

CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON EDUCATION
COMMITTEE ON MENTAL HEALTH, MENTAL RETARDATION,
ALCOHOLISM, DRUG ABUSE AND DISABILITY SERVICES

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May 1, 2012
Start: 10:26 a.m.
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HELD AT: Committee Room
250 Broadway, 16th Floor

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ROBERT JACKSON
Chairpersons

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Elizabeth Gibbons
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2 CHAIRPERSON KOPPELL: Let's start
3 again. Thank you and good morning. I'm Council
4 Member Oliver Koppell, Chair of the Council's
5 Committee on Mental Health, Mental Retardation,
6 Alcoholism, Drug Abuse and Disability Services. I
7 am please to join the Committee on Education,
8 chaired by my colleague, Council Member Robert
9 Jackson in this joint hearing, entitled: Oversight
10 of School-Based Mental Health Services.

11 The hearing will focus on how the
12 different models of school-based mental health
13 programs currently function and how they can be
14 expanded. Those involved to testify include the
15 Department of Education, the Department of Health
16 and Mental Hygiene, and mental health advocates
17 and service providers throughout the city.

18 It's estimated that thousands of
19 students with mental health problems are referred
20 to emergency rooms from schools each year.
21 According to a recent *New York Times* article,
22 there were 868 EMS calls from schools in 2009-
23 2010, for suicidal ideation alone. One advocate
24 noted in the same article that there were 58 EMS
25 calls from schools to one Bronx hospital in a ten

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2 day period, obviously indicating the extent of
3 this problem.

4 The onset of major mental illness
5 may occur in children as young as 7 to 11 years of
6 age, and half of all lifetime cases of mental
7 illness begin by age 14.

8 Nationwide, approximately 20
9 percent of youth have serious emotional
10 disturbance, which can be defined as mental health
11 problems or mental illness that severely disrupts
12 the youth's ability to function socially,
13 academically and emotionally at home, in school,
14 or in the community. These youth may be diagnosed
15 with a variety of mental health disorders,
16 including but not limited to depression, anxiety,
17 attention deficit hyperactivity disorder, bipolar
18 disorder, conduct disorder, eating disorders and
19 schizophrenia.

20 In New York City, approximately
21 200,000 youths, aged 9 to 17 suffer from mental
22 health or substance abuse disorder. In 2008, New
23 York City Vital Signs survey of New York City
24 adolescents found that persistent sadness, a sign
25 of depression, is reported by 40 percent of girls

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2 and 24 percent of boys. This survey also revealed
3 that 20 percent of New York City girls and 10
4 percent of New York City boys report considering
5 suicide. In 2010, suicide was the third leading
6 cause of death for New York City youths aged 15 to
7 24.

8 Elementary school youth with mental
9 health problems are more likely to be unhappy at
10 school, be absent, be suspended or expelled. And
11 high school youth with mental health problems are
12 more likely to fail or drop out of school than
13 youth without such problems. Despite this,
14 research suggests that 75-80 percent of youth in
15 need of mental health services do not receive
16 them.

17 A 2004 policy statement from the
18 American Academy of Pediatrics found that many
19 families will not address mental health issues
20 unless their health insurance offers adequate
21 coverage. Other barriers to mental health care
22 for youth include lack of transportation,
23 financial constraints, child mental health
24 professional shortages, and stigma related to
25 mental health problems.

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2 School-based mental health services
3 have evolved as a way to meet the needs of these
4 youth and remove some of the barriers to
5 treatment. The AAP policy statement noted that
6 providing services, schools eliminate the need for
7 transportation and facilitates parent engagement,
8 as many parents live within walking distance of
9 neighborhood schools. School-based interventions
10 are also more likely to be sensitive to the
11 students and families' culture.

12 Furthermore, school-based mental
13 health clinics enable teachers to focus on
14 teaching rather than behavior management, thus the
15 programs can act as a significant support in
16 schools striving to improve educational outcomes
17 and student achievement.

18 For those reasons, Council Members
19 Gale Brewer, Stephen Levin and I, as well as
20 others, have proposed a budget initiative to
21 expand access to school-based mental health
22 services to all middle and high schools that have
23 existing school-based health clinics that are not
24 currently providing mental health services. I
25 wish we could do more, but we think that is at

1
2 least a step that we can take, because those
3 school-based health services already exist, or
4 health centers already exist.

5 We view this as a starting point
6 for the ultimate goal of providing access to
7 school-based mental health services in every
8 school, which we believe could make a significant
9 impact on improving student achievement and
10 creating a more positive environment for learning
11 citywide.

12 So this hearing is the beginning of
13 a campaign which I hope to move forward with my
14 colleagues to get more money into the budget. I
15 know that we're going to hear testimony and I'm
16 sure we're going to hear that some of the
17 constraints to providing these services are
18 budgetary. We in the Council in negotiating the
19 budget, I hope, will make this a major priority.
20 That's one of the reasons for holding the hearing
21 this morning.

22 Before I turn to Council Member
23 Jackson for his opening statement, I'd like to
24 acknowledge we've been joined by colleagues.
25 Where are the Mental Health Committee colleagues?

1
2 Gale Brewer is to the let. I'll let Robert
3 Jackson introduce the members of the Education
4 Committee. I expect we'll be joined by other
5 members of the Mental Health Committee as the
6 hearing proceeds.

7 I want to acknowledge the work of
8 the staff. To my right is Jennifer Wilcox,
9 counsel; Michael Benjamin, the policy analyst is
10 also there; and Pamela Corbett, our financial
11 policy analyst is here; as well as my personal
12 counsel who has worked very diligently and
13 effectively on the work of the Mental Health
14 Committee, Jamin Sewell, who is here as well.

15 I'd like to now turn over the
16 opening of the hearing to my colleague, the
17 outstanding chairman, if I may say so, of the
18 Education Committee.

19 CHAIRPERSON JACKSON: Well, thank
20 you, Oliver. I appreciate that. Let me introduce
21 our other colleagues that are present this
22 morning. To my left is Council Member Dan
23 Garodnick of Manhattan, Council Member Debi Rose
24 of Staten Island. Oliver Koppell had already
25 mentioned our colleague Gale Brewer of Manhattan.

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2 In front of us is our colleague Vincent Ignizio of
3 Staten Island and Steve Levin of Brooklyn. Of
4 course, we have been joined by all the appropriate
5 staff of the Education Committee, and the Mental
6 Health and Mental Retardation, Alcoholism, Drug
7 Abuse and Disability Services Committee.

8 So let me just say good morning to
9 everyone for attending this joint hearing of the
10 Education and Mental Health, Mental Retardation,
11 Alcoholism, Drug Abuse and Disability Services
12 Committee on the topic of school-based mental
13 health services.

14 My colleague, Council Member Oliver
15 Koppell, just gave us some troubling statistics on
16 the high incidence of mental health problems faced
17 by our child. The number of New York City youth
18 who consider suicide or experience depression is
19 particularly disturbing. Just living in New York
20 City, with its congestion, noise, poverty,
21 homelessness, crime, and threats of terrorism is
22 very stressful nonetheless. Many students face
23 this stress and live in situations that can lead
24 to mental health issues. School stressors like
25 testing anxiety and bullying can also contribute

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to the problem.

Regardless of the causes, it is clear that there are insufficient mental health resources in schools to meet the needs of our students. School-based mental health problems are available in only about 300 of the New York City's approximately 1,700 schools.

As Council Member Oliver Koppell mentioned, an April 8th, 2012 *New York Times* article to the story of a school that called EMS, which is the Emergency Medical Services, to take a destructive student by ambulance to the emergency room for a psychiatric even. About a week later, an April 17th *Daily News* article revealed how a school called the police to respond to a kindergarten student's tantrum.

These are not isolated incidents. They are all too common. In February just passed, I met with representatives from all five borough offices of Legal Services NYC, who told me that they had seen a rise in the number of students sent by schools to emergency rooms for behavioral problems. I'm tired of hearing stories about children who are having tantrums or behavioral

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2 problems being taken out of school by police or
3 EMS. That is not the way that we should be going,
4 clearly.

5 This is an inappropriate use of
6 police and EMS resources. It diverts essential
7 services from those who really need emergency
8 care. Police should only be called when public
9 safety is at risk or a crime has been committed.
10 The only time EMS should be called is for a true
11 medical emergency. Having police and EMS respond
12 in these situations is both expensive and
13 traumatizing for children and youth and families.

14 In addition, evidence suggests that
15 such referrals are ineffective. One survey
16 revealed that as few as 3 percent of students who
17 were sent to the emergency room were admitted to
18 the hospital. It appears that in many cases these
19 students are simply released to their families and
20 cleared to return to school the next day.

21 Something is wrong here. Both of
22 the students in those recent newspaper articles
23 have special needs. We're very concerned that the
24 inability of schools to appropriately manage
25 behavioral crises will only escalate as the

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2 Department of Education moves to implement its
3 special education reform model citywide in
4 September of this year. In fact, the Education
5 Committee will hold an oversight hearing on the
6 Department of Education's special education reform
7 hopefully next month. If not, immediately
8 thereafter, to address some of those concerns.

9 We need real strategies for crisis
10 intervention that work for all schools and we need
11 greater access to mental health services for our
12 students.

13 We all understand that there are
14 budget constraints and it may not be possible to
15 have a school-based mental health center in every
16 school. But it is clear that every student with
17 an IEP, their IEP must be met by all of the
18 officials, regardless of the situation. It is an
19 absolute must. It's a violation of the law if
20 it's not met. I don't want to hear and no one
21 wants to hear the school doesn't have money in
22 their budget. Because you're violating the law if
23 that's the case.

24 So, we'd like to hear more about
25 the different services model. I have to tone down

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2 because I'm telling you I'm hearing stories that
3 IEPs are not being met because of one situation or
4 another. To me, that's totally acceptable. So
5 let me just tone down a little bit before I get a
6 little more excited. That's why I had to bring it
7 down a little bit.

8 So, we'd like to hear more about
9 the different service models available and about
10 their effectiveness and cost.

11 The *New York Times* article
12 described an alternative program developed by
13 Turnaround for Children, a nonprofit agency
14 currently working in 25 schools that trains
15 teachers, guidance counselors and social workers to
16 recognize mental health problems early and diffuse
17 the explosive situations. Each school is also
18 paired with a nearby mental health clinic that can
19 treat a child in crisis on short notice.

20 There also seems to be a lack of
21 information available for parents, students and
22 teachers on the different types of programs
23 available. Increasing awareness and information
24 about mental health issues and available programs
25 is an essential first step in preventing problems

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from arising in the first place.

At today's hearing, the committee will examine the Department of Education's school-based mental health services and consider how such services can be expanded to serve a greater number of students. We also look forward to hearing testimony from health providers, parents, students, educators, advocates, unions and others regarding their concerns about mental health services in our school and recommendations for improvements in this area.

I would like to remind everyone who wishes to testify today that you must fill out a witness slip, which is located at the sergeant-at-arms desk, where you entered the room. To allow as many people as possible to testify today, we will limit testimony to three minutes. I'm going to ask my colleagues to limit their questions and comments to five minutes.

[Pause]

CHAIRPERSON JACKSON: So let me correct part of my opening statement where I said that there are about 300 of the New York City school-based management health clinics and

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2 approximately 1,700 schools. We received
3 information this morning from the Department of
4 Education, and they will also communicate that,
5 that there are 180 different sites that serve 216
6 schools. So that's to be corrected, and they will
7 expand on that.

8 But let me just introduce
9 additional colleagues that are here and I'll turn
10 it back over to our Chair Oliver Koppell. Ruben
11 Wills of Queens is in front of us. Mark Weprin of
12 Queens has also joined us, along with our
13 colleague Lew Fidler of Brooklyn.

14 With that, we would like to now
15 hear from the Department of Education. Oliver,
16 can you take care of it.

17 CHAIRPERSON KOPPELL: We've been
18 joined by a number of representatives. First
19 among them is Deputy Chancellor Kathleen Grimm,
20 who I know is extremely active and very effective
21 in her work as deputy chancellor. We appreciate
22 your being here. I don't know how you testify at
23 all these hearings and also get anything else
24 done, but you do. Perhaps you'd like to introduce
25 your colleagues who are here?

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2 KATHLEEN GRIMM: Yes, thank you
3 very much. I'm delighted to be here today. I
4 think testifying at these hearings energizes me
5 for my other work. Greetings, everyone, I am
6 joined here today by my colleague Lily Tom, on my
7 right, who is Assistant Commissioner, Bureau of
8 Children, Youth and Families, the New York City
9 Department of Health and Mental Hygiene.

10 I am also joined in my left by Dr.
11 Roger Platt, who is the Chief Executive Officer of
12 our Office of School Health. In addition, some
13 other people who you may here from: Scott Bloom is
14 the Director of School Mental health Services.

15 CHAIRPERSON JACKSON: Can he raise
16 his hand so we can see who he is?

17 KATHLEEN GRIMM: Right here.

18 CHAIRPERSON JACKSON: Okay, thank
19 you.

20 KATHLEEN GRIMM: The Office of
21 School Health, and Elayna Konstan, who is the
22 Chief Executive Officer of the Office of School
23 and Youth Development. All of these people play a
24 very important role in the delivery of all of the
25 services that we deliver to our children.

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2 So I want to thank you all very
3 much. If I may take a few minutes to discuss the
4 general ed mental health services. We are limited
5 our discussion to our general ed student
6 population today and not the District 79
7 population, which is really another entire program
8 of mental health services.

9 CHAIRPERSON KOPPELL: Right.

10 KATHLEEN GRIMM: The Office of
11 School Health, by the way, is a joint program of
12 the Department of Education and the Department of
13 Health and Mental Hygiene. It is to my knowledge
14 unique in this country, where a school district
15 and a local health department work together to
16 make sure we are providing a full range of health
17 services to our children.

18 It was indeed created to support
19 the emotional health and academic growth of all
20 students through a very comprehensive offering of
21 integrated supports and services.

22 As already been noted, in New York
23 City, the mental health needs of children are
24 quite significant. The Department of Health and
25 Mental Hygiene's Children's Community Health

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2 Survey done in 1009, indicates that at least 9
3 percent of our 6-12 year-olds have received a
4 mental health diagnosis. Further, according to
5 the 2011 Youth Risk Behavior Survey of our city
6 public high school students, over a quarter, 27
7 percent, reported persistent feelings of sadness
8 and hopelessness, and 1 out of every 13 reported
9 having made a suicide attempt at least once during
10 the past 12 months.

11 School-based mental health services
12 have been an integral part of the city's school
13 health program for decades. Schools, after all,
14 are uniquely positioned to identify children with
15 emotional difficulties and psychological stress,
16 and to support families in obtaining the help that
17 these students need. It is well established that
18 students are more likely to seek help when school-
19 based mental health services are conveniently
20 available where and when children need them.

21 Students and parents trust faculty
22 and staff in a school, and know the school
23 facilities. This familiarity also helps dispel
24 the stigma that frequently accompanies those
25 seeking help for mental health problems. Also,

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2 students and parents then don't need to miss
3 school or work.

4 Since 2003, we have developed a
5 number of programs to enhance mental health
6 services in schools. Some of these services are
7 geared towards prevention, others are geared
8 toward intervention. As I said earlier, there is
9 an entire spectrum. Taken together, we are now
10 providing a consistent level of services that
11 makes use, the best use of our existing resources.

12 One of OSYD, the Office of School
13 and Youth Development, one of its responsibilities
14 is to help schools support the social and
15 emotional wellbeing of all students, recognizing
16 the importance of this aspect of their development
17 in achieving not only academic success but success
18 in life in general.

19 Students have different needs and
20 strengths, and not all students require formal
21 mental health treatment. School leaders and staff
22 support students' pro-social behaviors and provide
23 intervention at various points and levels within
24 the school.

25 We have guidance counselors, social

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2 workers, our Substance Abuse Prevention and
3 Intervention Specialists, our SAPIS workers, and
4 other school support staff to work with students
5 on an ongoing basis to help students deal with
6 challenging situations and make better choices.
7 In addition, emotional and mental health lessons
8 are part of the Department's recommended health
9 education curriculum at all grade levels.

10 For those at-risk for more
11 significant mental health challenges we offer more
12 target interventions such as: substance and abuse
13 counseling, grief counseling, stress management,
14 anger management. This work is often done by
15 partnering with community-based organizations,
16 which provide counseling services by licensed
17 clinical social workers.

18 For those students who need even
19 more intensive treatment, including students who
20 exhibit at-risk behavior and/or experience trauma
21 and/or crisis, additional targeted intervention
22 and support are required. That's where the Office
23 of School Health comes in.

24 School Health manages and
25 coordinates mental health services at

1
2 approximately 600 schools through a combination of
3 mental health services provided in onsite mental
4 health programs, in School-Based Health Centers,
5 as well as school-linked services, where a CBO
6 provider collaborates with a school for referrals,
7 screenings, crisis interventions, and other
8 supports that a school simply cannot do on its
9 own. These services support the schools' ability
10 to identify those students who may have mental
11 health issues and refer them to the appropriate
12 resource whether that is internal or external.

13 These programs and services are
14 supported from multiple funding streams, including
15 City and State funding, Medicaid, and other third
16 party insurance. I would like at this time just
17 to pause to thank Speaker Quinn and the many
18 members of City Council for their investment in
19 the construction of several of our school-based
20 health clinics.

21 There are currently over 450
22 schools that offer onsite mental health treatment
23 in partnership with area hospitals and community-
24 based mental health providers. Of these schools,
25 216 have mental health programs, which are

1 licensed and overseen by the New York State Office
2 of Mental Health. These clinics are typically
3 staffed by licensed social workers, psychologists
4 or psychiatrists from a community-based mental
5 health organization or hospital. These SBHCs, as
6 we call them, also provide mental health services
7 in addition to a range of primary care services
8 and are also licensed by the State.

10 I'm sorry, just to be clear. I've
11 just discussed two kinds of programs. The first
12 one is strictly mental health programs and they
13 are in 216 of our schools. Our school-based
14 mental health clinics provide mental health
15 services but also provide the full range of
16 primary medical care to students. They are also
17 licensed by the state and similarly staffed.
18 There are currently 101 of these school-based
19 health centers that provide full or partial mental
20 health services to 239 schools.

21 The school-based mental health
22 programs, and a majority of our school-based
23 health centers, provide a wide range of mental
24 health services in schools, including
25 identification of high-risk students with

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2 behavioral and emotional needs, therapy whether
3 it's individual, family or group, crisis and
4 psychiatric assessments, case management, school
5 community outreach and 24-hour crisis coverage for
6 those students in treatment. For direct
7 treatment, providers bill Medicaid, Managed
8 Medicaid, or third party insurance. Many of the
9 providers also have funding through their agency
10 or organization.

11 In addition, the New York City
12 Health and Hospitals Corporation provide school-
13 based mental health services in partnership with
14 the Department of Health and Mental Hygiene and
15 staff from city hospitals at six of our schools.

16 A key element of our work is
17 providing professional development for teachers
18 and other school-based staff. Students are
19 typically referred for mental health services by
20 school-based staff. So this training enables
21 staff to better identify when a student's behavior
22 may require clinical attention and mental health
23 services.

24 We also have a few smaller, but
25 very worthwhile programs and partnerships. For

1
2 example, our STARS program, Screening the At-Risk
3 Student, a pilot program currently provides school
4 nurses and physicians at 38 middle schools with
5 training to assist in identifying youth with
6 previously undiagnosed depression or existing
7 depression who are at risk for suicide or other
8 harmful behaviors.

9 In collaboration with the
10 Department of Health and Mental Hygiene and the
11 New York State Office of Mental Hygiene, the
12 Office of School Health is participating in the
13 New York State Promise Zones for Urban Education
14 pilot program. In this program 17 middle schools
15 in the Bronx have formed partnerships with local
16 mental health agencies to provide crisis
17 intervention, consultations, parent workshops and
18 teacher trainings, all to open channels for
19 collaborative community partnerships for the
20 entire the school community around academic
21 achievement, dropout prevention, positive school
22 culture and school safety. Five of these schools
23 employ a Mobil Response Team model. .

24 In response to school staff
25 referrals, the Mobile Response Team conducts

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2 student assessments and links students to mental
3 health and other social services, as needed. The
4 MRT staff, which includes two licensed social
5 workers and a family advocate, conducts outreach,
6 training and consultation to build the capacity of
7 school staff and families to recognize and respond
8 to mental health problems. MRT staff also
9 responds directly to crises and/or support school
10 staff in the management of crises. This year,
11 with funding from the Department of Health and
12 Mental Hygiene, we expanded the MRT to two
13 additional clusters in Brooklyn.

14 Finally, in November 2011, New York
15 City launched a web portal for teen services which
16 includes information, resources, and access to
17 help. The portal incorporates mental health
18 content featuring digital stories of teens
19 struggling with depression, suicidal thoughts and
20 other mental health issues and how they sought
21 help. The goal is to promote help-seeking by
22 reducing social stigma and normalizing the
23 process.

24 The website also leverages content
25 from other city agencies that serve teens,

1 provides information about programs and resources
2 in New York City. The Mental Health Association
3 of New York City continues to operate the city's
4 LifeNet information and referral hotline and this
5 resource is also on the New York City Teen site.
6

7 In the end, the DOE is committed to
8 meeting the educational needs of our young people,
9 as well as addressing and supporting the pro-
10 social and mental health needs of all of our
11 students. There remain several significant
12 challenges to expanding mental health services in
13 schools namely available resources and the
14 shortage of child and adolescent mental health
15 providers.

16 While we are proud of the progress
17 we have made and the services we provide, we
18 recognize we still have much more work to do to
19 ensure that every one of our students has access
20 to mental health services. We, of course, work
21 very closely, as I said earlier, with the
22 Department of Health and Mental Hygiene in this
23 very, very important area of public health. And
24 of course, we look forward to continuing our work
25 with the City Council on this issue. And with

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that, we are very happy to take your questions.

CHAIRPERSON KOPPELL: Thank you very much for that testimony. It's fairly clear that while you provide a lot of services, they're not comprehensive in the sense of covering every school and there are different services provided in different schools.

In terms of our expanding these services, I mentioned in connection with my opening statement that one thought we had is to require and to provide the money for it, that every school-based health center offer mental health services.

How many school-based health centers do you have? I didn't see that in any of the numbers we've gotten, the total number of school-based health centers.

KATHLEEN GRIMM: We have 126 school-based health centers. Twenty-five of them, I believe, only provide primary care; they do not provide mental health services. The rest of them either provide mental services directly or work with a CBO onsite to provide mental health services. So that would be an area that we could

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discuss with you.

CHAIRPERSON KOPPELL: So, you're saying that of the school-based health centers, there are only 25 that now don't provide mental health services?

KATHLEEN GRIMM: That is correct.

CHAIRPERSON KOPPELL: Those 25 schools that don't provide those services, what is the nature of those? Are those elementary, middle schools, high schools?

KATHLEEN GRIMM: Go ahead.

DR. ROGER PLATT: I'm Dr. Roger Platt. There are 25 sites that don't provide services. They cover 39 schools. They're a mix of schools. They include five high school sites. I can't give you a breakdown between middle school and elementary school sites, but it's all across the board, those 25.

CHAIRPERSON KOPPELL: If we started out and we said that at least those 25 should include a mental health component, do you have any idea what that would cost?

DR. ROGER PLATT: I think, once again, it depends on the robustness of the

1
2 program. But a round figure would be that if you
3 want a full time psychiatric social worker at a
4 site, with appropriate support, that would be
5 about \$100,000.

6 CHAIRPERSON KOPPELL: So for 25
7 that would be, what would it be?

8 DR. ROGER PLATT: \$2.5 million.

9 CHAIRPERSON KOPPELL: \$2.5 million.
10 So, for \$2.5 million, we would at last provide
11 that each school-based health center would have
12 the capacity of doing mental health counseling and
13 assistance.

14 KATHLEEN GRIMM: Yes. We would
15 want to pursue it because there would be some
16 other factors. We don't operate these centers.
17 They are operated by independent providers. So
18 the providers would have to agree and we would
19 have to have the space there. But that would be
20 certainly worth a discussion.

21 CHAIRPERSON KOPPELL: So currently
22 the school-based health centers, they're funded by
23 the Department of Education?

24 KATHLEEN GRIMM: No, they are not.

25 CHAIRPERSON KOPPELL: None of the

1
2 school-based health centers are funded by the
3 Department of Education?

4 KATHLEEN GRIMM: None. All of
5 them, the providers, very often a hospital,
6 usually a hospital, that is often very close to a
7 school. They make an application to the New York
8 State Department of Health, which licenses them.
9 They provide these services. Now, they are able,
10 in many cases, to bill Medicaid or managed care or
11 private insurance for some of these children, but
12 they do have to provide the services regardless of
13 insurance.

14 CHAIRPERSON KOPPELL: So what is
15 the role of your department then in providing
16 these health services?

17 KATHLEEN GRIMM: First of all, we
18 have to provide the space. There has to be space
19 for them. We work very closely, Dr. Platt then
20 works with the provider in terms of arranging a
21 memorandum of understanding with them in terms of
22 all the services they're going to provide for our
23 children.

24 CHAIRPERSON KOPPELL: If we as the
25 Council want to expand the mental health services,

1
2 let's take a start, these 25 different ones, who
3 would we discuss that with in terms of the budget,
4 with you or with the Department of Health?

5 KATHLEEN GRIMM: Well, I think
6 you'd start discussing it with us. But we would
7 have to extend that conversation to the actual
8 providers of the services in these schools.

9 CHAIRPERSON KOPPELL: Do you have a
10 contract? Let's assume, for instance in my
11 district I know that Montefiore Hospital has three
12 school-based health centers in three schools in my
13 district. And actually, those centers do provide
14 some mental health counseling. Who enters into
15 the contract with Montefiore Hospital or the
16 arrangement with Montefiore Hospital?

17 DR. ROGER PLATT: All of these
18 situations are different. The majority of the
19 school-based health centers get a grant from the
20 state and they have an arrangement with the state
21 for that grant. New York City does fund 11
22 school-based health centers through the Department
23 of Health and Mental Hygiene, including a few in
24 the Bronx. In that case, my office, the Office of
25 School Health administers those funds and writes

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the contracts with the providers.

CHAIRPERSON KOPPELL: So if we wanted to expand the services that are provided, we would provide the money to the Department of Education to flow it through or no?

DR. ROGER PLATT: I think that would be a discussion. It could be the Department of Health. It would be either the Department of Health or the Department of Education.

CHAIRPERSON KOPPELL: So if we covered those 25 schools, then we would cover every school that currently has a school-based health center. Is that correct?

DR. ROGER PLATT: That is correct.

CHAIRPERSON KOPPELL: What about since you cover, in terms of even your partial programs or you programs that are covered with community-based organizations that you mentioned in your testimony, if we were to say we wanted to cover all the schools and make sure that each school had a contract either in the school or at least with a community-based provider, do you have any idea what that would cost?

DR. ROGER PLATT: I think a good

1
2 starting point would be to say the minimum cost
3 would probably be \$100,000 per school if you
4 wanted to have a fulltime psychiatric social
5 worker in that school. If you wanted a more
6 limited model, then the cost would depend on
7 exactly what model was being used.

8 CHAIRPERSON KOPPELL: I'm aware
9 that at least one school in my district, the
10 principal has allocated some money to get a mental
11 health counselor to come from a community-based
12 mental health service to the school. So it's
13 feasible for principals to use some of their
14 school budget for that purpose?

15 DR. ROGER PLATT: Yes, it is. In
16 fact, we have a mechanism that permits that to
17 happen. It's called the PQS mechanism. But
18 unfortunately, there has not been much use of it
19 because the principals have not felt they had
20 funds that they could allocate for that purpose.

21 CHAIRPERSON KOPPELL: Could we
22 require in any way or could we agree with the
23 Department that principals would be encouraged to
24 enter into these contracts?

25 KATHLEEN GRIMM: Well, we certainly

1
2 encourage them now. It's the reason why we put
3 the contract in place so that principals can take
4 advantage of it. As Dr. Platt said, school
5 resources, while they remain the same this year,
6 have been restrained over the last few years, and
7 principals have not been able to take advantage of
8 it.

9 CHAIRPERSON KOPPELL: Well, some
10 principals have.

11 KATHLEEN GRIMM: Some, absolutely,
12 yes.

13 CHAIRPERSON KOPPELL: I know at
14 least of one case, maybe more than one.

15 KATHLEEN GRIMM: There are more
16 than one, yes.

17 CHAIRPERSON KOPPELL: Now, under
18 the school-based budgeting regime, is that totally
19 up to the principal or can the Department require
20 that a certain amount of money be spent, say, on
21 mental health consultations?

22 KATHLEEN GRIMM: Well, as you know,
23 under the structure we have in place, we do grant
24 a great deal of autonomy to our principals. We
25 ask them to manage their budgets in the best way

1
2 for their school. So we do not usually mandate
3 any amount of money for a particular use.

4 CHAIRPERSON KOPPELL: So it
5 wouldn't be possible to come to an arrangement
6 where let's assume we had the money, although I
7 don't know whether we do, but where we would say
8 each school should get \$100,000 to enter into some
9 sort of partnership arrangement. Maybe not
10 \$100,000 each school, maybe per pupil, I don't
11 know how you would do it. But that would not be a
12 feasible thing to do?

13 KATHLEEN GRIMM: Well, I think it's
14 worth a conversation.

15 CHAIRPERSON KOPPELL: Okay. Do we
16 have a list? Yes, we do. Council Member Rose,
17 you're first.

18 COUNCIL MEMBER ROSE: Good morning,
19 how are you? I'm very concerned about the suicide
20 rate and the availability of services in the
21 schools. In Staten Island, we have the worst
22 suicide rate of young people among blacks. It's
23 11.6 percent, and the second highest among young
24 Hispanics, which is 14.1 percent, and 16.5 are
25 Latinas.

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2 So, I was wondering, how do you
3 determine which schools have these onsite or have
4 these specific mental health services available?
5 What are the criteria that you use to determine?
6 Could you tell me how many of my schools have any
7 mental health based programs?

8 KATHLEEN GRIMM: Well, I can't tell
9 you right here, but we can certainly get that
10 information to you right after the hearing. I'd
11 like to talk a little bit about the spectrum of
12 services that we provide in this case.

13 We first of all have a regulation
14 with regard to suicide situations, which exists in
15 every single school. Elayna, if you want to talk
16 a little bit about that service, which is
17 basically a prevention service and then we'll talk
18 a little bit about the intervention services.

19 ELAYNA KONSTAN: Hi, good morning
20 everyone.

21 COUNCIL MEMBER ROSE: Good morning.

22 ELAYNA KONSTAN: So, the
23 Chancellor's Regulations--

24 CHAIRPERSON KOPPELL: [interposing]
25 Before you speak, would you please identify

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yourself so it's on the recording?

ELAYNA KONSTAN: Sure. Elayna Konstan, the Chief Executive Officer of the Office of School and Youth Development.

CHAIRPERSON KOPPELL: Before you speak, I just want to mention to my colleagues that we're on the web live. Some of you weren't here at the beginning when I announced that. So you should be aware that your constituents will be able to see you.

COUNCIL MEMBER ROSE: We'll be on our best behavior.

CHAIRPERSON KOPPELL: Thank you.

ELAYNA KONSTAN: So Chancellor's Regulation 755 kind of outlines the school's responsibility in terms of putting in place a suicide prevention plan in every school. Every school has to identify a liaison who is the Suicide Prevention Liaison. That liaison is a member of the Crisis Response Team at the school.

In addition to this liaison, there are the substance abuse prevention intervention specialists, aka SAPIS workers. The guidance counselors are part of this plan. Obviously the

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2 principal is part of this crisis team. If there's
3 a school-based health or mental health clinic in
4 the school, they can be part of the team as well.
5 It's a variety of staff who are part of this team.

6 They have many responsibilities.

7 One of them is to put together a crisis response
8 plan that the school needs to utilize, revise when
9 needed and come together where there are crises.

10 This plan is actually documented on something
11 called the School and Youth Development
12 Consolidated Plan. So there is a documented plan
13 that every school must have.

14 In addition, this crisis team of
15 which the suicide prevention liaison and the child
16 abuse prevention liaison is on this team, and
17 usually they're the same person. They actually do
18 the training in the schools for the teachers and
19 the staff, so they learn how to recognize the
20 signs of students who are exhibiting signs of
21 sadness, depression, loss, isolation. These are
22 the signs of possible suicide. As well as what
23 the school staff needs to do if a child has a
24 behavior or says something, in terms of what their
25 response is and what their response is not, like

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leaving the child alone. I mean there are specific things that a school must do.

My office, along with network structures provides guidance for the schools and training. We work closely, for example, with Samaritan, who does borough-based trainings on this work, with school-based staff as well as network-based staff as well as SAPIS workers in terms of what the response needs to be and the signs, and how to develop this plan, what to look for, et cetera.

We also work with the Jewish Board for Family and Children's Services that's done a lot of work on grieving, on signs of self-injurious behavior and what to do when you see that, on communication. So there's a lot of work that the schools do around suicide prevention.

COUNCIL MEMBER ROSE: So every school avails themselves of those services to prepare their response team?

ELAYNA KONSTAN: That's correct. There's also guidelines and checklists that's part of the Chancellor's Regulations that needs to be disseminated to the school, all school staff, in

1
2 terms of what to look for and then key things to
3 think about in terms of prevention and postvention
4 if in fact an unfortunate situation happens where
5 a child does commit suicide: what do we need to do
6 in the community to be able to heal and address
7 and grieve.

8 We've also developed, across the
9 system, a whole crisis intervention response
10 system that starts at the school with this crisis
11 response team. Then there are network crisis
12 response teams and cluster and also folks from my
13 office when the crisis warrants much more
14 additional support. So we have that network
15 across the department of support to support
16 schools.

17 COUNCIL MEMBER ROSE: So the
18 intervention program is pretty much just that
19 you're dealing with it on a prevention basis. So,
20 if it's an emergency, you just send them out to an
21 emergency room?

22 KATHLEEN GRIMM: I'm going to ask
23 Dr. Platt to answer what the interventions would
24 be in a critical case.

25 DR. ROGER PLATT: There are 14

1
2 schools on Staten Island that have onsite mental
3 health. One is a school-based health center. The
4 other 13 are school-based mental health programs.
5 One of the limiting features on Staten Island has
6 to do with the interest of the providers in
7 offering this service. There is basically only
8 one provider on Staten Island.

9 COUNCIL MEMBER ROSE: Staten Island
10 Mental Health Society.

11 DR. ROGER PLATT: That is
12 interested in providing these services. And
13 that's true citywide that there is significant
14 variation in the number of providers in a given
15 area that are interested in providing these
16 services, either school mental health programs or
17 school-based health centers.

18 COUNCIL MEMBER ROSE: What makes it
19 critical that a school would seek out these
20 services? I mean, is no guideline that says that
21 a principal must seek out these services for their
22 school, based on the need? Is there a correlation
23 between school suspensions and the need to have
24 mental health services in the school?

25 KATHLEEN GRIMM: When it comes to

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2 the school-based health centers, that's really
3 driven, as Dr. Platt indicated, by the providers.
4 You know, we need a hospital or another one. When
5 it comes to the health programs, it's also
6 somewhat driven by the providers, but we also look
7 at data. Maybe Scott Bloom would like to say a
8 few words, because he's very instrumental in
9 trying to hook up schools with those programs.

10 SCOTT BLOOM: Hi, good morning.

11 COUNCIL MEMBER ROSE: Hi.

12 SCOTT BLOOM: I'm Scott Bloom,
13 Director of School Mental Health Services. It
14 really varies in terms of the type of services
15 that are available, as Kathleen said and Dr.
16 Platt, the capacity, what services are available
17 in the community. Often, a school will call me
18 and say I'm interested in this, interested in the
19 services. So then we have to do a matching.

20 So the first thing I do is a needs
21 assessment. I'll meet with the principal and his
22 or her support team, so that I get all the key
23 stakeholders within the school to tell me what
24 their needs are, what are the population, what are
25 the kids like, what are the families like, what's

1
2 the culture of that school and the school climate.
3 So that we don't just pick any agency and that we
4 try to really fit that together. Then we go and
5 look at the agencies, see what's available.

6 Now, there are a number of barriers
7 or limitations on that. It could be if it's an
8 RFP or a grant, we have to abide by that model.
9 If it's a certain location, then we have to see--
10 we don't want parents going five or six subway
11 stops if they need to see a psychiatrist or on a
12 Saturday. We want them to be closer to the
13 school.

14 I work a lot with Elayna's office,
15 the Office of School and Youth Development in
16 terms of schools that may be at risk. I also work
17 with a number of the CFN, which is the Children
18 First Network, liaisons that are youth development
19 and health liaisons, because they have the eyes
20 and ears of those specific schools. And so that I
21 can call upon them to say we have an agency that's
22 willing expand services in this area, what are
23 those schools that keep calling you that want
24 these services? Then I have a meeting with them
25 and we begin the collaborative process, working

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2 with a number of the mental health agencies that
3 are here in this room.

4 COUNCIL MEMBER ROSE: My last
5 question. Is there no data that drives the
6 Department of Education saying there needs to be a
7 center or expanded mental health services in a
8 school? Is there any data that you collect that
9 would make you then say this is a school that
10 needs it? It seems strange to me that you wait
11 for a mental health provider to initiate that
12 outreach.

13 SCOTT BLOOM: Well, part of that
14 comes from again there are a number of barriers to
15 that. Part of it has to do with funding; part of
16 it has to do with capacity. The State Office of
17 Mental Health is in a clinical restructuring, so
18 some of those kinds of services that mental health
19 agencies used to be able to bill for, they can't.
20 There has been Medicaid redesign through the
21 state. Third party insurance pays back maybe a
22 third of what they can get. So some of these
23 agencies are pulling out of schools or can only
24 limit. So we're looking at supply and demand a
25 little bit here s well.

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2 KATHLEEN GRIMM: You make a very
3 good point, Council Member. We'll take a look at
4 that.

5 COUNCIL MEMBER ROSE: Thank you.

6 CHAIRPERSON JACKSON: Thank you.

7 The next person, and my colleagues, we have I
8 think about 25 people who want to testify, so we
9 have to move along, even though obviously the
10 subject is important. Council Member Brewer is
11 next.

12 CHAIRPERSON KOPPELL: Before we
13 entertain Council Member Brewer, my colleague,
14 we've been joined by Fernando Cabrera of the Bronx
15 in front of us, Danny Dromm from Queens, and
16 Council Member Margaret Chin from Manhattan. I
17 said Levin earlier. Before, Gale, if you don't
18 mind, I want to ask one question.

19 COUNCIL MEMBER BREWER: Sure, go
20 ahead.

21 CHAIRPERSON KOPPELL: Part of the
22 Q&A questions that we sent to you, Deputy
23 Chancellor, and the Department of Education, we
24 asked to please provide us a list of all of the
25 school-based mental health clinics with the names

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2 of the school that each serves and the number of
3 students that are served. To my knowledge, we
4 don't have that list. So why don't we have that
5 list, as far as the name of each group or CBO that
6 serves the school and approximately the number of
7 children served?

8 In my opinion, that should be a
9 list that you already have.

10 KATHLEEN GRIMM: We do. You will
11 have it before the--

12 CHAIRPERSON KOPPELL: [interposing]
13 Well, it was not provided to us this morning and
14 we asked for it last week.

15 KATHLEEN GRIMM: My apologies, but
16 we do have it for you?

17 CHAIRPERSON KOPPELL: You do?

18 KATHLEEN GRIMM: Yes.

19 CHAIRPERSON KOPPELL: Can somebody
20 email it to us right away, so we can print it out
21 so members can see? Because, in my opinion, you
22 know they said that they're updating it. That's
23 what we heard. And I'm saying updated? You must
24 have a current list, so provide the list. Jan?
25 Give it to Jan please. I mean that type of

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2 information before we begin the hearing, we would
3 like to look at, and we didn't have it before the
4 hearing.

5 KATHLEEN GRIMM: My apologies.

6 CHAIRPERSON KOPPELL: Council
7 Member Gale Brewer?

8 COUNCIL MEMBER BREWER: Thank you
9 very much. I appreciate the chairs. I know
10 Oliver and I have been talking about this topic
11 for a long time, maybe four or five years. I
12 appreciate DOE and Health. I know Dr. Platt is
13 the only human being with both a DOE and DOH ID
14 and that's really cool. And I also--

15 KATHLEEN GRIMM: [interposing]
16 There's a downside to that too.

17 COUNCIL MEMBER BREWER: He knows
18 both sides of the issue, which I've been trying to
19 communicate for the last five years. I want to
20 thank Lily, because she certainly listened to me
21 rant and rave at the mental health hearing the
22 other day.

23 So my question are this: one is
24 when I talk to the folks who are working in the
25 clinics in my schools, one of the issues that

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2 you'll hear a lot about is young people get
3 referred--and I think it was alluded to in Robert
4 Jackson and Oliver Koppell's opening statements--
5 to the psychiatric hospitals. My understanding is
6 in 2008-2009, 868 times. I want to know if you
7 have updated numbers, but I want to know how to
8 stop that number. I believe strongly, I've had a
9 child, as you probably know, who has developmental
10 issues. He was HC 30, so that was 100 years ago.
11 But I am familiar with young people who got these
12 challenges.

13 My question is how do we cut that
14 number down? It is expensive at the hospital
15 level. Number two: I don't believe, and I want to
16 get your opinion on this, that when you have an
17 outside referral, that teenagers go. They don't
18 go, period. So the question is if you're going to
19 have calm in the school and if you're going to
20 have young people who are able to learn, you
21 absolutely have to have culturally appropriate
22 mental health services. I don't understand really
23 from the DOE perspective why you don't say this is
24 a huge issue for us. We want to have these
25 services. Not just for the young people but for

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2 the teachers and the parents and the whole
3 community.

4 So, number one, how do you cut that
5 868 or whatever the current number is? What is
6 the DOE executive order that mandates that
7 principals get so nervous that they have to send
8 people to the hospital because they are frightened
9 of whatever DOE is going to do to them if they
10 don't? Second, do you not believe that outside
11 referrals don't work and that you should have more
12 internal quality-based mental health services for
13 the whole community, not just for that student? I
14 know some of you do believe that, but I won't say
15 who in this audience, at DOE and Health.

16 KATHLEEN GRIMM: Well, I think all
17 the things we're talking about today are the
18 efforts that we're making to make that number go
19 down. I do have up to date information,
20 unfortunately for this year I think was 10 that
21 you had, unfortunately for the next year, we have
22 a number of 978.

23 COUNCIL MEMBER BREWER: Okay.

24 KATHLEEN GRIMM: So we have work to
25 do, because that number is not going in the right

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2 direction. I think, as I said in my remarks, what
3 we can provide at the school level is certainly
4 much better for many, mean reasons, both in terms
5 of do teenagers actually do what you tell them to
6 do--

7 COUNCIL MEMBER BREWER:

8 [interposing] They don't.

9 KATHLEEN GRIMM: --when you refer
10 them to the outside. I think we know the answer
11 there. So we are interested in providing as much
12 as we can. With regard to the principals and the
13 staff at school who make those calls to the
14 emergency hotline, I think what we're trying to do
15 in terms of professional development with the work
16 that Elayna does in all of our schools, in terms
17 of trying to prepare our staff and our principals
18 for crisis situations is what we do and what we
19 will continue to do.

20 COUNCIL MEMBER BREWER: I got it,
21 but that executive order needs to be redone and
22 consulted with DOH and the advocates to think of
23 different wording if that's just part of the
24 problem. Because everybody is so scared,
25 understandably, that somebody is going to commit

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2 suicide that they send them immediately to the
3 psychiatric ward. Wrong place. No follow-up.
4 The people are discharged quite quickly. Nobody
5 is going to go to the health clinic, be it Ryan,
6 Nina, anybody else. They're only going to talk to
7 people at the school.

8 So you're not creating less
9 pregnancy, less drug abuse, less suicide, because
10 you're not doing what makes perfect sense to every
11 provider. I want to say you are so fortunate to
12 have this group of providers. They are
13 incredible. I don't always say that about a group
14 of individuals who have not gotten full
15 reimbursement and who continue nonetheless to
16 provide these services to these kids. So I think
17 you should look at that executive order, or
18 whatever it's called at DOE, and write it in
19 consultation with the largest community so you're
20 achieving the goal, which is to help the young
21 people and not just doing a bureaucratic release
22 of tension, understandable by the principal,
23 because he or she is scared to death, we're not
24 trained in mental health. Can I go second round,
25 sir?

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2 CHAIRPERSON KOPPELL: You've got
3 another minute, Gale. Go ahead.

4 COUNCIL MEMBER BREWER: Okay. My
5 other question is how do you handle the ongoing--I
6 know you talked about the training for the rest of
7 the school but in those situations where there is
8 an ongoing mental health, and there really are a
9 lot of schools. I think there are, and I want to
10 check with you, less schools providing mental
11 health than last year--that's my other question--
12 because of funding. So I wanted to see if we
13 could get those numbers. What was the last year
14 number for mental health? My understanding is
15 it's gone down 10 percent.

16 KATHLEEN GRIMM: We're consulting.

17 DR. ROGER PLATT: I don't have an
18 exact count, but at its peak, we had 268 programs.
19 We're down to 216. So we've lost 50 programs over
20 the last few years.

21 COUNCIL MEMBER BREWER: Then
22 finally, I saw that you had done a survey of
23 principals in your answers to the chairs regarding
24 how you're looking at this. My question is some
25 of them respond; some of them don't. My question

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2 is do you find where you have quality mental
3 health services, and a psychiatrist by the way
4 would help, even on a part time basis, deal with
5 this executive order problem. I won't get into
6 all the specifics. If it's a psychiatrist, then
7 it may not have to use the emergency room
8 psychiatrist.

9 But the problem is: are you
10 analyzing where you have these quality services?
11 They have to be quality. Then do you end up with
12 lower tension, knuckleheads, et cetera, in the
13 classroom so that the teachers can teach?

14 CHAIRPERSON KOPPELL: Thank you,
15 Council Member Brewer--

16 KATHLEEN GRIMM: [interposing]
17 Well, we certainly monitor the quality. In fact,
18 not all centers or programs are created equal and
19 some of the closures actually were sort of
20 mutually agree to, because we weren't happy with
21 the services.

22 COUNCIL MEMBER BREWER: Then you
23 need to provide better services.

24 KATHLEEN GRIMM: Or better
25 providers.

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2 COUNCIL MEMBER BREWER: That's what
3 I'm saying, the same thing.

4 KATHLEEN GRIMM: Yes.

5 COUNCIL MEMBER BREWER: But I'm
6 just saying what kind of evaluation are you doing
7 to see if these services, the ones that you have
8 are creating what we want, which is a level
9 playing field to be able to do the teaching that's
10 needed, and to have support for that community?

11 CHAIRPERSON KOPPELL: Thank you,
12 Council Member Brewer. As soon as they--

13 COUNCIL MEMBER BREWER:
14 [interposing] Can I get one answer from Dr. Platt?
15 And then I'm done.

16 CHAIRPERSON KOPPELL: Yeah, sure.
17 Sure.

18 DR. ROGER PLATT: Sure.
19 Unfortunately, we don't have quantitative data
20 that we could apply here. Scott Blum, who is one
21 person, does his best to make a qualitative
22 assessment in many situations, but we don't have
23 the quantitative data that would allow us to make
24 that assessment.

25 COUNCIL MEMBER BREWER: Thank you.

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2 CHAIRPERSON JACKSON: Then who
3 does? I mean, if in fact, they're in our schools,
4 who makes that evaluation to determine whether or
5 not something is working or not and providing the
6 appropriate level of satisfactory services for our
7 children? Who makes that? Just identify yourself
8 please before you begin.

9 LILY TOM: Sorry. Lily Tom,
10 Assistant Commissioner from the New York City
11 Department of Health and Mental Hygiene.

12 These clinics are overseen and
13 licensed by the New York State Office of Mental
14 Health. There are scheduled visits that they go
15 out to look at these programs, looking at their
16 policies and procedures, reviewing their case
17 records to see whether appropriate services are
18 being provided. If not, they are required to
19 submit a corrective action plan to the state.

20 CHAIRPERSON JACKSON: Okay.

21 LILY TOM: So that's what--

22 CHAIRPERSON JACKSON: [interposing]
23 So you're saying the state oversees.

24 LILY TOM: Generally--

25 CHAIRPERSON JACKSON: [interposing]

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2 Who do they report to? For example, do they give
3 it to you, since they're in our schools, for us to
4 look at that? Or how does it work? Because if,
5 in fact, we're saying--we, when I say the
6 Department of Education and the Department of
7 Health is saying well we don't oversight on
8 whether or not they're providing satisfactory
9 services, it's state and then we wash our hands of
10 it? No, no, I'm just giving you--that's
11 inappropriate. So, I need to know how often do
12 you get reports? Is it yearly? Is it semi-
13 annually? Or is it once every five years? When
14 we determine, meaning DOE and Department of
15 Health, determine that something is not working
16 and cut it off?

17 LILY TOM: So the state goes out,
18 depending on the quality of their licensing term.
19 So the shorter the licensing term means that the
20 program is not performing as well. They will go
21 out more frequently.

22 As Deputy Chancellor Grimm just
23 referred to how schools really manage this
24 individually, they know that if a school is not
25 doing well--

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CHAIRPERSON JACKSON: [interposing]

Who knows that?

LILY TOM: The schools would, you know--

CHAIRPERSON JACKSON: [interposing]

They would say basically things are not working out, so forth and so on?

LILY TOM: Exactly.

CHAIRPERSON JACKSON: That's not an evaluation. That's one thing--

LILY TOM: [interposing] We understand that.

CHAIRPERSON JACKSON: One thing is giving feedback. So a question to you, the evaluation by the state, is that public information? Can we see, for example the City Council, or can an advocacy group see the evaluation of a particular school-based mental health program provided by Robert Jackson and Company? Can we see that?

LILY TOM: The state has a website where you could go on and actually check a provider's tier rating. It would be in the website of the--

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CHAIRPERSON JACKSON: [interposing]

Would it show, for example--

LILY TOM: [interposing] Tier one,
two, three.

CHAIRPERSON JACKSON: Would it show
that's in PS A, B, C, a particular school?

LILY TOM: It would show that a
provider of that particular clinic.

CHAIRPERSON KOPPELL: Okay. So we
have a list provided by you. It has the providers
of the various clinics in our schools. So, for
example, I could then go to the State Department
of Health?

LILY TOM: New York State Office of
Mental Health.

CHAIRPERSON JACKSON: And I can
look at, for example--

LILY TOM: [interposing] The
provider.

CHAIRPERSON JACKSON: --whatever
the provider is and hopefully it'll give as
breakdown of particular services being provided at
a school, whether or not that's satisfactory or
not?

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LILY TOM: The clinic.

COUNCIL MEMBER BREWER: If I could just say. It doesn't indicate the quality of the difference in the school; it just talks about the clinic. I'm looking at is the school calmer, and I'm using that in a generic sense. That's what I want to know.

CHAIRPERSON JACKSON: Okay.

KATHLEEN GRIMM: I think we're talking about two different things, and I think a very important point has been made here. Certainly, the New York State professionals will oversee the professional services. What you're looking for, and I think it's a very good point; we need to think about how can we measure with our data whether it's having some kind of impact? Now maybe we can't, but I think we have an obligation to go back and try and work with our own data to see if we can do that.

CHAIRPERSON KOPPELL: Let me just interrupt for a moment and just say that we got this response only last night. So we haven't had a chance to review it. But you do say in this response, which I think does come from the

1
2 Department of Education. Well, the pages aren't
3 numbered, but it says here--I'll read it to you.

4 It says: OMH provides oversight.
5 OMH has not yet done the type of evaluation
6 system-wide but the Promise Zone initiative is
7 starting to collect outcome data. I assume that's
8 what we're referring to here, right?

9 LILY TOM: Yes. We're looking at
10 schools.

11 CHAIRPERSON KOPPELL: So, you're
12 looking at outcome data, which is what the chair
13 of the Education Committee was asking about, which
14 I think is a good idea. I note that that you say
15 here in this response that about half of the
16 principals who you asked to evaluate these
17 programs evaluated them highly. You know, I think
18 that the point the Chair made, and I agree with
19 that, is that there should be at least annual
20 evaluation, at the very least, an annual
21 evaluation by the principal, if not more, of each
22 of these programs.

23 COUNCIL MEMBER BREWER: I want an
24 outside group to look at it.

25 CHAIRPERSON JACKSON: Go ahead,

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Deputy Chancellor.

KATHLEEN GRIMM: I think we need to go back and look at what we might be able to do in this area. As I say, I don't know if we can do it. But I think we owe it to everybody and especially our children.

CHAIRPERSON JACKSON: I think it raises exactly the point that everyone is raising. For example, in today's *Daily News*, it says "charter fools, knee jerk schools boot two troubled kindergarten students out of school." This is an article exclusive by Rachel Monahan of the *New York Daily News*. So I mean here are two examples by the *Daily News*. Plus, as I indicated in our opening statement, we have heard--I met with Lawyers for New York City--Legal Services NYC, where they were telling me that this is happening all over the place.

KATHLEEN GRIMM: What is that?

CHAIRPERSON JACKSON: Where kids are being sent to the emergency room and there is no psychiatric need to. Because there is no control of the situation at the school level, and so are we leaving this, for example, to the State

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Mental Health to address why these kids are being thrown out of school? I would hope not.

KATHLEEN GRIMM: No, I think that's a different topic.

CHAIRPERSON JACKSON: It's not a different topic. It's the same topic. When supposedly in this article, kids are being thrown out of school and said don't come back until you have a psychiatric evaluation. Are principals, are they psychologists or psychiatrists to determine somebody not to come back to school without a psychiatric evaluation? So parents now have to stop working, doing whatever they have to do. People are struggling to survive. In order to try to get their kids evaluated, because the administrators, whether it's a charter school or a public school it doesn't really matter to me. They have to now, in order to get their kids back into the school. Deputy Chancellor, come on, somebody talk to me now.

I'm not asking for a technical answer. I'm saying where is the accountability at DOE to find out what is going on? And especially, like, for example, I don't know if this is only

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2 new to you today, it's new to me today. But if
3 this is no new, I want to know what's going on
4 with these two cases. Who from the Department of
5 Education is looking at what's going on? It
6 should not be left to the New York State Office of
7 Mental Health to determine that.

8 KATHLEEN GRIMM: Certainly not. It
9 is new to me today. I have no immediate knowledge
10 or personal knowledge of it. I am sure someone at
11 the Department is looking at it quite closely this
12 morning.

13 What we're talking about here with
14 the New York State is not the day-to-day
15 management of our schools. We're talking about
16 the oversight under very specific state law of
17 certain school-based health centers and school-
18 based mental health programs. A different topic I
19 think.

20 CHAIRPERSON JACKSON: Deputy
21 Chancellor, it is an oversight hearing on school-
22 based mental health services.

23 KATHLEEN GRIMM: Yes, sir.

24 CHAIRPERSON JACKSON: But one of
25 the primary reasons, primary reasons for this

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2 hearing was because Oliver Koppell, Steve Levin,
3 Gale Brewer and others said we must have an
4 oversight hearing on school-based mental health
5 services. That's number one. And number two,
6 because of the meeting I had with attorneys that
7 are representing children that are being thrown
8 out of school, literally thrown out of school and
9 said don't come back, and sent to the emergency
10 room by ambulance. Which their parents now, if
11 they don't have insurance, they've got to pay for
12 EMS, hundreds and hundreds of dollars. That's one
13 of the primary reasons why we're holding this
14 hearing.

15 KATHLEEN GRIMM: I applaud you for
16 holding this hearing. We welcome this hearing.
17 This is a really, really important topic. We, I
18 think, have made great strides in addressing it
19 and have not done enough. I welcome the
20 opportunity to do more about these issues.

21 CHAIRPERSON JACKSON: Thank you,
22 Deputy Chancellor. Let me turn to my colleague
23 Oliver Koppell.

24 CHAIRPERSON KOPPELL: Thank you. I
25 just would comment for my colleagues also to

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2 understand how helpful it can be. We provided
3 some funding to the Riverdale Mental Health
4 Association. I as a Councilman provide some
5 discretionary funding. That is an outstanding
6 mental health community-based organization.

7 I met with the principal of the
8 school where they're providing services. She
9 pointed out how they had particularly a couple of
10 disruptive students and how by having this
11 psychologist come from the Riverdale Mental Health
12 on a regular basis and deal with those students,
13 the students were no longer disruptive. They were
14 allowing the other kids to learn and they were
15 getting some attention which they needed, those
16 students who were disruptive.

17 That's exactly an example of how
18 these services can work effectively to provide the
19 support.

20 KATHLEEN GRIMM: Absolutely.

21 CHAIRPERSON KOPPELL: Council
22 Member Cabrera?

23 COUNCIL MEMBER CABRERA: Thank you
24 so much to both of the chairs for holding this
25 hearing. Welcome. Let me echo Council Member

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2 Brewer's observation that I truly do believe that
3 it should be an outside agency validating these
4 groups. Principals, number one, they have enough
5 work. Second of all, they're not qualified to
6 make anecdotal observations about a field that
7 they're not--as you know, Doctor, they're not
8 qualified to be able to say whether it's working
9 or not.

10 I think fundamentally your problem
11 in this regard is that you don't have enough staff
12 that's licensed to make a diagnosis. That's your
13 problem. You have certified school counselors who
14 are not licensed to diagnose the problem. They
15 might make some observations. They may make some
16 recommendations or referrals. But they're really
17 not licensed to do that, as you know. School
18 psychologists, the school social workers, only
19 those who are licensed have been granted the right
20 to make the diagnosis.

21 So I think part of the problem that
22 we're having here is that we have people who are
23 not licensed making judgments whether somebody
24 should come back to a school or not, and they're
25 not qualified to do that. So I think we must have

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qualified people in the schools.

I mean, years ago this was not the case. Forty years ago, it was just a different environment. Having worked in a school as a school counselor, I'm a licensed mental health counselor. I've seen both worlds. I teach both in college. I could truly tell you that the day and age has arrived and if we don't prepare ourselves to do a proactive work.

So let me ask you two main questions. One, what would prohibit the schools to do the same function, to have in-house mental health clinics, seeking the third party reimbursement, as soon as we could figure out how to get our Medicaid money that we haven't been able to? But mindful of that, why can't we do the same things that the outside agencies? The outside agencies, somehow or another they're able to manage to stay there, 200 and something of them. Why can't that not be done in-house and seek for that third party reimbursement?

KATHLEEN GRIMM: Well, I think going to your first point, what we have in these providers are the licensed professionals. Mental

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2 health really is a public health problem. We
3 identify the delivery of those services in our
4 schools because we know it's much better for the
5 children and their families if we can locate these
6 services in the schools.

7 But I think we want to rely on our
8 colleagues in the Health Department, both on the
9 city level and the state level, to do the
10 licensure and to identify these providers who are
11 professionals.

12 Now, we run into the problem there
13 aren't enough providers in the city or in the
14 state or in the country to really provide these
15 services at every school level. So, I think it's
16 incumbent upon us to work with the Health
17 Departments to see what we can do. We have to be
18 smart about where we place these centers and the
19 programs. Schools vary in their needs in terms of
20 requiring mental health services, although, as we
21 said before every school has prevention services.

22 COUNCIL MEMBER CABRERA: I don't
23 know if I understood, if I got right what you just
24 said that there are not enough licensed providers
25 or licensed people to do the work?

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2 KATHLEEN GRIMM: I would the answer
3 would be both.

4 COUNCIL MEMBER CABRERA: Because I
5 could assure you--

6 LILY TOM: [interposing] It's the
7 particular bilingual, bicultural staff, as you
8 know, we have--

9 COUNCIL MEMBER CABRERA:
10 [interposing] I could assure you. There are
11 enough colleges right now and unemployed licensed
12 mental health counselors and social workers that
13 we could fill all the schools. As a matter of
14 fact, if you want to have a meeting regarding that
15 and work with the colleges to be able to identify
16 those, I'll be more than glad to do so.

17 My last question here, how many
18 school counselors do we have and as compared to
19 ten years ago? How many SAPIS workers are we
20 down?

21 KATHLEEN GRIMM: I don't have the
22 numbers from ten years ago. But in terms of the
23 people in our schools who are not necessarily full
24 time, but working at some level in this area, we
25 have 600 nurses, we have 295 SAPIS workers, 2,800

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2 guidance counselors, 1,200 school psychologists
3 and 1,300 social workers.

4 COUNCIL MEMBER CABRERA: So are we
5 down? I know we're down in SAPIS.

6 KATHLEEN GRIMM: SAPIS are
7 definitely down because of funding.

8 COUNCIL MEMBER CABRERA: Way down
9 from the days when I was a SAPIS worker. Are we
10 down in school counselors?

11 KATHLEEN GRIMM: I don't have that
12 information with me. We'd have to get that for
13 you, Councilman.

14 COUNCIL MEMBER CABRERA: Thank you
15 so much.

16 KATHLEEN GRIMM: Thank you.

17 CHAIRPERSON KOPPELL: Thank you,
18 Councilman. We've been joined by Council Member
19 Halloran from Queens and the next Council Member
20 to ask questions, Council Member Levin.

21 COUNCIL MEMBER LEVIN: Thank you
22 very much, Mr. Chairman. So, Deputy Chancellor,
23 there are a number of different services obviously
24 provided and so I'm trying to make sense of the
25 numbers that are out there. What I get is that

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2 there are 216 school-based mental--I'm sorry--216
3 school-based health centers.

4 KATHLEEN GRIMM: Programs.

5 COUNCIL MEMBER LEVIN: Programs.

6 There are 80 school-based mental health centers,
7 correct? This is according to--

8 KATHLEEN GRIMM: [interposing] No.

9 COUNCIL MEMBER LEVIN: This is
10 according to your pamphlet, approximately 80
11 school-based mental health clinics.

12 KATHLEEN GRIMM: I'm not sure what
13 you're looking at, but--

14 COUNCIL MEMBER LEVIN:

15 [interposing] I'm look at the New York City
16 Department of Health and Mental Hygiene and
17 Department of Education offers school health,
18 school mental health, New York City school-based
19 mental health services programs. The flier here
20 says under school based mental health centers,
21 approximately 80 school-based mental health
22 clinics. And then school-based health centers,
23 approximately 130 provide onsite primary care.

24 KATHLEEN GRIMM: I think those
25 numbers are outdated. I'm going to repeat them

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for you but let me suggest--

COUNCIL MEMBER LEVIN:

[interposing] I really don't--sorry, Deputy
Chancellor, I don't want to really haggle
necessarily over the numbers of each particular
program.

KATHLEEN GRIMM: Okay.

COUNCIL MEMBER LEVIN: What I want
to know is how many schools are there no services
provided? How many schools in New York City, of
the 1,700 schools, do we not provide any services
whatsoever? I'm not going to haggle over around
the fringes there.

KATHLEEN GRIMM: Okay. Well, we
can provide those numbers to you afterward. As
Elayna Konstan talked about earlier, we provide
services of one level, particularly prevention
services, in every single one of our schools. We
have this school-based--

COUNCIL MEMBER LEVIN:

[interposing] Which preventative services? What
category would those fall into?

KATHLEEN GRIMM: We have SAPIS
workers in schools. We have guidance counselors

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2 in schools. We have a suicide liaison person in
3 every school. We have a crisis team in every
4 school. There is training going on in every
5 school for--

6 COUNCIL MEMBER LEVIN:

7 [interposing] But not school-based mental health
8 programs? Those wouldn't qualify as mental health
9 programs?

10 KATHLEEN GRIMM: Correct, because
11 we had a whole spectrum of services. If you want
12 to move over to the school-based health programs
13 and centers where we actually have intervention
14 services for children highly at risk, we're
15 talking about approximately 727 schools that do
16 have some level of service, whether it's school-
17 based or it's one of our mobile response teams
18 that comes into a school.

19 COUNCIL MEMBER LEVIN: Well, the
20 mobile response are in 15 schools and the STARS
21 are in 38. So, I mean that's, between the two of
22 them that's a little over 50 schools.

23 KATHLEEN GRIMM: Yes, but
24 altogether, when we add everything up, we have
25 727.

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2 COUNCIL MEMBER LEVIN: So there are
3 1,000 schools where there is not.

4 KATHLEEN GRIMM: There is
5 something--

6 COUNCIL MEMBER LEVIN:
7 [interposing] A SAPIS worker, but how many SAPIS
8 workers are left in the City of New York? There
9 are only 295.

10 KATHLEEN GRIMM: Correct.

11 COUNCIL MEMBER LEVIN: So that the
12 entire City of New York. Are SAPIS workers in
13 multiple schools?

14 KATHLEEN GRIMM: We have SAPIS
15 workers. We have guidance counselors. We have
16 social workers. We have a whole range of
17 professionals.

18 COUNCIL MEMBER LEVIN: But I
19 wouldn't classify or qualify a guidance counselor
20 or a social worker in a school, just a social
21 worker in a school as mental health services in
22 that school.

23 KATHLEEN GRIMM: I'm not suggesting
24 that.

25 COUNCIL MEMBER LEVIN: But you said

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that every school has it.

KATHLEEN GRIMM: I said--

COUNCIL MEMBER LEVIN:

[interposing] There are 700 schools that have programs in the schools.

KATHLEEN GRIMM: That have school-based or school-supported mental health services which provide interventions at the far range of the spectrum for at-risk children.

COUNCIL MEMBER LEVIN: Okay.

Looking at the issue of--I do have a question but this will take too long and I don't want to use up all my time. But the question of which services are billable to Medicaid or to third party providers because--

KATHLEEN GRIMM: [interposing]

That's a very complicated question.

COUNCIL MEMBER LEVIN: It's very complicated. But I think it gets to the crux of why there's not an expanded amount of services in our schools because if principals are not able to pay out of their own budget, I mean we talked about these PQS and principals not being able to-- I mean how many principals are asking for it and

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2 expressing interest and then realizing that they
3 don't have the budget to do it? Why is that not
4 billable to Medicaid? Have we looked at that?
5 Principals should not be having to pay out of
6 their own budget because principals' budgets are
7 strapped.

8 KATHLEEN GRIMM: I agree with you.
9 That's a very small part of the entire program.

10 COUNCIL MEMBER LEVIN: I'd like to
11 ask, okay so in 2010-2011, there were 73,441
12 suspensions in New York City, 30 percent of whom
13 were with children with IEPs. Lehman High School
14 alone had 2,000. Are we trying to match our
15 school-based mental health centers or school-based
16 mental health programs, are we trying to match
17 those with schools that are having a high number?
18 Are we looking at that? As we're looking to
19 expand programs or if we are ever going to try to
20 expand programs, are we looking as that as an
21 indicator as to where to expand? Is that
22 something we're looking at?

23 KATHLEEN GRIMM: We are just
24 beginning to look at that as an indicator. We
25 don't know yet if it's statistically valid. We

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haven't done enough work yet.

COUNCIL MEMBER LEVIN: I wanted to ask about--I'm sorry. Sorry, I'll cede the rest of my time and if we come back on a second round, I might ask a couple other questions. Thank you.

CHAIRPERSON KOPPELL: Council Member Wills is next.

COUNCIL MEMBER WILLS: Good afternoon. My question is basically really quick. So, Council Member, if you can wrap yours up, you can use part of my time. You sure, you're good?

COUNCIL MEMBER LEVIN: That's fine.

COUNCIL MEMBER WILLS: All right, I don't want you to lose your train of thought. I just had a quick question. In how many elementary schools, because I'm looking at both of the spreadsheets, is the information on one spreadsheet duplicated on the next one? It looks like--

KATHLEEN GRIMM: [interposing] No, but I think the first thing I'm going to do when I get back to Tweed is to make one matrix for all of us.

COUNCIL MEMBER WILLS: Okay.

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2 KATHLEEN GRIMM: With all the
3 programs broken down into high school, middle
4 school and elementary schools.

5 COUNCIL MEMBER WILLS: That would
6 be appreciated, because then that wipes out about
7 two or three of my questions. One question I do
8 have is on the larger spreadsheet where it says
9 that the school-based mental health agency in
10 number one indicates mental health services
11 supplied provider without, does that WO mean
12 without a 31 license? Is that what that means?
13 It's right after the primary address, school name,
14 primary address, and then it has--

15 KATHLEEN GRIMM: [off mic] There's
16 a key on the back.

17 SCOTT BLOOM: [off mic] The number
18 one means that they're licensed, yeah.

19 COUNCIL MEMBER WILLS: It means
20 that they are licensed?

21 SCOTT BLOOM: [off mic] Yes.

22 COUNCIL MEMBER WILLS: Because it
23 says WO. What does WO mean?

24 SCOTT BLOOM: [off mic] Without.

25 COUNCIL MEMBER WILLS: So without

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means not licensed.

CHAIRPERSON JACKSON: Wait, wait, wait.

CHAIRPERSON KOPPELL: Hold on. If you're going to be answering questions, you have to come to the mic or at least speak into the mic, otherwise it won't be a full record.

SCOTT BLOOM: If there is a one in that column, that means it's a licensed--

CHAIRPERSON KOPPELL: Say who you are, so we know.

SCOTT BLOOM: I'm sorry. Scott Bloom, Director of School Mental Health.

COUNCIL MEMBER WILLS: Thank you.

SCOTT BLOOM: If there is a one in that column, that means it is a licensed mental health provider. That's a misnomer there "without," that's from an old list.

COUNCIL MEMBER WILLS: This is not, you know, accused here. I'm just wanting to get some information, so when we get the combined spreadsheet, I'll know how to read it better. Thank you. The smaller spreadsheet, I've noticed that there's about 15 or 16 elementary schools on

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2 that. So when you combine it, can you please just
3 make sure that those things are highlighted so
4 that I can get that information out as quick as
5 possible? That's basically all I wanted to know,
6 because then I can derive all of the rest of the
7 answers myself. Thank you.

8 CHAIRPERSON KOPPELL: Council
9 Member Levin, did you want to ask another
10 question?

11 COUNCIL MEMBER LEVIN: No, I'll
12 wait until--

13 CHAIRPERSON KOPPELL: [interposing]
14 Well, we're done. Nobody else has a question I
15 don't believe. Do you have a question? We don't
16 have you on the list. I'm sorry. Council Member
17 Chin, you're next. You've been here a long time.
18 Sorry we didn't have your name on the list.

19 COUNCIL MEMBER CHIN: Okay. Thank
20 you. I guess, Deputy Chancellor, the whole issue
21 is that you said that you have preventive service
22 in every single school, right? I think it's
23 having the mental health service program in every
24 single school is also critical, because of the
25 reason that we heard earlier. But also for, you

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2 know, overcoming stigmas among parent. If it's
3 taken care of in the school itself, it makes it so
4 much easier for the kids and for the parents to
5 get the help that they need and also possibly with
6 the support of the school with the language and
7 the cultural sensitivity. All that can happen
8 there. So I think we really need to work towards
9 that.

10 On the spreadsheet, I just took a
11 quick look. I mean there are a lot of schools in
12 my district that have this mental health service,
13 but I just want to see what is the criteria?
14 Because some of them, the schools are very big.
15 Like Stuyvesant High School, they have over 3,000
16 students and they have this school-based mental
17 health. Then I have schools that are like with
18 200 some kids, they also have a school-based
19 mental health program. Is there any kind of
20 criteria or is it based on whatever a provider
21 comes to you and says we want to provide services
22 in these schools?

23 KATHLEEN GRIMM: Well, when it
24 comes to the school-based health centers, that
25 usually is initiated very often by a hospital that

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2 is interested in providing services generally in a
3 school that's very close to the hospital. When it
4 comes to the programs, and maybe Scott would want
5 to come back up here again, Scott actually works
6 very closely with schools, with the providers and
7 the criteria are a little bit different. Scott?

8 SCOTT BLOOM: Scott Bloom, Director
9 of School Mental Health. As I mentioned earlier,
10 it really depends on the model. If there is a
11 grant or an RFP, we have to go--and it's being
12 funded by the state or the feds--we have to go
13 with that criteria. So we have to look for
14 certain schools that meet that criteria and
15 agencies.

16 Sometimes, as I mentioned earlier,
17 work a lot with the CFN network, that's the
18 Children First Network. They're the networks that
19 manage the schools. They do everything but
20 teaching and learning. So they have their eyes
21 and ears on the youth development issues, on the
22 health issues in the schools. They may approach
23 me. "I was talking to a principal at one of these
24 schools. They are looking to partner with a
25 mental health agency, is there something you can

1
2 do?" Then I start looking at the mental health
3 agencies that are in that area, like Education
4 Alliance, Jewish Board of Family Child Services,
5 and then we start the discussion. Then I bring
6 them into the school.

7 As I said earlier, we do a needs
8 assessment in the school. We want to make sure
9 that there are kids and families that partake of
10 the services. We don't to bring an agency in a
11 school that is not going to do those services. So
12 it's a collaborative effort and sometimes it
13 doesn't work out and sometimes it does.

14 There are also OMH requirements in
15 terms of space, accessibility, confidentiality and
16 we have to make sure that a school understands
17 that. That's a lot of my work is to provide that
18 technical assistance to the schools.

19 COUNCIL MEMBER CHIN: It just seems
20 like there has got to be really some clearer
21 criteria to help the school get the resources that
22 they need. Because I just looked at the list, I
23 mean some of the schools that have it, it's great,
24 they probably can really benefit from it. But
25 there are other schools that I'm sure could use

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that service but don't have it.

Also, the other thing is that, you know, because it is a funding issue, but in the meanwhile maybe there are ways for schools to collaborate if they're close to each other or whatever.

SCOTT BLOOM: I'm sorry to interrupt. The State Office of Mental Health, these agencies are licensed, so they have a license. Like the Education Alliance has a license. When they go into a school, it's called a satellite license or a satellite clinic. The State Office of Mental Health will now allow and to some degree I concur with them, for other schools to partake of those services because then in essence you're making that school into a clinic and that's not what it's about. Then you're also dealing with security reasons and so on.

So when a school is licensed, let's say PS 101 is licensed, that means that only those children and their families can be seen at that school. If you start letting PS 102 and PS 103, then all of the sudden the principal is going to say, how do I manage that? Then you're becoming a

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resource.

KATHLEEN GRIMM: That isn't to say we can't use other models, and we do. The mobile response team, for example, is a cluster of schools. So we can use, you know, grouping of schools together in other models other than the licensed.

COUNCIL MEMBER CHIN: Okay. I just think that we really need to work towards where every school will be able to have the service. Thank you.

CHAIRPERSON JACKSON: Thank you. We've been joined by David Greenfield, a member of the Mental Health Committee, and Council Member Halloran is next.

COUNCIL MEMBER HALLORAN: Thank you, Mr. Chair. I appreciate the time and the effort that you've put into these issues. Deputy Chancellor, I'm just first concerned that there's not a single school in my district, not one, that has the services on the chart, not one. And it isn't surprising because you're even closing a Beacon in my school because my zip code makes too much money. So it's not shocking that my

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constituents are underrepresented.

But I also notice that Bayside High School, one of the largest high schools in the city doesn't have one, with a population of over 4,000 students. Nor does Cardozo High School, in my district, nor does Francis Lewis High School in my district. I have to assume, having been a teenager once upon a time, long ago, that those are probably the people most in need of services, at least demographically what we've seen in the Mental Health Committee is there is an inordinately large teenage suicide rate and an inordinately large attempt rate.

It would seem that the city should at least be concentrating its efforts in places like that, especially when you have student populations in the thousands at a facility. Again, the likelihood of bullying, the likelihood of cultural misunderstandings, the likelihood of proximity, all of those factors are amplified as the student population increases. Would you agree, Deputy Chancellor?

KATHLEEN GRIMM: Well, it certainly can be. I don't have particular details on any

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2 one school. But all of these schools have some
3 level of services, particularly in terms of
4 respect for all, the bullying, crisis
5 intervention, that sort of thing, which we can put
6 together for you and provide you with.

7 COUNCIL MEMBER HALLORAN: I
8 appreciate that. Again, like I said, I know
9 several of the Council Members have indicated that
10 there are one or more schools in their districts.
11 It's just interesting to me that the 19th Council
12 District of Queens has absolutely none.

13 KATHLEEN GRIMM: It wasn't
14 deliberate, sir.

15 COUNCIL MEMBER HALLORAN: No, no,
16 I'm sure it's not. I just think that that's an
17 interesting little fact. Thank you, Deputy
18 Chancellor.

19 CHAIRPERSON KOPPELL: I think,
20 Council Member Levin, you had one question, and
21 then Council Member Brewer.

22 COUNCIL MEMBER LEVIN: Yes, thank
23 you, Mr. Chairman. I want to apologize. I
24 misspoke before when I said I was ceding my time.
25 I didn't have any time to cede. But thank you

1
2 very much, Mr. Chairman, for the opportunity to
3 ask another question. To be honest with you, I
4 had a couple of questions. I wanted to ask, there
5 was a study in 1998 and it was in Austin, Texas.
6 It cited statistics that said that 95 percent of
7 students that are getting treatment, mental health
8 services in the school, are doing follow-up, where
9 only 13 percent that are referred to community
10 health centers are doing the follow-up. I thought
11 that that was an important point.

12 If we're looking at the level of
13 service and the effectiveness of service, it's
14 important that we do whatever we can to make sure--
15 --following up on what Council Member Brewer said--
16 that we're doing appropriate outreach and that
17 we're providing the services where the children
18 are tremendously more prone to following up on it.

19 I want to ask, in terms of school
20 psychologists. School psychologists are not
21 licensed psychologists by the New York State
22 Office of Mental Health. I'm just curious about
23 the process. Are school psychologists doing
24 referrals and is the State Office of Mental Health
25 accepting those referrals? Or does it have to go

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to an outside agency that has the licensure to do it?

LILY TOM: The licensing entity is the State Education Department. So the State Office Mental Health does not oversee the licensure of professionals in the state.

KATHLEEN GRIMM: Can they make a referral?

COUNCIL MEMBER LEVIN: For school psychologists?

LILY TOM: For any professional, for all professionals. School psychologists could make referrals. They cannot do diagnosis. I meant there's a scope of practice for every professional, what they are allowed to do and what they're not allowed to do. A school psychologist can make referrals.

COUNCIL MEMBER LEVIN: But they can't make diagnosis.

LILY TOM: If you're not a licensed New York State psychologist.

COUNCIL MEMBER LEVIN: Okay. I want to ask with regard to--

CHAIRPERSON KOPPELL: [interposing]

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Really, you know, one question.

COUNCIL MEMBER LEVIN: I'm sorry.

CHAIRPERSON KOPPELL: You've had two already. Okay?

COUNCIL MEMBER LEVIN: All right, thank you very much. I'll follow-up.

CHAIRPERSON KOPPELL: Because we have a lot of other witnesses.

COUNCIL MEMBER LEVIN: I'll follow up in writing. Thank you very much.

CHAIRPERSON KOPPELL: Gale Brewer, I think you had a brief question.

COUNCIL MEMBER BREWER: Yes.

CHAIRPERSON KOPPELL: Then David Greenfield, I'll call on you then.

COUNCIL MEMBER BREWER: I'm hoping that you--

CHAIRPERSON KOPPELL: [interposing] By the way, just to interrupt for a moment, so I don't forget, Eric Ulrich did join us and should be marked as having been here.

COUNCIL MEMBER BREWER: Thank you for you attention to this matter. We are obviously passionate and we appreciate your

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2 response and that you're going to look at a lot of
3 these issues. I'm hoping that you might put
4 together some kind of an advisory group. Let me
5 be specific. One of the issues is where the
6 clinics are for adolescents, and what hours are
7 they open?

8 Example: Ryan Health Center,
9 Thursday Night, happen to know that. Mt. Sinai,
10 there are no words to describe Angela Diaz, she's
11 incredible. That's an adolescent clinic. I don't
12 know the other boroughs. You need their input.
13 That'll cut down on your 978 number.

14 I'm saying that's just one example
15 of the people who need to be in the room to help
16 address this entire issue.

17 So my question is will you put
18 together some kind of an advisory group to help us
19 move in the right direction?

20 KATHLEEN GRIMM: We'll certainly
21 look at that.

22 [Pause]

23 CHAIRPERSON KOPPELL: Yes, Council
24 Member Greenfield?

25 COUNCIL MEMBER GREENFIELD: Thank

1
2 you. I just have actually a quick question, a
3 slightly different direction. You may be familiar
4 with this but there are quite a few studies that
5 actually show, and I'm actually sure that Council
6 Member Levin would have wanted to ask this, but
7 obviously he's got lots of questions running at a
8 time. So I'm asking it with his consent. That
9 show that school breakfast participation
10 positively impacts children's mental health,
11 including reductions in behavioral problems,
12 anxiety and depression.

13 There has been a lot of back and
14 forth lately about school breakfast, specifically
15 providing school breakfast in classrooms. I know
16 it's something that Council Member Levin has been
17 a champion on, as well as the Speaker of the City
18 Council. I'm wondering, have you ever looked at
19 it from that perspective? I know right now a lot
20 of the debate has to do with nutritional health
21 and obesity. But have you ever taken a look at
22 the research and the science that says that kids
23 who get school breakfast, it positively impacts
24 their mental health, including reductions in
25 behavioral problems, anxiety and depression?

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2 KATHLEEN GRIMM: We are convinced
3 that every child in this city should eat breakfast
4 every morning. We are also convinced they should
5 probably only eat one. So our focus has been on
6 trying to educate, particularly parents about the
7 importance of having a breakfast. So we have a
8 whole range of how we provide that. We provide
9 universal breakfast in every cafeteria in every
10 school. In some schools we have breakfast in the
11 classroom. We are looking at kind of other ways
12 of providing breakfast. But it is important that
13 we do balance that need for breakfast, which I am
14 personally convinced is essential for student
15 achievement, with the concerns that we have about
16 obesity and the number of calories that children
17 are taking.

18 COUNCIL MEMBER GREENFIELD: I
19 understand that. I appreciate that and I respect
20 that. I'm just asking I guess just two specific
21 questions. Specifically, have you ever looked at
22 the impact that breakfast has on mental health
23 issues, right, which is the focus of the hearing
24 today?

25 KATHLEEN GRIMM: No on mental

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health.

COUNCIL MEMBER GREENFIELD: Okay.

I'd like to encourage you to look at it. I'm just personally looking at one study here that clearly states that children who have breakfast have reduced behavioral problems, anxiety and depression. So I just think that's a valid point. Because right now, it seems to me that the debate over breakfast is based on too much breakfast versus too little breakfast. You know, we don't want little fat kids running around. And I would argue that potentially if there is a mental health component here--it's not me but apparently DOH doesn't want little fat kids running around. I think they're cute.

But in any event, I think my point is that if you have a different piece of data that potentially we're looking at, it may change the balance of the argument. Because I know right now the argument is really just based on obesity, eating versus not eating. I think if we look at it from that perspective, I think it's a worthwhile study or research. So can we ask you to look into that for us please?

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2 KATHLEEN GRIMM: I'll defer to the
3 Health Department on that one.

4 LILY TOM: We will take that under
5 advisement. I will bring that back--

6 COUNCIL MEMBER GREENFIELD:
7 [interposing] I mean I appreciate it. I'm a
8 lawyer as well, so I know take it under
9 advisement, I know that's like the pat answer for
10 have a nice day.

11 LILY TOM: I'm not the
12 commissioner.

13 COUNCIL MEMBER GREENFIELD: I
14 respect that. But could you get back to us on
15 this issue? If you're taking it under advisement,
16 could you either tell us we have dismissed what
17 you said because we don't care or we don't agree,
18 or we agree and we think that fat kids are a
19 bigger problem? I would like it to at least be in
20 the conversation because I think it's an important
21 component that has just been left out of the
22 conversation. Is that fair?

23 LILY TOM: Yes. And certainly like
24 the Deputy Chancellor mentioned, you know we want
25 to have that right balance. We want kids to be

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2 healthy. We want them to be, you know,
3 socially/emotionally well developed. So, you
4 know, it is a balance that we're looking at and
5 being sure that when kids are hungry, we know that
6 they can't concentrate so they're not going to do
7 as well in school.

8 COUNCIL MEMBER GREENFIELD: I
9 appreciate that. If you notice, the tone, I
10 didn't accuse you of anything. I'm not saying
11 that you're not interested in the health and
12 wellbeing of children, which I'm sure you are.
13 I'm just merely pointing out a different side to
14 the debate that may be helpful when you're trying
15 to weigh these decisions. I'm just asking that
16 you look into it and you get back to us on that
17 issue. Is that okay?

18 LILY TOM: Yes.

19 COUNCIL MEMBER GREENFIELD: Thank
20 you very much.

21 CHAIRPERSON KOPPELL: Council
22 Member Rose, you had a quick question? We're
23 almost finished with this panel. I say that
24 because there are so many witnesses waiting to
25 speak.

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2 COUNCIL MEMBER ROSE: Could you
3 tell me how many mobile response teams you have in
4 New York City? Are they connected with school-
5 based health centers?

6 KATHLEEN GRIMM: No, they're not.
7 They serve 15 schools.

8 COUNCIL MEMBER ROSE: Fifteen
9 mobile health response?

10 DR. ROGER PLATT: Three teams
11 serving 15 schools.

12 COUNCIL MEMBER ROSE: Three teams?

13 KATHLEEN GRIMM: Yes.

14 COUNCIL MEMBER ROSE: So then
15 there's three mental health response teams?

16 DR. ROGER PLATT: Mobile response
17 teams.

18 LILY TOM: We're doing a pilot.
19 This is a pilot of this particular model. So
20 we've going to be evaluating the effectiveness of
21 this program and see if it's worthwhile to expand.

22 COUNCIL MEMBER ROSE: They're
23 connected to the mental health based health
24 centers in the schools?

25 LILY TOM: No.

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COUNCIL MEMBER ROSE: No?

LILY TOM: They're not. We're actually doing these programs in places where there isn't any existing services to help to, you know, look at how this particular model--

COUNCIL MEMBER ROSE: [interposing]
How did you determine which ones should have the mobile response team?

LILY TOM: For the Promise Zone one, I think it's in the Bronx; it's a joint decision between the DOE as well as the School Office of Mental Health and it's one of the clusters of schools that's working with our PPIS consultants the Department of Education. So--

COUNCIL MEMBER ROSE: [interposing]
You initiated the contact?

LILY TOM: I'll let Scott answer that in terms of who initiated the contact with the Bronx--

CHAIRPERSON KOPPELL: [interposing]
If you're going to answer it, you have to come to the microphone.

SCOTT BLOOM: As Lily was saying, just to reiterate, it was a joint decision between

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2 the New York City Office of Mental Health, they
3 were funding it. There were a number of schools
4 in the Bronx already with Turnaround for Children.
5 They were also getting a federal grant, so they
6 started to work with those 12 schools. We wanted
7 to look at how could you replicate--Turnaround
8 does cost, so we wanted to do it in schools that
9 didn't have money, how could you replicate it? So
10 we decided to go with the Positive Behavior
11 Intervention Services, PBIS schools. There are
12 about 200 of them in the city. So this way we
13 could work with a cluster of schools in that same
14 district that was already established with the
15 initial 12.

16 COUNCIL MEMBER ROSE: Thank you.

17 SCOTT BLOOM: Sure.

18 CHAIRPERSON KOPPELL: Oh behalf of
19 Chair Jackson, and rising out of the questions
20 that were asked about the number of students who
21 were referred to emergency rooms, do you have a
22 protocol for the schools with respect to when 911
23 should or should not be called? Is there a
24 protocol?

25 ELAYNA KONSTAN: Hi, Elayna Konstan

1
2 from the Office of School and Youth Development.
3 There is no protocol for when not to call. In
4 Chancellor's Regulation, the one I referenced
5 earlier, there is protocol in terms of when to
6 call 911. If a child expressed suicide ideation
7 or exhibits behavior that warrants it. There are
8 other Chancellor's Regulations as well that
9 reference that.

10 As Deputy Chancellor Grimm
11 mentioned earlier, it's a small number compared to
12 the numbers of calls to EMS, but it is a number
13 that we're watching in terms of calls regarding
14 students who have exhibited suicide ideation or
15 behavioral issues that are of concern. It's
16 really the school's call when they see and are
17 concerned about a child's behavior.

18 CHAIRPERSON KOPPELL: I guess this
19 goes back to something we talked about before and
20 maybe this is something that you really have to
21 look at. I mean do you find that 911 is called
22 more frequently when there's an absence of school-
23 based mental health services? That is to say can
24 those calls be avoided when you have a mental
25 health counselor on premises?

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2 KATHLEEN GRIMM: That's one of the
3 areas that we're looking at.

4 CHAIRPERSON KOPPELL: I think
5 that's important. Just to finish up, what I think
6 we would like to do is to put together some sort
7 of budget proposal. I know it has to come from
8 us, not from you, because you've submitted your
9 budget. But we'd like to work with you to put
10 together a proposal to expand these services. I
11 think it's clear from the questions of my
12 colleagues and our concerns that we would like to
13 expand the mental health services available.

14 We can't do it in every school.
15 That obviously is beyond our budget. But we would
16 like to put together a reasonable proposal that we
17 could then perhaps sponsor as part of the budget
18 negotiations. We'd like your help, both
19 departments' help in putting together such a
20 proposal.

21 One idea we've advanced is at least
22 in every school-based health center there be
23 mental health services provided. That comes to
24 about 25. I also would suggest that we should
25 have mental health services provided onsite in

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2 every significant high school. I say significant,
3 I mean I know there are some high schools that are
4 very small. But in every significant high school,
5 such as the ones that Council Member Halloran
6 mentioned, where you have thousands of students.
7 I can't imagine that it would not be useful in
8 those schools to have a mental health professional
9 or professional team. So we'd look forward to
10 your help on that.

11 KATHLEEN GRIMM: Okay.

12 CHAIRPERSON KOPPELL: Thank you for
13 spending the time with us.

14 KATHLEEN GRIMM: Thank you.

15 [Pause]

16 CHAIRPERSON KOPPELL: Our next
17 witness comes from the UFT, Lila Ezra, who is the
18 Executive Director of the UFT Member Assist
19 program.

20 LILA EZRA: Good afternoon,
21 Chairman Jackson, Chairman Koppell and members of
22 these two committees. My name is Lila Ezra. I'm
23 a clinical social worker, Director of the Member
24 Assistance Program and Victim Support Counseling
25 at the UFT. In my previous life I was a guidance

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2 counselor and a school social worker in the New
3 York City Department of Education. So, lots of
4 years of experience in this world.

5 Thank you so much for taking the
6 time to investigate this urgent issue that is
7 pressing on all of us.

8 UFT-represented mental health
9 professionals: social workers, psychologists and
10 guidance counselors, work hard every day to care
11 for the students, provide mental health services
12 to them, but sadly their numbers have dwindled.
13 We've lost hundreds of mental health professionals
14 since 2008.

15 In answer to a question that was
16 raised, I do have the statistics. We've lost 8
17 percent of guidance counselors, 6 percent of
18 psychologists and 11 percent of social workers.
19 Obviously, from other statistics that have been
20 mentioned today, we see that the need for mental
21 health services for our students has risen, not
22 dropped, according to the numbers of staff that
23 we've lost.

24 Kids deal with the same emotions
25 that we deal with as adults. From time to time

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2 they're quite serious. Their anxiety, their
3 depression, the suicidal ideation, and the people
4 who are in the schools are the people that they
5 trust and the people that they will go to for
6 help.

7 Some of the kids have such serious
8 problems that we're now talking about 911 and
9 hospitalization. These issues could be
10 alleviated. They could possibly be prevented with
11 onsite mental health staff. They can help the
12 children and their families to regain control of
13 their lives.

14 One horrific example that hasn't
15 been specifically mentioned is that elementary
16 schools are not mandated to have any guidance
17 staff at all. There can be entire school
18 communities, buildings of 500 and 600 people
19 without a single mental health staff, whether
20 licensed or certified or in any capacity, to
21 address the needs.

22 So teams that are formed in the
23 schools are really teachers and administrators and
24 they're doing the best they can. But they're not
25 licensed and they're not really trained in this

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2 regard. We need to fix that. We need to have a
3 licensed person in every single school.

4 In schools where there are staff
5 members to help the kids, their caseloads are
6 overwhelming. There can be hundreds of students
7 to one very overworked mental health person. So
8 in a lot of cases, it's filling out forms and
9 proforma band-aid kind of work. It's not really
10 getting into the nitty gritty needs of the kids
11 and their families.

12 Another point I'd like to make is
13 that psychologists now cover the work that was
14 done by a title that no longer exists in the
15 system, which is ed evaluators. So the
16 psychologists are not really screening for
17 psychological needs. They're doing the
18 educational evaluations and the testing in order
19 to get students the educational services that they
20 need for special education. That's been a
21 tremendous loss in the system. It's something
22 that we really need to look at.

23 The behavioral issues place a
24 tremendous strain, not only on the students
25 themselves and their families but on their

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2 classmates and their students. Each classroom is
3 a community. So a student with a mental health
4 issues will impact every single person in that
5 room.

6 It's also worth noting that the
7 regulations do now allow teachers to hug a child
8 or restrain a child in a way that might help the
9 classmates and help the student, him or her self,
10 because that teacher is a person that's trusted,
11 possibly more than anybody else in that child's
12 life.

13 Sometimes the schools have no
14 choice but to call 911. But we need to figure out
15 every possible way of reducing that number. It's
16 like people who use the emergency room as their
17 primary care physician. It's the same kind of
18 thing. We need to get in there and provide a
19 foundation that prevents that from happening.

20 I recently returned from a fact
21 finding trip to Cincinnati. They have done
22 something that's pretty remarkable. They've
23 integrated wraparound services into the school
24 building, not only for the students but for their
25 families. It's true they have a much smaller

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2 system, I believe it's 54 schools. But it's a
3 model worth looking at. It's something to
4 emulate. It's the foundation by which students
5 can learn if they have good support systems in
6 their life. It's a kind of creative thinking that
7 we really need to address here in New York City.

8 So, I thank you, City Council, for
9 supporting this very urgent issue. I'd also like
10 to thank you for supporting the UFT Brave hotline,
11 which we're running to deal with bullying issues.
12 I look forward to collaborating with you in the
13 future.

14 CHAIRPERSON KOPPELL: Thank you
15 very much for your testimony. I'm interested in
16 the Cincinnati example. Has the union studied
17 particular schools where these services perhaps
18 are more urgently needed than other schools? I
19 mean, do you have--this morning we got a matrix
20 showing all of the schools that have mental health
21 services or health services and those that don't.
22 Do you have any data which would suggest to us
23 which schools we should be particularly concerned
24 about?

25 LILA EZRA: We're actually in the

1
2 process of doing that and collaborating with the
3 people from Cincinnati to help us figure that out.
4 We don't want to jump in just a subjective way.
5 So we're in the process of doing that. We have
6 people coming from Cincinnati to assist us with
7 it.

8 CHAIRPERSON KOPPELL: Well I think-

9 LILA EZRA: [interposing] If you'd
10 like to be invited to join us for a meeting that
11 would be great.

12 CHAIRPERSON KOPPELL: We'd be happy
13 to do that. I think it would be very useful to us
14 to have recommendations from you since we're
15 looking at this in terms of providing some
16 resources. Also, you say in your statement I
17 believe, I don't think you said it out loud, maybe
18 you did, but I read it. That basically they get
19 reimbursed by Medicaid for most of these services.
20 So in the end it doesn't cost the city of
21 Cincinnati all that much because Medicaid is
22 mostly paid for, I guess, by the federal
23 government and the state.

24 LILA EZRA: That's correct. That's
25 been actually an ongoing issue in New York City

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2 where services that can be billed have not been
3 billed correctly. There's been a tremendous loss
4 of funding to city schools.

5 CHAIRPERSON KOPPELL: I think
6 that's a very important aspect of this. Because
7 since funding is the issue, if most of the funding
8 can come from Medicaid, that shouldn't be as much
9 of a barrier as it seems to be.

10 LILA EZRA: There's Medicaid and
11 also people have insurance. A lot of times
12 they're not taking advantage of their insurance
13 because for reasons of other obligations in
14 families, they can't get to the providers.
15 They're not open in the evenings. School really
16 is the natural place from which all this can stem.
17 It's the trusted institution in the community and
18 we need to look at it in that way. The school is
19 there to provide education but it can do so much
20 more.

21 CHAIRPERSON KOPPELL: Thank you.
22 Do any of my colleagues have any questions?
23 Council Member Brewer?

24 COUNCIL MEMBER BREWER: My question
25 is do you find from your teachers who really, and

1
2 there are places in the high schools where I've
3 been where there is quality mental health, the
4 first advocate for them are their teachers and the
5 principals, even before students and parents.
6 They just so appreciate the support. So my
7 question is do you find that your teachers are
8 asking for these quality services? In other
9 words, is this something that comes up fairly
10 regularly?

11 LILA EZRA: It comes up all the
12 time, all the time. One of the things that I do
13 is to go into schools after there's been a crisis.
14 Unfortunately, that sometimes will include the
15 suicide of a child. I hear it over and over
16 again. "If only we had more services."

17 COUNCIL MEMBER BREWER: Thank you,
18 Mr. Chair.

19 CHAIRPERSON KOPPELL: If we have no
20 other questions, thank you very much.

21 LILA EZRA: You're welcome.

22 CHAIRPERSON KOPPELL: Our next
23 panel is our legal services providers. Nelson, it
24 looks like Mar, Legal Services of New York Bronx;
25 Tara Foster, Queens Legal Services; and Sonya

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2 Turner, Legal Services also of Bronx.

3 [Pause]

4 CHAIRPERSON KOPPELL: You can
5 proceed in the order I called you if that's okay.
6 Ms. Turner?

7 TARA FOSTER: Yes, good morning.

8 CHAIRPERSON KOPPELL: Yes.

9 TARA FOSTER: If it would be all
10 right with you, Council Member, because we're
11 presenting joint testimony, our testimony is
12 together, I would be highlighting the beginning
13 part of our testimony and my colleagues will be--

14 CHAIRPERSON KOPPELL: [interposing]
15 Sure, that's fine. Just proceed. We won't
16 interrupt you until you're done, all of you.

17 TARA FOSTER: Thank you so much.
18 My name is Tara Foster and I have here on behalf
19 of Legal Services NYC. I work in a local Queens
20 office. We at Legal Services, most of you know
21 what we do, but in terms of our disability and
22 education advocacy work, I thought it might be
23 enlightening to point out that well over 80
24 percent of the student children that we represent
25 are children of color and immigrants and that

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these children range in age from 3 to 21 years.

We are extremely grateful to the Council for hosting this oversight hearing. This is an extremely important issue. We feel that it's an issue that disproportionately affects our low-income clients, children of color and immigrants in the New York City public schools.

We're particularly struck by two issues that are troubling to us Legal Services NYC. Both of these stigmatize children and do little to address the underlying mental health issues that we're today talking about.

The first is we are seeing a rise in the use of "EMSing" children. When I say that what I mean is the forced removal of children from school via ambulances. A child may be in the classroom, the child may act out, and we're focusing today on non-suicidal behavior. It may perhaps be disruptive, it may in fact be an infraction of the discipline code, but it is not a medical emergency.

The other troubling practice we are seeing is the increasing use of sending children home and instructing their parents to not let the

1
2 child return to school until such time as they can
3 produce some sort of medical or psychiatric
4 clearance letter.

5 In essence, this is what we deem an
6 illegal psychiatric suspension. What's troubling
7 about it is even if it may have begun as a well-
8 intentioned act, it actually very, very frequently
9 causes the children to lose many, many days of
10 school as a panicked parent attempts to find
11 resources in the community, when there may have
12 been so many less intrusive ways of getting the
13 parent help for their child. You know,
14 information about community resources, utilizing
15 special education rules and evaluation procedures
16 and processes, utilizing behavior intervention
17 plans.

18 Similarly, with the medical
19 emergencies, the EMSing where children are sent to
20 emergency rooms, these are very, very drastic
21 measures to be taken and really should not be
22 taken unless there is a clear medical emergency.

23 We want to point out, we have many,
24 many client stories, and I don't want to take up a
25 lot of time talking about those because we do have

2 a client here today and we have also attached to
3 the testimony some client stories of kids that
4 we've worked with.

5 But just to give you a bit of an
6 overview of how we hear about some of these
7 stories, you know a parent whose child is about to
8 be EMS'd may get a call. They may be at work and
9 they're literally being told, "EMS is here. We are
10 on our way to the hospital." I've had clients who
11 have told me that they desperately rushed and
12 said, please, please. In one case, the child was
13 very young, the child was 6-years-old. The
14 parents said, "Please, I'm on my way, can't you
15 wait?" They chose not to wait. When she arrived
16 at the school, the school could not even tell her
17 which emergency room the child had been taken to.
18 So then there was the added panic of trying to
19 locate her child and get there.

20 We also see the same situation
21 where parents go in, perhaps they have questions
22 about--you know, they try to address issues that
23 may be going on. They're not all saying that
24 their children are perfect angels. No child is
25 perfect. Children engage in disruptive behavior.

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2 Children engage in childhood behavior. For a
3 parent to be told that they cannot bring their
4 child back to school until they have a medical
5 clearance letter, and sometimes, I might add, are
6 told that their child should be on medication, is
7 absolutely inappropriate.

8 Perhaps the child does need to be
9 on medication, but that's a decision that needs to
10 be made by a trained medical professional and it's
11 a decision that has to be made with the parent,
12 the child and those providers.

13 We very, very much support having
14 more interventions and services in the schools,
15 more resources. I'm very, very appreciative to
16 Council Member Brewer for her commentary on
17 cultural sensitivity. This is extremely
18 important, particularly with our client
19 populations.

20 I want to point out that the cost
21 when we send children to emergency rooms and when
22 we essentially expel children from school
23 improperly without process, are very high to all
24 of us. These costs are both financial and they
25 are non-financial. They're monetary and non-

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monetary.

Children can be very, very traumatized when they are ushered into an ambulance, particularly if their parent is not there. We've had many instances where the children, especially the younger children were then frightened when they had to deal with either police or other medical personnel. It took some time to get over that because the act was quite traumatic for them.

The other thing is that when the Department of Education sends a child to an emergency room, if a parent is not there, they must send staff with that child. So we have the financial burden of a staff member who must lose time from work and go and be with that child.

In addition to that, often we have the cost of ACS if perhaps the parent can't get there on time or they can't locate a parent. So we have many financial costs, including lost wages to parents, transportation. In addition to that we have the non-financial issues, lost time from school and trauma.

I wanted to point out also, because

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I think I may have left it out, but it's probably pretty self-evident to most of you who have spoken to us, that in the vast majority of the cases where children are sent to emergency rooms, the doctors and social workers there have found that it was not a medical emergency and have deemed the child fit to return to school and were, much like we are, at a loss as to why the child was sent in the first place.

I'm going to at this point turn over testimony to my colleague, Nelson Mar from the Bronx, to talking about solutions, unless you want to have perhaps a client.

NELSON MAR: If it's all right with the Council, I would like to have a client of our organization Ms. Sonya Turner just briefly talk about her experience dealing with this type of sin with regards to her child.

CHAIRPERSON JACKSON: One second, Oliver. I understand that. You have three of you, we put nine minutes on the clock and there's like two minutes left, so just understanding that you don't have an unlimited period of time.

SONYA TURNER: Good afternoon. I

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experienced the--

CHAIRPERSON JACKSON: [off mic]

Please identify yourself for the record.

SONYA TURNER: I'm Sonya Turner.

I'm a parent. My daughter attends IS 151 in the Bronx. In October we experienced a humiliating situation to where I was forced to take my daughter, escorted with police, to the emergency room at Bronx Lebanon Hospital. She was cleared to return back to school.

It was humiliating. My daughter has experience bullying and that was part of the reason why she was sent to the emergency room.

NELSON MAR: If I can just highlight, given the time considerations here. Ms. Turner's daughter had expressed feelings of sadness. You know, she's a 15-year-old student in the seventh grade at her school. Even though the parent had requested special education evaluations for her daughter, the school didn't complete them in a timely manner. So clearly the child was frustrated with the school situation.

The school picked up on this, felt that they needed to send the child to the

1
2 emergency room, despite the fact that she had not
3 expressed any intention to harm herself or harm
4 anyone else.

5 The real, I guess, serious
6 situation with this case is that when Ms. Turner
7 arrived at the school, the EMS personnel had not
8 arrived yet at the school. Ms. Turner had asked
9 can I just see my daughter and they actually
10 refused to allow her to see her daughter.

11 And on top of that, they refused to
12 allow her daughter to be turned over to her and
13 instead said we have to EMS the child regardless
14 of her desire not to send the child to the
15 emergency room.

16 So I think this case--and then on
17 top of that she gets foot with the bill. You have
18 the bill in the materials. There are solutions to
19 this problem. This is not a new issue. As is
20 identified in our testimony, this has been a
21 problem for many years now. I think it's come
22 back largely because of the recent uproar about
23 restraining young students and, you know, with the
24 whole issues about handcuffing 6-year-olds, now
25 the DOE says we're not going to handcuff them,

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2 we're not going to restrain them, we're just going
3 to send them to the emergency room.

4 So the real problem that hasn't
5 been addressed throughout this entire time is the
6 issue of how the schools address disruptive
7 behaviors in the school.

8 The Department actually did talk
9 about some programs that are working well:
10 Turnaround for Children, the Promise Zone
11 initiative. Those are the types of models that we
12 do need to replicate in the schools. That's where
13 the resources need to be placed. These actually
14 talk about, you know, whole school cultural
15 changes, not suspending, not using punitive
16 measures for children who are disruptive but
17 actually trying to assess their needs, recognizing
18 that usually these children have unmet mental
19 health needs and providing those mental health
20 services.

21 We've outlined a whole bunch of
22 recommendations in our testimony. I mean the
23 first recommendation is to collect the data. We
24 need the data. Clearly, in order for us to know
25 where to direct the services, we have to know

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where the problem is.

At this point, our office has submitted FOIL requests to the Department of Education, to the Fire Department and yet they have not responded adequately to those FOIL requests. But if we are going to do this right, we need to know where the needs are.

Secondly, we need to institute those research-based approaches to addressing disruptive behavior. These practices are just simply another stop on the schools to prison pipeline. Those practices include what they're doing at Turnaround for Children.

There are also specific recommendations that could greatly assist in reducing the rates of 911 calls. The Department of Education and the New York State Education Department should issue new policy and guidelines prohibiting the use of EMS and medical clearance letters to exclude children from school solely for disruptive behaviors. That should be a clearly stated policy of the Department.

The Department also should increase resources to public schools that serve low income

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2 communities. We believe that that's where a lot
3 of these problems exist. I think the data would
4 reflect that if we had got the data.

5 They should also direct services to
6 establish onsite school-based mental health
7 services at these schools. As you heard, they
8 have done that but unfortunately due to budgetary
9 constraints those numbers are actually declining.

10 There should also be a development
11 of crisis response teams in all these schools that
12 have these high needs and they should be staffed
13 with properly trained professionals. That proper
14 training should include training in de-escalation
15 techniques, because a lot of times these
16 situations don't just pop out of nowhere, there's
17 a long history with these students. These
18 students, as a lot of mental health providers have
19 told me, are frequent fliers, meaning that they
20 have a lot of needs and they definitely exhibit
21 that throughout their school presence.

22 So professionals should also be
23 identifying these students ahead of time, because
24 the crisis comes to a point where they need to
25 call for outside interventions.

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2 Also, a lot of these cases are
3 simply where the Department has a lot of resources
4 and they're not utilizing it. Like, for instance,
5 with Ms. Turner's situation, there's no reason for
6 a 15-year-old student to still be in the seventh
7 grade and not receiving adequate services, to not
8 even really have had a full special education
9 evaluation. It was only through our office's
10 intervention that those evaluations ever got
11 completed and she's now receiving those services.

12 There are a number of legislative
13 proposals that we've put forward. We think it
14 would be helpful if school nurses should be
15 required to be properly trained in terms of mental
16 health training so that they could be part of the
17 process in determining whether or not a student
18 needs to be sent to the emergency room.

19 I know I've taken up a lot of time.
20 Thank you.

21 CHAIRPERSON KOPPELL: Thank you.
22 With respect to the use of EMS, don't we have a
23 problem if we are concerned, and you're the
24 lawyers for the kids so I think you have to be
25 concerned about kids being improperly handled at

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2 the school level? That is to say either
3 restrained or even struck as a way of trying to
4 control them. So I could see that the school is
5 more ready to call the EMS than to take actions on
6 its own.

7 Now, we all agree that more school-
8 based mental health professionals who would not
9 only have the knowledge to deal with these
10 students but also--and I'm not a great expert on
11 the legalities of it--but I assume they would have
12 more legal room than a teacher would, do deal with
13 a disruptive or violent child.

14 But isn't calling EMS perhaps a
15 better response than trying to restrain a
16 disruptive child directly?

17 NELSON MAR: Well, I think, Council
18 Member, the concern here is that there are other
19 techniques. There are a number of mental health
20 professionals here in the crowd and I think
21 they've signed up to testify. They will tell you
22 there are evidence-based approaches to addressing
23 disruptive behaviors that, one, prevent them from
24 getting to a point where they reach a crises,
25 where the child does need these types of

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2 interventions possibly to avoid them hurting
3 themselves or hurting someone else. We do
4 recognize that those situations do exist, but we
5 also recognize that there are ways to avoid it
6 getting to that point.

7 Secondly, yes, you know there are
8 laws that prohibit teachers, you know, the
9 corporal punishment laws that prohibit teachers
10 from using physical force and there are
11 Chancellor's Regulations that also do that as
12 well. Again, we are saying that there are
13 techniques that are evidence-based that could
14 avoid getting to that point where restraint is
15 needed.

16 CHAIRPERSON KOPPELL: Council
17 Member Brewer?

18 COUNCIL MEMBER BREWER: First of
19 all, thank you very much for all your work and for
20 your suggestions. I really appreciate it.

21 Obviously, we heard earlier the
22 number of referrals to the emergency rooms is way
23 up. It was like over 100 in the last year. So my
24 question is I asked could we work with DOE to
25 change the Chancellor's Regulations and you had

1
2 some suggestions as to how that could be modified.
3 When you bring these issues, if you do, to the
4 Department of Education, do they have any response
5 or have you not done that? Obviously this hearing
6 today hopefully will engender some response. But
7 I'm just wondering, when you bring these issues to
8 DOE, or if you did, did you have any response?

9 NELSON MAR: We're in the process
10 of bringing them forward to the Department of
11 Education.

12 COUNCIL MEMBER BREWER: Then, do
13 you find that in your work are there certain
14 boroughs or certain school districts where there
15 is a larger number of referrals? Do you find that
16 where there is a mental health team of quality, as
17 I indicated earlier, that there are less
18 referrals? I know you can't know citywide because
19 you're not licensed and you pick cases and cases
20 come to you. But do you have some sense of that
21 where there's a team either Turnaround or hospital
22 paid for, in many cases, that there's a difference
23 in response?

24 NELSON MAR: Well, I can speak from
25 my experience. You know, working in the South

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2 Bronx, you know we work in a highly impoverished
3 community, a community that has significant needs.
4 For a period of time, half of the clients that I
5 was seeing reported that they at some point were
6 sent to the emergency room during the last year
7 and a half. That was part of the impetus for us
8 to move on this advocacy issue.

9 I definitely do see certain schools
10 that are significant utilizers of this practice.
11 In fact, I included in the materials photos of a
12 student I saw personally being EMS'd out of one
13 particular school in the South Bronx, after I had
14 been attending an IEP meeting at that school.

15 I think once we get the data we
16 could probably correlate them to those communities
17 who have high needs. Those tend to be the low
18 income communities, the predominately Latino and
19 black communities.

20 COUNCIL MEMBER BREWER: I
21 understand that. I'm just trying to figure out
22 whether the school-based mental health support can
23 curtail even in--

24 NELSON MAR: [interposing] Yes.

25 COUNCIL MEMBER BREWER: That's my

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2 impression from going to a lot of these mental
3 health centers.

4 NELSON MAR: Yes.

5 TARA FOSTER: We also suspect that
6 when we do get the data, we will see that in the
7 schools with higher rates of suspension, we will
8 see also higher rates of other exclusion,
9 including EMS.

10 NELSON MAR: To answer your
11 question, Council Member Brewer, yes, there are
12 programs that are working. As was discussed
13 before, the Promise Zone initiative, both with
14 Turnaround for Children and with VNS Friends up in
15 the Bronx, we've definitely seen that that has
16 created positive changes and positive shifts in
17 the practices at the schools that they're working
18 in.

19 COUNCIL MEMBER BREWER: Thank you.

20 CHAIRPERSON JACKSON: Thank you. I
21 have a couple of questions. I guess this is
22 regarding the parent and your child. This is more
23 I guess questions to your attorneys. From a legal
24 point of view, do you know when EMS is called to
25 the school; does that have to be with the

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2 permission of the principal, or who has the
3 authority to make that decision? Is it, for
4 example, an assistant principal, is it a dean, is
5 it a teacher, a nurse? Who has the authority to
6 call EMS, if you know?

7 NELSON MAR: Under the Chancellor's
8 Regulation, under the one regarding school safety,
9 it does talk about that the principal should be
10 notified. However, under the exigent
11 circumstances, any school official has the ability
12 to call 911. So there is no requirement that
13 there be some authorization by the principal.

14 CHAIRPERSON JACKSON: So, for
15 example, in the classroom, if a child is
16 disruptive in their opinion, a teacher in that
17 classroom can dial 911 without consulting with the
18 dean, without consulting with the assistant
19 principal, without consulting with the principal?

20 NELSON MAR: I guess if that
21 teacher interpreted that situation to be one where
22 it was an exigent circumstance and an emergency
23 situation. I guess under the Chancellor's
24 Regulation you could make that, and that's the
25 lawyer in me speaking.

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2 CHAIRPERSON JACKSON: Give me what
3 that normal protocol is, if you know one based on
4 historical perspective and dealing with cases that
5 you're dealing with.

6 NELSON MAR: Yes.

7 CHAIRPERSON JACKSON: I mean, who's
8 making the decisions on EMS.

9 TARA FOSTER: In our experience,
10 it's the principal or assistant principal, it's
11 some higher up school official. I have not seen
12 yet a case where a teacher made the call.

13 CHAIRPERSON JACKSON: I didn't want
14 to leave that like it is. I wanted to get what
15 the average was. You're saying basically it's
16 either a principal or assistant principal involved
17 and approving calling the EMS. Is that correct?

18 TARA FOSTER: That's correct.

19 CHAIRPERSON JACKSON: Okay. So,
20 now more specifically about the parent that you
21 have with you, she arrived at the school before
22 EMS arrived. They would not allow her to see her
23 daughter. They insisted that her daughter had to
24 go to the hospital. In your opinion as attorneys,
25 is that clearly a determination to be made by the

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2 principal or assistant principal or guidance
3 counselor or dean or teacher?

4 I mean that's kind of crazy to me
5 that you're going to tell me that I can't see my
6 child when you're calling EMS for some disruptive
7 behavior, or even if it's psychiatric behavior,
8 for me not to see my child. They'd have a fight
9 on their hands, I'm telling you. Most parents, I
10 mean to deny a parent, who are they? They're not
11 the police. They're not anyone to tell you that
12 you can't see your child before EMS.

13 NELSON MAR: Well the clincher in
14 all of this--

15 CHAIRPERSON JACKSON: [interposing]
16 I mean that's pretty emotional. I'm sure that the
17 parent may have been very stressed out, very
18 emotional, maybe even crying. The child may be
19 crying. Help me out here. I mean what am I
20 seeing--maybe I'm seeing something that those
21 authorities in control of the environment, meaning
22 a principal, assistant principal, the dean or a
23 teacher or safety agents or somebody. Help me out
24 here to understand that I'm not thinking straight.

25 SONYA TURNER: Well, yes, sir, I

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2 actually did go off on the assistant principal.
3 When she refused me not to see my child, I lunged
4 for her and safety officers restrained me.

5 NELSON MAR: And on top of this,
6 then she got a letter saying that she couldn't
7 come to the school unless preauthorized because of
8 this incident.

9 SONYA TURNER: I was serving as a
10 parent on the SLT board. So I was very active in
11 the school.

12 CHAIRPERSON JACKSON: I'm asking
13 the attorneys. Do you think that that assistant
14 principal was correct in their decision to deny a
15 parent to see their child?

16 NELSON MAR: We have a lot of
17 concerns that there were a number of both
18 regulations and policies and laws that were broken
19 in that situation.

20 CHAIRPERSON JACKSON: You're not
21 answering my question.

22 NELSON MAR: Yes.

23 CHAIRPERSON JACKSON: I mean I
24 asked you a very simple question. I mean you're
25 attorneys. You're dealing with the case.

1
2 NELSON MAR: Yes. We believe that
3 that was entirely improper for--

4 CHAIRPERSON JACKSON: [interposing]
5 So what are you doing about it?

6 NELSON MAR: We are pursuing--

7 CHAIRPERSON JACKSON: [interposing]
8 Justice?

9 NELSON MAR: --on behalf of--

10 CHAIRPERSON JACKSON: You're
11 pursuing justice on behalf of the parent.

12 NELSON MAR: Yes, yes.

13 CHAIRPERSON JACKSON: That's good.
14 I want to know the outcome too.

15 NELSON MAR: Sure.

16 CHAIRPERSON JACKSON: Because I'm
17 not happy. I would not be happy if I was the
18 parent and they're going to deny me the right to
19 see my child. They probably would have to
20 restrain me also. Especially if you're
21 approaching there and you hear your child crying
22 in the principal's office and they say you can't
23 see your child.

24 [Pause]

25 CHAIRPERSON JACKSON: I'm just

1
2 upset sitting here, quite frankly. I'm not even
3 in the school environment. Anyway, let me thank
4 you for coming in, the parent. Keep advocating
5 for your child. One thing I say to all parents
6 involved: make sure you know the rules of the
7 game. When you know the rules of the game,
8 meaning whatever you're in, the SLT, the rules and
9 regulations that are governing the school, your
10 relationship to your child, then you know where
11 you stand. And obviously in contact with the
12 people you're dealing with, the attorneys, it's
13 very, very important because they're going to try
14 to communicate and deal with it from a legal point
15 of view in the courts or in administrative
16 processes that every parent may not know how to
17 do. I'm not saying you don't know how to do it,
18 but obviously having attorneys, the legal
19 authority in order to file appropriate appeals at
20 every level is very important. Keep the faith, as
21 they say.

22 SONYA TURNER: Thank you.

23 CHAIRPERSON JACKSON: Keep
24 advocating for your child and make sure that your
25 child gets the best education that they can

1
2 receive and making sure that the Department of
3 Education is providing your child with all of the
4 necessary required assistance that they need.

5 Okay.

6 SONYA TURNER: Thank you.

7 CHAIRPERSON JACKSON: Okay. Thank
8 you very much. Thank you, panel.

9 NELSON MAR: Thank you, Council
10 Member.

11 CHAIRPERSON JACKSON: Okay. Dr.
12 Rosa Gil, we can't find your slip, so you've got
13 to fill out another slip. Are you here? Come on.
14 Sergeant-at-arms, can you give her another slip
15 please? Charles Soule, S-O-U-L-E, New York City
16 School-Based Mental Health Committee or
17 Commission. Jane Lima-Negron, New York State
18 Coalition for School-Based Health Centers. And
19 Joanne Siegel, Interborough--

20 JOANNE SIEGEL: Developmental and
21 Consultation Center.

22 CHAIRPERSON JACKSON: Okay.
23 Interborough Developmental School-Based Mental
24 Health Services, come on down.

25 [Pause]

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2 CHAIRPERSON JACKSON: Dr. Rosa, you
3 may begin.

4 DR. ROSA GIL: Good afternoon,
5 Councilman--

6 CHAIRPERSON JACKSON: [interposing]
7 I'm going to ask everybody, three minutes, if you
8 don't mind. I'm sorry; we have a lot of other
9 people. Sometimes we can ask a lot of questions,
10 but appropriately so.

11 DR. ROSA GIL: Good afternoon. I
12 want to thank Councilman Oliver Koppell and
13 Councilman Robert Jackson as chair both of the
14 Education and Mental Health Committee, for
15 sponsoring this public hearing that is very
16 significant and very important for the children in
17 the school system in New York City.

18 My name is Rosa Gil. I'm the
19 Founder and President of Communilife, a Human
20 Service Agency founded in 1989 that provides
21 culturally-competent mental health, social
22 services and supportive affordable housing for
23 persons living with HIV, mental illness. We serve
24 more than 2,500 New Yorkers every year.

25 The problem that I am about to

1
2 address here was already mentioned this morning,
3 councilmen, in terms of the responses of the
4 school system, bringing in EMS when there is
5 disruptive behavior in the school. I want to
6 focus on the suicide rate among Latina
7 adolescents, which is a problem that is within the
8 context of this conversation that we are having
9 this morning.

10 Regretfully, the high rates of
11 suicide attempts in New York City are really
12 staggering, 11 percent citywide, according to the
13 Centers for Disease Control. New York City is
14 really the epicenter of this alarming epidemic,
15 where although the city is 15 percent and in the
16 country is 11 percent.

17 So we have here much higher rates
18 than in the rest of the country. In Brooklyn, we
19 have 22 percent of Latina adolescents in high
20 schools have suicide attempts. In the Bronx, we
21 have 12 percent. And regretfully, in Staten
22 Island, we have seen a tremendous amount of
23 increase in the last two years, almost reaching 17
24 percent in the Borough of Staten Island.

25 CHAIRPERSON JACKSON: For Latinos?

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DR. ROSA GIL: Latina adolescents.

CHAIRPERSON JACKSON: Latina?

DR. ROSA GIL: Latina.

CHAIRPERSON JACKSON: Only women?

DR. ROSA GIL: Only women.

CHAIRPERSON JACKSON: Okay.

DR. ROSA GIL: The Latino boys or young men don't have as high of rate of suicide ideas and suicide attempts. There are a number of interrelated stressors contributing to the crisis, such as acculturation, family conflicts, socioeconomic conditions, hostile environment including the schools, discrimination, physical and sexual abuse and psychological struggles.

In response to this growing epidemic, in 2008 Communitlife, we created Life Is Precious, which is a suicide prevention program for Latina adolescents, first launched in the Bronx with grant from New York Community Trust. In 2009, we opened the program in Brooklyn with support from Congresswoman Nydia Velazquez.

Life Is Precious is a culturally competent, family and community center, mental health and youth development program that

1
2 addresses the combined needs of families and the
3 adolescents in the school system.

4 We are like a drop-in center. The
5 girls are in the program between 3:30 and 7:00,
6 every day. This is not mandatory. They have had
7 psychiatric evaluations indicating that they need
8 services. They go to mental health clinic and
9 they come to Life is Precious for helping with the
10 school work. For their families, too, they
11 receive case management.

12 We provide liaison with the school.
13 Because we have been told by parents and by
14 adolescents that the school system rather than
15 being helpful to the stressors that they
16 encounter, actually they become much more of a
17 problem. So the case managers in this program
18 intervene with the school to understand the needs
19 of the families and the adolescents.

20 We are open on Saturdays from 10:00
21 to 2:00. We are in the schools. It's a very
22 effective intervention that often is not used by
23 the school systems or the mental health programs.

24 We believe that the citation or the
25 data that show that EMS takes the adolescents or

1
2 the children to emergency rooms could be prevented
3 by the school system, for example, making
4 referrals to this program, the Life is Precious in
5 Brooklyn and in the Bronx and regretfully, there
6 are very little referrals from the school system.
7 Actually, the referral of these girls comes from
8 the emergency room already or from other mental
9 health providers in Brooklyn or in Manhattan.

10 Indeed, we want to recommend to the
11 committee that to address the issue of Latina
12 adolescent suicide, we need to increase the
13 services in the school. We need to increase
14 programs to address and make culturally competent
15 interventions for the families.

16 I have to say that the parents like
17 the previous parents that we heard in the panel
18 before, the parents of these adolescents feel
19 pretty much alienated by the school system. When
20 their daughters have problems, they often use a
21 translator which tends to undermine the cultural
22 role of these parents. And quite frankly, they
23 don't even feel, it's not only the school system,
24 but they also feel the mental health providers in
25 the clinics often lack the understanding of the

1
2 cultural nuances in the Latino culture about
3 suicide. Thank you so much.

4 CHAIRPERSON JACKSON: Thank you.
5 Next please?

6 DR. CHARLES SOULE: Well I guess
7 good afternoon at this point. Thank you very
8 much. I am Dr. Charles Soule. I am a child and
9 family clinical psychologist. And since 2005, I
10 have been one of the co-chairs of the New York
11 City School-Based Mental Health Committee. That
12 is the group that I represent today.

13 We are one of the mandated advisory
14 bodies to New York City Department of Health and
15 Mental Hygiene. Obviously, we're the school
16 mental health folks. We represent both tracks
17 that have been described to you today. The
18 standalone or onsite, Article 31 State OMH, only
19 mental health programs that operate at all three
20 levels: elementary, middle school and high school.
21 And we also have representation from school-based
22 health centers. My colleague is also sitting here
23 from that advocacy organization. But we also
24 collaborate with school-based mental health
25 centers that provide onsite mental health

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services. Those are the two service models.

Let me make the point to you by the way that school-based health centers are primarily, I believe, serving adolescents in middle school and high school, whereas the standalone mental health programs are also in elementary schools as well as middle and high school. That's an important point.

The reason I bring that up is you have my testimony in front of you but--

CHAIRPERSON KOPPELL: [interposing]
Excuse me. I'm going to interrupt you for a moment because I didn't understand what you just said.

DR. CHARLES SOULE: Sure.

CHAIRPERSON KOPPELL: What do you mean, what is the distinction you're trying to draw?

DR. CHARLES SOULE: Okay, there are two forms of school-based mental health programming. There are onsite or standalone school-based mental health clinics. They are licensed by the State Office of Mental Health. It's called an Article 31 license. It's only

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mental health services.

There are also school-based health centers, or school-based health clinics, which I think people are more familiar with. They offer a full range of wonderful primary care services and most of them also have some mental health component as well. They are licensed separately by the State Department of Health. It's called an Article 28 license. Then of course there are some hybrids that have both a 31 and a 28 licensing.

CHAIRPERSON KOPPELL: The 28's, are they allowed to provide mental health services, even though they're not 31's?

JANE LIMA-NEGRON: Yes, they are.

DR. CHARLES SOULE: Yes, absolutely.

CHAIRPERSON KOPPELL: It wasn't clear to me from the testimony of the DOE that there were separate school-based mental health clinics that only provide mental health services.

DR. CHARLES SOULE: That's the original service model, it dates back to the 80s. That's the 80 schools that they mentioned on the online brochure, that's probably an old number

1
2 now. There are, you know and again the numbers
3 shift all the time, so I can't--

4 CHAIRPERSON KOPPELL: [interposing]
5 Well we hope to get a new matrix from them. Now I
6 understand the distinction you drew. Thank you.

7 DR. CHARLES SOULE: Okay, you're
8 very welcome. Thank you. You have my testimony
9 in front of you. Given the time constraints, I'm
10 going to jump here to talk really about primarily
11 funding models and recommendations going forward.

12 I do want to make two key points
13 first. Number one is that most of the
14 conversation here today understandably has been
15 about middle school and high school or adolescent
16 needs. Certainly those are the kids who are most
17 in our face around mental health needs. There is
18 no question about that. I simply don't want
19 elementary school kids to be lost in this
20 conversation. They also have severe and unmet
21 mental health needs.

22 The other thing to keep in mind is
23 the child epidemiologic research is now very clear
24 on this point. We used to think that there
25 weren't mental health problems before adulthood.

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2 I'm old enough to remember being taught that. We
3 don't think that anymore. We know that teens and
4 these problems begin with teens. We now are
5 learning that the problems that you're looking at
6 in the teens are beginning for those same kids in
7 elementary school. If they could be identified
8 and treated at that point, you're going to prevent
9 a lot of the worse consequence in middle
10 school/high school. Just please keep that in mind
11 that we also need to fund these services at
12 elementary school.

13 The other thing I want to address
14 is the very impassioned conversation around ER
15 referrals by schools. Our committee has been
16 studying this issue for two years or so. We are
17 actually the people who collected that pilot data
18 that has been bandied around today, the 3 percent
19 figure, the 868 numbers, all of those numbers came
20 from our survey.

21 The point I want to make to
22 everybody, please, we are not arguing that
23 children or teens who in any way say or act in
24 ways that either threaten themselves or threaten
25 other people around them that day do not require

1 competent same day mental health evaluation.

2 Please, that is key. They absolutely need and
3 deserve that.
4

5 What we are saying and where we
6 join the committee is most of the time that does
7 not require the whole shebang of an EMS transport
8 to an ER. Most of the time those kids can be
9 competently evaluated if the resources exist, best
10 in their schools or at least in some other
11 community setting, not a hospital emergency room.

12 But we are not saying that those
13 kids don't need the care, they absolutely need the
14 care. The reason they're not getting it by and
15 large is because the ER in two-thirds, as you
16 heard today, in two-thirds of New York City public
17 schools, the ER is basically your only option if
18 you need it today, because they don't have
19 anything else onsite. So key point.

20 Jumping to funding issues and
21 recommendations, number one, absolutely we have
22 recommended that we collaborate with DOE and there
23 needs to be funding to do this, because this costs
24 money, of course. But there needs to be
25 additional mental health training for DOE staff.

1
2 These are the folks who are first and foremost on
3 the front lines first identifying kids and first
4 making those EMS referrals.

5 The Chancellor's Regs could
6 certainly be better written. I'm delighted to
7 hear that that's being worked on. But they also
8 need a lot of training around how to apply those
9 regs. That's number one.

10 Number two, there are resources out
11 there, for example that will now train and there
12 are instruments, tools that will train school
13 staff, not mental health clinicians, but school
14 staff to more or less competently identify those
15 kids who really, in fact, are a risk today and
16 need some level of intervention today. Those
17 exist. But again, we need the resources to train
18 people to them and to distribute them. That's
19 number one.

20 Number two, people keep talking
21 about data. Absolutely, our committee for example
22 has tried to collect the data. Again, we do not
23 have the resources to do this. We would ask the
24 City Council to fund a systematic study, number
25 one, of what the needs and gaps are. Number two,

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2 what the existing services are. But number three,
3 what we really need to demonstrate is the positive
4 effects, the good outcomes that we know you can
5 get if you provide these services to kids. I'm
6 not just talking about their mental health
7 outcomes.

8 In my institution, for example, we
9 have pilot data that shows that kids actually
10 improve on standardized testing by a whole 25
11 percentile points once they get these services.
12 It's a little bit of pilot data. We need the
13 resources to demonstrate that in some systematic
14 way.

15 Where that goes back to, the ER
16 issue, I'm sorry, that's an evergreen issue.
17 There was a spade of press and a lot of
18 conversation about back in 2007. There were *Daily*
19 *News* articles then. I had meetings at that point
20 with DOE, not the people who were sitting here at
21 the table today, but their predecessors. At that
22 point, in response, we were asked please give us a
23 doable model to put some level of mental health
24 treatment, intervention not just prevention, but
25 intervention in every single New York City school.

1
2 That was said to me. DOE was entertaining that
3 conversation at that point.

4 Then, of course, things changed and
5 it went underground again. Please resurrect that
6 is what we're saying.

7 CHAIRPERSON JACKSON: Thank you.
8 Next please?

9 JANE LIMA-NEGRON: Good afternoon.
10 My name is Jane Lima-Negron. I am the Executive
11 Director for the New York State Coalition for
12 School-Based Health Centers.

13 The Coalition is a membership
14 advocacy organization that represents over 200
15 school-based health centers throughout New York
16 State.

17 CHAIRPERSON JACKSON: Yeah, how
18 many in New York City?

19 JANE LIMA-NEGRON: One hundred and
20 twenty-six, at last count. That was as of April
21 2012.

22 I won't go into depth about the
23 benefits of school-based health centers in terms
24 of mental health issues, because a lot of that was
25 already discussed. But I did want to clarify in

1
2 terms of the way that the school-based health
3 centers operate.

4 School-based health centers are
5 authorized by the Department of Health, generally
6 Article 28, federally qualified health centers or
7 hospitals. In New York State, if you are under
8 18, you have to have a parental consent for
9 receiving services at the school-based health
10 center, respecting minor consent for reproductive
11 health services.

12 The centers are typically staffed
13 by nurse practitioners, physician assistants,
14 physicians, psychologists, licensed social
15 workers, dental professionals, health educators
16 and community health workers. The difference is
17 that by treating comprehensively the holistic, the
18 wellbeing of the school population, we are trying
19 to target to be able to address all of the
20 different issues.

21 In terms of the challenges for
22 school-based health centers, really the mission is
23 that we are to provide free, open access to health
24 and mental health care. No child is every turned
25 away. The difficulty is that the reimbursement

1
2 mechanisms do not adequately support the
3 maintenance and the expansion of school-based
4 health centers to meet the growing needs of the
5 children and adolescents in our community.

6 In terms of recommendation, we
7 definitely agree with Charlie in terms of
8 improving the type of support for training, in
9 terms of the non-reimbursable services conducted
10 by school-based health center staff, such as
11 consultation and training to school staff, crisis
12 intervention, outreach and education services to
13 school community members, including children,
14 adolescents and their families.

15 We would support and welcome data
16 analysis. That's something that definitely we
17 would want to support. A lot of the data that we
18 have is based on individual research projects by
19 program. So, data coming back from the state and
20 from the city would be very welcome.

21 We want to also be able to
22 establish a permanent funding line for support and
23 expansion of school-based mental health services
24 to every New York City public school.

25 In closing, we would like to thank

1
2 the members of the New York City Council Committee
3 on Mental Health, Mental Retardation, Alcoholism
4 Drug Abuse and Disability Services and the New
5 York City Council Committee on Education for their
6 past, previous and continued support of school-
7 based health centers and in providing accessible
8 care to the neediest children of New York City.

9 CHAIRPERSON JACKSON: Thank you.

10 Next please?

11 JOANNE SIEGEL: Hi. My name is
12 Joanne Siegel. I'm the director of School
13 Programs and Interborough Developmental and
14 Consultation Center. I'm also co-chair of the New
15 York City School-Based Committee.

16 I've been involved in school-based
17 mental health since the mid 90s. Funding for this
18 has always, when I was a social worker in an
19 elementary school in East New York. So I've been
20 aware of the issues for a long time, in terms of
21 getting consistent funding for school-based mental
22 health.

23 I represent one of those programs
24 that's been talked about that just provides mental
25 health services within the schools. Interborough

1
2 presently has two models that we provide. We do
3 provide a school-based satellite clinic and we're
4 presently in ten campuses. So we're providing
5 services to 20 schools. One of the things we
6 handed you out was a response to a principal
7 survey that we had done. It's comments from some
8 of the principals in terms of their feelings.
9 This is only within the 20 schools that we provide
10 service in.

11 So our therapists have been able to
12 reach children who would not seek mental health
13 services elsewhere due to significant impediments
14 in accessing community-based outpatient clinics.
15 The children we serve comprise an extremely
16 vulnerable population.

17 A typical day for our therapists
18 includes seeing five or six students experiencing
19 significant stressors in their life, including
20 many serious traumatic events. Our staff happen
21 to be in schools where a large percentage of
22 students who came to this country after the
23 earthquake in Haiti. We happen to be in some of
24 those schools. So because we were there, we were
25 able to provide services to the students. We were

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2 there with a Creole speaking therapist and we were
3 able to provide services to the students who had
4 come to this country.

5 We were also there to provide
6 services to students who were here. We had one
7 student who was living with a father whose mother
8 was in Haiti and we were providing services to
9 those students during a time period where they
10 were unaware of what happened to their relatives
11 in Haiti.

12 Our staff consult with
13 administrators and teachers about students' needs
14 and suggests intervention to address those needs.
15 We help students in crisis and we do assess
16 students' needs for hospitalization and when
17 needed, we assist with the hospitalization
18 process, particularly in terms of students who are
19 expressing suicidal ideation.

20 Last week, we had to hospitalize a
21 youngster who mentioned that they heard voices
22 telling them to stab themselves. This is
23 something that the youngster hadn't told anybody
24 prior to last week. On the other hand, we've also
25 been able to prevent EMS referrals. So we sort of

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do both roles in the school.

Unfortunately, right now, some of our satellite clinics are faced with possible closure due to funding cuts. They were funded by the New York State Office of Mental Health Clinic Plus program and that funding has since been terminated. So we are now presently faced with a very drastic situation in terms of looking for alternative funding so that we can continue our present programs.

People have talked before about Medicaid and we do bill, obviously, Medicaid, but Medicaid is only one of the many insurers for our students. We also do bill third party reimbursement. Many of our students have Child Health Plus. The amount we get for private insurances and Child Health Plus is much less. It is very difficult.

We employ our social workers year round. They do not see people on a year round basis. We see people when the schools are open, which is many fewer weeks than 52 weeks a year. So there is a funding gap. We have spoken to the principals about it. The principals' response is

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2 our budget is being cut, we cannot help you out.
3 So we're in a quandary right now in terms of our
4 existing programs.

5 We also just recently began the
6 mobile response team. So we have two mobile
7 response teams in Brooklyn. I did hand you out a
8 handout of more detail about that. It's a brand
9 new program. It's only been in existence since
10 February. What I find is incredible is the two
11 teams together have received 160 referrals. So
12 that's from ten schools, we've gotten 160
13 referrals.

14 The major difference between the
15 MRT program and our other program is this is not a
16 program that is providing therapeutic services
17 onsite. It's providing assessment and referrals
18 out. We are just in the beginning of the program.
19 We're just in the beginning of gathering data as
20 to who these students are and, you know, in
21 addition to doing the assessments, we're going to
22 be doing workshops for the parents and the
23 teachers. It's an exciting program but we were
24 very astonished about how quickly we did get these
25 numbers of referrals.

1
2 In conclusion, the school-based
3 models that we provide help students in many
4 different ways. In my experience running
5 community-based agencies for over 20 years, we're
6 serving students with very serious problems who
7 wouldn't get the help they need if the services
8 weren't conducted in the schools. We do not see
9 stigma in the schools. Students tend to refer
10 their friends to come see us. I think once they
11 have the relationship, they feel very safe talking
12 to us about serious issues. Many of our students
13 are recent immigrants and we provide a very safe
14 place for them.

15 CHAIRPERSON KOPPELL: Thank you.

16 So we have a couple of questions. Council Member
17 Levin?

18 COUNCIL MEMBER LEVIN: Thank you
19 very much, Mr. Chairman. I'll keep it brief. Dr.
20 Soule, I just wanted to ask, two questions for
21 you. You mentioned that you had met with DOE
22 officials in 2007 about coming up with maybe more
23 of a comprehensive plan. Without kind of speaking
24 outside of school, no pun intended, what happened?
25 What changed between 2007, where was the break and

1
2 kind of was it a question of personnel that
3 changed at DOE and then kind of lack of
4 communication from one set of personnel to the
5 next or what's going on with that? If you could,
6 I know you made some reference to it but I'd like
7 to know exactly kind of what happened and then how
8 we can kind of pick up where that left off.

9 DR. CHARLES SOULE: There was a
10 personnel change. You're asking me, but what
11 seemed to me to have happened. There was a
12 personnel change. Basically the person who was
13 responsible for student support services, I
14 believe it was called Community Youth and Family
15 Development at that point, was the person who
16 initiated this meeting and left, I think within a
17 month or two, you know, after that meeting.
18 That's number one.

19 The other point I would make is,
20 you know, we've had very high level DOE and School
21 Health Bureau people come to our committee before.
22 We had this conversation with them in 2005 and we
23 talked about the need at that point. Actually,
24 DOE staff at that point did some back of the
25 envelope calculations and they came up with a

1
2 figure that to put a reasonable mental health
3 program in every single school campus would cost
4 about 1 percent of the DOE budget.

5 The point they made to us--this
6 goes back to data--is, you know that's a huge
7 number but it's only 1 percent, it's doable, but
8 you have to demonstrate program effectiveness.

9 COUNCIL MEMBER LEVIN: I mean, to
10 be honest with you, it may save money in other
11 areas--

12 DR. CHARLES SOULE: [interposing]
13 Absolutely.

14 COUNCIL MEMBER LEVIN: --talk about
15 the entire city budget and emergency room visits
16 and it all kind of evens out I think or probably
17 is beneficial.

18 When I was asking the Department of
19 Education about programs in schools and they said
20 that there are 700 schools that either have
21 school-based mental health program clinic or
22 health center. The number they threw out was 700,
23 which leaves 1,000 schools that don't have
24 services. Then Deputy Chancellor Grimm mentioned
25 that you've got guidance counselors, you've got

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social workers.

In your assessment, in your professional assessment, this could be for anyone on the panel, what she described as available in the 1,000 other schools, is that in any way reasonable considered adequate in terms of assessment, referral, or therapy?

DR. CHARLES SOULE: I'll try first. Once again, there are two service types that you've got to distinguish. She was talking about prevention, and it's absolutely true that DOE has mental health related prevention services in every single New York City school. But prevention is targeted at everybody. It's, you know, what can we do to make sure that you have a health environment so that you don't develop mental health problems that require evaluation and treatment.

Evaluation and treatment, or intervention was her term for it, is a separate thing. By the way, there are not intervention programs in 700 plus schools. That's not what she was saying?

COUNCIL MEMBER LEVIN: There are

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not?

DR. CHARLES SOULE: No, and she didn't say that either. What she said is that there are school-based or school linked intervention programs in 700 plus New York City schools. The distinction being whether you're onsite or--

COUNCIL MEMBER LEVIN:

[interposing] Or offsite--

DR. CHARLES SOULE: --of, you know, there's some--

COUNCIL MEMBER LEVIN:

[interposing] And this goes to the question of the level of students that are doing the follow ups on the offsite versus the onsite.

DR. CHARLES SOULE: Right. The school-linked is a special model that really it's referral plus and they really work very hard to make those referrals stick.

COUNCIL MEMBER LEVIN: Okay.

JOANNE SIEGEL: But the other difference is whether you have a licensed professional on staff. I think that when you're talking about the prevention programs, you're not

1
2 necessarily talking about a licensed professional
3 the way you are with the outside agencies. The
4 community-based agencies that are coming into the
5 school are coming with--we cannot send somebody
6 who's not licensed into a school because, you
7 know, it's a satellite clinic. We are licensed by
8 OMH. They have guidelines as to who I can hire,
9 who I can send into the school. These have to be
10 licensed professionals who are able to do these
11 evaluations, assessments and diagnosis of the
12 students.

13 COUNCIL MEMBER LEVIN: I mean
14 lastly, if you could speak really quickly to the
15 question of funding gaps, talking about Medicaid
16 or third party providers. Even with Medicaid,
17 where are the funding gaps in terms of the
18 services that are provided and needed and those
19 that are reimbursable? I mean the big question is
20 how do we pay for this, cobbling together various
21 funding sources and at some point the city is
22 going to have to come up with some money? There
23 are gaps, there are cracks that I think that the
24 city has to provide the stopgap money for if
25 there's no way to conceivably get it through an

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insurance program.

JOANNE SIEGEL: Are you asking what percent of our budget there's a gap in? I guess I'm not quite sure what--

COUNCIL MEMBER LEVIN:
[interposing] That would be a good way to look at it, yeah.

DR. CHARLES SOULE: Let me jump on that if I can. You know, it varies agency by agency. But basically Medicaid or other third party reimbursement covers about 70 percent of what it costs to do this program right in a school. Now what do I mean by right? There are two gaps there. Number one, not every kid, even today, or family has coverage. But most of our providers are committed to the notion that we will provide the necessary care onsite regardless. But that means we have to eat that cost. That's number one.

Number two is that there's a whole range of doing school-based mental health right that is not at all reimbursable. It's all the school consultation, it's all the parent outreach, it's all the education, it's all the classroom

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2 interventions. True school-based mental health,
3 we like to say, is not just plunking a clinician
4 behind a closed door that happens to sit in a
5 school. That's good but that's not full school-
6 based mental health.

7 JOANNE SIEGEL: Right. What I'd
8 like to add though is I think it depends, your
9 reimbursement rate is different, if you're
10 associated with a hospital or not. My agency is
11 not associated with a hospital, and so our
12 reimbursement is less.

13 COUNCIL MEMBER LEVIN: Is lower.

14 JOANNE SIEGEL: And we've been sort
15 of looking at it and it's about 50 percent. The
16 cost of one clinician is paid for by Medicaid plus
17 other insurances. And the agency right now is,
18 you know, paying for the rest.

19 CHAIRPERSON KOPPELL: I'm going to
20 have to cut you off because we have a lot more
21 witnesses. Gale Brewer, do you have a quick
22 question?

23 COUNCIL MEMBER BREWER: Yes, very
24 quickly. Do you have some sense, again back to
25 this funding--first of all, thank you all. I've

1
2 met with you I don't know how many times and it's
3 exciting to see this moving forward. I can't
4 believe it. My question is on the funding issue,
5 it looks to me from what we heard today from DOE
6 that there are actual cuts in addition to what's
7 there now. So is that true? Are you finding that
8 because there's less state money that there won't
9 be as many programs?

10 JOANNE SIEGEL: I mean my program
11 is a program that I can speak to. I can't say for
12 sure but right now we are under fiscal discussion
13 of whether or not we can continue providing
14 services at all 20 schools that Interborough is
15 presently providing services in.

16 COUNCIL MEMBER BREWER: So the
17 number that we had earlier of maybe 25 could
18 actually be a lot more that we need to fund that
19 have current clinics?

20 JOANNE SIEGEL: Yes. I mean right
21 now I think the figures you have are through the
22 end of the school year. I think that you're going
23 to see a lot of agencies making changes effective
24 July 1.

25 DR. CHARLES SOULE: Right. The

1
2 take-home there is that--look, I've been doing
3 this work since 1999. There was tremendous
4 expansion in school-based mental health after 9/11
5 until last year. This is the first year in those
6 12 years, 13 years that there are actually fewer
7 school-based mental health programs operating in
8 New York City. I am telling you absolutely it
9 will be less even more so next year unless there
10 is further funding infused, absolutely.

11 JOANNE SIEGEL: Absolutely, no
12 doubt about it.

13 CHAIRPERSON KOPPELL: Thank you.

14 JANE LIMA-NEGRON: I just wanted to
15 add, because school-based health center programs
16 are not revenue generating, they usually are the
17 first one to be on the chopping block. So, mental
18 health services are very vulnerable.

19 COUNCIL MEMBER BREWER: Thank you.

20 CHAIRPERSON KOPPELL: Thank you.

21 DR. CHARLES SOULE: Thank you.

22 CHAIRPERSON KOPPELL: Our next
23 witness is Dr. Randi Herman from the CSA. She's
24 the First Vice President of the Council of School
25 Supervisors and Administrators. We're going to

1
2 have to be very strict. We have so many more
3 witnesses. We're going to be strict with our time
4 limits, unfortunately.

5 DR. RANDI HERMAN: I'm Dr. Randi
6 Herman, First Vice President, Council of School
7 Supervisors and Administrators. To frame the
8 conversation, I'm going to read an except from an
9 email I got from a principal during the ELA test
10 administration.

11 It was Thursday, April 26th, 10:00,
12 fifth grade student having a hard time on the math
13 test, had a history of violent outbursts. Teacher
14 suggested he take a walk to calm his nerves. He
15 refused. Teacher asked him to take the test
16 outside with a crisis para so he could calm down.
17 He refused to leave the room, getting louder and
18 louder, disrupting the test.

19 He was escorted to the save room
20 and on the way down was punching the wall, kicking
21 trashcans, recycling bins. The principal blocked
22 the door to prevent him from leaving the room and
23 give him time to get his anger out. While the
24 para tried to call the mother to come pick him up
25 from school or at least speak to him over the

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phone.

He began to throw desks, kicked and pushed over bookshelves, then started throwing things at the principal, including three-inch binders, plastic and wooden clipboards, saying--

CHAIRPERSON KOPPELL: [interposing]

How old was he?

DR. RANDI HERMAN: Fifth grade.

CHAIRPERSON KOPPELL: Fifth grade?

DR. RANDI HERMAN: Fifth grade.

The kid was repeating the following, "I want to kill you. I'm glad I finally made you bleed. I wish you were dead. I'm glad you're bleeding. I'm glad you're shivering. Are you scared? Good. Good, I was trying to get you in the head."

To cut to the chase, both had to be taken to the emergency room. The kid injured his foot from kicking so hard. The principal wound up with a couple of stitches in her hand because she was sliced by one of the binders that he threw.

CHAIRPERSON JACKSON: Where was safety at, at the moment? There's a safety officer in every school.

DR. RANDI HERMAN: Oh yes, there

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is. But they don't physically restrain students.

CHAIRPERSON JACKSON: I don't know if that's true or not.

DR. RANDI HERMAN: This, again, is a fifth grader.

CHAIRPERSON JACKSON: I understand that.

DR. RANDI HERMAN: He was making no attempt to harm himself. They're wondering about whether or not the child is going to be returned to the school and if so with what services.

Now, I will tell you from firsthand experience, I served as an assistant principal at a DOE school, PS 23 out in Queens which is a DOE collaborative with, at the time, Long Island Jewish Psychiatric as well as Queens Children's. We turned over 500 students a year. That means that the 500 that came in, in September, for psychiatric care, were completely discharged and 500 new in my building every year.

This type of behavior was prevalent. There was a lot of discussion at the time about the differences between behavioral issues and mental health issues. There still is.

1
2 But I would encourage you to take a look at the
3 correlation between the spike in what you're
4 hearing about today and the rolling out of the
5 special ed reforms. Because I will tell you that
6 you will find a positive correlation.

7 The level of service being offered
8 to children is much less than what they need and
9 what is appropriate for them. Just as I talked to
10 you about this young man, a fifth grader, with a
11 violent outburst, he probably couldn't handle that
12 testing situation, didn't feel prepared, felt
13 pressured and that was the only way he knew to
14 express it. Schools cannot handle this without
15 support.

16 You heard about the Cincinnati
17 model. I will tell you very quickly that the
18 financial basis for the model relies on 80 percent
19 Medicaid eligibility per school. That will allow
20 you to contract out the services, get
21 reimbursement through Medicaid and leverage the
22 funding to 100 percent of the students. The
23 question that is unanswered is who ensures the
24 quality and the provision of direct services to
25 children and families. It cannot be the school

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staff. It cannot be the principal.

CHAIRPERSON JACKSON: You know, the question of who ensures the quality was raised earlier. I don't know if you were here. Gale and myself were questioning them as far as Department of Education as far as who does the evaluations, whether or not the programs that are being provided are quality programs. Are they only depending on the State Department of Mental Health, you know, and who is evaluating it.

But clearly, the example that you read, which is a factual case documentation, I kind of--

DR. RANDI HERMAN: [interposing] It blows you away, doesn't it?

CHAIRPERSON JACKSON: Yeah. Being injured, one, as a staff member and trying to insure that the child doesn't injure him or herself, clearly when a child is talking about killing and injuring and making sure someone is bleeding, I clearly as a layperson think that that child needs to be evaluated whether or not concerning their--it may be, like you said. It may be like you said, the deep feelings about not

1
2 being prepared, not going to do well on the exam.
3 But there are some clear issues that need to be
4 addressed without a doubt. Based on your
5 description I would say as a layperson.

6 In that situation, as we discussed
7 and I've asked over the course of questioning and
8 answer with people, who makes the decision as to
9 when you call EMS. As I've said, does the teacher
10 make that? Does the AP? Does the principal?
11 Basically a response by one of the panelists is
12 that that decision can be made by anyone based on
13 the Chancellor's Regulations, even a teacher
14 dialing 911. But the majority all the time it's
15 made by either an assistant principal or principal
16 at that level as far as consultation.

17 DR. RANDI HERMAN: Generally with
18 the pupil personnel team, the school nurse,
19 guidance counselor, everybody weighs in.
20 Generally in an extreme circumstance like this
21 one, there's a very clear guideline that yeah,
22 they've got to go. This behavior is just too
23 dangerous.

24 CHAIRPERSON JACKSON: Yes. We've
25 heard even from the previous panel about even the

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Medicaid reimbursement funding is not enough.

DR. RANDI HERMAN: Right. There's a standard model and an enhanced model depending on your affiliation.

CHAIRPERSON JACKSON: That funding at the state level has been cut out and is not getting any better. That's clear a signal that the environment or the number of incidents are going to get worse and more and it's going to get worse for our students and the staff of the schools.

DR. RANDI HERMAN: All true. The principals' first responsibility is safe and orderly.

CHAIRPERSON JACKSON: Right.

DR. RANDI HERMAN: Principals will not be able to commit to a safe environment with these kinds of I want to say invisible threats to children and to their staff.

CHAIRPERSON JACKSON: When you say invisible threats you mean the mental health issues that exist?

DR. RANDI HERMAN: Mental health was generally considered an invisible illness

1 because you can't see it. You can't touch it.
2
3 It's demonstrated verbally. It's demonstrated
4 behaviorally. There's nothing really you can put
5 your finger on to say this child is mentally ill
6 and needs help. All you know is that there's
7 something wrong. We're not the professional
8 mental health advocates here. All we can tell a
9 mental health professional is we saw this, we
10 heard that, we think there's a need for an
11 evaluation, for an assessment. That's as much as
12 the educators can do.

13 And in consultation with a mental
14 health professional, maybe we can put some
15 procedures and protocols in place to prevent the
16 escalation of behaviors, maybe.

17 CHAIRPERSON JACKSON: Randi, Dr.
18 Herman, now you're the vice president of CSA, the
19 Council of Supervisors and Administrators, and you
20 represent principals, assistant principals and
21 other professionals, administrators.

22 DR. RANDI HERMAN: Correct.

23 CHAIRPERSON JACKSON: As a union,
24 have you had any discussions with the Department
25 of Education about this increasing issue of the

1
2 mental health issues that are going to be ever
3 increasing as a result of the cuts in funding, so
4 forth and so on? If so, what has the Department
5 of Education's reaction been?

6 DR. RANDI HERMAN: I brought the
7 issue to Chancellors consultation not long ago,
8 particularly citing the rise in ER visits and the
9 911 calls from schools. I did say something about
10 it perhaps being a misuse of 911 and what
11 alternative could the schools have in place of
12 calling 911. Because while a 911 is sometimes
13 necessary, well the kid who's being disruptive as
14 in the case that I read you earlier and the person
15 having a heart attack. Well, where do you go
16 first? Are we in fact diverting city services
17 that shouldn't be used for this? Should there be
18 something else put in place? Should there be
19 other protocols, other recourse for schools?

20 You heard that just the 911
21 transport and response is traumatic for a kid,
22 particularly a fifth grader or younger. You don't
23 want to do that to a child.

24 CHAIRPERSON JACKSON: So just
25 finally, you read an exact situation that

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occurred.

DR. RANDI HERMAN: Correct.

CHAIRPERSON JACKSON: I think it was last week.

DR. RANDI HERMAN: Yep, April 26th.

CHAIRPERSON JACKSON: Was that individual evaluated? I would assume that individual, or you said both the student and the principal were taken to the hospital.

DR. RANDI HERMAN: Correct, and released.

CHAIRPERSON JACKSON: And you said the principal received a couple of stitches.

DR. RANDI HERMAN: Correct.

CHAIRPERSON JACKSON: The student, is the student back in school or what, if you know?

DR. RANDI HERMAN: Not yet. According to this, there was a superintendent suspension conference and he was supposed to be assigned to a buddy school. At the conclusion of the suspension however, he's supposed to return to his school.

CHAIRPERSON JACKSON: Do you know

1
2 if, for example, that individual was cleared by
3 the mental health professionals at the hospital?

4 I would assume that either a child psychiatrist
5 interviewed the child to make a determination
6 whether or not, you know, it was just acting out
7 or whether or not there are some psychological
8 issues or the medication or whatever. Do you
9 happen to know?

10 DR. RANDI HERMAN: Well, since he
11 was--

12 CHAIRPERSON JACKSON: [interposing]
13 I just wanted to play out this in order to see
14 what happened with the child.

15 DR. RANDI HERMAN: Afterwards.

16 CHAIRPERSON JACKSON: At the
17 hospital.

18 DR. RANDI HERMAN: EMS took the
19 child to Bellevue.

20 CHAIRPERSON JACKSON: Okay.

21 DR. RANDI HERMAN: So Bellevue does
22 have facilities for pediatric evaluation. So my
23 assumption would be you're absolutely correct that
24 he was evaluated. However, this email does not
25 say that there was any follow up.

1
2 CHAIRPERSON JACKSON: Okay. Thank
3 you for coming in. Let me turn to my co-chair
4 Oliver Koppell.

5 CHAIRPERSON KOPPELL: Thank you.
6 Thank you for appearing today. We have actually
7 quite a lot more witnesses. Very quickly, Council
8 Member Brewer.

9 COUNCIL MEMBER BREWER: My question
10 is I've visited a lot of the clinics and I find
11 that the principals are dying for the culturally
12 appropriate. So do you have a sense that your
13 principals and you have advocated for these
14 clinics in a very articulate, loud way?

15 DR. RANDI HERMAN: I believe so. I
16 think that if you look at some of the principals
17 who really know how to work the system and the
18 Medicaid reimbursement, they were able to do their
19 own outreach and affiliate with a variety of
20 social services to give the school the support
21 that it needed.

22 COUNCIL MEMBER BREWER: Okay. I
23 think that works in some cases. It's my
24 experience that the funding doesn't go as far as
25 the principals would like. I know principals who

1
2 have lost quality mental health professionals
3 because there isn't the funding.

4 DR. RANDI HERMAN: Well, if you
5 take a look at the website, it's very clear that
6 when you contract out, whatever is not covered,
7 they debit your school budget.

8 COUNCIL MEMBER BREWER: Okay. All
9 right, thank you.

10 CHAIRPERSON KOPPELL: Thank you
11 very much. If you have a proposal as to what the
12 Council could advocate in terms of improving the
13 provisions of these services without, you know,
14 busting. I mean you talk about 1 percent of the
15 Department of Education budget. That's \$200
16 million I think. So we're not going to get \$200
17 million. So if it takes 1 percent to provide
18 these services in every school, I don't know where
19 that number came from but that's not going to
20 happen.

21 DR. RANDI HERMAN: Take a look at
22 the IBO report, increase the tax on cigarettes.

23 CHAIRPERSON KOPPELL: Well, okay.
24 Looking at it realistically, if you have a
25 proposal that would be, you know, in the area of

1
2 say \$3-\$5 million that your supervisors would
3 recommend, we'd like to look at what model you
4 would recommend in terms of this year's budget.
5 Because I know I at least and I know Gale Brewer
6 and I know Steve Levin, we want to make a proposal
7 but we want it to be within the realm of realism.
8 Not now, we welcome your submission.

9 DR. RANDI HERMAN: No, not now.
10 I'll put it together for you.

11 CHAIRPERSON KOPPELL: Right. Thank
12 you. Thank you. The next panel: Kathryn
13 Salisbury from Mental Health Association; Alan
14 Ross from the Samaritans; Fiodhna O'Grady from the
15 Samaritans; and Nelly Boggio from St. Luke
16 Roosevelt Hospital Center. We're going to try and
17 really stick to the timetable, not because what
18 you have to say is not valuable but just we're
19 facing an exhaustion factor

20 [Pause]

21 CHAIRPERSON KOPPELL: Why don't we
22 go in that order?

23 DR. KATHRYN SALISBURY: Thank you
24 Chairs Koppell and Jackson. My name is Dr.
25 Kathryn Salisbury and I'm Vice President of

1
2 Programs at the Mental Health Association of New
3 York City.

4 The Mental Health Association has a
5 three-part mission of education, advocacy and
6 services. We also run 1-800-LIFENET, New York
7 City's only 24 hour 7 day a week multilingual
8 suicide prevention and crisis services and the
9 National Suicide Prevention lifeline.

10 I'm so pleased that I was able to
11 follow Dr. Charlie Soule, who said so many of the
12 things that needed to be said today. So I'm going
13 to skip a lot of my testimony, amplify a couple of
14 points that Charlie made and offer a few
15 recommendations for the Council.

16 To reiterate Dr. Soule's point
17 about not forgetting about elementary school
18 children, Gabriel was the 7-year-old boy in the
19 Bronx who attended, I believe it was PS 67. He
20 was 7-years-old and in the second grade. He was
21 the young man who had been transported several
22 times by EMS to the hospital, only to be returned
23 to school.

24 I also want to reiterate Dr.
25 Soule's points about the importance of enhancing

1 training and support for school staff. They
2 really do need additional training to help them
3 avoid these unnecessary and costly ER visits.
4 Just parenthetically, the EMS trip alone I believe
5 costs \$515. That doesn't even count what the ER
6 visit costs or if ACS had to be there and all of
7 the other associated costs. So I think there are
8 great cost savings if we employ more effective
9 approaches to being able to handle the disruptive
10 behaviors of students within schools.
11

12 I think the mobile response teams
13 are certainly a promising program. They're only
14 in 15 schools. There are three mobile response
15 teams. We might even think about expanding that
16 to include not only referrals to the community but
17 finding in-school supports for the youngsters who
18 they are thinking about transporting through EMS
19 to the ER.

20 I think to Councilwoman Brewer's
21 point, we would like to make sure that there is a
22 means, either through the Department of Education
23 or another entity to gather data about the use of
24 EMS for children in emotional crisis. We need to
25 know where the children are being referred from by

1
2 school, what the patterns of referral are by
3 neighborhood and what the referral reasons are and
4 the outcomes achieved in order to make wise
5 investments in enhancing the school mental health
6 services in the city.

7 In closing, I'd just like to say we
8 really applaud your efforts to expand school-based
9 health clinics to include mental health services.
10 And also that it is very important that--we would
11 like to ask you to collaborate with the DOE to
12 review and clarify the relevant Department of
13 Education regulations around suicide prevention
14 and intervention, because I think that there are
15 messages that are being sent that don't ensure the
16 safety of our students anymore than perhaps better
17 regulations could.

18 So thank you very much. We would
19 be happy to work with the Council on any of these
20 issues as you move forward.

21 CHAIRPERSON KOPPELL: Thank you.

22 Fiodhna O'Grady, do you want to go next?

23 FIODHNA O'GRADY: Yes, please. My
24 name is Fiodhna O'Grady, Director of Operations at
25 Samaritans of New York, the community-based

1
2 organization devoted to suicide prevention. Thank
3 you to all the members of the Committees on Mental
4 Health and Education for addressing the issue of
5 School-Based Mental Health Services today and for
6 inviting Samaritans to provide our perspective on
7 ways, working together, we can improve our
8 responses to at-risk students in New York City
9 public schools.

10 Thanks to the City Council's
11 increased efforts to advance suicide prevention in
12 New York City, suicide is no longer the blind spot
13 it was on the City's public health agenda ten
14 years ago. Your ongoing support for Samaritans
15 24-hour suicide prevention hotline is one example
16 of your devotion to this cause.

17 As the first CBO to provide suicide
18 prevention professional development to New York
19 City public school staff beginning over 25 years
20 ago, we also applaud the New York City Department
21 of Education's significant strides in promoting
22 and implementing suicide prevention awareness and
23 policies.

24 Yet, in spite of these first
25 efforts, as the DOE Chancellor's Regulations on

1
2 suicide state, "the number of suicides and
3 attempted suicides amongst school-age youth has
4 increased by alarming rates in recent years."

5 This statement should come as no surprise
6 considering the Youth Risk Behavioral Survey that
7 consistently documents the increased levels of
8 risk of students.

9 Findings in line with former New
10 York State Office of Mental Health Medical
11 Director Dr. Lloyd Sederer that "rates of
12 depression in New York City public schools have
13 been detected by the YRBS to be as high as one in
14 three students," and those of the American
15 Psychiatric Association that state "over half of
16 all young people who suffer from depression will
17 eventually attempt suicide at least once and more
18 than 7 percent will die."

19 For close to 20 years, I have
20 personally worked with DOE guidance counselors,
21 social work and other student support personnel
22 staff in addressing their needs tied to responding
23 to students at-risk for suicide. The stories I
24 hear, incidents that are reported and problems
25 they face are constantly increasing.

1
2 What Samaritans has learned in 50-
3 plus years of providing suicide prevention and
4 education services throughout the world is that a
5 broad-based public health model approach works
6 best.

7 Provide initiatives, programs and
8 services that are integrated, and provide linkages
9 built on community, clinical and academic
10 collaborations. Yes, put more mental health
11 professionals in the schools, there is no
12 question. But also address the need for broad-
13 based education and training. And increase
14 collaborative efforts, including utilizing
15 community groups experienced serving specific
16 populations and integrating resources with
17 research into both best and promising practices.

18 An example of this is Samaritans'
19 New York State OMH funded "New York City Guide to
20 Suicide Prevention, Planning and Resources" which
21 you have in your packet.

22 Another example is Samaritans free
23 suicide prevention professional development
24 workshops funded by member line items like the one
25 we presented yesterday at the Bronx which trained

1
2 close to 220 DOE student support personnel from
3 over 150 Bronx schools or sites. These are all
4 the personnel that people have been speaking
5 about: guidance counselors, social workers,
6 suicide prevention liaisons, SAPIS, Child First
7 Networks and more.

8 With no further ado, I will
9 introduce Executive Director Alan Ross.

10 ALAN ROSS: Pretty fast. My name
11 is Alan Ross. I'm Executive Director of the
12 Samaritans of New York. I want to thank both the
13 Committee on Mental Health and Education for
14 giving Samaritans the opportunity to talk today.

15 I personally began providing
16 suicide prevention training to New York City
17 Department of Education schools, guidance
18 counselors, social workers and teachers, one
19 school at a time, starting back in 1988. And
20 though Samaritans focus is on preventing suicide,
21 we were working and continue to work with
22 frontline student support personnel that respond
23 to students dealing with alcohol and substance
24 abuse, child abuse, sexual assault, neglect,
25 domestic violence, gender identity issues, mood

1
2 disorders and every kind of problem and behavior
3 imaginable.

4 Twenty-five years and 30,000
5 trainees later, I think if you look at the people
6 doing this work, they're hard-working, they're
7 motivated, they're dedicated but they find it very
8 difficult, as has been stated, to respond to and
9 identify people with mental health issues.

10 We've done a lot of surveys on
11 this. We have tremendous anecdotal information.
12 The participants themselves will state they do not
13 feel prepared. They do not feel they have enough
14 training. They do not feel comfortable responding
15 to people who are depressed, in distress and
16 suicidal.

17 One of the issues that we would
18 bring up is that many times there's a sense of
19 inadequacy. We've been talking here about who's
20 calling 911 and what the reporting process is but
21 you've got to trace the tree back further.
22 There's a line, a chain of communication that goes
23 on that can start with a SAPIS, it can start with
24 a teacher, it can start with someone in the
25 lunchroom. So there's a question of a broad-based

1 education and training for the entire community.

2 I'm leaving my printed remarks there.

3
4 Everyone is talking about a public
5 health approach, but we keep focusing on
6 statistics and program development. Yes, by all
7 means put mental health professionals in schools.
8 But a public health model engages the entire
9 community.

10 One of the examples we give is we
11 do fire drills in schools to prepare community to
12 respond to emergencies. We should have, with the
13 rate of emotional problems, distress, self-direct
14 violence, crisis and suicide, we should be
15 prepared to deal with emotional drills, emotional
16 fire drills, and it should be across the
17 community. It shouldn't just be guidance
18 counselors and social workers, it should be
19 teachers, it should be security, it should be
20 everybody in the program as well as parents. So
21 you have to take a broad based public health
22 approach if you're going to see a difference in
23 these things.

24 I think the other issue that you
25 have to look at, which is a very baseline issue.

1
2 We spoke to 220 people yesterday in the Bronx.
3 They will say they don't feel comfortable with
4 this issue. You don't see what you're not
5 comfortable looking for.

6 So we have some very basic issues
7 here that are seeds of this problem that we're not
8 dealing with. So yes, you need the services and
9 you need the professionals but you have to deal
10 with some of the core issues.

11 Samaritans believes that there are
12 many ways to do this. We work with DOE. City
13 Council has been very supportive of this. We have
14 a capacity to do education and training to over
15 1,200 Department of Education guidance counselors,
16 social workers, SAPIS counselors and nearly 800
17 schools in a very cost effective manner. We've
18 put a proposal in front of you, entitled "A
19 Comprehensive Approach to Responding to Students
20 at Risk." So we're certainly willing to help and
21 participate in this.

22 But we also would like to see all
23 stakeholders, community groups, professional
24 groups take part in this conversation because
25 otherwise we're just dealing with a manner of

1
2 diagnosing or a matter of who's calling 911.
3 Basically people are calling 911 because they're
4 scared and they don't know what other options
5 exist. When you do crisis intervention and
6 suicide prevention training, you teach people
7 there are other options. One of them is--

8 CHAIRPERSON KOPPELL: [interposing]
9 I'm going to have to cut you off because--

10 ALAN ROSS: [interposing] Just one
11 comment.

12 CHAIRPERSON KOPPELL: Okay, one
13 comment.

14 ALAN ROSS: We're talking DOE
15 responses. No one is talking fire safety, police
16 safety. There's a broader community that can help
17 with these kinds of issues. They should be a part
18 of the conversation.

19 CHAIRPERSON KOPPELL: Thank you. I
20 think Ms. Boggio is next. You have someone else
21 there. Is he with you?

22 DR. NELLY BOGGIO: Yes. My name is
23 Dr. Nelly Boggio.

24 CHAIRPERSON KOPPELL: Press the
25 button please.

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DR. NELLY BOGGIO: I'm sorry?

CHAIRPERSON KOPPELL: Press the
button.

DR. NELLY BOGGIO: Sorry. My name
is Dr. Nelly Boggio. I'm a pediatrician and the
medical director of School-based health clinics at
St. Luke's Roosevelt Hospital Center. With me is
Dr. Ulrick Vieux. He's our Mental Health Director
and psychiatrist at our school-based health
centers.

We're here really to talk a little
bit about the services that we provide as well as
some of the issues that we're meeting up with.

At St. Luke's Roosevelt Hospital
Center we have three school-based health clinics.
One at A. Philip Randolph Campus High School, the
other at Louis D. Brandeis Campus High School, and
the other at Martin Luther King, Jr. Campus High
School.

We recognized a very long time ago
at St. Luke's Roosevelt the importance of mental
health services that our student population really
needed in these clinics. As a result of that, our
school-based health clinics went under the

1
2 direction of the Child and Family Institute in the
3 Department of Psychiatry at St. Luke's Roosevelt.
4 That's pretty unusual for school-based health
5 clinics. Usually they run out of the department
6 of pediatrics in hospital centers.

7 We still provide comprehensive
8 medical care but we have strongly felt for so many
9 years the need for stronger, more comprehensive
10 mental health services.

11 Many of the students come from such
12 dysfunctional homes that they do not have
13 education as a priority. We meet students who
14 have been victims of physical and sexual abuse,
15 dating violence, bullying and stalking, substance
16 users, and those who have intimate knowledge of
17 having multiple family members incarcerated.

18 These students are depressed,
19 angry, overtly hostile at times, or feeling
20 terrorized and unsafe, even in school. The poor
21 judgment they constantly exhibit is a byproduct of
22 their environment and lack of life experience.
23 Watching these students tread water to stay afloat
24 without the cognitive tools and emotional support
25 they need is sometimes like watching a beached

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2 whale. The struggle sometimes seems futile to
3 them.

4 For many years we have realized
5 this disparity in our provision of comprehensive
6 health services. Now under the direction of CFI
7 and with the integration of outpatient psychiatric
8 services in the school-based health clinics, we
9 are beginning to address the needs at the tip of
10 the iceberg. We started at Martin Luther King,
11 Jr. High School to try to build a mental health
12 model that we could then expand to our other
13 clinics.

14 The reason for starting at MLK was
15 because the physical space allowed for multiple
16 medical and mental health providers to be present.
17 There are two exam rooms and two mental health
18 offices. Presently we have two social workers,
19 one psychologist, a social work intern, three
20 psychiatry fellows and one supervising
21 psychiatrist who spend one to several sessions per
22 week at the clinic.

23 We provide crisis intervention,
24 consultation and training to school staff, group,
25 individual, and family therapy. We also provide a

1
2 unique art therapy program called CARING to
3 students in one of the schools: Art, Imagination,
4 and Inquiry.

5 Over the past year, we have seen a
6 30 percent increase in patient referrals to our
7 mental health providers by either the medical or
8 school staff. In response to this increase, we
9 will be adding one more psychologist to our staff
10 in September 2012.

11 CHAIRPERSON JACKSON: Who's paying
12 for it?

13 DR. NELLY BOGGIO: I'm sorry?

14 CHAIRPERSON JACKSON: Who's going
15 to pay for that psychologist? Especially with
16 everything that was said.

17 DR. NELLY BOGGIO: At St. Luke's
18 Roosevelt a lot of our services for Martin Luther
19 King Jr. High School is in-kind services. That's
20 number one. We did have child and family clinic
21 plus, which you heard had ended its funding in
22 December. But because of the number of referrals
23 that we have at the school, we have decided to
24 continue our services through the outpatient
25 psychiatry clinics directly at Martin Luther King.

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2 We do not have the funding, you
3 know, the New York State Department of Health does
4 not provide the funding for us to have just one
5 person there. So we have to kind of piecemeal it
6 with multiple mental health providers, which is
7 not necessarily the best model but we're making
8 the best with what we have.

9 Presently, our clinic is being
10 threatened to be downsized. One of our mental
11 health offices, our rest area for students, and
12 our medical office assistant's space is being
13 taken away so the space can be incorporated into a
14 library that is being relocated to the front of
15 the school building. That will leave the clinic
16 with only one office to be shared by nine mental
17 health providers this September.

18 The use of the mental health office
19 with the size and the windows it has, has
20 functioned wonderfully for different types of
21 therapies from meetings with families so no one
22 feels claustrophobic, to treating trauma victims
23 and teaching them relaxation exercises, to
24 treating anxiety and depression where it is
25 helpful to have natural light so students are able

1
2 to refocus and regulate themselves, and working on
3 energy therapy, where students--

4 CHAIRPERSON KOPPELL: [interposing]
5 I think your model is very important but because
6 we have so many other people, we're going to have
7 to ask you to sum up, one or two sentences please.

8 DR. NELLY BOGGIO: Okay. We
9 understand the need for the library and that they
10 want the library to be welcoming, aesthetically
11 pleasing and they want as much light in the
12 library as possible. But, you know, without the
13 adequate space for mental health providers to do
14 the job that they need, we're really asking that
15 our space be excluded from this renovation and not
16 be taken away from us.

17 CHAIRPERSON KOPPELL: I think your
18 Councilperson is here.

19 COUNCIL MEMBER BREWER: You and I
20 don't agree on that. I sent you an email
21 yesterday. It's my allocation that is paying for
22 the library. My understanding from SCA and from
23 all the principals yesterday is that your space is
24 included. So we should have offline discussion.

25 DR. NELLY BOGGIO: Okay. I have

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not received any email.

CHAIRPERSON KOPPELL: I think you'll deal with that directly with Council Member Brewer. Thank you, this panel, very much. I'm sorry to rush you, but you all make an important contribution here. Thank you.

We now have Wendy Brennan from NOMI; we have Heather Mermel from the Coalition of Behavioral Health Agencies; Ellen it looks like McHuott, Parent to Parent; and Avni Bhatia, Advocates for Children.

[Pause]

CHAIRPERSON JACKSON: Ellen McHuott is not here. You can call somebody else.

CHAIRPERSON KOPPELL: Keren Farkas from the New York Lawyers for the Public Interest, we'll ask you to join because one of the people I called is not here. So we'll go in that order: Wendy Brennan, Heather Mermel and then Ms. Bhatia and then Ms. Farkas.

WENDY BRENNAN: Good afternoon. My name is Wendy Brennan. I'm the Executive Director of NAMI-NYC Metro. We provide peer led services to parents and consumers impacted by mental

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illness.

Nationally, one in ten children have a serious emotional disturbance, and more children suffer from psychiatric illness than from autism, leukemia, and HIV/AIDS combined. But fewer than 50 percent of the children with a serious mental health diagnosis get treatment. This is a serious public health issue. The challenge before us, particularly in the schools, is to reduce the stigma surrounding mental illness and to improve the way the school system engages with children and families struggling with mental illness.

The story I am about to share about Lourdes, which is not her real name, is unfortunately not an isolated incident. By the time Lourdes was 9-years-old, she had been diagnosed with bipolar disorder. When she got angry, she ran around and harassed the other children in school. One day, the teacher felt she couldn't handle Lourdes' behavior. Her solution was to take the 9-year-old outside the building and leave her alone on the steps. The teacher then called mom to pick up Lourdes. Mom was in

1
2 Riverdale at the time working as caretaker for an
3 elderly woman. Lourdes' school was in Far
4 Rockaway. It is likely that Lourdes was waiting
5 outside alone for several hours before her mom
6 came.

7 Too often, we hear from parents
8 that children with mental illness are mistreated,
9 locked in cupboards, and taken away in handcuffs.
10 More often than not, families are blamed for
11 causing the illness; too often threats about
12 notifying the Administration for Children's
13 Services are made, and most often when parents
14 refuse to give their children psychotropic
15 medication. Rarely is anyone available to help
16 families to access the services.

17 We believe that a cultural change
18 in the school system can help reduce the stigma
19 surrounding mental illness and get families the
20 care and treatments available to them. Last week,
21 the New York State legislature introduced a mental
22 health education bill that would help ensure
23 greater integration of mental health teaching in
24 public schools. We support this legislation and
25 urge the New York City Council to support it as

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well.

Teaching our children that the distinction between physical and mental health is arbitrary and that's an important step in eliminating stigma.

Just as importantly, teachers, guidance counselors and parent coordinators must become more knowledgeable about mental illness.

Currently, we work with the Administration of Children's Services to train frontline child welfare workers. Through the evidence-based, six-week NAMI Basics class, ACS staff are learning to understand that bad behaviors are not willful but are symptoms of the illness; that it is possible to improve communications skills with a sick child and to de-escalate challenging behaviors; that mental illnesses are biological in nature; and that more often than not, parents are not to blame. Thank you.

CHAIRPERSON KOPPELL: Thank you very much. The next witness please? That's just the beginning, not the end.

HEATHER MERMEL: That was very

1
2 quick. Chairperson Koppell and Chairperson
3 Jackson, I want to thank the opportunity to
4 testify before you today on the oversight of
5 school-based mental health services. My name is
6 Heather Mermel. I am the Director of City and
7 Federal Policy and Advocacy at the Coalition.

8 You have my written testimony
9 before you. In the interest of time, I'm going to
10 skip over most of it because it's been discussed
11 before about the prevalence and need for mental
12 health services and the lack of school-based
13 mental health services in New York City public
14 schools.

15 I want to highlight just a few
16 things, one about the financing of school-based
17 mental health services. I know we've been talking
18 about that on the last few testimonies a lot. But
19 what I really want to emphasize is that the
20 majority of school-based mental health programs,
21 so those are the separate standalone, not part of
22 the health centers, are operating with a deficit
23 and a significant deficit. That's because of many
24 factors.

25 One of them, as we talked about

1
2 before, is the inadequate or not reimbursable
3 health services. Those range from--I know one of
4 the Council Members had asked before what types of
5 services are not reimbursable. Several of the
6 services are crisis intervention for students who
7 are not already seen in the mental health clinic.
8 As you can imagine, most of the crises that school
9 counselors respond to are for children who are not
10 already seen in the clinic. So, all of those
11 services are not reimbursable.

12 Trainings and also consultation
13 with teachers and classroom observations, all key
14 services to providing quality mental health
15 services, are not reimbursable.

16 So therefore, we need to find a
17 funding stream to be able to pay for those
18 services, which I know many people before me have
19 testified before.

20 So what happens, as we've
21 mentioned, is that mental health programs end up
22 absorbing all of those costs. Due to Clinic Plus
23 ending, which people have referenced before and
24 simply the constraints that we're in, programs are
25 being faced with the reality that they either have

1
2 to close their doors or that they're going to have
3 to continue to run it with a deficit and have to
4 explain to their board as to why this program is
5 losing dollars, which is a huge problem.

6 So we need to find dollars to be
7 able to support this. I have laid out in my
8 testimony a number of recommendations, but I'm
9 just going to highlight a few of them. One of
10 them is that hopefully that the City Council and
11 the Administration can find dollars to designate
12 for school-based mental health services. We also
13 want to promote a policy that would deter schools
14 from the regular use of emergency services for
15 psychiatric or behavioral crises.

16 We want the Department of Health
17 and Mental Hygiene, the Department of Education
18 and the New York State Office of Mental Health to
19 work together in a formal way, whether that be
20 creating a special task force, to address all of
21 the current issues that we've been talking about
22 here at the hearing, and come up with
23 recommendations. For example, they need to review
24 the regulatory and financial barriers to providing
25 mental health services in school settings and make

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the necessary changes.

For example, in the OMH regulations, it says that you cannot provide when you can do after school hours. So we want the change to be made that after school hours actually starts at the end of a school day. That it doesn't end after 5:00 because at 5:00 most kids are not at school anymore. So that's just something that's a technical change that would be an easy change, hopefully.

I know my three minutes are up, but please refer to our other list of recommendations.

CHAIRPERSON KOPPELL: Thank you very much. I do have you recommendations and it's a very thoughtful presentation and we will definitely review it. Thank you very much.

HEATHER MERMEL: I'm happy to answer questions at a later date.

CHAIRPERSON KOPPELL: Right. Our next witness? Yes, please.

AVNI BHATIA: Hi, my name is Avni Bhatia. I am an attorney at Advocates for Children of New York. I'm a fellow there. I focus specifically on helping students with

1
2 emotional and behavioral challenges get the
3 support they need in school. I'm also a member of
4 the Dignity in Schools campaign, which is a
5 citywide coalition that is working on shifting the
6 culture of our schools away from punishment and
7 exclusion and towards positive approaches to
8 discipline and safety.

9 I just wanted to talk, a lot of
10 people have given case examples already, but in my
11 work every day I see the consequences that the
12 shortage of school-based mental health services
13 has on our students in our schools. I just wanted
14 to highlight three case examples.

15 The first is actually the very same
16 case that Dr. Herman spoke about before. That
17 parent of the fifth grade student is my client. I
18 just wanted to give a little bit of background--
19 you guys heard most of the story already--and give
20 a little bit of the point of view from the student
21 and the parent also.

22 This is a child who is classified
23 as emotionally disturbed. He has a disability.
24 This is a child who Advocates for Children wanted
25 to get into a state funded private school. This

1
2 school that the student goes to is part of phase
3 one of the special ed reform whereby students must
4 be served in their home schools. So we were told
5 that no, no, this student will be served right
6 here at this school.

7 A para was given to the child, but
8 clearly, as you can see by the incident that
9 occurred, the para was not sufficient. The para
10 could not intervene in the incident that happened
11 last week. So, again, I think this link between
12 mental health services and the special ed reform
13 is really important to consider.

14 I also think the incident points to
15 the need for in addition to mental health
16 services, staff bring trained in de-escalation and
17 crisis intervention services. This child was
18 locked by himself in the responsibility room, is
19 what it was called. Locking a child who is
20 extremely upset into a room with tables and chairs
21 and bookcases is not the appropriate way for
22 anyone to deal with the situation. School staff
23 needs to know that that's not okay.

24 Another case I want to talk to you
25 about is a 6-year-old in Queens. EMS has been

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2 called on this student twice in the past five
3 weeks, because she was crying and throwing a
4 tantrum. Both times the student was physically
5 restrained by EMS staff, brought in an ambulance
6 to the hospital and then immediately discharged
7 because she was not a danger to herself or others.

8 The third very quick example, on a
9 slightly more positive note, some of you may
10 remember Joseph Anderson, who made headlines last
11 year because he was handcuffed. He was the 6-
12 year-old who was handcuffed because of a tantrum
13 he threw.

14 His mother works with Advocates for
15 Children. In some good news, he now attends a
16 state funded non-public school where he receives
17 mental health services. He gets to see a
18 counselor whenever he needs it, whenever a crisis
19 occurs. Crises have occurred since then. But
20 there have been no handcuffs involved, no
21 ambulances involved and he is overall thriving in
22 his new environment. So that's just an example of
23 the positive impact that school-based mental
24 health services can have.

25 CHAIRPERSON KOPPELL: Thank you

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very much, and our next witness?

KEREN FARKAS: Good afternoon. My name is Keren Farkas. I am a staff attorney at New York Lawyers for the Public Interest. NYLPI contracts with the New York State Commission of Quality Care and Advocacy for People with Disabilities to provide federally mandated protection and advocacy services throughout New York City.

We advocate on behalf of thousands of individuals with disabilities on a wide variety of issues, and have a significant special education practice.

I submitted my written testimony to the Council and I thank you for the opportunity for being here. A lot of what I was planning on saying was already stated by the many advocates, special education attorneys and otherwise here. I just want to emphasize a few points rather than going through the testimony, which I hope is helpful to you when you have the opportunity to read it later.

CHAIRPERSON KOPPELL: Yes, thank you.

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2 KEREN FARKAS: But the issue that
3 we see--we've heard from a lot of school-based
4 mental health providers and from people who
5 advocate for having school-based mental health
6 services, which is an integral part of this whole
7 thing.

8 But a lot of the issues that we
9 hear from the parents as advocates is questioning
10 the acts of school personnel who may or may not be
11 mental health professionals, and the choices that
12 they make.

13 So when the Council thinks about
14 funding and budgeting certain things, while we
15 need clinicians and trained personnel to do crisis
16 de-escalation and mental health services or
17 diagnosis, we also need the teachers and the
18 paraprofessionals who are assigned to these
19 students, a lot of times the crisis
20 paraprofessional, as Avni is discussing in this
21 case, what kind of training do they get?

22 This really needs to be training
23 for school personnel who may or may not have a
24 background in mental health services, because
25 students classified with emotional disturbance by

1
2 definition have mental health issues, and they are
3 required to an appropriate education. Part of
4 getting that education is addressing the emotional
5 needs that they have, which happens by school
6 staff as well as mental health professionals.

7 The other larger point I want to
8 make is about the fact that parents are really
9 taken out of the decision making process to
10 provide their child with mental health treatment
11 and medical treatment. It's been discussed
12 previously in situations how parents are notified
13 when the school has made a decision to take their
14 child to the hospital, and how the example that
15 Legal Services NYC-Bronx came with their parent
16 that this is not an isolated occurrence. That
17 parents have the choice to either call a family
18 member or go to school or leave their job or let
19 their child go through the traumatic experience of
20 going to the ER.

21 School personnel need to be trained
22 that this is not--this shouldn't be what they go
23 to so quickly. There needs to be a stabilization,
24 a crisis management technique before they run to
25 EMS.

1
2 So, in summary, we share the
3 concern of the other special education advocacy
4 and legal organizations here today. We look
5 forward to working with you towards improving
6 practices and thank you for holding this hearing.

7 CHAIRPERSON KOPPELL: We thank you
8 all very much. It was valuable to hear from you.
9 Many of things that you said was said before but I
10 thought it was very valuable to hear. Thank you.
11 You have a question? Sure.

12 CHAIRPERSON JACKSON: Thank you. I
13 want to discuss in general as far as the
14 situation, the case that was brought up, not
15 naming any specifics about the fifth grade
16 student, which is your client. From your
17 perspective in general, is the administration
18 supposed to lock a child or close a door and leave
19 a child like that in a room by themselves? Or
20 based on the regulations or if you know, an adult
21 was supposed to be in the room with the child?
22 I'm asking that one question because you've heard
23 the testimony that the child was throwing this
24 that and the other. I'm not talking about that
25 specific child. I'm talking about in general. Is

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the child supposed to be left alone or with--

AVNI BHATIA: [interposing] No, I don't believe it's appropriate to lock children alone in a room.

CHAIRPERSON JACKSON: Okay. I had asked the question if a child, a fifth grader, and I don't know, it's irrelevant whether the child is a male or a female and the size of the children because some fifth graders can be 4'10" and some can be 5'5". Some can weigh 60 pounds and others could weigh 150 pounds. Obviously from a size point of view that's a huge difference. But I ask the question and I don't really know the answer. Maybe you know. In the situation that was described, can a safety officer, for example, put restraints on the child in order to restrain that child from injuring others or him or herself?

AVNI BHATIA: Well, I don't know if we needed to get to that point, you know, in the first place.

CHAIRPERSON JACKSON: Okay. No, I hear you.

AVNI BHATIA: That's my concern. This student was upset because of anxiety related

1
2 to being able to finish his math test. You know,
3 if that could have been addressed at that moment,
4 there would be no need to talk about school
5 safety--

6 CHAIRPERSON JACKSON: [interposing]
7 Maybe the staff did not have the appropriate
8 training to address that. Maybe--

9 AVNI BHATIA: [interposing]
10 Exactly.

11 CHAIRPERSON JACKSON: I'm not
12 saying they didn't or they did.

13 AVNI BHATIA: Training for
14 teachers, training for the paraprofessional, in
15 addition to the mental health services that we've
16 been talking about today. Any and all of those
17 would have been helpful in this situation and we
18 wouldn't even be needing to talk about restraints.

19 CHAIRPERSON JACKSON: Because in
20 what was described, I believe the principal or
21 staff member was also injured in that. I don't
22 know if that occurred in the room or outside of
23 the room.

24 AVNI BHATIA: I believe it was in
25 the room.

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2 CHAIRPERSON JACKSON: Okay. So at
3 a certain point in time the child was not alone in
4 the room, but then an injury occurred. Okay. I
5 guess it'll play out in the various scenarios.
6 But clearly you're saying that in your opinion or
7 there may be as a result of DOE moving towards
8 where schools must address the issues and
9 concerns, the mental or psychological issues or
10 concerns of the students. I think you had said
11 that Advocates for Children had advocated that
12 child be institutionalized?

13 AVNI BHATIA: No, not
14 institutionalized, just that he would--the funding
15 would be given to him to attend a state funded
16 nonpublic school that focuses on serving students
17 with emotional and behavioral challenges.

18 CHAIRPERSON JACKSON: A state
19 funded, you mean state funded or city funded?
20 That's a difference.

21 AVNI BHATIA: It's state.

22 CHAIRPERSON JACKSON: State funded.

23 AVNI BHATIA: Yeah.

24 CHAIRPERSON JACKSON: So you mean
25 the state would pay for it or the City Department

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of Education would pay for it.

AVNI BHATIA: How does the funding work, do you know?

[Crosstalk]

CHAIRPERSON JACKSON: Okay. So that would come out of the city's budget.

AVNI BHATIA: Yeah.

WENDY BRENNAN: If I just may add, and I think this was said before, there are--

CHAIRPERSON JACKSON: [interposing] Is that considered a Carter case?

WENDY BRENNAN: No. This is a recommendation on a child's IEP. So the IEP team can decide that there's no public school available that's appropriate to meet their needs.

CHAIRPERSON JACKSON: Address the needs. So a private setting would be best.

AVNI BHATIA: Yeah. I'm not advocating that the appropriate solution in this situation is that the city should have paid for the private school. I'm saying that if the city is going to say we're not paying for these private schools anymore--

CHAIRPERSON JACKSON: [interposing]

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Then provide the services.

AVNI BHATIA: Provide the services
at the school.

CHAIRPERSON JACKSON: I would
agree. I would agree. Okay, ladies and gents,
thank you. Not ladies and gents, ladies, thank
you very much.

CHAIRPERSON KOPPELL: Okay, our
next and last panel: Jennifer March-Joly, Citizens
Committee for Children; Maria Astudillo--it's hard
to read--Astudillo, okay, Children's Aid Society;
Elizabeth Owens, Family on the Move; and Bolarino
Okezie.

CHAIRPERSON JACKSON: Is there
anyone else that needs to testify this afternoon?
This is the last panel.

CHAIRPERSON KOPPELL: Yes.

CHAIRPERSON JACKSON: We have three
individuals then. Just state your name and title,
organization, you may begin.

JENNIFER MARCH-JOLY: I'm Jennifer
March-Joly, the Executive Director of Citizens
Committee for Children of New York. We're a
privately funded child advocacy organization here

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in New York City. Thank you.

I'd like to thank Chairman Koppell and Chairman Jackson and all the members of both committees for the opportunity to testify today.

Because you've heard from many other panelists about numerous references to mental health prevalence among children and clinic capacity issues, I would simply repeat that we know that the needs for children's mental health treatment are great while the supply of children's mental health treatment slots both in schools and the community are insufficient.

Because CCC has a longstanding commitment to ensuring that the mental health needs of children are met as early as possible and that services are readily available in normative settings, in 2009 we actually began to collect qualitative data from principals and clinicians at the elementary school level to ask them about children's mental health needs and how they were served, and also clarify what the roles of school staff were compared to the roles of clinicians.

We anticipate releasing our report later this month. But I can tell you that the

1
2 preliminary findings are relevant to today's
3 hearing. There is a need for school-based mental
4 health treatment. Students with mental health
5 needs benefit from school-based services and the
6 presence of school-based mental health services
7 have a positive impact both on school environment
8 and the school staff.

9 In my testimony, I have highlights
10 of more detailed findings, but I just want to jump
11 to some recommendations. We actually think that
12 there's a real opportunity to advance
13 collaborative efforts to prioritize the expansion
14 of school-based mental health treatment. I would
15 urge you not only to focus on the highest needs
16 communities in New York City, where child poverty
17 is profound and other economic and social
18 stressors are really significant barriers to child
19 wellbeing, but to also start focusing on expansion
20 in the elementary grades, because when you
21 intervene early, we can really set these children
22 on a path for greater wellbeing.

23 I also think we need to identify
24 opportunities to fund improved training and
25 education of school staff, principals, teachers,

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2 as well as parents and students to help people
3 understand how to identify mental health needs and
4 secure services. We clearly need to identify ways
5 to overcome physical and financial barriers that
6 are dissuading principals from bringing these
7 services into their schools. We need to identify
8 ways to overcome the financial barriers that
9 impact the school-based clinics. Many of them
10 have been mentioned. Creating reimbursement
11 mechanisms for classroom observation, the
12 inclusion of clinicians in school meetings on
13 student behavior, ensuring that treatment of
14 uninsured and under insured children are
15 reimbursed.

16 I would not in all of the attention
17 at the state level on Medicaid reform, both the
18 State Department of Health and the State
19 Department of Mental Health are really focused on
20 trying to ensure that both children and adults
21 stay out of costly hospital based systems. So we
22 really need to push I think at the state level to
23 ensure that best practice is funded at the local
24 level in our city schools and community based and
25 Article 31 clinics that are sited in our schools.

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2 I would also say that our small
3 qualitative analysis is clearly insufficient and
4 we would urge the city to track longitudinally the
5 relationship between children's mental health and
6 student progress, school environment and also do
7 regular comparative analysis on emergency room
8 usage in schools. Thank you.

9 CHAIRPERSON KOPPELL: Thank you.

10 MARIA ASTUDILLO: Good afternoon.

11 My name is Maria Astudillo. I am the Director of
12 Mental Health Services for Children's Aid Society.
13 I want to thank you, Chairman Koppell and Chairman
14 Jackson for allowing me to testify today. And
15 especially I want to thank you Chairman Jackson
16 for your support in our school-based health center
17 in the campus in Washington Heights.

18 Much of what I was planning to say
19 today has been said already. I think as
20 Children's Aid, one of the largest organizations
21 and community-based organizations in the country,
22 we run five school-based health centers. In four
23 of them, we also have school-based mental health
24 clinics, which is something what Charlie Soule was
25 talking about it.

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2 One of the issues that we keep
3 hearing over and over again from the principals
4 and the teachers is that we need mental health
5 services. One of the problems that we have been
6 encountering in the past two years, we have
7 closed--well by the end of this fiscal year, we
8 will have closed our fourth mental health clinic.

9 The issue comes to finances. So I
10 think that the issue that many people have refer
11 to reimbursement. It really needs to be
12 addressed. The changes that took place with OMH
13 in '99 and all those changes have really affected
14 us significantly. It's sad because we're really
15 committed. Our agency most of the time,
16 especially my program, I'm always in trouble
17 because I'm always running a large deficit. But
18 we are strongly committed. Those of you that know
19 Children's Aid know that we provide service to
20 every child that comes to our doors and we do not
21 turn them away.

22 Research shows on and on and on
23 that children that receive mental health services
24 in the school perform better academically. You
25 know that do better that their emotional health is

1
2 taken care of. So this is a great concern to me.
3 I think that last year, for example, we had 550
4 students that we saw. We provided 5,600 visits of
5 mental health. We still have this day, the
6 economic year is almost ending, we still have
7 children on waiting lists. Because of the
8 cutbacks we have also had, in one of our clinics
9 we had to reduce personnel. That implies that we
10 have a longer waiting list than we ever had
11 before.

12 I think one of the things that I
13 strongly believe is in the school-based health
14 center model. We provide mental health, medical
15 care, family planning, dental care, everything
16 comprehensive. We know that a child that is in
17 good health will perform better in all aspects of
18 their lives.

19 I think that last but not least,
20 because much of it has been said, I just want to
21 mention to you some recommendations that we have.
22 We really want for you to consider in investing in
23 preventive screenings in the schools that already
24 have mental health services available, including
25 the ones that don't have them.

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2 Right now, OMH has a program that
3 we receive a grant from them to conduct early
4 recognition and screening. My concern is that
5 yes, it's great. We are identifying early on
6 those children. What are we going to send them
7 to? Who is going to provide the services?

8 Sorry. Quickly is that we need to
9 integrate mental health professionals into the
10 school life. Teachers and social workers, health
11 practitioners need to be together in the
12 classrooms. There's tons of research and evidence
13 based approaches that highlight this.

14 Everything, you have my testimony
15 in front of. I do thank you for the time.

16 CHAIRPERSON KOPPELL: Thank you.
17 Next please? Now that's the start.

18 CHAIRPERSON JACKSON: I thought she
19 was finished.

20 ELIZABETH GIBBONS: Hi, my name is
21 Elizabeth Gibbons. I apologize. I don't have
22 anything to hand out to you. I didn't think I was
23 going to speak until I began to listen throughout
24 the day and decided that this piece needed to be
25 added. I work for Families on the Move of New

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2 York City which is a grassroots advocacy agency
3 that is comprised of families and youth who have
4 the lived experience of mental health, emotional
5 and behavioral challenges.

6 The piece that I think should be
7 considered when looking at this whole picture is
8 the use of parents and youth advocates within the
9 schools. It's the one thing that I don't think
10 has been discussed specifically the way that I am
11 suggesting it.

12 Families on the Move does currently
13 employ parents and youth advocates. Where we are
14 doing that right now is within the children
15 psychiatric centers within Queens, Brooklyn,
16 Staten Island and the Bronx, every place but
17 Manhattan. It's proving to be a very effective
18 addition to services. Not a substitute for
19 clinical services that are of course appropriate
20 and needed--everything that was discussed,
21 Families on the Move supports--but in addition to.

22 What it does is it connects parents
23 to resources that they themselves have used. It
24 gives that lived experience. "I've gone through
25 this. This is what's worked for me. This might

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work for you." Listen and advocate for parent's rights and to show parents what their rights are. Accompany them to a lot of the IEP meetings, go to the schools, be in the school themselves and just provide that extra insight that parents are unaware of that they have access to or the right to.

For youth in particular, provide that preventative piece beforehand and after a crisis because who better to speak to you about your own mental health issues than another youth who has gone through that. I myself am an adult with a mental health diagnosis that began when I was in elementary school. Services like this would have been invaluable to me and it wasn't available at the time. I don't believe it's consistently available now.

So I just wanted to put that out there. Thank you.

CHAIRPERSON KOPPELL: Thank you very much. Thank you all. I do have one question for Ms. Astudillo. I hope I pronounced it okay.

MARIA ASTUDILLO: Yes, you did.

CHAIRPERSON KOPPELL: You said

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you're having to cut back because your funding was cut.

MARIA ASTUDILLO: It's a reduction with the Medicaid payments and all the restructuring that OMH has put us through for the Article 31 clinics.

CHAIRPERSON KOPPELL: So this is funding that comes through--

MARIA ASTUDILLO: [interposing]
With Medicaid payment--

CHAIRPERSON KOPPELL: --Medicaid?

MARIA ASTUDILLO: --and the new APT rates that we are being affected by, yes.

CHAIRPERSON KOPPELL: So the restructuring of the end of COPS and all of that?

MARIA ASTUDILLO: Yes.

CHAIRPERSON KOPPELL: That's what hurt you?

MARIA ASTUDILLO: Yes, it is.

CHAIRPERSON KOPPELL: I see. So in order to keep these services going, we really have to--it really demands looking at some of these reimbursement formulas in addition to everything else.

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MARIA ASTUDILLO: Absolutely.

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Because in addition to what everybody else said,

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there are tons of things that we do in a school

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that we don't get paid for. So meeting with a

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teacher, having, you know, running to a classroom

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to do a presentation, those things do not get

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covered. If you're not getting the money, how can

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you pay the staff? I'm a strong believer that

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when you are in the schools, you need to have

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fulltime employees. You cannot have people that

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come in for three hours to service your children.

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They have to be embedded in the life of the

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school.

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CHAIRPERSON KOPPELL: It makes the

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problem even harder though because it's not only

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providing more money from the education budget

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perhaps, which is what we were thinking of, but it

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relates to this whole reorganization of the

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Medicaid funding.

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MARIA ASTUDILLO: Absolutely.

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CHAIRPERSON KOPPELL: Thank you

23

very much.

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CHAIRPERSON JACKSON: One second.

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CHAIRPERSON KOPPELL: Go ahead,

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Chairman Jackson.

CHAIRPERSON JACKSON: Let me first, in concluding, let me thank you Oliver Koppell, as the chair of your committee for helping to put this committee together and joint committees of the Mental Health and Education Committees.

Clearly, I gather that because of the cuts in funding at the state level, things are going to get tougher and tougher and that there's a hope and prayer that funding at the state level and the city level will continue in order to provide the services that we need. But in listening to the advocates and testimonies, I don't see it. Things are going to get worse for our children and staff that are dealing with that.

But also, I heard loud and clear that staff development and training on mental health issues and how to address those at every level needs to be had by the Department of Education.

I say that the services that we must provide, mandated by students' IEPs, there cannot be well we don't have the funds for it, because if that is the case, we're violating the

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2 law. Those services we must provide as per a
3 child's individual educational plan.

4 So I'm glad that we had this
5 hearing but there clearly needs to be follow-up on
6 this particular matter. Obviously, I know that
7 you're out front on this particular matter. As I
8 indicated in our opening statement, we're going to
9 be having an oversight hearing on the special
10 education reform by the Department of Education
11 within the near future, hopefully June, if not
12 June, by September hopefully. I'm sure that
13 you're going to be involved with that every step
14 of the way. So I thank you for providing the
15 leadership here this afternoon. Even though this
16 hearing lasted over four hours, it was well worth
17 it. So I thank you, my co-chair.

18 CHAIRPERSON KOPPELL: I want to
19 thank you, Chairman Jackson for cooperating. I
20 think it's clear that there's a tremendous need
21 here. We're not going to be able to address the
22 whole problem. I am very committed in this budget
23 cycle, the budget cycle that we're in right now to
24 finding some more resources for this purpose. The
25 situation as was described by so many witnesses

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2 today is really intolerable.

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It's also in a sense discriminatory because you have some kids who are in some schools who are getting the appropriate attention and many kids in other schools who are not. That's just not fair. Let me put it that way.

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Thank you. If there are no other people to testify, the hearing is adjourned.

C E R T I F I C A T E

I, Donna Hintze certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Signature *Donna Hintze*

Date May 29, 2012