasn't that's not good.
12	DON SHACKNAI: Yeah.
13	CHAIRPERSON FERRERAS: So thank you for
14	that. If you can also share with this committee the
15	information of the high school; we all have eBlasts
16	[sic] and information to get out to our constituents
17	so that we can give more opportunities to our young
18	people to apply, I'd appreciate it.
19	COMMISSIONER CASSANO: Walson had a
	COMMISSIONER CASSANO: We've had a
20	request from already, another high school that would
20 21	
	request from already, another high school that would
21	request from already, another high school that would like to get involved in the program; we're lookin' at
21 22	request from already, another high school that would like to get involved in the program; we're lookin' at that if we can do it.
21 22 23	request from already, another high school that would like to get involved in the program; we're lookin' at that if we can do it. CHAIRPERSON FERRERAS: Okay, very good.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 71 1 2 CO-CHAIR CROWLEY: Thank you, Chair Commissioner, I'll follow-up some of the 3 Ferreras. 4 questions that Chair Ferreras has on the Department 5 of Education and schools. Each school has a website б in the city of New York that they're a DOE school and 7 within that website they have a page that looks at their building facility report. Now, on that report 8 the building ... you know, the facility has the list if 9 they have DOB or DOH violations, but there is no 10 report for FDNY building violations, and it is within 11 12 your Fire Prevention Unit that you do visit schools ... 13 [interpose] 14 COMMISSIONER CASSANO: And our companies 15 do also. 16 CO-CHAIR CROWLEY: Your companies do as well. Now, how often, if you could give us your best 17 quess or estimate or if anybody has actual numbers, 18 do you find schools to not be in compliance? 19 COMMISSIONER CASSANO: 20 Rarely. [interpose] 21 22 CO-CHAIR CROWLEY: Really? COMMISSIONER CASSANO: We look... we look 23 at extinguishers, [background comment] we look at 24 means of egress, exit doors that are locked or 25

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 72
2	blocked, rubbish accumulation; we find very little at
3	our schools.
4	CO-CHAIR CROWLEY: And if they are, if
5	you do find them to be out of compliance, how quickly
6	do they have to fix and become fix the problem and
7	become… [interpose]
8	COMMISSIONER CASSANO: Well most of the
9	ones they of I told you about, other than the
10	extinguishers are… are immediate; we have… we go back
11	within 24 hours; if we find rubbish, we tell 'em to
12	remove it immediately
13	CO-CHAIR CROWLEY: Yeah.
14	COMMISSIONER CASSANO: blocked exit, you
15	have to remove immediately, so.
16	CO-CHAIR CROWLEY: So you're revisiting
17	that school?
18	COMMISSIONER CASSANO: Right away, oh
19	right away. Right. The only ones that… [crosstalk]
20	CO-CHAIR CROWLEY: So it may not make
21	sense for them to have this report, to [interpose]
22	COMMISSIONER CASSANO: Yeah, we… we get
23	it cleaned up immediately.
24	
25	
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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 73
2	CO-CHAIR CROWLEY: Okay. But it might be
3	good for parents and the public to know if a school
4	is a continued offender and continues to not be safe.
5	COMMISSIONER CASSANO: We don't we don't
6	really find that and
7	CO-CHAIR CROWLEY: Okay, well that
8	that's good, I'm glad. Now in 2013, the FDNY began
9	to be the only City agency that licenses the Public
10	Place of Assembly Unit permits, right? And before it
11	was done exclusively by DOB or in conjunction
12	[crosstalk]
13	COMMISSIONER CASSANO: In conjunction
14	with us, yeah.
15	CO-CHAIR CROWLEY: and now with the 2014
16	Fire Code there's more that the Fire Prevention Unit
17	has to do in making sure, especially high-rise
18	buildings, that they have a voice communication
19	system, that they have a fire and life safety
20	director; that's all new requirement; they have to
21	follow a Level 1 Plan, correct? And with the
22	addition of pre-Ks going to full day and you have in
23	this budget five new inspectors for $pre-K$, and a
24	total of eight new, since FY14, which is not [cough]
25	a number that I'm particularly impressed with for a

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 74
2	number of reasons. First, your unit only costs, to
3	run the unit, from the fiscal budget that I'm looking
4	at, approximately \$32 million a year to run the cost
5	of staffing unit, but your fines and fees generate
6	\$87 million. Now, one would only think if you were
7	to put more money into the cost of running the unit
8	that also with that, the fines and fees would also
9	increase, whereby finding violators and making the
10	City safer, would you agree?
11	COMMISSIONER CASSANO: I would agree that
12	we could use more inspectors and to offset some of
13	the inspectors that we don't have, and we're always
14	asking for more inspectors, they more than amply pay
15	for their salary… [interpose]
16	CO-CHAIR CROWLEY: Always asking for more
17	inspectors?
18	COMMISSIONER CASSANO: they
19	CO-CHAIR CROWLEY: Did you let the
20	Mayor's office know and OMB that [crosstalk]
21	COMMISSIONER CASSANO: We've we've
22	CO-CHAIR CROWLEY: eight may not be
23	enough and that you need more?
24	COMMISSIONER CASSANO: We put in for more
25	inspectors to offset that.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 75 1 2 CO-CHAIR CROWLEY: How many more? 3 COMMISSIONER CASSANO: Can I finish my 4 que... [interpose] 5 CO-CHAIR CROWLEY: Sure. б COMMISSIONER CASSANO: response, please? 7 CO-CHAIR CROWLEY: Yes. COMMISSIONER CASSANO: Okay. To offset 8 9 that, we've put in fire officers to do inspections as well for U pre-K, UP pre-K; we have a number of 10 officers offline that are doing those inspections. 11 12 Secondly, we have taken ... we have promoted over in the 13 office of ranks to offset that as well, so we have officers doing those inspections, because they have a 14 15 knowledge of it as well. So we're offsetting some of 16 the fire inspectors with fire officers and in combination we are doing a lot of inspections that 17 18 are required. 19 CO-CHAIR CROWLEY: Do you know how many of ... what percentage of the fees and fines are 20 generated from your fire officers? 21 22 COMMISSIONER CASSANO: No, but I can get 23 that for you. We will now how many violations were issued for sure. 24 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 76
2	CO-CHAIR CROWLEY: I've received
3	complaints from people who work within the unit, the
4	Fire Protection and Prevention Unit, that they have
5	inadequate workspace, that they're working with
6	substandard vehicles; sometimes these vehicles don't
7	even have heat [sic] in the summertime, sometimes
8	they have to use their own vehicles; that they're
9	housed on different floors and different areas of
10	MetroTech and it makes work difficult for them to
11	work together. Can you answer any of those
12	complaints?
13	COMMISSIONER CASSANO: I'm shocked that
14	you got complaints.
15	CO-CHAIR CROWLEY: Really?
16	COMMISSIONER CASSANO: Kidding. We are
17	we are you know the good thing is we're running out
18	of space; [background comment] I mean that's that's
19	a positive and that we are looking for some offsite
20	space for other bureaus so we can consolidate Fire
21	Prevention. The good thing is we have more
22	inspectors; we don't have as much room as we need for
23	them, so Commissioner Benanti from Support Services
24	is looking for places where we can move other agency,
25	you know, agency people and free up more space for

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 77
	Dine Ducuenties, either within the building on in
2	Fire Prevention, either within the building or in
3	another offsite location. As far as the vehicles go,
4	we are looking at our vehicles for sure; I work with
5	Chief Jensen closely and again, Commissioner Benanti
6	and Fleet Services to get them better vehicles; we've
7	put in for some more let me just ask Steve how much
8	more money did we put in for vehicles [background
9	comment] \$600,000 to get some more vehicles. But we
10	understand their concerns, and they're not far off,
11	we are tight for space, but we're looking for it.
12	CO-CHAIR CROWLEY: Okay. [crosstalk]
13	COMMISSIONER CASSANO: Definitely.
14	CO-CHAIR CROWLEY: And how often do How
15	often do they have to use their own vehicle?
16	COMMISSIONER CASSANO: I don't know that.
17	CO-CHAIR CROWLEY: Okay, well with the
18	increased number of pre-Ks, [background comment] for
19	the full-day need, and just based on this weekend's
20	Daily News report of how many were not within the
21	Department of Health regulations and guidelines, I
22	would and with the number that you currently have
23	and the amount of fees and fines you do generate and
24	the new Fire Code, I would say that eight is not
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 78 1 2 enough and that we need to go back to the Mayor and ask for more staff for the Fire Prevention Unit. 3 4 Now I wanna ask a question ... some 5 questions were asked by my colleagues about the \$143 6 million needed to bring fire alarm boxes up to par, 7 make them working again in areas that they've been out of service, I've seen some statistics of these 8 boxes outside of the Sandy hit area and from the 9 numbers I look at, it looks like at any given day one 10 out of three are not working; is that true? 11 12 COMMISSIONER CASSANO: I don't know if 13 it's one out of three, but they are ... you know, the 14 alarm boxes have been out of service, we hired 16 new 15 electricians I believe in our last budget to handle 16 that problem, you know ... [interpose] 17 CO-CHAIR CROWLEY: Right. COMMISSIONER CASSANO: and you know how I 18 19 feel about alarm boxes; I think they should be done away with, but we can't do away with them ... 20 [interpose] 21 22 CO-CHAIR CROWLEY: But... but now that we're investing \$143 million... [interpose] 23 COMMISSIONER CASSANO: Right. 24 That was ... 25 that was... [interpose]

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 79
2	CO-CHAIR CROWLEY: you know you know how
3	I feel about alarm boxes, especially in schools,
4	especially with what's happening with Unified Call
5	taking it and not know how many minutes that call's
6	going to be processed before medical emergency or
7	fire help is on the way, right?
8	COMMISSIONER CASSANO: Uhm-hm.
9	CO-CHAIR CROWLEY: I'm always on the
10	street looking out, especially in places that I
11	frequent, where those boxes are and whether there's a
12	pushbutton box and not a pull, and that is because
13	I'm always worried about if people I'm with, if they
14	have a medical emergency, goes with the nine-and-a-
15	half-minute time or an average. So whenever I can,
16	I'm looking and I believe in them and it's not even
17	my choice or your choice, it's also the federal
18	government.
19	COMMISSIONER CASSANO: Absolutely.
20	CO-CHAIR CROWLEY: So and you know,
21	since we have to maintain them and we're putting a
22	significant amount of money into them, I saw in news
23	reports that based on Bloomberg's plan to bring
24	kiosks into the city where you could hook up your
25	phone or computer, is there any thought within the

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 80
2	Department; the City that maybe we could collaborate
3	and make areas where you would have some similar type
4	of kiosk near an alarm box where you could expand the
5	use of the alarm box to be multi-used? [interpose]
6	COMMISSIONER CASSANO: I don't think we
7	would allow peop you know, to use the alarm box for
8	a kiosk type thing, it's just it's [interpose]
9	CO-CHAIR CROWLEY: Sorry; these kiosks
10	are also gonna have a button that you can push for
11	911, so [background comments] it's something
12	[interpose]
13	COMMISSIONER CASSANO: Okay.
14	CO-CHAIR CROWLEY: not so far-fetched.
15	COMMISSIONER CASSANO: Yeah. I mean we
16	would as I explained to the councilman, the idea of
17	using an alarm box for maybe, you know, hazardous
18	material detection, radiation detection if we have
19	to keep them, that's the way we're gonna go. We will
20	look at all that for sure.
21	CO-CHAIR CROWLEY: You're looking at
22	that?
23	COMMISSIONER CASSANO: We have looked at
24	it in the past, but if we are going to keep them, we
25	will look at better ways to use them to make them

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 81 1 2 multifunctional. And as I said, we are trying to fix them as quickly as possible. 3 CO-CHAIR CROWLEY: Before... earlier, when 4 5 you answered the question about EMS supervisors and the amount in the budget, just because our budget б 7 doesn't reflect that, [background comment] we would ask for you to make sure OMB gets this, the numbers ... 8 9 [interpose] COMMISSIONER CASSANO: 10 Sure. Sure. 11 CO-CHAIR CROWLEY: so we know exactly how 12 much that is. I have a question about FDNY 13 promotions. [background comment] Now at the 14 preliminary budget hearing we spoke about a large 15 number of lieutenants that are on a list that could be promoted to captain and that list will expire in 16 July. Now, have you worked with DCAS to extend that 17 list? 18 19 COMMISSIONER CASSANO: We had a number of letters from a lot of elected officials... [interpose] 20 CO-CHAIR CROWLEY: Yeah. 21 22 COMMISSIONER CASSANO: I got them all ... [interpose] 23 CO-CHAIR CROWLEY: Right. 24 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 82
2	COMMISSIONER CASSANO: DCAS got them all;
3	they said they would not extend the list [interpose]
4	CO-CHAIR CROWLEY: The won't?
5	COMMISSIONER CASSANO: It's a DCAS call
6	[interpose]
7	CO-CHAIR CROWLEY: They will not?
8	COMMISSIONER CASSANO: but they won't
9	extend the list.
10	CO-CHAIR CROWLEY: And how does that
11	affect your overtime budget; are these captains are
12	there not enough captains to go around? [interpose]
13	COMMISSIONER CASSANO: Well we're over
14	right now in the captains rank and we're gonna make
15	40 more tomorrow, we'll promote some chiefs as well,
16	we're lookin' at that. But before the end of the
17	list in July, our budget people have done an analysis
18	of if the list… a new list doesn't come out after the
19	test is formulated, how many people we think we'll
20	need and we'll promote that many more in July to have
21	enough people to fill our companies, fill our
22	overtime ranks. So we're lookin' at that again,
23	there'll be more promotions in July. [interpose]
24	CO-CHAIR CROWLEY: You do not know what
25	the overtime cost is versus the straight time cost?

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 83 1 COMMISSIONER CASSANO: Don't know; I mean 2 3 I can get that for you. CO-CHAIR CROWLEY: You'll get that for 4 5 us? [crosstalk] COMMISSIONER CASSANO: Yeah, sure. Yeah. б 7 CO-CHAIR CROWLEY: Right. Because year after year we've talked about the increasing number 8 that the Department is spending on overtime and 9 although earlier you did answer the Chair's question 10 about this, citing that since 2008 you could not hire 11 12 with the freeze, but... and so your down head count is 13 about 691. [interpose] 14 COMMISSIONER CASSANO: As of this morning 15 we're 691. 16 CO-CHAIR CROWLEY: And you're accelerating by having sometimes three classes per 17 18 year; is that correct? [interpose] 19 COMMISSIONER CASSANO: We'll... We'll 20 probably have five classes in two years. You know 21 we'll pick up one extra class each year, each two 22 years. CO-CHAIR CROWLEY: And that's the best 23 you could do; is there a way of increasing the number 24 25 of academy participants?

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 84
2	COMMISSIONER CASSANO: We… In order to
3	provide the intense training that we provide, we
4	can't have classes any bigger than we have now;
5	otherwise the students will not get the training and
6	the amount of attention they need by the instructors.
7	It's a very tight quarter, we're doing 320 and by the
8	time we have attrition we'll probably be down to 290.
9	But that's
10	CO-CHAIR CROWLEY: But that's right now
11	[crosstalk]
12	COMMISSIONER CASSANO: That's max.
13	CO-CHAIR CROWLEY: because your members
14	are working with an expired contract too, right? Now
15	a lot of everybody every uniform has a contract
16	that is expired, correct?
17	COMMISSIONER CASSANO: I know our fire
18	officers and our firefighters do. Yeah.
19	CO-CHAIR CROWLEY: Yeah. Right. But
20	you
21	COMMISSIONER CASSANO: I mean their
22	contract ended in 2010, I believe, 2011 [crosstalk]
23	CO-CHAIR CROWLEY: Right. So the Mayor
24	agrees with the union that they get a new contract;
25	
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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 85
2	that could accelerate the number of retirees
3	[crosstalk]
4	COMMISSIONER CASSANO: Could, sure.
5	CO-CHAIR CROWLEY: and a number of people
6	who will trade out [sic]; it would naturally do that,
7	so I would implore you to consider that when looking
, 8	at ways of increasing class numbers
9	COMMISSIONER CASSANO: Uhm-hm.
10	CO-CHAIR CROWLEY: just so that we can
11	reduce the overtime burden in a more efficient way.
12	[background comment] Okay. I'd like to recognize
13	Council Member Cornegy for questions.
14	COUNCIL MEMBER CORNEGY: Thank you,
15	Madame Chair. I just wanna revisit the idea of the
16	call boxes. We know that the technology exists to
17	make those boxes wireless and more efficient; I find
18	it hard to believe that we would at this point spend,
19	you know upwards of \$140 million to put into an
20	antiquated system when we could really look at the
21	need and the use for the technology that already is
22	present to make these boxes wireless.
23	COMMISSIONER CASSANO: We are looking at
24	wireless boxes as well, but you still need some of
25	the underground infrastructure to get back to the

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 86 1 2 firehouses, the lines that were destroyed, for communications to the firehouses. But we are lookin' 3 4 at wireless boxes as a possibility of not being 5 hardwired. But again, wireless has to work all the б time, you know you have that connectivity to make 7 sure that if a person does pull that box, you know, press the button, that it has connectivity. But we 8 are looking at one of the technologies, Commissioner 9 10 Golub is looking at that as well. COUNCIL MEMBER CORNEGY: And... and I think 11 12 that we should look very hard at it, because I think 13 that there's ways that with the wireless boxes and 14 that technology it can also reduce the rates of false 15 alarms, because with some of those experimental boxes the person has to be present and you can identify the 16 person making the call, so it would reduce ... and I 17 18 mean so it seems like... [crosstalk] 19 COMMISSIONER CASSANO: Yeah, sure. 20 COUNCIL MEMBER CORNEGY: two... two ways to be more cost-effective in reducing the false alarms 21 22 and in upgrading the technology and preparing us for the future, which we should be doing. [interpose] 23 COMMISSIONER CASSANO: Yeah. 24 And we are, 25 with uh... you know we are looking at different ways to

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 87
2	use the box and the technologies, because it's so
3	new. Not that it's that new, but it's new.
4	COUNCIL MEMBER CORNEGY: Oh and just I'm
5	sorry, I did wanna ask, there was there have been
6	reports with the ambulances being on standby with
7	the… with hos… Brooklyn, for sure, with the hospital
8	closures, that people will have what what has been
9	the impact; negative on with with the hospital
10	closures and the more need for medical services
11	through [interpose]
12	COMMISSIONER CASSANO: Sure. Well we… as
13	the hospitals close, we will replace [pause] as the
14	hospitals close, we will replace the tours that were
15	taken away. In addition, to try to make up for the
16	additional travel time, if it's a longer distance to
17	go for the hospitals, we'll look at and do an
18	analysis to see if we need to put another ambulance
19	or two to make up for that travel time, waiting time
20	in a hospital, you know, turnaround time. So we're
21	constantly making these analyses.
22	COUNCIL MEMBER CORNEGY: Early on in your
23	testimony we talked about the fact that when there's
24	a fire you don't automatically call an ambulance;
25	there's gotta be some way in-between that you can put
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 88 1 2 'em on notice that they may be necessary to ... it may 3 be necessary to use them so that they're available, 4 but not call them out. 5 COMMISSIONER CASSANO: And then what if б somebody's having a heart attack and that ambulance 7 is available for a possible fire? I mean I know ... I know it... it sounds good, but at the end of the day, 8 if a life-threatening emergency is being called in; 9 10 if we had an ambulance that might be on standby for a possible fire, we have to send them to the emergency 11 12 that we know is taking place at that time. That's 13 why, when it's a confirmed fire, when the engine or 14 the ladder company gets there in four to four-and-a-15 half minutes and they call on that fire, an ambulance 16 will be dispatched. COUNCIL MEMBER CORNEGY: 17 Thank you. 18 CO-CHAIR CROWLEY: Thank you, Council

Member Cornegy. Commissioner, in line with the questions my colleague just asked, there are times when 911 gets phone calls, multiple phone calls about the same emergency; you know, unfortunately sometimes the system collapses, crashes because of that, but then you know at that point that EMS should get on their way to the scene of the emergency and not wait

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 89
2	for… but do you wait for the 1075 or whatever the
3	Fire Department… [crosstalk]
4	COMMISSIONER CASSANO: We wait till it's
5	confirmed; there are I wouldn't say a lot, but
6	there's a number of times when you get a lot of calls
7	and it's not a fire; most of the time it's a fire and
8	we can look at that if there is a number of calls; I
9	mean… [interpose]
10	CO-CHAIR CROWLEY: Please look at that
11	COMMISSIONER CASSANO: We'll look at it.
12	Absolutely… [crosstalk]
13	CO-CHAIR CROWLEY: because I do think
14	that makes a difference if five people on the same
15	block are callin' about a house on fire in the middle
16	of the night, you've gotta believe that there are
17	people in that. And anyway, when you have
18	firefighters, you know, fighting fires in dangerous
19	circumstances, situations, you would think that their
20	likelihood of needing an ambulance also increases.
21	So for the safety of the public as well as those
22	
	risking their lives for the public, please consider.
23	risking their lives for the public, please consider. COMMISSIONER CASSANO: Uhm-hm.
23	COMMISSIONER CASSANO: Uhm-hm.

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 90
2	Department plans to update all the rigs that are 10
3	years plus old; there was an incident when, you know,
4	parts of a rig fell apart in Lower Manhattan on its
5	way to an emergency; did you hear about that?
6	COMMISSIONER CASSANO: I didn't, no.
7	CO-CHAIR CROWLEY: Oh, some equipment
8	fell off of it; I heard that. And then my final
9	question has to do with your Facilities Division;
10	that I am glad to see that there are more people who
11	are working on the different houses, maintaining
12	them, being hired because of the overtime; however, I
13	don't see any new needs for painters; are painters
14	included?
15	COMMISSIONER CASSANO: [background
16	comment]
17	[background comment] [interpose]
18	CHAIRPERSON FERRERAS: You have to go up
19	I'm sorry; you have to… [interpose]
20	COMMISSIONER CASSANO: Okay, this is
21	Commissioner John Benanti, who is our Commissioner
22	for Facilities and Fleet Maintenance.
23	[background comment] [interpose]
24	CHAIRPERSON FERRERAS: You have to go up
25	to the mic.

	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 91
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2	COMMISSIONER CASSANO: Just answer it,
3	John, just uhm… [background comment] please.
4	[cough]
5	[background comment]
6	JOHN BENANTI: We have several painters
7	on staff and we generally use a painting contractor
8	if we have to to do some of the firehouses. So when
9	we do our firehouses we generally have the staff that
10	we have and we do have on-call contracts.
11	CO-CHAIR CROWLEY: Right. I've seen some
12	comptroller reports in prior years that fiscally
13	doesn't make sense or add up to contract out when you
14	have an in-house number of people that do the same
15	work; you could keep them busy with your 200 plus
16	firehouses that you have. How many houses do you
17	have?
18	JOHN BENANTI: 217.
19	CO-CHAIR CROWLEY: Okay. So… because
20	I've seen in firehouses firefighters painting; does
21	this happen?
22	JOHN BENANTI: Shouldn't be hap… Oh I'm
23	sorry.
24	CO-CHAIR CROWLEY: Okay.
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 92 1 2 COMMISSIONER CASSANO: I will answer In the 44-and-a-half years that I've been in 3 that. 4 the Department, we've painted. 5 CO-CHAIR CROWLEY: Right ... you have? COMMISSIONER CASSANO: б Sure. 7 CO-CHAIR CROWLEY: Yeah. No, I mean I shouldn't say I've seen... [crosstalk] 8 9 COMMISSIONER CASSANO: Why not? CO-CHAIR CROWLEY: I've heard. But I'd 10 11 rather firefighters be running to life-threatening 12 emergencies, [background comment] putting out fires, 13 inspecting buildings... [crosstalk] 14 COMMISSIONER CASSANO: We... we... we don't 15 paint in lieu of responding, believe me. 16 CO-CHAIR CROWLEY: Right, there is a trade that ... you know, you're taught as a firefighter 17 18 to fight fires, people who will paint, they go 19 through apprentice programs, they learn how to be a painter, and so just for the City's resources, I hope 20 that the final budget we vote on includes more 21 22 painters. Thank you. 23 CHAIRPERSON FERRERAS: Thank you, Chair. [background comments] Thank you, Commissioner; 24 25 congratulations. We are now coming to the end of

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2	this portion of the hearing; we will hear from the
3	Department of Corrections. We are going to take a
4	20-minute break; you can have lunch [background
5	comments] today. Alright, thank you very much,
6	Commissioner
7	COMMISSIONER CASSANO: Thank you.
8	CHAIRPERSON FERRERAS: and
9	congratulations.
10	[background comments]
11	[pause]
12	CO-CHAIR CROWLEY: I wanna welcome the
13	administration; Commissioner, just wanted to let you
14	know that we're gonna be delayed for approximately 10
15	minutes; I'm sorry for the delay, but I did wanna let
16	you and the members of the public know that.
17	[pause]
18	[gavel]
19	CHAIRPERSON FERRERAS: We will now resume
20	the City Council's hearing on the Mayor's Executive
21	Budget FY2015. The Finance Committee and the
22	Committee on Fire and Criminal Justice Services,
23	chaired by Council Member Elizabeth Crowley; we just
24	heard from the FDNY; we will now hear from the
25	Department of Corrections.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 94 1 The Department of Corrections Executive 2 Plan for Fiscal 2015 totals \$1.06 billion, which 3 reflects an increase of \$3.1 million from last year's 4 adopted budget. Highlights include \$25 million 5 6 increase in uniform overtime spending in Fiscal 2014, 7 \$1.8 million in 16 uniformed positions for staffing of the North Infirmary Command, \$1.2 million in 12 8 civilian positions for operational costs associated 9 with the Cogeneration Plant, \$1.3 million in other 10 than personnel services for the demolition of modular 11 12 and sprung building structures, and \$562,000 for 13 building maintenance contracts for automated 14 temperature control systems within the jails. While 15 I'm happy to see increased funding and new needs in the Executive Budget, I am not happy that concerns 16 expressed by the Council's budget response were not 17 18 addressed. In the City Council's budget response, 19

the Council called on the administration to replace the 200 uniformed officers performing administrative tasks with lower-paid civilian employees so that those officers can be assigned to security positions within the jails. Civilianization of those positions would have ensured that more security posts are

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 95
2	operated on straight time, which could curtail
3	overtime spending. Despite our call, the Executive
4	Budget does not include any actions to civilianize
5	any of the 200 positions identified by DC37.
6	Additionally in the response, the Council
7	also urged the administration to reduce its overall
8	solitary confinement capacity by at least 50 percent
9	to 11 areas during the next year and during the next
10	year and to prioritize removing adolescent and
11	mentally ill inmates from solitary confinement units.
12	Solitary confinement not only has serious
13	consequences for inmates, but it also has serious
14	fiscal implications, as it requires higher staffing
15	levels because inmates require one on one escorts
16	when outside of the jail cell.
17	Closing one punitive housing area
18	generally saves the cost of five correction officer
19	positions, which are likely [coughing] excuse me
20	paid on overtime. The average cost of filling one
21	full-time equivalent position in overtime is \$84,022
22	and the cost of five positions is just over \$420,000.
23	Closing 11 punitive segregation housing
24	areas could yield annual overtime savings of \$4.6
25	million.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 96 1 Despite our call, the Executive Budget 2 does not include any actions to reduce its overall 3 4 solitary confinement capacity. It is my hope that 5 after this round of budget hearings the administration will take the concerns expressed by 6 7 council members and the public regarding the Department's proposed budget and work with the 8 Council to ensure that Fiscal 2015 adopted budget 9 reflects all of our priorities. 10 11 I look forward to hearing from the 12 Commissioner to learn more about how this Executive 13 Budget effects its agency operations and also the 14 Department's plan to address the mental health 15 population and the upsurge in staff. 16 Before we hear from the Commissioner, I will turn my mic over to my Co-Chair, Elizabeth 17 18 Crowley for a statement. CO-CHAIR CROWLEY: Good afternoon. I am 19 Elizabeth Crowley; I chair the Fire and Criminal 20 Justice Committee Services here at the Council; I'd 21 22 like to thank my Co-Chair, Council, Chair of the Finance Committee, Council Member Julissa Ferreras, 23 for the work that she's done during today's hearing 24 25

committee on Finance, jointly with committee on Fire and criminal justice services 97
and the weeks of review that she's put into this
Executive Budget.

I'd like to welcome the new Commissioner 4 5 and thank him for the recent tour that he gave myself and a number of my colleagues of Rikers Island. б 7 During today's hearing I'd like to focus concerns that I have in the Department in addition to what my 8 colleague said, on your over-reliance of overtime; 9 I'd like to focus on the safety of both inmates and 10 staff in regard to the excessive overtime; also, the 11 12 safety of staff and inmates with the rising, alarming 13 rates of violence within Rikers and the various 14 facilities that make up Rikers Island. I'd like to 15 also look at where the Department is in addressing the failed heating systems on the Island and I look 16 forward to hearing from the Commissioner regarding 17 18 his vision and outlook for the agency with regard to staffing, caring for adolescents and the mentally ill 19 20 and his plan to address the aging infrastructure on the Island. 21

Now I welcome the Commissioner and inviteyou to begin your testimony.

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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 98 1 COMMISSIONER PONTE: Thank you. 2 I'm gonna ask the people at the table to introduce 3 themselves before I start, if that's okay. 4 ARI WAX: Ari Wax, Senior Deputy 5 Commissioner. б 7 ERIK BERLINER: Erik Berliner, Deputy Commissioner for Strategic Planning and Programs. 8 9 WILLIAM CLEMONS: William Clemons, Chief of Department. 10 COMMISSIONER PONTE: Thank you. 11 Good 12 afternoon Chairpersons Crowley and Ferreras and 13 members of the Committee on Fire and Criminal Justice 14 Services and Finance. I am Joe Ponte, Commissioner 15 for the New York City Department of Corrections. 16 When Mayor de Blasio announced my appointment just a few months ago, he made much of my 17 18 record in leading reform in troubled jails and prisons around the country. I am a modest man, but I 19 20 am proud of my record and determined to bring what I have learned over the past 40 years to Corrections 21 22 here in New York City. So I want to thank you for inviting me to 23 testify today on the Department's Executive Budget 24 for Fiscal Year 2015, just as I want to thank those 25

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 99
2	of you who toured Rikers Island with me a few weeks
3	ago. And again, I would encourage all Committee
4	members to take that tour; I think we've made
5	improvements over time and if you haven't been to the
6	Island in a while, we'd invite you to come back.
7	Before I begin discussing the budget, I'd
8	like to take a moment to tell you what I've learned
9	about the Department of Corrections since I started
10	here two months ago, on April 7th.
11	From experience I know that no single
12	individual can reform a prison or jail system,
13	especially one as large as ours. Our reform will be
14	a team effort involving strategy, wisdom and hard
15	work from all quarters. I have spent a lot of time
16	over the past two months visiting every command and
17	meeting staff at all levels to better understand the
18	complexity of our system and the challenges we are
19	facing together. It is clear to me, as it is
20	probably to all of you, that despite the tireless,
21	everyday effort of many fine men and women, New York
22	City Department of Corrections is in deep trouble.
23	A few stark statistics bear this out;
24	over the past four years, from FY2010 to FY2013, uses
25	of force increased by 59 percent, from 1,871 to

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 100 1 2 2,977; slashing and stabbing incidents doubled from 34 to 68; assaults on staff increased by 30 percent, 3 from 500 to 646, and overtime spending increased from 4 5 \$97 million to \$155 million. б We have already implemented some common 7 sense changes to begin to address these unacceptable trends. For example, we repositioned officers in 8 some of our medical areas that had blind spots; we 9 installed new, strategically placed panic alarms, 10 11 security mirrors and cuffing ports; have also made 12 significant changes in our senior management, 13 including the appointing of a Chief of the 14 Department, William Clemons, who is seated here on my 15 left today, a superb corrections professional and a great leader, which will bring strong integrity to 16 17 our organization. 18 As I said, the Department's past performance has been unacceptable; this is not to 19

20 say, however, that the people at the DOC were not 21 working hard to find solutions to these problems. My 22 predecessor accurately located the primary areas of 23 concern among the adolescent, mentally ill and gang-24 involved populations and took steps to better manage 25 those groups. Likewise, our staff up and down the

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 101 1 2 organization worked hard to see these changes through, but the tactics ultimately failed to make a 3 4 significant impact because they failed to address 5 underlying problems. Department of Corrections 6 officers and supervisors are confronting new 7 challenges with tools that are outdated in a corrections industry. They operate an aging, 8 inefficient physical plants, face limitations on 9 information that should inform custody management 10 11 choices and have a training program that has yet to 12 catch up with the reality of a growing concentration 13 of inmates who are legitimately hard to manage. Our approach to improving this 14 15 performance starts with improving training for officers to give them the tools and the skills they 16 need to manage today's jail population while also 17 18 improving communication up and down the chain of command and among the many units and other agencies 19 20 that play a role in custody management. 21 The Department's top priority is to 22 reduce all types of violence, whether it's inmate on inmate or inmate on staff. To do this we need to 23 better understand the risks and needs of an 24 25 increasingly complex inmate population and we need to

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 102 1 2 give our staff the training and support they need to provide appropriate care, custody and control, 3 4 especially for the youngest inmates and those who 5 have been diagnosed with mental illness. б Let me repeat this, because it's very 7 important. Our top priority is to bring down violence and we will do it by providing staff with 8 the training, support they need to provide 9 appropriate care, custody and control of our inmate 10 11 population, especially the mentally ill and our 12 adolescents. 13 By now it should be evident to all of us 14 that the characteristics of New York City's inmate 15 population has changed. As the number of people in our custody on any given day, our average daily 16 population has decreased from 13,751 in FY2004 to as 17 few as 10,800 in recent weeks; the percentage who are 18 mentally ill has gone up. In FY2007, 24 percent of 19 20 our inmate population had been diagnosed with mental illness; today nearly 40 percent have. A similar 21 22 trend is occurring in jails and prisons across the country, but the response here is more complicated 23 because health and mental health services in New York 24 25 City jails are handled by our partners, the

Department of Health and Mental Hygiene, requiring an

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extra level of interagency coordination.

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4 As previously stated, some steps have 5 already been taken to bridge the gap and respond to б the emerging challenge. Most notably, the clinical 7 alternative to punitive segregation (CAPS) and restrictive housing unit (RHU) programs carried out 8 under the previous administration in partnership with 9 10 DOHMH are a significant improvement over the historic 11 response to misbehavior by inmates who are mentally 12 ill or seriously mentally ill. But these programs 13 are available only to inmates after they have 14 committed infractions, and in too many of these cases 15 another inmate or a staff member have had to pay the price for the safety. 16

This must and will come to an end; we 17 18 have stepped up our cooperation with DOHMH to extend specialized custody management and mental health care 19 to all mentally ill inmates, including those in our 20 mental observation units who have not acted out. 21 We 22 are working together to develop better communication so that all staff working in mental observation 23 housing areas have the information they need to make 24 25 those areas as safe as possible.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 104
2	For example, security and health staff
3	now meet at the beginning of each tour so that all
4	staff know about pertinent inmate behavior and
5	interactions. For the first time, Health and DOC
6	staff are communicating about patients who may be a
7	safety concern; I am pleased to report that since
8	this practice began, officer observation of psychotic
9	or manic behavior among inmates has contributed to
10	several inmates being sent to Bellevue Hospital where
11	they received a higher level of mental health
12	treatment they require.
13	We are also developing improved training
14	for officers and supervisors to give them more tools
15	to manage mentally ill inmates effectively and
16	safely. The current recruit class at the academy
17	will be the first to receive, in addition to the
18	existing 38.5 hours of mental health training
19	curriculum, a new 8-hour basic mental health course,
20	which I will describe in more detail shortly.
21	Just this morning the City announced the
22	Task Force on Behavioral Health and the Criminal
23	Justice System, an interagency task force comprised
24	of commissioners from city, state and law enforcement
25	agencies in the intersecting worlds of criminal

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2 justice and behavioral health that will create a
3 strategic, actionable plan to transform the City's
4 criminal justice system. A key component to that
5 task force's efforts will be to develop strategies
6 for the city jails to improve the provision of mental
7 health care services for mentally ill inmates already
8 in the system.

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9 The Department of Corrections is 10 developing a similar comprehensive approach to the 11 management of adolescent inmates, drawing on the best 12 practices from juvenile justice jurisdictions and 13 experts across the country. Our goal is to make the 14 management of adolescent inmates as problem-free as 15 possible while also tending to their necessary development and educational needs. I will have more 16 to report on this to you in the coming months. 17

18 One recent development regarding younger inmates does warrant mention today; as you know, New 19 20 York State recently responded to a federal initiative 21 and lowered the age at which young people in correctional facilities are considered adults, from 22 19 to 18. As a result, 18-year-old inmates now 23 classified as adults must be kept separate from 16-24 25 and 17-year-old adolescents. To comply with this

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 106
2	law, we have separated the 18-year-olds from the
3	younger inmates, but we have done so within the same
4	facility. This has allowed 18-year-olds to complete
5	the school year with minimal disruption and I am
6	justifiably proud of the staff's accomplishment in
7	this effort.
8	DOC is focused on mentally ill and young
9	inmates because they represent unique challenges. I
10	want to assure you, however, that we are committed to
11	making the jails safer for all staff and inmates and
12	we will continue to explore all options and practices
13	to reduce violence and improve outcomes.
14	As we do this, two key questions cannot
15	be lost: what human, technological, infrastructural
16	and financial resources do we need and how can we
17	most effectively deploy our resources? Those
18	questions cannot and should not be answered only by
19	the Department of Corrections. Success will come
20	with collaboration and not just with DOHMH and our
21	union leadership, who will necessarily plan an
22	important part in this collaboration, but more
23	importantly, with our line staff who work every day
24	inside our jails.

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 107
2	Our expense budget is meant to sustain
3	day to day operations, so we must work together with
4	OMB to develop initiatives and goals that are
5	financially sustainable. If after thoughtful and
6	thorough evaluation we determine we need additional
7	or different resources, sufficient planning will be
8	done to submit timely budget requests to support our
9	goals. That said, we will of course always strive
10	for responsible efficiencies.
11	The DOC's Fiscal Year 2015 Executive
12	Expense Budget is \$1.07 billion, of which \$939
13	million, 88 percent, is allotted to personnel
14	services and \$129 million, 12 percent, for other than
15	personnel services. The Department's total
16	authorized head count for the fiscal year is 10,495;
17	8,889 uniformed; 1,606 civilian staff. This includes
18	an increase of 16 uniformed and 12 civilian
19	positions, which I will describe in greater detail
20	later in this testimony.
21	I am pleased to announce that on May 8th
22	a class of 150 recruit officers entered the academy.
23	These recruits will spend 16 weeks preparing
24	academically and physically gaining the skills they
25	need to successfully perform the duties of a New York

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 108
2	City Corrections Officer. As I noted earlier, in
3	collaboration with the Department of Health and
4	Mental Hygiene we have developed and implemented a
5	new 8-hour basic mental health course which presents
6	an overview of mental illness and substance use
7	disorders, introduce participants to the risk factors
8	and warning signs of mental health problems, build
9	understanding of how mental illness may impact their
10	efforts and overviews common treatments and
11	approaches. The current recruit class and all future
12	classes will receive this training in addition to the
13	existing mental health curriculum.
14	The academy is also modifying on-the-job
15	training to include more hands-on experiences and
16	practical application of the recruit curriculum
17	content. OMB is continuing to work with us to
18	maintain a hiring plan for correction officer
19	recruits going forward that makes financial sense and
20	lets us keep pace with attrition.
21	As then acting Commissioner, Mark
22	Cranston reported at the DOC's hearing in March, the
23	Department has taken aggressive measures to reign in
24	overtime spending. Since then we have cut our
25	overtime projection another 3 percent, from \$143

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 109 1 2 million to \$139 million. Several measures, in 3 addition, increased management accountability, will 4 reduce overtime spending for the remainder of FY14 5 and going forward. For example, in consultation with DOHMH and City Hall, we have centralized adult male б 7 restrictive housing units into better physical plants within a single facility (GRVC). Incidentally, this 8 move designed to yield staffing efficiencies has also 9 largely eliminated slashings in our RHU environment 10 11 and conspicuously increased inmate participation in 12 programming. As part of the FY2015 Executive Budget, 13 OMB allotted the Department an additional \$25 million 14 in overtime funding for FY14. 15 Our goal is to end FY15 with a budget 16 that makes sense for the Department and allows us to carry out our mission in the safest way possible. 17 Our FY15 overtime budget is \$73.8 million, 18 significantly lower than what the Department has 19 20 spent over the past eight years. 21 I look forward to working with my staff, 2.2 as well as OMB to determine if the level of funding is sufficient to sustain the Department's overtime 23 needs going forward. As part of the FY15 Executive 24 25 Expense Budget, OMB approved some critical funding

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 110 1 2 needs, including head count increases. In addition to the reopening of the main building of the North 3 4 Infirmary Command early this summer, OMB has approved 5 15 additional... 16... excuse me, 16 additional uniformed б positions, supervisor ranks, totally \$1.8 million 7 annually. NIC's main building closed in 2011 to facilitate the installation of fire alarm systems and 8 other renovations. 9

We are looking forward to repopulating 10 these beds which are suitable for housing our most 11 12 challenging populations. The Department also 13 received an additional 12 civilian positions and \$1.2 14 million in advance of the opening of our new 15 cogeneration plant. Staff and trade titles need to be in place well before our expected December 2014 16 opening to receive proper training and perform 17 18 critical testing of our new equipment.

19 The Department is extremely proud of the 20 cogeneration project which will substantially reduce 21 carbon emissions and cut energy costs by an estimated 22 \$8 million annually. This project will also improve 23 energy reliability by providing Rikers Island with 24 three sources of electrical power. Cogeneration will 25 reduce the demand on ConEd grid by 15 megawatts, the committee on Finance, Jointly with committee on Fire and criminal justice services 111
2 equivalence of 15,000 homes, which will also benefit
3 the surrounding community.

4 As was reported to you in March, the head 5 count for the Investigations Division (ID) has increased by 26 positions. To accommodate this б 7 increase, the ID staff relocated from Rikers Island and an additional \$58,000 in FY15 and \$350,000 8 annually thereafter has been provided to lease an 9 additional suite at the DOC headquarters in the 10 Bulova building. This consolidation allows ID staff 11 12 to turn out from the same central work location and 13 afford more comfortable and confident interview 14 space. It will also open a trailer on Rikers Island 15 that will be repurposed as part of the Hurricane 16 Sandy Shoreline Restoration Project.

To continue the investment of the safety 17 and security of our facilities, beginning in FY15 18 \$247,000 annually has been provided for maintenance 19 of our most critical security equipment. 20 The security equipment to be covered as part of this 21 22 contract will help ensure that detectable contraband 23 does not enter our facilities and pose a danger to our staff or the inmate population. 24

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 112
2	The Department also received \$563,000 in
3	FY15 and \$750,000 annually thereafter for an on-call
4	and preventative maintenance contract for existing
5	and planned HVAC control systems.
6	In addition to scheduled and unscheduled
7	maintenance, the contract covers repairs,
8	replacements and diagnostic services. We hope to
9	have this contract registered in mid to late FY15.
10	Lastly, \$646,000 has been provided in
11	FY2015 for the purchase of 99 new cell doors.
12	Equipped with larger vision panels, boost [sic] locks
13	and splash guards, these new doors will increase the
14	safety and security of our uniform and civilian
15	staff.
16	In addition to modifications being made
17	through the expense budget, the Department submitted
18	a Capital Commitment Plan to OMB as part of the
19	Executive Budget process that demonstrates our
20	dedication to the quality of life for both our staff
21	and inmates. The Department's five-year capital
22	budget FY14, Fiscal Plan 2018 totals includes \$1.25
23	billion, the capital plan includes \$611.8 million for
24	capital replacement, as well as support space not
25	directly related to inmate housing, \$555 million for

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 113 1 2 fire life safety projects and various upgrades, such as electrical lighting facades, windows, roofs, HVAC, 3 showers, and plumbing, \$79 million for Hurricane 4 5 Sandy related projects, \$61.6 million for IT 6 infrastructure and telecommunications, \$25.2 million 7 for upgrades and replacement of miscellaneous equipment, such as nutritional services equipment and 8 generators, and \$19.4 million for life cycle vehicle 9 10 replacements.

The capital plan submitted to OMB as part 11 12 of the FY15 Executive Budget includes much-needed 13 funding for projects critical to the state of good 14 repair of our facilities. As we near the end of the 15 rollout of the firearm installation, or Fire Life Safety Phase 1, funding is needed to begin the next 16 phase of implementation. Phase 1, which should be 17 18 completed by December 15 was done to install working fire and smoke alarms to meet 2008 NYC Building Codes 19 and NFPA 72 requirements for all DOC facilities. 20 Phase 2 is set to begin in FY16 and we will now move 21 22 on to installing fire protection systems, sprinklers and construct fire separation barriers to limit the 23 spread of fire and smoke in all DOC facilities. 24 25 Installation of fire separation barriers will include

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 114
2	adding fire smoke compartments, fire smoke doors,
3	fire smoke dampers at all fire-rated walls and
4	petitions. Furthermore, as part of the Phase 2, we
5	will rehabilitate various life-safety devices that
6	are not functioning properly, such as cell door gang-
7	release systems, and install new electronic
8	electromagnetic systems to release all cell doors in
9	case of a fire event.
10	To begin working on fire safety Phase 2,
11	funding was provided from FY16 through FY18, totaling
12	\$64 million. This funding will allow the Department
13	to begin the design and construction necessary to
14	upgrade fire protection systems.
15	The Department is extremely grateful to
16	OMB for the acknowledgement of this mandated new
17	need, but this is only the beginning. As we move
18	forward with the project and determine what our needs
19	are, we will work with OMB and request any additional
20	funds in subsequent financial plans.
21	Continuing the work the Department has
22	done over the years to bring our facilities to a
23	state of good repair, \$46.5 million from FY15 to FY18
24	will allow us to perform necessary modifications to
25	automatic temperature controls, radiators, chillers

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 115
2	and coils for five of our facilities. Nearly half of
3	the capital budget is allotted for capacity
4	replacement; most significantly a new 1,500-bed jail
5	on Rikers Island. The intended design includes a
6	central admissions facility; however, given the
7	emerging needs of our vulnerable population, I will
8	be looking at the cost benefits of adjusting the
9	design to focus on alternative programmatic areas.
10	Thank you again for the opportunity to
11	discuss the Department of Correction's Executive
12	Budget for FY15 and I look forward to working with
13	you and I'm happy to answer any questions you have at
14	this time.
15	CO-CHAIR CROWLEY: Thank you,
16	Commissioner for your lengthy and informative
17	testimony. I wanna first compliment the
18	administration, the Mayor, for undertaking this task
19	force that was mentioned in the New York Times today
20	and in your testimony, and I think I'll just delve
21	into questions as regards to that population and what
22	happens currently in your clinical alternative to
23	punitive segregation units and your restrictive
24	housing units. Commissioner, how many inmates are in
25	both of these units? And just for the benefit of the

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 116 1 2 Committee, these are all those that have mental observation classifications; is that correct? 3 COMMISSIONER PONTE: That would be 4 5 correct. You wanna take that one? [background б comment] 7 ERIK BERLINER: There are ... excuse me ... There are about 30 people in CAPS this morning and 8 there are 101 inmates, adult inmates in the male RHU, 9 9 in the female RHU, and 30 in the adolescent RHU. 10 CO-CHAIR CROWLEY: How many inmates are 11 12 on a waiting list for one of these units? 13 ERIK BERLINER: Around 645. 14 CO-CHAIR CROWLEY: Why would one be put 15 into one of these units and why is there such a long 16 waiting list? COMMISSIONER PONTE: There's actually two 17 18 ways in, so you know the punitive ... RHU has been the 19 replacement of the punitive seg, so I'm not sure if the waiting list has both populations in mind; I'll 20 21 have Erik respond to that. ERIK BERLINER: There are fewer beds 22 23 available than there are inmates in the system with mental illness who have committee infractions, so we 24 25

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 117
2	prioritize those whose infractions were most serious
3	when beds become available.
4	CO-CHAIR CROWLEY: So if I add 30 and 30
5	I have 60, and then 101, 161, plus 9 is 170 total
6	between the three different groups you classified as
7	to female and juvenile. And so, are there women
8	waiting; so where's the backlog of the 600; is it in
9	juvenile?
10	ERIK BERLINER: No, most of the backlog
11	are adult males; on any given day there may be a
12	couple of women waiting for beds, but that is usually
13	not our problem.
14	CO-CHAIR CROWLEY: So the backlog is with
15	the general population that have mental observation
16	classifications of nearly 600 that have infractions.
17	Now what is the Department's plan to assure that
18	more and if there's a waiting list, that you're
19	going to have the units available for that
20	appropriate population and where are they currently
21	housed when they're on the waiting list?
22	[background comment]
23	ERIK BERLINER: Inmates who are on the
24	waiting list are either in general population or
25	mental observation housing, depending on their

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 118
2	particular level of mental health need while they
3	await a bed in one of these units.
4	CO-CHAIR CROWLEY: Is there a unit I
5	don't know about that is for mental observation other
6	than CAPS or RHU?
7	ERIK BERLINER: Mental observation
8	housing is general population, meaning nonpunitive,
9	nonsegregated housing for inmates who require a
10	certain level of closer mental observation by health
11	care staff, so it's a general population housing area
12	in the sense that they receive all lockout and
13	services the same as GP, but they also receive an
14	additional mental health programming component on the
15	unit.
16	CO-CHAIR CROWLEY: So the 600 are not
17	with the general population, the 600 on the waiting
18	list?
19	ERIK BERLINER: The 600 on the waiting
20	list are not all mental observation inmates; they are
21	a mix of mental observation and general population
22	inmates, so they are out in what everybody would
23	consider the general population, mixed with other
24	inmates. [crosstalk]
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 119 1 2 CO-CHAIR CROWLEY: Wouldn't you put the general population in centralized punitive 3 4 segregation? 5 ERIK BERLINER: Not if they have a mental health condition. б CO-CHAIR CROWLEY: So then all of the 600 7 are mental ill; that's what I'm trying to get at. 8 9 ERIK BERLINER: Oh, okay. All of them have a mental health diagnosis; they don't all 10 [crosstalk] 11 12 CO-CHAIR CROWLEY: So now, are the 600 in 13 an area where there's clinicians or are they with the 14 general population... [crosstalk] 15 ERIK BERLINER: They're with ... 16 CO-CHAIR CROWLEY: where there's just correction officers? 17 ERIK BERLINER: There... it's a mix of the 18 19 two; some whose illnesses are ... require more care are in mental observation housing, others who are more 20 21 stable in general population live in general 22 population and receive outpatient mental health services. 23 CO-CHAIR CROWLEY: Are there clinicians 24 25 in areas of the general population where those

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 120 1 2 inmates who are on the waiting list are housed with general population or is just correction officers 3 4 there? 5 ERIK BERLINER: It's just correction officers in those units. б 7 CO-CHAIR CROWLEY: And correction officers in those locations have no idea that those 8 that are on a waiting list require a different type 9 of care because they have a mental health 10 11 observation, uh you know, area... [crosstalk] 12 ERIK BERLINER: They would ... 13 CO-CHAIR CROWLEY: attached to them 14 anymore? 15 ERIK BERLINER: They would know only most basically that somebody had a mental health 16 diagnosis; they would not know what that diagnosis is 17 18 or how it was being treated. 19 COMMISSIONER PONTE: And there's level of 20 functioning, so many of these inmates function fine 21 in that population, so if they're severely mentally 22 ill they wouldn't be in an open, normal population, 23 so they would ... they would be moved to one of these other specialty units. So the fact they've got a 24 25 mental illness doesn't preclude them from being in

committee on finance, jointly with committee on fire and criminal justice services 121
population 'cause they can function in the
population.

4 CO-CHAIR CROWLEY: I mean are they... the 5 number of infractions, as you mentioned in your б testimony, and I do respect you, Commissioner for you 7 not... you know I don't ... I know you have a lengthy career and you're coming to the Department with the 8 determination to do good and work with your partners, 9 but before you arrived the number of incidents where 10 Department of Correction officials had to use force 11 12 or the number of violent occurrences -- plain and 13 simple, violence has been increasing year after year; 14 now if your tracking infractions is ... are those that 15 are waiting infrac... waiting an area where they're to be segregated, such as be put in CAPS or RHU, those 16 600, are they, whatever percentage of them that are 17 18 in general population, which I'd like to get a percentage of, but are they more likely than the 19 20 average inmate to get into another incident of violence? Are they more likely to have a 21 22 reoccurrence?

23 COMMISSIONER PONTE: I don't have the 24 data, but I would say probably, only because they've 25 already infracted once, so likely they may infract

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 122 1 2 again. But we do have a system in place for those that have serious violence, that they basically go to 3 4 the head of the line, they do not stay in population 5 and wait. But there is a priority for the type of 6 infraction that the inmates committed as to how long 7 they wait and what ... what place in line they are so to 8 speak.

9 CO-CHAIR CROWLEY: Earlier in the year we 10 had the acting commissioner at the time testify that 11 looking at the table of organization that there was 12 no need for additional staff, but if I heard 13 correctly from your testimony today, that you do not 14 believe that and that there are areas where you need 15 additional staff?

16 COMMISSIONER PONTE: I think as we look at changing the mission of the agency we'll need to 17 18 at least have a dialogue about what types of staff will move us in that mission change, though it's the 19 kind of definition of insanity where we continue to 20 do the same things over and over and have the same 21 So I think we need to look at how we do outcome. 22 business, how we train staff, what is the skill 23 level, and what types of people do we need in the 24 25 organization to have safe, secure jails. As we get

7	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 123
1	
2	through that, then I think we need to have a dialogue
3	about what does that look like; does it mean more or
4	different types; we don't… [crosstalk]
5	CO-CHAIR CROWLEY: Right.
6	COMMISSIONER PONTE: I don't have that
7	CO-CHAIR CROWLEY: And does it mean more
8	of your CAPS and RHU units; is that in your immediate
9	short-term goal plan?
10	COMMISSIONER PONTE: I think it's open to
11	all of that, so it isn't just CAPS and RHU, it's our
12	adolescent population is what do we do with our 18-
13	year-olds, now that they're separated? So we create
14	a subset population for 18 to 20 or 21-year-olds
15	because they are… you know, they're a better program
16	separately; what does that look like; what type of
17	staff would you need to do that? All kind of big
18	picture questions that, you know we don't have
19	answers to today.
20	CO-CHAIR CROWLEY: Okay. What is the new
21	training that you mentioned in for correction
22	officers; it says that those that are working with
23	the mental health within the mental health unit or
24	with that population are going for additional
25	training?

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 124
2	[background comments]
3	ERIK BERLINER: So there are a couple of
4	different trainings; we have for staff working in
5	CAPS, RHU or mental observation housing areas, we
6	have a one-day basic skills development training
7	course; in addition to that, the recruit class that's
8	in the academy now will be receiving the mental
9	health first-aid course that was developed by the
10	Health Department and we're looking very much forward
11	to that training and seeing how our staff react to it
12	and hoping that they gain some significant skills
13	from it.
14	[background comment]
15	CO-CHAIR CROWLEY: Now how do you measure
16	the success of the CAPS unit and the RHU?
17	COMMISSIONER PONTE: I think first you
18	look at the clinical outcomes and obviously the
19	reduction in violence and the reduction in
20	infractions, but it is a clinically-driven, so it's a
21	treatment program and so we look for better clinical
22	outcomes and we don't cure mental illness; we have
23	it really is allowing those that are mentally ill to
24	adapt in an open, in this case, jail.
25	[background comments]

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 125 1 CO-CHAIR CROWLEY: Commissioner, is it 2 within your budget that you'll expand CAPS and RHU? 3 COMMISSIONER PONTE: Those staff would 4 5 come from DOHMH, so it wouldn't be within our budget. CO-CHAIR CROWLEY: But you would have to б 7 have more training for officers that work in that population. 8 9 COMMISSIONER PONTE: We would provide more training for the officers working in that 10 11 population. [interpose] 12 CO-CHAIR CROWLEY: But as the Department 13 looks to the next fiscal year about space and 14 whatever capital it would take to get space ready, is 15 there any plan ... have you decided that working towards a CAPS and a RHU are programs that make sense, that 16 reduce violence, that help those with mental 17 18 classifications get out of an area where they're 19 segregated? 20 COMMISSIONER PONTE: I think the bigger 21 question for us, before we can answer that question, 22 is what do we do in the big picture, and I think the Mayor's task force, which has a fairly short-running 23 time limit to it, will give us some answers that not 24 25 only we can adapt for our setting in the jails, but

1	
1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 126
2	what happens prior to coming to jail and how do we
3	get these inmates back out in the community in a more
4	stable way? So as we tie those all together, we may
5	have less of a need in our jails for total systems
6	work [sic]. [interpose]
7	CO-CHAIR CROWLEY: Right. Well, that
8	would be ideal and the previous mayor had a task
9	force as well and while there are there is much that
10	we need to do as a city to prevent this population
11	from entering into Rikers Island, the fact still
12	remains that every day more and more violence is
13	happening and if this model has worked and
14	implementation of the model has already happened,
15	then I would think that you would have to look at
16	what short-term, immediate fixes you could do to make
17	the Island safer.
18	COMMISSIONER PONTE: And we are doing
19	that. I'm not sure if the CAPS program is the answer
20	to that; you know, it really is a collaborative
21	effort between all of the stakeholders and looking at
22	what's the best approach with the inmates currently
23	in our system; some of those items come from our
24	budget; many of those costs would be clinical and
25	

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medical costs that would come outside of our budget.
J [background comment]

4 CO-CHAIR CROWLEY: 'Kay. I have a 5 question about your capital plan before I turn it 6 over to the chair. I see that you have over ... I don't 7 have it in front of me... over \$500 million set aside this year for a building this Fiscal Year 15 and I 8 understand that that building needs new designs and 9 one of the things that I've been calling for in terms 10 11 of changes on the Island is the physical makeup of 12 the buildings, many of which are backdated or were 13 only supposed to be temporary modulars, many are 14 falling apart; you mentioned in your testimony, 15 complying with heating and ventilation, but the overall physical makeup of the Island ... where are we 16 with that one building and then, what would be an 17 18 ideal budgetary allocation capital construction-wise for you to get that facility to where you need to 19 have it for it to ... for your care and custody of 20 inmates? 21

COMMISSIONER PONTE: Well the 1,500 bed facility that's on the table now, we're looking to see how much it would cost to look at a redesign, given the current state of our population; we may

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 128
2	think I think the original design was an intake type
3	of facility, so we may think more of a treatment,
4	mental health type facility would be more
5	appropriate. Most of our facilities are very staff-
6	intensive; we've got a staff to inmate ratio that's
7	about 1 to 1; in most places that ratio is probably
8	about 1 to 5 in some places and 1 to 10 in others,
9	but so good designs will make the operation of
10	correctional facilities in the state and the city of
11	New York much more efficient and effective. But I
12	wouldn't guess what that cost would be; it's gotta be
13	\$600 million for one 1,500 bed facility; I don't know
14	if you could even guess that. [background comments]
15	ARI WAX: Once we're looking to repurpose
16	or how we're gonna program the building, we'll have a
17	better sense… [interpose]
18	CHAIRPERSON FERRERAS: I'm sorry; can you
19	just state your name for the record again? Thank
20	you. [crosstalk]
21	ARI WAX: Oh sure. Ari Wax; first name
22	is spelled A r i; last name W a x. The current
23	funding for the 1,500 bed facility is approximately
24	\$500 million; once we are able to assess
25	programmatically what the needs of the Department are

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 129
2	and ought to be, then we'll be sitting down with DDC
3	and the design consultants to see if that changes the
4	funding or not. We're not in the position yet to
5	know that because we haven't made a determination of
6	what any of these programmatic changes might be.
7	CO-CHAIR CROWLEY: Commissioner, you said
8	it may be a building that would house those with
9	mental health needs, 1,500 people?
10	COMMISSIONER PONTE: Right. But again,
11	it's a half-a-billion-dollar project, \$500 million…
12	[interpose]
13	CO-CHAIR CROWLEY: Right. I understand
14	the need to slow down and take a look; I I'm not
15	critical of that [crosstalk]
16	COMMISSIONER PONTE: so uh uh
17	[crosstalk]
18	CO-CHAIR CROWLEY: however, I I I'm
19	just… you know I don't believe that… that looking at
20	building one facility that would house 1,500 when 90
21	percent of your facilities, from the trip I took out
22	there, appear to be in disrepair, especially the area
23	where you house juveniles. So then, I understand
24	this building, possibly 1,500, serve one population,
25	but what about the other 9,000 plus inmates,

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 130
1	
2	especially those that are young and juveniles, is
3	there any plan to improve the facilities where you
4	house 16-, 17- and 18-year-olds?
5	ARI WAX: Part of what we're doing is, we
6	have to also reassess where we're going to be housing
7	that population with the change of the law to the 18-
8	year-olds, we have to make determinations what makes
9	sense to house where; that being said, we do have
10	funding for upgrades in our facilities, including
11	RNDC. Long-term we are looking at, as the
12	Commissioner mentioned, the Fire Safety Phase 2
13	the advantage of when you do the fire safety projects
14	or the disadvantage when you do them, it takes a
15	substantial amount of beds offline to do that work;
16	it makes sense when you're doing that to do other
17	infrastructure upgrades at the same time and we've
18	commenced some discussion with OMB about what that's
19	going to look like and as we go forward we'll start
20	crystallizing what that is and we'll use that
21	opportunity ideally to determine what funding makes
22	sense and what upgrades make sense [crosstalk]
23	CO-CHAIR CROWLEY: Right, but do you have
24	that in your plan?
25	

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 131
2	ARI WAX: We have the initial design in
3	the plan for the current plan and this will be in
4	first future financial plans we haven't discussed
5	with OMB about [crosstalk]
6	CO-CHAIR CROWLEY: And from the shape of
7	RDNC, you know, it seems like putting millions to
8	patch up a facility is a waste of money when you need
9	to just build new facil so how much [background
10	comment] is the Commissioner prepared to go back to
11	the Mayor and say look, we need a larger capital
12	budget, we need to build new buildings and not patch
13	up modulars that were never meant to last more than
14	10 years and now have been there for 40 plus year?
15	ARI WAX: And the mods that are outdated
16	are being replaced; we have emptied over 35 of them
17	already, taken them offline; the ones that remain
18	online actually have 70-year life expectancy and
19	they're the concrete and steel variety and we're
20	pretty safe with those. It's kind of like an awkward
21	situation yes, we agree with you, the ideal
22	situation is to build a whole bunch of new buildings,
23	but that's an extremely long-term capital plan and
24	the Commissioner has directed that our capital staff
25	start developing such a capital plan; in the interim,

	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 132
1	
2	you still have to invest in the existing
3	infrastructure to make it safe and inhabitable
4	because it's such a long-term project, anything new,
5	you still have to sustain that which you have, and
б	that's what we are trying to do.
7	CO-CHAIR CROWLEY: No further questions.
8	CHAIRPERSON FERRERAS: Thank you, Chair.
9	I just wanna piggyback on the capital question of the
10	560. Oh, I'm sorry; let me introduce my colleagues
11	first Council Member Gibson, we've been joined by
12	Council Member Vallone and Council Member Miller. So
13	the \$560,000 is approximately half of what you put in
14	for your capital expense, yet you've pushed it out
15	only one year, to FY15; if we're recalibrating or
16	reassessing the needs of the building and structure-
17	wise, do you honestly believe that you're going to
18	spend this money within this fiscal year?
19	ARI WAX: The money was never intended to
20	be fully spent in this fiscal year; that's the entire
21	plan for that new building.
22	CHAIRPERSON FERRERAS: Okay. So we're
23	going through this process of transparency and having
24	the capital budget reflect exactly what's going to be
25	happening in that year [interpose]

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 133 1 ARI WAX: You have to commit the money to 2 3 do the design, so the money has to be there. 4 [crosstalk] CHAIRPERSON FERRERAS: I understand, but 5 we can commit the cost of the design for this year б 7 and then put the capital expense in the appropriate years as we move forward, which is what I'm gonna 8 9 show... suggest to the OMB director and I hope that, 10 you know, you can recognize that we have to ... this 11 Council votes on a budget from the perspective of 12 what's before us, and it's usually line items and 13 we've had a hard time and we will have a hard time, 14 moving forward, passing budgets with capital expenses 15 that are unrealistic... [crosstalk] 16 ARI WAX: Understood. CHAIRPERSON FERRERAS: So I understand 17 18 what's been done in the past; what I'm saying is, moving forward we wanna have it more reflective ... 19 [crosstalk] 20 ARI WAX: I'll be happy to work with you 21 22 on that. CHAIRPERSON FERRERAS: So I wanna talk 23 about civiliniz... civilin... civilianization ... it's been 24 25 a long day ... in the City Council's preliminary budget

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 134
2	response the Council called on the administration to
3	hire 200 clerical associates. What is your opinion
4	on this, Commissioner, and has the Department
5	experienced difficulty in hiring civilians to work in
6	the jail facilities and currently, how many uniformed
7	officers are working in civilian titles?
8	COMMISSIONER PONTE: And we have made
9	effort and I'll have uh Mr. Wax [crosstalk]
10	CHAIRPERSON FERRERAS: And you Okay.
11	ARI WAX: Over the last several years we
12	have completed civilianizations of approximately 200
13	positions in the jails; we are continuing to identify
14	additional positions to do that with. We have had a
15	problem, not so much in identifying civilians to work
16	in the jails, but retaining the civilians to work in
17	the jails has been an ongoing problem, so it's not
18	that we have officers assigned to those posts
19	anymore, but inevitably what happens if you hire a
20	civilian to be let's say a timekeeper or a stock
21	worker or a secretary and they end up not being happy
22	in the jail environment, they leave and pending the
23	backfill of that civilian an officer's gonna be
24	filling because the function has to be performed. So
25	we are continuing to aggressively try to backfill and

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 135 1 2 continue to try to hire the civilians, 'cause we agree with Council, that if it's a post that's not a 3 4 security post and we could put a civilian in there, 5 we're much better off doing exactly that. But it's б been an ongoing difficulty retaining that kinda staff. 7 CHAIRPERSON FERRERAS: So what is the 8 9 average time or when do ... how long does an officer on average remain while you kind of backfill that 10 11 position? 12 ARI WAX: It's hard to say, it varies; it 13 depends on the identification of the candidates 14 getting the list to hire off of, but you're usually 15 talking several months at a minimum. 16 CHAIRPERSON FERRERAS: Several months. Okay. Well I'm glad that you agree with the Council 17 18 from that perspective, we really don't want our 19 officers leaving important posts. 20 I wanna kind of go back to training. Ι know that you had mentioned in your testimony that 21 22 there's 38.5 hours of training ... 23 COMMISSIONER PONTE: Mental health 24 training, yeah. 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 136 1 2 CHAIRPERSON FERRERAS: of mental health So is that a total of 38.5 hours; is that 3 training. 4 correct? COMMISSIONER PONTE: And we're adding 8 5 б hours to that. [interpose] 7 CHAIRPERSON FERRERAS: I'm sorry; can you just turn the mic to you; it's just for the 8 9 recording? Thank you. COMMISSIONER PONTE: And... and we're 10 11 having... it is 38.5 and we're adding 8 hours to that 38.5. 12 13 CHAIRPERSON FERRERAS: So anyone working 14 within these two populations will receive a total of 15 46.5 hours? COMMISSIONER PONTE: Starting with this 16 basic training class that's in training now. Yeah. 17 CHAIRPERSON FERRERAS: Started with this. 18 19 So... [background comment] So... [laugh] [background 20 comment] So for ... not every correction off ... Oh, what is... Walk me through the training time of every 21 correction officer. 22 ARI WAX: So the new recruits have 23 approximately 16 weeks of training in the academy 24 before they're assigned into the field; annually our 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 137 1 2 staff get a refresher training of two days every year as well. What we've also started to do is roll out 3 4 specialized mental health training on top of that, a 5 full 8-hour training in crisis management and we started focusing on the CAPS units and the RHU units 6 7 and then will be rolling that out to the other mental observation units that Deputy Commissioner Berliner 8 was discussing, to make sure that our officers 9 staffed in the units that have the most mentally ill 10 individuals are best equipped to deal with those 11 12 individuals. So we've been refining our courses hand 13 in hand with the Department of Health and Mental 14 Hygiene because they bring expertise to the table to 15 help us in part what our staff need to know and that's what we've been trying to roll out going 16 forward. 17 18 CHAIRPERSON FERRERAS: How many hours of the two-day refresher training are specific to mental 19 health? 20 ARI WAX: Approximately 4 hours and then 21 22 we're looking to add that additional 8 for those in 23 those particular housing areas. 24 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 138 1 CHAIRPERSON FERRERAS: And that's for 2 3 general... I'm sorry; what was that you said towards the end? 4 5 ARI WAX: Pardon me? б CHAIRPERSON FERRERAS: Towards the end I 7 didn't hear. ARI WAX: The additional 8 hours for 8 staff assigned to mental observation units or mental 9 10 heath housing areas. CHAIRPERSON FERRERAS: So what I'm trying 11 12 to get at is, obviously you're at 40 percent, as the 13 Commissioner's testimony stated, of inmates with 14 mental health issues, so obviously perhaps we need 15 to... and I know that you're trying every effort maybe through these specialized trainings, but it seems 16 like the specialized training is to wrap around those 17 18 that are in this special population; however, the general population probably needs that much if not 19 more training equally. So what's the challenge; how 20 can we help you get those officers trained? 21 Not 22 those officers; every officer trained. 23 COMMISSIONER PONTE: Right. That would be a significant undertaking; I don't have the answer 24 25 for... [interpose]

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 139 1 CHAIRPERSON FERRERAS: I have faith in 2 3 you. 4 COMMISSIONER PONTE: Oh ... well, you're 5 asking what we need; I'm not sure how to answer that, but... [crosstalk] б 7 CHAIRPERSON FERRERAS: Okay. COMMISSIONER PONTE: we would need 8 9 resources to do that... [crosstalk] 10 CHAIRPERSON FERRERAS: I agree. COMMISSIONER PONTE: Right. So starting 11 12 with our new class, they're getting much better 13 training than the... the officers before them ... 14 CHAIRPERSON FERRERAS: Right. 15 COMMISSIONER PONTE: the existing officers that are working with these groups of 16 inmates are getting additional training, but you're 17 18 right, a lot of the inmates are in a general 19 population that are mentally ... I couldn't even guess at what ... what that would cost us. [background 20 comment] 21 CHAIRPERSON FERRERAS: So I'd like for 22 you to look into that and get back to both of our 23 committees on what the cost would be, 'cause I think ... 24 25 you know, I think it's amazing and a great step in

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 140
2	the right direction of this administration and you,
3	Commissioner are taking and your team to have this
4	great specialized group that the new class is ready
5	to go, or will be ready to go, but we have an entire
6	force in the jails that will not have the proper
7	training, [background comment] and these officers
8	will be hand in hand with someone that might not have
9	the training that they do, and I think it's unfair
10	and it's a great pressure that we're putting on the
11	workforce that wasn't trained, so somebody might be
12	trained, somebody might not be trained, the
13	interaction that the inmates will have is unfair and
14	unrealistic, so I urge you to go back, get… I'd love
15	for it to happen before we pass this budget, so we're
16	gonna follow up with you on what it would cost to get
17	this workforce trained so that then we can address
18	which is where I'm going to next our jail safety
19	issues. Because if we're engaging in a trained way,
20	perhaps we can bring down, and you know, in light of
21	the highly publicized assaults on civilian workers
22	and the officers, are there any immediate changes
23	that you see in your structure to help both civiliz
24	civi the civilians I'm having a very hard time with
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 141 1 2 that word today ... [laugh] the civilian population and also officers at Rikers? 3 COMMISSIONER PONTE: I think the best 4 5 thing we could do, and we've started probably a month 6 ago, is much better communication. We didn't share 7 arrest data with our own officers, so an officer, when an inmate came into custody, would not know why 8 the inmate was arrested or the circumstances of that 9 arrest. What we've learned from our incidents was, 10 11 that could be very valuable in a mental health unit, 12 because some of the behaviors that happened before 13 incarceration may reoccur in incarceration. So we 14 started sharing that data, our staff have that; they 15 share that data with our clinical staff and the 16 clinical staff share data about behavioral changes that they're seeing in individuals. We think that 17 18 communication that happens daily now, shift by shift, is having a very positive impact in developing a 19 20 solid work team on how to manage these difficult 21 inmates. So that... that's been a real plus for us and 22 I think it's had very good outcomes. CHAIRPERSON FERRERAS: Well thank you, 23 24 and is there anything else that you see down the 25 pipeline that could help improve, besides

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 142 1 communication, is there anything structurally that 2 you see that you can improve this process? 3 4 COMMISSIONER PONTE: At this point I think the physical plants that we're using are 5 б adequate for what we're doing; the improvement's 7 gonna be on development, I agree, the skills of our staff, as they get better skills, they'll learn to 8 react better in these environments. It's a different 9 10 population. 11 CHAIRPERSON FERRERAS: Right, of course. 12 And I wanna ... before I open it up to my colleagues for 13 questions, you know, in... I visited with the Co-Chair ... 14 how many now, maybe three or four years ago, the last 15 time we went that we went to visit the women's facility, and the entire experience of going to 16 Rikers is, you know, it takes aba ... you're taken aback 17 18 a little, but going into the nursery or the Rose Singer Center was something very... as a new mom, you 19 20 know you'd never think that that's where a baby would 21 be born into, but it's also a very special space for 22 women that are having children that are unfortunately caught in the situation. Can you give me an update 23 24 on that facility; how many women are there currently 25

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 143
2	or what's the average stay of those mothers and those
3	children?
4	COMMISSIONER PONTE: Last report there
5	was one infant in that area; I'm not sure if that's
6	changed. [background comment]
7	CHAIRPERSON FERRERAS: Now is it your
8	opinion that it's a space that is still needed?
9	COMMISSIONER PONTE: I would think it's a
10	space that we underutilize; I think it's a space that
11	we can utilize more and better than we currently do.
12	I see it we can improve on what we currently do
13	there.
10	
14	CHAIRPERSON FERRERAS: So you can improve
14	CHAIRPERSON FERRERAS: So you can improve
14 15	CHAIRPERSON FERRERAS: So you can improve what is Can you
14 15 16	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our
14 15 16 17	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and
14 15 16 17 18	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and still having to give up the child, so we think we can
14 15 16 17 18 19	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and still having to give up the child, so we think we can do better working with social service agencies to
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14 15 16 17 18 19 20 21	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and still having to give up the child, so we think we can do better working with social service agencies to improve on those that can, you know, build that attachment, even though they're incarcerated.
14 15 16 17 18 19 20 21 22	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and still having to give up the child, so we think we can do better working with social service agencies to improve on those that can, you know, build that attachment, even though they're incarcerated. Because I'm not sure of the numbers; I'll have Erik
14 15 16 17 18 19 20 21 22 23	CHAIRPERSON FERRERAS: So you can improve what is Can you COMMISSIONER PONTE: Well many of our women inmates are having children in a hospital and still having to give up the child, so we think we can do better working with social service agencies to improve on those that can, you know, build that attachment, even though they're incarcerated. Because I'm not sure of the numbers; I'll have Erik talk about that, but we do have a number of inmates

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CHAIRPERSON FERRERAS: Okay.

3 ERIK BERLINER: Yeah, we've had ... over the 4 last several years we've had a decline in the census in the nursery, there are, you know, lots of reasons; 5 б some of them are good reasons; the female population 7 in jail has basically cut in half over the last 10 years, which is obviously a good thing; others are 8 some sort of urban legends that flow through the 9 10 system about what applying for the nursery means for your own case with ACS, so we're working to combat 11 12 some of those myths so that we can better utilize the 13 nursery. We also wanna renovate the facilities a 14 little bit, they're a little old and could use a 15 little bit of a sprucing up, [background comment] but it's definitely something that we believe is a good 16 17 thing and we wanna make the most use of it we can.

18 CHAIRPERSON FERRERAS: Right, any time that a mom can stay with their newborn is important. 19 20 I'm gonna actually pass it on to my colleagues and then I'll come back. We have been joined by Council 21 Member Miller who will ask his first questions. 22 COUNCIL MEMBER MILLER: Thank you, Madame 23 Chair and Madame Co-Chair, doing a fantastic job 24

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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 145 1 again getting information and transparency out to not 2 just the Council, but to the citizens of the city. 3 4 Commissioner, welcome to you and your 5 staff and obviously your reputation precedes you on prison reform and I think that's where I'll start б 7 there; while there's a great need for that, we know that Rikers Island and New York City Department of 8 Corrections is actually more of a holding facility 9 10 and so some of the ... you know I ... ultimately I wanna 11 hear again kinda just, what do you think your vision 12 entails for that temporary housing that you are 13 responsible for? Before we get there though, there's 14 been a lot of talk about overtime and my question is, 15 the overtime, is it a direct result of assaults, injuries on duty, workers' compensation, and if so, 16 as there is more conversation about training, will 17 18 this training... is this training specific enough to deal with the high-risk, high-needs groups that 19 perpetrate the majority of the violence in the 20 21 prisons and it stands to reason that they are kinda 22 connected; if we can address this issue, then we can reduce the injuries on duty, the compensation and all 23 those other things. So I think that as the Chair of 24 25 Finance just said, that it's a worthwhile investment

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2	to kinda invest in this training. But again, so
3	then, before I guess you could finish with just your
4	short-term view of it, but who is responsible for
5	whose responsibility is the Queens House of
6	Detention; is that under purview of the Department of
7	Corrections?
8	COMMISSIONER PONTE: Yes it is, it's one
9	of our facilities.
10	COUNCIL MEMBER MILLER: So what's going
11	on with it?
12	COMMISSIONER PONTE: Well it's used for
13	court, it's used for it's still an intake facility
14	for us, so new inmates coming into the system come
15	through the Queens House; it's pretty good cell
16	space, so if you went through Rikers Island, you
17	looked at some of the areas where housing people in,
18	the Queens House has been substantially renovated,
19	it's in reasonably good shape. As we take on some of
20	these other projects, the fire safety projects, we
21	need some ability to move inmates out of facilities
22	in order to do these major renovations in some of our
23	existing facilities, so it's a [interpose]
23	[crosstalk]
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 147 1 So... So that's 2 COUNCIL MEMBER MILLER: 3 their primary function now? 4 COMMISSIONER PONTE: Right now the primary function is the ability to handle overload or 5 6 again, we've had ... since I've been here, we've emptied 7 out three or four cell blocks because of a plumbing issue, so those big numbers, we need some place to 8 9 put these guys; that gives us some flexibility on our 10 populations. COUNCIL MEMBER MILLER: 11 Okay, because I 12 know that the District Attorney was here and he was 13 looking for additional space, being that he's housed 14 in that facility; I guess that's a conversation that 15 you guys could have. So in terms of your overall budget, I know it's pretty ambitious, there's a lot 16 of things that you want to accomplish in terms of 17 18 keeping inmates and obviously the employees safe on the Island there; what impact, if any, of this year's 19 budget will be as a result of the collective 20 21 bargaining agreement, and are you... do you think that 22 the collective bargaining agreement ultimately signed would be consistent with the pattern that has already 23 been set through other municipal unions? 24

COMMISSIONER PONTE: I'm not sure if I 2 can answer that question; I have not been involved 3 4 directly in the collective bargaining; that's done, you know, from the Mayor's Office, so I'm not sure 5 б where that's going with the negotiations achieved or 7 not achieved. COUNCIL MEMBER MILLER: 8 Okay. So I'm 9 just sayin' that ultimately you've gotta know what 10 you've gotta pay your people in order to have a real budget. But that being said, if you could just, in 11

my brief time that we have left, talk a little bit

about what you think can be done on a positive note

that is more consistent with your overall view of

prison reform in the short period of time that you

have some of these inmates to work with.

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17 COMMISSIONER PONTE: Yeah, I think, from 18 the short time I've been here, the people who know New York City Corrections best are the people working 19 in these jails every day; we need to involve them, 20 21 and they already know what the problem is, they're 22 the ones in there every day dealing with the issues, dealing with mentally ill, dealing with adolescents, 23 dealing with very violent inmates; we need to involve 24 them in the solution; I'm sure there's many things 25

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2	that they can recommend on how we can do better; my
3	hope is to make them part of the solution so together
4	we can build a strong team and make the Island and
5	New York City Corrections safer for everyone.
6	COUNCIL MEMBER MILLER: Okay, thank you
7	so much. And if we could see those numbers, in terms
8	of those who are out via IOD and workers'
9	compensation due to injury on the job, could we have
10	a look at that, please?
11	COMMISSIONER PONTE: Sure.
12	COUNCIL MEMBER MILLER: Thank you so
13	much.
14	CHAIRPERSON FERRERAS: Thank you, Council
15	Member. We will now have Council Member Gibson.
16	COUNCIL MEMBER GIBSON: Thank you. Thank
17	you very much, Madame Chairs and good afternoon,
18	Commissioner; congratulations to you in your
19	appointment and to your team that's here, thank you.
20	A lot to ask, but I will do so in my allotted time.
21	I appreciate your testimony and all the information
22	that you're providing on how we move this agency
23	forward in such a creative way to provide the overall
24	safety for all of our CO staff as well as the
25	inmates. I just have a quick question the

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2	previous administration under Mayor Bloomberg had a
3	Steering Committee of the Citywide Justice and Mental
4	Health and what this committee was composed of
5	Corrections, Probation, Health and Hospitals,
6	Department of Health and working together tried to
7	establish borough-based CIRT programs that were Court
8	Intervention Resources Teams that really worked in a
9	way to identify those young adults that were low-
10	level crime offenders that had mental health issues
11	and it was working in conjunction with the courts and
12	made a series of different recommendations. So now
13	that today's announcement has been made on this new
14	task force on behavioral health and the criminal
15	justice system, I just wanted to get your take on how
16	you think there would be a difference; is this a
17	holistic approach; are we recognizing the mental
18	health facet, and what are we doing to streamline and
19	bring the necessary partners and stakeholders to the
20	table?
21	COMMISSIONER PONTE: The CIRT program is
22	still ongoing; I'll have Erik talk about that. I
23	think the Mayor's initiative is a whole new look at
24	the problem, with current information, so wasn't here
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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 151
2	for the other task force and what they accomplished,
3	and there are… [crosstalk]
4	COUNCIL MEMBER GIBSON: Neither was I.
5	COMMISSIONER PONTE: there are things
б	that are ongoing from that, which I think are gonna
7	have positive outcomes.
8	ERIK BERLINER: So the… [clearing throat]
9	the last task force which led to the CIRT program was
10	really looking at leveling the playing field for
11	inmates in our system who have mental illness,
12	because they were staying two to three times longer
13	than those without mental illness for seemingly no
14	other reason, and the CIRT program is a big attempt
15	to try to do just that, to shorten lengths of stay by
16	diverting people safely out of the jail system and
17	into community-based treatment where the seemingly
18	the… you know the reasons are not about their risk or
19	their risk of flight, but rather, you know the mental
20	illness and the way the system seems to slow down.
21	The ambition of this task force I think is a little
22	more significant, which is to take a holistic look at
23	the criminal justice system from the beginning to the
24	end and find all of the ways in which interventions
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committee on Finance, jointly with committee on Fire and criminal justice services 152
can be made and so we're also very much looking
forward to working with that.

4 COUNCIL MEMBER GIBSON: And I would just 5 add as well, the training is extremely crucial for 6 the COs and of particular concern to me are those 7 that live with mental illnesses that are not necessarily identifiable and we've had so many cases 8 across the city; unfortunately, once it hits the 9 10 criminal justice system, then the Pandora's box 11 starts to open and you realize that this person was 12 diagnosed with a condition, not taking medication and 13 many of the other issues. So I guess the training is 14 really important and I know that within this new 8-15 hour mental health course that we're now starting we're going to wait a while to see the success of the 16 mental health course, but for the current COs, you 17 18 talked about improving the training for the officers with a mental health component; does that require 19 more hours? Because I know there were times when you 20 had longer training over, you know, five or six days 21 2.2 and has there been some modification and now it's two and three; are we focusing on the current workforce 23 and what we can do to increase their training, in 24 particular, the number of hours? 25

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2	COMMISSIONER PONTE: The answer is yes,
3	but it's a very expensive proposition and we've
4	asked we'll go back and actually give you some
5	detail on what that would cost. We don't have an
6	active plan in place; we have increased the training,
7	and we do daily training on post now with our
8	clinical staff and our officers together talking
9	about the behavioral inmates in their care, so that
10	is an exchange of information and skill building
11	skills, but to retrain everybody to the level that
12	they probably need, that would get very expensive,
13	so.
14	COUNCIL MEMBER GIBSON: Well I certainly
15	know I would love to get some numbers, because if we
16	can start to address that, I think it will go a long
17	
	way in making a lot of difference. The workforce at
18	way in making a lot of difference. The workforce at your agency is incredible and I applaud the work they
18 19	
	your agency is incredible and I applaud the work they
19	your agency is incredible and I applaud the work they do each and every day; it's never easy when you're in
19 20	your agency is incredible and I applaud the work they do each and every day; it's never easy when you're in public service, but I'm very big on training and
19 20 21	your agency is incredible and I applaud the work they do each and every day; it's never easy when you're in public service, but I'm very big on training and education and making sure that our men and women are
19 20 21 22	your agency is incredible and I applaud the work they do each and every day; it's never easy when you're in public service, but I'm very big on training and education and making sure that our men and women are equipped with understanding how they can do their

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2	money in FY15 that focuses on the automatic
3	temperature control systems and obviously, in light
4	of the case of Mr. Murdough that recently happened,
5	[bell] has your agency identified any faulty HVAC
6	systems that are in the facilities, and if so, is
7	there a plan to start to address fixing those HVAC
8	systems?
9	[background comment]
10	ARI WAX: We did identify one faulty
11	temperature control system in AMKC and that work is
12	ongoing; it should be completed by August of this
13	year. We did a thorough check of everything else; we
14	are currently working on upgrades to our air
15	conditioning system on VCBC; we're doing some in AMKC
16	as well, but things are for the most part functioning
17	as they ought to, but that doesn't mean we can't keep
18	a really close we haven't we need need to keep a
19	really close eye on everything and because the new
20	systems are much more complicated and complex, we
21	really need the outside expertise of a vendor to come
22	in and do this work for us and that's the real intent
23	of this particular contract, so we have people that
24	really understand all these nuances of the systems to
25	come in, and most important, do preventive

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2	maintenance before we actually have to do the
3	repairs, we wanna make sure we identify things before
4	they happen, and that's really the goal.
5	COUNCIL MEMBER GIBSON: So the contract
6	you just described is current or was that a part of
7	previously?
8	ARI WAX: We have one contract currently
9	in place that we've amended to expand to all our
10	jails and that's currently in place; this contract
11	will be in place probably in the fall and that will
12	carry us on for several years.
13	COUNCIL MEMBER GIBSON: Okay. Thank you
14	very much. Thank you, Madame Chairs.
15	CHAIRPERSON FERRERAS: Thank you, Council
16	Member. I have a question on inmates that either
17	have emergencies or fall sick and have to go to
18	Elmhurst Hospital; Elmhurst Hospital is in my
19	district, and for someone who's visiting the hospital
20	on their own emergency, it is very startling to also
21	have one or two or maybe five inmates in the
22	emergency room with you; I'm working currently with
23	HHC for an expansion of Elmhurst Hospital; is there
24	another facility where that may be closer where
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2	inmates can be taken or is Elmhurst Hospital the only
3	option? [crosstalk]
4	COMMISSIONER PONTE: I'm not sure if we
5	get to make that choice and [sneeze] Erik
6	ERIK BERLINER: We don't. When inmates
7	can be safely held for transport by the Department of
8	Correction, we take inmates to Bellevue Hospital
9	directly. Our understanding over many years now is
10	that EMS protocol is to take inmates coming from
11	Rikers to the closest municipal hospital, which is
12	Elmhurst, and that's why there are so many there; we
13	do have a lot of EMS runs off of the Island; we work
14	closely with the Health Department and HHC to
15	minimize that to the lowest number possible
16	obviously, but yes, anybody who's been to the
17	Elmhurst ER knows of what you speak.
18	CHAIRPERSON FERRERAS: Right, on any
19	given day and I have been there when there are other
20	inmates and not necessarily sitting there quietly
21	waiting for their doctor to come give them attention;
22	it's quite nerve-wracking actually for someone who's
23	in an emergency situation themselves to have to then
24	be a part of So do you work at all with the HHC
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 157 1 2 staff to train them or ... and how many officers travel with an inmate to the hospital? 3 COMMISSIONER PONTE: It would depend on 4 5 their security designation, but I think the minimum for us is two, right Chief? б 7 CHAIRPERSON FERRERAS: So two officers. And they could be taken... are they replaced by 8 9 overtime officers or how long does it take ... [interpose] 10 11 COMMISSIONER PONTE: The ... 12 CHAIRPERSON FERRERAS: on average for an 13 officer to be with an inmate off the Island? 14 COMMISSIONER PONTE: It ... I would say, as 15 we've been to emergency rooms, it sometimes takes a 16 while, so ... CHAIRPERSON FERRERAS: 17 Yeah. COMMISSIONER PONTE: the officers that go 18 19 on these emergency trips are replaced with overtime 20 as the need ... so you may have a couple officers, 21 depending on what you're doing any course of the day 22 that could take an emergency trip and not require 23 overtime, but you quickly diminish that if you have [background comments] several trips going out, so 24 it's really a decision made by the facility on, you 25

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2	know, what's available at a particular point in time.
3	[interpose]
4	CHAIRPERSON FERRERAS: So
5	COMMISSIONER PONTE: The evening shift
6	would have much less [interpose]
7	CHAIRPERSON FERRERAS: Right.
8	COMMISSIONER PONTE: flexibility.
9	CHAIRPERSON FERRERAS: Are there
10	emergency medical, I guess unit or doctors or nurses
11	on Rikers currently?
12	COMMISSIONER PONTE: Yes there is, and we
13	do have the ability to do emergency first aid, but
14	you know we're not a hospital… [crosstalk]
15	CHAIRPERSON FERRERAS: Right.
16	COMMISSIONER PONTE: but need to get
17	them [crosstalk]
18	CHAIRPERSON FERRERAS: And then can you
19	just walk me through the difference between the
20	Bellevue trip and the Elmhurst trip? Like how is a
21	decision made?
22	ERIK BERLINER: It's made typically by
23	the medical staff about what the emergency level is;
24	anybody who's in seemingly in distress or whose
25	transport requires, you know skilled medical

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2	technicians would have to go via EMS and therefore to
3	Elmhurst Hospital, so we use Bellevue Hospital where
4	we can; most of our male psychiatric ones would go
5	there; in addition, anything that was for, you know,
6	basic testing, not likely to be life-threatening
7	could go to Bellevue Hospital and obviously for
8	follow-up care and things like that we can do it via
9	our transportation, but the decision about the speed
10	with which somebody needs to get to the hospital is
11	made by the doctor, and just to add to what the
12	Commissioner said, there's an MD in every DOC
13	facility 24/7, so there's always clinical staff
14	there.
15	CHAIRPERSON FERRERAS: Okay. Thank you.
16	I'm gonna pass it over to my Chair before we wrap up.
17	CO-CHAIR CROWLEY: Earlier my colleague,
18	Council Member Gibson, was asking questions about
19	your building maintenance system, [background
20	comment] the death of Jerome Murdough due to the
21	faulty equipment at Rikers, did the Department know
22	that there was a problem with that HVAC system before
23	Mr. Murdough died?
24	ARI WAX: No.
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 160 1 2 CO-CHAIR CROWLEY: No? 'Cause I had read reports, and I'm not sure if they were true, that 3 4 there was some maintenance report that was submitted 5 a few days earlier and that the system was failed. Ι mean... and also, like I'm surprised that it took 6 7 somebody to die to realize that there was a HVAC system problem in that facility. 8 9 ARI WAX: Well there was some malfunction in that facility that triggered the problems with the 10 V... [interpose] 11 12 CHAIRPERSON FERRERAS: You... I'm sorry; 13 can you speak into the mic, please? 14 ARI WAX: There was some malfunctioning 15 equipment in that facility that contributed to the 16 problems with the heat; it wasn't necessarily a systems fail in and of itself, it was a perfect storm 17 of things that went wrong there. 18 19 CO-CHAIR CROWLEY: I was under the 20 impression that was going on for days before it was addressed and that it was only addressed because of 21 the death. 2.2 ARI WAX: Well the matter is still under 23 investigation as to how the work orders were 24 25 submitted and how they were acted upon.

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 161 1 2 CO-CHAIR CROWLEY: Were there any complaints about that heating system the Department 3 was made aware of prior to the death of Mr. Murdough? 4 5 ARI WAX: Again, the matter is currently under investigation, so we can't really comment. б 7 CO-CHAIR CROWLEY: Can't say for certainty. Well are other faulty systems outside of 8 9 the HVAC system that we should know about? ARI WAX: No, not that we're aware of 10 11 that we have to ... there's ongoing maintenance to a 12 whole bunch of systems that now ... there's no ... 13 [crosstalk] 14 CO-CHAIR CROWLEY: All of your fire alarm 15 systems work? 16 ARI WAX: Fire alarm systems are being brought up [background comment] as we go along; 17 that's what the Commissioner talked... [crosstalk] 18 19 CO-CHAIR CROWLEY: But are there jails 20 where you house inmates where this system for fire alarm notification is broken? 21 22 ARI WAX: If anything is broken it is identified by the Fire Safety Unit and it's repaired, 23 but again, we're in the process of upgrading all our 24 25 fire alarm systems and all our... [crosstalk]

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 162 1 CO-CHAIR CROWLEY: I know, but DOC's been 2 updating the fire alarm systems since I've become the 3 Chair of the Committee, [laugh] which has been four 4 5 years [sic]. [crosstalk] 6 ARI WAX: We're on the verge of getting 7 it done; it's been an extensive project and facilities that are being brought online are actually 8 working... [crosstalk] 9 CO-CHAIR CROWLEY: I just, you know ... and 10 there was a fire a few years ago; thank god nobody 11 12 was seriously injured, however, a fire like that can 13 happen again and if we know that the systems are not 14 working properly, we must do our best to get them up 15 to speed. [background comment] 16 I wanted to ask a question about your North Infirmary Command; it appears that there will 17 18 be more uniformed positions in this area; is this the area where an inmate assaulted a clinician recently, 19 that was documented on video? I read about it in the 20 21 Daily News, I think or some other newspaper. 22 [background comments] ERIK BERLINER: No. The North Infirmary 23 Command is two buildings, one is our infirmary that 24 25 continued to be open for many years; the main

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2	building has been closed for the last two or three
3	years now for renovation. The incident that you're
4	talking about occurred in I'm not sure which one,
5	there were two high-profile incidents, but one
6	occurred in AMKC and one occurred in GRVC.
7	CO-CHAIR CROWLEY: Okay. And earlier my
8	colleague, Council Member Ferreras, asked about the
9	protocol when bringing an inmate to Elmhurst
10	Hospital; has your protocol changed when an inmate is
11	brought to a clinician, doctor or any type of health
12	care staff to prevent a tragedy from happening like
13	what happened that day when the doctor got her jaw
14	broken from an inmate?
15	COMMISSIONER PONTE: I'll let Erik finish
16	this answer, but the change in how we treat inmates
17	or how clinicians interact with inmates is different
18	[interpose]
19	CO-CHAIR CROWLEY: No, I mean really, the
20	escort, safety, because [background comment] there
21	was nobody to restrain that inmate from hurting the
22	clinician. So has… [crosstalk]
23	COMMISSIONER PONTE: Correct.
24	CO-CHAIR CROWLEY: policy changed; had
25	there been a correction officer protecting the
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COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 164 1 2 doctor, then maybe her jaw would never have been 3 broken. COMMISSIONER PONTE: There were officers 4 5 in the immediate proximity that responded б immediately; it was such a instantaneous act that I'm 7 not sure if three people standing there could've prevented it. So the awareness of staff is ... 8 situational awareness is one thing that will help 9 keep them safe; we've covered that in training, 10 wardens meet with medical and clinical staff to talk 11 12 about protocols and equipment and policy procedure ... 13 [interpose] 14 CO-CHAIR CROWLEY: But Commissioner, 15 staff is aware that inmates can act up any time and they're dealing with inmates before you changed the 16 training around after this situation. I mean ... 17 18 COMMISSIONER PONTE: Right. 19 CO-CHAIR CROWLEY: what has the 20 Department done to ensure that this would never 21 happen again? 22 COMMISSIONER PONTE: I don't think 23 there's an answer where we could assure it will never happen again. [crosstalk] 24 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 165 1 2 CO-CHAIR CROWLEY: Okay. But the likelihood of such an act... 3 COMMISSIONER PONTE: I think we ... again, 4 5 we've made everybody aware, we've improved the communication, we've increased a dialogue between 6 7 uniformed staff and our clinician staff; we made our wardens aware of what's happening in these units to 8 make sure that they're directly involved with the 9 unit staff, and I think it's much more of a team 10 11 approach... 12 CO-CHAIR CROWLEY: Right. 13 COMMISSIONER PONTE: but for clinicians 14 to interact with inmates they need to have that 15 contact and so I'm not sure if there's anything more ... [interpose] 16 CO-CHAIR CROWLEY: I believe there was 17 only one correction officer near the inmate at that 18 19 time; whether the Department knew that that inmate was a violent inmate, but you know, it's one thing to 20 21 have a policy for inmates that are nonviolent, but 22 when a violent inmate is brought to a doctor, I 23 believe there should be two correction officers very close ... just like you're doing when you bring an 24 25 inmate to Elmhurst Hospital. I think it would be a

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 166 1 2 wise decision on part of the Department. Moving forward, just in the interest of time, earlier a lot 3 4 of talk happened between various different questions 5 from the Committee here and Commissioner about the 6 train... I think it's it important for the Committee to 7 know that when an inmate has a mental health diagnosis, your correction officer does not know 8 9 that; most of the time they're in general population and so when you talk about training, additional 10 training for a few officers, the need is for all. 11 12 The Chair said that earlier, I am going to reiterate 13 that, whether you know, you have two-day refreshers, 14 which... 4 or 8 hours, doesn't seem like a whole lot of 15 training that happens, because I know that your officers are getting trained in up-to-date CPR, first 16 aid, sexual harassment, fire safety, you know, 17 18 different reports that they have to write; it doesn't leave a whole lot of time to train them about care of 19 20 a mental health inmate and how they should give that care to all inmates because they do not now which 21 22 inmates have that diagnosis. And just lastly, with your table of organization and your head count, on 23 24 average it appears the Department is having 25 correction officers work an ungodly amount of hours

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 167
2	in overtime; it does not appear that the classes are
3	staffing up to meet the demand and I mean there's
4	laws that are being broken because… I don't know the
5	amount of hours, but I've heard before in previous
6	budget hearings it's about 30 some odd hours a months
7	of overtime an officer is allowed to have, but yet on
8	average your officers are exceeding that by two or
9	three times; I highlight this because the likelihood
10	of incidents happening, officers being tired; staff,
11	getting out of control could lend itself to a
12	situation where the officers are overworked. What is
13	the amount of hours, just for the Committee to know?
14	ARI WAX: The correction officer has a
15	maximum cap of 57 hours; we have about 8 percent of
16	our correction officer staff exceed that cap; it's
17	usually in the specialized units, like ESU and so
18	forth where that happens. The average overtime
19	earned by a correction officer is approximately 17
20	hours a month.
21	CO-CHAIR CROWLEY: Okay. I know that
22	Council Member Gibson has questions.
23	[background comment]
24	
25	

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 168 1 CHAIRPERSON FERRERAS: We... actually, I 2 have Council Member Vallone, followed by Council 3 4 Member Gibson. COUNCIL MEMBER VALLONE: Good afternoon 5 б and congratulations Commissioner. [background 7 comment] Thank you for having me at your ... the last corrections and the Board of Corrections meeting last 8 week; as always, it's very informative when you hear 9 from all three sides. 10 11 One of the things that came up I quess 12 was the study that Corrections performed in looking 13 at alternative systems throughout the country and 14 there was important ... there was testimony at that 15 monthly hearing that in San Francisco, in California 16 was probably the closest comparative system, but the main obstacle and the reason why it wouldn't ever be 17 18 realistic here in the City is because of the structural or the infrastructure difference between 19 the facilities there in San Francisco and there on 20 21 Rikers Island. Is that pretty much a fair summary of 22 what the testimony was that day? COMMISSIONER PONTE: That was a summary 23 24 of what other said, yes. 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 169 1 2 COUNCIL MEMBER VALLONE: And I see in this year's budget, almost half of it is for the 3 4 starting of the initiative of the new facility, for 5 the new jail; seems like most of that's gonna carry б over to next year, but yet it's in this year's 7 budget, so... and then also, it seems like they're putting that on hold to give I guess some time for 8 you to assess what's the best ways to use that 9 building. I would like to see that building start 10 11 going as soon as possible, 'cause putting good money 12 after bad on trying to renovate some of these older 13 facilities is not really gonna be an answer; can ... it 14 may have been addressed, I apologize for coming late, 15 but can you give me an update on that new facility? 16 COMMISSIONER PONTE: I think what we're doing is exactly what you're asking, is to look at 17 18 the program and see if the program will fit in the current design or should we modify the design to fit 19 the program; as, what you said, the San Francisco 20 model was better ... the facility was a better design 21 22 for that program; that's kind of the discussion we're 23 having. COUNCIL MEMBER VALLONE: 24 But I also

don't ... I think the priority should be to get that

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 170
2	structure as quickly online as possible, whether we
3	tweak a particular room [sic] or not, I think there's
4	not a jail there on Rikers that doesn't need a major
5	overhaul, so a new structure would be well, I think,
6	intended to overtake the air conditioner issues,
7	segregation issues, better use of mental health
8	treatment and facilities, better having the inmates
9	or the detainees segregated in a way that's best,
10	'cause I think what a lot of folks, without going to
11	Rikers Island, don't understand the complexities that
12	face the Island itself creates a situation that
13	nowhere else exists in the world.
14	COMMISSIONER PONTE: Right.
15	COUNCIL MEMBER VALLONE: Is there I see
16	in your statement future interagency relations with
17	the Department of Health; I don't know if that was
18	addressed, but I'd be very interested on hearing how
19	that's gonna change, 'cause if I were to give my
20	summary of what the biggest problem/concern or focus
21	would be, a lot of times the Department of Health
22	with a handcuff or have situations that the
23	Department of Corrections, is left to fix and visa
24	versa, the Department of Health would like the
25	Department of Corrections to have better interaction

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 171 1 2 with their medical facility; there always seems to be 3 this problem between the two in joining [sic] at So what are some of the initiatives you 4 Rikers. 5 would like to see change? б COMMISSIONER PONTE: I started off, since 7 Commissioner Bassett and myself are both new, I met with the Commissioner and we talked about, you know, 8 what could we do moving forward as a partnership 9 10 between her agency and ours, so rather than to talk 11 about each other, about talking about a partnership 12 to improve the quality of the care that we're 13 required to provide. So I think we've started that 14 dialogue, but between the commissioners we took that 15 dialogue and met with out command staff with that same mindset; let's talk about how do we fix problems 16 and not who to blame and I think we've made some 17 18 progress on that and some willingness to work on issues that we were kind of taking positions on 19 20 before. So there's a much more openness, better consideration of each other's positions and I think 21 22 as we discuss problems and we really talk about how to fix things and not talking about what the problem 23 is as much as how do we make progress. 24

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 172 1 2 COUNCIL MEMBER VALLONE: Well how's that gonna happen though? I'm just curious; is there 3 4 gonna be a different setup or protocol at the Board 5 of Corrections meetings; is there gonna be more б interagency... 'cause it just goes from month to month 7 and I'd like to see that change; maybe with your leadership that could take that step in that 8 9 direction. COMMISSIONER PONTE: Yeah. And with 10 Commissioner Bassett also, we attend these meetings; 11 12 I think we're gonna be much more involved in how 13 things move forward, to make sure that we're always 14 focused on outcomes. And so we're all here for one 15 purpose and if we focus on the outcomes, then we 16 really can't go wrong. COUNCIL MEMBER VALLONE: 17 The jail 18 management system, how close are we to finalizing the 19 completion of the overhaul there? 20 ARI WAX: We hope by the end of next calendar year. 21 22 COUNCIL MEMBER VALLONE: What is left to be done? 23 ARI WAX: We have to ... an RFP is being 24 25 released to get... [interpose]

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 173 1 2 CHAIRPERSON FERRERAS: I'm sorry; can you just talk into the ... 3 ARI WAX: I'm sorry. We have to switch 4 5 vendors, [bell] so we have to bring a new vendor into place to do this. A lot of the initial design work б 7 has been done, but the implementation work requires a new vendor and that process is underway. 8 9 COUNCIL MEMBER VALLONE: We need a new vendor? 10 11 ARI WAX: Yes. 12 COUNCIL MEMBER VALLONE: What couldn't 13 the old vendor do? 14 ARI WAX: There are reasons why this old 15 vendor was not working out to the best interest of 16 the agency, so we have to select a new vendor. COUNCIL MEMBER VALLONE: And you're 17 18 thinking by the end of this year? 19 ARI WAX: No, no; end of next year. End of next year to complete the project; identify 20 another vendor in the next several months. 21 22 COUNCIL MEMBER VALLONE: Has the RFP been released? 23 24 ARI WAX: Yes. 25

COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 174 1 COUNCIL MEMBER VALLONE: Have ... 2 [crosstalk] 3 ARI WAX: The RFP actually is being 4 5 reviewed by the oversight agency; then it'll be released. 6 7 COUNCIL MEMBER VALLONE: And my last statement would be just, I look forward to the 8 cooperation, using the Board of Corrections and the 9 10 agencies together so that we can solve these 11 problems. I thank you. 12 CHAIRPERSON FERRERAS: Thank you very 13 much, and we'll have follow-up questions for the 14 Committee, Council Member, so we'll be sure to 15 include that so they can circle back with us. Now we will hear part of our second round and a three-minute 16 clock from Council Member Gibson. 17 18 COUNCIL MEMBER GIBSON: Okay, I'll be 19 very quick. 20 CHAIRPERSON FERRERAS: Thank you. COUNCIL MEMBER GIBSON: I just wanted to 21 22 ask about any potential additional borough 23 facilities. So I represent Bronx County, with the barge in Hunts Point, so I just wanted to know; is 24 25 that permanent, temporary; are there any future plans

1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 175
2	to expand; how that necessarily, if it does or does
3	not tie into Rikers Island, and is there any new
4	facility being planned for Bronx County, so I know?
5	COMMISSIONER PONTE: Not that I know of.
6	[laughter] There is no new facility being planned
7	for Bronx County; the barge, VCBC, is there for a
8	long haul, it's some 800-odd air conditioning beds
9	that we have out there; it is an important facility
10	for us to have, it also does our intake from Bronx
11	and Queens County; it's not going anywhere any time
12	soon, but we do not have any plans on doing any new
13	building any new facilities in the Bronx.
14	COUNCIL MEMBER GIBSON: No new facilities
15	in the Bronx, right? I just wanna make sure so I
16	assure my residents that there's nothing new coming
17	to the Bronx.
18	COMMISSIONER PONTE: There is no such
19	plan on the table at this point in time, no.
20	COUNCIL MEMBER GIBSON: Okay. Thank you
21	again.
22	[background comment]
23	CHAIRPERSON FERRERAS: Thank you for your
24	detailed and comprehensive testimony as you are
25	charged with providing care and custody for New York

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1	COMMITTEE ON FINANCE, JOINTLY WITH COMMITTEE ON FIRE AND CRIMINAL JUSTICE SERVICES 176
2	City's vulnerable population; as Chair of the Finance
3	Committee I look forward to reconvening the
4	discussions in the next few months to finalize the
5	plans of DOC's reconstruction and how this Council
6	can work with you to ensure that there is enough
7	trained officers and resources available to meet the
8	demands of your agency. So I thank you for you
9	coming to testify today.
10	COMMISSIONER PONTE: Thank you.
11	CHAIRPERSON FERRERAS: This concludes our
12	hearings for today; the Finance Committee will resume
13	the Executive Budget hearings tomorrow, June 3rd, at
14	10 a.m., the hearings will be held in this room.
15	Tomorrow we will hear from the five libraries, the
16	Department of Cultural Affairs, the School
17	Construction Authority and NYCHA. As a reminder, the
18	public will be allowed to testify on the last day of
19	budget hearings on June 6th, beginning at
20	approximately 3:30 p.m. The public session will be
21	held in this room, the members of the public who wish
22	to testify but cannot make the hearing, you can email
23	your testimony to the Finance Division and the staff
24	will make it a part of the official record. The
25	email address is financetestimony@council.nyc.gov.

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2	Thank you again… we've been joined also by Council
3	Member Cumbo. This hearing is now adjourned.
4	[gavel]
5	[background comments]
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CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date _____ June 6, 2014 __